Title 11—DEPARTMENT OF PUBLIC SAFETY  
Division 90—Missouri 911 Service Board  
Chapter 2—911 Financial Assistance Program  

EMERGENCY RULE  

11 CSR 90-2.030 Application Review and Decision  

PURPOSE: This rule establishes the process the board will use to review and make decisions regarding applications for financial assistance in the form of grants and loans from the Missouri 911 service trust fund.  

EMERGENCY RULE: This emergency rule informs the public of the board’s process for reviewing and making decisions regarding applications for financial assistance in the form of grants and loans from the Missouri 911 service trust fund. This rule is necessary to comply with sections 650.325 to 650.335, RSMo and sections 190.400 to 190.460, RSMo which charge the board with taking immediate steps toward improving access to 911 emergency services to protect Missouri residents in emergency situations, particularly in underserved areas of the state. The board is required to set percentage rates of the prepaid wireless emergency telephone service charges deposited in the Missouri 911 service trust fund to reimburse 911 services authority for costs incurred to implement and operate Missouri 911 systems and for answering and dispatching emergency calls. The board also is required to establish and administer a grant and loan program to provide financing from the Missouri 911 service trust fund for costs of implementing 911 communications service projects. It is necessary to promulgate rules establishing the board’s definition for terms used in this chapter. Without such rules, the board will be unable to effectively discharge its duties and protect Missouri residents by immediately taking steps that will improve access to 911 emergency services, particularly those in underserved areas of the state. As a result, the board finds a compelling governmental interest in promoting the health and safety of Missouri residents in emergency situations, requiring this emergency action. The scope of this emergency rule is limited to the circumstances creating the emergency and complies with the protections extended in the Missouri and United States Constitutions. The board believes this emergency rule is fair to all interested persons and parties under the circumstances. This emergency rule was filed May 6, 2020, becomes effective May 21, 2020, and expires February 25, 2021.  

(1) Application Review. The board, or its designated members or appointees will review all applications. Applications meeting the minimum requirements will be scored and ranked based on the scoring to aid the board in deciding which applications to approve, and the amount and type of financial assistance to award approved applicants. If more than one (1) application receives the same score, then the tied applications will be ranked in the order determined to best accomplish the purposes listed in section 650.330.1(16), RSMo.  

(2) Application Scoring  

(A) Project Narrative. The project narrative shall be scored as follows:  

One (1) point shall be awarded for each portion required by 11 CSR 90-22.020 (4)(A)(1), 2, 3, and 5 of this rule that is determined to contain adequate information.  

One (1) point shall be awarded for each separate purpose listed in 11 CSR 902.020 (4)(A)(4)(A-F) that is determined to be adequately identified and described.  

Points for portions of the project narrative required by 11 CSR 90-2.020 (4)(A)(6) of this rule shall be awarded as follows:  

For the portion required by 11 CSR 90-2.020 (4)(A)(6)A, three (3) points if the application adequately describes specific, feasible activities and identifies parties responsible for completing the activities. Fewer than 3 points may be awarded for answers that are determined to be partially adequate.  

For the portion required by 11 CSR 90-2.020 (4)(A)(6)B, one (1) point for including in the application one or more PSAPs located in a jurisdiction with a current 911 level of basic for up to five (5) points, one (1) point for consolidating a PSAPs for up to five (5) points, one (1) point for consolidating 911 services within a region, one (1) point for moving one or more PSAPs up one 911 service levels for up to five (5) points, and one (1) point for meeting the NENA i3 Solution Standard for Emergency Services IP Network.  

For the portion required by 11 CSR 90-2.020 (4)(A)(6)C, one (1) point for providing a work plan and timeline that adequately identifies activities, and proposed start and completion dates.  

For the portion required by 11 CSR 90-2.020 (4)(A)(6)D, one (1) point for providing an adequate plan for reporting progress and expenditures to the board.  

For the portion required by 11 CSR 90-2.020 (4)(A)(6)E, one (1) point for adequately describing how the activities identified in the application will be sustained beyond the completion date of the funded project. One (1) additional point may be awarded if the application shows above average confidence of sustainability and a second additional point may be awarded if the application shows high confidence of sustainability.  

(B) Technical Assistance Report Scoring. The technical assistance report required by 11 CSR 90-2.020(4)(B) shall be scored one (1) to three (3) points depending on the board’s or its reviewer’s determination as to the level of reasonableness and feasibility of the budget and the adequacy of the justification for the total project cost.  

(3) Application Decisions  

(A) The board will make all final decisions regarding applications. The board will strive to approve or disapprove applications within sixty (60) calendar days after the close of each application window, and decide the amount and type of financial assistance to award each approved applicant and transmit to its 911 services authority for project implementation.  

(B) The board will disapprove all applications that it determines do not meet the minimum requirements.  

(C) The board will make final decisions on applications meeting the minimum requirements on a case-by-case basis based on the board’s determination, in its sole discretion, of which projects best promote the purposes of the fund set forth in section 650.330.4(16)(a)-(f). In situations where the board offers a loan when a grant was requested, the board reserves the right to request any additional documents or information needed to ascertain if the match requirement is met.  

(D) The board or its designee will notify each applicant and its 911 services authority in writing of the board’s decision regarding the application. If the board disapproves an application, the writing will advise of the protest procedure in 1 CSR 90-2.050.  


PUBLIC COST: This emergency rule will not cost state agencies or political subdivisions and other public entities more than five hundred dollars ($500) in the aggregate.  

PRIVATE COST: This emergency rule will cost private entities less than five hundred dollars ($500) in the aggregate.