

## Missouri State Library: FY20 PLS

## Usage and Service Comparisons

Library	LSA Pop.	Visits per LSA Pop.	Visits per Reg. Borrower	Circ. Per Reg. Borrower	Turnover Rate	Ref		Circ. Per Hour Open	LSA pop. Per FTE
						Questions per Reg. Borrower	Visits per Hour Open		
Adair County Public Library	25,607	3.98	14.12	23.05	1.21	4.82	42.65	69.63	3,532
Adrian Community Library	1,677	2.33	1.41	1.42	0.06	0.48	3.05	3.07	N/A
Advance Community Library	1,347	0.51	0.42	0.41	0.08	0.11	1.14	1.12	2,694
Albany Carnegie Public Library	1,730	2.91	1.96	5.12	0.20	0.16	2.63	6.86	786
Appleton City Library	1,127	0.91	2.13	6.79	0.20	0.21	1.06	3.38	1,587
Atchison County Library	5,685	3.76	5.73	9.70	0.63	0.22	4.12	6.97	1,207
Barry-Lawrence Regional Library	74,231	2.39	6.47	11.73	1.11	3.12	11.51	20.87	2,256
Barton County Library	12,402	4.20	4.84	4.32	0.44	0.34	10.19	9.09	1,846
Bernie Public Library	1,958	1.10	2.59	1.00	0.04	0.08	1.04	0.40	1,958
Bethany Public Library	3,292	3.68	3.11	4.67	0.20	0.01	7.06	10.62	1,760
Bloomfield Public Library	1,933	2.01	4.33	13.85	0.80	0.50	2.42	7.75	1,841
Bollinger County Library	12,363	0.87	1.94	3.29	0.35	0.57	6.55	11.12	6,031
Bonne Terre Memorial Library	6,864	1.32	2.30	3.61	0.16	0.10	4.59	7.21	1,961
Boonslick Regional Library	58,748	5.56	10.17	6.96	0.80	1.51	47.70	32.62	2,926
Bowling Green Public Library	5,334	2.75	8.33	22.68	0.48	1.44	7.43	20.21	3,048
Brentwood Public Library	8,055	9.83	13.51	24.81	1.14	1.38	23.43	43.03	1,356
Brookfield Public Library	4,542	4.54	8.29	7.19	0.22	0.42	11.14	9.66	1,540
Caldwell County Library	7,232	0.71	6.68	13.13	0.15	0.04	2.22	4.36	4,018
Camden County Library	44,002	4.91	7.66	6.53	1.21	8.22	16.64	14.18	1,696
Cameron Public Library	9,933	2.20	4.44	6.17	0.31	0.06	12.71	17.67	3,184
Canton Public Library	2,377	2.30	2.88	3.56	0.08	0.66	3.04	3.76	1,698
Cape Girardeau Public Library	35,549	2.47	6.70	13.42	1.06	1.30	26.69	53.49	1,744
Carnegie (Shelbina) Public Library	1,704	2.83	1.47	2.93	0.11	0.17	2.62	5.20	682
Carrollton Public Library	3,784	11.49	8.25	12.86	0.74	2.15	15.78	24.62	993
Carter County Library	6,265	4.68	7.78	10.67	0.51	0.09	7.52	10.32	1,657
Carthage Public Library	14,378	3.34	3.56	5.07	0.53	0.33	20.55	29.31	1,055
Caruthersville Public Library	6,168	4.99	6.09	7.01	0.34	1.28	26.66	30.69	1,121
Cass County Public Library	99,478	1.94	3.54	8.22	1.67	0.18	11.89	27.57	3,067
Cedar County Library District	13,982	2.82	5.68	4.87	0.35	0.55	7.33	6.28	2,742
Centralia Public Library	3,784	9.62	7.86	11.42	0.62	1.41	12.13	17.63	1,063
Chaffee Public Library	2,955	2.21	2.53	4.52	1.17	1.24	3.03	5.41	2,736
Christian County Library	77,422	2.15	2.85	8.32	1.50	0.12	17.77	51.86	2,172
Clarence Public Library	813	0.26	0.80	1.84	0.08	0.00	0.11	0.25	4,517
Conran Memorial Library	2,939	1.36	3.64	1.96	0.12	0.13	3.24	1.74	3,340
Crawford County Library	23,222	0.69	2.70	6.63	0.37	0.79	2.23	5.47	3,410
Crystal City Public Library	4,855	2.07	5.83	6.25	0.14	0.02	4.25	4.56	3,237
Dade County Library	6,960	2.14	4.16	5.88	0.70	0.55	6.16	8.72	2,962
Dallas County Library	16,777	2.02	7.39	13.60	0.76	0.03	13.18	24.24	6,035
Daniel Boone Regional Library	203,190	3.50	6.33	22.17	3.39	1.82	61.31	214.79	1,578
Daviess County Library	8,433	2.02	3.01	6.47	0.39	0.47	6.17	13.27	1,704
De Soto Public Library	6,400	5.72	6.59	5.79	0.36	0.65	20.08	17.65	1,248
Desloge Public Library	5,054	0.75	0.76	1.45	0.11	0.03	2.57	4.89	4,473

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Doniphan-Ripley County Library District	14,100	1.29	2.29	4.65	0.32	0.03	4.94	10.03	3,256
Douglas County Public Library	13,684	1.41	3.23	4.73	0.29	0.07	8.65	12.68	6,394
Dulany Memorial Library	1,618	2.40	2.07	4.24	0.11	0.24	3.24	6.62	1,839
Dunklin County Library	31,953	2.91	3.95	12.06	0.95	0.38	8.77	26.79	2,708
Farmington Public Library	16,240	3.96	4.41	6.42	0.86	0.14	25.80	37.54	1,968
Ferguson Municipal Public Library	21,203	8.49	9.05	2.74	0.67	1.51	79.33	24.02	2,423
Festus Public Library	11,602	2.67	2.57	3.72	0.44	0.20	13.10	18.98	2,032
Gentry County Library	5,008	9.94	15.79	19.21	0.76	1.19	23.34	28.40	1,504
Grundy County-Jewett Norris Library	10,261	2.35	4.76	6.36	0.33	0.20	9.67	12.93	1,270
Hamilton Public Library	1,809	1.88	2.40	2.94	0.05	0.40	2.25	2.76	2,056
Hannibal Free Public Library	17,916	1.80	3.89	9.00	0.46	1.92	12.89	29.85	1,514
Heartland Regional Library System	33,924	0.68	3.72	11.28	0.45	0.01	3.95	11.97	3,132
Henry County Library	22,272	8.06	15.58	8.93	0.86	0.20	29.00	16.62	2,421
Hickory County Library	9,627	1.08	1.02	3.77	0.43	0.35	3.56	13.22	3,076
Howard County Public Library	9,077	1.46	3.56	5.75	0.25	0.14	7.30	11.79	3,896
James Memorial Library	4,216	3.30	6.82	21.06	0.50	5.36	6.78	20.93	1,533
Jefferson County Library	131,842	2.10	4.78	9.56	0.54	1.38	26.96	53.88	2,625
Joplin Public Library	48,109	2.53	4.19	10.32	1.65	0.35	59.44	146.46	1,584
Kansas City Public Library	218,765	5.08	5.63	8.96	1.68	0.30	50.35	80.09	1,007
Keller Public Library of Dexter	7,864	2.59	2.93	4.42	0.29	0.03	11.33	17.09	2,293
Kirkwood Public Library	27,518	4.41	4.85	18.60	2.93	0.87	45.81	175.81	985
LaPlata Public Library	1,366	1.45	4.53	9.85	0.19	0.90	2.38	5.16	3,177
Lebanon-Laclede County Library	35,571	3.93	4.31	5.59	1.27	0.04	41.70	54.11	2,496
Lewis Library of Glasgow	1,103	5.22	4.03	6.19	0.07	0.66	14.39	22.10	1,003
Lilbourn Memorial Library	1,010	0.16	0.41	3.87	0.14	0.00	0.23	2.13	2,525
Little Dixie Regional Libraries	32,334	7.37	9.41	5.46	0.22	0.05	29.45	17.07	1,702
Livingston County Library	15,195	4.23	2.89	6.07	1.07	0.11	23.10	48.60	1,115
Lockwood Public Library	923	4.62	13.54	19.69	0.52	0.83	3.14	4.56	1,154
Louisiana Public Library	3,364	2.91	1.55	1.34	0.23	0.05	6.83	5.89	2,803
Macon Public Library	5,471	12.29	14.38	10.53	0.44	0.27	24.86	18.20	1,066
Maplewood Public Library	8,046	3.73	4.52	13.30	0.69	0.12	13.35	39.24	978
Marceline Carnegie Library	2,233	4.51	4.97	6.29	0.16	4.84	4.84	6.13	1,276
Marion County Library District	6,732	3.37	5.76	13.75	0.68	0.79	10.27	24.52	1,008
Marshall Public Library	13,065	2.63	2.50	1.31	0.20	0.03	22.43	11.74	2,547
Maryville Public Library	11,972	1.47	6.55	18.46	0.48	0.10	8.08	22.78	2,733
McDonald County Library	23,083	1.44	2.42	3.46	0.48	0.15	5.45	7.78	3,410
Mercer County Library	3,785	2.23	3.34	4.28	0.14	0.02	3.60	4.61	1,337
Mexico-Audrain County Library District	25,529	2.47	5.06	6.70	0.49	0.80	7.98	10.57	1,863
Mid-Continent Public Library	762,446	2.50	3.93	16.18	2.59	0.22	24.98	102.99	1,249
Mississippi County Library District	14,358	3.49	7.17	2.32	0.17	0.20	10.04	3.25	2,209
Missouri River Regional Library	89,868	2.59	4.23	10.40	1.92	0.60	34.63	85.14	2,059
Moniteau County Library	12,345	1.00	2.47	8.26	0.54	0.09	5.02	16.82	3,798

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Monroe City Public Library	2,456	0.65	1.05	3.39	0.07	0.03	1.06	3.41	1,682
Montgomery City Public Library	2,834	4.88	6.89	12.50	0.31	0.16	5.83	10.58	1,129
Morgan County Library	20,565	1.22	3.31	11.29	0.96	0.76	10.34	35.26	3,895
Mound City Public Library	1,159	6.64	11.02	13.21	0.90	0.27	5.83	6.99	1,073
Mountain View Public Library	2,719	24.24	12.35	11.47	0.70	0.00	31.42	29.18	759
Neosho Newton County Library	53,960	3.41	27.28	26.97	1.35	0.56	40.25	39.80	4,497
Nevada Public Library	8,386	5.44	5.65	5.54	0.49	0.59	21.13	20.71	1,906
New Madrid County Library	17,256	1.20	4.42	8.79	0.24	0.20	2.56	5.08	1,972
Norborne Public Library	708	0.88	8.32	17.36	0.09	0.32	0.33	0.68	708
North Kansas City Public Library	4,208	13.07	3.87	6.97	0.70	0.21	33.22	59.83	368
Northeast Missouri Library Service	19,104	0.94	4.75	9.70	0.23	0.27	3.27	6.67	2,285
Oregon County Library District	10,881	2.13	10.50	10.62	0.42	0.25	3.01	3.04	2,790
Oregon Public Library	857	2.87	1.46	0.79	0.16	0.69	2.14	1.16	1,360
Ozark Regional Library	22,856	3.44	9.85	5.05	0.35	3.49	11.81	6.06	2,565
Park Hills Public Library	8,759	1.63	0.85	1.24	0.22	0.10	7.62	11.13	2,754
Piedmont Public Library	1,977	4.29	3.08	6.01	0.91	0.06	4.85	9.44	989
Polk County Library	31,137	3.11	5.26	9.48	1.37	0.35	10.28	18.53	2,531
Poplar Bluff Public Library	17,023	5.68	10.25	21.20	1.42	3.01	34.09	70.47	1,231
Price James Memorial Library	3,262	1.80	2.66	7.57	0.25	0.01	3.43	9.76	2,160
Pulaski County Library	50,781	1.34	5.18	5.03	0.32	0.24	9.72	9.43	4,232
Putnam County Public Library	4,979	3.82	10.03	15.73	0.32	1.86	8.13	12.74	1,591
Puxico Public Library	881	2.55	1.07	0.78	0.05	0.00	2.47	1.79	1,061
Ralls County Library	9,826	1.00	17.81	14.12	0.44	0.12	3.83	3.03	3,023
Ray County Public Library	23,494	1.65	5.20	5.90	0.40	3.11	13.30	15.10	3,342
Reynolds County Library District	6,696	2.19	4.98	10.06	0.30	0.14	2.07	4.18	1,488
Rich Hill Memorial Library	1,396	2.68	3.13	6.60	0.56	0.13	3.58	7.55	2,792
Richmond Heights Memorial Library	8,603	8.28	7.76	13.32	0.59	0.49	27.36	46.96	963
Riverside Regional Library	81,379	2.76	5.82	8.45	1.55	0.73	19.93	28.94	4,041
Robertson Memorial Library	4,494	0.81	0.98	2.65	0.51	0.05	2.36	6.38	3,457
Rock Hill Public Library	4,635	3.57	5.71	14.34	0.41	1.34	7.35	18.45	1,392
Rolla Public Library	19,559	3.66	8.60	12.45	0.87	0.98	26.78	38.75	2,203
Rolling Hills Consolidated	41,428	3.52	7.82	18.85	1.18	0.14	22.63	54.54	1,447
Saint Charles City-County Library District	360,485	3.43	7.51	30.81	5.36	1.61	46.80	191.90	1,856
Saint Clair County Library	8,678	8.86	11.03	8.50	0.63	3.42	14.37	11.07	1,345
Saint Joseph Public Library	65,064	2.16	3.68	5.88	0.60	0.26	14.92	23.82	1,528
Saint Louis County Library	859,148	6.00	7.22	22.55	8.02	1.01	85.26	266.07	1,673
Saint Louis Public Library	319,294	3.05	9.73	21.29	0.61	1.52	31.77	69.49	898
Salem Public Library	4,950	3.75	4.09	6.99	0.34	1.71	10.55	18.02	1,486
Sarcoxie Public Library	1,330	8.06	6.33	1.82	0.14	0.59	4.27	1.23	930
Scenic Regional Library	141,988	2.22	3.98	8.14	2.32	0.29	13.92	28.48	2,538
Schuyler County Library	4,431	1.41	10.20	26.06	0.21	0.40	3.60	9.20	2,395
Scotland County Memorial Library	4,843	2.91	5.02	13.57	0.47	0.16	5.47	14.79	1,609

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Sedalia Public Library	20,110	3.88	6.74	6.63	0.44	2.31	27.49	27.04	2,615
Seymour Community Library	950	13.04	2.97	3.17	0.91	0.00	13.11	13.99	864
Sikeston Public Library	14,643	1.80	2.38	3.03	0.32	0.05	10.93	13.94	2,624
Slater Public Library	1,856	0.90	4.08	12.61	0.28	0.99	2.15	6.64	2,475
Springfield-Greene County Library District	275,174	4.93	11.13	19.73	1.80	0.97	52.80	93.57	1,312
Steele Public Library	2,172	0.62	1.07	0.67	0.05	0.08	1.93	1.21	5,430
Stone County Library	32,202	1.63	5.77	4.15	0.39	1.65	6.72	4.84	3,117
Sullivan County Public Library	6,714	2.97	6.09	7.78	0.91	0.21	11.64	14.87	4,249
Sweet Springs Public Library	1,484	2.56	9.20	11.86	0.34	0.01	3.80	4.90	1,979
Texas County Library	26,008	2.03	3.19	3.87	0.35	0.05	6.17	7.49	4,790
Trails Regional Library	81,482	1.23	2.86	6.43	0.96	1.00	7.72	17.38	1,893
University City Public Library	35,371	4.07	3.81	8.09	1.05	0.39	50.65	107.47	1,380
Valley Park Community Library	3,380	0.74	1.89	4.75	0.17	0.42	1.50	3.78	1,229
Washington County Library	25,195	1.58	1.81	2.36	0.36	0.32	13.21	17.20	4,451
Washington Public Library	8,713	8.71	12.03	16.23	1.85	0.71	23.43	31.61	967
Webb City Public Library	10,996	2.59	3.31	3.69	0.32	0.04	11.57	12.90	2,499
Webster County Library	35,252	2.52	9.08	13.76	1.16	0.30	18.39	27.87	4,038
Webster Groves Public Library	22,995	8.03	13.18	16.24	1.77	0.17	64.81	79.83	1,473
Wellsville Public Library	1,217	1.63	1.75	2.57	0.18	0.11	1.63	2.38	2,063
West Plains Public Library	11,986	4.66	3.62	7.67	0.89	0.00	20.64	43.70	1,245
Willow Springs Public Library	2,184	4.58	4.42	9.92	0.71	0.09	5.49	12.32	1,213
Worth County Library	2,171	0.43	3.44	6.49	0.02	0.04	0.90	1.70	4,342
Wright County Library	18,815	1.63	2.65	6.51	0.55	0.08	4.48	10.99	3,301

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<b>Missouri (N=151)</b>										
	Average	36,661	3.49	5.56	8.96	0.71	0.71	14.77	26.31	2,250
	Median	8,759	2.59	4.44	6.97	0.45	0.27	8.77	13.22	1,965
	Statewide	5,462,497	3.62	5.97	14.95	1.72	0.83	25.59	64.04	1,624
<b>75,000+ (N=14)</b>										
	Average	264,426	3.11	5.68	14.37	2.42	0.84	34.72	93.72	1,998
	Median	172,589	2.68	5.21	9.98	1.74	0.85	29.36	74.79	1,875
	Group	3,701,961	3.77	6.14	18.06	2.70	0.81	40.75	119.86	1,475
<b>30,000-74,999 (N=17)</b>										
	Average	43,507	3.21	7.32	10.33	0.95	1.11	24.67	39.05	2,530
	Median	35,571	2.91	5.77	9.48	1.06	0.35	18.39	26.79	2,496
	Group	739,616	3.23	6.35	9.09	0.86	1.26	19.41	27.77	2,190
<b>15,000-29,999 (N=23)</b>										
	Average	21,197	3.32	6.36	9.36	0.79	1.13	21.99	33.48	2,730
	Median	21,203	2.47	4.85	6.70	0.55	0.76	13.21	24.02	2,423
	Group	487,542	3.33	6.01	8.78	0.79	0.96	16.22	23.68	2,236
<b>9,500-14,999 (N=19)</b>										
	Average	12,232	2.26	4.77	6.13	0.40	0.19	10.15	14.34	2,861
	Median	12,345	2.20	3.56	4.73	0.35	0.12	9.67	12.90	2,733
	Group	232,404	2.29	3.57	4.81	0.41	0.18	9.06	12.20	2,323
<b>6,000-9,499 (N=19)</b>										
	Average	7,613	4.25	6.07	9.33	0.56	0.59	12.98	19.39	1,993
	Median	7,864	3.37	5.76	7.78	0.49	0.47	11.33	14.87	1,657
	Group	144,645	4.33	5.75	8.57	0.53	0.63	12.10	18.03	1,578
<b>3,000-5,999 (N=22)</b>										
	Average	4,425	4.60	6.11	10.51	0.39	0.85	9.34	15.01	1,875
	Median	4,518	3.43	5.72	8.63	0.37	0.33	6.95	11.68	1,536
	Group	97,356	4.65	5.56	8.74	0.41	0.72	9.39	14.76	1,445
<b>1,500-2,999 (N=19)</b>										
	Average	2,174	3.50	3.51	5.84	0.31	0.54	4.47	6.54	2,013
	Median	2,171	2.30	2.88	4.52	0.12	0.16	3.03	5.41	1,768
	Group	41,302	3.80	4.23	6.03	0.22	0.53	5.10	7.26	1,552

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Under 1,499 (N=16)

<b>Average</b>	1,104	3.38	4.44	6.68	0.29	0.30	3.72	4.96	1,843
<b>Median</b>	1,115	2.56	3.05	5.03	0.17	0.17	2.42	2.88	1,474
<b>Group</b>	17,671	3.38	3.30	3.91	0.21	0.25	3.18	3.76	1,469

