

2021 Missouri Public Library Survey

Current Administrative Information

Please provide the library's current contact information in this section. Data in gray fields must be changed by the survey administrator. Please contact Cory Mihalik at cory.mihalik@sos.mo.gov to make changes to these areas.

Questions reported to IMLS are in bolded blue font.

- 1.01 **Legal Name of Library District** _____
- 1.02 Other Name(s) _____
- 1.03 **Legal Basis Code** _____
- 1.04 Head of Library _____
- 1.05 Title _____
- 1.06 Head of Library's Email _____

Physical Location of Administrative Office:

- 1.07 **Street Address** _____
- 1.08 **City** _____
- 1.09 **Zip** _____

Mailing Address of Administrative Office:

- 1.10 **Postal Address** _____
- 1.11 **City** _____
- 1.12 **Zip** _____
- 1.13 **County (of Physical Address above)** _____
- 1.14 **Phone of Administrative Office** _____
- 1.15 **Fax of Administrative Office** _____
- 1.16 **Library's Email** _____
- 1.17 **Library's Web Address** _____
- 1.18 Does the library provide a mobile-device accessible version of its website?

1.19 _____ **2010 Census Population of Legal Service Area**

- 1.20 _____ **State Legislative District(s)** _____
- 1.21 _____ **State Senate District(s)** _____
- 1.22 _____ **Congressional District(s)** _____
- 1.23 _____ **OCLC Code** _____
- 1.24 _____ **Meets FSCS Definition of a Library?** _____
- 1.25 Is this library district a member of a federation or cooperative (i.e., joined by agreement with another library district to perform services cooperatively, such as resource sharing)? Do not include OCLC; do consider MoLib2Go and Missouri Evergreen. _____

Legal Service Area

From this point forward in the survey, please report on the library as it was during the most recently completed fiscal year.

- 1.26 Reporting Period Start Date (based on library's fiscal year)
(MM/DD/YYYY) _____
- 1.27 Reporting Period End Date (based on library's fiscal year) (MM/DD/YYYY)

- 1.28 Were there any changes to your library district's legal service area during
this report period? _____
- 1.29 Counties in Library's Legal Service Area _____
- 1.30 Geographic Type _____
- 1.31 Locale _____
- 1.32 Matches _____
- Number of Public Service Outlets
- 1.33 Main (0 or 1) _____
- 1.34 Branches _____
- 1.35 Bookmobiles _____
- 1.36 Is your Administrative Office housed in a separate building from all direct
service outlet(s)? _____

Other Services:

- 1.37 Does the library have an allied Library Foundation?

- 1.38 Does the library have a 'Friends of the Library' group?

- 1.39 Does the library offer book delivery outreach services (home delivery of
books by car or van)? _____
- 1.40 Does the library offer a books by mail service?

Public Service Outlet(s)

Please complete one form for each public service outlet - this includes the central or main library and all branches and bookmobiles. The information provided here should be reflective of the reporting year (i.e., number of outlets, hours open to the public, etc.). Data in gray fields must be changed by the survey administrator. Please contact Cory Mihalik at cory.mihalik@sos.mo.gov to make changes to these areas.

- 2.00 Library System Name _____
- 2.01a Legal Name of Outlet _____
- 2.01b FSCS _____
- 2.02 Other Name _____
- 2.03 Street Address _____
- 2.04 City _____
- 2.05 Zip Code _____
- 2.06 County of the Outlet _____
- 2.07 Phone _____
- 2.08a Metropolitan Status Code _____
- 2.08b Locale _____
- 2.09 Outlet Type _____
- 2.10 Square Footage of the Outlet _____
- 2.11 Number of Bookmobiles _____
- 2.12 Mailing Address (only if different from above)

- 2.13 City _____
- 2.14 Zip _____
- 2.15 Fax _____
- 2.16 Outlet Manager _____
- 2.17 Total Hours/Day - Monday _____
- 2.18 Total Hours/Day - Tuesday _____
- 2.19 Total Hours/Day - Wednesday _____
- 2.20 Total Hours/Day - Thursday _____
- 2.21 Total Hours/Day - Friday _____
- 2.22 Total Hours/Day - Saturday _____
- 2.23 Total Hours/Day - Sunday _____
- 2.24 Total Outlet Hours/Week (2.17 + 2.18 + 2.19 + 2.20 + 2.21 + 2.22 + 2.23)

- 2.25a Weeks Open during the year _____
- 2.25b Number of Weeks Outlet Closed Due to COVID-19 _____
- 2.25c Number of Weeks Outlet Had Limited Occupancy Due to COVID-19 _____
- 2.26 Did this outlet have regular hours during the reporting year that were different than those provided above (e.g., summer hours)?

- 2.27a If yes, please list the differing day(s) and hours here (e.g., M-F 9-5; or M, W, F close at 6; closed Mondays; etc.). _____
- 2.27b For how many weeks did the outlet operate with these differing hours (e.g., summer hours June through August would be 12 weeks, etc.)?

- 2.28 Total Outlet Hours per Year _____
- 2.29 Does this outlet offer public meeting space?

- 2.29b What is the seating capacity of the largest single meeting space (if applicable)? _____
- 2.30 Total number of times meeting rooms used by outside groups for non-library programs _____

Personnel

Report figures for each category as of the last day of the library's reporting year. "Sum of hours worked per week by all" should indicate the sum of the number of hours that are worked in each category in a normal week when all positions are filled at the administrative office and all public service outlets.

Questions reported to IMLS are in bolded blue font.

All Librarians (those with the title or function of librarian; see definition at 3.01a)

- 3.01a Number of employees _____
- 3.01b Sum of hours worked per week by all _____
- 3.01c FTE (3.01b/40) _____

Of the Librarians in 3.01, number with ALA-MLS

- 3.02a Number of employees _____
- 3.02b Sum of hours worked per week by all _____
- 3.02c FTE (3.02b/40) _____

All other staff with ALA-MLS

- 3.03a Number of employees _____
- 3.03b Sum of hours worked per week by all _____
- 3.03c FTE (3.03b/40) _____
- 3.03d FTE of Staff with ALA-MLS (3.02c + 3.03c)

All other paid staff (do not include staff paid with grant funds)

- 3.04a Number of employees _____
- 3.04b Sum of hours worked per week by all _____
- 3.04c FTE (3.04b/40) _____
- 3.04d FTE of all other staff (3.03c+ 3.04c) _____

Total paid employees

- 3.05a Number of employees (3.01a + 3.03a + 3.04a)

- 3.05b Hours worked/week by all (3.01b + 3.03b + 3.04b)

3.05c FTE (3.01c + 3.04d) _____

Volunteers

3.06a Number of volunteers during the library fiscal year

3.06b _____ Total Volunteer Hours per Year _____

Questions about Library Director or Executive Officer

3.07 Hours worked per week _____

3.08a Annual salary (in dollars) _____

3.08b Annual Benefits (in dollars) _____

3.08c Tenure of Library Director _____

Highest Education Level Completed

3.09 Highest Education Level Completed _____

Operating Revenue

Please enter 0 if no income was received in a particular category - N/A should not be used in this section. Please use the amounts submitted for the most recent State Aid filing, or from your libraries most recently completed fiscal year.

Use 4.01 through 4.18 to report income for a single district library.

Regional library districts, please use 4.01 through 4.18 for the income from the district in which the administrative office is located; then use the 'add group' feature to report income for the additional districts in questions 4.19 through 4.30.

The total operating revenues of the library service area will show in 4.31 through 4.47.

** Remember, income received from bond issue/debt service, memorials, special funds, etc. specifically designated to be used for capital projects should NOT be included in this section. Those funds should be listed under Capital Revenue. **

Tax Information

Provide figures used to set the tax levy for the local revenue collected during the reporting year.

4.01 Name of Library District _____

4.02 Assessed valuation of library district (in dollars)

- 4.03 Tax rate last approved by voters (in cents) _____
- 4.04a Tax rate ceiling set by auditor for reporting year (in cents) _____
- 4.04b Tax rate set by library board for reporting year (in cents) _____

Local Government Income

- 4.05 Income from the library's tax levy (in dollars) _____
- 4.06 Other local tax income (e.g., sales tax, intangible tax, surtax, etc.) _____
- 4.07 Any additional funds from the local government (i.e., other funds designated for expenditure by the public library for library services) _____
- 4.08 Total Local Income (4.05 + 4.06 + 4.07) _____

State Government Income

- 4.09 Per Capita State Aid _____
- 4.10 Equalization Funds _____
- 4.11 Athlete & Entertainer Tax Funds _____
- 4.12 Other state funds from local or state agencies _____
- 4.13 Total State Income (4.09 + 4.10 + 4.11 + 4.12) _____

Federal Government Income

- 4.14 LSTA grants _____
- 4.15 Other federal funds from local, state or federal agencies _____
- 4.16 Total Federal Income (4.14 + 4.15) _____

Other Income

Other income includes all library income that was not reported as government income (Local, State, Federal). Do NOT include the value of any non-monetary gifts and donations.

- 4.17a Other Income _____
- 4.17b Are fines charged for overdue items? _____
- 4.18 Total Library District Operating Revenue (4.08 + 4.13 + 4.16 + 4.17a) _____
-

Regional Libraries Only: Use 4.19 through 4.30 for Additional Districts

- 4.19 Name of Library District _____
- 4.20 Assessed valuation of library district (in dollars) _____
- 4.21 Tax rate last approved by voters (in cents) _____
- 4.22a Tax rate ceiling set by auditor for reporting year (in cents) _____
- 4.22b Tax rate set by library board for reporting year (in cents) _____
- 4.23 Income from the library's tax levy (in dollars) _____
- 4.24 Other local tax income (e.g., sales tax, intangible tax, etc.) _____
- 4.25 Total Local Income (4.23 + 4.24) _____
- 4.26 Per Capita State Aid _____
- 4.27 Equalization Funds _____
- 4.28 Total State Income (4.26 + 4.27) _____
- 4.29 Other Income not reported above _____
- 4.30 Total Library District Operating Revenue (4.25 + 4.28 + 4.29) _____

Total

Questions reported to IMLS are in bolded blue font.

- 4.31 Assessed valuation of library district (4.02 + 4.20) _____
- 4.32 Tax rate last approved by voters (4.03) _____
- 4.33a Tax rate ceiling set by auditor for reporting year (4.04a) _____
- 4.33b Tax rate set by library board for reporting year (4.04b) _____
- 4.34 Income from the library's tax levy (4.05 + 4.23) _____
- 4.35 Other local tax income (4.06 + 4.24) _____
- 4.36 Total Local Income (4.08 + 4.25) _____
- 4.37 Per Capita State Aid (4.09 + 4.26) _____
- 4.38 Equalization Funds (4.10 + 4.27) _____
- 4.39 Athlete & Entertainer Tax Funds (4.11) _____
- 4.41 Other state funds from local or state agencies (4.12) _____
- 4.42 Total State Income (4.13 + 4.28) _____
- 4.43 LSTA grants (4.14) _____

4.44	Other federal funds from local, state or federal agencies (4.15)	_____
4.45	Total Federal Income (4.16)	_____
4.46	Non-Government Income (4.17a + 4.29)	_____
4.47	Total Library District Operating Revenue (4.36 + 4.42 + 4.45 + 4.46)	_____

Operating Expenditures

Enter 0 if there are no expenditures for a particular category - N/A should not be used in this section

Remember, do NOT include funds expended for capital projects in this section (expenditures for renovations, new buildings, automation systems, etc.). Those dollars should be shown under Capital Expenditures.

Questions reported to IMLS are in bolded blue font.

Staff Expenditures

5.01	Salaries & Wages	_____
5.02a	Employer FICA Contributions (multiply figure in 5.01 by 0.0765 OR enter the amount in OASDI and HI contributions paid)	_____
5.02b	Other Staff Benefits	_____
5.03	Total Benefits (5.02a + 5.02b)	_____
5.04	Total Staff Expenditures (5.01 + 5.03)	_____

Collection Expenditures

5.05	Print materials	_____
5.06	Print serial subscriptions	_____
5.07	Total print materials (5.05 + 5.06)	_____
5.08	Electronic materials (e.g., eBooks, downloadable audio and video, and library purchased databases; see definition for other examples)	_____
5.09	Audio - physical materials (i.e., CDs, cassettes, etc.)	_____
5.10	Video - physical materials (i.e., DVDs, VHS, etc.)	_____
5.11	All other physical materials in library collection	_____
5.12	AV and Other Physical Materials (5.09 + 5.10 + 5.11)	_____
5.13	Total Collection Expenditures (5.07 + 5.08 + 5.12)	_____

5.14 Other Operating Expenditures
 (e.g., automation system subscription, MOREnet membership fees or Internet connection fees; see definition for other examples) _____

5.15 Total Operating Expenditures (5.04 + 5.13 + 5.14)

Of the dollars listed in 5.15, how many were:

5.16a Athlete & Entertainer Tax Funds used during reporting year

5.16b Equalization Funds used during reporting year

Capital Revenue and Expenditures

Please provide a state edit check explaining where the capital revenue came from and which capital project it was spent on for any entry in this section.

Capital Revenue must be designated as capital revenue for a specified capital project at the point it is collected. General revenue cannot be counted as capital revenue, even if it is used for a capital expenditure. Capital revenue figures should not be included in any other section in this survey.

Include all capital funds received or expended for (a) site acquisition; (b) new buildings; (c) additions to or renovation of library buildings; (d) furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; (e) library automation systems; (f) new vehicles; and (g) other one-time major projects.

Exclude revenue or expenditures for (1) replacement and repair of existing furnishings and equipment; (2) regular purchases of library materials; (3) investments for capital appreciation; (4) contributions to endowments; (5) revenue passed through to another agency; or (6) funds unspent in the previous fiscal year (i.e., carryover).

Questions reported to IMLS are in bolded blue font.

6.01 Local Government Capital Revenue _____

6.02 State Government Capital Revenue _____

6.03 Federal Government Capital Revenue _____

6.04 Other Capital Revenue _____

6.05 Total Capital Revenue (6.01 + 6.02 + 6.03 + 6.04)

Funding for capital expenses can come from any source. Expenditures must qualify as a capital project (listed above). Capital expenditure figures should not be included in any other section in this survey.

6.06 Capital Expenditures _____

Library Collection - Physical Materials

Under this category report only items that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.

Questions reported to IMLS are in bolded blue font.

Print Materials

- 7.01 Government documents _____
- 7.02 Adult nonfiction _____
- 7.03 Young Adult nonfiction _____
- 7.04 Children's nonfiction _____
- 7.05 Adult fiction _____
- 7.06 Young Adult fiction _____
- 7.07 Children's fiction _____
- 7.08 If the young adult materials are not counted as an independent category, which of the above categories includes the young adult materials?
- 7.09a Bound serial volumes _____
- 7.09b Number of Print Serial Subscriptions _____
- 7.10 Total Print materials (7.01 + 7.02 + 7.03 + 7.04 + 7.05 + 7.06 + 7.07) _____

Non-Print Materials

- 7.11 Microforms _____
- 7.12 Audio - Physical Units _____
- 7.13 Video - Physical Units _____
- 7.14 Other Circulating Physical Items _____
- 7.15 Total Physical Items in Collection (7.10 + 7.12 + 7.13 + 7.14) _____

Library Collection - Electronic Materials

For purposes of this survey, units are defined as "units of acquisition or purchase." The "unit" is determined by considering whether the item/title is restricted to a finite number of users, or has an unlimited number of simultaneous users.

Finite Use: Count of units is based on the number of usages acquired (equivalent to purchasing multiple copies of a single title). For example, if a library acquires a title with

rights to a single user at a time, then that item is counted as 1 "unit;" if the library acquires rights to a single title for 10 simultaneous users, then that item is counted as 10 "units."

Unlimited Simultaneous Use: Count of units is based on the number of titles acquired. For example, if a library acquires a collection of 100 books with unlimited, simultaneous users, then this would be counted as 100 "units."

Questions reported to IMLS are in bolded blue font.

7.16a Library Held Electronic Books _____
7.16b Consortia Held Electronic Books _____
7.16c Non-Library Held eBooks _____
7.16d Total Electronic Books (7.16a + 7.16b + 7.16c)

7.17a Audio - Downloadable Units _____
7.17b Consortia Held Audio-Downloadable Units _____
7.17c Non-Library Held Audio-Downloadable Units _____
7.17d Total Audio - Downloadable Units (7.17a + 7.17b + 7.17c)

7.18a Video - Downloadable Units _____
7.18b Consortia Held Downloadable Video _____
7.18c Non-Library Held Video-Downloadable Units _____
7.18d Total Video - Downloadable (7.18a + 7.18b + 7.18c)

Databases: Number for which the library had access rights during this period:

7.19 MOREnet member? _____
7.20 MOREnet members enter "21" in box at right
7.21 Number of databases purchased through joint pricing or consortia agreements _____
7.22 Number of databases purchased through direct order by the library
7.23 Total electronic databases (7.20 + 7.21 + 7.22)
7.24 Please list titles of databases in 7.21 and 7.22
7.25 Does the library provide remote access to any of its databases?

Electronic Serial Subscriptions:

7.26a Number of Library-purchased Electronic Subscriptions _____

7.26b Number of Consortia Held Electronic Subscriptions _____

7.27 Please list titles of electronic subscriptions in 7.26a

Services

Use "0" if the service is not provided at your library (i.e., if your library does not provide Internet access you can enter "0" for uses of public internet computers).

Questions reported to IMLS are in bolded blue font.

8.01a Annual number of library visits _____

8.01b Regarding the number of library visits you entered, is this an: _____

8.02a Annual number of uses of public Internet computers owned by the library _____

8.02b Regarding the annual number of uses of public internet computers you entered, is this an: _____

8.03a Annual number of Wireless Sessions _____

8.03b Regarding the number of number of wireless sessions entered, is this an annual count or an annual estimate based on a typical week or weeks of hardware logging or network scanning? _____

8.04a Annual number of reference transactions _____

8.04b Regarding the number of reference transactions you entered, is this an: _____

8.05 Virtual Visits _____

8.06 Number of registered users _____

8.07a Are you aware of the Wolfner Talking Book and Braille Library _____

8.07b Does your library staff feel comfortable helping eligible patrons register for Wolfner services? _____

Circulation

8.08a Circulation of adult physical materials _____

8.08b Circulation of young adult physical materials _____

8.08c	Circulation of children's physical materials	_____
8.08d	Other Physical Circulation	_____
8.09	Physical Item Circulation (8.08a + 8.08b + 8.08c + 8.08d)	_____
<hr/>		
8.10a	Circulation of adult electronic materials	_____
8.10b	Circulation of young adult electronic materials	_____
<hr/>		
8.10c	Circulation of children's electronic materials	_____
<hr/>		
8.11	Database Usage	_____
8.12	Use of Electronic Material (8.10a + 8.10b + 8.10c)	_____
<hr/>		
8.13	Electronic Content Use (8.11 + 8.12)	_____
8.14	Total Circulation of Materials (8.09 + 8.12)	_____
<hr/>		
8.15	Total Collection Use (8.09 + 8.11 + 8.12)	_____

Services-Programs

Programs: Remember to count each gathering of your program - not just the program as a whole.

8.16a	Total number of synchronous adult programs (intended audience aged 19 and over)	_____
8.16b	Annual attendance at synchronous adult programs	_____
<hr/>		
8.17a	Total number of synchronous early literacy programs (intended audience aged 0-5)	_____
8.17b	Annual attendance at synchronous early literacy programs	_____
<hr/>		
8.18a	Total number of synchronous children's programs (intended audience aged 6 to 11)	_____
8.18b	Annual attendance at synchronous children's programs	_____
<hr/>		
8.19a	Total number of synchronous Young Adult programs (intended audience aged 12-18)	_____
8.19b	Annual attendance at synchronous young adult programs	_____
<hr/>		
8.20a	Total number of synchronous general interest programs	_____
8.20b	Annual attendance at synchronous general interest programs	_____
8.21	Total number of synchronous programs (8.16a + 8.17a + 8.18a + 8.19a + 8.20a)	_____

8.22 Total synchronous program attendance (8.16b + 8.17b + 8.18b + 8.19b + 8.20b) _____

Of the programs counted in 8.21:

8.23 How many were specifically for seniors? _____

8.24 How many were ESOL, ESL, or ELL courses? _____

8.25 How many were literacy-focused programs (e.g., story hours, summer reading programs, etc.)? _____

8.26a How many were in-person onsite programs? _____

8.26b Annual attendance at in-person onsite programs? _____

8.27a How many were in-person offsite programs? _____

8.27b Annual attendance at in-person offsite programs? _____

8.28a How many were synchronous virtual programs _____

8.28b Total attendance at synchronous live virtual programs _____

Other Programs:

8.29a Total number of asynchronous (recorded) virtual program presentations _____

8.29b Total views of asynchronous (recorded) virtual program presentations _____

8.29c Number of take-home activity kits provided by the library _____

Program Partners:

8.30a Did you partner with your local school district or other local organizations in developing or providing any literacy-focused programs or services during this reporting period? _____

8.30b List literacy-focused partner organizations here: _____

8.31 Did your library partner with or provide business and/or economic development programs or services during this reporting period? _____

8.32 Did your library partner with or provide workforce development programs or services during this reporting period? _____

8.33 List workforce/economic development partners here: _____

Services – ILL

How many of the following do you loan to library patrons?

- 8.34a Laptops/Notebooks/Chromebooks _____
- 8.34b Tablets/eReaders _____
- 8.34c Mobile Hotspots _____

Interlibrary Loan (ILL) Services

- 8.35 Loaned To _____
- 8.36 Received From _____

What is the method for receiving interlibrary loan requests from other libraries? Check as many as apply.

- 8.37a OCLC _____
- 8.37b E-mail _____
- 8.37c Shared Catalog _____
- 8.37d Other _____

What is the method for patrons to submit requests for interlibrary loan? Check as many as apply.

- 8.38a OCLC FirstSearch / WorldCat Discovery _____
- 8.38b E-mail _____
- 8.38c Electronically through library's automation system _____
- 8.38d Paper form _____
- 8.38e Other _____

Technology

Automation System:

What automation system does the library use?

- 9.01a Vendor _____
- 9.01b Software _____
- 9.02 If Other, list vendor or software name here: _____

9.03a Did the library change or significantly upgrade its automation system during the reporting year? _____

9.03b Did the library change or upgrade its technology (not including ILS) during the reporting year? _____

9.04 Is remote access provided to the library catalog through the library's website? _____

Internet Access:

- 9.05a Internet Service Provider _____
9.05b If other, list name of service provider _____
9.06a Does the library offer wireless access to the public?

9.06b If yes, is this access filtered? _____
9.06c Is the public library the only free access to computers/Internet in the
community? _____

Internet connection speed in Main Library:

- 9.07a Bandwidth _____
9.07b Other (list) _____

Internet connection speed in Branch Library(ies): (check all that apply)

- 9.08a Bandwidth _____
9.08b Other (list) _____

Computer Equipment and Labs

- 9.11a Number of Internet access computers available to the general public at all
times _____
9.11b Number of computers dedicated to Young Adult areas

9.11c Number of computers dedicated to children's areas

9.12a Does the library have a computer lab used for training the public?

9.12b Number of labs _____
9.12c How many computers are in labs? _____
9.12d List names of branches that have computer labs.

9.13a Approximately how many hours of computer training classes does your
library district offer to the public each month? _____
9.13b Does your library also offer one-on-one computer training to the public?

COVID-19

10.01 Were any of the library's outlets physically closed to the public for any
period of time due to the Coronavirus (COVID-19) pandemic?

10.02 Did library staff continue to provide services to the public during any
portion of the period when the building was physically closed to the public due to the
Coronavirus (COVID-19) pandemic? _____

- 10.03 Did the library add or increase access to electronic collection materials due to the Coronavirus (COVID-19) pandemic? _____
- 10.04a Did the library issue registered user cards electronically before the Coronavirus (COVID-19) pandemic? _____
- 10.04b Did the library issue registered user cards electronically during the Coronavirus (COVID-19) pandemic? _____
- 10.05 Did the library provide reference service via the Internet or telephone during the Coronavirus (COVID-19) pandemic? _____
- 10.06 Did the library provide outside service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic? _____
- 10.07a Did the library provide WiFi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic? _____
- 10.07b Did the library intentionally provide Wi-Fi access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? _____
- 10.07c Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? _____
- 10.08 Were library staff re-assigned to assist other government agencies or nonprofit organizations during the Coronavirus (COVID-19) pandemic? _____

Certification

Name & title of person filling out this form: _____
Email address of person filling out this form _____
Phone number of person filling out this form _____

The information contained within this Public Library Survey is correct and complete, to the best of my knowledge.

Signature of head of library _____
Date _____