

Department: Department of Public Safety

Section: Enforcement

Sub-Section:

Division: Missouri Gaming Commission

**TITLE:** Complaints CUTOFF: EOCY in which investigation closed or dismissed **DESCRIPTION:** Various complaints submitted by anyone in the general public against **RETENTION:** Years: 5 Months: 0 Days: 0 casinos, casino employees, gaming patrons, or suppliers. Included is a written complaint and subsequent investigation of the complaint. NOTES: **DISPOSITION ACTION:** Destroy **SERIES: 1768** SERIES STATUS: Approved **APPROVAL DATE:** 10/27/2009 **TITLE:** Incident Reports CUTOFF: EOCY in which investigation closed or dismissed **DESCRIPTION:** Investigations of incidents and/or regulatory violations related to casino **RETENTION:** Years: 10 Months: 0 Days: 0 operations. Also included, Notice of Investigations, Gaming Incident Reports and Compliance Directives. NOTES: **DISPOSITION ACTION:** Destroy **SERIES: 1773** SERIES STATUS: Approved **APPROVAL DATE:** 10/27/2009