

Missouri Test Library

2014 Missouri Public Library Survey

Current Administrative Information

Please provide the library's current contact information in this section. Data in gray fields must be changed by the survey administrator. Please contact Terry Blauvelt at terry.blauvelt@sos.mo.gov to make changes to these areas.

Questions reported to IMLS are in bolded blue font.

- 1.01 Legal Name of Library District
 - 1.02 Other Name(s)
 - 1.03 Legal Basis Code OT
 - 1.04 Head of Library
 - 1.05 Title
 - 1.06 Head of Library's Email
- Physical Location of Administrative Office:
- 1.07 Street Address
 - 1.08 City
 - 1.09 Zip
 - 1.10 List Any Changes to Physical Address Here (if no changes, leave blank):
- Mailing Address of Administrative Office:
- 1.11 Postal Address
 - 1.12 City
 - 1.13 Zip
 - 1.14 List Any Changes to Mailing Address Here (if no changes, leave blank):
 - 1.15 County (of Physical Address above)
 - 1.16 Phone of Administrative Office
 - 1.17 Fax of Administrative Office
 - 1.18 Library's Email
 - 1.19 Library's Web Address
 - 1.20 2010 Census Population of Legal Service Area
 - 1.21 State Legislative District(s)
 - 1.22 State Senate District(s)
 - 1.23 OCLC Code
 - 1.24 Meets FSCS Definition of a Library?
 - 1.25 Is this library district a member of a federation or cooperative (i.e., joined by agreement with another library district to perform services cooperatively, such as resource sharing)? Do not include OCLC; do consider MoLib2Go and Missouri Evergreen.

Legal Service Area

From this point forward in the survey, please report on the library as it was during the most recently completed fiscal year.

- 1.26 Reporting Period Start Date (based on library's fiscal year)
- 1.27 Reporting Period End Date (based on library's fiscal year)
- 1.28 Were there any changes to your library district's legal service area during this report period?
- 1.29 Counties in Library's Legal Service Area
- 1.30 Geographic Type

- 1.31 Matches
- Number of Public Service Outlets
- 1.32 Main (0 or 1)
- 1.33 Branches
- 1.34 Bookmobiles
- 1.35 Books By Mail (mark only if handled in a facility separate from the main or branches counted above)
- 1.36 Is your Administrative Office housed in a separate building from all direct service outlet(s)?

Public Service Outlet(s)

Please complete one form for each public service outlet - this includes the central or main library and all branches and bookmobiles. The information provided here should be reflective of the reporting year (i.e., number of outlets, hours open to the public, etc.). Data in gray fields must be changed by the survey administrator. Please contact Terry Blauvelt at terry.blauvelt@sos.mo.gov to make changes to these areas.

- 2.00 Library System Name
- 2.01a Legal Name of Outlet
- 2.01b FSCS
- 2.02 Other Name
- 2.03 Street Address
- 2.04 City
- 2.05 Zip Code
- 2.06 County of the Outlet
- 2.07 Phone
- 2.08 Metropolitan Status Code
- 2.09 Outlet Type
- 2.10 Square Footage of the Outlet
- 2.11 Number of Bookmobiles
- 2.12 Mailing Address (only if different from above)
- 2.13 City
- 2.14 Zip
- 2.15 Fax
- 2.16 TDD
- 2.17 Outlet Manager
- 2.18a Time open - Monday
- 2.18b Time closed - Monday
- 2.18c Closed for lunch Monday? Give amount of time closed
- 2.18d Total Hours/Day - Monday
- 2.19a Time open - Tuesday
- 2.19b Time closed - Tuesday
- 2.19c Closed for lunch Tuesday? Give amount of time closed
- 2.19d Total Hours/Day - Tuesday
- 2.20a Time open - Wednesday
- 2.20b Time closed - Wednesday
- 2.20c Closed for lunch Wednesday? Give amount of time closed
- 2.20d Total Hours/Day - Wednesday
- 2.21a Time open - Thursday
- 2.21b Time closed - Thursday
- 2.21c Closed for lunch Thursday? Give amount of time closed

- 2.21d Total Hours/Day - Thursday
- 2.22a Time open - Friday
- 2.22b Time closed - Friday
- 2.22c Closed for lunch Friday? Give amount of time closed
- 2.22d Total Hours/Day - Friday
- 2.23a Time open - Saturday
- 2.23b Time closed - Saturday
- 2.23c Closed for lunch Saturday? Give amount of time closed
- 2.23d Total Hours/Day - Saturday
- 2.24a Time open - Sunday
- 2.24b Time closed - Sunday
- 2.24c Closed for lunch Sunday? Give amount of time closed
- 2.24d Total Hours/Day - Sunday
- 2.25 Total Outlet Hours/Week (2.18d + 2.19d + 2.20d + 2.21d + 2.22d + 2.23d + 2.24d)
- 2.26a Was this outlet closed at any point during this reporting year for 4 or more consecutive days (or for more than half of its scheduled hours for a given week)?
- 2.26b If yes, for how many weeks was this outlet closed? If no, enter 0.
- 2.27 Did this outlet have regular hours during the reporting year that were different than those provided above (e.g., summer hours)?
- 2.28a If yes, please list the differing day(s) and hours here (e.g., M-F 9-5; or M, W, F close at 6; closed Mondays; etc.).
- 2.28b For how many weeks did the outlet operate with these differing hours (e.g., summer hours June through August would be 12 weeks, etc.)?

Personnel

Report figures for each category as of the last day of the library's reporting year. "Sum of hours worked per week by all" should indicate the sum of the number of hours that are worked in each category in a normal week when all positions are filled at the administrative office and all public service outlets.

Questions reported to IMLS are in bolded blue font.

All Librarians (those with the title or function of librarian; see definition at 3.01a)

- 3.01a Number of employees
- 3.01b Sum of hours worked per week by all
- 3.01c **FTE (3.01b/40)** 0.00

Of the Librarians in 3.01, number with ALA-MLS

- 3.02a Number of employees
- 3.02b Sum of hours worked per week by all
- 3.02c **FTE (3.02b/40)** 0.00

All other staff with ALA-MLS

- 3.03a Number of employees
- 3.03b Sum of hours worked per week by all
- 3.03c **FTE (3.03b/40)** 0.00
- 3.03d **FTE of Staff with ALA-MLS (3.02c + 3.03c)** 0.00

All other paid staff (do not include staff paid with grant funds)

- 3.04a Number of employees
- 3.04b Sum of hours worked per week by all
- 3.04c **FTE (3.04b/40)** 0.00

Total paid employees

- 3.05a **Number of employees (3.01a + 3.03a + 3.04a)** 0

3.05b	Hours worked/week by all (3.01b + 3.03b + 3.04b)	0.00
3.05c	FTE (3.01c + 3.03c + 3.04c)	0.00
Volunteers		
3.06a	Number of volunteers during the library fiscal year	
3.06b	Total Volunteer hours per week	
Questions about Library Director or Executive Officer		
3.07	Hours worked per week	
3.08a	Annual salary (in dollars)	
3.08b	Annual Benefits (in dollars)	
Highest Education Level Completed (check only one)		
3.09a	High School Diploma, GED, or some college	
3.09b	Bachelor's Degree	
3.09c	ALA-MLS: Master's in Library Science from an ALA accredited institution	
3.09d	Other graduate level degree	

Operating Revenue

Please enter 0 if no income was received in a particular category - N/A should not be used in this section.

Use 4.01 through 4.18 to report income for a single district library.

Regional library districts, please use 4.01 through 4.18 for the income from the district in which the administrative office is located; then use the 'add group' feature to report income for the additional districts in questions 4.19 through 4.30.

The total operating revenues of the library service area will show in 4.31 through 4.47.

** Remember, income received from bond issue/debt service, memorials, special funds, etc. specifically designated to be used for capital projects should NOT be included in this section. Those funds should be listed under Capital Revenue. **

Tax Information

Provide figures used to set the tax levy for the local revenue collected during the reporting year.

- 4.01 Name of Library District
- 4.02 Assessed valuation of library district (in dollars)
- 4.03 Tax rate last approved by voters (in cents)
- 4.04a Tax rate ceiling set by auditor for reporting year (in cents)
- 4.04b Tax rate set by library board for reporting year (in cents)

Local Government Income

- 4.05 Income from the library's tax levy (in dollars)
- 4.06a Other local tax income (e.g., sales tax, intangible tax, surtax, etc.)
- 4.06b Any additional funds from the local government (i.e., other funds designated for expenditure by the public library for library services)
- 4.07 **Total Local Income (4.05 + 4.06a + 4.06b)**

State Government Income

- 4.08 Per Capita State Aid
- 4.09 Equalization Funds
- 4.10 Athlete & Entertainer Tax Funds
- 4.12 Other state funds from local or state agencies
- 4.13 **Total State Income (4.08 + 4.09 + 4.10 + 4.12)**

Federal Government Income

- 4.14 LSTA grants
- 4.15 Other federal funds from local, state or federal agencies
- 4.16 **Total Federal Income (4.14 + 4.15)**

Other Income

Other income includes all library income that was not reported as government income (Local, State, Federal). Do NOT include the value of any non-monetary gifts and donations.

- 4.17a Any private grant funds received
 - 4.17b Recurring income (endowments, interest, trust payments, fines, and fees)
 - 4.17c One time donations or gifts
 - 4.17 **Total Other Income (4.17a + 4.17b + 4.17c)**
 - 4.18 **Total Library District Operating Revenue (4.07 + 4.13 + 4.16 + 4.17)**
- Only use 4.19 through 4.30 for Additional Districts
- 4.19 Name of Library District
 - 4.20 Assessed valuation of library district (in dollars)
 - 4.21 Tax rate last approved by voters (in cents)
 - 4.22a Tax rate ceiling set by auditor for reporting year (in cents)
 - 4.22b Tax rate set by library board for reporting year (in cents)
 - 4.23 Income from the library's tax levy (in dollars)
 - 4.24 Other local tax income (e.g., sales tax, intangible tax, etc.)
 - 4.25 Total Local Income (4.23 + 4.24)
 - 4.26 Per Capita State Aid
 - 4.27 Equalization Funds
 - 4.28 Total State Income (4.26 + 4.27)
 - 4.29 Other Income not reported above
 - 4.30 Total Library District Operating Revenue (4.25 + 4.28 + 4.29)
- Total

Questions reported to IMLS are in bolded blue font.

- 4.31 **Assessed valuation of library district (4.02 + 4.20)**
- 4.32 **Tax rate last approved by voters (4.03)**
- 4.33a **Tax rate ceiling set by auditor for reporting year (4.04a)**
- 4.33b **Tax rate set by library board for reporting year (4.04b)**
- 4.34 **Income from the library's tax levy (4.05 + 4.23)**
- 4.35 **Other local tax income (4.06 + 4.24)**
- 4.36 **Total Local Income (4.07 + 4.25)**
- 4.37 **Per Capita State Aid (4.08 + 4.26)**
- 4.38 **Equalization Funds (4.09 + 4.27)**
- 4.39 **Athlete & Entertainer Tax Funds (4.10)**
- 4.41 **Other state funds from local or state agencies (4.12)**
- 4.42 **Total State Income (4.13 + 4.28)**
- 4.43 **LSTA grants (4.14)**
- 4.44 **Other federal funds from local, state or federal agencies (4.15)**
- 4.45 **Total Federal Income (4.16)**
- 4.46 **Non-Government Income (4.17 + 4.29)**
- 4.47 **Total Library District Operating Revenue (4.18 + 4.30)**

Operating Expenditures

Enter 0 if there are no expenditures for a particular category - N/A should not be used in this section.

****Remember, do NOT include funds expended for capital projects in this section (expenditures for renovations, new buildings, automation systems, etc.). Those dollars should be shown under Capital Expenditures.****

Questions reported to IMLS are in bolded blue font.

Staff Expenditures

5.01 Salaries & Wages

5.02a Employer FICA Contributions

(multiply figure in 5.01 by 0.0765 OR enter the amount in OASDI and HI contributions paid)

5.02b Other Staff Benefits

5.03 Total Benefits (5.02a + 5.02b)

5.04 Total Staff Expenditures (5.01 + 5.03)

Collection Expenditures

5.05 Print materials

5.06 Print serial subscriptions

5.07 Total print materials (5.05 + 5.06)

5.08 Electronic materials

(e.g., eBooks, downloadable audio and video, and library purchased databases; see definition for other examples)

5.09 Audio - physical materials (i.e., CDs, cassettes, etc.)

5.10 Video - physical materials (i.e., DVDs, VHS, etc.)

5.11 All other physical materials in library collection

5.12 AV and Other Physical Materials (5.09 + 5.10 + 5.11)

5.13 Total Collection Expenditures (5.07 + 5.08 + 5.12)

5.14 Other Operating Expenditures

(e.g., automation system subscription, MOREnet membership fees or Internet connection fees; see definition for other examples)

5.15 Total Operating Expenditures (5.04 + 5.13 + 5.14)

Of the dollars listed in 5.15, how many were:

5.16a Athlete & Entertainer Tax Funds used during reporting year

5.16b Equalization Funds used during reporting year

Capital Revenue and Expenditures

Report all major capital revenue and expenditures. Include all funds received or expended for (a) site acquisition; (b) new buildings; (c) additions to or renovation of library buildings; (d) furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; (e) library automation systems; (f) new vehicles; and (g) other one-time major projects. **Exclude** revenue or expenditures for (1) replacement and repair of existing furnishings and equipment; (2) regular purchases of library materials; (3) investments for capital appreciation; (4) contributions to endowments; (5) revenue passed through to another agency; or (6) funds unspent in the previous fiscal year (i.e., carryover).

Questions reported to IMLS are in bolded blue font.

6.01 Local Government Capital Revenue

6.02 State Government Capital Revenue

6.03 Federal Government Capital Revenue

6.04 Other Capital Revenue

6.05 Total Capital Revenue (6.01 + 6.02 + 6.03 + 6.04)

6.06 Capital Expenditures

Library Collection - Physical Materials

Under this category, report all items in the library collection, whether purchased, leased, licensed, or donated as gifts. Please provide best estimates if actual counts are not available; use "0" if you do not have any of that item; use "N/A" only if you have the item but cannot provide a good estimate of how many.

Questions reported to IMLS are in bolded blue font.

Print Materials

- 7.01 Government documents
- 7.02 Adult nonfiction
- 7.03 Young Adult nonfiction
- 7.04 Children's nonfiction
- 7.05 Adult fiction
- 7.06 Young Adult fiction
- 7.07 Children's fiction
- 7.08 Bound serial volumes
- 7.09 **Total Print materials (7.01 + 7.02 + 7.03 + 7.04 + 7.05 + 7.06 + 7.07 + 7.08)**
- 7.10 If the young adult materials are not counted as an independent category, which of the above categories includes the young adult materials?

Non-Print Materials:

- 7.11 Microforms
- 7.12 **Audio - Physical Units**
- 7.13 **Video - Physical Units**

Library Collection - Electronic Materials

For purposes of this survey, units are defined as "units of acquisition or purchase." The "unit" is determined by considering whether the item/title is restricted to a finite number of users, or has an unlimited number of simultaneous users.

Finite Use: Count of units is based on the number of usages acquired (equivalent to purchasing multiple copies of a single title). For example, if a library acquires a title with rights to a single user at a time, then that item is counted as 1 "unit;" if the library acquires rights to a single title for 10 simultaneous users, then that item is counted as 10 "units."

Unlimited Simultaneous Use: Count of units is based on the number of titles acquired. For example, if a library acquires a collection of 100 books with unlimited, simultaneous users, then this would be counted as 100 "units."

Questions reported to IMLS are in bolded blue font.

- 7.14a **Library Held Electronic Books**
- 7.14b Consortia Held Electronic Books
- 7.15a **Audio - Downloadable Units**
- 7.15b Consortia Held Audio-Downloadable Units
- 7.16 **Video - Downloadable Units**

Databases: Number for which the library had access rights during this period:

- 7.17 MOREnet member?
- 7.18 MOREnet members enter "12" in box at right
- 7.19 **Number of databases purchased through joint pricing or consortia agreements**
- 7.20 **Number of databases purchased through direct order by the library**
- 7.21 **Total electronic databases (7.18 + 7.19 + 7.20)**
- 7.22 Please list titles of databases in 7.19 and 7.20
- 7.23 Does the library provide remote access to any of its databases?

Serial Subscriptions:

- 7.24 **Number of Print Serial Subscriptions**

Electronic Serial Subscriptions:

- 7.25 MOREnet member?
- 7.26 MOREnet members enter "2" in box at right
- 7.27 Number of library-purchased electronic subscriptions
- 7.28 **Total electronic subscriptions (7.26 + 7.27)**
- 7.29 Please list titles of electronic subscriptions in 7.27

Services

Use "0" if the service is not provided at your library (i.e., if your library does not provide Internet access you can enter "0" for uses of public internet computers).

Questions reported to IMLS are in bolded blue font.

- 8.01 Annual number of library visits
- 8.02 Annual number of uses of public Internet computers owned by the library
- 8.03 Annual number of Wireless Sessions
- 8.04 Annual number of reference transactions
- 8.05 Does your library offer electronic reference service?

If yes, by what means is electronic reference service provided (check all that apply)?

- 8.06a Respond to questions submitted by email
- 8.06b Online chat
- 8.06c Electronic network reference service (e.g., tutor.com, etc.)
- 8.06d Other

Circulation

- 8.07a Circulation of adult materials (physical)
- 8.07b Circulation of young adult materials (physical)
- 8.07c **Circulation of children's materials (physical)**
- 8.07d Circulation of adult materials (electronic)
- 8.07e Circulation of young adult materials (electronic)
- 8.07f Circulation of children's materials (electronic)
- 8.07g **Total adult, young adult, and children's circulation (8.06a + 8.06b + 8.06c, 8.06d, 8.06e, and 8.06f)**
- 8.07h **Circulation of Electronic Materials (8.06d+8.06e+8.06f)**
- 8.08 Number of registered users

Programs: Remember to count each **gathering** of your program - not just the program as a whole.

- 8.09a Total number of adult programs (intended audience aged 19 and over)
- 8.09b Annual attendance at adult programs
- 8.10a **Total number of children's programs (intended audience aged 11 and under)**
- 8.10b **Annual attendance at children's programs**
- 8.11a **Total number of Young Adult programs (intended audience aged 12-18)**
- 8.11b **Annual attendance at young adult programs**
- 8.12 **Total number of programs (8.08a + 8.09a + 8.10a)**
- 8.13 **Total Program attendance (8.08b + 8.09b + 8.10b)**

Of the programs listed in 8.11:

- 8.14a How many were specifically for seniors?
- 8.14b How many were ESOL, ESL, or ELL courses?
- 8.14c How many were literacy-focused programs (e.g., story hours, summer reading programs, etc.)?

Program Partners:

- 8.15a Did you partner with your local school district or other local organizations in developing or providing any literacy-focused programs or services during this reporting period?
- 8.15b List literacy-focused partner organizations here:

8.16a Did you partner with any local organizations in developing or providing workforce or economic development-based library programs or services during this reporting period (i.e., job/career services small business services, etc.)?

8.16b List workforce/economic development partners here:

Other Services:

8.17 Does the library have an allied Library Foundation?

8.18 Does the library have a 'Friends of the Library' group?

8.19 Does the library offer book delivery outreach services (home delivery of books by car or van)?

8.20 Does the library offer a books by mail service?

8.21 Does the library have videoconferencing capabilities?

How many of the following do you loan to library patrons?

8.22a Laptops

8.22b Notebooks/Tablets

8.22c eReaders

8.22d Other electronic device

Interlibrary Loan (ILL) Services

Interlibrary loans provided TO other libraries:

8.23a Books

8.23b Other Materials (periodicals, audio, video, etc.)

8.23c **Total (8.22a + 8.22b)**

Interlibrary loans received FROM other libraries:

8.24a Books

8.24b Other Materials (periodicals, audio, video, etc.)

8.24c **Total (8.23a + 8.23b)**

What is the method for receiving interlibrary loan requests from other libraries? Check as many as apply.

8.25a OCLC

8.25b E-mail

8.25c Other

What is the method for patrons to submit requests for interlibrary loan? Check as many as apply.

8.26a OCLC FirstSearch / WorldCat

8.26b E-mail

8.26c Electronically through library's automation system

8.26d Paper form

8.26e Other

Technology

Automation System:

What automation system does the library use?

9.01a Vendor

9.01b Software

9.02 If Other, list vendor or software name here:

9.03 Did the library change or significantly upgrade its automation system during the reporting year?

9.06 Is remote access provided to the library catalog through the library's website?

Website:

9.07a Does the library have a website?

9.07b Does the library provide a mobile-device accessible version of its website?

Internet Access:

9.10a Internet Service Provider

9.10b If other, list name of service provider

9.11a Does the library offer wireless access to the public?

9.11b If yes, is this access filtered?

9.11c Is the public library the only free access to computers/Internet in the community?

Internet connection speed in Main Library:

9.12a Bandwidth

9.12b Other (list)

Internet connection speed in Branch Library(ies): (check all that apply)

9.13a Bandwidth

9.13b Other (list)

9.14 Does the library use filtering software on public access computers?

9.15a Filtering Software Provider

9.15b If other, list name of software provider

9.15c Name of Filtering Software

Computer Equipment:

9.21a [Number of Internet access computers available to the general public at all times](#)

9.21b Number of computers dedicated to Young Adult areas

9.21c Number of computers dedicated to children's areas

Public Computer Labs

9.22a Does the library have a computer lab used for training the public?

9.22b Number of labs

9.22c How many PC's are in labs?

9.22d List names of branches that have computer labs.

9.23a Approximately how many hours of computer training classes does your library district offer to the public each month?

9.23b Does your library also offer one-on-one computer training to the public?

Certification

Name & title of person filling out this form:

The information contained within this Statistical Report is correct and complete, to the best of my knowledge.

Signature of head of library

Date