The Department of Revenue is one of the largest and most comprehensive of Missouri’s state departments. It was established in 1945 to serve as the central collection agency of all state revenue. The department also collects state and local taxes, and administers the state’s motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri’s drivers.

Office of the Director

The Director’s Office, which includes the director, deputy director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes a legislative liaison, who manages the department’s relationships with the legislature and other governmental branches, and a director of communications, who works with the news media and acts as the department’s spokesperson.

Administration Division

The Administration Division is responsible for human resources and growth of the office. The division oversees the office’s operations, including accounting, procurement, banking and other service matters.

The Financial & General Services Bureau is responsible for all accounting, procurement, banking and general service matters.

The Human Resources Bureau is responsible for all personnel issues, including training, compliance with state and federal employment laws, and the department’s affirmative action and diversity programs.

The Internal Compliance Bureau evaluates the department’s administrative, operational and internal accounting controls. Findings are independently reported to the department director.

The Process, Innovation and Communications Center works with all of the department’s divisions to meet their process and communication goals. The center updates the department’s Internet and intranet web sites, trains department personnel to be more effective and updates department forms to be more customer-friendly.

Legal Services Division

The Legal Services Division ensures the department’s compliance with state and federal law and internal policies.

The General Counsel’s Office advises the director and department divisions on all legal matters and represents the department in courts and administrative tribunals.

The Criminal Investigation Bureau develops information, investigates and works with law enforcement agencies to assist in the discovery and prosecution of individuals or businesses suspected of violating the laws administered by the department.

Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division provides a variety of services to owners of cars, trucks, motorcycles and boats. It also helps keep Missouri roads safer by maintaining records of serious violations of Missouri’s traffic laws.

The Driver Licensing Bureau helps citizens obtain or renew their driver licenses. It also processes records relating to traffic violation point assessments and uninsured motorists. The bureau also tracks administrative alcohol violations and those who fail to appear in court for a variety of traffic-related offenses.

The License Offices Bureau manages the operations of the 183 contract offices throughout the state. The offices provide many of the most common driver license/motor vehicle services for Missourians. The management of the offices is now bid out to independent contractors.

The Motor Vehicle Bureau provides services for motor vehicle owners, such as issuing or renewing license plates or obtaining owner titles. The bureau also works with new and used automobile dealers and also helps salvage dealers and leasing companies acquire registration certificates.

Taxation Division

The Taxation Division is responsible for collecting Missouri’s taxes and administering the state’s tax laws.

The Business/Personal Tax Bureau oversees processing and administration of the state’s business and personal taxes. These include the individual income tax, the business income tax, local and state sales/use taxes, the state motor fuels tax, excise taxes and employee withholding taxes.

Collections/Taxpayer Assistance Bureau works diligently to collect the taxes that are authorized by Missouri law. It also helps citizens who need assistance in filling out tax returns. Taxpayers can either directly contact the bureau or go to one of the seven tax assistance offices located throughout Missouri.

The Field Compliance Bureau audits in-state and out-of-state taxpayers to ensure compliance with Missouri’s business tax laws.

State Lottery Commission

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, approved by the General Assembly, that deal with the lottery. These laws cover topics such as distribution of lottery funds, conflicts of interest, who may play the lottery, criminal penalties and taxation of lottery winnings. The director runs the day-to-day business of the lottery, including hiring employees, issuing licenses and negotiating contracts with vendors. The governor, with the advice and consent of the Senate, appoints the five-member commission. No more than three members may be of the same political party. Commissioners receive no salary and serve three-year terms.

The attorney general provides legal services for the lottery, and the state auditor reviews operations by conducting audits.

State Tax Commission

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3. formulate and implement statewide assessment policies and procedures to comport with statutory and constitutional mandates;
4. supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and
5. assess the distributable property of railroads and public utilities.

State Tax Commission
Davis, Bruce E., (R), chair, Columbia, Jan. 23, 2010;
Tidwell, Jennifer, (D), member, Kansas City, Jan. 23, 2008;