

Missouri State Library: FY15 PLS

Usage and Service Comparisons

| Library | LSA Pop. | Visits per LSA Pop. | Visits per Reg. Borrower | Circ. Per Reg. Borrower | Turnover Rate | Ref Questions per Reg. Borrower | Visits per Hour Open | Circ. Per Hour Open | LSA pop. Per FTE |
|------------------------------------|----------|---------------------|--------------------------|-------------------------|---------------|---------------------------------|----------------------|---------------------|------------------|
| Adair County Public Library | 25,607 | 3.38 | 10.07 | 23.53 | 2.47 | 4.41 | 37.81 | 88.40 | 3566.43 |
| Advance Community Library | 1,347 | 1.51 | 1.43 | 1.17 | 0.17 | 0.06 | 1.96 | 1.61 | 2694.00 |
| Albany Carnegie Public Library | 1,730 | 4.80 | 4.53 | 12.12 | 0.54 | 0.19 | 4.84 | 12.93 | 1017.65 |
| Appleton City Library | 1,127 | 1.86 | 5.80 | 9.94 | 0.16 | 0.18 | 1.92 | 3.30 | 1817.74 |
| Atchison County Library | 5,685 | 4.29 | 7.71 | 14.48 | 0.88 | 0.32 | 4.80 | 9.01 | 1268.97 |
| Barry-Lawrence Regional Library | 74,231 | 3.63 | 5.63 | 9.68 | 1.90 | 2.76 | 11.35 | 19.50 | 2265.90 |
| Barton County Library | 12,402 | 4.22 | 5.94 | 7.55 | 0.82 | 0.88 | 7.89 | 10.03 | 1409.32 |
| Bernie Public Library | 1,958 | 2.80 | 1.07 | 1.00 | 0.17 | 0.01 | 2.64 | 2.47 | 1958.00 |
| Bethany Public Library | 3,292 | 3.38 | 2.87 | 7.26 | 0.47 | 0.01 | 6.90 | 17.44 | 2019.63 |
| Bloomfield Public Library | 1,933 | 3.51 | 4.78 | 8.26 | 0.82 | 0.77 | 3.26 | 5.64 | 1933.00 |
| Bollinger County Library | 12,363 | 1.85 | 4.44 | 11.00 | 1.07 | 1.85 | 8.31 | 20.61 | 2400.58 |
| Bonne Terre Memorial Library | 6,864 | 2.68 | 3.23 | 3.24 | 0.71 | 0.17 | 7.85 | 7.85 | 1661.99 |
| Boonslick Regional Library | 58,748 | 7.59 | 17.24 | 15.62 | 1.76 | 1.41 | 41.02 | 37.16 | 2967.07 |
| Bowling Green Public Library | 5,334 | 3.38 | 12.92 | 31.40 | 1.02 | 4.37 | 8.46 | 20.56 | 3048.00 |
| Brentwood Public Library | 8,055 | 8.12 | 9.45 | 17.10 | 2.32 | 0.05 | 19.35 | 35.03 | 1074.00 |
| Brookfield Public Library | 4,542 | 6.42 | 8.18 | 8.14 | 0.57 | 0.71 | 12.18 | 12.13 | 1355.82 |
| Caldwell County Library | 7,232 | 0.48 | 7.90 | 11.66 | 0.17 | 0.17 | 1.87 | 2.76 | 4577.22 |
| Camden County Library | 44,002 | 5.68 | 23.19 | 19.69 | 1.52 | 1.71 | 20.81 | 17.67 | 1945.27 |
| Cameron Public Library | 9,933 | 3.51 | 9.58 | 11.61 | 0.70 | 0.20 | 16.70 | 20.23 | 3163.38 |
| Canton Public Library | 2,377 | 4.01 | 6.91 | 4.31 | 0.29 | 0.18 | 5.10 | 3.18 | 1980.83 |
| Cape Girardeau Public Library | 35,549 | 6.26 | 8.49 | 8.49 | 1.60 | 0.34 | 65.59 | 65.63 | 1947.89 |
| Carnegie (Shelbina) Public Library | 1,704 | 6.70 | 3.19 | 7.24 | 0.40 | 0.20 | 5.78 | 13.12 | 788.89 |
| Carrollton Public Library | 3,784 | 10.12 | 10.54 | 15.19 | 0.94 | 2.72 | 13.90 | 20.04 | 1042.42 |
| Carter County Library | 6,265 | 4.15 | 6.50 | 14.50 | 3.73 | 0.01 | 8.20 | 18.28 | 1988.89 |
| Carthage Public Library | 14,378 | 2.82 | 3.36 | 6.33 | 0.83 | 1.41 | 18.48 | 34.77 | 1127.69 |
| Caruthersville Public Library | 6,168 | 6.83 | 9.59 | 12.01 | 1.08 | 1.73 | 18.14 | 22.71 | 2570.00 |
| Cass County Public Library | 99,478 | 5.23 | 7.00 | 7.96 | 2.56 | 0.59 | 31.17 | 35.46 | 3004.47 |
| Cedar County Library District | 13,982 | 4.19 | 9.52 | 7.69 | 1.33 | 0.83 | 12.81 | 10.35 | 3418.58 |
| Centralia Public Library | 3,784 | 13.84 | 12.02 | 13.99 | 1.21 | 1.26 | 17.67 | 20.55 | 946.00 |

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|---|---------|-------|-------|-------|------|------|--------|--------|---------|
| Chaffee Public Library | 2,955 | 2.57 | 3.20 | 4.57 | 0.80 | 0.95 | 3.85 | 5.50 | 2364.00 |
| Christian County Library | 77,422 | 1.91 | 3.82 | 5.41 | 1.68 | 0.19 | 27.34 | 38.78 | 5487.03 |
| Clarence Public Library | 813 | 0.79 | N/A | N/A | 0.19 | N/A | 0.31 | 0.55 | 9033.33 |
| Conran Memorial Library | 2,939 | 2.52 | 5.15 | 2.25 | 0.15 | 0.17 | 4.83 | 2.11 | 3339.77 |
| Crystal City Public Library | 4,855 | 2.97 | 8.06 | 8.31 | 0.30 | 0.29 | 6.03 | 6.22 | 2582.45 |
| Dade County Library | 6,960 | 2.33 | 5.99 | 7.05 | 0.72 | 1.55 | 6.70 | 7.89 | 3178.08 |
| Dallas County Library | 16,777 | 2.27 | 10.47 | 22.21 | 1.55 | 0.13 | 14.25 | 30.23 | 3947.53 |
| Daniel Boone Regional Library | 203,190 | 7.58 | 13.60 | 19.75 | 3.95 | 2.33 | 140.45 | 203.90 | 1638.63 |
| Daviess County Library | 8,433 | 2.49 | 4.89 | 11.77 | 0.82 | 0.10 | 7.61 | 18.33 | 1943.09 |
| De Soto Public Library | 6,400 | 10.14 | 17.54 | 11.84 | 1.44 | 0.29 | 26.54 | 17.91 | 1557.18 |
| Desloge Public Library | 5,054 | 1.52 | 1.81 | 2.00 | 0.26 | 0.11 | 4.09 | 4.53 | 3610.00 |
| Doniphan-Ripley County Library District | 14,100 | 3.20 | 8.16 | 11.96 | 1.44 | 0.25 | 10.16 | 14.91 | 3233.94 |
| Douglas County Public Library | 13,684 | 1.92 | 10.68 | 13.75 | 0.49 | 0.42 | 11.72 | 15.09 | 6394.39 |
| Dulany Memorial Library | 1,618 | 6.97 | 6.26 | 7.69 | 0.35 | 0.38 | 7.23 | 8.88 | 2128.95 |
| Dunklin County Library | 31,953 | 2.29 | 2.79 | 10.93 | 1.27 | 0.25 | 6.28 | 24.59 | 2891.67 |
| Farmington Public Library | 16,240 | 6.07 | 7.39 | 6.50 | 1.30 | 0.16 | 39.61 | 34.84 | 2336.69 |
| Ferguson Municipal Public Library | 21,203 | 10.56 | 11.01 | 4.03 | 0.92 | 0.89 | 71.78 | 26.27 | 2348.06 |
| Festus Public Library | 11,602 | 5.56 | 5.82 | 8.53 | 1.49 | 0.48 | 23.87 | 34.98 | 2226.87 |
| Gentry County Library | 5,008 | 9.95 | 13.47 | 19.06 | 1.38 | 1.23 | 22.55 | 31.90 | 1379.61 |
| Grundy County-Jewett Norris Library | 10,261 | 4.46 | 10.73 | 13.85 | 0.93 | 0.46 | 19.23 | 24.82 | 2031.88 |
| Hamilton Public Library | 1,809 | 4.25 | 6.18 | 4.31 | 0.14 | 0.67 | 3.33 | 2.32 | 1629.73 |
| Hannibal Free Public Library | 17,916 | 3.69 | 5.87 | 8.63 | 0.81 | 0.07 | 24.42 | 35.92 | 1804.23 |
| Heartland Regional Library System | 33,924 | 0.55 | 1.45 | 6.42 | 1.05 | 0.04 | 3.20 | 14.11 | 3877.03 |
| Henry County Library | 22,272 | 14.11 | 26.02 | 16.09 | 1.44 | 0.22 | 54.43 | 33.65 | 2205.15 |
| Hickory County Library | 9,627 | 5.40 | 5.95 | 3.10 | 0.15 | 1.43 | 19.97 | 10.41 | 2644.78 |
| Howard County Public Library | 9,077 | 1.73 | 5.22 | 9.69 | 0.55 | 0.38 | 9.76 | 18.11 | 4261.50 |
| James Memorial Library | 4,216 | 3.07 | 7.66 | 20.76 | 0.71 | 0.18 | 6.67 | 18.09 | 1686.40 |
| Jefferson County Library | 131,842 | 6.37 | 12.34 | 11.04 | 3.31 | 2.16 | 82.79 | 74.09 | 2907.85 |
| Jessie E. McCully Memorial Library | 1,549 | 2.71 | 5.59 | 4.33 | 0.19 | 3.05 | 2.37 | 1.84 | 1475.24 |
| Joplin Public Library | 48,109 | 6.34 | 9.53 | 12.28 | 2.76 | 1.06 | 91.59 | 117.97 | 1595.66 |
| Kansas City Public Library | 218,765 | 19.30 | 17.73 | 9.12 | 2.13 | 1.31 | 143.68 | 73.93 | 1202.86 |
| Keller Public Library of Dexter | 7,864 | 5.65 | 3.71 | 3.32 | 0.60 | 0.05 | 21.35 | 19.15 | 2711.72 |
| Kirkwood Public Library | 27,518 | 10.15 | 10.33 | 18.39 | 4.06 | 1.51 | 78.95 | 140.56 | 976.51 |
| LaPlata Public Library | 1,366 | 5.20 | 3.22 | 1.87 | 0.14 | 0.22 | 5.46 | 3.18 | 910.67 |

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| Lebanon-Laclede County Library | 35,571 | 3.36 | 4.42 | 8.02 | 2.20 | 0.06 | 34.81 | 63.19 | 2513.85 |
| Lewis Library of Glasgow | 1,103 | 7.50 | 5.09 | 6.68 | 0.20 | 0.82 | 6.15 | 8.08 | 1297.65 |
| Lilbourn Memorial Library | 1,010 | 0.38 | 0.94 | 4.32 | 0.17 | 0.02 | 0.46 | 2.11 | 2525.00 |
| Little Dixie Regional Libraries | 32,334 | 6.96 | 10.25 | 7.77 | 0.85 | 0.14 | 27.83 | 21.08 | 1842.39 |
| Livingston County Library | 15,195 | 3.95 | 11.28 | 23.22 | 1.61 | 3.52 | 20.98 | 43.20 | 1215.60 |
| Lockwood Public Library | 923 | 2.93 | 8.28 | 31.84 | 1.20 | 0.94 | 1.86 | 7.15 | 1318.57 |
| Louisiana Public Library | 3,364 | 4.62 | 2.68 | 2.09 | 0.35 | 0.03 | 7.47 | 5.82 | 2170.32 |
| Macon Public Library | 5,471 | 8.23 | 9.04 | 27.10 | 2.22 | 0.24 | 16.64 | 49.89 | 1176.56 |
| Maplewood Public Library | 8,046 | 5.00 | 6.05 | 13.84 | 1.74 | 0.50 | 11.73 | 26.81 | 1166.09 |
| Marceline Carnegie Library | 2,233 | 4.74 | 6.23 | 8.60 | 0.76 | 5.89 | 4.78 | 6.59 | 1220.22 |
| Marion County Library District | 6,732 | 2.39 | 5.96 | 5.37 | 0.31 | 0.11 | 7.28 | 6.56 | 1991.72 |
| Marshall Public Library | 13,065 | 3.60 | 11.73 | 7.09 | 0.83 | 0.11 | 15.34 | 9.27 | 2465.09 |
| Maryville Public Library | 11,972 | 3.32 | 6.12 | 11.57 | 0.99 | 0.00 | 15.00 | 28.36 | 2702.48 |
| McDonald County Library | 23,083 | 2.34 | 3.56 | 5.43 | 1.00 | 0.04 | 9.20 | 14.00 | 2903.52 |
| Mercer County Library | 3,785 | 4.80 | 8.01 | 10.97 | 0.55 | 5.35 | 7.59 | 10.39 | 1063.20 |
| Mexico-Audrain County Library District | 25,529 | 4.60 | 5.71 | 6.28 | 0.84 | 0.35 | 14.25 | 15.67 | 1336.60 |
| Mid-Continent Public Library | 762,446 | 7.10 | 10.71 | 17.41 | 2.87 | 0.34 | 53.61 | 87.08 | 1531.23 |
| Mississippi County Library District | 14,358 | 4.32 | 6.02 | 2.31 | 0.38 | 0.20 | 12.56 | 4.81 | 2304.65 |
| Missouri River Regional Library | 89,868 | 3.60 | 5.39 | 10.41 | 2.17 | 0.68 | 48.24 | 93.24 | 1986.47 |
| Moniteau County Library | 9,902 | 2.85 | 5.21 | 6.77 | 0.71 | 0.37 | 7.14 | 9.28 | 2374.58 |
| Monroe City Public Library | 2,456 | 0.79 | 1.80 | 4.66 | 0.14 | 0.05 | 1.17 | 3.03 | 2640.86 |
| Montgomery City Public Library | 2,834 | 8.29 | 8.73 | 14.16 | 0.85 | 0.46 | 8.22 | 13.32 | 1133.60 |
| Morgan County Library | 20,565 | 4.04 | 10.90 | 7.78 | 1.65 | 0.40 | 42.00 | 29.98 | 4008.77 |
| Mound City Public Library | 1,159 | 7.33 | 8.59 | 11.46 | 0.76 | 0.18 | 5.45 | 7.27 | 1220.00 |
| Mountain View Public Library | 2,719 | 27.57 | 11.20 | 8.78 | 1.09 | 0.00 | 31.34 | 24.56 | 715.53 |
| Neosho Newton County Library | 53,960 | 2.67 | 8.77 | 15.34 | 2.53 | 0.08 | 31.89 | 55.78 | 5019.53 |
| Nevada Public Library | 8,386 | 6.77 | 6.95 | 6.19 | 0.90 | 0.88 | 21.82 | 19.45 | 1959.35 |
| New Madrid County Library | 17,256 | 1.80 | 6.31 | 8.37 | 0.31 | 0.79 | 4.07 | 5.40 | 1965.38 |
| Norborne Public Library | 708 | 1.78 | 2.94 | 8.10 | 0.27 | 0.25 | 0.60 | 1.67 | 708.00 |
| North Kansas City Public Library | 4,208 | 66.52 | 17.96 | 10.84 | 1.77 | 0.58 | 71.81 | 43.35 | 322.95 |
| Northeast Missouri Library Service | 19,104 | 2.36 | 12.43 | 14.69 | 0.47 | 0.14 | 5.70 | 6.73 | 2341.18 |
| Oregon County Library District | 10,881 | 3.10 | 5.69 | 6.05 | 0.61 | 0.04 | 4.38 | 4.66 | 2790.00 |
| Oregon Public Library | 857 | 3.28 | 1.75 | 1.16 | 0.21 | 1.75 | 2.16 | 1.44 | 1360.32 |
| Ozark Regional Library | 64,223 | 2.34 | 7.14 | 4.82 | 0.85 | 0.53 | 10.61 | 7.16 | 4386.82 |

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| Park Hills Public Library | 8,759 | 1.04 | 0.60 | 2.35 | 0.65 | 0.26 | 4.45 | 17.32 | 2754.40 |
| Piedmont Public Library | 1,977 | 7.02 | 3.49 | 6.92 | 1.59 | 0.12 | 4.68 | 9.27 | 648.20 |
| Polk County Library | 31,137 | 4.61 | 6.63 | 7.80 | 1.77 | 0.41 | 30.98 | 36.43 | 3037.76 |
| Poplar Bluff Public Library | 17,023 | 7.35 | 12.35 | 17.01 | 1.82 | 2.57 | 43.70 | 60.20 | 1215.93 |
| Pulaski County Library | 50,781 | 1.64 | 4.74 | 4.19 | 1.10 | 0.07 | 12.52 | 11.07 | 5235.15 |
| Putnam County Public Library | 4,979 | 3.86 | 6.63 | 12.83 | 0.65 | 0.99 | 8.36 | 16.19 | 1759.36 |
| Puxico Public Library | 881 | 2.84 | 1.56 | 7.94 | 0.51 | 0.02 | 2.40 | 12.21 | 1762.00 |
| Ralls County Library | 9,826 | 0.73 | 1.74 | 1.61 | 0.22 | 0.03 | 3.50 | 3.25 | 8544.35 |
| Ray County Public Library | 23,494 | 2.29 | 7.20 | 9.73 | 0.79 | 2.34 | 19.33 | 26.11 | 4915.06 |
| Reynolds County Library District | 6,696 | 2.66 | 4.18 | 6.14 | 0.51 | 0.13 | 2.51 | 3.68 | 1488.00 |
| Rich Hill Memorial Library | 1,396 | 2.87 | 3.79 | 11.09 | 0.71 | 0.14 | 3.85 | 11.25 | 2792.00 |
| Richmond Heights Memorial Library | 8,603 | 27.34 | 22.05 | 15.59 | 1.94 | 1.11 | 63.71 | 45.04 | 843.43 |
| Riverside Regional Library | 81,379 | 5.11 | 13.82 | 10.37 | 1.69 | 1.17 | 37.35 | 28.02 | 3497.16 |
| Robertson Memorial Library | 4,494 | 2.95 | 4.22 | 5.67 | 0.93 | 0.28 | 7.51 | 10.09 | 3099.31 |
| Rock Hill Public Library | 4,635 | 5.35 | 7.56 | 13.67 | 1.25 | 0.13 | 12.24 | 22.14 | 1242.63 |
| Rolla Public Library | 19,559 | 3.23 | 7.34 | 36.54 | 3.94 | 0.43 | 18.03 | 89.69 | 2334.01 |
| Rolling Hills Consolidated | 41,428 | 4.25 | 11.73 | 18.50 | 1.38 | 0.24 | 24.91 | 39.29 | 1392.54 |
| Saint Charles City-County Library District | 360,485 | 9.09 | 24.33 | 53.84 | 7.22 | 4.55 | 86.65 | 191.77 | 1546.28 |
| Saint Clair County Library | 8,678 | 7.69 | 9.91 | 10.88 | 1.14 | 3.85 | 12.64 | 13.87 | 1718.42 |
| Saint Louis County Library | 859,148 | 11.68 | 16.64 | 24.79 | 8.23 | 0.77 | 130.80 | 194.85 | 1705.57 |
| Saint Louis Public Library | 319,294 | 6.62 | 21.51 | 19.92 | 0.70 | 3.16 | 43.86 | 40.62 | 921.40 |
| Salem Public Library | 4,950 | 6.35 | 9.03 | 8.87 | 0.57 | 3.28 | 15.10 | 14.83 | 1518.40 |
| Sarcoxie Public Library | 1,330 | 10.14 | 10.50 | 5.42 | 0.30 | 0.61 | 5.29 | 2.73 | 886.67 |
| Scenic Regional Library | 135,107 | 4.34 | 11.98 | 8.11 | 1.73 | 1.72 | 31.45 | 21.30 | 3251.67 |
| Schuyler County Library | 4,431 | 2.40 | 13.87 | 13.04 | 0.48 | 0.36 | 5.53 | 5.20 | 2395.14 |
| Scotland County Memorial Library | 4,843 | 3.69 | 6.05 | 15.24 | 0.82 | 0.17 | 6.94 | 17.46 | 1513.44 |
| Sedalia Public Library | 20,110 | 4.24 | 5.84 | 6.14 | 0.91 | 1.60 | 27.36 | 28.79 | 2504.36 |
| Seymour Community Library | 950 | 17.55 | 4.05 | 4.38 | 1.27 | 0.07 | 6.54 | 7.08 | 582.82 |
| Sikeston Public Library | 14,643 | 2.30 | 3.37 | 4.22 | 0.64 | 0.08 | 11.35 | 14.22 | 2324.29 |
| Slater Public Library | 1,856 | 1.62 | 3.42 | 7.79 | 0.35 | 0.46 | 3.85 | 8.76 | 4884.21 |
| Springfield-Greene County Library District | 275,174 | 21.72 | 28.20 | 17.01 | 6.33 | 0.81 | 158.78 | 95.75 | 1483.18 |
| St Joseph Public Library | 65,064 | 3.45 | 4.55 | 7.48 | 1.07 | 0.63 | 20.18 | 33.15 | 1579.99 |

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| Steele Public Library | 2,172 | 0.92 | 0.76 | 1.01 | 0.14 | 0.04 | 2.45 | 3.27 | 5430.00 |
| Stone County Library | 32,202 | 0.69 | 3.56 | 4.21 | 0.36 | 0.56 | 3.91 | 4.62 | 4954.15 |
| Sullivan County Public Library | 6,714 | 5.10 | 9.52 | 10.80 | 1.48 | 0.30 | 19.97 | 22.65 | 4249.37 |
| Sullivan Public Library | 6,881 | 3.07 | 3.45 | 5.10 | 0.80 | 0.53 | 8.99 | 13.30 | 1932.87 |
| Sweet Springs Public Library | 1,484 | 3.77 | 14.51 | 15.51 | 0.42 | 0.39 | 5.38 | 5.76 | 1952.63 |
| Texas County Library | 26,008 | 10.97 | 23.49 | 6.77 | 0.92 | 0.09 | 36.33 | 10.47 | 4057.41 |
| Trails Regional Library | 81,482 | 2.06 | 16.89 | 34.10 | 1.90 | 5.53 | 8.51 | 17.18 | 1975.32 |
| University City Public Library | 35,371 | 7.05 | 6.11 | 10.35 | 1.87 | 0.60 | 66.62 | 112.97 | 1419.38 |
| Valley Park Community Library | 3,380 | 2.82 | 6.72 | 8.31 | 0.51 | 0.44 | 4.70 | 5.81 | 2139.24 |
| Washington County Library | 25,195 | 1.43 | 1.71 | 2.12 | 0.46 | 0.25 | 14.73 | 18.33 | 4531.47 |
| Washington Public Library | 8,713 | 13.66 | 26.68 | 27.65 | 2.21 | 0.79 | 32.71 | 33.91 | 977.89 |
| Webb City Public Library | 10,996 | 7.48 | 15.49 | 16.72 | 1.26 | 0.09 | 33.90 | 36.61 | 1895.86 |
| Webster County Library | 35,252 | 3.24 | 5.65 | 7.43 | 1.54 | 0.53 | 21.73 | 28.58 | 3938.77 |
| Webster Groves Public Library | 22,995 | 9.64 | 15.83 | 21.48 | 3.23 | 0.55 | 64.59 | 87.65 | 1022.00 |
| Wellsville Public Library | 1,217 | 1.36 | 1.59 | 3.78 | 0.28 | 0.15 | 1.35 | 3.20 | 2062.71 |
| West Plains Public Library | 11,986 | 10.87 | 9.03 | 10.19 | 1.30 | 0.81 | 47.27 | 53.33 | 1613.19 |
| Willow Springs Public Library | 2,184 | 3.91 | 3.42 | 10.40 | 0.58 | 0.22 | 4.70 | 14.28 | 1339.88 |
| Winona Public Library | 1,335 | 1.40 | 14.28 | 11.49 | 0.26 | 0.69 | 1.50 | 1.21 | 2225.00 |
| Worth County Library | 2,171 | 0.60 | 6.70 | 9.12 | 0.08 | 0.13 | 0.62 | 0.85 | 4342.00 |
| Wright County Library | 18,815 | 2.52 | 2.90 | 4.15 | 0.80 | 0.30 | 7.13 | 10.22 | 2726.81 |

FY 2015

Usage and Service Comparisons

| Population Group | LSA Pop. | Visits per LSA Pop. | Visits per Reg. Borrower | Circ. Per Reg. Borrower | Turnover Rate | Ref Questions per Reg. Borrower | Visits per Hour Open | Circ. Per Hour Open | LSA Pop. Per FTE |
|-------------------------|-----------|---------------------|--------------------------|-------------------------|---------------|---------------------------------|----------------------|---------------------|------------------|
| Missouri (N=149) | | | | | | | | | |
| Average | 36,753 | 5.57 | 8.24 | 10.80 | 1.21 | 0.84 | 21.72 | 27.22 | 2,364.72 |
| Median | 8,713 | 3.91 | 6.71 | 8.71 | 0.85 | 0.38 | 11.35 | 17.18 | 1,988.89 |
| Statewide | 5,476,144 | 8.06 | 13.28 | 16.51 | 0.39 | 1.07 | 48.96 | 60.85 | 1,734.87 |

75,000 and Over (N=14)

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|----------------|-----------|------|-------|-------|------|------|-------|--------|----------|
| Average | 263,934 | 7.98 | 14.57 | 17.80 | 3.32 | 1.81 | 73.19 | 85.43 | 2,295.65 |
| Median | 169,149 | 6.49 | 13.71 | 14.02 | 2.36 | 1.24 | 50.92 | 74.01 | 1,840.45 |
| Group | 3,695,080 | 9.63 | 15.92 | 19.78 | 0.28 | 1.22 | 82.71 | 102.74 | 1,595.05 |

30,000-74,999 (N=18)

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|----------------|---------|------|------|------|------|------|-------|-------|----------|
| Average | 44,658 | 4.03 | 7.88 | 9.94 | 1.52 | 0.63 | 29.21 | 39.44 | 2,933.94 |
| Median | 38,500 | 3.54 | 6.37 | 8.25 | 1.53 | 0.47 | 23.32 | 30.86 | 2,702.76 |
| Group | 803,839 | 4.03 | 7.37 | 9.77 | 0.87 | 0.77 | 22.29 | 29.56 | 2,423.25 |

15,000-29,999 (N=21)

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|----------------|---------|------|-------|-------|------|------|-------|-------|----------|
| Average | 21,022 | 5.28 | 9.90 | 12.81 | 1.49 | 0.99 | 30.89 | 39.82 | 2,583.94 |
| Median | 20,565 | 3.95 | 10.07 | 8.63 | 1.00 | 0.40 | 24.42 | 29.98 | 2,341.18 |
| Group | 441,464 | 5.47 | 9.36 | 11.14 | 0.69 | 0.88 | 26.91 | 32.03 | 2,064.85 |

9,500-14,999 (N=19)

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|----------------|---------|------|------|------|------|------|-------|-------|----------|
| Average | 12,103 | 3.98 | 7.29 | 8.52 | 0.85 | 0.52 | 15.77 | 18.95 | 2,898.21 |
| Median | 11,986 | 3.51 | 6.02 | 7.69 | 0.83 | 0.37 | 12.81 | 14.91 | 2,400.58 |
| Group | 229,961 | 3.94 | 6.77 | 6.77 | 1.24 | 0.60 | 13.93 | 16.19 | 2,321.90 |

6,000-9,499 (N=20)

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|----------------|---------|------|------|-------|------|------|-------|-------|----------|
| Average | 7,576 | 5.97 | 8.47 | 10.30 | 1.19 | 0.65 | 15.66 | 18.53 | 2,230.26 |
| Median | 7,548 | 4.58 | 6.28 | 10.84 | 0.86 | 0.29 | 10.74 | 18.20 | 1,951.22 |
| Group | 151,526 | 6.16 | 8.08 | 9.40 | 0.87 | 0.67 | 15.97 | 18.59 | 1,762.55 |

3,000-5,999 (N=21)

| | | | | | | | | | |
|----------------|--------|------|------|-------|------|------|-------|-------|----------|
| Average | 4,481 | 8.12 | 8.43 | 12.82 | 0.85 | 1.10 | 12.72 | 17.22 | 1,778.09 |
| Median | 4,542 | 4.29 | 8.01 | 12.83 | 0.71 | 0.36 | 7.59 | 16.19 | 1,518.40 |
| Group | 94,094 | 7.90 | 9.54 | 11.93 | 1.07 | 0.90 | 14.55 | 18.19 | 1,364.87 |

1,500-2,999 (N=19)

| | | | | | | | | | |
|----------------|--------|------|------|------|------|------|------|------|----------|
| Average | 2,167 | 5.07 | 4.87 | 6.71 | 0.50 | 0.73 | 5.53 | 7.47 | 2,156.34 |
| Median | 2,171 | 3.91 | 4.78 | 7.24 | 0.35 | 0.20 | 4.68 | 5.64 | 1,933.00 |
| Group | 41,174 | 5.33 | 5.07 | 6.67 | 2.00 | 0.50 | 6.01 | 7.91 | 1,517.66 |

Under 1,499 (N=17)

| | | | | | | | | | |
|----------------|--------|------|------|------|------|------|------|------|----------|
| Average | 1,118 | 4.26 | 5.52 | 8.51 | 0.42 | 0.40 | 3.10 | 4.69 | 2,067.59 |
| Median | 1,127 | 2.87 | 3.92 | 7.31 | 0.27 | 0.20 | 2.16 | 3.20 | 1,762.00 |
| Group | 19,006 | 4.29 | 4.30 | 5.85 | 2.61 | 0.37 | 3.29 | 4.48 | 1,426.88 |