Agencies and Resources

John R. Ashcroft
Missouri Secretary of State
Missouri Secretary of State Securities Division

- The Securities Division handles investigations of financial exploitation. When you file a Notice of Concern, the Securities Division will assign an investigator and attorney to evaluate the claim.
- The Securities Division is responsible for the administrative enforcement against Securities Fraud.

Hotline: (800) 721-7996
Investigations: (573) 751-4704
Email: securities@sos.mo.gov

Address: 600 W. Main, Room 229
P.O. Box 1276
Jefferson City, MO 65101

Website: https://www.sos.mo.gov/securities
Missouri Department of Health and Senior Services: Special Investigation (DHSS)

- When a Notice of Concern is filed, DHSS works with the Securities Division to investigate the claim.
- Along with the Attorney General’s Office and local prosecutors, DHSS is responsible for enforcing protections against financial exploitation of the elderly and disabled.

Hotline: (800) 392-0210  Address: 912 Wildwood
Investigations: (573) 522-4150  P.O. Box 570
Email: hlsstate@health.mo.gov  Jefferson City, MO 65102

Website: https://health.mo.gov/seniors/mosafe/
Missouri Attorney General: Consumer Protection Division

- The Missouri Consumer Protection Division works to ensure businesses and consumers can operate in a fair market without fraud, deception or unfair practices. The office investigates complaints, assists in litigation subpoenas and otherwise prepares for trials.
- Further, the Attorney General’s Office can settle disputes as well as initiate both civil and criminal prosecution against those accused of financial exploitation.
- The office is responsible for enforcing the Missouri Merchandising Practices Act and protecting against securities fraud and financial exploitation of the elderly or disabled.

Hotline: (800) 392-8222  
Investigations: (573) 751-6078  
Email: consumer.help@ago.mo.gov  

Address: 207 W. High Street  
P.O. Box 899  
Jefferson City, MO 65102  

Website: https://ago.mo.gov/civil-division/consumer
The Missouri DCI regulates many financial institutions. They are responsible for ensuring the safety and soundness of these institutions and monitoring their compliance with laws and regulations.

DCI is responsible for enforcing the Fraudulent Insurance Act.

Hotline: (800) 726-7390
Address: 301 W. High Street, Rm 530
P.O. Box 899
Jefferson City, MO 65102

Email: consumeraffairs@insurance.mo.gov

Website: https://insurance.mo.gov/consumers/