



Rules of
Department of Public Safety
Division 45—Missouri Gaming Commission
Chapter 7—Security and Surveillance

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**Title 11—DEPARTMENT OF
PUBLIC SAFETY**

**Division 45—Missouri Gaming
Commission**

Chapter 7—Security and Surveillance

11 CSR 45-7.010 Definition of Licensee

PURPOSE: This rule establishes definitions for this chapter.

(1) For purposes of this chapter, licensee shall mean the holder of a Class A license.

AUTHORITY: sections 313.004, 313.800, 313.805, RSMo 1994 and 313.807, RSMo Supp. 1997. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed May 13, 1998, effective Oct. 30, 1998.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800 and 313.805, RSMo 1991, amended 1993, 1994; and 313.807, RSMo 1991, amended 1993.*

11 CSR 45-7.020 Minimum Standards

PURPOSE: This rule establishes minimum standards for security and surveillance.

(1) This chapter sets forth the minimum standards that must be followed by a licensee with respect to casino surveillance systems. The commission may require a licensee to comply with casino surveillance system requirements that are more stringent than those set forth by these rules based upon electronic equipment improvements or the necessity to protect the integrity of the industry.

(2) The purposes of a casino surveillance system are to assist the licensee and the state in safeguarding the licensee's assets, in deterring, detecting and prosecuting criminal acts, and in maintaining public confidence and trust that licensed gaming is conducted honestly and free of criminal elements and activity.

AUTHORITY: sections 313.004, 313.805 and 313.824, RSMo Supp. 1993. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994.*

**Original authority: 313.004, RSMo 1993, 313.805 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.030 Required Surveillance Equipment

PURPOSE: This rule establishes required equipment.

(1) Each licensee shall install, maintain and operate in the riverboat a closed circuit television system in accordance with the specifications in this rule and shall provide access and override access for the system to the commission or commission's agent. The closed circuit television system must meet or exceed the following:

(A) Solid-state, black-and-white cameras with minimum four hundred plus (400+) line resolution installed in fixed positions with matrix control or with pan, tilt and zoom capabilities, or a combination of them, secreted from public and non-surveillance personnel view to effectively and clandestinely monitor in detail, from various vantage points, non-gaming areas set forth in the licensee's surveillance system plan required by 11 CSR 45-7.120 and approved by the commission;

(B) Individual solid-state, color television cameras with minimum four hundred seventy plus (470+) line resolution with matrix or pan, tilt and zoom capabilities, or a combination of them, secreted from public and non-surveillance personnel view which is augmented with appropriate color corrected lighting to effectively and clandestinely monitor in detail from, various vantage points, all views required by 11 CSR 45-7.040;

(C) All closed circuit cameras must be routed through a central processor before reaching the recorders, and must be equipped with lenses of sufficient magnification to allow the surveillance operator to clearly distinguish the value of the chips, tokens, cash, ticket-in/ticket-out tickets, promotional tickets/coupons and playing cards;

(D) Video monitors that meet or exceed the resolution requirement for video cameras with solid-state circuitry, and time and date insertion capabilities for recording the images viewed by any camera in the system. Each video monitor screen must be of such size that all images depicted are clearly discernible by the surveillance operator from his/her normal working position, provided, however, every monitor screen must measure diagonally at least twelve inches (12") and all controls must be front-mounted;

(E) Video printers capable of adjustment and possessing the capability to generate instantaneously, upon command, a clear, color or black and white, or both, copy of the image depicted on the video recording;

(F) Global date and time generators based on a synchronized, central or masterclock, recorded on an approved format tape and visible on any monitor when recorded;

(G) Wiring to prevent tampering. The system and its equipment must be directly and securely wired in a way to prevent tampering with the system. The system must be supplemented with a backup generator as a power source which is automatically engaged in case of a power outage and capable of returning to full power within seven to ten (7-10) seconds, and is capable of maintaining power until regular power is restored;

(H) An additional uninterrupted power supply system capable of sustaining the entire surveillance system at full operating capacity until the backup generator achieves full power;

(I) Video switchers capable of both manual and automatic sequential switching for the entire surveillance system;

(J) Video recorders capable of producing high quality first generation pictures with a minimum horizontal resolution of three hundred fifty plus (350+) lines for black and white and three hundred plus (300+) lines for color. Recorders shall be of non-consumer, professional or industrial grade recording on a standard one-half (1/2) high, VHS tape format or other format approved by the commission, with high speed scanning and flickerless playback capability. No recorder shall have a recording interval of less than twenty (20) frames per second; except those recording four (4) cameras, as provided in subsection (1)(K) of this rule, which shall record at no less than fifteen (15) frames per second. By July 1, 2011 and thereafter, digital video recording (DVR) systems are required to be utilized which are capable of storage and playback of images at thirty (30) images per second for each camera at four (4) Common Intermediate Format (CIF) resolution, ensuring the video compression technology used shall not cause any degradation of the images recorded. All DVR equipment and systems shall have:

1. A failure notification system that provides an audible, as well as a visual notification of any failure in the surveillance system or the DVR media storage system;

2. A media storage system failover configured with full redundancy so that a failure of any single component will not result in the loss of any data;

3. Simultaneous playback and live viewing while recording live images; and

4. On any storage media produced from the system, the time and date it was recorded superimposed thereon, the media player software necessary to view the images, and a



video verification encryption code (watermark);

(K) Until July 1, 2011, unless otherwise approved by the commission, one (1) video recorder is required for each video camera viewing entry and exit turnstiles; areas within cashier cages and booths, main banks and slot change booths; vaults; count rooms; table games; and all stationary fill/change banks on the gaming floor. No more than four (4) video cameras shall be recorded on any one (1) video recorder in all other areas;

(L) Audio capability in the soft count room; and

(M) Adequate lighting in all areas where camera coverage is required. The lighting shall be of sufficient intensity to produce clear video recording and still picture production, and correct color correction where color camera recording is required. Video output must demonstrate a clear picture, in existing light under normal operating conditions.

AUTHORITY: sections 313.004, 313.805 and 313.824, RSMo 2000 and 313.800, RSMo Supp. 2006. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995. Amended: Filed July 2, 1997, effective Feb. 28, 1998. Amended: Filed Feb. 19, 1998, effective Aug. 30, 1998. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001. Amended: Filed July 28, 2006, effective March 30, 2007.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994, 2005; 313.805, RSMo 1991, amended 1993, 1994, 2000; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.040 Required Surveillance

PURPOSE: This rule establishes required surveillance.

(1) Every licensee shall conduct and record surveillance which allows clear, unobstructed views in the following areas of the riverboat and the land-based facilities—

(A) Overall views of the casino pit areas;

(B) All gaming or card table surfaces, including table bank trays, with sufficient clarity to permit identification of all chips, cash and card values, and the outcome of the game. Each gaming table shall have the capability of being viewed by no less than two (2) cameras, and must be continuously viewed by at least one (1) camera;

(C) Craps tables open for play must be continuously viewed by at least two (2) cameras;

(D) All roulette tables and wheels, recorded in a manner that permits the viewer to observe game outcome and payouts;

(E) Continuous views of all areas within cashier cages and booths, including, but not limited to, customer windows, employee windows, cash drawers, vaults, safes, counters, chip and token storage and fill windows. Every transaction occurring within or at the casino cashier cages must be recorded with sufficient clarity to permit identification of currency, chips, tokens, ticket-in/ticket-out tickets, promotional tickets/coupons, jackpot slips, fill slips, paperwork, employees and patrons;

(F) All entrance and exit doors to the casino area shall be monitored by the surveillance system. Also, elevators, stairs, ramps and loading and unloading areas shall be monitored if they are utilized for the movement of uncounted moneys, chips or tokens;

(G) Continuous views of all areas within a hardcount room and any area where uncounted coin is stored during the drop and count process, including walls, doors, scales, wrapping machines, coin sorters, vaults, safes and general work surfaces;

(H) Continuous views of all areas within a softcount room, including walls, doors, drop boxes, vaults, safes and counting surfaces which shall be transparent; including all areas where currency is sorted, stacked, counted, verified or stored, with sufficient clarity to view the currency input, output, and reject areas of currency counters and currency sorters;

(I) All areas where cards, dice, cash gaming assets, chips and tokens are stored;

(J) Overall views of patrons, dealers, spectators and pit personnel, with sufficient clarity to permit identification;

(K) Overall views of the movement of cash, gaming chips and tokens, table numbers, drop boxes and drop buckets;

(L) All areas on the general casino floor with sufficient clarity to permit identification of all players, employees, patrons and spectators; and

(M) Other areas as the commission may designate through its approval of the licensee's surveillance plan or as it may require.

(2) Every licensee who exposes slot machines for play shall install, maintain, and operate at all times a casino surveillance system that possesses the capability to monitor and record clear, unobstructed, overall and continuous views of all areas that contain slot

machines, recorded with sufficient clarity to read external meters, and permit identification of slot machine numbers, reel positions, all players, employees, patrons and spectators; and shall conduct and record surveillance:

(A) Which allows clear, unobstructed overall and continuous views of all slot change booths, including their cash drawers, counter-tops, counting machines, customer windows and employee windows, recorded with sufficient clarity to permit identification of all transactions, cash, paperwork, patrons and employees; and

(B) Of each slot machine offering a payout of more than two hundred fifty thousand dollars (\$250,000).

AUTHORITY: sections 313.004, 313.805 and 313.824, RSMo Supp. 2000. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001. Amended: Filed July 28, 2006, effective March 30, 2007.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.805, RSMo 1991, amended 1993, 1994, 2000; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.050 Casino and Commission Surveillance Room Requirements

PURPOSE: This rule establishes surveillance room requirements.

(1) Each riverboat shall have rooms available for the exclusive use of commission agents to monitor and record riverboat gaming operations. Each such room shall be identified as the commission surveillance room. Each riverboat shall also have at least one (1) room for riverboat employees to use for monitoring and recording riverboat gaming operations. Each such room shall be identified as the casino surveillance room. The commission shall designate where the commission surveillance room(s) will be located.

(A) All equipment that is utilized to monitor or record must remain solely accessible to the casino surveillance room personnel and be exclusively for riverboat surveillance, except when this equipment is being repaired or replaced.

(B) The casino surveillance room shall have trained surveillance personnel present during all casino operating hours.



(C) Employees of the riverboat gaming operation assigned to monitoring duties in the casino surveillance room shall have no other gaming-related duties within the riverboat gaming operation.

(D) The interior of and entrance to the commission surveillance room and the casino surveillance room shall not be visible to the public.

(E) The entrance to the casino surveillance room must be locked or secured at all times.

(F) Each riverboat shall have a minimum of sixteen (16) monitors in the casino surveillance room and three (3) monitors in the commission surveillance room. Each room shall have appropriate switching capabilities to insure that all surveillance cameras are accessible to monitors in both surveillance rooms. The equipment in the commission surveillance room must be able to monitor and record anything visible by monitor to employees of the licensee. The commission shall have total control to determine what is visible on the monitors.

(G) The commission or commission's agent shall at all times be afforded immediate access to the casino surveillance room, other surveillance areas and all records relating to this surveillance.

(H) The casino surveillance room and the commission surveillance room shall be equipped with all the required surveillance equipment as specified in 11 CSR 45-7.030, and in addition, the commission surveillance room shall be equipped so as to be able to monitor the casino surveillance room. The camera to be placed in the casino surveillance room will meet the requirements as specified in 11 CSR 45-7.030(1)(A), including pan, tilt and zoom capabilities.

(I) No other employees may have entrance to the casino surveillance room without permission of the commission.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo 2000. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995. Amended: Filed March 1, 1999, effective Oct. 30, 1999. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994; 313.805, RSMo 1991, amended 1993, 1994, 2000; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.060 Segregated Telephone Communication

PURPOSE: This rule establishes segregated telephone lines.

(1) A segregated telephone communication system shall be provided for use by commission agents in the commission surveillance room.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo Supp. 1993. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994.*

**Original authority: 313.004, RSMo 1993 and 313.800, 313.805 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.070 Surveillance Logs

PURPOSE: This rule establishes requirements for security logs.

(1) The licensee shall be required to maintain a security log of all surveillance activities in the casino surveillance room. The log shall be maintained by casino surveillance room personnel. Only casino surveillance room personnel shall be allowed in the casino surveillance room. The commission shall have access at all times to the logs.

(2) The log shall be retained for at least one (1) year after the date of the most recent entry in the log.

AUTHORITY: sections 313.004 and 313.824, RSMo 2000 and sections 313.800 and 313.805, RSMo Supp. 2010. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995. Amended: Filed Oct. 22, 2010, effective June 30, 2011.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994, 2005; 313.805, RSMo 1991, amended 1993, 1994, 2000, 2008, 2010; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.080 Storage and Retrieval

PURPOSE: This rule establishes requirement for storage and retrieval of surveillance video recordings.

(1) All video recordings from cameras covering the turnstiles and areas within the cashier, cages, main banks, and count rooms shall be retained for a least thirty (30) days, and all other video recordings shall be retained for at least fourteen (14) days, unless a longer period is required by the commission or its agents. Storage media that must be copied or removed from the recording device to comply with these requirements shall be listed on a log by casino surveillance personnel with the date, times and identification of the person monitoring or changing the recording medium in the recorder. Original video recordings will be released to the commission upon demand. A receipt will be issued at that time.

(2) Any video recording of illegal or suspected illegal activity, upon completion of the recording, shall be removed from the recorder and etched with the date, time and identity of the casino surveillance personnel who conducted the recording. The video recording shall be placed in a separate, secure area and notification promptly given to the commission agent.

AUTHORITY: sections 313.004, 313.805 and 313.824, RSMo 2000 and 313.800, RSMo Supp. 2006. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995. Emergency amendment filed Dec. 7, 1995, effective Dec. 17, 1995, expired June 13, 1996. Amended: Filed Dec. 7, 1995, effective June 30, 1996. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001. Amended: Filed July 28, 2006, effective March 30, 2007.*

**Original authority: 313.004, RSMo 1993, amended 1994; and 313.800, RSMo 1991, amended 1993, 1994, 2005; 313.805, RSMo 1991, amended 1993, 1994, 2000; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.090 Dock Site Commission Facility

PURPOSE: This rule establishes requirements for commission dock site facility.

(1) The licensee shall provide secure and segregated rooms at the dock site for the exclusive use of commission agents. These rooms shall be in addition to the commission surveillance room(s) provided for commission agents on the riverboat. The dock site rooms shall be of a size approved by the commission. The



dock site rooms shall include a secure telephone line installed as directed by the commission and such equipment as specified by the commission.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo 1994. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995.*

**Original authority: 313.004, RSMo 1993 and 313.800, 313.805 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.100 Maintenance and Testing

PURPOSE: This rule establishes requirements for maintenance and testing of equipment.

(1) At various times, all surveillance equipment shall be subject to impromptu commission testing of minimum standards of resolution and operation. Any malfunction of surveillance equipment shall necessitate the immediate replacement of the faulty unit with a working unit. If immediate replacement is not possible, alternative live monitoring must be provided by casino surveillance personnel. The live monitoring must meet the approval of the commission agent on board in order for gaming to continue in the affected surveillance area. If the commission agent deems the live monitoring by casino surveillance personnel to be inadequate, gaming in that area shall cease until the provision of adequate monitoring.

(2) Upon completion of the excursion, commission personnel shall meet with representatives of the riverboat gaming operation to ascertain the approximate time needed to make necessary repairs and determine whether gaming may continue with live monitoring.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo 1994. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed June 2, 1995, effective Dec. 30, 1995.*

**Original authority: 313.004, RSMo 1993 and 313.800, 313.805 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.110 Casino Security Offices

PURPOSE: This rule establishes requirements for casino security offices.

(1) The surveillance system must cover all areas of any security office where any persons may be detained, questioned, interviewed or interrogated by casino security officers. Security office coverage must include both audio and video, be recorded at all times that a person is detained, questioned, interviewed or interrogated in the area, and the signal must terminate in the security room. The recordings must be retained by the licensee for at least thirty (30) days after the recorded event. In each office or room covered by this section, a sign must be conspicuously displayed which states that the area is under constant audio and video surveillance.

AUTHORITY: sections 313.004, 313.800, 313.805, 313.812 and 313.824, RSMo Supp. 1993. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994.*

**Original authority: 313.004, RSMo 1993, and 313.800, 313.805, 313.812 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.120 Surveillance System Plans

PURPOSE: This rule establishes surveillance system plans.

(1) Every applicant for a Class A license shall submit a surveillance system plan to the commission no later than sixty (60) days prior to the start of gaming operations.

(2) The surveillance system plan must include a casino floor plan that shows the placement of all surveillance equipment in relation to the locations required by this chapter to be covered and a detailed description of the procedures utilized in the operation of the casino surveillance systems and its equipment. In addition, the plan may include other information that evidences compliance with this rule by the applicant.

(3) The licensee may not change the locations of table games, slot machines or other gaming devices without approval of the commission. The surveillance system must also be

adjusted, if necessary, to provide the coverage required by this chapter.

(4) If, after reviewing the applicant's or licensee's written casino surveillance system plan, the commission determines the plan does not comply with the rules in this chapter, the commission shall notify the licensee in writing, and the applicant or licensee shall revise the plan to comply with the rules in this chapter and submit the revised plan within thirty (30) days after receipt of the commission's written notice. Final approval of the surveillance plan will be made by the commission only after a test of the system, under conditions of simulated gaming and counting of a drop.

(5) The licensee shall, in its surveillance department, maintain a copy of its surveillance system plan which shall be kept current, documenting any changes to the surveillance system, placement of equipment, or the description of procedures utilized in its operation. Surveillance system plans or a copy thereof shall be made immediately available to any agent of the commission upon request.

AUTHORITY: sections 313.004, 313.805 and 313.824, RSMo 2000 and 313.800, RSMo Supp. 2006. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed May 13, 1998, effective Oct. 30, 1998. Amended: Filed July 28, 2006, effective March 30, 2007.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994, 2005; 313.805, RSMo 1991, amended 1993, 1994; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.130 Nongambling Hours

PURPOSE: This rule establishes required surveillance coverage during nongambling hours.

(1) Surveillance will be required during nongambling hours as follows:

(A) Cleanup and Removal Time. Anytime cleanup operations or money removal is being conducted in the casino area, at least (2) trained surveillance operators must be on duty and present in the casino surveillance room; and

(B) Locked-Down Mode. Anytime the casino is closed and in a locked-down mode, sufficient surveillance coverage as approved



by the commission must be conducted to monitor and record the casino, in general, so that security integrity is maintained. During this period it is not required that a trained surveillance person be present.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo 2000. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994; 313.805, RSMo 1991, amended 1993, 1994, 2000; and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.140 Requests for Exemptions

PURPOSE: This rule establishes the procedures for requests for exemptions.

(1) Upon request and at its discretion, the commission may exempt a licensee from compliance with any casino surveillance rule in this chapter. All requests for exemption must be in writing and state the reasons for the request and the alternative measures, if any, the licensee will undertake to accomplish the objectives of the casino surveillance rules in this chapter. The licensee must comply with the casino surveillance rules in this chapter while the request for exemption is pending. Any request for exemption that is not granted, in writing, within ninety (90) days after it is received by the commission will be deemed denied.

AUTHORITY: sections 313.004, 313.800, 313.805 and 313.824, RSMo Supp. 1993. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994.*

**Original authority: 313.004, RSMo 1993 and 313.800, 313.805 and 313.824, RSMo 1991, amended 1993.*

11 CSR 45-7.145 Reimbursement for Cost of Commission Agents

PURPOSE: This rule establishes the procedure for reimbursing the commission for the cost of commission agents.

(1) Each holder of a Class A license shall reimburse the commission on a monthly basis for the full cost of services provided pursuant to any agreement the commission has entered into with the Federal Bureau of Investigation, the Federal Internal Revenue Service, the Missouri State Highway Patrol, the state attorney general or any state, federal or local agency the commission deems necessary to carry out the duties of the commission when such agreements result in services provided for the supervision or regulation of the licensee.

AUTHORITY: sections 313.004 and 313.805, RSMo 1994. Emergency rule filed June 14, 1994, effective June 24, 1994, expired Oct. 21, 1994. Emergency rule filed Oct. 25, 1994, effective Nov. 4, 1994, expired March 3, 1995. Original rule filed June 14, 1994, effective Jan. 29, 1995. Amended: Filed May 13, 1998, effective Oct. 30, 1998.*

**Original authority: 313.004, RSMo 1993, amended 1994 and 313.805, RSMo 1991, amended 1993, 1994.*

11 CSR 45-7.150 Compliance with this Chapter

PURPOSE: This rule establishes requirements for compliance.

(1) Applicants for a Class A license shall comply with the requirements set forth in this chapter no later than seven (7) days prior to the start of gaming operations.

(2) Existing licensees shall comply with the requirements set forth in this chapter within the time frame established by the commission.

(3) The failure of a licensee to comply with the rules of this chapter or any approved variation pursuant to 11 CSR 45-7.140 is an unsuitable method of operation.

AUTHORITY: sections 313.004, 313.800 and 313.805, RSMo 2000. Emergency rule filed Sept. 1, 1993, effective Sept. 20, 1993, expired Jan. 17, 1994. Emergency rule filed Jan. 5, 1994, effective Jan. 18, 1994, expired Jan. 30, 1994. Original rule filed Sept. 1, 1993, effective Jan. 31, 1994. Amended: Filed May 13, 1998, effective Oct. 30, 1998. Amended: Filed Feb. 26, 2001, effective Sept. 30, 2001.*

**Original authority: 313.004, RSMo 1993, amended 1994; 313.800, RSMo 1991, amended 1993, 1994; and 313.805, RSMo 1991, amended 1993, 1994, 2000.*

11 CSR 45-7.160 Emergency Medical Services (EMS) First Responder Required

PURPOSE: This rule requires that a certified emergency medical services (EMS) first responder be on board an excursion gambling boat when gaming is being conducted.

(1) An emergency medical services (EMS) first responder is required to be on board an excursion gambling boat at all times when gaming is being conducted or when passengers are present.

(2) The Class B licensee is responsible for the full cost of hiring EMS first responders, who shall be considered gaming employees for the purpose of licensure.

(3) Each Class B licensee shall ensure all designated EMS first responders shall—

(A) Be, at a minimum, trained according to national standards by a state-certified training agency pursuant to Chapter 190, RSMo, 19 CSR 30-40.331, and the National EMS Scope of Practice Model for emergency medical responder;

(B) Maintain a current nationally-recognized registration as an emergency medical responder or current emergency medical technician license pursuant to Chapter 190, RSMo; and

(C) Have their emergency medical activities monitored by a medical director per 19 CSR 30-40.303.

AUTHORITY: section 313.004, RSMo 2000, and section 313.805, RSMo Supp. 2011. Emergency rule filed June 14, 1994, effective June 24, 1994, expired Oct. 21, 1994. Original rule filed May 4, 1994, effective Sept. 30, 1994. Amended: Filed May 13, 1998, effective Oct. 30, 1998. Amended: Filed Aug. 25, 2011, effective March 30, 2012.*

**Original authority: 313.004, RSMo 1993, amended 1994 and 313.805, RSMo 1991, amended 1993, 1994, 2000, 2008, 2010.*

11 CSR 45-7.170 Access to Areas of Class B Licensee Facilities

PURPOSE: This rule establishes procedures for controlling access to areas of Class B licensee facilities.

(1) Secured areas shall include any area or location so designated by the licensee's Internal Control System (ICS) or by the commission, including but not limited to:

(A) Surveillance;



- (B) Areas housing critical information technology systems;
- (C) Cage;
- (D) Main bank/vault;
- (E) Slot maintenance rooms;
- (F) Electronic gaming devices (EGD) storage rooms;
- (G) Count room and cart storage room;
- (H) Pit;
- (I) Card and dice storage and inspection rooms; and
- (J) Any other area designated by the commission.

(2) A security or area supervisor escort is required for any individual accessing a secured area, except for occupational licensees who work in that secured area at that property. Vendors, visitors, and other personnel who need access to the Management Information Systems (MIS) secured areas may be escorted by MIS personnel instead of the area supervisor or security.

(3) Employees of non-gaming vendors that provide goods and services directly to Class B licensees and who require periodic access to public areas of the casino floor, or areas off the gaming floor open to all employees, may access these areas without an escort.

(A) The Class B licensee shall be responsible for the conduct and actions of the vendor while unescorted on the licensed premises.

(B) Vendors shall be required to report to security to obtain a vendor badge and sign the Visitor/Vendor Log indicating time in, time out, and the reason for their visit.

AUTHORITY: section 313.004, RSMo 2000, and section 313.805, RSMo Supp. 2013. Original rule filed Dec. 5, 2013, effective Aug. 30, 2014.*

**Original authority: 313.004, RSMo 1993, amended 1994 and 313.805, RSMo 1991, amended 1993, 1994, 2000, 2008, 2010.*