

February 5, 2008 Voter Call Logs

Any comments received from the local election authorities regarding the calls in this section have been footnoted.

Issue type	Date	Time	Jurisdiction	Brief description of issue
Absentee	2/5/2008	1:30 p.m.	Macon	Clerk asked if she had to send an absentee team to a hospital in response to a request made from a voter.
Absentee	2/5/2008	9:20 a.m.	Other	The spouse of an active duty member of the military residing in Georgia asked about absentee voting options.
Absentee	2/5/2008	4:10 p.m.	Other	A grandson called to ask if he could deliver his grandmother's absentee ballot to the county clerk's office.
Absentee	2/5/2008	2:00 p.m.	Ralls	Clerks' office called to see if they had to send a bipartisan team on Election Day to a voter confined to their home because of an injury. ¹
Absentee	2/5/2008	11:36 a.m.	Ripley	Question about sending a bi-partisan team to a hospital.
Absentee	2/5/2008	1:15 p.m.	Christian	Clerk asked if she had to send an absentee team to a hospital in response to a request made from a voter.
Absentee	2/5/2008	9:59 a.m.	Wright	Voter called with questions about federal and absentee ballots.
Accessibility	2/5/2008	8:42 a.m.	St. Louis County	A voter reported his Kirkwood polling place was not accessible.
Ballot	2/5/2008	9:15 a.m.	McDonald	Voter called with concerns about why the McDonald county clerk's did not have the Constitution Party.
Ballot	2/5/2008	1:25 p.m.	Osage	Polling places were running out of ballots. ²

Responses received from the Local Election Authorities regarding calls in their area:

¹ "As far as the February election we sent a bipartisan team to the house."

² "In reference to the concerns expressed on the occasion of elections during 2008:

First allow me to set the stage. The position of Osage County Clerk has been held by a democrat since the late 1960s. On January 1, 2007, I, a republican, took office. Even the circumstances surrounding my arrival here are somewhat unusual. A lady filed to be a republican candidate in the primary election. She withdrew from the race. The Osage County Republican Committee was authorized to seek a candidate whose name could be placed on the November General Election ballot. After many many other folks were asked, they asked me.....I agreed. I worked very hard to encourage folks to vote for me....and I succeeded. This whole process and the ultimate "loss" to a republican just really brought out the vitriolic hatred of some folks "on the other side of the aisle." I am taken aback that adult, ostensibly intelligent grownups can be so hateful.

With that background, you can see that my each and every move is closely scrutinized by those who would like to shame me and, in November 2010, take this elected position back home as a trophy. In preparing for the February 2008 Presidential Primary, I reviewed not only the previous similar election turnout but I also reviewed the Presidential Primary prior to that. I wanted to be sure to use the maximum number when applying the formula set forth in Missouri Statutes. I used the larger number and ordered one and one half times as many ballots. Had I had a crystal ball, I could have looked into it and could have seen that those folks choosing a democratic ballot would show up in larger numbers than

Ballot	2/5/2008	10:15 a.m.	St. Louis County	Voter complained that all three parties were on the same ballot.
Ballot	2/5/2008	11:25 a.m.	St. Louis City	Poll workers at the Lindenwood Church had covered up the Green and Libertarian party ballots. A voter chose the Libertarian party ballot, and then decided to change his ballot to the Green Party. The poll workers laughed at him, and voter stated that he felt humiliated and upset and did not know what it meant to spoil the ballot.
Ballot	2/6/2008	8:45 a.m.	Camden	Caller was concerned that she had to tell election judges which party ballot she wanted.
Challenger / Watcher	2/8/2008	12:49 p.m.	Howard	At a courthouse polling place, a former sheriff's voter ID was handed to a poll watcher by an election official. The poll watcher wrote down all of the information from the ID and what kind of ballot the former sheriff took. Caller claimed that the election official and poll watcher are both members of a local "radical" group. ³
Challenger / Watcher	2/5/2008	6:12 a.m.	Jasper	Poll challenger was getting information from poll workers rather than gathering the information herself. Voter complained that poll workers were not controlling the boundaries of the challengers well enough.
Electioneering	2/5/2008	9:11 a.m.	Cape Girardeau	The clerk's office received complaints that representatives from the Clinton campaign were outside the door of the polling location.

anticipated. Indeed, I did run out of democratic ballots. BUT, we had the Direct Readout Electronic (DRE) voting devices in place and ready to go. We had a valid plan B. You, as the authority for the State, must decide if the DRE is a valid and trustworthy mechanism on which citizens can cast their votes. If that mechanism is a valid and authorized and approved channel through which citizens can vote, THERE WAS NO PROBLEM. If that mechanism is NOT VALID then you must immediately declare that all DREs be idled. I'll admit the DRE is a pain in the butt and citizens must be patient. But everyone had occasion to vote. I heard rumors that voters were turned away etc etc etc. Hogwash. Some might have had insufficient patience and turned away on their own."

³ "For the first time ever, a political party (Democrat) placed poll watchers at every poll in Howard County. The previous administration did not notify the election judges that there would be poll watchers and gave no guidance to the watchers as to what would be allowed. Some election judges fought with the poll watchers and demanded they leave. In many cases, the poll watchers sat at table between the judges, physically took people's identification and assisted in the election. Many election judges were afraid of the poll watchers and allowed them to participate. Many local citizens were not aware that poll watching was legal and were offended that someone was documenting which party style of ballot they chose. Often, they objected to someone handling their identification and whispered their ballot preference so as not to be heard. Also, all former sheriffs are either deceased or have moved out of Howard County."

Electioneering	2/5/2008	9:05 a.m.	Cole	Political committee person had a question about 115.637.18 and one of the school board candidates. A school employee at a polling place asked a candidate to not electioneer on school property. The caller was informed the employee, in this situation, was within his right to ask anyone to leave school property. The caller was in agreement and simply wanted confirmation.
Electioneering	2/5/2008	2:06 p.m.	St. Louis County	Someone inside the polling place at Mason Elementary School in Town & Country asked a voter to vote for Mitt Romney.
Electioneering	2/5/2008	2:16 p.m.	St. Louis County	A voter was made to cover up a candidate button before voting.
ID - Acceptable	2/5/2008	10:12 a.m.	St. Louis County	A voter did not receive a voter notification card this year. The voter was allowed to vote.
ID - Acceptable	2/5/2008	6:00 p.m.	St. Louis County	St. Louis County voters commented that several election workers were confused about acceptable identification required to vote and about the voting equipment. The poll workers called the LEA and were given clarification on acceptable forms of voter ID.
ID - Acceptable	2/6/2008	1:07 p.m.	St. Charles	The caller was upset because poll workers at her polling place did not check her signature nor did they ask her for a picture ID. The caller wants poll workers to "go back to the way they used to do it"---and request picture ID and double check her signature. ⁴
ID - Photo	2/6/2008	12:51 p.m.	Boone	A voter at the Rock Bridge school was asked for a photo ID.
ID - Photo	2/5/2008	5:45 p.m.	Jackson	Poll workers at Randall Elementary School insisted that a voter produce his driver's license, even after being explained the photo ID court case. Finally, the voter was forced to produce his driver's license to vote. ⁵
ID - Photo	2/5/2008	10:55 a.m.	Jasper	Two voters were turned away when they could not produce photo IDs.

⁴ "The judges are instructed to accept the notice of election cards as proper I.D. along with other acceptable ID. The judges are instructed not to ask for more identification such as picture ID's and that they don't need to compare signatures, but just to make sure the name that was signed in the ledger is the same name on the accepted ID. We instruct the judges to follow the law."

⁵ "Judges are trained to not ask for specific types of identification and are given a list of what is acceptable under state law."

ID - Photo	2/5/2008	7:40 a.m.	St. Louis County	Poll workers at Webster Groves Public Library required photo ID for voters to cast ballots.
ID - Photo	2/5/2008	3:05 p.m.	St. Louis County	A voter was asked for a photo ID.
ID - Photo	2/5/2008	6:00 p.m.	St. Louis County	At the Iveland Elementary School, a voter was told a voter notification card was insufficient to vote and a photo ID would be required.
ID - Photo	2/6/2008	9:10 a.m.	St. Louis County	Poll workers in University City at Hawthorn School insisted utility bills were not sufficient and a photo ID would be required to vote.
ID - Signature	2/5/2008	11:12 a.m.	St. Louis County	A voter was told her father needed a document with his signature on it to vote. Voter also reported she did not see a utility bill on the list of acceptable ID's.
Intimidation	2/5/2008	12:56 p.m.	St. Louis County	Report of St. Louis Police Department running a radar trap right down the street from the polling location at the Assembly God Church in Richmond Heights at Dale & Laclede. Caller felt that this is voter intimidation.
Other	2/5/2008	4:15 a.m.	Boone	Voter was having Internet issues and couldn't look up her polling place.
Other	2/5/2008	10:25 a.m.	Boone	Voter asked where they should go to vote
Other	2/5/2008	9:30 a.m.	Callaway	Caller did not like the winner-take-all method of delegate selection and was given contact information for the Republican party.
Other	2/5/2008	9:00 a.m.	Cedar	Cedar county clerk called about an exit poller being uncooperative at a polling place.
Other	2/5/2008	8:47 a.m.	Cole	Caller wanted to know which candidates had dropped from the presidential race. He had questions about the selection process, and it was suggested he find out from the established parties how the nomination process works for respective political parties.
Other	2/5/2008	7:03 a.m.	Douglas	Caller asked if people who have been standing outside the polling places all day are allowed to stay and watch the election judges close the polls?

Other	2/5/2008	10:02 a.m.	Holt	An elderly voter cast a provisional ballot and then, before the judges could stop her she ran it through the ballot box. She wasn't sure whether the ballot had been marked "provisional" or not.
Other	2/5/2008	2:10 p.m.	Jackson	Voter called asking about the location of their polling place. ⁶
Other	2/5/2008	6:55 a.m.	Jefferson	Constituent wanted telephone numbers for the Jefferson County Clerk and the Phelps County clerk's offices.
Other	2/5/2008	10:17 a.m.	Lincoln	Voter has to travel and stay overnight in Illinois today. Voter's spouse asked if voter could come back to vote and LEA told her no.
Other	2/5/2008	4:15 p.m.	Osage	Chair of political committee called with several complaints about the Osage Co clerk. Caller reported that several hundred voters never received notice that their polling place had changed. No voter notification cards were sent out. There were also problems with absentee voting and mailing of absentee ballots. ⁷
Other	2/5/2008	9:47 a.m.	St. Charles	Caller was unable to find their polling place on the website and had to keep trying to reach the LEA. ⁸

⁶ "Registered voters are mailed a voter notification card prior to each election which includes the name and address of their poll location. If contacted by a registered the JCEB will provide our registered voters with this information."

⁷ "In reference to the concern about polling places having changed and voters were not notified. This observation is absolutely false. One precinct had been combined with a neighboring precinct prior to my taking office. I assume the previous administration notified those folks. We did close a very rural polling place (with unacceptable facilities) and split the voters with neighboring precincts. The plan was pre-announced by letters (to voters in this precinct and other precincts) asking voters to express their ideas. All plans to combine were scrapped except one. Voter Notification cards were prepared for and mailed to the affected voters. (We DO suspect that Voter Notification cards are not compatible with U S Postal Service Sorting machines.) Remember that 2008 was voter registration canvass year. We opted to send a new card to EVERY registered voter. We placed notices in the local newspaper and in church bulletins announcing that EVERY registered voter should have received a new voter card. We encouraged voters, by those media, to contact our office if they had not received a new card. We received MANY phone calls and letters asking for repeat mailings. I truly believe we re-mailed hundreds of Voter Notification cards. I suggest the complainant departed from the truth."

⁸ "The caller was unable to use the Secretary of State's website to find his polling place because all of the data isn't 100% correct yet and we have asked them to not post our information. The caller should have been able to find their polling place using our website if the caller's address was up to date with us. Unfortunately, voters waiting until Election Day to find this information will have problems reaching us by phone due to the large volume of calls we receive, but once they get through we would have been able to give them the information that they needed. Also, all voters are sent out notice of elections cards containing their polling place information about a week before the election. If their addresses aren't up to date with us though, they will not receive this card."

Other	2/5/2008	12:50 p.m.	St. Louis City	Caller was unaware that St. Louis City and St. Louis County were different jurisdictions for the purposes of voting.
Other	2/5/2008	11:00 p.m.	St. Louis County	Election officials in St. Louis County had to recount votes in 15 precincts because the ballots were not turned in properly.
Other	2/5/2008	8:16 a.m.		Caller from Illinois called Missouri as a Super Tuesday state to make sure that "the media" did not disrupt and cause chaos at polling places. She was reading very rapidly from a script, but explained that Missouri law does not permit non-voters or non-poll workers into polling places.
Other	2/5/2008	8:32 a.m.		Voter wanted to know if the Voters Bill of Rights was on our website.
Other	2/5/2008	2:35 p.m.		Caller inquired about granting time off work for his employees to vote.
Poll Worker	2/6/2008	10:59 a.m.	Jefferson	Poll workers at Lutheran Church polling place wore lanyards sponsored by the US Army. A voter stated that this was sponsorship and should be outlawed.
Poll Workers	2/6/2008		Bollinger	Voter at Scopus Church experienced poll workers talking about candidates on the ballot and making unprofessional comments.
Polling Place	2/5/2008	8:00 a.m.	Boone	Voter arrived at a polling place on Industrial Blvd that was no longer open and claimed that no notification of a polling place change had been received. The voter said she saw several cars pull up to the now-defunct location and turn around and leave.
Polling Place	2/5/2008	3:34 p.m.	Boone	Caller couldn't find Boone County polling place locations online and requested assistance in locating their polling place.
Polling Place	2/5/2008	10:02 a.m.	Ray	Voter was at their polling place by 6:00am, but was unable to vote and was told to come back later. Voter reported that poll workers had arrived late to open the polls. He was able to vote but his ballot was left on a table which was not kept secret.
Polling Place	2/5/2008	9:25 a.m.	St. Louis City	Voter reported that the number of voting booths at their polling place had been reduced from 2 to 1. There was a 40 minute wait and several people walked out before voting.

Polling Place	2/5/2008	1:00 p.m.	St. Louis City	A St. Louis Senior Center polling place opened late when a janitor did not come to work on time to unlock the secure storage area in which the voting machines were being stored. According to the report, the polling place opened 3 minutes behind schedule.
Polling Place	2/7/2008	11:00 a.m.	St. Louis City	Voter reported an election judge who was not handing out Libertarian or issue ballots.
Polling Place	2/5/2008	6:15 a.m.	St. Louis County	Voter stated she had voted at the Larimore Elementary School polling place for years. After standing in line for sometime, voter was informed that her polling place had moved to Hazelwood S.E. Middle School. Voter was upset because she had not received word from the county about the polling place change. She also stated that numerous Caucasian voters at the front of the line had been allowed to vote and 3 or 4 African American voters were told to go to the new polling place.
Polling Place	2/5/2008	2:35 p.m.	Christian	Caller complained that their county clerk had changed polling place location and now it was further away from his home.
Privacy	2/5/2008	6:30 p.m.	Macon	Caller was upset that when she went in to vote, the election judge said "Your daughter was here earlier to vote." Caller feels this violated her daughter's right to privacy. She has expressed her concern with the county clerk.
Privacy	2/5/2008	1:20 p.m.	St. Louis County	Polling place was set up poorly. Voter said privacy of their vote was violated. Poll workers told voter to block screen with her body instead of moving DREs to allow for privacy. Family of voter went to polling place 3 hours later and issue had still not been resolved.
Privacy	2/5/2008	12:03 p.m.	Jackson	A voter reported that a Raytown City Hall poll worker was looking at voted ballots. ⁹

⁹ "Judges are trained not to observe voters ballots and concerned voter did not contact the Jackson County Election Board. Therefore the JCEB could not contact the judge in question to review what had occurred."

Privacy	2/5/2008	1:39 p.m.	St. Louis County	Caller reported that the polling place at Overland, Missouri - Marian Elementary School at Sims & Midland is one judge short as one judge tried to leave. Caller was offended that a judge not only walked him to the ballot stand, but stood there while the voter cast the ballot. Voter requested this be corrected immediately.
Registration / Eligibility	2/5/2008	10:12 a.m.	Cape Girardeau	County Clerk staff checking on the provisions for an intrastate new resident voter.
Registration / Eligibility	2/5/2008	11:47 a.m.	Christian	Voter did not know if someone who lives in an R.V. and only has a P.O. box could vote.
Registration / Eligibility	2/5/2008	9:42 a.m.	Clark	Caller had questions about the eligibility of a person who moved after the date required to register for the General Election.
Registration / Eligibility	2/5/2008	8:15 a.m.	Clay	Caller thought he registered to vote at the local DMV but did not appear on the voter rolls.
Registration / Eligibility	2/5/2008	10:34 a.m.	Clinton	Voter was not allowed to vote because he was mistaken for a felony that belonged to someone with the same name. ¹⁰
Registration / Eligibility	2/5/2008	3:00 p.m.	Clinton	Voter reported that he was denied a ballot at his previous polling place. Clerk staff had put him in deleted status, and he was unclear where his true place of residence was. ¹¹
Registration / Eligibility	2/5/2008	12:52 p.m.	Cole	Request from a voter asking for same-day registration in Missouri.
Registration / Eligibility	2/5/2008	7:20 a.m.	Franklin	Voter turned away from a polling place because the voter's status was changed to disqualified (felon) by the Franklin County clerk's office. A felon with the same name, but different DOB and SSN was listed in the DOC's felon list. The voter's status was changed in error by the Franklin county clerk.
Registration / Eligibility	2/5/2008	8:50 a.m.	Franklin	A voter was turned away because he was on the felon list but he is not a felon.

¹⁰“As for the first voter not being allowed to vote due to a mistaken felony: I personally handled this to the satisfaction of the voter. The state had somehow got the [voter's] information mixed up with someone with most of the same information. [The voter] had gotten [their] identity stolen and that is what caused the problem. I spoke with the secretary of state's office and got it straightened out for [the voter] and changed in the computer. I called [the voter] back and [the voter] was allowed to vote.”

¹¹ “On the second reporter, I would need more information on it. Nothing is coming to mind.”

Registration / Eligibility	2/5/2008	8:55 a.m.	Franklin	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008		Greene	Voter in Republic, MO noticed her polling place had changed from St. Elmo's Community Center to Meadowview Baptist Church. The caller and the spouse of the caller arrived there and found the spouse's name was in the poll book but the caller's was not. Caller could not use a driver's license to vote. The caller's information had accidentally been transferred to Kansas City where another voter with the same name was registered. Caller cast a provisional ballot and was given a stub with instructions to call in 14 days to find out whether the vote counted. The Clerk confirmed that two people under the caller's name are registered to vote in the state. The Clerk explained that the caller should have been given a provisional ballot and not been asked to go drive to Springfield to resolve the issue. The Clerk was going to call Kansas City to resolve the issue & affirmed that the caller's vote would be counted.
Registration / Eligibility	2/5/2008	9:47 a.m.	Jackson	Caller had moved within Jackson County and wanted to find out where he should vote. ¹²
Registration / Eligibility	2/5/2008	9:50 a.m.	Johnson	Caller did not know if they were registered to vote. ¹³
Registration / Eligibility	2/5/2008	9:21 a.m.	Kansas City	Caller did not know if they were registered to vote.

¹² "Registered voters are mailed a voter notification card prior to each election which includes the name and address of their poll location. If contacted by a registered the JCEB will provide our registered voters with this information."

¹³ "As required by statute Johnson County conducts the canvass of voters prior to each general election. Voter notification cards were mailed to each registered voter of the county including correspondence to each mail-in applicant informing them they were registered, to bring their ID, and where to vote. The canvass was completed by January 1, 2008.

In addition, the county has a web site where a person can select "Am I registered" to verify their registration and other helpful information such as poll location and "See My Ballot". They can also sign up for "Voter Notify" where they will be sent a notice by email of upcoming elections and dates for registering, absentee voting, etc.

Notice is given in the paper of upcoming elections plus new releases concerning deadline for registering to vote and how they can verify if they are registered including information about the canvass and how they should have received a current voter notification card, and what to do if they did not."

Registration / Eligibility	2/5/2008	12:56 p.m.	Kansas City	Caller did not re-register to vote after she was married and wanted to know if she could still vote since she moved to another county and now had a new last name.
Registration / Eligibility	2/5/2008	10:02 a.m.	Pemiscot	Voter registered through the DMV but their name was not in the poll book. Voter cast a provisional ballot.
Registration / Eligibility	2/5/2008	9:04 a.m.	Polk	Caller inquired as to whether or not a person on parole can vote. ¹⁴
Registration / Eligibility	2/5/2008	11:47 a.m.	Scotland	New resident had questions regarding voting in Missouri.
Registration / Eligibility	2/5/2008	12:00 p.m.	Scotland	New resident wanting to know if they were eligible to vote
Registration / Eligibility	2/5/2008	2:05 p.m.	Scott	Caller had a suspended imposition of sentence and wanted to know if they could still vote. ¹⁵
Registration / Eligibility	2/5/2008	9:37 a.m.	St. Charles	Caller unsure if they registered to vote at their new place of residence ¹⁶
Registration / Eligibility	2/5/2008	10:26 a.m.	St. Louis City	Voter went to their polling place but did not appear in the poll book and a provisional ballot was offered to him. Voter chose not to cast a provisional ballot.
Registration / Eligibility	2/5/2008	8:32 a.m.	St. Louis City	Caller had not received a voter notification card.
Registration / Eligibility	2/5/2008	9:30 a.m.	St. Louis City	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	12:00 p.m.	St. Louis City	Voter was given and cast a provisional ballot this year -- he had changed his address in 2006 and voted a regular ballot in November of 2006. He wanted to know why his name did not show up on the poll books and wanted assurances that his vote would count.
Registration / Eligibility	2/5/2008	2:04 p.m.	St. Louis City	Caller did not know if they were registered to vote.
Registration / Eligibility	2/6/2008	2:33 p.m.	St. Louis City	Voter was told he was not listed in poll book and was registered somewhere else - voter found someone with the same name had filed a change of

¹⁴ "In response to the call on February 5, 2008, concerning the registration/eligibility issue: The deputy voter registration clerk contacted the local parole officer to be sure the office had the right information concerning the caller. The parole officer assured the clerk, the [voter] was not eligible to vote."

¹⁵ "We would have checked with Dept. of Corrections and the Circuit Clerk."

¹⁶ "The caller could have used our web site to see if they were registered at their current address or they would have to call our office so that we could check this out. We have put our numerous notices in the news paper and on the internet alerting voters to call ahead of Election Day to make sure they are properly registered in our county."

				address form.
Registration / Eligibility	2/5/2008		St. Louis County	An active voter who has not moved was dropped from the voting records. He shares his name with his son and believed that might be the problem, but he was not offered a provisional ballot. Voter called St. Louis County and the shared name issue was verified: the son was shown as registering on the date that the father moved to St. Louis City.
Registration / Eligibility	2/5/2008	6:20 a.m.	St. Louis County	Voter called to find out if they were registered to vote and inquired about the location of their polling place.
Registration / Eligibility	2/5/2008	8:59 a.m.	St. Louis County	Voter that had moved to St. Louis County from St Louis City wanted to know what they needed to do in order to vote.
Registration / Eligibility	2/5/2008	10:05 a.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	10:44 a.m.	St. Louis County	Caller had moved within the county and wanted to know if he needed to change his address in order to vote.
Registration / Eligibility	2/5/2008	11:51 a.m.	St. Louis County	Caller was unsure whether or not they were registered to vote in Boone County or in St. Louis County.
Registration / Eligibility	2/5/2008	2:09 p.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	3:41 p.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	10:01 a.m.	Taney	A gentleman called to ask if his son-in-law who had committed a felony in Texas 10 years ago was eligible to register to vote. He reported that his daughter had registered in Missouri through the DMV and his son-in-law thought he registered at the same time as well but wasn't on the voter rolls.
Registration / Eligibility	2/5/2008	9:40 a.m.	Vernon	Voter reported they registered to vote at a DMV but their county clerk's office did not receive the registration.
Registration / Eligibility	2/5/2008	8:28 a.m.		Caller wanted to know how Missouri handles the right to vote for persons who have "mental issues."
Registration / Eligibility	2/5/2008	8:57 a.m.		Caller inquired as to whether or not a person on parole can vote.

Registration / Eligibility	2/5/2008	11:45 a.m.		Caller telephoned from Hartford, Connecticut wishing to become a United States citizen as quickly as possible so she could vote later this year. She also wants to pay her back taxes.
Registration / Eligibility	2/5/2008	1:00 p.m.		Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	9:30 a.m.	St. Louis County	Call was received from a public officials' office with questions about what to tell constituents who are not in the poll book. The caller did not have specific information about a voter, as he admitted he was receiving 3rd hand information, but he wanted to know what to tell anyone else who might call with questions about this.
Voting Equipment	2/5/2008	6:45 a.m.	Christian	A voter reported that when she put her ballot in the optical scan machine the workers stopped her. Poll workers said the machine was not calibrated and she could not use it, so they had the voter put the ballot in an envelope. Voter was unsure what would happen to the ballot.
Voting Equipment	2/5/2008	8:50 a.m.	Polk	Caller was almost sure the optical scan machine at the Northeast Marion polling place did not change numbers after he inserted his ballot. He didn't tell the election judges until after two other voters inserted their ballots and the number on the machine changed as the other voters' ballots went through. When he did tell election judges they didn't appear to know enough to help him. Explained to the voter all the checks on the machine and the reconciliations that will be done at the end of the day. ¹⁷

¹⁷ "This letter is in response to the call log for 2008 elections. In response to the call on February 5, 2008, concerning the optical scan machine: Two messages were left with [the voter] to call the County Clerk's office concerning [their] ballot not being counted and [they] did not respond to either one. A deputy voter registration clerk went to the polling place immediately upon [the voter's] call to check the machine and be sure the ballots were being counted. The machine total matched the number of signatures on the poll book. No message was on the read-out tape signifying problems with ballots not being counted. The ballot certification was completed at the end of the day and all ballots were accounted for the poll book matched the number read on the machine. Before the November election [the voter] came into the office and stated [they] hoped the machine was counting right for this election and [they] did not appreciate this office treating [them] like [they] did not know what [they] were talking about and [they] were not stupid and continued to voice [their] opinion about this office which was not a high one. There was no response from [the voter] after the election, so hopefully, things went well for [them] that day."

Voting Equipment	2/5/2008	6:00 p.m.	St Louis County	Only 2 out of 6 touch screen voting machines were working and there were no signs or guides to help people with the equipment.
Voting Equipment	2/5/2008	6:45 a.m.	St. Louis County	A couple voting at Kirkwood City Hall voted on "paper ballots", but the machine would not scan them properly. The poll worker "took our ballots and threw them in a pile under the scanning machine." The poll worker told the couple the ballots would "get scanned in later."
Voting Equipment	2/5/2008	4:00 p.m.	St. Louis County	At the Spoede Elementary School polling place in at Creve Coeur, a lock on a secure box beneath the optical scanner jammed and delayed the polls from opening for 90 minutes.
Voting Equipment	2/5/2008	6:00 p.m.	St. Louis County	Voter at Maplewood City Hall attempted to insert the paper ballot into the Optical Scan machine, but it would not accept the ballot and the poll workers set the ballot aside and told the voter they would take care of it. Voter was concerned and called back later in the day for assurance that it was taken care of but was still anxious about it.
Voting Equipment	2/5/2008	6:00 p.m.	St. Louis County	Voter in unincorporated St. Louis County went to her polling place at Pierremont Elementary in Manchester to cast her Optical Scan ballot but the machine failed to take it. A poll worker suggested she vote on a touch screen machine so the voter started to tear her paper ballot but was interrupted by a poll worker who took it from her. Individual voted on a touch screen but she was concerned about voting on it.
Weather	2/5/2008	3:53 p.m.	Christian	Assembly of God Church polling place was closed because of a tornado. A voter stated this was unfair and the polls should be open.
Weather	2/5/2008	3:31 p.m.	Christian	A polling place was under a tornado warning, so poll workers locked everything down and had the judges take some sealed things with them to a storm shelter.
Weather	2/5/2008	3:47 p.m.	Christian	Voters wanted to know if the evacuated polling place could be held open past 7:00 p.m.
Weather	2/5/2008	10:02 a.m.	Holt	Voter reported bad weather

Weather	2/5/2008	10:11 a.m.	Mercer	Voter reported bad weather
Weather	2/5/2008	4:09 p.m.	Platte	Clerk said a transformer blew at one of the polling places. Asked for suggestions on how to get voters to an alternate location. ¹⁸
Weather	2/5/2008	4:00 p.m.	St. Louis County	Overnight storms knocked out power to two polling places in St. Louis County. The power was off when poll workers arrived to set up the polling place on Election Day. A local election authority said that the board contacted Ameren UE to get power restored to those locations and they were up and running by 6:30 AM which was about 30 minutes late. Some voters left before casting their ballots.
Weather	2/5/2008	12:45 p.m.	Worth	Caller reported that some polling places had lost heat and others had lost power, could polling places be closed? ¹⁹
Weather	2/5/2008		Worth	A couple of polling locations lost power.

¹⁸ “EA contacted local tv and radio stations to broadcast the polling site change late on election day. An election judge remained in their car at the entrance to original polling site and directed voters to the new temporary location. In addition, signs were placed at the intersection to both locations, notifying passersby of the change in location. The move to the temporary location went smoothly. EA went on site to oversee the transfer of equipment and ballots to the new location.”

¹⁹ “I have reviewed the phone log for my county – I wonder if the calls were not the ones from my staff. On February 5, 2008 parts of my county were without electricity for one to six hours, because of the weather causing a power failure.

In the polling place supplies there were “emergency” paper ballots. After the battery back-ups were exhausted the poll workers began using the paper ballots. Also, there were flashlights in the polling place supplies and a poll worker brought a kerosene heater for the polling places where power was out the longest.”

August 5, 2008 Voter Call Log

Issue Type	Date	Time	Jurisdiction	Description of issue
Absentee	8/5/2008	12:05 p.m.	St. Louis City	Caller states that she has never received an absentee ballot despite applying for one.
Absentee	8/5/2008	4:40 p.m.	St. Charles County	Caller from St. Charles CO feels his wife's voting rights were violated because she was put in the hospital last Tuesday and could not go to the polls to vote, and was not allowed to vote today. He called the Board of Elections and they said there was nothing they could do. He was told she could only request an absentee ballot until wed and did not have enough time to get one. ²⁰
Absentee	8/5/2008	10:10 a.m.	Knox County	Wants to know if they have to count absentee ballots that were over-nighted for delivery today. ²¹
Absentee	8/5/2008	2:55 p.m.	Macon County	Staff in LEA office called because they had a voter who was sent an absentee ballot but showed up at the polls to vote. He has not sent back the absentee ballot

Responses received from the Local Election Authorities regarding calls in their area:

²⁰ "Unfortunately, the law says we stop sending out absentee ballots to those who request one in writing and was received after 5:00 p.m. the Wednesday before the election. If the patient was admitted into a hospital within St. Charles County after 5:00 p.m. on the Wednesday before the election, and was properly registered in our county, then a hospital team is sent to that hospital to allow the patient to vote."

²¹ "If it was received in this office by the deadline it was counted, if not received it was not counted."

Absentee	8/5/2008	3:30 p.m.	Wayne County	Caller emailed to say that her husband requested absentee ballot by mail last Monday, and it only arrived today. Said that she thought the deadline for requesting an absentee should be moved up ²²
Accessibility	8/5/2008	3:08 p.m.	Dent County	Caller said that a site in his area is inaccessible as a polling place. He said he believed a nearby church might be able to serve as a location.
Ballot	8/5/2008	1:28 p.m.	Adair County	Caller was upset she had to pick a party ballot.

²² “We always mail out absentee requests within the 3 business days of being requested as required. If the request was received on the Monday before the last day to mail out (Wednesday), it was mailed out at least by that last day Wednesday, which was no more than 2 days after being received. However, we receive so many incomplete or inaccurate absentee requests that we have to contact the requester before we can send them out. The requests do not have enough information on them to allow us to contact them any other way but by mail. They should require a day time phone number and or an email. I need more information on the specific voter who requested the absentee ballot in order to be able to completely explain what the situation was. Once we mail the absentee ballot and it was mailed no later than Wednesday before the Election, we have no control over when they receive it through the mail. As far as her request to move up the deadline to request an absentee, if she was worried about it arriving on time, why did she wait until 2 days before the deadline to request it. Looks as though if the deadline had been moved up earlier than 2 days before present deadline she would have missed it anyway. So many people wait until the last couple of days to think about absentees or even after the deadline.

For the November Election, I had one couple that are now both home bound call and request absentee ballots on Thursday the day after the deadline to mail out. They were not on my permanent disability list, but are now, but should have been thinking about absentee ballots sooner than 6 days before the election. I also had a lady in one of our Nursing Homes that was in for about 6 weeks of therapy call on the same day wanting an absentee ballot. I had sent teams to the Nursing Homes at the first of the week to vote those interested in absentees. This lady somehow missed being on that list. With busy schedule of printing poll books, packing election supplies for delivery on Monday and just getting ready for Tuesday I told these 3 people I would try to send a team to vote them but wasn't sure I would have the time. I was not required to accommodate these people since their conditions existed well before deadline to mail out absentees. We did manage to send a team on Monday even though it left my office short staffed during the 2 1/2 hours it took to go vote those 3 people.

On Monday, the day before the November Election, while I was out delivering election supplies and machines, we received a call from a case worker in a hospital in St. Louis requesting that I send a team to the St. Louis hospital to vote a Wayne County voter that was hospitalized there. The voter had been hospitalized the day after the deadline to mail out absentee ballots. She told us that St. Louis City and County sent teams out to vote people in their hospital and that I should do that too. My staff called me on my cell phone and I told them we could not and were not required to send a team past an adjoining county and that we didn't have time on this day before to do that anyway. I tried to call the case worker after I got back in the office around 4 pm but she was already gone for the day. I left a message explaining what the statutes require and that I could not and would not send a team to vote this individual and that I was sorry. The case worker wanted me to let the spouse come in and pick up the ballot and take it to her husband in the hospital and then bring it back to me the next day. This was unfortunate for the voter, but the case worker didn't need to be telling him how I could and should do my job, just because the county/city the hospital is in and the adjoining county/city sends teams. Also, the voter/case worker shouldn't wait until the day before, when the voter had been in the hospital for almost 5 days at that time.

If you will send me the specific information on the email complaint, I can get more specific answers to your questions.”

Ballot	8/5/2008	11:30 a.m.	Ralls County	Individual said he was denied the right to vote in that as an Independent voter, he was not given the option of voting my preferences of Democrats and Republicans. He had candidates he wanted to vote for but couldn't. ²³
Ballot	8/5/2008	12:19 p.m.	Reynolds County	Caller was upset that he could not vote in the Republican Governors primary and the Democratic Sheriff's primary.
Ballot	8/5/2008	2:22 a.m.		Upset she had to pick a party ballot. Wanted to know how to get it changed
Ballot	8/5/2008	2:55 p.m.		A voter was told by a poll worker that he must choose a Dem or Rep ballot and wanted to know if that was correct because he doesn't think party affiliation should be necessary.
Ballot	8/5/2008	3:10 p.m.	St. Francois County	Upset that he had to select a party ballot
Ballot	8/5/2008	4:11 p.m.	Dent County	The voter was upset about having to declare the party in order to vote. She felt it was a violation of her privacy.
Ballot	8/5/2008	5:30 p.m.		Caller was upset that he has to say what party ballot he wants to vote.
Ballot	8/5/2008	7:41 a.m.	Kansas City Board	Caller from Kansas City reported no ballots at polling place.
Ballot	8/5/2008	8:48 a.m.	Polk County	Caller took a Democratic ballot, and no Democratic candidates for Sheriff ran, so he was upset he was not able to vote for a Sheriff candidate. ²⁴
Ballot	8/5/2008	1:35 p.m.	Dade County	A voter brought in an absentee ballot and she wanted to know if that was legal. ²⁵
Ballot	8/5/2008	10:55 a.m.	Miller County	Caller was not given a choice to vote for any county officials. ²⁶
Ballot	8/5/2008	9:40 a.m.		Wants Secretary Carnahan to endorse paper ballots for the State of Missouri for everyone.

²³ "As far as the August election, you can't vote for a Republican and Democrat ballot as you know."

²⁴ "In response to the call on August 5, 2008, concerning the ballot issue: Polk County did not have a Democratic candidate for Sheriff file in this election cycle."

²⁵ "We would have told the voter, that as long as they hand-delivered the ballot back to us it was legal. I hope we are understanding the question correctly. I was unable to type it next to the call log."

²⁶ "The only thing we can figure out is, the person requested a democrat ballot and we only had one democrat candidate on our local level running in August. Rest was on the republican ballot. Any further questions, please let us know."

Ballot	8/5/2008	11:30 a.m.	Andrew County	LEA called with two issues in one polling place that has two precincts. The judges gave out the wrong ballot to some voters. 119 voters have been through the polling place, so some percentage of the voters did not get to vote on a water issue. They are also out of Republican ballots in that precinct.
Ballot	8/5/2008	7:15 a.m.	Ste. Genevieve County	Individual from Clerk's office called about a polling place that had distributed 19 ballots to the wrong voters. She wanted to know if she could attempt to telephone the 19 voters to come in and "vote again."
Challenger / Watcher	8/5/2008	2:40 p.m.	Grundy County	LEA called to double check the challenger/watcher statute as she has a supposed challenger at a polling place but she was not notified by either party chair there would be challengers at her polling places.
Challenger / Watcher	8/5/2008	9:00 a.m.		An independent who wants to be a challenger/watcher. I explained to him only parties with ballot access have the ability to appoint challengers/watchers.
Electioneering	8/6/2008	10:47 a.m.	Taney County	Caller from Taney County called to report a candidate went into a polling place and handed out doughnuts to poll workers. This was not the candidate's polling place.
Electioneering	8/5/2008	10:50 a.m.	Ozark County	LEA called to confirm some aspects of the electioneering statute. ²⁷
Electioneering	8/5/2008	12:55 p.m.	Cape Girardeau	The LEA office called because a candidate sign is posted in a State Dept. of Conservation park and they were told to remove it.
Electioneering	8/5/2008	2:45 p.m.	Lincoln County	The county clerk called because someone refused to cover their campaign t-shirt while in the polling place.
Electioneering	8/5/2008	3:45 p.m.	St. Louis City	Caller left voice message stating he was handed campaign information and a filled-out ballot at the door of polling place located in St. Louis, Ward 9, and Precinct 5; at St. Agnes Apartments, 2840 Wisconsin Ave. Caller did not leave a name or number.

²⁷ "This call was from my office asking about materials that were being handed out as voters were going in to vote, and how to make sure that wasn't a problem. We called all of our polling places and remind them to watch for electioneering materials and have voters put these things away."

Electioneering	8/5/2008	7:00 a.m.	Douglas County	Individual in clerk's office telephoned. Electioneering occurring at a polling place located in an individual's home. The electioneers set up a table in the homeowner's driveway and refused to leave claiming the homeowner's property is public property for the duration of election day. Homeowner cannot get in or out of their own driveway because of this situation.
Electioneering	8/5/2008	7:45 a.m.	Douglas County	Individual in Ava called with the flipside of the Douglas county issue concerning the table set up in the driveway of the private home/polling place. Individual maintains the homeowner had "no right" to ask them to move.
Electioneering	8/5/2008	7:51 a.m.	Perry County	Caller inquired about the distance an electioneer must be from the polling place. She also asked if he is wearing a tee-shirt with a party name written on it does he still have to be 25 feet from the polling place. ²⁸
Electioneering	8/5/2008	8:24 a.m.	Gasconade County	Property owner would not allow a political sign to be posted on the site of a polling place. ²⁹
Electioneering	8/5/2008	9:45 a.m.	St. Louis County	Individual called to see if election material obtained from electioneers is allowed into the polling place.
ID - Acceptable	8/5/2008	9:39 a.m.	St. Louis City	Person sent SOS a picture of a sign from a polling place on Olive near the AG Edwards business park. The sign states "full name & current residence address - ID required".
ID - Photo	8/5/2008	5:02 p.m.	St. Louis County	Caller was asked multiple times for a photo ID. She contacted St Louis County Board and they said they would correct it; poll workers continued to press for photo ID.

²⁸ "I am sure that this same caller contacted my office concerning these questions. We normally get these calls from concerned citizens on every Election Day. My response is that any electioneering has to be done at least 25' from the entrance to the polling place and that a tee-shirt with a party name on it falls into the electioneering category. If that person is in the polling place we ask the judges to ask the party to cover the shirt without making a big scene about it. To the best of my knowledge, these situations have been handled and corrected without incident."

²⁹ "Answer to electioneering complaints 8-5-08 County Clerk Stated it was property owner's right to decide whether sign could be posted & SOS office concurred after researching."

ID - Signature	8/5/2008	11:20 a.m.	Jackson County	Caller used his cell phone to call from his polling place to lodge a complaint. He reported that he had his voter card and a current bank statement and the election judges were not allowing him to vote. He said they told him he had to have identification with a signature. SOS staff told him we would contact staff in Jackson County. I got his voting location and the address. He was escorted out of the polling place by police officers. ³⁰
Intimidation	8/5/2008	8:15 a.m.	Jackson County	Caller complaining about political robo-calls. ³¹
Other	8/5/2008	4:15 p.m.	Hickory County	Caller asked what this election was all about and if he should go vote. He also wanted us to stop trying to raise taxes on cigarettes. Also asked why cigarettes brought in more tax revenue than corporate taxes.
Other	8/5/2008	8:20 a.m.	Franklin County	Clerk's office from Franklin County called to see if an exit poller was required to register with her.
Other	8/5/2008	8:46 a.m.	Vernon County	Clerk wanted to know whether an individual could stand outside a polling place and ask exiting voters what ballot they had taken.
Other	8/5/2008	9:12 a.m.		Caller wanted to know if her employer is required to give her time off today to vote.
Other	8/5/2008	9:19 a.m.	St. Francois County	Caller wants to petition the State Liquor Control board to stop a bar from going into an already existing business that is right next to her home.
Polling Place	8/6/2008	10:00 a.m.	St. Louis County	Caller notified SOS that her parents arrived at Ladue Horton Watkins High School polling place to vote at 6:54 pm on 8/5, but the polling place was already closed. The poll workers refused to allow them to vote.
Polling Place	8/5/2008	6:45 p.m.	Adair County	The LEA office called because a major accident has caused the closing of one of their polling places. Apparently there were still voters waiting to vote
Polling Place	8/5/2008	7:00 a.m.	St. Louis County	Call received from a 3rd party; claiming a polling place was closed before 7pm.

³⁰ "Discussed and resolved with the Secretary of State's Office after the August election."

³¹ "The JCEB cannot monitor political robo-calls."

Polling Place	8/5/2008	12:22 p.m.	Osage County	A gentleman had already voted and wanted to know if he could now go with his wife into the polling place and answer questions about candidates while she is voting. ³²
Privacy	8/5/2008	3:33 p.m.	St. Louis County	When voter was led to the machine, the Election Judge told her to pick her party and then stood and watched to see which party she chose. She felt this was an invasion of her privacy. This happened at Crestview Middle School. She told the Election Judge that the state of Missouri is an Open Party state according to the front page of the St. Louis Post Dispatch. She did not believe that the Election Judge had a right to watch her chose which party she chose.
Registration / Eligibility	8/5/2008	1:41 p.m.	Clark County	An individual adjudged incapacitated has order reinstating his voting franchise, dated today.
Registration / Eligibility	8/5/2008	10:07 a.m.	Boone County	Caller wanted to know where to change her address
Registration / Eligibility	8/5/2008	10:33 a.m.	Benton County	County clerk called with a registration pending. They wanted to know if the voter brought in their ID, and that was all that was missing, could they allow them to vote.
Registration / Eligibility	8/5/2008	12:03 p.m.	St. Louis County	Caller wanted to know where to mail their voter registration card.
Registration / Eligibility	8/5/2008	3:15pm	Taney County	Caller was upset because he and his wife changed voting address at the same time and she was allowed to vote but he was not. I got his name and last 4 digits of his social security number to look into this further.
Registration / Eligibility	8/5/2008	9:05 a.m.	St. Charles County	Caller was not sure if she was registered ³³
Registration / Eligibility	8/5/2008	9:08 p.m.	Howard County	Caller said she has attempted to register more than once in New Franklin and was still not in the poll book. ³⁴

³² "In reference to the inquiry in August 2008, the question could have been answered by a poll worker or by someone in this office. I suspect it was someone who would not condescend to my republican level to ask the question."

³³ "We do all we can to get the word out to the voters to check on their voting status "before" Election Day by publishing notices in the news papers and on the internet. We tell them to call or come into our office to make sure that they have their registration up to date. We send all registered voters a notice of election card about a week before the election with their current polling place information."

³⁴ "Voter claimed to have registered multiple times with previous administration, however, no record could be found of this on Election Day. Voter was given a provisional ballot and a voter registration card. Ballot

Registration / Eligibility	8/5/2008	9:24 a.m.	Caldwell County	LEA called -- two voters at polls who have been adjudged financially incapacitated. She confirmed with their circuit court that it was financial only.
Registration / Eligibility	8/5/2008	9:45 a.m.	Taney County	Voter registered in Taney last week and tried to vote in Greene County today.
Voting Equipment	8/5/2008	1:25 p.m.	St. Charles County	Says that the optical scan didn't accept her ballot. Wants to know if her vote will count. ³⁵
Voting Equipment	8/5/2008	1:33 p.m.	St. Louis County	Worried that the optical scan didn't read her vote because she received no print out or other "signal."
Voting Equipment	8/5/2008	10:15 a.m.	St. Louis City	Caller from University City wanted to urge Secretary Carnahan to stick with the Optic Scan voting machine and not re-certify the touch screen because the Optical Scan is clearly more secure.
Voting Equipment	8/5/2008	6:45 a.m.	St. Louis County	Gentleman unhappy about "service." Poll workers "chatting and visiting." Ballot box "standing open with a piece of tape holding it shut." In his opinion: "the polling place was just a big joke." Says "machine would not take his card properly."

was not counted as no proof of registration was ever found. Voter did register and was able to vote at the next election. Voter was unaware that there had been a change in administration and all the problems with Howard County elections."

³⁵ "If there was a problem with the Optical Scan unit accepting the ballot, then the judges are instructed to have the voter place the ballot in the emergency compartment on the side of the Optical Scan Unit, then call and report the problem to us. We will then, send out technicians to repair or replace the unit. The judges would then open up the emergency compartment and run all of the ballots stored inside, through the Optical Scan Unit. They will then check and verify that the number of ballots on the OS Unit matches the number of ballots that they have issued in the ledgers."

November 4, 2008 Voter Call Logs

Issue Type	Date	Time	Jurisdiction	Description of issue
Absentee	11/4/2008	1:10 p.m.	Pulaski County	Citizen who works at Ft. Leonard Wood got e-mail recommending voters on base go to polling place at St. Robert to vote a federal ballot even if not registered in MO.
Absentee	11/4/2008	1:15 a.m.	St. Charles County	Voter hospitalized on October 29 and county won't allow him to vote. ³⁶
Absentee	11/4/2008	11:10 a.m.	Boone County	College student was told to throw away her absentee ballot from her hometown instead of turning it in to Boone County when she goes in to vote. This information was provided by someone registering college students. She now will be driving to her hometown to ensure her vote will count.
Absentee	11/4/2008	11:34 a.m.	Kansas City Board	Voter never received his absentee ballot.
Absentee	11/4/2008	3:27 p.m.	St. Louis County	Voter requested an absentee ballot to be mailed to school in Columbia. Did not get it in the mail in time. Decided to drive back to St. Louis to vote. Forgot the absentee ballot in Columbia. Went to normal polling place in Ferguson. They would not let her vote.
Absentee	11/4/2008		St. Louis County	Caller believed her rights were violated because she didn't get her absentee ballot until today so she was not able to get her ballot back to St. Louis County.
Absentee	11/4/2008	2:00 p.m.	Clay County	Missouri voter in North Carolina requested an Absentee Ballot from Clay County several weeks ago and has never received it.
Absentee	11/4/2008	7:00 a.m.	Cole County	Voter's husband in hospital and Cole County clerk will not allow her to take ballot to him to vote.
Accessibility	11/4/2008	10:42 a.m.	St. Louis City	Staff from election board told voter that they could have curbside voting, but were required to present a handicap sticker.

Responses received from the Local Election Authorities regarding calls in their area:

³⁶ "If the voter was hospitalized in a hospital, within our county, after 5:00 p.m. on the Wednesday before the election and was properly registered, a hospital team would have been sent to that hospital to vote the patient."

Accessibility	11/4/2008	3:41 p.m.	Dallas County	Polling location is the office of cemetery on dirt road -- making it difficult for people to vote. ³⁷
Accessibility	11/4/2008	4:20 p.m.	Greene County	A representative from election protection hotline (866-ourvote) called about complaints relating to accessibility in 3 precincts. Sunset Church of Christ-disabled voter not able to vote curbside; Seminal Baptist- accessible machine not set up when poll opened; Immaculate Conception Church- no privacy for accessible machine.
Accessibility	11/4/2008		Cole County	Caller complained that Cole County violated disabilities act by not allowing disabled voters to vote at the Cole County Courthouse. He demanded to speak to a supervisor.
Ballot	11/4/2008	10:42 a.m.	Kansas City Board	Voter was worried that an undervote would void ballot.
Ballot	11/4/2008	11:29 a.m.	Christian County	Voter was concerned that the marker he used had bled through to the other side of the ballot
Ballot	11/4/2008	2:15 p.m.	Dunklin County	SOS received report that several polling places were running short of ballots. ³⁸
Ballot	11/4/2008	9:28 a.m.	Jefferson County	County Clerk requested clarification on provisional ballots. People were demanding provisional ballots, even though the office has exhausted all its resources to find out that the person is not registered. County Clerk was worried that if they give a provisional to everyone who demands one, they will run out of envelopes.

³⁷ "At issue with the first call was the polling location. There is no other public building in that township and I want to add that the caller was so upset when [they] called that we could not even talk to [them] about it. [Their] main issue was NOT the dirt road, but rather the cemetery in such close proximity to the polling place. [They] kept saying that I was making [them] vote in a cemetery. It is a church with a cemetery behind it. Services are no longer held at this church and it is used as a community center. The facility is approximately 1-2 miles off of a hard surface road. The county road foreman always checks the road the day before the election to make sure it is in good condition and sends a road grader to fix any ruts or pot holes if necessary. I tried to explain to [the voter] that since the location is such an issue for [them] I would make arrangements for [them] to get an absentee ballot. [They] were screaming and so out of control there was simply no reasoning with [them], but I don't know [their] name and have no way to contact [them]."

³⁸ "Calls were made by a watcher, not a poll worker. After we received a call from the state we had more ballots printed. However, none of the polls used the additional printed ballots, nor did any poll run low on any of their ballots. Everything was under control by our poll workers and staff."

Ballot	11/4/2008		St. Louis City	Voter was issued the wrong ballot and when she inquired to the poll worker and they had no idea what was going on, and kept telling her "it will probably count." Voter was concerned it might not count.
Ballot	11/4/2008	12:25 p.m.	Platte County	SOS received information that poll workers from Walnut Creek polling place were running out of "blue sheets" and paper ballots, but unable to contact Platte Co. BOE. ³⁹
Ballot	11/4/2008	10:08 a.m.	Greene County	Voter questioned if under-voting would cause their ballot to be disqualified.
Electioneering	11/4/2008	1:50 p.m.	Cape Girardeau	Caller wanted to verify the law on electioneering at the polls. He said the people promoting their candidate were 25 feet past the door but the line to get into the polls was also past 25 feet.
Electioneering	11/4/2008	11:07 a.m.	Cole County	Voter complained about electioneering within 25 feet at McClung Park
Electioneering	11/4/2008	11:18 a.m.	St. Charles County	Person handing out Obama literature at Wentzville Community Center within 25 feet. ⁴⁰
Electioneering	11/4/2008	12:17 p.m.	Jackson County	Fort Osage District #28 -- have candidate signs on the lawn of the polling location
Electioneering	11/4/2008	5:06 p.m.	Jackson County	Voter called to complain about candidate talking to voters in line within 25 feet. ⁴¹
Electioneering	11/4/2008	8:45 a.m.		Voter had a question about electioneering.
Electioneering	11/4/2008	9:10 a.m.	Greene County	A caller reported that Obama literature was laying around the voting booth at Delaware School in Springfield.
Electioneering	11/4/2008	9:30 a.m.	St. Louis City	Ward 11, Precinct 3 in St Louis City. Individuals passing out Proposition B literature near the polls. Voter claims they were within the 25 feet rule.

³⁹ "EA contacted the Supervisory Judges at the Walnut Creek polling location. They both stated that they did not make the call but that the Democratic Challenger had placed the call to the SOS office. They both stated that they had more than enough paper ballots and would ask the Challenger why the call had been made to the SOS ostensibly on their behalf. Our office printed 110% paper ballots for each poll site based on the active and inactive registration totals for each poll site. In addition, there was a touch screen unit present that was being used by voters as well. It would be highly unlikely that any of our poll sites would run out of paper ballots."

⁴⁰ "If and when electioneering is done too close to the polling place entrance, as soon as it is reported our office sends out deputies to make sure that the electioneering is moved back 25 feet from the entrance. In this case, as well as others that day, I personally went to the polling place to advise the people that were campaigning about the 25 ft. restriction."

⁴¹ "The voter who issued the complaint with the SOS did not contact the judges at the specific poll location nor did they contact the Jackson County Election Board with their concerns."

Electioneering	11/4/2008		St. Louis County	Caller inquired about how far candidates must be from the polling place. Commented that candidates should be required to stay more than 25 ft from the polling place.
ID - Acceptable	11/4/2008	1:39 p.m.	St. Louis County	Returned a call to a voter who voted at Bible Chapel Victory School. He and his wife had their IDs out, but no one asked for them or looked at them.
ID - Acceptable	11/4/2008	3:19 p.m.	St. Louis County	Caller observed an election judge at the First Baptist Church at 8665 St. Charles Rock Road tell a voter that an expired MO drivers license was not an acceptable form of ID.
ID - Acceptable	11/4/2008	5:17 a.m.	Jackson County	Poll Workers at Gordan Parks Charter School are asking for 2 forms of ID.
ID - Photo	11/4/2008	10:52 a.m.	Callaway County	Election judge at Cedar Grove Baptist Church asked for photo ID after voter presented voter notification card she got from county clerk. Voter also said voting instructions were not clear. Not enough polling booths were present, so voters had to vote at a counter in open place.
ID - Photo	11/4/2008	11:09 a.m.	Jackson County	Voter reported that poll workers at Mill Creek Elementary polling place were asking for a photo ID.
ID - Photo	11/4/2008	12:19 p.m.	St. Louis County	Voter went to vote at precinct 034 at Kirkwood Middle School, 11289 Manchester Rd. A poll worker refused to accept a voter notification card and told her that she needed to present a driver's license or other form of photo ID. The voter gave her a driver's license to prevent a delay.
ID - Photo	11/4/2008	12:41 p.m.	St. Louis County	Voter was asked for photo ID at White Rogers Community Center and was not able to vote even though he had his voter notification card from St. Louis County BOEC.
ID - Photo	11/4/2008	5:12 p.m.	St. Louis County	A representative from Election Protection Coalition called to relay complaints about long lines and poll workers requiring a photo ID at Lee Masters School, 1825 Crown Point Road in St. Louis.
ID - Photo	11/4/2008		St. Louis County	Voter had two other forms of ID and the poll worker at High Cross Ridge Elementary School said she had to have a photo ID before she could vote.

ID - Signature	11/4/2008	11:40 a.m.	St. Louis County	Voter went to vote this morning at the Emmanuel Presbyterian Church at 17126 Manchester Rd. with a voter notification card, a printed copy of the Acceptable IDs to Vote pdf from the SOS web page and a copy of the ballot. Initially, poll worker did not accept the voter card and asked for a signed ID. Only after the voter insisted that the ID's on the SOS flyer were acceptable did the poll worker allow her to vote.
Intimidation	11/6/2008	12:38 p.m.	Unknown	Caller said her son received a text message telling Obama supporters to vote on Nov 5. Staff was unsure what county caller was calling from, but it was a 417 area code number.
Intimidation	11/4/2008	12:44 p.m.		SOS received information that a text message had been received by at least one person that said: Due to the long lines today, all Obama voters are asked to vote on Wednesday. Thank you! ~ Please forward to everyone!"
Intimidation	11/4/2008		Boone County	Voter received a text "Attention, due to long lines, Obama supporters are to vote tomorrow, please forward to other supporters."
Intimidation	11/4/2008		Stone County	Voter received a text "Attention, due to long lines, Obama supporters are to vote tomorrow, please forward to other supporters". ⁴²
Other	11/4/2008	1:32 p.m.	Jefferson County	Caller was upset about Electoral College, on media reports on Election Day, and media outlets endorsing candidates.
Other	11/4/2008	1:37 p.m.	Greene County	Voter alleged he was denied the ability to vote at a polling place in Springfield because he entered the polling place wearing a shirt with a picture of a woman's buttocks. The poll workers became angry and threatened him with arrest unless he left.
Other	11/4/2008	12:21 p.m.	St. Louis County	Employer would not allow employee time off to vote.
Other	11/5/2008	8:15 a.m.	Benton County	Candidate feels there were irregularities in the counting of ballots at the county level - his opponent's friends and family were involved in ballot counting.

⁴² "This text did not come from my office or any of my employees. I would not know to address these random text messages coming from the public. Any suggestions?"

Poll Worker	11/4/2008	3:50 p.m.	St. Charles County	Individual signed up to be an election judge but the election authority waited until the day before the election to notify him he was not working. He's very upset about being treated badly. ⁴³
Poll Worker	11/4/2008	4:54 p.m.	Dallas County	Voter was frustrated that the same election judge that checks in voters at the polling book continually gets his name wrong and asks him to sign on the wrong line multiple times. ⁴⁴
Poll Worker	11/4/2008	5:09 p.m.	Jackson County	Voter complained that judge explanation of how to line up ballot card and ballot to mark dot directly to right of candidate name did not work correctly.
Polling Place	11/4/2008	10:30 a.m.	St. Louis County	Caller reported a 2-3 hour wait to vote at Heman Park in University City; suggested more poll workers are needed.
Polling Place	11/4/2008	10:34 a.m.	St. Louis County	Father called on behalf of his daughter, who lives in Ferguson. She is trying to vote in Ferguson --- got in line at 7:11 a.m. --- has a 30 minute wait still at 10:20am to get in the building – and is being told it will take another hour to vote after she gets in the building. All the poll workers and everyone are being nice and doing the best they can.
Polling Place	11/4/2008	10:40 a.m.	St. Louis County	Caller was upset that it took 3 hours to vote.
Polling Place	11/4/2008	10:50 a.m.	Franklin County	Voter complaint that poll workers were parked in front of the door at the Sullivan City Hall and she did not want to contact the County Clerk herself.

⁴³ “We never notify any judges that they’re not working because we don’t know when a cancellation will occur. We always tell the judges that depending on where they live and if any opening occurs due to cancellations that they could be contacted anytime up until the Election Day. In this past general election, we were over saturated with volunteers in many areas, and many of these volunteers didn’t want to work very far from their home which limited us in placing them. Also, we’re not able to predict if, when and where cancellations will occur, but as soon as they did occur we were contacting the volunteers by phone or through e-mail. The first ones that responded got the job. [The individual] is not qualified, because of [their] demeanor, to be an election judge. You can ask [the election staff], and [they] will verify that fact. We did not call [the individual] the day before the election.”

⁴⁴ “The second call regarding a poll worker will be addressed before the next election. The worker has diabetes and did not take time to eat and [their] blood sugar levels dropped. I received a couple of calls about this a day or two after the election but all calls were from women, so the gentlemen who called you had not addressed the issue with me. If this had happened in prior elections, he did not talk to me about it. As I stated this will be addressed before the next election. I trust I have answered any questions you have, if not, please let me know.”

Polling Place	11/4/2008	10:58 a.m.	Camden County	Voter is concerned about a marquee outside the polling place (a church) in Mack's Creek that reads "How would Jesus vote?"
Polling Place	11/4/2008	3:54 p.m.	Greene County	Local elected official called alleging that County Clerk asked police officers to walk through a polling place located in a school.
Polling Place	11/4/2008	8:27 a.m.	Kansas City Board	A representative from the US Civil Rights Division received a complaint that the Bishop Spencer Place polling place in Kansas City did not have poll books. Workers were writing down voters' names and calling into the KCEB office with long lines as a result.
Polling Place	11/4/2008	8:30 a.m.	Scott County	Caller reported that there was a lot of loitering around voting booth at polling place. ⁴⁵
Polling Place	11/4/2008	9:45 a.m.	St. Louis County	Voter waited in line for four hours at Ferdinand township, precinct 43. Only four DREs and ten voting booths for paper ballots. Line remained four hours later.
Polling Place	11/4/2008		Jefferson County	People with the last name starting with the letter A-K are being allowed to walk in and vote and people with the last name starting with a letter after that are being told they must wait in line for an hour and a half at St. Johns Catholic Church in Imperial Missouri. ⁴⁶
Polling Place	11/4/2008		St. Louis County	Caller said four hour wait to vote in Blackjack is ridiculous and wanted to know why it is so long.
Polling Place	11/4/2008	9:00 a.m.	St. Louis County	Parkview Place Apartments opened at 6:30 a.m. instead of 6:00 a.m. They started to let people already in the building vote first instead of the people in the line outside since 4:30 a.m.
Privacy	11/4/2008	12:10 a.m.	Jasper County	Voter was unhappy with her polling place experience. She believes there was not enough privacy. Polling place was Briarbrook Country Club... She already contacted the Jasper County clerk's office.

⁴⁵ "I visited each polling place to check for any problems that they may have. If there was a problem and I know about it, I would take care of it."

⁴⁶ "We will try to do a better job in the next election per Wes."

Privacy	11/5/2008	8:05 a.m.	Sullivan County	Voter in polling place in Humphreys reported that there were only three election judges and they were wandering around the polling place and looking over her shoulder as she was voting.
Privacy	11/4/2008		Jasper County	Brookling Heights city hall, there was little privacy and felt the voter may be peer pressured to vote one.
Privacy	11/4/2008		St. Louis County	Voter felt her privacy was violated because the poll worker looked at her ballot when it was being scanned. Voter felt the lady will not count her vote because she saw the way she voted.
Registration / Eligibility	11/4/2008	10:15 a.m.	St. Louis County	Voter turned away - told not registered.
Registration / Eligibility	11/4/2008	10:25 a.m.	Kansas City Board	Voter reported he is inactive due to NVRA.
Registration / Eligibility	11/4/2008	10:30 a.m.	St. Louis County	Voter moved after registration deadline and was told by St Louis County that he needed to vote in St. Charles and St. Charles told him he needed to vote the "short" ballot in St Louis County.
Registration / Eligibility	11/4/2008	10:32 a.m.	Jackson County	Voter was concerned because his name was misspelled on his voter registration card.
Registration / Eligibility	11/4/2008	10:34 a.m.	Nodaway County	Caller said she asked to be registered when she got her MO driver license, but documents indicate she said "No." She has talked with County Clerk. ⁴⁷

⁴⁷ "I remember this caller and she claimed she and her husband both went to the Dept of Revenue at the same time to get their new Missouri license as they came from Iowa. The husband said "yes" to registering and he actually received his card in the mail and took it to the poll that day. The wife did not receive a card and she went to the poll with her husband making her claim that she registered through DMV.

I allowed this voter to come to my office and vote a provisional ballot, as she had already left the poll and gone to work in Iowa, while checking further with DMV."

Registration / Eligibility	11/4/2008	2:40 p.m.	Iron County	Caller moved at the end of September and did not change registration from St. Louis County. She wanted to vote a provisional ballot. SOS staff explained the provisional balloting process to her and told the caller she would need to speak with the County Clerk. Caller said she was going to vote in St. Louis County. ⁴⁸
Registration / Eligibility	11/4/2008	3:00 p.m.	Jackson County	Voter was turned away at the polling location -- she is not in the precinct register.
Registration / Eligibility	11/4/2008	4:45 p.m.	St. Louis City	Voter registered at St Louis City Board of Elections in person and got letter from them. She was not in the poll book and had to vote a provisional ballot.
Registration / Eligibility	11/4/2008	4:56 p.m.	St. Louis City	Caller said she and her husband moved three years ago to the City from the County. She complained that no one told her she had to reregister, and she is upset that now she can't vote.
Registration / Eligibility	11/4/2008	7:00 a.m.	St. Louis County	Caller was not in roster at polling place.
Registration / Eligibility	11/4/2008	7:30 a.m.	St. Louis County	Voter has not moved in 8 years but county has her at wrong address in system so wasn't in poll book.
Registration / Eligibility	11/4/2008	7:30 a.m.	St. Louis County	Voter called on provisional line wanting to know if his vote counted. He had moved from St. Louis City to County and did not reregister.
Registration / Eligibility	11/4/2008	7:48 a.m.	Jackson County	Voter showing up as disqualified due to Department of Corrections list.
Registration / Eligibility	11/4/2008	8:30 a.m.	St. Louis City	Voter not showing up under correct name in St. Louis City.

⁴⁸ “Depending on the voter’s actions on Election Day this situation could have been handled one of two ways:

- 1) The voter may have decided to vote in St. Louis without our knowledge.
- 2) We did have one Provisional Ballot on Election Day that fits this description. This particular voter showed up at the polls requesting a Provisional Ballot. She stated that she had moved prior to the registration deadline and hadn’t updated her registration. We honored the request for the Provisional Ballot and informed her that the vote may not count, but that by voting provisional it would now register her in Iron County.”

Registration / Eligibility	11/4/2008	8:30 a.m.	St. Louis County	Voter moved within St. Louis County in the last month. She went to her old polling place, Cliff Cave Library, and waited in line for two hours. She signed the polling book and then was told she needed to go to Oakville School, her new polling location, but would not be able to vote because she had already signed the book.
Registration / Eligibility	11/4/2008	9:00 a.m.	Franklin County	Voter was told by poll worker since her status was inactive, she would not be eligible to vote.
Registration / Eligibility	11/4/2008	9:00 a.m.	Jasper County	Caller reported that election judges in Webb City are sending voters away without being given the option of a provisional ballot.
Registration / Eligibility	11/4/2008	9:05 a.m.	Cole County	Voter is not registered to vote and didn't think it is fair to make US citizens register to vote
Registration / Eligibility	11/4/2008	9:06 a.m.	Kansas City Board	Voter wanted to verify active status and polling place location.
Registration / Eligibility	11/4/2008	9:06 a.m.	St. Louis City	Caller moved and wanted to know where to vote.
Registration / Eligibility	11/4/2008	9:06 a.m.	St. Louis County	Voter wanted to verify active status.
Registration / Eligibility	11/4/2008	9:10 a.m.	Laclede County	Voter was upset because DMV has no record of his registration application from July. Voter was angry because he said if he votes a provisional ballot, he knows they won't have it counted tonight and he wants to have his vote in tonight's totals. ⁴⁹
Registration / Eligibility	11/4/2008	9:13 a.m.	St. Louis County	Voter reported that her name did not appear in the poll book. She had moved one week ago and filled out a change of address at the St Louis County BOE, who told her to appear at her new polling place. When she did her name was not in the book and it took 40 minutes to resolve. She could not wait in line another hour to vote and had to leave for work.

⁴⁹ "My response to the complaint from Laclede County voter is that the Dept of Revenue questions are confusing to an applicant. Are you registered to vote? The first question (they will answer yes, if registered in a prior county). Do you want to register to vote? (they think they do not need to re-register; just submit the change of address.)"

Registration / Eligibility	11/4/2008	9:18 a.m.	Jasper County	Unknown caller complained that people at a couple of polling place in Webb City were not in poll book and were being sent away without chance to vote a provisional ballot.
Registration / Eligibility	11/4/2008	9:22 a.m.	Platte County	Voter did not know if they were registered. ⁵⁰
Registration / Eligibility	11/4/2008	9:26 a.m.	Franklin County	Voter's registration status was not updated from St. Louis County to Franklin County.
Registration / Eligibility	11/4/2008	9:33 a.m.	Boone County	Voter was not in poll book.
Registration / Eligibility	11/4/2008	9:55 a.m.	Jasper County	Voter went to old polling location and was directed to new location because he had moved. New location sent him back to old location. County Clerk told him the jurisdiction has many new election judges this year who were not adequately trained.
Registration / Eligibility	11/4/2008		St. Louis County	Caller went to vote in St. Louis County even though he lives in Warren County. Complained that this is voter fraud because he was not allowed to vote in St Louis County because he used to vote there.
Voting Equipment	11/4/2008	1:11 p.m.	Boone County	SOS received a complaint that a DRE at Shepherd Boulevard Elementary was giving an error message- "error-incomplete ballot".

⁵⁰ "Vague description of issue. Uncertain if this voter contacted our office first before calling your office. Regardless, if the voter had contacted our office, we would have used MCVR and checked to see if the voter was registered in our county. If not found in MCVR we would have asked the voter when and where they registered to vote, then researching our rejected registration files, as well as our files for registrations take after the cut-off period for this election. If required, we would have contacted the DMV to determine if the voter had registered to vote in the appropriate time-frame at the time of their license renewal. If no record would have been found, the voter would have been offered the opportunity to cast a provisional ballot, allowing our office to do further research after the election."

Voting Equipment	11/4/2008	1:35 p.m.	Platte County	Voter reported that a ballot box at Wexford Place was broken and the poll workers were having voters put their ballots in a cardboard box. ⁵¹
Voting Equipment	11/4/2008	10:20 a.m.	Jackson County	Caller said the machine stopped working, and they were putting ballots into the ballot box without scanning. The caller wanted to know if this was the proper procedure. ⁵²
Voting Equipment	11/4/2008	10:30 a.m.	St. Louis County	Reports of broken voting machines at Fairview Elementary, Jennings High School, and Mark Twain School. Report also said voters were given provisional ballots in lieu of machines working properly. Was also told of a broken optical scan counter at Heritage House Apartments in Affton.
Voting Equipment	11/4/2008	11:07 a.m.	St. Louis County	Voter reported that her vote "flipped." She reported it to the election judges and also was able to easily correct it, saw the correction on her paper trail, and voted the way she wanted.
Voting Equipment	11/4/2008	11:17 a.m.	St. Louis County	Affton Christian Church polling location has a broken machine -- it broke first thing this morning.
Voting Equipment	11/4/2008	12:40 p.m.	Kansas City Board	The VVPAT printer on the DRE malfunctioned in precinct 6 of ward 5 and the voter was not able to see the printer advance the tape. The election judges said they had been having trouble with that machine but had not fixed it.

⁵¹ EA was contacted about the issue by a Supervisory Judge, when a voter tried to pull out their ballot from the optical scan reader, tearing their ballot and leaving half of their ballot in the feeder/reader of the equipment. The Supervisory Judge was able to pull the stuck ballot from the unit, but the unit would not accept ballots after this incident. The Supervisory Judge immediately placed a large cardboard box next to the ballot box for the collection of ballots, until the EA could arrive with a new unit and look at the current unit to see if it could be repaired on site. At all times, the ballots were in the custody of a bi-partisan team of election judges, with a Democratic Challenger present onsite. All voters were given the opportunity to turn in their paper ballot for the opportunity to vote on the touchscreen equipment, if they did not wish to place their ballot in the box. One voter refused to place their ballot in the box and remained onsite until the replacement unit was in place and in operation. This same voter then handed their ballot over to the bi-partisan election judge team to feed into the new unit. All ballots collected in the cardboard box were fed into the new optical scan unit by the bi-partisan team, under the direction of the EA onsite, and with the presence of the Democratic Challenger assigned to this particular polling location. Totals ballots cast were verified against the number of poll book signatures at that point and the two balanced. EA remained onsite for awhile after the unit was replaced to ensure that the new unit was up and working. No further issues were reported at this location."

⁵² "Judges are instructed to inform voters to place their ballots in the provisional ballot slot of the ballot box if the precinct ballot counters are malfunctioning. Ballots are then counted at the Jackson County Election that night."

Voting Equipment	11/4/2008	12:53 p.m.	Kansas City Board	Voter was concerned that the precinct counter kept jamming. However, she was able to cast her ballot.
Voting Equipment	11/4/2008	2:38 p.m.	Kansas City Board	The voter is concerned that the precinct counter at Boone Elementary School did not advance by one when she submitted her ballot. She did inform the election judges that it did not advance. She says they did not care.
Voting Equipment	11/4/2008	6:00 p.m.	Jackson County	Voter in Lakewood asked for help in using the Ink-a-Vote machine. The person helping asked what he needed. He said he wanted to know how to vote for #1 and the person told him more than once to push down on #2 to make the mark. He told her that he didn't want to vote for #2, he wanted to vote for #1. The woman told him again to push on #2. He felt that this was an attempt to skew the vote. ⁵³
Voting Equipment	11/4/2008		St. Louis County	CNN hotline reporting calls from voters regarding long lines because touchscreen machines are breaking down.
Voting Equipment	11/4/2008		St. Louis County	DRE machine at George Robinson Elementary School only let her vote on the ballot measures and then thanked her for her vote. She contacted her LEA as well as the election judges and no one would help her.
Voting Equipment	11/4/2008		Jackson County	The Glenwood Methodist Church has a counting machine that is broken. They are asking voters to put all ballots with the provisionals. ⁵⁴

⁵³ "The judge at this poll was correct in his explanation. The #1 spot on the ballot is blank."

⁵⁴ "Judges are instructed to inform voters to place their ballots in the provisional ballot slot of the ballot box if the precinct ballot counters are malfunctioning. Ballots are then counted at the Jackson County Election that night."

iVoted – Go Vote Missouri interactive webpage

With the launch of www.GoVoteMissouri.com in the fall of 2008, voters were given the option for the first time to e-mail the Secretary of State's Office their voting experience. More than 60 voters used this tool to share their experiences. These experiences have been incorporated into the Go Vote Missouri website on a rotating basis and as the Secretary of State's Office continues to receive experiences they will be added.

Below are the iVoted submissions received by the Secretary of State's Office.

iVoted Submissions

Voter 1: For the first time ever, I voted absentee. The experience was wonderful. I had time to truly read and understand the lengthy ballot. (Lines are going to be lonnnngg). The only problem was, the information required on the back of the envelope is not information I would send through the mail. i.e., "I'm going to be out of my home on these dates, here's my name, address and signature..." Instead, I delivered my ballot to the Commission in Maplewood and was amazed. The office was well staffed, efficient and being used by dozens of voters. Maybe it is time to think of a longer voting period than one day. The SOS website is great! Thank You.

County: St. Louis

Voter 2: I remember once when I went to cast my vote in a minor election and it was listed that I was underage and not even 18 years of age. Now I wish that had been the case. I was fine with it. Made everyone laugh and me too. But, they got it cleared up.

County: Christian

Voter 3: Absentee ballot process straightforward, but if I had needed to identify party affiliation, while possible, this was difficult. Also-Camden County is claiming that NO electioneering is allowed at most polling stations, and that electioneering includes wearing of buttons, tee shirts, etc. This requires removing these items on voting. This has NEVER been enforced to my knowledge and I have NO CONFIDENCE that this will be enforced equally. Forbidding electioneering of ANY kind at most polling stations provides yet another disadvantage to non-incumbents, especially in local races and once again to my knowledge has NEVER been enforced. All of these issues once again give me little confidence that my vote will in fact be counted.

County: Camden

Voter 4: I know this is probably something heard frequently, but Missouri needs early or online voting (I do my taxes online, but I can't vote because fear of fraud?). Both sides of my family have already voted in their respective states, but I have to gamble with long lines to vote. I am a state employee, but still have to be at work on time, which means I will be at my polling place near 6 am in hopes of getting to vote before work. It's time to come into the 21st century please.

County: Kansas City

Voter 5: I had to vote absentee this year, and went yesterday, Wednesday, October 29 at 10:30am. The line was long and it took me 2 hours to vote, which made me hopeful for turnout on election day. However I am now worried about my elderly mother being able to withstand the lines due to her inability to stand or walk for very long.

County: St. Louis

Voter 6: Robin, One of our volunteers at Democrats 21st Century trained to become an election judge at a session conducted by the Jackson County Election Board in eastern Jack. Thought you should know that her trainer erroneously informed their class that on election night that only voters who were already INSIDE the door at 7pm would be allowed to vote. Thanks for all you do.

County: Jackson

Voter 7: I voted absentee over two weeks ago, and it was an awesome experience. No long lines, my husband and I went downtown and filled out the ballot application and cast our vote on the electronic machine that worked perfectly. The machines do work if a person takes their time and follow the instructions.

County: St. Louis City

Voter 8: Long lines when I went to vote absentee. It would really help to have more than one location to vote absentee, and also to allow more people to vote early. We should open the polls three weeks before the election to help avoid long lines on Nov 4th. Other than the lines, voting absentee was a good experience.

County: St. Louis

Voter 9: Absentee vote

County: Clay

Voter 10: monday 11/3/08 4:30 pm and this web site isn't working. I tried voter lookup and it says 'service unavailable'.

County: None listed

Voter 11: I voted absentee, and I appreciate that it was easy to obtain the ballot and the people were friendly and helpful in providing it for me. I tried to obtain a sample ballot on this site and it said that I am not a registered voter - - so there may be a problem with your site.

County: Wright

Voter 12: I voted using the electronic ballot, but I did not receive a paper trail for verification. The system went through the steps and said my vote had been cast.

County: St. Louis City

Voter 13: I got in line just before 6AM and finally got to vote at 7:45. Workers were pleasant and helpful. This will be one of the biggest turnouts in history. the time in line is a small sacrifice compared to what others have gone through to defend my right to vote freely.

County: St. Louis

Voter 14: Good to be part of a historic elections. Lines were long, but were moving fast.

County: Greene

Voter 15: My wife and I arrived at the polls around 5:40 a.m., and there were about 50-75 people already waiting. Although, when the polls opened up at 6, the line went through fairly quickly and we were out around 6:25 a.m.

County: Clay

Voter 16: 400 people in front of me--voted in 45 minutes. Good job South haven church people

County: Cass

Voter 17: My experience was very good. The doors opened promptly at 6:00 a.m. and the workers were organized and friendly. There were approx. 25 people in front of me in line and I was in the building (including my voting time) less than 20 minutes.

County: Pettis

Voter 18: I had my state ID (drivers license) ready and the lady checking the voter registration card and ID didn't even look at it. In fact, she told me that she didn't need it and I could just put it away. Kinda disturbing when you think about voter fraud going on.

County: St. Charles

Voter 19: The Northcross United Methodist Church location in Kansas City (Vivion Rd) was decent. The wait was short and people were friendly. I was surprised by how many people were sitting at a table and voting rather than at a privacy booth. Perhaps there were not enough booths. I was asked for my voter's registration card and I had to explain that I haven't received one in years despite re-registering with different moves. I had to call a few weeks ago to confirm that my application was received and find out where to vote. I only just recently learned of this website. I would like to know if voter registration cards are sent only in certain counties or why I haven't received one.

County: Clay

Voter 20: I voted at the National Guard this morning at about 7:15 and it was very easy and painless. I didn't wait in an initial line and the line to show my voter card was very short; I was in it for maybe 30 seconds. The voting process has changed since I last voted, but was very easy.

County: Cole

Voter 21: Our polling place had plenty of volunteers, so we didn't have to wait to get a ballot. However there was a short wait to get a spot to fill out the ballot. This is the first election I've ever had to wait - and that the room was filled with voters. Looks like a big turn out in our town.

County: Callaway

Voter 22: I think it went smoothly and quickly. There was quite a line at 05:30am but they quickly got us in, directed and I had a good experience.

County: Jackson

Voter 23: It's nice to be an American and be able to vote for the people of my choice! It's nice to live in a small community and not have to wait in line! God Bless America!!

County: Cole

Voter 24: I went out to the polls at 5:30 this morning not thinking there was going to be a line. When they opened at 6:00 the line moved fast and I was done by 6:30. I think everything ran smoothly and the poll workers did a good job.

County: Cass

Voter 25: I arrived early at the poll and it went very smooth. No problems

County: Osage

Voter 26: I voted in west St. Louis County. I had a my white card from the County Board of Election Commissioners that identified my polling place, listed me as a registered voter and had my address. I also brought the PDF copy of your samples of acceptable ID. Since this card was issued by a local election authority, I thought it was acceptable. They stated I needed a signed ID. I responded that nowhere on this sheet, which was a copy of the poster that they had hanging in the polling place, said that I needed a signed ID. They said that I did, but that I could sign in front of her. She gave me the small card with my voter number and sent me to the next table to sign and initial my address. That poll worker asked for a signed ID, too, and I again presented my card, that was now signed, and the copy of your samples. She said that she'd need to speak to a judge. She came back and said okay, sign here, but that I should really have a different ID, it should be signed, and I said that utility bills aren't signed and this did have my name and address as required. I was finally directed to my choice for a paper ballot and able to cast my vote. I just thought you should know that this was occurring today. A colleague said that she started her voting process by presenting her white card that was similar to mine and she was told she needed photo ID as well as signed ID. She eventually gave the poll worker her photo ID even though my colleague knew that that was NOT the requirement.

County: St. Louis

Voter 27: The lines were long and that was the largest problem and blessing all at the same time. It was great to see so many Americans voting.

County: Franklin

Voter 28: I got to my polling place @ 6:10 this morning & didn't get inside until 6:35. I have never seen the line as long as it was this morning. It was very cold & everyone was all bundled up waiting in line to vote, but it was well worth it!

County: Newton

Voter 29: I registered to vote 2 different times in this state which I have lived all my life, I went to vote and there is no record of either time I registered, and since I couldn't find my voter registration card I was not allowed to vote today. Why is there a time limit to vote, why can't people register and vote the same day?

County: Newton

Voter 30: I had a wonderful experience this morning. The election officials were very friendly and helpful, and I did not have a long wait at all. In and out and off to work quickly!

County: Cole

Voter 31: I understand that this is a historic election and that voter turnout is expected to be high, but my voting experience did NOT have to include a 70 minute line wait. There was ONE man in control of both of the sign-in books and ONE lady writing down names by hand on a tablet (don't understand that!) and ONE lady handing out ballots. There were 4 or 5 other pollworkers who were just sitting around. Things would have gone MUCH faster had there been TWO people doing each of those tasks. Many of the folks in line were elderly, and it was difficult for them to stand that entire time. Our polling place had 12 booths in it and at any given time there were no more than 4 of those booths in use. Is this an efficient use of our time? Is it an efficient use of our polling workers? I think not. Why doesn't our state have early voting? Do we have to be the last state to get on-board with this like just about everything else?? My mom always said that Missouri was "first in mules and last in schools." Perhaps it should be "first in mules and last to embrace change!"

County: St. Charles

Voter 32: The polling place was very clean and the people were very friendly but the organization was lacking greatly. There was an entire cafeteria to use and the voting section was only in a small section of it. All of the lines were crossing each other.

County: St. Louis

Voter 33: The poll workers were friendly and competent. The polling place at Progress South Elementary and at Civic Park, O'Fallon, offered NO PRIVACY when voting - was very concerned and dismayed at the set up - had never been set up like this before.

County: St. Charles

Voter 34: I waited over 2 hours and I arrived as the doors opened. It seems like the process could be a lot more efficient. At my polling place, there we 8 election judges with sign in sheets. Only one person was allowed to approach the judges at a time, so at any given time there were 7 judges with nothing to do. This seems highly inefficient.

County: St. Louis

Voter 35: The entire process from parking my car to getting back in my care to leave the church parking lot only took about 15 minutes. I was pleasantly surprised. I had expected to wait at least 2 hours.

County: Kansas City

Voter 36: I voted and Robin Carnahan makes you wonder about her ability or maybe I should say culpability. See: (Prop A)!

County: None listed

Voter 37: Was at the voting place and my wife and I heard that after the two of us the polling station would stop. We asked why and was told that the counts were off. They had one more ballot than signatures. The election official insisted that the counts be right to go on. He made a few phone calls and found the error and the casting moved on. I found that to be very admirable for the gentleman shut it down to make it right. Good job.

County: Marion

Voter 38: I HAVE TRIED TO VOTE THREE TIMES THE LINE IS HUNDREDS OF PEOPLE LONG AT MY POLLING PLACE RUSSELL SCHOOL, THEY DONT HAVE ENOUGH PENS, AND THE CHURCH RIGHT NEXT DOOR HAS NO LINE AT ALL TO VOTE, WHY CAN'T YOU VOTE SOMEWHERE ELSE IN YOUR AREA WITH YOUR VOTER ID CARD HUNDREDS OF PEOPLE COULD HAVE ALREADY VOTED AND BEEN TO WORK INSTEAD OF IN LINE FOR FOUR HOURS AT ONE PLACE AND THERE IS NO LINE RIGHT NEXT DOOR 50 FEET AWAY

County: St. Louis

Voter 39: We breezed right through in St. Charles, MO. The poll workers at The Columns had everything well organized and moving, and they were friendly too. My husband voted before 7 AM and there was about a 15 minute general wait, then no wait at district 16. District 15 still had a slight wait around 8:30 AM when I voted, but District 16 had no lines. There were plenty of ballots, plenty of pens, and plenty of space - no problems at all.

County: St. Charles

Voter 40: I've never seen people taking pictures of each other at a polling place. It's inspiring to see so many people so eager and excited to share in this historic event.

County: Cole

Voter 41: long, long line; but processed very well in my opinion. I have voted for over 25 years in city of St. Louis and this was longest line ever. Poll workers did good job processing folks and I am thankful.

County: St. Louis City

Voter 42: Did not know that there was two sides to the ballot. I did not see the amendments, so i flipped the ballot over.

County: Crawford

Voter 43: I got to the Mt Zion Methodist Church around 7am and finished voting at about 9:45. It was a long wait but it was a pretty day and the election staff were pleasant and helpful so overall it was not bad at all.

County: St. Louis

Voter 44: I waited about 50 minutes in the morning, from 7:20AM to 8:10AM at Kirkwood High School in Kirkwood. The time went quickly, everyone was in a good mood. As I left there was no line at all.

County: St. Louis

Voter 45: I don't want to be overly concerned, but when I inserted my ballot, the machine beeped, but failed to tally my vote. (I looked at the number before I put my ballot in and thought, "I will be number 641!" When nothing happened, I asked the volunteers if I should be concerned, but they stated that if the machine beeped then everything was a-o-k. Still... I am leery. I voted at Glenstone Baptist Church. Just in case anyone else has the same experience or similar concerns, I thought I should say something. Thanks!

County: Greene

Voter 46: a first time voter. I registered to vote in August by mail. I have confirmed that I am registered to vote on this web site. However, my polling place did not have my name in their database and I had to fill out a provisional ballot.

County: St. Louis

Voter 47: I voted at King of King's Church on Olive street in Chesterfield and was not asked for my id at all - didn't have to show anything to prove my identity. Hopefully it only happened to a few people.

County: St. Louis

Voter 48: Excellent experience! I expected to have a long wait, but I walked right into the polling place, received my ballot and voted. Entire time was no longer than 10 minutes.

County: Christian

Voter 49: My husband and I went to the polls today and when my husband handed the official his MO voter registration card he was told he needed a photo id. We told the official a photo id was not necessary if we could provide other acceptable forms of id. She insisted and so did we and finally a second official came over and told her a photo id is not mandatory, but she kept insisting it is because she has been asking for it for years. Needless to say, we voted, because the other official intervened, but I am sure the first official will continue to ask for photo id and there will be people who won't insist the way we did and they will be turned away without being told there are alternative forms of id such as those listed on the SOS website.

County: Clay

Voter 50: Our polling location was over crowded. There is location less than a mile down the same street that was not crowded at all. I waited just under two hours in line. The voting booths and machines were nearly on top of one another. This was very poor planning on the part of St Louis County.

County: St. Louis

Voter 51: I registered to vote on June 17 of this year and never received my card. When I went to vote November 4th I was told I had been deleted from the system. The volunteer told me it was because I had returned my card because I no longer wanted to be registered. I told them this was false and had to vote provisionally.

County: Jackson

Voter 52: I vote in Aurora SE .I arrived at polling place to find a longer line than normal. But was pleased to see line moving along quickly.

County: Lawrence

Voter 53: At my polling place, and where I took dad to vote, I saw one electronic voting machine each. They were both turned off and shoved in a corner. Despite crowds of people nobody wanted to touch those things. You need to get rid of those things, I would NEVER trust an electronic voting machine and I work in IT! Those things can be hacked quicker than you can blink. Otherwise, today went smooth here in Boonville. I was pleased.

County: Cooper

Voter 54: Everything went good, however I think Missouri should have a standard voting system, it changes from county to county, fill in paper forms and hole punch ballots that I have seen.

County: Stoddard

Voter 55: This election was a testament to the hard work done by not only the Secretary of States, but also the work of local elected officials. As an elected official myself and being at the polls all day I saw a smoothly operating machine. Your office did a wonderful job. Thank You.

County: Jefferson

Voter 56: Things were great. I had a very pleasant experience.

County: Livingston

Voter 57: Very organized.

County: Linn

Voter 58: I worked a poll in Cass County. We were busy at first open, but were able to process people very quickly because of the books being split 4 ways and having ample election judges available. After the initial rush, there was virtually no waiting the rest of the day. I think Janet Burlingame and her staff did a great job of prepping our team and helping us efficiently process the voters. My compliments.

County: Cass

Voter 59: This was the first time I have ever got to vote, and it was awesome seeing as many people voting as there was.

County: Ray

Voter 60: This is a complaint regarding the behavior of the poll workers at my polling place: On the morning of Nov. 4th at approximately 6:45, my wife and I entered our polling place, Martin Luther Evangelical Lutheran Church, located at 10151 Sappington Rd. St. Louis, Mo. 63128. After entering and being directed to the proper line, I presented my voter registration card and was told by the poll worker that it was not sufficient and that I needed to present another form of ID. I knew this to be in error as I had previously researched the requirements, on this site, and had also listened to Robin Carnahan on KMOX radio stating the same thing. There was a gentleman, standing behind the poll workers and he stated that I did not have to present another ID but she insisted. There was another poll worker that stated that they were told, in training, that the registration alone was not sufficient and that another ID was needed. Even though I had another form of ID I hotly contested the issue as I felt there were other motives at play. The man behind the poll workers asked very nicely if I had another form and I decided to present my Missouri Driver's license. At this point I signed the card and moved to the other table and received my requested paper ballot. As I had never used the optical scan ballot before I did not know the proper procedure. I completed my ballot, placed it in the cardboard cover and moved to the scanner where another poll worker took my ballot and attempted to place it into the scanner. (I later found out that this was a serious breach of protocol.) The scanner did not accept it and the display read to turn it over and try again. The poll worker then took my ballot out of the cardboard covering, another serious breach of protocol, turned it over and attempted to put it in the scanner again, and again it did not accept the ballot. She only attempted it twice. Now with ballot in hand and without the cardboard cover, she simply put it into the steel box, turned to me and said that it would have to be physically read as a provisional ballot. I was shocked, I did not have, nor was I given the opportunity to try to put my ballot in the scanner and no other options or explanations were forthcoming. I am dismayed by the way my ballot was handled and would like to physically see my ballot and confirm that it, in fact, has been counted. How do I make this happen? My wife also recounts a similar experience. I would very much appreciate a response to this complaint.

County: St. Louis

Voter 61: I had my vote STOLEN from me. I submitted my absentee ballot request before the deadline. (i even varified that they had received it! i am now living in Californina so i expected to have to overnight my ballot back. i had not recieved it by election day. I STILL HAVE NOT RECEIVED MY BALLOT!! i called up the Franklin Counrty Election board and they said that a ENTIRE stack of ballots weren't sent out because they didn't THINK/FEEL that we would get them back on time! This is an outrage and i am going to make every single complaint i can. i have lived in missouri almost my whole life (except for my active uty military service). i am DEEPLY disappointed by the Franklin county election board. so much for a "bell-weather" state. i wonder why we got it wrong this time!!!

County: Franklin



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Carnahan Responds to Text Messages Spreading False Election Day Information

All Missourians Must Cast Their Ballot on November 4th

JEFFERSON CITY, MO – Secretary of State Robin Carnahan today responded to reports of misleading text messages and “robo-calls” from around Missouri which encourage some voters to wait and vote tomorrow. The messages, forwarded to the Secretary of State’s office by several voters, have been sent to the U.S. Attorney’s office for further investigation.

“I have no tolerance for anyone intentionally causing confusion on Election Day. Every eligible Missourian should be able to cast their ballot today, and my office will immediately respond to any reports of misinformation,” Carnahan said. “I am working with local election officials around the state to make sure poll workers and voters understand their rights. Anyone attempting to deprive voters of their rights on Election Day will be prosecuted.”

Polls are open in Missouri from 6am to 7pm on Tuesday, November 4, and any voter in line by 7pm will be allowed to vote. To report text messages or prerecorded calls containing false information, or any other Election Day issues, voters may call the Election Division Hotline at 1-800-NOW-VOTE. Voters can locate their polling place, find out what type of identification to bring, and view a sample ballot at www.GoVoteMissouri.com.

Under Missouri law, knowingly providing false information about election procedures for the purpose of preventing any person from going to the polls is a class one election offense.

-- 30 --

****Please see photos attached to this press release***

To find out more about Missouri’s Secretary of State’s office, visit www.sos.mo.gov

