

Address Confidentiality Program

safe at home

John R. Ashcroft • Secretary of State

Safe at Home

www.MoSafeAtHome.com

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New Card Front

This card certifies that the bearer is a participant of the Safe at Home address confidentiality program pursuant to §589.660-589.683 and authorized to use the designated address with government agencies and the courts pursuant to §589.669.

Any use of the designated address must include the participant's authorization code and full address. If you have any questions regarding the valid use of this card, please contact Safe at Home:
(866) 509-1409
(573) 522-1525 (FAX)
safeathome@sos.mo.gov
For more information visit www.MoSafeAtHome.com.

New Card Back

Quick Facts

New cards will be circulated soon. You will notice the new card:

- Remains blue to be easily identified
- Is plastic, like a gift card or ID badge
- Includes an optional street address

New Participant Cards Issued: Updated Look, Street Address Available

The Safe at Home program is pleased to announce that all program participants are receiving updated authorization cards. The new cards will have the same information as the previous cards, except there will be a different look and feel to the card.

They will continue to be light blue cards with the Safe at Home logo and the state seal. The cards will still include the signature of the participant, their assigned substitute address, expiration date and contact information for the Safe at Home program. Safe at Home cards produced on laminated card stock will no longer be issued. The new cards are plastic, similar to a gift card or ID badge, and include a signature panel for the participant to sign.

Agencies will also notice that, in addition to the post office box the program has used for several years, participants now have the option of a street address for their substitute address. We recommend using the PO Box address for the majority of mailing purposes, so there is no need for agencies to change any participant information they already have on file. However, if an agency can only enter an address in the format of a street address, participants may now use the designated street address assigned to fulfill this need.

Agencies that interact with participants should anticipate that participants will start showing this new card in the next few weeks.

To help ensure participants can successfully use both their substitute address and their new card, we recommend agencies share this information with all staff, especially those who may work directly with Safe at Home participants as customers.

If our office can be of any assistance with this effort, please contact the Safe at Home program office at (866) 509-1409 or SafeAtHome@sos.mo.gov.

About Safe at Home

The goal of the Safe at Home program is to help victims of crime and their families in their efforts to stay safe. Safe at Home provides a substitute address for survivors to use on new records with government agencies and the courts, and a mail-forwarding service that helps them keep their actual address confidential. For example, program participants can register to vote, obtain a driver's license, enroll in a public school and apply for state assistance or services using the substitute address. Government agencies and the courts must accept the substitute address of a participant in place of a home, work, school or mailing address.

Safe at Home may be right for:

- Survivors of domestic violence, sexual assault, stalking, human trafficking, rape or other crimes.
- Victims of crime who have recently relocated or are planning to relocate because they fear future harm.
- Individuals who understand that Safe at Home is one piece of a comprehensive safety plan.
- Residents of Missouri.

Application Process

Potential participants meet in person with a registered Application Assistant to apply for the Safe at Home program. Application Assistants are located throughout Missouri in agencies and nonprofit organizations that provide services for victims. When participants enroll, they designate the Secretary of State as their legal agent to receive certified mail, service of process and legal documents through the Safe at Home program. Participants may have their first-class mail, legal mail and certified mail sent to the substitute address, and then the secretary of state's office will forward the mail to the participant's confidential mailing address at no cost to the participant.

Impact of Safe at Home

Since 2007, the Safe at Home program has served 4,984 Missourians. As of March 2019, 1,933 adults and children are enrolled in the program.

Questions?

If our office can be of any assistance, please contact us at **(866) 509-1409** or SafeAtHome@sos.mo.gov.



Safe at Home Training

Employees or volunteers of government agencies or nonprofit organizations who are interested in serving as Application Assistants may attend a training offered by the secretary of state's office. Application Assistant trainings are offered throughout the year in various locations around the state. Individuals can register for training by visiting www.MoSafeAtHome.com. The Application Assistant training is offered at no cost and is approved for POST Continuing Law Enforcement Education credits and Chapter 210 CA/N Training credit for Children's Division staff. Safe at Home staff also provides in-service training and informational presentations for agencies, communities and social service organizations.

Why Safe at Home is Important

Over 48,000 incidents of domestic and sexual violence were reported to the Missouri State Highway Patrol in 2018. Nationally, the U.S. Department of Justice estimates only about half of the incidents of intimate partner violence are reported to police.

What Safe at Home Participants are Saying About the Program

"The first peace I have known since my abuse was when I enrolled in your program."

"I've been hiding out for years and your program has allowed me to just live my life."

"I can't thank you enough for providing this service for me and my daughter."

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