#### **Greetings from Wolfner Director Robin Westphal**



It seems like customer surveys are increasingly prevalent in our everyday lives. When calling for technical or customer service support, many businesses ask if we will stay on the line to complete a brief survey. After recently visiting the IRS website, I was asked to complete a survey on how easy their site was to navigate, and many fast-food receipts will give you free food or discounts if you go online to complete a survey about your dining experience. While we can't offer you french fries or a large drink, Wolfner Library staff and our Wolfner Advisory Council would like to know how we are doing as we strive to improve customer service and offer new services.

Every two years, your Wolfner Library asks patrons to complete a User Survey to let us know how we are doing, if there are additional materials you'd like to have available for checkout and what type of programs you enjoy or would like to see more of. This short fourteen-question survey is very important to us and gives you, our patrons, a way to provide us with the vital feedback we need. The survey can be completed online or on paper and returned "Free Matter" or via phone call with a staff member. On the last page of this newsletter are specific instructions on ways you can complete the survey. Your participation is very important to us.

Please know that you don't have to wait until there is a survey to let us know how we can improve or if you just want to say "Good Job!"

Thank you in advance for your participation, and know that your comments and views about Wolfner Library are very important to us.

Robin

(NOTE: The time period for accessing, completing, and submitting the User Survey has ended.)



#### Wolfner Welcomes MaKenna Maskey, Our New Reader Advisor

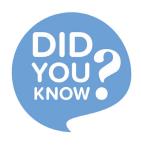
The Wolfner team recently welcomed MaKenna Maskey as a new Reader Advisor, and has already noticed that she is perfectly suited to go above and beyond to help our patrons.

MaKenna is from Missouri, having moved to Jefferson City a year ago. Having always enjoyed reading and learning why certain books appeal to people, she decided Wolfner would be a good fit. MaKenna said, "The patrons are wonderful, my coworkers are wonderful, and learning about the services we provide at Wolfner has been so motivating! It's great to have a job based on accommodating people who are limited or have completely lost their ability to read standard books. Plus, I get to discuss books with people all day! One of the most rewarding aspects of this job is



hearing from the patrons. It means a lot to get to know some of the regular patrons who call in for book orders, and to be welcomed into the friendships Wolfner has created."

MaKenna, your Wolfner team looks forward to working with you for many years to come.



## Wolfner Library Is Getting Electronic Braille Readers for Our Patrons and Offering Braille on Demand

NLS informed us that we would receive Electronic Braille Readers this fall to distribute to Wolfner patrons. The readers have a 20-cell Braille display with 8-dot Braille cells and 32 gigs of memory. A key feature of these readers is that you do not need the internet to use them. We

will be able to send electronic Braille books on the cartridges we use for audiobooks with an adapter for your reader.

If you have not signed up to receive an Electronic Braille Reader, please call a Reader Advisor at 800-392-2614 or email us at wolfner@sos.mo.gov, and we can add you to the list. At this time, we do not know if we will receive the Zoomax USA or the HumanWare versions, but both have equal capabilities.

The National Library Service is also offering Braille on Demand. You can order up to five physical Braille books per month to be printed for you to keep. Use the form on the NLS website <a href="https://www.surveymonkey.com/r/NLSbrailleondemand">https://www.surveymonkey.com/r/NLSbrailleondemand</a> or call a Reader Advisor to place your order at 800-392-2614. The Braille book you choose must be available from NLS for them to print one for you.

#### **Summer 2023 Collaborative Projects**

Join us in celebrating our Wolfner community with two special projects this summer...

Our very first collaborative mural is open to patrons of all ages. You may request square sections of the mural to be sent to you to decorate and return to the library. Call or <a href="maillook">email Lisa Kincaid</a>, the Youth Services Librarian, if you want to participate. The mural will be put on display in the lobby of the Missouri State Information Center.





If art is not your strong suit, please send in a favorite recipe for our Wolfner patron community cookbook. This project is open to all patrons from grade 6 through adult. Contact Jami Livingston, the Adult Services Librarian, for more details. We would love to have your participation in these projects to share the joy of being part of Wolfner. All Wolfner Library patrons are welcome!

# Talking Book Topics (TBT) Is Now Available on WolfPAC, the Wolfner Online Catalog

Here's some exciting news...you can now explore and order books from the latest *Talking Book Topics (TBT)* through our online catalog at <a href="https://wolfpac.klas.com/">https://wolfpac.klas.com/</a>. Once you sign on to WolfPAC, choose the *Browse* option at the top of the page, and the first option will be *Talking Book Topics*. You can filter your search to narrow your results by genre, topic, or author, and then choose the books you want to read by adding them to your basket. Call a Reader Advisor if you need help at 800-392-2614. Although *Talking Book Topics* continues to be available on the NLS website, you cannot order books to be sent to you from that website.



# All Together Now— for Summer Reading!

Join us this summer for a celebration of families, friends, neighbors and communities. The Summer Reading program will run from June 1 to July 31, and registration is now open on Beanstack. There will be three age

groups available: Children (for birth-grade 5), Tween/Teen (for grades 6–12) and adults. Any participant who logs five or more books read during Summer Reading will earn a completion prize and have their name entered in a grand prize drawing for their age group. Any patron may request assistance from a Reader Advisor with registering on Beanstack and logging books read.

Parents and caregivers of youth and adults with an intellectual disability will be able to request craft kits online through the Adult and Youth Summer Reading pages on the Wolfner website. Kits will be mailed out to those who request them in early June.

This year is the first time the National Library Service has hosted a nationwide Summer Reading Program. If you would like to attend any of these programs, you must be registered for them in advance. A Reader Advisor can help you register. Here are the events they have planned (Central Time):

- Kickoff event (all ages): Monday, June 26 at 3:00 p.m.
- Author Talk (adult): Thursday, June 29 at 6:00 p.m., **Shelby Van Pelt**, *Remarkably Bright Creatures*
- Story time and music (K-grade 3): Thursday, July 6 at 6:00 p.m.
- Author Talk (middle grades): Tuesday, July 11 at 6:00 p.m., Celia Perez,
   The First Rule of Punk
- Author Talk (K-grade 5): Saturday, July 22 at 12:00 p.m., **Annette Bay Pimentel** and **Jennifer Keelan-Chaffins**, All the Way to the Top: How One Girl's Fight for Americans with Disabilities Changed Everything
- Author Talk (young adult and middle grades): July 27 at 6:00 p.m., Kwame
   Alexander, The Crossover
- Author Talk (young adult): August 3 at 6:00 p.m., Jenny Torres Sanchez,
   We Are Not from Here

We do not have the links to these programs yet. Please check our Facebook page and website for details. We will mail or email the Zoom links for these as well, and provide additional updates about Summer Reading on Facebook and the Wolfner Library website. Questions may be directed to our Adult Services Librarian, Jami Livingston, or our Youth Services Specialist, Lisa Kincaid. Call us at 800-392-2614 or email us at wolfner@sos.mo.gov.

#### **Upcoming Book Club Titles**

Beat the heat this summer by staying indoors and participating in Wolfner's weekly book club, scheduled every Thursday on Zoom at 2:00 p.m. Here's a list of books that will be featured during July through September, followed by instructions on how to join in:



#### July 6 - Free State of Jones by Victoria Bynum (DB099810)

 An account of the Jones County rebellion in 1863, when an armed band of Confederate deserters attempted to secede from the rest of Mississippi. The author traces the origins and legacy of the uprising from the American Revolution to the twentieth-century civil rights movement and separates legend from fact.

#### July 13 - Tinker Tailor Soldier Spy by John le Carré (DB038219)

 In London, at the highest level of the British secret intelligence organization known as the Circus, it has become evident that a double agent has been implanted, perhaps by Moscow Centre. The list of suspects has been narrowed down to five brilliant men. George Smiley is called out of retirement to unearth the "mole" among his former colleagues.

#### July 20 - *The Zhivago Affair* by Peter Finn (DB080743)

Journalist Finn and translator Couvée examine the life and major work of Boris
Pasternak (1890–1960), author of *Doctor Zhivago* (DB075275). The book details
influences on the novel, writing culture in the Soviet state, how the novel was
published, and its use by Western intelligence agencies as Cold War propaganda.

#### July 27 – Immortal Life of Henrietta Lacks by Rebecca Skloot (DB070661)

A science journalist chronicles the life of African American Henrietta Lacks, who
in 1951 had cervical tissue removed and grown in culture—without her permission—
producing the first continuously replicating human-cell samples for research.
Discusses subsequent medical breakthroughs, including the polio vaccine and
AIDS treatment. Explores bioethical concerns involving tissue ownership.

#### August 3 - **The Hating Game** by Sally Thorn (**DB086830**)

 Lucy Hutton is an assistant at a publishing house where she is locked in daily battle with her officemate and nemesis, Joshua Templeman. As the two trade insults and passive-aggressive maneuvers for power, they can't deny a growing attraction.

## August 10 – *Tiny Beautiful Things: Advice of Love and Life from Dear Sugar* by Cheryl Strayed (DB075232)

The author of the bestselling Wild: From Lost to Found on the Pacific Crest
Trail (DB074646) compiles selections from her advice column published in the
online magazine The Rumpus. Addresses pain-medication addiction, deadbeat
dads, and relationship woes.

#### August 17 - Daisy Jones and the Six by Taylor Jenkins Reid (DB094175)

• Daisy Jones, the daughter of a painter and a model, comes of age on L.A.'s Sunset Strip in the 1960s. As she falls into the rock-and-roll scene, she joins forces with an up-and-coming band, The Six. The pairing becomes legendary.

# August 24 – The Wreck of the Whaleship Essex: The Riveting Life-and-Death Saga of Man against the Deep that Inspired the Writing of Moby Dick by Owen Chase (DBC03997)

• In this classic account of struggle on the high seas, the first mate of the Essex, a Nantucket whaler, tells the harrowing tale of his ship's epic battle with a sperm whale in 1820, the real-life inspiration for Melville's *Moby Dick*.

#### August 31 - Skin of the Sea by Natasha Bowen (DB110780)

 Transformed by the goddess Yemoja into a Mami Wati, an African mermaid charged with collecting the souls of those who die at sea, Simi goes against the gods to save a living boy, Kola, from drowning.

#### September 7 - **Spare** by Prince Harry, Duke of Sussex **(DB112017)**

• For the first time, Prince Harry tells his own story, chronicling his journey with raw, unflinching honesty. A landmark publication, **Spare** is full of insight, revelation, self-examination, and hard-won wisdom about the eternal power of love over grief.

#### September 14 - Rollback by Robert J. Sawyer (DB064711)

 Aliens send Earth an encrypted message that only octogenarian astronomer Sarah Halifax can decode. To ensure future interspecies dialog, a billionaire finances rejuvenation procedures for Sarah and her husband, Don. Sarah's "rollback" fails, but Don experiences newfound youth.

#### September 21 - Holes by Louis Sachar (DB047444)

 Stanley Yelnats IV finds himself in a detention center for possessing stolen property that he didn't take. While digging holes under the summer Texas sun, he sees a fellow inmate running away—and follows him. Legends, loyalty, and buried treasure are revealed as Stanley learns to survive.

## September 28 – Black Gun, Silver Star: The Life and Legend of Frontier Marshal Bass Reeves by Art Burton (DB102813)

 Biography of Bass Reeves (1838–1910), who was born into an enslaved family and became the first black deputy US marshal west of the Mississippi River. Details Reeves' linguistic abilities as he learned numerous Native American languages, investigative skills, and various exploits searching for fugitives and outlaws.

## To join any meeting from a computer, use the following link: https://zoom.us/j/96471504467

- OR -

#### To join by phone:

**1. Dial:** 312-626-6799

2. Enter the following meeting ID when prompted: 964 7150 4467

#### **New from the Wolfner Recording Studios**



All books produced by the Wolfner Recording Studios are the result of hours of service by volunteers who go through a rigorous audition and training process to narrate, monitor and review each

title. These Missouri-centric titles are uploaded to BARD for the enjoyment of Wolfner patrons and readers across the country. (Additional production funding

is provided by The Friends of the Wolfner Library.)

#### **Juvenile**

- The Museum of Odd Body Leftovers: A Tour of Your Useless Parts, Flaws, and Other Weird Bits by Rachel Poliquin (DBC24428)
  Narrated by Theresa Sullivan and Audie Cline.
  In this amazingly informational text, a Wisdom Tooth and a Disappearing Kidney guide you through a museum, conversing about the different exhibits, which include the human tail, monkey muscles, goosebumps and hiccups, among others. For grades 3–6. Reading time: 1 hour, 40 minutes.
- Building an Orchestra of Hope: How Favio Chávez Taught Children to Make Music from Trash by Carmen Oliver (DBC24436)
   Narrated by Patty Lockenvitz.
   When a children's orchestra in Cateura, Paraguay, grows to have more students than instruments, music teacher Favio Chávez works with a brilliant local carpenter to create instruments out of garbage from the local landfill.
   For grades K-3. Reading time: 22 minutes.
- To the Front: Clara Barton Braves the Battle of Antietam by Claudia Friddell (DBC24438)

Narrated by Anne Rottmann, Laramie Thompson and Audie Cline.
During the Civil War, nurse Clara Barton carefully snuck her wagon filled with supplies and provisions onto the field where Antietam, the bloodiest battle of the war, was set to take place. On the day of the battle, Clara and her team of helpers sprang into action. She found herself comforting the wounded and

dying, cooking meals for soldiers, and providing doctors with innovative sources of light so they could see better. Author Claudia Friddell blends her words with Clara Barton's firsthand account to capture the nurse's brave actions. For grades 3–6. Reading time: 29 minutes.

#### **Adult**

Dead Tunes: A Dakota Mystery by M. K. Coker (DBC24346)
 Narrated by Keith Krueger.

When a reclusive musician is murdered at the Big Jammer River Music Festival, it is up to Karen and Marek to tune in to the killer in time for a satisfying resolution. Dakota Mysteries Series, Book 9. Some strong language. Some violence. Reading time: 9 hours, 59 minutes.

 Show-Me a Bicentennial: Commemorating the People, Places and Culture of Missouri for More Than 200 Years by Beth Pike, Foreword by Gary R. Kremer (DBC24409)

Narrated by Loretta Broker.

This commemorative book guides the reader through the planning process and the three hundred events and projects that occurred during Missouri's bicentennial year of 2021. Reading time: 2 hours, 8 minutes.

#### From the Circulation Team



The Wolfner Circulation Team is currently managing two different work operations. Duplication on Demand creates 8,000–10,000 book order cartridges monthly with 35,000–45,000 titles on them. Additionally, we send out 1,000–1,500 single items monthly with over 15,000 shipped yearly, including Braille books, large print books, DVDs, games, program kits and equipment items.

#### **National Library Service (NLS) News**



### New Online Catalog from the National Library Service

The new NLS catalog has a new, cleaner design, advanced search functionality, and direct links to BARD from catalog listings for quick downloads. Patrons can now directly request books to add to the NLS collection.

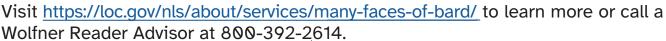
Start exploring the catalog here at <a href="https://nlscatalog.loc.gov">https://nlscatalog.loc.gov</a>.

#### **NLS Programs Accessible by Phone or Zoom**

#### Monthly The Many Faces of BARD

The Patron Engagement Section of NLS now offers a monthly program called *The Many Faces of BARD* on the second Thursday of each month at 6:00 p.m. Central Time.

Each monthly event covers one aspect of BARD (Braille and Audio Reading Download.)





#### Quarterly Patron Corner Program

As part of the Patron Engagement Section's (PES) mission to offer services, resources, and programs to enrich the library experience for patrons, it will host a quarterly Patron Corner virtual event where patrons can learn more about various services directly from NLS staff. The quarterly Patron Corner occurs on the second Monday of March, June, September and December at 6:00 p.m. Central Time. Please call a Reader Advisor for more information.

#### **NLS Is Offering Braille Calendars for Patrons**

Call a Reader Advisor for a free pocket-sized or wall-sized Braille calendar. The first issue will be available for July 2023 through December 2023. After that, you will receive a new calendar for all twelve months of 2024. A Reader Advisor will be happy to get you signed up to receive a calendar when you call 800-392-2614.

#### **NLS Magazine Delays**

NLS is experiencing production delays on Braille and audio magazines. Producers are diligently working through the resulting backlog. We apologize for the impact these production delays have on our patrons, and can assure you that all parties are working on this to reduce the backlog as quickly as possible.

Instructions on How to Access, Complete and Submit the Wolfner User Survey

NOTE: The time period to access, complete and submit the Wolfner User Survey has ended.

#### **Upcoming Holidays**

Just a reminder to patrons that Wolfner Library will be closed on Monday, June 19, Tuesday, July 4, and Monday, September 4.

Donations to Wolfner Library may be made to the Wolfner Trust Fund or The Friends of Wolfner Library.

Mail to:

Wolfner Talking Book and Braille Library PO Box 387 Jefferson City, Missouri 65109

#### **Wolfner Staff**

#### **Director**

Robin Westphal, State Librarian

#### **Public Services Team**

Lori Brown, Director of Public Services Lisa Kincaid, Youth Services Specialist Jami Livingston, Adult Services Librarian Kitty Engler, Reader Advisor Brandon Kempf, Reader Advisor MaKenna Maskey, Reader Advisor Meghan McCormack, Reader Advisor Kenna Tervo, Reader Advisor

#### **Circulation Team**

Verhonda Winters, Director of Circulation Stacy Jo Butler, Circulation Tech IV Tim Emmel, Circulation Tech II Emma Deuschle, Circulation Justin Stauffer, Circulation

#### **Production Team**

Randy Wright, Director of Production and Special Projects Brandon Lammers, Tech IV Chris Cowan, Tech III Tim Emmel, Tech II