The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,685 miles of highways and 10,249 bridges throughout the state. The agency employs approximately 6,300 people. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining, and improving the state’s transportation systems.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation’s director and secretary to the commission.

State Highways and Transportation Commission*

Gach, David A., (D), chair, St. Joseph, March 2011;
Farber, Rudolph E., (R), vice chair, Neosho, March 2013;
Michie, Duane S., (R), Hayti, March 2009;
Nichols, Grace M., (D), St. Charles, March 2013;
Carmichael, Joe, (D), Springfield, March 2015;
Vacancy (1).

*$25 per diem

Director’s Office

MoDOT’s daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a chief engineer, who is in charge of MoDOT’s road and bridge design, construction and maintenance activities statewide and a chief financial officer, who is responsible for the financial and administrative operations. The directors of Community Relations, Governmental Relations, Organizational Results, Audits and Investigations and Chief Counsel’s Office also report directly to the department director.
Commission Secretary’s Office
The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.

Department Mission, Tangible Results
The department’s mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.

In addition to the department’s mission, 18 tangible results drive the organization’s operations. The 18 results are outcomes Missourians expect to see as MoDOT fulfills its mission. They are:

- uninterrupted traffic flow;
- smooth and unrestricted roads and bridges;
- safe transportation system;
- roadway visibility;
- personal, fast, courteous and understandable response to customer requests;
- partner with others to deliver transportation services;
- leverage transportation to advance economic development;
- innovative transportation solutions;
- fast projects that are of great value;
- environmentally responsible;
- efficient movement of goods;
- easily accessible modal choices;
- customer involvement in transportation decision making;
- convenient, clean and safe roadside accommodations;
- best value for every dollar spent;
- attractive roadides;
- advocate for transportation issues;
- accurate, timely, understandable and proactive transportation information.

To achieve these results, the department is divided into three teams: System Delivery, System Facilitation and Organizational Support.

The three teams are organized around delivering the 10 tangible results.

System Delivery Team
The chief engineer oversees the System Delivery Team, which is responsible for MoDOT’s 10 districts, Multimodal Operations, Bridge, Design, Transportation Planning, Construction and Materials, External Civil Rights, Maintenance, Right of Way, Motor Carrier Services, Traffic and Highway Safety. The directors of program delivery, system management and multimodal operations, as well as the 10 district engineers, report to the chief engineer.

District Offices
To facilitate providing the state highway and transportation program, the department divides the state into 10 geographical districts: Northwest, North Central, Northeast, Kansas City area, Central, St. Louis area, Southwest, Springfield area, South Central and Southeast. A district engineer administers the department’s work within each district.

District 1 (Northwest) headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway and Worth counties. The counties cover a land area of about 6,049 square miles and have a total population of about 201,837. District 1 has a total of 3,120 miles of state highways.

District 2 (North Central) headquarters, Macon. The district consists of Adair, Carroll, Chariton, Grundy, Howard, Linn, Livingston, Macon, Mercer, Putnam, Randolph, Saline, Schuyler and Sullivan counties. The counties cover a land area of about 8,040 square miles and have a total population of about 177,206. District 2 has a total of 3,749 miles of state highways.

District 3 (Northeast) headquarters, Hannibal. The district consists of Audrain, Clark, Knox, Lewis, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Scotland, Shelby and Warren counties. The counties cover a land area of about 7,017 square miles and have a total population of about 201,088. District 3 has a total of 3,325 miles of state highways.

District 4 (Kansas City area) headquarters, Lee’s Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Platte and Ray counties. The counties cover a land area of about 4,900 square miles and have a total population of about 1,121,328. District 4 has a total of 2,449 miles of state highways.

District 5 (Central) headquarters, Jefferson City. The district consists of Benton, Boone, Callaway, Camden, Cole, Cooper, Gasconade, Maries, Miller, Monroe, Morgan, Osage and Pettis counties. The counties cover a land area of about 7,802 square miles and have a total population of about 452,928. District 5 has a total of 3,617 miles of state highways.

District 6 (St. Louis Metro) headquarters, Chesterfield. The district consists of the City of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The counties cover a land area of about 2,707 square miles and have a total population of about 1,940,293. District 6 has a total of 1,533 miles of state highways.

District 7 (Southwest) headquarters, Joplin. The district consists of Barry, Barton, Bates, Cedar, Dade, Jasper, Lawrence, McDonald, Newton, St. Clair and Vernon counties. The counties cover a land area of about 7,139 square miles and have a total population of about 343,949. District 7 has a total of 3,376 miles of state highways.

District 8 (Springfield area) headquarters, Springfield. The district consists of Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster and Wright counties. The counties cover a land area of about 7,448 square miles and have a total population of about 518,769. District 8 has a total of 3,678 miles of state highways.

District 9 (South Central) headquarters, Willow Springs. The district consists of Carter, Crawford, Dent, Howell, Iron, Oregon, Pulaski, Phelps, Ripley, Reynolds, Shannon, Texas and Washington counties. The counties cover a land area of about 9,889 square miles and have a
**Multimodal Operations**

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

**Aviation**

The aviation section administers federal and state programs that fund and support aviation, railroads, transit, waterways and freight development.

**Railroads**

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway/rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

**Transit**

The transit section assists in the financial and technical support of the state’s public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for nonprofit agencies serving the mobility needs of senior citizens and people with disabilities.

**Waterways**

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri’s navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

**Construction and Materials**

State Construction and Materials administers construction and materials projects prior to advertising for bids.

**Program Delivery**

The director of program delivery reports to the chief engineer and oversees the following divisions: Bridge, Design, Right of Way, Construction and Materials, Transportation Planning and External Civil Rights.

**Bridge Division**

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of city and county bridges, while MoDOT’s Maintenance Division inspects state bridges.

**Design**

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects, ground surveys and aerial photography, public involvement meetings, consideration of social, environmental and economic factors, detailed plan design and the development of specifications and cost estimates for highway projects prior to advertising for bids.

**Right-of-Way**

Right-of-Way acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri’s transportation system and regulates outdoor advertising and salvage yards.

**Construction and Materials**

Construction and Materials administers contracts and performs material testing to ensure that projects are of high quality and completed on time and within budget. The division also provides geotechnical information for the design of highways and bridges.

**Transportation Planning**

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department’s highway and bridge construction program.

**External Civil Rights**

The External Civil Rights Division is responsible for directing the department’s external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise (DBE) Program, Office of Employment Training Program, Equal Employment Opportunity, Title VI, ADA and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

Additionally, the division oversees the Missouri Regional Certification Committee, which is a one-stop-shop for certifying DBEs statewide and includes the St. Louis Lambert Airport, Metro, the Mid-America Regional Council, the City of Kansas City and the Kansas City Area Transportation Authority.

**System Management**

The director of system management reports to the chief engineer and oversees the following divisions: Highway Safety, Maintenance, Motor Carrier Services and Traffic.

This unit provides direction and oversight for safe and efficient management and operation of the state highway system.

**Highway Safety**

Reducing deaths and serious injuries caused by traffic crashes on Missouri roadways is the
goal of the Highway Safety Division. Highway Safety staff concentrate their efforts in areas that are proven effective in preventing deaths and injuries from motor vehicle crashes - education, enforcement, engineering, emergency medical services and public policy.

Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri’s motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

Traffic

The Traffic Division is responsible for the safe and efficient movement of people and goods on the state highway system. The division supports signing, striping, traffic signal operations, lighting, roadway access and engineering safety programs throughout the state. The Traffic Division also provides statewide coordination of traffic incident management activities, work zone management, and traveler information programs. Additionally, the division operates a communications systems for field operations and emergency response.

System Facilitation Team

The department’s chief financial officer manages the System Facilitation Team, whose role is to help the System Delivery and Organization Support teams achieve their tangible results. The Controller’s Division, Equal Opportunity and Diversity, General Services, Human Resources, Information Systems, Resource Management and Risk and Benefits Management make up the System Facilitation Team. The Chief Financial Officer reports to the MoDOT director.

Controller’s Division

The Controller’s Division is responsible for the department’s accounting, financial reporting and financial policy development. The division produces the department’s annual comprehensive financial report, which includes the statutorily required audited financial statements.

Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department’s workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

General Services

The General Services Division provides support in the areas of facilities management, procurement, distribution center services and fleet management.

Human Resources

The Human Resources Division develops and administers the department’s statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment: work-life support; classification and pay; and employee training, development, and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

Information Systems

Information Systems provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs, and technology research and evaluations.

Resource Management

The Resource Management Division is responsible for managing the department’s state and federal funding and facilitating the efficient and accountable use of fiscal resources.

Risk and Benefits Management

Risk and Benefits Management oversees MoDOT’s medical and life insurance plan and administers the department’s insurance operations in the areas of workers’ compensation, general liability and fleet vehicle liability. The division also provides collection services for property damage, works to provide a safe and healthful work environment for all MoDOT employees and administers the department’s pre-employment/post-offer physical program and the drug and alcohol-testing program.

Organizational Support Team

The third team, Organizational Support, includes the Chief Counsel’s Office, Audits and Investigations, Organizational Results, Governmental Relations and Community Relations. These units report directly to the MoDOT director.

Chief Counsel’s Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

Audits and Investigations

Audits and Investigations investigates allegations of fraud, waste and abuse, grievances and equal employment opportunities (EEO) complaints. The division analyzes competitive bidding practices and audits district and division internal operations; overhead rates and actual cost agreements between MoDOT and external entities; motor carrier fuel tax returns and apportionment registration fees.
Organizational Results
The Organizational Results Division works to improve organizational performance by researching, developing and implementing business, policy and engineering solutions. Special attention is given to identifying best practices, technologies and new products. Organizational Results also spearheads and directs organizational performance measures.

Governmental Relations
The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department’s objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

Community Relations
The Community Relations Division works to provide information about the commission and the department’s programs and services to the public, as well as to MoDOT employees.

Missouri Mississippi River Parkway Commission
The Missouri Mississippi River Parkway Commission (MoMRPC) works to preserve, promote and enhance the scenic, historic and recreational resources of the Mississippi, to foster economic growth in the corridor along the Missouri, and to develop the national, scenic and historic parkway known as the Great River Road (GRR). The GRR is a river parkway system utilizing existing Mississippi River Valley roads while preserving the region’s landscape quality. The commission promotes and supports tourism, coordinates domestic and international marketing, facilitates efforts to enhance economic development and encourages resource awareness. It also works to leverage dollars for highway improvements, recreational trails, bikeways, scenic overlooks and historic preservation along the Mississippi River.

The Missouri commission is one of the earliest of other such bodies from the 10 states involved in the Great River Road program. Ten commissions were established as part of the National Mississippi River Parkway Commission to act in the planning and implementation of plans for the overall Great River Road development.

Members of the Missouri Mississippi River Parkway Commission

Governor’s appointees
Nickell, Frank, Cape Girardeau, chair; Barker, Silvey, East Prairie; O’Leary, Gertrude, Herculaneum; Walley, George Jr., Hannibal; Vacancy (1).

Ex Officio Members
Eiken, Doug, director, Division of State Parks, Department of Natural Resources; Hagler, Dr. Jon, director, Department of Agriculture; Hoskins, John, director, Department of Conservation; Martinez, Linda, director, Department of Economic Development; Rahn, Pete, director, Department of Transportation; Smith, Robert, interim director, Division of Tourism.

Technical Committee Members
Cave, Shannon, Department of Conservation; Givens, Todd, Department of Transportation; Kross, Mark, secretary to the MoMRPC; McConnell, Lane, Department of Agriculture; Ransom, Donald, Department of Economic Development; Wells, Michael, Department of Natural Resources.

The Great River Road
The concept for a parkway along the Mississippi River originated in Missouri in 1936 when Governor Stark asked the Missouri State Planning Board to consider it. In 1938, the 10-state national Mississippi River Parkway Commission was formed. Congress authorized the development of the Great River Road in 1954 after a two-year feasibility study and resulting report, which recommended a plan for a Mississippi River scenic route development by the states through which the route would pass. The various state highway departments would administer the plan by improving existing highways to parkway-like standards. It was further recommended that existing highways could be incorporated into a continuous route by interconnecting them where necessary with limited sections of new construction.

The Great River Road provides three major benefits: (1) it represents a concentrated effort to protect and conserve the natural and cultural environment of the Mississippi River corridor; (2) the road provides a diverse experience for the vacation traveler and residents that is both enjoyable and educational through the river’s major scenic and historic areas; and (3) it provides a positive economic impact on the region serving as an important part of the nation’s transportation system. The program has provided important funds for road improvements and enhancements in a predominantly rural section of the nation. The focus of the MRPC has shifted from solely designating and constructing the GRR to encompassing tourism, economic development and natural/cultural resource awareness.

Metro
707 N. First St., St. Louis 63102
Phone: (314) 982-1400

Origin
Metro of the Missouri-Illinois Metropolitan District was established September 20, 1949 by compact between the states of Missouri and Illinois to make plans for the overall development of the St. Louis metropolitan area and to carry out specific projects. In the following year, the U.S. Congress and the president approved the compact. The compact was authorized by legislative acts of the two states and was consented to by the Congress as required by Article I, Section 10, and Clause 3 of the Constitution of the United States. Under subsequent legislation, the two states agreed to amend the original compact. These changes were approved by the Congress and the president in 1959.

The compact was further amended by Illinois in 1979 and Missouri in 1980 to broaden Metro’s powers to include the authority to acquire and operate facilities; handling refuse or waste derived resources, fuel or energy.

Scope and Function
The compact created the Missouri-Illinois Metropolitan District to include the City of St. Louis, and the Counties of St. Louis, St. Charles, and Jefferson in Missouri and Madison, Monroe, and St. Clair in Illinois. Within this district, Metro has two functions. First, it is empowered to construct, maintain, own and operate specific facilities including bridges, tunnels, airports, wharves, docks, warehouses, grain elevators, passenger transportation facilities and air, water, rail and motor vehicle terminal facilities. Second, it is authorized to make plans for coordination of streets, highways, parking areas, terminals, water supply, sewage and drainage facilities, recreational facilities, land-use patterns, and other matters in which joint or coordinated action of the communities within the areas will be generally beneficial.

Metro is authorized to issue revenue bonds, collect fees and receive funds from federal, state, local and private agencies. Metro has no taxing powers.

Administration
Metro’s 10-member board provides overall leadership and policy direction for the agency, and is comprised of five members from Illinois and five members from Missouri. Members are selected by the governor. In Illinois, the Chairman of the Board for both St. Clair and Madison counties appoint their representatives. Members of the Board serve their five-year term without compensation and must be resident voters of their state, as well as reside within the bi-state metropolitan region.

Metro Board
Watson, Jeffrey K., chairman, Illinois; McKinney, Lewis L. Jr., vice chair, Missouri; Cahill, Kevin S., secretary, Missouri; Dietz, David A., treasurer, Illinois; LaBore, Dr. Richard, Missouri; Scott, Hugh III, treasurer, Illinois; Schoemehl, Vincent C. Jr., Missouri; Coleman, Fonzy, Illinois; Rosborg, Dr. James T., Illinois; Kicielinski, Tadas, Illinois.

Kansas City Area Transportation Authority
1200 E. 18th St., Kansas City, MO 64108
Phone: (816) 346-0200

Background
The Kansas City Area Transportation Authority (KCATA) was formed with the signing of a bi-state compact created by the Missouri and Kansas legislatures on December 28, 1965. The compact was authorized by legislation enacted by the 73rd General Assembly of the state of Missouri (Revised Statutes of the State of Missouri 1965, Sections 218.010 to 238.100) and by the 61st Regular session of the Kansas Legislature (Sections 12-2524 to 12-2535 Kansas Statutes Annotated). The compact was approved by the 89th Congress (Public Law 89-599) and the bill signed on September 21, 1966, by President

The compact gives the Kansas City Area Transportation Authority (KCATA) responsibility for planning, construction, owning and operating passenger transportation systems and facilities within the seven-county Kansas City metropolitan area. These include the counties of Cass, Clay, Jackson and Platte in Missouri, and Johnson, Leavenworth and Wyandotte in Kansas.

Commissioners

The Area Transportation Authority (ATA) is governed by a 10-member board of commissioners, five from Kansas and five from Missouri. Commissioners serve a maximum of two four-year terms. The commissioners select their own officers on an annual basis.

KCATA Board of Commissioners

Missouri

Mallory, Gary, chair, Cass County;
Rule, Thomas M., Platte County;
Makinen, Robbie W., Jackson County;
Rangel, Juan M. Jr., Clay County;
Mouton, Donovan D., City of Kansas City.

Kansas

Dusek, A.J., vice chair, Wyandotte County;
Caudillo, Irene, Wyandotte County;
Vogt, Margaret, Johnson County;
Huvenick, George, Leavenworth County;
White, James, Kansas City.

Missouri Government Resources on the Web

Executive Branch

Governor
www.gov.mo.gov
Lt. Governor
www.ltgov.mo.gov
Secretary of State
www.sos.mo.gov
State Auditor
www.auditor.mo.gov
State Treasurer
www.treasurer.mo.gov
Attorney General
www.ago.mo.gov

Judicial Branch

Missouri Judiciary
www.courts.mo.gov
Missouri Supreme Court
www.courts.mo.gov/page.asp?id=27
Missouri Appellate Courts
www.courts.mo.gov/page.asp?id=261
Missouri Circuit Courts
www.courts.mo.gov/page.asp?id=321
Office of State Courts Administrator
www.courts.mo.gov/page.asp?id=233
Missouri State Courts Automated Case Management System
www.courts.mo.gov/casenet

Legislative Branch

Missouri General Assembly
www.moga.mo.gov
Missouri House
www.house.mo.gov
Missouri Senate
www.senate.mo.gov

Executive Departments

Missouri Government Web
www.mo.gov
Office of Administration
www.oa.mo.gov
Agriculture
www.mda.mo.gov
Conservation
www.mdc.mo.gov
Corrections
www.doc.mo.gov
Economic Development
www.ded.mo.gov
Elementary and Secondary Education
www.dese.mo.gov

Health and Senior Services
www.dhss.mo.gov
Higher Education
www.dhe.mo.gov
Insurance
www.insurance.mo.gov
Labor and Industrial Relations
www.dolir.mo.gov
Mental Health
www.dmhh.mo.gov
Natural Resources
www.dnr.mo.gov
Public Safety
www.dps.mo.gov
Revenue
www.dor.mo.gov
Social Services
www.dss.mo.gov
Transportation
www.modot.mo.gov

Census Information

Missouri State Census Data Center
mcdc2.missouri.edu/index.shtml
Family & Community History
www.sos.mo.gov/archives/pubs/archweb/history.asp
Missouri Veterans’ Commission
www.mvc.dps.mo.gov

Health/Social Services

Missouri Monthly Vital Statistics
www.dhss.mo.gov/VitalStatistics
Missouri Birth/Death Records
www.sos.mo.gov/archives/resources/bdrecords.asp
Missouri Adoption Services
www.dss.mo.gov/cd/adopt.htm
Child Support Enforcement
www.dss.mo.gov/cse

Laws/Regulations

Missouri Constitution
www.moga.state.mo.gov/homecon.asp
Missouri Revised Statutes
www.moga.mo.gov/statutesearch
Code of State Regulations
www.sos.mo.gov/adrules/csr/csr.asp
Missouri Taxes
www.dor.mo.gov/tax/
Professional Registration
www.pr.mo.gov
Department of Public Safety
Crime Victims Compensation ..................................................  800-347-6881
Arson Hotline ..............................................................  800-392-7766
Highway Patrol Recorded Road Report ...........................................  888-275-6636

Department of Revenue
Form Ordering Program ......................................................  800-877-6881

Department of Social Services (DSS)
Adoption/Foster Care ......................................................  800-554-2222
Aid to Families with Dependent Children (AFDC)/Correspondence and Information/ ....  800-392-1261
Food Assistance Programs
Child Abuse/Neglect Hotline ...................................................  800-392-3738
Child Support Enforcement ....................................................  800-859-7999
or enforcement specific .....................................................  866-313-9960
Civil Rights ................................................................  800-776-8014
Employer Help Line / General information about child support ........................  800-585-9234
Child Support Payment Center .................................................  800-225-0530
Rehabilitation Services for the Blind .............................................  800-592-6004
School Violence Hotline ......................................................  866-748-7047
DSS/Division of Legal Services ..................................................  800-568-4931

DSS/Division of Medical Services
Exception Process ...........................................................  800-392-8030
MC+ For Kids Eligibility (Family Support Division) ..................................  888-275-5908
MC+ Managed Care Enrollment Broker Helpline ...................................  800-348-6627
MO Healthnet . ..............................................................  800-392-2161
Non-Emergency Medical Transportation ...........................................  866-269-5927
Premium Collections .........................................................  877-888-2811

Department of Transportation
Customer Service Center ......................................................  888-275-6636
Highway Safety .............................................................  800-800-BELT
Permits–Truck, Over Dimension/Overweight ......................................  800-877-8499
Road Conditions .............................................................  800-222-6400

Other
Abuse and Rape Crisis Service .................................................  800-303-0013
Auto Safety .................................................................  800-424-9393
Cafeteria Plan, State Employees .................................................  800-659-3035
Crime Victims’ Assistance .....................................................  800-347-6881
Deferred Compensation/CitiStreet .............................................  800-392-0925
Energy Conservation Information ...............................................  800-361-4827
Environmental Emergency Spills, Hazardous Materials, etc. .................  800-424-8802
National Response Center

Federal Information/Product Safety Unit–Consumer Product Safety Commission ........  800-638-2772
Highway Emergency ..........................................................  800-525-5555
Literacy ...................................................................  800-521-7323
MoDOT and Highway Patrol Employees’ Retirement System .....................  800-270-1271
Missing Children .............................................................  800-843-5678
Missouri Consolidated Health Care .............................................  800-487-0771
Missouri State Employees’ Retirement System (MOSERS) .........................  800-827-1063
Provider Relations–Medicaid Questions (not toll-free) ................................  573-751-2806
Public School Retirement System (PSRS) .........................................  800-392-6848
Senate, Pending Legislation and Information Hotline (Session Only) ..............  800-877-5982
Welfare Programs TANF (AFDC) ................................................  800-392-1261