

Address Confidentiality Program

safe at home

John R. Ashcroft • Secretary of State

Safe at Home

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Safe at Home Application Assistant Update

Enrollment and 10th Anniversary Update

Safe at Home commemorated its 10th anniversary on August 28, 2017. The program has helped approximately 4,100 Missourians since 2007 and currently serves more than 1,600 participants. The 10th anniversary event brought together Secretary Jay Ashcroft and Application Assistants from across the state. It was commemorated with a former program participant, Carol Cromer, sharing her experience in the Safe at Home program. Ashcroft gave special recognition to Linnea Hanshaw, Crisis Intervention Specialist with Lafayette House, in Joplin, who attended the very first Application Assistant training 10 years ago and still serves as an Application Assistant for Safe at Home.

The Safe at Home program would like to thank all of the Application Assistants for their continued dedication to aiding survivors of abuse. This program is successful because of your hard work.



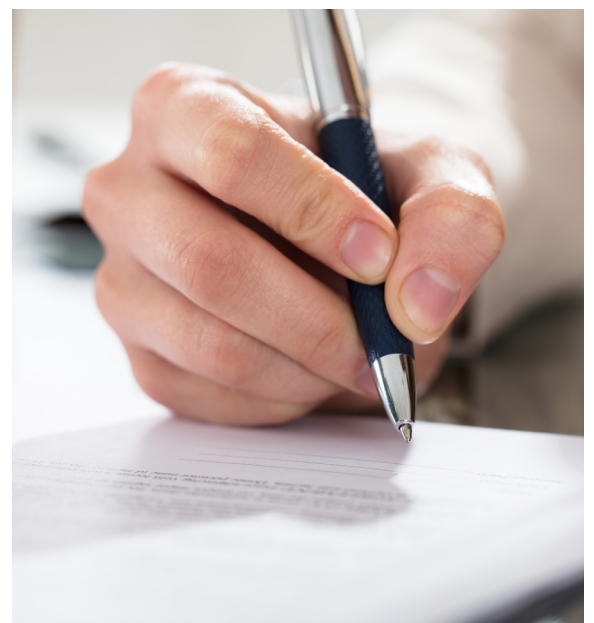
Carol Cromer, a former Safe at Home participant, shares her story.

Forms and Brochure Available in Other Languages

Safe at Home will soon have the following documents available in Spanish and Bosnian:

- Participant Application
- Checklist of Understanding
- Program information sheet
- Safe at Home brochure

If you are interested in having Spanish or Bosnian forms or brochures on hand at your agency, please email SafeAtHome@sos.mo.gov or call (866) 509-1409 to pre-order your copies. The application and checklist are available for registered Application Assistants as part of Safe at Home application packets. The brochure and information sheet are available to any interested agency.



Thank You

In February 2017, new Participant Applications with updated sworn statements were mailed to Application Assistants. **Safe at Home would like to thank all of the Application Assistants for the quick and smooth transition to the use of these forms!** Please continue to use 2017 forms only. If Application Assistants are in need of more forms, please contact Safe at Home at (866) 509-1409.



Important Reminder

If a potential participant calls an agency to make an appointment for enrollment, it is important for the front desk or phone staff to know where to direct the phone call. Please ensure the agency phone attendants know the staff who are currently serving as Application Assistants so they can easily refer any calls from a potential applicant. This will allow the applicant to begin the process as soon as they can.

What's Your Number?

If you do not have your current Application Assistant Registration Number, please contact Safe at Home and we will send you another certificate with your registration number. Missouri statute requires a registration number along with the Application Assistant's signature on the Safe at Home Participant Application. Providing your number makes it easier and faster for the application to be processed and certified.

Address Clarification

The Safe at Home Participant Application collects a current mailing address and a current physical address for the applicant. Please confirm with the participant that these are current addresses that can be used immediately and not former addresses where they used to live. Once Safe at Home receives an application, the staff will respond to the application within five business days. **The response will be mailed to the address listed as the current mailing address on the application.** It is extremely important that this not be a former address – especially an address that the abuser or assailant may know or still occupy. Ensuring the applicant provides the correct addresses will not only assist with a successful application process, but also help ensure new participants receive their mail at the correct address as quickly as possible.

Legislative Update

A new law strengthening the Safe at Home program went into effect on August 28, 2017. Senate Bill 34 was passed during the 2017 legislative session, with full language of the changes codified in Section 589.664, RSMo. The new statute requires notice to be given to program participants and the Secretary of State if a current address needs to be divulged in court proceedings. This review process will add layers of protection for participants. The full statute is available on the [Safe at Home website](#).