

Missouri State Library: FY21 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover Rate	Ref Questions	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		per Reg. Borrower	per Hour Open	Per Hour Open	
Adair County Public Library	25607	3.12	10.14	12.30	0.72	1.90	61.82	75.00	3532
Adrian Community Library	1677	0.90	0.54	1.25	0.04	0.25	1.24	2.88	N/A
Advance Community Library	1347	1.06	0.86	0.96	0.19	0.07	1.53	1.72	2694
Albany Carnegie Public Library	1730	2.33	1.52	7.51	0.24	0.33	1.55	7.68	665
Appleton City Library	1127	1.07	3.18	5.14	0.14	0.28	1.25	2.02	1587
Atchison County Library	5685	2.46	3.71	11.70	0.69	0.11	3.18	10.04	1207
Barry-Lawrence Regional Library	74231	1.47	3.81	9.09	0.85	2.85	6.16	14.69	2244
Barton County Library	12402	2.44	2.79	2.51	0.23	0.50	20.31	18.31	2120
Bernie Public Library	1958	1.01	2.35	1.17	0.05	0.06	1.38	0.69	2611
Bethany Public Library	3292	0.41	0.34	3.06	0.11	0.00	2.88	26.00	1770
Bloomfield Public Library	1933	1.61	9.04	21.08	0.44	1.16	1.50	3.50	1841
Bollinger County Library	12363	0.63	1.39	3.32	0.37	0.27	4.57	10.94	5887
Bonne Terre Memorial Library	6864	1.09	2.53	4.49	0.12	0.17	3.21	5.69	1674
Boonslick Regional Library	58748	0.75	1.34	6.62	0.73	1.19	15.84	78.25	2926
Bowling Green Public Library	5334	2.62	6.53	18.20	0.37	1.22	6.56	18.30	3048
Brentwood Public Library	8055	3.05	3.57	12.33	1.09	0.47	22.93	79.13	1166
Brookfield Public Library	4542	5.88	19.87	16.65	0.20	0.70	11.67	9.78	1514
Caldwell County Library	7232	0.45	3.95	8.36	0.08	0.03	1.43	3.04	4018
Camden County Library	44002	2.88	4.30	4.58	0.78	3.38	11.23	11.95	1696
Cameron Public Library	9933	2.42	4.32	5.81	0.26	0.17	12.01	16.16	3153
Canton Public Library	2377	2.43	3.87	5.28	0.08	0.53	2.78	3.79	1698
Cape Girardeau Public Library	35549	0.55	1.32	13.61	1.13	0.81	7.15	73.76	2028
Carnegie (Shelbina) Public Library	1704	3.01	2.66	5.78	0.11	0.31	2.60	5.64	931
Carrollton Public Library	3784	10.83	7.60	4.79	0.24	2.90	16.50	10.41	968
Carter County Library	6265	3.35	5.47	9.11	0.36	0.07	7.50	12.50	1606
Carthage Public Library	14378	1.44	1.52	2.87	0.27	0.00	14.50	27.34	815
Caruthersville Public Library	6168	2.64	2.83	4.56	0.21	1.55	6.39	10.27	1356
Cass County Public Library	99478	0.57	1.02	4.41	0.83	0.15	11.61	50.16	3067
Cedar County Library District	13982	2.45	5.09	4.75	0.28	0.48	7.31	6.82	2497
Centralia Public Library	3784	7.02	5.41	8.27	0.37	0.96	9.97	15.26	1023
Chaffee Public Library	2955	1.88	2.13	3.92	0.98	0.79	2.49	4.57	2736
Christian County Library	77422	1.06	1.67	4.96	1.43	0.21	12.97	38.45	1975
Clarence Public Library	813	0.19	0.65	1.28	0.05	0.00	0.07	0.15	3252
Conran Memorial Library	2939	0.80	2.07	1.32	0.10	0.09	1.35	0.86	3340
Crawford County Library	23222	0.47	1.80	5.42	0.27	0.61	1.98	5.98	3883
Crystal City Public Library	4855	0.79	2.20	4.92	0.09	0.03	3.91	8.71	3518

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Dade County Library	6960	0.85	1.65	3.87	0.44	0.27	2.66	6.25	3346
Dallas County Library	16777	0.65	2.59	12.91	0.54	0.14	5.20	25.98	5668
Daniel Boone Regional Library	203190	1.49	2.77	18.44	2.28	0.97	40.91	272.45	1550
Daviess County Library	8433	0.40	0.59	2.20	0.12	0.08	1.47	5.44	2119
De Soto Public Library	6400	6.22	6.66	6.09	0.33	0.45	15.61	14.29	1228
Desloge Public Library	5054	0.67	0.67	1.45	0.09	0.04	2.28	4.95	4473
Doniphan-Ripley County Library District	14100	1.29	1.90	4.06	0.29	0.03	3.89	8.30	3013
Douglas County Public Library	13684	0.73	1.62	2.52	0.14	0.05	5.78	8.99	6394
Dulany Memorial Library	1618	1.24	1.40	4.47	0.07	0.12	1.29	4.12	1839
Dunklin County Library	31953	2.53	3.14	6.07	0.47	0.27	7.63	14.75	2506
Farmington Public Library	16240	3.88	4.67	8.88	0.88	0.26	20.91	39.80	2137
Ferguson Municipal Public Library	21203	0.00	0.00	1.76	0.40	0.79	0.00	16.24	2869
Festus Public Library	11602	3.07	2.68	3.61	0.37	0.16	18.65	25.10	2032
Gentry County Library	5008	7.59	12.42	13.42	0.41	0.25	23.18	25.03	2003
Grundy County-Jewett Norris Library	10261	0.54	1.09	3.44	0.15	0.07	2.64	8.33	1652
Hamilton Public Library	1809	1.51	1.78	2.90	0.05	0.32	1.50	2.44	2056
Hannibal Free Public Library	17916	0.98	2.31	7.66	0.33	2.39	8.45	28.06	1790
Heartland Regional Library System	33924	0.35	1.93	11.45	0.53	0.69	3.04	18.06	3497
Henry County Library	22272	0.88	2.38	12.37	0.89	0.19	4.24	22.06	2105
Hickory County Library	9627	0.91	0.85	2.77	0.27	0.27	4.02	13.15	2848
Howard County Public Library	9077	0.79	1.90	3.79	0.14	0.05	4.71	9.40	3896
James Memorial Library	4216	0.62	1.28	10.09	0.21	0.32	1.56	12.28	1533
Jefferson County Library	131842	0.80	1.72	6.03	1.04	0.75	15.81	55.39	2588
Joplin Public Library	48109	2.68	4.09	12.16	1.93	0.37	42.09	125.09	1688
Kansas City Public Library	218765	0.30	0.34	8.14	1.34	0.20	3.68	87.65	988
Keller Public Library of Dexter	7864	1.98	2.20	4.52	0.25	0.04	7.48	15.36	2881
Kirkwood Public Library	27518	1.97	2.06	14.57	2.29	0.68	17.93	127.15	913
LaPlata Public Library	1366	1.12	3.24	6.79	0.14	1.22	2.00	4.19	3177
Lebanon-Laclede County Library	35571	1.31	1.30	3.21	0.69	0.01	18.59	46.01	2541
Lewis Library of Glasgow	1103	4.71	3.41	4.16	0.06	0.23	4.55	5.53	882
Lilbourn Memorial Library	1010	0.13	0.35	3.60	0.13	0.01	0.16	1.61	2525
Little Dixie Regional Libraries	32334	5.47	8.30	5.22	0.38	0.03	24.73	15.55	1702
Livingston County Library	15195	2.76	1.88	4.84	0.75	0.13	13.16	33.94	1115
Lockwood Public Library	923	5.75	14.55	14.99	0.45	0.93	3.29	3.39	1154
Louisiana Public Library	3364	1.97	1.05	0.73	0.12	0.03	6.08	4.21	3204
Macon Public Library	5471	8.27	9.48	8.57	0.31	0.26	21.97	19.86	995

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Maplewood Public Library	8046	5.22	6.88	12.88	1.10	0.14	13.46	25.20	1105
Marceline Carnegie Library	2233	2.24	2.78	7.98	0.15	2.78	2.72	7.81	1188
Marion County Library District	6732	1.47	2.45	8.71	0.35	1.73	7.00	24.93	1320
Marshall Public Library	13065	0.56	0.55	0.93	0.11	0.04	5.85	9.99	2751
Maryville Public Library	11972	1.62	7.59	21.04	0.41	0.02	7.33	20.33	2558
McDonald County Library	23083	0.43	0.72	1.13	0.13	0.06	4.42	6.93	3410
Mercer County Library	3785	0.77	2.17	5.46	0.08	0.02	1.78	4.48	1362
Mexico-Audrain County Library District	25529	1.54	3.17	5.66	0.36	0.44	5.18	9.24	2131
Mid-Continent Public Library	762446	1.12	1.88	15.82	2.33	0.15	12.09	101.47	1405
Mississippi County Library District	14358	2.99	7.60	2.53	0.12	0.25	10.45	3.48	2601
Missouri River Regional Library	89868	1.47	2.60	10.45	1.65	0.46	27.65	111.05	2042
Moniteau County Library	12345	0.66	1.58	5.90	0.34	0.12	4.04	15.09	3652
Monroe City Public Library	2456	0.84	1.47	4.50	0.06	0.00	1.07	3.29	1682
Montgomery City Public Library	2834	4.71	6.33	11.71	0.24	0.49	5.08	9.40	1027
Morgan County Library	20565	0.60	1.75	9.11	0.59	0.70	6.20	32.33	3895
Mound City Public Library	1159	7.13	11.38	12.51	0.84	0.25	5.30	5.82	1073
Mountain View Public Library	2719	23.94	12.49	11.38	0.55	0.00	29.12	26.54	1142
Neosho Newton County Library	53960	1.39	9.07	17.55	0.98	0.22	22.72	43.94	4632
Nevada Public Library	8386	3.84	4.20	4.71	0.32	0.76	12.92	14.47	2123
New Madrid County Library	17256	0.71	2.46	4.92	0.13	0.11	1.85	3.69	2042
Norborne Public Library	708	0.81	12.17	20.98	0.07	0.32	0.28	0.47	708
North Kansas City Public Library	4208	3.08	0.87	7.45	0.69	0.13	13.50	115.23	382
Northeast Missouri Library Service	19104	0.34	3.22	14.22	0.18	0.33	0.94	4.14	2299
Oregon County Library District	10881	1.05	4.72	10.81	0.22	0.09	2.03	4.66	2790
Oregon Public Library	857	1.66	0.98	0.85	0.13	0.55	1.21	1.05	1360
Ozark Regional Library	22856	0.68	1.88	3.61	0.23	0.84	2.83	5.43	2642
Park Hills Public Library	8759	1.46	0.75	1.11	0.15	0.08	6.29	9.29	2754
Piedmont Public Library	1977	3.62	3.72	7.48	0.83	0.08	3.84	7.72	989
Polk County Library	31137	1.78	2.75	6.11	0.84	0.10	6.85	15.24	2427
Poplar Bluff Public Library	17023	2.42	6.31	18.98	0.75	2.17	16.85	50.63	1263
Price James Memorial Library	3262	1.16	2.65	10.04	0.17	0.01	2.62	9.92	2160
Pulaski County Library	50781	0.46	1.71	4.10	0.35	0.07	4.44	10.64	4232
Putnam County Public Library	4979	3.82	9.57	15.00	0.28	1.78	8.29	13.00	1660
Puxico Public Library	881	1.57	0.64	0.82	0.05	0.00	1.28	1.65	1175
Ralls County Library	9826	0.11	1.64	14.90	0.53	0.07	2.18	19.85	2978
Ray County Public Library	23494	0.74	2.20	3.62	0.22	1.30	13.32	21.85	4272

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Reynolds County Library District	6696	1.31	3.29	7.88	0.18	0.12	1.48	3.54	1488
Rich Hill Memorial Library	1396	2.14	2.44	4.69	0.39	0.04	3.47	6.67	2792
Richmond Heights Memorial Library	8603	2.20	2.24	10.57	0.85	0.73	7.62	35.95	853
Riverside Regional Library	81379	1.61	3.32	4.46	0.82	0.95	13.76	18.46	4144
Robertson Memorial Library	4494	1.26	1.51	3.50	0.64	0.07	3.61	8.37	3457
Rock Hill Public Library	4635	0.51	0.81	7.61	0.46	0.71	1.80	16.87	1392
Rolla Public Library	19559	2.75	23.30	33.69	0.56	2.67	15.55	22.48	2248
Rolling Hills Consolidated	41428	2.44	5.36	18.97	1.35	0.10	11.87	42.02	1447
Saint Charles City-County Library District	360485	2.06	3.76	24.91	4.87	0.89	33.42	221.22	2034
Saint Clair County Library	8678	4.91	6.02	6.16	0.39	2.81	11.78	12.07	1536
Saint Joseph Public Library	65064	0.44	0.86	4.71	0.39	0.18	6.07	33.20	1521
Saint Louis County Library	859148	1.49	1.64	13.94	5.26	0.48	45.60	388.06	1923
Saint Louis Public Library	319294	1.57	4.60	19.53	0.61	1.27	16.24	69.00	960
Salem Public Library	4950	4.02	4.25	7.65	0.32	1.71	9.57	17.22	1542
Sarcoxie Public Library	1330	3.70	2.88	1.00	0.11	0.30	2.28	0.79	1108
Scenic Regional Library	141988	1.61	6.39	16.63	1.96	0.45	9.84	25.61	2760
Schuyler County Library	4431	0.61	3.97	7.57	0.06	0.23	2.28	4.34	2395
Scotland County Memorial Library	4843	1.24	2.12	9.08	0.26	0.11	11.01	47.14	1636
Sedalia Public Library	20110	1.01	1.59	4.01	0.36	1.38	8.17	20.63	3024
Seymour Community Library	950	3.47	0.78	3.43	0.99	0.01	1.66	7.35	792
Sikeston Public Library	14643	1.42	1.82	2.61	0.24	0.03	7.01	10.05	2763
Slater Public Library	1856	0.86	4.62	8.85	0.17	1.10	2.04	3.92	2475
Springfield-Greene County Library District	275174	3.15	7.73	19.21	3.57	1.15	31.61	78.59	1368
Steele Public Library	2172	0.60	1.03	0.66	0.05	0.06	2.26	1.44	5430
Stone County Library	32202	0.73	2.64	4.24	0.30	0.43	4.11	6.60	3001
Sullivan County Public Library	6714	0.37	0.76	0.64	0.08	0.07	4.23	3.55	6394
Sweet Springs Public Library	1484	2.02	10.24	13.56	0.27	0.01	5.02	6.64	2559
Texas County Library	26008	0.90	1.72	4.09	0.35	0.05	3.15	7.49	4264
Trails Regional Library	81482	0.44	0.97	4.36	0.60	1.02	3.83	17.25	1924
University City Public Library	35371	2.66	2.43	6.86	1.11	0.24	42.55	120.00	1474
Valley Park Community Library	3380	0.26	0.64	2.33	0.08	0.03	0.49	1.77	1225
Washington County Library	25195	1.34	1.67	1.90	0.26	0.32	15.09	17.08	4451
Washington Public Library	8713	8.00	10.62	18.14	2.27	0.64	19.16	32.72	967
Webb City Public Library	10996	2.93	3.53	3.72	0.28	0.03	12.89	13.58	2493
Webster County Library	35252	1.41	6.87	14.05	0.76	0.25	12.17	24.90	4109
Webster Groves Public Library	22995	4.35	6.83	13.97	1.47	0.03	29.71	60.78	1472

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Wellsville Public Library	1217	0.93	0.98	1.63	0.12	0.14	0.92	1.53	2063
West Plains Public Library	11986	1.55	1.92	9.74	0.62	0.33	7.61	38.64	1844
Willow Springs Public Library	2184	2.11	12.59	15.34	0.20	0.30	4.14	5.04	1340
Worth County Library	2171	0.11	0.80	16.87	0.05	0.04	0.24	5.04	4342
Wright County Library	18815	0.66	1.07	1.80	0.12	0.03	2.95	4.95	4181

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						Questions per Reg. Borrower			
Missouri (N=151)									
Average	36,661	2.14	3.70	7.87	0.56	0.51	9.15	27.07	2,320
Median	8,759	1.46	2.44	5.90	0.33	0.25	5.30	12.07	2,059
Statewide	5,462,497	1.55	2.58	12.15	1.39	0.55	13.18	62.09	1,726
75,000+ (N=14)									
Average	264,426	1.34	2.89	12.23	2.04	0.65	19.93	109.63	2,052
Median	172,589	1.48	2.24	12.19	1.54	0.62	14.78	73.79	1,949
Group	3,701,961	1.45	2.58	14.53	2.33	0.53	20.02	123.23	1,587
30,000-74,999 (N=17)									
Average	43,507	1.72	3.60	8.74	0.80	0.66	14.54	40.86	2,569
Median	35,571	1.41	2.75	6.62	0.76	0.25	11.23	24.90	2,427
Group	739,616	1.62	2.58	7.71	0.78	0.75	11.53	27.91	2,229
15,000-29,999 (N=23)									
Average	21,197	1.44	3.73	8.76	0.56	0.76	11.30	27.91	2,852
Median	21,203	0.90	2.20	5.66	0.36	0.44	6.20	21.85	2,642
Group	487,542	1.43	2.58	7.21	0.56	0.61	8.21	21.53	2,309
9,500-14,999 (N=19)									
Average	12,232	1.52	2.85	5.68	0.29	0.16	8.06	14.69	2,886
Median	12,345	1.42	1.90	3.61	0.27	0.09	7.01	13.15	2,751
Group	232,404	1.54	2.58	4.10	0.28	0.16	7.45	12.57	2,366
6,000-9,499 (N=19)									
Average	7,613	2.61	3.61	6.85	0.46	0.54	8.28	17.00	2,202
Median	7,864	1.98	2.83	6.09	0.32	0.17	7.00	12.07	1,606

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Group	144,645	2.65	2.58	6.59	0.40	0.58	8.16	15.29	1,655
3,000-5,999 (N=22)									
Average	4,425	2.99	4.51	8.07	0.28	0.53	7.49	18.33	1,930
Median	4,518	1.61	2.43	7.63	0.25	0.18	4.99	11.35	1,589
Group	97,356	3.08	2.58	7.15	0.29	0.54	7.83	15.03	1,454
1,500-2,999 (N=19)									
Average	2,174	2.93	3.85	7.34	0.23	0.46	3.59	5.60	2,074
Median	2,171	1.61	2.35	5.78	0.11	0.30	2.04	4.12	1,768
Group	41,302	3.26	2.58	6.56	0.17	0.41	4.12	6.33	1,645
Under 1,499 (N=16)									
Average	1,104	2.34	4.30	6.02	0.26	0.27	2.14	3.16	1,806
Median	1,115	1.61	2.66	3.88	0.14	0.18	1.60	1.87	1,474
Group	17,671	2.37	2.58	3.39	0.19	0.18	1.99	2.90	1,489

