Rules of  
Department of Economic Development  
Division 165—Board of Examiners for Hearing Instrument Specialists  
Chapter 2—Licensure Requirements

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Title 4—DEPARTMENT OF ECONOMIC DEVELOPMENT
Division 165—Board of Examiners for Hearing Instrument Specialists
Chapter 2—Licensure Requirements

4 CSR 165-2.010 Hearing Instrument Specialist in Training (Temporary Permits)

PURPOSE: This rule outlines and explains the responsibilities and requirements of a registered supervisor.

(1) A licensed hearing instrument specialist may apply for a permit to practice as a hearing instrument specialist in training, and defines time limit and supervision requirements for the temporary permit holder.

(2) An approved temporary permit shall entitle the hearing instrument specialist in training to engage in the practice of fitting hearing instruments as defined by section 346.010(11), RSMo. An application for registration of supervision shall be made on a form provided by the board and must be accompanied by the appropriate fee as prescribed in 4 CSR 165-1.020. The application shall not be considered proper and final until qualifications of the supervisor match the criteria as prescribed in 4 CSR 165-2.020.

(3) The hearing instrument specialist in training shall request an attestation form from the board to be completed by the registered supervisor by completing an application form provided by the board and must be accompanied by the appropriate fee as prescribed in 4 CSR 165-1.020. The hearing instrument specialist in training may renew the permit once for a period of six (6) months upon payment of the applicable fee as prescribed in 4 CSR 165-2.020.

(4) No hearing instrument specialist in training shall be issued a temporary permit for more than eighteen (18) months in any thirty (30)-month period as calculated from the date of the original issuance of the temporary permit.

(5) The hearing instrument specialist in training shall accrue no less than one hundred (100) hours of supervision from a licensed hearing instrument specialist registered as a supervisor pursuant to 4 CSR 165-2.020 prior to becoming eligible for licensure by examination.

4 CSR 165-2.020 Supervisors

PURPOSE: This rule outlines and explains the responsibilities and requirements of a registered supervisor.

(1) A licensed hearing instrument specialist may obtain a certificate of authority as a registered supervisor by completing an application from the board and paying the required fee as defined in 4 CSR 165-1.020.

(2) A registered supervisor of a hearing instrument specialist in training must be licensed in Missouri as a hearing instrument specialist for a minimum of two (2) years.

(3) The registered supervisor shall exercise full order, control, guidance and professional responsibility involved in the practice of fitting hearing instruments by a hearing instrument specialist in training.

(4) The registered supervisor shall meet with the hearing instrument specialist in training at least once per workweek, face-to-face, to review all purchase agreements, audiometric evaluations, instrument orders, ear impressions, whether a purchase is made or not, and all hearing instrument fittings. The registered...
supervisor must affix his/her signature and license number to purchase agreements and audiometric evaluation results.

(5) Within thirty (30) days of completion of registered supervision, pursuant to 4 CSR 165-2.010(5) the registered supervisor shall document the supervision and training on an attestation form provided by the board.

(A) Within thirty (30) days of termination of registered supervision, the registered supervisor shall submit both the attestation form and temporary permit to the board; and

(B) A hearing instrument specialist in training shall remain under supervision until s/he is licensed by the board.


4 CSR 165-2.030 Licensure by Examination

PURPOSE: This rule outlines and explains the requirements and procedures for obtaining a hearing instrument specialist license by examination.

(1) Application for a Missouri hearing instrument specialist’s license shall be made on forms provided by the board. Application forms may be obtained by writing the board at P.O. Box 1335, Jefferson City, MO 65102-1335. The telephone number is (573) 751-0240 and TDD number is (800) 735-2966.

(2) The board shall not consider any application for examination unless it is completed, accompanied by all required documentation and properly notarized.

(3) Applications shall be received by the board no later than thirty (30) days prior to the examination. Applications received or completed less than the thirty (30) days before the next examination scheduled may not be considered for examination.

(4) Applicants with special needs addressed by the Americans with Disabilities Act must notify the board office at least thirty (30) days prior to the examination to ensure that reasonable accommodations are made. Notification may be forwarded in writing and mailed to the Board of Examiners for Hearing Instrument Specialists, P.O. Box 1335, 3605 Missouri Boulevard, Jefferson City, MO 65102 or by calling (573) 751-0240. The text telephone number for the hearing impaired is (800) 735-2966.

(5) The examination may be administered by the board in two (2) general parts, one (1) written and one (1) practical. The examination will be scheduled at least every six (6) months. The practical and written examinations may be administered on different days.

(6) The written portion of the examination may be administered by the board utilizing a national testing service or other examination at the board’s discretion. The applicant shall pass the written examination to be eligible for the practical portion of the examination.

(7) The practical portion of the examination shall be conducted by the board or its designees. The following procedures and requirements shall apply:

(A) It shall be the responsibility of the applicant to furnish all equipment needed. Equipment shall be in good working order as evidenced by a receipt of annual calibration of the audiometer. Failure to have the necessary equipment will be sufficient reason to disallow the applicant the opportunity to take the practical portion of the examination. If the applicant wishes to take the next scheduled practical portion of the examination, the applicant must reapply and pay the proper examination fee; and

(B) The practical portion of the examination may be conducted at the discretion of the board either using simulators or live subjects for all or part of the examination, except that all persons taking the examination on a specific date shall be tested in the same manner. It shall be the responsibility of the applicant to provide live subjects for examinations if requested. Live subjects shall sign a waiver of liability relieving the state of responsibility of actions taken by the applicants during the examination. A time limit may be imposed for any part of the practical portion of the examination provided that: 1) this time limit is established by the board prior to the examination; 2) that the time limit is reasonable; and 3) that it is applied uniformly.

(8) Requirements for Passing the Examination.

(A) The board shall determine the passing score prior to the administration of the examination.

(B) The board shall notify the applicant of the test results within thirty (30) days of the examination.

(C) If the applicant fails the written portion of the examination, the applicant shall retake the entire written portion of the examination upon payment of the proper examination fee.

(D) If the applicant fails one (1) or more portions of the practical examination, the applicant shall retake the entire practical portion of the examination upon payment of the proper examination fee.

(E) A passing score on the written portion of the examination or the practical portion of the examination shall be valid for a maximum of eighteen (18) months.

(F) An applicant who fails either the written or practical portions of the examination and two (2) subsequent re-examinations shall be disqualified from retaking the examination a fourth time, until meeting with the board and presenting a plan for passing the examination. In the case of a hearing instrument specialist in training, the current registered supervisor, as defined in section 346.010(15), RSMo, must be present at the meeting with the board.


4 CSR 165-2.040 Licensure by Reciprocity

PURPOSE: This rule outlines the requirements for applying for licensure by reciprocity.

(1) An applicant with a license to engage in the practice of fitting hearing instruments in another state or jurisdiction as defined in section 346.050, RSMo, may be granted licensure in Missouri without examination provided the applicant submits evidence of his/her qualifications acceptable to the board.

(2) For the purpose of this rule, “evidence acceptable to the board” shall include, but not be limited to, a completed application on forms provided by the board, documentation of licensure which shall contain information concerning the requirements in force at the time the applicant was licensed, the method of licensing including examination results, date of original licensure, current status of the applicant’s license and applicable fee.
Chapter 2—Licensure Requirements

4 CSR 165-2.050 Continuing Education Requirements

PURPOSE: This rule provides the requirements for continuing education for a licensed hearing instrument specialist.

(1) Every licensed hearing instrument specialist shall display his/her current license in a conspicuous place in his/her office. A hearing instrument specialist working outside of the office shall have available for review his/her current official wallet license at all times.

(2) Every licensed hearing instrument specialist shall provide evidence of attendance and approval of educational programs for annual license renewal:

(A) The board may approve individual educational programs whose curriculum provides training which enhances the licensee’s ability to dispense hearing instruments and which benefits the hearing impaired. Documentation supporting the educational program’s relevance is required. The program also must be open to any Missouri licensed hearing instrument specialist or hearing instrument specialist in training.

(B) Any group or individual that wishes to sponsor an educational program to meet the standard for annual license renewal in Missouri shall submit a copy of the program schedule and outline to the board. The outline shall indicate the program subject, the number of hours required for its presentation and the identity and qualifications of the speakers and instructors and shall be submitted to the board within thirty (30) days of the presentation of the program.

1. The licensee may submit the information outlined in 4 CSR 165-2.050(1)(B) to the board for review and approval.

(C) Each sponsoring organization or licensee shall provide evidence of attendance, showing at least the date and place of the meeting.


4 CSR 165-2.060 Annual License Renewal

PURPOSE: This rule clarifies the license renewal requirements and procedures.

(1) Every licensed hearing instrument specialist must notify the Board of Examiners for Hearing Instrument Specialists of every change in their office address(es) within fifteen (15) working days.

(2) Every licensed hearing instrument specialist shall provide evidence of attendance and approval of educational programs for annual license renewal:

(A) The board may approve individual educational programs whose curriculum provides training which enhances the licensee’s ability to dispense hearing instruments and which benefits the hearing impaired. Documentation supporting the educational program’s relevance is required. The program also must be open to any Missouri licensed hearing instrument specialist or hearing instrument specialist in training.

(B) Any group or individual that wishes to sponsor an educational program to meet the standard for annual license renewal in Missouri shall submit a copy of the program schedule and outline to the board. The outline shall indicate the program subject, the number of hours required for its presentation and the identity and qualifications of the speakers and instructors and shall be submitted to the board within thirty (30) days of the presentation of the program.

1. The licensee may submit the information outlined in 4 CSR 165-2.050(1)(B) to the board for review and approval.

(C) Each sponsoring organization or licensee shall provide evidence of attendance, showing at least the date and place of the meeting.


4 CSR 165-2.070 Public Complaint Handling and Disposition Procedure

PURPOSE: This rule establishes a procedure for the receipt, handling and disposition of public complaints by the division.

(1) The office will receive and process each complaint made against any licensee or hearing instrument specialist in training which complaint alleges certain acts or practices which may constitute one (1) or more violations of the provisions of Chapter 346, RSMo. Any member of the public or the profession, or any federal, state or local official may make and file a complaint with the department. Complaints from sources outside Missouri will be received and processed in the same manner as those originating within Missouri. No member of the board shall file a complaint with this division while they hold that office, unless the member excuses him/herself from further board deliberations or activity concerning matters alleged within that complaint. Any executive director or any staff member within the division may file a complaint pursuant to this rule in the same manner as any member of the public.

(2) Complaints should be mailed or delivered to the following address: Board of Examiners for Hearing Instrument Specialists, 3605 Missouri Boulevard, P.O. Box 1335, Jefferson City, MO, 65102-1335. Complaints may be made based upon personal knowledge or upon information and belief reciting information received from other sources. Telephone number (573) 751-0240. TDD number (800) 735-2966.

(3) All complaints shall be made in writing and shall fully identify the complainant by name and address. Complaints shall be made on forms provided by the board. Oral or telephone communication will not be considered or processed as complaints. However, the person making this communication will be provided with a complaint form and requested to complete it in writing and return it to the office.

(4) Each complaint received under this rule shall be acknowledged in writing. The licensee or subject of the complaint shall be informed as to whether the complaint is being investigated. Both the licensee and the complainant shall be notified of the ultimate disposition of the complaint, excluding judicial appeals and shall be provided with copies of the ultimate disposition (if any) of the Administrative Hearing Commission and the board. The provisions of this section shall not apply to complaints filed by staff members of the board based on information and belief, acting in reliance on third-party information received by the division.

(5) Both the complaint and any information obtained as a result of the investigation shall be considered a closed record and shall not
be available for inspection by the general pub-
lic. However, a copy of the complaint and
any attachments shall be provided to any
licensee who is the subject of that complaint
or their legal counsel, upon written request to
the office.

(6) This rule shall not be deemed to limit the
board’s authority to file a complaint with the
Administrative Hearing Commission charg-
ing a licensee or hearing instrument special-
ist in training of the board with any action-
able conduct or violation, whether or not any
public complaint has been filed with the
board.

AUTHORITY: section 346.115.1(7), RSMo
(Cum. Supp. 1996).* Emergency rule filed
Oct. 18, 1996, effective Nov. 1, 1996, expired
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