## Rules of

### Department of Social Services

**Division 70—MO HealthNet Division**

**Chapter 60—Durable Medical Equipment Program**

<table>
<thead>
<tr>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 CSR 70-60.010  Durable Medical Equipment Program</td>
<td>3</td>
</tr>
</tbody>
</table>
PUBLISHER’S NOTE: The secretary of state has determined that the publication of the entire text of the material which is incorporated by reference as a portion of this rule would be unduly cumbersome or expensive. This material as incorporated by reference in this rule as published by the Department of Social Services, MO HealthNet Division, 615 Hower-ton Court, Jefferson City, MO 65109, at its website at https://dssruletracker.mo.gov/dss-proposed-rules/welcome.action. This rule does not incorporate any subsequent amendments or additions.

(5) Provider Participation.
(A) The following types of providers may be reimbursed by MO HealthNet for items covered under the DME program if they are enrolled MO HealthNet DME providers and enrolled with Medicare as a durable medical equipment prosthetic and orthotic supplier:

1. Medicare covered services are provided to patients who have both MO HealthNet and Medicare; or
2. The item needed is not available or does not have a comparable substitute from Missouri or bordering state providers.

(C) If the provider requests authorization for equipment or supplies for a MO HealthNet patient who is not also Medicare eligible or requests authorization for services that are available or have a comparable substitute in Missouri or a bordering state, the out-of-state (non-bordering) durable medical equipment provider only if—
1. Medicare covered services are provided to patients who have both MO HealthNet and Medicare; or
2. The item needed is not available or does not have a comparable substitute from Missouri or bordering state providers.

(6) Covered Services. It is the provider’s responsibility to determine the coverage benefits for a MO HealthNet eligible participant based on his or her type of assistance as outlined in the DME manual. Reimbursement will be made to qualified participating DME providers only for DME items, prescribed by the participant’s physician to be medically necessary. Specific procedure codes that are
covered under the DME program are listed in Section 19 of the DME provider manual, which is incorporated by reference and made a part of this rule. These items must be suitable for use in any setting in which normal life activities take place, as defined in 42 CFR 440.70(c)(1) when ordered in writing by the participant’s physician. Although an item is classified as DME, it may not be covered in every instance. Coverage is based on the fact that the item is reasonable and necessary for treatment of the illness or injury, or to improve the functioning of a malformed or permanently inoperative body part, and the equipment meets the definition of DME. Even though a DME item may serve some useful medical purpose, consideration must be given by the physician and the DME supplier to what extent, if any, it is reasonable for MO HealthNet to pay for the item as opposed to another realistically feasible alternative pattern of care. Consideration should be given by the physician and the DME supplier as to whether the item serves essentially the same purpose as equipment already available to the participant. If two (2) different items each meet the need of the participant, the less expensive item must be employed, all other conditions being equal.

(7) Documentation. The DME provider and physician shall document how they determined the least expensive, feasible alternative for treatment of the disability, illness or injury, or to improve the functioning of a malformed or permanently inoperative body part and maintain documentation in compliance with 13 CSR 70-3.030.

(8) Durable medical equipment for participants who are in a nursing facility or inpatient hospital. DME is not covered for those participants residing in a nursing home. DME is included in the nursing home per diem rate and not paid for separately with the exception of custom and power wheelchairs, prosthetic devices, and ventilators. DME that is used while the participant is in inpatient hospital care is not paid for separately under the DME program. These costs are recognized as part of the hospital’s inpatient per diem rate.

(9) Face-to-face encounter and documentation requirements.

(A) For certain items of DME, a face-to-face encounter is required, as indicated in 42 CFR 440.70(g)(1). A list of DME items subject to face-to-face encounter requirements may be found at https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Medicare-Review/FacetoFaceEncounterRequirementforCertainDurableMedicalEquipment.html, revised March 26, 2015. A copy of the list of DME items subject to face-to-face encounter requirements as of January 3, 2020, is incorporated by reference and made part of this rule as published by the Department of Social Services, MO HealthNet Division, 615 Howerton Court, Jefferson City, MO 65109, at its website at https://dssruletracker.mo.gov/dss-proposed-rules/welcome.action. This rule does not incorporate subsequent amendments or additions.

(B) No Medicaid payment for items of DME for which a face-to-face encounter is required shall be made unless there is documentation of a face-to-face encounter that meets the following criteria:

1. Related to the primary reason the beneficiary requires medical equipment;
2. Occurs no more than six (6) months prior to the written order;
3. Occurs prior to the date of service delivery; and
4. Conducted by a physician (M.D. or D.O.) or one (1) of the following non-physician practitioners (NPP):
   A. A nurse practitioner working in collaboration with a physician;
   B. A clinical nurse specialist working in collaboration with a physician; or
   C. A physician assistant, under the supervision of a physician.

(C) The physician responsible for ordering the DME service must document the face-to-face encounter which is related to the primary reason the participant requires the DME. If an allowed NPP performs the face-to-face encounter, the clinical findings of that face-to-face encounter must be communicated to the enrolled ordering physician and be incorporated into the ordering physician’s medical record for the participant.

(D) The DME provider must ensure that it has received the face-to-face documentation for each item of DME and for each participant for whom it is required. The DME provider must maintain the documentation in the participant’s record or files at their own location. The documentation must include the following:

1. The clinical findings of the face-to-face encounter substantiating the need for the DME;
2. The primary reason that the DME is required;
3. The name, signature, and credentials of the practitioner who conducted the face-to-face encounter; and
4. The date of the face-to-face encounter; or
5. The documentation requirements in paragraph (D)(2). above may be met when incorporated into the pre-certification process, as approved by MHD.

(E) If a Medicare face-to-face encounter document has already been provided for the same participant episode of care, it will also suffice as the MO HealthNet face-to-face documentation requirement.

(10) Non-Covered Items. MO HealthNet does not cover items which primarily serve the following purposes: personal comfort, convenience, education, hygiene, safety, cosmetic, new equipment of unproven value, and equipment of questionable current usefulness or therapeutic value. Specific items which are generally not covered can be found in Section 13.32 of the DME manual. Examples of non-covered items are: air conditioners, computers (unless determined to be used for an augmentation communication device), electric bathlifts, elevators, furniture, toys, home modifications, refrigerators, seat lift chairs, stair lifts or glides, treadmill, water softening systems, wheelchair lifts, wheelchair ramps, whirlpool tubs, or pumps.

(11) Medicare/Medicaid Crossovers. For participants having both Medicare and MO HealthNet eligibility, the MO HealthNet program pays the lesser of the amounts indicated by Medicare to be deductible and/or coinsurance due on the Medicare allowed amount or the difference between the amount paid by Medicare and the MO HealthNet allowed amount.

(12) Records Retention. Sanctions may be imposed by the MO HealthNet Division against a provider for failing to make available, and disclosing to the MO HealthNet Division or its authorized agents, all records relating to services provided to MO HealthNet participants or records relating to MO HealthNet payments, whether or not the records are commingled with non-Title XIX (Medicaid) records in compliance with 13 CSR 70-3.030. These records must be retained for five (5) years from the date of service. Fiscal and medical records coincide with and fully document services billed to the MO HealthNet agency. Providers must furnish or make the records available for inspection or audit by the Department of Social Services or its representative upon request. Failure to furnish, reveal, or retain adequate documentation for services billed to the MO HealthNet program, as specified above, is a violation of this regulation.

AUTHORITY: sections 208.153, 208.201, and 660.017, RSMo 2016.* Original rule