Title 11—DEPARTMENT OF PUBLIC SAFETY
Division 90—Missouri 911 Service Board
Chapter 1—Board Operations

EMERGENCY RULE

11 CSR 90-1.010 Overview

PURPOSE: This rule provides a brief overview of the board.

EMERGENCY RULE: This emergency rule informs the public of the
board’s purpose and duties regarding 911 services. This rule is nec-
essary to comply with sections 650.325 to 650.335, RSMo and sec-
tions 190.400 to 190.460, RSMo which charge the board with taking
immediate steps toward improving access to 911 emergency services
to protect Missouri residents in emergency situations, particularly in
underserved areas of the state. The board is required to set percent-
age rates of the prepaid wireless emergency telephone service charges
deposited in the Missouri 911 service trust fund to reimburse 911 ser-
vice authority for costs incurred to implement and operate Missouri
911 systems and for answering and dispatching emergency calls. The
board also is required to establish and administer a grant and loan
program to provide financing from the Missouri 911 service trust fund
for costs of implementing 911 communications service projects. It is
necessary to promulgate rules establishing the board’s purpose and
duties. Without such rules, the board will be unable to effectively dis-
charge its duties and protect Missouri residents by immediately taking
steps that will improve access to 911 emergency services, particularly
those in underserved areas of the state. As a result, the board finds
a compelling governmental interest in promoting the health and safety
of Missouri residents in emergency situations, requiring this emer-
gency action. The scope of this emergency rule is limited to the cir-
cumstances creating the emergency and complies with the protections
extended in the Missouri and United States Constitutions. The board
believes this emergency rule is fair to all interested persons and par-
ties under the circumstances. This emergency rule was filed May 6,
2020, becomes effective May 21, 2020, and expires February 25,
2021.

(1) The Missouri 911 Service Board represents all Missouri 911 enti-
ties and jurisdictions, and is striving toward the immediate access to
emergency services for all citizens in the state of Missouri. The board
is charged with assisting and advising the state regarding 911 ser-
vices; aiding in the collection and dissemination of information relat-
ing to use of a universal emergency telephone number; reviewing
existing and proposed legislation and recommending changes; re-
commending primary and secondary answering points on technical
and operational standards for 911 services; recommending model
systems to be considered in preparing a 911 service plan; providing
requested mediation services to political subdivisions involved in 911
jurisdictional disputes; applying for and receiving grants; conducting
an annual survey of public answering points in Missouri to evaluate
potential for improved services, coordination, and feasibility of con-
solidation; developing a plan and timeline of target dates for the test-
ing, implementation, and operation of a next generation 911 system
throughout Missouri, administering and authorizing grants and loans
from the Missouri 911 service trust fund to improve 911 services,
especially in the most underserved areas; and setting the percentage
rate of the prepaid wireless emergency telephone service charge
remitted to a county or city under section 190.406.3(5), RSMo to
reimburse expenditures for implementing and operating 911 systems
and for answering and dispatching emergency calls.

(2) The board is funded by prepaid wireless emergency telephone ser-
vice charges deposited in the Missouri 911 service trust fund pur-
suant to section 190.460, RSMo.

AUTHORITY: section 650.325, RSMo Supp. 2019. This emergency
rule was filed May 6, 2020, becomes effective May 21, 2020, and
expires Feb. 25, 2021. An emergency rule and a proposed rule cover-
ing this same material will be published in the June 15, 2020 issue
of the Missouri Register.

PUBLIC COST: This emergency rule will not cost state agencies or
political subdivisions and other public entities more than five hun-
dred dollars ($500) in the aggregate.

PRIVATE COST: This emergency rule will cost private entities less
than five hundred dollars ($500) in the aggregate.