# Rules of Department of Insurance, Financial Institutions and Professional Registration

Division 2015—Acupuncturist Advisory Committee

## Chapter 1—General Rules

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Chapter 1—General Rules

20 CSR 2015-1.010 Complaint Handling and Disposition

PURPOSE: This rule establishes a procedure for the receipt, handling, and disposition of requests for information and complaints.

(1) All complaints shall be made in writing addressed to the Missouri Acupuncture Advisory Committee, 3605 Missouri Boulevard, PO Box 1335, Jefferson City, MO 65102 and fully identify the complainant by name and address. Verbal or telephone communications will not be considered or processed as complaints. The person making these communications will be asked to file a written statement. No member of the Advisory Committee for Acupuncturists may file a complaint with the advisory committee while holding that office, unless that member is excused from further advisory committee deliberation or activity concerning the matters alleged within that complaint. Any division staff member or the advisory committee may file a complaint pursuant to this rule in the same manner as any member of the public.

(2) Upon receipt of a complaint in proper form, the board or advisory committee may investigate the actions of the licensee, applicant, registrant, or unlicensed individual or entity against whom the complaint is made. Each complaint received under this rule shall be acknowledged in writing and the complainant be notified of the ultimate disposition of the complaint.

(3) The advisory committee will maintain each complaint received under this rule. The complaint file will contain a record of each complainant’s name and address; subject(s) of the complaint; the date each complaint is received by the advisory committee; a brief statement of the complaint, including the name of any person injured or victimized by the alleged acts or practices; and the ultimate disposition of the complaint.


20 CSR 2015-1.020 Acupuncturist Credentials, Name and Address Changes

PURPOSE: This rule specifies the title used by a licensed acupuncturist and requirements for maintaining current licensee information.

(1) Any person licensed as an acupuncturist shall use the abbreviations L.A.C. or the licensure title Licensed Acupuncturist after the licensee’s name and ensure that the license bears the current legal name of the licensee.

(2) A licensee whose name or address has changed shall, within thirty (30) days of such change—

(A) Notify the advisory committee via regular mail at PO Box 1335, Jefferson City, MO 65102, fax at 573/751/0735 or email at acupuncture@pr.mo.gov. A name change requires a copy of the document authorizing the name change; and

(B) Destroy the license bearing the former name.

(3) A licensed acupuncturist shall use only those educational credentials in association with the license that have been earned at an acceptable educational institution as defined in 20 CSR 2015-4.020 and that are related to acupuncture.


20 CSR 2015-1.030 Fees

PURPOSE: This rule establishes the various fees and charges for the Acupuncturist Advisory Committee.

(1) All fees shall be paid by cashier’s check, personal check, money order, or other method approved by the division and must be made payable to the Acupuncturist Advisory Committee.

(2) No fee will be refunded should any license be surrendered, suspended, or revoked during the term for which the license is issued.

(3) The fees are established as follows:

(A) Acupuncturist Application Fee $200.00

(B) Acupuncturist Biennial Renewal Fee $125.00

(C) Fingerprinting Fee Amount to be determined by the Missouri State Highway Patrol

(D) Insufficient Funds Check Charge Fee $ 25.00

(E) Late Renewal Fee $ 50.00

(4) Fees may be returned to an applicant or licensee, at the advisory committee’s discretion, with the applicant or licensee submitting a written request to the advisory committee explaining the reason the fee should be returned.