

Missouri State Library: FY23 PLS

Usage and Service Comparisons

Library	LSA Pop.	Ref							LSA pop. Per FTE
		Visits per LSA Pop.	Visits per Reg. Borrower	Circ. Per Reg. Borrower	Turnover Rate	Questions per Reg. Borrower	Visits per Hour Open	Circ. Per Hour Open	
Adair County Public Library	25,314	3.05	10.36	17.05	0.94	2.05	28.02	46.13	3,492
Adrian Community Library	1,730	1.05	0.62	1.47	0.05	0.35	1.29	3.07	N/A
Advance Community Library	1,349	1.45	1.12	2.77	0.06	0.04	1.95	4.83	2,698
Albany Carnegie Public Library	1,670	2.46	1.47	5.70	0.19	0.42	1.65	6.37	795
Appleton City Library	1,032	2.27	3.99	4.26	0.13	0.36	1.80	1.92	1,214
Atchison County Library	5,305	1.98	2.64	5.52	0.32	0.25	2.04	4.26	942
Barry-Lawrence Regional Library	72,535	2.44	5.44	9.37	1.01	2.91	9.06	15.60	2,006
Barton County Library	11,637	1.95	2.31	3.82	0.31	0.45	5.36	8.86	2,706
Bernie Public Library	1,859	0.76	1.56	0.90	0.04	0.06	0.90	0.52	2,479
Bethany Public Library	2,915	1.41	1.01	2.68	0.09	0.02	2.39	6.37	1,472
Bloomfield Public Library	1,755	1.98	9.10	19.39	0.42	1.13	1.67	3.56	1,671
Bollinger County Library	10,567	0.95	1.74	3.79	0.41	0.18	5.84	12.71	4,403
Bonne Terre Memorial Library	6,903	1.40	2.79	4.50	0.16	0.09	4.66	7.51	2,963
Boonslick Regional Library	59,455	1.76	3.08	9.36	0.51	0.97	10.88	33.10	3,021
Bowling Green Public Library	4,195	2.63	2.27	3.96	0.21	0.52	4.93	8.59	2,397
Brentwood Public Library	8,233	2.84	4.05	20.45	1.41	0.87	6.44	32.54	1,309
Brookfield Public Library	4,111	3.70	7.92	10.76	0.20	0.52	6.65	9.04	1,437
Caldwell County Library	6,867	0.69	5.17	7.35	0.07	0.02	1.81	2.58	3,815
Camden County Library	42,745	3.22	4.25	5.40	0.96	4.30	11.32	14.38	1,768
Cameron Public Library	8,513	3.78	5.65	5.96	0.32	0.26	13.26	13.98	2,003
Canton Public Library	2,724	3.29	9.65	9.27	0.09	0.47	4.31	4.14	1,746
Cape Girardeau Public Library	36,170	3.00	9.42	16.16	1.09	1.25	30.65	52.54	1,941
Carnegie (Shelbina) Public Library	1,613	4.15	7.00	15.39	0.16	0.65	3.22	7.07	1,090
Carrollton Public Library	3,514	5.61	3.39	4.77	0.24	2.71	7.15	10.05	899
Carter County Library	5,202	3.41	4.31	7.15	0.28	0.08	4.87	8.07	1,224
Carthage Public Library	15,522	1.93	1.59	3.43	0.42	0.00	11.32	24.48	908
Caruthersville Public Library	5,562	5.38	4.84	6.21	0.29	1.04	11.75	15.10	1,084
Cass County Public Library	107,824	0.85	1.80	9.00	1.67	0.20	5.61	28.09	2,540
Cedar County Library District	14,188	0.00	0.00	7.26	0.37	0.00	0.00	7.10	1,774
Centralia Public Library	4,053	6.67	4.87	8.29	0.44	0.88	8.67	14.75	1,123

Missouri State Library: FY23 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Chaffee Public Library	3,057	1.84	1.95	3.47	0.91	0.54	2.52	4.48	2,446
Christian County Library	88,842	1.62	6.95	17.25	1.84	0.80	11.77	29.23	2,050
Clarence Public Library	738	0.19	0.55	1.00	0.06	0.00	0.07	0.13	2,952
Conran Memorial Library	2,493	1.33	2.77	1.41	0.11	0.06	1.89	0.96	2,833
Crawford County Library	21,563	0.90	2.89	6.06	0.30	0.70	2.69	5.63	3,204
Crystal City Public Library	4,740	1.53	5.46	7.34	0.10	0.05	3.03	4.08	2,164
Dade County Library	6,763	0.99	1.78	3.21	0.36	0.26	2.77	5.01	3,220
Dallas County Library	17,071	1.39	5.78	13.02	0.50	0.18	8.83	19.89	5,402
Daniel Boone Regional Library	223,840	1.65	4.23	27.54	2.70	1.55	27.91	181.85	1,753
Daviess County Library	8,430	1.08	3.54	15.06	0.32	0.25	3.58	15.23	2,479
De Soto Public Library	6,449	6.60	11.03	11.02	0.43	0.56	16.70	16.69	1,181
Desloge Public Library	4,823	1.00	0.91	1.09	0.07	0.03	2.31	2.75	3,215
Doniphan-Ripley County Library District	10,679	1.06	1.51	4.82	0.35	0.03	2.42	7.71	2,094
Douglas County Public Library	11,578	1.49	2.59	3.44	0.19	0.06	7.70	10.25	5,410
Dulany Memorial Library	1,563	2.20	1.96	4.31	0.08	0.36	2.44	5.39	1,930
Dunklin County Library	28,283	3.20	5.38	11.58	0.61	0.31	8.52	18.34	2,417
Farmington Public Library	18,217	3.60	4.52	6.58	0.77	0.13	23.20	33.80	1,918
Ferguson Municipal Public Library	18,527	8.64	10.41	2.69	0.44	0.04	51.28	13.26	2,086
Festus Public Library	12,706	4.28	4.59	5.98	0.62	0.22	19.73	25.68	2,225
Gentry County Library	4,492	7.93	8.87	11.23	0.41	0.07	16.70	21.16	1,604
Grundy County-Jewett Norris Library	9,808	0.82	1.57	3.70	0.15	0.06	3.21	7.55	1,462
Hamilton Public Library	1,690	1.78	1.52	3.31	0.07	0.23	1.28	2.79	1,432
Hannibal Free Public Library	17,086	2.03	5.16	11.06	0.45	2.17	12.81	27.45	1,697
Heartland Regional Library System	33,154	1.12	5.15	11.98	0.55	0.88	6.35	14.76	2,851
Henry County Library	21,946	1.22	4.48	11.29	0.50	0.23	5.92	14.93	2,041
Hickory County Library	8,279	1.38	1.06	2.91	0.26	0.19	4.91	13.45	2,449
Howard County Public Library	9,094	0.87	2.12	3.18	0.11	0.03	4.25	6.39	4,042
James Memorial Library	3,935	1.95	3.19	10.33	0.26	0.87	2.89	9.36	1,606
Jefferson County Library	135,409	1.21	2.91	7.80	1.37	0.27	17.57	47.19	2,622
Joplin Public Library	48,784	4.13	7.14	14.51	1.74	0.48	63.51	129.09	1,626

Missouri State Library: FY23 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Kansas City Public Library	232,498	2.61	2.82	9.48	1.79	0.25	19.75	66.37	1,088
Keller Public Library of Dexter	7,927	2.63	2.87	4.97	0.29	0.07	11.36	19.71	2,904
Kirkwood Public Library	29,461	5.59	7.09	24.55	3.48	1.14	47.79	165.56	1,017
LaPlata Public Library	1,257	1.24	2.74	5.82	0.16	0.44	1.88	3.99	2,923
Lebanon-Laclede County Library	36,039	2.34	2.36	3.53	0.66	0.01	25.71	38.35	2,321
Lewis Library of Glasgow	1,087	1.53	1.02	1.94	0.03	0.09	1.60	3.05	1,394
Lilbourn Memorial Library	822	0.15	0.38	3.83	0.15	0.00	0.15	1.50	2,055
Little Dixie Regional Libraries	31,406	6.52	9.27	7.11	0.62	0.02	25.32	19.42	1,776
Livingston County Library	14,557	2.99	1.86	5.08	0.81	0.19	7.60	20.73	862
Louisiana Public Library	3,199	2.36	1.18	0.37	0.02	0.01	6.91	2.15	2,666
Macon Public Library	5,457	9.71	10.81	8.27	0.29	0.31	23.16	17.73	992
Maplewood Public Library	8,269	5.47	7.99	16.13	1.23	0.26	15.09	30.44	1,168
Marceline Carnegie Library	2,123	2.61	2.78	7.45	0.15	2.50	2.67	7.16	1,179
Marion County Library District	6,734	2.02	5.02	17.81	0.47	4.32	5.34	18.94	1,611
Marshall Public Library	13,806	1.51	1.61	1.68	0.20	0.06	8.00	8.38	2,340
Maryville Public Library	10,633	2.45	7.56	18.15	0.54	0.06	9.81	23.56	2,179
McDonald County Library	23,303	0.84	1.35	2.12	0.25	0.13	2.90	4.56	3,647
Mercer County Library	3,538	1.19	3.55	6.85	0.08	0.03	1.89	3.65	1,273
Mexico-Audrain County Library District	24,962	1.69	3.44	7.49	0.46	0.51	5.31	11.57	1,815
Mid-Continent Public Library	840,292	2.74	5.29	22.12	2.99	0.29	21.59	90.24	1,622
Mississippi County Library District	12,577	3.20	13.35	3.66	0.09	0.40	8.53	2.34	2,699
Missouri River Regional Library	90,553	1.96	3.27	10.68	1.65	0.52	28.50	93.12	1,881
Moniteau County Library	12,553	0.77	1.75	5.82	0.33	0.13	4.15	13.81	3,347
Monroe City Public Library	2,522	1.17	2.71	7.11	0.07	0.00	1.60	4.19	1,627
Montgomery City Public Library	2,811	6.66	8.71	11.08	0.23	0.43	7.13	9.07	1,111
Morgan County Library	21,006	1.52	4.81	10.89	0.62	1.09	13.18	29.82	4,235
Mound City Public Library	1,004	7.25	9.15	15.16	1.08	0.26	4.85	8.03	930
Mountain View Public Library	2,533	13.25	7.37	10.58	0.46	0.00	13.45	19.29	1,333
Neosho Newton County Library	54,445	1.85	9.64	20.00	1.40	0.21	25.59	53.09	4,681
Nevada Public Library	8,212	6.56	9.95	9.04	0.44	1.03	21.58	19.59	1,897

Missouri State Library: FY23 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
New Madrid County Library	14,829	1.12	3.32	4.85	0.13	0.13	2.07	3.03	1,704
Norborne Public Library	634	1.29	17.45	26.26	0.08	0.17	0.39	0.59	634
North Kansas City Public Library	4,467	14.12	3.55	8.13	0.98	0.09	18.66	42.73	452
Northeast Missouri Library Service	17,686	0.97	8.12	18.00	0.25	0.40	2.12	4.70	2,262
Oregon County Library District	8,635	2.48	7.25	10.20	0.24	0.03	2.78	3.92	2,214
Oregon Public Library	837	1.81	1.10	1.35	0.19	0.53	1.16	1.43	1,329
Ozark Regional Library	22,163	1.14	2.70	4.08	0.27	1.23	3.79	5.72	2,629
Park Hills Public Library	8,587	1.65	0.81	1.16	0.18	0.08	6.93	9.93	2,642
Piedmont Public Library	1,897	4.32	3.21	4.10	0.60	0.08	4.20	5.37	949
Polk County Library	31,519	2.07	2.93	6.94	1.02	0.07	7.36	17.46	2,361
Poplar Bluff Public Library	16,225	3.65	9.34	22.40	0.79	3.27	16.19	38.83	983
Price James Memorial Library	2,920	1.47	3.03	9.61	0.14	0.04	2.58	8.16	1,640
Pulaski County Library	52,759	0.84	2.90	4.31	0.51	0.02	6.02	8.96	4,669
Putnam County Public Library	4,681	4.44	9.76	8.58	0.16	2.00	8.87	7.80	1,560
Puxico Public Library	873	2.63	6.42	4.58	0.04	0.00	1.84	1.31	1,164
Ralls County Library	10,065	0.55	5.68	18.38	0.19	0.10	2.27	7.35	3,856
Ray County Public Library	23,158	0.88	2.42	3.92	0.24	0.96	8.20	13.31	3,705
Reynolds County Library District	6,096	1.48	13.51	29.12	0.16	0.55	1.27	2.73	1,355
Rich Hill Memorial Library	1,232	2.52	4.76	10.98	0.52	0.07	2.98	6.87	2,325
Richmond Heights Memorial Library	9,286	13.49	18.25	16.60	1.06	3.39	37.63	34.24	872
Riverside Regional Library	85,846	1.72	3.51	4.84	0.82	0.66	13.10	18.05	4,371
Robertson Memorial Library	4,261	2.12	2.27	3.68	0.18	0.07	5.26	8.54	3,611
Rock Hill Public Library	4,750	2.19	3.83	11.22	0.57	1.23	4.45	13.03	1,179
Rolla Public Library	19,943	6.69	20.69	27.62	1.24	3.23	40.08	53.51	1,994
Rolling Hills Consolidated	41,674	4.45	8.90	17.80	1.43	0.11	21.06	42.14	1,543
Saint Charles City-County Library District	405,262	3.10	5.64	26.49	5.56	0.81	39.02	183.21	2,460
Saint Clair County Library	8,252	5.31	5.90	7.19	0.45	2.57	10.03	12.24	1,691
Saint Joseph Public Library	61,254	1.69	5.14	9.98	0.60	0.49	8.91	17.29	1,388
Saint Louis County Library	863,407	3.77	4.08	13.45	5.20	0.44	44.09	145.25	1,646
Saint Louis Public Library	301,578	3.95	7.37	13.19	0.79	0.22	28.83	51.59	911

Missouri State Library: FY23 PLS

Usage and Service Comparisons

Library	LSA Pop.	Visits	Visits	Circ. Per	Turnover	Ref	Visits	Circ.	LSA pop. Per FTE
		per LSA Pop.	per Reg. Borrower	Reg. Borrower		Questions per Reg. Borrower	per Hour Open	Per Hour Open	
Salem Public Library	4,608	5.04	4.64	6.65	0.30	2.38	11.16	16.01	1,634
Sarcoxie Public Library	1,406	0.64	9.00	4.50	0.03	0.00	1.22	0.61	1,926
Scenic Regional Library	147,730	2.37	7.88	12.36	1.89	0.38	12.71	19.94	2,633
Schuyler County Library	4,032	0.80	8.24	15.51	0.07	0.51	1.68	3.16	1,875
Scotland County Memorial Library	4,716	1.80	3.46	11.84	0.28	0.12	3.84	13.13	1,599
Sedalia Public Library	20,022	1.44	2.38	4.39	0.41	0.26	10.47	19.34	3,371
Seymour Community Library	993	11.75	2.39	2.66	0.14	0.02	4.58	5.09	807
Sikeston Public Library	14,435	1.51	1.86	2.81	0.27	0.02	7.76	11.70	2,776
Slater Public Library	1,834	0.57	3.68	10.41	0.17	1.37	1.35	3.81	2,445
Springfield-Greene County Library District	298,915	3.76	10.61	25.26	4.48	1.50	37.58	89.44	1,532
Steele Public Library	1,853	0.79	1.22	0.76	0.15	0.04	1.76	1.10	3,706
Stone County Library	31,076	1.37	4.21	6.89	0.47	0.60	6.20	10.16	2,743
Sullivan County Public Library	5,999	0.54	0.85	1.09	0.24	0.05	2.33	3.00	4,285
Sweet Springs Public Library	1,316	1.94	8.58	14.49	0.05	0.02	2.45	4.14	1,755
Texas County Library	24,487	1.18	1.99	3.31	0.29	0.05	3.43	5.70	4,027
Trails Regional Library	82,736	1.10	2.67	5.90	0.73	1.76	4.84	10.67	1,929
University City Public Library	35,065	2.01	2.45	6.92	0.91	0.31	19.17	54.08	1,449
Valley Park Community Library	3,140	1.37	3.19	4.00	0.13	0.06	2.36	2.96	1,251
Washington County Library	23,514	1.62	1.84	1.79	0.25	0.32	15.16	14.71	4,470
Washington Public Library	8,771	11.61	13.72	15.15	1.99	0.45	28.94	31.95	975
Webb City Public Library	13,031	2.88	8.17	9.58	0.39	0.05	13.47	15.80	2,681
Webster County Library	38,092	1.76	7.17	13.38	0.88	0.38	13.89	25.91	3,997
Webster Groves Public Library	24,010	4.83	9.14	20.31	1.90	0.03	33.80	75.06	1,561
Wellsville Public Library	998	1.32	1.17	1.47	0.09	0.10	1.08	1.35	1,692
West Plains Public Library	12,184	6.47	7.92	12.28	0.79	0.20	29.67	45.97	1,741
Willow Springs Public Library	2,164	2.47	19.28	45.29	0.12	4.60	2.99	7.03	1,328
Worth County Library	1,973	0.44	2.71	18.51	0.06	0.03	0.84	5.73	3,946
Wright County Library	18,188	1.04	1.50	2.94	0.23	0.01	3.62	7.10	3,789

FY 2023

Usage and Service Comparisons

Population Group	LSA Pop.	Visits per LSA Pop.	Visits per Reg. Borrower	Circ. Per Reg. Borrower	Turnover Rate	Ref		Visits per Hour Open	Circ. Per Hour Open	LSA Pop. Per FTE
						Questions per Reg. Borrower				
<b>Missouri (N=149)</b>										
Average	38,019	2.84	5.02	9.31	0.63	0.60		10.48	21.52	2,176
Median	8,611	1.95	3.76	7.23	0.32	0.25		5.97	10.46	1,926
Statewide	5,626,751	2.82	4.79	14.00	1.61	0.57		17.80	52.03	1,743
<b>75,000+ (N=14)</b>										
Average	278,909	2.32	4.93	14.67	2.39	0.69		22.35	75.30	2,074
Median	185,785	2.16	4.15	12.77	1.82	0.48		20.67	58.98	1,905
Group	3,904,732	2.89	4.84	16.45	2.82	0.52		26.24	89.12	1,641
<b>30,000-74,999 (N=16)</b>										
Average	44,136	2.54	5.59	10.23	0.90	0.81		18.19	34.15	2,509
Median	39,883	2.04	5.15	9.36	0.89	0.43		12.61	22.67	2,163
Group	706,172	2.46	5.09	9.26	0.87	0.99		14.31	26.05	2,166
<b>15,000-29,999 (N=23)</b>										
Average	18,986	2.54	5.21	8.96	0.59	0.60		13.93	24.48	2,570
Median	18,217	1.62	4.48	6.06	0.42	0.22		8.53	14.93	2,340
Group	626,523	2.55	4.54	8.26	0.61	0.49		10.94	19.90	2,114
<b>9,500-14,999 (N=17)</b>										
Average	12,343	2.00	3.96	6.77	0.36	0.14		8.09	13.68	2,604
Median	12,553	1.51	2.31	4.85	0.33	0.10		7.60	10.25	2,340
Group	209,833	2.02	3.20	5.54	0.37	0.15		7.05	12.19	2,124
<b>6,000-9,499 (N=19)</b>										
Average	7,911	3.81	6.44	10.58	0.52	0.80		10.49	15.64	2,147
Median	8,252	2.48	5.17	9.04	0.32	0.26		6.44	13.98	2,003
Group	150,300	3.97	5.71	8.47	0.46	0.76		9.89	14.67	1,753

FY 2023

Usage and Service Comparisons

Population Group	LSA Pop.	Visits per LSA Pop.	Visits per Reg. Borrower	Circ. Per Reg. Borrower	Turnover Rate	Ref	Visits per Hour Open	Circ. Per Hour Open	LSA Pop. Per FTE
						Questions per Reg. Borrower			
<b>3,000-5,999 (N=24)</b>									
Average	4,410	3.72	4.42	6.93	0.29	0.60	6.84	10.23	1,772
Median	4,480	2.28	3.55	7.00	0.25	0.28	4.90	8.56	1,579
Group	105,837	3.80	4.01	6.33	0.29	0.60	6.94	10.95	1,379
<b>1,500-2,999 (N=20)</b>									
Average	2,132	2.71	4.57	9.44	0.17	0.64	2.98	5.56	1,827
Median	1,935	1.88	2.77	7.28	0.13	0.29	2.14	5.38	1,627
Group	42,642	2.87	3.63	6.51	0.15	0.38	3.40	6.10	1,595
<b>Under 1,499 (N=15)</b>									
Average	1,039	2.53	4.65	6.74	0.19	0.14	1.87	2.99	1,720
Median	1,004	1.53	2.74	4.26	0.09	0.07	1.80	1.92	1,692
Group	15,578	2.52	2.66	3.98	0.11	0.13	1.99	2.97	1,484

