Volume 26, Number 3 Pages 313-382 February 1, 2001



MATT BLUNT SECRETARY OF STATE

MISSOURI REGISTER

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The Missouri Register is published semi-monthly by

SECRETARY OF STATE

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ISSN 0149-2942, USPS 320-630; periodical postage paid at Jefferson City, MO Subscription fee: \$56.00 per year

POSTMASTER: Send change of address notices and undelivered copies to:

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Missouri



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Documents will be accepted for filing on all regular workdays from 8:00 a.m. until 5:00 p.m. We encourage early filings to facilitate the timely publication of the *Missouri Register*. Orders of Rulemaking appearing in the *Missouri Register* will be published in the *Code of State Regulations* and become effective as listed in the chart above. Advance notice of large volume filings will facilitate their timely publication. We reserve the right to change the schedule due to special circumstances. Please check the latest publication to verify that no changes have been made in this schedule.

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RULES—Cite material in the *Missouri Register* by volume and page number, for example, Vol. 26, *Missouri Register*, page 27. The approved short form of citation is 26 MoReg 27.

The rules are codified in the Code of State Regulations in this system—

TitleCode of State RegulationsDivisionChapterRule1CSR10-1.010DepartmentAgency, DivisionGeneral area regulatedSpecific area regulated

They are properly cited by using the full citation, i.e., 1 CSR 10-1.010.

Each department of state government is assigned a title. Each agency or division in the department is assigned a division number. The agency then groups its rules into general subject matter areas called chapters and specific areas called rules. Within a rule, the first breakdown is called a section and is designated as (1). Subsection is (A) with further breakdown into paragraph 1., subparagraph A., part (I), subpart (a), item I. and subitem a.

RSMo—Cite material in the RSMo by date of legislative action. The note in parentheses gives the original and amended legislative history. The Office of the Revisor of Statutes recognizes that this practice gives users a concise legislative history.

ules appearing under this heading are filed under the authority granted by section 536.025, RSMo 2000. An emergency rule may be adopted by an agency if the agency finds that an immediate danger to the public health, safety or welfare, or a compelling governmental interest requires emergency action; follows procedures best calculated to assure fairness to all interested persons and parties under the circumstances; follows procedures which comply with the protections extended by the Missouri and the United States Constitutions; limits the scope of such rule to the circumstances creating an emergency and requiring emergency procedure, and at the time of or prior to the adoption of such rule files with the secretary of state the text of the rule together with the specific facts, reasons and findings which support its conclusion that there is an immediate danger to the public health, safety or welfare which can be met only through the adoption of such rule and its reasons for concluding that the procedure employed is fair to all interested persons and parties under the circumstances.

ules filed as emergency rules may be effective not less than ten days after filing or at such later date as may be specified in the rule and may be terminated at any time by the state agency by filing an order with the secretary of state fixing the date of such termination, which order shall be published by the secretary of state in the *Missouri Register* as soon as practicable.

Il emergency rules must state the period during which they are in effect, and in no case can they be in effect more than 180 calendar days or 30 legislative days, whichever period is longer. Emergency rules are not renewable, although an agency may at any time adopt an identical rule under the normal rulemaking procedures.

Title 8—DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

Division 70—Missouri Assistive Technology Advisory
Council

Chapter 1—Assistive Technology Programs

EMERGENCY AMENDMENT

8 CSR 70-1.010 Telecommunications Access Program. The division proposes to add a new section (10) to the rule.

PURPOSE: This emergency amendment ensures access to a full range of adaptive equipment necessary for telecommunication by adding Internet specific procedures as required by section 209.251 RSMo through 209.259 RSMo.

EMERGENCY STATEMENT: The Missouri Assistive Technology Advisory Council became responsible for administering the statewide telecommunications equipment distribution program under revised section 209.251 RSMo through 209.259 RSMo that became effective August 28, 2000. The current program provides adaptive equipment to individuals with disabilities assuring their health, safety, and welfare through access to basic voice telecommunications service. There is a compelling governmental interest in implementing the new statutory requirements for this program that ensure access to a full range of adaptive telecommunication equipment.

The current rules for the program only provide procedures for the telephone access portion of the program. They do not provide procedures for the expansion of the program to internet access as required by the new law effective August 28, 2000. The new statute recognizes that individuals with disabilities must increasing rely on the internet as communication medium to be able to live independently. Without the addition of section 10 to the rule, the program will continue to be limited to the provision of adaptive devices for voice calling access. An emergency rule is needed to implement the legal requirements for the program to provide a full range of adaptive equipment, both telephone and internet, to ensure access to all telecommunication needed by individuals with disabilities. Without an emergency rule, individuals with disabilities will not have access to adaptive equipment necessary for internet access that is critical to their health and safety and the parameters of the new statute will not be implemented. The scope of this rule is limited to the circumstances creating the emergency and complies with the protections extended by the Missouri and United States Constitutions. The Missouri Assistive Technology Advisory Council believes this emergency rule is fair to all interested persons and parties under the circumstances. The emergency rule was filed on December 21, 2000, is effective December 31, 2000 and expires June 28, 2001.

(10) TAP for Internet Specific Procedures.

- (A) Equipment Provided—Adaptive equipment needed for internet access shall be provided in sufficient scope to meet the needs of individuals with all types of disabilities and shall be procured in a cost effective manner.
- 1. The program administrator shall develop and maintain a list of adaptive equipment designed to provide reasonable access to basic internet service for individuals with a wide range of disabilities. The equipment list shall include adaptive computer equipment that is compatible with a wide range of commonly used computers, operating systems, browsers and electronic mail applications. The list will be provided with the application and certification form. The program will monitor the market for devices that might be added to the program to better meet individual needs and will update the list as necessary to remain current with the market.
- 2. The program may provide equipment not on the list if such equipment is necessary for basic internet access and is cost effective when compared to devices on the list.
 - 3. The program will not provide:
- A. base computer equipment or connection equipment needed for internet access such as a standard computer, monitor, keyboard, mouse, modem, dial-up application, browser, electronic mail application, or other standard internet related hardware and software;
 - B. service from an internet service provider;
- C. print output devices such as laser printers and braille embossers;
- D. adaptive devices needed for one-to-one personal communication such as hearing aids, artificial larynx, or other augmentative communication devices;
- E. devices needed for internet access beyond computer adaptations, such as adaptive devices for cable television based internet access.
- F. keyboarding or other training beyond consumer support in the use of adaptive equipment.
- 4. The program shall not be obligated to provide adaptive equipment necessary for access to every internet browser application, electronic mail application, dial-up application, or other internet related software.
- 5. The program shall maintain a list of vendors with which it has contracted to provide adaptive computer equipment.

- (B) Application Processing—The program administrator shall process TAP for Internet applications and deliver equipment and services that assure an appropriate match between an individual with a disability and adaptive equipment.
- 1. Each application shall be reviewed for completeness. If any information is incomplete, the applicant will be contacted and requested to supply such information.
- 2. Each applicant's eligibility will be verified by information provided on the application form.
 - 3. If the application:
- A. requests equipment on the approved list, and no installation or usage support is needed, the request will be matched with disability certification and approved.
- B. includes an equipment worksheet completed by an approved consumer support provider, verifying applicant needs for the adaptive computer equipment identified, the application will be approved and authorization for consumer support services provided as needed.
- C. requests equipment not on the approved list, the explanation will be reviewed to determine if the equipment is necessary for basic internet access and is cost effective as compared to devices on the list. If so, the equipment request will be approved.
- 4. Upon verification of applicant eligibility and determination of equipment/disability match, the program administrator shall order the equipment from an approved vendor and will notify the applicant that the equipment has been ordered.
- 5. Equipment orders shall include applicant name, make and model of equipment ordered, applicant or consumer support provider shipping address, and date of order. The program administrator shall transmit equipment orders directly to the vendor by facsimile or via other time expedient mechanism that is mutually agreeable.
- 6. Applicants will be notified if their equipment request cannot be approved as submitted and will be asked to revise their equipment request accordingly.
- 7. Upon receipt of equipment order, the vendor shall ship the equipment directly to the applicant's Missouri residence or to an approved consumer support provider by verifiable delivery mechanism.
- 8. The vendor shall provide the program administrator with a monthly invoice of all equipment ordered and delivered.
- The program administrator may establish alternative and pilot programs to increase program quality and consumer satisfaction.
- (C) Consumer Support—The program administrator shall deliver consumer support services directly or through contracts with individuals, organizations, vendors, or other entities. Consumer support providers shall:
- 1. have expertise and experience of sufficient depth and breadth to assist consumers in identifying adaptive computer equipment that will meet their needs for internet access;
- 2. be able to provide adaptive computer equipment installation, orientation and use training;
- participate in training activities as may be required by the program administrator to assure equipment competency; and
- 4. be able to demonstrate equipment knowledge and competency as required by the program administrator.
 - (D) Equipment Ownership, Repair and Replacement—
- 1. Adaptive computer equipment purchased for an individual applicant shall be owned by that applicant and applicants are in general responsible for service, repair, and replacement.
- 2. Configuration and compatibility adjustments, such as those created by internet service provider changes or changes in operating system software, are the applicant's responsibility.

- 3. An applicant shall be eligible for replacement equipment every three years. The program administrator may approve equipment replacement within this time period for extenuating circumstances.
- 4. The program administrator will regularly review all upgrades to software products on contract for the program. If the upgrade is determined to be necessary for product efficiency and is cost-effective, the upgrade will be provided notwithstanding the replacement cycle. All applicants who received a product eligible for an upgrade will be notified by the program and asked to submit an upgrade request.
- 5. If an applicant's disability changes, rendering the adaptive equipment needed for internet access inappropriate to meet their needs, the applicant may reapply for new equipment and shall provide a description of the disability change.

AUTHORITY: section 209.253, RSMo 2000. Emergency rule filed July 28, 2000, effective Aug. 28, 2000, expires Feb. 23, 2001. Original rule filed July 28, 2000, effective Jan. 30, 2001. Emergency amendment filed Dec. 21, 2000, effective Dec. 31, 2000, expires June 28, 2001. A proposed amendment covering this same material is published in this issue of the Missouri Register.