State Highways and Transportation Commission

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,639 miles of highways and 10,405 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

Chief Counsel’s Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

Audits and Investigations

The Audits and Investigations Division performs audits of department operations, external contracts, grant agreements and motor carrier fuel tax returns and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints; and analyzes competitive bidding practices.

Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department’s objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

Customer Relations

The Customer Relations Division provides information about the commission and the department’s projects, programs and services to the public, its partners and MoDOT employees. The division also works to improve MoDOT’s efficiency through performance management and to implement processes, plans and programs to streamline the agency’s operations.

District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: northwest, northeast, Kansas City, central, St. Louis, southwest and southeast. A district engineer administers the department’s work within each district.

Northwest District — headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, Dekalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about
Southwest District — headquarters, Springfield. The district consists of Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of about 13,274 square miles and have a total population of about 926,656 and a total of 6,533 miles of state highways.

Northeast District — headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,246 square miles, and have a total population of about 292,863 and a total of 4,526 miles of state highways.

Kansas City District — headquarters, Lee’s Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 5,650 square miles, and have a total population of about 1,259,938 and a total of 3,042 miles of state highways.

Central District — headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, Laclede, Marion, Miller,Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,234 square miles, and have a total population of about 652,456 and a total of 5,236 miles of state highways.

St. Louis District — headquarters, Chesterfield. The district consists of the city of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of 2,776 square miles and have a total population of about 1,998,958 and a total of 1,677 miles of state highways.

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Bridge

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.

Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects; ground surveys and aerial
photography; public involvement meetings; consideration of social, environmental and economic factors; detailed plan design and the development of specifications; and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri’s transportation system and regulates outdoor advertising and salvage yards.

**Construction and Materials**

Construction and Materials administers contracts and performs material testing to ensure that projects are of high quality and completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri’s transportation system.

**Transportation Planning**

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department’s highway and bridge construction program.

**External Civil Rights**

The External Civil Rights Division is responsible for directing the department’s external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program, On-the-Job Training Program, Equal Employment Opportunity, Title VI, ADA and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OIT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

**Traffic and Highway Safety**

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work zone management, traveler information to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs provide for the safe and efficient movement of people and goods on the state highway system.

**Maintenance**

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

**Multimodal Operations**

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

**Aviation**

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.
Railroads
The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway/rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

Transit
The transit section assists in the financial and technical support of the state’s public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for nonprofit agencies serving the mobility needs of senior citizens and people with disabilities.

Waterways
The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri’s navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

Motor Carrier Services
Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri’s motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

Financial Services Division
The Financial Services Division is responsible for the department’s budgeting, accounting, financial reporting and financial policy development. The division produces the department’s annual comprehensive financial report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department’s state and federal funding and facilitating the efficient and accountable use of fiscal resources.

Human Resources
The Human Resources Division develops and administrates the department’s statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment, work-life support, classification and pay and employee training, development and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

Information Systems
Information Systems provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs and technology research and evaluations.

Equal Opportunity and Diversity
The Equal Opportunity and Diversity Division administers the department’s workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

General Services
The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.

Risk and Benefits Management
Risk and Benefits Management oversees MoDOT’s medical and life insurance plan and administers the department’s insurance operations in the areas of workers’ compensation, general liability and fleet vehicle liability. The division also provides collection services for property damage, works to provide a safe and healthful work environment for all MoDOT employees and administers the department’s pre-employment/post-offer physical program and the drug and alcohol-testing program.
Missouri Government Resources on the Web

Executive Branch
Governor
www.gov.mo.gov
Lt. Governor
www.ltgov.mo.gov
Secretary of State
www.sos.mo.gov
State Auditor
www.auditor.mo.gov
State Treasurer
www.treasurer.mo.gov
Attorney General
www.ago.mo.gov

Judicial Branch
Missouri Judiciary
www.courts.mo.gov
Missouri Supreme Court
www.courts.mo.gov/page.jsp?id=27
Missouri Appellate Courts
www.courts.mo.gov/page.jsp?id=261
Missouri Circuit Courts
www.courts.mo.gov/page.jsp?id=321
Office of State Courts Administrator
www.courts.mo.gov/page.jsp?id=233
Missouri State Courts Automated Case Management System
www.courts.mo.gov/casenet

Legislative Branch
Missouri General Assembly
www.moga.mo.gov
Missouri House
www.house.mo.gov
Missouri Senate
www.senate.mo.gov

Executive Departments
Missouri Government Web
www.mo.gov
Office of Administration
www.oa.mo.gov
Agriculture
www.mda.mo.gov
Conservation
www.mdc.mo.gov
Corrections
www.doc.mo.gov
Economic Development
www.ded.mo.gov
Elementary and Secondary Education
www.dese.mo.gov
Health and Senior Services
www.health.mo.gov
Higher Education
www.dhe.mo.gov
Insurance
www.insurance.mo.gov
Labor and Industrial Relations
www.labor.mo.gov
Mental Health
www.dmhh.mo.gov
Natural Resources
www.dnr.mo.gov
Public Safety
www.dps.mo.gov
Revenue
www.dor.mo.gov
Social Services
www.dss.mo.gov
Transportation
www.modot.mo.gov

Census Information
Missouri State Census Data Center
mcdc.missouri.edu
Family & Community History
www.sos.mo.gov/archives/pubs/archweb/history.asp
Missouri Veterans’ Commission
www.mvc.dps.mo.gov

Health/Social Services
Missouri Monthly Vital Statistics
www.health.mo.gov/data/vitalstatistics
Missouri Birth/Death Records
www.sos.mo.gov/archives/resources/bdrecords.asp
Missouri Adoption Services
www.dss.mo.gov/cd/adopt.htm
Child Support Enforcement
www.dss.mo.gov/cse

Laws/Regulations
Missouri Constitution
www.moga.state.mo.gov/const/moconstn.htm
Missouri Revised Statutes
www.moga.mo.gov/homestatsearch.asp
Code of State Regulations
Missouri Taxes
www.dor.mo.gov
Professional Registration
www.pr.mo.gov
Missouri Drivers’ Guide
www.dor.mo.gov/mvdl/drivers

Education
Missouri School Directory
dese.mo.gov/directory
Missouri Colleges & Universities
highered.mo.gov/ProgramInventory/searchjsp
Missouri Libraries
www.sos.mo.gov/library/libdir.asp

Elections Information
www.govotemissouri.com
Employment/Business

Business Services (SOS)
www.sos.mo.gov/business

Missouri Career Source
www.missouricareersource.com

Missouri Women’s Council
www.womenscouncil.org

Missouri Insurance Guides: Securities Information
www.sos.mo.gov/Securities

Consumer Services
www.insurance.mo.gov/consumer/

Economic Development Research and Planning (MERIC)
www.missourieconomy.org

Missouri Business Portal
www.business.mo.gov

Federal Government Resources on the Web

Executive Branch

The White House
www.whitehouse.gov

U.S. Department of State
www.state.gov

Judicial Branch

Federal Judicial Center
www.fjc.gov

Legislative Branch

House of Representatives
www.house.gov

Senate
www.senate.gov

Geography/Environment

Missouri Highway Map Request
www.modot.mo.gov/asp/request_information.shtml?map

Missouri Discover Nature
www.mdc.mo.gov/discover-nature

Local Information/Contacts

Online Missouri Newspapers
www.mopress.com/

Missouri Chambers of Commerce
mochamber.com

County Clerks
www.sos.mo.gov/elections/countyclerks.asp

Miscellaneous

EASe Job Application System
www.ease.mo.gov

Missouri Digital Heritage
www.sos.mo.gov/mdh/

Missouri Historical Documents
mulibraries.missouri.edu/collections/documents/mo/mhdb.htm

Missouri Investor Protection Center
www.sos.mo.gov/securities/mipc

Missouri Lottery
www.molottery.com

Missouri’s Online Services
www.mo.gov/my-government/online-services/

Missouri State Archives Death Records Database
www.sos.mo.gov/archives/resources/deathcertificates/

Safe At Home Address Confidentiality Program
www.sos.mo.gov/safeathome

Unclaimed Property
www.treasurer.mo.gov/mainucp.aspx

Other Important Federal Resources

General Government Information
www.usa.gov/directory/federal/index.shtml

Library of Congress
www.loc.gov

Federal Blue Pages
www.usa.gov/Contact/Directories.shtml
**Government Toll-Free Numbers**

**Office of Secretary of State**
- Elections Division ........................................ 800-669-8683
- Securities ..................................................... 800-721-7996
- State Library .................................................. 800-325-0131
- State Library–Wolfner Library (Voice) ........ 800-392-2614
- State Library–Wolfner Library (TDD) .......... 800-347-1379

**Office of State Auditor**
- Hotline (Voice/TDD) ....................................... 800-347-8597
- Fraud, Waste and Abuse in State Government ...... 800-347-8597

**Office of State Treasurer**
- MOST College Savings Plan ......................... 888-414-6678

**Office of Attorney General**
- Consumer Protection/Welfare Fraud .............. 800-392-8222
- No Call Registration and Complaints .......... 866-662-2551
- Medicaid Fraud Hotline .................................. 800-286-3932

**Office of Administration**
- Central Accidental Reporting Office (CARO)/Workers Compensation/State Employees ...... 888-622-7694
- Governor’s Council on Disabilities .......... 800-877-8249
- State Leasing/Facilities Management .......... 800-225-9138

**Department of Agriculture**
- AgriMissouri Program .................................. 888-MO-BRAND (888-662-7263)
- Grape and Wine Program ............................. 800-392-WINE (800-392-9463)
- Hay Hotline .................................................. 800-877-4HAY (800-877-4429)
- State Fair .................................................... 800-422-3247
- Agricultural Statistics .................................. 800-551-1014

**Department of Conservation**
- Operation Game Thief/Operation Forest Arson .......................... 800-392-1111

**Department of Economic Development**
- Division of Tourism ........................................ 800-877-1234
- Division of Workforce Development .......... 800-877-8698
- Missouri Business Assistance Center .......... 800-523-1434
- Public Service Commission Consumer Hotline .......................... 800-392-4211

**Department of Health and Senior Services**
- Senior Services Information and Referral ... 800-235-5503
- Emergency and Disease Reporting (24/7) ... 800-392-0272
- Elderly Abuse and Neglect Hotline ........... 800-392-0210
- Family Care Safety Registry ................. 866-422-6872
- Long-Term Care Ombudsman ....................... 800-309-3282
- TEL-LINK ...................................................... 800-835-5465

**Department of Higher Education**
- Information Center ......................................... 800-473-6757

**Department of Insurance, Financial Institutions and Professional Registration**
- Consumer Affairs ........................................ 800-726-7390

**Department of Labor and Industrial Relations**
- Employee Hotline ........................................... 800-775-2667
- Employment Security Claim Filing/Information ........................................... 800-320-2519
- Fraud Detection, Investigation and Noncompliance Unit ........................................... 800-592-6003

**Department of Mental Health**
- Main/Information/ Clients Rights/Consumer Safety ................. 800-364-9687
- Alcohol and Drug Abuse .................................. 800-575-7480
- Developmental Disabilities ......................... 800-207-9329

**Department of Natural Resources**
- Department Toll free ........................................ 800-361-4827
- State Parks ..................................................... 800-334-6946
- TDD / Relay Missouri ................................. 800-735-2966
- Voice ......................................................... 800-735-2466

**Department of Public Safety**
- Crime Victims Compensation .......... 800-347-6881
- Arson Hotline ................................................. 800-392-7766
- Highway Patrol Recorded Road Report .......... 888-275-6636

**Department of Revenue**
- Form Ordering Program ..................................... 800-877-6881

**Department of Social Services (DSS)**
- Adoption/Foster Care .................................... 800-554-2222
- Child Abuse/Neglect Hotline ...................... 800-392-3738
- Child Support Enforcement ...................... 800-859-7999
- or enforcement specific .................. 866-313-9690
- Child Support Payment Center .................. 800-225-0530
- Civil Rights .................................................. 800-776-8014
- DSS/Division of Legal Services ................. 800-568-4931
- Employer Help Line / General Information .................. 800-585-9234
- About Child Support ........................................ 800-392-1261
- MO HealthNet / Food Stamp / Temporary Assistance Case Information ................. 866-748-7047
- Rehabilitation Services for the Blind .......... 800-592-6004
- School Violence Hotline .................................. 800-364-9687

**DSS/Division of Medical Services**
- Exception Process ........................................... 800-392-8030
- MC+ For Kids Eligibility (Family Support Division) .................................................. 888-275-5908
- MC+ Managed Care Enrollment Broker Helpline .................................................. 800-348-6627
- MO Healthnet .................................................. 800-392-2161
- Non-Emergency Medical Transportation ........ 866-269-5927
- Premium Collections ....................................... 877-888-2811

**Department of Transportation**
- Customer Service Center ................................. 888-275-6636
- Highway Safety ............................................... 800-800-BELT
- Motor Carrier Services ................................. 800-877-8499
- Road Conditions ............................................. 800-222-6400

**Other**
- Abuse and Rape Crisis Service ................. 800-303-0013
- Auto Safety .................................................. 800-424-9393
- Cafeteria Plan, State Employees ............... 800-659-3035
- Crime Victims’ Assistance ......................... 800-347-6881
- Deferred Compensation/CitiStreet .............. 800-392-0925
- Energy Conservation Information ............... 800-361-4827
Environmental Emergency Spills, Hazardous Materials, etc. National Response Center .......... 800-424-8802
Federal Information/Product Safety Unit–Consumer Product Safety Commission ......................... 800-638-2772
Highway Emergency .................................... 800-525-5555
Literacy .................................................... 800-521-7323
MoDOT and Highway Patrol Employees’ Retirement System ........................................... 800-270-1271
Missing Children ......................................... 800-843-5678
Missouri Consolidated Health Care ............. 800-487-0771
Missouri State Employees’ Retirement System (MOSERS) .......................................................... 800-827-1063
Provider Relations–Medicaid Questions (not toll-free) ................................................................. 573-751-2896
Public School Retirement System (PSRS) ...... 800-392-6848
Senate, Pending Legislation and Information Hotline (Session Only) ........................................ 800-877-5982
Welfare Programs TANF (AFDC) ................. 800-392-1261