Orders of Rulemaking

February 15, 2002 Vol. 27, No. 4

This section will contain the final text of the rules proposed by agencies. The order of rulemaking is required to contain a citation to the legal authority upon which the order of rulemaking is based; reference to the date and page or pages where the notice of proposed rulemaking was published in the *Missouri Register*; an explanation of any change between the text of the rule as contained in the notice of proposed rulemaking and the text of the rule as finally adopted, together with the reason for any such change; and the full text of any section or subsection of the rule as adopted which has been changed from that contained in the notice of proposed rulemaking. The effective date of the rule shall be not less than thirty (30) days after the date of publication of the revision to the *Code of State Regulations*.

he agency is also required to make a brief summary of the general nature and extent of comments submitted in support of or opposition to the proposed rule and a concise summary of the testimony presented at the hearing, if any, held in connection with the rulemaking, together with a concise summary of the agency's findings with respect to the merits of any such testimony or comments which are opposed in whole or in part to the proposed rule. The ninety (90)-day period during which an agency shall file its order of rulemaking for publication in the Missouri Register begins either: 1) after the hearing on the proposed rulemaking is held; or 2) at the end of the time for submission of comments to the agency. During this period, the agency shall file with the secretary of state the order of rulemaking, either putting the proposed rule into effect, with or without further changes, or withdrawing the proposed rule.

Title 4—DEPARTMENT OF ECONOMIC DEVELOPMENT Division 65—Endowed Care Cemeteries Chapter 1—Organization and Description

ORDER OF RULEMAKING

By the authority vested in the Office of Endowed Care Cemeteries under sections 214.275, RSMo Supp. 2001 and 214.280, 214.283 and 610.026, RSMo 2000, the board amends a rule as follows:

4 CSR 65-1.060 Fees is amended.

A notice of the proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2088–2091). No changes have been made to the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 4—DEPARTMENT OF ECONOMIC DEVELOPMENT Division 65—Endowed Care Cemeteries Chapter 2—General Rules

ORDER OF RULEMAKING

By the authority vested in the Office of Endowed Care Cemeteries under section 214.275, RSMo Supp. 2001, the board adopts a rule as follows:

4 CSR 65-2.010 Application for a License is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2092–2095). No changes have been made in the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 4—DEPARTMENT OF ECONOMIC DEVELOPMENT Division 65—Endowed Care Cemeteries Chapter 2—General Rules

ORDER OF RULEMAKING

By the authority vested in the Office of Endowed Care Cemeteries under sections 214.275.4 and 214.276, RSMo Supp. 2001, the board adopts a rule as follows:

4 CSR 65-2.050 License Renewal is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2096–2099). No changes have been made to the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 4—DEPARTMENT OF ECONOMIC DEVELOPMENT Division 250—Missouri Real Estate Commission Chapter 5—Fees

ORDER OF RULEMAKING

By the authority vested in the Missouri Real Estate Commission under sections 339.090, RSMo Supp. 2001 and 339.120, RSMo 2000, the board amends a rule as follows:

4 CSR 250-5.020 Application and License Fees is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2100–2102). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 11—DEPARTMENT OF PUBLIC SAFETY Division 70—Division of Liquor Control Chapter 3—Tobacco Regulations

ORDER OF RULEMAKING

By the authority vested in the supervisor of the Division of Liquor Control under section 407.931.6(3), RSMo Supp. 2001, the supervisor adopts a rule as follows:

11 CSR 70-3.010 Retailer Employee Tobacco Training Criteria is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2107–2108). No changes have been made in the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 11—DEPARTMENT OF PUBLIC SAFETY Division 70—Division of Liquor Control Chapter 3—Tobacco Regulations

ORDER OF RULEMAKING

By the authority vested in the supervisor of the Division of Liquor Control under section 407.934.5, RSMo Supp. 2001, the supervisor adopts a rule as follows:

11 CSR 70-3.020 Guidelines for Sting Operations is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2109–2112). No changes have been made in the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 23—Motor Vehicle

ORDER OF RULEMAKING

By the authority vested in the director of revenue under sections 301.142, RSMo Supp. 2001 and 301.271, RSMo 2000, the director amends a rule as follows:

12 CSR 10-23.275 Recognition of Nonresident Disabled Person Windshield Placards is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2113). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 24—Drivers License Bureau Rules

ORDER OF RULEMAKING

By the authority vested in the director of revenue under sections 302.286, 302.304, 302.309 and 303.041, RSMo Supp. 2001, the director amends a rule as follows:

12 CSR 10-24.050 Deletion of Traffic Convictions and Suspension or Revocation Data from Missouri Driver Records is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2113). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 24—Drivers License Bureau Rules

ORDER OF RULEMAKING

By the authority vested in the director of revenue under section 302.173, RSMo Supp. 2001, the director amends a rule as follows:

12 CSR 10-24.190 Drivers License Retesting Requirements After a License, School Bus Permit or Temporary Instruction Permit Expires is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2113–2114). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 24—Drivers License Bureau Rules

ORDER OF RULEMAKING

By the authority vested in the director of revenue under sections 302.735, RSMo Supp. 2001 and 302.765, RSMo 2000, the director amends a rule as follows:

12 CSR 10-24.300 Commercial Drivers License Written Examinations is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2114). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 24—Drivers License Bureau Rules

ORDER OF RULEMAKING

By the authority vested in the director of revenue under sections 302.130, RSMo Supp. 2001 and 302.132, RSMo 2000, the director amends a rule as follows:

12 CSR 10-24.402 Department of Revenue Instruction Permits is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2120). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 12—DEPARTMENT OF REVENUE Division 10—Director of Revenue Chapter 24—Drivers License Bureau Rules

ORDER OF RULEMAKING

By the authority vested in the director of revenue under sections 32.056 and 590.100, RSMo Supp. 2001, the director adopts a rule as follows:

12 CSR 10-24.462 Prohibit Release of Information on Peace Officers and Their Immediate Family **is adopted**.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2120–2122). No changes have been made in the text of the proposed rule, so it is not reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 13—DEPARTMENT OF SOCIAL SERVICES Division 70—Division of Medical Services Chapter 3—Conditions of Provider Participation, Reimbursement and Procedure of General Applicability

ORDER OF RULEMAKING

By the authority vested in the director of the Division of Medical Services under sections 208.153, and 208.201, RSMo 2000, the director hereby amends a rule as follows:

13 CSR 70-3.100 Filing of Claims, Medicaid Program is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg page 2122). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: No comments were received.

Title 19—DEPARTMENT OF HEALTH AND SENIOR SERVICES Division 10—Office of the Director Chapter 5—Procedures for the Collection and Submission of Data to Monitor Health Maintenance Organizations

ORDER OF RULEMAKING

By the authority vested in the Missouri Department of Health under section 192.068, RSMo 2000, the department hereby amends a rule as follows:

19 CSR 10-5.010 Monitoring Health Maintenance Organizations Definitions is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on November 1, 2001 (26 MoReg 2122–2135). No changes have been made in the text of the proposed amendment, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: Comments were received from BlueCross BlueShield of Missouri (BCBS-MO) and from Mercy Health Plans.

COMMENT: Comments were received from Mercy Health Plans requesting clarification on whether the CAHPS Child Survey that will be required of the plans will include additional sampling for Children with Chronic Conditions.

RESPONSE: The proposed language changes for Table A leaves the inclusion of additional CAHPS questions beyond the Child Core to the Division of Medical Services for the reporting year. For the 2002 cycle, the Division of Medical Services has decided to conduct the CAHPS Child Core survey only, without any additional questions.

COMMENT: Comments were received from RightCHOICE Managed Care, Inc. (d/b/a BlueCross BlueShield of Missouri) on behalf of its subsidiary HMO Missouri, Inc. (d/b/a BlueCHOICE) fully supporting the addition of the quality of care measures in Table B on "Chlamydia Screening for Women" and "Use of Appropriate Medications for People with Asthma." However, BCBS-MO recommends the deletion, in the same table, of the "Adolescent Well-Care Visits" measure.

BCBS-MO says that it strongly supports initiatives to increase the health status of the adolescent population. Their opposition to using this measure is based, in their experience, on a determination that the methodology used to estimate well-care rates is flawed and does not accurately measure adolescent care delivered in Missouri.

This is because NCQA HEDIS hybrid methodology defines a well-care visit as medical record documentation of a health and developmental history both physical and mental, a physical exam, and health education/anticipatory guidance. Thus, if a well-care visit is identified but all required elements are not documented in the medical record, the visit is disallowed as if it had never taken place.

In the BCBS-MO experience, many primary care physicians consider encounter data submission for capitated services to be optional, since meeting NCQA's data completeness standards requires a time-consuming process. This would result in the encounter data being incomplete, which would cause the measure to seriously underestimate the adolescent well-care rate. A misperception would result that a lack of adolescent well care exists in the state.

BCBS-MO states that the "consequence of this will be the production by the department of a guide that is correct in matters of form, but seriously in error in matters of substance. The implications of this are unfair disparagement of Missouri primary care physicians as being unconcerned with the health of their adolescent patients and an inaccurate and damaging perception by the public of Missouri's public health status."

RESPONSE: The department does not concur with the opinion of BCBS-MO that Missouri primary care physicians will be unfairly disparaged "as being unconcerned with the health of their adolescent patients." BCBS-MO has provided no evidence that the public would view these rates as reflecting a lack of concern of physicians towards the health of their adolescent patients. An alternative public perception could be that the managed care plans were not properly managing the health care of adolescent members. As provided by 192.068, RSMo and at the request of the managed care industry, the department has used HEDIS indicators to report the quality of care provided. The "Adolescent Well-Care Visits" measure is a part of the complete set of HEDIS indicators. The BCBS-MO argument could be made to support not reporting any indicators. Experience shows that generally there is an underreporting of immunization and other health care services.

Further, without good data in this public health area, it is impossible for BCBS-MO to say, with confidence, that an <u>inaccurate</u> public perception exists regarding the level of adolescent well care in the state. To correct this deficiency and as part of its public health mission, the department wants to encourage managed care plans to convince their networks of primary care physicians of the importance of more completely recording adolescent well-care activities in the medical record. Publishing quality of care measures is a very market-based form of encouragement.

For these reasons, the department will retain the "Adolescent Well-Care Visits" measure for reporting in the commercial and Medicaid 2002 Managed Care Consumer's Guides. In the text of the publication of these Consumer's Guides, the department will remind members to ask that their primary care physicians note, in the adolescent patient's chart record of a visit, whether a health and developmental history both physical and mental was collected, whether a physical exam was conducted, and whether health education/anticipatory guidance was given.

Title 20—DEPARTMENT OF INSURANCE Division 100—Division of Consumer Affairs Chapter 6—Privacy of Consumer Information

ORDER OF RULEMAKING

By the authority vested in the director of the Department of Insurance under sections 374.045, RSMo 2000 and 362.422, RSMo Supp. 2001; H.B. 801, 91st General Assembly, 1st Regular Session (2001); S.B. 382, 91st General Assembly, 1st Regular Session (2001), the director hereby adopts a rule as follows:

20 CSR 100-6.100 is adopted.

A notice of proposed rulemaking containing the text of the proposed rule was published in the *Missouri Register* on October 1, 2001 (26 MoReg 1913–1926). A public hearing was held on November 1, 2001, at 10:00 a.m., in accordance with notice given at 26 MoReg 1913–1926. Section (1) and section (4) have been changed and are printed in their entirety below. The remainder of the proposed rule remains the same. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS AND TESTIMONY: All comments received during the public comment period hearing were considered as well as comments made in the form of testimony during the public hearing. Comments favored the promulgation of the proposed rule, with a few suggested substantive changes. No one opposed the Proposed Rule in its entirety. Substantial evidence was received at the hearing that the Proposed Rule was necessary for the proper regulation of consumer financial privacy. Based on the comments and testimony, the Department made the responses and changes indicated below.

COMMENT: Do independent insurance agents fall within the initial notice and opt-out exceptions of (4)(B) and (4)(C) when they shop a new or renewal policy?

RESPONSE AND EXPLANATION OF CHANGE: The subsection (4)(B) exceptions do not clearly include policy shopping, but the department believes that policy shopping should be included as

an exception in that subsection and adds the following as subparagraph (4)(B)1.E: "Soliciting insurance quotes on behalf of a consumer by an agent or a broker." Subparagraph (4)(B)1.D. is changed to accommodate this new language by eliminating the period at the end of the subparagraph and including instead a semicolon followed by the word "or." The subsection (4)(C) exceptions do not include policy shopping. The department does not believe that an additional exception for policy shopping in subsection (4)(C) is needed or appropriate.

COMMENT: Do independent insurance agents fall outside the agent exemption of paragraph (1)(N)1.by shopping policies? RESPONSE AND EXPLANATION OF CHANGE: As proposed, the rule would place independent agents outside the agent exemption. However, the department has reconsidered the paragraph pursuant to this comment and changed subparagraph (1)(N)1.B. to accommodate independent agents within the exemption. The subparagraph now reads: "The licensee does not disclose any non-public personal information to any other person other than the principal or its affiliates in a manner permitted by this rule, other than as permitted by subparagraph (4)(B)1.E."

COMMENT: The definitions of "consumer" and "customer relationship" are broad enough to include third-party claimants. Inclusion of third-party claimants in these definitions is beyond the scope of the Gramm-Leach-Bliley Act and is therefore outside the director's authority.

RESPONSE AND EXPLANATION OF CHANGE: While the department does not necessarily agree that the definitions are outside the director's authority, it agrees that the definitions should be changed. Part (1)(F)4.A.(II). is changed to "a claimant under an insurance policy or certificate issued by the licensee, other than a third-party claimant;". The words "or certificate" are added to prevent the exception for third-party claimants from also being applied to holders of group insurance certificates. The department reviewed the definition of "customer relationship" but does not see where third-party claimants are included within that definition. The only reference to "claimant" is found in subparagraph (1)(J)2.E., but that reference excludes certain claimants from being within the definition of "customer relationship." To explicitly except third-party claimants would have the effect of placing third-party claimants within category of those having a "customer relationship" with the licensee, a result contrary to that advocated by the commenter. A definition of third-party claimant is added as subsection (1)(T), to wit: "Third-party claimant" has the same meaning as in subsection 20 CSR 100-1.010(1)(H)." The department notices two technical errors and corrects them as well. In paragraph (1)(F)6., in two places, the words "subparagraphs (1)(F)5.A. through (1)(F)5.C." are changed to "subparagraphs (1)(F)5.A. and (1)(F)5.B." because there is no (1)(F)5.C.

COMMENT: Because the Proposed Rule does not specifically remove health information from the definition of "nonpublic personal financial information" and "personally identifiable health information," health information is apparently included in those definitions. If so, the Proposed Rule is outside the scope of the Gramm-Leach-Bliley Act, since that law does not address health information. We propose that the definitions be amended to make it clear that they do not include health information.

RESPONSE: The department does not agree that definitions place the Proposed Rule outside the scope of the Gramm-Leach-Bliley Act. The definitions are sufficiently clear as written.

COMMENT: If health information is to be included in the definition of nonpublic personal financial information even though the regulation of such information is outside the scope of the department's authority, then adopt the Article V of the NAIC privacy model act. RESPONSE: The department declines to adopt Article V at this time.

COMMENT: We suggest that the purpose portion of the regulation be expanded to include the language contained in the NAIC Model at Article I, Sections 2 and 3.

RESPONSE: The department declines to expand the Proposed Rule as suggested. Although the Proposed Rule follows the model in most respects, to the extent it does not, Section 2 might be confusing. Section 3 of the Model is implicit within the Proposed Rule.

COMMENT: We suggest that subparagraph (4)(C)1.O. of the Proposed Rule be amended to insert the workers' compensation exception that is found in the NAIC Model.

RESPONSE AND EXPLANATION OF CHANGE: The department makes the following change to subparagraph (4)(C)1.O.: "For purposes related to the replacement of a group benefit plan, a group health plan, a group welfare plan, or a workers' compensation plan."

COMMENT: This rule will potentially cause confusion in the MC+ program health plans; therefore, those plans should be exempt from notice and opt-out provisions.

RESPONSE: The department disagrees. The Division of Medical Services purchases a group insurance policy from the insurer. The circumstances fall squarely within (1)(F)5. If the licensee provides the required privacy notices to the group insurance policyholder, the Division of Medical Services, and makes no disclosures of nonpublic personal financial information about enrollees to non-affiliates, the licensee is not required by the Proposed Rule to provide the notices to the enrollees solely because they are enrollees. Under federal and state law, no information about the enrollees in the plan may be disclosed in any event.

COMMENT: A strict interpretation of "licensee" could include statutorily created guaranty funds. Will you make an exception for them?

RESPONSE: The department does not believe that such an exception is necessary.

20 CSR 100-6.100 Privacy of Financial Information

(1) Definitions. As used in this rule, unless the context requires otherwise:

(A) "Affiliate" means any company that controls, is controlled by or is under common control with another company.

(B) "Clear and conspicuous" means that a notice is reasonably understandable and designed to call attention to the nature and significance of the information in the notice. For example:

1. Reasonably understandable. A licensee makes its notice reasonably understandable if it:

A. Presents the information in the notice in clear, concise sentences, paragraphs, and sections;

B. Uses short explanatory sentences or bullet lists whenever possible;

C. Uses definite, concrete, everyday words and active voice whenever possible;

D. Avoids multiple negatives;

E. Avoids legal and highly technical business terminology whenever possible; and

F. Avoids explanations that are imprecise and readily subject to different interpretations.

2. Designed to call attention. A licensee designs its notice to call attention to the nature and significance of the information in it if the licensee:

A. Uses a plain-language heading to call attention to the notice;

B. Uses a typeface and type size that are easy to read;

- C. Provides wide margins and ample line spacing;
- D. Uses boldface or italics for key words; and

E. In a form that combines the licensee's notice with other information, uses distinctive type size, style, and graphic devices, such as shading or sidebars.

3. Notices on web sites. If a licensee provides a notice on a web page, the licensee designs its notice to call attention to the nature and significance of the information in it if the licensee uses text or visual cues to encourage scrolling down the page if necessary to view the entire notice and ensure that other elements on the web site (such as text, graphics, hyperlinks or sound) do not distract attention from the notice, and the licensee either:

A. Places the notice on a screen that consumers frequently access, such as a page on which transactions are conducted; or

B. Places a link on a screen that consumers frequently access, such as a page on which transactions are conducted, that connects directly to the notice and is labeled appropriately to convey the importance, nature and relevance of the notice.

(C) "Collect" means to obtain information that the licensee organizes or can retrieve by the name of an individual or by identifying number, symbol or other identifying particular assigned to the individual, irrespective of the source of the underlying information.

(D) "Director" means the director of the Missouri Department of Insurance.

(E) "Company" means a corporation, limited liability company, business trust, general or limited partnership, association, sole proprietorship or similar organization.

(F) "Consumer" means an individual who seeks to obtain, obtains or has obtained an insurance product or service from a licensee that is to be used primarily for personal, family or house-hold purposes, and about whom the licensee has nonpublic personal information, or that individual's legal representative. For example:

1. An individual who provides nonpublic personal information to a licensee in connection with obtaining or seeking to obtain financial, investment or economic advisory services relating to an insurance product or service is a consumer regardless of whether the licensee establishes an ongoing advisory relationship;

2. An applicant for insurance prior to the inception of insurance coverage is a licensee's consumer;

3. An individual who is a consumer of another financial institution is not a licensee's consumer solely because the licensee is acting as agent for, or provides processing or other services to, that financial institution;

4. An individual is a licensee's consumer if:

A. The individual is:

(I) A beneficiary of a life insurance policy underwritten by the licensee;

(II) A claimant under an insurance policy or certificate issued by the licensee, other than a third-party claimant;

(III) An insured or an annuitant under an insurance policy or an annuity, respectively, issued by the licensee;

 (IV) A mortgagor of a mortgage covered under a mortgage insurance policy; and

B. The licensee discloses nonpublic personal financial information about the individual to a nonaffiliated third party other than as permitted under subsections (4)(A), (4)(B), and (4)(C) of this rule;

5. Provided that the licensee provides the initial, annual and revised notices under subsections (2)(A), (2)(B), and (2)(E) of this rule to the plan sponsor, group or blanket insurance policyholder or group annuity contractholder, and further provided that the licensee does not disclose to a nonaffiliated third party nonpublic personal financial information about such an individual other than as permitted under subsections (4)(A), (4)(B), and (4)(C) of this

rule, an individual is not the consumer of the licensee solely because he or she is:

A. A participant or a beneficiary of an employee benefit plan that the licensee administers or sponsors or for which the licensee acts as a trustee, insurer or fiduciary;

B. Covered under a group or blanket insurance policy or group annuity contract issued by the licensee;

6. The individuals described in subparagraphs (1)(F)5.A. and (1)(F)5.B. are consumers of a licensee if the licensee does not meet all the conditions of paragraph (1)(F)5. In no event shall the individuals, solely by virtue of the status described in subparagraphs (1)(F)5.A. and (1)(F)5.B. of this subsection, be deemed to be customers for purposes of this rule;

7. An individual is not a licensee's consumer solely because he or she is a beneficiary of a trust for which the licensee is a trustee;

8. An individual is not a licensee's consumer solely because he or she has designated the licensee as trustee for a trust.

(G) "Consumer reporting agency" has the same meaning as in section 603(f) of the federal Fair Credit Reporting Act (15 U.S.C. 1681a(f)).

(H) "Control" means:

1. Ownership, control or power to vote twenty-five percent (25%) or more of the outstanding shares of any class of voting security of the company, directly or indirectly, or acting through one (1) or more other persons;

2. Control in any manner over the election of a majority of the directors, trustees or general partners (or individuals exercising similar functions) of the company; or

3. The power to exercise, directly or indirectly, a controlling influence over the management or policies of the company, as the commissioner determines.

(I) "Customer" means a consumer who has a customer relationship with a licensee.

(J) "Customer relationship" means a continuing relationship between a consumer and a licensee under which the licensee provides one or more insurance products or services to the consumer that are to be used primarily for personal, family or household purposes. Examples.

1. A consumer has a continuing relationship with a licensee if:

A. The consumer is a current policyholder of an insurance product issued by or through the licensee; or

B. The consumer obtains financial, investment or economic advisory services relating to an insurance product or service from the licensee for a fee.

2. A consumer does not have a continuing relationship with a licensee if:

A. The consumer applies for insurance but does not purchase the insurance;

B. The licensee sells the consumer airline travel insurance in an isolated transaction;

C. The individual is no longer a current policyholder of an insurance product or no longer obtains insurance services with or through the licensee;

D. The consumer is a beneficiary or claimant under a policy and has submitted a claim under a policy choosing a settlement option involving an ongoing relationship with the licensee;

E. The consumer is a beneficiary or a claimant under a policy and has submitted a claim under a policy choosing a lump sum settlement option;

F. The customer's policy is lapsed, expired, or otherwise inactive or dormant under the licensee's business practices, and the licensee has not communicated with the customer about the relationship for a period of twelve (12) consecutive months, other than annual privacy notices, material required by law or rule, communication at the direction of a state or federal authority, or promotional materials; G. The individual is an insured or an annuitant under an insurance policy or annuity, respectively, but is not the policyholder or owner of the insurance policy or annuity; or

H. For the purposes of this rule, the individual's last known address according to the licensee's records is deemed invalid. An address of record is deemed invalid if mail sent to that address by the licensee has been returned by the postal authorities as undeliverable and if subsequent attempts by the licensee to obtain a current valid address for the individual have been unsuccessful.

(K) "Financial institution" means any institution the business of which is engaging in activities that are financial in nature or incidental to such financial activities as described in section 4(k) of the Bank Holding Company Act of 1956 (12 U.S.C. 1843(k)).

1. Financial institution does not include:

A. Any person or entity with respect to any financial activity that is subject to the jurisdiction of the Commodity Futures Trading Commission under the Commodity Exchange Act (7 U.S.C. 1 *et seq.*);

B. The Federal Agricultural Mortgage Corporation or any entity charged and operating under the Farm Credit Act of 1971 (12 U.S.C. 2001 *et seq.*); or

C. Institutions chartered by Congress specifically to engage in securitizations, secondary market sales (including sales of servicing rights) or similar transactions related to a transaction of a consumer, as long as the institutions do not sell or transfer nonpublic personal information to a nonaffiliated third party.

(L) "Financial product or service" means any product or service that a financial holding company could offer by engaging in an activity that is financial in nature or incidental to such a financial activity under section 4(k) of the Bank Holding Company Act of 1956 (12 U.S.C. 1843(k)). Financial service includes a financial institution's evaluation or brokerage of information that the financial institution collects in connection with a request or an application from a consumer for a financial product or service.

(M) "Insurance product or service" means any product or service that is offered by a licensee pursuant to the insurance laws of this state. Insurance service includes a licensee's evaluation, brokerage or distribution of information that the licensee collects in connection with a request or an application from a consumer for a insurance product or service.

(N) "Licensee" means all licensed insurers, producers and other persons licensed or required to be licensed, or authorized or required to be authorized, or registered or required to be registered by the director pursuant to the laws of this state.

1. A licensee is not subject to the notice and opt out requirements for nonpublic personal financial information set forth in sections (1), (2), (3), and (4) of this rule if the licensee is an employee, agent or other representative of another licensee ("the principal") and:

A. The principal otherwise complies with, and provides the notices required by, the provisions of this rule; and

B. The licensee does not disclose any nonpublic personal information to any other person other than the principal or its affiliates in a manner permitted by this rule, other than as permitted by subparagraph (4)(B)1.E.

2. Nonadmitted insurers.

A. Subject to subparagraph (1)(N)1.B., "licensee" shall also include a nonadmitted insurer that accepts business placed through a licensed surplus lines broker in this state, but only in regard to the surplus lines placements placed pursuant to Chapter 384, RSMo.

B. A surplus lines broker or surplus lines insurer shall be deemed to be in compliance with the notice and opt out requirements for nonpublic personal financial information set forth in sections (1), (2), (3), and (4) of this rule provided:

(I) The broker or insurer does not disclose nonpublic personal information of a consumer or a customer to nonaffiliated

third parties for any purpose, including joint servicing or marketing under subsection (4)(A) of this rule, except as permitted by subsections (4)(B) or (4)(C) of this rule; and

(II) The broker or insurer delivers a notice to the consumer at the time a customer relationship is established on which the following is printed in sixteen (16)-point type:

PRIVACY NOTICE

NEITHER THE U.S. BROKERS THAT HANDLED THIS INSURANCE NOR THE INSURERS THAT HAVE UNDER-WRITTEN THIS INSURANCE WILL DISCLOSE NONPUB-LIC PERSONAL INFORMATION CONCERNING THE BUYER TO NONAFFILIATES OF THE BROKERS OR INSUR-ERS EXCEPT AS PERMITTED BY LAW.

(O) "Nonaffiliated third party."

1. "Nonaffiliated third party" means any person except:

A. A licensee's affiliate; or

B. A person employed jointly by a licensee and any company that is not the licensee's affiliate (but nonaffiliated third party includes the other company that jointly employs the person).

2. Nonaffiliated third party includes any company that is an affiliate solely by virtue of the direct or indirect ownership or control of the company by the licensee or its affiliate in conducting merchant banking or investment banking activities of the type described in section 4(k)(4)(H) or insurance company investment activities of the type described in section 4(k)(4)(I) of the federal Bank Holding Company Act (12 U.S.C. 1843(k)(4)(H) and (I)).

(P) "Nonpublic personal information" means nonpublic personal financial information.

(Q) "Nonpublic personal financial information."

1. "Nonpublic personal financial information" means:

A. Personally identifiable financial information; and

B. Any list, description or other grouping of consumers (and publicly available information pertaining to them) that is derived using any personally identifiable financial information that is not publicly available.

2. Nonpublic personal financial information does not include:

A. Publicly available information, except as included on a list described in subparagraph (1)(Q)1.B.; or

B. Any list, description or other grouping of consumers (and publicly available information pertaining to them) that is derived without using any personally identifiable financial information that is not publicly available.

(I) Examples of lists.

(a) Nonpublic personal financial information includes any list of individuals' names and street addresses that is derived in whole or in part using personally identifiable financial information that is not publicly available, such as account numbers.

(b) Nonpublic personal financial information does not include any list of individuals' names and addresses that contains only publicly available information, is not derived in whole or in part using personally identifiable financial information that is not publicly available, and is not disclosed in a manner that indicates that any of the individuals on the list is a consumer of a financial institution.

(R) "Personally identifiable financial information."

1. "Personally identifiable financial information" means any information:

A. A consumer provides to a licensee to obtain an insurance product or service from the licensee;

B. About a consumer resulting from a transaction involving an insurance product or service between a licensee and a consumer; or C. The licensee otherwise obtains about a consumer in connection with providing an insurance product or service to that consumer.

2. Examples.

A. Information included. Personally identifiable financial information includes:

(I) Information a consumer provides to a licensee on an application to obtain an insurance product or service;

(II) Account balance information and payment history;

(III) The fact that an individual is or has been one of the licensee's customers or has obtained an insurance product or service from the licensee;

(IV) Any information about the licensee's consumer if it is disclosed in a manner that indicates that the individual is or has been the licensee's consumer;

(V) Any information that a consumer provides to a licensee or that the licensee or its agent otherwise obtains in connection with collecting on a loan or servicing a loan;

(VI) Any information the licensee collects through an Internet cookie (an information-collecting device from a web server); and

(VII) Information from a consumer report.

B. Information not included. Personally identifiable financial information does not include:

(I) A list of names and addresses of customers of an entity that is not a financial institution; and

(II) Information that does not identify a consumer, such as aggregate information or blind data that does not contain personal identifiers such as account numbers, names or addresses.

(S) "Publicly available information."

1. "Publicly available information" means any information that a licensee has a reasonable basis to believe is lawfully made available to the general public from:

A. Federal, state or local government records;

B. Widely distributed media; or

C. Disclosures to the general public that are required to be made by federal, state or local law.

2. Reasonable basis. A licensee has a reasonable basis to believe that information is lawfully made available to the general public if the licensee has taken steps to determine:

A. That the information is of the type that is available to the general public; and

B. Whether an individual can direct that the information not be made available to the general public and, if so, that the licensee's consumer has not done so.

3. Examples.

A. Government records. Publicly available information in government records includes information in government real estate records and security interest filings.

B. Widely distributed media. Publicly available information from widely distributed media includes information from a telephone book, a television or radio program, a newspaper or a web site that is available to the general public on an unrestricted basis. A web site is not restricted merely because an Internet service provider or a site operator requires a fee or a password, so long as access is available to the general public.

C. Reasonable basis.

(I) A licensee has a reasonable basis to believe that mortgage information is lawfully made available to the general public if the licensee has determined that the information is of the type included on the public record in the jurisdiction where the mortgage would be recorded.

(II) A licensee has a reasonable basis to believe that an individual's telephone number is lawfully made available to the general public if the licensee has located the telephone number in the telephone book or the consumer has informed you that the telephone number is not unlisted. (T) "Third-party claimant" has the same meaning as in subsection 20 CSR 100-1.010(1)(H).

(4) Exceptions to Limits on Disclosures of Financial Information.

(A) Exception to Opt Out Requirements for Disclosure of Nonpublic Personal Financial Information for Service Providers and Joint Marketing.

1. General rule.

A. The opt out requirements in subsections (2)(D) and (3)(A) do not apply when a licensee provides nonpublic personal financial information to a nonaffiliated third party to perform services for the licensee or functions on the licensee's behalf, if the licensee:

(I) Provides the initial notice in accordance with subsection (2)(A); and

(II) Enters into a contractual agreement with the third party that prohibits the third party from disclosing or using the information other than to carry out the purposes for which the licensee disclosed the information, including use under an exception in subsection (4)(B) or (4)(C) in the ordinary course of business to carry out those purposes.

B. Example. If a licensee discloses nonpublic personal financial information under this section to a financial institution with which the licensee performs joint marketing, the licensee's contractual agreement with that institution meets the requirements of part (4)(A)1.A.(II) if it prohibits the institution from disclosing or using the nonpublic personal financial information except as necessary to carry out the joint marketing or under an exception in subsection (4)(B) or (4)(C) in the ordinary course of business to carry out that joint marketing.

2. Service may include joint marketing. The services a nonaffiliated third party performs for a licensee under paragraph (4)(A)1. of this section may include marketing of the licensee's own products or services or marketing of financial products or services offered pursuant to joint agreements between the licensee and one (1) or more financial institutions.

3. Definition of "joint agreement." For purposes of this section, "joint agreement" means a written contract pursuant to which a licensee and one (1) or more financial institutions jointly offer, endorse or sponsor a financial product or service.

(B) Exceptions to Notice and Opt Out Requirements for Disclosure of Nonpublic Personal Financial Information for Processing and Servicing Transactions.

1. Exceptions for processing transactions at consumer's request. The requirements for initial notice in subparagraph (2)(A)1.B., the opt out in subsections (2)(D) and (3)(A), and service providers and joint marketing in subsection (4)(A) do not apply if the licensee discloses nonpublic personal financial information as necessary to effect, administer or enforce a transaction that a consumer requests or authorizes, or in connection with:

A. Servicing or processing an insurance product or service that a consumer requests or authorizes;

B. Maintaining or servicing the consumer's account with a licensee, or with another entity as part of a private label credit card program or other extension of credit on behalf of such entity;

C. A proposed or actual securitization, secondary market sale (including sales of servicing rights) or similar transaction related to a transaction of the consumer;

D. Reinsurance or stop loss or excess loss insurance; or

E. Soliciting insurance quotes on behalf of a consumer by an agent or a broker.

2. "Necessary to effect, administer or enforce a transaction" means that the disclosure is:

A. Required, or is one of the lawful or appropriate methods, to enforce the licensee's rights or the rights of other persons engaged in carrying out the financial transaction or providing the product or service; or B. Required, or is a usual, appropriate or acceptable method:

(I) To carry out the transaction or the product or service business of which the transaction is a part, and record, service or maintain the consumer's account in the ordinary course of providing the insurance product or service;

(II) To administer or service benefits or claims relating to the transaction or the product or service business of which it is a part;

(III) To provide a confirmation, statement or other record of the transaction, or information on the status or value of the insurance product or service to the consumer or the consumer's agent or broker;

(IV) To accrue or recognize incentives or bonuses associated with the transaction that are provided by a licensee or any other party;

(V) To underwrite insurance at the consumer's request or for any of the following purposes as they relate to a consumer's insurance: account administration, reporting, investigating or preventing fraud or material misrepresentation, processing premium payments, processing insurance claims, administering insurance benefits (including utilization review activities), participating in research projects or as otherwise required or specifically permitted by federal or state law; or

(VI) In connection with:

(a) The authorization, settlement, billing, processing, clearing, transferring, reconciling or collection of amounts charged, debited or otherwise paid using a debit, credit or other payment card, check or account number, or by other payment means;

(b) The transfer of receivables, accounts or interests therein; or

(c) The audit of debit, credit or other payment information.

(C) Other Exceptions to Notice and Opt Out Requirements for Disclosure of Nonpublic Personal Financial Information.

1. Exceptions to opt out requirements. The requirements for initial notice in subparagraph (2)(A)1.B., the opt out in subsections (2)(D) and (3)(A), and service providers and joint marketing in subsection (4)(A) do not apply when a licensee discloses nonpublic personal financial information:

A. With the consent or at the direction of the consumer, provided that the consumer has not revoked the consent or direction;

B. To protect the confidentiality or security of a licensee's records pertaining to the consumer, service, product or transaction;

C. To protect against or prevent actual or potential fraud or unauthorized transactions;

D. For required institutional risk control or for resolving consumer disputes or inquiries;

E. To persons holding a legal or beneficial interest relating to the consumer;

F. To persons acting in a fiduciary or representative capacity on behalf of the consumer;

G. To provide information to insurance rate advisory organizations, guaranty funds or agencies, agencies that are rating a licensee, persons that are assessing the licensee's compliance with industry standards, and the licensee's attorneys, accountants and auditors;

H. To the extent specifically permitted or required under other provisions of law and in accordance with the federal Right to Financial Privacy Act of 1978 (12 U.S.C. 3401 *et seq.*), to law enforcement agencies (including the Federal Reserve Board, Office of the Comptroller of the Currency, Federal Deposit Insurance Corporation, Office of Thrift Supervision, National Credit Union Administration, the Securities and Exchange Commission, the Secretary of the Treasury, with respect to 31 U.S.C. Chapter 53, Subchapter II (Records and Reports on Monetary Instruments and Transactions) and 12 U.S.C. Chapter 21 (Financial Recordkeeping), a state insurance authority, and the Federal Trade Commission), self-regulatory organizations or for an investigation on a matter related to public safety;

I. To a consumer reporting agency in accordance with the federal Fair Credit Reporting Act (15 U.S.C. 1681 *et seq.*);

J. From a consumer report reported by a consumer reporting agency;

K. In connection with a proposed or actual sale, merger, transfer or exchange of all or a portion of a business or operating unit if the disclosure of nonpublic personal financial information concerns solely consumers of the business or unit;

L. To comply with federal, state or local laws, rules and other applicable legal requirements;

M. To comply with a properly authorized civil, criminal or regulatory investigation, or subpoena or summons by federal, state or local authorities;

N. To respond to judicial process or government regulatory authorities having jurisdiction over a licensee for examination, compliance or other purposes as authorized by law; or

O. For purposes related to the replacement of a group benefit plan, a group health plan, a group welfare plan, or a workers' compensation plan.

2. Example of revocation of consent. A consumer may revoke consent by subsequently exercising the right to opt out of future disclosures of nonpublic personal information as permitted under paragraph (2)(D)7.

February 15, 2002 Vol. 27, No. 4

The Secretary of State is required by sections 347.141 and 359.481, RSMo 2000 to publish dissolutions of limited liability companies and limited partnerships. The content requirements for the one-time publishing of these notices are prescribed by statute. This listing is published pursuant to these statutes. We request that documents submitted for publication in this section be submitted in camera ready 8 1/2" x 11" manuscript.

NOTICE TO THE UNKNOWN CREDITORS OF CUSTOM CLEANING SERVICE, LLC

You are hereby notified that on January 9, 2002, Custom Cleaning Service, LLC, a Missouri limited liability company (the "Company"), the principal office of which is located in St. Louis County, Missouri, filed Articles of Dissolution by Voluntary Action with the Secretary of State of Missouri.

In order to file a claim with the Company, you must furnish the amount and the basis for the claim and provide all necessary documentation supporting this claim. All claims must be mailed to:

> Carla A. Edelen 2928 S. Brentwood Blvd. St. Louis, MO 63114

A claim against Custom Cleaning Service, LLC will be barred unless a proceeding to enforce the claim is commenced within two years after the publication of this notice.

NOTICE TO THE UNKNOWN CREDITORS OF CUSTOM CARE CLEANING SERVICE, LLC

You are hereby notified that on August 30, 2001, Custom Care Cleaning Service, LLC, a Missouri limited liability company (the "Company"), the principal office of which is located in St. Louis County, Missouri, filed Articles of Dissolution by Voluntary Action with the Secretary of State of Missouri.

In order to file a claim with the Company, you must furnish the amount and the basis for the claim and provide all necessary documentation supporting this claim. All claims must be mailed to:

> Carla A. Edelen 2928 S. Brentwood Blvd. St. Louis, MO 63114

A claim against Custom Care Cleaning Service, LLC will be barred unless a proceeding to enforce the claim is commenced within two years after the publication of this notice.

Bid Openings

OFFICE OF ADMINISTRATION Division of Purchasing

BID OPENINGS

Sealed Bids in one (1) copy will be received by the Division of Purchasing, Room 580, Truman Building, PO Box 809, Jefferson City, MO 65102, telephone (573) 751-2387 at 2:00 p.m. on dates specified below for various agencies throughout Missouri. Bids are available to download via our homepage: www.moolb.state.mo.us. Prospective bidders may receive specifications upon request.

- B1E02189 Self-Contained Breathing Apparatus 2/15/02;
- B1E02191 Laundry/Dry Cleaning Supplies 2/15/02;
- B1E02194 Corrugated Sheets 2/15/02;
- B3E02137 Trash Collection Services 2/15/02;
- B3Z02048 Exhibit: Mobile-"Cave Caravan" Design 2/15/02;
- B1E02195 Bakery Products-St. Louis Area 2/19/02;
- B1E02197 Food Products: Soup, Sauce & Gravy Mixes 2/19/02;
- B3E02135 Janitorial Services 2/19/02;
- B3E02136 Janitorial Services 2/19/02;
- B1E02196 Feed: Trout 2/20/02;
- B1E02192 Fabric: Muslin Sheeting 2/21/02;
- B3E02145 Print: 3-Part Carbonless Continuous Form Sets 2/21/02;
- B3E02132 Janitorial Services 2/22/02;
- B1E02198 Vehicle: Repair 2/25/02;
- B3Z02108 Actuarial Services 2/25/02;
- B1E02199 Equipment: Agricultural Attachments 2/27/02;
- B3Z02144 Print: Application-for-Title (Carbonless Forms) 2/27/02;
- B1E02200 Tractors 2/28/02;
- B3Z02046 Hazardous Substance Cleanup & Disposal Services 2/28/02.

1.) Proprietary Purchase-Booklet Making System & Bins for Bourg Modulen Collator, supplied by SPBI, Inc.

2.) ESRI's Geographic Information System (GIS) Software, supplied by Environmental Systems Research Institute, (ESRI) Inc.

Comprehensive Assessment System, supplied by CTB/McGraw Hill.

Maintenance Service-Predictive Dialer System, supplied by Redmond Avaya PDS Group.

It is the intent of the State of Missouri, Division of Purchasing to purchase the following as a single feasible source without competitive bids. If suppliers exist other than the one identified, contact (573) 751-2387 immediately.

James Miluski, CPPO, Director of Purchasing February 15, 2002 Vol. 27, No. 4

Rule Changes Since Update to Code of State Regulations

Missouri Register

This cumulative table gives you the latest status of rules. It contains citations of rulemakings adopted or proposed after deadline for the monthly Update Service to the *Code of State Regulations*, citations are to volume and page number in the *Missouri Register*, except for material in this issue. The first number in the table cite refers to the volume number or the publication year—25 (2000), 26 (2001) and 27 (2002). MoReg refers to *Missouri Register* and the numbers refer to a specific *Register* page, R indicates a rescission, W indicates a withdrawal, S indicates a statement of actual cost, T indicates an order terminating a rule, N.A. indicates not applicable and RUC indicates a rule under consideration.

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1 COD 10	OFFICE OF ADMINISTRATION	1.			25 M-D 2479
1 CSR 10	State Officials' Salary Compensation Schedu	lie			25 MoReg 2478 27 MoReg 189
1 CSR 50-3.010	Missouri Ethics Commission		26 MoReg 2219		
2 CSR 10-5.010	DEPARTMENT OF AGRICULTURE Market Development	26 MoReg 1305R			
2 CGD 10 5 015	- -	26 MoReg 1305			
2 CSR 10-5.015 2 CSR 30-2.010	Market Development Animal Health	26 MoReg 2217	26 MoReg 2263		
2 CSR 30-2.040	Animal Health				
2 CSR 30-6.020	Animal Health	26 MoReg 2258	26 MoReg 2267		
2 CSR 90-10.012	Weights and Measures				
2 CSR 90-10.013	Weights and Measures		27 MoReg 9		
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3 CSR 10-4.111 3 CSR 10-5.550	Conservation Commission		2/ MoReg 220	27 MoReg 253	
3 CSR 10-5.550	Conservation Commission				
3 CSR 10-5.559	Conservation Commission		26 MoReg 1895.	27 MoReg 253	
3 CSR 10-5.560	Conservation Commission		26 MoReg 1897.	27 MoReg 254	
3 CSR 10-5.565	Conservation Commission		26 MoReg 1899.	27 MoReg 254	
3 CSR 10-6.405	Conservation Commission Conservation Commission		26 MoReg 2075 .	27 MoReg 254	27 MaDag 279
3 CSR 10-7.455			N.A		27 Mokeg 278
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4 CSR 10-2.022	Missouri State Board of Accountancy	26 MoReg 2345	26 MoReg 2348		
4 CSR 10-2.041	Missouri State Board of Accountancy	26 MoReg 2346	26 MoReg 2352		
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4 CSR 15-1.030	Acupuncturist Advisory Committee		26 MoReg 1631 .	27 MoReg 21	
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4 CSR 15-4.010	Acupuncturist Advisory Committee				
4 CSR 15-4.020	Acupuncturist Advisory Committee		26 MoReg 1653.	27 MoReg 23	
4 CSR 30-3.020	Missouri Board for Architects, Professional				
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4 CSR 30-3.030	Missouri Board for Architects, Professional Engineers and Professional Land Surveyors		26 MoReg 2076		
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4 CSR 30-5.130	Missouri Board for Architects, Professional		26 M. D 2002D		
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4 CSR 30-11.015	Missouri Board for Architects, Professional		20 moneg 2003		
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4 CSR 40-4.015	Office of Athletics		R	
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4 CSR 40-4.030	Office of Athletics	26 MoReg 2376		
4 CSR 40-4.040	Office of Athletics	26 MoReg 2382		
4 CSR 40-4.050	Office of Athletics	26 MoReg 2384	R	
4 CSR 40-4.060	Office of Athletics	26 MoReg 2387		
4 CSR 40-4.070 4 CSR 40-4.080	Office of Athletics Office of Athletics		R	
4 CSR 40-4.090	Office of Athletics			
4 CSR 40-5.010	Office of Athletics	26 MoReg 2392		
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4 CSR 65-1.060 4 CSR 65-2.010	Endowed Care Cemeteries Endowed Care Cemeteries			
4 CSR 65-2.050 4 CSR 90-2.010	Endowed Care Cemeteries State Board of Cosmetology	26 MoReg 2096		
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4 CSR 90-8.010 4 CSR 90-12.080	State Board of Cosmetology State Board of Cosmetology	27 MoReg 15		
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4 CSR 100	Division of Credit Unions			26 MoReg 2230
4 CSR 100-2.040 4 CSR 100-2.085	Division of Credit Unions Division of Credit Unions	26 MoReg 1795		
4 CSR 100-2.160	Division of Credit Unions	26 MoReg 1796	27 MoReg 177	
4 CSR 110-2.170 4 CSR 110-2.240	Missouri Dental Board Missouri Dental Board			
4 CSR 120-1.010 4 CSR 120-2.010	State Board of Embalmers and Funeral Directors State Board of Embalmers and Funeral Directors	26 MoReg 2276		
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4 CSR 240-2.130	Public Service Commission	26 MoReg 1966		T 7
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5 CSR 30-4.040	DEPARTMENT OF ELEMENTARY AND S				
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5 CSR 30-340.010	Division of School Services		.26 MoReg 2103		
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5 CSR 30-660.030	Division of School Services Division of School Services		.26 MoReg 2284R		
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5 CSR 50-340.110	Division of School Improvement		.26 MoReg 2103		
	(Changed from 5 CSR 30-340.010)				
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