Department of Economic Development

“To make Missouri the best place to live, work, vacation and conduct business.”

The Department of Economic Development will achieve its vision by working with partners across the state to stimulate and support economic security, opportunity, growth and a high quality of life in Missouri communities.

The Department of Economic Development administers a wide array of services designed to enhance Missouri’s economic growth in the 21st Century. These services focus on workers, businesses, and communities. The department is composed of agencies that administer statutory requirements and department policy in the areas of community, economic and workforce development, as well as the regulation of financial institutions, utility companies and various licensed professionals.

The Department of Economic Development was established September 7, 1984, after voters granted approval to rename the existing Department of Consumer Affairs, Regulation and Licensing, which was created in 1974 during a reorganization of state government.

The department consists of two distinct groups: development agencies and regulatory agencies.

The development divisions and groups include: Business Services; Community Development; Division of Workforce Development; Division of Tourism; Missouri Development Finance Board; Missouri Housing Development Commission; Missouri Arts Council; Missouri Community Service Commission; and Missouri Women’s Council.

The regulatory agencies are: Division of Credit Unions; Division of Finance; Office of the Public Counsel; Missouri Public Service Commission; and Division of Professional Registration, including its 38 regulatory agencies.

Administrative Services

The department is administered by a director, appointed by the governor and confirmed by the Senate. The director appoints the central management staff and division directors and is assisted in department administration by a deputy director. The general counsel’s office provides comprehensive legal advice regarding issues affecting divisions within the department. The directors of economic and workforce policy development assist the director by promoting integration and best practices throughout the department and strong partnerships with the private sector.

Several support sections assist in department administration. Communications promotes the department’s programs and activities throughout the state and nation by means of news releases, advertisement and other public relations tools.

Financial Management prepares and monitors the department’s budget, analyzes monthly financial statements; and works with the state treasurer, state auditor and the Office of Administration to perform cash management activities.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls, and maintaining personnel policies and procedures.
Strategic planning assists the department in planning and implementing strategies to improve its programs and services, better serve its customers and empower its employees. The department uses outcome measures and strategies identified to manage for results to guide its strategic planning process.

Management Information Systems provides automated information services and systems to the divisions and boards within the department. MIS services include planning and coordinating department data processing activities, as well as development, maintenance and operation of the department’s web site and computer systems.

Missouri Economic Research and Information Center
Truman State Office Bldg.
Jefferson City 65101
Telephone: (573) 522-6261

The Missouri Economic Research and Information Center (MERIC) provides comprehensive analysis of Missouri’s socioeconomic environment at the local, regional and state levels. To achieve this, MERIC employs a wide array of tools, which include econometric models, geographic information systems and advanced statistical methods. On-going projects at MERIC include targeted development, economic and social impact assessments, industry and occupational analysis, career seeker products, and information on Missouri’s demographic and economic trends.

Coupled with its analysis capability, MERIC maintains a comprehensive labor market database produced in cooperation with the U.S. Department of Labor. Data on employment/unemployment, wages, layoffs, labor availability, and a variety of other information designed to help understand the state’s labor market conditions are regularly reported.

Ultimately, MERIC’s mission is to provide accurate, relevant and timely information to decision makers and the public in order to facilitate a better understanding of Missouri’s socioeconomic environment.

Economic Development Groups
Truman State Office Bldg.
Jefferson City 65101
Telephone: (573) 751-4241

These groups—Business Services, Community Development, and Workforce Development—work with local communities to help firms create jobs, increase sales, find and retain qualified workers, identify sites and obtain financial support to locate or expand in Missouri, as well as...
promote capital investment and the self-sufficiency of communities in the state.

In 2003, the department initiated a regional team approach for delivery of its economic development services to businesses, communities and workers across the state to ensure those services are provided efficiently and effectively, and that those services are accessible to all parts of the state.

Business Services Division

Truman State Office Bldg.
Jefferson City 65101
Telephone: (573) 751-4241

The Division of Business Services serves as the centralized point of contact for the attraction, development and financing of new and existing business in the state. The division serves as a business “ombudsman” for communication with other state agencies, connecting individuals and businesses with the appropriate agencies and services that can assist them. Implemented in 2003, the Division of Business Services was created by the merging of the former Divisions of Business Expansion and Attraction and Business Development. The reorganization was streamlined to increase efficiency and reduce costs, eliminate duplication of programs and services and expand outreach.

Business Services is divided into three functional teams that are responsible for the recruitment of new businesses, helping current businesses succeed and providing financial services for new and existing business in the state - Business Recruitment and Marketing, Business Success and Financial Services.

In coordination with these teams, the Division of Business Services works closely with the thirteen economic regions of the state to provide services that are customized to meet the needs of each region. Regional teams consist of members from the three agency teams and are designed to work with local leaders to develop strategies that are most suited to attract and retain jobs and businesses based on the economic needs of the particular region. The regional teams receive input from the Departments of Agriculture and Natural Resources as needed, and are able to quickly connect anyone who needs services with the proper agency or staff member who can assist them.

The Division also works with Innovation Centers, Missouri Enterprise and other organizations to assist in technology promotion, target industries and cluster development.

Business Recruitment and Marketing

The Business Recruitment and Marketing Team works to aggressively market Missouri as a great place to conduct business, both domestically and internationally. The goals of the team are to increase awareness of Missouri, locate and pursue leads of businesses with the potential to locate in Missouri and to increase the number of businesses and employees in the state.

Team members work to identify potential markets, develop market strategies and monitor trends. Marketing efforts include advertising, promotions, marketing trips, trade shows and other publicity programs to targeted businesses. Staff maintains a database, Missouri LocationOne, which showcases community profiles, buildings and sites. Staff works cooperatively with the assistance of The Hawthorn Foundation and the department’s advertising/public relations consultant on many of these activities.

Team members make contacts with both domestic and global businesses that are considering Missouri as a location. Staff promotes the advantages of Missouri to companies nationwide by providing informational packets and through personal presentations and acts as a liaison with other state and local government agencies and development organizations in efforts to attract companies. Staff assists the Financial Services Team and Regional Team Leaders in the preparation of financial proposals, including training, tax incentives and infrastructure financing.

Business Success

The Business Success Team focuses efforts to help Missouri companies increase sales and become more successful, promote international sales opportunities and transition companies toward new technology and approaches to sustain economic competitiveness. The goals of the team are to increase the number of domestic and/or international sales by Missouri companies, assist a greater number of existing companies expand their operations throughout the state, and to increase the vitality and profitability of Missouri companies.
Team members work to help Missouri businesses reduce costs, locate markets and increase sales both in domestic and international markets. Staff works with existing Missouri companies and communities, helping to retain and expand job opportunities and investments with the help of a comprehensive array of services, programs and assistance. Staff works with community leaders to develop vital communication links with local industry and helps companies identify their specific needs. In order to facilitate job retention and/or expansion within Missouri communities, the Business Success Team provides assistance to Missouri businesses comprised of the appropriate resources available and offers solutions to business concerns.

To increase Missouri’s global competitiveness and wealth for Missouri businesses, staff helps identify international companies through a variety of sources to increase international and domestic sales of Missouri-made products and services. Contact is also made with Missouri businesses to solicit their interest in developing and expanding exporting opportunities. The team helps to match international companies with products and services offered by Missouri companies as it assesses international potential, develops marketing strategies, conducts market research, counsels businesses, provides technical export assistance and assists with direct marketing. This information is shared with the Marketing and Promotions Team. To further assist in these efforts, marketing experts are maintained in Jefferson City; London, England; Düsseldorf, Germany; Tokyo, Japan; Seoul, Korea; Monterrey, Mexico; and Accra, Ghana.

The department places an emphasis on increasing the number of successful minority and women-owned businesses in Missouri. Staff helps to provide access to all appropriate state and federal programs designed to help them start or operate successful businesses. This personalized counseling assures a well-coordinated effort streamlined to cut through levels of bureaucracy.

Skilled business counselors provide counseling, advice and qualified referrals for detailed technical assistance and business counseling services for individuals seeking information and technical assistance to start a new business in Missouri as well as for existing small business owners seeking to expand their business or markets.

The team also works with partners such as the Innovation Centers and Missouri Enterprise, to assist in technology promotion, target industries and cluster development for the continued development of Missouri’s knowledge-based economy.

**Financial Services**

The Financial Services Team provides custom and innovative financing uniquely suited to the needs of each project or business. The goal of the team is to increase the growth of business wealth throughout the various regions of Missouri and in specific targeted or clustered industries, as well as to increase the number of businesses, capital investments and employees in the state.

The Financial Services Team works closely with the other teams to provide information on business financing and tax credit incentives designed to help businesses expand and locate in Missouri, helping our state compete effectively with other states and countries. By working with the state’s businesses, private-sector financial community, public institutions and private investors, the department effectively generates attractive financing packages for new development in the state.

This team provides technical assistance for staff as it applies to the department’s financial programs. All financial assistance and proposals available to companies are prepared and coordinated by the team, who also is responsible for administering all current and new grant, loan and tax credit programs.

Staff also assists in the development of financing program policies, procedures and promotional materials. Records maintenance of all financial proposals and obligations made by the division is conducted in this unit. Team members evaluate all applications for business incentive programs and make any appropriate revisions. They also review and evaluate tax credit applications.

**Missouri Technology Corporation**

The Missouri Technology Corporation was authorized by Section 348.263, RSMo 1994. The Board of Directors is composed of fifteen members, eleven appointed by the governor, for four year terms, from business and academia; the director of the Department of Economic Development; the president of the University of Missouri; a member of the Senate and a member of the House of Representatives.
The purpose of the MTC is to strengthen the state's economy through the development of science and technology programs that generate and provide access to global technologies for Missouri businesses and citizens so they can create wealth and achieve a higher quality of life through economic, educational, and cultural opportunities.

**Missouri Technology Corporation**

Stokes, Frank, chair, St. Louis;  
Andrews, Lynda K., St. Louis;  
Bodde, Dr. David L., Kansas City;  
Corwin, David, St. Louis;  
Day, Dr. Delbert, Rolla;  
Everhart, Katrina, Kansas City;  
Floyd, Dr. Elson, Columbia;  
Gilliland, Martha, Kansas City;  
Park, Dr. John T., Rolla;  
Salva, Stanley J., Sugar Creek;  
 Sexton, Larry, St. Robert;  
Steward, David, St. Louis;  
Driskill, Joseph L., Jefferson City;  
Gibbons, Sen. Michael, Kirkwood;  
Hilgemann, Rep. Robert, St. Louis;  
Roedemeier, Dennis, executive director.

**Research Alliance of Missouri**

The Research Alliance of Missouri was formed in January 2003 to help strengthen the relationship between Missouri's businesses and higher education and ensure a more prosperous future for Missourians.

The Research Alliance provides expertise and guidance in linking education and business, working together to coordinate research, pool resources, boost commercialization opportunities and provide more access to technology for Missouri businesses. Goals of the Research Alliance are to increase federal research dollars coming into Missouri, streamline the technology transfer processes, and increase commercialization of new products through direct interaction with Missouri companies to solve industry problems. The alliance will also allow businesses to communicate what their workforce needs are and how university research may best serve them.

The Research Alliance of Missouri is comprised of the chief research officers from universities and research institutions throughout the state, as well as leaders from organizations such as the Missouri Technology Corporation, Department of Economic Development, and the Department of Higher Education.

The alliance meets monthly to exchange ideas, share resources and make recommendations on steps that can be taken to increase the commercialization of new technologies.

**Seed Capital Investment Board**

The Missouri Seed Capital Investment Board was established by Section 620.641 and is composed of thirteen members. The board has eight members appointed by the governor with the advice and consent of the Senate, including one representing a major public research university, one representing a major private research university, and six members with backgrounds in technology, banking, labor or small business development. The remaining five members include the director, or director’s designee, of the Department of Economic Development and a member from each of the four Innovation Centers.

The purpose of the board is to approve the professional fund manager and to monitor the activities and verify compliance with the New Enterprise Creation Act.

**Seed Capital Investment Board**

Cicero, Theodore, Ph.D., chair, St. Louis, April 20, 2001;  
Collins, Brian, Kansas City, April 20, 2006;  
Curtiss, Roy I, Ph.D., St. Louis, April 20, 2003;  
Hill, Pamela T., Kansas City, April 20, 2002;  
Jacobi, Robert, Kansas City, April 20, 2006;  
Johnson, Lethorne, St. Louis, April 20, 2005;  
Kaskowitz, Rosemary A., St. Louis, April 20, 2002;  
Lehmkuhle, Stephen W., Columbia, April 20, 2004;  
Driskill, Joseph L., department representative, Jefferson City;  
Bergfalk, Jim, Innovation Center representative, Kansas City;  
Gerke, Gene, Innovation Center representative, Columbia;  
Lindenlaub, Russell, Innovation Center representative, Rolla;  
Stupp, J.J., Innovation Center representative, St. Louis.
Missouri Business Center

The Missouri Business Center (MBC) provides a centralized, single point of contact for individuals seeking information and technical assistance to start a new business in Missouri as well as for existing small business owners seeking to expand their business or markets.

MBC, created by the General Assembly in 1986, has as its core mission to ensure easy access to information on regulations for starting and operating a business in the state and technical assistance in complying with those regulations. In addition, the office serves as a small business “ombudsman” for communication with state agencies.

MBC is the centralized point of contact for information regarding state rules, regulations, license and permits required to do business in Missouri, as well as copies of required forms. In addition, skilled business counselors provide counseling, advice and qualified referrals for detailed technical assistance and business counseling services. Business counseling, assistance and information, including MBC’s popular publication Starting A New Business In Missouri, is available through the web at: www.missouri development.org/mbac or by calling 1-888-751-2863. Information is also available on CD.

The center also monitors trends in small business and entrepreneurship; works with partner agencies, both public and private, to identify small business needs; and provides information on sources of Missouri-made products and services.

Minority Business

The department places an emphasis on increasing the number of successful minority and women-owned businesses in Missouri. Personal assistance is available to these owners to access all appropriate state and federal programs designed to help them start or operate successful businesses. This personalized counseling assures a well-coordinated effort streamlined to cut through levels of bureaucracy.

Community Development Division

Truman State Office Bldg.
Jefferson City 65101
Telephone: (573) 522-6155

The mission of the Community Development Division is to increase the economic self-sufficiency and prosperity of Missouri communities and neighborhoods. Members of the group achieve this result by offering programs to promote community investment, redevelopment activities, planning and leadership development, infrastructure development and support to local governments and not-for-profit organizations.

Community Development Programs

The Community Development Block Grant (CDBG) Program administers grants to cities with fewer than 50,000 population and counties with less than 200,000 population. The program is designed to improve local communities by providing funds to develop suitable living environments and expand economic opportunities, principally for low-and moderate-income persons. The grant process is open to all non-entitlement local governments and provides assistance in areas such as public facilities, housing, economic development, and downtown revitalization. Funds are provided through the U.S. Department of Housing and Urban Development.

The Neighborhood Assistance Tax Credit Program (NAP) administers a tax credit designated for the betterment of communities and neighborhoods. The Neighborhood Assistance Act provides a tax credit incentive to encourage business participation in community development projects operated by not-for-profit organizations in areas such as crime prevention, community services, physical revitalization, job training, economic development, new generation cooperatives and education.

The Youth Opportunities and Violence Prevention Program (YOP) administers a tax credit specifically directed toward programs which are designed to prevent youth from engaging in violent behavior and enable youth to improve themselves through education, job training and apprenticeship activities. The tax credits are given to businesses and individuals contributing to an approved project undertaken by either a public or private organization.

The Family Development Account Program (FDA) administers a state tax credit that enables contributors to make donations to organizations that establish and run a Family Development or Individual Development Account project. The funds contributed are used to match low-income participants’ savings accounts, enabling them to
save funds to further their education, purchase or renovate a home or start a new business.

The Historic Preservation Tax Credit Program aids in the redevelopment of Missouri’s commercial and residential historic structures. The tax credit is equal to 25% of the total costs and expenses incurred during the rehabilitation of a nationally designated historic property or a property located in an historic district.

The Community Development Corporation Program assists in the development of CDCs — nonprofit organizations that promote the industrial, economic, entrepreneurial, commercial, and civic development of a community. The CDC program also offers a tax credit and grant program to encourage workforce development, housing development and many other CDC services.

The Neighborhood Preservation Program assists homeowners and developers that wish to renovate or construct residences for homeownership by providing state tax credits for housing renovation and or new construction. State statutes require that the program operate in certain qualifying and eligible areas of the state.

The Brownfield Redevelopment Program provides tax credits and grants for remediation of contaminated sites throughout Missouri. The program provides opportunities to redevelop once vibrant business and community sites that are currently underutilized or are vacant, thus bringing jobs and investment back into the area.

Missouri Community Betterment (MCB) is a program of immediate community self-improvement. It is an action program designed to increase community development efforts and economic growth by providing strategic planning technical assistance to those communities requesting help and incentives to promote meaningful and successful projects. In short, the purpose of Missouri Community Betterment is to encourage communities to help themselves.

The Enterprise Zone Program was established to provide certain tax incentives for companies locating in areas of the state, which meet certain distressed criteria. A key aspect of the program is development of a plan for redevelopment and renewal.

Missouri Community Service Commission

301 W. High, Room 770, PO Box 118
Jefferson City 65102
Telephone: (573)751-7488 / FAX: (573)526-0463

The Missouri Community Service Commission is dedicated to fostering opportunities for all
citizens to serve their communities. It is the mission of the Missouri Community Service Commission to nurture such volunteer efforts by fostering an atmosphere that enables citizens’ service to prosper in communities across Missouri. By collaborating with volunteer organizations and state agencies, and by continuing to effectively administer National Service initiatives, the commission makes it possible for Missourian’s to serve their communities.

The commission was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its twenty-five members are appointed by the governor and meet quarterly across the state. It has two primary functions, to award grants to local organizations enabling the establishment of AmeriCorps and other National Service programs and, to foster an “ethic of service” in all citizens, with special emphasis on youth.

The commission accomplishes these goals by operating as a “point” organization for promoting and recognizing service volunteers, and by supporting quality service projects. The Missouri Legislature passed a measure in 1998 allowing
the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities.

Overseeing the AmeriCorps program is the commission’s primary responsibility. AmeriCorps, the domestic Peace Corps, engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, and disaster relief. It gives communities and neighborhoods valuable human resources for addressing their most pressing civic issues, and gives the individual a way to serve their country. It has given thousands of Americans opportunities to increase their skills and earn money for college that otherwise would not have been available too them.

Any not-for-profit organization, local or state government, school district, or institution of higher education may sponsor an AmeriCorps program. AmeriCorps members serve for one year, full time (1,700 hours) or part time (900 hours). At the completion of their service commitment they receive a $4,725 education award (half that amount for part time service) that may be redeemed at a Title IV university, college, or trade school.

The AmeriCorps state program provides federal funds for living allowance and program administration. Sponsoring organizations are required to produce a one-third match, and should have sufficient capacity to operate personnel and accounting systems, comply with federal grant provision, and respond to federal reporting requirements.

The AmeriCorps Education Award Program provides a small amount of federal monies for administrative purposes. However, it frees sponsors from match requirements. Members may still receive a living allowance, but it is up to the sponsor to determine the source and amounts of those funds. Education Award programs are particularly well suited to work study and welfare reform initiatives.

AmeriCorps programs are designed to address specific issues and to achieve measurable objectives. Member activities must not duplicate the work of existing staff. Programs focus on education, environment, human needs, public safety, community and economic development and health.

Missouri Community Service Commission

Maxwell, Lt. Governor Joe, (D), chair, Jefferson City;
Harris, Jessie J. (J.J.) Jr., (D), vice chair, Kansas City, Oct. 15, 2004;

Berkman, Joan L., (R), St. Louis, Dec. 15, 2002;
Davis, Gretchen, (R), Chesterfield, Dec. 15, 2005;
Domínguez, Andres Marin, (D), Kansas City, Dec. 15, 2003;
Duffy, Linda, (R), Columbia, Dec. 15, 2002;
Greger, Robin, (R), Hannibal, Dec. 15, 2001;
Herrman, Cassandra, (D), Rolla, Dec. 15, 2002;
Ko, Lai Lily, (D), Olivette, Dec. 15, 2002;
Kujath, Harry, (R), Jefferson City, Dec. 15, 2003;
Maxwell, Sheryl, (D), Lilbourn, Jan. 15, 2001;
McClelland, Emmy, (R), Webster Groves, Dec. 15, 2003;
Nolte, Brenda, (R), Kansas City, Feb. 21, 2006;
Norman, Lisa, (D), St. Louis, Oct. 31, 2004;
Schulz, Jolene, (D), Columbia, Dec. 15, 2002;
Stow, Carol, (R), Jefferson City, Dec. 15, 2003;
Stringer, Paula, (R), Republic, Dec. 15, 2003;
Swanegan, Deborah, (D), Columbia, Dec. 15, 2002;
Tai, Ching-Ling, (D), Creve Coeur, Dec. 15, 2003;
Thomson, Robert E., (R), Ballwin, Dec. 14, 2004;
Utley, Dr. Rose, (R), Rogersville, Apr. 23, 2007;
Wenzlick, Ted, (R), St. Louis, Oct. 15, 2004;
Wilson, Matthew, (D), Kirkwood, Aug. 3, 2004;
Wolken, Barbara, (D), Jefferson City, Dec. 15, 2000;
Jackson, Linda, executive director.

Missouri Housing Development Commission

3435 Broadway
Kansas City 64111-2459
Telephone: (816) 759-6600 / FAX: (816) 759-6828

The Missouri Housing Development Commission (MHDC), created by the 75th General Assembly, has invested almost $4 billion for rental housing developments, home mortgages, home improvement loans, loans to landlords for renovations, grants to neighborhood housing groups, and other housing programs. MHDC does not build or renovate housing itself; rather, it functions as a bank, providing financing directly to borrowers or through a network of private lending institutions.
The commission makes and ensures loans to non-profit and limited-dividend sponsors of residential housing for low- and moderate-income persons. The commission also makes funds available for the purchase of single-family homes, at below-market interest rates, by low- and moderate-income persons. The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

Additionally, the commission is authorized to establish a revolving fund to make non-interest bearing loans to non-profit organizations to defray development costs of housing for low- and moderate-income persons. The commission provides advisory, consultative, training and educational services to non-profit housing organizations.

The commission also administers the federal Low Income Housing Tax Credit, state Low Income Housing Tax Credit and the Affordable Housing Assistance tax credit; and operates a housing trust fund for very low-income Missourians that serves to help prevent homelessness and provides emergency housing assistance.

The commission participates with the Department of Economic Development in preparing the state’s Consolidated Plan.

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

Missouri Housing Development Commission*
Collins, Gary D., (D), chair, Jefferson City, Oct. 13, 2004;
Crompton, Dwayne A., (D), secretary/treasurer, Kansas City, Oct. 13, 2005;
Bobo, Ronald L. Sr., (D), St. Louis, Oct. 13, 2004;
Klieve, Jane B., (R), St. Louis, Oct. 13, 2005;

*$50 per diem.

Missouri State Council on the Arts
Wainwright State Office Complex
111 N. Seventh St., Ste. 105
St. Louis 63101-2188
Telephone: (314) 340-6845 / FAX: (314) 340-7215
TDD (800) 735-2966 / Toll Free (866) 407-4752
www.missouriarts council.org

The Missouri Arts Council (MAC)—as public leader, partner and catalyst—is dedicated to
broadening the appreciation and availability of the arts in the state and fostering the diversity, vitality and excellence of Missouri’s communities, economy and cultural heritage.

Created by an act of the 73rd General Assembly, the Missouri Arts Council acts as the state’s arts grant-making division providing financial assistance to nonprofit organizations across the state to encourage and stimulate economic and community growth and development through the arts. A division of the Missouri Department of Economic Development, MAC is the second oldest state-funded arts agency in the country, providing vital support and leadership to bring the arts to all the people of Missouri. The Missouri Arts Council board consists of 15 volunteer citizens from across the state who are appointed by the Governor, who also designates a chair and vice chair. The board meets regularly to provide direction in policy making and programmatic oversight.

Through funds from the Missouri General Assembly and the National Endowment for the Arts, MAC provides funding for quality arts programming in both large and small communities. Funding areas include: discipline program assistance (music, dance, theater, literature, electronic media, visual arts, multidiscipline, festivals), community arts, folk arts, arts education, minority arts, touring, mini grants, technical assistance, endowment building and renovation/construction.

Applicants must demonstrate that they have sound administration and financial management skills, and are capable of promoting the state-local partnership in arts activities to assure broad participation by both the applicant and the audience. Applicants include but are not limited to: community arts agencies, performing organizations, elementary and high schools, colleges, universities, museums, libraries, chambers of commerce, Community Betterment and Main Street Program organizations, and other civic and tourism organizations that present art to their communities.

MAC allocates every program dollar based on the recommendations of Missouri citizens who serve on advisory panels that meet annually to review applications from organizations seeking grants. The panel’s recommendations are based on established criteria, including artistic excellence, education and outreach, community support, administrative ability and diversity of audience served.

The Missouri Arts Council Cultural Trust Fund is an invested endowment fund created by the state legislature in 1993. Income from the Cultural Trust Fund is dedicated to supporting the arts in Missouri. The Cultural Trust Fund is projected to grow to $100 million in public funds and stimulate an additional $100 million in long-term private investment in the arts statewide. A portion of the revenue generated by Missouri’s nonresident professional athletes is the funding source for the Cultural Trust Fund.

The Cultural Trust Fund serves as a valuable asset strengthening the arts in Missouri for the long term. It stimulates private fundraising for arts endowments and cultural facilities through an innovative program called the Capital Incentive Program. The Organizational Development Program is a capacity-building initiative for small and mid-sized Missouri arts organizations that enhances their ability to provide arts programs and services to their communities.
The Cultural Trust Fund is administered by a board of trustees, consisting of the state treasurer, two members of the Senate appointed by the president pro tem of the Senate, two members of the House of Representatives appointed by the speaker of the House, and the members of the Missouri Arts Council.

Missouri Arts Council
McElwain, Mary, chair, St. Louis;
Wilson, Betty, vice chair, Columbia;
Anderson, Jamie, Rolla;
Boyd, Rita M., Kansas City;
Cartwright, Cynthia A., Kansas City;
Cason, Lois, Clinton;
Champ, Norman B. Jr., St. Louis;
Epsten, Robert, Kansas City;
Hamra, June S., Springfield;
Kohn, Dr. Dixie A., St. Louis;
Gerdes, Carolyn, Springfield;
McMurray, William I., St. Joseph;
Morgan, Adrienne, Chesterfield;
Silvey Tatlow, Marilyn, Columbia;
Uchitel, Susan, St. Louis;
Boyd, Norree, executive director.

Division of Workforce Development
421 East Dunklin St.; PO Box 1087
Jefferson City 65102-1087
Telephone: (573) 751-3999 / FAX: (573) 751-4088
wfd.state.mo.us / www.greathires.org

The Division of Workforce Development administers and provides direct services through federal and state funds granted to provide employment and training opportunities, which will increase the earned income for Missouri’s economically disadvantaged, unemployed and underemployed adult and youth citizens.

The division ensures that comprehensive training occurs at the local level so that the skills of the available workforce meet the needs of businesses. The division allocates Workforce Investment Act and Welfare to Work funds to 14 Workforce Investment regions to help establish a flexible but coordinated workforce development system. Local Workforce Investment Boards and chief local elected officials within each region determine the types of programs to be offered and are responsible for the policy and oversight of the delivery of services. The division monitors, evaluates and provides technical assistance for continuous improvement with a focus toward customer-focused service.

Missouri statutes have assigned the division as staff to the governor-appointed Missouri Training and Employment Council. The council develops policy and guidance for the workforce development system of Missouri and makes recommendaions to the governor as to the effectiveness of the system.

The division also plans and implements statewide employment assistance programs such as the Public Labor Exchange, Worker Re-entry, Trade Adjustment Assistance (TAA), Job Corp recruitment and training programs through the Missouri Customized Training Program and Community College New Jobs Training Program.

Missouri Career Center System
The Division of Workforce Development is one of five state-level partner agencies that work in conjunction with local partners to offer a wide variety of workforce development services according to the needs of the community. The Missouri Career Center System coordinates the delivery of services for both employers and workers through a variety of programs and agencies at 34 locations throughout Missouri, making access to these services quicker and easier for the customer.

Local and area businesses may use the career center to seek or interview potential employees, test applicants’ occupational skills, gain access to labor market information or learn about financial incentives for hiring new workers. People seeking work can learn about job openings, create and send a resume, conduct a job search, sign up for training or education, or register for unemployment.

Missouri Women’s Council
421 E. Dunklin, PO Box 1684
Jefferson City 65102
Telephone: (573) 751-0810 / Toll Free: 1-877-426-9284
Wcouncil@mail.state.mo.us
www.womenscouncil.org

The Missouri Women’s Council was established in 1985 by the state’s 83rd General Assembly and is the only state agency mandated to represent the needs of wage-earning women in the public policy process. For close to 20 years, the council has been meeting its mandate
to identify and address the issues affecting the economic and employment status of Missouri women. The mission of the council is “providing Missouri women the information necessary to obtain economic, social and political parity.”

The council serves as a resource and referral center connecting women to information on all aspects of women and work, civic issues and family life. The Women’s Council provides free resources for Missouri citizens, including:

- Women’s Resource Guide;
- The Self Sufficiency Standard Plan for Missouri;
- Current statistics and fact sheets on issues that affect women;
- A traveling history exhibit featuring Missouri women who were recognized in their disciplines;
- A website that provides timely information on women’s issues and links to various resources;
- Information on the Breast Cancer Awareness License Plate;

The council consists of fifteen members. The governor, with the advice and consent of the Senate, appoints eleven members for staggered terms. The remaining four members of the council are filled by the General Assembly: two senators and two representatives are appointed by their respective bodies in the same manner as members of the standing committees. An executive director serves at the pleasure of the Council.

**Missouri Women’s Council**

Carlos, Kim, (D), chair, Kansas City;
Bland, Sen. Mary, (D), Kansas City;
Campbell, Rep. Marsha, (D), Kansas City;
Coleman, Cheryl, (D), Kansas City;
Else, Susan, (D), Independence;
Gray, Terri, (D), Columbia;
Jones, Karen, (R), O’Fallon;
Landry, Carolyn, (D), St. Charles;
For over two decades, the Missouri Development Finance Board has provided development financing to assist infrastructure and economic development projects throughout Missouri. These projects have a high probability of success, but would not be feasible without the board’s assistance.

Originally created by state statute in 1982, the board previously operated as the Missouri Industrial Development Board and the Missouri Economic Development Commission. In 1985, legislation was enacted which merged the commission into the board. In 1989, the board’s name was changed to the Missouri Economic Development, Export and Infrastructure Board. Four years later, the legislature authorized the board’s third and current name change.

The legislature, however, was not just making changes to the board’s name, it was also progressively expanding the board’s authority. These changes increased the board’s ability to not only finance small businesses, but to also help fund public infrastructure improvements, cultural facilities, and larger-scale business locations and expansions.

The board has welcomed these additional responsibilities and now administers several programs to facilitate economic development and to assist in business expansion and attraction in Missouri.

Bond Financing

The Missouri Development Finance Board is authorized to issue taxable or tax-exempt private activity industrial revenue bonds for the acquisition or renovation of fixed assets owned by businesses involved in manufacturing or the production of tangible products. Currently the board is focusing primarily on redevelopment projects, particularly those that eliminate blight.

The board can issue tax-exempt cultural facility bonds to qualified charitable organizations for acquisition, construction, renovation and equipping cultural projects such as museums or recreational facilities.

The board can issue tax-exempt public purpose infrastructure bonds to local governments that have projects that serve a public purpose, such as public buildings, jails, police and fire stations, and public infrastructure.

Missouri Tax Credit for Contributions

The Tax Credit for Contributions Program is a significant fundraising tool that uses private contributions to fund public purpose projects. The board is authorized to grant state tax credits equal to 50 percent of any monies contributed to the board by a taxpayer, in which the proceeds assist in offsetting the costs of qualified projects that benefit the general public.

Downtown Revitalization Program

Through the Downtown Revitalization Program, the board is authorized to grant state tax credits equal to 50 percent of any monies contributed to the board by a taxpayer. These funds are then used for public-purpose infrastructure improvements necessary to redevelop downtown areas in communities with populations under 50,000 individuals.

Missouri Infrastructure Loan Program

Through the Missouri Infrastructure Loan Program, the board can offer long-term, low-interest loans to local political subdivisions or rural public sewer and water districts to fund infrastructure improvements.

Business Use Incentives for Large-Scale Development (BUILD)

The board is authorized to issue and monitor BUILD Missouri Revenue Bonds, which provide a tool for the Department of Economic Development and MDFB to finance a portion of the eligible costs for businesses that seek to locate or expand in Missouri. Eligible projects must meet substantial new job, capital investment and general company eligibility requirements.

City/State Partners Program

The City/State Partners Program is a joint effort between the Export Import (Ex-Im) Bank of the United States and state and local entities around the country. The program aims to provide financing services to small- and medium-sized U.S. companies that are in need of financing to start exporting their products and services.

Borrowers participating in the board’s programs are responsible for debt repayment. The state of Missouri does not incur any costs, nor does it bear any obligation for retiring loans, bonds or notes.

Membership on the board is composed of nine private Missouri residents who are appointed by the governor with the advice and consent of the
Senate to four-year terms, the lieutenant governor and directors of the Departments of Economic Development and Agriculture. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

**Missouri Development Finance Board**

Solberg, Elizabeth T., (R), chair, Kansas City, Sept. 14, 2006;
Starr, John, (D), vice chair, Kansas City, Sept. 14, 2003;
Constance, Susan Lauman, (R), secretary, St. Louis, Sept. 14, 2003;
Burch, Bill, (D), treasurer, Sikeston, Sept. 14, 2003;
Lindsey, Paul, (D), Lebanon, Sept. 14, 2003;
Neff, Larry, (D), Neosho, Sept. 14, 2006;
O’Mara, James, (D), St. Charles, Sept. 14, 2004;
Wilson, Richard, (R), Jefferson City, Sept. 14, 2004;
Grumney, Nelson C. Jr., (R), St. Louis, Sept. 14, 2004;
Driskill, Joseph L., Department of Economic Development, ex officio;
Hofherr, Peter, Department of Agriculture, ex officio;
Maxwell, Lt. Governor Joe, ex officio;
Miserez, Robert V., executive director.

**Missouri Division of Tourism**

Truman State Office Bldg.
PO Box 1055
Jefferson City 65102
Telephone: (573) 751-4133 / FAX: (573) 751-5160
www.VisitMo.com

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri, creating more than 243,000 jobs in fiscal year 2002. With an economic impact of approximately $12.76 billion and $614 million in state tax revenue, tourism is a dynamic com-
ponent of economic development, providing one of every 14 Missouri jobs. There were 35.6 million visitors to the Show-Me State in the last fiscal year—an all-time record!

The 74th General Assembly recognized the importance of tourism 36 years ago with the creation of the Missouri Tourism Commission in 1967. In 1997, the Division of Tourism unveiled a new direction for tourism by creating a new state logo and slogan promoting Missouri’s river heritage. Now in its seventh year, the division of tourism’s advertising slogan, “Where the rivers run,” continues as a theme in this year’s television and print advertising campaigns. The new campaign focuses on the experiences that Missouri offers and tourists’ perceptions of Missouri as a scenic destination with cultural, historical and family activities.

Tourism Commission

The commission consists of 10 members: the lieutenant governor; two members of the Senate of different political parties appointed by the president pro tem of the Senate; two members of the House of Representatives of different politi-
cal parties appointed by the speaker of the House; and five other persons appointed by the governor, which may include, but are not limited to, persons engaged in tourist-oriented operations. No more than three of the governor’s appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation, but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chairman and meets at least four times in a calendar year at the call of the chairman to determine all matters relating to the tourism policies of the State of Missouri and the administration of the Division of Tourism.

The commission reports to each regular session of the General Assembly the results of its marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of the Division of Tourism is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of the Division of Tourism, qualified by education and experience in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

Missouri Tourism Commission
Hamilton, Louis P., (D), chair, St. Louis;
Maxwell, Lt. Governor Joe, vice chair, (D), Mexico;
Beatty, E. Gail McCann, (D), Kansas City;
Brown, Peter, (R), Lake Ozark;
Gross, Sen. Chuck, (R), St. Charles;
Marsh, Rep. B.J., (R), Springfield;
Mathewson, Sen. James L., (D), Sedalia;
McKenna, Rep. Ryan, (D), Barnhart;
Presley, Raeanne, (R), Branson;
Washington, Consuelo, (D), St. Louis.

Activities and Plans
Division activities focus on five research-based, strategically planned areas:

- Communications efforts include public and media relations, photographic services and publications;
- Cooperative marketing matches state funds with private-sector tourism dollars for destination promotion;
- Domestic marketing includes advertising, trade shows, sports, meetings/convention marketing and sports marketing, special promotions and events;
- International efforts are targeted in Canada and the United Kingdom in the areas of trade relations, public relations, product development and advertising; and,
- Special markets efforts focus on reaching niche audiences, such as African-American tourists; cultural tourists; and tour and travel, which includes group tour and group leader familiarization tours, advertising and marketplaces.

Research plays a vital role in the effectiveness of the division’s efforts to increase tourism spending and stimulate economic and market-share growth at the state and local level. It not only measures past efforts, but also can give important insight to how and where, when and to whom the state should direct promotional efforts to increase its market share of visitors and expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of these marketing efforts.

Annually, the division works with research firms to assess subjects, including the effect of travel spending on the state’s economy, tax revenue derived from travel spending and employment generated through tourism.

Most activities are in the area of advertising and promotion. Among the promotional tools are brochures, highlighted by the annual Missouri Vacation Planner and events calendars. These publications are distributed free to the public. News releases and a monthly online newsletter, The Tourism Monitor, also are prepared for the news media and others interested in Missouri tourism. The division has an Internet presence through its Web site, which includes destination and attraction information, as well as news and other promotional programs.

Through a paid advertising program, the division promotes Missouri’s vacation opportunities. The advertising has the goal of creating a positive image of Missouri and generating travel to the state. Mailing of state information in response to requests is another major part of the division’s responsibilities.

In 1993, HB 188 was signed into law as section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism, which allowed for the implementation of a Cooperative Marketing Program. This is a matching-funds reimbursement program designed to increase the impact and promote the effectiveness of local advertising efforts. By partnering both creative and financial resources of local and nonprofit tourism organizations with the financial resources of the Division of Tourism, the program encourages the development of new and expanded marketing initiatives. In its first year (fiscal year 1994), the Cooperative
Marketing Program processed a total of 72 applications with $1 million in state funding. The fiscal year 2002 program, with state funding allocations of $2.6 million in state funds, had an advertising impact of $5.2 million. The program encourages local and regional cooperation and partnering efforts and stresses the coordination of advertising with the division’s strategic marketing plan.

Much of the division’s work is designed to meet the changing trends in the travel/tourism industry. For the fifth fiscal year, the Division of Tourism will have specifically targeted Missouri’s tourism message to audiences in the African-American market. The division, through its marketing partners, has expanded our marketing campaign to help grow our tourism industry in new areas. This initiative also includes encouraging close-to-home travel for the estimated 80 million Americans who live within a day’s drive of Missouri. The division cooperates with tour packagers and group travel promoters to develop efficient, cost-saving travel opportunities for those who prefer pre-planned vacations.

For travelers entering Missouri, the division operates six Official State Welcome Centers. The six welcome centers are located at key entry points to the state at the following locations:

- Joplin Welcome Center—Interstate 44 west of Joplin
- St. Louis Welcome Center—Interstate 270 and Riverview Drive in St. Louis
- New Madrid Welcome Center—Interstate 55 south of New Madrid
- The Hardin C. Cox Welcome Center at Rock Port—Interstate 29 near Rock Port
- Hannibal Welcome Center—Highway 61 at Hannibal
- Kansas City Welcome Center—Interstate 70 entering Kansas City

Close relationships with others in the travel-promotion field are vital. The division maintains these relationships through memberships, including the Travel Industry Association of America, International Visit USA Committees, National Tour Association, American Bus Association and other travel associations.

The division has won awards in its campaigns to reach international markets, including Canada and the United Kingdom. Much of this effort is through regional marketing organizations, such as Mississippi River Country USA. The division has a market representative in the United Kingdom to oversee the growth of this important market. Further promotional efforts are coordinated with the Department of Economic Development’s international offices.

The division works closely with Missouri communities, area promotion groups and federal agencies, including the Missouri Travel Council, Missouri Association of Convention and Visitors Bureaus, Missouri Arts Council, state and national parks, the Missouri Department of Conservation, U.S. Army Corps of Engineers, National Forest Service and U.S. Department of Commerce.

**Missouri Film Office**

The Missouri Film Office was created in 1983 to attract film, television, video and cable productions to Missouri and promote the growth of the film and video production industry within the state. Film Office staff help save filmmakers time, effort and money in arranging a shoot in Missouri by providing assistance with scouting and pre-production requirements, as well as serving as a liaison between film industry professionals and various federal, state, and local officials; institutions; private businesses; and individuals.

The office also administers the Film Production Tax Credit. This state income tax credit can be issued by the Department of Economic Development to a film production company, equaling up to 50% of the company’s expenditures in Missouri necessary for the making of a film. A nine-member Missouri Film Commission advises the department on various matters related to promoting the state as a location for filmmaking.

**Missouri Film Commission**

Tucci, J. Kim, chair, St. Louis; Mcluckie, Jeff, Lee’s Summit; Palumbo, James, St. Louis; Parkinson, Jan, Kansas City; Champion, Sen. Norma, (R), Springfield; Kelly, Rep. Gary, (D), Richmond; Stefanick, Rep. Jodi, (R), Ballwin.

**Regulatory Groups**

Through its regulatory agencies, the Department of Economic Development works to safeguard the public interest by ensuring safe and sound financial institutions, just and reasonable utility rates and ethical services by licensed professionals. These agencies include the Division of Credit Unions, Division of Finance, Office of the Public Counsel, Missouri Public Service Commission and Division of Professional Registration.

**Division of Credit Unions**

2410 Hyde Park Rd., Ste. A, PO Box 1607
Jefferson City 65102
Telephone: (573) 751-3419 / FAX: (573) 751-6834

The original statute governing credit unions was passed by the state legislature in 1927. This enactment gave the secretary of state chartering authority and required that all amendments to the bylaws be approved by that office. Effective
August 13, 1972, these powers were transferred to the commissioner of finance.

The Omnibus State Reorganization Act of 1974 removed credit unions from the jurisdiction of the Division of Finance. On July 1, 1974, the Division of Credit Unions was created and all powers, duties and functions were transferred from the commissioner of finance to the director of the Division of Credit Unions. This agency is under the Department of Economic Development and has a director who is nominated by the department director and appointed by the governor with the advice and consent of the Senate.

The Credit Union Commission was created in 1998. The commission hears and determines any appeal from certain decisions of the director of the Division of Credit Unions, approves or disapproves regulations proposed by the director, and consults with and advises the director on matters pertaining to the organization, operation and supervision of credit unions. The bipartisan commission is comprised of seven members; four must have certain credit union experience, two must be individuals not involved in the administration of a financial institution and one must be an attorney.

The Division of Credit Unions is the regulatory agency responsible for the examination, supervision, chartering, merger and liquidation of all state-chartered credit unions. The division also responds to consumer requests or complaints in regard to credit union services or operations.

This division is staffed by a director, deputy director, chief examiner, seven examiners, two examiner specialists and three administrative personnel. Three examiners are located in Kansas City, five examiners in St. Louis and the remainder of the staff is located in Jefferson City. The entire cost of the agency is reimbursed to the state through fees and assessments paid by the credit unions.
The division is an accredited agency through the National Association of State Credit Union Supervisors.

All member deposits in credit unions are insured by the National Credit Union Administration, an agency of the federal government.

As of December 31, 2002, Missouri ranked eighth in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 165 credit unions with assets exceeding $7.4 billion. There are approximately 1,167,920 members of Missouri credit unions.

Credit Union Commission*

* $100 per diem.

Division of Finance
Truman State Office Bldg., Room 630
PO Box 716
Jefferson City 65102
Telephone: (573) 751-3242 / FAX: (573) 751-9192

State-chartered banks were under the jurisdiction of the secretary of state until 1907 when the General Assembly created the State Banking Department. Over the years, the agency was renamed the Division of Finance and is now within the Department of Economic Development. The division is headed by the commissioner of finance, who is nominated by the department director and appointed by the governor with the advice and consent of the Senate.

The State Banking Board, a quasi-judicial body, was created in 1955 to handle appeals from certain decisions and orders of the commissioner of finance. The bipartisan board is comprised of five members; two must be non-bankers, one a lawyer and two experienced bankers. The Savings and Loan Commission, created in 1957, serves a similar function for state chartered thrift associations. This bipartisan commission is also comprised of five members, one of whom must be a lawyer.

The division is responsible for the incorporation and regulation of state-chartered banks, trust companies, savings banks and savings and loan associations. The commissioner must approve actions such as the relocation of a financial institution’s offices, establishment of branches or increase in capital. The statutes provide that each state-chartered bank and trust company be examined for safety and soundness at least once each 18 calendar months. The division also licenses and examines consumer credit companies, credit services organizations and money order companies.

The Division of Finance has 27 administrative and clerical employees in the Jefferson City office and a total of 72 field examiners—58 bank examiners, nine consumer credit examiners and five trust examiners. Field offices are maintained in Kansas City, St. Louis, Columbia, Springfield and Sikeston.

The entire cost of the division’s operation is reimbursed through assessments paid by state-chartered banks, trust companies, savings institutions and fees paid by licensees.

Savings and Loan Supervision
The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance effective July 6, 1994, in accordance with the provisions of House Bill 1165. This bill transferred to the Division of Finance the supervision
of state chartered savings and loan associations as well as the licensing of mortgage brokers.

The burden of redundant assessments had by that time caused most state thrifts to convert to federal charters. In response, in 1997 the General Assembly authorized the organization of savings banks to make the state thrift charter a viable option once more. As of December 31, 2002, there were seven savings and loans with total assets of $703 million.

Meanwhile the mortgage broker law, Section 443.800 et seq., was substantially amended in 1995; and currently there are 499 active licensees. Brokers were subjected to surety bond and net worth requirements and a five member Residential Mortgage Board was established to approve regulations and hear appeals from the commissioner’s decisions.

Banking in Missouri

Missouri ranks fifth in the nation in the number of state-chartered commercial banks. As of December 31, 2002, the Division of Finance (pursuant to Chapters 361 and 362, RSMo) supervised 313 state-chartered banks and trust companies with combined total assets of $46.6 billion. During 2001 and 2002, the division approved charters for three new banks, one trust company, and converted one national bank to a state-chartered bank. The number of state-chartered banks decreased by 18 during the period as a result of one conversion to a national charter, three mergers into national banks, nine mergers into other state banks, four mergers into out of state banks and one non-deposit trust company dissolved. The deposits in all state-chartered banks and trust companies are insured by the Federal Deposit Insurance Corporation.

Branching and Interstate Banking

For most of this century, Missouri was a unit banking state and branching developed gradually as laws were changed over the last 30 years. Interstate barriers have also fallen and since June 1, 1997, banks in Missouri have been able to merge with banks in other states. The Division of Finance has entered into arrangements with other regulators to examine banks with interstate branches.

Consumer Credit

The consumer credit section supervises institutions licensed pursuant to state law (Chapters 364, 365, 367 and 408, RSMo) engage in consumer lending, retail credit financing of motor vehicles and other goods and the financing of insurance premiums. The statutes give the com-
missioner authority to issue necessary regulations and examine for compliance with consumer protection laws. This unit also enforces the Sale of Checks Law (Sections 361.700 et seq.), which provides for the licensing of companies which issue money orders and financial services organizations (credit repair companies) per Sections 407.635–644.

The consumer credit section handles consumer complaints in the areas of usury, refunding, credit insurance, billing disputes and collection harassment. This section also coordinates enforcement of the Missouri residential real estate anti-discrimination (redlining) laws.

State Savings and Loan Commission*
Butler, Charles R., (R), Neosho, Oct. 10, 2003;
Fellhauer, Richard C., (R), St. Louis, Oct. 10, 2005;
Neff, Christina R., (D), Jefferson City, Aug. 29, 2001;
Plowman, Bayard C., (D), Hannibal, Aug. 29, 2003.

*50 per diem.

State Banking Board*
Wiles, Frank E., (D), chair, banker, Pleasant Hope, Aug. 29, 2003;
Robuck, Robert M., (D), secretary, banker, Jefferson City, Aug. 28, 2005;
Meyer, Kathleen M., (R), non-banker, Troy, Aug. 29, 2003;
Renner, Linda G., (D), non-banker, St. Louis, Aug. 29, 2005;

*100 per diem.

Residential Mortgage Board*
Poger, Arthur, (D), chair, attorney, Ladue, Oct. 10, 2002;
Bangert, Thomas E., (D), Imperial, Oct. 10, 2001;
Grimmett, Shirley A., (R), Brookline, Oct. 10, 2001;

*100 per diem.

Office of the Public Counsel
Governor Office Bldg.
200 Madison St., Ste. 650, PO Box 7800
Jefferson City 65102
Telephone: (573) 751-4857 / FAX: (573) 751-5562

The Office of the Public Counsel is Missouri’s consumer advocate in the area of utility regula-
The Public Counsel must be an attorney licensed to practice in Missouri and is appointed by the director of the Department of Economic Development.

The Office of the Public Counsel was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The PSC regulates the rates and services of investor-owned electric, natural gas, telephone, water, sewer and steam heat utilities, and also regulates manufactured housing. The Public Counsel’s participation in PSC cases and its power to appeal PSC decisions has resulted in important victories for utility consumers.

While keeping abreast of the rapid changes that are currently occurring in the utility sector, the Office of the Public Counsel advocates for high quality utility services at affordable rates. Since many large industrial and commercial utility customers retain counsel to represent their particular interests before the PSC, the Office of the Public Counsel emphasizes residential and small business customers who otherwise would not have their point of view presented or their interests protected. Public Counsel’s representation gives these consumers an essential voice in the regulation of life sustaining public utility services.

Dramatic changes in federal and state policy have introduced some competition into the local telephone market, and may significantly impact Missouri’s electric industry. The Office of the Public Counsel advocates for such changes only when it appears that consumers would benefit. If such changes occur, the office of the Public Counsel will continue its traditional role in the remaining monopoly utility markets, but the office will also focus its efforts on the emerging competitive areas to advocate regulatory structures that would facilitate a transition to truly effective competition. Public Counsel educates and communicates with consumers about their rights and responsibilities. These efforts are especially important to guard against consumer fraud.

The office is staffed by attorneys, technical experts and an administrative staff. The attorneys represent the public interest in proceedings before the PSC, the state and federal courts, as well as before the Federal Communications Commission and Federal Energy Regulatory Commission. Accountants, economists, financial analysts and engineers are the backbone of the technical staff. These experts offer the Public Counsel’s testimony on the reasonableness, feasibility and affordability of utility proposals and practices.

The Public Counsel attempts to focus on the most significant cases for utility consumers and cases which have broad public policy effects.

The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers.

**Missouri Public Service Commission**

Governor Office Bldg.
200 Madison St., PO Box 360
Jefferson City 65102
Telephone: (573) 751-3234; (800) 392-4211
www.psc.mo.gov / pscinfo@psc.state.mo.us

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring that public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment.

The commission regulates utility rates, service and safety for investor-owned electric, gas, telecommunications, sewer and water companies. The commission also monitors the construction of manufactured homes to ensure compliance with state and federal law. Although the rates charged by rural electric cooperatives and municipally owned electric utilities are determined by their respective governing bodies, the commission has limited jurisdiction over rural electric cooperatives and municipally operated natural gas systems on matters of safety. The commission does not have jurisdiction over the basic service rates for telephone cooperatives, but regulates other aspects of their operations.

The commission consists of five commissioners who are appointed by the governor to six-year terms with the advice and consent of the Missouri Senate. The terms are staggered so that no more than two terms expire in any one year. The governor designates one member as chair who serves in that capacity at the pleasure of the governor.

The commission has a staff of professional accountants, engineers, economists, attorneys,
financial analysts and management specialists that evaluate requests for commission approval. The staff will provide the results of its evaluation and recommend actions that satisfy the agency’s statutory requirements. Staff will initiate or implement actions to enforce the commission’s statutory obligations, when necessary.

Traditional rate cases have the most immediate impact on public utilities and the customers they serve. Rate cases are usually complex and can draw much public attention. The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry.

As federal regulators make decisions that directly affect Missouri ratepayers, the commission has increased its activities before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC).
Commissioners and staff members have testified on numerous occasions before these agencies.

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways: a utility company files a tariff for authority to change its rates; or a complaint is filed by the commission, the PSC staff, the Office of Public Counsel or others challenging the reasonableness of the utility’s rates. Generally, a tariff filing seeks a rate increase while a complaint seeks a rate reduction.

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Department of Economic Development.

Under both the tariff method and the complaint case method, the commission will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the reasonableness of the rates being challenged. In most tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Most of these cases are resolved in accord with a settlement between the parties and processed in a shorter timeframe.

The commission staff conducts an independent, on-site investigation of the company’s books and records to provide the commission with a recommendation as to what increase or decrease, if any, should be ordered. This investigation can take from two weeks to several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to pre-file written testimony.

Once the participants in a case have filed their testimony, the parties meet in a prehearing conference to determine which issues will be contested at the hearing. This procedure may help parties reach agreements, which settle all or some issues in the case. This frequently results in cases being concluded sooner than the 11-month time period provided by law. The commission must approve any proposed settlement to ensure that the agreement is a reasonable resolution of the case and in the public interest.

Prior to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility’s service.

At the formal evidentiary hearing, parties may cross-examine other parties’ witnesses in a courtroom-like setting. Once the hearing is completed, the commission reviews the evidence submitted, deliberates and then issues a decision. That decision is subject to appeal to the courts by any party except the PSC staff.

Regular meetings of the commission are held in the commission’s agenda room starting at 9:30 a.m. on Tuesdays and Thursdays. As with other state agencies, commission meetings are subject to the state’s open meetings law.

The Data Center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 4 p.m., Monday through Friday, except legal holidays. Many of these records are also available electronically at www.psc.mo.gov.

A consumer who has questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission’s consumer services department. Consumers may also file formal written complaints. While the commission’s main consumer services office is located in Jefferson City, there also is a consumer services branch office located in the St. Louis area. The commission’s toll-free hotline number for complaints is 1-800-392-4211.

Missouri Public Service Commission

Simmons, Kelvin, (D), chair, Columbia, June 1, 2006;
Murray, Connie, (R), commissioner, Jefferson City, April 28, 2009;
Gaw, Steve, (D), commissioner, Holts Summit, April 2, 2007;
Forbis, Bryan, (R), commissioner, Jefferson City, April 15, 2007;
Division of Professional Registration
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0293 / FAX: (573) 751-4176
TT: (800) 735-2966

A division within the Department of Economic Development, Professional Registration was created by the Omnibus Reorganization Act of 1974. The Division of Professional Registration is charged with protecting the public by licensing qualified professionals, appropriately enforcing standards and maintaining an open communication network with the over 400,000 licensees in order to encourage the development of professional services throughout the state. The licensing entities within the division provide the consumer an accessible, responsible and accountable regulatory system.

The staff of the division provides services to each of the agencies with respect to the collection of fees, purchasing and disbursement, building and equipment management, budget and legislation preparation and accounting for all license renewal activities. The 37 regulatory agencies within the division are charged with the responsibility to safeguard the public interest.

The division is responsible for the administration and staffing of the Board of Examiners for Hearing Instrument Specialists, Office ofAthletics, State Committee of Psychologists, Committee for Professional Counselors, State Committee for Social Workers, State Committee of Marital and Family Therapists, Advisory Board of Endowed Care Cemeteries, Missouri Real Estate Appraisers Commission, Missouri Board for Respiratory Care, Missouri Board of Occupational Therapy, Missouri Board of Geologist Registration, State Committee of Interpreters, State Committee of Dietitians, Interior Design Council, Missouri Acupuncturists Advisory Committee, Board of Therapeutic Massage, and Office of Tattooing, Body Piercing and Branding.

Other agencies assigned to the division include the Missouri State Board of Accountancy; Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects; State Board of Barber Examiners; State Board of Chiropractic Examiners; State Board of Cosmetology; Missouri Dental Board; State Board of Embalmers and Funeral Directors; State Board of Registration for the Healing Arts; State Board of Nursing; State Board of Optometry; Missouri State Board of Pharmacy; State Board of Podiatric Medicine; Missouri Real Estate Commission; and Missouri Veterinary Medical Board.

Missouri State Board of Accountancy
3605 Missouri Blvd., PO Box 613
Jefferson City 65102-0613
Telephone: (573) 751-0012 / FAX: (573) 751-0890
TT: (800) 735-2966
boa@mail.state.mo.us

The Missouri accountancy law protects the interests of the citizens of Missouri through the examination, licensure and regulation of individuals, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting; assures the users of financial and economic data of an independent, objective and uniform product based upon generally accepted accounting principles and auditing standards; and ensures that the services are provided by competent and ethical practitioners. Only individuals, partnerships, limited liability companies and professional corporations qualified and registered as prescribed in Chapter 326, RSMo, may practice public accounting in the state.

The Missouri State Board of Accountancy was created in 1909 and consists of six certified public accountants and one public member appointed by the governor with the consent of the Senate for terms of five years. Nominations are made to the governor by the director of the Department of Economic Development. The board meets at least six times each year. Examinations for certificates are administered in May and November. Officers are elected in June of each year.

The board is a member of the National Association of State Boards of Accountancy and Council of Licensure, Enforcement and Regulation.

The board is entirely self-sustaining by means of fees derived from issuance of new certificates and permits to practice and the annual renewal of permits to practice.

Missouri State Board of Accountancy*
Pearson, Robert A., president, Kansas City, July 1, 2005;
Cusack, Thomas C., vice president, Joplin, July 1, 2003;
Conrad, Colleen K., secretary, St. Louis, July 1, 2006;
Lieberman, Lynda L., treasurer, St. Louis, July 1, 2006;
Edison, Sharon H., member, St. Louis, Aug. 13, 2003;
Gray, Larry L., member, Salem, July 1, 2002;
Wood, Cecil, public member, St. Louis, Aug. 15, 2007;
Bishop, Ken, executive director.

* $50 per diem.

Acupuncturist Advisory Committee

The committee is composed of three acupuncturists, one member shall be a chiropractic physician duly licensed by the Missouri State Board of Chiropractic Examiners and a member of the board, and one public member. Committee members are appointed by the Governor with the advice and consent of the Senate.

Acupuncturist Advisory Committee
VanSant, Jane L., chair, public member, Leeton, Dec. 10, 2003;
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

3605 Missouri Blvd., PO Box 184
Jefferson City 65102
Telephone: (573) 751-0047 / FAX: (573) 751-8046
TT: (800) 735-2966

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects was established to protect the life, health and safety of the people against the danger of collapse of structures erected for public use. The board also exists to safeguard Missouri residents and their property from damages that might result from illegal and incompe-
Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

Mathis, Thomas J. (Jim) III, P.E., P.L.S., vice chair, chair, Professional Land Surveying Division, Poplar Bluff, Sept. 28, 2006;
Gray, Michael D., P.L.S., member, Professional Land Surveying Division, Ash Grove, Sept. 28, 2004;
DeSain, Kevin D., P.L.S., member, Professional Land Surveying Division, O’Fallon, Oct. 3, 2005;
Hill, Charles C., AIA, chair, Architectural Division, Springfield, Aug. 23, 2003;
Warman, Kathleen A., AIA, member, Architectural Division, Kansas City, Sept. 1, 2004;
Miltonberger, Randall B., AIA, member, Architectural Division, St. Louis, Oct. 3, 2005;
Emerick, Josephine L., P.E., chair, Professional Engineering Division, Chesterfield, Sept. 1, 2004;
Leigh, Cheri J., P.E., member, Professional Engineering Division, Kansas City, Sept. 28, 2003;
Kumar, Promod, P.E., member, Professional Engineering Division, St. Louis, Dec. 13, 2005;

Hartnett, Robert N., R.L.A., chair, Landscape Architectural Division, Lee’s Summit, April 18, 2006;
Banks, Patti L., R.L.A., member, Landscape Architectural Division, Liberty, April 18, 2006;
Jackson, Jerany L., R.L.A., member, Landscape Architectural Division, Springfield, April 18, 2006;
Bruntrager, Mary L. Butts, public member, APELSLA Board, St. Louis, Aug. 16, 2002;
Kempker, Judy A., executive director, APELSLA Board.

Office of Athletics

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0243 / FAX: (573) 751-5649
TT: (800) 735-2966

The Office of Athletics has general control and supervision of all professional boxing, wrestling, kickboxing and full contact karate contests held in the state and is empowered to make and publish rules and regulations governing the conduct of these sports.

The office investigates and processes all applications for licenses.
Upon satisfactory proof that applicants are qualified, the office grants licenses to promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians.

A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics’ rules and regulations. The office collects the permit fees, license fees as well as assesses a tax of five percent of the gross receipts on all contests.

All contestants (except wrestling contestants) are required to be examined by a physician prior to a bout and must meet minimum medical standards prior to being approved to participate by the office.

In performing its’ duties, the office is assisted by inspectors who attend each event.

State Board of Barber Examiners

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0805 / FAX: (573) 751-8167
TT: (800) 735-2966
barber@mail.state.mo.us

The State Board of Barber Examiners was created by the 40th General Assembly on January 4, 1899. The board is composed of three barbers who have been licensed and practicing barbers for five years preceding their initial appointments and one voting public member. Members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate for four-year terms. The board is self-sustaining by means of fees derived from the issuance of new licenses, the renewal of licenses, student registrations and other fees paid by approximately 5,500 licensees.

Board meetings are held regularly six times annually in conjunction with the examination for licensure as a barber or instructor. Officers of the board are elected annually by its members. The board is also a participating member of the National Association of Barber Boards of America.

While working with the Division of Professional Registration on budget and legislative matters, the board is responsible for enforcing Chapter 328, RSMo, responding to consumer complaints and bringing formal complaints against licensees who violate the barber law or rules and regulations of the board.

It is the objective of the board to protect the public by ensuring that only qualified persons are examined and licensed to practice barbering in sanitary barber shops and schools/colleges, and that the curriculum in barber schools/colleges adequately prepares individuals to practice barbering.

State Board of Barber Examiners*  
McClendon, Arlene, president, St. Louis, April 5, 2004;  
McCullough, Donald, vice president, Waynesville, May 5, 2006;  
Key, Jasper, member, Kansas City, April 5, 2005;  
Sweet, Shirley, public member, Clayton, Sept. 1, 2006;  
Fox, Darla, executive director.

*50 per diem.
The State Board of Chiropractic Examiners, created in 1927, consists of six members submitted by the Director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. The members, five licensed chiropractic physicians and one public member, serve terms of four years.

It is the duty of the board to administer and enforce the chiropractic practice act and issue licenses to persons entitled to practice chiropractic under the provisions of the law. Board meetings are usually held four times annually.

The board is funded by fees derived from new and renewed licenses. There are over 1,800 chiropractic physicians currently licensed by the Board.

To qualify for license renewal, chiropractic physicians must earn 24 hours of board-approved continuing education, four hours of which must be in x-ray, four hours in differential or physical diagnosis and four hours in emergency procedures, boundary training, training in HIV or other infectious diseases.

The board certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA). To retain the certification, the chiropractic physician must earn 12 hours of annual continuing education in MTAA approved by the board.

The board also certifies qualified chiropractic physicians as insurance consultants. To retain the certification, the chiropractic physician must earn 12 hours of annual continuing education in insurance claims review.

The board is a member of the Federation of Chiropractic Licensing Boards (FCLB), District II of the FCLB and the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Chiropractic Examiners* 

Lovejoy, Larry J., D.C., president, St. Joseph, Jan. 1, 2005; 
Gerstein, Lawrence M., D.C., secretary, Washington, Jan. 1, 2006; 
Holyoke, Mary A., D.C., member, DeSoto, Jan. 1, 2006; 
Richardson, Lee Jr., D.C., member, Kansas City, Jan. 1, 2004; 
Rushin, Jack D., D.C., member, Poplar Bluff, April 22, 2007; 
Robinson, Julie, public member, Cape Girardeau, April 22, 2007;

* $50 per diem.

State Board of Cosmetology
3605 Missouri Blvd., PO Box 1062
Jefferson City 65102
Telephone: (573) 751-1052 / FAX: (573) 751-8167
TT: (800) 735-2966

The State Board of Cosmetology was established in 1945 to examine, license and register qualified persons engaged in the practice of hairdressing, cosmetology and manicuring and, effective August 1995, esthetics. The board also licenses cosmetology schools and shops and inspects them for compliance with sanitary regulations.

The board is composed of seven members, including one public member. All members, except the public member, shall be registered cosmetologists actively engaged in the lawful practice of cosmetology, hairdressing, esthetics and manicuring, one of which must be a school owner, for at least five years.

All members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate for four-year terms.

The board meets regularly six times each year as well as any special meetings that are deemed necessary. Officers are elected annually at the January board meeting.

The board is self-sustaining. It generates the necessary funds through the collection of fees for the issuance of new licenses, renewal of licenses and other fees paid by the 70,000 licensees. The board is a member of the National Interstate Council of State Boards of Cosmetology and participates in its national testing program.

Missouri State Board of Cosmetology*
Tirre, John, president, St. Charles, Oct. 13, 2003;
Cowdrey, Donna, vice president, Gladstone, Oct. 13, 2005;
Henderson, Flora, secretary, St. Louis, July 1, 2002;
Bald, Cynthia Webb, member, Cameron, July 1, 2004;
Condry, Ruth Ann, member, Raymore, July 1, 2005;
Waller, Deborah, member, Sikeston, Aug. 14, 2004;
Samp, Nancy, public member, Jefferson City, Aug. 16, 2006;
Fox, Darla, executive director.

* $70 per diem.
Committee for Professional Counselors

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0018 / FAX: (573) 751-0735
TT: (800) 735-2966

The Committee for Professional Counselors was established by the General Assembly in 1986 and began licensing professional counselors in 1987. The six-member committee is appointed by the governor, confirmed by the Senate and comprised of five practitioners and one public member. While working with the Division of Professional Registration on budget and legislative matters, the committee is responsible for reviewing the educational qualifications and supervised counseling experience of applicants and investigating complaints relating to the counseling professions. The committee provides information and outreach programs to counseling education programs and professional associations to keep students and practitioners apprised of changes in the law or regulations as well as solicit input regarding committee procedures.

Committee for Professional Counselors

Wilson, William, Ph.D., chair, Lee’s Summit, Aug. 28, 2005;
Spare, Keith, secretary, Kansas City, Aug. 23, 2003;
McGuffin, Dorothy, M.S., member, Spanish Lake, Aug. 28, 2003;
Comensky, Mark, Ph.D., member, Nevada, Aug. 28, 2001;
Lile, Susan, Ph.D., member, Kirkwood, Aug. 28, 2004;
Dexter, Gene, Ph.D., public member, Blue Springs, Aug. 28, 2004;

Missouri Dental Board

3605 Missouri Blvd., PO Box 1367
Jefferson City 65102
Telephone: (573) 751-0040 / FAX: (573) 751-8216
TT: (800) 735-2966

The Missouri Dental Board was created by the General Assembly in 1897. The Omnibus State Reorganization Act of 1974 transferred the board to the Division of Professional Registration.

The Missouri Dental Board consists of five dentists, one public member and one dental
hygiene member appointed for five-year terms. Members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate. The board is self-sustaining through annual license and other fees paid by dentists, specialists and dental hygienists.

One of the primary functions of the board is examination for competency of candidates who wish to become licensed as dentists, dental specialists or dental hygienists. The Missouri Dental Board is a participating member of the Central Region Dental Testing Service (CRDTS). CRDTS gives a clinical examination which is accepted by each member state. Applicants for original licensure who wish to practice in Missouri must pass the CRDTS regional examination or a state or regional entry-level competency examination as well as apply to the Missouri Dental Board. The board also issues licenses by credential verification to qualified applicants who have been licensed in another jurisdiction.

The board is responsible for the enforcement of Chapter 332, RSMo; responds to consumer complaints; and investigates and brings formal complaints against licensees who violate the dental law or rules and regulations of the board. The board also brings actions against persons practicing dentistry or dental hygiene without a license and may promulgate rules and regulations necessary to enforce Chapter 332, RSMo.

The 91st General Assembly created the Advisory Commission for Dental Hygienists. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of dental hygienists.

**Missouri Dental Board**

McCoy, Rolfe C., D.M.D., president, Chillicothe, Oct. 16, 2004;
Thompson, E. Maxine, vice president, public member, Cameron, Aug. 16, 2002;
Lepp, Patricia A., R.D.H., secretary, St. Louis, Jan. 10, 2004;
Aubert, Eric, D.D.S., member, St. Louis, Oct. 16, 2006;
Beard, Rodney L., D.D.S., member, Kansas City, Oct. 16, 2003;
Jackson, Larry W., D.D.S., member, Doniphan, Oct. 16, 2005;
Rimiller, Sharlene, executive director.

*$50 per diem.
Advisory Commission for Dental Hygienists

Strait, Tia M., chair, Carthage, March 22, 2004;
Lepp, Patricia, member, St. Louis, Jan. 10, 2004;
Gerecke, Deborah L., member, Jackson, March 22, 2007;
Tourdot, Frances E., member, Camdenton, March 22, 2005;
Vacancy (1).

State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 522-3438 / FAX: (573) 526-3489
TT: (800) 735-2966

The State Committee of Dietitians was established in 1998 by an act of the Missouri General Assembly to license individuals who wish to use the title “Licensed Dietitian” or “L.D.” The committee is composed of five dietitians and one public member. Committee members are appointed by the governor with the advice and consent of the Senate.

The committee is responsible for reviewing applications for licensure, determining acceptable education and experience, reviewing complaints and imposing discipline if cause exists.

State Committee of Dietitians

McDonald, Mary, R.D., L.D., chair, Columbia, June 11, 2003;
Medlin, Donna, R.D., L.D., secretary, Springfield, June 11, 2002;
Carter, Marie, R.D., L.D., member, St. Louis, June 11, 2006;
Shores, Joan, R.D., L.D., member, Harrisonville, June 11, 2005;
Powell, Terri, R.D., L.D., member, St. Louis, June 11, 2003;
McNeill, Nolan, public member, Cassville, June 11, 2005;
Fitzwater, Rodger, executive director.

State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423
Jefferson City 65102
Telephone: (573) 751-0813 / FAX: (573) 751-1155
TT: (800) 735-2966

The State Board of Embalming was created in 1895 by an act of the Missouri General Assembly. In 1965, the legislature passed a bill licensing funeral directors as well as embalmers and changed the name of the board to the State Board of Embalmers and Funeral Directors.
Board of Embalmers and Funeral Directors. In 1977, Senate Bill 6 required all applicants for a funeral director’s license to pass an examination prior to licensure. In 1993, legislation established an apprenticeship program and an additional examination for funeral directors. The board consists of six members, including one voting public member. Members of the board are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate for five-year terms. No more than three members of the board may belong to the same political party.

The board is self-sustaining by means of fees, derived from new licenses issued and through renewal of licenses of embalmers, funeral directors and funeral establishments and registration of embalming students.

Meetings are held at least four times per year. Examinations are given the third Wednesday of each month in Jefferson City.

**State Board of Embalmers and Funeral Directors***

Griffin, Jerry W., chair, Kansas City, April 1, 2005;
Stuart, William H. (Bill), vice chair, Moberly, April 1, 2006;
McGhee, Kenneth, secretary, Florissant, April 1, 2007;
James, Donn, member, Salem, April 1, 2004;
Shadel, Marcia D., member, Lebanon, April 1, 2008;
Gerstein, Joy, public member, Washington, Sept. 1, 2006;
Dunn, Becky, executive director.

* $50 per diem.

**Advisory Board of Endowed Care Cemeteries**

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0849 / FAX: (573) 526-3489
TT: (800) 735-2966

The Office of Endowed Care Cemeteries was created in 1990 by an act of the 85th General Assembly and is funded from fees associated with licensure and fees derived from the issuance of vital records.
The office establishes the rules for the qualifications and expectations of endowed care cemeteries; develops and enforces standards for endowed care cemeteries; establishes fees to cover the cost of administering the Endowed Care Cemetery Act; audits cemetery trust funds; investigates complaints; and recommends prosecution for cemeteries found in violation of the standards, rules or the Endowed Care Cemetery Act.

An endowed care cemetery is defined as a cemetery or section or a cemetery, which represents itself as offering endowed care and which complies with the provisions of sections 214.270 to 214.410.

Advisory Board of Endowed Care Cemeteries
Crowell, Hillman, member, Columbia, July 20, 2003;
Gingrich, Marcia, member, Kansas City, July 20, 2003;
Litzsinger, Milton (Bud), member, St. Louis, July 20, 2005;
Allen, Chris, public member, Jefferson City, July 20, 2002;
Vacancy, (1) public member;
Fitzwater, Rodger, executive director.

Missouri Board of Geologist Registration
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 526-7625 / FAX: (573) 526-3489
TT: (800) 735-2966

The Missouri Board of Geologist Registration was established with the passage of Senate Bill 649 during the 1994 legislative session. The Geologist Registration Act requires licensure for individuals engaged in the practice of geology having an impact upon public health, safety and welfare as defined by law. The board is composed of five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state, a city or county. The board includes two public members, and the state geologist serves as an ex officio member. Board members are appointed by the governor with the advice and consent of the Senate.

Missouri Board of Geologist Registration
Howard, John T., R.G., chair, St. Louis, April 11, 2004;
Holbrook, John, R.G., vice chair, Jackson, April 11, 2005;
Brookshire, Cynthia M., R.G., member, Ozark, April 11, 2004;
Hendren, Larry L., R.G., member, Columbia, April 11, 2003;
Hosey, Lisa E., R.G., member, House Springs, April 11, 2004;
Smart, Michelle, public member, St. Louis, Apr. 11, 2003;
Garstang, Mimi, R.G., ex officio state geologist, Rolla;
Vacancy (1);
Groose, Pam, executive director.
State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4
Jefferson City 65102
Telephone: (573) 751-0098 / FAX: (573) 751-3166
TT: (800) 735-2966

The State Board of Registration for the Healing Arts was created by the General Assembly in an act codified as Chapter 334, RSMo. This act established a bipartisan board of nine members. The members are nominated by the director of the Department of Economic Development and appointment by the governor with the advice and consent of the Senate. Five members of the board are doctors of medicine, three are doctors of osteopathy and one is a public member. Each is appointed for a term of four years.

Among its duties, the board is responsible for the examination and licensure of individuals to practice as physicians and surgeons and to annually register each person who is licensed. The board has the authority to investigate complaints, revoke licenses and make investigations concerning the unauthorized practice of medicine. It is the duty of this agency to strive to protect the health and welfare of the people of Missouri where the practice of medicine is concerned.

Professional physical therapists, physical therapist assistants, speech-language pathologists, audiologists, speech-language pathology aides, speech-language pathology assistants, audiology aides, physician assistants, athletic trainers and clinical perfusionists are health professionals who are also licensed and regulated by the board.

The 81st General Assembly created the Athletic Trainers Advisory Committee. Members of this committee, appointed by the board, are responsible for advising the board on the registration and regulation of athletic trainers.

The 83rd General Assembly created the Advisory Commission for Speech-Language Pathologists and Audiologists. Members of this commission, appointed by the board, are responsible for advising the board on the licensure and regulation of those engaged in these professions.

The 85th General Assembly created the Advisory Commission for Professional Physical Therapists. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of physical therapists.

The 89th General Assembly created the Advisory Commission for Physician Assistants. Members of this commission, appointed by the gover-
nor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of physician assistants.

The 89th General Assembly created the Advisory Commission for Clinical Perfusionists. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of clinical perfusionists.

State Board of Registration for the Healing Arts*

Mikkelsen, Nancy Russell, M.D., president, Kansas City, Sept. 3, 2004;
Craighead, Michael, M.D., secretary, Jefferson City, Sept. 3, 2002;
Myers, Carl M., M.D., member, Platte City, Sept. 3, 2003;
Spoon, Barry D., D.O., member, Springfield, Sept. 3, 2003;
Almond, Donna, D.O., member, Wappapello, Sept. 3, 2004;
Garrett, Jacquelyn, M.D., member, Ballwin, Aug. 13, 2004;
Lucio, John, D.O., member, Jefferson City, Sept. 3, 2006;
Owens, William, M.D., member, St. Louis, Sept. 3, 2003;

Tucker, Mark, public member, Olivette, Sept. 3, 2006;
Steinman, Tina M., executive director.

*$50 per diem.

Advisory Commission for Professional Physical Therapists

Christiansen, Melinda, P.T., chair, Independence, Oct. 1, 2002;
Horst, Victoria A., P.T., secretary, St. Louis, Oct. 1, 2003;
Johnson, Christel H., P.T., member, Kansas City, Oct. 1, 2004;
Hale, Melba R., P.T., member, St. Louis, Oct. 1, 2004;

Athletic Trainers Advisory Committee
Dunn, Ronald, A.T.C., chair, Jefferson City;
Meeks, Robin E., A.T.C., secretary, Springfield;
Donnell, John R., A.T.C., member, Lee’s Summit;
Bailey, Robert G., J.D., public member, Columbia;
Wolf, Marion, M.D., physician member, Springfield.

Advisory Commission for Speech Language Pathologists and Clinical Audiologists
Hamlin, Jeanne, M.A., chair, St. Louis;
Mazzeo, Larry, M.A., secretary, Rolla;
Guillory, Lisa, Au.D., member, Columbia;
Knight, Linda E., M.S., member, Warrensburg;
Miller, Denise R., Ph.D., member, Kansas City;
Ragan, Judy Logan, M.S., member, Kansas City;
Gnuschke, Melody, public member, Windsor.

Advisory Commission for Registered Physician Assistants
Catrett, Lynn, P.A.-C, chair, Troy, March 27, 2005;
Spoon, Barry D., D.O., member, Springfield;
Carlisle, Terry, P.A.-C, member, Columbia, March 27, 2004;
Ojile, Joseph M., M.D., physician member, Kirkwood, March 27, 2003;
Nevels, Anita, public member, St Charles, March 27, 2006.

Advisory Commission for Clinical Perfusionists
The Board of Examiners for Hearing Instrument Specialists was created by an act of the 88th General Assembly and approved by the governor on August 28, 1995. The act provides that all persons engaging in the practice of fitting or selling hearing instruments must be licensed by the state of Missouri.

The board is charged with the responsibility of guiding, advising and making recommendations to the division on all matters pertaining to licensure and regulation.

The board is composed of eight members: five hearing instrument specialists, one otolaryngologist, one voting public member and one audiologist holding a certificate of clinical competence and licensed pursuant to Chapter 345, RSMo. Members are appointed by the governor.
with the advice and consent of the Senate. The term of office of each member is four years.

**Board of Examiners for Hearing Instrument Specialists***
Connell, Charlotte L., chair, Independence, Aug. 16, 2005;
Bergmann, Carol, member, Ballwin, Jan. 11, 2005;
Cory, Dennis, member, Springfield, Feb. 2, 2002;
George, John Scott, member, Mt. Vernon, Jan. 11, 2006;
Goffinet, J. Mark, member, Boonville, Jan. 11, 2004;
Reine, Lois, public member, Jefferson City, Jan. 11, 2004;
Vacancy (2);
Hoelscher, Dana K., executive director.

* $50 per diem.

**State Committee of Interpreters**
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 526-7787 / FAX: (573) 526-3489
TT: (800) 735-2966

The State Committee of Interpreters was established by the General Assembly in 1994. The seven-member committee is appointed by the governor with advice and consent of the Senate and is comprised of five interpreters and two public members. One of the public members must be a deaf person. The state committee licenses and regulates interpreters for the deaf and serves as a liaison to the Missouri Commission for the Deaf.

**State Committee of Interpreters**
Durham, Loretto, chair, St. Louis, Oct. 30, 2003;
Drummond, Sandy, secretary, Hallsville, Nov. 5, 2004;
McEnulty, Kimberly, member, Platte City, Oct. 9, 2004;
McCray, Carrie, member, Fulton, Oct. 9, 2005;
Adams, John, member, St. Louis, Oct. 9, 2003;
Guillory, Lisa, public member, Columbia, Oct. 23, 2005;
Vacancy (1);
Groose, Pam, executive director.

**Interior Design Council**
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 522-4683 / FAX: (573) 526-3489
TT: (800) 735-2966

The Interior Design Council was established in 1998 by an act of the Missouri General Assembly to require licensure for individuals who wish to use the title “Registered Commercial Interior Designer.” The council is composed of four interior designers and one public member. All council members are appointed by the governor with the advice and consent of the Senate.

Under the law, no person may use the title “Registered Commercial Interior Designer” without registering with the council.

The council is responsible for reviewing applications for registration, determining acceptable experience and reviewing complaints and imposing discipline if cause exists.

**Interior Design Council**
Harmon-Vaughan, Elizabeth A., vice chair, Kansas City, April 6, 2004;
Bequette, Jeanine, member, St. Louis, April 6, 2002;
Englund, Donald R., member, Columbia, April 6, 2005;
White, Earline B., public member, St. Charles, April 6, 2003;
Vacancy (1);
Fitzwater, Rodger L., executive director.

**State Committee of Marital and Family Therapists**
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0870 / FAX: (573) 751-0735
TT: (800) 735-2966

The State Committee of Marital and Family Therapists was established by the General Assembly in 1995. The six-member committee is appointed by the governor with advice and consent of the Senate and is comprised of four practitioners of marital and family therapy and two public members. The state committee provides guidance and advice to the division on budget and legislative matters and is responsible for reviewing educational and experience qualifications of marriage and family therapy practitioners to determine eligibility for supervision and licensure. The state committee is responsible for investigating complaints relating to the practice of marriage and family therapy.

**State Committee of Marital and Family Therapists**
Kingsley, Elizabeth, Ph.D., chair, Lake Winnebago, Jan. 26, 2006;
Beccar, Dorothy, Ph.D., secretary, St. Louis, Jan. 26, 2005;
Loney, Teresa, Psy.D., member, Nevada, Jan. 26, 2005;
Small, John, Ph.D., member, Hartsburg, Jan. 26, 2004;
Allen, Wayne, public member, Holts Summit, Jan. 26, 2001;
Feemster, Claudetta, public member, St. Louis, Jan. 26, 1999;
Kessler, Loree, executive director.
The Board of Therapeutic Massage was established in 1998 by an act of the Missouri General Assembly to license and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals who are not licensed or who are not exempted from obtaining a license by the board, shall not use the terms “massage”, “body work” or any of their synonyms on any sign or on any other form of advertising, unless exempted by the board.

The board consists of six massage therapists, one non-voting member from the massage education community and one public member. All members are appointed by the governor with the advice and consent of the Senate.
The board is responsible for reviewing applications for licensure, determining acceptable educational requirements for licensure, reviewing complaints and imposing discipline if cause exists.

**Board of Therapeutic Massage**

Miller, Elizabeth, chair, Springfield, June 17, 2002; Snedden, Kevin W., vice chair, Kearney, June 17, 2006; Wesley, Bernard, secretary, Kansas City, June 16, 2003; Brantley, Sid, member, Bridgeton, June 17, 2001; Lockett, Gretchen, Ph.D., public member, St. Louis, July 17, 2007; Mee, Juliet, non-voting education member, Springfield, June 17, 2003; Vacancy (2); Kessler, Loree, executive director.

**Missouri Board of Nursing**

3605 Missouri Blvd., PO Box 656
Jefferson City 65102
Telephone: (573) 751-0681 / FAX: (573) 751-0075
TT: (800) 735-2966
www.ecodev.state.mo.us/pr/nursing

The Missouri Board of Nursing is composed of five professional nurses, two practical nurses, one undesignated and one voting public mem-

ber. The governor appoints the members, who are confirmed by the Senate.

The board meets quarterly with additional meetings as needed. The board’s responsibilities are to adopt and revise rules and regulations necessary to effect the provisions of the Nursing Practice Act; prescribe minimum standards for nursing education programs; provide for surveys of nursing programs; approve nursing programs; examine, license and renew the licenses of qualified applicants; review and make recognition decisions regarding advanced practice nurse applicants; and

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cause the prosecution of all persons violating the provisions of the Nursing Practice Act.

Missouri Board of Nursing*

Vogt, Robin, Ph.D., R.N., FNP-C, president, Versailles, June 1, 2005;
York, Charlotte, L.P.N., vice president, Sikeston, June 1, 2005;
Murray, Teri, Ph.D., R.N., secretary, Florrisant, Oct. 1, 2004;
Conner, Linda, B.S.N., R.N., member, Greentop, June 1, 2006;
Thurston, Hillred Kay, A.D.N., R.N., member, Dexter, June 1, 2004;
Vanderpool, Janet, M.S.N., R.N., member, Princeton, June 1, 2005;
Lineberry, Paul, Ph.D., public member, Columbia, June 1, 2003;
Vacancy (1)
Scheidt, Lori, B.S., executive director.

*+$50 per diem.

Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 751-0877 / FAX: (573) 526-3489
TT: (800) 735-2966

The Missouri Board of Occupational Therapy was created in 1997 by an act of the Missouri General Assembly to license and regulate individuals engaged in the practice of occupational therapy. The six-member board is appointed by the governor, confirmed by the Senate and comprised of three occupational therapists, one occupational therapy assistant and two public members.

The board is responsible for administering the Occupational Therapy Act. The board has the authority to investigate complaints and discipline licenses issued by the board. The board is funded from fees collected from the issuance and renewal of licenses.

Missouri Board of Occupational Therapy *

Phillips, Judy, OT, chair, Kansas City, Dec. 11, 2001;
Lackey, David, OT, vice chair, Jefferson City, Jan. 23, 2003;
Ballentine, Cynthia, OT, member, Ballwin, Nov. 14, 2002;
The State Board of Optometry was created in 1921 by an act of the 51st General Assembly. The board consists of five doctors of optometry and one public member. Board members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate. Board members serve terms of five years.

It is the duty of the board to administer and enforce the Optometry Act, conduct or approve examinations of applicants and grant certificates of registration to persons entitled to practice optometry under the provisions of the law.

Meetings of the board are held in February, July and October; but, special meetings may be called by the president of the board. Officers are elected at the July meeting.

Renewal fees are paid each year, not later than October 31, by licensed, practicing Missouri optometrists. In order to qualify for renewal, licensees must earn at least eight hours of approved credit each year in a course of continuing education.

State Board of Optometry*
Frier, Cathy L., O.D., president, El Dorado Springs, June 30, 2004;

Glass, W. Carter, O.D., vice president, Kansas City, June 30, 2005;
Nestleroad, Danny, O.D., secretary, Monett, June 30, 2007;
Rosen, Karen B., O.D., member, Chesterfield, June 30, 2003;
Swinger, Terry M., O.D., member, Caruthersville, June 30, 2006;
Young, Vickie E., public member, Kansas City, Aug. 16, 2002;
Rimiller, Sharlene, executive director.

* $50 per diem.
Missouri State Board of Pharmacy

3605 Missouri Blvd., PO Box 625
Jefferson City 65102
Telephone: (573) 751-0091 / FAX: (573) 526-3464
TT: (800) 735-2966

The State Board of Pharmacy was established by the General Assembly in 1909. The board consists of seven members, six of whom must be licensed pharmacists in good standing and actively engaged in the practice of pharmacy within the state and one public member. Appointments are for five years.

The pharmacy law has been amended at various times to meet the needs and requirements of the profession. During the 66th General Assembly, a drug store or pharmacy law was enacted granting the board power to license all drug stores, pharmacies, apothecary shops and chemist shops in the state. Seven inspectors assist in enforcing the law with their salaries and travel expenses set by the board.

Organization of the board is held annually with the election of a president and vice president, both of whom must be board members.

The board annually issues 7,100 renewals to registered pharmacists and permits to some 1,600 pharmacies in the state. In addition, the board annually issues 75 renewals to non-resident pharmacies as well as 1,100 renewals to drug distributors.

The board also licenses intern pharmacists and renews approximately 700 intern pharmacist licenses annually. The board issues temporary licenses to pharmacists who are licensed in another state and who are completing a residency program in Missouri. This type of license restricts the pharmacist to specific sites approved by the board.

The initial registration of approximately 7,000 pharmacy technicians occurred in 1999. The board annually issues 11,000 renewals to pharmacy technicians.

Missouri State Board of Pharmacy*

Michel, Martin H., R.Ph., president, Poplar Bluff, Jan. 21, 2002;
Wolzak, Elaina M., R.Ph., vice president, Blue Springs, Feb. 26, 2004;
Dunning, Barbara J., R.Ph., member, Farmington, Dec. 15, 2003;
Koch, Timothy R., R.Ph., member, High Ridge, Jan. 21, 2007;
Lang, Douglas R., R.Ph., member, St. Louis, April 12, 2007;
The Missouri State Board of Podiatry was created in 1945 by an act of the General Assembly. The board is composed of five members, including one voting public member. Members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate for four-year terms.

The board administers and enforces the Podiatry Act, conducts examination of applicants and grants certificates of registration to persons who comply with the provisions of the law.

In 1993, legislation was passed requiring all newly licensed podiatrists to complete a twelve-month residency program.

In 1995, after meeting additional requirements, a podiatrist may perform surgery of the ankle. That legislation also changed the name of the board to the State Board of Podiatric Medicine.

After January 1, 2005, all podiatrists who desire to perform ankle surgery will have to meet additional residency and CME requirements.

The board is funded through fees derived from new and renewed licenses. Renewal fees are due biennially by March 1. To qualify for renewal, licensees must earn at least 12 hours of approved continuing education credit in a continuing education course.

The State Committee of Psychologists was created by the 79th General Assembly in an act codified as Chapter 337, RSMo. The committee is charged with the responsibility of advising the director on matters related to the examination, licensure, registration and discipline of individuals practicing psychology in Missouri.
The committee is composed of eight members: seven psychologists and one voting public member. Members are appointed by the governor upon the recommendation of the director of the Department of Economic Development and upon the advice and consent of the Senate. The term of office of each member is five years.

State Committee of Psychologists

Maglio, Christopher, Ph.D., chair, Kirksville, Sept. 29, 2007;
Johnstone, George (Brick), Ph.D., secretary, Columbia, Aug. 24, 2003;
Copeland, E. Thomas, Ph.D., member, Kansas City, Aug. 21, 2003;
Good, Glenn, Ph.D., member, Columbia, Aug. 28, 2004;
Harris, Rochelle, Ph.D., member, Kansas City, Aug. 28, 2006;
Kramer, Laurel, Ph.D., member, Jefferson City, Aug. 28, 2006;
Sanders-Thompson, Vetta, Ph.D., member, St. Louis, Aug. 28, 2002;
McCullough, Willa, M.Ed., public member, Festus, Aug. 20, 2006;
Groose, Pamela, executive director.

Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339
Jefferson City 65102
Telephone: (573) 751-2628 / FAX: (573) 751-2777
TT: (800) 735-2966

The Missouri Real Estate Commission was created by an act of the 61st General Assembly and approved by the governor on July 31, 1941.

The commission consists of seven voting members. Six of those members must have at least 10 years experience as real estate brokers. A pub-
lic member serves as the seventh member. Each commissioner is appointed for a five-year term.

Under the provisions of the Real Estate Act, no real estate broker or salesperson may act as such without first procuring a license from the commission. Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real estate escrow accounts to verify proper handling of buyers’ earnest money. The commission also approves all real estate pre-licensing and continuing education courses. The commission meets regularly to review complaints, investigations and audits and to take up other matters. The Missouri Real Estate Commission may perform duties necessary to carry out the provisions of the real estate license law.

**Missouri Real Estate Commission**

**Hunt, Jan**, chair, St. Louis, Oct. 16, 2003;  
**Lawrence, Andrea J.**, vice chair, Chesterfield, Oct. 16, 2006;  
**Keating, Sharon**, member, Jefferson City, Oct. 16, 2007;  
**Malone, Thallis**, member, Florissant, Feb. 17, 2006;  
**Vernassie, Mary L.**, member, Kansas City, Oct. 16, 2005;  

* $50 per diem.

**Missouri Real Estate Appraisers Commission**

3605 Missouri Blvd., PO Box 1335  
Jefferson City 65102  
Telephone: (573) 751-0038 / FAX: (573) 526-3489  
TT: (800) 735-2966

The Missouri Real Estate Appraisers Commission was created by the 85th General Assembly for the purpose of certifying and licensing qualified persons engaged in the practice of real estate appraising. The Real Estate Appraisers Commission consists of six appraiser members and one public member. All members of the commission are appointed by the governor with the advice and consent of the Senate. An appraiser appointee is designated as chair by the governor.
Missouri Real Estate

Appraisers Commission*

Lowman, Sharon K., chair, Sedalia, Sept. 12, 2005;
PHELPS, Dorothy (Dottie), vice chair, public member, Malden, Sept. 12, 2002;
Garnett, Thomas J., member, St. Louis, Sept. 12, 2002;
Millin, David, member, Kansas City, Sept. 12, 2003;
Knopf, Darryl (Skip), member, St. Louis, Sept. 12, 2003;
Polete, Glennon R., member, Farmington, Sept. 12, 2003;
Hendren, James A., member, Rocheport, Sept. 12, 2004;
Fitzwater, Rodger L., executive director.

*$50 per diem.

Missouri Board for Respiratory Care

Miller, Donald J., C.R.T., chair, Kirksville, April 3, 2002;
Houchin, Aubra A., D.O., vice chair, St. Charles, April 3, 2004;
Hogan, Rosemary, R.R.T., member, Columbia, April 3, 2003;
Tyler, Katherine A., R.R.T., member, Oak Grove, April 3, 2005;

The Missouri Board for Respiratory Care was created in 1996 by an act of the Missouri General Assembly to license and regulate individuals engaged in the practice of respiratory care. The seven-member board is appointed by the governor; confirmed by the Senate; and comprised of four respiratory care practitioners, one physician, one hospital administrator and one public member.

The board is responsible for administering the respiratory care practice act. The board has the authority to investigate complaints and discipline licensees. It is funded by fees collected from the issuance and renewal of licenses.

Meetings are held at the request of the chair or as the board may determine necessary. The board must meet with the division at least twice each year.
The State Committee for Social Workers was established with the passage of Senate Bill 246 during the 1997 legislative session. The committee consists of six licensed clinical social workers and one public member appointed by the governor with the advice and consent of the Senate.

The committee is responsible for promulgating rules, licensing applicants, responding to consumer complaints, and disciplining the licenses of individuals who violate the practice act. The committee also determines the requirements for licensure and establishes the ethical standards for clinical social workers.

State Committee for Social Workers
Comer, Jenise, LCSW, secretary, Kansas City, Dec. 11, 2003;
Leverington, Paul, MSW, LCSW, member, Springfield, Oct. 2, 2001;
Person, Alyssa, LCSW, member, St. Louis, Oct. 2, 2004;
Pasiernik, Catherine, LCSW, member, Arnold, Oct. 23, 2006;
Quan, Lynda, LCSW, member, Farmington, Oct. 23, 2003;
Sundet, Paul A., Ph.D., LCSW, member, Columbia, Oct. 23, 2004;
Overton, Jane, public member, Kansas City, Oct. 2, 2005;
Beauchamp, Vanessa, executive director.

Office of Tattooing, Body Piercing and Branding
3605 Missouri Blvd., PO Box 1335
Jefferson City 65102
Telephone: (573) 526-8288 / FAX: (573) 526-3489
TT: (800) 735-2966

The Office of Tattooing, Body Piercing and Branding was organized as an office under the Department of Economic Development, Division of Professional Registration by the Missouri Legislature to license and regulate tattooists, body piercers, branders and establishments.
The office/division is responsible for enforcing sections 324.520–324.524, RSMo. Rules and regulations have been implemented relative to the hygienic practices of tattooing, body piercing and branding, and sanitary operations of tattoo, body piercing and branding establishments.

The office/division is further responsible for reviewing applications, conducting inspections of the establishments, reviewing complaints and imposing discipline if cause exists.

Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633
Jefferson City 65102
Telephone: (573) 751-0031 / FAX: (573) 526-3856
TT: (800) 735-2966
vets@mail.state.mo.us

The Missouri Veterinary Medical Practice Act, revised in 1992, protects the citizens of the state through the examination, licensure and regulation of doctors of veterinary medicine and veterinary technicians. It authorizes the board to respond to consumer complaints, investigate and file formal complaints against licensees who violate the law.

The Missouri Veterinary Medical Board was created in 1904 and consists of five licensed veterinarians, one of whom is the state veterinarian who serves as an ex officio member of the board, and one public member. The board is appointed by the governor with the advice and consent of the Senate for terms of four years. No more than three members of the board may belong to the same political party.

The board appoints a Veterinary Technician Examining Committee, consisting of two veterinarians, two veterinary technicians and the executive director, to administer the examinations for registration in veterinary technology.

The board is a member of the American Association of Veterinary State Boards.

The board is entirely self-sustaining by means of fees derived from issuance of new licenses, registrations and facility permits and the annual renewal of those licenses and permits.

Missouri Veterinary Medical Board*
Shaw, Roger D. Jr., chair/public member, Birch Tree, Aug. 16, 2005;
Brown, Dan, D.V.M., member, Rolla, Aug, 28, 2002;
Goff, Stephen, D.V.M., member, Grant City, Aug. 29, 2004;
Hickam-Fountain, Linda, D.V.M., member, Thompson, Aug. 29, 2002;
Stark, Jean, D.V.M., member, Fayette, Aug. 23, 2005;
Woods, Taylor, D.V.M., ex officio member, California.

* $50 per diem.

Personnel, Department of Economic Development: Page 1053