Rules of
Department of Social Services
Division 40—Family Support Division
Chapter 1—Organization

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PURPOSE: In accordance with requirements in section 536.023, RSMo, this rule describes the functions and general organization of the Family Support Division of the Department of Social Services.

(1) General Function. The Family Support Division, hereinafter referred to as the division, was established by Executive Order 03-02 to administer the income maintenance (IM) programs, the child support (CS) program, and rehabilitation services for the blind (RSB) programs for the state, as established by federal and state laws. The legal basis for establishing the division is provided in sections 207.010 and 454.400, RSMo.

(2) Central Office. The division’s central office is located at 615 Howerton Court, PO Box 2320, Jefferson City, MO 65102–2320; telephone: (573) 751–3221; TDD telephone: 1–800–735–2966; online: www.dss.mo.gov/fsd. The division director is located at the central office and is responsible for the division’s overall organization, management, policy formulation, and delivery of services, as set forth in federal and state laws and regulations.

(3) IM Programs. The location of each IM office, descriptions of IM services, and access to online services is provided for the public at www.dss.mo.gov and www.dss.mo.gov/fsd. IM services include: (A) Programs for food security— 1. Supplemental Nutrition Assistance Program (SNAP), known in Missouri as the Food Stamp Program; and 2. Food Distribution programs; (B) Programs for children and families— 1. Temporary Assistance; 2. MO HealthNet for Kids; 3. MO HealthNet for Pregnant Women and Newborns; 4. MO HealthNet for Families; 5. Uninsured Women’s Health Service; and 6. Child Care Services; (C) Programs for the aged, blind, and persons with disabilities— 1. MO HealthNet; 2. Nursing Care; 3. Home and Community–Based Services; 4. Prevention of Spousal Impoverishment; 5. Supplemental Aid to the Blind; 6. Blind Pension; 7. Adult Supplemental Payments; and 8. Medicare Cost Savings Programs; and (D) Other income maintenance/self-sufficiency programs and services— 1. Community Services Block Grant (CSBG) Programs; 2. Low Income Home Energy Assistance Program (LIHEAP); 3. Emergency Solutions Grant/Homeless Services; 4. Refugee Resettlement; 5. Emergency management services; and 6. Voter registration.

(4) CS Program. The location of each CS office, descriptions of CS services, and access to online services is provided for the public at www.dss.mo.gov and www.dss.mo.gov/cse. CS services include: (A) Locating parents; (B) Paternity establishment for children born to unmarried parents; (C) Child and medical support order establishment; (D) Support order enforcement; (E) Support order review and modification; (F) Interstate and international child support services if a parent lives in another state or a reciprocating country; and (G) Payment processing through operation of Missouri’s state disbursement unit, the Family Support Payment Center.

(5) RSB Programs. The location of each RSB office, descriptions of RSB services, and information on accessing services is provided for the public at www.dss.mo.gov and www.dss.mo.gov/fsd/rsb. Services include: (A) Vocational Rehabilitation; (B) Independent Living Rehabilitation; (C) Children’s Services; (D) Older Blind Services; (E) Transition Services; (F) Business Enterprise Program; and (G) Prevention of Blindness.
