

Missouri State Library: FY16 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Adair County Public Library	25,607	3.55	10.55	23.61	0.40	3.80	39.78	89.00	3,862.29
Advance Community Library	1,347	1.38	1.24	0.98	7.42	0.04	1.94	1.53	2,694.00
Albany Carnegie Public Library	1,730	4.93	3.97	9.27	2.06	0.12	4.97	11.61	706.12
Appleton City Library	1,127	2.05	4.76	8.37	5.29	0.26	2.20	3.86	1,587.32
Atchison County Library	5,685	4.12	7.05	13.60	1.18	0.27	4.50	8.68	1,268.97
Barry-Lawrence Regional Library	74,231	3.35	4.98	8.62	0.55	2.90	11.12	19.25	2,230.50
Barton County Library	12,402	4.58	6.22	6.06	1.36	0.76	10.99	10.70	1,771.71
Bernie Public Library	1,958	2.70	1.00	1.38	4.34	0.01	2.54	3.50	1,958.00
Bethany Public Library	3,292	3.08	2.52	6.32	2.46	0.01	6.29	15.77	1,959.52
Bloomfield Public Library	1,933	2.65	2.81	6.12	1.12	0.46	2.47	5.38	1,933.00
Bollinger County Library	12,363	1.77	4.18	9.25	1.01	1.58	7.92	17.52	3,434.17
Bonne Terre Memorial Library	6,864	2.84	3.17	3.31	1.31	0.17	8.34	8.72	1,661.99
Boonslick Regional Library	58,748	7.35	15.58	14.58	0.57	1.49	39.76	37.20	3,000.41
Bowling Green Public Library	5,334	3.37	8.90	22.14	1.08	2.85	8.05	20.03	3,048.00
Brentwood Public Library	8,055	8.14	9.96	18.76	0.66	0.06	23.79	44.81	1,074.00
Brookfield Public Library	4,542	6.15	8.55	10.85	1.42	0.71	11.69	14.84	1,355.82
Caldwell County Library	7,232	0.49	7.15	14.62	4.83	0.13	1.63	3.33	4,577.22
Camden County Library	44,002	6.17	23.88	18.44	0.69	6.62	22.61	17.46	1,876.42
Cameron Public Library	9,933	4.35	10.40	10.01	1.47	0.15	17.62	16.96	3,000.91
Canton Public Library	2,377	3.95	5.95	4.59	6.68	0.26	4.11	3.17	1,358.29
Cape Girardeau Public Library	35,549	6.49	9.95	10.81	0.67	0.47	65.27	70.93	1,572.96
Carnegie (Shelbina) Public Library	1,704	6.20	2.92	6.72	2.83	0.20	5.35	12.31	873.85
Carrollton Public Library	3,784	14.58	13.98	15.20	1.01	2.57	20.02	21.78	950.75
Carter County Library	6,265	4.52	6.71	10.45	1.05	0.04	9.23	14.38	1,842.65
Carthage Public Library	14,378	3.48	3.47	6.16	1.10	1.32	17.17	30.47	1,118.91
Caruthersville Public Library	6,168	7.11	12.11	9.83	1.22	2.23	17.21	13.98	3,544.83
Cass County Public Library	99,478	4.20	5.43	7.48	0.40	0.30	25.01	34.49	3,062.75
Cedar County Library District	13,982	4.27	9.63	7.30	0.80	1.30	13.04	9.89	3,418.58
Centralia Public Library	3,784	16.65	12.07	10.51	0.94	0.77	21.94	19.10	1,216.72

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Chaffee Public Library	2,955	2.43	3.59	5.40	1.30	1.10	3.63	5.47	2,364.00
Christian County Library	77,422	1.91	3.73	5.76	0.57	0.25	23.36	36.09	4,094.24
Clarence Public Library	813	0.69	-	-	5.88	-	0.27	0.52	9,033.33
Conran Memorial Library	2,939	2.29	4.39	1.46	9.48	0.33	4.40	1.46	3,061.46
Crystal City Public Library	4,855	2.85	7.60	8.65	3.29	0.25	5.79	6.60	2,582.45
Dade County Library	6,960	2.58	6.20	6.87	1.33	1.80	7.35	8.16	3,178.08
Dallas County Library	16,777	2.04	8.30	17.31	0.76	0.12	12.76	26.62	3,947.53
Daniel Boone Regional Library	203,190	7.14	12.88	21.24	0.24	2.18	130.19	214.74	1,625.52
Daviess County Library	8,433	3.60	6.74	10.35	1.35	0.11	10.73	16.46	2,219.21
De Soto Public Library	6,400	9.80	16.81	9.04	0.77	0.29	25.66	13.80	1,557.18
Desloge Public Library	5,054	1.26	2.02	1.97	5.94	0.14	2.84	2.78	3,610.00
Doniphan-Ripley County Library Dis	14,100	6.81	12.00	7.09	1.37	0.06	20.52	12.11	3,182.84
Douglas County Public Library	13,684	1.63	8.24	11.92	2.11	0.23	10.00	14.46	6,394.39
Dulany Memorial Library	1,618	6.75	8.78	11.44	2.99	0.51	7.50	9.78	2,128.95
Dunklin County Library	31,953	2.31	2.96	10.96	0.85	0.27	6.57	24.29	2,352.95
Farmington Public Library	16,240	7.99	8.76	8.36	0.58	0.19	43.86	41.85	2,165.33
Ferguson Municipal Public Library	21,203	11.39	11.50	3.24	1.71	1.29	77.37	21.83	2,838.42
Festus Public Library	11,602	5.88	6.33	8.47	0.76	0.53	25.24	33.75	2,226.87
Gentry County Library	5,008	9.26	12.50	17.01	0.84	1.45	21.76	29.61	1,252.00
Grundy County-Jewett Norris Librai	10,261	2.23	5.31	11.04	1.40	0.35	9.16	19.06	2,031.88
Hamilton Public Library	1,809	4.37	6.59	5.14	7.06	0.65	4.11	3.21	1,945.16
Hannibal Free Public Library	17,916	6.81	10.88	12.49	0.89	0.21	45.14	51.81	1,804.23
Heartland Regional Library System	33,924	2.22	5.44	5.41	1.23	0.04	12.84	12.76	3,877.03
Henry County Library	22,272	12.16	22.90	14.41	0.58	0.14	49.61	31.21	2,312.77
Hickory County Library	9,627	5.17	5.53	4.52	1.49	1.06	17.93	14.63	2,507.03
Howard County Public Library	9,077	1.77	5.23	8.75	1.96	0.33	9.97	16.68	4,261.50
James Memorial Library	4,216	3.03	5.70	14.00	1.70	0.18	6.47	15.90	1,686.40
Jefferson County Library	131,842	5.63	11.55	10.85	0.33	2.43	73.24	68.85	2,968.08
Jessie E. McCully Memorial Library	1,549	-	-	-	-	-	-	-	-
Joplin Public Library	48,109	6.34	12.43	18.39	0.33	1.32	88.91	131.57	1,567.07

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		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Kansas City Public Library	218,765	18.83	15.52	8.33	0.42	1.19	140.03	75.11	1,211.59
Keller Public Library of Dexter	7,864	5.20	3.33	3.38	1.70	0.04	19.67	19.93	2,912.59
Kirkwood Public Library	27,518	15.54	14.25	17.84	0.57	1.23	120.92	151.32	1,012.44
LaPlata Public Library	1,366	5.21	3.16	1.69	7.80	0.27	8.55	4.58	3,415.00
Lebanon-Laclede County Library	35,571	6.34	7.88	7.96	0.46	0.05	65.74	66.40	2,461.66
Lewis Library of Glasgow	1,103	6.57	4.40	7.05	5.13	0.77	5.36	8.59	1,575.71
Lilbourn Memorial Library	1,010	0.35	0.86	4.30	5.97	0.02	0.43	2.14	2,525.00
Little Dixie Regional Libraries	32,334	7.11	9.99	9.16	1.23	0.13	28.44	26.07	1,491.42
Livingston County Library	15,195	7.12	19.95	23.04	0.69	3.18	37.85	43.71	1,028.08
Lockwood Public Library	923	2.95	8.24	31.55	0.84	0.94	1.80	6.91	1,264.38
Louisiana Public Library	3,364	4.63	2.64	1.71	4.28	0.04	7.48	4.85	2,170.32
Macon Public Library	5,471	5.78	9.77	14.93	1.54	0.51	11.69	17.87	1,176.56
Maplewood Public Library	8,046	8.14	9.71	14.08	0.92	0.42	19.08	27.67	1,087.30
Marceline Carnegie Library	2,233	5.33	7.04	8.73	2.90	5.86	5.83	7.23	1,488.67
Marion County Library District	6,732	3.44	8.49	17.60	0.99	0.13	9.38	19.44	1,626.09
Marshall Public Library	13,065	3.43	7.64	6.34	1.62	0.09	14.61	12.13	2,428.44
Maryville Public Library	11,972	3.23	6.33	19.22	0.63	0.03	14.58	44.30	2,898.79
McDonald County Library	23,083	2.20	3.22	4.54	1.07	0.11	8.63	12.19	2,997.79
Mercer County Library	3,785	3.85	6.24	9.94	1.75	0.78	6.09	9.70	1,136.64
Mexico-Audrain County Library Dist	25,529	3.11	4.02	10.83	0.61	0.37	9.92	26.70	1,282.86
Mid-Continent Public Library	762,446	10.53	16.01	22.12	0.26	0.35	77.70	107.34	1,525.04
Mississippi County Library District	14,358	4.30	6.33	3.09	2.17	0.20	12.51	6.10	1,812.88
Missouri River Regional Library	89,868	3.48	5.35	10.89	0.52	0.63	44.26	90.01	1,431.93
Moniteau County Library	9,902	2.84	4.96	6.79	1.14	0.50	7.42	10.15	3,523.84
Monroe City Public Library	2,456	0.71	1.66	4.91	7.52	0.03	1.05	3.10	2,640.86
Montgomery City Public Library	2,834	7.50	7.55	14.16	1.26	0.40	7.30	13.69	1,133.60
Morgan County Library	20,565	1.46	4.42	12.21	0.46	0.15	14.79	40.89	4,056.21
Mound City Public Library	1,159	7.94	5.11	7.34	1.05	0.12	5.90	8.47	1,220.00
Mountain View Public Library	2,719	27.35	10.83	8.85	1.00	0.00	29.48	24.10	828.96
Neosho Newton County Library	53,960	2.79	8.36	12.57	0.47	0.10	33.31	50.10	5,019.53

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		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Nevada Public Library	8,386	7.14	7.15	6.16	1.12	0.82	23.02	19.85	2,178.18
New Madrid County Library	17,256	1.91	6.41	7.93	2.91	0.75	4.31	5.33	1,965.38
Norborne Public Library	708	1.63	2.69	8.24	3.83	0.13	0.55	1.69	708.00
North Kansas City Public Library	4,208	78.89	21.17	22.31	0.25	0.36	92.53	97.51	344.92
Northeast Missouri Library Service	19,104	1.70	9.21	14.33	2.51	0.32	3.97	6.18	2,229.17
Oregon County Library District	10,881	2.46	4.33	4.95	1.99	0.05	3.48	3.98	2,790.00
Oregon Public Library	857	3.56	1.83	2.27	2.15	1.74	2.35	2.92	1,360.32
Ozark Regional Library	64,223	1.42	12.56	19.31	0.98	8.31	6.51	10.00	3,834.21
Park Hills Public Library	8,759	1.24	0.70	2.22	1.74	0.20	5.41	17.14	2,695.08
Piedmont Public Library	1,977	7.40	4.96	8.95	0.67	0.12	4.94	8.92	648.20
Polk County Library	31,137	6.78	9.65	6.25	0.76	0.38	26.55	17.19	2,594.75
Poplar Bluff Public Library	17,023	9.47	14.24	25.42	0.33	2.31	56.56	100.95	1,186.27
Pulaski County Library	50,781	1.50	6.15	5.36	1.16	0.09	10.91	9.51	3,891.26
Putnam County Public Library	4,979	3.49	5.88	10.99	1.78	0.98	7.42	13.87	1,659.67
Puxico Public Library	881	4.34	2.49	2.09	6.73	0.01	3.67	3.08	1,762.00
Ralls County Library	9,826	0.74	1.74	1.57	5.65	0.03	3.58	3.23	8,544.35
Ray County Public Library	23,494	2.23	7.16	9.37	1.16	2.31	18.82	24.63	4,085.91
Reynolds County Library District	6,696	2.05	2.99	5.43	2.99	0.10	1.93	3.51	1,488.00
Rich Hill Memorial Library	1,396	2.88	3.74	9.04	1.72	0.12	3.85	9.31	2,792.00
Richmond Heights Memorial Librar	8,603	26.76	22.75	15.70	0.73	1.17	62.36	43.04	851.78
Riverside Regional Library	81,379	5.20	13.01	9.54	0.64	1.07	37.87	27.75	3,497.16
Robertson Memorial Library	4,494	3.01	4.09	5.39	1.13	0.24	7.65	10.09	3,099.31
Rock Hill Public Library	4,635	6.26	9.37	10.61	2.12	0.13	14.30	16.18	1,242.63
Rolla Public Library	19,559	3.27	8.34	49.51	0.23	0.53	18.23	108.27	2,334.01
Rolling Hills Consolidated	41,428	4.14	11.32	21.84	0.59	0.28	23.78	45.89	1,488.61
Saint Charles City-County Library Di	360,485	9.19	25.93	52.53	0.15	4.49	88.13	178.50	1,834.06
Saint Clair County Library	8,678	4.88	6.10	9.57	0.99	3.78	7.93	12.45	1,691.62
Saint Joseph Public Library	65,064	3.18	4.84	8.48	0.93	0.60	18.58	32.56	1,615.29
Saint Louis County Library	859,148	10.38	14.64	23.98	0.12	0.71	135.45	221.81	1,795.88
Saint Louis Public Library	319,294	10.08	42.75	36.08	1.21	3.46	66.75	56.34	817.86

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		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Salem Public Library	4,950	6.01	8.10	3.65	4.42	0.88	17.29	7.79	1,495.47
Sarcoxie Public Library	1,330	8.59	8.30	3.32	5.15	0.47	4.48	1.79	985.19
Scenic Regional Library	141,988	4.22	12.50	11.96	0.34	0.50	21.68	20.74	2,572.25
Schuyler County Library	4,431	2.39	40.61	36.57	4.62	0.67	5.51	4.96	2,395.14
Scotland County Memorial Library	4,843	4.81	7.63	15.53	1.14	0.17	9.06	18.44	1,513.44
Sedalia Public Library	20,110	4.32	6.36	6.47	1.45	1.80	27.86	28.34	2,526.38
Seymour Community Library	950	17.50	3.88	4.11	0.84	0.06	6.52	6.90	565.48
Sikeston Public Library	14,643	2.31	3.18	3.96	1.66	0.09	11.42	14.24	2,295.14
Slater Public Library	1,856	1.35	2.68	7.47	2.69	0.51	3.21	8.93	2,474.67
Springfield-Greene County Library I	275,174	13.04	19.92	19.52	0.17	0.93	96.15	94.22	1,430.59
Steele Public Library	2,172	0.72	1.21	1.81	8.30	0.08	2.03	3.03	5,430.00
Stone County Library	32,202	0.92	4.34	6.09	1.87	0.83	3.71	5.20	4,265.17
Sullivan County Public Library	6,714	4.65	8.41	10.81	0.71	0.26	18.19	23.36	4,249.37
Sweet Springs Public Library	1,484	3.50	14.94	16.90	2.49	0.28	5.00	5.65	1,952.63
Texas County Library	26,008	11.15	21.17	5.58	1.25	0.04	37.17	9.79	4,313.10
Trails Regional Library	81,482	2.05	16.95	37.44	0.47	5.38	8.46	18.70	1,844.32
University City Public Library	35,371	13.17	11.82	9.87	0.66	0.61	124.45	103.91	1,454.40
Valley Park Community Library	3,380	1.95	4.58	6.01	3.41	0.59	3.25	4.26	2,139.24
Washington County Library	25,195	1.44	1.74	2.26	2.18	0.25	14.89	19.35	4,531.47
Washington Public Library	8,713	15.80	28.08	29.70	0.46	0.81	37.83	40.00	968.11
Webb City Public Library	10,996	7.64	11.17	5.37	1.59	0.06	28.85	13.87	1,895.86
Webster County Library	35,252	2.97	4.84	6.56	0.62	0.40	21.62	29.28	4,700.27
Webster Groves Public Library	22,995	10.20	16.15	20.52	0.44	0.48	68.34	86.84	1,022.00
Wellsville Public Library	1,217	1.24	1.40	3.11	4.45	0.21	1.24	2.74	2,062.71
West Plains Public Library	11,986	13.14	10.73	9.43	0.81	0.80	57.13	50.21	1,613.19
Willow Springs Public Library	2,184	3.94	2.87	9.02	0.90	0.18	4.66	14.65	1,339.88
Winona Public Library	1,335	1.65	14.85	12.25	3.35	0.28	1.76	1.45	2,225.00
Worth County Library	2,171	0.63	7.02	8.96	26.24	0.13	0.74	0.95	4,342.00
Wright County Library	18,815	2.45	2.71	3.18	1.61	0.22	6.73	7.90	2,726.81

FY 2016

Usage and Service Comparisons

Population Group	LSA Pop.	Visits per LSA Pop.	Visits per Reg. Borrower	Circ. Per Reg. Borrower	Turnover Rate	Ref	Visits per Hour Open	Circ. Per Hour Open	LSA Pop. Per FTE
						Questions per Reg. Borrower			
Missouri (N=148)									
Average	37,001	5.82	8.54	10.98	2.06	0.82	22.73	28.15	2,334.30
Median	8,736	4.13	7.03	8.99	1.17	0.33	10.95	14.74	1,998.63
Statewide	5,476,144	8.16	13.65	17.62	0.38	1.04	49.50	63.88	1,715.23
75,000 and Over (N=14)									
Average	264,426	7.56	15.44	19.84	0.42	1.70	69.16	88.91	2,122.23
Median	172,589	6.39	13.83	15.74	0.37	1.00	70.00	71.98	1,814.97
Group	3,701,961	9.57	16.10	21.18	0.27	1.14	82.12	108.03	1,579.05
30,000-74,999 (N=18)									
Average	44,658	4.70	9.28	11.15	0.81	1.38	33.93	39.42	2,738.55
Median	38,500	3.75	9.01	9.51	0.68	0.44	23.20	27.68	2,407.30
Group	803,839	4.48	8.73	10.59	0.69	1.11	24.12	29.27	2,309.22
15,000-29,999 (N=21)									
Average	21,022	5.79	10.11	13.93	1.07	0.94	34.17	44.51	2,582.31
Median	20,565	3.55	8.76	12.21	0.76	0.37	27.86	28.34	2,334.01
Group	441,464	5.94	9.93	12.10	0.70	0.85	29.10	35.48	2,055.04
9,500-14,999 (N=19)									
Average	12,103	4.22	6.72	7.50	1.59	0.48	15.96	17.78	2,994.20
Median	11,986	3.48	6.33	6.79	1.40	0.23	13.04	14.24	2,507.03
Group	229,961	4.23	6.74	7.12	1.21	0.55	14.85	15.69	2,384.99
6,000-9,499 (N=19)									
Average	7,613	6.32	9.04	10.88	1.41	0.68	16.77	19.30	2,298.15
Median	7,864	4.65	7.15	9.83	1.12	0.26	10.73	16.68	1,842.65

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Group	144,645	6.52	8.48	9.57	1.01	0.67	16.75	18.91	1,759.03
3,000-5,999 (N=21)									
Average	4,481	8.83	9.57	12.28	2.21	0.69	13.89	17.17	1,776.38
Median	4,542	4.12	7.63	10.85	1.70	0.51	7.65	14.84	1,513.44
Group	94,094	8.51	10.31	12.57	1.13	0.62	15.72	19.15	1,384.14
1,500-2,999 (N=19)									
Average	2,167	4.80	4.52	6.55	4.70	0.58	5.17	7.39	1,929.24
Median	2,171	3.94	3.97	6.72	2.83	0.20	4.11	5.47	1,933.00
Group	41,174	5.09	5.08	7.00	2.23	0.46	6.10	8.39	1,548.48
Under 1,499 (N=17)									
Average	1,118	4.24	4.82	7.21	4.12	0.34	3.29	4.24	2,219.30
Median	1,127	2.95	3.74	4.30	4.45	0.21	2.35	3.08	1,762.00
Group	19,006	4.23	3.95	4.95	2.92	0.34	3.31	4.16	1,572.04