



**Rules of
Department of Revenue
Division 40—State Lottery
Chapter 80—General Rules—Scratchers Game**

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**Title 12—DEPARTMENT OF
REVENUE**

**Division 40—State Lottery
Chapter 80—General Rules—Scratchers
Game**

**12 CSR 40-80.010 Definitions for All
Scratchers Games**

PURPOSE: The purpose of this rule is to define certain terms for the Scratchers games.

(1) The following definitions shall apply to 12 CSR 40-80 and 12 CSR 40-90:

(A) Scratchers ticket means a Missouri Lottery Scratchers game ticket;

(B) Play symbols are the symbols printed on Scratchers game tickets. One (1) of these play symbols appears under each rub-off spot of the Scratchers ticket;

(C) Validation number is a unique number on the Scratchers game ticket;

(D) Pack means a pack of Scratchers game tickets. A pack shall consist of Scratchers game tickets, bearing a common pack number and having ticket numbers sequentially through the pack;

(E) Scratchers game is the Missouri Lottery game in which a preprinted ticket is purchased and upon removal of a scratch-off coating on the ticket, the ticket bearer determines his/her winnings, if any;

(F) Game identification number-pack-ticket number is the unique number printed on the Scratchers game ticket which designates game identification number, pack number, and ticket number;

(G) Play symbol caption means the small printed captions appearing below each play symbol which identifies the play symbol. One (1) and only one (1) of these play symbol captions appears under each play symbol;

(H) Retailer validation code consists of letters found under the scratch-off coating over the play symbols on the Scratchers game ticket;

(I) Valid ticket is a Scratchers game ticket which meets all of the lottery's validation requirements;

(J) Rub-off spot is an area of a Scratchers ticket covered with a scratch-off coating. The player removes the scratch-off coating to reveal a play symbol, play symbol caption, or other validation number, or validation code beneath; and

(K) Instant prize is the prize revealed on a Scratchers game ticket.

AUTHORITY: section 313.230(2), RSMo 2000.* Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed April

9, 1986, effective April 19, 1986. Amended: Filed March 17, 1987, effective July 3, 1987. Amended: Filed Dec. 5, 1988, effective April 27, 1989. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.

*Original authority: 313.230, RSMo 1985, amended 1988, 1990, 1993.

**12 CSR 40-80.020 Manner of Selecting
Winning Scratchers Tickets; Frequency of
Drawings**

PURPOSE: The purpose of this rule is to set forth the manner of determining Scratchers prize winners.

(1) The manner of determining winning tickets for each specific game shall be set in 12 CSR 40-90.110.

(2) In addition to the manner in section (1) of this rule, the manner may also include a random drawing for the prizes.

AUTHORITY: section 313.220, RSMo Supp. 2014.* Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.

*Original authority: 313.220, RSMo 1985, amended 1988, 1990, 1993, 1995, 2003.

**12 CSR 40-80.030 Limitation on Awarding
Instant Prizes**

PURPOSE: The purpose of this rule is to limit the determination of prize winners.

(1) Multiple instant prize amounts won may be paid on any given Scratchers ticket.

(2) No portion of the display printing on the Scratchers ticket nor any extraneous matter whatsoever shall be usable or playable as part of the Scratchers ticket.

(3) The determination of prize winners shall be subject to all ticket validation requirements set forth in 12 CSR 40-80.050 of these rules or as established by the lottery for the particular game.

AUTHORITY: section 313.220, RSMo Supp. 2014.* Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.

*Original authority: 313.220, RSMo 1985, amended 1988, 1990, 1993, 1995, 2003.

**12 CSR 40-80.040 Value of Prizes in
Instant Grand Prize Drawing
(Rescinded July 3, 1987)**

AUTHORITY: section 313.203(2), RSMo 1986. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Rescinded: Filed March 17, 1987, effective July 3, 1987.

**12 CSR 40-80.050 Scratchers Validation
Requirements**

PURPOSE: The purpose of this rule is to set forth the validation requirements for validating a Scratchers winning ticket.

(1) All of the following requirements must be met for a Scratchers ticket to be a valid Scratchers winning ticket:

(A) Exactly one (1) play symbol must appear under each rub-off spot on the ticket;

(B) Each of the play symbols must have a play symbol caption underneath and each play symbol must agree with its play symbol caption;

(C) Each of the play symbols must be present in its entirety and be fully legible;

(D) Each of the play symbol captions must be present in its entirety and be fully legible;

(E) Each of the play symbols and its play symbol caption must be printed in ink;

(F) The ticket shall be intact;

(G) The pack-ticket number, the ticket validation number and the retailer validation code must be present in their entirety and be fully legible. The validation number shall correspond, using the lottery's codes, to play symbols on the ticket;

(H) The ticket must not be reconstituted or tampered with in any manner;

(I) The ticket must not be counterfeit in whole or in part;

(J) The ticket validation number, the pack-ticket number and the retailer validation code shall be printed in ink;

(K) The ticket must have been issued by the lottery in an authorized manner;

(L) The ticket must not be stolen nor appear on any list of omitted tickets on file at the lottery;

(M) The play symbols, the play symbol captions, the ticket validation number, the validation code and the pack-ticket number must be rightside up and not reversed in any manner;

(N) The ticket must have exactly one (1) play symbol caption under each rub-off spot,



exactly one (1) pack-ticket number, exactly one (1) validation code and exactly one (1) validation number;

(O) The validation number of an apparent winning ticket shall appear on the lottery's official file of validation numbers of winning tickets and the ticket with that validation number shall not have been paid previously according to the records of the lottery;

(P) The ticket must not be blank or partially blank, misregistered, defective or printed or produced in error;

(Q) Each of the play symbols must be exactly one (1) of those described for that instant game as set forth in 12 CSR 40-90 of these rules and each of the play symbol captions must be exactly one (1) of those described for that instant game set forth in 12 CSR 40-90 of these rules;

(R) Each of the play symbols on the ticket must correspond precisely to the game specifications on file at the lottery. Each of the play symbol captions must correspond precisely to the game specifications on file at the lottery;

(S) The pack-ticket number must correspond precisely to the game specifications on file at the lottery;

(T) The validation code must correspond precisely to the game specifications on file at the lottery;

(U) The validation number must correspond precisely to the game specifications on file at the lottery;

(V) The display printing must be regular in every respect and correspond precisely with the game specifications on file at the lottery;

(W) The ticket must pass all additional confidential validation tests prescribed by the lottery; and

(X) The ticket must be a Scratchers ticket offered for sale by the Missouri Lottery during the period announced by the director for that Scratchers game.

(2) At the direction of the executive director, the lottery may pay a winning claim on a damaged or mutilated ticket. This is dependent on the lottery being able to identify the game-pack-ticket number or validation number, and a sufficient amount of the ticket play area, in order to have the ability to reconstruct the ticket, as directed by lottery procedure, to compare and successfully match it to the damaged/mutilated ticket. Provided that the ticket has not been validated, the lottery's executive director may authorize that the claim be paid.

(3) The director, solely at his/her option, may replace an invalid ticket with an unplayed ticket(s) of equivalent sales price for any cur-

rent lottery game. In the event a defective ticket is purchased, the only responsibility or liability of the lottery shall be the replacement of the defective ticket with another unplayed ticket(s) of equivalent sales price from any lottery Scratchers game currently on sale.

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1990, 1993, 1995, 2003.*

12 CSR 40-80.060 Grand Prize Drawing Process

(Rescinded July 3, 1987)

AUTHORITY: section 313.230(2), RSMo 1986. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Rescinded: Filed March 17, 1987, effective July 3, 1987.

12 CSR 40-80.070 Grand Prize for Jackpot Drawing

(Rescinded July 3, 1987)

AUTHORITY: section 313.230(2), RSMo 1986. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed May 15, 1986, effective May 25, 1986. Rescinded: Filed March 17, 1987, effective July 3, 1987.

12 CSR 40-80.080 Claim Period

(Rescinded April 30, 2007)

AUTHORITY: section 313.220, RSMo Supp. 2005. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed March 17, 1987, effective July 3, 1987. Amended: Filed Aug. 28, 2002, effective March 30, 2003. Amended: Filed Nov. 15, 2005, effective June 30, 2006. Rescinded: Filed Oct. 6, 2006, effective April 30, 2007.

12 CSR 40-80.090 Ticket Responsibility

PURPOSE: The purpose of this rule is to set forth the responsibility for Scratchers winning tickets.

(1) The player shall be responsible for Scratchers tickets he/she purchased that may be subsequently lost or stolen.

(2) The lottery shall not be responsible for tickets claimed by a player in error for a lower prize.

(3) A Scratchers ticket is a bearer instrument, until signed on the back by the owner(s).

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1990, 1993, 1995, 2003.*

12 CSR 40-80.100 Disputes

PURPOSE: The purpose of this rule is to set forth the remedy for disputed winning Scratchers tickets.

(1) In the event a dispute between the lottery and a ticket bearer occurs as to whether the ticket is a winning Scratchers ticket, and if the ticket prize is not paid, the director, solely at his/her option, may replace the disputed ticket with an unplayed ticket(s) of equivalent sales price from any current lottery instant game. All decisions of the director as to the winning ticket disputes are final and no administrative appeal shall be allowed.

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed June 3, 1999, effective Dec. 30, 1999. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1990, 1993, 1995, 2003.*

12 CSR 40-80.110 Compliance

PURPOSE: The purpose of this rule is to require customers to agree to comply with the laws, rules and procedures of the Missouri Lottery.

(1) In purchasing a Scratchers ticket, the customer agrees to comply with and abide by Section 313.200, RSMo all rules of the lottery commission and all procedures and instructions established by the director for the conduct of the Scratchers game for which ticket is purchased.

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*



12 CSR 40-80.120 Termination of Scratchers Games

PURPOSE: The purpose of this rule is to authorize the director to announce a termination date for Scratchers games.

(1) The director at any time may announce a termination date for any Scratchers game. Tickets for the terminated game may not be sold or validated after the date announced.

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*

12 CSR 40-80.130 Retailer Conduct

PURPOSE: The purpose of this rule is to require tickets to be sold in ticket order within each pack and to prohibit licensees or their employees from gaining an unfair advantage over the general public.

(1) Licensed locations must sell their tickets in ticket order number within each pack.

(2) Licensees or their employees are prohibited from playing Scratchers tickets using any method which gives the licensee or his/her employees an advantage in terms of odds of winning over the public at large.

(3) The lottery reserves the right to immediately halt Scratchers sales at any retail location to limit the liability to the lottery and its retailer. Sales may resume at the discretion of the lottery.

AUTHORITY: section 313.220, RSMo Supp. 2014. Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed July 15, 2014, effective Feb. 28, 2015.*

**Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*