

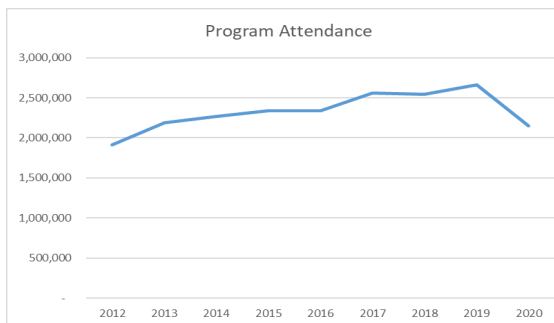
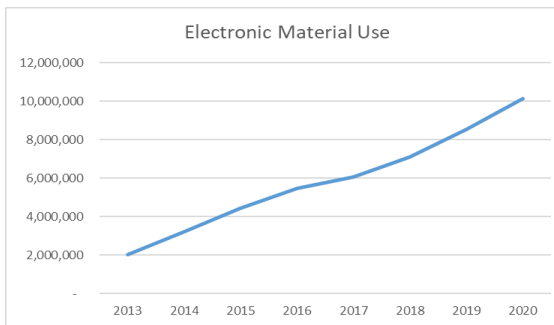
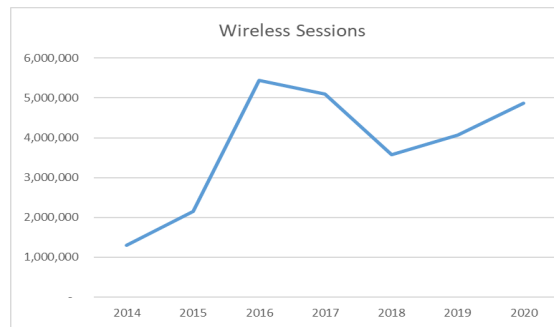
Missouri Public Library Survey 2020 Data

Customers	
Registered borrowers	3,307,850
Library Service Area Population	5,465,381
Without public library service	523,546

Services	
Annual visits	19,757,541
Virtual visits	32,753,377
Internet sessions	3,200,993
WiFi uses	4,867,682
Programs	112,288
Children's	54,424
Youth	8,129
Adult	49,735
Program attendance	2,145,052
Children's	1,518,742
Youth	131,265
Adult	495,045
Hours open per week*	17,571
Reference transactions	2,743,343

Library	
Districts	150
Physical locations	363
Bookmobiles	23
Staff (FTE)	3,365

Trends



Operations

Revenue	\$310,248,790
Local	\$287,984,198
Other	\$15,198,767
State	\$4,664,576
Federal	\$2,401,249
Per capita revenue	\$56.77
Expenses	\$275,906,810
Staff	\$162,422,194
Collection	\$39,795,894
Operating	\$73,688,722
Per capita expenses	\$50.48

Collections

Physical materials	17,640,551
Audio	903,671
Video	1,394,977
Electronic Materials	2,426,654
Ebooks	1,579,472
Downloadable Audio	752,050
Downloadable Video	95,132
MOLIB2GO Consortia	61,572
Databases	3,620
Electronic subscriptions	20,511

***Total hours open per week based on standard operating hours. Pandemic related closures and reduced hours are not accounted for here.**

Missouri Public Library Survey, 2019

Public libraries in Missouri are required by statute 181.021 RSMO and US Congress (P.L. 103-382, Title IV, National Education Statistics Act of 1994, Sec. 404(a)) to submit annual data. This submission is required in order to be eligible for State Aid funding. The data received from the libraries is used by policy makers at the local, state, and national level.

Each library submits data based on their most recently completed fiscal year, which for 2020 ranged from January 1, 2019 to October 31, 2020. Only two of the 150 library districts did not report in 2020. The data is publicly available at the Missouri State Library: Library Statistics webpage (<http://www.sos.mo.gov/library/development/statistics/default>) or by request from:

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