#### Agencies and Resources



### Missouri Secretary of State Securities Division

- The Securities Division handles investigations of financial exploitation. When you file a Notice of Concern, the Securities Division will assign an investigator and attorney to evaluate the claim.
- The Securities Division is responsible for the administrative enforcement against Securities Fraud.

Hotline: (800) 721-7996 Address: 600 W. Main, Room 229

Investigations: (573) 751-4704 P.O. Box 1276

Email: <u>securities@sos.mo.gov</u> Jefferson City, MO 65101

Website: <a href="https://www.sos.mo.gov/securities">https://www.sos.mo.gov/securities</a>

# Missouri Department of Health and Senior Services: Special Investigation (DHSS)

- When a Notice of Concern is filed, DHSS works with the Securities Division to investigation the claim.
- Along with the Attorney General's Office and local prosecutors, DHSS is responsible for enforcing protections against financial exploitation of the elderly and disabled.

Hotline: (800) 392-0210 Address: 912 Wildwood

Investigations: (573) 522-4150 P.O. Box 570

Email: <a href="mailto:hlstate@health.mo.gov">hlstate@health.mo.gov</a> Jefferson City, MO 65102

Website: <a href="https://health.mo.gov/seniors/mosafe/">https://health.mo.gov/seniors/mosafe/</a>

## Missouri Attorney General: Consumer Protection Division

- The Missouri Consumer Protection Division works to ensure businesses and consumers can operate in a fair market without fraud, deception or unfair practices. The office investigates complaints, assists in litigation subpoenas and otherwise prepares for trials.
- Further, the Attorney General's Office can settle disputes as well as initiate both civil and criminal prosecution against those accused of financial exploitation.
- The office is responsible for enforcing the Missouri Merchandising Practices Act and protecting against securities fraud and financial exploitation of the elderly or disabled.

Hotline: (800) 392-8222 Address: 207 W. High Street

Investigations: (573) 751-6078 P.O. Box 899

Email: <a href="mailto:consumer.help@ago.mo.gov">consumer.help@ago.mo.gov</a>
Jefferson City, MO 65102

Website: <a href="https://ago.mo.gov/civil-division/consumer">https://ago.mo.gov/civil-division/consumer</a>

# Missouri Department of Commerce and Insurance, Institutions and Professional Registration (DCI)

- The Missouri DCI regulates many financial institutions. They are responsible for ensuring the safety and soundness of these institutions and monitoring their compliance with laws and regulations.
- DCI is responsible for enforcing the Fraudulent Insurance Act.

Hotline: (800) 726-7390 Address: 301 W. High Street, Rm 530

P.O. Box 899

Email: <u>consumeraffairs@insurance.mo.gov</u> Jefferson City, MO 65102

Website: <a href="https://insurance.mo.gov/consumers/">https://insurance.mo.gov/consumers/</a>