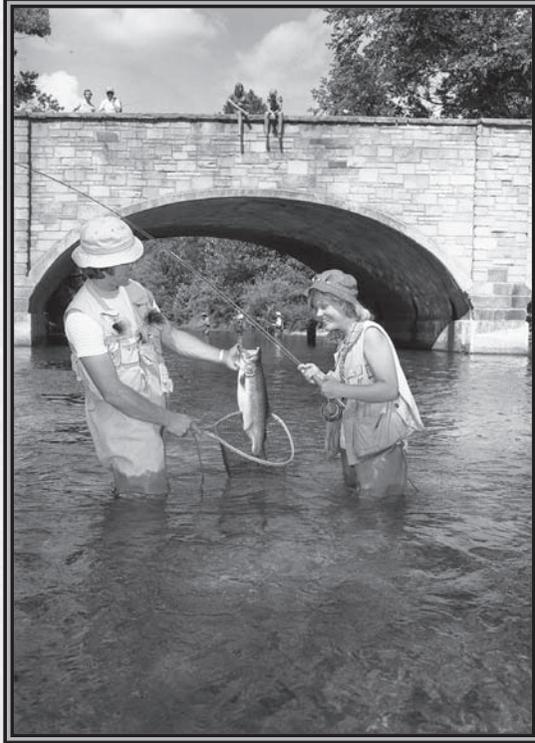


## CHAPTER 6

# EXECUTIVE DEPARTMENTS



Trout Catch, Bennet Springs State Park  
Photo courtesy of Missouri State Archives



# Executive Departments

Government exists to serve, and a broad network of government organizations has been created to accomplish the purpose. The Missouri Constitution (Article II, Section 1) states: “The powers of government shall be divided into three distinct departments—the legislative, executive and judicial.” This section also prohibits persons within each branch from exercising powers of the other branches. From these three branches spring the variety of organizations which deliver services of state government.

The many different names used by these groups—departments, divisions, agencies, boards, commissions, bureaus, units, sections, programs and others—can make it difficult to determine which area of government is responsible for certain services, and sorting out responsibilities or relationships within the governmental framework.

It is through the executive branch that the greatest proportion of state services are delivered. The Constitution (Article IV, Section 12) and the Reorganization Act of 1974 have established a number of “executive departments” to deal with specific areas of interest. A chart showing the

present state departments is shown on the following page.

The Missouri Constitution provides for 16 specific departments: the Office of Administration and the departments of Agriculture, Conservation, Corrections, Economic Development, Elementary and Secondary Education, Health and Senior Services, Higher Education, Insurance, Financial Institutions and Professional Registration, Labor and Industrial Relations, Mental Health, Natural Resources, Public Safety, Revenue, Social Services and Transportation.

Within each executive department exists a variety of offices of varying size and scope which deal with specific services. Traditionally, “divisions” are the next-largest organizations within departments and function to bring together smaller-sized groups, such as “bureaus,” “sections” or “units.” Divisions may be governed by a “board” or “commission” composed of members who are either appointed by the governor, made members by law or appointed by a department official. State agencies may administer certain sections of state law as defined by the Revised Statutes of Missouri, may develop their own rules and regulations as promulgated in the Missouri Register and Code of State Regulations or may institute programs and policies which address the needs of their areas of service.

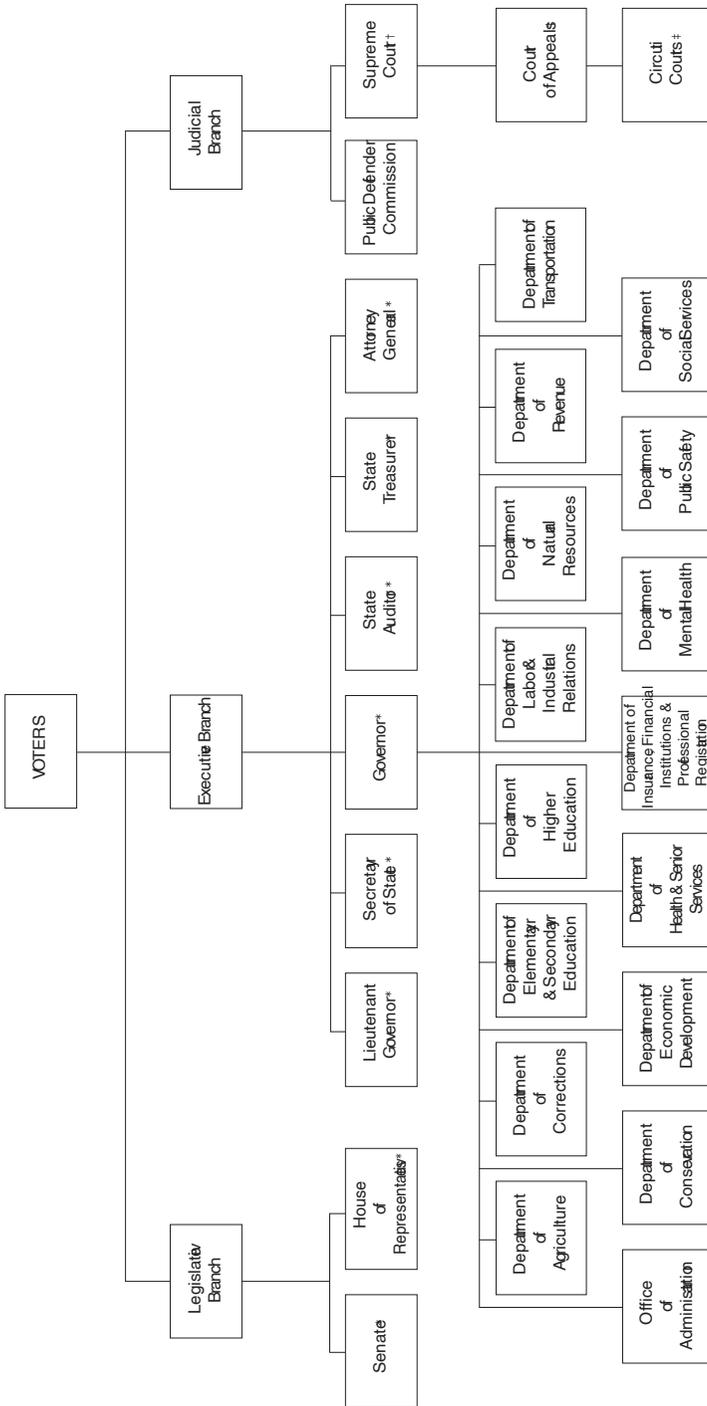
Generally speaking, the legislative and judicial branches rely on committees or other small, appointed groups to perform research, develop policy, provide advocacy services or handle administrative duties. In these two branches services are delivered through the offices of the elected officials themselves and not by related agencies.

## The Missouri Constitution

Since achieving statehood and joining the union on August 10, 1821, Missouri has operated under four Constitutions. The first was adopted in 1820 and was presented to Congress before Missouri was allowed to enter the union of states. The state’s second Constitution, born in the bitterness and strife of the Civil War, was drafted and adopted in 1865. It was replaced by a third Constitution only ten years later, in 1875. Missourians approved their current Constitution in 1945, and it has been amended a number of times in order to meet the changing needs of our state and its people.

The Constitution of the State of Missouri is published by the Office of Secretary of State pursuant to the *Revised Statutes of Missouri* (RSMo 2.110). Copies of the Missouri Constitution, which also includes the text of the U.S. Constitution, are available without charge by contacting:

Secretary of State Jason Kander  
 Division of Publications  
 PO Box 1767  
 Jefferson City, MO 65102  
 Phone: (573) 751-4218 or (866) 716-0237  
[www.sos.mo.gov/pubs](http://www.sos.mo.gov/pubs)  
 Email: [publications@sos.mo.gov](mailto:publications@sos.mo.gov)



\* Indicates elected offices  
 † Indicates appointed offices, subject to public vote for retention  
 ‡ Some circuit court judges are elected. Others are appointed under the Missouri Nonpartisan Plan. All are subject to public vote for retention



# Office of Administration

State Capitol, Rm. 125  
PO Box 809, Jefferson City 65102  
Telephone: (573) 751-1851 / FAX: (573) 751-1212  
[www.oe.mo.gov](http://www.oe.mo.gov)

The Office of Administration is the state's service and administrative control agency. Created by the General Assembly on Jan. 15, 1973, it combines and coordinates the central management functions of state government. Its responsibilities were clarified and amended by the *Omnibus State Reorganization Act of 1974*.

The chief administrative officer is the Commissioner of Administration, who is appointed by the governor with the advice and consent of the Senate. The commissioner appoints the deputy commissioner, assistant commissioner, chief counsel and the directors of the divisions who report directly to him. The divisions are: Accounting; Budget and Planning; Facilities Management, Design and Construction; General Services; Information Technology Services; Personnel; and Purchasing and Materials Management.

The Office of Equal Opportunity (OEO) is a program within the Office of Administration. The OEO assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The director of the OEO reports to the Assistant Commissioner of Administration.

## Division of Accounting

Truman State Office Bldg., Rm. 570  
Telephone: (573) 751-2971 / FAX: (573) 526-9810  
[www.oe.mo.gov/acct](http://www.oe.mo.gov/acct)  
Email: [acctmail@oe.mo.gov](mailto:acctmail@oe.mo.gov)

The Division of Accounting (ACCT) provides central accounting and central payroll system services for state government, producing checks and electronic payments for state vendors and state employees. The ACCT publishes annual financial reports, administers bond sales for the Board of Fund Commissioners, Board of Public Buildings and Board of Unemployment Fund Financing and administers the Social Security coverage for all employees of the state and its political subdivisions.



DOUG NELSON  
Commissioner



RENEE SLUSHER  
Deputy Commissioner /  
General Counsel



WALTER PEARSON  
Assistant Commissioner



EMILY KRAFT  
Special Assistant to the  
Commissioner



STACY NEAL  
Director  
Division of Accounting



DAN HAUG  
Director, Division of Budget  
and Planning

## Division of Budget and Planning

State Capitol, Rm. 124  
Telephone: (573) 751-2345 / FAX: (573) 526-4811  
[www.oe.mo.gov/bp](http://www.oe.mo.gov/bp)  
Email: [bpmail@oe.mo.gov](mailto:bpmail@oe.mo.gov)

The Division of Budget and Planning (B&P) analyzes budget policy issues and provides information to the commissioner, the governor's office, the General Assembly, Missouri's congressional delegation and state, local and fed-



SHERRECE R. SMITH  
Executive Assistant



KRISTEN PAULSMEYER  
Legal Counsel



MARK TUCKER  
Legislative Liaison



WANDA SEENY  
Public Information Officer /  
Community Outreach and  
Marketing Director

eral agencies. The division prepares the budget instructions, reviews agency budget requests, prepares the annual executive budget, analyzes economic and demographic conditions, forecasts state revenues and conducts technical policy and program analyses. To assist in state government management, the division controls appropriation allotments, manages the automated state budget system, prepares legislative fiscal notes, reviews legislation, tracks agency performance measures, analyzes and develops policy options and reviews federal issues and their impact on Missouri. The division coordinates preparations for, and assistance during, elected-official transitions. The division compiles population estimates and projections, provides technical assistance during decennial reapportionment and is Missouri's liaison to the U.S. Bureau of the Census.



RYAN BURNS  
Public Information Officer



SARA VANDERFELTZ  
Administrative Assistant

## Division of Facilities Management, Design and Construction

Truman State Office Bldg., Rms. 730, 740, 780 and 840  
Telephone: (573) 751-3339 / FAX: (573) 751-7277

[www.oa.mo.gov/fmdc](http://www.oa.mo.gov/fmdc)

Email: [fmdcmail@oa.mo.gov](mailto:fmdcmail@oa.mo.gov)

The Division of Facilities Management, Design and Construction (FMDC) operates, maintains and manages state-owned office buildings and other structures at the seat of government and other locations within the state. The FMDC oversees leased property for agencies statewide and is also responsible for design, construction, renovation and repair of state facilities. Review of all requests for appropriations for capital improvements also falls under the responsibilities of the FMDC.

The division's **Administrative/Legal Unit** consists of the following sections: Legal, Contracts and Fiscal/Accounting. This unit has oversight of the division's overall administrative and fiscal issues. The Real Estate Services fiscal section is



CATHY BROWN  
Director, Division of Facilities  
Management, Design and  
Construction

also a part of this unit. This unit provides budgeting and payment processing for an approximate \$150 million annual budget for state-owned, institutional and leased facilities.

The division's **Operations Unit** maintains state-owned buildings and grounds for agencies that are tenants in state-owned office buildings, as well as buildings for the Department of Elementary and Secondary Education, Mental

Health, Division of Youth Services and the Missouri Highway Patrol. The division manages 22 structures in the Capitol complex, comprising approximately 1.75 million square feet of usable space, including the state Capitol and the executive mansion. In addition, the unit operates state office buildings in St. Joseph, Kansas City, Springfield and St. Louis. These facilities contain approximately 535,000 square feet of usable office space. Institutional operations include providing maintenance management services for mental health, highway patrol, youth services and state school facilities. These services include providing the maintenance management staff and the authorization and administration of maintenance funding. This division is responsible for the maintenance of approximately 8 million square feet of institutional buildings. The unit also has oversight of the state's ID Badge Security System.

In addition, this Project Management Unit is responsible for the oversight of maintenance and repair, as well as new construction projects at state facilities (excluding higher education, conservation and transportation projects). The unit implements, contracts, reviews and has oversight of plans and specifications for statewide construction, selects architectural/engineering consultants and oversees expenditures of capital improvement appropriations statewide.

The division's **Energy Unit** is responsible for monitoring energy consumption in state-owned buildings and continues to develop and implement programs to help departments comply with the governor's *Executive Order 09-18*, mandating a reduction of energy consumption in state-owned buildings. This unit also assists the State Emergency Management Agency (SEMA) in providing emergency services during disaster relief efforts.

The division's **Real Estate Services Unit** coordinates real estate transactions on behalf of the state to include conveyance of state-owned property, purchase of property and granting easements. The unit also oversees leases within state-owned and leased space for state agencies throughout Missouri. The real estate services unit oversees approximately 520 separate contracts, providing 3.24 million square feet of leased space, with an annual rent of approximately \$31 million.

The **Capital Improvement Planning/Asset Management Unit** is responsible for the CI budget, which includes the maintenance and repair budget, new construction budget and the reappropriation budget. In addition, it maintains the condition of all assets in a comprehensive database. Within this unit is an accounting section that provides payment processing for all CI projects.



MARK S. KAISER  
Director  
Division of General Services

## Division of General Services

Truman State Office Bldg., Rm. 760  
Telephone: (573) 751-0929 / FAX: (573) 751-7819  
[www.oa.mo.gov/gs](http://www.oa.mo.gov/gs)  
Email: [gsmail@oa.mo.gov](mailto:gsmail@oa.mo.gov)

The Division of General Services provides essential support services to state departments and to the Office of Administration.

**State Printing** provides comprehensive reproduction services including design, printing, finishing, and quick copy services.

**Central Mail Services** advises agencies on efficient mailing practices and provides comprehensive mailing services to most state agencies operating within the Jefferson City area.

**Risk Management** administers the Legal Expense Fund and the workers' compensation program for state employees, purchases insurance as required, and advises state agencies on risk management issues.

**Vehicle Maintenance** operates a centralized maintenance facility to provide mechanical repairs and body shop services for state vehicles based in the Mid-Missouri area.

**Fleet Management** establishes statewide policies governing state vehicle operations and management; coordinates a centralized fleet information system; operates a consolidated car pool serving agencies in the Jefferson City area; and serves as a resource for fleet management issues.

**Surplus Property** transfers and disposes of state surplus property and distribution of excess federal property to eligible entities.

**State Recycling** coordinates statewide recycling efforts and serves as a resource for recycling issues.

General Services also provides administrative support and staffing to operate the Missouri Public Entity Risk Management Fund (MOPERM)

program and coordinates the Missouri State Employees Charitable Campaign.

The materials management section, the **State Agency for Surplus Property (SASP)**, is responsible for transfers and disposal of state surplus property to obtain the maximum return on investment. SASP acquires property declared excess by federal government agencies to distribute to eligible Missouri entities. SASP is also responsible for the statewide in-house recycling program.

## Information Technology Services Division

Truman State Office Bldg., Rm. 280

Telephone: (573) 751-3290 / FAX: (573) 751-3299

[www.ao.mo.gov/itsd](http://www.ao.mo.gov/itsd)

The mission of the Information Technology Services Division (ITSD) is to provide technology and communication services and solutions to the state's departments and agencies so they can efficiently and effectively serve the citizens of Missouri.

Under the leadership of the chief information officer, the ITSD offers centralized staff and resources in a single unified entity, and supports 14 executive branch departments. The new organizational model allows for enterprise standards and guidance in the common areas of security, networking, data management, server administration, end user support, technical architecture and application management, while maintaining a department-focused perspective on service delivery.

In collaboration with other state agencies, the ITSD aims to deliver reliable and accessible IT systems and services in an environment striving for optimization, collaboration, productivity and cost savings.

## Division of Personnel

Truman State Office Bldg., Rm. 430

Telephone: (573) 751-4162 / FAX: (573) 751-8641

[www.ao.mo.gov/pers](http://www.ao.mo.gov/pers)

Email: [persmail@ao.mo.gov](mailto:persmail@ao.mo.gov)

The Division of Personnel is responsible for the Uniform Classification and Pay System, as established in the State Personnel Law (Chapter 36, RSMo) and also assists all agencies and branches of state government with various human resources functions.

The Missouri Merit System is based on the principles of merit and fitness as determined by competitive examinations for employment, as well as objective and consistent human resource management policies and procedures. The system also grants employees the ability to appeal



RICH KLIETHERMES  
Interim Chief Information Officer  
Information Technology  
Services Division



NANCY JOHNSTON  
Director  
Division of Personnel

disciplinary actions. Approximately 32,100 state employees in six state departments and sections of three other departments comprise the Missouri Merit System.

The Uniform Classification and Pay (UCP) system is designed to promote equity in pay among state employees in most executive branch agencies and to provide coordinated compensation policies. The UCP system covers approximately 35,750 employees of merit system agencies and employees from several other departments. The Division of Personnel is also responsible for the oversight of the statewide performance appraisal system.

The Division of Personnel is composed of four sections:

**Employee services** reviews applications for employment; ensures employees are assigned to appropriate job classes; develops and administers position classifications for agencies covered by the UCP; and develops, updates and administers merit system examinations.

**Pay, leave and reporting** provides information on the UCP system pay plan; interprets policies on pay, leave and hours of work; provides workforce reports and assistance with the SAM II HR/Payroll System; maintains lists of individuals from which agencies can select for merit system jobs; and ensures personnel transactions are in compliance with state personnel law.

**The Center for Management and Professional Development** develops and delivers management and supervisory training programs, as well as computer and technical training programs; administers statewide recognition programs; and coordinates the WeSave Employee Discount Program.

**The Human Resources Service Center (HRSC)** provides administration of human resources by providing a single point of contact for Office of Administration management and employees to



**KAREN BOEGER**  
Director, Division of Purchasing  
and Materials Management



**MAIDA COLEMAN**  
Director, Office of Community  
Engagement



**AUDREY HANSON MCINTOSH**  
Presiding Commissioner  
Administrative Hearing  
Commission

obtain consistent responses to human resources situations and issues. Within this section, the state operators provide responses to questions from the general public.

## Division of Purchasing and Materials Management

Truman State Office Bldg., Rm. 630  
Telephone: (573) 751-2387 / FAX: (573) 526-9815  
[www.oa.mo.gov/purch](http://www.oa.mo.gov/purch)  
Email: [purchmail@oa.mo.gov](mailto:purchmail@oa.mo.gov)

The Division of Purchasing (Purchasing) is responsible for the procurement of all state-required supplies, materials, equipment and professional or general services, except for those agencies exempted by law. Purchasing executes procurement functions in accordance with applicable statutes by maximizing competition in the procurement process, conducting evaluations and negotiations as appropriate, and awarding contracts to the “lowest and best” bidders.

## Office of Equal Opportunity

Truman State Office Bldg., Rm. 630  
Telephone: (573) 751-8130 or (877) 259-2963  
FAX: (573) 522-8078  
[www.oeo.mo.gov](http://www.oeo.mo.gov)

The Office of Equal Opportunity, governed by Executive Order 10-24, assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services, and operation of facilities. The OEO is also responsible for assisting state agencies in promoting contracting and procurement opportunities for minority- and women-owned businesses. In addition, the OEO continues to monitor the implementation of state employment practices to ensure that Missouri has a diversified and well-balanced state workforce.

The OEO director reports to the Assistant Commissioner of Administration.

## Office of Community Engagement

Truman State Office Bldg., Rm. 560  
Telephone: (573) 751-1637  
[www.oce.mo.gov](http://www.oce.mo.gov)

The Office of Community Engagement (OCE) was created in 2014 by Gov. Nixon’s Executive Order 14-11. OCE is responsible for facilitating and encouraging meaningful communication between all Missouri citizens and state and local governments. OCE is also responsible for assisting the development of policy solutions and strategies that foster greater prosperity and opportunity for low-income individuals and minority communities. OCE is no longer in existence as of July 1, 2015.

## Administrative Hearing Commission

Truman State Office Bldg., Rm. 640  
PO Box 1557, Jefferson City 65102  
Telephone: (573) 751-2422 / FAX: (573) 751-5018  
[www.oa.mo.gov/ahc](http://www.oa.mo.gov/ahc)

The Administrative Hearing Commission (AHC) is a neutral, independent administrative tribunal that decides disputes between a state agency and another party. The AHC typically decides the cases after a trial-type hearing in which it takes evidence. Any party may seek review of an AHC decision by the judicial branch.

By law, the AHC has jurisdiction over many types of disputes. Chief among them are disputes involving the director of the Department of Revenue’s tax decisions; professional licensing decisions of many boards of the Department of Insurance, Financial Institutions and Professional Registration and the Department of Social Services’ decisions on payments to Medicaid service providers; personnel matters arising under the

state's merit system; and most recently added, due-process complaints under the Individuals with Disabilities Education Act. The AHC opens over 2,300 cases per year.

The AHC currently consists of five commissioners, appointed by the governor and confirmed by the Senate, who serve six-year terms.

## Commissioners, Administrative Hearing Commission

**Hanson McIntosh, Audrey**, presiding commissioner;

**Colbert-Botchway, Nicole J.**;

**Dandamudi, Sreenivaso Rao**;

**Vacancy** (1);

**Winn, Karen**.

## Board of Fund Commissioners

The Board of Fund Commissioners issues, redeems and cancels state general obligation bonds and performs other administrative activities related to state general obligation debt as assigned by law.

The board is composed of the governor, lieutenant governor, attorney general, state treasurer and commissioner of administration. The governor is president of the board, and the state treasurer is secretary. An executive secretary performs staff functions for the board.

## Board of Public Buildings

The Board of Public Buildings (BPB) is composed of the governor, lieutenant governor and attorney general. The governor serves as the chair, and the lieutenant governor the secretary. The speaker of the House of Representatives and the president *pro tempore* of the Senate serve as *ex officio* members of the BPB but do not have the power to vote.

Missouri law provides the BPB has general supervision and charge of state facilities at the seat of government. The BPB also has the authority to issue revenue bonds for the construction of state office buildings and certain other facilities.

The board works with the Division of Facilities Management, Design and Construction and the Division of Accounting in carrying out its responsibilities.

## Board of Unemployment Fund Financing

The Board of Unemployment Fund Financing is composed of the governor, lieutenant governor, attorney general, director of the Department of Labor and Industrial Relations and the commis-



KIRK SCHREIBER  
Director  
Children's Trust Fund

sioner of administration. The governor serves as chair, the lieutenant governor serves as vice chair and the commissioner of administration serves as secretary. Staff support is provided by the Division of Accounting.

The board is authorized to issue debt or credit instruments to provide funds for the payment of unemployment benefits or maintaining an adequate fund balance in the unemployment fund, and as an alternative to borrowing or obtaining advances from the federal unemployment trust fund or for refinancing these loans or advances.

## Children's Trust Fund

Truman State Office Bldg., Rm. 860  
PO Box 1641, Jefferson City 65102-1641  
Telephone: (573) 751-5147 / FAX: (573) 751-0254  
[ctf4kids.org](http://ctf4kids.org)

The Children's Trust Fund (CTF) works to prevent child abuse and neglect through grant distribution, education and awareness. Established in 1983, the CTF is a nonprofit public/private partnership located within state government and governed by a 21-member board of directors. Funding is obtained from dedicated fees on marriage licenses and vital records, voluntary contributions designated on state income tax returns, sales of the CTF specialty license plates, general donations, interest income from the fund and other grants.

## Children's Trust Fund Board of Directors

**Krokstrom, M. Peggy**, chair, Chesterfield, Sept. 15, 2016;

**Heskett, John, Ed.D.**, chair-elect, Chesterfield, Sept. 15, 2017;

**Beechner-McCarthy, Amy**, Rolla;

**Beetem, Nela**, Holts Summit, Sept. 15, 2012;

**Block, Susan E.**, University City, Sept. 15, 2012;

**Bobrow, Nanci A., Ph.D.**, St. Louis, Sept. 15, 2013;

**Bryan, Rev. Andy**, Springfield;

**Clay, Paula E.**, Columbia, Sept. 15, 2009;

**Crockett, Michelle**, Carthage, Sept. 15, 2015;  
**Dalen, Kathleen Boyle, Ph.D.**, Kansas City, Sept. 15, 2011;  
**Dixon, Sen. Bob**, Springfield;  
**Huss, Stephen F., Ph.D.**, Hillsboro, Sept. 15, 2010;  
**LaFaver, Rep. Jeremy**;  
**Lant, Rep. Bill**, Pineville;  
**Mugg, Patrice**, Kirkwood, Sept. 15, 2010;  
**Peterson, Martina L.**, Kansas City, Sept. 15, 2012;  
**Schupp, Sen. Jill**, Creve Coeur;  
**Smith, Charmaine**, St. Louis;  
**Staves, Regina M., Ph.D.**, Kansas City, July 23, 2012;  
**Wright, Jeffrey M.**, Turney, Sept. 15, 2015;  
**Vacancy** (1).

**Citizens’ Commission on Compensation for Elected Officials**

*State Capitol, Rm. 125  
 Telephone: (573) 751-1851 / FAX: (573) 751-1212*

In 1994, Missouri voters approved the creation of the Missouri Citizens’ Commission on Compensation for Elected Officials. This commission was established to ensure the power to control the rate of compensation of elected officials of this state is retained and exercised by tax-paying citizens of the state.

Beginning in 1996 and every two years thereafter, the commission reviews the relationship of compensation to the duties of all elected state officials. The commission’s recommendation of a salary schedule becomes effective unless disapproved by the General Assembly. The 22-member commission serves four-year terms.

**Members, Citizens’ Commission on Compensation for Elected Officials**

**Alexander, Kristin**, Independence;  
**Anderson, Jim**, Springfield;  
**Clemens, Dan**;  
**Daughtrey, Tamara**, Bolivar;  
**Forkner, Larry**;  
**Gray, Jon**;  
**Hawk, Gwenda**, Parkville;  
**Jones, Gary**;  
**Linza, Daniel**;  
**Murphy, Gary III**;  
**Newland, Neal**, Union;  
**Perry, Bob**, Bowling Green;  
**Ponder, Mike**;  
**Roeder, Carol**, Ballwin;  
**Schlottach, Charlie**;  
**Shaw, Booker**, Clayton;  
**Smith, Ralph**, Amsterdam;  
**Vacancy** (1);  
**Wallis, Lynn**, Cuba;  
**Warren, Kathleen**, Valles Mines;  
**Whipple, Katherine**, St. Louis;  
**Wright, Judy**.



ROBERT HONAN  
 Executive Director, Governor’s  
 Council on Disability



SHEILA FORREST  
 Chair, Missouri Minority  
 Business Advocacy Commission

**Governor’s Council on Disability**

*Truman State Office Bldg., Rm. 840  
 PO Box 1668, Jefferson City 65102  
 Telephone: (573) 751-2600 / FAX: (573) 526-4109  
 Toll-free: (800) 877-8249  
[www.mo.gov/disability/gcd](http://www.mo.gov/disability/gcd)*

The Governor’s Council on Disability (GCD) serves as the voice and advocate in state policy-making for 949,000 Missourians with disabilities. The GCD educates people with disabilities about their rights and responsibilities; increases employment opportunities for job seekers with disabilities; and expands access to equal and full participation for all individuals with disabilities in their communities at the local, state and federal levels. The GCD provides youth leadership programming for young people with disabilities.

In 1947, President Harry S. Truman issued an executive order establishing the President’s Committee on Employment of the Handicapped. This federal agency was created to assist disabled World War II veterans with re-entry into the civilian workforce. Following President Truman’s lead, Missouri established the Governor’s Committee in 1949 after it became obvious that a local network was needed to disseminate information about work-related problems facing people with disabilities.

The mission of the GCD has naturally evolved from strictly promoting employment to addressing all of the barriers to employment and full participation in community life. To more accurately reflect the mission, the 1994 General Assembly renamed this agency the Governor’s Council on Disability. The GCD was transferred by executive order in 2004 from the Department of Labor and Industrial Relations (DOLIR) to the Office of Administration (OA) to better meet its mission.

The GCD consists of 21 council members, including the chair and one member from each state congressional district, as well as the executive director. The majority of the GCD is com-

posed of people with disabilities representing various disability groups. Family members of people with disabilities, persons who represent other disability-related groups and other advocates fill the remaining positions.

The governor appoints the chair with the advice and consent of the Senate. The governor also appoints the 20 members-at-large. The GCD meets at least quarterly to act as an advisory body to its staff and to discuss and suggest ways to address current issues affecting persons with disabilities in Missouri.

In the administration of its duties, the GCD also offers assistance to help the various departments, divisions and branches of government to comply with all laws regarding persons with disabilities. To further that goal, the director of each state department designates at least one employee to act as a liaison with the council. The assistance offered includes educational programming and consultation on the rights of persons with disabilities.

### Missouri Minority Business Advocacy Commission

*State Capitol, Rm. 125*

*Telephone: (573) 751-1851 / FAX: (573) 751-1212*

The Missouri Minority Business Advocacy Commission (MBAC) identifies and assesses the needs of minority businesses throughout the state; initiates aggressive programs to assist minority businesses in obtaining state and federal procurement; makes recommendations regarding state policies, programs and procedures; and provides a focal point to assist and counsel minority small businesses in their dealing with federal, state and local governments. The MMBAC also initiates and encourages minority business education programs; analyzes current legislation and regulations as they affect minority businesses; and receives complaints and recommendations concerning policies and activities of federal, state and local governmental agencies that affect minority small businesses. The purpose of the MMBAC is to increase economic opportunity for minority businesses to improve the overall business climate of the state of Missouri; and to develop and establish the inclusionary process for state departments so that they can meet or exceed the goals and objectives of the legislation and executive order designed to increase minority participation in state procurement.

### Missouri Minority Business Advocacy Commission Board Members

**Forrest, Sheila**, (D), chair, St. Louis;  
**Kennedy, Michael**, (D), Wildwood;



THOMAS GEORGE  
Chair, Health and Educational  
Facilities Authority

**Shariff, Dr. Adam R.**, (R), Ballwin;  
**Downing, Mike**, director, Department of Economic Development;  
**Nelson, Doug**, (D), commissioner, Office of Administration;  
**Vacancies** (4).

### Missouri Health and Educational Facilities Authority

*15450 S. Outer Forty Rd., Ste. 230, Chesterfield 63017*  
*Telephone: (636) 519-0700 / FAX: (636) 519-0792*

The Health and Educational Facilities Authority of the State of Missouri was created in 1975 by an act of the Missouri General Assembly. It is empowered to make loans to qualified health or educational institutions and to refund outstanding obligations, mortgages or advances previously issued, made or given for the cost of such facilities and to do all things necessary to carry out the purposes of the act. The authority consists of seven members appointed by the governor with the advice and consent of the Senate. Each member must be a resident of the state and no more than four members may be of the same political party.

The mission of the authority is to provide access to the capital markets in an effort to lower the cost of health and educational services in Missouri by providing high quality, readily available, low cost financing alternatives for Missouri public and private, nonprofit health and educational institutions.

### Missouri Health and Educational Facilities Authority Board Members

**George, Thomas**, (D), chair, Florissant, July 30, 2015;  
**Scott, Judith W.**, (R), vice chair, Poplar Bluff, July 30, 2011;

**Thompson, Kevin**, (R), treasurer, St. Louis, July 30, 2009;  
**Maguffee, Sarah R.**, (D), member, Columbia, July 30, 2013;  
**Cavato, Joseph**, (D), member, University City, July 30, 2013;  
**Vacancies** (2).

## Jackson County Sports Complex Authority

*Harry S. Truman Sports Complex  
 8501 Stadium Dr., Kansas City 64129  
 Telephone: (816) 921-3600 / FAX: (816) 921-3677*

This bipartisan authority consists of five commissioners who are qualified voters of the state of Missouri and residents of Jackson County. The Jackson County Legislature submits a list of candidates to the governor to replace members of the authority whose terms have expired. The governor then appoints the succeeding members from that list of candidates. The commissioners serve staggered terms of five years and hold office until a successor has been appointed and qualified. No more than three members may be of the same political party. The authority is empowered to issue bonds.

The Jackson County Sports Complex Authority is authorized under the constitution and laws of the State of Missouri to plan, construct, operate and maintain a sports stadium fieldhouse, indoor and outdoor recreational facilities center, playing fields, parking facilities and other concessions within Jackson County; negotiate and perform its obligations as landlord under lease agreements with the Kansas City Royals Baseball Corporation and the Kansas City Chiefs Football Club, Inc.; oversee the maintenance and operation of the Harry S. Truman Sports Complex in a fiscally responsible manner, which will allow it to maintain its stature as a premier sports facility in the nation; administer funds received from the State of Missouri, Jackson County and the City of Kansas City, Mo., or any other sources that are to be used for furtherance of its statutory duties; develop a land-use plan for potential development of the sports complex and recommend to the county appropriate long-term leasing arrangements for the sports complex facilities; and to work with other political subdivisions, agencies and commissions for the furtherance of all types of sports, either professional or amateur, commercial or private, within Jackson County.

## Members, Jackson County Sports Complex Authority

**Cherry, Deron**, (R), chair, Greenwood, July 15, 2016;

**Gromowsky, Aimee**, (D), first vice chair, Kansas City, July 15, 2017;  
**Kratofil, Gregory**, (R), second vice chair, Lee's Summit, July 15, 2019;  
**Miles, Rev. John**, (D), secretary, Kansas City, July 15, 2018;  
**Kemp, Garry**, (D), treasurer, Lee's Summit, July 15, 2015.

## Missouri Ethics Commission

*3411-A Knipp Dr., Jefferson City 65109  
 Telephone: (573) 751-2020 / FAX: (573) 526-4506  
[www.mec.mo.gov](http://www.mec.mo.gov)*

The Missouri Ethics Commission (MEC) was created by the *Missouri Ethics Law of 1991* (Section 105.955, RSMo). The commission is charged with enforcement of conflicts of interest and lobbying laws (Section 105.450-498, RSMo) and campaign finance disclosure laws (Chapter 130, RSMo).

The MEC is composed of six members, not more than three of whom may be from the same political party. These members must be from different congressional districts, and no more than three can be from an odd- or even-numbered congressional district. The governor appoints the members of the commission with the advice and consent of the Senate. The commission elects a biennial chair and is assigned to the Office of Administration for budgeting purposes only.

The MEC receives and reviews complaints alleging violations of the conflict of interest and lobbying statutes and the campaign finance disclosure statute. After investigation of these complaints, the commission refers the complaints to the appropriate prosecuting authority or disciplinary authority along with recommendations for sanctions. The commission may also initiate judicial proceedings on its own.

The MEC reviews and audits reports required by the campaign finance disclosure law, the financial interest disclosure laws and the lobbying registration and reporting laws. The MEC acts as the public repository for such reports. The MEC provides information and assistance to lobbyists, elected and appointed officials, employees of the state, political subdivisions and the general public.

## Members, Missouri Ethics Commission\*

**Weedman, Charles E.**, (R), chair, Congressional District 4, March 15, 2016;  
**Munich, John R.**, (D), vice chair, Congressional District 2, March 15, 2016;  
**Stoltz, William**, (R), Congressional District 8, March 15, 2016;  
**Deeken, Bill**, (R), Congressional District 3, March 15, 2018;

**Hagan, Nancy**, (D), Congressional District 7, March 15, 2018;

**Vacancy** (1), (D), Congressional District 5, March 15, 2018.

\*\$100 per diem.

### Missouri Public Entity Risk Management Fund (MOPERM)

PO Box 7110, Jefferson City 65109-7110  
Telephone: (888) 389-8198 / FAX: (573) 751-8276  
[www.moperm.com](http://www.moperm.com)

The MOPERM board of trustees operates a shared-risk program offering tort liability, property and other coverages for participating public entities of the state.

Membership of the board consists of the attorney general, the commissioner of administration and four members appointed by the governor with the advice and consent of the Senate, who are officers or employees of those public entities participating in the fund. No more than two members appointed by the governor shall be of the same political affiliation. Members appointed by the governor serve four-year terms. Members serve without compensation.

### MOPERM Board of Trustees

**Spence, Larry**, (R), chair, Willow Springs, July 15, 2012;

**Rodenberg, Thomas D.**, (D), vice chair, Blue Springs, July 15, 2017;

**Bodenhamer, Steven D.**, (R), Strafford, July 15, 2015;

**Koster, Attorney General Chris**, (D);

**Milam, Rita**, (D), Benton, July 15, 2014;

**Nelson, Doug**, (D), Office of Administration Commissioner, Jefferson City.

### Missouri State Penitentiary Redevelopment Commission

Truman State Office Bldg., Rm. 730  
Telephone: (573) 751-4174

The Missouri State Penitentiary Redevelopment Commission was established in 2000, by authority of House Bill 621 of the 91<sup>st</sup> General Assembly.

The commission is composed of 10 members. Three commissioners, no more than two of whom shall belong to the same political party, are residents of Jefferson City and are appointed by the mayor, with the advice and consent of the governing body of that city; three commissioners, no more than two of whom shall belong to the same political party, are residents of Cole County but not of Jefferson City and are appointed by the



LARRY SPENCE  
Chair, Missouri Public Entity  
Risk Management Fund



LARRY WEBER  
Executive Director  
Missouri Public Entity Risk  
Management Fund

county commission; and four commissioners, no more than three of whom shall belong to the same political party, none of whom shall be residents of Cole County or of Jefferson City, are appointed by the governor with the advice and consent of the Senate. The governor appoints one of the commissioners who is not a resident of Cole County or Jefferson City as chair of the commission. No elected official of the State of Missouri or of any city or county in this state is appointed to the commission.

The director of the Division of Facilities Management, Design and Construction provides staff support for this commission. The commission may also employ staff or secure the services of consultants through contract for the purpose of conducting the business of the commission.

The purpose of the commission is to redevelop the real property that encompassed the grounds of the Missouri State Penitentiary for more than 150 years, so as to maintain its historic value for present and future generations of Missourians, and to provide new uses for the property that will benefit the citizens of the City of Jefferson, the County of Cole and the State of Missouri as a whole.

To accomplish its purpose, the commission may perform the following functions:

- Acquire and hold title to the property historically utilized as the Missouri State Penitentiary;
- To acquire by gift or bequest from public or private sources property adjacent to the Penitentiary property and necessary or appropriate to the successful redevelopment;
- To lease or sell real property to developers who will utilize the property consistently with the master plan for the property;
- To hire employees necessary to perform the commission's work;

- To enter into contracts with private or governmental entities in connection with the acquisition by gift or bequest and in connection with the planning, construction, financing, leasing, subleasing, operation and maintenance of any real property or facility and for any other lawful purpose;
- To sue and be sued;
- To receive any rentals, or proceeds from the sale of real estate, contributions or moneys provided by any governmental entity and to apply for grants and other funding;
- To disburse funds for its lawful activities and fix salaries and wages of its employees;
- To borrow money for the acquisition, construction, equipping, operation, maintenance repair, remediation or improvement of any facility or real property to which the commission holds title and for any other property purpose and to issue negotiable notes, bonds and other instruments in writing as evidence of sums borrowed;
- To perform all other necessary and incidental functions, and to exercise such additional powers as shall be conferred by the General Assembly; and
- To purchase insurance, including self-insurance, of any property or operations of the commission or its members, director, officers and employees, against any risk or hazard, and to indemnify its members, agents, independent contractors, directors, officers and employees against any risk or hazard.

**MSP Redevelopment Commissioners**

**Berry, Michael**, vice chair (acting chair), Jefferson City, May 18, 2014;  
**Burkhead, Frank**, Cole County, March 31, 2014;  
**Bushmann, Gene**, Jefferson City, May 18, 2014;  
**Meyer, Bob**, Cole County, March 31, 2012;  
**Jones, Bob**, Jefferson City, May 18, 2014.  
**Vacancies** (5).

**Office of Child Advocate**

PO Box 809, Jefferson City 65102-0809  
 Telephone: (573) 522-8680 / FAX: (573) 522-6870  
 Toll-free: (866) 457-2302  
[www.oca.mo.gov](http://www.oca.mo.gov)

The Office of Child Advocate provides families and citizens an avenue through which they can obtain an independent and impartial review of the decisions and/or actions made by the Department of Social Services, Children’s Division.

The main duties of the Office of Child Advocate are: (1) review foster care case management;



GARY O'BANNON  
 Chair  
 Personnel Advisory Board

- (2) review unsubstantiated hotline investigations;
- (3) mediate between parents and schools regarding abuse allegations that occur in a school setting;
- (4) review child fatalities when there is a history of child abuse and neglect or involvement with the Children’s Division; and
- (5) provide information and referrals for families needing resources.

**Personnel Advisory Board**

Truman State Office Bldg., Rm. 430  
 Telephone: (573) 751-3053 / FAX: (573) 522-8462

Within the Office of Administration, the State Personnel Law (Chapter 36, RSMo) provides for a Personnel Advisory Board (PAB) of seven members, six of whom are appointed by the governor with the advice and consent of the Senate. Four members are appointed from the public at large, one is a member of executive management in state government and one is a non-management state employee. The seventh member is the person designated as the state equal opportunity officer.

The board has oversight responsibility for the Missouri Merit System and the Uniform Classification and pay system, and has broad policy making authority in various areas of human resources administration. Responsibilities also include meeting with appointing authorities regarding human resource management needs and making recommendations to the governor and the General Assembly regarding the state’s compensation policy.

**Personnel Advisory Board\* Members**

**O'Bannon, Gary**, chair, Kansas City, July 31, 2014;  
**Bloch, Paul**, California, July 31, 2010;  
**Ferguson, Karen**, Holts Summit, July 31, 2006;  
**Kincheloe, Duncan**, Jefferson City, July 31, 2010;  
**Vacancies** (3).

\*Public members receive \$99.66 per diem.

## Missouri State Capitol Commission

Truman State Office Bldg., Rm. 730  
 Telephone: (573) 751-1034  
[www.friendsofmsa.org/sscc](http://www.friendsofmsa.org/sscc)

The Missouri State Capitol Commission (MSCC) was established by the 91<sup>st</sup> General Assembly in 2001 by Senate Bill 470.

The purpose of the MSCC is to assure the future preservation and integrity of the Capitol and to preserve its historical significance. The commission evaluates and recommends courses of action on the restoration and preservation of the Capitol and its history, as well as evaluates and recommends courses of action to ensure accessibility to the Capitol.

The commission works with the Office of Administration, the Archives Division of the Office of the Secretary of State, the historic program within the Department of Natural Resources, the Division of Tourism within the Department of Economic Development and the Historical Society of Missouri.

## Commission Members

**Miller, Dana**, chair, House staff, appointed by Speaker of the House;

**Conway, Rep. Pat**, House member, minority;

**Curls, Sen. Shalonn (Kiki)**, Senate member, minority.

**Davis, Steve**, gubernatorial appointment, April 18, 2010;

**Flannigan, Rep. Tom**, House member, majority;

**Hearnes, Betty Cooper**, gubernatorial appointment, April 18, 2008;

**Hoelscher, Marga**, Senate staff, appointed by the Senate President *pro tempore*;

**Kehoe, Sen. Mike**, Senate member, majority;

**Nelson, Doug**, Commissioner of Administration;

**Kinder, Lt. Gov. Peter**, *ex officio*;

**Vacancies** (2).



# Department of Agriculture

1616 Missouri Blvd., PO Box 630, Jefferson City 65102  
 Telephone: (573) 751-4211  
[agriculture.mo.gov](http://agriculture.mo.gov)  
 Email: [agininfo@mda.mo.gov](mailto:agininfo@mda.mo.gov)

## Promoting and Protecting Missouri Agriculture

Established in 1933 by the General Assembly, the Department of Agriculture promotes and protects Missouri's multi-billion dollar agriculture and agribusiness industry. The department also enforces state laws that regulate and market the agricultural industry.

The department's divisions include Agriculture Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries and Weights, Measures and Consumer Protection. The department also houses the Missouri Agricultural and Small Business Development Authority, the Missouri State Fair, the State Milk Board and the Missouri Wine and Grape Board.

## Office of the Director

The Missouri Department of Agriculture is managed by a director who is appointed by the governor and confirmed by the Senate. The director determines department policy, oversees the department's five divisions and serves as a liaison to the governor, state legislators, the agriculture community and the public.

The director is a standing member of the State Milk Board, the State Fair Commission, the Missouri Soil and Water Districts Commission, the Missouri Development Finance Board, the Missouri Petroleum Storage Tank Insurance Fund and the Missouri Agricultural and Small Business Development Authority.

## Agriculture Business Development Division

The Agriculture Business Development Division creates opportunities for success for Missouri's farmers and agribusinesses. Division staff help facilitate growth in Missouri's agriculture-based businesses by providing business counseling and information and training on a sector-by-sector basis.



RICHARD FORDYCE  
 Director of Agriculture



DARRYL CHATMAN  
 Deputy Director



CHRISTA MOODY  
 Executive Assistant to the  
 Director and Deputy Director



MICHAEL WARRICK  
 General Counsel

Areas of specialization include capitalization, business planning, marketing, industry development, product and brand development and organizational structures. The division also helps facilitate growth in Missouri's agriculture-based industries by working with key players such as universities, associations, private sector partners and federal and state agencies.

## AgriMissouri

AgriMissouri is a branded program designed to grow the production of and demand for agricultural products grown and made in Missouri. The program works with farmers, agribusinesses and retail outlets statewide to increase consumer recognition of Missouri's agricultural products in the marketplace.

## International and Business Development Programs

The International and Business Development Programs focus on both domestic and international marketing. Department specialists work with specific industry representatives or groups to establish marketing opportunities and promote Missouri commodities here and abroad. Through



LOYD WILSON  
Senior Policy Advisor



TONY BENZ  
Director  
Legislative Affairs



ROBIN PERSO  
Director  
Budget and Planning



ALAN CLEMENTS  
Fiscal and Administrative  
Manager



MISTI PRESTON  
Director  
Strategic Initiatives



SARAH ALSAGER  
Public Information Officer



KEN STRUEMPFLER  
Director, Agriculture  
Business Development



DR. LINDA HICKAM  
State Veterinarian / Director  
Animal Health Division

providing one-on-one assistance to producers interested in marketing, production and processing their commodities in new ways, the marketing personnel enhance farm profitability in Missouri through innovations in technology and marketing and promotions of value-added agriculture. With an international office in Taiwan, international marketing specialists are able to work worldwide to promote and sell Missouri agriculture products.

The division's staff also works with Missouri youth, encouraging them to pursue agricultural degrees and careers through the Missouri Agri-Business Academy, the Missouri Livestock Grading and Judging Contest, Building Our American Communities grants and working with state FFA and 4-H Chapters.

### Farmers' Markets/Specialty Crops

Consumers demand high quality and fresh products at more than 270 farmers' markets as well as traditional retail outlets. To increase awareness for Missouri markets, this program works one-on-one with farmers' markets to ensure safe and abundant fresh products. Farmers marketing fresh products require knowledge of food safety, manufacturing, distribution and general

market and business regulations. This program assists both markets and growers in efforts to increase the production, consumption and sales of specialty crops.

### Market News

Market News provides an unbiased, reliable, accurate and timely source for livestock and grain market news to remain competitive and assist them in making wise and profitable marketing decisions. It also guides producers in production planning and provides a more even playing field in the marketplace. Market News staff report prices from 25 livestock auctions and 28 grain markets in Missouri. Daily market figures are published online and through the Weekly Market Summary.

### Animal Health Division

The Division of Animal Health, under the direction of the state veterinarian, promotes and protects Missouri's diverse and dynamic livestock industry. The assistance and oversight provided by the division's programs ensures greater market access for Missouri's livestock and companion animal industries.

Animal agriculture accounts for about one-half of Missouri's annual agriculture cash receipts. The division administers laws and programs designed to control and eradicate livestock disease and maintain and enhance the integrity of the state's animal industries. This includes both mandatory and voluntary regulatory programs for beef and dairy cattle, horses, swine, poultry, sheep, goats, and exotic and companion animals.

The state's progress in national disease control and eradication is due to the cooperative efforts of livestock producers, markets, practicing veterinarians, other agencies and division staff. Through these efforts, Missouri has achieved Bovine Tuberculosis and Brucellosis Free status, Swine Pseudorabies stage V status and Avian Pullorum-Typhoid Clean status. In addition, the division operates two state-of-the-art diagnostic laboratories, located in Jefferson City and Springfield.

### Agri-Security

The Animal Health Division works to safeguard the livestock industry and the public against the threat of bioterrorist attacks. In addition, the division informs cattle producers of quality assurance, targeting breeding and cow-herd management; increases awareness and understanding of environmental issues affecting production; presents marketing and food safety programs to small poultry producers; and inspects Missouri meat processors to supplement existing U.S. Department of Agriculture (USDA) inspections.

### Animal Care Facilities

The Animal Care Facilities Act (ACFA) became law to ensure dogs and cats, specifically those under the care of breeders, dealers, animal shelters, rescue operations and municipal pounds, receive adequate health care, shelter and proper socialization. The ACFA law, designed to benefit both the animals and the pet industry, requires any animal shelters, pounds or dog pounds, boarding kennels, commercial kennels, contract kennels, pet shops, exhibition facilities, dealers and commercial breeders be licensed and inspected annually.

### Branding Cattle

Branding is one of the oldest and best ways to permanently identify livestock. It serves as an excellent safeguard against livestock theft, loss or dispute. Legislation passed in 1971 made the Department of Agriculture responsible for registering livestock brands. Brands must be recorded as required by Missouri's Marks and Brands of Animals Law to prove ownership and be considered legal evidence in a court of law.

### Livestock Markets and Dealers

Missouri has a livestock inventory of 4.25 million cattle, three million hogs and pigs, 73,000 sheep and 200,000 equine. To help livestock producers obtain the maximum return on their investment, Missouri is fortunate to have a number of livestock market/sales throughout the state. To operate a livestock market/sale in the state, the operator must have a license issued by the Division of Animal Health. This license shall entitle the applicant to conduct business for one calendar year, January through December. All livestock markets must be licensed and provide a satisfactory bond (with a minimum bond amount of \$10,000), determined by business volume. Missouri Livestock Dealer Registration is required for those who buy, sell or exchange livestock.

### Missouri Meat and Poultry Inspection Program

The Missouri Meat and Poultry Inspection Program is dedicated to ensuring that the commercial supply of meat and poultry products within the state are safe, wholesome, accurately labeled and secure, as required by state/federal meat and poultry inspection laws. By providing inspection service and guidance to Missouri processors, the program continues to endorse the mission of the Missouri Department of Agriculture — to serve, promote and protect the agricultural producers, processors and consumers of Missouri's food, fuel and fiber products. In cooperation with USDA-Food Safety Inspection Service (FSIS), the Missouri Meat and Poultry Inspection Program (MMPIP) offers equal inspection authority and service within the state of Missouri. As a result, any meat processed under MMPIP inspection and sold within the state of Missouri is offered the same privileges and exemptions as USDA inspected meat products.

### Grain Inspection and Warehousing Division

The Grain Inspection and Warehousing Division is composed of two programs that administer the Missouri Grain Warehouse Law: the Missouri Grain Dealer Law and the United States Grain Standards Act. These laws promote and protect commerce in the interest of grain producers, merchandisers, warehousemen, processors and consumers. They also promote a uniform, official inspection system for the orderly marketing of grain. This division also collects and disburses funds for nine commodity merchandising programs.

## Commodity Services Program

The Commodity Services Program provides commodity councils with an organized procedure for collection and distribution of commodity checkoff funds for nine Missouri commodities (beef, corn, soybeans, rice, sheep and wool, wine, aquaculture, peaches and apples). The program is also responsible for conducting seven annual merchandising council elections and administers the Missouri Hay Directory, an online hay listing service.

## Grain Inspection Services Program

The Grain Inspection Services Program is designated to officially inspect, grade and weigh all grains that have standards established under the United States Grain Standards. The program provides four primary services: official sampling to take a representative sample of grain from a particular lot; official inspection to determine and certify the type, class, quality or condition of grain; weighing certification to supervise the loading, unloading and weighing of grain containers; and chemical analysis to determine the protein or oil content of grain and the existence of mycotoxins in grain.

Services are provided at inspection offices in Marshall, New Madrid and St. Joseph. The program is self-supporting and operates entirely on fees charged for inspection services performed.

## Grain Regulatory Services Program

The Grain Regulatory Services Program protects the public interest by auditing grain warehouses and grain dealers to determine grain obligations and financial solvency. The program enforces the Missouri Grain Warehouse Law, the Missouri Grain Dealer Law and the United States Grain Standards Act, so producers are assured of storing or merchandising their grain with licensed, bonded, reputable and financially stable grain businesses. The program annually licenses approximately 200 warehouses and 400 grain dealers and conducts more than 900 audits and investigations.

## Plant Industries Division

The Plant Industries Division comprises four bureaus, which together administer state and federal laws. These laws facilitate agricultural production and marketing, and provide consumer and environmental protection for Missouri citizens by regulating animal feeds, seeds and treated timber; providing necessary certifications for interstate and international shipment of agricultural and forest products; ensuring plant pest protection for crops and forests; inspecting for



CHRIS KLENKLEN  
Director, Grain Inspection and  
Warehousing Division



JUDY GRUNDLER  
Director  
Plant Industries Division

conformance to USDA grades for fresh fruits and vegetables; and regulating the use of pesticides.

## Bureau of Feed, Seed and Treated Timber

The bureau administers the Missouri Commercial Feed Law, Missouri Seed Law and the Missouri Treated Timber Law. The feed law regulates the manufacturing, distribution and labeling of commercial feed products to ensure that livestock producers and pet owners receive the feed product guaranteed. In partnership with the USDA, the bureau provides inspection reports and regulation involved with preventing Bovine Spongiform Encephalopathy (BSE), provides labeling assistance and investigates complaints related to animal feed.

The bureau regulates seed products through inspecting, sampling, testing and labeling. Products are reviewed to ensure they meet the label guarantees and comply with the USDA Seed Regulatory and Testing branch in regulating the interstate movement of seed.

The bureau is responsible for the licensure of all treated timber producers and dealers doing business within the state of Missouri and for regulations governing the quality and distribution of treated wood products.

Laboratories are maintained for analytical support to the seed, treated timber and commercial feed and other programs.

## Bureau of Pesticide Control

The bureau administers laws for registration, distribution and use of pesticides. All pesticides sold and used in Missouri are regulated by the Missouri Pesticide Registration Act and the Missouri Pesticide Use Act. Bureau personnel inspect pesticides for proper labeling and registration and investigate claims of pesticide misuse. The Missouri Pesticide Use Act allows the bureau to

certify commercial, noncommercial and private applicators and public operators. The act also provides for licensing pesticide dealers and pesticide technicians.

### Bureau of Plant Pest Control

The bureau administers laws to control the introduction and spread of insect and disease pests of plants, and administers the Missouri Plant Law, which mandates controlling harmful insect pests and plant pathogens through early detection surveys, quarantines, nursery and greenhouse inspections and certification. The law also enables interstate and international shipments of Missouri plants and plant products. Additionally, the bureau works to diminish the threat of exotic, invasive plant pests through outreach and education efforts.

As a service to Missouri beekeepers, the bureau works under the Missouri Apiculture Law to inspect and certify honeybee colonies. These procedures are required for interstate shipment of honeybees.

### Bureau of Integrated Pest Management

The Integrated Pest Management (IPM) Bureau includes the Fresh Fruit and Vegetable Inspection, Noxious Weed and IPM in Missouri Schools programs. IPM strategies anticipate pest problems and prevent them from reaching economically damaging levels. The goal of the IPM program is to assist in reducing pesticide use through pest identification and surveys; increasing adoption of improved cultural management practices and strategic control methods; and overseeing the use of biological control agents. The program administers the noxious weed statutes as well as the appointment of Johnson Grass Control Board members in their respective counties. The bureau provides oversight for Missouri DriftWatch, a tool to enhance communications between specialty crop producers and pesticide applicators.

The Fresh Fruit and Vegetable Inspection Program assures buyers and sellers of this highly perishable product that commodities are graded and packed to comply to established USDA standards. Terminal market inspections confirm quality and grade of produce received by Missouri wholesale purchasers for distribution to retail outlets. Shipping-point inspections determine the quality and grade of Missouri-grown produce. Both types of inspections are provided upon request and at the expense of growers, shippers or wholesale purchasers. The program is a cooperative effort between the state and the USDA Agricultural Marketing Service.



RONALD HAYES  
Director, Weights, Measures and  
Consumer Protection Division

### Weights, Measures and Consumer Protection Division

As the chief consumer protection agency in the state, the Weights, Measures and Consumer Protection Division maintains surveillance of commercial weighing and measuring devices. The division promotes uniformity in laws, regulations and standards to achieve equity between buyers and sellers. Sales of products and services impacted by weights and measure laws represent more than 50 percent of U.S. gross national product, totaling over \$4.5 trillion.

The Missouri Weights, Measures and Consumer Protection programs are operated in accordance with the National Institute of Standards and Technology. The division is also a member of the National Conference on Weights and Measures, American Society for Testing Materials International and the National Fire Protection Association.

### Land Survey Program

The division's Land Survey Program provides information and resources for the accurate location of all private and public boundaries in Missouri. The program is responsible for the restoration and preservation of the original corner monuments established by the General Land Office for the U.S. Public Land Survey System. The division also maintains a records storage and retrieval system for all land survey records and geodetic data.

### Device and Commodity Inspection Program

As required by Missouri statutes, device and commodity field personnel inspect large and small scales; grain hopper scales; taxicab meters; devices that measure time, fabric and grain moisture; milk for quantity determination; prepackaged merchandise; and method of sale of commodities. The program enforces the Missouri Egg Law and the Missouri Unfair Milk Sales Practices Law.



LOWELL MOHLER  
Chair  
State Fair Commission



KEVIN ROBERTS  
Vice Chair  
State Fair Commission



JANET CRAFTON  
Member  
State Fair Commission



BARBARA HAYDEN  
Member  
State Fair Commission



SHERRY JONES  
Member  
State Fair Commission



DR. JACK MAGRUDER  
Member  
State Fair Commission



TED SHEPPARD  
Member  
State Fair Commission



RICHARD FORDYCE  
Director of Agriculture  
State Fair Commission

## Petroleum/Propane/Anhydrous Ammonia Program

The program combines a variety of services. Under the program, petroleum dispensers, petroleum terminal meters and metered fuel delivery trucks are tested for accuracy. Service station pumps are also inspected for accuracy and safety. Metered propane delivery trucks are checked, and the storage and handling of anhydrous ammonia are monitored for safety.

## Metrology Program

The metrology program conducts tests, calibrates and certifies field standards for state agencies and private institutions. The state metrologist is the official keeper of Missouri's primary standards of mass, volume and length.

## Fuel Quality Program

Fuel samples are collected by field personnel and submitted for testing. The petroleum laboratory analyzes gasoline, kerosene, heating oils and diesel fuel to ensure they meet state quality and safety standards.



DON McQUITTY  
Commissioner  
Missouri State Fair



MARK WOLFE  
Director  
Missouri State Fair

## Missouri State Fair

2503 W. 16th St., Sedalia 65301  
Telephone: (660) 530-5600  
[www.mostatefair.com](http://www.mostatefair.com)

Established in 1899, the Missouri State Fair is one of the oldest in the nation. The fairgrounds, which cover 396 acres in Sedalia (Pettis County), are open year-round, providing facilities for horse and livestock shows, art and craft festivals, camping, rallies and other events. During the annual

fair held in August, visitors enjoy educational and recreational activities, a carnival midway and musical entertainment.

The Missouri State Fair continues to be the state's largest agricultural and tourism event, with exhibits showcasing livestock, row crops, horticulture and floriculture. The State Fair plays an important role in shaping Missouri agriculture, contributing to the state's economy and educating the public about the importance and necessity of agriculture. It features agribusiness exhibits and displays of Missouri-produced commodities.

The State Fair Commission, whose members are appointed by the governor, oversees the fair's operations.

### State Fair Commission

**Mohler, Lowell**, (R), chair, Jefferson City, Dec. 29, 2013;

**Roberts, Kevin**, (D), vice chair, Hillsboro, Dec. 29, 2014;

**Crafton, Janet**, (D), St. James, Dec. 29, 2015;

**Hayden, Barbara**, (R), Sedalia, Dec. 29, 2009;

**Jones, Sherry**, (R), Dawn, Dec. 29, 2014;

**Magruder, Dr. Jack**, (D), Kirksville, Dec. 29, 2012;

**McQuitty, Don**, (D), Sunrise Beach, Dec. 29, 2015;

**Sheppard, Teddy (Ted) E.**, (R), Cabool, Dec. 29, 2012;

**Fordyce, Richard**, director, Department of Agriculture.

### Missouri Agricultural and Small Business Development Authority

The Missouri Agricultural and Small Business Development Authority promotes the development of agriculture and small business and works to reduce, control and prevent environmental damage in Missouri.

Available loans and grants include: Alternative Loan Program, Missouri Agribusiness Revolving Loan, Beginning Farmer Loan Program, Animal Waste Treatment System Loan, Single-Purpose Animal Facilities Loan Guarantee, Missouri Value-Added Grant, Missouri Value-Added Loan Guarantee, New Generation Cooperative Incentive Tax Credit, Agricultural Products Utilization Contributor Tax Credit, Family Farm Breeding Livestock Tax Credit, Qualified Beef Tax Credit Program, Livestock Feed and Crop Input Loan Guarantee.

The authority is administered by a seven-member commission, which is appointed by the governor and confirmed by the Senate. The director of agriculture serves as an *ex officio* member.

**Howerton, John**, (R), chair, Chilhowee, June 30, 2008;



**DAVID MEYER**  
Executive Director  
Missouri Agriculture and Small  
Business Development Authority



**JIM ANDERSON**  
Executive Director  
Missouri Wine and Grape Board

**Culler, Robert**, (D), vice chair, Hayti, June 30, 2014;

**Forck, Kelly**, (D), Jefferson City, June 30, 2011;

**Jones, Sherry**, (R), Dawn, June 30, 2011;

**Heitman, Morris**, (R), Mound City, June 30, 2015;

**Devlin, Karisha**, (R), Edina, June 30, 2015;

**Fordyce, Richard**, director, Department of Agriculture, *ex officio* member.

### Missouri Wine & Grape Board

The Missouri Wine and Grape Board is responsible for researching, developing and promoting Missouri grapes, juices and wine. The board is funded by a tax on all wine sold in Missouri.

Missouri wineries continue to refine their grape-growing and winemaking skills to offer distinct, quality wines. The Wine and Grape Board sponsors research and advisory programs at the Grape & Wine Institute.

Missouri has more than 1,700 acres of grapes. Missouri wineries produce more than 950,000 gallons of wine with an overall economic impact of \$1.6 billion. Many of the state's 120 plus wineries consistently take top honors in prestigious domestic and international competitions.

**Hofherr, Peter**, chair, St. James, Oct. 28, 2012;

**Bomgaars, Cory**, vice chair, Rocheport, president, Missouri Vintner's Association;

**Dressel, Charles**, Ladue, Oct. 28, 2012;

**Gerke, Jason**, Platte City, president, Missouri Grape Growers Association;

**Held, John**, Hermann, Oct. 28, 2011;

**Kirby, Matthew K.**, Higbee, Oct. 10, 2010;

**Schmidt, Sarah**, Baltimore Bend, president, Wine Marketing & Research Council;

**Meyer, Ken E.**, Springfield, Oct. 28, 2012;

**Ostmann, Barbara Gibbs**, Gerald, Oct. 28, 2011;

**Fordyce, Richard**, director, Department of Agriculture.

## State Milk Board

The State Milk Board consists of 12 members, 10 of whom are nominated by the director of agriculture, appointed by the governor and confirmed by the Senate. The two remaining members of the board are from the state Department of Health and Senior Services and the Department of Agriculture.

Four of the appointed members of the board must be Grade A dairy farmers representing recognized producer organizations. Four appointees are active members of local health departments in the state. The two remaining appointees represent processor and consumer interests. No more than six of the 12 board members can be from the same political party.

The board administers milk inspection in relation to Grade A milk and milk supplies to ensure uniformity of procedures and interpretation of milk inspection regulations. The Grade A or fluid milk activities of the state are supported by revenue from inspection fees.

The Manufacturing Grade Dairy Program enforces sanitation and quality standards for manufactured dairy products and provides market testing of all milk at the first point of sale. Milk procurers, manufacturing plants, field superintendents, testers, graders, samplers and bulk milk truck operators are licensed by the State Milk Board.



GENE WISEMAN  
Executive Director  
State Milk Board

**Brandt, Alfred J.,** (R), Linn, Sept. 28, 2010;  
**Helbig, Gregory,** (R), Springfield, Sept. 28, 2013;  
**Hickam, Dr. Linda,** Department of Agriculture representative;  
**Mahoney, Patricia,** (D), St. Louis City Health representative, Sept. 28, 2010;  
**Mooney, Randy,** (R), Rogersville, Sept. 28, 2011;  
**Owen, Thomas,** (R), St. Louis County Health Department representative, Sept. 28, 2013;  
**Prescott, Karen M.,** (D), Springfield Health Department representative, Sept. 28, 2011;  
**Shannon, Pat,** Health Department representative;  
**Siebenborn, William,** (D), Trenton, Sept. 28, 2009;  
**Vacancies** (3).



# Department of Conservation

2901 W. Truman Blvd., Jefferson City 65109  
 Telephone: (573) 751-4115 / FAX: (573) 751-4467  
[www.mdc.mo.gov](http://www.mdc.mo.gov)

The Missouri Department of Conservation (MDC), authorized in 1937 by an initiative process and statewide vote to amend the Missouri Constitution, was created by public demand for better management of the state's forest, fish and wildlife resources. The department is headed by the Conservation Commission, whose four members, no more than two of whom may belong to the same political party, are appointed by the governor with the advice and consent of the Senate. They serve with no compensation for staggered six-year terms.

The department's principal sources of revenue are receipts from the sale of hunting and fishing permits and the one-eighth of one percent conservation sales tax. The conservation sales tax was approved as a constitutional amendment through a citizen initiative process and statewide vote in 1976. Funds are also received, primarily on a matching basis, from federal aid provisions of the Wildlife Restoration, Sport Fish Restoration Act and Cooperative Forestry Assistance Act. The department receives no state general revenue funds.

The department's mission is to protect and manage the forest, fish and wildlife resources of the state; and to facilitate and provide opportunities for all citizens to use, enjoy and learn about these resources. The vision is that the department shall be a forward-looking agency, implementing solid core values that ensure integrity and trust; using adaptive learning and creative thinking; embracing technology; and providing superior public service. The department seeks to be the national leader in forest, fish and wildlife management, proactively advancing its mission through understanding natural resource and social landscapes.

The mission and vision are accomplished using a set of values that include: excellent public service; believing all citizens are important; providing open communication; offering opportunities for Missourians to partner; ensuring fairness, objectivity, sound science, integrity and accountability to guide actions; and knowing employees are the department's most important asset. The department works to advance conservation by being results-driven, working as a team, serving



DON C. BEDELL  
 Member  
 Conservation Commission



JAMES T. BLAIR IV  
 Member  
 Conservation Commission



MARILYNN J. BRADFORD  
 Member  
 Conservation Commission



DAVID W. MURPHY  
 Member  
 Conservation Commission

as ambassadors for conservation and living out the conservation ethic through actions.

## Conservation Commission

**Bedell, Don C.**, (R), Sikeston, July 1, 2021;  
**Blair, James T. IV**, (R), St. Louis, July 1, 2017;  
**Bradford, Marilynn J.**, (I), Jefferson City, July 1, 2019;  
**Murphy, David W.**, (D), Columbia, July 1, 2019.

## Director's Office

The Conservation Commission appoints the department director who, along with two deputy directors, directs programs and activities through the divisions of administrative services, design and development, fisheries, forestry, human resources, outreach and education, private land services, protection, resource science and wildlife. In addition to division assignments, the deputy directors provide leadership for projects and initiatives through partnerships, federal aid coordination, the policy coordination unit and the information technology unit. The Policy Coordination Unit serves the director's office, divisions and regions by providing technology planning, systems research and design, customer technical



BOB ZIEHMER  
Director



TOM DRAPER  
Deputy Director



TIM RIPPERGER  
Deputy Director



AARON JEFFRIES  
Assistant to Director



RHONDA MAPLES  
Executive Assistant to the  
Director / Commission Secretary



JENNIFER FRAZIER  
General Counsel



LISA WEHMEYER  
Internal Auditor

support and administers voice and data network operations. The director also supervises the general counsel, internal auditor and an assistant to the director for government relations.

### General Counsel

The general counsel is appointed by the director of the Department of Conservation, with the consent of the Conservation Commission, to provide legal advice and representation to the commission and the department. The Office of General Counsel handles litigation, works with prosecutors and staff to enforce statutes and regulations, provides legal advice and opinions, drafts and reviews documents, oversees real estate transactions and reviews administrative regulations.

### Internal Auditor

The internal auditor assists the commission and director by independently analyzing department operations, policies, procedures, records and compliance with laws and regulations to ensure effectiveness and accountability. The internal auditor also serves the Department of Conservation as a custodian of records and the hearing officer for revocation of hunting and fishing privileges.

### Regional Offices

The department has two administrative units and eight regions. The Missouri River Unit includes the Central, Kansas City, Northeast and Northwest regions. The Ozark Unit includes Ozark, St. Louis, Southeast and Southwest regions. A regional service center in each region, in addition to other offices, nature centers, staffed shooting ranges and interpretive centers, provides close-to-home opportunities for Missourians to participate in conservation programs and services. Regional offices are located in Columbia, Lee's Summit, St. Joseph, Kirksville, West Plains, St. Charles, Cape Girardeau and Springfield.

### Administrative Services Division

The administrative services division provides administrative support through five units: financial services, permit services, fleet services, flight services and general services.

The financial services unit administers all financial activities of the department. It maintains a liaison with the state treasurer, state auditor, Office of Administration and Department of Revenue. It is responsible for revenue collection, accounts payable, accounting, budget and payroll. Revenue from the conservation sales tax, hunt-

ing and fishing permits, federal reimbursement, timber sales, publications and surplus property is received and deposited in the state treasury for department programs.

The other units are responsible for: management, operation and purchasing of the department's fleet; management of aircraft operations; inventory control; repair and disposition of vehicles, marine and other mechanical equipment; operation of a distribution center and warehouse for publications, products and media loan services; operation of printing, mailing and sign production services; the distribution of hunting and fishing permits statewide for sale to the public; and purchasing services.

**Design and Development Division**

The design and development division provides engineering, architecture, land surveying, construction, quality control and facility maintenance services to develop, maintain and manage the department's infrastructure and to implement and administer capital improvement projects.

Infrastructure and capital improvement projects include boat accesses, docks, roads, parking areas, office and storage buildings, fish hatcheries, fishing lakes and ponds, nature centers, shooting ranges, trails, wetlands and other projects. The division provides engineering and architectural designs that apply sound engineering principles to the design of conservation projects and public-use facilities that are in harmony with the environment and enhance the enjoyment of Missouri's natural resources. The division provides: land surveying; ongoing renovation, repair and maintenance; facility maintenance, including grounds maintenance, grading of parking areas and entry roads, cleaning boat ramps and maintenance of privies, boat docks and other infrastructure; and coordinates and obtains regulatory environmental permits and cultural clearances for construction and management activities involving soil disturbance on public lands owned and managed by the department.

The division also administers the department's County Aid Road Trust Fund (CART) program that assists county and other governmental units with road maintenance to ensure public access is available to department areas.

**Fisheries Division**

The fisheries division provides fisheries and aquatic resource expertise and management efforts. Responsibilities include four warm water and five cold water hatcheries; administering a Stream Unit program that includes over 4,196 active "Stream Team" citizen groups; monitoring and maintaining the quality of Missouri's aquatic



MARGIE MUELLER  
Administrative Services  
Chief Financial Officer



JACOB CAREAGA  
Design and Development  
Division Chief



BRIAN CANADAY  
Fisheries Division Chief



LISA ALLEN  
Forestry Division Chief

resources; managing public fisheries resources for quality fishing; providing technical stream and lake management advice to private landowners and other public agencies; and providing and assisting with public information and education programs.

The four warm water hatcheries rear and coordinate the stocking of about 8 million fish in public waters, suitable private lakes and waters used for special fishing events and aquatic resources education. Methods are also developed for rearing endangered species. The five cold water hatcheries (Bennett Spring, Maramec Spring, Montauk, Roaring River and Shepherd of the Hills) rear and coordinate the stocking of about 2 million trout in public waters.

The division directs and administers fisheries programs, develops and refines regulations, works on the acquisition and development of public fishing and boat access areas, administers the Community Assistance Program and Corporate and Agency Partnership Program, administers federal aid grants, coordinates angler recognition programs, develops and revises technical and popular written materials and distributes a weekly fishing report during the fishing season.

Missouri has more than 975 public lakes with approximately 281,450 acres of surface water,

486 miles of the Mississippi River, 553 miles of the Missouri River, about 110,000 miles of permanent and intermittent streams, and 500,000 private impoundments. These waters support rich and diverse aquatic communities that are used, enjoyed and appreciated by millions of people each year. Fishing is one of the most popular and economically important uses of these waters. Each year, nearly 1.1 million anglers in Missouri generate more than \$1 billion of economic impact in the state.

## Forestry Division

The forestry division provides management and protection of the state's forest resources to have healthy and sustainable forest and woodland communities on both public and private land. Forestry programs assist forest landowners and forest industries with practices designed to: ensure healthy and sustainable forests; ensure the proper management and sustainability of public forest lands; control and reduce the impact from major infestations of forest insects and diseases; work with communities to develop sustainable community forestry programs; and improve rural fire protection throughout the state.

Each year, technical assistance is provided by the division to private woodland owners. These services are available statewide and include tree selection and planting advice, forest management plans and recommendations, forest products utilization and marketing assistance and wildlife management recommendations. The forest health protection program ensures the continuing health of forest resources through survey and detection, pest and control evaluations and public information. The division also provides training for loggers to encourage the sustainable harvest of Missouri's forests.

The division manages more than 440,000 acres of public forest land. Forest management benefits include biodiversity, watershed protection, wildlife habitat, forest products and recreational opportunities. To encourage forest and wildlife plantings, 3 million seedlings of more than 60 different tree and shrub species are produced at the George O. White State Forest Nursery each year to fill requests from Missourians. Every fourth-grade student in the state receives an Arbor Day seedling produced at the nursery.

The division provides assistance to communities through the Tree Resource Improvement and Management (TRIM) program, which provides funds to implement community forestry programs, including tree establishment, maintenance and care. Special consideration has been given to communities that have sustained significant damage from natural disasters and invasive pests.

In addition, the division assists more than 776 volunteer rural fire departments to suppress approximately 3,000 wildfires annually, which burn forest and grassland. Technical assistance, training and federal excess equipment are available at no cost to cooperating rural fire departments. Grants, supported in part by the U.S. Forest Service (USFS), are available to rural fire departments on a competitive basis. A rural forest fire equipment center is located in Lebanon. The center acquires and distributes federal excess property to rural fire departments for use in fire suppression activities. "Operation Forest Arson" is a program to combat the high number of arson-caused wildfires. This program is combined with the Smokey Bear wildfire prevention campaign to educate school children.

In Missouri, there are about 15.5 million acres of forests, or 35 percent of the land area. Approximately 80 percent of the forested land is the oak-hickory type, 6 percent is shortleaf pine and oak-pine types and the remainder is in cedar and bottomland hardwoods. Over 83 percent of forests are privately owned by about 350,000 individual owners. Missouri's forests support a large forest products industry with about 1,000 manufacturing plants producing lumber, railroad ties, cooperage, cedar and walnut items (including gunstocks and veneer), charcoal and other products. Missouri leads the nation in the production of charcoal, cooperage barrels, cedar novelties, gunstocks, walnut bowls and walnut nutmeats. The economic impact of the forest industry and wood products in Missouri is \$8 billion annually.

## Human Resources Division

The Human Resources Division provides services that help the department attract and retain a diverse and dynamic workforce, including recruitment and selection; administering salary and fringe benefits programs; overseeing a comprehensive group life, medical, accidental death and dismemberment and dependent life insurance program; maintaining official employee documents and records through a human resources information system; and managing a safety program, including worker's compensation. The division also monitors compliance with employment practices relating to affirmative action, American's with Disabilities Act (ADA) and drug testing; provides employee training and development programs; administers employee assistance and wellness activities; and assists with disciplinary and grievance processes. A workforce council implements programs to increase the department's efforts to experience the benefits of a diverse workforce.

## Outreach and Education Division

The Outreach and Education Division helps Missourians learn to conserve and enjoy Missouri's forests, fish and wildlife resources through focused education, interpretation and outreach efforts. The division develops, coordinates and implements education curriculum, materials and programs; public relations, news and marketing; hunter education; print, image and digital media; exhibits; nature and interpretive centers; shooting ranges; hands-on and indirect learning opportunities; and volunteer programs.

The *Missouri Conservationist* magazine is published monthly and is free to adult Missourians. The magazine has been published since 1938. The monthly circulation is about 500,000. A children's magazine, *Xplor*, is published every other month. The division coordinates the department webpage information, [www.missouri-conservation.org](http://www.missouri-conservation.org), which includes an online Conservation Atlas with maps and information about department areas. Other information includes tips for getting outdoors, hunting and fishing reports, conservation videos, the *Missouri Conservationist* magazine and news online, a calendar of events, links to special programs such as "Grow Native!" and "No MOre Trash!" and the ability to purchase hunting and fishing permits online. Through many free publications, Missourians can also learn about subjects as diverse as how to fish, hunting regulations or animal identification. A Natural Events Calendar, books and DVDs are available at nature centers, through a catalog or online.

There are nature and education centers in Blue Springs, Jefferson City, Kirkwood, Springfield, Cape Girardeau and Winona, and visitor centers in Taney, St. Charles and St. Louis counties that offer unique nature exploration programs. The Discovery Center, located in the heart of Kansas City, features workshops offering hands-on instruction to school groups and individuals in a building that highlights energy-efficient design.

The division develops and makes available conservation education programs, including "Discover Nature-Schools," which helps students get outside to experience hands-on learning in nature close to home. Instructional units are provided at no cost, which meet testing needs and are combined with grants for field trips and instructional materials to complement the national "No Child Left Inside" effort. Additional units provide focused conservation information for other grade levels. The division delivers conservation education to public, private and parochial schools and colleges, as well as youth leaders and community leaders.



TOM NEUBAUER  
Human Resources  
Division Chief



JOANIE STRAUB  
Outreach and Education  
Division Chief

Opportunities for citizen involvement include "Missouri Master Naturalists," which is a community-based, adult natural resource education and volunteer program sponsored by the Department of Conservation, the University of Missouri Extension program and the University of Missouri College of Agriculture, Food and Natural Resources.

The division also teaches Missourians skills to enjoy the outdoors safely and responsibly. Outdoor skills specialists work to give Missourians of all ages direct experience in nature-based activities such as fishing, hunting and archery. The "Missouri National Archery in the Schools Program (MoNASP)" is supported by the department with the help of the Missouri Conservation Federation to bring archery to schools statewide. Other programs called "Discover Nature-Families" and "Discover Nature-Women" help Missourians learn a variety of skills to enjoy the outdoors. The division coordinates a team of volunteers to provide hunter education training, which is mandatory for all persons born on or after Jan. 1, 1967, as a prerequisite to the purchase of firearms hunting permits; about 25,000 students receive training each year.

Shooting ranges administered by the division provide hunters a safe place to practice and develop outdoor skills. Five staffed shooting range and outdoor education centers and more than 75 unstaffed ranges (including both firearms and archery ranges) provide Missourians with opportunities to practice firearm and archery skills. Programs offered at the staffed ranges help educate new hunters.

## Private Land Services Division

The private land services division helps Missouri landowners achieve their land use objectives in ways that enhance forest, fish and wildlife conservation. Private landowners own about 93 percent of the land in Missouri. The division promotes the wise use of forests, fish, wildlife and natural

communities through voluntary participation, information, financial assistance and partnerships.

The health of Missouri's forest, fish and wildlife resources depends on the stewardship of Missouri landowners. The division provides technical assistance and tailors management recommendations to the goals of the landowner and site-specific natural resource needs. Assistance is provided to communities, including urban developers, homeowners, city and county planners and others to address natural resource protection and management in developed areas, as well as in areas under development. Wildlife damage control biologists provide assistance to landowners experiencing damage to their property caused by wildlife.

The division develops partnerships with state and federal agencies, commodity groups, agribusinesses and conservation organizations. Partnerships with the Natural Resources Conservation Service and Farm Service Agency integrate forest, fish and wildlife considerations into implementation of Farm Bill programs. To complement funding available through federal programs, the department offers cost-share to landowners for implementation of select natural resource management practices.

## Protection Division

The protection division is responsible for enforcement of the Wildlife Code of Missouri and related statutes on both private and public lands. Uniformed Conservation Agents are assigned to each county in Missouri and represent the department in a wide variety of programs.

Agents are licensed as peace officers to enforce all state laws on lands owned, managed or leased by the department. Agents are also commissioned by the U.S. Department of the Interior to enforce federal fish and wildlife laws. Agents administer the hunter education program in their local area. Agents provide conservation information and education through newspaper articles, adult and youth meetings, exhibits, clinics, radio and television programs and other media. The division helps to provide basic information on forest, fish and wildlife management, assists with landowner assistance programs and conducts surveys and special field studies.

Agents are the primary contact for landowners with poaching or trespassing problems and are often contacted about nuisance wildlife issues.

The division works with the Conservation Federation of Missouri to administer the Operation Game Thief, Operation Forest Arson and Share the Harvest programs. Operation Game Thief provides an avenue for concerned citizens to report poaching through a centralized toll-free



BILL WHITE  
Private Land Services  
Division Chief



LARRY YAMNITZ  
Protection Division Chief

hotline: (800) 392-1111. Rewards for information leading to the arrest of violators are available. Since the inception of this program in 1982, over 7,600 arrests have been made with information supplied by concerned citizens. This program has been shown to be an effective means of public awareness and involvement in protecting the natural resources of Missouri.

Share the Harvest, a program where hunters donate deer meat to those less fortunate through established charitable organizations, has received over 3.2 million pounds of deer meat for Missouri citizens. Hunters who donate their entire deer receive a reduction in the price of processing, which is paid to the processor by the Missouri Conservation Federation, a private citizen's organization. In some cases, local organizations provide additional funds for processing so there is no cost to hunters who wish to donate deer.

## Resource Science Division

The resource science division provides the science-based information needed to conserve, appreciate and effectively manage the living natural resources of Missouri. The division is organized around systems and functions, rather than traditional disciplines, and delivers management assistance through a series of field stations. The systems include terrestrial systems, aquatic and wetland systems, science technology and policy support, geographic information systems (GIS), environmental health and the Heritage Program. Field stations include a grasslands systems field station in Clinton, a forest systems field station in West Plains, a big rivers and wetlands systems field station in Jackson, an agricultural systems field station in Kirksville and the Missouri River field station in Chillicothe. A Conservation Research Center is located in Columbia.

The terrestrial systems work includes evaluating plant and animal habitat relationships, monitoring population status and developing harvest

and species management recommendations for statewide populations of deer, furbearers, turkey and migratory birds. Specialized projects monitor wildlife and plant diversity, population changes and forest silviculture.

Aquatic and wetland systems work includes evaluating fisheries, wetland and waterfowl management, fish communities, watersheds, stream systems, interactions among predators and prey and species of concern.

Science technology and policy support work includes post-harvest hunter and angler surveys, attitude surveys and public-use surveys to understand the opinions and attitudes of Missourians. This information, combined with biological information and natural resource economics data, informs management decisions. The GIS program uses geospatial technology and products to support natural resource decisions, archive the processes, evaluate results and train users. Biometricians ensure statistically sound study designs and the use of appropriate statistical techniques to analyze and interpret complex natural resource questions.

Environmental health work includes evaluating aquatic biodiversity, such as mussel conservation and genetics research, water quality and provides responsive service to the department, the public and other agencies and entities. Issues involving pollution, fish kills and contaminants are coordinated with other agencies. Wildlife Health work provides expertise for management and research of wildlife health-related issues.

The Heritage Program provides expertise for management and research on high-priority taxa and maintains the Heritage Database. The Natural Heritage program tracks the status and location of 1,252 species and natural communities of conservation concern, with ongoing documentation and mapping. These data are used in the department and by federal and state agencies for recovery efforts, environmental reviews and management efforts.

## Wildlife Division

The wildlife division actively manages and restores Missouri's plants, animals and habitats for the use and enjoyment of present and future generations. The division manages over 538,000 acres, which is about one-half of department-managed lands. The division provides technical advice for wildlife and habitat management to other agencies, organizations, communities, industries and private landowners.



MIKE HUBBARD  
Resource Science Division Chief



JENNIFER BATTSON WARREN  
Wildlife Division Chief

The division administers the department's endangered species, invasive species, natural community management, Natural Areas, Missouri Comprehensive Conservation Strategy and other state and national wildlife initiatives. The division assists with the development of regulations for public use of department-managed lands and statewide wildlife management. The division assists with research and monitoring projects that inform regulation changes and improve wildlife and habitat management practices. The division promotes active citizen involvement in conservation and outdoor recreation and connects urban and rural citizens with opportunities to appreciate and enjoy Missouri's wildlife and their habitats.

The division's public land management activities accommodate public recreation opportunities through the active management of wildlife and their habitats. The division maintains more than 285 miles of trails and administers numerous managed hunts, including special opportunities for youth and hunters with disabilities. Wildlife habitat management on public lands provides environmental benefits for all citizens by maintaining the ecological health of Missouri forests, prairies, glades, wetlands and streams. Healthy ecosystems are necessary to produce healthy and sustainable forest, fish and wildlife resources. They also contribute to high water quality, groundwater recharge, air quality, soil erosion control, watershed protection and the economy. In Missouri, approximately 576,000 individuals hunt and 1.7 million view wildlife. Missourians and non-residents spend more than \$2.6 billion dollars annually related to fish and wildlife recreation. These expenditures generate \$4.7 billion dollars annually in economic impacts in Missouri.



# Department of Corrections

PO Box 236, Jefferson City 65102

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TTD: (573) 751-5984

[www.doc.mo.gov](http://www.doc.mo.gov)

The Department of Corrections is an agency dedicated to public safety through the successful management and supervision of offenders on probation, in prison and on parole. The department's responsibility is to administer the sentence set by the court in ways that promote public safety at the lowest cost to taxpayers. Offenders assigned to the department are successfully managed by ensuring they are supervised at the correct custody or supervision level. A cadre of over 11,000 well-trained correctional professionals committed to the vision, mission, values and professional principles of the department assess each offender's criminal history, evaluate community and institutional conduct and enforce court orders and department rules. This mixture of ongoing assessment, classification, referral-to-supervision strategies and assignment to basic habilitation interventions are several of the key methods used to promote sober, responsible, productive and law-abiding behavior. When offenders are held accountable for their behavior and responsible for their actions, the public's safety is enhanced.

In all, the department is responsible for the care, custody and supervision of approximately 94,371 adult offenders in Missouri. On Dec. 31, 2014, there were 31,942 offenders confined in Missouri's 20 correctional facilities, and the department was supervising 16,599 parolees and 45,830 probationers across the state. In addition to the correctional facilities, the department operates two community release centers and seven community supervision centers.

There are four divisions within the department. The management of felons and selected misdemeanants committed by the court are divided between the Division of Probation and Parole and the Division of Adult Institutions. The Division of Offender Rehabilitative Services provides program services to felons assigned to probation, parole or prison. All staff-related activities and special program services are provided through the Division of Human Services.

The department utilizes strategic planning to promote continuous improvement and excellent customer service at all levels of the organization.



GEORGE A. LOMBARDI  
Director



DAVID ROST  
Deputy Director



JOE EDDY  
Director, Budget, Research and  
Evaluation



DENA SIKOUTRIS  
Reentry Services

This commitment to continuous improvement ensures offenders under the supervision of the Department of Corrections are assigned to the correct custody classification and receive those services that reduce criminal behavior and promote long lasting public safety through a measurable reduction in recidivism and revocation.

The strength of the Department of Corrections is found in the women and men who serve around the clock to ensure that offenders are supervised at the most appropriate level with the greatest care for public safety. To assist staff in their challenging work, the department has developed policies and procedures based on statutes, case law and the best practices in the field.

Sometimes overlooked are the line staff and supervisors dedicated to providing quality correctional supervision to offenders. Working together, these units of probation and parole officers, correctional officers, clerical staff, cooks, substance abuse counselors, caseworkers, maintenance workers, teachers, treatment staff and others blend into a team that holds offenders accountable for their behavior and responsible for their actions. Through a combination of supervision strategies and classification criteria, offenders are supervised in ways that address public safety concerns while meeting the needs of the offender.

Supervision levels in the community range from intensive to minimum supervision of offenders, to community corrections programs, such as electronic monitoring and residential facilities. Community supervision centers provide additional supervision and treatment for at-risk offenders. In the prisons, there are three custody levels: minimum, medium and maximum. Using objective criteria to establish supervision and custody levels ensures offenders with corresponding need and disposition are supervised and confined safely and securely with appropriate programming.

The employees of the Missouri Department of Corrections are among the finest in the field of corrections. They are active in their local communities both in developing professional relationships with citizen groups and maintaining their role as citizens building strong communities. The department takes its responsibilities seriously and is committed to making Missouri a safe and secure place for its citizens and visitors.

## Offender Management

Risk management is the process of classifying offenders according to the risk they currently present to the public so as to assign them to the institutional custody or community supervision level that best monitors their conduct. Department staff assess, evaluate and intervene as necessary to ensure offenders are managed in ways that best promote public safety in accordance with the sentence of the court.

Risk management is accomplished in a variety of ways. Sentencing assessment reports assist the court in determining sentencing options. Individualized institutional treatment programs for substance abusers, sex offenders and others who experience mental health or other special problems provide offenders with the necessary skills for successful reintegration into society. Supervision strategies such as intensive specialized programming, electronic monitoring, community supervision centers, day reporting centers and residential facilities provide offenders with a structured environment for increased supervision. Restorative justice programming in institutions and field offices allow offenders an opportunity to repair the harm their crimes have caused individual victims and their communities. The institutional classification system ensures felons in prison are confined at custody levels that maintain facility security and public safety.

## Office of the Director

The director of the Missouri Department of Corrections is charged with shaping legislation, formulating policies and procedures and keeping the public informed in order to effectively

and efficiently guide and implement objectives and goals that increase the public's safety. The Office of the Inspector General is also charged with the oversight of the Prison Rape Elimination Act (PREA) standards for the department to ensure compliance needs are met. Included in the Office of the Director are units that participate in these endeavors, notably Victim Services, Inspector General, Legal Services, Budget and Research, Reentry and Women Offender Programs, Emergency Preparedness/Workplace Violence, Legislative/Constituent Services and Public Information.

## Budget, Research and Evaluation

The Budget Unit is responsible for developing, preparing and presenting the department's annual budget request. Budget staff coordinate with the department's operating divisions to determine the resources required to implement agency programs and strategies. The unit then develops funding requests that accurately reflect the department's strategic planning goals and objectives. Through analysis of research data on program outcomes and population trends, the unit provides guidance on ways to use department resources more effectively and efficiently. The Budget Unit presents the budget request to the governor's office and then works closely with the General Assembly to provide information during the appropriations process. This unit also coordinates fiscal note responses for the department.

The Federal Grants Unit is responsible for obtaining, monitoring, managing and disbursing all federal funds obtained through grants to the department. This section pays all bills and salaries for federal programs in which the department participates. The Federal Grants Unit prepares financial and progress reports for all department grants.

The Research and Evaluation Unit is responsible for providing research data and analysis to support the entire Department of Corrections. The unit tracks population growth of all offenders and maintains statistical data required for the evaluation of department programs and trends. The unit provides research information required to support the strategic planning process and all departmental decision-making. The unit also provides research and survey data to agencies within and outside state government and reviews outside research requests.

## Reentry, Restorative Justice and Women Offender Programs

Missouri was chosen as one of the first two states to implement a model created by the National Institute of Corrections called the Transition

from Prison to Community Initiative (TPCI). This initiative was the impetus for the development of the Missouri Reentry Process (MRP), which is a system of resources, programs and partnerships designed to decrease offender risk and enhance offender self-sufficiency to improve public safety. The Reentry Unit manages a number of programs and initiatives related to the MRP and provides offender reentry assistance and direction to divisions within the Department of Corrections, partnering agencies and the community. The purpose of this assistance is to empower professionals and community members to better assist the offender population with their reintegration to the community. The Women Offender Program was established to ensure accountability, reliability and continuous improvement in meeting the department's commitment to provide gender-specific resources and interventions to women incarcerated or under probation or parole supervision. The Department of Corrections understands the value of partnership and works closely with the state level MRP Steering Team, the 40 local MRP Steering Teams and various other state and community agencies, organizations and faith-based groups.

The Reentry Unit also provides oversight and support to the Department of Corrections' restorative justice efforts. Through restorative justice initiatives, offenders assist victims and victimized communities as part of their sentence to prison. Restorative justice holds the offender accountable and provides a means for them to repay their debt to the victim and the community. These initiatives also provide the offender an opportunity to leave the system with an improved attitude and sense of belonging, as well as strengthened social bonds that serve as the foundation of communities. Through the efforts of offender volunteers, not-for-profit agencies and victims statewide receive reparative products and services. Examples include donation of quilts, fruits and vegetables harvested from inmate gardens, wooden toys, refurbished bicycles, etc. to organizations such as the Salvation Army, children's hospitals, senior citizen homes, schools, KidSmart, Newborns in Need, Head Start, Boys and Girls Club, Veterans Administration hospitals, homeless shelters and many more. In addition, many offenders attend Impact of Crime on Victims classes (ICVC), which help offenders develop sensitivity and respect toward victims that helps prevent further victimization.

### Inspector General

The Office of Inspector General is charged with objectively examining department operations through the Investigations Unit and the Intelligence Unit. The Investigations Unit is the investigative arm of the department and conducts investigations in response to reports of suspected



AMY RODERICK  
Inspector General



KIMBERLY EVANS  
Victim Services Coordinator

violations of policy and procedure, statute and events that might endanger the safety and security of offenders, staff, facilities, employees or the public. The Intelligence Unit is responsible for developing and filtering intelligence information.

### Emergency Preparedness/Workplace Violence

This section is responsible for writing, reviewing and revising departmental policies and procedures related to emergency preparedness, disaster planning and response. This includes the oversight of department emergency preparedness with mitigation planning, monitoring training programs and evaluating emergency exercises at worksites to prepare all staff to respond to emergencies efficiently and effectively.

This section also serves as the liaison to the State Emergency Management Agency (SEMA), which includes responding to SEMA when an emergency dictates an activation. Participation in SEMA sponsored committees and training sessions representing the Department of Corrections and participation in statewide emergency exercises is expected as well.

Coordinating the Department Workplace Violence Program, including development and review of department procedures for program management and Peer Action Care Teams (PACT), is also handled by this section. Additional responsibilities include: developing, revising and coordinating training for PACT members (peer responders); mobilizing PACT when appropriate; receiving and responding to calls regarding workplace violence and critical incidents; assisting with Employee Assistance Program (EAP) referrals; and critical incident stress debriefing at worksites.

### Legislative/Constituent Services, Public Information and Victim Services

These three sections of the Office of the Director provide and coordinate information to spe-

cific audiences concerning the department and its divisions.

The Legislative/Constituent Services Office processes offender-related inquiries from legislative offices, offender families and the public. Through a customer-focused approach, the office provides information about specific offenders and education about the department's policies, procedures and practices. This office also responds to inquiries from legislators and other interested parties about the department's operations and the potential impact of proposed legislation.

The department's Public Information Office responds to inquiries from the news media and the general public. The office responds to dozens of media calls and inquiries each week. The office also produces department publications and videos. It promotes activities and handles updates to the department website. The unit develops organizational plans to improve internal communication and has implemented a media outreach plan for interviews designed to promote department programs and activities.

The department's Office of Victim Services (OVS) was established to ensure core services and accurate and timely information are provided to Missouri's crime victims. The OVS provides notification of changes in an offender's status to victims of crime in accordance with 595.209, RSMo. The OVS enhances accessibility to department operations including parole hearings, victim impact statements for the Parole Board's consideration and reasonable protection from offenders or others acting on behalf of the offender. The OVS provides services including notification, crisis intervention, support and referrals to approximately 16,000 victims of crime. Upon the request of the victim, OVS staff will provide accompaniment to parole hearings and provide support to families of homicide victims during an execution.

## Division of Human Services

The Division of Human Services consists of Human Resource Management, Training and Employee Development, Employee Health/Wellness/Safety, Religious/Spiritual Services, Volunteer/Intern Programs, Planning, Fiscal Management, Offender Financial Services and General Services. This division provides support to the other divisions of the department. A professionally trained workforce, where safety and wellness is practiced as a part of the job, is essential to carrying out the vision, mission, values and professional principles of the department. The Division of Human Services is tasked with recruiting a diverse professional workforce, maintaining that qualified workforce, improving the work environment of employees and communication be-



JEFF EARL  
Legislative / Constituent Services



RICHARD WILLIAMS  
General Counsel



CARI COLLINS  
Director  
Division of Human Services

tween management and staff. Strategic planning and fiscal management are essential to support the operation of the department. Additionally, the division has oversight of the institutional food operations, major new construction and maintenance projects, the management of the vehicle fleet and the Central Region's business office and warehouse functions.

## Fiscal Management Unit

The Fiscal Management Unit oversees the implementation and maintenance of a variety of complex accounting systems that provide essential fiscal oversight, support and assistance to correctional institutions, probation and parole district offices and Missouri Vocational Enterprises. The unit's primary responsibility is to ensure the accountability and transparency of the state resources entrusted to the department. This is accomplished through the efforts of skilled and experienced staff in the areas of Purchasing, Accounting and Internal Auditing. The unit also serves as the department liaison with the Office of Administration, the state auditor's office, the state treasurer's office and the Department of Revenue.

## Offender Financial Services

Offender Financial Services provides fiscal oversight, support and assistance to the offender population by managing the offender canteen and offender banking system. The offender banking system is used to maintain offenders' personal funds, savings accounts, savings bonds and liabilities owed to other entities. The system is also used to process offender payroll and accounts receivable. Each institution operates an offender canteen offering approved products for sale to offenders with revenues used for the benefit of offenders in the areas of recreation, religion or educational services.

## Planning Section

The Planning Section provides organizational development assistance in the preparation of the department's strategic plan and oversees the monitoring of strategies and performance measures associated with the strategic plan to ensure success. The Planning Section also facilitates departmental teams that work on process improvement, problem-solving and customer satisfaction projects.

## Training Academy

The Training Academy develops, coordinates and delivers pre-service, in-service and management/supervisory training to staff in each of the department's divisions. The academy consists of 53 full-time staff and a cadre of part-time volunteer trainers who perform their duties in one of the department's three regions: Central, Eastern and Western. The academy promotes personal growth, professional development and imparts the departmental vision to all staff members to help them achieve the short- and long-term goals of the agency. To this end, the regions conduct pre-service basic training courses for all new corrections officers, non-custody staff and probation and parole officers. In addition, more than 1,000 in-service and management courses are presented annually. The academy is also responsible for probation and parole safety training and a variety of other certification programs. The academy designs and develops all departmental curricula.

## Employee Health and Safety

This section addresses job-related health and safety concerns with a focus on control of infectious diseases. It also oversees and implements occupational safety concerns, coordinates the department's "Early Return to Work Program" and promotes employee wellness activities. The department's Employee Drug Testing Program is coordinated through this unit.



SUSAN WOOD  
Offender Finance Officer



COLLEEN DOWD  
Planning Section Manager



JIM WISEMAN  
Chief of Staff Training



GALE BAILEY  
Employee Health and Safety



JENNIFER ZAMKUS  
Human Resources Director

## Human Resources Section

The Human Resources Section provides technical assistance on all human resource functions. This section is responsible for the timely and accurate processing of payroll, maintenance and updating of official personnel records for all departmental staff, testing and hiring of corrections officers, reviewing and coordinating classification actions, ensuring the department recruits a qualified and diverse workforce and ensuring that all merit guidelines are followed. The Human Resources Section assists employees in their career development and employee conflict resolution.

## Religious/Spiritual Programming

Religious programming opportunities and pastoral care services are provided for inmates in correctional centers. Department chaplains assigned to every institution work with volunteers from various faith-groups to ensure constitutional rights of inmates to practice the religion of their choice are facilitated within the limitations of a secure setting. Religious and spiritual services are used as a restorative and transforming tool for inmate change, growth and social reintegration. Chaplains partner with the outside faith community to provide effective service delivery for the offenders, both in the institution and relative to community reentry. Raising public awareness of offender spiritual needs and volunteer recruitment are essential tasks in which chaplains regularly engage.

The impact of religious and spiritual services for inmates has been shown to decrease conduct violations and promote inmate institutional adjustment. Inmates attending religious and spiritual programming are more likely to engage in activities that promote positive attitudes and behaviors needed to take advantage of other inmate programs.

## Volunteers/Interns

Volunteers serve throughout the department and are recognized as non-salaried staff. They receive an orientation to the department, training and supervision by department staff. Volunteers provide a variety of services and programs in areas such as substance abuse, recovery support, literacy, tutoring, parenting, anger management, employability skills and religion. Volunteers provide incarcerated offenders the opportunity to participate in community organizations including: NAACP, Vietnam Veterans, Kiwanis, Toastmasters, American Legion and other such organizations.

This section also coordinates student internships from various educational institutions and colleges around the state. The Volunteer Section coordinates the involvement of representatives from other state agencies, community organizations and individuals in providing reentry services and programs to incarcerated offenders.

## General Services

General Services is responsible for the purchasing, storage and distribution of commodity food items to the department's institutions statewide from two regional warehouses. This section also oversees the operations of institutional food service, including regional cook-chill facilities, major new construction and maintenance projects within the department and management of



DOUG WORSHAM  
Supervisor, Religious / Spiritual  
Programming



DORIS FALKENRATH  
Coordinator  
Volunteer Services



JAY EDWARDS  
Manager  
General Services

the statewide departmental vehicle fleet. The General Services Unit also oversees the central business office, telecommunications and warehouse functions.

## Division of Offender Rehabilitative Services

The Division of Offender Rehabilitative Services is responsible for developing and delivering interventions and services necessary for offenders to correct their criminal behavior at each point in the department's supervision continuum and prepare for successful reintegration into the community upon release. These services and interventions include: academic and vocational education, medical services, mental health services, Missouri Sexual Offender Program, Missouri Vocational Enterprises, toxicology and substance abuse services. These program services allow corrections professionals throughout the department to fully utilize the supervision continuum to better resolve offender issues such as literacy, sobriety and employability. Without remediation, these factors would impede their return to the community as law-abiding and productive citizens. The public's safety is best served by creating increased offender accountability.



**MATT STURM**  
Director, Division of Offender  
Rehabilitative Services



**JOAN REINKEMEYER**  
Assistant Division Director  
Education Services, Division of  
Offender Rehabilitative Services



**SCOTT O'KELLEY**  
Assistant Division Director  
Mental Health Services,  
Division of Offender  
Rehabilitative Services



**JOHN SCOTT**  
Assistant Division Director  
Missouri Vocational Enterprises,  
Division of Offender  
Rehabilitative Services



**DELOISE WILLIAMS**  
Assistant Division Director  
Health Services, Division of  
Offender Rehabilitative Services



**MARTA NOLIN, Ph.D.**  
Assistant Division Director  
Substance Abuse Services  
Division of Offender  
Rehabilitative Services



**CINDY STEUBER**  
Warden, Cremer Therapeutic  
Community Center, Division of  
Offender Rehabilitative Services

## Adult Basic Education

In order to prepare inmates for successful reintegration into society and to reduce recidivism, offenders without a high school diploma or equivalent are required by statute to participate in Adult Basic Education classes. The educational program provides offenders an opportunity to obtain a high school equivalency certificate and make measurable progress in academic education. The Department of Corrections offers:

- **Assessment:** Intake centers screen and diagnose offenders prior to school assignments.
- **Adult Education:** Classes assist the offender in working toward a high school equivalency certification.
- **Literacy:** Courses provide specific instruction for those with limited English proficiency and reading skills.
- **Title I:** Supplemental instructional services are offered for educationally disadvantaged students under age 21.

- **Special Education:** Education for offenders with learning disabilities through the age of 22.
- **Library:** Library services are provided and focus on leisure, legal and informational needs. Each library is composed of a general collection and maintains a collection of legal resources and online law library services to provide offender "access to courts," per the U.S. Supreme Court's *Bounds v Smith* decision.

The Missouri Department of Elementary and Secondary Education certifies all department teachers and administrators.

The Mandatory Academic Education Statute, Section 217.690.10 RSMo establishes that offenders must earn their high school equivalency certificate or exhibit a continuous honest, good-faith effort toward academic success to be eligible for parole.

Academic education can serve more than 5,000 eligible offenders daily and during the past two fiscal years, approximately 3,300 inmates

have earned high school equivalency certificates. More than 80 percent of the inmates who take the equivalency test pass. This rate exceeds both the state and national average.

## Career and Technical Education

Current programs include vocational training programs throughout the prison system. These programs include web design, simulated commercial vehicle driving, applied computer technology, automotive mechanics, basic welding, building trades, business technology, electrical wiring, residential plumbing, diesel mechanics, modern woodworking, culinary arts, cosmetology, professional gardening, small engines mechanics and certified nursing assistant. The department also partners with local community colleges to offer technical literacy and certified production technician training programs. All of the vocational programs provide offenders with a Department of Labor certificate upon completion. In addition, offenders obtain the following certifications and/or licenses upon completion of the applicable coursework: ServSafe (culinary arts), National Center for Construction Education and Research (welding, plumbing, electrical and building trades), Certiport (computer technology), State Board of Cosmetology License (cosmetology) and Certified Nursing Assistant License (certified nursing assistant).

## Missouri Vocational Enterprises

Missouri Vocational Enterprises (MVE) is responsible for 23 different industries in 13 correctional institutions throughout the state. At any one time, MVE employs approximately 1,350 offenders who provide a variety of products and services for sale to state agencies, city and county governments, political subdivisions, state employees and not-for-profit organizations. MVE's goal is to increase work and training opportunities for offenders. Profits generated by MVE sales are used to develop new products and create expanded vocational training opportunities. More than 50 MVE jobs now qualify as federally certified apprenticeships by the U.S. Department of Labor.

Work-based programs are delivered via apprenticeships and on-the-job training delivered by MVE and through institutional jobs. MVE also provides skilled training programs such as computer-aided drafting and similar software to assist the offender to secure and retain meaningful employment upon release.

## Medical Services

Health care for offenders is required by Missouri law (217.230, RSMo). It was also determined that the 8<sup>th</sup> and 14<sup>th</sup> amendments of the U.S. Con-

stitution further established this right. The Missouri Department of Corrections is responsible for the health care of offenders in its custody. The Medical Services Unit oversees medical care, which has been provided on a contractual basis since Dec. 1, 1992. This health care system stresses education, disease prevention, immediate identification of health problems and early intervention to prevent more debilitating, chronic health problems. Medical units are located in 21 correctional centers. Depending upon institutional size, the level of care provided to offenders ranges from daily, routine medical and dental sick-call services to 24-hour care infirmaries. Many sites have X-ray equipment, laboratory services, physical therapy and minor surgical procedures. Chronic care clinics ensure those with chronic conditions are regularly assessed and provided continuous medical care by licensed nurses and physicians.

All facilities utilize community hospitals and clinics for emergency care, consultation and inpatient treatment. Consultation agreements are also in place with community specialists. The Division of Offender Rehabilitative Services' contract-monitoring staff ensures offenders receive medical care equivalent to the community standard, and that all mandates of the contract are fulfilled. The goal is to return offenders to the community as medically stable as possible, so they may become productive citizens of the state.

## Mental Health

When offenders are sentenced to prison, their mental health needs are assessed at the reception and diagnostic centers. All offenders receive a mental health screening and psychological testing. While in the corrections system, mentally ill offenders receive individualized treatment to stabilize their mental illness and help with institutional adjustment.

The department works closely with the Department of Mental Health. A specialized treatment program, the Correctional Treatment Center, offers programming for seriously mentally ill offenders at Farmington Correctional Center. Both departments also work together coordinating treatment for mentally ill offenders being released from incarceration.

The department also has other specialized mental health treatment programs at Farmington Correctional Center (Social Rehabilitation Unit); Jefferson City Correctional Center (Secure Social Rehabilitation Unit); Potosi Correctional Center (Potosi Reintegration Unit); and Women's Eastern Reception, Diagnostic and Correctional Center (Women's Social Rehabilitation Unit).

The department also has the Special Needs Unit for developmentally disabled offenders. This is located at the Potosi Correctional Center.



DAVE DORMIRE  
Director  
Division of Adult Institutions



CYNDI PRUDDEN  
Deputy Director  
Zone I



DWAYNE KEMPKER  
Deputy Director  
Zone II



ALAN EARLS  
Deputy Director  
Zone III

Mental health services are available at all institutions. Services are provided by teams of psychiatrists, psychologists, advanced nurse practitioners, social workers, professional counselors, psychiatric nurses and activity therapists.

### Missouri Sexual Offender Program (MoSOP)

Missouri law (589.040, RSMo) mandates the director of the Department of Corrections to develop a program of treatment, education and rehabilitation for sexual assault offenders. By statute, the successful completion of MoSOP is mandatory for a release prior to an offender's sentence completion time. The MoSOP program generally takes 9 to 12 months to complete and is provided at the Farmington Correctional Center for males and at the Women's Eastern Reception, Diagnostic and Correctional Center in Vandalia for females. Programming for handicapped offenders and those in protective custody, is offered at the Eastern Reception Diagnostic and Correctional Center in Bonne Terre. During the fiscal year of 2014, 354 offenders completed the MoSOP program.

The Sex Offender Assessment Process (SOAP) at the Farmington Correctional Center is a 120-day, pre-sentencing residential process established in fiscal year 1994. SOAP assesses risk to the community and sex offender treatment needs. Information is shared with the court for sentencing considerations.

The Department of Corrections is responsible for assessing sex offenders prior to their release from incarceration to determine whether any qualify for civil commitment as sexually violent predators (632.480, RSMo). After careful examination by highly specialized staff, 26 out of 510 offenders reviewed (5 percent) from fiscal year 2014 were referred for possible civil commitment to the Department of Mental Health.



CINDY WANSING  
Assistant to the Division of  
Adult Institutions Director



JOHN GIBBS  
Security Coordinator

### Institutional Substance Abuse Treatment and Toxicology Services

Substance use problems and disorders are well-documented criminogenic factors with a direct impact on offender recidivism. Substance use disorders are progressive and the need for treatment and recovery management usually recurs throughout an offender's life span. In fiscal year 2014, approximately 40 percent of new admissions to prison were alcohol- or drug-related offenders.

An array of treatment services for substance use disorders are provided to offenders incarcerated in Missouri's prisons who have been sentenced by the courts or stipulated by the Board of Probation and Parole for substance abuse treatment. In fiscal year 2014, 2,987 beds were designated for institutional treatment. Approximately 92 percent of offenders who were discharged from institutional treatment successfully completed their programs.

The Department of Corrections provided the following services in correctional institutions in fiscal year 2014:

- Substance Use Assessment services.

- Long-Term Institutional Treatment programs of one year or longer.
- Offenders Under Treatment (OUT) programs for 180-day treatment.
- Partial-Day Treatment programs for parole violators.
- Short-Term Treatment programs for offenders ordered by the court or board to serve 84 to 120 days of treatment.
- Treatment programs for offenders with special needs who are mandated substance use treatment and face health, cognitive or mobility problems that prevent them from attending other facilities.
- Toxicology Services for the department are a critical aspect of the drug interdiction approach of Department of Corrections. The department conducts both random and targeted urinalysis at every correctional institution for offenders and district office staff.

**Cremer Therapeutic Community Center**

The Cremer Therapeutic Center (CTCC) is a minimum-security facility located in Fulton, in which all offenders receive substance use treatment. The facility has a capacity of 180 beds.

**Division of Adult Institutions**

The Division of Adult Institutions is responsible for supervision and management of the state’s 20 adult correctional institutions. The division operates safe, secure and humane institutions for the confinement of individuals committed by the courts to serve a prison sentence. By Missouri law, a felon must be 17 years of age or older or certified as an adult by a circuit court and have a sentence of not less than one year to be committed to the division.

Incarcerated inmates are accountable for civil conduct and compliance with institutional rules. Inmates are also required to make payments from their individual inmate accounts for court-ordered fines or judgments to the Crime Victims Compensation Fund. In addition, each inmate is required to engage in work, school or treatment on a full-time basis throughout their period of confinement in order to prepare them to be productive, law-abiding citizens upon their release. Inmates are encouraged to make positive contributions to society and take responsibility for repairing the harm caused by their past criminal actions by participating in community service, restorative justice activities and impact-of-crime-on-victims programs. Over 97 percent of all offenders committed to the division to serve a sentence are released at some point. Preparing inmates to transition successfully from prison to



SCOTT LAWRENCE  
Warden  
Algoa Correctional Center



JEFF NORMAN  
Warden  
Boonville Correctional Center



ALANA BOYLES  
Warden  
Chillicothe Correctional Center



RONDA PASH  
Warden  
Crossroads Correctional Center

the community is an investment in public safety and reduces future victimization.

**Citizens Advisory Committee**

The department utilizes a Citizens Advisory Committee (CAC) composed of nine private citizens appointed by the governor to evaluate grievances filed by inmates and referred to the director of the department. The CAC makes recommendations to the director for the resolution of those grievances as specified in the department Inmate Grievance Procedure. The CAC meets on a regular basis at different correctional institutions.

**Algoa Correctional Center**

The Algoa Correctional Center (ACC) is a minimum-security institution located in Jefferson City. The institution maintains a capacity of 1,537 male offenders.

**Boonville Correctional Center**

The Boonville Correctional Center (BCC) is a minimum-security institution located in Boonville. The institution maintains a capacity of 1,346 male offenders.



**TROY STEELE**  
Warden, Eastern Reception  
Diagnostic and Correctional Center



**TOM VILLMER**  
Warden, Farmington  
Correctional Center



**BILL HARRIS**  
Warden, Fulton Reception and  
Diagnostic Center



**JAY CASSADY**  
Warden, Jefferson City  
Correctional Center



**SONNY COLLINS**  
Warden, Maryville  
Treatment Center



**JENNIFER SACHSE**  
Warden, Missouri Eastern  
Correctional Center



**DEAN MINOR**  
Warden, Moberly  
Correctional Center



**JAMES HURLEY**  
Warden, Northeast  
Correctional Center

### **Central Missouri Correctional Center**

The Central Missouri Correctional Center (CMCC) is an institution located in Jefferson City. The institution closed in June 2005 due to budget cuts in state fiscal year 2006. The institution had a capacity of 1,000 male offenders.

### **Chillicothe Correctional Center**

The Chillicothe Correctional Center (CCC) is an all-custody level institution located in Chillicothe. The institution has a capacity of 1,636 female offenders.

### **Crossroads Correctional Center**

The Crossroads Correctional Center (CRCC) is a maximum-medium institution located in Cameron. The institution maintains a capacity of 1,455 male offenders.

### **Eastern Reception, Diagnostic and Correctional Center**

The Eastern Reception, Diagnostic and Correctional Center (ERDCC) is a maximum-medium

security institution located in Bonne Terre. The institution has a total capacity of 2,721 male offenders.

### **Farmington Correctional Center**

The Farmington Correctional Center (FCC) is a medium-minimum security institution located in Farmington. The institution maintains a capacity of 2,655 male offenders.

### **Fulton Reception and Diagnostic Center**

The Fulton Reception and Diagnostic Center (FRDC) is a diagnostic and medium-security institution located in Fulton. The institution maintains a capacity of 1,302 male offenders.

### **Jefferson City Correctional Center**

The Jefferson City Correctional Center (JCCC) is a maximum-medium institution located in Jefferson City. The institution maintains a capacity of 1,956 male offenders.



**BRIAN O'CONNELL**  
Warden, Ozark  
Correctional Center



**CINDY GRIFFIN**  
Warden  
Potosi Correctional Center



**MICHAEL BOWERSOX**  
Warden, South Central  
Correctional Center



**IAN WALLACE**  
Warden  
Southeast Correctional Center



**DOUG PRIDDEN**  
Warden  
Tipton Correctional Center



**HEATH SPACKLER**  
Warden, Western Missouri  
Correctional Center



**RYAN CREWS**  
Warden, Western Reception  
Diagnostic and Correctional  
Center



**ANGELA MESMER**  
Warden, Women's Eastern  
Reception Diagnostic and  
Correctional Center

### **Maryville Treatment Center**

The Maryville Treatment Center (MTC) is a treatment facility located in Maryville. The institution maintains a capacity of 561 male offenders.

### **Missouri Eastern Correctional Center**

The Missouri Eastern Correctional Center (MECC) is a medium-minimum security institution located in Pacific. The institution maintains a capacity of 1,100 male offenders.

### **Moberly Correctional Center**

The Moberly Correctional Center (MCC) is a medium-minimum security institution located in Moberly. The institution maintains a capacity of 1,800 male offenders.

### **Northeast Correctional Center**

The Northeast Correctional Center (NECC) is a medium-minimum security institution located in Bowling Green. The institution maintains a capacity of 2,106 male offenders.

### **Ozark Correctional Center**

The Ozark Correctional Center (OCC) is a treatment facility located in Fordland. The institution maintains a capacity of 738 male offenders.

### **Potosi Correctional Center**

The Potosi Correctional Center (PCC) is a maximum-medium security institution located in Mineral Point. The institution maintains a capacity of 912 male offenders.

### **South Central Correctional Center**

The South Central Correctional Center (SCCC) is a maximum-medium security institution located in Licking. The institution maintains a capacity of 1,643 male offenders.

### **Southeast Correctional Center**

The Southeast Correctional Center (SECC) is a maximum-medium security institution located in Charleston. The institution maintains a capacity of 1,643 male offenders.



ELLIS McSWAIN JR.  
Chair, Board of Probation and  
Parole



KENNETH C. JONES  
Member, Board of  
Probation and Parole



MARTIN RUCKER  
Member, Board of  
Probation and Parole



DON RUZICKA  
Member, Board of  
Probation and Parole

### Tipton Correctional Center

The Tipton Correctional Center (TCC) is a minimum security institution located in Tipton. The institution maintains a capacity of 1,222 male offenders.

### Western Missouri Correctional Center

The Western Missouri Correctional Center (WMCC) is a medium-minimum security institution located in Cameron. The institution currently maintains a capacity of 1,958 male offenders.

### Western Reception, Diagnostic and Correctional Center

The Western Reception, Diagnostic and Correctional Center (WRDCC) is a diagnostic and minimum-security institution located in St. Joseph. The institution maintains a capacity of 1,968 male offenders.

### Women's Eastern Reception, Diagnostic and Correctional Center

The Women's Eastern Reception, Diagnostic and Correctional Center (WERDCC) is an all custody level institution located in Vandalia. The institution maintains a capacity of 1,560 female offenders.

### Board of Probation and Parole

The Missouri Board of Probation and Parole is composed of seven full-time members appointed by the governor, subject to the advice and consent of the Senate. During their six-year terms, members determine the release of individuals from confinement in the Division of Adult Institutions through parole or conditional release. Parole hearings are held at each correctional center monthly. If a release date is set, the Parole Board determines whether release strategies,



JIM WELLS  
Member, Board of  
Probation and Parole



KELLY DILLS  
Director of Board Operations

such as electronic monitoring, residential facility and community release center, are appropriate. The Parole Board stipulates special conditions in order to address specific offender needs and improve the opportunity for success under supervision. They also monitor the supervision of offenders in the community and return those offenders to prison who pose a risk to the community. The Parole Board also investigates and reports to the governor on all applications for pardons, commutations of sentence, reprieves or restorations of citizenship. The Parole Board may include information relating to the applicant along with appropriate recommendations.

The chair of the Board of Probation and Parole is designated by the governor and is the chief administrative officer in charge of operations, expenditures, Interstate Compact Services for supervision of parolees and probationers and chief spokesperson for the Parole Board. The members of the Parole Board are:

**McSwain, Ellis Jr.**, (D), chair, Jefferson City;  
**Jones, Kenneth C.**, (R), Clarksburg;  
**Rucker, Martin**, (D), St. Joseph;  
**Ruzicka, Don**, (R), Mt. Vernon;  
**Wells, Jim**, (D), Bowling Green.



JULIE KEMPKER  
Chief State Supervisor



PEG McCLURE  
Assistant Division Director



NANCY MCCARTHY  
Regional Administrator  
Eastern Region



BRENT MORRIS  
Regional Administrator  
Western Region



DARDI SMITH  
Regional Administrator  
Southwest Region



SHARON DERRINGTON  
Regional Administrator  
Southeast Region



LISA SCHULZE  
Regional Administrator  
North Region



MICHELLE KASAK  
Regional Administrator  
Institutional Region

## Division of Probation and Parole

The Division of Probation and Parole supports the operations of the Board of Probation and Parole and is responsible for field and institutional services for probationers, parolees and conditional releases, as well as community corrections programming, two community release centers and seven community supervision centers. The Division of Probation and Parole assesses and supervises criminal offenders assigned to the division by the circuit courts of Missouri, the Parole Board or under the terms of the Interstate Compact.

The division is divided statewide into six regions for the effective management of the offenders assigned to it. Regions are made up of a network of local district offices, institutional parole offices and residential facilities, and, in some instances, are supported by satellite offices. The chief state supervisor reports directly to the chair of the Parole Board and oversees the daily operations of the division. An assistant division director is responsible for managing the division's support staff, including the Command Center. The assistant division director reports directly to the chief state supervisor.

Eastern Region consists of 11 district field offices in St. Louis City, St. Louis County, St. Charles County and the St. Louis Community Release Center.

Western Region encompasses district field offices in Kansas City (4), St. Joseph (satellite in Maryville), Cameron, Lexington (satellite in Marshall), Trenton (satellite in Brookfield), Independence, Belton, Warrensburg, Liberty and the Kansas City Community Release Center.

Southwest Region consists of two field district offices in Springfield and other district offices in Joplin, Neosho, Branson, Nixa, Aurora, West Plains, Lebanon and Nevada.

Southeast Region has district field offices in Hillsboro, Cape Girardeau (satellite in Perryville), Farmington, Sikeston, Kennett (satellite in New Madrid), Caruthersville, Potosi, Dexter, Union, Poplar Bluff and Charleston.

North Central Region has district field offices in Hannibal, Columbia, Fulton, Jefferson City, Sedalia, Moberly (satellites in Macon and Kirksville) Lake Ozark, Troy (satellite in Warrenton), Rolla and Camdenton.

Institutional Region consists of the institutional parole offices in Jefferson City (2), Fordland,

Licking, Fulton, Vandalia, Tipton, Bowling Green, Bonne Terre, Farmington, Charleston, Pacific, Chillicothe, Maryville, Cameron (2), Moberly and St. Joseph.

## Institutional Services

The institutional probation and parole officers are responsible for the assessment of incarcerated offenders and the tracking of their progress for the Parole Board or the court. The institutional parole officers report their findings to the Parole Board, prior to an offender's parole hearing and to the court, when the offender is being considered for release to probation supervision. The institutional parole staff and parole analyst assist the Parole Board as they conduct hearings. The officers work with the offenders to develop supervision plans as they prepare for their release from confinement.

Institutional parole offices are located at the following correctional centers: Algoa, Boonville, Chillicothe, Crossroads, Farmington, Potosi, Jefferson City, Maryville, Missouri Eastern, Moberly, Northeast, Western, Ozark, South Central, Southeast and Tipton. Parole offices are also located at diagnostic and reception centers in Bonne Terre, St. Joseph, Vandalia and Fulton (satellite at Cremer Therapeutic Community Center).

## Field Services

Field services encompass the supervision of probationers in the community assigned to the division by the courts, offenders released under supervision by the Parole Board and offenders from other states through the Interstate Compact. There were approximately 66,500 offenders under the supervision of the division in the community at the end of calendar year 2014, including parole and conditional release cases received from the Parole Board and probationers.

In order to reduce recidivism, field probation and parole officers continuously assess and evaluate offenders assigned to them and supervise the offenders at a level consistent with their risk to re-offend. The probation and parole officer effectively balances treatment and supervision strategies necessary to manage offender risk with the needs and interests of victims and the community. This supervision process consists of a number of critical activities including:

- accurate and ongoing assessment of offender risk and need;
- development of effective supervision and treatment plans;
- restorative justice practices; and

- use of appropriate sanctions and strategies to minimize risk and maximize the potential for successful outcomes.

Offenders may be ordered to perform community service hours by the court as part of their reparation to the community. They may also be required to compensate victims of crime, pay court costs and make restitution to individual victims.

Probation and Parole staff is engaged with local communities to assist in the coordination of service delivery and activities to improve public safety. Across the state, Citizen Advisory Boards (CABs) provide valuable assistance to their communities. CABs promote an environment for offenders to gain the skills they need to be productive, law-abiding citizens. To this end, CABs fund special programs, such as financial management, providing transportation and assistance and substance abuse education and training.

In addition to CABs, Probation and Parole staff participates in more than 30 local Missouri Reentry Process Teams. The goal of the teams is to improve the transition process of offenders leaving prison and returning to their communities and to enhance options for offenders sentenced to probation within those communities. This creative approach has led to strong partnerships from which new and innovative interventions and supervision approaches have emerged.

## Community Supervision Strategies

Probation and Parole staff coordinates and manages a continuum of community based programs and employ a variety of supervision services to improve public safety and offender success. These facilities, programs and services assist with the supervision of probationers assigned by the courts and with the reintegration of parolees upon release from prison. The following programs are designed to provide additional treatment, intervention, sanctions and structure for offenders:

- cognitive skills development classes;
- community reentry contracts;
- community sex offender treatment and registration;
- contract residential facilities;
- day report centers;
- domestic violence supervision;
- electronic monitoring;
- employment services;
- mental health treatment; and
- outpatient substance abuse treatment.

## Community Release and Supervision Centers

Community Release Centers and Community Supervision Centers provide the Parole Board and courts with a structured, residential program to better assist and supervise offenders transitioning from prison to the community or offenders at risk of revocation from community supervision. Offenders assigned to these facilities are required to accept personal responsibility in finding and maintaining employment, obtaining substance abuse and medical care and obtaining educational or vocational opportunities. Assessment and treatment sessions are scheduled to coincide with the offenders' off-hours from work.

### Kansas City Community Release Center

The Kansas City Community Release Center (KCCRC) opened in May 1978 and is located in the downtown area of Kansas City. KCCRC has a capacity to house 350 offenders.

### St. Louis Community Release Center

The St. Louis Community Release Center (SL-CRC) is located just north of downtown St. Louis and has been in operation since April 1978. SL-CRC has a capacity to house 550 offenders.

## Community Supervision Centers

The division has seven community supervision centers. Each center includes an administrative area to accommodate the existing probation and parole district office located in that area, as well as sufficient program/classroom areas and dormitory housing space for 30 offenders in need of structured, residential supervision. Each center provides short-term residential services for offenders who otherwise would have to be housed



LILLY ANGELO  
Superintendent  
Kansas City Community  
Release Center



JOHN YOUNG  
Superintendent  
St. Louis Community Release  
Center

within the department's correctional centers or local jails. The centers are located in St. Joseph, Farmington, Hannibal, Kennett, Poplar Bluff, Fulton and Kansas City.

## Command Center

The department's Command Center is a 24/7 communication center whose staff tracks offenders in the community on electronic monitoring, in community release centers and residential centers. This unit was established to ensure that offenders assigned to community corrections programs maintain their curfews and adhere to other restrictions as required around the clock. Command Center staff conduct investigations for every serious rule violation. They issue arrest warrants should offenders fail to return to their assigned residence at the appointed time. Command Center staff also maintain regular contact with state and local law enforcement to develop leads and ensure absconders are apprehended and returned to department custody without delay.



# Department of Economic Development

Truman State Office Bldg., Rm. 680  
PO Box 1157, Jefferson City 65102  
Telephone: (573) 751-4962 / FAX: (573) 526-7700  
[www.ded.mo.gov](http://www.ded.mo.gov)  
Email: [ecodev@ded.mo.gov](mailto:ecodev@ded.mo.gov)

The Missouri Department of Economic Development's mission is to create solid, high-paying jobs and to boost economic development across the state to help local communities grow and prosper.

The department administers a wide array of services and programs designed to enhance Missouri's economic growth in the 21st century. These essential services focus on workers, businesses and communities. The department is composed of agencies that administer statutory requirements and department policy in the areas of community, economic and workforce development.

Helping the department with its mission are a number of divisions, boards, commissions and councils working together to ensure the state meets Gov. Jay Nixon's vision of making Missouri the best possible location to live, work, raise a family and visit.

The Business and Community Services Division is the largest division in the department and houses the sales, research, marketing, finance and compliance teams.

The Division of Workforce Development remains a pivotal section of the department, helping Missourians access gainful employment and train for the next-generation, high-tech jobs of tomorrow's economy.

The Missouri Division of Tourism, Missouri Development Finance Board, Missouri Housing Development Commission, Missouri Arts Council, Missouri Women's Council and the Missouri Community Service Commission are all housed within the department, as are the Missouri Public Service Commission and the Office of Public Counsel.

## Administrative Services

The department is administered by a director appointed by the governor and confirmed by the



MIKE DOWNING  
Acting Director



DAWN OVERBEY  
Administrative Assistant



NATHAN NICKOLAUS  
General Counsel



AMY SUSAN  
Director of Communications  
and Marketing



STACEY HIRST  
Director of Financial Systems



RACHEL POTTS  
Director of Human Resources

Senate. The director appoints the management staff and division directors. The general counsel's office provides comprehensive legal advice regarding issues affecting divisions within the department and provides staff support for the Small Business Regulatory Fairness Board.

Several support sections assist in department administration. Communications promotes the department's programs and activities throughout the state and nation by means of news releases and other public-relations tools.

Financial Systems analyzes monthly financial statements and works with the state treasurer,

state auditor and the Office of Administration to perform cash-management activities.

Budget and Planning develops and monitors the budget, reviews expenditures, provides strategic-planning assistance and researches grants.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls, developing and delivering staff training and maintaining personnel policies and procedures.

## Economic Development Groups

The economic development agencies—Business and Community Services Division, Workforce Development and Tourism—work with local communities to help businesses create jobs, increase sales, find and retain qualified workers, identify sites and obtain financial support to locate or expand in Missouri. The agencies also work with local and regional partners to stimulate greater economic growth by increasing capital investment, promoting tourism and the arts, creating greater access to affordable housing and enhancing self-sufficiency within the state's diverse communities.

## Division of Business and Community Services

Truman State Office Bldg., Rm. 720  
Jefferson City 65102  
Telephone: (573) 522-4173 / FAX: (573) 522-5033  
Toll Free: (800) 523-1434  
[www.missouridevelopment.org](http://www.missouridevelopment.org)  
Email: [missouridevelopment@ded.mo.gov](mailto:missouridevelopment@ded.mo.gov)

The Division of Business and Community Services' mission is to facilitate job creation and private investment in the state through existing business expansion and new business location, as well as to support planned community development and growth. The division is composed of professionals who work directly with local economic and community development professionals, private business, local government, nonprofit organizations and real estate developers. The division is organized into teams that all support the same mission. The teams are sales, research, marketing, finance and compliance.

## Sales Team

The sales team's main objective is existing business retention and expansion. There are three main components of the sales team: regional project managers assigned to work with businesses and communities in every region of the state; international trade specialists, including foreign office representatives, assigned to



SALLIE HEMENWAY  
Director, Division of Business  
and Community Services

promote export trade, increase opportunities for foreign investment and provide technical assistance in the area of trade finance; and industry specialists assigned to facilitate growth in eight of Missouri's high-potential industries. The sales team also works closely with the Missouri Partnership, a public-private organization sponsored in part by the state, whose mission and focus is to attract new businesses to Missouri.

## Research

The research team, known as the Missouri Economic Research and Information Center (MERIC), provides comprehensive analysis of Missouri's socioeconomic environment at the local, regional and statewide levels. To achieve this, MERIC employs a wide array of tools, which include econometric models, geographic information systems and advanced statistical methods. Coupled with its analysis capability, MERIC maintains a comprehensive labor market database produced in cooperation with the U.S. Department of Labor. Data on employment/unemployment, wages, layoffs, labor availability and a variety of other information designed to help understand the state's labor market conditions are regularly reported.

## Marketing

The marketing team blends marketing, creative design and research skills with information technology to construct customized communications and marketing tools that add value to Missouri's business, attraction and expansion efforts. The professional staff is responsible for providing direct support as required by business expansion and site-selection projects by delivering social, economic and demographic information on the state's and the project's location. The team provides a variety of analytical reports on prospects to enhance decision-making and customer service.

## Finance

The state of Missouri has a variety of tools to assist in the financing of a variety of economic development projects. Tax credits, grants and loans are available in the areas of business development, community development, redevelopment and infrastructure development. The finance team houses professionals that oversee the programs including application and program creation, application review, evaluation, coordination with the sales team, recommendation and reporting. The team also provides professional technical assistance and training to businesses, communities, nonprofits and developers.

## Compliance

The compliance team monitors the finance and incentive programs administered by the department to ensure efficiency and compliance. The monitoring process includes both internal file reviews and on-site visits. The professional staff strives to ensure the stated purpose of each program is being achieved, funds have been used in a manner consistent with the statute and that there is adequate source documentation indicating compliance. The compliance team provides feedback and suggestions to both the sales and finance teams to ensure programs are efficient and effective.

## Division of Energy

Telephone: (573) 751-2254 / FAX: 573-526-7553

The Division of Energy helps Missourians meet their energy needs through education and assistance, and encourages Missourians to advance the efficient use of diverse energy resources to provide for a healthier environment and to achieve greater energy security for future generations.

The division provides technical and financial assistance for energy efficiency and renewable energy improvements; supports market development and demonstration projects promoting clean energy sources and technologies; provides energy data, information and research on energy issues, including supplies and prices, to all Missourians; and promotes policies that support energy efficiency.

Employees work with residential, agricultural, educational, local government, business and industrial clients to develop energy-efficiency programs and measures that pay back the initial investment within a reasonable time frame. Staff consults with the Office of Administration and other state agencies to integrate energy efficiency into state buildings and purchases.

The division monitors energy supplies and prices, works with state decision-makers to help ensure adequate energy supplies for Missouri and reviews policy issues relevant to Missouri energy needs.



LEWIS MILLS  
Director  
Division of Energy



BILL ANDERSON  
Acting Director, Missouri  
Technology Corporation

Staff trains other state agencies to use alternative fuel vehicles in compliance with state laws. The division also partners with the federal Clean Cities programs in Missouri's metropolitan areas to strive for cleaner air and water through alternative transportation fuels and technologies. Staff assists the Missouri Department of Transportation with the Mid-Missouri Rideshare Program and connects Missouri commuters to the carpooling program nearest them.

The division provides financial assistance for energy efficiency projects and administers the Weatherization Assistance Program, which serves Missouri citizens through 19 local agencies. The weatherization program has provided cost-effective, energy-efficient home improvements to more than 182,000 homes since the inception of the program in 1977. The department's energy revolving loan fund helps schools, colleges, universities, hospitals and local governments finance energy-efficiency projects so money saved can be used for other needs related to the mission of the entity.

## Missouri Weatherization Policy Advisory Council

The council provides policy review and recommendations for delivery of the Weatherization Assistance Program in Missouri. Federal regulations require that a policy advisory council be formed to advise the department on weatherization program issues and distribution of financial assistance. The council reviews and makes recommendations to the department pertaining to the Missouri Weatherization State Plan, federal grant application and programmatic policies.

**Sanders, Terry**, chair;  
**Steinmann, Todd**, vice chair;  
**Boustead, Kory**, member;  
**Dean, Shaylyn**, member;  
**Hunter, Charity**, member;  
**Miller, David**, member;

**Patterson, Bonnie**, member;  
**Poston, Marc**, member;  
**Rohlfing, Chris**, member;  
**Vacancy** (1), member.

## Missouri Technology Corporation

Truman State Office Bldg., Rm. 680  
 PO Box 2137, Jefferson City 65102  
 Telephone: (573) 526-0470 / FAX: (573) 526-8202  
[www.missouritechnology.com](http://www.missouritechnology.com)  
 Email: [info@missouritechnology.com](mailto:info@missouritechnology.com)

The Missouri Technology Corporation (MTC) is a public-private partnership created by the Missouri General Assembly to promote entrepreneurship and foster the growth of new and emerging high-tech companies. MTC focuses on 21st century bioscience industries that build on Missouri's rich history in agriculture. It is governed by a 15-member board of directors appointed by the governor, speaker of the House, and president *pro tem* of the Senate. The president of the University of Missouri System and the director of the Department of Economic Development are *ex officio* members of the board.

## Missouri Technology Corporation Board of Directors

**Bannister, Joseph G.**, chair, St. Louis;  
**Baker, Jim**, vice chair, Jefferson City;  
**Vacancy**, secretary/treasurer, Springfield;  
**Canuteson, Elizabeth**, Liberty;  
**Gonzalez, Victoria**, Manchester;  
**Kemp, Garry**, Lee's Summit;  
**Kerr, David D.**, Ballwin;  
**O'Connell, Michael J.**, St. Louis;  
**Rubin, Donn**, St. Louis;  
**Steinhoff, Gregory A.**, Columbia;  
**Wetle, Michael D.**, St. Louis;  
**Silvey, Senator Ryan**, Missouri Senate;  
**Berry, Rep. T.J.**, member, Missouri House of Representatives;  
**Downing, Mike**, Department of Economic Development, *ex officio*;  
**Williams, Col. Charles A.**, Fort Leonard Wood, *ex officio*;  
**Tate, Raymond, Ph.D.**, St. Louis, *ex officio*;  
**Arshadi, Nasser, Ph.D.**, St. Louis, *ex officio*;  
**Anderson, Bill**, acting executive director.

## Research Alliance of Missouri

Truman State Office Bldg., Rm. 680  
 PO Box 2137, Jefferson City 65102  
 Telephone: (573) 526-0470 / FAX: (573) 526-8202  
[www.missouritechnology.com/ram/](http://www.missouritechnology.com/ram/)

The Research Alliance of Missouri (RAM) was founded on January 15, 2003, as a "new alliance between business and universities to coordinate

research and provide more access to technology for Missouri businesses." RAM provides expertise and guidance in linking education and business, working together to coordinate research, pool resources, boost commercialization opportunities and provide Missouri businesses with greater access to technology. The Research Alliance of Missouri is composed of chief research officers from universities and research institutions throughout the state.

## Research Alliance of Missouri Members

**Tait, Raymond, Ph.D.**, chair, St. Louis University, St. Louis;  
**Kunkel, Allen**, vice chair, Missouri State University, Springfield;  
**Arshadi, Nasser, Ph.D.**, treasurer, University of Missouri–St. Louis, St. Louis;  
**Di Stefano, Maria C., Ph.D.**, Truman State University, Kirksville;  
**Duncan, Robert V., Ph.D.**, University of Missouri, Columbia;  
**Glaros, Alan G., Ph.D.**, Kansas City University of Medicine and Biosciences, Kansas City;  
**Johnson, Jane C.**, A.T. Still University, Kirksville;  
**Kharasch, Evan, M.D., Ph.D.**, Washington University, St. Louis;  
**Knous, Ted R., Ph.D.**, University of Missouri–Kansas City, Kansas City;  
**Krishnamurthy, K., Ph.D.**, chair, Missouri University of Science and Technology, Rolla;  
**Goldstein, Karla**, director of Public/Governmental Affairs, Donald Danforth Plant Sciences Center, St. Louis;  
**Nichols, Michael F., Ph.D.**, University of Missouri System, Columbia;  
**Kiel, Cindy**, assistant vice chancellor for Research Services, Washington University, St. Louis;  
**Anderson, Bill**, acting executive director.

## Missouri Community Service Commission

Truman State Office Bldg., Rm. 770  
 PO Box 118, Jefferson City 65102  
 Telephone: (573) 751-7488 / FAX: (573) 526-0463  
 Email: [americorps@ded.mo.gov](mailto:americorps@ded.mo.gov) or [mcscc@ded.mo.gov](mailto:mcscc@ded.mo.gov)  
[www.movolunteers.org](http://www.movolunteers.org)

The Missouri Community Service Commission (MCSC) is dedicated to creating opportunities to enable all citizens to serve their communities. The MCSC connects Missourians of all ages and backgrounds in an effort to improve unmet community service needs through direct and tangible service. The MCSC serves as the administrator for AmeriCorps\*State funding in Missouri by awarding monetary grants and providing technical assistance and support to its grantees. By col-



RUSSELL UNGER  
Chair, Missouri Community  
Service Commission



JOHN R. ALBRIGHT  
Vice Chair, Missouri Community  
Service Commission



JANICE K. VANMETER  
Member, Missouri Community  
Service Commission



NINA NORTH MURPHY  
Member, Missouri Community  
Service Commission



DR. MARGIE VANDEVEN  
Member, Missouri Community  
Service Commission



REENA HAJAT CARROLL  
Member, Missouri Community  
Service Commission



LT. GOV. PETER KINDER  
Member, Missouri Community  
Service Commission



RANDALL J. McARTHUR  
Member, Missouri Community  
Service Commission



FORREST MILLER JR.  
Member, Missouri Community  
Service Commission



NICOLE ROACH  
Member, Missouri Community  
Service Commission



MOLLY TURNER  
*Ex officio* Member, Missouri  
Community Service Commission



DON STAMPER  
Executive Director, Missouri  
Community Service Commission

laborating with volunteer organizations and state agencies and continuing to effectively administer National Service initiatives, the MCSC makes it possible for Missourians to serve their communities.

The MCSC was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its 15 to 25 members are appointed by the governor and meet quarterly. The Missouri Legislature passed a measure in 1998 allowing

the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities. The MCSC receives federal funding from the Corporation for National and Community Service (CNCS) to administer the AmeriCorps\*State and Education Awards programs in Missouri, making federal funds more responsive to state and local needs and providing greater assistance to educational, nonprofit, secular and faith-based community organizations.

Overseeing the AmeriCorps program is the MCSC's primary responsibility. AmeriCorps is a national service network supported by the Corporation for National and Community Service (CNCS) of Washington, D.C. AmeriCorps members may serve full-time or part-time. The participants are often referred to as "members." These members, through the MCSC and CNCS, are provided opportunities to serve their communities and build capacity to meet local needs.

AmeriCorps, often referred to as the "domestic Peace Corps," engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, disaster relief and other human needs. It provides communities and neighborhoods with valuable human resources for addressing their most pressing civic issues and gives individuals a way to serve their country by reaching out to others. Since 1994, more than 10,000 Missouri residents have served more than 14 million hours and have qualified for Segal AmeriCorps Education Awards totaling more than \$29,900,000. In 2011–2012, 389 AmeriCorps Members recruited 77,568 volunteers who served 612,484.5 hours. Based on the Independent Sector's Value of Volunteer Time, the National Value of Volunteer Time for 2011 was \$21.79 per hour. This equates to \$13,346,037. Also in 2011–2012, AmeriCorps Members tutored and/or mentored 46,734 individuals. Of these, 168 were children of incarcerated parents. 167 AmeriCorps members participated in disaster response and relief and 263 were certified in disaster preparedness and response.

Most not-for-profit organizations with 501(c)(3) status in the state of Missouri, local or state governments, school districts or institutions of higher education may sponsor an AmeriCorps program. An AmeriCorps member's term of service for one year on a full-time basis is a minimum of 1,700 hours. Part-time can consist of 900, 675, 450 or 300 hours. At the successful completion of their service commitment, they may be eligible to receive up to a \$5,550 education award (less for part-time service) that may be redeemed at a Title IV university, college or trade school. Most AmeriCorps members receive a living allowance while serving, though it varies with the type of program. In 2011–2012, a full-time minimum living allowance equaled \$12,100. The living allowance is optional for part-time members.

### Missouri Community Service Commission

**Unger, Russell**, (D), chair, Columbia, Dec. 15, 2014;

**Albright, John R.**, (R), vice chair, Sunrise Beach, Dec. 15, 2013;

**Carroll, Reena Hajat**, (D), Jefferson City, Dec. 15, 2015;

**Hibbeler, Cheryl**, (D), O'Fallon, Dec. 15, 2013;

**Kinder, Lt. Gov. Peter**, (R), Jefferson City;

**McArthur, Randall J.**, (R), Maryland Heights, April 5, 2012;

**Miller, Forrest Jr.**, (R), Crestwood, Dec. 15, 2014;

**Murphy, Nina North**, (D), St. Louis, Dec. 15, 2012;

**Roach, Nicole**, (D), St. Louis, March 26, 2015;

**Turner, Molly**, CNCS *ex officio*, Corporation for National Service, Kansas City;

**VanDeven, Dr. Margie**, O'Fallon, Dec. 17, 2014;

**VanMeter, Janis K.**, (D), Lewistown, Dec. 15, 2014;

**Don Stamper**, executive director.

### Missouri Housing Development Commission

3435 Broadway, Kansas City 64111-2459

Telephone: (816) 759-6600 / FAX: (816) 759-6828

Toll free: (866) 605-7467

[www.mhdc.com](http://www.mhdc.com)

Email: [information@mhdc.com](mailto:information@mhdc.com)

The Missouri Housing Development Commission (MHDC), created by the 75th General Assembly, has invested and loaned in excess of \$4 billion to construct, renovate and preserve affordable housing. MHDC functions as a bank, providing financing directly to developers of affordable rental properties.

The commission also provides funding for home loans to qualified, first-time buyers through a network of certified, private mortgage lenders.

The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

The commission administers the federal and Missouri Low Income Housing Tax Credit (LIHTC) programs, federal HOME funds, U.S. Department of Housing and Urban Development (HUD) Project-Based Section 8 rental assistance contracts, Affordable Housing Assistance tax credit and several housing assistance programs funded directly by MHDC. Additionally, the commission administers the Missouri Housing Trust Fund, a program designed to prevent homelessness and provide emergency housing assistance for very low-income Missourians.

The commission participates with the Department of Economic Development in preparing the state's Consolidated Plan for HUD.

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

## Missouri Housing Development Commission

**Bay, Jeffrey S.**, (D), chair, Kansas City, Oct. 13, 2012;

**Nash, Troy**, (D), vice chair, Kansas City, Oct. 13, 2012;

**Roberts, Greg L.**, (D), secretary/treasurer, Chesterfield, Oct. 13, 2015;

**Miller, William**, (D), commissioner, Oct. 13, 2017;

**Kinder, Lt. Gov. Peter**, (R), *ex officio*;

**Koster, Attorney General Chris**, (D), *ex officio*;

**Nixon, Governor Jay**, (D), *ex officio*;

**Zweifel, State Treasurer Clint**, (D), *ex officio*;

**Vacancy** (1).

## Missouri State Council on the Arts

815 Olive St., Ste. 16, St. Louis 63101-1503

Telephone: (314) 340-6845 / FAX: (314) 340-7215

TDD: (800) 735-2966 / Toll free: (866) 407-4752

[www.missouriartscouncil.org](http://www.missouriartscouncil.org)

Email: [moarts@ded.mo.gov](mailto:moarts@ded.mo.gov)

The Missouri Arts Council (MAC)—as a public leader, partner and catalyst—is dedicated to broadening the appreciation and availability of the arts in the state and fostering the diversity, vitality and excellence of Missouri’s communities, economy and cultural heritage.

Created by an act of the 73rd General Assembly, the MAC acts as the state’s arts grant-making division, providing financial assistance to non-profit organizations across the state to encourage and stimulate economic and community growth and development through the arts. A division of the Missouri Department of Economic Development, MAC is the second oldest state-funded arts agency in the country, providing vital support and leadership to bring the arts to all the people of Missouri. The Missouri Arts Council board consists of 15 volunteer citizens from across the state who are appointed by the director of the Department of Economic Development. The governor designates a chair and a vice chair. The board meets regularly to provide direction in policy making and programmatic oversight.

Through funds from the Missouri General Assembly and the National Endowment for the Arts, MAC provides funding for quality arts programming in both large and small communities. Funding areas include: discipline program assistance (music, dance, theater, literature, electronic media, visual arts, multidiscipline, festivals), community arts, established institutions and mid-sized organizations, folk arts, arts education, minority arts, touring, monthly strategic grants and capacity building.

MAC allocates every program dollar based on the recommendations of Missouri citizens who review grant applications from organizations



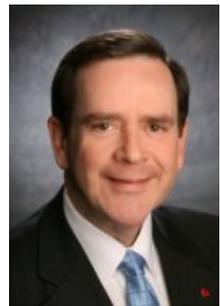
NOLA RUTH  
Chair  
Missouri Arts Council



DR. REYNALDO ANDERSON  
Member  
Missouri Arts Council



SHARON BESHORE  
Member  
Missouri Arts Council



MICHAEL BURKE  
Member  
Missouri Arts Council

throughout the state. The panel’s recommendations are based on established criteria, including artistic excellence, education and outreach, community support, administrative ability and diversity of audience served.

The Missouri Arts Council Trust Fund is an invested fund created by the state legislature in 1993. Income from the trust is dedicated to supporting the arts in Missouri. A portion of the income tax revenue generated by Missouri’s nonresident professional athletes and entertainers is the funding source for the Missouri Arts Council Trust Fund. The trust is administered by a board of trustees, consisting of the state treasurer, two members of the Senate appointed by the president *pro tem* of the Senate, two members of the House of Representatives appointed by the speaker of the House, and the members of the Missouri Arts Council.

## Missouri Arts Council

**Ruth, Nola**, chair, Columbia;

**Anderson, Dr. Reynaldo S.**, St. Louis;

**Beshore, Sharon**, Joplin;

**Burke, Michael**, Kansas City;

**Cartwright, Cynthia Laing**, Kansas City;

**Hunter, Marie Nau**, Columbia;

**Kilroy, Marianne**, Kansas City;



MARIE NAU HUNTER  
Member  
Missouri Arts Council



MARIANNE KILROY  
Member  
Missouri Arts Council



DR. DAVID C. NICHOLS  
Member  
Missouri Arts Council



DR. JOEL W. RAY  
Member  
Missouri Arts Council



LINDA BROWN REED  
Member  
Missouri Arts Council



MARK SAPPINGTON  
Member  
Missouri Arts Council



PATT ANN SHARP  
Member  
Missouri Arts Council



DAVID CARL WILSON  
Member  
Missouri Arts Council

**McAuliffe, Robert E.**, St. Louis;  
**Nichols, Dr. David C.**, Kirksville;  
**Ray, Dr. Joel W.**, Cape Girardeau;  
**Reed, Linda Brown**, St. Louis;  
**Sappington, Mark**, Kansas City;  
**Sharp, Patt Ann**, Kennett;  
**Wilson, David Carl**, St. Louis.

### Missouri Cultural Trust Board

**Ruth, Nola**, chair, Columbia;  
**Anderson, Dr. Reynaldo S.**, St. Louis;  
**Beshore, Sharon**, Joplin;  
**Burke, Michael**, Kansas City;  
**Cartwright, Cynthia Laing**, Kansas City;  
**Hunter, Marie Nau**, Columbia;  
**Kilroy, Marianne**, Kansas City;  
**McAuliffe, Robert E.**, St. Louis;  
**Nichols, Dr. David C.**, Kirksville;  
**Ray, Dr. Joel W.**, Cape Girardeau;  
**Reed, Linda Brown**, St. Louis;  
**Sappington, Mark**, Kansas City;  
**Sharp, Patt Ann**, Kennett;  
**Wilson, David Carl**, St. Louis;  
**Flanigan, Rep. Thomas**, Carthage;  
**Peters, Rep. Joshua**, St. Louis;  
**Keaveny, Sen. Joe**, St. Louis;  
**Schaaf, Sen. Rob**, Platte and Buchanan Counties;  
**Zweifel, Clint**, State Treasurer.



MICHAEL DONOVAN  
Executive Director  
Missouri Arts Council

### Division of Workforce Development

421 E. Dunklin St., PO Box 1087, Jefferson City 65102  
Telephone: (573) 751-3349 / FAX: (573) 751-8162  
[www.jobs.mo.gov](http://www.jobs.mo.gov)  
Email: [wfd@ded.mo.gov](mailto:wfd@ded.mo.gov)

As the employment and training arm of the Department of Economic Development, the Division of Workforce Development (DWD) provides a robust menu of vital re-employment services, including access to skill-building training, career connections for job seekers and human resources

assistance for businesses. These services are provided through a statewide network of Missouri Career Centers and the [jobs.mo.gov](http://jobs.mo.gov) web portal. Missouri's workforce system is a collaborative partnership that includes the Missouri Department of Labor and Industrial Relations' Division of Employment Security, 14 local workforce investment boards and 12 community college districts and other local educational agencies across the state.

With the assistance of trained, professional staff, Missouri's Next Generation Career Centers streamline customer flow to provide an expanded product box of valuable career assistance services, like specialized workshops, skills assessments, résumé-writing assistance and more. These services equip the state's workforce with the training and skills needed by employers to compete in this 21st century economy. Career Centers offer job seekers use of supportive equipment, such as computers, telephones, fax machines and copiers. Businesses may use Career Centers to seek or interview potential employees, test applicants' occupational skills or gain access to labor market information.

DWD also provides several innovative, targeted skill-building programs, such as the WorkReadyMissouri program for unemployment insurance claimants, the Show-Me Heroes program for veterans; a nationally recognized On-the-Job Training (OJT) Program, the National Career Readiness Certificate, as well as a summer youth program in partnership with the Department of Natural Resources' State Parks Youth Division.

Because Missouri's businesses are critical to the success of a long-term healthy economy, DWD provides industry training programs, cost-saving financial incentives, hiring assistance and other business services. The division's state-funded industry training programs provide funding to assist eligible companies in training their workers for the purpose of creating or retaining jobs in Missouri. These programs are operated locally by educational agencies, such as community colleges.

The division also provides staff to the governor-appointed Missouri Workforce Investment Board (MoWIB). This board sets workforce policy for Missouri's local workforce areas and strengthens ties among state workforce, education and economic development agencies. MoWIB is currently a 37-member board, a majority of whom represent high-level management from Missouri's most progressive and successful companies. The board meets quarterly and engages the directors and commissioners of six state agencies to meet the objective of strengthening Missouri's workforce system.

By fostering a skilled workforce, DWD helps our businesses to be more competitive—both regionally and globally—and helps Missouri citizens become more competitive and successful as they seek jobs and advance up the career ladder.



AMY SUBLETT  
Acting Director, Division of  
Workforce Development



MARK BAUER  
Director, Missouri Workforce  
Investment Board



LISA ALTHOFF  
Director, Women's Council

## Missouri Women's Council

The Missouri Women's Council was established in 1985 by the state's 83rd General Assembly. For over 20 years, the council has been meeting its mandate to identify and address the issues affecting the economic and employment status of Missouri women. The council serves as a resource and referral center connecting women to information on all aspects of women, work and family life.

The Women's Council promotes women's economic and employment opportunities through education and training programs, conferences and referral consultations and by providing free resources for Missouri citizens including: a website that provides timely information on women's economic issues with links to various resources; the Women's Resource Guide; the Missouri Family Affirming Wage Guide; current statistics and fact sheets on economic issues affecting women; and the Outstanding Women of Missouri Traveling History Exhibit featuring Missouri women recognized in their disciplines throughout our state's history. The council consists of 15 members. The governor, with the advice and consent of the Senate, appoints 11 members for staggered terms. The remaining four members of the council consist of two senators and two representa-



MICHELLE J. WORD  
Chair, Women's Council



JANET BANDERA  
Member, Women's Council



NICOLE COLBERT-BOTCHWAY,  
J.D., M.B.A.  
Member, Women's Council



JACKIE COLEMAN  
Member, Women's Council



SEN. KIKI CURLS  
Member, Women's Council



REP. MARSHA HAEFNER  
Member, Women's Council



MELODEE COLBERT KEAN  
Member, Women's Council



REP. GENISE MONTECILLO  
Member, Women's Council



NORMA NISBET  
Member, Women's Council



KAREN THORNTON  
Member, Women's Council



VALERIE WHITE  
Member, Women's Council



DONAYLE WHITMORE-SMITH  
Member, Women's Council

tives, who are appointed by their respective bodies in the same manner as members of the standing committees. An executive director serves at the pleasure of the council.

### Missouri Women's Council

**Word, Michelle J.**, chair, (D), Kansas City, Dec. 6, 2012;

**Bandera, Janet**, (R), O'Fallon, Dec. 6, 2010;

**Colbert-Botchway, Nicole, J.D., M.B.A.**, (D), St. Louis, Dec. 6, 2013;

**Coleman, Jackie**, (D), Jefferson City, Dec. 6, 2011;

**Crum Thompson, Catherine**, (I), Jefferson City, Dec. 6, 2013;

**Curls, Sen. Kiki**, (D), Kansas City;

**Haefner, Rep. Marsha**, (R), St. Louis;

**Kean, Melodee Colbert**, (D), Joplin, Dec. 6, 2011;

**Montecillo, Rep. Genise**, (D), St. Louis;

**Nisbet, Norma**, (I), St. Louis, Dec. 6, 2011;

**Thornton, Karen**, (R), Sunrise Beach, Dec. 6, 2009;

**White, Valerie**, (R), St. Charles, Dec. 6, 2007;

**Whitmore-Smith, Donayle**, (D), St. Louis, Dec. 6, 2006;

**Vacancy** (1);

**Althoff, Lisa**, executive director.



MARIE CARMICHAEL  
Chair, Missouri  
Development Finance Board



REUBEN A. SHELTON  
Vice Chair, Missouri  
Development Finance Board



LARRY D. NEFF  
Secretary, Missouri  
Development Finance Board



JOHN E. MEHNER  
Treasurer, Missouri  
Development Finance Board



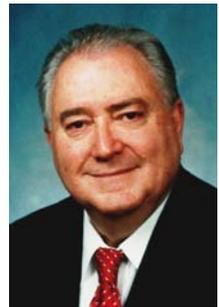
MATTHEW L. DAMERON  
Member, Missouri  
Development Finance Board



BRADLEY G. GREGORY  
Member, Missouri  
Development Finance Board



PATRICK J. LAMPING  
Member, Missouri  
Development Finance Board



KELLEY M. MARTIN  
Member, Missouri  
Development Finance Board



LT. GOVERNOR PETER KINDER  
Ex Officio Member, Missouri  
Development Finance Board



MIKE DOWNING  
Ex Officio Member, Missouri  
Development Finance Board



RICHARD FORDYCE  
Ex Officio Member, Missouri  
Development Finance Board



SARA PARKER PAULEY  
Ex Officio Member, Missouri  
Development Finance Board

## Missouri Development Finance Board

Governor Office Bldg.  
200 Madison St., Ste. 1000, PO Box 567,  
Jefferson City 65102  
Telephone: (573) 751-8479 / FAX: (573) 526-4418  
[www.mdfb.org](http://www.mdfb.org)  
Email: [mdfb@dcd.mo.gov](mailto:mdfb@dcd.mo.gov)

The Missouri Development Finance Board (MDFB) administers several financing programs for public infrastructure and private economic development capital projects of all sizes through-

out Missouri. Additionally, the board provides technical consulting services that support Missouri business export activities in partnership with Ex-Im Bank, the Small Business Administration and small cities' downtown development efforts. The board manages many of these programs in partnership with the Missouri DED.

The board was originally created in 1982 as a separate body corporate and politic of the state within DED as the Missouri Industrial Development Board. Its primary mission was to finance

small- to medium-sized new and expanding manufacturing businesses. The board's name and mission have evolved at various times since its inception based upon subsequent legislation that expanded its business financing authority and added authority to fund local and state public infrastructure improvements and nonprofit facilities.

The board funds its loans and investments through the issuance of project-specific conduit revenue bond debt, limited authorization to approve tax credits and fee income earned. Borrowers participating in the board's programs are responsible for debt repayment. The state of Missouri does not incur any costs, nor does it bear any obligation for repaying conduit loans, bonds or notes issued by the board for private or local government borrowers. The board sustains its staffing and operational costs from fee income paid by applicants to its programs and other general operating revenues.

Membership on the board is composed of eight private Missouri residents appointed by the governor with the advice and consent of the Senate to four-year terms. These volunteer members must have been residents of the state for not less than five years prior to their appointment. Remaining membership consists of the lieutenant governor and directors of the departments of economic development, agriculture and natural resources. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

### Missouri Development Finance Board

**Carmichael, Marie**, (D), chair, Springfield, Sept. 14, 2012;

**Shelton, Reuben A.**, (D), vice chair, St. Louis, Sept. 14, 2014;

**Neff, Larry D.**, (D), secretary, Neosho, Sept. 14, 2010;

**Mehner, John E.**, (R), treasurer, Cape Girardeau, Sept. 14, 2011;

**Dameron, Matthew L.**, (D), Kansas City, Sept. 14, 2015;

**Gregory, Bradley G.**, (R), Bolivar, Sept. 14, 2015;

**Lamping, Patrick J.**, (D), Barnhart, Sept. 14, 2012;

**Martin, Kelley M.**, (R), Kansas City, Sept. 14, 2012;

**Downing, Mike**, Department of Economic Development, *ex officio*;

**Kinder, Lt. Gov. Peter**, *ex officio*;

**Fordyce, Richard**, director, Department of Agriculture, *ex officio*;

**Parker Pauley, Sara**, Department of Natural Resources, *ex officio*.



ROBERT V. MISEREZ  
Executive Director, Missouri  
Development Finance Board

### Missouri Division of Tourism

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri, creating more than 290,000 jobs. Missouri's 6 million residents welcome more than 39 million visitors annually. With a \$15.3 billion dollar economic impact, tourism is a dynamic component of economic development. The travel industry has a broad footprint in Missouri because it is composed of a diverse group of businesses found in every county in the state. The money visitors spend while in Missouri produces business receipts at these firms, in turn employing Missouri residents and paying their wages and salaries.

State and local government units benefit from travel as well. The state government collects taxes on the gross receipts of businesses operating in the state, as well as sales and use taxes levied on the sale of goods and services to travelers. Local governments also collect sales and use taxes generated from traveler purchases.

The 74th General Assembly recognized the importance of tourism when it created the Missouri Tourism Commission in 1967. In collaboration with the Missouri Department of Transportation, the Division of Tourism operates nine welcome centers at key locations around the state, providing interaction with visitors, many of whom extend their stay after learning about the opportunities to be found in the state.

As the official destination marketing organization charged with promoting Missouri as a leisure travel destination, the Missouri Division of Tourism (MDT) plans and implements a wide variety of marketing and strategic sales initiatives. The division's award-winning marketing program includes print, television, radio, online, outdoor, search text and mobile advertising focusing on the experiences Missouri offers and tourists' perceptions of Missouri as a scenic destination with cultural, historical and family activities. A major component of the division is its website: [VisitMO.com](http://VisitMO.com).



SCOTT HOVIS  
Chair  
Missouri Tourism Commission



BRENDA TINNEN  
Vice Chair  
Missouri Tourism Commission



JOHN JOSLYN  
Member  
Missouri Tourism Commission



BENNETT KELLER  
Member  
Missouri Tourism Commission



LT. GOV. PETER KINDER  
Member  
Missouri Tourism Commission



REP. MICHELLE KRATKY  
Member  
Missouri Tourism Commission



REP. DON PHILLIPS  
Member  
Missouri Tourism Commission



ERIC RHONE  
Member  
Missouri Tourism Commission

In 1993, HB 188 was signed into law as section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism.

### Tourism Commission

The commission consists of 10 members: the lieutenant governor, two members of the Senate of different political parties appointed by the president *pro tem* of the Senate, two members of the House of Representatives of different political parties appointed by the speaker of the House, and five other persons appointed by the governor, which may include but are not limited to persons engaged in tourism-oriented operations. No more than three of the governor's appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chairman and meets at least four times in a calendar year, at the call of the chairman, to determine all matters relating to



SEN. DAVID SATER  
Member  
Missouri Tourism Commission



WILLIAM DANFORTH (DAN)  
LENNON  
Director  
Missouri Tourism Commission

the tourism policies of the state of Missouri and the administration of the Division of Tourism.

The commission reports to each regular session of the General Assembly the results of its marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of the Division of Tourism is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of the Division of Tourism, qualified by education and experience in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

## Tourism Commission

**Hovis, Scott**, (D), chair, Jefferson City;  
**Tinnen, Brenda**, (I), vice chair, Kansas City;  
**Joslyn, John**, (R), Branson;  
**Keller, Bennett**, (D), Ballwin;  
**Kinder, Lt. Gov. Peter**, (R), Cape Girardeau;  
**Kratky, Rep. Michelle**, (D), St. Louis;  
**Phillips, Rep. Don**, (R), Kimberling City;  
**Rhone, Eric**, (D), St. Louis;  
**Sater, Sen. David**, (R), Cassville;  
**Vacancy** (Senate position);  
**Lennon, William Danforth (Dan)**, director, Jefferson City.

## Advertising and Promotion

The division's primary activities are in the areas of advertising and promotion. The goal is to deliver the right message, through the right medium, to the right audience, at the right time, in order to maximize the economic impact of travel to the Show-Me State.

The strategic marketing plan is the roadmap that guides all marketing efforts of MDT and has been designed to highlight the benefits that mean the most to the largest potential universe of customers. The goal is to implement a competitively funded program providing the required manpower and marketing resources to achieve success. Among the promotional tools is the annual *Missouri Travel Guide*. News releases and a monthly newsletter, *The Tourism Monitor*, are distributed to the news media, travel writers and others interested in Missouri tourism. MDT also engages with thousands of potential travelers, all of whom have expressed an interest in travel in Missouri through its twice-monthly email marketing campaign and via social media outlets.

Through a paid-advertising program, the division promotes Missouri's vacation opportunities. MDT's advertising is designed to create a positive image of Missouri and to generate travel to the state. The majority of MDT marketing efforts are focused on the domestic leisure traveler, which includes visits to friends and relatives as well as trips taken for cultural, arts, outdoor recreation and entertainment purposes. A person-trip is defined as one person on a trip away from home overnight in paid accommodations, or on a day or overnight trip to places 50 miles or more, one-way, away from home.

Research plays a vital and necessary role in measuring the effectiveness of the division's efforts to increase tourism spending and stimulate economic and market-share growth at the state and local level. MDT's research measures past efforts and offers insights as to how, where, when and to whom the state should direct promotional efforts to increase the number of visitors, the length of stay and their expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of these marketing efforts.

The division works with independent research firms to assess the effect of travel spending on the state's economy, tax revenue derived from travel spending and employment generated through tourism.

In 1993, the Missouri Division of Tourism initiated the Cooperative Marketing Program designed to leverage division marketing resources through participation in strategic marketing partnerships.

For travelers to the Show-Me State, the division's nine Official State Welcome Centers are at the following locations:

- Joplin Welcome Center—Interstate 44 at Mile Marker 2 Rest Area, west of Joplin;
- St. Louis Welcome Center—Interstate 270 and Riverview Drive;
- Hayti Welcome Center—Interstate 55 at Mile Marker 20;
- The Hardin C. Cox Welcome Center at Rock Port—Interstate 29 S. at Mile Marker 109;
- Hannibal Welcome Center—Hwy. 61 N.;
- Kansas City Welcome Center—Interstate 70 at Blue Ridge Cutoff;
- Eagleville Welcome Center—Interstate 35 at Eagleville;
- Conway Welcome Center East—110620 Interstate 44 East;
- Conway Welcome Center West—110619 Interstate 44 West.

These centers welcome more than a half-million visitors each year.

Close relationships with others in the travel promotion field are vital. The division maintains these relationships through memberships, with organizations such as the U.S. Travel Association, National Tour Association and American Bus Association.

The division also works to reach international markets, with a marketing representative assigned to oversee the growth of these important markets.

The division works in collaboration with Brand USA to market Missouri to the international traveler.

The division also oversees work of the Missouri Film Office, which works to attract film, television and video productions to Missouri and to promote the growth of the film and video-production industry in the Show-Me State.

## Regulatory Groups

Through its regulatory agencies, the Department of Economic Development works to safeguard the public interest by ensuring safe and sound financial institutions, just and reasonable utility rates and ethical services by licensed professionals. These agencies include the Office of the Public Counsel and the Missouri Public Service Commission.

### Office of the Public Counsel

*Governor Office Bldg.  
200 Madison St., Ste. 650, PO Box 2230  
Jefferson City 65102  
Telephone: (573) 751-4857 / FAX: (573) 751-5562  
[www.mo-opc.org](http://www.mo-opc.org)  
Email: [mopco@ded.mo.gov](mailto:mopco@ded.mo.gov)*

The Office of the Public Counsel is Missouri's consumer advocate in the area of utility regulation. The public counsel must be an attorney licensed to practice in Missouri and is appointed by the director of the Department of Economic Development. The Office of the Public Counsel was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The PSC regulates the rates and services of investor-owned electric, natural gas, telephone, water, sewer and steam heat utilities and manufactured housing. The public counsel's participation in PSC cases and its power to appeal PSC decisions has resulted in important victories for utility consumers. While keeping abreast of the rapid changes currently occurring in the utility sector, the Office of the Public Counsel advocates for safe and adequate utility services at just and reasonable rates. By statute, the Office of the Public Counsel represents all customers and focuses its representation on residential and small business customers who otherwise would not have their point of view presented or their interests protected. The public counsel's representation gives these consumers an essential voice in the regulation of life-sustaining public utility services. The public counsel educates and communicates with consumers about their rights and responsibilities. These efforts are especially important to guard against consumer fraud. The office consists of attorneys, technical experts and administrative staff. The attorneys represent the public interest in proceedings before the PSC and the state and federal courts, as well as before the Federal Commu-



DUSTIN ALLISON  
Acting Public Counsel  
Office of the Public Counsel

nications Commission and Federal Energy Regulatory Commission. Accountants and economists are the backbone of the technical staff. These experts offer the public counsel's testimony on the reasonableness, feasibility and affordability of utility proposals and practices. The public counsel attempts to focus on the most significant cases for utility consumers and cases that have broad public policy effects. The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers. In addition, through the property rights ombudsman, the Office of the Public Counsel provides assistance to citizens seeking guidance about condemnation process and procedures.

### Missouri Public Service Commission

*Governor Office Bldg.  
200 Madison St., PO Box 360, Jefferson City 65102  
Telephone: (573) 751-3234; Toll free: (800) 392-4211  
[www.psc.mo.gov](http://www.psc.mo.gov)  
Email: [pscinfo@psc.mo.gov](mailto:pscinfo@psc.mo.gov)*

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment.

The commission consists of five commissioners who are appointed by the governor to six-year terms with the advice and consent of the Missouri Senate. The terms are staggered so no more than two terms expire in any one year. The governor designates one member as chair, who serves in that capacity at the pleasure of the governor.

The commission regulates utility rates, service and safety for investor-owned electric, natural gas, sewer and water companies. The commission also monitors the construction and set-up

of manufactured homes to ensure compliance with state and federal law. While the rates charged by rural electric cooperatives and municipally owned utilities are determined by their respective governing bodies, the commission has jurisdiction regarding matters of safety over the electric cooperatives and municipal electric and natural gas systems. The commission has limited authority over telecommunications services. The commission also oversees service territory issues involving investor-owned electric utilities, rural electric cooperatives and municipally owned electric utilities, as well as those involving privately owned water and sewer utilities and public water supply districts.

The commission has a staff of professional accountants, engineers, economists, attorneys, financial analysts and management specialists who evaluate utility requests for commission approval. These requests deal with matters such as tariff changes regarding rates and business operations, financing proposals, business reorganizations, asset transfers and mergers. The staff will provide the results of its evaluation and recommend actions that satisfy the agency's statutory requirements.

The staff conducts routine and special investigations to ensure compliance with commission statutes, rules and orders, including standards for safety and quality of service. Staff will initiate or implement actions to enforce these laws when necessary. Enforcement actions for injunctive relief or monetary penalties are prosecuted in state court by the commission's general counsel.

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways: a utility company files a tariff for authority to change its rates, or a complaint is filed by the commission, the PSC staff, the Office of the Public Counsel or others challenging the reasonableness of the utility's rates.

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Department of Economic Development.

Under both the tariff method and the complaint case method, the commission normally will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the rates being challenged. In many tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Many of these cases are resolved in accord with a settlement between the parties and processed in a shorter time frame.

Special rules apply for water and sewer companies with fewer than 8,000 customers in Mis-



DANIEL Y. HALL  
Chair, Missouri Public Service Commission



MAIDA J. COLEMAN  
Commissioner, Missouri Public Service Commission



WILLIAM P. KENNEY  
Commissioner, Missouri Public Service Commission



SCOTT T. RUPP  
Commissioner, Missouri Public Service Commission



STEPHEN M. STOLL  
Commissioner, Missouri Public Service Commission

souri. They can pursue changes in rates without the necessity of filing a formal rate case (called an informal rate case). Water and sewer companies with over 8,000 customers are subject to filing a traditional rate case.

The commission staff conducts an independent, on-site investigation of the company's books and records to provide the commission with a recommendation as to what increase or decrease, if any, should be ordered. This investigation can

take from two weeks to several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to provide written testimony.

In addition to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility's service.

Once the formal hearings are completed, the commission reviews the evidence submitted, deliberates and then issues a decision. That decision is subject to court appeal.

The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry. As federal regulators make decisions that directly affect Missouri utility consumers, the commission participates in proceedings before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC). Commissioners and staff members have submitted comments or testified on numerous occasions before these agencies and the commission has taken appeals from decisions adverse to Missouri rate-payers to the federal courts.

Regular meetings of the commission are each week. As with other state agencies, commission meetings are subject to the state's open meetings law.

The Data Center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 5 p.m., Monday through Friday, except legal holidays. Many of these records are also available via the commission's website: [www.psc.mo.gov](http://www.psc.mo.gov).

A consumer with questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission's consumer services department. Consumers may also file formal, written complaints. The commission's main consumer services office is located in Jefferson City. The commission's toll-free hotline number for complaints is (800) 392-4211.

Under the commission's procedure, each informal complaint is assigned a specialist who acts as an intermediary between the consumer and the utility in an attempt to resolve the complaint. Through investigations of consumer complaints, the consumer services department works to ensure that utilities comply with their approved tariffs and commission regulations.

The Missouri Public Service Commission was established in 1913 by the 47th General Assembly. The 1974 State Reorganization Act placed the commission within the Department of Consumer Affairs, Regulation and Licensing, which in 1984 was renamed the Department of Economic Development.

### Missouri Public Service Commission

**Hall, Daniel Y.**, (R), chair, Jefferson City, Sept. 27, 2019;

**Coleman, Maida J.**, (D), commissioner, St. Louis;

**Kenney, William P.**, (R), commissioner, Lee's Summit, Jan. 9, 2019;

**Rupp, Scott T.**, (R), commissioner;

**Stoll, Stephen M.**, (D), commissioner, Festus, Dec. 13, 2017.



# Department of Elementary and Secondary Education

Jefferson State Office Bldg.  
205 Jefferson St., PO Box 480, Jefferson City 65102  
Telephone: (573) 751-4212  
[www.dese.mo.gov](http://www.dese.mo.gov)

## State Board of Education

Under the Missouri Constitution (Article IX), the State Board of Education has general authority for “supervision of instruction in the public schools.” Today, this responsibility includes the oversight of educational programs and services that serve Missourians from preschool through the adult levels.

The State Board of Education is composed of eight lay citizens, appointed by the governor and confirmed by the Senate to serve eight-year terms. The terms are staggered so that one term expires each year. No more than four members may belong to the same political party. No more than one member of the board may live in the same county or congressional district.

The board appoints the commissioner of education to serve as its chief executive officer and as director of the Department of Elementary and Secondary Education.

The primary role of the board is to provide leadership and advocacy for the improvement of Missouri’s public education system. The board also establishes policies and regulations needed to carry out state and federal laws related to public education. The board’s major duties include:

- Setting performance indicators that determine accreditation for local school districts through the Missouri School Improvement Program (MSIP). The indicators define basic requirements regarding performance on assessments, both in aggregate as well as subgroups; high school graduation and/or dropout; advanced coursework; post-secondary and career preparedness; and other areas of student achievement;
- Establishing academic performance standards for the public schools;
- Setting education and certification requirements for all professional personnel (teachers, administrators, librarians, counselors, etc.) in public schools;
- Approving public and private educator preparation programs in the state;
- Establishing regulations and administrative requirements for the distribution of state and federal funds to school districts and other agencies;
- Monitoring school districts’ compliance with state and federal laws and regulations. This includes the administration of federally supported programs in the areas of special education, career-technical education and child nutrition (the school lunch and breakfast programs);
- Administering the State Board Operated School Systems—Missouri School for the Blind (St. Louis), Missouri School for the Deaf (Fulton) and Missouri Schools for Severely Disabled; and
- Administering adult learning and rehabilitation services for adult citizens.

## State Board of Education

**Shields, Charlie**, (R), president, St. Joseph, Congressional District 6;

**Lenz, O. Victor Jr.**, (R), vice president, St. Louis, Congressional District 2;

**Driskill, Joseph**, (D), Jefferson City, Congressional District 3;

**Herschend, Peter F.**, (R), Branson, Congressional District 7;

**Jones, Michael**, (D), St. Louis, Congressional District 1;

**Martin, John**, (D), Kansas City, Congressional District 5;

**Still, Russell**, (D), Columbia, Congressional District 4;

**Wallace, Maynard**, (R), Thornfield, Congressional District 8.

## Department of Elementary and Secondary Education

Article IX of the Missouri Constitution reads, in part: “A general diffusion of knowledge and intelligence being essential to the preservation of the rights and liberties of the people, the General Assembly shall establish and maintain free public schools for the gratuitous instruction of all persons in this state within ages not in excess of twenty-one years as prescribed by law.”

To help carry out this mandate, the legislature first established a state office of education, with an elected state superintendent, in 1839. The office went through several transformations until the current constitution, adopted in 1945, established the State Board of Education in its pres-



CHARLIE SHIELDS  
President  
State Board of Education



O. VICTOR LENZ JR.  
Vice President  
State Board of Education



JOSEPH DRISKILL  
Member  
State Board of Education



PETER F. HERSCHEND  
Member  
State Board of Education



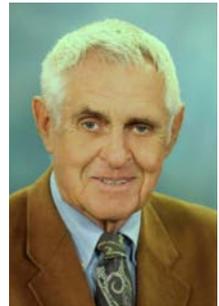
MICHAEL JONES  
Member  
State Board of Education



JOHN MARTIN  
Member  
State Board of Education



RUSSELL STILL  
Member  
State Board of Education



MAYNARD WALLACE  
Member  
State Board of Education

ent form and created a department of education, headed by an appointed commissioner.

The Department of Elementary and Secondary Education (DESE) was reorganized and established in its present form by the Omnibus State Reorganization Act of 1974.

The department is primarily a service agency that works with educators, legislators, government agencies, community leaders and citizens to maintain a strong public education system. Through its statewide school-improvement initiatives and its regulatory functions, the department strives to ensure all citizens have access to high-quality public education.

The Department of Elementary and Secondary Education is the administrative arm of the State Board of Education. In addition to the commissioner of education, the department organization reflects functions under two divisions—Financial and Administrative Services and Learning Services.

### Office of the Commissioner of Education

The commissioner of education directs the Department of Elementary and Secondary Edu-

cation and fulfills other duties as prescribed by law (161.122, RSMo). These duties include: supervising schools and directing the process by which school districts are accredited; suggesting ways to upgrade curriculum and instruction in public schools; working with state and local officials to ensure efficient management of public schools; advising local school officials, teachers and patrons about education-related issues and laws; and seeking “in every way to elevate the standards and efficiency of the instruction given in the public schools of the state.” The commissioner is appointed by, and serves at the pleasure of, the State Board of Education.

### Division of Financial and Administrative Services

This division is responsible for distributing all federal and state funds to local school districts and other agencies that provide education-related services. The division assists local school officials with budgeting, audits and the reporting of financial statistics, both state and federal. The division also provides assistance with school administrative and governance issues. Other personnel in this division administer the federally funded school lunch and breakfast programs. This



MARGIE VANDEVEN  
Commissioner of Education



RONALD LANKFORD  
Deputy Commissioner  
Division of Financial and  
Administrative Services



STACEY PREIS  
Deputy Commissioner  
Division of Learning Services



ROBIN COFFMAN  
Chief of Staff



C. JEANNE LOYD  
Assistant Commissioner  
Adult Learning and  
Rehabilitation Services



CHRIS NEALE  
Assistant Commissioner  
Quality Schools



PAUL KATNIK  
Assistant Commissioner  
Educator Quality



WILLIAM THORTON  
General Counsel

division also manages the department's internal business operations, such as accounting and procurement, budget and human resources.

### Division of Learning Services

This division is composed of offices that manage adult learning and rehabilitation services; college and career readiness; data system management; educator quality; quality schools, which includes early childhood and extended learning; and special education.

The Office of Adult Learning and Rehabilitation Services administers statewide adult education services, including adult education and literacy, the high school equivalency testing program and veterans education, including the Troops to Teachers program.

Rehabilitation Services provide specialized services to adult citizens with disabilities to help them achieve employment and independence. Offices are maintained across the state to provide convenient services to clients. Rehabilitation Services personnel provide individualized counseling, training and other services to help clients achieve gainful employment or independent liv-



STEPHEN BARR  
Assistant Commissioner  
Special Education



SARAH POTTER  
Communications Coordinator

ing. Rehabilitation Services is supported primarily with federal funds.

Independent Living Centers (ILC) are located throughout the state. ILC personnel provide counseling, advocacy, personal care and training in independent living skills for adults with disabilities.

The Disability Determinations Program is part of this office and operates under regulations of the Social Security Administration. Located in offices across the state, Disability Determinations

personnel adjudicate claims from Missouri residents seeking federal disability benefits.

The Office of College and Career Readiness provides technical assistance to local school personnel in the adoption and adaptation of the state's performance standards, and curriculum development/adoption of all content areas — math, science, social studies, English/language arts, health/physical education, fine arts and the career-technical content areas. The office assists schools and career centers with the monitoring and approving of Perkins programming.

The development and oversight of the Missouri Assessment Program, consisting of the annual, grade-level assessments for grades 3 through 8 and high school end-of-course assessments, as well as the administration of the National Assessment of Educational Progress (NAEP), are also responsibilities of this office.

The Office of Data System Management is responsible for the development and implementation of the Missouri Comprehensive Data System (MCDS), which includes the student-level record system, the Missouri Student Information System (MOSIS) and Core Data, a web-based data collection system of education-related statistics. This office collects and generates data to meet federal reporting requirements and compliance, as well as provide data utilized in research and analysis that impacts policy decision-making.

The Office of Educator Quality is responsible for approving public and private educator preparation programs. The Office of Educator Quality also issues certificates (licenses) to all professional personnel who work in the state's public school systems, as well as assisting with the review of certificate-holders who are charged with misconduct.

This office is responsible for implementation of teacher, principal and administrator standards, as well as implementation of Missouri's Educator Evaluation System.

A primary function of the Office of Quality Schools is to manage the Missouri School Improvement Program (MSIP), the accreditation/accountability system for public school districts. This office also administers a wide range of state and federally funded programs that assist local schools (Title I, Title III and other federal programs), charter and other innovative schools, as well as developing and implementing a statewide system of support for schools, communities and families. Schools are also provided assistance on federally and state-developed improvement initiatives that are coordinated with other state and regional services.

The Office of Quality Schools is also responsible for the oversight of the department's efforts to expand and improve early learning opportunities

for children and providing support for teachers, programs, parents and families of young children. Staff administers the Missouri Preschool Program and the Child Care Development Fund Grant. The office is also responsible for the development of early learning goals.

Extended learning (after school) programs, under the Office of Quality Schools, provide a safe, caring and nurturing place for extended learning, social, recreational and personal life-skills development for students outside school hours. Grant programs administered by this section include the 21st Century Community Learning Centers grants and School Age Community grants. The programs foster partnerships among the schools, parents/families and communities.

The Office of Special Education administers state and federal funds to support services for students and adults with disabilities. This office works with other state and local agencies to coordinate the Missouri First Steps program, which provides early intervention services for infants and toddlers with disabilities and their families. The office works with local school districts in developing and improving special education services for students (ages 3–21) with disabilities. It also provides financial and technical support for all approved sheltered workshops in the state. Sheltered workshops provide employment for adults with disabilities.

This office also oversees the operation of three school systems administered by the State Board of Education. These are the Missouri School for the Blind, the Missouri School for the Deaf and the Missouri Schools for Severely Disabled. In addition to providing direct services to eligible students with disabilities, these school systems, through their outreach programs and consulting services, assist local school personnel and families throughout the state in meeting the needs of children with disabilities.

## **Missouri Commission for the Deaf and Hard of Hearing**

The Missouri Commission for the Deaf and Hard of Hearing was created in 1988 to improve the quality of life for all Missourians with hearing loss. It advocates for public policies, regulations and programs to improve the quality and coordination of existing services for deaf and hard-of-hearing persons and promotes new services whenever necessary.

The commission promotes deaf awareness to the general public and serves as a consultant to any public agency needing information regarding deafness; develops a system of state certification for those individuals serving as interpreters of the deaf; maintains the quality of interpreting servic-

es statewide; maintains a census of persons with a hearing loss in Missouri; promotes the development of a plan that advocates the initiation of improved physical and mental health services for deaf Missourians; conducts or makes available workshops or seminars as needed for educating non-deaf individuals of the problems associated with deafness and ways by which these groups or agencies can more effectively interact with those who are deaf; promotes the development of services for deaf adults, such as shelter homes, independent living skill training facilities and post-school educational training that will help provide for those deaf individuals requiring such services an opportunity to live independently; and establishes a network for effective communication among the deaf adult community and promotes the establishment of TDD relay services where needed.

### **Missouri Assistive Technology Advisory Council**

The Missouri Assistive Technology Advisory Council was established in 1993. The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

The council is charged to serve as an advocate for policies, regulations and programs to establish a consumer-responsive, comprehensive, assistive technology service delivery system. The council meets at least four times a year, reports annually to the governor and the General Assembly on council activities to increase access to assistive technology, and provides programmatic direction for all activities and services.

### **Missouri Charter Public School Commission**

The Missouri Charter Public School Commission was established by state statute in 2012 with the authority to sponsor higher-quality charter schools throughout the State of Missouri.

The commission shall consist of nine members and shall collectively possess strong experience and expertise in governance, management and finance, school leadership, assessment, curriculum and instruction and education law. All members of the commission shall have demonstrated understanding of and commitment to charter schooling as a strategy for strengthening public education.



# Department of Health and Senior Services

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The Department of Health and Senior Services was created by the passage of House Bill 603 in May 2001. The bill transferred the roles and responsibilities of the Division of Aging in the Department of Social Services to the Department of Health, creating the Department of Health and Senior Services (DHSS). The department's mission is to promote, protect and partner for better health for all Missourians. This is accomplished through disease prevention, control and surveillance activities; regulation and licensure of health and child care facilities; and programs designed to create safeguards and health resources for seniors and the state's vulnerable populations. The department strives to provide all Missourians with information and tools to improve their own health and well-being and the health of their communities.

## State Board of Health

The State Board of Health serves as an advisory body for activities of the Department of Health and Senior Services. It consists of seven members appointed by the governor with the advice and consent of the Senate. Members serve four-year terms and may serve a maximum of two terms. Missouri law (191.400, RSMo) specifies that three members shall be licensed physicians; one member shall be a licensed dentist; one member shall be a licensed chiropractic physician; and the other two members shall be persons other than those licensed by the State Board of Registration for the Healing Arts, the Missouri Dental Board or the Missouri State Board of Chiropractic Examiners, and shall be representative of those persons, professions and businesses that are regulated and supervised by the Department of Health and Senior Services and the State Board of Health. The State Board of Health advises the director operating the department and acts in an advisory capacity regarding rules promulgated by the department.

## State Board of Senior Services

The State Board of Senior Services serves as an advisory body for activities of the Department of Health and Senior Services. It consists of seven members appointed by the governor with the advice and consent of the Senate. Members serve four-year terms and may serve a maximum of two terms. Missouri law (660.062, RSMo) specifies that board members shall currently be working in the fields of gerontology, geriatrics, mental health issues, nutrition and rehabilitation services of persons with disabilities. Four of the seven members appointed must belong to the Governor's Advisory Council on Aging. The State Board of Senior Services advises the director in operating the department and acts in an advisory capacity regarding rules promulgated by the department.

## Office of the Director

The governor, with the advice and consent of the Senate, appoints the director of the Department of Health and Senior Services. The department director is responsible for the management of the department and the administration of its programs and services. The department deputy director assists the director and acts in his or her absence. Under the director, the department is organized into four divisions: Administration; Community and Public Health; Licensure and Regulation; and Senior and Disability Services. The offices of General Counsel, Governmental Policy and Legislation, Human Resources and Public Information also report to the director. In addition, the director's office oversees the Office of Minority Health, the Office on Women's Health, the Office of Primary Care and Rural Health and the State Public Health Laboratory.

## Office of General Counsel (OGC)

The office provides legal counsel to all departmental divisions, programs and offices. The office represents the department in regulatory and licensure cases before departmental hearing officers, the Administrative Hearing Commission and circuit courts. It pursues guardianships for eligible adults and represents the department in Employee Disqualification List appeals. It provides legal assistance in the promulgation of regulations. The **Employee Disqualification List Unit** is also maintained within the Office of General Counsel.

## Office of Governmental Policy and Legislation

This office coordinates the development, review and tracking of legislation related to matters involving the department. The legislative liaison serves as the department's point of contact for



PETER LYSKOWSKI  
Acting Director



BRET FISCHER  
Deputy Director  
Division of Administration



BILL WHITMAR  
Director, Missouri State Public  
Health Laboratory



STEVE RAMSEY  
Governmental Policy and  
Legislation



NIKKI LOETHEN  
General Counsel



RYAN HOBART  
Communications Director



CARRIE HALEY  
Human Resources



DEBORAH MEBRUE  
Executive Assistant to Director

elected officials, other state agencies and constituent groups.

### Office of Human Resources (OHR)

The Office of Human Resources ensures the department's compliance with state personnel law and serves as a liaison with the state Office of Administration's Division of Personnel. Staff administer personnel functions of employment, promotion, compensation (including payroll preparation), performance appraisal, discipline, termination, personnel records maintenance and related personnel activities. The office also provides assistance to managers and supervisors in those areas. The OHR investigates and monitors complaints and grievances, maintains DHSS' administrative policies and coordinates and conducts professional development opportunities for DHSS staff.

### Office of Public Information (OPI)

The Office of Public Information coordinates all public information released by the department, including media contacts and information, in response to inquiries from other agencies and the public. OPI staff design department publications, including newsletters, brochures and

pamphlets, for programs and divisions within the department. This office also oversees the department's website and maintains the department's social media presence.

### Office of Minority Health

The Office of Minority Health seeks to eliminate minority health disparities through monitoring departmental policies and programs, providing technical assistance and developing culturally sensitive health education initiatives. The office also works collaboratively with community-based organizations and leaders to identify and implement specialized strategies that address the health needs of minority populations in Missouri.

### Office on Women's Health

The Office on Women's Health provides recommendations to the director on issues affecting the health of women and assists the department in developing priority initiatives and policies to address health inequities. The Sexual Violence Primary Prevention and Education program provides community-based, sexual violence primary prevention education to the citizens of Missouri. The Public Health and Health Services Sexual As-

sault Victims Services grant provides funding for direct services for victims of sexual assault.

## Office of Primary Care and Rural Health

The Office of Primary Care and Rural Health (OPCRH) is composed of the Oral Health Program (OHP), the Primary Care Office (PCO) and the State Office of Rural Health (SORH).

- The **Oral Health Program** provides a broad range of core public health activities, including surveillance education and support for the provision of preventive services, to improve the oral health of Missourians. The initiatives under this program include the Preventive Services Program, which provides oral health surveillance, education and preventive services to children in Missouri under the age of 18.
- The **Primary Care Office** works to ensure access to and the availability of primary health care services for all of Missouri's populations. This includes the Health Professional Loan Repayment Program, which provides financial incentives for primary care physicians and general practice dentists, the Primary Care Resource Initiative for Missouri (PRIMO) Student Loan Program and the Professional and Practical Nursing Student Loan and Loan Repayment programs.
- The **State Office of Rural Health** provides leadership in the development of rural health initiatives; a central resource for information and education related to rural health; and coordination for rural health initiatives to support, strengthen and improve rural health care. This includes the Medicare Rural Hospital Flexibility Program, which provides quality and financial support to Critical Access Hospitals as well as the Small Rural Hospital Improvement Program, which provides financial and technical assistance to small rural hospitals.

## Missouri State Public Health Laboratory

The **Missouri State Public Health Laboratory** provides a wide range of diagnostic and analytical services for individuals, health care providers and local public health authorities. These services include quality-assurance measures for laboratory functions and laboratory testing for infectious diseases, genetic disorders and environmental health concerns, both in support of public health



JOSEPH PALM  
Office of Minority Health



TUCK VANDYNE  
Office on Women's Health



BEN HARVEY  
Office of Primary Care and Rural Health

programs and as a reference laboratory performing unique or specialized procedures.

The laboratory provides specimen courier service, scientific expertise, biosafety training and consultation and managerial leadership in meeting the rapidly changing challenges in the clinical and environmental laboratory disciplines and in the development of public health policy.

About 5 million analyses are performed in the State Public Health Laboratory. Approximately 350,000 test kits are assembled and distributed each year for specimens from hospitals and private laboratories, as well as city, county and district health offices.

The State Public Health Laboratory also functions as an emergency response laboratory for biological and chemical events, as well as serving as the main reference laboratory for clinical laboratories in the state by confirming results or completing organism identification.

## Division of Administration

The **Division of Administration** provides a wide array of support functions to help programmatic divisions deliver services to Missourians

in a cost-effective manner that assures fiscal accountability.

#### Division Director's Office

- Develops and submits the department's indirect cost plan.
- Evaluates administrative, management and fiscal controls of departmental operations.
- Provides technical assistance to programs concerning contract monitoring and granting requirements.
- Reviews and evaluates contractors' financial management systems and audit reports for financial and administrative compliance.

#### Budget Services and Analysis Bureau

- Prepares and tracks the department's operating and leasing budget requests.
- Administers the budget after passage.
- Monitors department expenditures.
- Coordinates department efforts to review legislative proposals and prepare fiscal notes.

#### Financial Services Bureau

- Coordinates department-wide financial activities.
- Oversees the receipt of funds and ensures timely deposit of funds.
- Reviews department expenditures to ensure appropriate fund disbursement, including vendor payments and employee expense accounts.
- Develops, reviews and approves all department contracts.
- Oversees procurement of all supplies, materials, equipment and services.
- Provides technical assistance and support in the development of grant applications.
- Maintains and prepares financial status reports on all federal grants.
- Administers the fixed assets accounting system.

#### General Services Bureau

- Manages leased property occupied by department staff.
- Manages department-owned vehicles.
- Provides warehouse services.
- Supports telecommunications needs.
- Controls building security access.
- Provides mail service.
- Provides forms management.

- Oversees office moves and space reconfigurations.
- Handles surplus equipment.

## Division of Community and Public Health

The **Division of Community and Public Health** coordinates public health resources to protect and promote the public's health and prevent diseases. The programs in this division provide a broad range of services to Missourians of all ages, incomes, races and ethnicities. These programs are in turn supported by the division on specific issues including epidemiology and local public health systems.

The **Emergency Response Center** serves as the coordination point for all department responses to emergencies. It operates at a non-threat level and can quickly be activated as a command and control center in an emergency. It monitors the public health and allied systems' day-to-day emergency preparedness and also serves as part of the Health Alert Network to rapidly receive and disperse communications among public health and health care partners at the local, regional, state and federal levels, and to assign and track follow-up activities. The hotline, (800) 392-0272, is the primary contact point for the general public and emergency response partners.

The **Center for Local Public Health Services** (CLPHS) works to strengthen Missouri's public health system composed of the state department and 115 local public health agencies. The CLPHS is responsible for managing 333 contracts that support local public health efforts including Aid to Local Public Health, Maternal Child Health improvement services and Child Care Health Consultation. Technical assistance is provided by the CLPHS to the Council for Public Health Nursing, Heartland Learning Management System and numerous agencies applying for public health grants. The CLPHS staff provides leadership, training and technical assistance to local public health agencies, communities, not-for-profit organizations and other health-related key stakeholders regarding the development of processes that improve community-based public health systems.

The **Section for Healthy Families and Youth** promotes optimal health by providing leadership to both the public and private sectors in assessing health care needs of families and communities and ensuring the health system responds appropriately. The section is composed of the following:

- **Bureau of Genetics and Healthy Childhood:** utilizes multiple programs that promote and protect the health and safety of

individuals and families based on their unique conditions, needs and situations. This is achieved by implementing prevention and intervention strategies to optimize an individual's health and environment from pre-pregnancy through adulthood. Related activities of the bureau encompass public and professional education, screening and follow-up services, surveillance, needs assessment and resource identification and/or development. The bureau accomplishes its mission in collaboration with families, health care providers and other community, state and national partners.

- **Genetics Services Program:** expands existing programs and develops new ones, to reduce the morbidity and mortality associated with genetic disorders. Information is provided to the public and medical professionals regarding genetic disorders and the availability of genetic services in Missouri. A referral network is maintained for individuals in need of diagnostic services, treatment, counseling and other genetic-related services.
- **Adult Genetics Program:** provides limited assistance with health care costs for Missouri adults (21 years of age and older) with cystic fibrosis, hemophilia and sickle cell disease. The program provides applicants who meet financial and medical guidelines with limited financial assistance for inpatient and outpatient services, medication and blood factor products, emergency care and home equipment. Service coordination is provided for those who meet the medical eligibility requirements.
- **Metabolic Formula Distribution Program:** provides prescribed dietary formulas to individuals with covered metabolic disorders such as phenylketonuria and maple syrup urine disease. Use of the dietary formula combined with a medically supervised diet eliminates or reduces the adverse consequences of the disorders.
- **Sickle Cell Anemia Program:** provides information to the public and health professionals about sickle cell disease and sickle cell traits and promotes and provides screening, testing, referral, education, counseling, follow-up and outreach services for individuals and families with sickle cell conditions.
- **Newborn Health Program:** promotes healthy birth outcomes and healthy infants by increasing awareness of rec-



HAROLD KIRBEY  
Director, Division of Community  
and Public Health

ommended best practices through educational activities and materials, including *text4baby*. Messages and activities promote the importance of preconception care; early entry into prenatal care; use of folic acid to prevent birth defects; avoidance of smoking, alcohol and other drugs; promotion of breast-feeding; safe infant sleep practices; and other healthy behaviors.

- **Newborn Blood Spot Screening Program:** provides early identification and follow-up of galactosemia, congenital hypothyroidism, congenital adrenal hyperplasia, hemoglobinopathies, organic acid disorders, fatty acid oxidation disorders, amino acid disorders (including phenylketonuria), cystic fibrosis, biotinidase deficiency and lysosomal storage disorders. Newborn screening can indicate the presence of disease in affected yet asymptomatic infants. Infants found to be positive are referred to a system of health care for confirmation of diagnosis and management.
- **Newborn Hearing Screening Program:** develops, promotes and supports systems to ensure all babies born in Missouri receive hearing screenings, audiologic evaluations and early intervention, as appropriate. The hearing screening program is dedicated to providing unbiased support to families of children who are deaf or hard of hearing.
- **Folic Acid Program:** endeavors to increase the number of Missourians who are aware of the importance of folic acid intake in helping to prevent certain birth defects, diseases and health conditions.
- **Fetal and Infant Mortality Review:** analyzes infant and fetal death records to develop recommendations for community change, if appropriate, to reduce

fetal and infant mortality. The communities then determine and implement interventions based upon recommendations received that may improve outcomes for future families.

- **Building Blocks Program:** is an evidence-based prenatal and early childhood nurse home-visiting program based on the David Olds Model. Participants in the program are low-income, first-time mothers who enter the program prior to the 28th week of pregnancy. Nurses make home visits to work with the women and their families during pregnancy and the first two years of the child's life to improve pregnancy outcomes, child health and development and family economic self-sufficiency.
- **Healthy Families Missouri Home Visiting (HFMoHV) Program:** is founded on the Healthy Families of America evidence-based home visitation model. The HFMoHV provides intensive, sustained home visits to include health assessments and education during the prenatal period; parenting education both prenatally and postnatally; newborn and infant assessments, including developmental screenigns; and referral information based on health, social and financial assessments. Services are provided through registered nurses, social workers and paraprofessionals to the target population of at-risk, low-income pregnant and postpartum women and their children up to five years of age. Services are offered for a minimum of three years. The goals of this program are to increase healthy pregnancies and positive birth outcomes, as well as decrease child abuse and neglect through home-based services.
- **Maternal, Infant and Early Childhood Home Visiting Program:** is a voluntary program that delivers high-quality, evidence-based, early childhood home-visitation services to ensure more children have the opportunity to grow up healthy, safe, ready to learn and able to become productive members of society. In Missouri, this is accomplished utilizing three evidence-based home visiting models (Nurse Family Partnership, Early Head Start—Home Based Option and Parents as Teachers) and one promising approach model (Nurses for Newborns) serving pregnant women and children up to kindergarten entry. Home visitors work with the women and their families to improve maternal and newborn health; reduce child injuries, child abuse, neglect or maltreatment and emergency department visits; improve school readiness and achievement; reduce prevalence of domestic violence; improve family economic self-sufficiency; and improve coordination and referrals for other community resources and support for families.
- **Early Childhood Comprehensive System:** improving early childhood comes by providing opportunities for implementation of the Missouri Early Childhood Strategic Plan for Missouri's children and their families. The plan is organized around five critical components for helping young children be healthy and ready to learn at school entry. The five components are: health, mental health and social-emotional development, early childhood programs, parenting education and family support. Within the focus of each of the five critical components are the outcomes and strategies for supporting Missouri's young children. In addition to these components, there is an added focus on the mitigation of toxic stress and trauma in infants and young children by partnering with the Department of Mental Health to bring training and technical assistance to early childhood professionals across the state.
- **TEL-LINK:** is the department's toll-free telephone line for maternal, child and family health services. The purpose of TEL-LINK is to provide information and referrals to Missourians concerning a wide range of health services. TEL-LINK can connect callers to services for: WIC (women, infants and children), MO HealthNet, pregnancy assistance, home visiting services, prenatal drug abuse treatment, immunizations, child care, social services, down syndrome helpline services, First Steps, genetics services, audiology services, parenting, special health care needs, alcohol and drug abuse treatment, mental health treatment, family violence services, non-emergency medical transportation, etc. The toll-free telephone number is (800) 835-5465.
- **Sexual Assault Forensic Examination – Child Abuse Resource and Education (SAFE-CARE) Program:** provides education and support to medical providers who evaluate children suspected of being abused or neglected. SAFE-CARE providers (physicians, nurse practitioners and physician assistants) receive

Missouri-based initial training and annual update training on the medical evaluation of child maltreatment. Collaboration and mentoring are provided through Missouri's Child Abuse Medical Resource Centers (St. Louis Children's Hospital, Cardinal Glennon Children's Medical Center and Children's Mercy Hospital).

- **Safe Cribs for Missouri:** provides portable cribs to low-income families who have no other resources for obtaining a safe crib. Local public health agencies distribute the cribs and provide one-on-one safe sleep education to each family before the crib is taken home. A follow-up home visit is conducted four to six weeks later to assess the family's use of safe-sleep practices.
- **Bureau of Immunization Assessment and Assurance:** The Bureau of Immunization Assessment and Assurance supports efforts to plan, develop and maintain a public health infrastructure that helps assure high immunization coverage levels and low incidence of vaccine-preventable diseases for all ages throughout the state. Every effort is made to provide children, adolescents and adults with information on all vaccines recommended by the Advisory Committee on Immunization Practices (ACIP).
- **Vaccines for Children (VFC) Program:** is a federally funded program that provides vaccines at no cost to children who might not otherwise be vaccinated because of inability to pay. Children who are eligible for VFC vaccines are entitled to receive those vaccines recommended by the ACIP.
- **ShowMeVax:** is an immunization registry that offers medical providers an opportunity to track vaccine inventory, input immunization records and verify immunization status of clients. Schools and child care providers have the ability to review the immunization status of children to verify compliance with state regulation.
- **School and Child Care Program:** uses data from annual surveys and validation visits to analyze trends in meeting Missouri's child care attendance requirements and school immunization requirements.
- **Quality Improvement Program:** uses data from Assessment, Feedback, Incentive and Exchange (AFIX) visits at providers enrolled in Vaccines for Children to offer guidance and technical assistance

to assist providers in increasing immunization rates.

- **Influenza Program:** actively reaches communities across the state through outreach efforts promoting influenza awareness.
- **Adult Immunization Program:** utilizes Section 317 federal funding to offer selected vaccines at no cost to uninsured or underinsured adults.

The **Section for Special Health Services** is responsible for developing policy, planning systems of care and designing, implementing and evaluating programs to meet the special health care needs of families in the state. The section is composed of the following:

- **Bureau of Special Health Care Needs (SHCN):** provides statewide health care support services, including service coordination, for children and adults with disabilities, chronic illness and birth defects. State and federal funding supports SHCN services. To be eligible for SHCN services, individuals must be a Missouri resident, have a special health care need and meet medical and financial eligibility when required. There is no application fee for these services. Service coordination, an essential service for people with complex conditions and needs, is provided to all bureau program participants, regardless of financial status.
- **Children and Youth with Special Health Care Needs Program (CYSHCN):** provides assistance statewide for individuals from birth to age 21 who have, or are at increased risk for, a disease, defect or medical condition that may hinder their normal physical growth and development, and who require more medical services than children and youth generally. The program focuses on early identification and service coordination for individuals who meet medical eligibility guidelines. The CYSHCN Program provides limited funding for medically necessary diagnostic and treatment services for individuals whose families also meet financial eligibility guidelines.
- **Healthy Children and Youth-Administrative Case Management:** provides home- and community-based services for children under the age of 21 who are enrolled in MO HealthNet (Medicaid). Public health nurses provide service coordination and authorization for medically necessary in-home services. Service coordination includes assessment through home visits and links to

services and resources that enable participants to remain safely in their homes with their families. Authorized services may include in-home personal care, in-home nursing care, case management and skilled nursing visits.

- **Medically Fragile Adult Waiver:** provides home- and community-based services for individuals with serious and complex medical needs who have reached the age of 21 and are no longer eligible for home care services available through the Healthy Children and Youth Program in Missouri. This waiver is designed to provide a cost-effective alternative to placement in an intermediate care facility for individuals with intellectual disabilities (ICF/IID). Public health nurses provide service coordination and authorization for medically necessary services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may include in-home personal care, in-home nursing care and medical supplies.
- **Adult Brain Injury Program:** assists Missouri residents, ages 21 to 65, who are living with a traumatic brain injury (TBI). Through service coordination, the program links individuals to resources to enable each person to obtain goals of independent living, community participation and employment. Individuals who meet financial eligibility requirements may also receive community-based rehabilitation services to help achieve identified goals. Rehabilitation services include counseling, vocational training, employment support and home- and community-based support training.

The **Section for Community Health and Chronic Disease Prevention (CHCDP)** is engaged in activities to reduce risk factors for the prevention and control of chronic diseases. The section is composed of the following:

- **Bureau of Community Health and Wellness (CHW):** focuses on promotion and delivery of primary prevention strategies to address optimum health across a citizen's lifespan and prevention of chronic conditions through interventions to reduce tobacco use and obesity.
- **Chronic Disease Primary Prevention Program:** works to reduce the primary risk factors for chronic diseases—tobacco use and exposure to secondhand

smoke, as well as physical inactivity and unhealthy eating—that lead to obesity. Contracts are established with 16 local public health departments in a multi-county collaborative. Emphasis is placed on making environmental, policy and system changes to support healthy behaviors for schools, worksites and communities.

- **Comprehensive Tobacco Use Prevention Program:** works to prevent youth from tobacco-use initiation, promote quitting among youth and adults, eliminate exposure to secondhand smoke and reduce the impact on populations disproportionately affected by tobacco. The program collaborates with youth advocacy groups, community-based coalitions, volunteer organizations and partners to educate the public about the health effects of tobacco use and exposure to secondhand smoke. The program advocates for policies prohibiting tobacco use on school property and eliminating exposure to secondhand smoke in public places. To increase quitting among tobacco users, the Missouri Tobacco Quitline (1-800-QUIT-NOW) provides free cessation counseling services and referrals for local assistance.
- **Team Nutrition Program:** activities are designed to reduce rates of overweight children and create healthier school and child care nutrition and physical activity environments.
- **Adolescent Health Program:** addresses various adolescent, teen and young adult issues of Missourians age 10 to 24 years old. The program provides consultation, education, technical assistance and resources for health professionals, school personnel, parents, adolescents and state and community organizations. The Council for Adolescent and School Health assists the department in promoting a multi-level approach to achieve healthy adolescent development.
- **School Health Program:** provides technical support to public school districts and local public health agencies to establish or expand preventive, population-based health services educational programs in school settings. Technical assistance and consultation are provided. The program is a collaborative effort of Missouri's departments of Health and Senior Services, Elementary and Secondary Education and Social Services.

- **Injury and Violence Prevention (IVP) Program:** provides targeted unintentional injury prevention services to children zero to 14 years old through local Safe Kids coalitions. The IVP Program, through the local Safe Kids coalitions, provides safety education on child passenger safety, bicycle safety, fire safety, crib safety, water safety, poisoning and other prevention activities based on community needs. The Missouri Injury and Violence Prevention Advisory Committee (MIVPAC) provides advice, expertise and guidance to the IVP Program. The committee also identifies and mobilizes the state, regional and community resources and networks needed to support and implement state injury prevention initiatives.
- **Physical Activity and Nutrition Program to Prevent Obesity:** works to increase access to healthy food and safe places to be physically active in order to prevent obesity and other chronic diseases. Program goals are reached through policy and environmental changes. The program collaborates with other stakeholders to advocate for statewide policy changes, provide training and technical assistance to local communities and provide support for local initiatives. Major initiatives include Missouri Livable Streets, healthy corner stores and worksite wellness, including support for nursing mothers in the workplace.
- **The Abstinence Education Grant Program:** is funded by the Administration for Children and Families at the Department of Health and Human Services. Funding is provided for communities to deliver Abstinence Education to high-risk youth, ages 10 to 17, based on criteria identified by the funding source. The main goals of the program are to reduce teen pregnancy, decrease the rate of sexually transmitted disease, expand foster parent/youth communication and increase the percentage of high school graduates.
- **Faith-Based Initiatives:** is a developing initiatives targeted to harness efforts of the faith-based community to deliver public health messages to a hard-to-reach/hard-to-convince segment of the population. Initial efforts for this initiative are to gather information regarding current faith-based efforts within the Department of Health and Senior Services (i.e., disaster preparedness, heart disease, cancer, obesity and nutrition).
- **Bureau of Cancer and Chronic Disease Control (CCDC):** administers services and programs to assist individuals who have a noncommunicable, chronic disease or disability, and promotes recognition of signs and symptoms, screenings and other early intervention strategies (including Chronic Disease Self-Management programs) to lessen the impact of the disease and disability.
- **Comprehensive Cancer Control Program:** partners with individuals, professionals and cancer survivors who share expertise, resources and ideas to develop a statewide cancer plan. The program and its partners support healthy lifestyles, recommend cancer screenings, educate people about cancer symptoms, increase access to quality cancer care and enhance cancer survivors' quality of life.
- **Show Me Healthy Women (SMHW):** provides free breast and cervical cancer screening and diagnostic services to low-income, uninsured or underinsured women aged 35 years and older to reduce the mortality rate of breast and cervical cancer in Missouri women. The program is funded by the Centers for Disease Control and Prevention, general revenue and donations. Most women diagnosed with breast or cervical cancer through the program are eligible for free treatment under the Breast and Cervical Cancer Treatment Act (Medicaid).
- **Arthritis and Osteoporosis Control Program:** promotes optimal health and quality of life for all Missourians affected by arthritis, osteoporosis, lupus, rheumatic diseases and related musculoskeletal conditions.
- **Asthma Prevention and Control Program:** works to improve the capacity of Missouri's public health system to define and reduce the burden of asthma. Program services include linking existing resources and partners, maintaining comprehensive surveillance and evaluation and providing technical assistance for local control efforts.
- **Diabetes Prevention and Control Program:** addresses diabetes prevention and diabetes complications by influencing change at the policy, environmental, health systems and community levels.
- **Heart Disease and Stroke Prevention Program:** addresses the ABC's of heart disease and stroke prevention, with the main focus on preventing and control-

ling high blood pressure and reducing sodium intake. The ABCs include: Aspirin, (increase low-dose aspirin therapy according to recognized guidelines); blood pressure, (prevent and control high blood pressure, reduce sodium intake); cholesterol (prevent and control high blood cholesterol) and smoking (increase the number of smokers counseled to quit and increase availability of no or low-cost cessation products).

- **Organ and Tissue Donor Program:** works to maintain a statewide, confidential registry of potential organ and tissue donors that is available to procurement agencies and individual registrants 24/7. The program works with state and national partners to develop and implement initiatives to increase awareness about the benefits of donation and how to enroll in the registry. An advisory committee makes recommendations related to priorities, development and implementation of program activities, registry management and strategic planning. The program works with the Department of Revenue to aid program reach and registry operations.
- **WISEWOMAN Program:** provides services for low-income, underinsured women age 40 and older who are clients of the Show Me Healthy Women Program. Services include health screenings for heart disease risk factors, such as high cholesterol, high blood pressure, obesity and diabetes. In addition, WISEWOMAN risk counseling and lifestyle education helps women eat healthier, be more physically active and quit smoking to reduce their risk for heart disease.
- **Bureau of WIC and Nutrition Services:** is a short-term intervention program designed to influence lifetime nutrition and health behavior in a targeted, at-risk population. WIC provides specific nutrition education to pregnant, breast-feeding and postpartum women, as well as infants and children under the age of 5 who are at-risk and meet financial eligibility requirements. This serves to meet enhanced dietary needs during periods of crucial physiological development. WIC also administers breast-feeding support programs, such as the Breastfeeding Peer Counseling Program, and initiatives to increase breastfeeding duration rates, such as making breast pumps available to WIC participants returning to work or school. The statewide breastfeeding coordinator also promotes initiatives to increase breast-feeding initiation and duration rates among

the general public through Missouri Breast-feeding Month activities and the Missouri Show Me 5 Hospital initiative.

- **Bureau of Community Food and Nutrition Assistance Programs:** provides meal subsidies to eligible organizations that feed infants, children and youth, and provides food packages for low-income elderly persons.
- **Child and Adult Care Food Program:** is a federal entitlement program to improve the nutrient intake of participants in licensed childcare centers, licensed family child care homes, licensed adult day care centers, emergency homeless shelters and after-school programs.
- **Summer Food Service Program:** serves to improve the nutrient intake of low-income children when school is not in session, which reduces the risk for health problems, enhances children's learning capabilities and helps them succeed in school. The program also improves the quality of the summer programs offered in low-income areas and provides summer employment opportunities in local communities.
- **Commodity Supplemental Food Program:** works to improve the nutrient intake of low-income elderly adults by providing commodity food packages specially formulated to provide additional sources of iron, calcium, protein and vitamins A and C.

The **Section of Epidemiology for Public Health Practice** serves as the scientific authority on issues related to the control and prevention of diseases and health risk behaviors in the state of Missouri. It houses the resources necessary to operate and maintain major public health information systems, the state's vital records and statistics, community health information and medical and public health epidemiology resources necessary to prevent, intervene and control diseases and conditions impacting the health of Missourians. The section is composed of the following:

- **Office of Epidemiology:** uses science to guide and develop public health practices; monitors health status and health risk behaviors through effective use of public health surveillance systems; promotes evidence-based public health interventions; and provides epidemiologic consultation for maternal and child health communicable disease/environmental health, and chronic disease and nutritional health initiatives.
- **Information Support Unit:** is responsible for communication of health information

to support public health activities and initiatives. The staff serves as an integral part of preventive health care programs, such as the smoking cessation campaign, cancer detection programs, treatment and management of obesity programs, genetics and healthy childhood and child nutrition assistance and education services.

- **Bureau of Vital Records:** maintains the central registry of births, deaths, fetal deaths (after 20 weeks gestation, but before birth) and reports of marriages and dissolutions of marriages for the state of Missouri. The registry of births and deaths extends back to 1910, while the registry of marriages and dissolution of marriages extends back to 1948. The bureau also corrects vital records as authorized by law; files and issues certified copies of births, deaths and fetal reports; issues statements relating to marriages and dissolution of marriages; and prepares new certificates for adoptions and legitimating.
- **Bureau of Health Care Analysis and Data Dissemination:** collects, analyzes and distributes health-related information that promotes the understanding of health problems and needs in Missouri. Data generated by the bureau aid and guide the planning, development and evaluation of programs and services of the department, as well as the health-related activities of other agencies, institutions and organizations. The bureau provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports for the department; disseminates health data via the Internet and other media; and provides health data and statistics as requested by researchers, public health professionals, legislators, media, educators and the public. The bureau is responsible for maintaining and enhancing Internet-based data and statistical resources such as the Community Data Profiles, the Missouri Information for Community Assessment and the Missouri Health Care Associated Infection Reporting System.
- **Bureau of Vital Statistics:** analyzes and distributes vital statistics and related information to promote the understanding of health problems and needs in Missouri, and also spotlights improvements and progress in the general health status of Missourians. The bureau also maintains the needed vital statistics infrastructure; provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports

for the department; disseminates aggregated health data and statistical reports via the Internet and other media; and provides vital statistics data and oversight to meet data needs of researchers, public health professionals, legislators, media, educators and the public. The bureau is also responsible for quality control of the statistical information on vital records (i.e. births, deaths, fetal deaths, marriages, dissolution of marriages) and induced terminations of pregnancy; ensures compliance with the National Center for Health Statistics, Vital Statistics Cooperative Agreement; analyzes data on vital events and other health status measures; publishes monthly, annual and periodic special statistics; develops and updates various linked data systems used for surveillance of health problems and the evaluation of public health programs; and prepares vital statistics data and maternal and child health indicator data for the Web-based Community Data Profiles and the Missouri Information for Community Assessment data query system.

The **Section for Environmental Public Health** is involved in ensuring environmental hazards that pose unnecessary health risks to the public are identified and appropriate steps are taken to protect the public's health. The section provides services and activities that include food safety, food recalls, general safety and sanitation inspections, evaluation of health risks due to exposure to hazardous substances and guidance involving environmentally related health hazards. The section contributes to the Department of Health and Senior Services' emergency response to public health emergencies and natural disasters, including chemical and radiological terrorism. The section is composed of the following:

- **Bureau of Environmental Health Services:** protects the health of all Missourians and visitors to the state by ensuring healthy environments. There are four unique environmental sanitation programs in the bureau: the Food Safety Program, the Environmental Child Care Program, the Lodging Program and the On-site Wastewater Treatment System Program.
- **Retail Food Safety and Food Processing Program:** is responsible for oversight of all retail food establishments (including restaurants, school food service, temporary food events and grocery and convenience stores), frozen desserts and food processing/storage facilities throughout the state. There are approximately 28,000 retail food establishments, 2,150 frozen dessert facilities and 1,654 food processing/storage facilities statewide.

The program minimizes the potential risk of foodborne illness and injury and provides food safety training to both industry and regulatory personnel. The program responds to complaints and emergencies involving regulated products.

- **Lodging Program:** licenses approximately 1,600 lodging establishments (hotels, motels, bed and breakfasts and resorts) statewide. The program issues licenses after determining compliance with applicable rules and regulations, provides training to local public health agencies and responds to complaints and emergencies involving lodging establishments.
- **Environmental Child Care Program:** serves approximately 180,000 children statewide. The program oversees annual sanitation inspections of more than 4,200 regulated child care providers to ensure sanitary and safe practices are utilized when caring for children and provides training to local public health agencies. In addition, the program responds to complaints and emergencies regarding environmental childcare issues.
- **On-site Wastewater Treatment System Program:** establishes sanitation standards and ensures the applicable onsite systems are in compliance with these standards. In addition, the program trains and provides licensure for approximately 1,970 professionals who install, inspect and repair on-site systems in accordance with sanitation standards set forth by law. The program assists the public and local public health agencies with questions and concerns, and responds to emergency situations.
- **Bureau of Environmental Epidemiology:** is involved in the investigation and prevention of diseases related to the environment. The bureau's efforts focus on diseases associated with exposure to chemical and physical agents in our environment. Services include:
  - Performing health assessments and quantitative risk assessments of hazardous waste sites;
  - Providing public health consultation and toxicological consultation for emergencies involving chemicals and pesticides;
  - Implementing the state Childhood Lead Poisoning Prevention Program;

- Providing consultation, technical assistance and responding to issues affecting private water supplies;
- Providing professional and public information on radon and other indoor air-quality issues;
- Providing technical assistance to local public health agencies and communities on environmental public health issues;
- Regulating and licensing professionals who remove lead hazards from buildings and providing accreditation training to providers; and
- Conducting environmental investigations and assessments.

The **Section for Disease Prevention** principal unit investigates the cause, origin and method of transmission of communicable diseases. The interrelated services of this section focus on disease surveillance, prevention and control. This section focuses on communicable diseases, tuberculosis, zoonoses, sexually transmitted diseases (STDs) and HIV/AIDS. The section is integral to the Department of Health and Senior Services' response to public health emergencies, natural and biological disasters and terrorism. The section ensures rapid detection and response through a comprehensive surveillance system operated by public health staff who are prepared through expertise and training to detect diseases/conditions that may indicate an emergency/bioterrorism event. The Section is composed of the following:

- **Bureau of Communicable Disease Control and Prevention:** provides prevention, and intervention programs related to 91 reportable communicable (or infectious) diseases and conditions of public health significance in Missouri. Many of these diseases are emerging infections (such as Multi-drug Resistant Tuberculosis, Cryptosporidiosis, Paragonimiasis and Novel Influenza).
- **Bureau of HIV, STD and Hepatitis:** provides comprehensive prevention, intervention and care programs targeting HIV/AIDS, syphilis, gonorrhea, chlamydia, hepatitis B (including perinatal HBV) and hepatitis C. Services include:
  - Providing guidelines, recommendations, training and technical assistance or consultation to practicing physicians, local public health agencies and community-based providers on HIV disease, certain STDs and hepatitis B and C; coordination of disease outbreak investigations; disease investigation control activities; and analysis of data.
  - Providing HIV counseling, testing and referral.

- Providing HIV/STD/hepatitis outreach, health education and risk-reduction programs statewide.
  - Collaborating with community members, community-based organizations and other stakeholders throughout the state who serve on the HIV/STD Prevention Community Planning Group and various other advisory bodies.
  - Collaborating with local, state and federal agencies as well as community-based organizations to ensure comprehensive health care and supportive services to individuals living with HIV/AIDS through a statewide case management system.
  - Administering the AIDS Drug Assistance Program, Ryan White Title II, Housing Opportunities for People With AIDS and Medicaid AIDS Waiver services to eligible low-income Missourians living with HIV who have no other access to health care and support services.
  - Coordinating the perinatal hepatitis B program, in which pregnant women with the virus are followed through delivery to prevent transmission of the disease to their newborns.
- **Bureau of Reportable Disease Informatics:** provides surveillance programs for 91 reportable diseases in Missouri. Services include:
    - Conducting epidemiological studies, identifying communicable disease surveillance data needs, designing data collection processes/systems, developing and maintaining data systems and datasets, analyzing and interpreting data at regular intervals to track trends and providing regular reports on these analyses.
    - Maintaining a statewide surveillance system (WebSurv) and analysis of morbidity to identify trends and risk factors.
    - Maintains the Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE), a statewide syndromic surveillance system that analyzes chief complaints from hospitals, emergency rooms, over-the-counter drug sales and poison control center data.
  - **Office of Veterinary Public Health:** conducts activities related to the prevention and control of zoonotic diseases that might be transmitted from animals native to Missouri, or accidentally through normal trade, commerce or an act of bioterrorism.
    - Acts as a liaison with other agencies such as the Missouri departments of Agriculture and Conservation to maintain current knowledge of diseases occurring in animal populations that could affect humans.
    - Conducts specific disease prevention programs, including the Rabies Program, which focus on consultations with medical providers to assess patient risk factors, education of the public, vaccination of animals and other preventive measures.
    - Coordinates seasonal mosquito surveys to examine the prevalence of mosquito-borne pathogens (like West Nile virus) by contracting with local health agencies and publishes the results on the DHSS website and a national database.
    - Monitors the worldwide occurrence of vector-borne disease agents that could be used in a bioterrorism attack or introduced accidentally into North America and assists the department in developing response plans to address these situations.
    - Facilitates local public health agencies' capacity to conduct tick- and mosquito-borne disease prevention activities by providing educational materials and developing locally based outreach strategies.

## Division of Regulation and Licensure

The **Division of Regulation and Licensure (DRL)** oversees licensure and regulation activities for child care facilities, long-term care facilities and health care facilities. In addition, the division oversees the Certificate of Need Program, the Board of Nursing Home Administrators and the Family Care Safety Registry. The division enforces statutory and regulatory requirements to ensure the safety, health, welfare and rights of children and residents to long-term care and other health care facilities.

The **Family Care Safety Registry** serves as a resource for background screening information maintained by various state agencies. Information accessed by the registry includes Missouri open criminal records, the sex offender registry, the child abuse/neglect registry, the department's employee disqualification registry, child care license revocations and foster parent license denials, revocations and suspensions. In addition to the needs of families selecting an individual for a private employment arrangement, many employers of child care, elder-care and personal-care workers are required to obtain background

screening information for staff in order to obtain or maintain licensure or to be in compliance with state regulations. The registry maintains a toll-free call center (866) 422-6872; is staffed from 8 a.m. to 3 p.m., Monday through Friday; and a website [health.mo.gov/safety/fcsr/](http://health.mo.gov/safety/fcsr/).

The **Missouri Board of Nursing Home Administrators:** establishes minimum standards for licensing nursing home administrators and residential care and assisted living administrators; provides testing opportunities for qualified applicants; approves and monitors continuing education programs designed for licensed administrators; renews the licenses of qualified licensees; and conducts licensee disciplinary hearings.

The **Certificate of Need Program (CONP):** The Missouri Health Facilities Review Committee (MHFRC), with the assistance of the CONP staff, carries out its responsibilities as set out in the CON statute to address issues of community need, accessibility, cost containment and other community health services factors. The MHFRC reviews substantial health capital expenditures and expenditures for major medical equipment. The board is made up of members from the legislature and the public sector appointed by the governor.

The **Section for Health Standards and Licensure (HSL):** is responsible for licensing and regulating a wide variety of health care entities, investigating complaints levied against these entities, performing inspection activities for numerous Medicare-certification programs and also ensuring the safe and legal handling and distribution of controlled substances in Missouri. The section consists of six bureaus: Ambulatory Care; Emergency Medical Services; Home Care and Rehabilitative Standards; Hospital Standards; Narcotics and Dangerous Drugs; and Outpatient Healthcare.

- **Bureau of Ambulatory Care:** administers the state licensing program, federal survey activities and complaint investigations for all Missouri freestanding ambulatory surgical centers, birthing centers, abortion facilities, mammography providers and medical facilities that use ionizing radiation.
- **Bureau of Emergency Medical Services:** licenses, inspects and investigates complaints involving Emergency Medical Technicians (Basic, Intermediate and Paramedic) and ground and air ambulance services.
- **Bureau of Home Care and Rehabilitative Standards:** conducts on-site surveys and complaint investigations for compliance with state and federal regulations involving home-health agencies, hospices, comprehensive outpatient rehabilitation facilities and outpatient physical therapy providers.



JEANNE SERRA  
Director, Division of Regulation  
and Licensure

- **Bureau of Hospital Standards:** licenses all applicable Missouri hospitals in the areas of fire safety, sanitation, nursing service, dietary service, organization and administration, and conducts federal hospital survey and complaint investigation activities related to certification of providers of services participating in the Title XVIII (Medicare) and Title XIX (Medicaid) programs. The bureau also performs the review and designation of hospitals seeking to be recognized as a stroke center, a STEMI center or a trauma center as part of the Time Critical Diagnosis System.
- **Bureau of Narcotics and Dangerous Drugs:** maintains a registry of the individuals and firms who prescribe, dispense or otherwise conduct activities that involve controlled substances and inspects and investigates firms and individuals who lawfully manufacture, distribute or dispense controlled substances.
- **Bureau of Outpatient Healthcare:** conducts survey and complaint investigation activities related to certification of providers, including laboratories participating in the CLIA program, end-stage renal disease facilities and rural health clinics.

The **Section for Child Care Regulation (SCCR)** is responsible for ensuring the safety and health of children while in the care of licensed and regulated child care facilities. The section has the statutory authority to discipline licensed child care facilities. The section:

- Conducts twice-yearly inspections of family child care homes, group child care homes and child care centers.
- Conducts annual health and safety inspections of license-exempt child care facilities.
- Conducts renewal inspections for licensed child care facilities every two years.

- Investigates complaints of child care regulations and/or statute violations in child care facilities.
- Provides technical assistance, blue print reviews and facility review conferences with licensed and regulated child care facilities.
- Reviews children's health records for appropriate immunization for communicable vaccine preventable childhood diseases.
- Ensures fire safety requirement for licensed and regulated child care facilities are maintained.
- Ensures sanitation standards for licensed and regulated child care facilities are maintained.

The **Section for Long-Term Care Regulation (SLCR)** is responsible for ensuring the safety, health, welfare and rights of persons residing in long-term care facilities. The section:

- Inspects and licenses adult day care centers, adult residential care, assisted living, intermediate care and skilled nursing facilities.
- Investigates complaints of abuse or neglect at long-term care facilities.
- Reviews and approves plans for proposed health care facilities.
- Investigates complaints for any allegation of failure to comply with all rules and regulations.
- Investigates complaints of misuse of resident funds in long-term care facilities.
- Reviews applications for licenses to operate a long-term care facility.
- Inspects and conducts utilization reviews, and determines client eligibility for intermediate care facilities for persons with mental disabilities.
- Implements appropriate rules and regulations in accordance with the Omnibus Nursing Home Act and the U.S. Department of Health and Human Services, and determines compliance with Medicaid/Medicare requirements in intermediate care and skilled nursing facilities.

## Division of Senior and Disability Services

The **Division of Senior and Disability Services** serves as the state agency charged with protecting seniors and adults with disabilities from abuse, neglect and financial exploitation. Additionally, the division serves as the State Unit on Aging, carrying out the mandates for the state of Missouri regarding programs and services for seniors and

adults with disabilities. The division is responsible for oversight and implementation of programs designed to maximize independence and health/safety for seniors and adults with disabilities who choose to remain independent in the community by administering state and federally funded home and community-based programs.

The **Long-Term Care Ombudsman Program** advocates for the rights of residents in long-term care facilities. An ombudsman is someone who "speaks on behalf of another." Through the work of regional ombudsman coordinators (who are employees or contractors of the Area Agencies on Aging) and many volunteers, residents and their families receive assistance with questions and are empowered to resolve complaints. The program also provides educational forums and information to the public regarding issues dealing with long-term care facilities.

The **Bureau of Central Registry Unit (CRU)/ Adult Abuse and Neglect Hotline and Home and Community Based Services (HCBS) Call Center** maintains the statewide toll-free number (800-392-0210) for reporting alleged abuse, neglect and financial exploitation of persons age 60 and older and adults with disabilities between the ages of 18 and 59. All information obtained during investigations is confidential. The hotline operates from 7 a.m. to midnight, seven days a week, 365 days a year. The number to call to make a referral for Medicaid HCBS Services is (866) 835-3505.

Reports of abuse, neglect or exploitation registered at CRU include those of individuals living in a community setting (such as a private residence or apartment), as well as those residing in state-licensed, long-term care facilities (such as a nursing home or residential care facility). The CRU also registers reports from other care settings, such as hospitals, home health agencies, hospice programs, other entities and certain state programs serving eligible adults.

The Missouri Share Care Tax Credit Registry is maintained at the CRU. Shared Care provides a state tax credit to help qualifying families offset the costs of caring for an elderly person age 60 or older.

The Home and Community Based Services Call Center serves as the statewide, centralized intake point for Medicaid (TXIX) funded in-home services authorized through the Division of Senior Disability Services. Referrals are initially screened at the call center for preliminary eligibility.

The **Bureau of Senior Programs** is responsible for statewide implementation of the federal Older Americans Act. For the act, states must designate planning and service areas to develop and implement programs and services for older persons at

the local level. Missouri has ten Area Agencies on Aging (AAAs), each responsible for providing services and overseeing programs within specifically defined geographic boundaries. Within the mandates of the act, priority is given to serving older adults with the greatest social and economic need with a focus on serving low-income and minority seniors. Under the direction of the bureau chief, staff:

- Conducts periodic monitoring reviews of the local programs to verify compliance with state and federal guidelines, and to validate program and service effectiveness, and
- Provides training and technical assistance to AAA staff members and their boards as requested, keeping them apprised of new developments in the field of aging and federal and state policies and procedures.

Each AAA is allowed flexibility in providing the services most needed within its planning and service area. Each AAA:

- Is required to submit an area plan for review and approval in order to receive funding to carry out various provisions of the Older Americans Act at the local level;
- Administers the nutrition program—both congregate and home-delivered meals—and nutrition education activities;
- Provides services to support family caregivers, ombudsman services, information about the prevention of abuse, neglect and exploitation of seniors and issues relating to elder justice; and
- Provides funding for access services, legal services and in-home services. Access services include transportation and Information and Assistance (I&A) and general outreach and advocacy activities. (In-home services include homemaker chore, personal care and respite.)
- AAAs may also provide one or more of the following services: minor home modification, counseling, adult day care, telephone reassurance, friendly visiting, case management and volunteer recruitment.
- **Special Investigations Unit:** investigates cases of elder abuse/neglect and financial exploitation that may result in referrals to local prosecutors for prosecution. The unit provides assistance to the divisions in the department by conducting training on investigation techniques, consulting for ongoing investigations and assisting to carry out the department's mission. The unit also provides educational outreach programs, informational training seminars and other related program activities to senior citizen



CELESTA HARTGRAVES  
Director, Division of Senior and  
Disability Services

groups, law enforcement agencies, prosecuting attorney personnel and other governmental entities and community groups in an effort to increase awareness of the threat of exploitation and abuse of elderly citizens.

- **Bureau of Systems and Staff Development:** is composed of two units: the Adult Protective Services (APS) Systems and Staff Development Unit, and the Home-and-Community-Based Services (HCBS) Systems and Data Reporting Unit.

The bureau supports the section by gathering and analyzing data elements to ensure accurate, secure and consistent data. The unit is the central point of contact for coordination with internal and external partners regarding computer data systems. The unit also provides education and training for division staff and external partners.

- **Bureau of Program Integrity:** is responsible for the interpretation, development, implementation and maintenance of Missouri home-and-community-based services and case management policies. Policy interpretation and technical assistance is provided to field staff, management, supervisors, aging network partners and other interested individuals. Policies are developed in compliance with the Medicaid and Division of Senior and Disability Services' *Code of State Regulations*, state and federal statutes, guidelines and rules.
- **Bureau of Home and Community Services:** is responsible for services and programs directly administered by the division involving eligible persons 60 years of age or older and adults with disabilities between the ages of 18 and 59. Through a comprehensive investigative or assessment process, the division determines the intervention and/or services necessary to meet the needs of each eligible adult. Under the

direction of the home and community services bureau chief, field staff:

- Investigates all reports of senior abuse, neglect and exploitation of non-institutionalized elderly.
- Intervenes on behalf of eligible adults believed to be at risk of injury or harm, including preparing cases for litigation based on investigative findings.
- Informs individuals considering long-term care about options to ensure individuals have the ability to make a decision about care and care settings.
- Authorizes temporary or short-term home and community-based services funded through Social Service Block Grant/general revenue for persons who need them.
- Authorizes in-home provider and/or consumer-directed services in the home or community through state and federal funding, which includes basic and advanced personal care, homemaker, chore, authorized nursing visits, counseling, basic and advanced respite, home-delivered meals and adult day health care.
- Oversees care plans developed in conjunction with seniors and persons with disabilities in their homes who are screened and determined to be medically eligible for nursing facility care and Medicaid-eligible (or potentially Medicaid-eligible).



# Department of Higher Education

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Telephone: (573) 751-2361 / FAX: (573) 751-6635  
[www.dhe.mo.gov](http://www.dhe.mo.gov)  
Email: [info@dhe.mo.gov](mailto:info@dhe.mo.gov)

The Coordinating Board for Higher Education (CBHE) was authorized by an amendment to the Missouri Constitution in 1972 and established by statute in the Omnibus State Reorganization Act of 1974. The nine board members are appointed by the governor and confirmed by the Senate. The term of appointment is six years. No more than five of the nine members may be affiliated with the same political party, and all members serve without compensation. The CBHE has statutory responsibilities relating to higher education programs and policies and oversees the activities of the Missouri Department of Higher Education (MDHE), which serves as the administrative arm of the CBHE.

The CBHE appoints the commissioner of higher education to head the MDHE and carry out administrative responsibilities to achieve the CBHE's desired goals for the state system of higher education, which serves more than 450,000 students through 13 public four-year universities, 13 public two-year colleges, one public two-year technical college, 26 independent colleges and universities, 150 proprietary and private career schools and 27 specialized nonprofit colleges.

The MDHE's primary responsibilities include identification of statewide planning for higher education, evaluation of institutional performance, review of institutional missions, development of specialization among institutions, submission of a unified budget request for public higher education to the governor and the General Assembly, establishment of guidelines to promote student transfer among institutions, approval of new degree programs offered by public colleges and universities, administration of the Proprietary School Certification Program and policy setting for and administration of student financial assistance programs.

The MDHE administers the following state student financial assistance programs: Access Missouri Financial Assistance Program; Missouri Higher Education Academic "Bright Flight" Scholarship Program; A+ Scholarship Program;



BETTY SIMS  
Chair, Coordinating Board for  
Higher Education



BRIAN FOGLE  
Vice Chair, Coordinating Board  
for Higher Education



CAROLYN MAHONEY  
Member, Coordinating Board for  
Higher Education



DALTON WRIGHT  
Member, Coordinating Board for  
Higher Education



DOUGLAS KENNEDY  
Member, Coordinating Board for  
Higher Education



DR. DAVID R. RUSSELL  
Commissioner, Coordinating  
Board for Higher Education

Advantage Missouri Program; Marguerite Ross Barnett Memorial Scholarship Program; Vietnam Veteran's Survivor Grant Program; Public Service Officer or Employee's Child Survivor Grant Program; Wartime Veteran's Survivors Grant Program; Minority Teaching Scholarship; and the Minority and Underrepresented Environmental Literacy Program. During the state fiscal year 2014, the MDHE administered approximately \$107 million in state-based student financial assistance to more than 70,000 students.

The MDHE also administers the Missouri Student Loan Program, the state-designated guaranty agency for the Federal Family Education Loan Program (FFELP). The Healthcare and Education Affordability Reconciliation Act went into effect July 1, 2010, eliminating FFELP and mandating that new federal student loans would be disbursed through the Federal Direct Loan Program. As a result, the MDHE maintains its existing \$2.1 billion loan guarantee portfolio but will not guarantee new loans issued from the federal government.

In addition, the MDHE works to increase awareness among Missourians regarding post-secondary education and student financial assistance opportunities. Through its student loan default prevention initiatives, the MDHE strives to help students avoid loan default and credit card debt.

The MDHE also has administrative responsibility for several grants as well as organizational responsibility for the Missouri State Anatomical Board.

### Missouri Coordinating Board for Higher Education

**Sims, Betty**, (R), chair, St. Louis, June 2016;  
**Fogle, Brian**, (D), vice chair, Springfield, June 2018;  
**Mahoney, Carolyn**, (D), secretary, Jefferson City, June 2018;  
**Wright, Dalton** (R), member, Lebanon, June 2014;  
**Kennedy, Douglas** (D), member, Poplar Bluff, June 2016;  
**Vacancies** (4).

### Missouri State Anatomical Board

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 M263 Medical Sciences Building., University of Missouri Columbia  
 Telephone: (573) 882-2288 / FAX: (573) 884-4612*

Established in 1887, the Missouri State Anatomical Board functions to receive “unclaimed” human bodies requiring burial at public expense and to distribute them for scientific study to certain qualified schools. The board, which operates under state law (194.120–180, RSMo), was transferred to the Department of Higher Education by the Omnibus State Reorganization Act of 1974.

In 1969, the board was designated a recipient for bodies donated under the Uniform Anatomical Gift Act (194.230, RSMo).

The day-to-day business of the anatomical board is handled through local anatomical boards or secretaries in Columbia, Kansas City, Kirksville and St. Louis. The annual meeting of



DR. PAMELA P. THOMAS  
 President, Missouri State  
 Anatomical Board



DR. JOHN MARTIN  
 Vice President, Missouri State  
 Anatomical Board

the entire board is held in July in Columbia. Officers are elected for two-year terms.

### Officers, Missouri State Anatomical Board

**Thomas, Dr. Pamela P.**, president, Department of Anatomy, Kansas City University of Medicine and Biosciences, Kansas City 64106, Telephone: (816) 654-7533, pthomas@kcumb.edu;

**Martin, Dr. John**, vice-president, Center for Anatomical Sciences and Education, Department of Surgery, St. Louis University School of Medicine, St. Louis 63104, Telephone: (314) 977-8045, martinj2@slu.edu;

**Maddux, Dr. Scott**, Secretary/Treasurer, Department of Pathology and Anatomical Sciences, University of Missouri School of Medicine, Columbia 65212, Telephone: (573) 884-7303, madduxs@health.missouri.edu.

### University of Missouri System

[www.umsystem.edu](http://www.umsystem.edu)

The University of Missouri has provided teaching, research and service to Missouri since 1839 and added economic development as its fourth mission in 2004. With campuses in Columbia, Kansas City, Rolla and St. Louis, plus a statewide Extension program and a comprehensive health care system, the university serves more than 77,000 students, more than 37,000 employees, and nearly a half million alumni worldwide.

The mission of the University of Missouri, as a land-grant university and Missouri’s only public research and doctoral-level institution, is to discover, disseminate, preserve and apply knowledge.

The University of Missouri awards more than 17,000 degrees annually. The university offers doctoral degree programs as well as professional



**DONALD L. CUPPS**  
Chair, University of  
Missouri Board of Curators



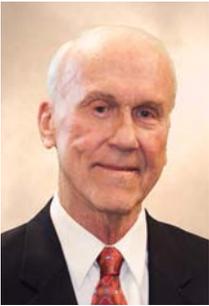
**PAMELA QUIGG HENRICKSON**  
Vice Chair, University of  
Missouri Board of Curators



**MAURICE B. GRAHAM**  
Member, University of  
Missouri Board of Curators



**JOHN R. PHILLIPS**  
Member, University of  
Missouri Board of Curators



**PHILLIP SNOWDEN**  
Member, University of  
Missouri Board of Curators



**YVONNE SPARKS**  
Member, University of  
Missouri Board of Curators



**DAVID L. STEELMAN**  
Member, University of  
Missouri Board of Curators



**DAVID L. STEWARD**  
Member, University of  
Missouri Board of Curators

degrees in law, medicine, optometry, pharmacy, dentistry and veterinary medicine.

The university attracts more than \$304 million annually in grants and contracts for research in a wide range of disciplines, including medicine, agriculture, engineering and life sciences. The university's seed funding programs help develop and move university technologies to the marketplace, and its network of research parks and incubators encourage economic growth across the state.

The University of Missouri is governed by a nine-member Board of Curators appointed by the governor and confirmed by the Senate.

The board also has a non-voting position for a student representative.

The university's chief administrative officer is the president. Each campus is directed by a chancellor.

## Members, Board of Curators

**Cupps, Donald L., (D)**, chair, Cassville, Jan. 1, 2017;

**Henrickson, Pamela Quigg, (R)**, vice chair, Jefferson City, Jan. 1, 2017;

**Graham, Maurice B., (D)**, Clayton, Jan. 1, 2021;



**TRACY MULDERIG**  
Student Representative  
University of Missouri  
Board of Curators



**MICHAEL MIDDLETON**  
Interim President  
University of Missouri System

**Phillips, John R., (D)**, Kansas City, Jan. 1, 2019;  
**Snowden, Phillip H., (D)**, Kansas City, Jan. 1, 2021;

**Sparks, Yvonne S., (D)**, St. Louis, Jan. 1, 2021;

**Steelman, David L., (R)**, Rolla, Jan. 1, 2021;

**Steward, David L., (R)**, St. Louis, Jan. 1, 2017;

**Mulderig, Tracy**, student representative, non-voting, St. Louis, Jan. 1, 2016.

## University of Missouri

Telephone: (573) 882-2121

[missouri.edu](http://missouri.edu)

Email: [mu4u@missouri.edu](mailto:mu4u@missouri.edu)

The University of Missouri was founded in 1839 in Columbia as the first public university west of the Mississippi River. Today, with a record enrollment of more than 35,000 students, 13,000 full-time employees and 296,000 alumni worldwide, Missouri's flagship university is a \$2.1 billion enterprise and an important investment for the state and nation.

Based on quality of teaching, research and scholarship, MU is one of only 34 public U.S. universities to be selected for membership in the prestigious Association of American Universities (AAU).

Missouri's largest and most comprehensive university, MU has more than 300 degree programs through 18 colleges and schools, and is one of only six public institutions nationwide that can claim a medical school, college of veterinary medicine and a law school on the same campus.

Mizzou students earn 27 percent of all bachelor's degrees, 23 percent of master's degrees and 62 percent of doctoral degrees granted by the state's public universities. Roughly one-third of degrees awarded (more than 3,200 annually) are in science, technology, engineering, mathematics or health fields.

MU spends about \$240 million a year on scientific research, accounting for 70 percent, on average, of the research dollars flowing to Missouri's public universities. Known for a collaborative, interdisciplinary culture, Mizzou has incomparable expertise and resources on a global scale in four areas: Food for the Future, One Health/One Medicine, Media of the Future and Sustainable Energy.

As a land-grant institution, MU serves and unifies the state via extension programs, a comprehensive health system, two museums and an NCAA Division I athletic program that competes in the Southeastern Conference.

The historic 1,265-acre campus is a botanic garden, offering visitors 42,000 plants and trees in numerous thematic and special collection settings.

### College of Agriculture, Food and Natural Resources (CAFNR)

[cafnr.missouri.edu](http://cafnr.missouri.edu)

The College of Agriculture, Food and Natural Resources is at the center of ensuring sustainability for future generations by infusing research, collaboration and science-based technology with confidence, creativity, conscience and commitment.



HENRY (Hank) FOLEY  
Interim Chancellor  
University of Missouri-Columbia

CAFNR, established in 1870 under the Morrill Act, offers bachelor and graduate degrees in agriculture; agribusiness management; agricultural economics; agricultural education; science and agricultural journalism; agricultural systems management; animal sciences; biochemistry; fisheries and wildlife; food science and nutrition; forestry; hospitality management; parks, recreation and tourism; plant science; and soil, environmental and atmospheric sciences.

Research strengths include agricultural policy, biotechnology, plant and animal genomics, animal reproductive biology, nutrition, production and pest management, agroforestry and environmental sciences. Research is conducted in a system of Agricultural Research Centers located throughout the state to address unique regional needs. This is geared to making the most effective use possible of the state's natural resource base, including people resources.

Through extension, CAFNR conducts educational activities through agriculture and natural resources and community development programs in agribusiness management, integrated crop management, livestock production systems, horticulture and forestry, environmental quality, rural policy and community economic and entrepreneurial development.

### College of Arts and Science

[coas.missouri.edu](http://coas.missouri.edu)

Established in 1841, the College of Arts and Science is the oldest and largest division of the university. The college provides its more than 10,000 undergraduate and graduate students with liberal-education programs in fine and performing arts, humanities and social and natural sciences.

The College of Arts and Science offers undergraduate and graduate programs ranging from art to religious studies, biology to political science, geology to theater. Graduates of the college in-

clude a Golden Globe Award-winning actor, an Academy Award-winning actor, a former deputy director of the CIA, a physicist/astronaut, Missouri's first poet laureate, a legendary cartoonist and three current United States senators.

The Undergraduate Research Mentorship Program encourages students to collaborate on research with faculty members. Administered by a faculty committee, the program is an opportunity for rising juniors to cooperate actively with faculty mentors, learning firsthand about the natural integration of research and teaching. Other programs include the Summer Repertory Theatre program and a summer field camp in Wyoming for geology students.

The renowned faculty supplement their achievements in the classroom with significant research, scholarly interpretation, writing and creative production. Faculty include three members of the National Academy of Sciences and one member of the Royal Society of Canada; a recipient of the National Medal of Science; internationally recognized mathematicians; top experts in psychology; winners of the American Book Award and the American Academy of Arts and Letters' Academy Award in Literature; a former astronaut; physics researchers working to reduce the nation's dependence on foreign oil; and a finalist for a national teaching prize.

The college boasts two museums: The Museum of Art and Archaeology, which possesses the third-most extensive art collection in Missouri, and the Museum of Anthropology, which is the only one of its kind in the state.

The Brain Imaging Center accommodates researchers from across the campus and is accessible to other academic institutions as well as technological, scientific and pharmaceutical industries that need imaging of the body and brain. The accessibility to the magnetic resonance imaging technology solely for research sets MU apart from other universities that have restricted access to hospital equipment.

## Trulaske College of Business

[business.missouri.edu](http://business.missouri.edu)

The Trulaske College of Business, founded in 1914, today enrolls more than 5,000 students. The college has four academic units – accountancy, finance, management, and marketing.

The college offers an undergraduate degree in business administration, a full-time MBA and an execMBA for working professionals, a 150-hour program that confers both undergraduate and master's degrees in accountancy, and Ph.D. programs in accountancy and business administration. These programs are nationally ranked and are fully accredited by the Association to Advance

Collegiate Schools of Business (AACSB) International.

For more than a century, the Trulaske College of Business has maintained a proud tradition of outstanding instruction, an experiential learning and impactful research. The college houses internationally known scholars in every academic unit. In addition, several faculty members hold editorial positions with academic journals, and others serve as officers in professional associations.

Student development and preparation is at the core of the college's 3D Learning Model. The Professional Development Program prepares students through workshops and a required internship, while Business Career Services provides placement assistance to graduating students. Other hallmark programs such as the Allen Angel Capital Education Program, the Entrepreneurship Alliance and MBA Consulting provide experiential learning opportunities in addition to rigorous coursework.

With approval by the Board of Curators, the University of Missouri's business school was named the Robert J. Trulaske, Sr. College of Business in October 2007. The naming recognizes the business and personal achievements of alumnus Bob Trulaske and the unprecedented support of the college by the late Mr. and Mrs. Trulaske. More than 32,000 alumni of the college are contributing their expertise to the private and public sectors in every state and in a host of foreign countries.

## College of Education

[education.missouri.edu](http://education.missouri.edu)

In 1868, MU became the first public university in the nation to open a college specifically for the development of teachers. Today, the MU College of Education offers 24 undergraduate program areas and 20 graduate programs serving more than 1,200 undergraduates and 1,500 graduate students each year. The college consistently ranks among the best education colleges in the nation and has more than 40,000 living alumni.

The college offers bachelor's, master's, specialist and doctoral degrees in a wide range of programs. Graduates work in the private and public sectors as teachers, principals, superintendents, school counselors, special educators, researchers, policymakers, library specialists and in many other roles that support the education field.

In addition, the college collaborates with the MU Partnership for Educational Renewal (MPER). MPER is the largest school partnership in the nation and includes 365 designated schools in 22 districts across Missouri.

## College of Engineering

[engineering.missouri.edu](http://engineering.missouri.edu)

MU Engineering was the first college of engineering west of the Mississippi River. The college offers Bachelor of Science, Master of Science and doctoral degrees. Its departments and programs include bioengineering, chemical engineering, civil and environmental engineering, computer science, electrical and computer engineering, industrial and manufacturing systems engineering, mechanical and aerospace engineering and nuclear and information technology programs.

Engineering supports its educational programs with extracurricular and research opportunities for undergraduates. The college has approximately 3,220 undergraduates, with an average freshman ACT score of 28.2. There are more than 50 engineering student organizations that encourage the development of leadership, business, collaboration and social skills as well as an undergraduate honors research program. Faculty are entrepreneurial and interdisciplinary.

MU Engineering currently boasts 15 National Science Foundation CAREER Grant recipients among its faculty members. Faculty have established five college centers of expertise and success and seven signature programs.

Research at the centers is focused on technology that will help the elderly manage their health and remain independent; processing images vital to national security; seeking informatics solutions to biological and medical problems; and more. Signature programs include environmental engineering, supply chain management, production and manufacturing energy efficiency and computer security, among others.

## Harry S Truman School of Public Affairs

[truman.missouri.edu](http://truman.missouri.edu)

The mission of the Harry S Truman School of Public Affairs is to advance the knowledge and practice of governance in Missouri, the nation and beyond by informing public policy, educating for ethical leadership in public service and fostering democratic discourse among citizens, policymakers and scholars.

The Truman School grew out of MU's well-regarded Department of Public Administration and builds on its 40-year history of professional education for public service careers.

The school offers Ph.D. and M.P.A. degrees, a joint M.P.A./J.D. with the MU Law School and a joint M.P.A./M.P.H. with MU's Public Health Program. Through affiliated centers and institutes, faculty conduct cutting-edge research, provide

consulting services to public and nonprofit organizations, deliver leadership training to public officials and bring academic expertise directly to policymakers.

Policy forums, roundtables with policymakers, lectures by distinguished visiting scholars and research symposia make for an exciting and highly relevant learning environment.

## College of Human Environmental Sciences

[hes.missouri.edu](http://hes.missouri.edu)

The college's mission touches the heart of humanity: to improve the quality of life for individuals and families where they live and work. Beginning with the basics—food, clothing, shelter, finances, family and community—Human Environmental Sciences (HES) concentrates on providing scientific solutions for contemporary challenges in human lives.

Rooted in the university since 1900 and established as a separate division in 1973, the college offers bachelor's and master's degrees in five departments: human development and family science, focusing on child development and education, family studies, child life and human development; textile and apparel management, focusing on apparel marketing and merchandising, international studies, product development and management; personal financial planning, with options in personal financial management services and personal financial planning; architectural studies, including interior design; and nutrition and exercise physiology, with emphases in dietetics, nutrition and fitness and nutritional sciences.

The MU School of Social Work educates leaders who meet challenges facing individuals and society in the areas of military social work, child welfare, community organization, criminal justice, domestic violence, employee assistance, family and children services, gerontology, homeless, hospice, juvenile justice, mental health, physical health, public welfare, schools, substance abuse and victim assistance.

The School of Social Work joined the College of Human Environmental Sciences in 1988. Bachelor of Social Work, Master of Social Work and a Doctorate of Philosophy in social work degrees are offered in the School of Social Work. MU's School of Social Work provides the only doctoral program for social work at a public institution in Missouri.

Through University of Missouri Extension, educational activities are transmitted to citizens of the state. Human Environmental Sciences' programs prepare students for professional positions

in business, industry, government, education, human services and research. Accreditation has been earned within specializations.

Recognized as a leading human sciences program in the United States, Human Environmental Sciences is unique among professional peers in its comprehensive use of advisory boards composed of industry experts to provide guidance and support for each department and the School of Social Work.

## Missouri School of Journalism

[journalism.missouri.edu](http://journalism.missouri.edu)

The Missouri School of Journalism is committed to improving democracy through the practice of journalism. The first school of its type in the world, the Missouri School of Journalism educates students for careers in journalism, advertising, public relations and related news and strategic communication fields by combining a strong liberal arts education with hands-on, experiential training in professional media.

The school offers the Bachelor of Journalism degree in six areas of emphasis. Advanced graduate studies lead to the Master of Arts degree and the Doctor of Philosophy degree in journalism. The Donald W. Reynolds Journalism Institute (RJI), a 50,000 square-foot facility on historic Francis Quadrangle dedicated in 2008, is committed to developing solutions for 21st-century journalism. RJI engages students, journalists, researchers and other citizens in programs to test new technologies and experiments with new approaches to producing, designing and delivering news, information and advertising.

## School of Law

[law.missouri.edu](http://law.missouri.edu)

The School of Law, established in 1872, has a collegial environment, reinforced by a small student body and a low faculty-student ratio. The intimacy of this setting, coupled with reasonable cost, consistently high bar passage rates, a network of alumni around the globe and access to top scholars in the legal world, make the School of Law one of the best values in the nation.

Students receive a traditional legal education paired with practical experience in such areas as trial practice and advocacy, negotiation and client interviewing and counseling. The School of Law offers a Juris Doctor degree, as well as a master's degree in dispute resolution, developed in 1999 as the first such program in the nation. In addition, the school offers ten dual degree programs with other departments on the University of Missouri campus in areas such as journalism, business and public affairs. The curriculum pro-

vides a solid foundation for graduates to take the bar examination and practice in any jurisdiction.

Students at the School of Law publish the highly regarded *Missouri Law Review*, *Journal of Dispute Resolution* and *Journal of Environmental and Sustainability Law*; represent the school on regional and national mock trial teams; organize a variety of philanthropic activities in honor of the school's emphasis on service; and hold a wide array of social activities focused on alleviating the stress of law school and enhancing the strong sense of community for which the law school is known.

## School of Medicine

[medicine.missouri.edu](http://medicine.missouri.edu)

The origin of medical education at MU can be traced to 1841, when the university affiliated with Kemper College in St. Louis. After offering a two-year preclinical sciences degree for much of the 1900s, the School of Medicine expanded to a comprehensive four-year medical degree program in 1955. Since awarding its first medical degrees more than 165 years ago, the University of Missouri has developed one of the nation's most progressive medical education programs and created a foundation for biomedical research growth. This is in keeping with the MU School of Medicine's tripartite mission of teaching, health and discovery.

MU is the number one provider of physicians for Missouri. Through the medical school's Rural Track Pipeline Program and other initiatives, many MU physician graduates practice in underserved areas throughout the state. The medical school's patient-based learning curriculum offers patient-centered learning in small-group settings and provides a number of opportunities for students to gain practical experience at clinics and hospitals.

MU physicians treat patients from every county in the state. The School of Medicine's more than 650 faculty physicians and scientists educate more than 1,000 medical students, resident physicians, fellows and others seeking advanced degrees. Their research is focused on life-saving discoveries that address the most prevalent health problems.

## Sinclair School of Nursing

[nursing.missouri.edu](http://nursing.missouri.edu)

The MU Sinclair School of Nursing (SSON) offers a full range of programs at the baccalaureate, master's and doctoral levels. The school is nationally accredited by the Commission of Collegiate Nursing Education and approved by the Missouri State Board of Nursing.

The undergraduate program prepares graduates to practice in a variety of health care settings. Undergraduate program options include a four-year Bachelor of Science in Nursing (B.S.N.), a distance mediated R.N. to B.S.N. degree and an accelerated B.S.N. for individuals with a baccalaureate degree in another area.

Students are prepared at the master's level in nursing education and nursing leadership. The Doctor of Nursing Practice (D.N.P.) prepares nurse administrators and advanced practice nurses as adult-gerontology and pediatric clinical nurse specialists as well as family, pediatric and family mental health nurse practitioners. The D.N.P. prepares nurse executives and clinical scholars to perform direct clinical practice, translate, disseminate and integrate evidence-based research into clinical practice and improve quality care and health outcomes.

The Ph.D. program prepares nurse scholars to assume leadership positions in research and educational settings. The Ph.D.-prepared nurse advances the discipline, conducts research and contributes to the development of social and health policy.

MU SSON graduates of the doctoral programs are prepared for a variety of leadership and scientific roles to advance health care and discover new knowledge.

Major categories of research within the school include: aging, living with chronic conditions and promoting healthy behavior/avoiding health risks. The MU SSON is committed to multi-disciplinary and interdisciplinary collaborations as a means of solving some of the most important health care dilemmas.

## School of Health Professions

[shp.missouri.edu](http://shp.missouri.edu)

The School of Health Professions educates highly qualified health care professionals committed to improving society and the health and well-being of individuals and communities through education, service and discovery in health, diagnostic and rehabilitation sciences. The school is credited with establishing the nation's first baccalaureate degree in respiratory therapy and, to the university's knowledge, has the nation's only master's program in diagnostic medical ultrasound. It is the nation's only health professions school to sponsor an adult day health care facility.

The school's six departments and nine accredited academic programs have a distinguished history, producing many well-respected internationally and nationally recognized professionals. Graduates of the departments of clinical and diagnostic sciences, communication science and

disorders, health psychology, health science, occupational therapy and physical therapy fill critical health care roles.

The school offers undergraduate degrees in athletic training, communication science and disorders, diagnostic medical ultrasound, health science, medical technology, occupational therapy, nuclear medicine, radiography and respiratory therapy. Graduate degrees are offered in communication science and disorders, diagnostic medical ultrasound, occupational therapy and physical therapy and post-doctoral training in health psychology.

Students gain valuable experience in the school's service and outreach centers, including The Adult Day Connection, MU Speech and Hearing Clinic, Robert G. Combs Language Preschool, neuropsychology clinics, adult and pediatric occupational therapy clinics, PhysZOU pro-bono physical therapy clinic and more than 800 fieldwork sites. At least 60 percent of the school's graduates remain in Missouri to practice, many of them filling critical roles in rural and underserved areas.

## College of Veterinary Medicine

[cvm.missouri.edu](http://cvm.missouri.edu)

The MU College of Veterinary Medicine has graduated more than 3,000 doctors of veterinary medicine (D.V.M.) in its history. The College of Veterinary Medicine's mission encompasses teaching, healing discovery and service. It is the only Missouri institution that awards the Doctor of Veterinary Medicine degree, graduating approximately 115 new veterinarians each year. The college also offers post-graduate specialty training to interns, residents and graduate students.

Most graduates enter private clinical practice, but others choose careers in government, industry and academia.

The college's teaching hospital is a state-of-the-art facility with 140,000 square feet of floor space spread over three clinics for companion animals, horses and farm animals. Clinical faculty provide both primary care and various sophisticated diagnostic procedures and treatment options not available in most private practices. Examples include magnetic resonance imaging, PET scans, hip replacement surgery, a treadmill for evaluation of lameness in horses and herd-health consultation for farmers. Each year, the hospital cares for approximately 17,000 hospitalized animals and thousands more on farms.

Through its research mission, the college fulfills a solemn obligation to advance the understanding of diseases affecting animals and people. People and animals share the same environ-

ment and are exposed to the same infectious organisms and environmental pollutants. It should come as no surprise, therefore, that animals and their owners develop many of the same diseases. This is the One Health/One Medicine concept. To pursue the causes of these conditions and develop treatments, faculty of the College of Veterinary Medicine collaborate extensively with colleagues in human medicine, agriculture, engineering and other scientific disciplines.

## Libraries

The MU Libraries include Ellis Library, the main library, and eight branch libraries: Columbia Missourian newspaper, engineering, geology, health sciences, journalism, mathematics, University Archives and veterinary medical. The MU Libraries have a collection of 3.2 million print volumes, including 49,000 journal titles.

Some library materials are housed in two off-campus storage facilities that contain more than one million volumes from all of the University of Missouri campus libraries. The libraries' website, [library.missouri.edu](http://library.missouri.edu), provides access to online resources, including the MERLIN (MU system) and MOBIUS (statewide) catalogs and over 195 online databases.

The university collections are frequently reinforced by gifts of friends and alumni. Outstanding gifts include an unpublished manuscript of Charlotte Bronte; the library of John G. Neihardt; the library and manuscripts of Mary Lago; the V.T. Hamlin "Alley Oop" collection; and the libraries of the late Dr. Frank Luther Mott (dean and professor of journalism), manuscripts of deputy minority counsel for the Senate Watergate Committee, Don Sanders and Pulitzer Prize winning playwright Lanford Wilson. Two other libraries, the Western Historical Manuscripts Collection and the library of the State Historical Society of Missouri, are open to faculty, students and the public for study and research. Most of the papers in the Western Historical Manuscripts Collection relate to the area of the Missouri River and Great Plains and include interesting correspondence, account books and diaries representing early and recent business, professional, political and social life.

The library of the State Historical Society of Missouri has an extensive collection of Missouri-ana and the early West and a painting collection including the works of George Caleb Bingham.

## University of Missouri Extension

[extension.missouri.edu](http://extension.missouri.edu)

University of Missouri Extension has its roots in federal acts, including the Morrill Land Grant

Act of 1862 and the Smith-Lever Act of 1914, which enabled the university to deliver the practical benefits of education and scientific research to the people to improve their economic prospects and quality of life.

As early as 1911, MU was reaching out to farmers and families and providing distance education courses for teachers across the state. In 1955, state legislation established county extension councils to advise the university on educational programs. Each year, some 2,000 citizens volunteer on these councils to assess local educational needs and to work with extension faculty in delivering and evaluating programs. A partnership of local, state and federal government forms the basis for supporting these efforts.

Today, MU Extension continues to translate university-generated research and knowledge to meet the practical needs of Missourians. Working with faculty on the four UM System campuses and jointly with Lincoln University Cooperative Extension, specialists serve every county and the City of St. Louis. They reach audiences diverse in age, race and income with educational programs, publications, informative websites and one-on-one consultations.

Programs in community development, agriculture and natural resources, 4-H youth development, human environmental sciences, business development and continuing education build the capacity for success in individuals and communities, and create a foundation for locally and regionally based economic development. Every year, more than 1.3 million Missourians participate in MU Extension programs.

## MU Research Reactor

[murr.missouri.edu](http://murr.missouri.edu)

Lifesaving medical treatments are available every day for patients fighting cancer because of the research mission, facilities and capabilities of the University of Missouri Research Reactor Center (MURR®) and its world-class team of scientists, engineers and professionals. MU is the only university to have brought three FDA-approved radiopharmaceuticals to market, from initial research and development to licensing and commercialization, and MURR and its team were central throughout the process. With medical isotope shelf-lives ranging from a few days to a few weeks, a safe and reliable supply is critical for patient health and MURR is the only U.S. supplier for many of these vital active ingredients.

MURR is a unique international resource and the most powerful university research reactor in the world. The reactor provides an invaluable tool for promoting research, education and economic development providing innovative products and

services including cancer drugs and diagnostic agents. The reactor is online 52 weeks per year supplying critical radioisotopes for patients in Missouri and around the world while supporting ongoing educational and research activities at the university.

MURR is a critical hub for multidisciplinary research on the MU campus, integrating the resources of a major teaching hospital, a respected cancer center and a leading college of veterinary medicine, as well as distinguished university programs in the biosciences, chemistry and engineering, into an unparalleled research environment. Research programs at MURR encompass three major areas including biomedical science and nuclear medicine, materials science, and trace element analysis. The biomedical science program focuses on the development of radiopharmaceuticals for cancer research, including both diagnostic and therapeutic applications. The trace element analysis program utilizes neutron activation analysis and other sophisticated analytical techniques to determine the composition of biological, archaeological and geological samples. The materials sciences program focuses on the use of neutron scattering techniques to define and characterize materials at the molecular or atomic level.

Educational opportunities abound at MURR with students arriving from around the globe to take advantage of this unique resource. Students at both graduate and undergraduate levels participate in research projects from diverse disciplines including anthropology, archaeology, chemistry, engineering (chemical, electrical, mechanical and nuclear), geology, materials science, medical, life sciences (including cancer diagnostics, treatment and prevention), nutrition, physics and veterinary medicine. In addition, MURR conducts numerous extracurricular educational programs for high school students, visiting scholars, science teachers, nuclear workers and professionals in the community and around the world.

## University of Missouri Health Care

[muhealth.org](http://muhealth.org)

As part of the state's premier academic medical center, University of Missouri Health Care offers a full spectrum of care, ranging from primary care to highly specialized, multidisciplinary treatment for patients with the most severe illnesses and injuries. Patients from each of Missouri's 114 counties are served by approximately 6,000 physicians, nurses and health care professionals at MU Health Care.

MU's comprehensive health care system began when University Hospital opened in Columbia in 1956. Today, MU Health Care consists of

Ellis Fischel Cancer Center, the Missouri Orthopaedic Institute, the Missouri Psychiatric Center, University Hospital and Women's and Children's Hospital – all based in Columbia. More than 50 MU Health Care clinics in central Missouri receive outpatient visits exceeding 500,000 annually. Affiliated organizations include Capital Region Medical Center in Jefferson City, Fulton Medical Center and Rusk Rehabilitation Center in Columbia.

MU Health Care offers the region's only Level I trauma center, named for pioneering MU trauma surgeon Frank L. Mitchell Jr. M.D. MU Health is a founding member of the Health Network of Missouri, a regional collaborative network to improve access and better coordinate health care for patients, and MPact, a multi-state collaborative.

Clinical specialties include comprehensive care for patients with cancer; cardiovascular, neurological and gastrointestinal diseases; orthopaedic surgery; primary care; behavioral health; trauma and acute-care surgery; women's health; neurosurgery; and pediatric and neonatal intensive care. MU Health Care is a part of University of Missouri Health, which also includes the MU School of Health Professions, the MU School of Medicine, the Sinclair School of Nursing and University Physicians practice plan.

## Admissions

The Office of Admissions serves as the initial contact between students and MU. Information is available at [missouri.edu](http://missouri.edu).

## University of Missouri–Kansas City

Telephone: (816) 235-1000

[www.umkc.edu](http://www.umkc.edu)

Email: [admit@umkc.edu](mailto:admit@umkc.edu)

The history of the University of Missouri–Kansas City (UMKC) has always been tied to that of its namesake city, conceived and executed as the means to meet the city's need for a major university to drive growth, development and progress.

UMKC's roots run back to the 1880s. Three of the professional schools now a part of the university were founded in the 19<sup>th</sup> century: the School of Dentistry, 1881; the School of Pharmacy, 1895; and the School of Law, 1895. At the same time the Conservatory of Music was founded in 1906, community leaders began discussing the need for a university in Kansas City.

By the 1920s, two groups had plans for such a university. One group proposed Lincoln and Lee University, a Methodist-affiliated school. The other group wanted a private university.

The two groups eventually united and, in 1929, the University of Kansas City was chartered. In 1930, William Volker, Kansas City manufacturer and philanthropist, started the campus with a donation of 40 acres from the William Rockhill Nelson estate.

Despite the ravages of the Great Depression, civic leaders stayed the course, believing that a university was critical to efforts to reverse the economic doldrums. In 1931, Volker donated funds to purchase the Walter S. Dickey mansion and grounds. It was in this remodeled building that the University of Kansas City began its first academic year on Oct. 2, 1933, with 264 students and 17 faculty members. The first commencement at the University of Kansas City was June 9, 1936, with 80 graduates.

In 1963, the University of Kansas City merged with the University of Missouri System, becoming the University of Missouri–Kansas City. In 1963, the enrollment was 4,394; more than 16,000 now study at UMKC.

The campus has been experiencing a major growth spurt in recent years. Two major new buildings opened in 2013: the \$32 million, 68,000-square foot Henry W. Bloch Executive Hall for Entrepreneurship and Innovation, and the 1,000-seat Miller Nichols Learning Center classroom building. Projects breaking ground in 2015 include the \$14.8 million Robert W. Plaster Free Enterprise Center, a prototyping and product development hub for entrepreneurs, local industry, and high school and college students; a project at 51st and Oak streets that will include a Whole Foods Market, six floors of 170 market rate apartments and a new home for the UMKC Student Health and Counseling Center; and a \$21 million state-funded modernization and upgrade project for the university's biology and chemistry laboratories.

## College of Arts and Sciences

[cas.umkc.edu](http://cas.umkc.edu)

The College of Arts and Sciences is the largest academic unit of UMKC. It provides a broad liberal arts education as well as graduate and doctoral preparation, preparing students as specialists in a number of chosen fields.

The major areas of study are architecture, urban planning and design, art and art history, chemistry, communication studies, criminal justice and criminology, economics, English language and literature, foreign languages and literatures, geosciences, history, mathematics and statistics, philosophy, physics and astronomy, political science, psychology, sociology, social work and theatre.



LEO E. MORTON  
Chancellor, University of  
Missouri–Kansas City

Nearly all of the college's departments offer graduate work at the master's level. Doctoral studies are available in psychology. Some departments also participate in the Interdisciplinary Doctor of Philosophy (Ph.D.) program offered through the School of Graduate Studies.

The college's students and faculty have earned an array of academic recognitions, including multiple Guggenheim Fellowships, Fulbright and DAAD scholarships, NATIONAL Endowment for the Arts and National Endowment for the Humanities Fellowships, the Benjamin A. Gilman International Scholarship and the Association of Writers and Writing Programs award. Two graduates of the college have won the Pulitzer Prize.

The College of Arts and Sciences is the home base of the Honors College, which seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

## School of Biological Sciences

[sbs.umkc.edu](http://sbs.umkc.edu)

The School of Biological Sciences seeks to provide quality education, to expand knowledge through scientific research and to apply the latest scientific information for the advancement of human welfare. The school plays a key role in Kansas City's emergence as a center for research and development in the life sciences.

Created in 1985, the school serves to advance the missions of the campus and those programs that have a foundation in the life sciences. It is

closely tied to and supports academic programs in the schools of dentistry, nursing, pharmacy and the College of Arts and Sciences. It also offers bachelor's, master's and Interdisciplinary Ph.D. degrees.

In 1999, the School of Biological Sciences announced its membership in an exclusive national consortium to conduct research at the prestigious Argonne National Laboratory in Chicago.

Today, the School of Biological Sciences is home to students seeking bachelor's, master's and doctoral degrees in all areas of cellular and molecular biology. Programs at the School of Biological Sciences train students to further their education in health professional programs, graduate and doctoral degree programs or to directly enter the biotechnology workforce of Kansas City and the Midwest region.

## Henry W. Bloch School of Management

[bloch.umkc.edu](http://bloch.umkc.edu)

World-class programs at the renowned Henry W. Bloch School of Management provide present and future associates of for-profit, public and nonprofit enterprises the opportunity to gain or enhance their knowledge and skills for effective leadership locally, nationally and globally.

Degree programs include Bachelor of Business Administration and Bachelor of Science in accounting, as well as a menu of graduate and executive graduate programs, including Master of Business Administration, Master of Science in accounting, Master of Science in finance and Master of Entrepreneurial Real Estate. The Bloch School also offers an Interdisciplinary Ph.D. in public administration, a Ph.D. in global entrepreneurship and innovation and non-degree executive education.

The school actively engages in research that applies to the business community, Kansas City's urban core and government agencies.

The Bloch School differentiates itself by integrating business management with public administration, along with a strong emphasis on entrepreneurial and innovative thinking across all disciplines. Bloch programs in executive MBA and nonprofit management have been ranked among the best in the nation.

## School of Computing and Engineering

[sce.umkc.edu](http://sce.umkc.edu)

The mission of the School of Computing and Engineering is to provide competitive educational opportunities and focused research in computing and engineering, which generates the tech-

nical workforce and research vital to economic development, particularly in a city that is home to four of the nation's top 50 engineering firms and eight of the top 200. Undergraduate degree offerings include ABET, Inc.-accredited degrees in computer science, information technology, civil engineering, electrical and computer engineering and mechanical engineering. Master of Science degree programs are offered in civil engineering, computer science, electrical engineering and mechanical engineering. Thesis and non-thesis options are available.

The school also participates in UMKC's Interdisciplinary Ph.D. program through four disciplines: computer science, electrical and computer engineering, engineering and telecommunications and computer networking. Computer science and electrical engineering research strengths cover a wide range of specialties, including networking and telecommunications, software engineering and systems, bio-informatics, communications, computer engineering and algorithms.

Civil and mechanical engineering research strengths include transportation, bioengineering, engineering education, materials, structures, refrigeration and river engineering. All programs are designed to prepare graduates for successful careers in computer science and engineering.

## School of Dentistry

[dentistry.umkc.edu](http://dentistry.umkc.edu)

What began in 1881 as the Kansas City Dental College is today the UMKC School of Dentistry, which annually admits approximately 100 students into its four-year Doctor of Dental Surgery (D.D.S.) degree program, 30 dental graduates into specialty programs and 30 students into dental hygiene. The school serves 15,000 patients of record, providing the students with more than 61,000 patient visits annually, while providing \$650,000 in uncompensated care to indigent, underserved Missouri residents. About two-thirds of the state's dentists are graduates of the UMKC School of Dentistry.

The school offers continuing education programs and supports or participates in dozens of outreach programs. Faculty and students provide oral health screenings to disadvantaged children and others in underserved, rural areas of Missouri and abroad.

UMKC was the first U.S. dental school to develop and implement a fully electronic patient record-keeping system with digital radiography, and the Department of Oral and Craniofacial Sciences has been named an area of eminence by the University of Missouri System in recognition of its interdisciplinary research programs in the

areas of biomaterials engineering, mineralized tissue biology and translational and clinical research. Private businesses contract with the Clinical Research Center to perform clinical trials and efficacy testing on dental products and procedures; research funding averages over \$5 million annually.

Philanthropic support from the school's 7,500 living alumni has endowed more than 60 scholarships, providing assistance to a significant number of the school's 500 dental, dental hygiene and graduate students.

## School of Education

[education.umkc.edu](http://education.umkc.edu)

The overall goal of the School of Education is the development of broadly educated, competent practitioners who are able to engage in critical and cooperative inquiry in order to provide for an increasing diversity of educational specialists who are grounded in both theory and practice and can deal effectively with the problems and needs of a culturally, socially and politically diverse society. A national leader in culturally responsive teaching and urban education, the school prepares teachers, counselors and administrators to work with today's diverse youth.

The School of Education is fully accredited, offering degrees through a diverse array of undergraduate, graduate and continuing education classes. For practicing teachers, course offerings include stand-alone programs and courses delivered in conjunction with partner school districts.

Doctoral degrees are available in counseling psychology from the Division of Counseling and Educational Psychology and PK–12 administration from the Division of Educational Leadership, Policy and Foundations. The School of Education also participates in the Interdisciplinary Ph.D. program, offering a combined degree with many other discipline areas.

The School of Education offers undergraduate programs that lead to the Bachelor of Arts degrees in early childhood, elementary, middle school and secondary education. The school recommends students for certification in a variety of content areas. School of Education faculty work closely with local school districts to give future teachers not only a foundation in theory, but also classroom practice through field work, practica and internships.

## School of Graduate Studies

[sgs.umkc.edu](http://sgs.umkc.edu)

Programs for advanced degrees in the liberal arts were introduced by the University of Kansas City in 1939. Graduate degree programs are of-

fered in a variety of fields in the humanities, social sciences and natural sciences. Several are of special interest to students preparing for careers in the health sciences, performing arts and urban affairs.

Master's degree programs are offered in accounting, anesthesia, art history, bioinformatics, biology, business administration, cellular and molecular biology, chemistry, civil engineering, computer science, counseling and guidance, criminal justice and criminology, dental hygiene, economics, education, English, engineering, history, law, mathematics, music, oral biology, nursing, pharmaceutical sciences, physics, political science, psychology, public administration, romance languages, psychology, social work, sociology, studio art, theater and urban environmental geology. The education specialist degrees, Master of Fine Arts, Master of Laws and Doctor of Musical Arts, are also available.

The Interdisciplinary Ph.D. program offers students a range of doctoral options. Support is available to qualified graduate students through scholarships, assistantships and fellowships.

## Honors College

The Honors College, UMKC's newest academic unit, seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

## School of Law

[law.umkc.edu](http://law.umkc.edu)

The Kansas City School of Law, founded in 1895, merged with the University of Kansas City (UKC) in 1938. When UKC joined the UM system in 1963, the school became known as the UMKC School of Law. The school is one of only six in the nation to have educated both a U.S. President and a Supreme Court Justice.

The law school is housed in a modern facility, which includes courtrooms with up-to-date technology that allow actual court proceedings to be held at the school and observed by students and faculty from a sound-proof viewing theater. The building houses the Leon E. Bloch Law Library, which provides both books and online materials and contains an innovative, collabora-

tive teaching classroom for research and writing instruction. A unique feature of the building is the placement of student offices and study carrels in suites shared by faculty.

The law school focuses on the integration of high-level theory with practical skills to educate lawyers with strong problem-solving ability and the foundation for sound judgment. The school is recognized for its strengths in advocacy, family law and entrepreneurship, as well as for its innovative solo and small firm practice program. Students have opportunities for writing and scholarly activity through the three journals edited at the school.

The location of the School of Law on an urban university campus provides abundant opportunities for student participation in externships and clinics that provide excellent skills training while serving community legal needs. It also provides for interdisciplinary collaboration, especially with the Bloch School of Management and the Institute for Entrepreneurship and Innovation.

## School of Medicine

[med.umkc.edu](http://med.umkc.edu)

In 1971, the UMKC School of Medicine accepted its first class in the six-year medical program. The year-round program, involving 48 weeks of study each year, offers students the opportunity to earn both their Doctor of Medicine (M.D.) degree and a bachelor's degree from either the College of Arts and Sciences or the School of Biological Sciences. It is designed primarily for highly-qualified high school seniors.

The curriculum of the School of Medicine provides early exposure to clinical medicine and basic science education, as well as a liberal arts education that is fully integrated into the six-year program. Admission to this program as a freshman gives the student the opportunity to complete requirements for the Doctor of Medicine degree without a second admission process. A unique feature of the school is the docent system, which assigns a full-time faculty member to 12 students for a four-year period, creating an opportunity for the student to interact with a faculty member who serves as a teacher, role model, counselor and mentor.

Nearby are the medical school's major affiliate hospitals: Truman Medical Center, Children's Mercy Hospital, St. Luke's Hospital, Western Missouri Mental Health Center and the Kansas City Veterans Affairs Medical Center. In addition, the School of Medicine utilizes a number of outstanding private community hospitals in the Kansas City area for education in clinical medicine.

## Conservatory of Music and Dance

[conservatory.umkc.edu](http://conservatory.umkc.edu)

The Conservatory of Music and Dance has earned national and international recognition through performance, composition, teaching and scholarship. One of the most comprehensive music and dance educational centers in the Midwest since 1906, the conservatory has more than 80 faculty who are highly regarded as scholars, artists, teachers and leaders in their fields.

The conservatory offers the degrees of Bachelor of Music, Bachelor of Arts, Bachelor of Fine Arts, Master of Music Education and Doctor of Musical Arts. It offers the community hundreds of music and dance programs annually by faculty, students and visiting artists, including those in its acclaimed Signature Series. The conservatory also offers students the opportunity to participate in a variety of ensembles that perform throughout the year.

More than 20 ensembles are open by audition to all UMKC students who qualify. Ensembles include the Conservatory Orchestra, Chamber Orchestra, Percussion Ensemble, Wind Symphony, Wind Ensemble, Musica Nova (a contemporary music ensemble), 11 O'Clock Jazz Band and numerous vocal and jazz groups.

## School of Pharmacy

[pharmacy.umkc.edu](http://pharmacy.umkc.edu)

The origin of pharmacy education in Kansas City began in 1885 and evolved into the "Kansas City College of Pharmacy and Natural Science." This college operated independently until 1943, when it merged with the University of Kansas City. For the last 125 years, the School of Pharmacy has maintained its mission to educate students, health care professionals and scientists; conduct research; and serve the public and the pharmacy profession in order to meet pharmaceutical needs and advance the standard of health care.

The UMKC School of Pharmacy is the only public pharmacy school in Missouri, offering professional, post-graduate and graduate programs in the pharmaceutical sciences, including pharmaceutics, pharmacology, biopharmaceutics, pharmacokinetics and toxicology; pharmacy administration; and pharmacy practice. The primary professional degree offered is the doctor of pharmacy (Pharm.D.).

Pharmacy faculty conduct interdisciplinary research and engage in community service. Students are active in various outreach projects, including community health fairs and education of school children about inappropriate use of medication.

The pharmacy program includes significant patient contact and provides an interprofessional approach to patient care. Experimental components of the curriculum are conducted at several area health facilities throughout Kansas City, Columbia and Springfield, as well as at various pharmacy and health care settings throughout the state in rural and metropolitan areas.

In 2005, the School of Pharmacy expanded the Pharm.D. program to the University of Missouri–Columbia campus using distance education and UMKC pharmacy faculty. This program was created in part to help with the shortage of pharmacists statewide and to meet the need for pharmacists in Missouri’s rural communities. A similar program was expanded to the Missouri State University campus in Springfield in 2014.

## Libraries

[library.umkc.edu](http://library.umkc.edu)

UMKC Libraries are an essential partner in intellectual discovery, knowledge creation and empowerment, while serving as the hub of learning activities for UMKC and its urban neighbors. Located on the Volker Campus, the Miller Nichols Library is the largest of UMKC’s libraries and houses the general collection, Music/Media Library, LaBudde Special Collections and Marr Sound Archives. The Dental Library and Health Sciences Library are located on the Health Sciences Campus and serve users in those disciplines.

UMKC Libraries’ collections contain more than 2 million books, government publications and audiovisual items, as well as more than 2 million microforms supporting the programs of the university. In addition to the physical collections, the libraries provide online access to over 65,000 journals, 250,000 books and 300 research databases. Partnerships with the UMKC School of Law’s Leon E. Bloch Law Library and the privately funded Linda Hall Library of Science, Engineering and Technology further extend UMKC’s physical and virtual library resources. Reciprocal borrowing agreements and the Community Information Program share UMKC’s library resources globally and provides local users access to materials from libraries and repositories located throughout Missouri and around the world. These arrangements assist students, researchers, businesses and all levels of government agencies.

Many rare and priceless collections are part of UMKC Libraries’ Kenneth L. LaBudde Special Collections. These include papers and manuscripts of music composers, sheet music and Americana, and British literature. The Marr Sound Archives hold over 330,000 recordings of music and spoken word, documenting the American experience in sound. The libraries have been

the recipient of grants from the Andrew W. Mellon Foundation and the National Endowment for the Humanities to catalog and preserve unique library collections.

Through the libraries’ website, Missourians and researchers worldwide can access a variety of material, from online exhibits highlighting the musical heritage of the Kansas City region, to a comprehensive catalog of library holdings at all four campuses to historic digital audio recordings. Visitors to UMKC can observe the recently installed high-density automated storage and retrieval system—dubbed by student vote “RooBot”—and experience the new collaborative study spaces made possible by the new system.

## School of Nursing and Health Studies

[sonhs.umkc.edu](http://sonhs.umkc.edu)

The UMKC School of Nursing and Health Studies prepares students to excel in the delivery and improvement of health care, now and in the future. Approval for establishment of a School of Nursing was granted by the University of Missouri’s Board of Curators in 1979, at which time the Master of Science in Nursing (MSN) program was offered. The school accepted its first class of registered nurse undergraduates (RN-BSN) into its baccalaureate program in fall 1981.

Today, the UMKC School of Nursing and Health Studies offers a full range of education programs including a bachelor’s degree in Health Science, a four-year bachelor’s degree in nursing (B.S.N.), an R.N.-B.S.N., a Master of Science in Nursing (M.S.N.) degree and a Doctor of Nursing Practice (D.N.P.) degree—all fully accredited by the Commission on Collegiate Nursing Education. Options for MSN study include the nurse educator, neonatal and family psychiatric mental health nurse practitioner programs. Options for the DNP include the adult, family, women and pediatric nurse practitioner programs. The Ph.D. in Nursing is an inter-campus Ph.D., offered in cooperation with the University of Missouri–St. Louis and Columbia campuses. Many of the programs are approved by the Higher Learning Commission for distance education using both online and interactive telecommunication technologies.

The school presents students with excellent learning opportunities, such as clinical experiences in settings that provide care to patient populations of diverse backgrounds and state-of-the-art simulation technology. Students benefit from the school’s long-standing community partnerships, a commitment to a diverse student body and specialized recruitment and retention strategies. The School of Nursing’s program of research is focused on community-based research for underserved and under-represented populations

and provides educational, practice, service and research opportunities in the provision of health care and education in this area, emphasizing urban health care and wellness.

## Continuing Education

The university's schools and colleges, with responsibility for their respective continuing education programs, extend the university's educational reach beyond the traditional campus degree programs. Through credit courses, noncredit courses, conferences and institutes, the people of the greater Kansas City community have an opportunity to continue their education in a manner suited to the adult learner.

Noncredit continuing education activities involve an academic department and a group from business, industry, government or the general public. Citizens throughout the state are served through UMKC's relationship with the University Extension. Offerings include liberal arts lectures and seminars; professional, refresher, remedial and post-graduate courses; and problem-oriented educational programs designed for the analysis and study of major social and urban problems.

Formal education also may be continued through credit courses offered off campus or by enrollment in correspondence courses for academic credit. Frequently, public forums concerned with vital issues of the day are offered in order to increase both the number and effectiveness of people who work toward solutions of community problems. While responding to the broad and varied needs of the community and state, the university is at the same time placing increased emphasis on the development of specific program areas identified as important to large professional, economic and other specialized audiences within the community.

## Admission

[umkc.edu/admissions/](http://umkc.edu/admissions/)

The Office of Admissions serves as the initial contact between the student and UMKC. This office conducts the registration of students in cooperation with the various schools and colleges within UMKC and maintains student academic records.

## Missouri University of Science and Technology

Telephone: (573) 341-4111

[www.mst.edu](http://www.mst.edu)

Email: [admissions@mst.edu](mailto:admissions@mst.edu)

Missouri University of Science and Technology (Missouri S&T) was founded in 1870 as the



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Chancellor, Missouri University  
of Science and Technology

University of Missouri School of Mines and Metallurgy (MSM). MSM was the first technological institution west of the Mississippi River and one of the first in the nation. The campus was renamed the University of Missouri–Rolla (UMR) in 1964. On Jan. 1, 2008, UMR became Missouri University of Science and Technology, or Missouri S&T, to more accurately reflect the university's mission as one of the nation's leading technological research universities.

A product of the land-grant movement of the late 19<sup>th</sup> century, the campus was Missouri's response to the acute need for scientific and practical education in the developing nation. Early academic programs focused on the mining and metallurgical industries, but the campus broadened its mission over time as the need for engineering and scientific education grew.

Graduate education and research began to assume a greater emphasis on the campus in the 1950s. In 1964, Missouri S&T became one of the four campuses of the reorganized University of Missouri. Today, as a nationally respected research university, Missouri S&T has evolved and expanded its heritage as a science and technology-focused institution to inspire and prepare students of all majors to solve the world's great challenges.

The change from "school" to "university" in the 1960s involved three major shifts in emphasis:

- expanded curricula designed to encompass the full range of engineering and scientific subjects, including nuclear engineering, biological sciences and computer science;
- new degree programs in the liberal arts, humanities and social sciences, with an appropriate growth in the number and quality of faculty and courses; and
- new graduate programs to strengthen the science and engineering disciplines and solidify the commitment to research in all areas.

These changes better enabled the campus to respond to Missouri's needs. Originally a mining school, Missouri University of Science and Technology has become a research university of national distinction.

Missouri University of Science and Technology offers bachelor of arts and bachelor of science degrees in 30 fields of engineering, science, humanities, business and social sciences. Master of science degrees are offered in 27 disciplines, doctor of philosophy in 20 and doctor of engineering in nine.

## Academic Programs

[futurestudents.mst.edu/degrees/](http://futurestudents.mst.edu/degrees/)

## College of Arts, Sciences and Business

[casb.mst.edu](http://casb.mst.edu)

Missouri S&T's College of Arts, Sciences and Business (CASB) is committed to enriching student development and enhancing Missouri S&T's traditional technological disciplines, as well as developing new programmatic areas within the college. The College of Arts, Sciences and Business also plays a vital role in fulfilling Missouri S&T's mission of integrating education, research and application to create and convey knowledge that serves the state and helps solve the world's great challenges.

In order to fulfill this mission, CASB offers a unique mix of traditional liberal arts and humanities, natural and physical sciences, education, business and military science disciplines. The college includes the departments of applied mathematics; arts, languages and philosophy; biological sciences; business and information technology; chemistry; economics; English and technical communication; history and political science; physics; and psychological science. CASB also includes S&T's Air Force ROTC, Army ROTC and teacher certification programs.

The college offers 13 undergraduate degree programs in applied mathematics, biological sciences, business and management systems, chemistry, economics, English, history, information science and technology, multidisciplinary studies, philosophy, physics, psychology, and technical communication. More than 52 minors are offered, and students may specialize in one of more than 27 emphasis areas within these degree programs. CASB also delivers the majority of academic offerings in the general education curriculum.

CASB offers master's degrees in the departments of biological sciences; business and information technology; chemistry; English and technical communication; mathematics and statistics; physics; and psychological science. Online M.S. degrees are offered in business administration,

industrial-organizational psychology, information technology and technical communication. In addition, doctoral degrees are offered in the departments of chemistry, mathematics and statistics, and physics.

CASB's academic departments provide course work for students majoring in those fields (about 20 percent of the student body) as well as the science, mathematics and liberal arts courses to students majoring in engineering and computing.

## College of Engineering and Computing

[cec.mst.edu](http://cec.mst.edu)

Approximately 80 percent of Missouri S&T's students are enrolled in the College of Engineering and Computing (CEC). The college includes the departments of chemical and biochemical engineering; civil, architectural and environmental engineering; computer science; electrical and computer engineering; engineering management and systems engineering; geosciences and geological and petroleum engineering; materials science and engineering; mechanical and aerospace engineering; and mining and nuclear engineering. More than 6,200 students are enrolled in those nine academic departments. More than 5,200 are undergraduate students and more than 1,000 are graduate students, of which 400-plus are in the Ph.D. program. Nearly 900 students in the college are enrolled as distance learning students.

The CEC offers 18 engineering and computing undergraduate degree programs. Sixteen of these programs are ABET-accredited – more than three times the average of U.S. universities. This is complemented by 19 master's degree and Ph.D. programs in engineering and computing, of which 17 have an online presence. Missouri S&T is home to the one of the oldest computer science programs in the country, the nation's first engineering management program and the nation's only Ph.D. program in explosives engineering. The computer science program also is home to Missouri's only National Center of Academic Excellence in Information Assurance and Cyber Defense Research. Missouri S&T is one of only 56 universities in the nation to hold this accreditation.

Missouri S&T recently was ranked the No. 3 engineering school in the nation by College Factual and USA Today (August 2014) and was ranked 15<sup>th</sup> in the nation and first in the state of Missouri in terms of engineering bachelor's degrees awarded, according to the American Society for Engineering Education (ASEE, 2014). Missouri S&T's commitment to diversity in engineering and computing is also recognized by ASEE, which ranked Missouri S&T 19<sup>th</sup> in the nation for the number of bachelor's degrees awarded to African Americans and 26<sup>th</sup> for the number of bach-

elor's degrees in engineering awarded to women. The same publication also ranked Missouri S&T 22<sup>nd</sup> in the nation for number of engineering master's degrees awarded. Missouri S&T's online graduate programs in engineering and computing are ranked among the nation's best, according to U.S. News & World Report (January 2015).

As with all students at Missouri S&T, students in the CEC experience a wealth of out-of-classroom learning opportunities that apply knowledge to real-world problems, such as the Experimental Mine – ranked one of the nation's most "Awesome College Labs" by Popular Science.

Bachelor of science (B.S.), master of science (M.S.) and doctor of philosophy (Ph.D.) programs are offered in computer science and all engineering disciplines. The doctor of engineering (D.E.) is offered in ceramic, chemical, civil, electrical, geological, mechanical, mining, nuclear and petroleum engineering. Online M.S. degrees are offered in aerospace engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, geotechnics, manufacturing engineering, mechanical engineering, mining engineering and systems engineering. Online Ph.D. and D.E. programs are available for certain disciplines on a case-by-case basis.

Since 2006, Missouri S&T has also offered bachelor of science degrees in civil engineering and electrical engineering through the Missouri S&T-Missouri State University Cooperative Engineering Program. The program is located on the Missouri State University campus in Springfield and is available to students from a 16-county area in southwest Missouri.

## Graduate Study

[grad.mst.edu](http://grad.mst.edu)

Graduate study has been offered at Missouri S&T since about 1900, when the first master of science degree programs were established. The first doctor of philosophy degree for work done on the Rolla campus was granted in 1926. M.S. and Ph.D. degrees are now granted by all engineering and science departments except biological sciences, which offers an M.S. only. Nine disciplines offer the doctor of engineering (D.E.) degree.

## Missouri S&T Engineering Education Center

[eec.mst.edu](http://eec.mst.edu)

The Missouri S&T Engineering Education Center, located in St. Louis County, was established in 1964 as part of the continuing education program of the Missouri S&T Extension Division. It offers

evening courses leading to master's degrees in aerospace, chemical, civil, electrical, mechanical, metallurgical, environmental and planning engineering; engineering management; engineering mechanics; and computer science.

Courses are taught by Missouri S&T faculty and selected engineers and scientists from industry. More than 2,000 degrees have been granted through the center over its 51-year history.

## Missouri S&T Global Learning

[global.mst.edu](http://global.mst.edu)

In response to growing national trends, Missouri S&T's Global Learning has expanded its distance and continuing education course offerings to better meet the needs of many of today's students, as well as professionals who want to continue their education but are not able to attend on-campus classes.

Students enrolled in distance courses at Missouri S&T may attend class online from their office, home or while away on business. Courses are broadcast live on the Internet and archived for students unavailable at the scheduled class time. The distance courses are identical to their on-campus versions. In fact, most classes consist of both on- and off-campus students. Students can also learn through mailed CD-ROMs and DVDs and face-to-face communication.

Missouri S&T's distance education offerings have expanded from a few courses at Fort Leonard Wood and the Engineering Education Center in St. Louis to offering 16 online graduate degree programs. The department offers an online M.B.A. degree as well as M.S. and M.E. degrees in aerospace engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, geotechnics, information science and technology, manufacturing engineering, mechanical engineering, mining engineering, systems engineering and technical communication. S&T Global Learning also offers more than 50 certificate programs.

In 2001, Missouri S&T partnered with Boeing to offer its employees a degree in systems engineering. The program began with 30 students in its first year and has grown to more than 260 students.

## Research

[research.mst.edu](http://research.mst.edu)

As a national research university, Missouri S&T's research enterprise primarily supports education and service in science, technology, engineering and mathematics (STEM) and related

disciplines. Research activity at Missouri S&T not only contributes to the further understanding of scientific phenomena in nature and designed environments, but also provides applied knowledge to strengthen the state's economy and meet critical societal needs while furthering the education of faculty and students.

Research projects are conducted in every academic department in nearly every phase of engineering and science and in many areas of business, the liberal arts, social sciences and humanities. Much of it is directly related to the needs of the people and industries of Missouri and to national problems such as energy, mineral resources and the environment.

In 2014, Missouri S&T established four "signature areas" to concentrate key research initiatives in areas of national need. The areas are:

- **Advanced Manufacturing**, where faculty and students conduct research to advance areas such as additive manufacturing; micro- and nano-scale manufacturing; network-centric and cloud manufacturing; advanced materials for manufacturing; and intelligent, sensor-enabled manufacturing.

- **Advanced Materials for Sustainable Infrastructure**, where researchers focus on the rehabilitation of urban mass-transportation centers, including highways, bridges, tunnels, rail, airports and port and water navigation channels, as well as utility infrastructure. Researchers from four S&T research centers and six academic departments are working on projects such as a study of high-performance concrete. They are adding new materials, like old concrete, fly ash, ground-up tires and glass and fibers, to traditional concrete and testing how well the mixtures perform in bridges, airports, rail systems and port and harbor facilities.

- **Enabling Materials for Extreme Environments**, where researchers focus on developing new materials for applications involving extreme temperatures, heat fluxes, neutron radiation levels and other stresses. With expertise in chemistry, materials science and engineering, mechanical engineering, nuclear engineering and physics, researchers in this area are developing the ultra-high-temperature ceramic materials that may one day form the leading and trailing edges of future hypersonic aircraft.

- **Smart Living**, through which researchers from the social sciences and humanities work with engineering and science researchers on issues related to developing a more secure and sustainable society. Smart Living draws on expertise in cyber security, sustainable energy research, big data analytics, architectural design, behavioral and environmental psychology, the history of technology, and transportation and infrastructure. Current projects include an experimental

microgrid that joins the houses in Missouri S&T's Solar Village and allows them to manage and store renewable energy.

In addition to these signature area initiatives, Missouri S&T continues to focus research in the areas of cyber security, energy, the environment, manufacturing, materials and infrastructure. Among the notable research occurring at Missouri S&T is a multidisciplinary effort to develop bioactive glasses for bone and tissue repair and regeneration; testing and development of new lightweight composite materials for use in bridges, buildings and other infrastructure; investigations into the effects of aircraft, space shuttle and rocket exhaust on the ozone layer; and the development of more environmentally friendly methods for removing paint from aircraft.

Other projects are as diverse as basic investigations in cloud physics, the study of the gases in meteorites and moon rocks, research on lightweight structural steel and earthquake structures, robotics, flexible manufacturing, smart materials and glass beads used in the treatment of cancer and arthritis.

Missouri S&T's research centers carry out interdisciplinary investigations that involve different fields of engineering and science. Missouri S&T's research centers include the Biochemical Processing Institute, Center for Aerospace Manufacturing Technology, Center for Biomedical Sciences and Engineering, Center for Cold-Formed Steel Structures, Center for Infrastructure Engineering Studies, Cloud and Aerosol Sciences Laboratory, Design Engineering Center, Electronics Materials Processing and Characterization Institute, Energy Research and Development Center, Environmental Research Center for Emerging Contaminants, Experimental Mine, Experimental Combustion Laboratory, High Pressure Waterjet Laboratory, Institute for Applied Mathematics, Institute of Applied Chemistry, Institute for Artificial Intelligence, Institute for Chemical and Extractive Metallurgy, Institute of River Studies, Institute of Thin Film Processing, Intelligent Systems Center, International Institute of River and Lake Systems, Laboratory for Atomic and Molecular Research, Materials Research Center, Missouri Mining and Mineral Resources Research Institute, Missouri Transportation Institute, Electromagnetic Compatibility Laboratory, Applied Microwave Nondestructive Testing Laboratory, Nuclear Reactor and the Rock Mechanics and Explosives Research Center.

## Admission

[futurestudents.mst.edu](http://futurestudents.mst.edu)

Interested students may obtain information on admission and enrollment upon request, in per-

son, online or by mail, from the Office of Admissions at Missouri S&T. Prospective students and their parents are encouraged to visit the campus or call the toll-free number (800) 522-0938) dedicated to inquiries about admissions, financial aid and enrollment procedures. Students also may contact the admissions office by email at [admissions@mst.edu](mailto:admissions@mst.edu) or by visiting the Missouri S&T web site [www.mst.edu](http://www.mst.edu).

## University of Missouri–St. Louis

Telephone: (314) 516-5000 / FAX: (314) 516-6767  
[www.umsl.edu](http://www.umsl.edu)

St. Louis is more than a college town. It's an exciting metropolitan region with 2.8 million people, 18 Fortune 1000 companies and some of the largest private firms in the U.S. Among those industry leaders that maintain significant operations in St. Louis are Ameren, Anheuser-Busch InBev, Boeing, BJC Healthcare, Centene, Edward Jones, Emerson, Enterprise, Express Scripts, General Motors, Maritz, MasterCard, Monsanto, Olin, Peabody Energy and Sigma Aldrich.

St. Louis also is home to numerous small and mid-sized companies that find the region's know-your-neighbor Midwest vibe refreshingly supportive – perhaps that's why Popular Mechanics magazine named St. Louis one of the nation's best places to start a business.

With a central location, infrastructure capacity, favorable cost structure and high-quality educational institutions, St. Louis' \$137 billion regional economy is broad and growing. It all adds up to a great location to live, learn and work.

No university is a better conduit of that energy than the University of Missouri–St. Louis.

With more than 17,000 students, UMSL is the largest public research university in eastern Missouri. It provides excellent learning experiences and leadership opportunities to a diverse student body whose influence on the region upon graduation is immense.

Founded in 1963, UMSL is spread across 470 acres in suburban St. Louis County. It has a mix of modern and historic academic buildings as well as a variety of student residence halls, condominiums and apartments. It's the perfect setting for students to gain unique insights from outstanding faculty and work experience from internships at companies and organizations found only in this world-class metropolitan region.

UMSL graduates can be found in all 50 states and 63 countries. But, their greatest impact is felt right here in St. Louis. More than 65,000 of UMSL's 91,000 alumni call St. Louis home. They drive the region's economy and contribute mightily to its social wellbeing.



DR. THOMAS F. GEORGE  
Chancellor  
University of Missouri–St. Louis

## College of Arts and Sciences

As the largest of the colleges at UMSL, the College of Arts and Sciences offers a curriculum linking the arts, humanities and sciences with the metropolitan area and serves as the institution's academic core. It is composed of 16 departments and the School of Social Work.

Majors include anthropology, biology, biotechnology, chemistry and biochemistry, criminology and criminal justice, economics, English, foreign languages and cultural studies, history, liberal studies, mathematics and computer science, philosophy, physics and astronomy, political science, psychology, social work and sociology. In addition, several interdisciplinary minors and certificates are offered, such as military and veteran studies, American studies, gender studies, neuroscience, history and philosophy of science and technology and child advocacy studies.

The college offers master's degrees in biology, computer science, creative writing, criminology and criminal justice, chemistry, economics, English, gerontology, history, mathematics, physics, physiological optics, political science, psychology, public policy administration, social work and sociology. It also offers graduate certificates in biotechnology, forensic economics, international studies, museum studies, trauma studies, tropical biology and conservation, women's and gender studies and writing.

Doctoral programs within the College of Arts and Sciences include applied mathematics, biology, chemistry, criminology and criminal justice, physics, political science and psychology. The college is also the home of clinical psychology centers including the Children's Advocacy Center of Greater St. Louis, Community Psychological Service and the Center for Trauma Recovery.

Through academic programs offered on and off campus, the College of Arts and Sciences educates diverse, talented, traditional and nontraditional students who will supply knowledge, skills

and intellectual leadership in both the private and public sectors.

### College of Business Administration

At the undergraduate level, the College of Business Administration offers the bachelor of science degree in business administration with emphases in finance, international business, logistics and operations management, management and marketing.

Bachelor's degrees in accounting and information systems also are offered to undergraduate students. These programs provide students with a high-quality business education that prepares them to become productive contributors in both private and public-sector organizations.

The college offers three master's degree programs. The master of business administration program is designed to fully prepare students for administrative positions. The master of science in information systems program includes a specialized program in computer-based management information systems. The master of accounting program is intended for students preparing to enter the accounting profession or furthering existing accountant careers.

The college also offers a doctoral degree in logistics and supply chain management. All of the college's programs are accredited by the Association to Advance Collegiate Schools of Business (AACSB), the authorized professional accrediting body in collegiate business education.

The Center for Transportation Studies (CTS), initiated in 2000, has been supported through endowments created by the St. Louis Mercantile Library and the John W. Barriger III Railroad Library. Research opportunities are offered through the center to qualified UMSL graduate students. Through the center and the logistics and supply chain program, students have performed several research and network analyses for companies throughout the United States.

### College of Education

The College of Education provides undergraduate, graduate and doctoral degree programs to prepare and sustain educational leaders for a variety of school and non-school settings.

The college is consistently one of the top three institutions in the state in the production of educators. The faculty, including a number of nationally recognized endowed professors, is committed to a continuous exchange between research and practice that improves the learning environment of diverse learners.

Bachelor's degrees are offered in general education, early childhood, counseling, fine

arts, music, science, biology, physical education, math, languages and English.

In addition to numerous undergraduate degree programs, the college offers master's degrees in counseling, educational administration, elementary education, secondary education and special education. Within these programs, a number of emphasis areas are available, including community education, elementary and secondary school administration, elementary and secondary reading, general and school counseling and secondary curriculum and instruction. The college also offers both doctor of education and doctor of philosophy in education degree programs.

### College of Fine Arts and Communication

Founded in 2001, the College of Fine Arts and Communication includes the departments of art and art history, communication, dance, music, media studies and theater. Undergraduates may pursue degrees in art history, communication, music, studio art and theater and dance. The college offers master's degree programs in communication and music.

The college is distinguished by its collaboration with the community. Four endowed professorships through the Des Lee Vision Collaborative link UMSL to the St. Louis Symphony, Saint Louis Art Museum, Opera Theatre of Saint Louis, Laumeier Sculpture Park and other cultural institutions.

University students and faculty, as well as visiting artists, have access to the Blanche M. Touhill Performing Arts Center. Artwork exhibitions are housed in Gallery 210, Gallery FAB and Gallery Visio.

### College of Nursing

The College of Nursing was established as a School of Nursing in 1981 and graduated its first class in May 1983. College status was achieved in 1994. Degrees in nursing studies are offered at the undergraduate and graduate levels.

The pre-licensure bachelor's degree in nursing teaches the material and skills to complete the professional licensure examination required to become a registered nurse. The BSN offers three degree completion routes: traditional full-time, traditional part-time and accelerated.

UMSL's College of Nursing also offers the RN to BSN program for registered nurses who already have their associate degree or diploma in nursing but would like to earn their bachelor's degree. The RN to BSN program can be completed on campus, online or off campus.

The master's degree in nursing at UMSL helps propel nursing careers forward. The program offers two curricula, preparing students as nurse educators and nurse practitioners. MSN graduates go into advanced practice, often as primary care providers. The master's level of study also offers a post-MSN certificate program, which provides preparation for certification in additional advanced practice areas.

For serious students seeking the highest academic preparation in nursing, the college has two doctoral programs: a doctorate of nurse practicing and the doctorate of philosophy in nursing. The DNP program focuses on preparing nurses for either clinical or translational analysis for improved practice outcomes. The Ph.D. in nursing concentrates on original research and developing nursing knowledge.

UMSL's College of Nursing is fully accredited by The North Central Association of Colleges and Schools. The BSN, MSN and DNP programs are accredited by the Commission on Collegiate Nursing Education, and the PNP program is approved by The Pediatric Nursing Certificate Board. The pre-licensure program is fully approved by the Missouri State Board of Nursing.

## College of Optometry

After more than 10 years of study and planning, the College of Optometry came into existence on June 1, 1980. The first class of 36 students graduated in May 1984. This college offers the only opportunity to study optometry in Missouri.

Doctors of optometry are primary health-care professionals who examine, diagnose, treat and manage diseases and disorders of the visual system, the eye and associated structures, as well as diagnose related systemic conditions. They prescribe glasses, contact lenses, low vision rehabilitation and medications, as well as perform certain surgical procedures as regulated by state law.

Optometric education is a four-year professional degree program accredited by the Accreditation Council on Optometric Education through the authority granted by the U.S. Department of Education. Upon graduation and following successful completion of the three-part examination given by the National Board of Examiners in Optometry, graduates are eligible for licensure in all 50 states plus the District of Columbia.

Entering students must have completed at least 90 credit hours of undergraduate work, including core courses in the sciences (biology, chemistry and physics), mathematics (including calculus), English and the liberal arts. Applicants also must complete the Optometry Admission Test, which is designed to measure general aca-

ademic ability and comprehension of scientific information. Ninety-eight percent of those admitted hold a bachelor's degree, most from a scientific discipline.

The curriculum leading to the doctor of optometry degree is a four-year, year-round program. The program prepares graduates to deliver compassionate patient care while instilling a sound background in the biomedical, optical, behavioral and clinical sciences, including an understanding of the health-care delivery system.

## Graduate School

The Graduate School, which is responsible for all graduate degree programs in the various schools and colleges of UMSL, promotes scholarship and creativity through graduate programs that inspire in students a passion for discovery.

In addition to participating in graduate level courses, many graduate students work with faculty mentors on advanced research projects. These graduate research projects address problems of local, regional, national and global significance, and they make a critical contribution to the university's mission as a public metropolitan research university.

Graduate students make up roughly a fifth of the UMSL student body. They pursue advanced degrees and certificates in 30 master's, 12 doctoral and two education specialist programs, as well as a variety of graduate certificate programs.

## Pierre Laclède Honors College

The Pierre Laclède Honors College was established in 1989 and has grown to include its own campus, complete with instructional, residential and recreational facilities.

Students may pursue degrees in any undergraduate division of UMSL. In addition, students must undertake a personal writing program and pursue independent study through research, internships, public service projects and guided reading.

The college features a student-faculty ratio of 15:1, a scholar development program, a writing program and 11 honors classes. It offers academic excellence comparable to expensive private colleges, but at public institution rates.

The four-year program has a highly selective student body of about 600. The college's teachers are among the university's leading research and teaching faculty.

## UMSL/Washington University Joint Undergraduate Engineering Program

The UMSL/Washington University Joint Undergraduate Engineering Program was established in 1993 and offers bachelor's degrees in civil, mechanical and electrical engineering. All three bachelor's degrees are accredited by the Engineering Accreditation Commission of the Accreditation Board for Engineering and Technology.

The Joint Program is designed for both full- and part-time students. The first half of coursework, common to all three degrees, is completed at UMSL as part of the pre-engineering program. The remaining half of the coursework, consisting of upper-division engineering courses and laboratories, is completed on the campus of Washington University in St. Louis. Upper-division courses are offered in the evenings and on Saturdays to accommodate part-time students, but also to encourage all students to take advantage of the parallel cooperative education program. The co-op program allows upper-division students to work part time during the day at local engineering firms and technology-based businesses with which the Joint Program has established connections.

Students register for all their courses at UMSL, pay UMSL tuition rates with a small surcharge fee and receive their degrees from UMSL and WUSTL. The Joint Program allows Missouri to make the most efficient use of public funds while meeting the needs of both traditional and non-traditional students.

## School of Public Policy and Administration

The School of Public Policy and Administration provides graduate education, professional development and applied research. The master's degree in public policy administration is accredited by the Network of Schools of Public Policy, Affairs and Administration. The program offers four emphasis areas in which students may concentrate their advanced studies: managing human resources and organizations, policy research and analysis, local government management and nonprofit organization management and leadership.

In addition, the School of Public Policy and Administration offers graduate certificates in nonprofit management and leadership, in local government management and in policy and program evaluation. Credit and noncredit courses and training offered by the Nonprofit Management & Leadership Program and Local Government Partnership provide professional development opportunities to enhance the skills of elected and appointed officials and public administrators in the civic, government and nonprofit sectors.

UMSL's long-standing commitment to applied policy research, community engagement and training programs is enhanced by coordinating the school's Center for Ethics in Public Life, Center for Excellence in Financial Counseling, Public Policy Research Center and Sue Shear Institute for Women in Public Life.

The school's Des Lee Endowed Professor of Community Collaboration and Public Policy Administration serves to integrate public policy research, disseminate research findings, and develop applications and implement plans with community partners in metropolitan St. Louis.

## School of Social Work

The School of Social Work offers a bachelor's degree in social work and a master's degree in three general areas: family practice, social work leadership and management and gerontology. The school works with various organizations and agencies throughout the region to provide students with hands-on, real-world experience.

## Libraries

UMSL Libraries support the educational objectives of the university, meet the informational needs of the campus community and provide users near and far with broad access to research collections. The UMSL library system includes the Thomas Jefferson Library and the St. Louis Mercantile Library.

The latter is housed on the first two floors of the Thomas Jefferson Library building, a busy campus hub, beneath its signature glass pyramid. Founded in 1846, the Mercantile is the oldest cultural institution west of the Mississippi River. The library moved to the UMSL campus in 1998 with collections that concentrate on Western Expansion and the history and growth of the St. Louis region as well as the development of rail and river transportation in the United States.

Together, the two UMSL libraries house more than one million volumes, 300,000 photographs, one million government documents and one million microforms. They provide access to more than 50,000 full-text online periodicals. The libraries are open more than 80 hours per week during regular academic sessions, and students, faculty and other users make use of library resources 24 hours a day online.

## Admissions

Information on admission and enrollment is available in person, by mail or online ([umsl.edu](http://umsl.edu)). Prospective students and their parents are encouraged to visit the UMSL campus (1 University Blvd. St. Louis, MO 63121-4400).

## State Historical Society of Missouri

1020 Lowry St., Columbia 65201-7298  
 Telephone: (573) 882-7083 / FAX: (573) 884-4950  
<http://shs.umsystem.edu>  
 Email: [shsofmo@umsystem.edu](mailto:shsofmo@umsystem.edu)

Organized in 1898 by the Missouri Press Association and a trustee of the state since 1899, the State Historical Society collects, preserves, makes available and publishes materials that enhance research and support learning opportunities in Missouri studies and the history of the Midwest. For more than 100 years, the State Historical Society has been the center for research into every aspect of the society and government of Missouri and the lives of its residents.

### Society Research Centers

The society comprises six research centers. The administrative offices, art galleries and one center are located on the ground floor of the University of Missouri—Columbia Ellis Library. The other research centers are located in Pacific Hall, Southeast Missouri State University; Newcomb Hall, University of Missouri—Kansas City; Curtis Laws Wilson Library, Missouri University of Science and Technology; Thomas Jefferson Library, University of Missouri—St. Louis; and Duane G. Meyer Library, Missouri State University.

### Research Collections

Researchers, officials, scholars and students interested in Missouri history, biography and genealogy find in the society's research centers unsurpassed collections of books and pamphlets, official state records, newspapers, maps, photographs and manuscripts. Over the years, the society has acquired a number of rare or specialized book collections that have given it added recognition as a research center. These collections include the Mahan Memorial Mark Twain Collection, the Eugene Field Collection, the J. Christian Bay Collection of Middle Western Americana, the Francis A. Sampson Collection and the Paul D. Higday Civil War Collection.

The society's Missouri newspaper collection, which includes more than 3,500 titles and extends from 1808 to the present, is one of the largest state newspaper collections in the nation. Two hundred seventy current newspapers from every Missouri county arrive weekly and are microfilmed to ensure their preservation. The lives of famous and typical Missourians and the history of Missouri communities and local, state and national events can be traced and documented in the collection.

The map collection consists of more than 4,000 rare and old maps of the state as well as



DR. GARY R. KREMER  
 Executive Director  
 State Historical Society  
 of Missouri



JUDGE STEPHEN N. LIMBAUGH JR.  
 President  
 State Historical Society  
 of Missouri

modern ones. In addition, the collection contains county atlases, gazetteers, statistical maps, official topographical maps and early state guidebooks. For genealogical research, the society's microfilm file of United States census reports is one of the largest in the Midwest. A pictorial collection contains more than six million photographs and images of individuals and subjects dating from the 19<sup>th</sup> century to the present. Views of buildings, cityscapes and rural areas throughout the state are also found in the collection.

The society's manuscript collection contains letters, diaries, journals, business and organizational records, oral histories, architectural drawings and official state papers. Research materials of this type furnish most of the intimate day-to-day accounts of Missouri history and lend vitality to historical writing.

### Art Collection

The society's collection of Missouri regional and westward expansion art records celebrates Missouri's heritage through works by past and contemporary artists. The art collection includes masterworks by George Caleb Bingham and Thomas Hart Benton as well as paintings, drawings and prints by other Missouri and Missouri-related artists. An extensive editorial cartoon collection is national in scope. Exhibitions in the art galleries showcase the society's diverse holdings.

### Missouri History Online

The society's website reflects a commitment to making research sources and the history of Missouri and its residents widely available to learners of all ages. More than one million pages of newspapers are accessible online through the Missouri Digital Newspaper Project. The Historic Missourians pages feature more than 100 biographies and images of men and women who are

well-known for their contributions in such fields as literature, politics, sports, education and journalism. Other resources on the website include photographs, Civil War documents, editorial cartoons and artworks, as well as the Missouri Historical Review, catalogs and finding aids to society collections and other materials.

## Publications

The *Missouri Historical Review* has served as the cornerstone of the society's publication program since 1906. A benefit of membership, the journal features scholarly articles on diverse topics in Missouri history, book reviews and notes. In addition to the journal, the society has published more than 50 volumes of edited documents, narrative and pictorial history, catalogs, directories and indexes. *Missouri Times*, a quarterly newsletter, informs members about society activities.

## Public Programming

To bring the state's history to its residents, the society sponsors educational outreach programs, including genealogy workshops, tours for elementary and secondary school students and adults and presentations on Missouri history and art.

The society sponsors **National History Day in Missouri**, the statewide component of National History Day, a competition for students in grades 6 through 12. More than 2,500 students participate annually in regional contests held throughout the state.

Additionally, "**Show Me Missouri: Conversations about Missouri's Past, Present and Future**" is a speakers' bureau program jointly organized and managed by the Missouri Humanities Council and the society.

## Officers of the Society

Officers of the State Historical Society, 2013–2016: **Stephen N. Limbaugh Jr.**, Cape Girardeau, president; **Virginia J. Laas**, Joplin, first vice president; **Bob Priddy**, Jefferson City, second vice president; **Roy Blunt**, Springfield, third vice president; **Brent Schondelmeyer**, Independence, fourth vice president; **Henry J. Waters III**, Columbia, fifth vice president; **Albert M. Price**, Columbia, sixth vice president; **Edward W. Scavone**, Columbia, treasurer; **Gary R. Kremer**, Jefferson City, executive director, secretary and librarian.

## Trustees of the Society

Permanent trustees, former presidents of the society, are: **Bruce H. Beckett**, Columbia; **H. Riley Bock**, New Madrid; **Lawrence O. Christensen**,

Rolla; **Doug Crews**, Columbia; **Richard Franklin**, Independence; **Robert C. Smith**, Columbia.

Trustees elected for three-year terms: **Rodney Boyd**, St. Louis; **David R. Bradley**, St. Joseph; **Robert M. Clayton III**, Hannibal; **James Leon Combs**, Bradleyville; **Bryan Cook**, Clayton; **Don Downing**, St. Louis; **George W. Draper III**, St. Louis; **Steve Ehlmann**, St. Charles; **Michael R. Gibbons**, Kirkwood; **Edward C. Matthews III**, Sikeston; **Kenneth B. McClain**, Independence; **Larry L. McMullen**, Shawnee Mission, Kan.; **Robert J. Mueller**, Ste. Genevieve; **James R. Reinhard**, Hannibal; **Mary R. Russell**, Jefferson City; **William W. Sellers**, Lexington; **Beatrice B. Smith**, Columbia; **Jeffrey E. Smith**, Columbia; **Brian K. Snyder**, Independence; and **Blanche M. Touhill**, St. Louis.

In addition to the elected trustees and officers of the society, the governor, secretary of state, state treasurer, president of the University of Missouri and chancellor of the University of Missouri–Columbia serve as *ex officio* members of the board of trustees.

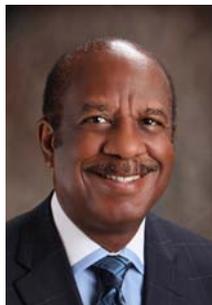
Executive committee (composed of the president, the treasurer and eight members of the board of trustees): **Stephen N. Limbaugh Jr.**, Cape Girardeau; **H. Riley Bock**, New Madrid; **Robert M. Clayton III**, Hannibal; **Doug Crews**, Columbia; **Steve Ehlmann**, St. Charles; **Virginia J. Laas**, Joplin; **Robert J. Mueller**, Ste. Genevieve; **Bob Priddy**, Jefferson City; **Edward W. Scavone**, Columbia; and **Brent Schondelmeyer**, Independence.

## Lincoln University

Jefferson City 65101  
Telephone: (573) 681-5000  
[www.lincolnu.edu](http://www.lincolnu.edu)  
Email: [enroll@lincolnu.edu](mailto:enroll@lincolnu.edu)

Lincoln Institute was founded in 1866 by the enlisted men of the 62<sup>nd</sup> and 65<sup>th</sup> U.S. Colored Infantry Regiments. The men, who learned to read and write on the battlefields of the Civil War in Texas, dreamed of a school to educate African Americans in their home state of Missouri. In 1890, Lincoln Institute became a land-grant institution. The school was renamed Lincoln University in 1921. In the fall of 1954, Lincoln University expanded its historical mission to serve a broader population from varied social, economic, educational and cultural backgrounds. Today, Lincoln University is a public, comprehensive institution that provides excellent educational opportunities including theoretical and applied learning experiences to a diverse population within a nurturing, student-centered environment.

In 2016, Lincoln University will celebrate 150 years of providing a quality education to those



**DON W. COOK SR.**  
President, Board of Curators  
Lincoln University



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Vice President, Board of  
Curators, Lincoln University



**GREG S. GAFFKE**  
Secretary, Board of  
Curators, Lincoln University



**WINSTON J. RUTLEDGE**  
Treasurer, Board of Curators  
Lincoln University



**HERBERT E. HARDWICK**  
Member, Board of  
Curators, Lincoln University



**FRANK J. LOGAN**  
Member, Board of Curators  
Lincoln University



**MARVIN O. TEER**  
Member, Board of  
Curators, Lincoln University



**DR. KEVIN D. ROME**  
President  
Lincoln University

who seek it. The majority of the university's more than 3,000 students are residents of Missouri or one of nine nearby states. The international student population comes from 35 countries.

Lincoln University offers six undergraduate degrees in more than 50 programs of study. Lincoln University also offers non-credit and continuing education courses for those seeking professional or personal development.

The main Lincoln University campus is composed of nearly 158 acres, centrally located in Jefferson City. In addition, the university properties include two agricultural research facilities and extension offices in St. Louis, Kansas City and southeast Missouri. In addition, a satellite nursing program is housed at Fort Leonard Wood.

### Members, Board of Curators

**Cook, Don W.**, (D), president, St. Louis, Jan. 1, 2018;

**Cutler, Dana T.**, (R), vice president, Kansas City, Jan. 1, 2012;

**Gaffke, Greg S.**, (D), secretary, Jefferson City, Jan. 1, 2014;

**Rutledge, Winston J.**, (I), treasurer, Jefferson City, Jan. 1, 2016;

**Hardwick, Herbert E.**, (D), member, Kansas City, Jan. 1, 2016;

**Logan, Frank J.**, (D), member, St. Louis, Jan. 1, 2017;

**Teer, Marvin O.**, (D), member, St. Louis, Jan. 1, 2012.

### Harris-Stowe State University

St. Louis 63103

Telephone: (314) 340-3366 / FAX: (314) 340-3322

[www.hssu.edu](http://www.hssu.edu)

Email: [admissions@hssu.edu](mailto:admissions@hssu.edu)

Harris-Stowe State University, (HSSU) traces its origin back to 1857 when its first predecessor institution was founded by the St. Louis Board of Education as a normal school for the preparation of white elementary school teachers. It thus became the first public teacher education institution west of the Mississippi River and the 12th such institution in the United States. Its second predecessor institution, Stowe Teachers College, was also a normal school founded by the same public schools in 1890 to prepare African-American el-



RONALD A. NORWOOD  
Chair, Harris-Stowe State  
University



CHRISTINE A. CHADWICK  
Member, Harris-Stowe State  
University



VANESSA F. COOKSEY  
Member, Harris-Stowe State  
University



REGINALD D. DICKSON  
Member, Harris-Stowe State  
University

ementary school teachers. Both normal schools later became four-year teachers colleges—Harris Teachers College and Stowe Teachers College. The former was named after William Torrey Harris, U.S. Commissioner of Education and former Superintendent of the St. Louis Public Schools. The latter was named after Harriet Beecher Stowe, the famed slavery abolitionist and author of *Uncle Tom's Cabin*. These two colleges merged in 1954, forming Harris-Teachers College and in 1977 became Harris-Stowe College. In 1979, the college became a Missouri public college, with the name Harris-Stowe State College. The university designation and current name occurred in 2005.

In 2014, Harris-Stowe ranked No. 1 in the state of Missouri and No. 47 in the nation in granting degrees in mathematics and statistics to African-Americans according to Missouri Department of Higher Education and *Diverse: Issues In Higher Education*, a newsmagazine that has ranked institutions conferring the most degrees to minority students for the past 30 years. In 2015, the governor signed a law broadening degree-granting authority to Harris-Stowe, which allows the university to offer graduate programs and achieve parity with Missouri's other 12 state universities. Harris-Stowe offers the most affordable bachelor's degree in the state of Missouri.

Over the past decade, Harris-Stowe has greatly expanded its degree programs and offers on-campus housing. Currently, the university offers 31 majors, minors and certificate programs in education, business and arts & sciences – including two fully online degree programs in criminal justice and healthcare management.

## Members, Board of Regents

**Norwood, Ronald A.**, chairman;  
**Chadwick, Christine A.**, member;  
**Cooksey, Vanessa F.**, member;  
**Dickson, Reginald D.**, member;  
**Hollingsworth, Debra A.**, member.



DEBRA HOLLINGSWORTH  
Member, Harris-Stowe State  
University



DWAUN WARMACK  
President, Harris-Stowe State  
University

## State Technical College of Missouri

One Technology Dr., Linn, MO 65051

Telephone: (573) 897-5000 / FAX: (573) 897-4656

[www.statetechmo.edu](http://www.statetechmo.edu)

Email: [admissions@statetechmo.edu](mailto:admissions@statetechmo.edu)

State Technical College of Missouri (STC), founded in 1961, is Missouri's only two-year public technical college with a statewide mission. Originating as Linn Technical Junior College, the college became a part of the public higher education system in Missouri in 1996 as a result of legislation by the 88th General Assembly.

The original educational institution was established with funding from the National Defense Education Act as a public postsecondary residential technical institution. The philosophy of the original institution was "to provide two-year vocational/technical programs to all students who wish to prepare themselves for employment."

The college has a longstanding reputation for producing graduates with the valued technical and interpersonal skills needed for career advancement. With a state mandate and college mission to "prepare students for profitable em-



JOHN A. KLEBBA  
President, State  
Technical College of Missouri  
Board of Regents



J. SCOTT CHRISTIANSON  
Vice President, State  
Technical College of Missouri  
Board of Regents



BRUCE DARROUGH  
Member, State Technical  
College of Missouri Board of  
Regents



ERICK V. KERN  
Member, State Technical  
College of Missouri Board of  
Regents

ployment and a life of learning,” the college has been responsive to workplace needs.

State Technical College of Missouri offers more than 35 technical programs at the Associate of Applied Science degree and certificate levels. In addition, customized and contract training is offered to Missouri businesses and industry. In each program, the curriculum includes an integration of theory with hands-on application and experience. Such integration ensures the development of functional troubleshooting skills with traditional and innovative techniques, approaches and equipment. Also emphasized are teamwork, interpersonal skills and work ethic. The general education core contributes to the high level of critical thinking, problem-solving and communication abilities of graduates. As part of their education, many students gain on-the-job experience through internships and clinicals.

State Technical College of Missouri monitors the economic, industrial and technological needs of the state as new programs are proposed for development. In response to industry demand over the last decade, State Technical College of Missouri has started or modified over 19 degree and certificate programs. Programs recently developed include: Welding Technology; High Performance and Electric/Hybrid Vehicle options in Automotive Technology; three new health occupations programs - Dental Assisting Technology, Medical Radiologic Technology, and Practical Nursing Technology; and expansion of the Physical Therapist Assistant program through the Missouri Health Professions Consortium, which includes five Missouri community colleges and the School of Health Professions in the University of Missouri Health System.

The faculty has a combination of higher education credentials and industry experience in their professional areas of expertise. In addition, they are continually updating their skills through industry training and workshops.



TONI R. SCHWARTZ  
Member, State Technical  
College of Missouri Board of  
Regents



DR. DONALD CLAYCOMB  
President  
State Technical College of  
Missouri

In keeping with preparing students for profitable employment, students are evaluated through a one-of-a-kind system that provides potential employers with a student’s track record of success in academic achievement, job readiness work ethic and attendance (AJA<sup>™</sup>STC).

State Technical College of Missouri is accredited by The Higher Learning Commission (HLC); for more information contact the HLC at [hlccommision.org](http://hlccommision.org) or (800) 621-7440. Seventeen programs are accredited by the Association of Technology, Management and Applied Engineering (ATMAE). In addition, 16 other program-level professional accreditations and certifications have been obtained by programs at the college. Many instructors hold individual certifications related to their respective teaching fields.

The main campus is located along Highway 50 on 360 acres one mile east of Linn and includes a public airport. The Physical Therapist Assistant program is offered from locations in Jefferson City, Trenton and Poplar Bluff. The Nuclear Technology program is offered in Mexico at the Advanced Technology Center, a coopera-

tive higher education technology center. The Dental Assisting Technology, Medical Radiologic Technology and Practical Nursing Technology programs are located in Jefferson City at Nichols Career Center. The Automation and Robotics - Advanced Manufacturing Technician program is offered in Saint Charles at the Lewis and Clark Career Center.

## Members, Board of Regents

**Klebba, John A.**, (R), president, Linn, Dec. 29, 2007;

**Christianson, J. Scott**, (D), vice president, Columbia, Dec. 29, 2015;

**Collom, Mark J.**, (D), Saint Peters, Dec. 29, 2009;

**Darrough, Bruce**, (D), Florissant, Dec. 29, 2013;

**Kern, Erick V.**, (R), Chesterfield, Dec. 29, 2011;

**Schwartz, Toni R.**, (R), Jonesburg, Dec. 29, 2013.

## Truman State University

100 E. Normal, Kirksville 63501

Telephone: (660) 785-4016

[www.truman.edu](http://www.truman.edu)

Truman State University, founded in 1867, is a vibrant community of teacher and student scholars with the distinction of being Missouri's only statewide public liberal arts and sciences university and the only public university in the state with highly selective admission standards as defined by the Coordinating Board for Higher Education (CBHE). Truman is a residential university focused on providing its 6,200 students with broad liberal arts experiences and depth of study in 48 undergraduate majors and eight graduate programs.

For 18 consecutive years, U.S. News and World Report has recognized Truman as the No. 1 public university in the Midwest Regional Category. They also gave Truman a No. 1 ranking for its "Strong Commitment to Teaching." Other accolades include Washington Monthly, which listed Truman as the No. 2 master's university nationwide in its "2014 College Rankings." Truman was the only Missouri school ranked in the entire Top 100 Master's Universities list. Truman was ranked as the No. 1 value in the nation among public colleges and universities in the May/June 2015 issue of Consumers Digest while Kiplinger's Personal Finance February 2015 magazine ranked Truman as No. 19 on their list of the 100 Best Public College Values in the nation. Both magazines feature schools that combine outstanding academics with affordable costs.

Truman has a long history of being recognized nationally by higher education experts for its assessment program and its commitment to providing a high-quality, liberal arts and sciences education at an affordable price. Truman's program of assessment allows the university to measure the re-

sults of the teaching-learning process and to gather critical information on student growth and development to ensure that graduates are prepared for future success. Truman's curriculum provides each student with a foundation of knowledge appropriate to a traditional liberal arts and sciences education. It also requires specialization in a major, providing each student with in-depth knowledge and mastery of a discipline. This exemplary undergraduate education provides graduates with the knowledge and skills necessary to be successful upon graduation. Truman has the highest public college graduation rate in Missouri as calculated by the CBHE. More than 50 percent of Truman's graduates enter graduate and professional schools within six months of their graduation, while the remainder directly enter the workforce or engage in full-time service, such as the Peace Corps.

Truman's students are among the brightest and the best in their high school graduating classes. Eighty-three percent of Truman's 2014 entering freshman class scored 24 or higher on the ACT examination, with 29 percent scoring above the 95<sup>th</sup> percentile. In addition, 80 percent ranked in the top quarter of their high school graduating class and more than 98 percent of the class demonstrated leadership through high school and community activities.

Truman emphasizes high-quality teaching as its top priority. Truman students benefit from a low student-to-faculty ratio, which allows for greater student-teacher interaction and a more personalized educational experience. Truman strongly supports undergraduate research with approximately 1,100 students annually doing structured research with faculty both in and outside the classroom. The Higher Learning Commission of the North Central Association of Colleges and Schools has accredited Truman since 1914. Truman is also accredited by AACSB International—The Association to Advance Collegiate Schools of Business, American Chemical Society, American Speech-Language-Hearing Association, Commission on Accreditation of Athletic Training, National Association of Schools of Music, National Council for Accreditation of Teacher Education, Commission on Collegiate Nursing Education and the Missouri Department of Elementary and Secondary Education.

Truman also has one of the top National Collegiate Athletic Association (NCAA) Division II athletic programs in the country. Truman has produced the highest number of academic All-Americans in Division II athletics in the history of the program. Truman fields 20 intercollegiate sports, which is the largest number in the state. Truman is a member of the Great Lakes Valley Conference. Information on all of Truman's intercollegiate athletics programs may be found online at [www.trumanbulldogs.com](http://www.trumanbulldogs.com).



**JAMES J. O'DONNELL**  
Chair  
Truman Board of Curators



**SARAH BURKEMPER**  
Vice Chair  
Truman Board of Curators



**MICHAEL J. LaBETH**  
Secretary  
Truman Board of Curators



**CHERYL J. COZETTE**  
Member  
Truman Board of Curators



**KAREN S. HABER**  
Member  
Truman Board of Curators



**SUSAN PLASSMEYER**  
Member  
Truman Board of Curators



**MATTHEW W. POTTER**  
Member  
Truman Board of Curators



**DAVID L. BONNER**  
Out-of-State/Non-Voting Member  
Truman Board of Curators



**MICHAEL A. ZITO**  
Out-of-State/Non-voting Member  
Truman Board of Curators



**KELLY KOCHANSKI**  
Student Representative/Non-voting  
Truman Board of Curators



**DR. TROY D. PAINO**  
President  
Truman State University

The mission of Truman State University is to offer an exemplary undergraduate education to well-prepared students, grounded in the liberal arts and sciences, in the context of a public institution of higher education. To that end, the University offers affordable undergraduate studies in the traditional arts and sciences, as well as selected pre-professional, professional, and master's level programs that grow naturally out of the philosophy, values, content and desired outcomes of a liberal arts education.

### Members, Board of Governors

**O'Donnell, James J., (D)**, chair, Hannibal, Jan. 1, 2017;

**Burkemper, Sarah, (D)**, vice chair, Troy, Jan. 1, 2017;

**LaBeth, Michael J., (R)**, secretary, Kirksville, Jan. 1, 2019;

**Cozette, Cheryl J., (R)**, Columbia, Jan. 1, 2012;

**Haber, Karen S., (I)**, Kansas City, Jan. 1, 2014;

**Plassmeyer, Susan, (D)**, St. Louis, Jan. 1, 2018;

**Potter, Matthew W., (D)**, St. Louis, Jan. 1, 2013;  
**Bonner, David L.**, out-of-state/non-voting, Jan. 1, 2019;  
**Zito, Michael A.**, out-of-state/non-voting, Jan. 1, 2016;  
**Kochanski, Kelly**, student representative/non-voting, Jan. 1, 2016.

## Northwest Missouri State University

Maryville 64468-6001

[www.nwmissouri.edu](http://www.nwmissouri.edu)

Email: [admissions@nwmissouri.edu](mailto:admissions@nwmissouri.edu)

Northwest Missouri State University is a coeducational, primarily residential four-year university offering a broad range of undergraduate and selected graduate programs. Founded as a state normal school in 1905, the university has evolved into a vibrant and diverse learning community with an enrollment of more than 6,700 students hailing from 46 states and 31 countries. More than 700 faculty and staff are employed by the university, which offers classes on its Maryville campus, at centers in Kansas City and St. Joseph, online and through instructional television.

Northwest offers more than 120 undergraduate majors with cutting-edge programs in areas such as education, business, agriculture, fine and performing arts, communications and mass media, behavioral sciences, health and human services, humanities and social sciences, English and modern languages, computer science and natural sciences. Northwest also offers 40 master's programs, certificate programs and a cooperative doctorate in educational leadership.

With its emphasis on student success — every student, every day — the university is focused on providing an exceptional student experience that places high value on scholarship and life-long learning, intercultural competence, collaboration, respect and integrity, strategic thinking and excellence.

Profession-based learning experiences are widely available to Northwest students in a variety of fields. The 448-acre R.T. Wright Farm is a living, hands-on laboratory for agriculture students; while the Horace Mann Laboratory School and the Phyllis and Richard Leet Center for Children and Families, which is located in the center of campus and serves children in preschool through sixth grade, provides hands-on practical classroom experience for students in education and related fields. Northwest's internationally benchmarked student employment program also offers some 1,200 opportunities for students to gain professional development and specialized training in administrative, communications, environmental and other areas throughout the university.

The emphasis on Northwest's values and hands-on experiences is reflected in the university's high success and graduation rates. Northwest boasts a freshman retention rate of 71 percent and a graduation rate of 59 percent, which are considerably higher than the national averages. Additionally, 98 percent of Northwest graduates report finding employment or continuing their education within six months of graduation. Furthermore, Northwest student-athletes have an academic success rate of 74 percent, compared to a rate of 73 percent nationally. Northwest has earned a reputation as a university of champions both on and off the field. In addition to boasting competitive athletics teams, including its four-time NCAA Division II national champion football team and its three-time UCA national champion cheerleading squad, Northwest students compete nationally and excel in fields such as agricultural sciences, forensics and debate and student media.

The first public university in the nation to implement an electronic campus, in 1987, Northwest provides fully-loaded notebook computers for all students. The university also offers an innovative textbook rental program that dates back to the early days of the institution and saves students nearly \$1,200 each year.

Recognizing the importance of needs-based financial support for students, Northwest created the American Dream Grant in 2004, a first-of-its-kind program at a public university in the United States. Qualified students meet Northwest admissions criteria and come from the neediest families, based on their applications for federal aid. First-time freshmen are responsible for contributing a portion of their tuition, room and board, which may include private, federal, state and institutional scholarships and grants, and the American Dream Grant fills the remaining gap.

The Missouri Academy of Science, Mathematics and Computing was founded at Northwest in 2000. The rigorous program is an accelerated, two-year residential program for high school juniors and seniors academically talented in science, mathematics or technology. Students are challenged by college coursework tailored to individual abilities and taught by Northwest faculty. Students who complete the program earn both a high school diploma and associate of science degree.

Northwest also provides valuable resources to its community and region that support economic development. The state-of-the-art, 46,679-square-foot Dean L. Hubbard Center for Innovation and Entrepreneurship (CIE), which opened on the campus in 2009, is a mixed-use business incubator and an academic facility that fuels high-tech enterprise and creates jobs while providing academic opportunities and career



DR. MARK H. HARGENS  
Chair  
Northwest Board of Regents



JOSEPH B. BOSSE  
Vice Chair  
Northwest Board of Regents



FRANCIS (Gene) DORREL  
Member  
Northwest Board of Regents



DR. PATRICK B. HARR  
Member  
Northwest Board of Regents

paths for students. Additionally, the facility houses the university's undergraduate nanoscale science program and serves as the home of Northwest's Small Business and Technology Development Center.

In addition to being a four-time winner of the Missouri Quality Award, Northwest is the only university in Missouri to receive the prestigious Christa McAuliffe Award for Excellence in Teacher Education from the American Association of State Colleges and Universities. Northwest's innovative Alternative Energy program burns wood chips, paper products and pelletized livestock waste to produce most of the thermal energy needed to heat and cool campus buildings, and the university's sustainability efforts earned it the Missouri State Recycling Program Annual Award in 2011, 2013 and 2014. The Northwest campus also is designated the Missouri Arboretum with more than 1,700 trees and 130 species.

### Northwest Board of Regents

**Hargens, Dr. Mark H.**, (D), chair, St. Joseph, Jan. 2015;

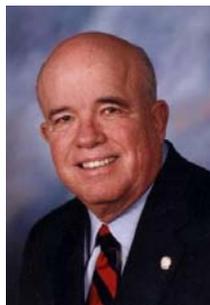
**Bosse, Joseph B.**, (R), vice chair, St. Louis, Jan. 2016;

**Dorrel, Francis (Gene)**, (R), Maryville, Jan. 2017;

**Harr, Dr. Patrick B.**, (R), Maryville, Jan. 2019;

**Richmond, John W.**, (D), Albany, Jan. 2019;

**Dixon, Ve'Shawn**, student regent, Kansas City, Kan., Dec. 2015.



JOHN W. RICHMOND  
Member  
Northwest Board of Regents



VE'SHAWN DIXON  
Student Regent  
Northwest Board of Regents



DR. JOHN JASINSKI  
President, Northwest  
Missouri State University

### Southeast Missouri State University

Cape Girardeau 63701

Telephone: (573) 651-2000 / FAX: (573) 651-5061

[www.semo.edu](http://www.semo.edu)

Email: [admissions@semo.edu](mailto:admissions@semo.edu)

Southeast Missouri State University provides a comprehensive education grounded in the liberal arts and sciences and in practical experience. The University, through teaching and scholarship, challenges students to extend their intellectual

capacities, interests and creative abilities; develop their talents; and acquire a lifelong enthusiasm for learning. Students benefit from a relevant, extensive and thorough general education with a global perspective; professional and liberal arts and sciences curricula; co-curricular opportunities; and real-world experiences. By emphasizing student-centered and experiential learning, the University, in collaboration with other entities as appropriate, prepares individuals to participate responsibly in a diverse and technologically ad-

vanced world, and in this and other ways contributes to the development of the social, cultural and economic life of the region, state and nation.

With an enrollment of more than 12,000 students, Southeast is an ideal size to take advantage of critical learning and extracurricular opportunities. Class sizes are small with a student/faculty ratio of 21:1. Students come from all 50 states and from more than 50 countries around the world.

Southeast offers more than 200 areas of study and more than 1,500 courses in business, education, the health professions, liberal arts, science, technology and the visual and performing arts. A variety of affordable short-term, spring break and full-semester study abroad programs enhance the academic experience.

Southeast is a leader when it comes to preparing students for careers. Internships and experiential learning are strongly emphasized with all majors having an internship or clinical experience built into the curriculum.

Southeast offers academic programs on five campuses, as well as at other locations and online. Two of the campuses are in Cape Girardeau – the original site founded in 1873 and the River Campus, which opened in 2007. Regional campuses are located in Sikeston, Malden, and Kennett.

## **Donald L. Harrison College of Business**

The Donald L. Harrison College of Business is accredited by the Association to Advance Collegiate Schools of Business (AACSB) International — the gold standard of business school accreditation — an honor held by only five percent of institutions offering business degrees worldwide. Graduates of the college enjoy a job placement rate exceeding 90 percent within the first year after graduation. Princeton Review has included Southeast's Harrison College of Business on its list of "Best Business Schools" for the past nine years.

The Harrison College of Business entrepreneurial studies program is Missouri's most comprehensive, offering options for both B.S., B.A. and M.B.A. degrees. Recognizing that students in any discipline can benefit from knowledge of entrepreneurial processes, Southeast offers seven interdisciplinary minors in entrepreneurship. Combined with a series of annual co-curricular events and services offered by the Douglas C. Greene Center for Innovation and Entrepreneurship, students have the tools to become successful entrepreneurs.

More than 50 Southeast senior business students annually participate in the St. Louis Inter-

view Days recruiting event that attracts more than 35 employers from the greater St. Louis region.

Southeast also offers a mechanism to drive the entrepreneurial mindset of today's students with Catapult Creative House, a groundbreaking creative arts and industries incubator. Catapult is a commercial learning laboratory where creativity, innovation and entrepreneurship converge, bringing novel products and services with a sustainable twist and local connection to market in a modern commercial marketplace.

## **College of Education**

Southeast's education program holds national accreditation in addition to state of Missouri accreditation. Southeast teacher education students get first-hand experience in the classroom beginning their freshman year and concluding with a semester-long student teaching experience. Areas of study in the college include secondary education, elementary education and middle school education. Programs include a wide variety of undergraduate and graduate programs along with a cooperative doctorate with the University of Missouri.

The college offers highly integrated field or clinical experiences across programs to provide real world application of effective practice. The university also provides students a technology rich learning environment with our EDvolution iPad integration for all undergraduate students. The Instructional Resource Technology Center creates flexible space to create lessons, share tools for teaching and practice the art of teaching. Our education is at the forefront of innovation, resulting in graduates who are in demand.

## **College of Health and Human Services**

With health care at the center of national concern, programs in this area are in demand. Health management, communication disorders, nursing and social work are examples of the variety of options available. Even recreation and athletic training focus on healthy living.

Nursing students pass their licensure exams at consistently high rates. Nursing also offers an RN-to-BSN program online and a popular master's degree.

Criminal justice majors also enjoy high rates of employment. The Law Enforcement Academy is dedicated to meeting the training needs of all law enforcement officers and agencies in the region. Our graduates have gone on to work for agencies at all levels of law enforcement, including the FBI, DEA, ATF and the U.S. Marshal's Service.

## College of Science, Technology and Agriculture

The College of Science, Technology and Agriculture's engineering physics program is nationally accredited by the Accrediting Board of Engineering and Technology (ABET). Southeast is a designated Center of Excellence in Advanced Manufacturing Technology and all of the bachelor's degree programs in the Department of Polytechnic Studies are nationally accredited. Cybersecurity graduates are in demand to combat computer and Internet crime. Southeast was the first university in Missouri to offer a bachelor's degree in this demanding field.

Pre-med remains a popular major and graduates are accepted to medical schools at a rate higher than the national average. Students in many of the science disciplines enjoy a nearly 100 percent placement rate.

The Department of Mathematics offers a program in actuarial science.

Students learn about the latest in beef production technology and row crop research at the 252-acre David M. Barton Agriculture Research Center. In addition, there is a 110-acre rice research station, an irrigated turf plot facility, a modern soil fertility laboratory and 11,000-square-foot climate-controlled Charles Hutson Horticulture Greenhouse.

## College of Liberal Arts

The College of Liberal Arts features the Earl and Margie Holland School of Visual and Performing Arts, which houses the departments of Art, Music and Theatre and Dance at the River Campus.

Blending classic beauty and modern technology, the River Campus is composed of the beautifully restored 19<sup>th</sup> century St. Vincent's Seminary building and newly constructed facilities including a 950-seat performance hall, black box theatre, dance studio, regional museum and convocation center. The restored seminary buildings are on the National Register of Historic Places. An intimate recital hall seating 200 has been created in the seminary chapel, and the historic buildings also house classrooms, faculty offices, rehearsal rooms, art studios, computer laboratories and other academic and student service rooms. Southeast is the only university in Missouri to have a separate campus dedicated to art, dance, music and theatre.

The newest addition to the River Campus is the Kenneth and Jeanine Dobbins River Campus Center, a 90,000-square-foot building combining academic and living spaces on the same property and creating an environment in which talented

students live and learn together. The new facility is just north of the original Convocation Center and Seminary Building, forming the completion of a River Campus quad. The first floor includes a directing/acting black box studio; a dance studio; a spacious choral rehearsal room; sectional practice rooms; and St. Vincent's Commons, a 120-seat dining facility overlooking the majestic Mississippi River complemented with an outdoor seating area. An art education classroom is located on the mezzanine, and the second floor houses faculty offices.

The building also provides a 180-bed living area housing many music, art, theatre and dance majors who are now living close to the academic facilities they frequent. The majority of the second and all of the third floor are four-person student suites, along with practice rooms, laundry facilities and spacious lounges. A fitness center also is located on the third floor.

In addition to the School of Visual and Performing Arts, the College of Liberal Arts consists of academic departments that are key contributors to the university mission of "providing professional education grounded in the liberal arts and sciences." These seven departments are: Communication Studies; English; Global Cultures and Languages; History; Mass Media; Political Science, Philosophy and Religion; and Psychology. In addition to promoting the University-wide goal of enhancing critical thinking skills in our students, faculty in the College of Liberal Arts provide students with an understanding of various cultures, languages, and worldviews, all of which are designed to prepare graduates for effective functioning in a world increasingly characterized by diversity and globalization. This is accomplished not only through formal classroom instruction, but also by providing students with opportunities for study abroad and experiential learning in their major field of study. Southeast mass media students receive the full complement of multi-media experiences – print production through *The Arrow* and the Southeast Missourian, television production through KFVS12 and radio production through KRCU Radio, Southeast's National Public Radio station. The University recently forged a partnership with Rust Communications and KFVS12 to develop an innovation laboratory in downtown Cape Girardeau. It will house the University's television and video production program and *The Arrow* student newspaper in the new Center for Excellence in Mass Media.

The College of Liberal Arts public relations program is one of only 20 institutions that hold certification by the Public Relations Society of America (PRSA). The Accrediting Council on Education in Journalism and Mass Communications (ACEJMC) accredits the mass communication

program. Only one other institution in Missouri has this elite accreditation. Only nine other institutions in the world have recognition from both ACEJMC and PRSA for their mass communication program.

The college provides other services for the university and the community. The Center for Regional History documents and preserves various aspects of the area's architecture, history and archaeology and supports the activities of faculty and students in history, archaeology, and related fields. The Center for Faulkner Studies is an internationally renowned repository for materials collected by Faulkner scholars and biographers and regularly hosts visiting international scholars. KRCU at Southeast Missouri State University is the University-operated National Public Radio (NPR) affiliate, which broadcasts news, classical music, jazz, folk music and nationally syndicated programs to the Cape Girardeau community and surrounding areas. The Southeast Missouri State University Press benefits the university, community and region by providing regional scholarly publications, operating as a working laboratory for students, and sponsoring events including nationally known writers' visits to the campus.

### School of Graduate Studies

Through its graduate faculty, curricula and research programs, the University offers to its more than 1,500 graduate students 35 master's degree programs; specialist degrees in Educational Administration, Educational Leadership and Counseling Education; a certificate program in Applied Behavior Analysis; and a cooperative doctoral degree in Educational Leadership. The School of Graduate Studies is strongly committed to fostering a successful learning environment by maintaining small classes and individualized research experiences for its students.

### Jane Stephens Honors Program

By offering educational opportunities tailored to the special needs, aspirations and motivation of students whose intellectual and creative abilities are outstanding, the Jane Stephens Honors Program underscores Southeast Missouri State University's commitment to quality and excellence in matters of knowledge, creativity and leadership. The goals of the Jane Stephens Honors Program reflect this basic commitment. These goals are:

- To address the special needs of outstanding students by providing a center of identity for formulating personal goals, developing self-esteem and increasing the desire for self-directed learning;

- To contribute to the general advancement of learning by encouraging the active pursuit of academic goals, as exemplified by research, scholarly activity and creative endeavor; and

- To encourage an intellectual perspective by providing a model of academic endeavor which emphasizes analytical thought, insight into the methodologies of different disciplines and cross-disciplinary synthesis.

### Kent Library

Kent Library is well positioned to support the needs of the 21<sup>st</sup> century learner. Kent Library's Information Commons combines state of the art technology with traditional library resources and services in one centralized, comfortable academic environment. Student needs in the areas of electronic research, media production, information access and collaborative and individual study space are met with the assistance of librarians.

Traditional library resources and services are folded into the new technologies to form a solid platform for assisting students' individual needs. The library's general stack collection, approximately 500,000 volumes, is supplemented through the statewide MOBIUS consortium and interlibrary loan services. In addition the library also provides more than 30,000 journals, 120,000 books and 12,000 videos online. Kent Library is also an Official Government Depository. The library's Special Collections and Archives preserves and makes accessible research material that document the historical, literary and cultural experience of Southeast Missouri State University and provides access to a world-class literary collection on William Faulkner.

Blending current technologies with traditional library services and resources, further combined with personalized assistance from trained staff and faculty, form the basis for this 21st century academic library.

### Athletics

Southeast participates in NCAA Division I athletics as a member of the Ohio Valley Conference. Men's sports include baseball, basketball, cross country, football and indoor and outdoor track. Women's sports include basketball, cross country, gymnastics, soccer, softball, tennis, volleyball and indoor and outdoor track.

Redhawk student-athletes maintained a 3.15 cumulative GPA as a group in 2014-15, while also winning eight conference championships between the start of 2014 and May 2015. Athletics facilities have undergone more than \$10 million of renovations since the start of 2014.



JAY B. KNUDTSON  
President  
Southeast Board of Regents



KENDRA NEELY-MARTIN  
Vice President  
Southeast Board of Regents



DOYLE L. PRIVETT  
Member  
Southeast Board of Regents



THOMAS M. MEYER  
Member  
Southeast Board of Regents



DAREN K. TODD  
Member  
Southeast Board of Regents



DONALD G. LaFERLA  
Member  
Southeast Board of Regents



AUSTIN K. CORDELL  
Student Representative  
Southeast Board of Regents



CARLOS VARGAS-ABURTO  
President, Southeast  
Missouri State University

## Members, Board of Regents

**Knudtson, Jay B.**, president, Cape Girardeau, Jan. 1, 2019;

**Neely-Martin, Kendra**, vice president, St. Louis, Jan. 1, 2018;

**Privett, Doyle L.**, Kennett, Jan. 1, 2015;

**Meyer, Thomas M.**, Cape Girardeau, Jan. 1, 2018;

**Todd, Daren K.**, Kennett, Jan. 1, 2015;

**LaFerla, Donald G.**, Carthage, Jan. 1, 2019;

**Cordell, Austin K.**, student representative, Festus;

**Vargas-Aburto, Carlos**, president of the university.

## Missouri State University

Springfield 65897

Telephone: (417) 836-5000

[www.missouristate.edu](http://www.missouristate.edu)

Email: [info@missouristate.edu](mailto:info@missouristate.edu)

Missouri State University is a public, comprehensive metropolitan system with a state-wide mission in public affairs, whose purpose is to develop educated persons. The university's identity is distinguished by its public affairs mission, which entails a campus-wide commitment to foster expertise and responsibility in ethical

leadership, cultural competence and community engagement.

The academic experience is grounded in a general education curriculum that draws heavily from the liberal arts and sciences. This foundation provides the basis for mastery of disciplinary and professional studies. It also provides essential forums in which students develop the capacity to make well-informed, independent critical judgments about the cultures, values and institutions in society.

The task of developing educated persons obligates the university to expand the store of human understanding through research, scholarship and creative endeavor, and, drawing from that store of understanding, to provide service to the communities that support it. In all of its programs, the university uses the most effective methods of discovering and imparting knowledge and the appropriate use of technology in support of these activities.

The Missouri State University campuses are structured to address the special needs of the urban and rural populations they serve. Missouri State University–Springfield is a selective admissions, graduate-level teaching and research institution. Missouri State University–West Plains is a

separately accredited open-admissions campus primarily serving seven counties in south central Missouri. Missouri State University–Mountain Grove serves Missouri’s fruit industry through operation of the State Fruit Experiment Station. Missouri State Outreach provides anytime, any-place learning opportunities through telecourses, Internet-based instruction, iTunes U and through its interactive video network.

The university also operates various other special facilities, such as the Darr Agricultural Center in southwest Springfield, the Journagan Ranch in Douglas County, the Jordan Valley Innovation Center in downtown Springfield, the Bull Shoals Field Station near Forsyth, Baker’s Acres and Observatory near Marshfield, the Missouri State University Graduate Center in Joplin and a branch campus at Liaoning Normal University (LNU) in Dalian, China. In addition, Missouri State has the operations and program offerings of one entire academic department, its Department of Defense and Strategic Studies, located near Washington, D.C., in Fairfax, Va.

**Public Affairs:** Approved in 1995, Missouri State University’s statewide mission in public affairs is maturing. With an emphasis on three specific components in the undergraduate curriculum that reflects the public affairs mission—ethical leadership, cultural competence and community engagement—the university will provide enhanced educational experiences to 21<sup>st</sup> century students.

Missouri State is the host campus for the Missouri Campus Compact, a statewide coalition of university and college presidents dedicated “to helping students develop the values and skills of civic participation through involvement in public service.” Missouri State also hosts a Public Affairs Conference, which brings a variety of noteworthy speakers from around the country to the Springfield campus. During the conference, panels and keynote speakers present discussions that offer perspectives from business, entertainment, education, politics, religion, health and other subject areas.

**History:** Missouri State University was founded as the Missouri State Normal School, Fourth District, by legislative action on March 17, 1905. Missouri State first opened its doors in June 1906. After 108 years and four name changes, Missouri State is a comprehensive state university system offering a wide variety of programs and services to its students and the citizens of the state.

During the 1995 session of the Missouri General Assembly, Missouri State received a statewide mission in public affairs, making it the only Missouri university emphasizing the development of aware, committed and active participants in tomorrow’s society.

In a campus ceremony on March 17, 2005, the 100<sup>th</sup> anniversary of Founders’ Day, Gov. Matt Blunt signed Senate Bill 98, which included changing Southwest Missouri State University’s name to Missouri State University, the fifth and final name for the university. The institution was founded as the Normal School in 1905, then changed to Southwest Missouri State Teachers College in 1919, Southwest Missouri State College in 1946 and Southwest Missouri State University in 1972. Each new name has reflected the changed nature of the institution.

**Facilities:** Missouri State University’s main campus is located on 225 acres in the heart of Springfield. The 90-acre William H. Darr Agricultural Center exists in the southwest area of the city. Missouri State’s main campus has 19 classroom buildings, an administrative building, a library, 12 residence halls, a multipurpose recreational facility, a sports complex, a health center, a welcome center and a campus-wide transit facility. The Juanita K. Hammons Hall for the Performing Arts hosts a variety of musical, dance and theatrical presentations.

The late Springfield-based hotelier and philanthropist John Q. Hammons gifted \$30 million to Missouri State toward the construction of the JQH Arena—a world-class sports facility that features more than 11,000 seats, a grand entrance, 24 private suites, more than 100 loge seats, 55 “Jack Nicholson courtside seats,” a Hall of Fame, team souvenir store, ticket office and a 4,500-square-foot club. The new arena is home to the Bears and Lady Bears basketball teams.

**Enrollment:** In the fall of 2014, Missouri State University’s official head-count enrollment total was 24,489, with 22,385 students on the Springfield campus and 2,193 on the West Plains campus. Some 90 students are enrolled on both campuses; these students were only counted once in the system total.

**Academic programs:** Missouri State offers more than 190 undergraduate and 50 graduate degree options, including four doctoral programs. Missouri State also offers a cooperative doctorate (Ed.D.) through the University of Missouri–Columbia, as well as a cooperative Doctor of Pharmacy program with the University of Missouri–Kansas City. Many of these programs are the state’s strongest and largest of their kind. The university is accredited by the North Central Association of Colleges and Secondary Schools, as well as by 23 professional associations, including the National Council for Accreditation of Teacher Education (NCATE), National Association of Schools of Music, National Association of Schools for Public Affairs and Administration, the National Collegiate Athletic Association, the American Chemical Society, the Council on Social Work Education and the American Assembly

of Collegiate Schools of Business. The university's academic programs are organized within seven colleges: Arts and Letters, Business Administration, Education, Health and Human Services, Humanities and Public Affairs, Natural and Applied Sciences and the Graduate College.

**International programs:** Missouri State has established a branch campus at Liaoning Normal University (LNU) in Dalian, China. The LNU-MSU College of International Business has over 775 students, including over 100 international students from numerous countries including Africa, Korea, Hong Kong, Indonesia, Mongolia, the U.S. and more. LNU and Missouri State University also have agreed to collaborate on the basis of their plant science programs and established an Articulation Agreement for Dual Master's Degrees in Plant Science. The articulation terms will accommodate LNU students in obtaining master's degrees in Plant Science from both Missouri State University and LNU.

The university has a wide variety of international education programs available to students, including programs in England, Costa Rica, Chile, Brazil, India and China. Missouri State also is a member of the International Student Exchange Consortium, which provides for reciprocal exchanges to programs in more than 30 countries. In addition, Missouri State's Continuing Education and the Extended Campus offers a wide variety of programs, both credit and non-credit, for adult students who are returning to college. Numerous courses tailored to meet the needs of area employers are offered as well. Missouri State has the largest cooperative program in the state, with more than 1,200 students participating in internships in the public and private sectors.

**Academic excellence:** The average ACT score for Missouri State's incoming freshmen in the fall of 2014 was 24.1, significantly higher than the average for Missouri high school graduates. Further evidence of academic excellence at Missouri State has been the recognition that student teams have received in regional and national student competitions in a number of areas, including debate, advertising, construction, industrial management and media, journalism and film. The Honors College at Missouri State offers extraordinary opportunities for outstanding students.

**Faculty and staff:** Missouri State University employs 3,886 full-time and part-time faculty and staff, making it the fifth largest employer in Springfield. The student to faculty ratio is approximately 19:1.

**Research:** Missouri State University accounts for millions of dollars of grant-funded research each year. Faculty and student research conducted throughout the university system ranges in scope from the studies of grape genomics

and meteor impacts to early childhood development and juvenile crime, and has the potential to positively affect local communities, Missouri, the nation and ultimately the world. In all, Missouri State University received more than \$21.9 million from a total of 289 grants and contracts awarded to faculty and staff during 2013–2014. The principal focus of the university is applied research geared to serving the needs of diverse constituencies in the public and private sectors. Faculty members are encouraged to pursue their individual and scholarly activities.

The Roy Blunt Jordan Valley Innovation Center (JVIC) is made up of five separate buildings, covering around 75,000 square feet. What was once a dilapidated MFA mill in downtown Springfield is now the home of leading-edge research and state-of-the-art technology. The capabilities of the center include applied research in nanotechnology, bio-materials, advanced technologies, genomics/proteomics, bio-systems, software engineering and medical material device and instrument technologies. JVIC breaks from a traditional approach to provide a more interdisciplinary experience aimed at serving the technical, commercial and educational needs of industry. JVIC emphasizes the application of theory to practice, including hands-on instruction with advanced technology industrial instruments.

**Libraries:** The Missouri State University library system is composed of the Duane G. Meyer Library, the Music Library, the Horace and "Pete" Haseltine Library in the Greenwood Laboratory School and the Paul G. Evans Library of Fruit Science on the Mountain Grove campus. These four libraries have collections of more than three million items, including more than 866,000 accessioned volumes; current subscriptions to more than 3,300 periodicals, newspapers and other serials; and extensive back files of journals and newspapers, many on microfilm, microcard and microfiche. More than 20,000 journals are available online with full-text. Total microform holdings amount to more than one million items. More than 930,000 state, federal and United Nations (UN) documents are held as a result of Meyer Library being a designated depository library for each of those areas. Meyer Library is the only UN depository library in the state of Missouri. A large collection of audio CDs is fully cataloged and available in the Music Library. Special collections and archives house a number of special groups of materials: the William J. Jones collections of Rimbaud and Butor French Literature are internationally recognized and the Rimbaud portion comprises the largest collection of this type in the United States; the Ozarks Labor Union Archives document regional labor history; and the University Archives is a growing collection and will be further developed as a \$130,000 grant for



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Chair, Missouri State Board of  
Governors



PETER HOFFHERR  
Vice Chair, Missouri State Board  
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JOE CARMICHAEL  
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Governors



VIRGINIA FRY  
Member, Missouri State Board of  
Governors



ORVIN KIMBROUGH  
Member, Missouri State Board of  
Governors



BEVERLY MILLER  
Member, Missouri State Board of  
Governors



KENDALL SEAL  
Member, Missouri State Board of  
Governors



CARRIE TERGIN  
Member, Missouri State Board of  
Governors

organizing and processing these materials is utilized. Another department in Meyer Library, the Curriculum Resource Center, features a children's literature collection, a textbook collection, curriculum guides and special learning materials.

Innovation and the use of new technologies are evident in the Missouri State University libraries. Most of the bibliographic data for SWAN, the libraries' online catalog, is created as materials are cataloged using the Online Computer Library Center, Inc. (OCLC), a database with more than 73 million bibliographic records. OCLC is also utilized for interlibrary loan and reference, with links to over 41,555 libraries in 112 countries. Electronic document delivery is commonly used to acquire interlibrary loan materials in a timely fashion. The statewide MOBIUS consortium, with a membership of 60 academic libraries, is simplifying access to regional holdings. The MOBIUS database of more than 19 million items utilizing the same interface can be used by faculty, students and staff to borrow items with a two-day delivery time from anywhere in the state.

A central feature of the library and of the campus is the Jane A. Meyer Carillon with its complement of 48 bronze bells.



CALEB DOYLE  
Student Representative, Missouri  
State Board of Governors



CLIFTON M. SMART III  
President  
Missouri State University

**Campus Technology:** Missouri State University offers faculty, staff and students free use of its computing services and facilities for class assignments and research. The campus networks provide high-speed, reliable services to client computers and file server systems in academic, administrative and housing facilities at all Missouri State locations, including Springfield, West Plains, Mountain Grove, Lebanon and Branson. Network access in the residence halls allows students to utilize the online resources of Meyer

Library, various campus computing services and the Internet from their rooms. High-speed Internet, wireless and virtual private network services are all supported, while dial-up access to campus computing resources is provided for those needing free local access. Three centrally managed computer labs located in Glass Hall, Cheek Hall and Strong Hall, plus dozens of discipline-specific computer classrooms and labs, offer substantial access and support for campus computing resources.

### Members, Board of Governors

**Hoven, Stephen B.**, (R), chair, Ballwin, Jan. 1, 2017;  
**Hofherr, Peter**, (D), vice chair, St. James, Jan. 1, 2017;  
**Carmichael, Joe**, (D), Springfield, Jan. 1, 2017;  
**Fry, Virginia**, (R), Springfield, Jan. 1, 2019;  
**Kimbrough, Orvin**, (I), St. Louis, Jan. 1, 2015;  
**Miller, Beverly**, (D), Lebanon, Jan. 1, 2015;  
**Seal, Kendall**, (D), Kansas City, Jan. 1, 2019;  
**Tergin, Carrie**, (R), Jefferson City, Jan. 1, 2015;  
**Doyle, Caleb**, student member, Barnhart, Dec. 31, 2015.

### Missouri State University–Mountain Grove Campus

The Mountain Grove campus is primarily known for research in agriculture and fruit science and sits on 192 acres in south-central Missouri. The 12-acre campus is located just north and east of the intersection of Highway 60 and State Highway 95 and is home to the State Fruit Experiment Station, the Center for Grapevine Biotechnology and Mountain Grove Cellars. The 180-acre field and research area is located on the west side of State Highway 95. Journagan Ranch is located just 10 miles from campus. The station, center, cellars and ranch are units of the William H. Darr School of Agriculture. The Missouri State Mountain Grove Extended Campus is located at Shannon Hall just south of the Hwy. 60/St. Hwy. 95 intersection and is administered through Missouri State–West Plains.

**Facilities:** The State Fruit Experiment Station is located on the 192-acre campus just north of Mountain Grove, 65 miles east of Springfield. On the 12 acres east of State Highway 95 are Shepard Hall, housing laboratories, offices and a sales area for fruit and wine; Faurot Hall, home to the Paul Evans Library of Fruit Science, classrooms, a plant science laboratory and offices; a fruit processing laboratory housing the Mountain Grove Cellars; a community building; and three greenhouses. The 180-acre area west of State Highway 95 includes a United States Weather Bureau substation, equipment storage buildings, a shop, several miscellaneous buildings, fruit and horti-

cultural crop research and demonstration plants and hay fields and horse pastures.

The **State Fruit Experiment Station** is the oldest identifiable segment of Missouri State University. The State Fruit Experiment Station was established by a legislative act in 1899. The station was operated as a state agency under a board of trustees appointed by the governor until 1974 when the Omnibus State Reorganization Act transferred administrative responsibility for the State Fruit Experiment Station to the Board of Governors of Missouri State.

Research is conducted in pomology, enology, viticulture, plant pathology, entomology, molecular genetics and plant physiology. Fruit crops under investigation include apples, grapes, blueberries, peaches, strawberries, blackberries, raspberries, elderberries and other fruit species. Research results are disseminated to the scientific community via presentations at professional conferences and peer-reviewed publications and to fruit growers, processors and the public through outreach programs via a variety of events and media.

A U.S. Department of Agriculture (USDA) quarantine facility for the introduction and virus testing of grapes from outside the United States is located at the station. The station's research and advisory programs have been instrumental in the revival of the Missouri grape and wine industry after Prohibition. Today, special emphasis is given to research on the American and hybrid grape varieties and their wines.

The **Center for Grapevine Biotechnology** explores the genetic resources of diverse grapevine species to secure the ecological and economic sustainability of the grape and wine industry and to improve human health. This work includes developing new, improved grape varieties by genome-enabled breeding, conducting molecular analysis of grapevine genes and viruses for the management of major diseases, providing clean and virus-tested grapevines to the industry, exploring and identifying health-promoting compounds in native grapevine species and creating a challenging academic environment to train students in plant biotechnology.

**Mountain Grove Cellars** is licensed for wine sales and includes a commercially licensed distillery. This facility supports research conducted on specific winemaking problems and offers educational opportunities for Missouri State agriculture students who are interested in enology. Public educational events for artisan distillers, home winemakers and consumers are offered annually. Mountain Grove Cellars produces wine and fruit brandy exclusively from fruit grown in the State Fruit Experiment Station research and demonstration vineyards and orchards.

**Journagan Ranch** is a working ranch complete with buildings, equipment and cattle. The ranch, given by Leo Journagan and his family, is located about 10 miles from the Mountain Grove campus proper and is the second-largest single gift in the university's history. The 3,300-plus acres stretch over approximately seven miles with barns, buildings, vehicles and machinery. Journagan Ranch has some crossbred cattle, but the main focus of the operation is purebred Polled Herefords, a variation of Hereford cattle without horns. Journagan Ranch has the 15<sup>th</sup> largest herd of Polled Herefords in the United States. Herefords are known for being docile and for their ability to thrive in any environment.

The ranch offers a potential site for research and teaching in beef genetics and management, agroforestry, soils, water quality and wildlife conservation. The ranch also offers opportunities for hiking and horseback riding. Students working at Journagan Ranch may be housed on the Mountain Grove campus while enrolled in Springfield classes through distance-education technology.

**Extended Campus** at Mountain Grove offers classes to area students earning an associate degree at Shannon Hall through Missouri State–West Plains. Shannon Hall includes several classrooms, a computer classroom, distance learning classroom and science lab.

## Missouri State University–West Plains

West Plains 65775

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Email: [wpadmissions@missouristate.edu](mailto:wpadmissions@missouristate.edu)

Missouri State University–West Plains is one of three campuses within the Missouri State University System. The West Plains campus is a teaching and learning institution of higher education offering two-year Associate of Arts, Associate of Science and Associate of Applied Science degrees, certificates and other courses as needed by employers and citizens of the area served. The college provides a liberal arts transfer curriculum at the freshman and sophomore levels, selected occupational programs and a variety of continuing education courses.

A full college experience with quality instruction in a relaxed, personal atmosphere is the hallmark of Missouri State–West Plains. The campus promotes academic and personal success for students through small classes, personalized attention, educational support services and numerous opportunities to participate in extracurricular activities.

**History and setting:** Missouri State–West Plains was founded in 1963 as the West Plains Residence Center. In 1977, the Southwest Mis-

souri State University Board of Regents and the General Assembly designated the name West Plains Campus of Southwest Missouri State University to replace Residence Center. The legislature enacted a permanent status bill for the campus in 1981 then passed House Bill 51 in 1991, giving the campus the authority to offer “one-year certificates, two-year associate degrees and credit and non-credit courses.” The passage of Senate Bill 98 in 2005 changed the university system’s name to Missouri State University.

**Facilities:** The campus consists of five classroom and administrative buildings—Kellett Hall, M.O. Looney Hall, Emory L. Melton Hall, Michael J. Lybyer Technology Center and Garfield Hall. In addition, the campus includes the Garnett Library, the 60-person Grizzly House residence hall, the Putnam Student Center, the V.H. Drago College Store and Cass Hall, a one-stop shop for student services. Maintenance and custodial operations are located in the Broadway Building, and the Richards House serves as the residence for the Missouri State–West Plains chancellor. Gohn Hall houses Missouri State University’s Outreach program.

**Enrollment:** The fall 2014 enrollment was 2,193 students, with the majority of students coming from a seven-county area of the south-central Missouri Ozarks region and from adjacent areas in north Arkansas.

**Academic Programs:** The campus offers associate degrees designed for transfer into bachelor’s degree programs and for immediate employment after two years of study. They include Associate of Arts degrees in general studies and teaching; Associate of Science degrees in agriculture, business and nursing; and Associate of Applied Science degrees in allied health, business, child and family development, computer graphics and programming, enology, entrepreneurship, general agriculture, law enforcement, respiratory therapy, technology and viticulture. Some bachelor’s and master’s degree programs also are available at the West Plains campus through Missouri State University’s Outreach program.

Missouri State–West Plains also offers the Associate of Arts degree in general studies at its extended campus in Mountain Grove.

The college is accredited by the Higher Learning Commission and is a member of the North Central Association. The nursing program is fully approved by the Missouri State Board of Nursing and is accredited by the Accreditation Commission for Education in Nursing. The respiratory therapy program holds provisional accreditation from the Commission on Accreditation for Respiratory Care.



JAMES B. FLEISCHAKER  
Chair, Missouri Southern Board  
of Governors



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Vice Chair, Missouri Southern  
Board of Governors



LYNN M. EWING III  
Member, Missouri Southern  
Board of Governors



TRACY C. FLANIGAN  
Member, Missouri  
Southern Board of Governors



ROD ANDERSON  
Member, Missouri Southern  
Board of Governors



KEITH C. HANKINS  
Member, Missouri Southern  
Board of Governors



WILLIAM (BILL) GIPSON  
Member, Missouri Southern  
Board of Governors



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Member, Missouri Southern  
Board of Governors

## Missouri Southern State University

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Founded in 1937 as Joplin Junior College, Missouri Southern State University (MSSU) was established by the General Assembly in 1965 as a two-year, upper-division state college to be operated in conjunction with the Junior College District of Jasper County. Missouri Southern operated under this arrangement through June 30, 1977, when the state assumed the responsibility of funding and operating the four-year program. Missouri Southern State College (MSSC) became Missouri Southern State University after Gov. Bob Holden signed Senate Bill 55 on July 12, 2003. The legislation also allowed MSSU to enter into cooperative agreements with other state universities to provide graduate programs.

MSSU is committed to the success of its students through a First-Year Experience program, an emphasis on strong academic advising and a campus committed to service-learning, engaging student organizations and intramural activities. MSSU also offers highly competitive NCAA Division II athletic programs in the Mid-America



DR. ALAN D. MARBLE  
President, Missouri  
Southern State University

Intercollegiate Athletics Association (MIAA). In June 1990, MSSU's board approved a change in the university mission to include an international emphasis in undergraduate education. This change is intended to help students compete in the global environment.

The following degrees are offered: Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Science, Bachelor of Science in Business Administration, Bachelor of Science in Education, Bachelor of General Studies and Associate of Science. The

university offers bachelor's degrees in nearly 150 major areas in liberal arts, teacher education, business and technology. In addition to the four-year programs, the curriculum offers pre-medicine, pre-engineering and other pre-professional programs, as well as two-year associate degrees in dental hygiene, computer information science, law enforcement, radiological technology, drafting and design engineering technology, manufacturing engineering technology and respiratory therapy.

The university is also working to expand its graduate programs. Offerings currently include Master of Science in Education-Curriculum & Instruction, Master of Accountancy and Master of Arts-Teaching degrees.

The university is organized into four schools: Arts and Sciences, Education, Health Sciences and the Robert W. Plaster School of Business and Health Sciences. The university mission statement stresses a liberal arts-based core curriculum designed to provide every graduate with knowledge in the basic areas of learning. Under a revised and moderately selective admission policy, the university encourages high-school students to be better prepared for college study by following the core curriculum requirements outlined by the Missouri Coordinating Board for Higher Education.

The administration of the university is vested in an eight-member Board of Governors appointed by the governor with Senate consent. The 373-acre university campus is located in Joplin, a southwest Missouri city with a population of nearly 50,000 and a regional retail hub serving about 400,000. The MSSU campus presently consists of 30 major buildings, including the 65,000-square-foot Beimdiek Recreation Center and an 85,000-square-foot health sciences building, as well as a performing arts center, an artificial turf football field, a 3,200-seat athletic center with a 200-meter indoor track and a modern library with access to the latest online and electronic databases. In 2015, the university completed work on a six-building residence hall complex featuring 51 student apartments; an 11,000-square-foot FEMA shelter; a new baseball stadium; and a fieldhouse at the north end of the football stadium.

The university is accredited by the Higher Learning Commission and is a member of the North Central Association, the National Council for the Accreditation of Teacher Education, Missouri Department of Elementary and Secondary Education, Association of American Colleges & Universities, Accreditation Board of Engineering and Technology, Association of Collegiate Business Schools and Programs, Commission on Dental Accreditation, American Dental Association, Committee on Accreditation for Respiratory Care,

Joint Review Committee on Education in Radiologic Technology, Missouri Department of Health and Senior Services Bureau, Missouri State Board of Nursing, National Accrediting Agency for Clinical Laboratory Science, National League of Nursing Accrediting Commission, National Environmental Health Science and Protection Accreditation Council and Peace Officer Standards and Training (POST).

## Members, Board of Governors

**Fleischaker, James B.**, (D), chair, Joplin, 2017;  
**McCumber, Glenn M.** (Mitch), (R), vice chair, Noel, 2018;  
**Ewing, Lynn M. III**, (D), Nevada, 2015;  
**Flanigan, Tracy**, (R), Carthage, 2019;  
**Anderson, Rod**, (D), Monett, 2009;  
**Hankins, Keith C.**, (R), Stockton, 2016;  
**Gipson, William L. (Bill)**, (R), Shell Knob, 2017;  
**Hershewe, Alison R.**, (D), Joplin, 2020.

## Missouri Western State University

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Missouri Western State University offers students at all stages of life the opportunity to achieve excellence in the classroom and beyond as they prepare to be leaders in their communities. Providing a blend of traditional liberal arts and career-oriented degree programs, Missouri Western is strongly committed to the educational, economic, cultural and social development of the people it serves, setting the standard for excellence in student development and community leadership.

Founded as St. Joseph Junior College in 1915, Missouri Western transformed into a four-year institution in 1969, became a full member of the State of Missouri system in 1977, and earned university designation in 2005. The university designation legislation also made Missouri Western a statewide institution of applied learning. The university encourages students to engage in learning that occurs outside the classroom, applying the theory of the classroom to practical situations. Nearly 90 percent of Missouri Western graduates participate in an internship, undergraduate research, service-learning, study away or other applied learning experience. The legislation also authorized Missouri Western to offer graduate degrees, and the university has developed several master's degree programs emphasizing applied research and practical experiences. Two of the master's programs have been recognized as professional science master's degrees for allowing students to pursue advanced science training



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**GREGORY MASON**  
Vice Chair, Missouri Western  
Board of Governors



**LEO BLAKLEY**  
Member, Missouri Western  
Board of Governors



**LESLEY GRAVES**  
Member, Missouri Western  
Board of Governors



**DAVID LIECHTI**  
Member, Missouri Western  
Board of Governors



**ALFRED PURCELL**  
Member, Missouri Western  
Board of Governors



**DEBORAH SMITH**  
Member, Missouri Western  
Board of Governors



**ATTAWIA LIONEL**  
Student Governor, Missouri  
Western Board of Governors

while developing valuable workplace skills, a designation shared by fewer than 400 programs around the country.

Missouri Western offers more than 100 undergraduate majors, 14 master's degrees and five graduate certificates. The student to faculty ratio is approximately 17:1, and 87 percent of full-time faculty hold the highest degree in their field. The institution is accredited by the Higher Learning Commission, a commission of the North Central Association of Colleges and Schools. Program accreditations include the Association to Advance Collegiate Schools of Business (AACSB) International, Technology Accreditation Commission of the Accreditation Board for Engineering and Technology, American Bar Association, American Chemical Society, Commission on Accreditation for Health Informatics and Information Management Education, Commission on Accreditation in Physical Therapy Education, Commission on Collegiate Nursing Education, Council on Social Work Education, National Accrediting Agency for Clinical Laboratory Science, National Association of Schools of Music and National Council for Accreditation of Teacher Education.

Missouri Western's 723-acre campus features a large nature study area, walking trails and nine ponds. In 2010, Missouri Western became the



**DR. ROBERT A. VARTABEDIAN**  
President, Missouri Western  
State University

summer training camp home of the Kansas City Chiefs. In 2013, Missouri Western dedicated the 5,000-square-foot Walter Cronkite Memorial in honor of the legendary journalist who was born in St. Joseph. The university also operates a site in Kansas City's Northland.

### Members, Board of Governors

**Clark, Dirck**, (R), chair, Parkville, Oct. 29, 2015;  
**Mason, Gregory**, (D), vice chair, Lee's Summit,  
Oct. 29, 2018;

**Blakley, Leo**, (D), St. Joseph, Oct. 29, 2016;  
**Graves, Lesley**, (R), Tarkio, Oct. 29, 2011;  
**Liechti, David**, (D), St. Joseph, Oct. 29, 2019;  
**Purcell, Alfred**, (R), Easton, Oct. 29, 2018;  
**Smith, Deborah**, (D), Country Club Village, Oct. 29, 2014;  
**Lionel Attawia**, student governor, Kansas City, Dec. 31, 2015.

## University of Central Missouri

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 Email: [admit@ucmo.edu](mailto:admit@ucmo.edu)

Founded in 1871, the University of Central Missouri (UCM) has a long history of meeting the higher education needs of Missourians. A new chapter in the institution's development took place Sept. 20, 2006, with a name change to reflect a new vision.

The Missouri Coordinating Board for Higher Education approved the university's statewide mission in professional applied sciences and technology Oct. 10, 1996. This enhanced mission reflects an overall commitment to academic excellence and career preparation that includes the integration of the latest technologies throughout UCM's comprehensive liberal arts curriculum. This is having far-reaching impact on more than 13,000 students from nearly all 50 states and over 50 foreign countries who attend UCM and engage in 150 areas of study tailored to meet individual needs.

Beyond Missouri, UCM offers onsite and online learning opportunities to students in other parts of the United States and the world. UCM's international programs include exchange opportunities, internships and student teaching programs that are all among the most challenging and affordable anywhere. Degrees conferred by the university include the Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Music, Bachelor of Music Education, Bachelor of Science, Bachelor of Science in business administration, Bachelor of Science in education and Bachelor of Science in social work. At the graduate level, UCM offers excellent programs leading to Master of Arts, Master of Science, Master of Science in Education, Master of Business Administration and Education Specialist degrees. In addition, a cooperative doctoral program in educational leadership exists in conjunction with the University of Missouri (MU), and a cooperative doctoral program in technology management is available in conjunction with Indiana State University (ISU). MU and ISU serve as the degree-granting institutions.

Administratively, the university's academic affairs division is divided into four core academic colleges, the Honors College and the School of

Graduate and Extended Studies. The academic colleges are:

- The Adrian and Margaret Harmon College of Business and Professional Studies, which offers a school of business administration with programs in accounting, marketing and legal studies, public relations, economics, finance, computer information systems and management; and the School of Professional Studies, which has programs in aviation, criminal justice, communication disorders and social work and military science and leadership.

- The College of Arts, Humanities, and Social Sciences, which provides a comprehensive liberal arts foundation in support of the entire university curriculum, while also preparing graduates in areas such as art and design; communication, sociology, history and anthropology; government, international studies and languages; music, theatre and dance; and many other fields.

- The College of Education, which prepares teachers for all grade levels, as well as professionals in career and technology education, counselor education, educational leadership and human development and educational foundations and literacy.

- The College of Health, Science and Technology, with the School of Health and Human Performance; School of Environmental, Physical and Applied Sciences; School of Technology; Department of Mathematics and Computer Science; and Department of Psychological Science.

All UCM coursework is fully accredited by the North Central Association's Higher Learning Commission. UCM also is a state leader in program-specific accreditations, which have been granted by national organizations. This includes business administration degrees, which are accredited by the Association to Advance Collegiate Schools of Business (AACSB).

The main campus—with its instructional buildings, Elliott Student Union, 18 conveniently located residence halls and modern family housing—is the center of university life. However, the complete physical plant comprises more than 1,300 acres, including the Prussing Farm, the 300-acre Pertle Springs recreational and biological research area and Max B. Swisher Skyhaven Airport. Completed in 1999, the James C. Kirkpatrick Library is a leader in developing two-way interactive television, information technologies and Internet training facilities and providing access to electronic information resources to the state's citizens. New initiatives include the The Crossing-South at Holden, a new 325-bed housing-retail facility to be completed in 2015; recent renovation of the Morrow-Garrison buildings; construction of a new Student Recreation and Wellness Center; and a \$36 million campus-wide



MARVIN (Bunky) WRIGHT  
President  
UCM Board of Governors



GUS WETZEL II  
Vice President  
UCM Board of Governors



MARY DANDURAND  
Secretary  
UCM Board of Governors



WELDON R. BRADY  
Member  
UCM Board of Governors



JOHN COLLIER  
Member  
UCM Board of Governors



WALTER R. HICKLIN  
Member  
UCM Board of Governors



MARY A. LONG  
Member  
UCM Board of Governors



DR. CHARLES AMBROSE  
President  
UCM

energy efficiency project completed in 2011. In fall 2012, UCM also launched in cooperation with the Lee's Summit R-VII School District, Metropolitan Community College and a number of business and community partners, the Missouri Innovation Campus (MIC), located at the school district's Summit Technology Academy. The school district is planning to build a new facility, housing the MIC by 2017 that will also include space for UCM's off-campus courses.

UCM students are valued members of the university family, and their successes—both in the classroom and in life—are the highest priority. Through its strategic positioning initiative known as learning to a greater degree, UCM promises students an education that promotes a culture of service, opportunities for engaged learning, future-focused academics and a worldly perspective.

## Members, Board of Governors

**Wright, Marvin (Bunky),** (D), president, Columbia, Dec. 31, 2015;

**Wetzel, Gus II,** vice president, Clinton, Jan. 1, 2017;

**Dandurand, Mary,** (D), secretary, Warrensburg, Dec. 31, 2015;

**Brady, Weldon R.,** (R), Warrensburg, Jan. 1, 2012;

**Collier, John,** (R), Weston, Jan. 1, 2019;

**Hicklin, Walter R.,** (D), Gravois Mills, Jan. 1, 2013;

**Long, Mary A.,** (D), Kansas City, Jan. 1, 2011;

**Vacancy** (1), student member.

# Missouri's Public Four-Year Institutions

Institution	Location	Year Founded	Fall 2014 Enrollment	Highest Degree Offered
<b>Four-year Institutions</b>				
Harris–Stowe State University	St. Louis	1857	1,280	Baccalaureate
Lincoln University	Jefferson City	1866	3,205	Master's
Missouri Southern State University	Joplin	1965	5,613	Master's
Missouri State University	Springfield	1905	22,385	Doctorate
Missouri Western State University	St. Joseph	1915	5,863	Master's
Northwest Missouri State University	Maryville	1905	6,718	Master's
Southeast Missouri State University	Cape Girardeau	1873	12,039	Master's
Truman State University	Kirksville	1867	6,241	Master's
University of Central Missouri	Warrensburg	1871	13,379	Master's
<b>University of Missouri System</b>				
University of Missouri–Columbia	Columbia	1839	35,425	Doctorate
University of Missouri–Kansas City	Kansas City	1933	16,146	Doctorate
Missouri University of Science and Technology	Rolla	1870	7,644	Doctorate
University of Missouri–St. Louis	St. Louis	1963	17,072	Doctorate
<b>Total enrollment, public four-year institutions</b>			153,010	

Source: *Enhanced Missouri Student Achievement Study*

# Missouri's Public Two-Year Colleges

Institution	Location	Year Founded	Fall 2014 Enrollment	Highest Degree Offered
<b>Community colleges</b>				
Crowder College	Neosho	1963	5,710	Associate
East Central College	Union	1968	3,606	Associate
Jefferson College	Hillsboro	1963	4,883	Associate
Metropolitan Community College	Kansas City	1915	18,202	Associate
Mineral Area College	Park Hills	1922	4,632	Associate
Missouri State University–West Plains	West Plains	1927	2,161	Associate
Moberly Area Community College	Moberly	1927	5,444	Associate
North Central Missouri College Ozarks	Trenton	1925	1,720	Associate
Technical Community College	Springfield	1990	14,393	Associate
St. Charles Community College	St. Peters	1986	7,153	Associate
St. Louis Community College	St. Louis City			
	and County	1962	21,218	Associate
State Fair Community College	Sedalia	1966	4,981	Associate
Three Rivers Community College	Poplar Bluff	1966	4,201	Associate
<b>Technical college</b>				
State Technical College of Missouri	Linn	1996*	1,259	Associate
<b>Total enrollment, public two-year colleges</b>			99,563	

Source: *Enhanced Missouri Student Achievement Study*

\*State Technical College joined the state system of higher education in 1996.

Each public community college is governed by a locally elected board of trustees.

Funding for these colleges is provided by local district levies, student fees and state aid.



# Department of Insurance, Financial Institutions & Professional Registration

Truman State Office Bldg., Rm. 530  
PO Box 690, Jefferson City 65102  
Telephone: (573) 751-4126 / FAX: (573) 751-1165  
Insurance Consumer Hotline: (800) 726-7390  
TT: (573) 526-4536  
[www.difp.mo.gov](http://www.difp.mo.gov) / [www.insurance.mo.gov](http://www.insurance.mo.gov)

The Department of Insurance, Financial Institutions and Professional Registration regulates the consumer service industries in Missouri by encouraging a fair and open market; establishing coherent and evolving policies that balance the interest of consumers, professionals and industry; and enforcing state laws and regulations governing business to protect consumers from unfair and inequitable treatment. The department is funded through fees and assessments from the industries and professionals regulated by the department rather than state general revenue.

## Office of the Director

The director's office includes the department director, deputy director, general counsel, chief counsel, communications team, legislative coordinator and support team. The director's office also includes receivership activities. When a judge orders an insurance company into receivership, the director is responsible for either rehabilitating the company or liquidating it.

## Division of Consumer Affairs

The Division of Consumer Affairs assists the general public in resolving complaints against insurance companies and agents and provides information to consumers regarding policies. Consumers can file complaints using the Insurance Consumer Hotline, (800) 726-7390, or visiting the department's website, [www.insurance.mo.gov](http://www.insurance.mo.gov), which has a broad array of consumer and industry information available.



JOHN M. HUFF  
Department Director



JAMES R. McADAMS  
Deputy Director and  
General Counsel



CHRIS CLINE  
Director  
Communications



RICH LAMB  
Legislative Coordinator



KIM GERLT  
Special Assistant to the Director



CARRIE COUCH  
Director, Insurance  
Consumer Affairs Division

In 2014, the division responded to 4,263 complaints and 9,290 inquiries and opened 756 investigations, recovering \$11.7 million for consumers. The division accepts complaints for all types of insurance, as well as motor vehicle extended service contracts, public adjusters, bail bond agents and healthcare discount plans. Besides handling complaints, the division provides consumer outreach and educational resources throughout the state at various community events, including those following storms.

The division also investigates unlicensed insurance activities and reviews license applications referred from the Insurance Licensing Section. Department investigations may result in license denials, revocations or suspensions, cease and desist orders, injunctions and referrals for criminal prosecution.

## Division of Insurance Company Regulation

The Division of Insurance Company Regulation monitors the financial condition of insurance companies operating in Missouri.

The division works to identify financially troubled companies so that action may be taken to prevent insolvencies. The division conducts financial examinations of 244 domestic insurance companies at least every five years. The department director can call for an examination of a licensed insurer at any time. Between onsite examinations, the financial condition of insurers is monitored through ongoing financial analysis. Besides traditional insurers, the division also licenses and regulates captive insurance companies, which are formalized self-insurance programs that provide risk management benefits for the owner, which is also the insured. Captive insurers paid \$2 million in taxes and fees in 2014. The division is also tasked with the regulation of hundreds of insurance-related entities such as third party administrators, managing general agents, reinsurance intermediaries and surplus line insurers. Policies placed with surplus line insurers in the non-admitted market are taxed at a rate of five percent of premium. Surplus lines tax collections for 2014 totaled \$28.7 million.

## Division of Insurance Market Regulation

The Division of Insurance Market Regulation protects Missouri consumers by examining insurance company practices for compliance with state law. Most insurance policies and rates must be filed with the division so they can be reviewed for compliance with state law.

Policies and rates are filed with two sections of the division: Life and Healthcare Section and Property and Casualty Section (which includes auto, homeowners, workers' compensation and various types of malpractice insurance).

The division's Market Conduct Section examines insurance companies' past treatment of policyholders through their marketing, rates and claims handling. If violations of the law are detected, the director can order an insurer to pay restitution to consumers, either through re-processing of claims or re-evaluation of the premium



JOHN REHAGEN  
Director, Insurance Company  
Regulation Division



LESLIE NEHRING  
Chief Financial Examiner  
Insurance Company Regulation  
Division



ANGELA NELSON  
Director, Insurance  
Market Regulation Division



JIM MEALER  
Chief Market Conduct Examiner



GRADY MARTIN  
Director  
Administration



BRENDA OTTO  
Licensing Manager

charged for the policy, as well as penalties. In 2014, consumer recoveries totaled \$12.7 million and fines totaled \$1.4 million. The division also has a Statistics Section, which analyzes and publishes industry and market data as well as industry trends.

## Division of Administration

The Division of Administration is responsible for the general operation and support within



DEBRA J. HARDMAN  
Acting Commissioner  
Division of Finance



DAVID A. DOERING  
Chief Examiner  
Division of Finance



CHRISTIE KINCANNON  
Acting Deputy Commissioner  
and Chief Counsel  
Division of Finance



MICK CAMPBELL  
Supervisor of Mortgage  
Licensing, Division of Finance

the department. The division also includes the Licensing Section, which handles licensing and renewals of nearly 160,800 insurance producers (agents), bail bond agents, public adjusters, surplus lines, navigators, portable electronics, organizational credit business entity producers and motor vehicle extended service contract producers in Missouri.

Other services provided by the division include accounting, budget, grants management, human resources and information technology coordination.

## Division of Finance

Truman State Office Bldg., Rm. 630  
PO Box 716, Jefferson City 65102  
Telephone: (573) 751-3242 / FAX: (573) 751-9192  
[www.finance.mo.gov](http://www.finance.mo.gov)

The Division of Finance regulates state-chartered banks, trust companies and savings and loan associations. The division is headed by the commissioner of finance, who is appointed by the governor with the advice and consent of the Senate.

The division has 26 administrative and clerical employees in the Jefferson City office and 88 field examiners in Kansas City, St. Louis, Jefferson City, Springfield and Sikeston.

The division is funded through assessments and fees paid by banks and licensees.

## Banking in Missouri

Missouri ranks fifth in the nation in the number of state-chartered banks. As of June 30, 2015, the Division of Finance supervised 261 banks and trust companies with combined assets of \$106.9 billion. The deposits in all Missouri state-chartered banks and trust companies are insured by the FDIC; savings and loan associations are also federally insured.



JOE CRIDER  
Supervisor of Consumer Credit  
Division of Finance

## Savings and Loan Supervision

The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance in 1994, giving the division supervision of state-chartered savings and loan associations.

As of June 30, 2015, there were five savings and loan associations with total assets of \$197 million.

## Mortgage Licensing

The division has 434 licensed mortgage broker companies and 4,269 mortgage originators. The section investigates license applicants for character including criminal history, general fitness, experience and financial responsibility. A five-member Residential Mortgage Board approves regulations and hears appeals from the commissioner's licensing decisions.

## Consumer Credit

The Consumer Credit Section supervises 2,871 institutions licensed for consumer lending, payday lending, automobile title lending, retail credit



GLEN (Brad) WILLIAMS  
Chair, State Banking and Savings  
and Loan Board



ROBERT M. ROBUCK  
Secretary, State Banking and  
Savings and Loan Board



MARK P. GORMAN  
Member  
Residential Mortgage Board



GEORGE B. LOPEZ  
Member  
Residential Mortgage Board

financing of motor vehicles and other goods and the financing of insurance premiums. The section also enforces the Sale of Checks Law, which provides for the licensing of companies that issue money orders or electronically transmitted funds. The section also licenses financial service organizations engaged in credit repair and coordinates enforcement of the Missouri residential real estate anti-discrimination (redlining) laws.

### State Banking and Savings and Loan Board\*

**Williams, Glen (Brad),** (D), chair, banker, Eminence, Aug. 29, 2009;

**Robuck, Robert M.,** (D), secretary, banker, Jefferson City, Aug. 28, 2007;

**Vacancies** (3)

\*\$100 per diem.

### Residential Mortgage Board\*

**Gorman, Mark P.,** (R), St. Louis, Oct. 10, 2011;

**Lopez, George B.,** (D), Kansas City, Oct. 10, 2013;

**Lucas, Gregory C.,** (R), St. Joseph, Oct. 10, 2010;

**Smith, Richard L.,** (D), St. Louis, Oct. 10, 2009;

**Vacancy** (1).

\*\$100 per diem

### Division of Credit Unions

Truman State Office Bldg., Rm. 720  
PO Box 1607, Jefferson City 65102  
Telephone: (573) 751-3419 / FAX: (573) 751-6834  
[www.cu.mo.gov](http://www.cu.mo.gov)

The Division of Credit Unions regulates and examines state-chartered credit unions for solvency to protect depositors. The division also responds to consumer inquiries and complaints about credit unions.

The division director is appointed by the governor with the advice and consent of the Senate.



GREGORY C. LUCAS  
Member  
Residential Mortgage Board



RICHARD L. SMITH  
Member  
Residential Mortgage Board

A director, deputy director/general counsel, chief examiner, 10 examiners and three administrative personnel staff the division. Examiners are located in Kansas City, St. Louis and Jefferson City. The agency is funded through fees and assessments paid by state-chartered credit unions.

The National Credit Union Administration, an agency of the federal government, insures all member deposits.

As of Dec. 31, 2014, Missouri ranked eighth in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 112 credit unions with assets of \$11.9 billion. There are more than 1.3 million members of Missouri credit unions.

The Credit Union Commission hears appeals from decisions of the division director, approves regulations proposed by the director and advises the director on matters pertaining to the supervision of credit unions.

### Credit Union Commission\*

**Hanneke, John C.,** (D), president, St. Louis, Jan. 1, 2015;



**JOHN C. HANNEKE**  
President  
Credit Union Commission



**SUSAN VENABLE**  
Secretary  
Credit Union Commission



**HAL JAMES**  
Member  
Credit Union Commission



**PAT DANNER MEYER**  
Member  
Credit Union Commission



**RICHARD ORR**  
Member  
Credit Union Commission



**CATHY STROUD**  
Member  
Credit Union Commission



**LAURA VERHULST**  
Member  
Credit Union Commission



**KEN BONNOT**  
Director  
Division of Credit Unions



**JOE MARTIN**  
Deputy Director and  
General Counsel  
Division of Credit Unions



**KEVIN WEAVER**  
Chief Examiner  
Division of Credit Unions



**KATHLEEN (Katie) STEELE DANNER**  
Director, Division of  
Professional Registration

**Venable, Susan, (D)**, secretary, Kansas City, Jan. 11, 2015;

**James, Hal, (R)**, Columbia, Jan. 1, 2013;

**Meyer, Pat Danner, (D)**, Kansas City, Jan. 1, 2021;

**Orr, Richard, (D)**, Warrensburg, Jan. 1, 2017;

**Stroud, Cathy, (R)**, Springfield, Jan. 1, 2013;

**Verhulst, Laura, (R)**, Ballwin, Jan. 1, 2017.

\*\$100 per diem.

## Division of Professional Registration

3605 Missouri Blvd., PO Box 1335

Jefferson City 65102

Telephone: (573) 751-0293 / FAX: (573) 751-0878

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov](http://www.pr.mo.gov)

Email: [profreg@pr.mo.gov](mailto:profreg@pr.mo.gov)

The Division of Professional Registration protects the public by licensing qualified professionals, enforcing standards of discipline and main-



BOB HELM, CPA  
President  
Missouri Board of Accountancy



RYAN COOK, CPA  
Vice President  
Missouri Board of Accountancy



JEANNE DEE, CPA  
Secretary  
Missouri Board of Accountancy



JAMES MINTERT, CPA  
Treasurer  
Missouri Board of Accountancy



SANDRA WEDEWER, CPA  
Member  
Missouri Board of Accountancy



TRAVIS FORD  
Public Member  
Missouri Board of Accountancy



JOHN SHEEHAN, CPA, J.D.  
Public Member  
Missouri Board of Accountancy



THOMAS DeGROODT, CPA  
Executive Director  
Missouri Board of Accountancy

taining an open communication network with more than 434,000 licensees in Missouri. The division director and members of the boards and commissions are appointed by the governor with the advice and consent of the Senate.

The division's 40 boards license 243 professions and are charged with safeguarding the public interest.

The division is funded by licenses, permits, registrations and other fees paid by individuals and entities regulated by the various boards and commissions.

## Missouri State Board of Accountancy

3605 Missouri Blvd., PO Box 613  
Jefferson City 65102-0613  
Telephone: (573) 751-0012 / FAX: (573) 751-0890  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/accountancy](http://www.pr.mo.gov/accountancy)  
Email: [mosba@pr.mo.gov](mailto:mosba@pr.mo.gov)

The Missouri State Board of Accountancy was created in 1909 to enforce Chapter 326, RSMo, and regulate individuals, sole proprietors, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting.

**Mission:** The board regulates the practice of accounting to assure users of financial and economic data of an independent, objective and uniform product based on generally accepted accounting principles and auditing standards. It also ensures services are provided by competent and ethical practitioners. Certified public accountants (CPAs) receive this designation from the board.

**Duties of board:** Examine; license, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of certificate holders, licensed professionals and entities (2015):** 21,946.

**Board composition:** Seven members (serving five-year terms); six certified public accountants; and one public member.

**Associations:** National Association of State Boards of Accountancy; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

**Missouri State Board of Accountancy\***  
Helm, Bob, CPA, president, Springfield, July 1, 2016;



ROBERT N. HARTNETT, P.L.A.,  
Board Chair  
APEPLSPLA



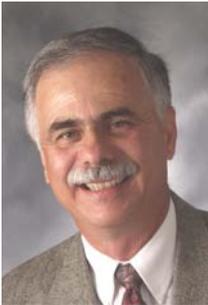
JAMES C. REARDEN, A.I.A., CSI  
Chair  
Architectural Division



MICHAEL C. FREEMAN, P.L.S.  
Chair, Professional Land  
Surveying Division



KEVIN C. SKIBISKI, P.E., P.L.S.  
Chair, Professional Engineering  
Division



ROBERT S. SHOTTS, P.L.A., P.L.S.  
Chair, Professional Landscape  
Architectural Division



ABIODUN (Abe) ADEWALE, P.E.  
Member, Professional  
Engineering Division



KELLEY P. CRAMM, P.E.  
Member, Professional  
Engineering Division



NOEL T. FEHR, P.L.A.  
Member, Professional Landscape  
Architectural Division

**Cook, Ryan, CPA**, vice president, Clinton, July 1, 2015;

**Dee, Jeanne, CPA**, secretary, St. Louis, July 1, 2013;

**Mintert, James, CPA**, treasurer, St. Louis, July 1, 2016;

**Wedewer, Sandra, CPA**, member, St. Charles, July 1, 2018;

**Ford, Travis**, public member, Jefferson City, July 1, 2017;

**Sheehan, John, CPA, J.D.**, public member, Jefferson City, July 1, 2017;

**DeGroot, Thomas, CPA**, executive director.

\*\$70 per diem.

### Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

3605 Missouri Blvd., PO Box 184, Jefferson City 65102

Telephone: (573) 751-0047 / FAX: (573) 751-8046

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/apelsla](http://www.pr.mo.gov/apelsla)

Email: [moapeplspla@pr.mo.gov](mailto:moapeplspla@pr.mo.gov)

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and

Professional Landscape Architects (APEPLSPLA) was created in 1941 to enforce Chapter 327, RSMo, and regulate individuals practicing architecture, engineering, land surveying or landscape architecture and corporations rendering or offering architectural, engineering, land surveying or landscape architectural services.

**Mission:** Protect the health, safety and welfare of the citizens of Missouri against the danger of collapse of structures erected for public use; safeguard Missouri residents and their property from damages that might result from illegal and incompetent architectural, engineering, land surveying and landscape architectural practices.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2015):** 28,024.

**Number of interns enrolled (2014):** 30,054.

**Board composition:** 15 members (serving four-year terms): one public member, 14 members licensed under Missouri law, residents of Missouri for at least five years and actively en-



**JOHN MICHAEL FLOWERS, P.L.S.**  
Member, Professional Land  
Surveying Division



**DANIEL L. GOVERO, P.L.S.**  
Member, Professional Land  
Surveying Division



**MARTHA K. JOHN, A.I.A.**  
Member  
Architectural Division



**CRAIG M. LUCAS, P.E., CCM**  
Member, Professional Engineer-  
ing Division



**MICHAEL L. POPP, A.I.A., CSI**  
Member  
Architectural Division



**SHERRY L. COOPER**  
Public Member  
APEPLSPLA Board



**JUDY A. KEMPKER**  
Executive Director  
APEPLSPLA Board

gaged in the practice of their profession for 10 consecutive years prior to appointment.

**Associations:** National Council of Architectural Registration Boards (NCARB); National Council of Examiners for Engineering and Surveying (NCEES); Council for Landscape Architectural Registration Boards (CLARB).

### **Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects\***

**Hartnett, Robert N., P.L.A.,** board chair, Lee's Summit, Feb. 10, 2019.

**Rearden, James C., A.I.A., CSI,** division chair, Architectural Division, Barnhart, Sept. 30, 2013;

**Freeman, Michael C., P.L.S.,** division chair, Professional Land Surveying Division, Hermitage, Sept. 28, 2010;

**Skibiski, Kevin C., P.E., PLS,** division chair, Professional Engineering Division, Ozark, Sept. 30, 2011;

**Shotts, Robert S., P.L.A., P.L.S.,** division chair, Professional Landscape Architectural Division, Lebanon, Sept. 30, 2014;

**Adewale, Abiodun (Abe), P.E.,** member, Professional Engineering Division, St. Louis, Sept. 30, 2013;

**Cramm, Kelley P., P.E.,** member, Professional Engineering Division, Kansas City, Sept. 30, 2012;

**Fehr, Noel T., P.L.A.,** member, Professional Landscape Architectural Division, University City, April 16, 2018;

**Flowers, John Michael, P.L.S.,** member, Professional Land Surveying Division, Rolla, Sept. 30, 2012;

**Govero, Daniel L., P.L.S.,** member, Professional Land Surveying Division, Festus, Sept. 30, 2013;

**John, Martha K., A.I.A.,** member, Architectural Division, Columbia, Sept. 30, 2016;

**Lucas, Craig M., P.E., CCM,** member, Professional Engineering Division, St. Louis, May 31, 2016;

**Popp, Michael L., A.I.A., CSI,** member, Architectural Division, Kansas City, Sept. 30, 2015;

**Cooper, Sherry L.,** public member, Chesterfield, Aug. 18, 2018;

**Vacancy (1);**

**Kempker, Judy A.,** executive director.

\*\$75 per diem.

## Office of Athlete Agents

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athleteagents](http://www.pr.mo.gov/athleteagents)  
 Email: [athleteagents@pr.mo.gov](mailto:athleteagents@pr.mo.gov)

The Office of Athlete Agents was created in 2004 to enforce sections 436.215–436.272, RSMo, and regulate athlete agents who enter into an agency contract with student athletes or directly or indirectly recruit or solicit student athletes to enter into agency contracts.

**Mission:** Protect the rights of and act in the best interest of student athletes who enter in to contracts with athlete agents.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 83.

**About the office:** The office is staffed by an executive director and clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Council on Licensure, Enforcement and Regulation (CLEAR).

**Lueckenhoff, Timothy J.**, executive director.

## Office of Athletics

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athletics](http://www.pr.mo.gov/athletics)  
 Email: [athletic@pr.mo.gov](mailto:athletic@pr.mo.gov)

The Office of Athletics was created to enforce Chapter 317, RSMo, and regulate promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians. A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics rules and regulations.

**Mission:** To protect the health and safety of participants in professional boxing, sparring, professional wrestling, professional kickboxing, professional mixed martial arts and professional full-contact karate contests.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license or in violation of statutory and regulatory authority; collect permit and license fees and assesses a tax of 5 percent of the gross receipts on all contests.



TIMOTHY J. LUECKENHOFF  
 Executive Director, Office  
 of Athletic Agents, Office of  
 Athletics



BRIAN McINTYRE, D.C.  
 President, Board of  
 Chiropractic Examiners



GARY CARVER, D.C.  
 Member, Board of  
 Chiropractic Examiners



MARGARET FREIHAUT, D.C.  
 Member, Board of  
 Chiropractic Examiners



JACK D. RUSHIN, D.C.  
 Member, Board of  
 Chiropractic Examiners

Office staff attends every professional boxing and professional mixed martial arts event to monitor and inspect weigh-ins, physicals and safety equipment such as gloves, rings and cages and ensure the venue meets requirements and the rules of the ring are followed. An inspector attends every professional wrestling match to ensure the event meets state requirements. The office has authority to suspend a contestant's license for 180 days as a medical precaution.



LOREE KESSLER, M.P.A.  
Executive Director  
Board of Chiropractic  
Examiners, Acupuncturist  
Advisory Committee



JANE L. VANSANT  
Chair, Acupuncturist Advisory  
Committee



KATHLEEN A. COLETON  
Member, Acupuncturist Advisory  
Committee

**Number of licensed professionals (2015):** 1,475.

**Number of event permits issued (2014):** 112.

**About the office:** The office is staffed by an executive director and a clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Association of Boxing Commissions (ABC); Council on Licensure, Enforcement and Regulation (CLEAR).

**Lueckenhoff, Timothy J.,** executive director.

## State Board of Chiropractic Examiners

3605 Missouri Blvd., PO Box 672  
Jefferson City 65102-0672

Telephone: (573) 751-2104 / FAX: (573) 751-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/chiropractors](http://www.pr.mo.gov/chiropractors)

Email: [chiropractic@pr.mo.gov](mailto:chiropractic@pr.mo.gov)

The State Board of Chiropractic Examiners was created in 1927 to enforce Chapter 331, RSMo, and regulate chiropractic physicians (chiropractors). The board also certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA) and certifies insurance consultants. As an insurance consultant, a chiropractic physician advises health insurance providers on issues pertaining to coverage of chiropractic treatment.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

**Associations:** Federation of Chiropractic Licensing Boards (FCLB).

**Number of licensed professionals (2015):** 2,272.

**Board composition:** Six members (serving four-year terms): five licensed chiropractic physicians and one public member.

**Advisory Committee assigned to the State Board of Chiropractic Examiners (responsible for advising the board on the regulation of this profession):** Acupuncturist Advisory Committee (created 1998).

## State Board of Chiropractic Examiners\*

**McIntyre, Brian, D.C.,** president, St. Louis, Feb. 5, 2017

**Carver, Gary, D.C.,** member, Kansas City, March 14, 2012;

**Freihaut, Margaret, D.C.,** member, Fenton, June 1, 2015;

**Rushin, Jack D., D.C.,** member, Poplar Bluff, Jan. 1, 2007;

**Vacancies (2);**

**Kessler, Loree, M.P.A.,** executive director.

\*\$50 per diem.

## Acupuncturist Advisory Committee

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 526-1555 / FAX: (573) 751-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/acupuncturist](http://www.pr.mo.gov/acupuncturist)

Email: [acupuncture@pr.mo.gov](mailto:acupuncture@pr.mo.gov)

The Acupuncturist Advisory Committee was established in 1998 and adopts and revises rules, issues licenses, reviews all complaints and/or investigations and advises the State Board of Chiropractic Examiners on all matters pertaining to the licensing of acupuncturists.

The committee is composed of three acupuncturists, one chiropractic physician duly licensed by the Missouri State Board of Chiropractic



WAYNE L. KINDLE  
President, Board of Cosmetology  
and Barber Examiners



JACKLYN J. CROW  
Vice President, Board of  
Cosmetology and Barber  
Examiners



LINDA M. BRAMBLETT  
Member, Board of  
Cosmetology and Barber  
Examiners



LEATA PRICE-LAND  
Member, Board of Cosmetology  
and Barber Examiners

tic Examiners and a member of the board and one public member.

**Number of licensed professionals (2015):** 139.

### Acupuncturist Advisory Committee

**VanSant, Jane L.**, chair/public member, Leeton, Dec. 10, 2007;

**Coleton, Kathleen A.**, member, Lee's Summit, Dec. 10, 2010;

**Hackler, Jason**, member, St. Louis, Dec. 10, 2008; **Vacancies** (2);

**Kessler, Loree, M.P.A.**, executive director.

### State Board of Cosmetology and Barber Examiners

3605 Missouri Blvd., PO Box 1062, Jefferson City 65102  
Telephone: (866) 762-9432 or (573) 751-1053  
FAX: (573) 751-8167  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/cosbar](http://www.pr.mo.gov/cosbar)  
Email: [cosbar@pr.mo.gov](mailto:cosbar@pr.mo.gov)

The State Board of Cosmetology and Barber Examiners was created in 2005, merging the State Board of Barber Examiners and the State Board of Cosmetology. The licensing of barbers and the barber board was created in 1899, the licensing of cosmetologists began in 1929 and the State Board of Cosmetology was created in 1956. The board enforces Chapters 328 and 329, RSMo, and regulates barbers, cosmetologists, manicurists, estheticians, instructors, salons, barbershops and cosmetology and barber schools.

**Mission:** Protect the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by licensees. Also, conduct inspections of the establishments and schools.



CHRISTIE L. RODRIQUEZ  
Member, Board of Cosmetology  
and Barber Examiners



EMILY R. CARROLL  
Executive Director, Board of  
Cosmetology and Barber  
Examiners

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2015):** 82,169.

**Board composition:** 11 board members (serving five-year terms): four licensed cosmetologists (three with Class-CA licenses and one with any type of cosmetology classification), two cosmetology school owners, three licensed barbers and two public members.

**Associations:** National Interstate Council of State Boards of Cosmetology; National Association of Barber Boards of America.

### State Board of Cosmetology and Barber Examiners\*

**Kindle, Wayne L.**, president, Kansas City, May 1, 2011;

**Crow, Jacklyn J.**, vice president, Mexico, May 1, 2014;

**Bramblett, Linda M.**, member, Hannibal, May 1, 2017;



MARK COMENSKY, Ph.D.  
Member, Committee for  
Professional Counselors



GREGG ROEBACK  
Member, Committee for  
Professional Counselors



RHONDA WOOD, Ph.D.  
Member, Committee for  
Professional Counselors



LOREE KESSLER, M.P.A.  
Executive Director, Committee  
for Professional Counselors

**Nicholson, Joseph A.**, member, Linn Creek, May 1, 2012;

**Price-Land, Leata**, member, St. Louis, May 1, 2013;

**Price, Leo D.**, member, St. Charles, May 1, 2018;

**Rodriquez, Christie L.**, member, Nevada, May 1, 2016;

**Bossert, Lori L.**, public member, Jefferson City, July 1, 2013;

**Vacancies** (3);

**Carroll, Emily R.**, executive director.

\*\$70 per diem.

### Committee for Professional Counselors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0018 / FAX: (573) 526-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/counselors](http://www.pr.mo.gov/counselors)

Email: [profcounselor@pr.mo.gov](mailto:profcounselor@pr.mo.gov)

The Committee for Professional Counselors was created in 1985 to enforce portions of Chapter 337, RSMo, and regulate licensed professional counselors (LPCs).

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 5,873.

**Committee composition:** Six members (serving four-year terms): five licensed professional counselors (LPCs) and one public member.

**Associations:** American Association of State Counseling Boards (AASCB); American Counseling Association (ACA); Missouri Mental Health Counselors Association (MMHCA).

### Committee for Professional Counselors\*

**Pigg, Margaret (Margo)**, chair, Herculaneum, Aug. 23, 2011;

**Comensky, Mark, Ph.D.**, member, Nevada, Aug. 28, 2001;

**Roeback, Gregg**, member, Washington, Aug. 28, 2011;

**Staves, Regina, Ph.D.**, member, Kansas City, Aug. 28, 2016;

**Wood, Rhonda, Ph.D.**, member, Jefferson City, Aug. 28, 2013;

**Vacancy** (1);

**Kessler, Loree, M.P.A.**, executive director.

\*\$50 per diem.

### Missouri Dental Board

3605 Missouri Blvd., PO Box 1367, Jefferson City 65102

Telephone: (573) 751-0040 / FAX: (573) 751-8216

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/dental](http://www.pr.mo.gov/dental)

Email: [dental@pr.mo.gov](mailto:dental@pr.mo.gov)

The Missouri Dental Board was created in 1897 to enforce Chapter 332, RSMo, and regulate dentists, specialists and dental hygienists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 13,786.

**Board composition:** Seven members (serving five-year terms): five dentists, one public member and one dental hygiene member.

**Advisory commissions within the Missouri Dental Board (responsible for advising the board on the regulation of these professions):** Advisory Commission for Dental Hygienists (created 2001).



KEVIN D. WALLACE, D.M.D.  
President  
Missouri Dental Board



BRYAN CHAPMAN, D.M.D.  
Secretary, Missouri Dental Board  
Member, Dental Hygiene



ERIC AUBERT, D.M.D.  
Member  
Missouri Dental Board



NANCY S. MAUS  
Member, Missouri Dental Board,  
Dental Hygienists



RANDALL RELFORD  
Public Member  
Missouri Dental Board



BRIAN BARNETT  
Executive Director  
Missouri Dental Board



LORI A. BRUCE, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists

**Associations:** American Association of Dental Examiners (AADE); Western Regional Examining Board; Central Regional Dental Testing Service Inc.

### Missouri Dental Board\*

**Wallace, Kevin D., D.M.D.**, president, Rogersville, Oct. 16, 2010;  
**Chapman, Bryan, D.M.D.**, secretary, Farmington, Oct. 16, 2018;  
**Aubert, Eric, D.M.D.**, member, St. Louis, Oct. 16, 2011;  
**Maus, Nancy S., R.D.H.**, dental hygiene member, Republic, Jan. 10, 2019;  
**Relford, Randall**, public member, Cameron, Oct. 16, 2012;  
**Vacancies** (2);  
**Barnett, Brian**, executive director.

\*\$50 per diem.

### Advisory Commission for Dental Hygienists\*

**Bruce, Lori A., R.D.H.**, member, Jefferson City, March 22, 2017;

**Frank, Ashton, R.D.H.**, member, Jefferson City, March 22, 2019;  
**Henderson, Marsha, R.D.H.**, member, Jefferson City, March 22, 2020;  
**Maus, Nancy S., R.D.H.**, member, Republic, Jan. 10, 2019;  
**O'Malley, Erika, R.D.H.**, member, Carthage, March 22, 2016;  
**Barnett, Brian**, executive director.

\*\$50 per diem.

### State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-3438 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/dietitians](http://www.pr.mo.gov/dietitians)  
Email: [diet@pr.mo.gov](mailto:diet@pr.mo.gov)

The State Committee of Dietitians was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate licensed dietitians (L.D.). Licensees must be registered dietitians (R.D.) with the American Dietetic Association.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those



JEAN HOWARD, R.D., L.D.  
Chair  
State Committee of Dietitians



TERRI POWELL, R.D., L.D.  
Secretary  
State Committee of Dietitians



LeGreta HUDSON, R.D., L.D.  
Member  
State Committee of Dietitians



TOM REICHARD  
Executive Director  
State Committee of Dietitians



COLLIN FOLLIS  
Chair, State Board of Embalmers  
and Funeral Directors



JERALD DICKEY  
Secretary, State Board of  
Embalmers and Funeral Directors



GARY FRAKER  
Member, State Board of  
Embalmers and Funeral Directors



ERIC PITMAN  
Member, State Board of  
Embalmers and Funeral Directors

subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 2,022.

**Committee composition:** Six members (serving four-year terms): five dietitians and one public member.

### State Committee of Dietitians\*

**Howard, Jean, R.D., L.D.,** chair, Auxvasse, June 11, 2011;

**Powell, Terri, R.D., L.D.,** secretary, St. Louis, June 11, 2007;

**Brown, Mary Anne, Ph.D., R.D., L.D.,** member, Lee's Summit, June 11, 2018;

**Brody, Nancy J., M.S., R.D., L.D.,** member, Chesterfield, June 11, 2018;

**Hudson, LeGreta, R.D., L.D.,** member, Columbia, June 11, 2013;

**Cartwright, Eric D.,** public member, Kingdom City, June 11, 2017;

**Reichard, Tom,** executive director.

\*\$50 per diem.



ARCHIE CAMDEN  
Public Member, State Board of  
Embalmers and Funeral Directors



SANDY SEBASTIAN  
Executive Director, State Board of  
Embalmers and Funeral Directors

### State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423, Jefferson City 65102  
Telephone: (573) 751-0813 / FAX: (573) 751-1155

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/embalmers](http://www.pr.mo.gov/embalmers)

Email: [embalm@pr.mo.gov](mailto:embalm@pr.mo.gov)

The State Board of Embalmers and Funeral Directors was created in 1965 as an expansion of the board created in 1895 for embalmers only.

This board enforces Chapter 333 and portions of Chapter 436, RSMo, and regulates funeral directors, embalmers, funeral establishments (funeral homes) and the preneed funeral industry.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the disposition of the human body.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments and conduct financial examinations of preneed sellers.

**Number of licensed professionals and entities (2015):** 6,243.

**Board composition:** Six members (serving five-year terms): five licensed embalmers or funeral directors and one public member. No more than three members can belong to the same political party.

**Associations:** International Conference of Funeral Service Examining Boards (Conference); Federations of Associations of Regulatory Boards (FARB); National Funeral Directors Association (NFDA); Missouri Funeral Directors and Embalmers Association (MFDEA); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Embalmers and Funeral Directors\*

**Follis, Collin**, chair, Fredericktown, April 1, 2017;  
**Dickey, Jerald**, secretary, Harrisonville, April 1, 2018;

**Fraker, Gary**, member, Marshfield, April 1, 2011;  
**McGhee, Kenneth**, member, Florissant, April 1, 2019;

**Pitman, Eric**, member, Wentzville, April 1, 2015;  
**Camden, Archie**, public member, Bonne Terre, Sept. 1, 2016;

**Sebastian, Sandy**, executive director.

\*\$50 per diem.

## Office of Endowed Care Cemeteries

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0849 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/endowedcare](http://www.pr.mo.gov/endowedcare)  
Email: [endocare@pr.mo.gov](mailto:endocare@pr.mo.gov)

The Office of Endowed Care Cemeteries was created in 1990 to enforce portions of Chapter 214, RSMo, and regulate endowed care cemeteries with a trust fund set aside for maintenance, care and upkeep. Most cemeteries owned by nonprofit organizations (such as churches, governments, fraternal organizations, cemetery associations) are exempt from state regulation.



TOM REICHARD  
Executive Director, Office of  
Endowed Care Cemeteries

**Mission:** To ensure that trust funds of endowed care cemeteries are properly managed.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to regulation; audits cemetery trust funds. In addition to funding from registered cemeteries, the office is also funded by fees generated from the issuance of vital records, such as birth and death certificates.

**Number of licensed cemeteries (2015):** 129.

**Composition of Endowed Care Cemetery Advisory Committee:** Five members (serving four-year terms): Three registered endowed cemetery owners or managers and two public members. All members appointed by the director of professional registration.

**Reichard, Tom**, executive director.

## Missouri Board of Geologist Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-7625 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/geologists](http://www.pr.mo.gov/geologists)  
Email: [geology@pr.mo.gov](mailto:geology@pr.mo.gov)

The Missouri Board of Geologist Registration was created in 1994 to enforce Chapter 256,

RSMo, and regulate geologists and geologist registrants in training.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 840.

**Board composition:** Eight members (serving three-year terms): Five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state or a city or county; two public members;



JOHN SZTURO, R.G.  
Chair, Missouri Board of  
Geologist Registration



JOHN L. BOGNAR, R.G.  
Vice Chair, Missouri Board of  
Geologist Registration



KENNETH MARKWELL, R.G.  
Member, Missouri Board of  
Geologist Registration



GARY PENDERGRASS, R.G.  
Member, Missouri Board of  
Geologist Registration



JOSEPH GILLMAN, R.G.  
*Ex Officio*, State Geologist  
Missouri Geological Survey



JOSEPH GULINO, Ph.D.  
Public Member, Missouri Board  
of Geologist Registration



PAMELA GROOSE  
Executive Director, Missouri  
Board of Geologist Registration

and the state geologist (also appointed by the governor) who serves as an *ex officio* member.

**Associations:** Association of State Board of Geology (ASBOG); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulator Boards (FARB).

## Missouri Board of Geologist Registration\*

**Szturo, John, R.G.**, chair, Independence, April 11, 2016;

**Bognar, John L., R.G.**, vice chair, St. Louis, April 11, 2010;

**Markwell, Kenneth, R.G.**, member, Jefferson City, April 11, 2014;

**Pendergrass, Gary, R.G.**, member, Springfield, April 11, 2010;

**Gillman, Joseph, R.G.**, *ex officio*, state geologist;

**Gulino, Joseph, Ph.D.**, public member, Hartsburg, April 11, 2008;

**Vacancies** (2);

**Groose, Pamela**, executive director.

\*\$50 per diem.

## State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4, Jefferson City 65102  
Telephone: (573) 751-0098 / FAX: (573) 751-3166  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/healingarts](http://www.pr.mo.gov/healingarts)  
Email: [healingarts@pr.mo.gov](mailto:healingarts@pr.mo.gov)

The State Board of Registration for the Healing Arts was created in 1939 to enforce sections 334.002–334.749, RSMo, and regulate physicians, physician assistants, physical therapists, physical therapist assistants, speech-language pathologists, speech-language pathology aides, speech-language pathology assistants, audiologists (specialists in hearing disorders), audiology aides, athletic trainers, clinical perfusionists (defined as an individual who operates a heart-and-lung machine during surgery) and anesthesiologist assistants.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 42,614.



**BENJAMIN A. LAMPERT, M.D.**  
President, State Board of  
Registration for the Healing Arts



**JEFFREY D. CARTER, M.D.**  
Secretary, State Board of  
Registration for the Healing Arts



**JAMES A. DIRENNA, D.O.**  
Member, State Board of  
Registration for the Healing Arts



**BRADLEY FREEMAN, M.D.**  
Member, State Board of  
Registration for the Healing Arts



**JADE D. JAMES, M.D.**  
Member, State Board of  
Registration for the Healing Arts



**JOHN LYSKOWSKI, M.D.**  
Member, State Board of  
Registration for the Healing Arts



**DAVID A. POGGEMEIER, M.D.**  
Member, State Board of  
Registration for the Healing Arts



**DAVID E. TANNEHILL, D.D.**  
Member, State Board of  
Registration for the Healing Arts

**Board composition:** Nine members (serving four-year terms): at least five doctors of medicine (M.D.), at least two doctors of osteopathy (D.O.) and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the Missouri State Medical Association, for all medical physician appointments, or the president of the Missouri Association of Osteopathic Physicians and Surgeons, for all osteopathic physician appointments, to submit the names of five candidates to the director of professional registration.

**Advisory commissions within the Board of Registration for the Healing Arts (responsible for advising the board on the regulation of these professions):**

- Advisory Commission for Anesthesiologist Assistants (created 2003).
- Advisory Commission for Physical Therapists (created 1989).
- Athletic Trainers Advisory Committee (created 1983).
- Advisory Commission for Physician Assistants (created 1996).
- Advisory Commission for Speech-Language Pathologists and Audiologists (created 1986).



**CONNIE CLARKSTON**  
Executive Director  
State Board of Registration for  
the Healing Arts

- Advisory Commission for Clinical Perfusionists (created 1997).

**State Board of Registration for the Healing Arts\***

**Lampert, Benjamin A., M.D.**, president, Springfield, Sept. 3, 2012;  
**Carter, Jeffrey D., M.D.**, secretary, St. Louis, Sept. 3, 2010;



**WILLIAM P. HOPFINGER, P.T.**,  
Chair, Advisory Commission for  
Physical Therapists



**JUDITH PASTORINO, P.T.A.**  
Secretary, Advisory Commission  
for Physical Therapists



**TAMARA BURLIS, P.T.**  
Member, Advisory Commission  
for Physical Therapists



**JAMES DRONBERGER, D.P.T.**  
Member, Advisory Commission  
for Physical Therapists



**JOHN R. DONNELL, A.T.C.**  
Chairman, Athletic Trainers  
Advisory Committee



**KELLY L. QUINLIN, A.T.C.**  
Member, Athletic Trainers  
Advisory Committee



**JOHN T. YETTER, M.D.**  
Physician Member, Athletic  
Trainers Advisory Committee



**JAMES B. KELLY, M.D.**  
Chair, Advisory Commission for  
Anesthesiologists Assistants



**MELANIE J. GUTHRIE, A.A.**  
Member, Advisory Commission  
for Anesthesiologists Assistants



**BENJAMIN LAMPERT, M.D.**  
Member, Advisory Commission  
for Anesthesiologists Assistants



**CHRISTOPHER YOUNG, M.D.**  
Member, Advisory Commission  
for Anesthesiologists Assistants



**THOMAS J. FRITZLEN JR.**  
Public Member, Advisory  
Commission for Anesthesiologists  
Assistants

**DiRenna, James A., D.O.**, member, St. Joseph,  
Sept. 3, 2012;

**Freeman, Bradley, M.D.**, member, St. Louis, Sept.  
3, 2011;

**James, Jade D., M.D.**, member, Florissant, Sept.  
3, 2016;

**Lyskowski, John, M.D.**, member, Jefferson City,  
Sept. 3, 2015;

**Poggemeier, David A., M.D.**, member, St. Charles,  
Sept. 3, 2010;

**Tannehill, David E., D.O.**, member, Fenton, Sept.  
3, 2014;

**Vacancy (1)**;

**Clarkston, Connie**, executive director.

\*\$50 per diem.



DEBORAH GALLEY, M.S.  
Member, Advisory Commission  
for Speech-Language Pathologists  
and Clinical Audiologists



CHARLES HARE, M.S.  
Member, Advisory Commission  
for Speech-Language Pathologists  
and Clinical Audiologists



ANDREW SCHUETTE, AUD.  
Member, Advisory Commission  
for Speech-Language Pathologists  
and Clinical Audiologists



VALERIE HEMING  
Public Member, Advisory  
Commission for Speech-  
Language Pathologists and  
Clinical Audiologists

### Advisory Commission for Physical Therapists\*

**Hopfinger, William P., P.T.**, chair, St. Louis, May 9, 2012;

**Pastorino, Judith, P.T.A.**, secretary, Columbia, Oct. 1, 2010;

**Burlis, Tamara, P.T.**, member, Chesterfield, Oct. 1, 2013;

**Dronberger, James, D.P.T.**, member, Kansas City, Oct. 1, 2015;

**Vacancy** (1).

\*\$50 per diem.

### Athletic Trainers Advisory Committee\*

**Donnell, John R., A.T.C.**, chairman, Lee's Summit, July 22, 2017;

**Dempsey, Mark, A.T.C.**, member, Columbia, July 24, 2014;

**Quinlin, Kelly L., A.T.C.**, member, Maryville, April 16, 2016;

**Freeman, Ryan**, public member, Jefferson City, Sept. 27, 2017;

**Yetter, John T., M.D.**, physician member, Bridgeton, April 1, 2012.

\*\$50 per diem.

### Advisory Commission for Anesthesiologists Assistants\*

**Kelly, James B., M.D.**, chair, Kansas City, July 1, 2008;

**Guthrie, Melanie J., A.A.**, member, Kansas City, July 1, 2011;

**Lampert, Benjamin, M.D.**, member, Springfield, July 1, 2012;

**Young, Christopher, M.D.**, member, Ballwin, July 1, 2013;



STACEY L. KARNS, P.A.-C.  
Chair, Advisory Commission for  
Physicians Assistants



JAMES A. DiRENNA, D.O.  
Member, Advisory Commission  
for Physicians Assistants

**Fritzlen, Thomas J. Jr.**, public member, Kansas City, July 1, 2008.

\*\$50 per diem.

### Advisory Commission for Speech-Language Pathologists and Audiologists\*

**Jaffe, Russell**, chair, Manchester, Dec. 4, 2014;  
**Kimble, Carlotta**, secretary, Clinton, April 10, 2016;

**Galley, Deborah, M.S.**, member, Warrensburg, Aug. 28, 2012;

**Gilbert, Phon, PhD.**, member, Chesterfield, Sept. 7, 2017;

**Hare, Charles, M.S.**, member, Independence, Oct. 21, 2014;

**Martien, Brenda, M.S.**, member, Ozark, Sept. 7, 2017;

**Schuette, Andrew, Aud.**, member, St. Louis, Oct. 22, 2017;

**Heming, Valerie**, public member, Warrensburg, April 14, 2013.

\*\$50 per diem.



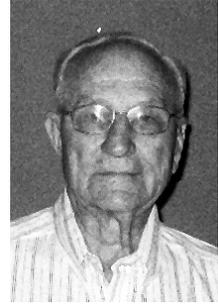
MARY LOU HART, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



JEANNE R. RHOADES, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



MARGARET RUSSELL, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



RUSSEL E. DAYTON  
Public Member, Advisory  
Commission for Clinical  
Perfusionists



LINDA ENGLEMANN  
Chair, Board of Examiners for  
Hearing Instrument Specialists



JANETTE CALL  
Vice Chair, Board of Examiners  
for Hearing Instrument Specialists



BRIAN VESELY  
Member, Board of Examiners for  
Hearing Instrument Specialists



SHARLENE RIMILLER  
Public Member, Board of  
Examiners for Hearing  
Instrument Specialists

### Advisory Commission for Physician Assistants\*

**Karns, Stacey L., P.A.-C.**, chair, New Hampton,  
June 1, 2017;

**DiRenna, James A., D.O.**, member, St. Joseph,  
Sept. 3, 2012;

**Gatto, David**, public member, St. Louis, March  
27, 2015;

**Vacancies** (2).

\*\$50 per diem.

### Advisory Commission for Clinical Perfusionists\*

**Phillips, Michael, C.C.P.**, chair, Columbia, Feb.  
13, 2011;

**Hart, Mary Lou, C.C.P.**, member, Lake Lotawana,  
Feb. 13, 2008;

**Rhoades, Jeanne R., C.C.P.**, member, St. Louis,  
Feb. 13, 2007;

**Russell, Margaret, C.C.P.**, member, Kansas City,  
Feb. 13, 2009;



DANA K. FENNEWALD  
Executive Director, Board of  
Examiners for Hearing  
Instrument Specialists

**Steffen-Drake, Judith, C.C.P.**, member, Spring-  
field, Feb. 13, 2005.

**Dayton, Russell E.**, public member, Cameron,  
Feb. 13, 2009;

**Vacancy** (1).

\*\$50 per diem.

## Board of Examiners for Hearing Instrument Specialists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0240 / FAX: (573) 526-3856  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/hearing](http://www.pr.mo.gov/hearing)  
 Email: [behis@pr.mo.gov](mailto:behis@pr.mo.gov)

The Board of Examiners for Hearing Instrument Specialists was created in 1995 to enforce Chapter 346, RSMo, and regulate individuals selling and fitting hearing instruments (hearing aids).

**Duties of board:** License, regulate, investigate consumer complaints and discipline of those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 294.

**Board composition:** Eight members (serving four-year terms): five hearing-instrument specialists, one otolaryngologist (an ear, nose and throat (ENT) physician licensed by the Board of Healing Arts), one public member and one licensed audiologist holding a certificate of clinical competence.

**Associations:** Council on Licensure, Enforcement and Regulation (CLEAR).

## Board of Examiners for Hearing Instrument Specialists\*

**Engelmann, Linda**, chair, Liberty, Jan. 11, 2011;  
**Call, Janette**, vice chair, Perryville, Jan. 11, 2013;  
**Vesely, Brian**, member, Ozark, Jan. 11, 2016;  
**Rimiller, Sharlene**, public member, Jefferson City, Jan. 1, 2012;  
**Vacancies** (4);  
**Fennewald, Dana K.**, executive director.

\*\$50 per diem.

## Interior Design Council

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 522-4683 / FAX: (573) 526-3489  
 TT: (800) 635-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/interior](http://www.pr.mo.gov/interior)  
 Email: [intdesn@pr.mo.gov](mailto:intdesn@pr.mo.gov)

The Interior Design Council was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals using the title "Registered Interior Designer."

**Duties of council:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 77.

**Council composition:** Five members (serving four-year terms): four interior designers and one public member.



DONALD R. ENGLAND  
 Chair  
 Interior Design Council



CYNTHIA CURNUTTE  
 Vice Chair  
 Interior Design Council



JEANINE BEQUETTE  
 Member  
 Interior Design Council



MICHAEL HODGES  
 Member  
 Interior Design Council



TOM REICHARD  
 Executive Director  
 Interior Design Council

## Interior Design Council\*

**England, Donald R.**, chair, Columbia, April 6, 2009;  
**Curnutte, Cynthia**, vice chair, Rocheport, April 6, 2016;  
**Bequette, Jeanine**, member, St. Louis, April 6, 2002;  
**Hodges, Michael**, member, St. Louis, April 6, 2016;  
**Vacancy** (1);  
**Reichard, Tom**, executive director.

\*\$50 per diem.



JOHN ADAMS  
Chair  
State Committee of Interpreters



KATHLEEN ALEXANDER  
Secretary  
State Committee of Interpreters



TIM ECK  
Member  
State Committee of Interpreters



CARRIE McCRAY  
Member  
State Committee of Interpreters

## State Committee of Interpreters

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-7787 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/interpreters](http://www.pr.mo.gov/interpreters)  
Email: [interpreters@pr.mo.gov](mailto:interpreters@pr.mo.gov)

The State Committee of Interpreters was created in 1994 to enforce portions of Chapter 209, RSMo, and regulate sign language interpreters for the deaf and hard of hearing. These professionals provide services in courtrooms, hospitals, elementary and secondary schools as well as institutions of higher education and many other settings.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline of those subject to board supervision; investigate complaints about those practicing without a license; serve as a liaison to the Missouri Commission for the Deaf and Hard of Hearing.

**Number of licensed professionals (2015):** 719.

**Committee composition:** Seven members (serving four-year terms): Five interpreters and two public members. One of the public members must be hearing impaired.

**Associations:** Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Committee of Interpreters\*

**Adams, John**, chair, St. Louis, Oct. 9, 2007;  
**Alexander, Kathleen**, secretary, Rocheport, Oct. 9, 2008;

**Eck, Tim**, member, St. Louis, Oct. 30, 2007;  
**McCray, Carrie**, member, Fulton, Oct. 9, 2009;  
**Segura, Andrea**, member, Liberty, Oct. 9, 2010;  
**Betzler, Lisa**, public member, St. Louis, Dec. 11, 2006;  
**Harris, Rochelle**, public member, Kansas City, Oct. 9, 2017;  
**Groose, Pamela**, executive director.

\*\$50 per diem.



ANDREA SEGURA  
Secretary  
State Committee of Interpreters



LISA BETZLER  
Public Member  
State Committee of Interpreters



PAMELA GROOSE  
Executive Director  
State Committee of Interpreters

## State Committee of Marital and Family Therapists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0870 / FAX: (573) 526-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/marital](http://www.pr.mo.gov/marital)  
Email: [maritalfam@pr.mo.gov](mailto:maritalfam@pr.mo.gov)

The State Committee of Marital and Family Therapists was created in 1995 to enforce portions of Chapter 337, RSMo, and regulate marital and family therapists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 283.

**Committee composition:** Six members (serving five-year terms): four marital and family therapists and two public members.

**Associations:** Association of Marital and Family Therapy Regulatory Boards (AMFTRB).

## State Committee of Marital and Family Therapists\*

**Loney, Teresa, Psy.D.**, chair, Nevada, Jan. 26, 2005; **Estes, Robert, M.S.**, secretary, Carthage, Jan. 26, 2009; **Smith, Craig, Ph.D.**, member, Eureka, Jan. 26, 2016; **Michael, Sara**, public member, Jefferson City, Jan. 26, 2014; **Modrell, Dianne**, public member, St. Louis, Oct. 8, 2015; **Vacancy (1)**; **Kessler, Loree, M.P.A.**, executive director.

## Board of Therapeutic Massage

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-6277 / FAX: (573) 751-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/massage](http://www.pr.mo.gov/massage)  
Email: [massage@pr.mo.gov](mailto:massage@pr.mo.gov)

The Board of Therapeutic Massage was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals must be licensed to use the terms “massage,” “body work” or any of their synonyms on any sign or other form of advertising.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; approve instructors of massage therapy schools/programs; investigate complaints about those practicing without a license; conduct inspections of the massage therapy businesses.

**Number of licensed professionals and entities (2015):** 6,317.

**Board composition:** Eight members (serving four-year terms): six massage therapists, one non-voting member from the massage education community and one public member.

**Associations:** Federation of State Massage Therapy Boards (FSMTB).

## Board of Therapeutic Massage\*

**Brodecker, Renate**, chair, Eldon, June 17, 2011;



TERESA LONEY, Psy.D.  
Chair, State Committee  
of Marital and Family Therapists



ROBERT ESTES, M.S.  
Secretary, State Committee  
of Marital and Family Therapists



SARA MICHAEL  
Public Member, State Committee  
of Marital and Family Therapists



LOREE KESSLER, M.P.A.  
Executive Director  
State Committee of Marital and  
Family Therapists / Board of  
Therapeutic Massage



JENNIFER MORGAN  
Member  
Board of Therapeutic Massage



BRANDY MOUSER  
Member  
Board of Therapeutic Massage

**Morgan, Jennifer**, member, Independence, June 17, 2018;

**Mouser, Brandy**, member, Dexter, June 17, 2017;

**Nelson, Carl**, member, St. Joseph, June 17, 2010;

**Griffin, Jennifer**, public member, Jefferson City, June 17, 2019;

**Vacancies (3)**;

**Kessler, Loree, M.P.A.**, executive director.

\*\$50 per diem.



RHONDA SHIMMENS, RN-C,  
B.S.N., MBA  
President  
Missouri State Board of Nursing



LISA GREEN, Ph.D.(c), RN  
Secretary  
Missouri State Board of Nursing



ROXANNE McDANIEL, Ph.D., RN  
Member  
Missouri State Board of Nursing



LAURA NOREN, M.B.A., B.S.N.,  
RN, NE-BC  
Member  
Missouri State Board of Nursing



MARIEA SNELL, D.N.P., M.S.N.,  
RN, FNP-BC  
Member  
Missouri State Board of Nursing



ALYSON SPEED, LPN  
Member  
Missouri State Board of Nursing



ADRIENNE ANDERSON FLY, J.D.  
Public Member  
Missouri State Board of Nursing



LORI SCHEIDT, MBA-HCM  
Executive Director  
Missouri State Board of Nursing

## Missouri State Board of Nursing

3605 Missouri Blvd., PO Box 656, Jefferson City 65102  
Telephone: (573) 751-0681 / FAX: (573) 751-0075  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/nursing](http://www.pr.mo.gov/nursing)  
Email: [nursing@pr.mo.gov](mailto:nursing@pr.mo.gov)

The Missouri State Board of Nursing was created in 1909 to enforce Chapter 335, RSMo, and regulate registered nurses, licensed practical nurses and advanced practice registered nurses.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license. The board also prescribes minimum standards for nursing education programs, provides surveys of nursing programs and accredits nursing programs.

**Number of licensed professionals (2015):** 130,379.

**Board composition:** Nine members (serving four-year terms): five registered professional nurses (RN), two licensed practical nurses (LPN), one other nurse and one public member.

**Associations:** National Council of State Boards of Nursing (NCSBN).

## Missouri Board of Nursing\*

**Shimmens, Rhonda, RN-C, B.S.N., MBA,** president, Jefferson City, June 1, 2016;

**Green, Lisa A., Ph.D.(c), RN,** secretary, St. Louis, June 1, 2016;

**Heyen, Anne, D.N.P., RN,** member, Ashland, June 1, 2018;

**McDaniel, Roxanne, Ph.D., RN,** member, Columbia, June 1, 2013;

**Noren, Laura, M.B.A., B.S.N., RN, NE-BC,** member, Columbia, June 1, 2016;

**Snell, Mariea, D.N.P., M.S.N., B.S.N., RN, FNP-BC,** member, St. Louis, June 1, 2017;

**Speed, Alyson, LPN,** member, Columbia, June 1, 2016;

**Fly, Adrienne Anderson, J.D.,** public member, St. Louis, June 1, 2011;

**Vacancy (1);**

**Scheidt, Lori, MBA-HCM,** executive director.

\*\$50 per diem.



PEGGY GETTEMEIER, O.T.A.  
Member, Missouri Board of  
Occupational Therapy



VANESSA BEAUCHAMP  
Executive Director, Missouri  
Board of Occupational Therapy



KURT FINKLANG, O.D.  
President  
State Board of Optometry



DONALD VANDERFELTZ, O.D.  
Vice President  
State Board of Optometry

## Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0877 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/octherapy](http://www.pr.mo.gov/octherapy)  
Email: [ot@pr.mo.gov](mailto:ot@pr.mo.gov)

The Missouri Board of Occupational Therapy was created in 1997 to enforce portions of Chapter 324, RSMo, and regulate individuals engaged in the practice of occupational therapy (occupational therapists, occupational therapy assistants).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 5,167.

**Board composition:** Six members (serving three-year terms): three occupational therapists, one occupational therapy assistant and two public members.

## Missouri Board of Occupational Therapy\*

**Allen, Stephanie, O.T.**, member, Jefferson City, Dec. 11, 2015;

**Dallas, Jeanne, O.T.**, member, Maplewood, Dec. 11, 2015;

**Gettemeier, Peggy, O.T.A.**, member, Ferguson, Dec. 11, 2009;

**Koch, Heather, O.T.R/L**, member, Columbia, Dec. 11, 2016;

**Gerdine, Michael**, public member, St. Louis, Dec. 11, 2017;

**Vacancy** (1);

**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.



CARRIE T. HRUZA, O.D.  
Secretary  
State Board of Optometry



KYLE BROST, O.D.  
Member  
State Board of Optometry



JAMES E. BUREMAN, O.D.  
Member  
State Board of Optometry



BRIAN BARNETT  
Executive Director  
State Board of Optometry

## State Board of Optometry

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0814 / FAX: (573) 751-8216  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/optometrists](http://www.pr.mo.gov/optometrists)  
Email: [optometry@pr.mo.gov](mailto:optometry@pr.mo.gov)

The State Board of Optometry was created in 1921 to enforce Chapter 336, RSMo, and regulate optometrists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 1,304.

**Board composition:** Six members (serving five-year terms): five doctors of optometry and one public member.

**Associations:** Associations of Regulatory Boards of Optometry (ARBO).

**State Board of Optometry\***

**Finklang, Kurt, O.D.**, president, Troy, June 30, 2012;

**Vanderfeltz, Donald, O.D.**, vice president, California, June 20, 2013;

**Hruza, Carrie T., O.D.**, secretary, St. Louis, June 30, 2014;

**Brost, Kyle, O.D.**, member, Cape Girardeau, June 30, 2015;

**Bureman, James E., O.D.**, member, Springfield, June 30, 2011;

**Vacancy (1);**

**Barnett, Brian**, executive director.

\*\$50 per diem.

**Board of Pharmacy**

3605 Missouri Blvd., PO Box 625, Jefferson City 65102  
 Telephone: (573) 751-0091 / FAX: (573) 526-3464  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/pharmacists](http://www.pr.mo.gov/pharmacists)  
 Email: [missouriBOP@pr.mo.gov](mailto:missouriBOP@pr.mo.gov)

The Board of Pharmacy was created in 1909 to enforce Chapter 338, RSMo, and regulate pharmacists, pharmacy interns, pharmacies, drug distributors and pharmacy technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments.

**Number of licensed professionals and entities (2015):** 33,568.

**Board composition:** Seven members (serving five-year terms): six licensed pharmacists and one public member.

**Associations:** National Association of Boards of Pharmacy (NABP); Missouri Pharmacy Association (MPA); Council on Licensure, Enforcement and Regulation (CLEAR).

**Board of Pharmacy\***

**Marshall, Pamela, R.Ph.**, vice president, St. Louis, Sept. 24, 2015;

**Bilek, Barbara A., Pharm. D.**, member, St. Joseph, June 1, 2012;



PAMELA MARSHALL, R.Ph.  
 Vice President  
 Missouri Board of Pharmacy



CHRISTINA M. LINDSAY,  
 Pharm.D., Member, Missouri  
 Board of Pharmacy



BARBARA A. BILEK, Pharm.D.,  
 Member, Missouri Board of  
 Pharmacy



ANITA K. PARRAN  
 Public Member  
 Missouri Board of Pharmacy



KIMBERLY GRINSTON  
 Executive Director  
 Missouri Board of Pharmacy

**Lang, Douglas, R.Ph.**, member, St. Louis, July 20, 2020;

**Lindsay, Christina M.**, Pharm. D., member, Kansas City, Dec. 3, 2019;

**Parran, Anita K.**, public member, Kansas City, April 27, 2010;

**Tadrus, Christian**, Pharm. D., R.Ph., member, Moberly, June 10, 2020;

**Vacancy (1);**

**Grinston, Kimberly**, executive director.

\*\$50 per diem.



TERRENCE G. KLAMET, D.P.M.  
President, State Board of  
Podiatric Medicine



HARRY JOHN VISSER, D.P.M.,  
Vice President, State Board of  
Podiatric Medicine



JEFFERY APPLEMAN, D.P.M.  
Secretary, State Board of  
Podiatric Medicine



KAREN POHLMAN HESS  
Public Member, State Board of  
Podiatric Medicine

## State Board of Podiatric Medicine

3605 Missouri Blvd., PO Box 423, Jefferson City 65102  
Telephone: (573) 751-0873 / FAX: (573) 751-1155  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/podiatrists](http://www.pr.mo.gov/podiatrists)  
Email: [podiatry@pr.mo.gov](mailto:podiatry@pr.mo.gov)

The State Board of Podiatric Medicine was created in 1945 to enforce Chapter 330, RSMo, and regulate podiatrists.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the practice of podiatric medicine.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 356.

**Board composition:** Five members (serving four-year terms): four licensed doctors of surgical podiatric medicine and one public member.

**Associations:** Federation of Podiatric Medical Examiners; Missouri Podiatric Medical Association; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Podiatric Medicine\*

**Klamet, Terrence G., D.P.M.,** president, Wildwood, July 1, 2017;

**Visser, Harry John, D.P.M.,** vice president, Town and Country, July 1, 2016;

**Appleman, Jeffery, D.P.M.,** secretary, Jackson, July 1, 2018;

**Hess, Karen Pohlman,** public member, Hartsburg, July 1, 2014;

**Vacancy (1);**

**Sebastian, Sandy,** executive director.

\*\$70 per diem.



SANDY SEBASTIAN  
Executive Director, State Board  
of Podiatric Medicine

## State Board of Private Investigator and Private Fire Investigator Examiners

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-7744 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/pi](http://www.pr.mo.gov/pi)  
Email: [pi@pr.mo.gov](mailto:pi@pr.mo.gov)

The Board of Private Investigator Examiners was created in 2007 to enforce portions of Chapter 324, RSMo, and regulate private investigators and private investigator agencies. In 2011 the regulation of private fire investigators was added.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 917.

**Board composition:** Seven members (serving two-year terms): three licensed private investigators, two public members and two licensed private fire investigators.

**Associations:** International Association of Security & Investigative Regulators (IASIR); Coun-



**DWIGHT McNEIL**  
Chair, Board of Private Investigator Examiners



**DOUGLAS MITCHELL**  
Vice Chair, Board of Private Investigator Examiners



**TIMOTHY FLORA**  
Member, Board of Private Investigator Examiners



**CHARLES GIESSING**  
Member, Board of Private Investigator Examiners



**KENNETH MCGHEE**  
Public Member, Board of Private Investigator Examiners



**PAMELA GROOSE**  
Executive Director, Board of Private Investigator Examiners



**MARK SKRADE, Psy.D.**  
Chair  
State Committee of Psychologists



**PATRICK MALONEY, Ph.D.**  
Secretary  
State Committee of Psychologists



**MARIANN ATWELL, Psy.D.**  
Member  
State Committee of Psychologists



**SHARON LIGHTFOOT, Ph.D.**  
Member  
State Committee of Psychologists



**NANCY O'REILLY, Psy.D.**  
Member  
State Committee of Psychologists



**RENEE STUCKY, Ph.D.**  
Member  
State Committee of Psychologists

cil on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulatory Boards (FARB).

**State Board of Private Investigator Examiners\***

**McNeil, Dwight**, chair, Ozark, March 4, 2012;  
**Mitchell, Douglas**, vice chair, Warrensburg, March 4, 2011;  
**Flora, Timothy**, member, St. Louis, March 4, 2016;

**Giessing, Charles**, member, Farmington, Dec. 20, 2014;

**McGhee, Kenneth**, public member, Hazelwood, March 4, 2011;

**Vacancies** (2);

**Groose, Pamela**, executive director.

\*\$50 per diem.



JENNY FRISBEE, BCBA  
Member, Behavior Analyst  
Advisory Board



KAREN GREINER, BCBA  
Member, Behavior Analyst  
Advisory Board



TERESA RODGERS, Ph.D., BCBA  
Member, Behavior Analyst  
Advisory Board



MARK SKRADE, Psy.D.  
Member, Behavior Analyst  
Advisory Board

### State Committee of Psychologists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0099 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/psychologists](http://www.pr.mo.gov/psychologists)  
Email: [scop@pr.mo.gov](mailto:scop@pr.mo.gov)

The State Committee of Psychologists was created in 1977 to enforce portions of Chapter 337, RSMo, and regulate psychologists and provisional licensed psychologists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 2,154.

**Committee composition:** Eight members (serving five-year terms): seven psychologists and one public member.

**Associations:** Association of State and Provincial Psychology Boards (ASPPB); Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

**Advisory board within the State Committee of Psychologists (responsible for advising the committee on the regulation of this profession):**

Behavior Analyst Advisory Board (created 2010).

**Number of licensed professionals (2015):** 320.

### State Committee of Psychologists\*

**Skrade, Mark, Psy.D.,** chair, Rogersville, Aug. 28, 2012;

**Maloney, Patrick, Ph.D.,** secretary, St. Louis, Aug. 28, 2012;



TODD STREFF, BCBA  
Member, Behavior Analyst  
Advisory Board



PAMELA GROOSE  
Executive Director, State  
Committee of Psychologists /  
Behavior Analyst Advisory Board

**Atwell, Mariann, Psy.D.,** member, Jefferson City, Aug. 24, 2018;

**Lightfoot, Sharon, Ph.D.,** member, St. Louis, Aug. 28, 2013;

**O'Reilly, Nancy, Psy.D.,** member, Rogersville, Aug. 28, 2011;

**Stucky, Renee, Ph.D.,** member, Columbia, Aug. 28, 2017;

**Vacancies (2);**

**Groose, Pamela,** executive director.

\*\$50 per diem.

### Behavior Analyst Advisory Board

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-5804 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/ba.asp](http://www.pr.mo.gov/ba.asp)  
Email: [ba@pr.mo.gov](mailto:ba@pr.mo.gov)

### Behavior Analyst Advisory Board\*

**Frisbee, Jenny, BCBA,** member, St. Louis, Jan. 4, 2019;

**Greiner, Karen, BCBA,** member, St. Louis, Jan. 4, 2014;



SHARON KEATING  
Chair  
Missouri Real Estate Commission



CHARLES MISKO  
Vice Chair/Public Member  
Missouri Real Estate Commission



CHARLES DAVIS  
Member  
Missouri Real Estate Commission



STEVE KENNY  
Member  
Missouri Real Estate Commission



ROSEMARY VITALE  
Member  
Missouri Real Estate Commission



JOSEPH DENKLER  
Executive Director  
Missouri Real Estate Commission



CASH GILL  
Member, Missouri Real Estate  
Appraisers Commission



BOYD HARRIS  
Member, Missouri Real Estate  
Appraisers Commission



DARRYL (Skip) KNOPF  
Member, Missouri Real Estate  
Appraisers Commission



JULIE MOLENDORP  
Member, Missouri Real Estate  
Appraisers Commission



ANN NUNN-JONES  
Member, Missouri Real Estate  
Appraisers Commission



VANESSA BEAUCHAMP  
Executive Director, Missouri  
Real Estate Appraisers Commission

**Rodgers, Teresa, Ph.D., BCBA**, member, Jefferson City, Jan. 4, 2015;

**Skrade, Mark, Psy.D.**, professional psychology member, Rogersville, Aug. 28, 2012;

**Streff, Todd, BCBA**, member, Foristell, Jan. 4, 2015;

**Vacancies (2).**

\*\$50 per diem.

## Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339, Jefferson City 65102  
Telephone: (573) 751-2628 / FAX: (573) 751-2777  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/realestate](http://www.pr.mo.gov/realestate)  
Email: [realestate@pr.mo.gov](mailto:realestate@pr.mo.gov)

The Missouri Real Estate Commission was created in 1941 to enforce portions of Chapter 339, RSMo, and regulate real estate brokers and salespeople.



FERNANDO MCGREGOR, R.R.T.  
Chair, Missouri Board for Respiratory Care



CINDY SEYER, R.R.T.  
Secretary, Missouri Board for Respiratory Care



ROBERT CRAWFORD, R.R.T.  
Member, Missouri Board for Respiratory Care



ROSEMARY HOGAN, R.R.T.  
Member, Missouri Board for Respiratory Care

**Duties of commission:** License and regulate those subject to board supervision, investigate complaints regarding the activities of licensees, audit real estate brokers to verify proper conduct and investigate those practicing real estate without a license.

**Number of licensed professionals (2015):** 39,030.

**Commission composition:** Seven members (serving five-year terms); six with at least 10 years' experience as a real estate broker and one public member.

### Missouri Real Estate Commission\*

- Keating, Sharon**, chair, Jefferson City, Oct. 16, 2012;
- Misko, Charles**, vice chair/public member, Creve Coeur, Oct. 16, 2012;
- Davis, Charles**, member, Chesterfield, Oct. 16, 2010;
- Gratz, William**, member, Jefferson City, Oct. 16, 2015;
- Huntsman, Judith**, member, Springfield, Oct. 16, 2016;
- Kenny, Steve**, member, Neosho, Oct. 16, 2013;
- Vitale, Rosemary**, member, Kansas City, Oct. 16, 2010;
- Denkler, Joseph**, executive director.

\*\$75 per diem.

### Missouri Real Estate Appraisers Commission\*

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0038 / FAX: (573) 526-3489  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/appraisers](http://www.pr.mo.gov/appraisers)  
 Email: [reacom@pr.mo.gov](mailto:reacom@pr.mo.gov)

The Missouri Real Estate Appraisers Commission was created in 1990 to enforce Sections 339.500–339.549, RSMo, and regulate real estate appraisers.



ARLENE HOGUE  
Vice Chair / Public Member  
Missouri Board for Respiratory Care



VANESSA BEAUCHAMP  
Executive Director, Missouri Board for Respiratory Care

**Duties of commission:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 2,600.

**Commission composition:** Seven members (serving three-year terms); six licensed appraisers and one public member.

### Missouri Real Estate Appraisers Commission\*

- Gill, Cash**, member, Dexter, Sept. 12, 2013;
- Harris, Boyd**, member, Centralia, Sept. 12, 2011;
- Knopf, Darryl (Skip)**, member, St. Louis, Sept. 12, 2006;
- Molendorp, Julie**, member, Belton, Sept. 12, 2014;
- Nunn-Jones, Ann**, member, Jefferson City, Sept. 12, 2015;
- Curls, Melba**, public member, Kansas City, Sept. 12, 2017;
- Vacancy (1);**
- Beauchamp, Vanessa**, executive director.

\*\$50 per diem.



JENISE COMER, LCSW  
Chair, State Committee for  
Social Workers



TERRI MARTY, ACSW, LCSW  
Secretary, State Committee for  
Social Workers



ELLEN BURKEMPER, Ph.D.,  
LCSW, FT, RN  
Member, State Committee for  
Social Workers



KATHIE MILLER, M.S.W.,  
LCSW, Member, State  
Committee for Social Workers



LAURA NEAL, M.S.W., M.Ph.,  
LCSW  
Member, State Committee for  
Social Workers



SHARON SORRELL, LCSW  
Member, State Committee for  
Social Workers



TOM REICHARD  
Executive Director, State  
Committee for Social Workers

## Missouri Board for Respiratory Care

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-5864 / FAX: (573) 526-3469  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/respiratorycare](http://www.pr.mo.gov/respiratorycare)  
Email: [rcp@pr.mo.gov](mailto:rcp@pr.mo.gov)

The Missouri Board for Respiratory Care was created in 1989 to enforce Sections 334.800–334.930, RSMo, and regulate individuals engaged in the practice of respiratory care (respiratory therapists).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 4,417.

**Board composition:** Seven members (serving three-year terms): four respiratory care practitioners, one physician, one hospital administrator and one public member.

## Missouri Board for Respiratory Care\*

**McGregor, Fernando, R.R.T.**, chair, Independence, April 3, 2007;  
**Seyer, Cindy, R.R.T.**, member, Jackson, April 3, 2007;  
**Crawford, Robert, R.R.T.**, member, Hannibal, April 3, 2008;  
**Hogan, Rosemary, R.R.T.**, member, Columbia, April 3, 2006;  
**Hogue, Arlene**, public member, St. Charles, April 3, 2010;  
**Vacancies (1);**  
**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.

## State Committee for Social Workers

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0885 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/socialworkers](http://www.pr.mo.gov/socialworkers)  
Email: [lcsww@pr.mo.gov](mailto:lcsww@pr.mo.gov)

The State Committee for Social Workers was created in 1990 to enforce portions of Chapter 337, RSMo, and regulate licensed clinical social



VANESSA BEAUCHAMP  
Executive Director  
Office of Tattooing, Body  
Piercing and Branding



DAVID GOURLEY, D.V.M.  
Chair, Missouri Veterinary  
Medical Board



CAROL RYAN, D.V.M.  
Vice Chair, Missouri Veterinary  
Medical Board



MICHAEL PFANDER, D.V.M.  
Member, Missouri Veterinary  
Medical Board



VINCIL M. WILT, D.V.M.  
Member, Missouri  
Veterinary Medical Board



CHRISTOPHER ROHLFING  
Public Member, Missouri  
Veterinary Medical Board



LINDA HICKMAN-FOUNTAIN,  
D.V.M., *Ex officio* Member  
Missouri Veterinary Medical  
Board



DANA FENNEWALD  
Executive Director, Missouri  
Veterinary Medical Board

workers, licensed master social workers, licensed advanced macro social workers and licensed baccalaureate social workers.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 7,740.

**Committee composition:** Ten members (serving four-year terms): six licensed clinical social workers, one licensed master social worker, one licensed baccalaureate social worker, one licensed advanced macro social worker and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the National Association of Social Workers, Missouri chapter, to submit the names of five candidates to the director of professional registration.

**State Committee for Social Workers\***

**Comer, Jenise, LCSW**, chair, Kansas City, Oct. 23, 2007;

**Marty, Terri, LCSW**, secretary, Fulton, Oct. 28, 2016;

**Burkemper, Ellen, Ph.D., LCSW, FT, RN**, member, Troy, Oct. 23, 2014;

**Miller, Kathie, M.S.W., LCSW**, member, Dexter, Oct. 23, 2016;

**Neal, Laura, M.S.W., M.Ph., LCSW**, member, Columbia, Oct. 23, 2009;

**Sorrell, Sharon, LCSW**, member, Poplar Bluff, Oct. 23, 2015;

**Vacancies** (4);

**Reichard, Tom**, executive director.

\*\$70 per diem.

**Office of Tattooing, Body Piercing and Branding**

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-8288 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/tattooing](http://www.pr.mo.gov/tattooing)  
Email: [tattoo@pr.mo.gov](mailto:tattoo@pr.mo.gov)

The Office of Tattooing, Body Piercing and Branding was created in 1998 to enforce Sections 324.520–324.526, RSMo, and regulate tattooists,

body piercers and branders and their establishments.

**Mission:** Ensure hygienic, safe and sanitary conditions are used by these professionals and their establishments.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments.

**Number of licensed professionals and entities (2015):** 1,632.

**About the office:** The office is staffed by an executive director and licensing technician. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Beauchamp, Vanessa**, executive director.

### Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633, Jefferson City 65102  
Telephone: (573) 751-0031 / FAX: (573) 526-3856  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/veterinarian](http://www.pr.mo.gov/veterinarian)  
Email: [vets@pr.mo.gov](mailto:vets@pr.mo.gov)

The Missouri Veterinary Medical Board was created in 1904 to enforce Chapter 340, RSMo, and regulate doctors of veterinary medicine and veterinary technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2015):** 5,287.

**Board composition:** Six members (serving four-year terms): five licensed veterinarians, one of whom is the state veterinarian (an employee of the Missouri Department of Agriculture), who serves as an *ex officio* member of the board, and one public member. No more than three members of the board may belong to the same political party.

**Associations:** American Association of Veterinary State Boards; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

### Missouri Veterinary Medical Board\*

**Gourley, David, D.V.M.**, chair, Mountain Grove, Aug. 29, 2014;

**Ryan, Carol, D.V.M.**, vice chair, Troy, Aug. 29, 2009;

**Pfander, Michael, D.V.M.**, member, Springfield, Aug. 29, 2012;

**Wilt, Vincil, M., D.V.M.**, member, Paris, Aug. 29, 2014;

**Rohlfing, Christopher**, public member, Columbia, April 29, 2017;

**Hickam-Fountain, Linda, D.V.M.**, *ex officio* member, Thompson, Aug. 29, 2010;

**Fennewald, Dana**, executive director.

\*\$50 per diem.



# Department of Labor & Industrial Relations

421 E. Dunklin St., PO Box 504  
Jefferson City 65102-0504  
Telephone: (573) 751-4091 / FAX: (573) 751-4135  
[www.labor.mo.gov](http://www.labor.mo.gov)

The Missouri Department of Labor and Industrial Relations was created by Article IX section 49 of the Missouri Constitution. The department is composed of the Labor and Industrial Relations Commission and five divisions: the Division of Employment Security adjudicates unemployment claims benefits to employees who become unemployed through no fault of their own; the Division of Workers' Compensation ensures that workers injured on the job receive the benefits they deserve and investigates allegations of workers' compensation fraud and noncompliance; the State Board of Mediation determines the appropriate bargaining unit for public employees and regulates utility labor relations; the Division of Labor Standards regulates wages and wage rates and promotes safe working environments; and the Missouri Human Rights Commission enforces and adjudicates Missouri's anti-discriminatory, fair housing, employment and public accommodation statutes.

## Labor and Industrial Relations Commission

3315 W. Truman Blvd., PO Box 599  
Jefferson City 65102-0599  
Telephone: (573) 751-2461 / FAX: (573) 751-7806  
[www.labor.mo.gov/lirc](http://www.labor.mo.gov/lirc)  
Email: [lirc@labor.mo.gov](mailto:lirc@labor.mo.gov)

The Labor and Industrial Relations Commission is composed of three commissioners. Each commissioner is appointed to a staggered six-year term by the governor with the advice and consent of the Senate. One member of the commission, a licensed Missouri attorney, represents the public. The other two members represent employers and employees, respectively. The governor designates one member as chair. The commission hears appeals from administrative decisions in workers' compensation, unemployment compensation,



JOHN J. LARSEN JR.  
Chair, Labor and Industrial  
Relations Commission



JAMES AVERY JR.  
Commissioner, Labor and  
Industrial Relations Commission



CURTIS E. CHICK JR.  
Commissioner, Labor and  
Industrial Relations Commission



PAMELA M. HOFMANN  
Secretary, Labor and Industrial  
Relations Commission

crime victims' compensation and tort victims' compensation cases. The commission also hears objections to prevailing wage disputes and challenges to determinations by public bodies to enter into project labor agreements. In addition, the commission is charged with the statutory authority to approve or disapprove all rules or regulations declared by the divisions within the department. The Labor and Industrial Relations Commission nominates, and the governor appoints, a director to be chief executive officer of the department with the advice and consent of the Senate.

## Commissioners

**Larsen, John J. Jr.**, (D), chair;  
**Chick, Curtis E. Jr.**, (D), employee representative,  
July 27, 2014;  
**Avery, James Jr.**, (R), employer representative,  
July 27, 2016.

## Office of the Director

The director of the Department of Labor and Industrial Relations is responsible for the supervision of the divisions. The director's office staff provides administrative support, human resource services and financial management.

### Office of the General Counsel

The Office of General Counsel provides legal advice regarding the operations of the department and labor-related matters to the director and to the executive staff of the department and its divisions. The largest portion of the work of the General Counsel's Office relates to cases concerning the payment of unemployment benefits and the assessment and collection of unemployment taxes. The General Counsel's Office also represents the department in a variety of other litigation in trial courts, in administrative tribunals and before arbitrators; provides advice on internal administrative and personnel matters; prepares and reviews contracts, leases and other legal documents; responds to requests under the open records law; provides training to departmental personnel; and assists in responding to comments and inquiries from private citizens and public officials.

### Division of Employment Security

421 E. Dunklin St., PO Box 59  
 Jefferson City 65104-0059  
 Telephone: (573) 751-3215 / FAX: (573) 751-4945  
[www.labor.mo.gov/des](http://www.labor.mo.gov/des)

The Division of Employment Security (DES) was established in 1946 to administer the Missouri Unemployment Compensation Law. The division collects tax contributions from employers and pays unemployment benefits to individuals who are determined eligible under the law. State unemployment contributions paid by Missouri employers into the Missouri Trust Fund are set aside for the sole purpose of providing for the payment of weekly unemployment benefits to qualified claimants. The division consists of six sections: benefits, unemployment insurance tax, unemployment insurance programs, appeals, quality control and unemployment insurance modernization.

### Unemployment Insurance

The unemployment benefits paid to insured workers help maintain the economy of the state during periods of economic downturn by helping preserve the level of consumer purchasing power. Payments of benefits under the regular program are made from a trust fund, financed by the aforementioned employer tax contributions. No part of the contribution is deducted from worker wages. Eligible claimants can qualify for up to 20 weeks of unemployment compensation under the state's benefit program. The average weekly wage for FY 2015 was \$842.93. The average weekly benefit amount in FY 2015 was \$245.49, and the maximum benefit amount of \$320.



RYAN MCKENNA  
 Department Director



KEN JACOB  
 Department Deputy Director



TAMMY CAVENDER  
 Director of Administration



CHASTITY YOUNG  
 Director of Legislative and Public Affairs



LAUREN SCHAD  
 Director of Communications



MICHAEL PRITCHETT  
 General Counsel

### Employer Contributions

The division's Contributions Section ensures employers are properly classifying their workers, reporting their workers' wages and paying the correct tax contributions on wages. Correct reporting helps ensure the prompt payment of unemployment benefits to insured workers during periods of unemployment. Employment security law includes an experience rating provision as an incentive for employers to maintain stable employment, review claims and reduce unemployment. The law allows employers that are eligible

for rate calculations to submit voluntary payments for the purpose of reducing their contribution rates. Employers file quarterly contribution and wage reports with the division to report their workers' earnings. Reports may be filed online at [www.ustar.labor.mo.gov](http://www.ustar.labor.mo.gov).

## Payment of Benefits

One of the main objectives of the division is the prompt payment of unemployment benefits to eligible claimants. Through four claims centers located in Jefferson City, St. Louis, Kansas City and Springfield, unemployed Missouri workers file initial and weekly claims for unemployment compensation by telephone. The division also offers filing of unemployment claims online at [www.mocclaim.mo.gov](http://www.mocclaim.mo.gov). A person must have worked in employment covered under the Missouri Employment Security Law and earned enough qualifying wages in order to establish a claim for unemployment benefits. Detailed wage records are kept on every worker reported by employers on the quarterly contribution and wage report in order to calculate benefits.

## Fraud Efforts

The division continues its efforts to combat fraud by identifying worker misclassification, an act where employers improperly classify their employees to avoid paying employment taxes. The division's worker misclassification taskforce focuses resources to target industries likely to violate worker classification laws. In 2015, 7,276 misclassified workers were identified, associated with more than \$1.8 million in unpaid unemployment taxes.

Through numerous cross-match systems, including the federal and state new-hire databases, the division also identifies claimants committing unemployment fraud. During FY 2015, the DES recovered \$19.1 million of improperly paid benefits and more than \$5.2 million in fraud penalties.

## Division of Workers' Compensation

3315 W. Truman Blvd., PO Box 58  
 Jefferson City 65102-0058  
 Telephone: (573) 751-4231 / FAX: (573) 751-2012  
 Toll free: (800) 775-2667  
 Toll free: (800) 592-6003 (Report Fraud & Noncompliance)  
[www.labor.mo.gov/dwc](http://www.labor.mo.gov/dwc)  
 Email: [workerscomp@labor.mo.gov](mailto:workerscomp@labor.mo.gov)

The Missouri Division of Workers' Compensation administers the programs that provide for Missouri workers who are injured on the job or develop occupational diseases. The division focuses on making sure that those who can return to work do so as soon as possible, having re-



JOHN HICKEY  
 Director, Division of  
 Workers' Compensation

ceived adequate treatment and benefits. For those who cannot return to work because of their injury or injuries, permanent disability benefits are allowed by Missouri law.

Missouri employers are required to either obtain workers' compensation insurance or obtain approval from the division to self-insure their workers' compensation liability, paying claims out-of-pocket as they arise. Self-insured employers must provide a bond or letter of credit to the division to secure their promise to compensate employees' for their work-related injuries.

Benefits available through the workers' compensation system include medical treatment, temporary disability benefits while in treatment and permanent disability benefits when treatment is complete. Injured workers can also qualify for benefits from the Second Injury Fund, which was created by the General Assembly during World War II to ease the workers' compensation burden on employers by compensating for employees' preexisting injuries.

Most workers' compensation cases are resolved without lengthy proceedings, as was the intent of the workers' compensation system approved by Missouri voters in 1926. For those cases not resolved voluntarily, the division's administrative law judges conduct hearings and make determinations on what, if any, benefits are owed the injured worker. If a worker or employer disagrees with the administrative law judge's ruling, an appeal may be made with the Labor and Industrial Relations Commission.

The division's Fraud and Noncompliance Unit conducts investigations of all allegations of fraud and noncompliance. Fraud occurs when employers, insurance carriers, physicians, attorneys or employees claim or deny benefits based on assertions they know to be false. Fraudulently making or denying a workers' compensation claim is a criminal offense. Additionally, employers that do not insure their workers' compensation liability

as required by law are committing the criminal offense of noncompliance.

All insurance carriers writing workers' compensation insurance in Missouri must provide comprehensive safety engineering and management services to employers. The Workers' Safety Program certifies and audits these services, investigates complaints of inadequate loss control services, monitors the impact of those services on Missouri employers and offers additional safety assistance when needed. The Workers' Safety Program maintains a registry of certified safety consultants and engineers who can offer independent safety services to Missouri employers.

## State Board of Mediation

3315 W. Truman Blvd., Ste. 211, PO Box 2071  
Jefferson City 65102-2071  
Telephone: (573) 751-3614 / FAX: (573) 751-0083  
[www.labor.mo.gov/sbm](http://www.labor.mo.gov/sbm)  
Email: [sbm@labor.mo.gov](mailto:sbm@labor.mo.gov)

The State Board of Mediation is a quasi-judicial board created by the General Assembly in 1947 to assist in the resolution of labor disputes in the public utility industry. The Board's primary activity, however, changed in 1965 with the passage of the Public Sector Labor Law, sections 105.500 to 105.530 of the Missouri Revised Statutes. This law authorizes the board to determine appropriate bargaining units of public employees based on their community of interests and to conduct secret ballot elections to determine whether a majority of the employees in a bargaining unit agree to be represented by a petitioning labor organization.

The board consists of five members appointed by the governor. Two members are employers or selected from an association representing employers, two members hold membership in a *bona fide* trade or labor union and the fifth member is a neutral party who serves as full-time chairman and administrator of the agency.

If a public employer and a petitioning labor organization cannot agree on which employees should be included in an appropriate bargaining unit or on the manner of conducting the election, the board will hold a formal hearing at which the parties may present evidence and legal arguments in support of their positions on the disputed questions. After considering the evidence and legal arguments, the board issues a written decision resolving the disputes.

If a majority of the members of a bargaining unit vote for the labor organization in a board-conducted election, the board certifies it as the exclusive bargaining representative for all the unit members for the purposes of collective bargaining. The labor organization will then negotiate with the public employer of the unit members



BUTCH ALBERT  
Chair  
State Board of Mediation

over salaries and other conditions of employment with the goal of reaching a written agreement governing these matters. The labor organization will also represent unit members with regard to individual employment issues that may arise, such as disciplinary charges.

The board's jurisdiction under the Public Sector Labor Law to determine appropriate bargaining units and to certify exclusive bargaining representatives extends to almost all public employees, including those employed by the state and its agencies, counties, cities, school districts, fire departments and other special districts. The board, however, does not have jurisdiction to resolve such matters for police officers, deputy sheriffs, Missouri Highway Patrol officers, Missouri National Guard members or teachers at schools, colleges and universities. These types of employees still have the right to organize and bargain collectively, but the board has no authority to play a role when they are engaged in such activities.

In FY 2015, the board received 33 petitions and conducted 17 representation elections, affecting 833 employees.

## Division of Labor Standards

3315 W. Truman Blvd., PO Box 449  
Jefferson City 65102-0449  
Telephone: (573) 751-3403 / FAX: (573) 751-3721  
[www.labor.mo.gov/dls](http://www.labor.mo.gov/dls)  
Email: [laborstandards@labor.mo.gov](mailto:laborstandards@labor.mo.gov)

The Division of Labor Standards currently consists of three sections: Wage and Hour, On-Site Safety and Health Consultation Service, and Mine and Cave Safety.

## Wage and Hour Section

The Wage and Hour Section determines and enforces the prevailing wage. Prevailing wage survey information for construction projects is

solicited for all applicable construction projects on an ongoing basis. The survey information is used to determine the prevailing wage rates for workers employed on public works construction projects. Communication with contractors, labor unions, public bodies, employees and other interested parties occurs daily to assist in achieving voluntary compliance. Site inspections are performed to assure compliance with prevailing wage rates and to investigate complaints. The prevailing wage not only ensures that in tough economic times wages do not decline, but also supports worker health and pension benefits, increases sales tax revenue and corporate sales taxes, supports apprenticeship training, lowers occupational injuries, and increases the productivity of the construction workforce.

The Wage and Hour Section administers and enforces Missouri's child labor laws. The law ensures that no child younger than 16 years of age is employed in an occupation that is detrimental to the child's safety, health, morals, educational processes or general well-being. No child under the age of 14 may work in any occupation, unless specifically allowed. The exception is entertainment industry employment. The law restricts work hours for youth under 16. A child 14 or 15 years old may not be employed during the regular school term unless the public school superintendent or designee of the district where the youth lives has issued a work certificate. Youth under 16 may work in the entertainment industry if the division issues the youth a work permit.

The Wage and Hour Section is also responsible for the administration and enforcement of Missouri's minimum wage law. The minimum wage rate increased from \$7.50 to \$7.65 per hour on Jan. 1, 2015.

The Wage and Hour Section provides information for Missouri's labor laws, including allowable breaks, lunches, vacations, hiring, wage levels, dismissals and discipline, among other topics.

### On-Site Safety and Health Section

The On-Site Safety and Health Section offers a free, confidential consultation service to employers to ensure they comply with federal Occupational Safety and Health Administration (OSHA) regulations. This program reduces workplace injuries and illnesses. At the employer's request, a consultant visits the workplace and informs the employer of problems found and recommends solutions to eliminate hazards and provides safety and health training. In FY 2015, the On-Site Program helped employers avoid more than \$10.8 million in OSHA fines by eliminating hazards within the workplace.

The Safety and Health Achievement Recognition Program (SHARP) is for small businesses that



JOHN LINDSEY  
Director  
Division of Labor Standards

operate effective safety and health management programs. Participants in SHARP can receive up to a two-year exemption from certain OSHA inspections.

### Mine and Cave Inspection Program

The Mine and Cave Inspection Program is mandated by Chapter 293, RSMo. Inspectors travel to the mine or cave site on a regular basis to inspect the property for safety and health hazards, including unsafe processes or work procedures that could cause accidents, injuries or fatalities. All safety and health conditions of the site are inspected, and if any hazards are found, the company is required to abate the problem in a prescribed period of time. Cost-effective recommendations on how to abate any safety or health problem are offered and consultations on any condition are available to the operator to bring them into compliance with state and federal laws.

Show caves must be equipped with necessary safety features, such as guard rails, bridges, ladders, entrances, platforms, walkways, safety barriers, rails, paths and electrical guards. The program also assists with coordinating cave rescue efforts. A listing of the caves inspected by the program can be found online at [www.labor.mo.gov/DLS/WorkplaceSafety/minecave/cave\\_inspection.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/minecave/cave_inspection.asp).

The Mine and Cave Safety and Health Section trains and retrains miners in the practice of implementing safe and healthy working habits in the mining workplace. This training is partially funded by a grant through the U.S. Department of Labor, Mine Safety and Health Administration (MSHA). Each miner must receive an initial safety and health training and annual retraining. Instructors conduct safety and health audits, prepare site-specific lesson plans corresponding to the training plan of the company, then present innovative training topics to the miners.



SARA NELL LAMPE  
Chair, Missouri  
Commission on Human Rights



MICHAEL DIERKES  
Commissioner, Missouri  
Commission on Human Rights



JENIFER PLACZEK  
Commissioner, Missouri  
Commission on Human Rights



DONNA LYNN BIRKS  
Commissioner, Missouri  
Commission on Human Rights

## Missouri Commission on Human Rights

3315 W. Truman Blvd., PO Box 1129  
Jefferson City 65102-1129  
Telephone: (573) 751-3325 / FAX: (573) 751-2905  
[www.labor.mo.gov/mohumanrights](http://www.labor.mo.gov/mohumanrights)  
Email: [mchr@labor.mo.gov](mailto:mchr@labor.mo.gov)

The mission of the Missouri Commission on Human Rights (MCHR) is to prevent and eliminate discrimination. The MCHR investigates complaints of discrimination in housing, employment and places of public accommodations based on race, color, religion, national origin, ancestry, sex, disability, age (in employment only) and familial status (in housing only). The MCHR also provides training to inform people of their rights and responsibilities under the Missouri Human Rights Act.

The Missouri Commission on Human Rights was created by the 69th General Assembly in 1957 and became a permanent agency in 1959. In 1961 the Fair Employment Practices Act was passed, in 1965 the Public Accommodations Act was passed and in 1972 the Fair Housing Act was passed. In 1986, these three laws were consolidated under Chapter 213, RSMo, as the Missouri Human Rights Act.

The commission staff handles more than 1,000 cases annually. In addition to the enforcement mechanisms in the Missouri Human Rights Act, the statute also empowers the commission to certify local commissions, establish relationships with federal and local civil and human rights agencies, implement educational or research programs and develop ways to prevent discrimination. Commission members are nominated by the director of the Department of Labor and Industrial Relations and appointed by the governor with advice and consent of the Senate. The governor appoints at least one member from each of Missouri's eight congressional districts, two members-at-large and one member as chairperson. The commissioners serve for six years



MELODY SMITH  
Commissioner, Missouri  
Commission on Human Rights



ALISA WARREN  
Executive Director, Missouri  
Commission on Human Rights

without compensation. The commission meets quarterly, and commission meetings are open to the public.

## Missouri Commission on Human Rights

**Lampe, Sara Nell**, (D), chairperson, Springfield, at-large commissioner, April 1, 2017;  
**Dierkes, Michael**, (R), commissioner, St. Louis, 2nd District, April 1, 2015;  
**Birks, Donna Lynn**, (D), commissioner, Kansas City, 5th District, April 1, 2018;  
**Placzek, Jenifer**, (D), commissioner, Springfield, 7th District, April 1, 2015;  
**Smith, Melody**, (R), commissioner, St. Joseph, 6th District, April 1, 2018;  
**Vacancies** (5).

## Martin Luther King Jr. State Celebration Commission

3026 LaClede Ave., St. Louis 63103  
Telephone: (314) 340-3380 / FAX: (314) 340-3399

The commission considers and recommends to individuals and organizations appropriate

activities for the recognition and celebration of Martin Luther King Day in Missouri. Created by executive order on Dec. 2, 1985, the commission consists of 20 members who serve at the pleasure of the governor.

The Martin Luther King Jr. State Celebration Commission is a continuing commission and meets at the call of the chair.

### **Members, Martin Luther King Jr. State Celebration Commission**

**Gully, Constance**, chair, St. Louis;  
**Banks, Anita**, St. Louis;  
**Buford, James**, St. Louis;  
**Cleaver II, Rep. Emanuel**, Kansas City;  
**Gates, Ollie**, Kansas City;  
**Givens, Dr. Henry Jr.**, St. Louis;  
**Hardin, Charlotte**, Springfield;  
**Jones, Rev. Dr. Sammie**, Florissant;  
**McBride, Jack**, Fulton;  
**Mensey-Symonds, Myrle**, St. Louis;  
**Middleton, Dr. Michael**, Columbia;  
**Nance, Rev. Earl**, St. Louis;  
**Slay, Mayor Francis**, St. Louis;  
**Smith, Ruth A.**, Florissant;  
**Thomas, Bertha**, Kirksville;  
**Thompson, Betty**, St. Louis;  
**Thompson, Lessie**, Lee's Summit;  
**Vacancies** (5).



CONSTANCE GULLY  
 Chair, Martin Luther King Jr.  
 State Celebration Commission



# Department of Mental Health

1706 E. Elm, PO Box 687, Jefferson City 65102  
 Telephone: (573) 751-4122 / Toll-free: (800) 364-9687  
 FAX: (573) 751-8224  
[www.dmh.mo.gov](http://www.dmh.mo.gov)  
 Email: [dmhmail@dmh.mo.gov](mailto:dmhmail@dmh.mo.gov)

The Department of Mental Health (DMH) was officially established on July 1, 1974, as a cabinet-level state agency by the Omnibus State Government Reorganization Act; however, its functions date back to 1847. The department serves as the state's mental health authority, establishing philosophy, policy and standards of care.

State law provides three principal missions for the department: the prevention of mental disorders, developmental disabilities, substance abuse and compulsive gambling; the treatment, habilitation and rehabilitation of Missourians who have those conditions; and the improvement of public understanding and attitudes about mental disorders, developmental disabilities, substance abuse and compulsive gambling.

The vision for the Missouri Department of Mental Health is that "Missourians receiving mental health services will have the opportunity to pursue their dreams and live their lives as valued members of their communities."

Missourians must know mental illness is treatable, persons with substance abuse problems can triumph over their addictions and persons with developmental disabilities can be productive citizens and good neighbors in their communities.

## Mental Health Commission

The commission, composed of seven members, appoints the director of the Department of Mental Health with confirmation of the Senate. Commissioners are appointed to four-year terms by the governor, again with the confirmation of the Senate. The commissioners serve as policy advisors to the department director. The commission, by law, must include an advocate of community mental health centers, a physician who is an expert in the treatment of mental illness, a physician concerned with developmental disabilities, a member with business expertise, an advocate of substance abuse treatment, a citizen who represents the interests of consumers of psychiatric services and a citizen who represents the interests of consumers of developmental disabilities services.



STEVE ROLLING  
 Chair  
 Mental Health Commission



KATHY CARTER  
 Mental Health Commission



KENNETH DOBBINS, Ph.D.  
 Mental Health Commission



DENNIS TESREAU  
 Mental Health Commission



KARL WILSON, Ph.D.  
 Mental Health Commission

## Commissioners\*

**Rolling, Steve**, chair, Jefferson City;  
**Carter, Kathy**, member, Four Seasons;  
**Dobbins, Kenneth, Ph.D.**, member, Lake St. Louis;  
**Seigfred, Mary Patrick**, member, Mexico;  
**Tesreau, Dennis**, member, Herculaneum;  
**Wilson, Karl, Ph.D.**, member, St. Louis;  
**Vacancy** (1).

\*\$100 per diem.



MARK STRINGER  
Department Director



BOB BAX  
Acting Deputy Director



HEIDI DiBIASO  
Administrative Assistant to the  
Director



LAINE YOUNG-WALKER, M.D.  
Chief Medical Director  
Children's Division



ANGELINE STANISLAUS, M.D.  
Chief Medical Officer  
Adult Services



DEBRA WALKER  
Director of Public and  
Legislative Affairs



SUSAN FLANIGAN  
Legislative Liaison



GAIL VASTERLING  
General Counsel

## Office of the Director

The seven-member Missouri Mental Health Commission serves as the principal policy advisory body to the department director. The director's duties include planning, supervising and evaluating the provision of services for Missourians with mental illness, developmental disabilities and addiction disorders. The department is composed of three divisions: the Division of Behavioral Health, the Division of Developmental Disabilities and the Division of Administration Services, as well as seven support offices.

DMH serves approximately 170,000 Missourians annually through state-operated facilities and contracts with private organizations and individuals. The eight state-operated psychiatric facilities include inpatient psychiatric care for adults and children, as well as sex offender rehabilitation and treatment services. In addition, five habilitation centers, one community support agency, five regional offices and six satellite offices serve individuals with developmental disabilities. Other services are purchased from a variety of privately operated programs statewide through approximately 1,500 contracts managed annually by the DMH.

## Deputy Director

The Office of the Deputy Director provides the leadership and direction for a variety of department-wide and statewide functions that support program operations and services to DMH consumers. These include supervisory responsibility for the Office of Deaf Services, Office of General Counsel, Office of Consumer Safety and the DMH investigations units, well as other special projects at the director's discretion.

## Chief Medical Directors' Office

The Chief Medical Directors' Office offers senior clinical leadership to the Department of Mental Health. It provides advice and counsel to the department director regarding a broad range of clinical, programmatic and strategic issues, as well as clinical policy. It also provides leadership and mentoring to the department's clinical staff statewide, by establishing and promoting professional, clinical and ethical values and standards to which all clinical staff are expected to adhere. The Chief Medical Directors' Office upholds quality of care, and is responsible for establishing and maintaining the department's standards of care on both clinical and programmatic levels.

## Office of Public and Legislative Affairs (OPLA)

The Office of Public and Legislative Affairs provides information internally and externally regarding mental health programs and services and helps promote the people, programs and services of the department through publications and media. The office also provides support services, technical assistance and training to the department's divisions, offices and facilities. The OPLA works with legislators, state office holders and stakeholders regarding legislation related to the department, as well as serves as the liaison to the Mental Health Commission and provides oversight to the Office of Disaster Services.

## General Counsel

The Office of the General Counsel is responsible for providing legal advice and assistance for the department, its facilities and division offices in a variety of areas, including: personnel and forensic litigation; rules and policy development; compliance with privacy, administration and coordination under the Health Insurance Portability and Accountability Act; and ensuring the provision of administrative due process hearings before the department hearings administrator

## Division of Administrative Services

The Division of Administrative Services provides administrative and financial services to help the department achieve effective results. The Division of Administrative Services includes the following units: budget and finance, which develops and monitors the annual budget, oversees the legislative fiscal note process, provides expenditure oversight and analyzes and compiles financial and other related reports; accounting, which oversees and monitors all funds, manages expenditures, administers grant funds and produces fiscal summaries, analyses and reports; purchasing and general services, which establishes and administers contracts with private agencies or individuals to provide services in the community and is also responsible for various general services functions in the central office; and Medicaid and reimbursements, which serves as the primary liaison with MO HealthNet on mental health issues and provides Medicaid guidance and support to all three program divisions and collects payments from private insurance, Medicaid and Medicare, and private pay for department services and coordinates revenue maximization activities.

## Division of Behavioral Health

The Division of Behavioral Health (DBH), formerly the Divisions of Alcohol and Drug



LYNNE FULKS  
Acting Director, Division of  
Administrative Services



RICHARD GOWDY, Ph.D.  
Director, Division of  
Behavioral Health



RIKKI WRIGHT  
Deputy Director, Division of  
Behavioral Health

Abuse and Comprehensive Psychiatric Services, provides comprehensive mental health and substance use disorder prevention, treatment and recovery services in Missouri. The division is responsible for seven adult psychiatric facilities, two children's facilities and a statewide network of contracted community providers. Approximately 140,000 people receive behavioral health services each year from programs operated or contracted by the division.

The division oversees seven state-operated facilities for people with serious mental illnesses and children with severe emotional disturbances. All are fully accredited by The Joint Commission (TJC) and certified by the Centers for Medicare and Medicaid Services (CMS) to provide Medicaid services. The facilities include Fulton State Hospital; St. Louis Psychiatric Rehabilitation Center; Metropolitan St. Louis Psychiatric Center; Hawthorn Children's Psychiatric Hospital, St. Louis; Center for Behavioral Medicine, Kansas City; Northwest Missouri Psychiatric Rehabilitation Center, St. Joseph; and Southeast Missouri Mental Health Center, Farmington. The sexually violent predator treatment program operates in secure facilities in both Farmington and Fulton.

Forensic services are provided for evaluation, treatment and community monitoring of individuals with mental illness and developmental disabilities who are involved in the criminal justice system and under the order and direction of circuit courts. The division supervises about 460 forensic clients on conditional release statewide and conducts an average of 500 pretrial evaluations each year.

Community-based treatment is provided through contracted, certified agencies that serve children, youth and adults. Administrative agents are designated by state law as entry points into the mental health system for people with serious mental illness. Services provided by division contractors include the Community Psychiatric Rehabilitation Program (CPRP) for adults with serious mental illness and youth with serious emotional disturbances, and the Comprehensive Substance Treatment and Rehabilitation (CSTAR) Program, which provides general adult treatment as well as specialized services for pregnant and postpartum women, women with children, adolescents and individuals who are addicted to heroin or prescription opiates. Other statewide programs include the Disease Management project, the Health Home initiative and the Substance Abuse Traffic Offender Program (SATOP). Outpatient treatment for compulsive gamblers and their families is provided by contracted agencies that employ specially trained counselors.

Specialized services for children and youth with severe emotional disturbances are provided in a variety of settings, including schools, state-operated facilities and community-based programs.

Recovery services support individuals in recovery from serious mental illness or severe substance use disorders. They include employment programs and affordable housing options, as well as Consumer Operated Service Programs (CO-SPs) and other evidence-based peer services.

Substance abuse prevention and mental health promotion are offered through community- and school-based providers that target individuals, families and communities. Emphasis is placed on evidence-based programs and practices. There is a network of community coalitions, a statewide training resource center, regional support centers, direct service programs for high-risk youth, college-based services and school-based prevention and intervention programs, as well as other statewide initiatives, including suicide prevention, crisis intervention team training for law enforcement, tobacco cessation and Mental Health First Aid.



ROBERT RIETZ, Ph.D.  
Deputy Director of Psychiatric  
Facilities & Central Region  
Executive Officer



LAURENT JAVOIS  
Eastern Regional Executive  
Officer



JULIE INMAN  
Southeast Regional Executive  
Officer



DENISE NORBURY  
West/Southwest Regional  
Executive Officer

## Missouri Advisory Council on Alcohol and Drug Abuse

The Missouri Advisory Council for Alcohol and Drug Abuse (ADA) serves as an advisory body to the Division of Behavioral Health (DBH) and the division director in the areas of substance abuse policy, prevention, treatment and recovery in the state of Missouri. The council was created and empowered through section 631.020 of the Missouri Revised Statutes.

The ADA council is composed of up to 25 members appointed by the director of DBH. Members have professional, research and/or personal interests in the division's purpose. At least one half of the members must be consumers and one member must represent veterans and military affairs. Additional representation has included individuals from state agencies such as corrections, vocational rehabilitation, health and senior services and education. The remainder of the council is made up of private and state-contracted providers, including the Missouri Substance Abuse Professional Credentialing Board, Missouri Recovery Network and other advocacy groups. Each member is appointed for an initial term of

one, two or three years to allow for a rotation of one-third of the members each year. Further, each appointed member may be re-appointed to one additional three-year term. Each member serves until a successor has been appointed.

## Members

**Flowers, Ladell**, Kansas City;  
**Carter, Michael**, Springfield;  
**Czuba, John**, Macon;  
**Hagens, Edgar**, Springfield;  
**Hahne, Joseph**, Springfield;  
**Harris, Diana**, St. Louis;  
**Jackson, Sandra**, Poplar Bluff;  
**Johnson, Nancy K.**, St. Louis;  
**McKerrow, Kelly**, Perryville;  
**Menzies, Percy**, St. Louis;  
**Steuber, Cynthia**, Fulton;  
**Waddle, Karah**, Wentzville;  
**Washington, Stephanie**, Jefferson City;  
**Doyle, Lisa**, St. Joseph;  
**McDonald, Christine**, St. Charles;  
**Metcalf, Rosanna**, Essex;  
**Nepote, Gloria**, Lee's Summit;  
**Page, Liz**, Jefferson City.

## Missouri Advisory Council on Comprehensive Psychiatric Services

The Missouri Advisory Council on Comprehensive Psychiatric Services (CPS) was first established in 1977 by a governor's executive order. Similar councils exist in every state and U.S. territory because of the passage of federal law 99-660 in 1986, continuing through public law 101-639 and public law 102-321 in 1992. These federal laws require states and territories to perform mental health planning to receive federal Mental Health Block Grant funds. These laws further require that stakeholders, including mental health consumers, family members and parents of children with serious emotional disturbances, must be involved in these planning efforts through membership on the council. Members are appointed by the director of DBH.

The council is composed of 25 members who advise and make recommendations to improve the system of care in mental health. Through public education and advocacy efforts, consumers and family members have become an integral part of defining priorities for the division on issues surrounding housing, employment, recovery-oriented community services, crisis intervention and children's system of care. The council membership is required by federal law to have a majority of mental health consumers, including parents of children receiving services and family members. In addition, representation is required from the following state agencies: social services, medicaid, corrections, vocational rehabilitation,



JEANETTE SIMMONS, Ph.D.  
 Chief Operating Officer  
 Center for Behavioral Medicine

health and senior services, education, housing and mental health. The remainder of the council is made up of private and state-contracted providers, Missouri Protection and Advocacy and other advocacy groups.

## Members

**McDowell, Mickie**, chair, Southern Region;  
**Charles, Bruce**, vice chair, Central Region;  
**Chase, Stewart**, Western Region;  
**Cushing, Heather**, Eastern Region;  
**Earll, Sarah**, Eastern Region;  
**Giovanetti, Scott**, Dept. of Mental Health;  
**Greening, Andrew**, Eastern Region;  
**Hagar-Mace, Liz**, Housing;  
**Harper, John**, Vocational Rehabilitation;  
**Hawkins, Robert**, Eastern Region;  
**Johnson, Jessica**, Central Region;  
**Jordan, Jessica**, Central Region;  
**Murph, Rene**, Eastern Region;  
**Scott, Susan**, Southern Region;  
**Thomas, Tish**, Person-Centered Planning;  
**Cayou, Daniel**, MO P & A;  
**Gilkey, Stacey**, Western Region;  
**Horn, Mary**, Western Region;  
**Jordan, Toni**, Eastern Region;  
**Martin, Eric**, Dept of Social Services;  
**Mills, Denise**, Western Region;  
**Myers, Linda**, Western Region;  
**O'Kelley, Scott**, Criminal Justice;  
**Scheidegger, Barb**, Central Region;  
**Ulstad, Mindy**, Dept of Health & Senior Services.

## Center for Behavioral Medicine

*Health Sciences Center for Psychiatry*  
 1000 E. 24th St., Kansas City 64108  
 Telephone: (816) 512-7000  
[www.dmh.mo.gov/cbm](http://www.dmh.mo.gov/cbm)

Center for Behavioral Medicine (CBM), formerly Western Missouri Mental Health Center (WMMHC), operates 65 adult acute beds, 68 adult residential beds, five group homes and an

apartment program in the community. The facility is located on Hospital Hill in the heart of Kansas City and provides comprehensive psychiatric care to patients from Kansas City and the seven surrounding counties. CBM serves as the University of Missouri–Kansas City’s Department of Psychiatry, fulfilling academic and research needs. The Center serves the Greater Kansas City, Mo., area and surrounding counties with intensive and specialized behavioral health treatments and services for individuals who require in-patient care after a short-term, acute hospital stay at another inpatient setting. The center focuses its new services on bridging the gap between physical and behavioral medicine with an emphasis on wellness. Students, residents and post-doctoral fellows are trained at the center to deliver integrated physical and behavioral health care. The center provides a therapeutic approach to recovery that assists individuals to progress regardless of their limitations or symptoms. This approach incorporates evidence-based treatment models, including illness management and recovery (IM and R) and dialectical behavioral therapy (DBT).

### Fulton State Hospital

600 E. Fifth St., Fulton 65251  
Telephone: (573) 592-4100  
[www.dmh.mo.gov/fulton](http://www.dmh.mo.gov/fulton)

Fulton State Hospital, authorized in 1847 and opened in 1851, is the oldest public mental health facility west of the Mississippi River. The 376-bed hospital provides inpatient adult psychiatric services, including treatment and psychosocial rehabilitation for forensic patients and other patients requiring long-term inpatient care. The term “forensic” is used to describe individuals who are charged with a crime and have been committed to the Department of Mental Health by a circuit court for either a pretrial or presentence evaluation, for restoration of competence to stand trial or as a result of an adjudication of Not Guilty by Reason of Mental Disease or Defect (NGRI). Specifically, the hospital serves patients from the entire state who require hospitalization in maximum- and intermediate-security settings, individuals who have been committed to the Department of Mental Health as sexually violent predators and forensic patients with developmental disabilities who require a minimum-security setting.

Fulton has Missouri’s only maximum- and intermediate-security units. The 186-bed Biggs Forensic Center provides treatment for individuals who have committed major offenses or those whose behavior in other settings demonstrates a need for a maximum-security setting. Included is a program run in cooperation with the Department of Corrections (DOC) to provide acute men-



MARTY MARTIN-FORMAN  
Chief Operating Officer  
Fulton State Hospital



MARCIA FORD  
Chief Operating Officer  
Hawthorn Children's  
Psychiatric Hospital

tal health services for inmates from DOC and for jail detainees across the state whose charges or behavior require maximum security.

The 91-bed Guhleman Forensic Center offers an intermediate-security environment for former Biggs patients to progress toward increased liberty and responsibility. In addition, it provides a security setting for individuals whose charges or behaviors do not require maximum security, but are nonetheless in need of a higher level of security than is available in other inpatient settings.

A 75-bed Sexual Offender Rehabilitation and Treatment Services program serves individuals committed to the Department of Mental Health as sexually violent predators. Another 24-bed program serves developmentally disabled patients on forensic commitments who can be safely treated within a minimum-security setting.

The hospital has a training affiliation with the University of Missouri’s Department of Psychiatry. In addition, it provides training experience to students from various clinical disciplines, including nursing, social work and occupational therapy and an internship and fellowship program in psychology.

### Hawthorn Children’s Psychiatric Hospital

1901 Pennsylvania Ave., St. Louis 63133  
Telephone: (314) 512-7800 / FAX: (314) 512-7812  
[www.dmh.mo.gov/hcph/](http://www.dmh.mo.gov/hcph/)

Hawthorn Children’s Psychiatric Hospital provides inpatient and residential psychiatric treatment services for severely emotionally disturbed children and adolescents, ages 6 to 17. The hospital serves residents of Missouri.

Hawthorn has been a freestanding child psychiatric facility in St. Louis County since 1989. The 26-acre campus consists of a main building

and five cottages. There are 28 inpatient and 16 residential treatment beds.

Youth admitted to Hawthorn are provided comprehensive mental health treatment services designed to address their psychiatric, psychological, social, educational, vocational and recreational needs. The treatment programs rely on evidence-based practices and deliver services in a trauma-informed milieu. As a service to the community, Hawthorn also provides mental health information and consultation regarding the treatment of children and adolescents. The hospital serves as a training facility for a wide range of mental health professionals. Hawthorn also participates fully with other community agencies in the planning and development of mental health services for the children in the community.

### Metropolitan St. Louis Psychiatric Center

5351 Delmar Blvd., St. Louis 63112  
Telephone: (314) 877-0500 / FAX: (314) 877-0553  
TT: (314) 877-0775  
[www.dmh.mo.gov/mpc](http://www.dmh.mo.gov/mpc)

Metropolitan St. Louis Psychiatric Center (MPC) is a 50-bed facility that provides forensic evaluations and inpatient competency restoration services to residents of the 61 counties of the eastern half of Missouri. The Forensic Pretrial Program at MPC is composed of two units: the inpatient Competency Restoration Service and the Forensic Evaluation Service.

The purpose of the inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. Criminal defendants are found incompetent to stand trial when a major mental illness, cognitive disorder or developmental disability causes the defendant to lack the capacity to understand the legal proceedings against him/her or to be unable to assist the attorney in his/her defense. The Competency Restoration Service provides state-of-the-art psychiatric treatment and psychosocial interventions to restore defendants to competency to proceed to trial. Interventions include: stabilization of mental disorders that result in the defendant being found incompetent to stand trial; in-depth education regarding court-related terminology and procedures; modification of faulty beliefs about the legal system and the individual's mental illness; and individualized interventions to assist the defendant in applying what is learned to that person's case. For those defendants who return to the community, thorough discharge planning takes into account the client's treatment needs and the public safety.



MICHAEL ANDERSON, Ph.D.  
Chief Operating Officer  
Metropolitan St. Louis  
Psychiatric Center



MARY SANDERS  
Chief Operating Officer  
Northwest Missouri Psychiatric  
Rehabilitation Center

The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues. The most common court-ordered evaluation addresses competency to stand trial. Questions of the mental state of a defendant at the time of an alleged crime are evaluated, including criminal responsibility (insanity), diminished capacity and battered spouse syndrome. Risk assessments and other evaluations are conducted on defendants whose probation has been revoked to assist the courts in determining the best sentencing options. Finally, persons detained under sexual predator laws are evaluated to determine if they meet the definition of a sexually violent predator. Most evaluations are done on an outpatient basis either at MPC or at a jail, while some are conducted on an inpatient basis to gather additional data when challenging diagnostic questions or malingering of mental illness are raised. The Forensic Evaluation Service conducts between 180 and 200 evaluations per year.

### Northwest Missouri Psychiatric Rehabilitation Center

3505 Frederick Ave., St. Joseph 64506  
Telephone: (816) 387-2300 / FAX: (816) 387-2329  
TT: (816) 387-2300  
[www.dmh.mo.gov/nmprc](http://www.dmh.mo.gov/nmprc)

Northwest Missouri Psychiatric Rehabilitation Center (NMPRC) provides inpatient psychiatric treatment and rehabilitation to adults who are considered to have a persistent mental illness and are in need of hospital-based treatment and rehabilitation.

The hospital opened as State Lunatic Asylum No. 2 in November 1874 on land east of St. Joseph. The capacity ranged from 250 beds to nearly 3,000 in the 1950s, and the name was changed to St. Joseph State Hospital. Over the years, downsizing occurred with the advent of

better treatment options and emphasis on returning patients to the community.

In 1997, St. Joseph State Hospital was replaced with the current facility and renamed Northwest Missouri Psychiatric Rehabilitation Center. NMPRC currently provides 108 beds for adult psychiatric patients. Three wings have 20 beds each and are designated as minimum security. Six cottages with eight beds each are designated as open-campus security.

Within NMPRC there are three 20-bed, coed wings and six eight-bed cottages for a combined total of 108 beds. All three wings serve as the entry point for patients transferring from a jail setting and other DMH psychiatric hospitals for psychiatric treatment and rehabilitation. Included are individuals who are committed under Chapter 552, RSMo, for pretrial evaluation and restoration to competency to stand trial as Not Guilty by Reason of Mental Disease or Defect (NGRI), transfers from other psychiatric facilities and forensic patients returning from conditional release, either voluntarily or by revocation. Six eight-bed, coed cottages are designed to prepare patients for a community-living type environment in which individuals learn and practice those critical skills necessary to be successful in their community. Patients are expected to take responsibility for their own actions and recovery as they make more choices in their lives while living in a structured, secure and supportive setting.

## St. Louis Psychiatric Rehabilitation Center

5300 Arsenal St., St. Louis 63139  
Telephone: (314) 877-6500 / FAX: (314) 877-5982  
[www.dmh.mo.gov/slprc](http://www.dmh.mo.gov/slprc)

St. Louis Psychiatric Rehabilitation Center (formerly known as St. Louis State Hospital), was originally opened in 1869 and is currently a 180-bed, minimum-security hospital, providing long-term inpatient psychiatric treatment and recovery-based psychosocial rehabilitation services. The majority of the clients served have been committed to the Department of Mental Health by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). In addition, SLPRC serves a smaller cohort of adults with severe and persistent mental illness, whose admission status is voluntary by guardian, but who are extremely difficult to treat. Finally, the facility recently began operating an eight-bed unit for individuals who are deaf and have a serious mental illness, requiring long-term inpatient treatment.



FELIX VINCENZ, Ph.D.  
Chief Operating Officer  
St. Louis Psychiatric  
Rehabilitation Center



DAVID SCHMITT  
Chief Operating Officer  
Southeast Missouri Mental  
Health Center

Each of these populations typically presents substantial deficits in the management of the symptoms of mental illness, a predilection to high risk behaviors associated with a significant probability for psychiatric relapse and criminal offense and/or a general inability to comport themselves without substantial risk to their safety or that of the community. Co-morbid substance abuse and/or personality disorders are common complications, as is clear evidence of impairment in social role functioning and daily living skills. Many of the patients, particularly those not adjudicated NGRI, are likely to have required multiple inpatient admissions with a demonstrable inability to be successful in the community, even with enhanced community-based services and residential supports. All clients admitted require intensive inpatient services to develop an adequate relapse prevention plan and to achieve the psychiatric stability necessary for discharge from hospital-based care and for safe and successful reintegration into the community.

## Southeast Missouri Mental Health Center

1010 W. Columbia, Farmington 63640  
Telephone: (573) 218-6792 / FAX: (573) 218-6703  
[www.dmh.mo.gov/southeast](http://www.dmh.mo.gov/southeast)

Southeast Missouri Mental Health Center began in 1903 as Farmington State Hospital. In 1984, the Missouri General Assembly approved the conversion of the hospital grounds into a medium-security prison, operated by the Department of Corrections. Subsequently in 1987, the state hospital was converted into a mental health center and moved into buildings adjacent to the prison. Southeast Missouri Mental Health Center consists of Adult Psychiatric Services and Sexual Offender Rehabilitation and Treatment Services.

The Adult Psychiatric Services division (APS) operates 170 longer-stay inpatient beds for per-

sons demonstrating persistently dangerous behaviors and ongoing impairment in social functioning in daily living skills due to mental illness. Many of these persons are admitted under the criminal court statute as Not Guilty by Reason of Mental Disease or Defect (NGRI).

By cooperative agreement between the departments of corrections and mental health, the Corrections Treatment Center (CTC) operates on the grounds of Farmington Correctional Center. Within the CTC unit, the mental health center staffs a small, medium-security ward for inmates with psychiatric needs.

The Sexual Offender Rehabilitation and Treatment Service, formerly known as Missouri Sexual Offender Treatment Center, provides treatment, care, security and custody for those persons adjudicated as sexually violent predators. With the passage of the Sexually Violent Predator Act, which was effective Jan. 1, 1999, the Missouri General Assembly mandated that individuals adjudicated by the court as sexually violent predators be committed indefinitely to the custody of the director of the Department of Mental Health for “control, care and treatment until such time that the person is safe to be at large.” In order for such commitments to pass constitutional scrutiny, the department provides care and treatment consistent with existing professional standards and practice. The law also requires individuals committed for treatment as sexually violent predators be kept in a secure facility and housed separately from Department of Corrections’ inmates and from persons served by the Department of Mental Health who have not been found to be sexually violent predators.

In addition to the treatment and custody of sexually violent predators, the department is required to provide staff to participate in the multidisciplinary team to assist the prosecutor’s review committee in determining whether an individual may meet the definition of a sexually violent predator. Further, the department is required to evaluate each individual for whom the court finds probable cause to believe the person is a sexually violent predator. Finally, the department must annually provide the committing court an annual report regarding the committed person’s mental condition.

**Division of Developmental Disabilities**

The Division of Developmental Disabilities (DD), established in 1974, serves persons with developmental disabilities such as cerebral palsy, head injuries, autism, epilepsy and certain learning disabilities. Such conditions must have occurred before age 22 with the expectation that they will continue. To be eligible for services from the division, persons with these disabilities



VALERIE HUHN  
Director, Division of  
Developmental Disabilities



VICKI McCARRELL  
Deputy Director, Division of  
Developmental Disabilities



TONYA PIEHOFF  
Chief Operating Officer  
Division of Developmental  
Disabilities



APRIL MAXWELL  
Director of State Operated  
Programs, Division of  
Developmental Disabilities



MARCY VOLNER  
Assistant Director, Division of  
Developmental Disabilities

must have substantial functional limitations in two or more of the following six areas of major life activities: self-care, receptive and expressive language development and use, learning, self-direction, capacity for independent living or economic self-sufficiency and mobility.

The division’s focus is on improving the lives of persons with developmental disabilities and their families through programs, support and services to enable persons with developmental dis-



REBECCA POST  
Superintendent  
Bellefontaine Habilitation Center



GEORGE FIZER  
Superintendent  
Higginsville Habilitation Center



SUSAN BISHOP  
Superintendent  
Marshall Habilitation Center



BRADLEY MILLER  
Superintendent, Southeast  
Missouri Residential Services



LAURA WAYER  
Superintendent, St. Louis  
Developmental Disabilities  
Treatment Centers



CHRIS BAKER  
Director  
Southwest Community Services



JODI MANVILLE  
Assistant Director  
Albany Satellite Office



WENDY DAVIS  
Director, Central Missouri  
Regional Office

abilities to live independently and productively. In 1988, the division began participation in the Medicaid home- and community-based waiver program designed to help expand needed services throughout the state.

Specialized services are either provided directly or purchased through contracts by 17 entities operated by the division. The division's regional and satellite offices are the primary points of entry into and exit from the system. These offices determine eligibility, work with individuals and families and contract with SB40 boards (local county boards for the developmentally disabled) and private providers for the provision of a comprehensive array of services in the following areas: Albany, central Missouri, Hannibal, Joplin, Kansas City, Kirksville, Poplar Bluff, Rolla, Sikeston, Springfield and St. Louis. There are also six state-operated programs: Bellefontaine Habilitation Center, Higginsville Habilitation Center, Marshall Habilitation Center, Southeast Missouri Residential Services, St. Louis Developmental Disabilities Treatment Center and Southwest Community Services, which primarily provide residential care and habilitation services to persons who are medically and behaviorally challenged or court-committed. All habilitation cen-

ters are Title XIX-certified as Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

### Missouri Developmental Disabilities Council

The Missouri Developmental Disabilities Council was created in 1971 under federal legislation. The council's federal mandate is to plan, advocate for and give advice concerning programs and services for persons with developmental disabilities that will increase their opportunities for independence, productivity and integration into communities. The council also serves, under Missouri statute, as the Missouri Advisory Council on Developmental Disabilities, providing advice to the division and the division director. The council has 23 members, appointed by the governor.

### Members

**Ohrenberg, Mark**, chair, Columbia;  
**Briscoe, Stephanie**, Lathrop;  
**Blackwell, Brent**, Carrollton;  
**Brewer, Michael**, Jefferson City;  
**Crandall, Lisa**, Jefferson City;



**TENA GOTTMAN**  
Assistant Director  
Hannibal Satellite Regional Office



**JULIE LILlich**  
Assistant Director  
Joplin Satellite Office



**TIM WHOLF**  
Director  
Kansas City Regional Office



**MATT SHANNON**  
Assistant Director  
Kirksville Satellite Office



**JULIE THARP**  
Assistant Director  
Poplar Bluff Satellite Office



**JENNIFER O'DAY**  
Assistant Director  
Rolla Satellite Office



**LISA WILLIAMSON**  
Director  
Sikeston Regional Office



**KATHLEEN FEATHERSTONE**  
Director  
Springfield Regional Office

**Davis, Wendy**, Columbia;  
**Dowell, Dale**, Mexico;  
**Eckles, Susan**, St. Louis;  
**Enfield, Cathy**, Independence;  
**Gilpin, Barb**, Jefferson City;  
**Haas, Allen**, Jefferson City;  
**Harper, John**, Jefferson City;  
**Hoffmeister, Michelle**, Farmington;  
**McVeigh, Tom**, Kansas City;  
**Nelson, Allen**, Bolivar;  
**Niemeyer, Brenda**, Edina;  
**Stahlberg, Kit**, Fredericktown;  
**Swinnie, Jackie**, Baldwin;  
**Willard, Diana**, Joplin;  
**Williams, Sharon**, Lee's Summit;  
**Vacancies** (3).

## Habilitation Centers

[www.dmh.mo.gov/cd/facilities/habcenters.htm](http://www.dmh.mo.gov/cd/facilities/habcenters.htm)

### Bellefontaine Habilitation Center

10695 Bellefontaine Rd., St. Louis 63137  
Telephone: (314) 340-6000

### Higginville Habilitation Center

100 W. First St., Higginville 64037  
Telephone: (660) 584-2142



**LOIS WARREN**  
Director  
St. Louis County Regional Office



**JULIA HILLYER**  
Director, St. Louis Regional  
Tri-County Office

## Marshall Habilitation Center

PO Box 190, Marshall 65340  
Telephone: (660) 886-2201

## Southeast Missouri Residential Services:

### Poplar Bluff Office

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9370

### Sikeston Office

PO Box 966, 112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5305

## **St. Louis Developmental Disabilities Treatment Centers:**

### **South County Habilitation Center**

2312 Lemay Ferry Rd., St. Louis 63125  
Telephone: (314) 894-5400

### **St. Charles Habilitation Center**

22 Marr Ln., St. Charles 63303  
Telephone: (636) 926-1300

## **Southwest Community Services:**

2323 N. Ash, Nevada 64772  
Telephone: (417) 667-7833

## **Regional Offices**

[dmh.mo.gov/dd/facilities/](http://dmh.mo.gov/dd/facilities/)

### **Albany Satellite Regional Office**

809 N. 13th St., Albany 64402  
Telephone: (660) 726-5246

### **Central Missouri Regional Office**

1500 Vandiver Dr., Ste. 100, Columbia 65202  
Telephone: (573) 882-9835

### **Hannibal Satellite Regional Office**

805 Clinic Rd., PO Box 1108, Hannibal 63401  
Telephone: (573) 248-2400

### **Joplin Satellite Regional Office**

3600 E. Newman Rd., Joplin 64802  
Telephone: (417) 629-3020

### **Kansas City Regional Office**

821 E. Admiral Blvd., Kansas City 64106  
Telephone: (816) 889-3400

### **Kirksville Satellite Regional Office**

1702 E. LaHarpe, Kirksville 63501  
Telephone: (660) 785-2500

### **Poplar Bluff Satellite Regional Office**

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9300

### **Rolla Satellite Regional Office**

105 Fairgrounds Rd., PO Box 1098, Rolla 65402  
Telephone: (573) 368-2200

### **Sikeston Regional Office**

112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5300

### **Springfield Regional Office**

1515 E. Pythian, Springfield 65801  
Telephone: (417) 895-7400

### **St. Louis County Regional Office**

9900 Page Ave., Ste. 106, St. Louis 63132  
Telephone: (314) 587-4800

### **St. Louis Tri-County Regional Office**

Wainwright Bldg., 111 N. Seventh St., Sixth Fl.  
St. Louis 63101  
Telephone: (314) 244-8800



# Department of Natural Resources

1101 Riverside Dr., PO Box 176  
Jefferson City 65102-0176  
Telephone: (573) 751-3443  
Toll-free: (800) 361-4827  
[www.dnr.mo.gov](http://www.dnr.mo.gov)  
Email: [contact@dnr.mo.gov](mailto:contact@dnr.mo.gov)

The mission of the Missouri Department of Natural Resources' is to protect our air, land and water; preserve our unique natural and historic places; and provide recreational and learning opportunities for everyone. The department was created under state reorganization on July 1, 1974.

Missouri's air, land and water resources play an important role in our quality of life and health and are essential to the environmental and economic vitality of our state. Staff works to ensure Missouri's citizens enjoy clean air to breathe, clean water for drinking and recreation and land that sustains a diversity of life. Staff also works to preserve the state's historic and natural heritage through state parks and state historic sites. The department continues to learn how to improve environmental protection by using new technologies and fostering better understanding.

The department accomplishes this work through the Division of Administrative Support, Division of Environmental Quality, Missouri Geological Survey and Missouri State Parks. A number of boards and commissions also support and facilitate the department's roles and responsibilities. In addition, the State Environmental Improvement and Energy Resources Authority and the Petroleum Storage Tank Insurance Fund are connected administratively to the department through the Office of the Director.

Stakeholder and public engagement plays a critical role in helping the department protect and improve Missouri's natural resources. By working together, the Department of Natural Resources ensures a healthy environment in which to live, work and enjoy the great outdoors today and for generations to come.

## Office of the Director

The director of the Department of Natural Resources is appointed by the governor and confirmed by the senate. The director and the Office



SARA PARKER PAULEY  
Director



TODD SAMPELL  
Deputy Director



VALERIE EVERS  
Executive Assistant to Director



MARY MULHEARN  
Legislative Liaison



MARTY MILLER  
Acting General Counsel



TOM BASTIAN  
Communications Director



RENEE BUNGART  
Deputy Communications Director

of the Director staff manage the policy and operations of the department through its four divisions, improve efficiencies through strategic planning and ensure public participation through the decision-making process to ensure the department follows federal and state regulations. The office includes communication, education, general counsel, legislative, Missouri and Mississippi rivers coordination and policy and planning.

The director serves as the trustee for natural resource damages in Missouri, state historic preservation officer, chair of the State Interagency Council for Outdoor Recreation. The director also serves as a member of the Soil and Water Districts Commission, the Petroleum Storage Tank Insurance Fund Board of Trustees and the Unmarked Human Burial Consultation Committee. The department director represents Missouri on three interstate river organizations: the Missouri River Basin Commission, the Arkansas-White-Red Basins Interagency Committee and the Upper Mississippi River Basin Commission.

## Environmental Improvement and Energy Resources Authority

Telephone: (573) 751-4919 / FAX: (573) 635-3486  
[eiera.mo.gov](http://eiera.mo.gov)

The Environmental Improvement and Energy Resources Authority (EIERA) is a quasi-governmental environmental finance agency administratively assigned to the Missouri Department of Natural Resources. The authority was established by the Missouri General Assembly in 1972, and EIERA board members are appointed by the governor. EIERA is committed to provide solutions that help Missourians and the environment thrive through finance, research and technical assistance to preserve or foster the responsible management of our air, land, water and energy resources for the well-being of our citizens and Missouri's economy.

As the state's primary energy and environmental bond issuing authority, the EIERA promotes Missouri's environment and economy by providing a broad range of financial support and services. To date, the EIERA has assisted Missouri communities, utilities, schools, organizations and businesses by providing almost \$6 billion in bond financing and more than \$30 million in project financing that have supported infrastructure upgrades, energy efficiency, pollution prevention, technical assistance, research and environmental education.

**Cherry, Deron**, (R), member;  
**Dalton, Andy**, (D), member;  
**DeFreece, LaRee**, (D), member;  
**Massey, Karen**, director.



KAREN MASSEY  
 Director, EIERA

## Petroleum Storage Tank Insurance Fund Board of Trustees

The Petroleum Storage Tank Insurance Fund Board of Trustees administers the Petroleum Storage Tank Insurance Fund, which insures tank owners and operators for risks associated with leaks of petroleum products from their tanks or piping. It also provides funding to clean up certain properties where historic tank operations have contaminated the environment, restoring those properties to economic viability.

The 11-member board includes the commissioner of administration and the directors of the departments of agriculture and natural resources. The governor appoints and the Senate approves eight citizens who each serve a four-year term. The citizens represent tank owners, financial institutions, industrial and commercial users of petroleum, the insurance industry and the public.

**McNutt, Donald**, chair, large owner/operator of petroleum storage tanks representative;

**Ford, James P.**, vice chair, insurance underwriting industry representative;

**Greer, James**, owner/operator of aboveground storage tanks representative;

**Kolb, Thomas**, small owner/operator of petroleum storage tanks representative;

**Mariea, Schuyler J.**, financial institutions representative;

**Opie, Danny**, industrial and commercial users of petroleum representative;

**Pfeiffer, Thomas J.**, public member;

**Slusher, Renee**, Office of Administration designee;

**Albert, John**, Department of Agriculture designee;

**Miller, Marty**, Department of Natural Resources designee;

**Vacancy** (1), public member;

**Eighmey, Carol R.**, executive director.



DONALD McNUTT  
Chair, Petroleum Storage Tank  
Insurance Fund



JAMES P. FORD  
Vice Chair, Petroleum Storage  
Tank Insurance Fund



JAMES GREER  
Trustee, Petroleum Storage Tank  
Insurance Fund



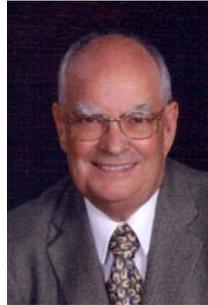
THOMAS KOLB  
Trustee, Petroleum Storage Tank  
Insurance Fund



SCHUYLER J. MARIEA  
Trustee, Petroleum Storage Tank  
Insurance Fund



DANNY OPIE  
Trustee, Petroleum Storage Tank  
Insurance Fund



THOMAS J. PFEIFFER  
Trustee, Petroleum Storage Tank  
Insurance Fund



RENEE SLUSHER  
Office of Administration  
designee, Petroleum Storage  
Tank Insurance Fund



JOHN ALBERT  
Dept. of Agriculture designee,  
Petroleum Storage Tank  
Insurance Fund



MARTY MILLER  
Dept. of Natural Resources-  
designee, Petroleum Storage  
Tank Insurance Fund



CAROL R. EIGHMEY  
Executive Director, Petroleum  
Tank Insurance Fund

## Division of Administrative Support

Telephone: (573) 751-7961 / FAX: (573) 751-7749

The Division of Administrative Support provides the department with administrative and management support. Budget development, internal audit, accounting, human resources, procurement, grants management and general services are functions performed by the division.

The division reviews proposed policies, regulations and legislation to determine fiscal or procedural impacts on the department. Procedures are developed to implement the approved policies, regulations and legislation.

The Budget Program is responsible for developing the department's annual operating and capital improvement budgets as well as the preparation of management and legislative reports.

The Internal Audit Program performs audits of departmental activities to evaluate internal controls and compliance with laws, regulations and policies, as well as efficiencies and effectiveness of meeting department goals and objectives.

The Accounting Program is responsible for purchasing, fixed assets, accounts payable and maintenance; grant, project and fund accounting; reporting and monitoring; grant and fund fiscal management; receipt processing; special projects; and analyses.

The Human Resources Program is responsible for administering the human resources function for the department. This program assists all divisions with position classification, implements the provisions of the state personnel law, interprets employee benefits, conducts personnel research, coordinates training, provides career counseling and maintains personnel records for all employees of the department.

The General Services Program is responsible for maintenance and operation of the agency's motor pool, maintenance and operation of a centralized mailroom and supply center, surplus of departmental property and coordination of telecommunications. The program acts as liaison with the Office of Administration and the Division of Facilities Management, Design and Construction.

### Division of Environmental Quality

Telephone: (573) 751-0763 / FAX: (573) 751-9277  
[dnr.mo.gov/env](http://dnr.mo.gov/env)

Protecting and enhancing the quality of Missouri's environment is the responsibility of the department's Division of Environmental Quality. The division assists Missourians with these goals through the traditional roles of permitting, inspections and proactive efforts to revitalize contaminated sites for redevelopment. Through its regional offices, the department provides compliance assistance, permitting, inspections and other environmental expertise closest to where Missourians live and work. This division is responsible for protecting and enhancing Missouri's water quality. The division certifies and tracks the required continuing education of all operators of public drinking water systems, wastewater systems and concentrated animal feeding operation waste management systems. The division works to ensure clean air, land and water by cleaning up pollution from the past, addressing pollution problems of today and identifying potential pollution issues of the future. The division administers six technical programs: air pollution control, environmental services, hazardous waste management, soil and water conservation, solid waste management and water protection.



LORI GORDON  
 Director, Division of  
 Administrative Support



LEANNE TIPPETT MOSBY  
 Director, Division of  
 Environmental Quality

### Air Pollution Control Program

The Air Pollution Control Program works to maintain the purity of Missouri's air to protect the health, general welfare and property of citizens. The program researches, develops and implements control strategies that help Missouri improve air quality and implement the federal Clean Air Act.

The program evaluates industries wanting to operate in Missouri, predicting their emissions and their impact on the state's air quality and requiring restrictions on emissions where necessary. The program issues construction and operating permits, selects locations for air monitoring equipment and analyzes data collected from these monitors. The program also surveys and inspects sources of air pollution. If a source consistently violates the state's air pollution control regulations, it is subject to enforcement action to return the facility to compliance.

Under the state's federally required plan, the Air Pollution Control Program implements a vehicle emissions testing program in the St. Louis ozone nonattainment area. Ozone is a respiratory irritant that can cause health problems, especially for children, the elderly and people with heart and lung diseases. Through this program, all 1996 and newer gas-powered vehicles and 1997 and newer diesel-powered vehicles 8,500 pounds or less registered in the St. Louis ozone nonattainment area are tested to ensure emissions systems are working properly. This program is a key component of the ongoing effort to improve air quality in the St. Louis region.

This program is a key component of the ongoing effort to improve air quality in the St. Louis region.

The Air Pollution Control Program works with stakeholders, the general public and regulated facilities to comply with local, state and federal air quality regulations. The program carries out the policies established by the Air Conservation Commission.

## Air Conservation Commission

The Missouri Air Conservation Commission carries out the Missouri Air Conservation Law. The commission's activities are directed toward achieving and maintaining the National Ambient (outdoor) Air Quality Standards. When air quality in an area meets all standards, the area is considered to be in attainment. If air monitors detect too much of a pollutant, the area is labeled as nonattainment for that pollutant.

The commission adopts, amends and rescinds rules related to air quality and assigns duties to local air pollution control agencies. The commission, through a program involving four delegated local governments and citizens' input, develops strategies for bringing pollutants down to safe levels in nonattainment areas. The commission makes decisions on appeals from enforcement orders and permit conditions. When necessary, the commission also begins legal actions to ensure compliance with Missouri Air Conservation Law and rules.

**Zimmermann, David**, (D), chair, labor representative;

**Pendergrass, Gary J.**, (R), vice chair, public member;

**Baker, Jack C.**, (D), agriculture representative;

**Garnett, Mark S.**, (D), public member;

**Moore, Kyra**, staff director, Air Conservation Commission; director, Air Pollution Control Program;

**Vacancies** (3).

## Small Business Compliance Advisory Committee

The Small Business Compliance Advisory Committee and Small Business Ombudsman are supported by the Air Pollution Control Program. The Clean Air Amendments require states to implement a three-component program to assist small businesses in their efforts to comply with air regulations: the Small Business Ombudsman, technical assistance to small businesses and the compliance advisory committee.

**Cole, T. Robin III**, chair;

**Holsman, Gale**, vice chair;

**Potterfield, Randy L.**, member;

**Cain, Pam**, member;

**Flowers, Carlton**, staff contact, Small Business Compliance Advisory Committee;

**Vacancies** (3).

## Environmental Services Program

The Environmental Services Program provides analytical information and scientific data that supports the department. The program also provides direct assistance to local communities and emergency responders throughout Missouri.



DAVID ZIMMERMANN  
Chair  
Air Conservation Commission



GARY J. PENDERGRASS  
Vice Chair / Public Member  
Air Conservation Commission



JACK C. BAKER  
Agriculture Representative  
Air Conservation Commission



MARK S. GARNETT  
Public Member  
Air Conservation Commission



KYRA MOORE  
Staff Director  
Air Conservation Commission

The Environmental Emergency Response Section provides 24/7 support and response capability for hazardous substance releases, radiological incidents, homeland security events, and natural disasters. The section also supports law enforcement in managing hazardous wastes associated with drug labs. In FY 2014, nearly 2,200 incidents were reported via the statewide emergency response line (573) 634-2436.

The program houses the state's environmental laboratory. The laboratory is accredited by the

U.S. Environmental Protection Agency to perform chemical analyses of public drinking water samples. This service is provided to all public drinking water systems statewide. The laboratory also analyzes air, soil and other water samples. In FY 2014, chemists conducted more than 64,800 tests on approximately 24,800 samples.

The program operates about 190 air-monitoring instruments at 51 locations statewide. These instruments monitor air pollutants known to affect people's health. This data may determine whether an area meets federal standards for ozone, carbon monoxide and other pollutants. The data also helps department staff identify air pollution trends, investigate citizen complaints, determine sources of air pollution and keep Misourians posted on current air quality.

The water quality monitoring section performs monitoring to assess the health of lakes, rivers and streams. This section collects water and sediment samples throughout the state of Missouri and performs biological monitoring, stream surveys, monitoring of fish tissues, and bacterial analyses of surface waters as well as other sampling events and special studies.

## Hazardous Waste Program

The department's Hazardous Waste Program protects public health and the environment by protecting Missouri's water, soil and air from hazardous wastes and hazardous substances. In addition to enforcing state and federal laws to ensure proper management of hazardous wastes being generated today, the program also oversees the cleanup of problem sites resulting from poor waste management in the past.

The Hazardous Waste Program reviews permit applications and provides oversight on hazardous waste treatment, storage and disposal facilities as well as shipments of radioactive waste transported through Missouri.

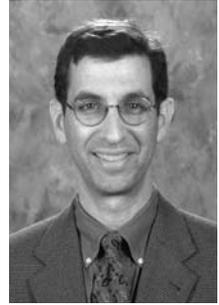
The department's Hazardous Waste Management Program facilitates long-term stewardship of sites where management of contaminated environmental media is necessary to protect human health and the environment. The program maintains an easy-to-use online source for site-specific information about long-term stewardship sites so developers, planners and others can learn about use restrictions tied to the land and ensure property is being used safely.

The program's compliance and enforcement staff assist the department's regional offices with inspections of hazardous waste generators and treatment, storage and disposal facilities.

The program oversees cleanup activities at federal facilities in Missouri, including those owned or operated by the U.S. Department of En-



ELIZABETH B. AULL  
Vice Chair, Waste Management  
Industry Representative,  
Hazardous Waste Management  
Commission



ANDREW J. BRACKER  
Public Member  
Hazardous Waste Management  
Commission



JAMES T. (Jamie) FRAKES  
Public Member  
Hazardous Waste Management  
Commission



DAVID LAMB  
Staff Director  
Hazardous Waste Management  
Commission

ergy, U.S. Department of Defense, other federal agencies and, in some cases, companies that have a contractual tie with one of the federal agencies.

The program's Superfund Section investigates and oversees cleanups of contaminated property where a release of a hazardous substance has occurred, including sites on the federal National Priorities List and those on the Missouri Registry of Confirmed Abandoned or Uncontrolled Hazardous Waste Disposal Sites. This section also manages the Natural Resources Damages Program, which evaluates injuries to natural resources, negotiates legal settlements and then uses recovered funds to conduct restoration of injured resources.

The program's voluntary cleanup initiative puts properties contaminated by hazardous waste back into productive use by allowing landowners to pay voluntarily for state oversight of cleanups. Landowners receive certification, reducing their environmental liability and increasing economic development in distressed areas.

The program's tanks section provides environmental oversight of leaking underground storage tanks and technical guidance for their closure.

The Hazardous Waste Program carries out the policies of the Missouri Hazardous Waste Management Commission.

## Hazardous Waste Management Commission

The Hazardous Waste Management Commission encourages efforts to recycle, incinerate, properly dispose of or otherwise treat hazardous waste. The commission is responsible for categorizing hazardous waste by disposal method and determines fees to be paid by owners or operators of hazardous waste facilities that must obtain a permit. The commission establishes regulations for the generation, transportation, treatment, storage, cleanup and disposal of hazardous waste and hazardous substances, as well as for the operation and cleanup of petroleum underground storage tanks. The commission also hears appeals and rules on requests for variances.

All members represent the general interest of the public and have an interest in and knowledge of waste management and the effects of improper waste management on the health of the public and the environment.

**Adams, Charles**, (D), chair, agriculture representative;

**Aull, Elizabeth B.**, (R), vice chair, waste management industry representative;

**Bracker, Andrew J.**, (D), public member;

**Foresman, Michael R.**, (R), waste generating industry representative;

**Frakes, James T. (Jamie)**, (R), public member;

**Jordan, Mark**, (R), retail petroleum industry representative;

**Lamb, David**, staff director, Hazardous Waste Management Commission; director Hazardous Waste Program;

**Vacancy** (1);.

## Regional and Satellite Offices

The regional offices and satellite offices assist with local environmental matters. Regional offices in St. Louis, Kansas City, Springfield, Poplar Bluff and Macon provide the department closer contact with the public through field inspections of regulated facilities, complaint investigation, front-line troubleshooting and technical assistance, as well as local environmental emergency response.

## Soil and Water Conservation Program

The Soil and Water Conservation Program administers the policies and general programs for agricultural lands developed by the Soil and Water Districts Commission. The primary responsibility of the program is to assist local soil and water

conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives and technical assistance working with state and federal conservation partners to agricultural landowners.

Other program activities include administering statewide cost-share assistance and providing educational programs on soil and water conservation. The program provides direct assistance to the 114 county soil and water conservation districts through grants and training to support district staff and other administrative expenses. The program also provides each district with a website at [swcd.mo.gov](http://swcd.mo.gov) as well as software and training to further assist constituents.

Missouri citizens have shown strong support for soil and water conservation and state parks by passing a one-tenth-of-one percent Parks, Soils and Water Sales Tax in 1984, 1988, 1996 and 2006 to fund these efforts. In 2006, the tax passed with more than 70 percent voting in favor of continuing the tax. Half of the sales tax is deposited in the Soil and Water Conservation Sales Tax Fund to support programs within the Department of Natural Resources used for saving soil and protecting the water resources of the state of Missouri.

## Soil and Water Districts Commission

**Vandiver, Gary**, (D), chair; Resident north of Missouri River;

**Gaw, H. Ralph**, (D), vice chair; resident south of Missouri River;

**Ausfahl, Charlie**, (D), member; resident north of Missouri River;

**Bradley, Thomas**, (D), member; resident south of Missouri River;

**Lance, Jeff**, (R), member; resident north of Missouri River;

**Fordyce, Richard**, *ex officio* member, director, Department of Agriculture;

**Parker Pauley, Sara**, *ex officio* member, director, Department of Natural Resources;

**Payne, Thomas**, *ex officio* member, dean, University of Missouri, College of Agriculture, Food and Natural Resources;

**Ziehmer, Robert L.**, *ex officio* member, director, Department of Conservation;

**Meredith, Colleen**, staff director, Soil and Water Districts Commission and director, Soil and Water Conservation Program;

**Vacancy** (1), resident south of Missouri River.

## Solid Waste Management Program

The department's Solid Waste Management Program works to help Missourians and Missouri businesses properly manage their solid waste to protect public health and the environment. Per capita, each Missourian generates 1.29 tons of waste each year.



GARY VANDIVER  
Chair, Soil and Water  
Conservation Program



H. RALPH GAW  
Vice Chair, Soil and Water  
Conservation Commission



CHARLIE AUSFAHL  
Member, Soil and Water  
Conservation Commission



THOMAS BRADLEY  
Member, Soil and Water  
Conservation Commission



JEFF LANCE  
Member, Soil and Water  
Conservation Commission



RICHARD FORDYCE  
*Ex Officio* Member, Soil and  
Water Conservation Program



SARA PARKER PAULY  
*Ex Officio* Member, Soil and  
Water Conservation Commission



THOMAS PAYNE  
*Ex Officio* Member, Soil and  
Water Conservation Commission

The Solid Waste Management Program issues permits and permit modifications for solid waste disposal and processing facilities. Staff review proposed permits for facility design, construction, operations and proper monitoring controls. Program staff inspect permitted facilities quarterly and oversee the operations of these facilities. In addition, staff investigate reports of illegal dumping across Missouri and teach state regulations to landfill operators. Enforcement activities are conducted when necessary to ensure proper solid waste management.

The program oversees the cleanup of illegal tire dumpsites and the Tire Dump Roundup Program, which provides funding to nonprofit groups to clean up dumpsites with less than 500 scrap tires. The cleanups are funded by a 50-cent fee assessed on each new tire purchased in Missouri. Other focuses of the program include planning, financial and technical assistance and educational activities that inform the public of the relationship between individual consumption and solid waste management.

The Solid Waste Management Program works with stakeholders, the general public and regulated facilities to comply with state and federal solid waste regulations.



ROBERT L. ZIEHMER  
*Ex Officio* Member, Soil and  
Water Conservation Commission



COLLEEN MEREDITH  
Staff Director, Soil and Water  
Conservation Commission

## Solid Waste Advisory Board

The Solid Waste Advisory Board advises the department about the effectiveness of its technical assistance and challenges experienced by the solid waste management districts in developing and implementing solid waste management plans. The board advises the department and develops improved methods of solid waste minimization, recycling and resource recovery.

The membership of this board consists of the chair of the executive board of each of Missouri's 20 recognized solid waste management districts; two public members; two representatives from the solid waste industry; and one representative from the recycling or composting industry appointed by the director of the Missouri Department of Natural Resources.

**Roach, Debbie**, chair, Region A;  
**Heil, Nelson**, chair, Region B;  
**Thompson, Mark**, chair, Region C;  
**Bontrager, Drew**, chair, Region D;  
**Bussen, Chris**, chair, Region E;  
**Crooks, Susan**, chair, Region F;  
**Wyatt, Alan**, chair, Region G;  
**Henry, Lauren**, chair, Region H;  
**Little, Lon**, chair, Region I;  
**True, Brad**, chair, Region J;  
**Wilson, Brady**, chair, Region K;  
**Haasis, John**, chair, Region L;  
**Honey, Jim**, chair, Region M;  
**Lomax, Gary**, chair, Region N;  
**Smith, Tim**, chair, Region O;  
**Collins, Gary L.**, chair, Region P;  
**Dement, Darrell**, chair, Region Q;  
**Heaps, Patrick**, chair, Region R;  
**Herbst, Jeannie**, chair, Region S;  
**Wright, Tom**, chair, Region T;  
**Beal, David**, EPC Inc., recycling/composting industry representative;  
**Curry, Tim**, Advanced Disposal, solid waste industry representative;  
**Powers, Casey**, Republic Services Inc., solid waste industry representative; and  
**Wisecarver, Carolyn**, public member.

## Water Protection Program

The department's Water Protection Program administers clean water and drinking water responsibilities for Missouri. The program is delegated by the U.S. Environmental Protection Agency to conduct duties for the federal Clean Water Act and Safe Drinking Water Act, and also carries out state responsibilities, such as operator certification and construction permitting. The Water Protection Program works with stakeholders, the general public and regulated facilities to comply with state and federal water regulations.

For clean water, the program regulates pollutants entering the state's waters by issuing permits for the construction and operation of wastewater and stormwater discharges. Permits set wastewater treatment levels necessary to protect water quality. These treatment levels are included in permits issued to municipal, industrial and other dischargers. The program evaluates discharge-monitoring and other data to determine whether facilities comply with applicable laws and whether permits are sufficient to protect water quality. The program, with the Division of Environmental

Quality's regional offices, is responsible for the inspection and monitoring of water contaminant sources and investigates complaints from the public. If a source violates the Missouri Clean Water Law, the program works with the facility to correct the problem and may assess penalties if necessary.

Water quality standards protect beneficial uses of water such as swimming, maintaining fish and other aquatic life and providing drinking water for people, livestock and wildlife. The program, with the Clean Water Commission, develops water quality standards that provide clear expectations for Missouri water quality and conducts monitoring to determine if the standards are met. Waters that do not meet these standards are placed on the impaired waters (303(d)) list, which provides a focus for special attention to restore water quality in the lakes, streams and rivers. Once a waterway is added to the 303(d) list, the department develops and implements a study to correct the water impairments. Generally, this study takes the form of a total maximum daily load document. It describes the maximum amount of a pollutant that may enter a water body without violating water quality standards.

For drinking water, the program reviews plans and issues permits for the construction and operation of public drinking water systems and requires these systems to monitor for contaminants and take corrective action if any health-based standards are exceeded. The program performs monitoring of drinking water and conducts periodic inspections and provides compliance assistance on water supply problems to cities, water districts, subdivisions, mobile home parks and other facilities.

Financial assistance is provided through grants and low-interest loans to local governments to assist in the construction of wastewater, drinking water and storm water facilities. The program also provides financial and technical assistance for the control of nonpoint source pollution caused by agriculture, mining, transportation and other activities.

## Clean Water Commission

The Clean Water Commission brings together and coordinates all aspects of water quality in an effort to ensure the state's progress toward protecting, preserving and improving water quality in Missouri. The commission implements the federal Clean Water Law through rules and policies, and hears appeals based on those permit decisions. When necessary, the commission will take enforcement action against those who violate the Missouri Clean Water Law and related regulations. The commission also establishes funding



**JOHN COWHERD**  
Public Member  
Clean Water Commission



**BUDDY BENNETT**  
Wastewater Treatment  
Representative  
Clean Water Commission



**SAM LEAKE**  
Agriculture, Industry or Mining  
Representative  
Clean Water Commission



**ASHLEY McCARTY**  
Agriculture, Industry or Mining  
Representative  
Clean Water Commission



**BEN A. (Todd) PARNELL**  
Public Member  
Clean Water Commission



**WALLIS WARREN**  
Public Member  
Clean Water Commission



**DENNIS WOOD**  
Public Member  
Clean Water Commission



**JOHN MADRAS**  
Staff Director  
Clean Water Commission

priorities and oversees financial assistance to protect and preserve water quality.

All commission members represent the general interest of the public and shall have an interest in and knowledge of conservation and the effects and control of water contaminants.

**Cowherd, John**, (R), public member;  
**Bennett, Buddy**, (I), wastewater treatment representative;  
**Leake, Sam**, (D), agriculture, industry or mining representative;  
**McCarty, Ashley**, (D), agriculture, industry or mining representative;  
**Parnell, Ben A. (Todd)**, (D), public member;  
**Warren, Wallis**, (D), public member;  
**Wood, Dennis**, (R), public member;  
**Madras, John**, staff director, Clean Water Commission and director, Water Protection Program.

### Safe Drinking Water Commission

The purpose of the Safe Drinking Water Commission is to ensure all 2,800 public water systems in Missouri provide safe drinking water. The commission adopts rules to carry out the requirements of the Missouri Safe Drinking Water Law

and Federal Safe Drinking Water Act. The commission establishes criteria and procedures for administering the Drinking Water State Revolving Fund, which makes federal and state loan funds available to communities to upgrade and improve their drinking water systems.

All members of the commission represent the general interest of the public or public water systems.

**Grove, Elizabeth K.**, chair, represents water systems of 75 to 2,500;  
**Bockenkamp, D. Scott**, vice chair, public representative;  
**Armstrong, Susan McCray**, public representative;  
**Hazelwood, Susan**, public representative;  
**Ledgerwood, Charli Jo**, represents a water system of 2,500 to 100,000;  
**Manning, Bruce**, public representative;  
**Owens, Rodger D.**, represents water systems 75 or less;  
**Skouby, Curtis**, represents water systems 100,000 or more;  
**Vacancy** (1), public representative;  
**Sturgess, Steven W.**, staff director, Safe Drinking Water Commission and director Public Drinking Water Branch.



ELIZABETH K. GROVE  
Chair  
Safe Drinking Water Commission



D. SCOTT BOCKENKAMP  
Vice Chair  
Safe Drinking Water Commission



CHARLI JO LEDGERWOOD  
Public Representative  
Safe Drinking Water Commission



BRUCE MANNING  
Public Representative  
Safe Drinking Water Commission



SUSAN HAZELWOOD  
Public Representative  
Safe Drinking Water Commission



RODGER D. OWENS  
Public Representative  
Safe Drinking Water Commission



CURTIS SKOUBY  
Public Representative  
Safe Drinking Water Commission



STEVEN W. STURGES  
Staff Director  
Safe Drinking Water Commission

## Missouri Geological Survey

Telephone: (573) 368-2100 / FAX: (573) 368-2111  
[dnr.mo.gov/geology](http://dnr.mo.gov/geology)

The Missouri Geological Survey provides technical assistance, education and guidance in the use and protection of Missouri's natural resources, interprets the state's geological setting, helps determine the availability of its energy and mineral resources, evaluates and interprets geological hazards and regulates well drillers. The division investigates and reports on the state's geological resources and defines hazardous areas, such as those subject to earthquake or catastrophic collapse. Staff members work to ensure clean air, land and water by working with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri. The department, through the division's Water Resources Center, has statutory authority for water quantity issues such as statewide water use and availability, water resources monitoring and planning, drought assessment, flood and hydrology studies, wetland studies and dam and reservoir safety. The division addresses the development, conservation and utilization of the state's water resources.

The division maintains GeoSTRAT, a Web application that enables users to easily visualize and explore geospatial data using an interactive map. Data such as geology, water wells, sinkholes, historic mine locations, caves, springs, water traces, well logs, aquifers, groundwater information can be viewed to aid in site assessments.

The division cooperates with the U.S. Geological Survey on numerous projects, including the National Cooperative Geologic Mapping Program. The division also performs work under contract for other state agencies through grants and agreements.

The Missouri Geological Survey administers three technical programs: geological survey, land reclamation and water resources.

## Division Director and State Geologist

The division director serves as the state geologist and is responsible for ensuring statutory obligations are met. The state geologist is the administrator of the State Oil and Gas Council; serves on the Well Installation Board, Missouri Mining Commission, Dam and Reservoir Safety County and Industrial Minerals Advisory Council; serves as ex officio member on the Board of Geologist

Registration; and is a Missouri representative to the Central United States Earthquake Consortium and the Association of American State Geologists.

## Geological Survey Program

The Geological Survey Program uses geologic information and knowledge to assist Missouri citizens in the management of natural resources for a higher standard of living and healthy natural environment. The program gathers and publishes data that describes and interprets Missouri's vast geological resources, which includes geologic maps, reports of investigations and other print and online publications that can be important in making land-use decisions. This information is necessary for locating mineral deposits, managing groundwater resources, selecting waste disposal facilities and evaluating geologic hazards. The program receives thousands of requests for geological assistance each year.

Staff also conduct geologic field investigations that provide technical assistance to the public and government agencies. These services include determining the environmental hazards posed by waste disposal sites and spills of hazardous materials. Geological principles are applied to minimize the impact of chemical releases or spills.

The Geological Survey Program works to protect groundwater from contamination through regulation of the construction of wells, plugging of abandoned wells and licenses well drillers and pump installers conducting business in Missouri. In addition to assistance provided in siting waste disposal facilities, the program also implements the Oil and Gas Act and the Underground Injection Control Program of the Safe Drinking Water Act.

## Industrial Minerals Advisory Council

The Industrial Minerals Advisory Council is composed of eight representatives of the industrial minerals industry who are appointed by the director of the department. The representatives include three from limestone producers and one each from industries involved in mining clay, sandstone, sand and gravel, barite and granite. Other members include the director (or designee) of the Department of Transportation and the director (or designee) of the Department of Natural Resources, who acts as chairperson of the council.

The primary duty of the council is to advise the department on the collection, processing, management and distribution of geologic and hydrologic information to assist the industrial mineral industry. Expenditures from the geologic resources fund, which was created to complete these activities, are reviewed by the council, and



JOE GILLMAN  
State Geologist, Director  
Missouri Geological Survey

the council advises the department on appropriate fees to support the fund.

**Gillman, Joe**, chair, department designee, director and state geologist, Missouri Geological Survey;

**Ahlvers, David**, state construction and materials engineer, Department of Transportation;

**Carlson, Mikel**, limestone, Gredell Engineering Resources Inc.;

**Keller, David**, clay, Harbison Walker Refractories;

**Rowe, Dan**, sandstone, Unimin Corporation;

**Tucker, Diane**, limestone, APAC;

**Upp, Chris**, limestone, Conco Quarries Inc.;

**Winter, Ryan**, sand and gravel, Winter Brothers Materials;

**Vacancy**, barite;

**Vacancy**, granite;

**Vacancy**, sandstone.

## Land Reclamation Program

The Land Reclamation Program works with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri.

The program carries out Missouri's Abandoned Mine Land program to reclaim abandoned coal mine sites within Missouri that have safety hazards or environmental problems. The program also regulates mining and reclamation activities and issues permits. Reclamation bonds ensure sites are properly graded, replanted and maintained after mining ceases. After the mining company completes all required reclamation, the commission releases these financial assurances and relieves the responsible company of any further reclamation liabilities.

The program works with stakeholders, the general public and regulated facilities to comply with state and federal mining and land reclamation regulations.



DR. GREGORY HADDOCK  
Chair  
Mining Commission



MIKE LARSEN  
Vice Chair  
Mining Commission



DR. LESLIE GERTSCH  
Public Member  
Mining Commission



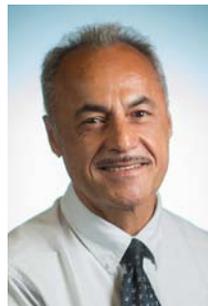
JOE GILLMAN  
Statutory Member  
Mining Commission



JOHN MADRAS  
Statutory Member  
Mining Commission



AARON JEFFERIES  
*Ex Officio* Member  
Mining Commission



KEVIN MOHAMMADI  
Staff Director / Statutory Member  
Mining Commission

## Missouri Mining Commission

The Missouri Mining Commission governs Missouri's mining requirements as set forth in three state statutes. These statutes protect public health, safety and the environment from adverse effects of mining and ensure beneficial restoration of mined lands.

The Missouri Mining Commission is responsible for issuing mining permits and oversees Missouri's Abandoned Mine Land program. The commission establishes rules and regulations for mining activities and oversees investigations and inspections necessary to ensure compliance. The commission conducts hearings and when necessary may revoke a permit, order a forfeiture of bonds or cease operations at a facility for failure to comply.

The eight-member commission includes four statutory and four public members. The statutory members include the state geologist, staff director, director of the Missouri Department of Conservation and staff director of the Clean Water Commission. The four public members must have an interest in and knowledge of conservation and land reclamation, and one must have training and experience in surface mining. Only one member

of the commission may have a direct link with the mining industry. With Senate approval, the governor appoints four public members. All members serve a four-year term and continue until their successors are appointed.

**Haddock, Dr. Gregory**, (R), chair, public member;

**Larsen, Mike**, (D), vice chair, public member; Photo Attached

**Gertsch, Dr. Leslie**, (I), public member;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;

**Madras, John**, statutory member, staff director of Clean Water Commission;

**Vacancy**, (1), public member;

**Jeffries, Aaron**, *ex officio* member, designee, Department of Conservation;

**Mohammadi, Kevin**, staff director, statutory member, Missouri Mining Commission.

## State Oil and Gas Council

The State Oil and Gas Council promotes the economic development and production of Missouri's oil and gas resources, works to ensure that wastes generated by oil and gas wells are managed properly and protects groundwater aquifers that may be affected by oil and gas well drilling.

**Madras, John**, council chair and director, staff director, Clean Water Commission; director, Water Protection Program;

**Dunn-Norman, Shari Ph.D.**, vice chair and professor, Petroleum Engineering, Missouri University of Science & Technology, Rolla;

**Bleakley, David**, industry member, Colt Energy Inc.;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;

**Hall, Daniel**, chair, Missouri Public Service Commission;

**Luebbert, William J.**, public member;

**Ransdall, Bill L.**, specialist, Community Planning and Development, Department of Economic Development;

**Vacancy** (1), public member.

### Well Installation Board

The Well Installation Board adopts and amends rules governing well construction and the well drilling industry to protect Missouri's groundwater resources. The board also oversees the examination and licensing of all well drillers and pump installers and takes actions against those who violate the Water Well Driller's Act and Well Construction Rules. The board sets fees by establishing rules that do not substantially exceed the cost and expense of administering the law. The board acts as an appeal board by sustaining, reversing or modifying enforcement orders issued by Missouri Geological Survey after an appeal has been made by an affected person.

All members of the board are conversant in well drilling, completion and plugging methods and techniques.

**Flynn, Danny**, chair, well installation contractor representative;

**Schoen, Fred**, vice chair, heat pump installation contractor representative;

**Broz, Robert**, public member;

**Lawrence, Robert**, well installation contractor representative;

**Morgan, M. Sharlene**, public member;

**St. Clair, Annetta**, private well user representative;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;

**Vacancy**, public water user representative;

**Vacancy**, monitoring well installation permit representative.

### Water Resources Center

The Water Resources Center addresses the development, conservation and utilization of the state's water resources. To assist communities, public entities and state and federal agencies, the center provides technical assistance through drought assessment, planning and water resource

monitoring. Areas of expertise within the center include interstate waters, groundwater, surface water, dam and reservoir safety, wetland studies and water resource planning.

The interstate waters staff coordinates issues relating to major river basins that affect Missouri and provides technical support for negotiations and litigation actions to protect the state's rights to these waters. The groundwater section operates and maintains a groundwater-level observation well network for monitoring Missouri's aquifers. Collection and analysis of groundwater data provides knowledge of available water quantity, aquifer response to water use, groundwater recharge and aquifer characteristics. The surface water section provides technical support by performing water supply analyses, in-stream flow assessments and flood inundation studies. This section also administers the collection and analysis of statewide water use data in accordance with the Major Water User Law. The Dam and Reservoir Safety staff and the Dam and Reservoir Safety Council are responsible for ensuring all new and existing non-agricultural, non-federal dams 35 feet or more in height meet minimum safety standards as established by the Dam and Reservoir Safety Law. The center also provides technical support to the Missouri Drought Assessment Committee and leadership and coordination of regional water resources planning initiatives and wetland activities.

### Dam and Reservoir Safety Council

**Boehler, Pat**, (D), public member;

**Buxton, Dan, PE**, (D), professional engineer representing public;

**Cawfield, Jeffrey D., PE**, (D), engineering geologist;

**Dickerson, Kim**, (R), industry;

**Drury, Kyle, PE**, (R), industry representing earth-moving;

**Waddell, Tom**, (R), owner of dam or reservoir;

**Clay, Robert**, department designee, chief engineer, Missouri Geological Survey;

**Vacancy** (1), professional engineer.

### Missouri State Parks

Telephone: (573) 751-2479 / FAX: 573-751-8656

Toll free: (800) 334-6946

[www.Mostateparks.com](http://www.Mostateparks.com)

Missouri State Parks, a division of the Missouri Department of Natural Resources, works to protect and interpret the state's most outstanding natural and cultural resources while providing recreational opportunities compatible with those resources. The Missouri State Park system was established in 1917 and includes 87 state parks and

historic sites totaling more than 140,000 acres and the Roger Pryor Pioneer Backcountry.

The primary source of funding for the state park system is half of the dedicated constitutional tax of one-tenth-of-one-percent parks, soils and water sales tax. All additional funding comes from revenues generated in the state park system and some federal funds. The parks, soils and water tax was created through a constitutional amendment and earmarked specifically for the state park system and efforts to stop soil erosion. The tax was first approved by voters in 1984, and has since been reapproved by voters three times in 1988, 1996 and 2006. Two-thirds of voters approved the tax the last three times, showing how much Missouri voters support their state park system.

Approximately 18 million people visit the state park system annually to hike, camp, fish, discover the past and explore nature. The state's most outstanding landscapes are preserved for everyone's enjoyment—deep forests, glades, prairies and blue streams and lakes. State historic sites commemorate events or structures of state-wide historical importance and honor people of state and national importance. The system includes homes of famous Missourians, Civil War battlefields and reminders of yesterday, such as gristmills and covered bridges.

### Missouri State Park Advisory Board

The governor-appointed board was created in 1986 to advise the department on matters relating to state parks and historic sites.

### Grant Management

Missouri State Parks is responsible for administering federal grant programs that provide financial assistance to individuals, groups and public entities for a variety of purposes.

The division administers funds from the Recreational Trails Program, which provides federal money for the development of trails. The Missouri Trails Advisory Board views and scores the grant applications and makes recommendations on grant awards.

The division also administers and monitors projects funded through the federal Land and Water Conservation Fund program, which provides federal funds for local outdoor recreation projects.

### State Historic Preservation Office

Missouri was one of the first in the nation to establish the State Historic Preservation Office in 1968 following the Historic Preservation Act of 1966. The office helps facilitate the process of identifying properties significant to the citizens,



BILL BRYAN  
Director  
Missouri State Parks

state and nation, and planning for their preservation.

The department coordinates surveys statewide to identify historic, architectural and archaeological resources. Significant properties identified in the surveys may be nominated to the National Register of Historic Places. Missouri has more than 2,300 listings on the National Register, representing more than 44,000 historic buildings, sites, structures and objects. The Missouri Cultural Resource Inventory is being built from information gathered from the survey and nomination process.

As part of its federally mandated responsibilities, the department reviews all federally funded or licensed projects in Missouri to ensure compliance with related federal legislation. The department also administers federal Historic Preservation Fund matching grants from the U.S. Department of the Interior's National Park Service. These funds are used to help identify, evaluate and protect Missouri's cultural resources. Through Missouri's Certified Local Government program, the department trains municipalities in local preservation techniques and awards federal matching grants to help accomplish local preservation goals.

Since 1976, federal tax incentives and related legislation have promoted interest in rehabilitating historic buildings. In 1998, that interest was augmented with the authorization of state tax credits, administered by the Missouri Department of Economic Development. The federal tax credits are available to private investors who rehabilitate historic buildings for uses that produce income, such as office buildings and apartments. The Department of Natural Resources reviews both federal and state tax credit applications for historic eligibility and conformity with preservation guidelines.

The State Historic Preservation Office also administers the Missouri Heritage Properties Program using funds from the Missouri's His-

toric Preservation Revolving Fund. The program provides assistance to help preserve endangered publicly owned historic buildings.

## Missouri Advisory Council on Historic Preservation

This council reviews all Missouri nominations to the National Register of Historic Places and advises the state's historic preservation officer.

**Crittenden, Brent**, architect;  
**Garner, Martha (Kacky)**, public member;  
**Hibbeler, Cheryl**, public member;  
**Holland, Antonio**, Ph.D., historian;  
**Kuypers, Thomas**, public member;  
**Shirley, Allen R.**, economic and community development;  
**Stepenoff, Bonnie, Ph.D.**, architectural historian;  
**Stiritz, Mary (Mimi)**, historian;  
**Wieggers, Robert, Ph.D.**, historic and prehistoric archaeologist;  
**Wyatt, Dwight E.**, architect;  
**Vacancies (2)**, public members.

## Unmarked Human Burial Consultation Committee

This committee was established under provisions of Missouri's Unmarked Human Burial Act, which governs the disposition of unmarked human burial remains uncovered during ground-disturbing activities.

Appointed by the governor, the seven-member committee, which includes an archaeologist, an anthropologist and representatives of minority and Native American groups, makes final decisions as to the respectful treatment and appropriate reburial of all recovered unmarked human remains.

## State Parks and State Historic Sites

### Central Region

**Arrow Rock State Historic Site**, Saline County, 15 miles east of Marshall on Missouri 41.  
**Boone's Lick State Historic Site**, Howard County, MM from Missouri 87, 19 miles northwest of Boonville.  
**Bothwell Lodge State Historic Site**, Pettis County, 5 miles north of Sedalia on U.S. 65.  
**Clark's Hill/Norton State Historic Site**, Cole County near Osage City.  
**Finger Lakes State Park**, Boone County, 10 miles north of Columbia on U.S. 63.  
**Jefferson Landing State Historic Site/Missouri State Museum**, Jefferson City, between State Capitol and Governor's Mansion.  
**Jewell Cemetery State Historic Site**, Boone County, near Columbia.

**Katy Trail State Park**, the 240-mile trail has been developed between Clinton and Machesn.

**Rock Bridge Memorial State Park**, Boone County, 7 miles south of Columbia on Missouri 163.

**Sappington Cemetery State Historic Site**, Saline County, 4.5 miles southwest of Arrow Rock on County AA Spur.

**Van Meter State Park**, Saline County, 12 miles northwest of Marshall on Missouri 122.

### Kansas City Region

**Battle of Island Mound State Historic Site**, near Butler in Bates County.

**Battle of Lexington State Historic Site**, Lafayette County, in Lexington on U.S. 24.

**Thomas Hart Benton Home and Studio State Historic Site**, Jackson County, 3616 Bellevue, Kansas City.

**Big Lake State Park**, Holt County, 11 miles southwest of Mound City on Missouri 118 and Missouri 159.

**Confederate Memorial State Historic Site**, Lafayette County, 1 mile north of Higginsville on Missouri 20 and Missouri 13.

**Knob Noster State Park**, Johnson County, Knob Noster on U.S. 50.

**Lewis and Clark State Park**, Buchanan County, 20 miles southwest of St. Joseph on Missouri 45.

**Rock Island Trail State Park**, from Pleasant Hill to Windsor (under development).

**Wallace State Park**, Clinton County, 6 miles south of Cameron on Missouri 121.

**Watkins Woolen Mill State Park and Historic Site**, Clay County, 6.5 miles north of Excelsior Springs on U.S. 69.

**Weston Bend State Park**, Platte County, 1 mile south of Weston on Missouri 45.

### Lakes Region

**Battle of Carthage State Historic Site**, Jasper County, East Chestnut St., Carthage.

**Bennett Spring State Park**, Dallas County, 12 miles west of Lebanon on Missouri 64.

**Big Sugar Creek State Park**, McDonald County, 5 miles east of Pineville on County Road S.E. W24.

**Nathan Boone Homestead State Historic Site**, Greene County, north of Ash Grove on Missouri V.

**Ha Ha Tonka State Park**, Camden County, 5 miles southwest of Camdenton.

**Harry S Truman Birthplace State Historic Site**, Barton County, in Lamar on U.S. 160.

**Harry S Truman State Park**, Benton County, west of Warsaw.

**Lake of the Ozarks State Park**, Camden County, near Osage Beach on Missouri 42.

**Osage Village State Historic Site**, Vernon County, near Schell City, 9 miles north of U.S. 54 off Vernon County C.

- Pomme de Terre State Park**, Hickory County, 4 miles north of Pittsburg on Missouri 64.
- Prairie State Park**, Barton County, 25 miles north of Joplin on Barton County P and K, off Missouri 43.
- Roaring River State Park**, Barry County, 7 miles south of Cassville on Missouri 112.
- Stockton State Park**, Cedar County, at Stockton on Missouri 215.
- Table Rock State Park**, Stone County, 5 miles west of Branson on Missouri 165.

## Northeast Region

- Battle of Athens State Historic Site**, Clark County, near Revere.
- Crowder State Park**, Grundy County, 2 miles west of Trenton on Missouri 128.
- Cuivre River State Park**, Lincoln County, 5 miles east of Troy on Missouri 47.
- Gen. John J. Pershing Boyhood Home State Historic Site**, Linn County, in Laclede on Missouri 139.
- Graham Cave State Park**, Montgomery County, 2 miles west of Danville on County TT.
- Iliniwek Village State Historic Site**, Clark County, southeast of St. Francoisville.
- Locust Creek Covered Bridge State Historic Site**, Linn County, 3 miles west of Laclede on U.S. 36.
- Long Branch State Park**, Macon County, 5 miles west of Macon on U.S. 36.
- Mark Twain Birthplace State Historic Site**, Monroe County, near Paris on Missouri 107.
- Mark Twain State Park**, Monroe County, at Florida on Missouri 107.
- Pershing State Park**, Linn County, 2 miles southwest of Laclede off U.S. 36.
- Thousand Hills State Park**, Adair County, 4 miles west of Kirksville on Missouri 157.
- Union Covered Bridge State Historic Site**, Monroe County, 8 miles southwest of Paris on County C.
- Wakonda State Park**, Lewis County, 3 miles south of LaGrange on U.S. 61.

## Southeast Region

- Big Oak Tree State Park**, Mississippi County, 10 miles south of East Prairie on County A to Missouri 102.
- Bollinger Mill State Historic Site and Burfordville Covered Bridge State Historic Site**, Cape Girardeau County, in Burfordville on Missouri 34.
- Current River State Park**, north of Eminence in Shannon County (under development).
- Dillard Mill State Historic Site**, Crawford County, 12 miles southeast of Steelville near Missouri 49 at Dillard.
- Elephant Rocks State Park**, Iron County, northeast edge of Graniteville on Missouri 21.

- Fort Davidson State Historic Site**, Iron County, in Pilot Knob on Missouri 21.
- Grand Gulf State Park**, Oregon County, 6 miles west of Thayer.
- Hunter-Dawson State Historic Site**, New Madrid County, in New Madrid on U.S. 61.
- Johnson's Shut-Ins State Park**, Reynolds County, 8 miles north of Lesterville on County N.
- Lake Wappapello State Park**, Wayne County, 12 miles north of Poplar Bluff on U.S. 67 and nine miles east on Missouri 172.
- Montauk State Park**, Dent County, 21 miles southwest of Salem on Missouri 119.
- Morris State Park**, Dunklin County, southwest of Malden.
- Onondaga Cave State Park**, Crawford County, 3 miles south of Leasburg on County H.
- Roger Pryor Pioneer Backcountry**, Shannon County, off State Route P from Hwy. 72.
- Sam A. Baker State Park**, Wayne County, 3 miles north of Patterson on Missouri 143.
- Taum Sauk Mountain State Park**, Iron County, 9 miles southwest of Ironton.
- Towosahgy State Historic Site**, Mississippi County, east of East Prairie on County FF.
- Trail of Tears State Park**, Cape Girardeau County, 10 miles north of Cape Girardeau on Missouri 177.

## St. Louis Region

- Castlewood State Park**, St. Louis County, near Ballwin.
- Deutschheim State Historic Site**, Gasconade County, 109 W. Second St., Hermann.
- Dr. Edmund A. Babler Memorial State Park**, St. Louis County, 20 miles west of St. Louis on Missouri 109 off St. Louis County CC.
- Don Robinson State Park**, Jefferson County, southeast of Pacific (under development).
- Edward "Ted" and Pat Jones-Confluence Point State Park**, St. Charles County, in West Alton.
- Felix Valle State Historic Site**, Ste. Genevieve County, Merchant at Second St., Ste. Genevieve.
- First Missouri State Capitol State Historic Site**, St. Charles County, in St. Charles on Main St.
- Gov. Daniel Dunklin's Grave State Historic Site**, Jefferson County, in Herculaneum on U.S. 61.
- Hawn State Park**, Ste. Genevieve County, 13 miles east of Farmington on Missouri 32.
- Mastodon State Historic Site**, Jefferson County, near Imperial, off I-55.
- Meramec State Park**, Franklin County, 4 miles east of Sullivan on Missouri 185.
- Missouri Mines State Historic Site**, St. Francois County, in Park Hills on Hwy. 32.
- Robertsville State Park**, Franklin County, 8 miles east of I-44 on Rt. O.
- Route 66 State Park**, St. Louis County, 2 miles east of Eureka off I-44.

**St. Francois State Park**, St. Francois County, 4 miles north of Bonne Terre on U.S. 67.

**St. Joe State Park**, St. Francois County, in Park Hills.

**Sandy Creek Covered Bridge State Historic Site**, Jefferson County, 5 miles north of Hillsboro, off Missouri 21.

**Scott Joplin House State Historic Site**, St. Louis County, 2658-A Delmar, St. Louis.

**Washington State Park**, Washington County, 14 miles northwest of Potosi on Missouri 21.



# Department of Public Safety

Lewis and Clark State Office Bldg.  
PO Box 749, Jefferson City 65102  
Telephone: (573) 751-4905 / FAX: (573) 751-5399  
[www.dps.mo.gov](http://www.dps.mo.gov)  
Email: [dpsinfo@dps.mo.gov](mailto:dpsinfo@dps.mo.gov)

## Mission

Established in 1974, the Department of Public Safety (DPS) coordinates statewide law enforcement, criminal justice and public safety efforts to ensure a safe environment for Missourians. The department's mission is to "provide a safe and secure environment for all individuals through efficient and effective law enforcement, national defense, disaster preparedness, service to veterans and education." The department is organized into nine separate agencies: Office of the Director, Missouri Capitol Police, Division of Fire Safety, Division of Alcohol and Tobacco Control, Missouri State Highway Patrol, Missouri National Guard (Office of the Adjutant General), State Emergency Management Agency, Missouri Veterans Commission and Missouri Gaming Commission.

## Office of the Director

The director of public safety is appointed to this cabinet-level position by the governor, with the advice and consent of the Senate. The director is responsible for developing public safety programs, peace officer training and licensing and providing legislative guidance on criminal justice issues. Additionally, the director is responsible for overseeing distribution of state and federal resources and funds in contracts for narcotics control, Internet sex crime elimination, victims' assistance, crime prevention, interoperable communications, juvenile justice, substance abuse treatment and student loan repayment for prosecutors and public defenders. As the department's central management unit, the director's office coordinates departmental budget, personnel, legislative matters and related financial and administrative activities. The director's office is also responsible for the administration of specific programs conferred upon it by the legislature or governor. These programs are:

The **Juvenile Justice Unit** administers the federal **Juvenile Justice and Delinquency Prevention Act Formula Grant Program (Title II)** and **Juvenile Accountability Block Grant Program (JABG)**

from the U.S. Department of Justice, Office of Juvenile Justice and Delinquency Prevention for projects to improve juvenile justice in Missouri and provides staff support for the state **Juvenile Justice Advisory Group (JJAG)**.

## Missouri Juvenile Justice Advisory Group (JJAG)

**Morris, Edwin F.**, chair, Clark;  
**Allen, Carolyn**, Columbia;  
**Esserman, Joan M.**, Webster Groves;  
**Heard Days, Rita**, St. Louis;  
**Heberle, Bill**, Jefferson City;  
**Ifland, Jordan Ashley\***, Columbia;  
**Kissock, Suzanne**, St. Joseph;  
**Koochel, Erin\***, Kearney;  
**Lee, Donald**, Independence;  
**Lowenstein, Hon. Hal**, Kansas City;  
**Maddox, Larry**, Springfield;  
**Nelson, David**, Jefferson City;  
**Parrish, Hon. John**, Lee's Summit;  
**Ponce, Lindsay\***, O'Fallon;  
**Robinson, Dr. Pili**, Florissant;  
**Wood, Keith**, Maryville Department of Public Safety.

\*Youth Member.

The **Criminal Justice/Law Enforcement (CJ/LE) Unit** administers the following federal grant programs from the U.S. Department of Justice: **Edward Byrne Memorial Justice Assistance Grant (JAG)**; **Local Law Enforcement Block Grant (LLEBG)**; **Residential Substance Abuse Treatment (RSAT)**; **John R. Justice (JRJ)**; and **Paul Coverdell National Forensic Sciences (PCNFS)** and the following state grant programs: **Missouri Crime Lab Upgrade Program (MCLUP)**, **State Cyber Crime Grant (SCCG)**, and **Deputy Sheriff Salary Supplementation Fund (DSSSF)**, and coordinates the **Department of Defense 1033 Excess Property Program**. The **JAG** program makes funds available for law enforcement, drug enforcement, Drug Abuse Resistance Program (DARE) and school resources officers, drug treatment, information sharing/technology and other prevention initiatives that strengthen the criminal justice system. The **LLEBG** program awards funds to law enforcement agencies to purchase equipment directly related to basic law enforcement functions and officer safety. The **RSAT** program assists state and local governments in developing and implementing substance abuse treatment programs in correctional and detention facilities. The **JRJ** program provides student loan repayment assistance for state and federal public defenders and state prosecutors. The **PCNFS** program makes funds available to help improve the quality and timeliness of forensic sciences within crime labo-



LANE J. ROBERTS  
Director



STEPHEN P. SOKOLOFF  
Deputy Director



DARLA IVEN  
Administrative Assistant



TRACY MCGINNIS  
General Counsel



MICHAEL O'CONNELL  
Director of Communications



HEATHER HASLAG  
Criminal Justice/Law  
Enforcement Program Manager



TYLER RIEKE  
Crime Victim Services Unit  
Program Manager



SUSAN SUDDUTH  
Crime Victims Compensation  
Program Manager

ratories. The **MCLUP** program provides financial assistance to defray expenses of crime laboratories. The **SCCG** program makes funds available for law enforcement to combat Internet sex crimes against children. The **DSSSF** program provides funding to supplement deputy sheriffs' salaries. The **1033** program provides excess military equipment to civilian law enforcement agencies for use in counter-narcotics and counterterrorism operations and officer safety. The CJ/LE Unit also provides staff support for the **Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)** and the **Missouri Crime Laboratory Review Commission (MCLRC)**.

### Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)

**Petty, Jim**, Morgan County sheriff;  
**Hughes, Christopher**, Chariton County sheriff;  
**Bond, Kevin**, Pettis County sheriff;  
**Hardwick, Robert**, Adair County sheriff;  
**Underwood, George**, Oregon County sheriff.

### Missouri Crime Laboratory Review Commission

**Sokoloff, Stephen**, DPS designee;  
**Hunt, Ted**, prosecuting attorney;



JEREMY SPRATT  
Peace Officer Standards and  
Training Program Manager

**Cisar, Tim**, criminal defense attorney;  
**Hampton, Bryan**, crime laboratory senior manager;  
**Williams, Paul**, law enforcement officer.

The **Missouri Crime Victim Services Unit (CVSU)** administers the federal **Victims of Crime Act (VOCA)**; federal **STOP Violence Against Women Act (VAWA)**; **Sexual Assault Services Program (SASP)**; and the **State Services to Victims Fund (SSVF)** and oversees the **Missouri Of-**

**Office for Victims of Crime**, which maintains the statewide automated crime victim notification system (**MOVANS**) and provides guidance to not-for-profit, local and state agencies on practices and policies that impact crime victims. **VOCA, VAWA, SASP** and **SSVF** provide grants that fund local victim service providers, law enforcement agencies, prosecutors and other public and private nonprofit agencies to assist crime victims in Missouri. The unit strives to ensure that people affected by crime are treated with fairness, dignity and respect, and to facilitate communication between victim organizations and the government.

### Crime Victims' Compensation Program (CVC)

The **Crime Victims' Compensation Program (CVC)** financially assists victims of violent crime in paying for reasonable medical expenses, counseling expenses, funeral expenses, lost wages and loss of support. In the case of death, the program can help the victim's dependents with loss of support if the victim was gainfully employed. As a payer of last resort, the program considers out-of-pocket expenses only after all collateral sources have been exhausted. A maximum benefit of \$25,000 may be awarded on eligible claims.

### Sexual Assault Forensic Examination Program (SAFE)

The **Sexual Assault Forensic Examination Program (SAFE)** provides payments to cover the cost of gathering evidence during the forensic examination for victims of sexual crimes in Missouri. The medical provider is required to bill the SAFE Program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

### Child Physical Abuse Forensic Examinations (CPAFE)

The **Child Physical Abuse Forensic Examination (CPAFE)** program provides payments to cover the cost of gathering evidence during the forensic examination for victims of child physical abuse in Missouri. The medical provider is required to bill the CPAFE program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

### Peace Officer Standards and Training Program (POST)

The **Peace Officer Standards and Training Program (POST)** is a regulatory program with responsibility for licensing peace officers, ensuring



BRYAN COURTNEY  
Director, Missouri Statewide  
Interoperability Network

compliance with peace officer continuing education requirements, and conducting investigations for disciplining the licenses of peace officers as specified by Chapter 590, RSMo. The POST Program also licenses corporate security advisors, law enforcement basic training centers, basic training instructors, approves law enforcement training curricula and provides staff support for the POST Commission.

### Peace Officer Standards and Training Commission

**Johnson, Capt. Ron S.**, chair, state law enforcement member;

**Cleaver, Dr. Emanuel III**, public member;

**Boyer, Sheriff Oliver Glenn**, sheriff member;

**Cox, Sheriff Stephen V.**, sheriff member;

**Diehl, Sheriff Dwight**, sheriff member;

**Clark, Sergeant Edward**, law enforcement member;

**Williams, Chief Paul F.**, chief of police member;

**Mills, Chief Gregory P.**, chief of police member;

**Juden, Chief Charles**, chief of police member;

**Scanga, Chief Diane**, training center director member;

**Hughley, Sergeant Jeffery A.**, law enforcement member.

### Office of Homeland Security

The overall responsibility for Missouri's homeland security program falls under the Department of Public Safety. The director of public safety is the governor's designated homeland security advisor. DPS agencies, including the National Guard, Highway Patrol, Division of Fire Safety, State Emergency Management Agency and Capitol Police all support and are considered key to keeping Missouri safe and secure.

The Missouri Office of Homeland Security (OHS) is the designated State Administrative Agency (SAA) and responsible for applying for and administering the Homeland Security suite

of grants and the Emergency Management Performance Grant for the state. Responsibilities for homeland security-related training and exercises are a collaborative effort of OHS and SEMA. OHS works closely with other stakeholders to ensure a “one state, one strategy” program. The governor’s Homeland Security Advisory Council (HSAC) and the Regional Homeland Security Oversight Committees (RHSOC) work with OHS to ensure seamless engagement and shared ownership of Missouri’s homeland security program down to the local level.

### Missouri Statewide Interoperability Network (MoSWIN)

In 2009, the Department of Public Safety, in conjunction with its public safety partners, began construction of Missouri’s statewide interoperable radio network. The MoSWIN system, which uses the VHF High Band (150MHz) radio spectrum, became operational in 2012 and provides the infrastructure for interoperable communications throughout Missouri for local and state agencies, including the Missouri State Highway Patrol, which also utilize MoSWIN for intra-agency communications. There are two levels of communication for local jurisdictions. As of May 2015, 134 Level 1 agencies utilized MoSWIN for full-time, day-to-day communications, in addition to interoperable communications. As of May 2015, 862 Level 2 agencies utilized MoSWIN to achieve interoperability with local and state agencies but retained their internal radio communications system for day-to-day operations. MoSWIN system administration and operations headquarters is at the **Missouri Interoperability Center (MIC)** in Jefferson City. The MIC also provides training and technical assistance.

### Advisory Committee for 9-1-1 Service Oversight

The Missouri General Assembly, through state statute (section 650.330, RSMo), established a committee on 9-1-1 service oversight, with the director of public safety designated to be the chair of the committee. Coordinated through the Office of Administration in the 1990s, these duties were transferred to the Office of Homeland Security in 2009. OHS serves as the state contact for 9-1-1 issues and is the state administrative agent for related grant administration purposes.

The Advisory Committee for 9-1-1 Service Oversight assists and advises the key policymakers in regard to the challenges, availability, implementation and enhancement of the emergency communication access number 9-1-1 common to all jurisdictions throughout the state. The following subcommittees have been identified to

provide ongoing strategic planning to support Missouri’s 9-1-1 program: legislative, professional standards, technical and educational/outreach.

The advisory committee members are:

**Berry, Mary M.**, Maysville;  
**Hall, Michael**, Hannibal;  
**Head, Mark D.**, Leslie;  
**Hasheider, Mark**, Cape Girardeau;  
**Herring, Rodney**, Trenton;  
**Jarrett, Terry M.**, Public Service Commission, Jefferson City;  
**Knight, Betty**, Platte City;  
**Person, James**, Belton;  
**Pierson, Elizabeth M.**, Norborne;  
**Preston, Nathan**, Richmond;  
**Robb, Dr. Brian**, Liberty;  
**Roberts, Lane J.**, Department of Public Safety, Jefferson City;  
**Rowden, Danny**, Wright City;  
**Stenger, Debra**, St. Paul;  
**Wells, Alan**, Farmington;  
**Representative of Municipalities.**

### Missouri Capitol Police

630 W. Main St., Jefferson City 65101  
 Telephone: (573) 751-2764 / FAX: (573) 526-3898  
 Email: [cpinfo@dps.mo.gov](mailto:cpinfo@dps.mo.gov)  
[www.mcp.dps.mo.gov](http://www.mcp.dps.mo.gov)

Since 1983, Missouri Capitol Police has been the primary law enforcement agency for the 72-acre state office building campus known as the Capitol Complex. Located within that area are: the state Capitol Building, Jefferson Building, Transportation Building, Supreme Court, James C. Kirkpatrick State Information Center, Broadway Building, Truman Building, Governor’s Mansion, Jefferson Landing historic site and associated parking facilities and grounds. Capitol Police also provide services to state agencies and facilities in other areas of Jefferson City. Capitol Police has statutory authority on all state-owned/leased property in Cole County. Capitol Police oversees a computerized, centrally monitored, fire/life safety/after-hours entry control system in the Capitol Complex buildings.

### Field Operations

Missouri Capitol Police officers patrol the buildings and grounds in their jurisdiction 24 hours a day, seven days a week. Patrols are made on foot, by vehicle and on bicycle. Criminal investigations, medical emergencies, traffic accidents, security and fire alarms and security escorts are only a few of the many incidents and calls for service officers provide to over 15,000 state employees and over 200,000 annual visitors to the seat of government.

## Special Services

Capitol Police officers regularly provide specialized safety training and personal safety instruction for Capitol and other state employees and conduct site security surveys at Jefferson City state facilities.

## Executive Protection

Since 1978, officers have staffed the Missouri Governor's Mansion. A team of specially trained officers is assigned on a full-time basis to the Missouri Governor's Mansion, providing residential security for the state's first family 24 hours a day.

## Communications Operations

In addition to radio and telephone communications with the public and other agencies, communications operators are responsible for management of a fire/life safety monitoring system, which includes fire, intrusion and duress alarms and after-hours building access.

## Missouri Division of Fire Safety

*Office of the State Fire Marshal  
205 Jefferson St., 13th Fl.; PO Box 844  
Jefferson City 65102*

*Telephone: (573) 751-2930 / FAX: (573) 751-5710  
[www.dfs.dps.mo.gov](http://www.dfs.dps.mo.gov)  
Email: [firesafe@dfs.dps.mo.gov](mailto:firesafe@dfs.dps.mo.gov)*

The Missouri State Fire Marshal's Office was established by the 76th Missouri General Assembly in 1973. Effective September 1985, the office was renamed the Division of Fire Safety and was housed within the Missouri Department of Public Safety.

The division is charged with the oversight and enforcement of programs that maintain the safety and well-being of the general public. Responsibilities include: providing fire safety standards and inspections for all state-licensed facilities; investigating fires and explosions in the state upon request; regulating the use and sale of fireworks and licensing fireworks operators; training and certification of firefighters and emergency response personnel; inspecting and licensing non-exempt boilers and pressure vessels; inspecting and issuing operating permits for elevator-related equipment; inspecting and issuing operating permits for amusement rides; monitoring of fire emergencies and assisting local, area and regional fire authorities through the State Fire Mutual Aid System; overseeing the rules and regulations relating to the licensing of explosive blasters and the registration of explosive users; and overseeing the fire standard compliant cigarette program.



TODD HURT  
Chief  
Capitol Police



PAUL MINZE  
Captain, Operations  
Commander, Capitol Police



KENT WALKER  
Lieutenant, Executive Protection  
Commander, Capitol Police



ERIC CLEMONS  
Lieutenant, Support Services  
Commander, Capitol Police

## Fire Service Training/Certification

The Division of Fire Safety's Training and Certification Unit is responsible for the training and certification of over 25,000 firefighters in the state of Missouri. In addition, the unit's customers include representatives from fire service, law enforcement, private industry and other state agencies. The division offers 16 different courses and 22 levels of state certification. The Missouri Division of Fire Safety is accredited through the International Fire Service Accreditation Congress, National Board of Fire Service Professional Qualifications and the Peace Officer Standards and Training Commission.

## State Fire Mutual Aid

The Division of Fire Safety coordinates activation and deployment of local resources when interregional mutual aid assistance is requested. When an incident occurs within any one of the nine mutual aid regions and all local resources become exhausted, the regional coordinator contacts the Division of Fire Safety's state mutual aid coordinator to request mutual aid assistance of specific resources. The state coordinator in turn



GREG CARRELL  
State Fire Marshal  
Division of Fire Safety



SHERRY HOELSCHER  
Fiscal/Administrative Manager,  
Division of Fire Safety



LARRY WATSON  
Public Safety Manager-Elevators  
and Amusement Rides Program,  
Division of Fire Safety



KIM BECKER  
Public Safety Manager-Training  
and Certification Program  
Division of Fire Safety

contacts mutual aid coordinators within unaffected regions to locate and deploy the needed resources to the impacted region. With information gathered from the annual Fire Department Registration program and continued input and support from all fire service agencies, the system stands ready to mitigate the effects of small or large scale emergencies. The state mutual aid coordinator also administers the National Fire Incident Reporting System.

### Fire Safety Education/Advisory Commission

The Division of Fire Safety addresses the fire service training needs of our state through contracts in cooperation with community colleges, colleges, regional training facilities, fire and emergency services training entities and universities as appropriated. The Missouri Fire Safety Education/Advisory Commission reviews and determines appropriate programs and activities for which funds may be expended and advises the division accordingly.

### Fire Safety Inspection

Fire safety inspectors conduct inspections of facilities and locations licensed or certified by state agencies including the Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services and senior citizens nutrition centers. These inspections, based upon nationally recognized codes and standards, are designed to eliminate fire safety hazards for occupants of childcare homes and centers, facilities and homes providing care for the mentally challenged, foster care providers and facilities housing at-risk youth.

State statute requires the Division of Fire Safety to oversee fire protection sprinkler systems, fire alarm systems, and smoke sections in residential care facilities and assisted living facilities.



WILLIAM ZIERES  
Law Enforcement Manager  
Division of Fire Safety



JOE BROCKMAN  
Public Safety Manager-  
Boiler and Pressure Vessel Safety  
Program, Division of Fire Safety



ERIC LEWIS  
Public Safety Manager-Fire  
Safety Inspection Program  
Division of Fire Safety

Approximately 600 existing facilities require annual inspections by the Division of Fire Safety in coordination with the Department of Health and Senior Services.

### Fire Investigation

The Fire Investigation Unit provides fire- and explosive-related investigative services to Mis-

souri's fire service and law enforcement agencies. Under section 320.230, RSMo, the state fire marshal and the appointed investigators are responsible for investigating incidents involving the possibility of arson, explosion or related offenses as requested by the fire service, law enforcement or prosecuting attorneys within the state. Investigators are trained in several fields of expertise, including insurance fraud, explosive recognition, weapons of mass destruction and post-blast investigations.

Fire Investigators are Peace Officer Standards and Training (POST)-licensed law enforcement officers with the power of arrest for criminal offenses when investigating the cause, origin or circumstances of fires, explosions or similar occurrences involving the possibility of arson or related offenses. Investigators also have arrest powers when aiding and assisting the sheriff or the chief of police of any county or designated representative upon request.

## Fireworks Enforcement

The Division of Fire Safety is charged with enforcing section 320.106, RSMo, involving the investigation, permission and inspection of the fireworks industry in Missouri. This statute requires prospective manufacturers, distributors, jobbers, wholesalers, seasonal retailers and persons requesting special fireworks displays to apply to the Division of Fire Safety for permits to do business in Missouri. Applicants must meet certain requirements, follow safety procedures and acquire a fireworks license.

The scope of this program was broadened by the 2004 legislature with the addition of testing and licensing of individuals who shoot fireworks for public displays. This includes proximate (in-door) fireworks shows.

The division's inspection and investigation staff conduct inspections of facilities selling, manufacturing or distributing fireworks.

## Blasting Safety Act

The Blasting Safety Act was created in 2007 when the General Assembly enacted House Bill 298. This act established the Blasting Safety Board to develop and adopt a code of rules and regulations relating to the licensing of blasters and the registration of explosives users. The act also requires the division to investigate complaints involving blasting operations throughout the state.

The Blasting Safety Board continues to advise the division on rules and regulations governing the program.

## Boiler and Pressure Vessel Rules

The Missouri Boiler and Pressure Vessel Act, per sections 650.200–650.295, RSMo, was passed in 1984 and became mandatory on Nov. 12, 1986. The purpose of the law is to ensure the safety of the general public and those who work in the vicinity of boilers and pressure vessels and to protect property.

The act requires periodic inspections of boilers and pressure vessels and the issuance of state operating certificates. Inspections are performed by certified inspectors in accordance with nationally recognized standards. Vessels found to have violations in relation to these standards are required to be repaired prior to the issuance of the state operating certificate. Accidents involving boilers or pressure vessels are investigated by the Boiler and Pressure Vessel Safety Unit.

The Board of Boiler and Pressure Vessel Rules advises the division on rules and regulations governing the program.

## Elevator Safety Act

In 1994, the 86th General Assembly enacted House Bill 1035 creating the Elevator Safety Act. This act established an Elevator Safety Board to develop and adopt a code of rules and regulations relating to the construction, maintenance, testing and inspection of all elevators and similar devices, as well as the evaluation of variance requests.

The legislation requires annual safety inspections of every elevator and similar devices as specified in the statute. Upon an approved inspection, a state operating certificate is issued.

## Amusement Ride Safety Act

In 1997, House Bill 276 was enacted relating to amusement ride safety. It requires annual safety inspections of all amusement rides and mandates each ride have a state operating permit before operating in the state. Additionally, the division staff has the authority to conduct spot inspections on any ride operating in the state.

If a serious injury or death occurs as the result of the operation of an amusement ride the Division of Fire Safety initiates an investigation into the cause of the accident.

The legislation also places certain restrictions on the riders of amusement rides. A violation of any restriction may result in criminal prosecution.

Staff of the elevator safety program perform the duties required to support the *Amusement Ride Safety Act*. This program is overseen by a nine-member Amusement Ride Safety Board, which advises the division on rules and regulations governing the program.



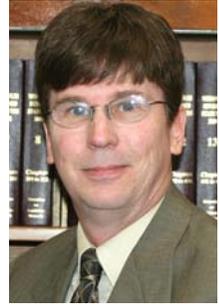
LAFAYETTE E. (GENE) LACY  
State Supervisor  
Division of Alcohol and  
Tobacco Control



KAREN GAUT  
Administrative Manager  
Division of Alcohol and  
Tobacco Control



DIANE MARKWAY  
Licensing and Collections  
Manager, Division of Alcohol  
and Tobacco Control



KEITH HENDRICKSON  
Chief of Enforcement  
Division of Alcohol and  
Tobacco Control

### Fire Standard Compliant Cigarette Act

This act, passed in 2009, requires the Division of Fire Safety to oversee a program regulating the the sale of reduced ignition propensity cigarettes. Cigarettes sold in Missouri after Dec. 31, 2010, must be fire-safe compliant (FSC).

Division responsibilities include verification of individual cigarette brand styles based upon nationally recognized testing standards to ensure compliance with state law. The division maintains a listing of cigarettes meeting the established performance standard, and this list is also provided to the state Attorney General's Office and Missouri Department of Revenue.

The division recertifies the cigarettes every three years, approves cigarette pack FSC labeling and manages the Cigarette Fire Safety and Fire Fighter Protection Act Fund used to support fire prevention and safety programs.

### Missouri Division of Alcohol and Tobacco Control

1738 E. Elm St., Lower Level, Jefferson City 65101  
Telephone: (573) 751-2333 / FAX: (573) 526-4540  
[www.atc.dps.mo.gov](http://www.atc.dps.mo.gov)

The Department of Liquor Control was established by the Liquor Control Act in 1934 and was restructured as a division within the Department of Public Safety in 1974. The Division of Liquor Control's name was changed to the Division of Alcohol and Tobacco Control (ATC) in 2003. The division's responsibilities are to enforce the liquor control laws under Chapter 311, RSMo, the youth access to tobacco law under Chapter 407, RSMo, and the rules and regulations of the state supervisor of Alcohol and Tobacco Control. The agency's responsibilities are primarily threefold: revenue collection, liquor licensing and regulatory compliance. The liquor control laws and the state's system of alcoholic beverage regulations are designed to ensure the public health and safety as



AMANDA BRANDT  
Administrative Assistant  
Division of Alcohol and  
Tobacco Control

affected by intoxicating beverages. Alcohol and Tobacco Control supervises the state's revenue derived from the collection of excise taxes on alcoholic beverages and license fees. Additionally, state statute mandates the division protect the consumer from tainted alcoholic products and the liquor industry from infiltration and exploitation by the criminal element.

The Division of Alcohol and Tobacco Control is headed by the state supervisor. The state supervisor has the authority under Chapter 311, RSMo, to promulgate regulations, issue liquor licenses and suspend, revoke or fine liquor licenses for liquor control law violations. The supervisor also has the authority under Chapter 407, RSMo, to issue citations prohibiting outlets from selling tobacco products for violations of the youth access to tobacco law.

### Licensing and Revenue Collection Section

The main function of the licensing and revenue collection section is to ensure general compliance with liquor control laws requiring the collection of excise taxes on all alcoholic beverage

ages brought into the state of Missouri. Approximately \$35 million is collected annually from liquor, wine and beer taxes for deposit into the general revenue fund. This is achieved by regularly conducting audits of licensed manufacturers, wineries, breweries and wholesalers.

This section is responsible for overseeing compliance regarding primary American source of supply, product testing and brand registration, which provides assurances to Missouri citizens that products are safe for consumption, and all excise taxes due have been paid. The licensing section, with assistance from the regulatory compliance section, annually collects and processes almost \$5 million in license fees and processes over 30,000 license applications. This section is also responsible for retention of the division's records.

### Regulatory Compliance Section

Alcohol and Tobacco Control's regulatory compliance section consists of five districts. The regulatory compliance section is supervised by the chief of enforcement and staffed with POST-licensed special agents. Special agents are assigned to a district. Each district is responsible for licensing, responding to citizen and industry complaints, working with local law enforcement agencies and educating licensees on liquor control laws, tobacco laws and regulations.

### Educational Programs

ATC takes a proactive stance by providing industry education, server training and law enforcement education programs. Seminars for thousands of retail servers across the state have been conducted to reduce underage drinking, over-serving alcohol to customers and the sale of tobacco products to minors. Informational pamphlets are also provided to assist liquor licensees and tobacco outlets in complying with liquor control laws and tobacco laws. Alcohol and Tobacco Control also has an educational program to train law enforcement on the liquor control laws.

### Summary

ATC has streamlined the liquor renewal process, utilized grants to provide more services and modernized revenue collection. Greater information is provided to the public, liquor industry and tobacco merchants and local law enforcement to achieve an unprecedented level of efficiency and cost-effectiveness for Missourians.

### Missouri State Highway Patrol

*General Headquarters, Hugh H. Waggoner Building  
1510 E. Elm St., Jefferson City 65101  
Telephone: (573) 751-3313*

Since its inception in 1931, the Missouri State Highway Patrol has served and protected those living and visiting this great state. The Patrol has evolved into a full-service, professional law enforcement agency, yet its primary emphasis is traffic and water safety. The Patrol is responsible not only for law enforcement on our state's highways and waterways, but also motor vehicle and commercial vehicle inspection programs, driver license examinations, criminal investigations, crime laboratory analysis, related research and statistics, public education on safety issues, etc. The Patrol has been an accredited law enforcement agency since 1992.

The Missouri State Highway Patrol utilizes enforcement and education in its approach to traffic and boating safety. Sobriety checkpoints and saturations, hazardous moving violation projects, SAFETE commercial vehicle checks, and Click It or Ticket operations are some examples of enforcement projects aimed at making Missouri's roadways safer. In 2014, the two-week Click It or Ticket enforcement operations resulted in 1,283 citations and 1,557 warnings being issued. Marine enforcement troopers schedule sobriety checkpoints, saturations and equipment spot-checks on Missouri's lakes and rivers. During the last weekend in June, the Patrol participates in Operation Dry Water, a national campaign to detect and apprehend intoxicated watercraft operators. Marine enforcement troopers arrested eight people for boating while intoxicated and issued 72 boating violation summonses and 390 warnings on Missouri's waterways during Operation Dry Water 2014. In addition, troopers ensure safety during large scale marine events. News releases, public service announcements and safety programs educate the public about a variety of traffic and water safety topics throughout the year.

The Patrol's Major Crash Investigation Units provide a higher level of expertise and reporting in the field of traffic crash investigation. Teams are located in Higginsville, Jackson, Wentzville and Rogersville to serve the main population of the state. In 2014, approximately 125 Level IV reconstructions (fatalities involving commercial vehicles, school buses, with felony charges against a driver, etc.) were completed. Additionally, these teams answered 447 calls for service to assist Patrol members and other agencies with mapping of homicide scenes, crash data retrieval system downloads, photography of crash scenes, mapping and crash scene expertise.

The Patrol's four fully equipped Special Weapons and Tactics Teams (SWAT) are located in



COL. J. BRET JOHNSON  
Superintendent  
Missouri State Highway Patrol



LT. COL. SANDRA K. KARSTEN  
Assistant Superintendent  
Missouri State Highway Patrol



CAPT. JOHN J. HOTZ  
Public Information and  
Education Division  
Missouri State Highway Patrol



CAPT. COREY J. SCHOENEBERG  
Professional Standards Division  
Missouri State Highway Patrol

Troop A, Troop C, Troop D and Troop F. The teams comprise troopers assigned to regular road duty. In 2014, the SWAT teams responded to a total of 30 incidents. The activations included barricaded subjects, high-risk search and arrest warrants, manhunts and security details.

The Missouri State Highway Patrol is nationally known for the success of its criminal interdiction program. Because of its central location in the United States and its major interstates, Missouri has become a crossroad for the distribution of drugs. Operation Cash Crop, the methamphetamine hotline, and the trained canine units make the Patrol's criminal interdiction program a success. In 2014, the Patrol's interdiction program resulted in the seizure of over 1,715 pounds of marijuana, 104 pounds of cocaine, 81 pounds of methamphetamine, 14 ounces of heroin and six pounds of psilocybin mushrooms, in addition to quantities of other illegal drugs. In connection with the drug interdiction program, 140 criminal arrests were made, and \$1,745,166 in currency and 32 weapons were seized. In 2014, methamphetamine laboratory incidents totaled 1,045.

In accordance with Missouri statutes, DNA collection includes all felons. The Crime Laboratory Division's Combined DNA Index System aided 932 investigations in 2014.

Missouri's Automated Fingerprint Identification System (AFIS) is maintained and operated at the Patrol's Criminal Justice Information Services Division. AFIS houses over 3 million tenprint cards and compares sets of fingerprints in a matter of minutes. AFIS has proven to be an exceptional identification tool for law enforcement agencies throughout the state in identifying and tracking criminals, identifying persons assuming another's identity, identifying persons who were at a crime scene and identifying deceased persons found without identification. Law enforcement agencies are able to submit tenprints electronically via livescan devices and check fingerprints on scene using a handheld FAST ID device.



MAJ. GREGORY K. SMITH  
Field Operations Bureau  
Missouri State Highway Patrol



CAPT. NORMAN A. MURPHY  
FOB - Assistant Bureau  
Commander  
Missouri State Highway Patrol

The superintendent commands the Patrol, with the help of an assistant superintendent who is second-in-command, and six majors, all of whom are uniformed members. A captain commands each of the nine troops and answers to the major assigned to the Field Operations Bureau. Twenty-one divisions are organized under the assistant superintendent and six bureaus, all lending administrative support to the troops and fulfilling additional duties of the Patrol. Chapter 43 RSMo. established the Patrol's original force of 55 officers and a handful of civilians. Today, the Patrol's authorized strength is 1,295 uniformed members, 128 of whom are assigned to the Gaming Division, and 1,184 civilians in the Missouri State Highway Patrol.

### Assistant Superintendent

The **Professional Standards Division** ensures integrity and fairness in the Patrol's dealings with the citizens it serves and with its employees. It conducts and reviews internal investigations to ensure the integrity of the Patrol is maintained.

The **Public Information and Education Division** prepares news releases, arranges press con-



CAPT. SCOTT A. SHIPERS  
Troop A  
Missouri State Highway Patrol



CAPT. JAMES E. WILT  
Troop B  
Missouri State Highway Patrol



CAPT. RONALD S. JOHNSON  
Troop C  
Missouri State Highway Patrol



CAPT. JUAN O. VILLANUEVA  
Troop D  
Missouri State Highway Patrol



CAPT. GEORGE E. RIDENS  
Troop E  
Missouri State Highway Patrol



CAPT. MICHAEL A. TURNER  
Troop F  
Missouri State Highway Patrol



CAPT. M.G. INMAN  
Troop G  
Missouri State Highway Patrol



CAPT. JAMES E. MCDONALD  
Troop H  
Missouri State Highway Patrol

ferences, creates brochures and disseminates information to the news media and the general public. The division coordinates the Patrol's statewide traffic safety education programs and is a resource for the 13 public information and education officers assigned throughout the state. This division is also responsible for the Colonel Alvin R. Lubker Memorial Safety and Education Center (museum) open to the public Monday–Friday (except holidays) from 8 a.m.–5 p.m.

## Field Operations Bureau

The state of Missouri is divided into nine troops with headquarters in Lee's Summit, Macon, Weldon Spring, Springfield, Poplar Bluff, Jefferson City, Willow Springs, St. Joseph and Rolla. The Field Operations Bureau supervises all field activities and has oversight of the Major Crash Investigation Units, SWAT teams, K-9 teams, Dive Team and motorcycle officers.

The **Aircraft Division** assists in all phases of traffic law enforcement, manhunts, searches for lost or missing persons, and transportation for state business. During major disasters, such as floods, tornadoes or major fires, the Aircraft Division provides an aerial observation platform and provides rescue assistance. Division personnel



CAPT. JAMES W. REMILLARD  
Troop I  
Missouri State Highway Patrol

are qualified in fire suppression techniques and short haul rescues.

The **Water Patrol Division** is responsible for enforcement, registration and inspection as it pertains to boating and other water-related activities, and water safety education.

## Criminal Investigation Bureau

The **Crime Laboratory Division** analyzes evidence found at the scene of crimes throughout



CAPT. DAVID K. STRIEGEL  
Aircraft Division  
Missouri State Highway Patrol



CAPT. MARK E. RICHESON  
Water Patrol Division  
Missouri State Highway Patrol



MAJ. KEMP A. SHOUN  
Executive Services Bureau  
Missouri State Highway Patrol



MAJ. LUKE VISLAY  
Criminal Investigation Bureau,  
Missouri State Highway Patrol

the state. The division is composed of eight laboratories: two full-service laboratories located in Jefferson City and Springfield, and satellite laboratories located in St. Joseph, Macon, Park Hills, Cape Girardeau, Willow Springs and Carthage. Services are provided to local law enforcement agencies at no cost. Initially, the American Society of Crime Laboratory Directors Laboratory Accreditation Board accredited the Crime Laboratory in 1984. It has been re-accredited every five years since. The accreditation community has since moved its focus toward international accrediting criteria. The Crime Laboratory Division achieved this international accreditation based on ISO 17025 standards through ASCLD/LAB in 2011. The Patrol crime laboratory is responsible for managing Missouri's Combined DNA Index System (CODIS) database.

The **Division of Drug and Crime Control** provides criminal investigators specializing in the investigation of narcotics, criminal intelligence, rural crimes, digital forensics, explosives disposal, field investigations, lottery enforcement, missing persons and motor vehicle theft. The division's criminal investigators assist various criminal justice agencies—federal, state and local—throughout the state.

**Gaming Division** members perform background investigations on gaming boat operators and upper-level management, and enforce Gaming Commission rules/regulations and state laws on Missouri riverboats. Each operating riverboat must have at least one Gaming Division officer on board during all operating hours. The division also regulates bingo in Missouri.

The **Missouri Information Analysis Center** was formed to collect, evaluate, analyze and disseminate information to local, state and federal agencies tasked with homeland security responsibilities.



CAPT. KYLE D. MARQUART  
Criminal Investigation Bureau—  
Assistant Bureau Commander  
Missouri State Highway Patrol



CAPT. ROBERT F. WOLF  
Governor's Security Division  
Missouri State Highway Patrol

## Executive Services Bureau

The **Budget and Procurement Division** prepares the budget, maintains records of all federal and state purchases and expenditures for the Patrol, maintains a perpetual inventory of all equipment and supplies, coordinates the leasing program and prepares the payroll. Division personnel administer federal grants and fulfill all associated reporting requirements.

The **Governor's Security Division** provides protection for the governor and the governor's family. The division may provide security to the lieutenant governor, upon request when acting as governor, as well as to visiting governors and other dignitaries.

## Technical Services Bureau

The Patrol's **Criminal Justice Information Services Division (CJISD)** is the central repository of criminal history records for Missouri. Section 43.500, RSMo., mandated reporting criminal history actions to the central repository for all police officers, prosecutors, court clerks and corrections facilities in Missouri. The CJISD dis-



WILLIAM E. MARBAKER  
Crime Laboratory Division  
Missouri State Highway Patrol



CAPT. ERIC T. OLSON  
Drug and Crime Control  
Division  
Missouri State Highway Patrol



CAPT. CHRISTOPHER S. JOLLY  
Gaming Division  
Missouri State Highway Patrol



CAPT. DAVID A. HALL  
Missouri Information Analysis  
Center  
Missouri State Highway Patrol



MAJ. SARAH L. EBERHARD  
Technical Services Bureau  
Missouri State Highway Patrol



CAPT. LARRY W. PLUNKETT, JR.  
Criminal Justice Information  
Services Division  
Missouri State Highway Patrol



CAPT. VERNON C. DOUGAN  
Information & Communications  
Technology Division  
Missouri State Highway Patrol

seminates criminal history record information through the Missouri Uniform Law Enforcement System (MULES) for criminal justice agencies and disseminates criminal record information to the public. The central repository is the single point of contact for criminal history information exchanged between Missouri and the Federal Bureau of Investigation (FBI). The CJISD also maintains the sex offender registry for Missouri, which can be accessed online at [www.mshp.dps.mo.gov/CJ38/SearchRegistry.jsp](http://www.mshp.dps.mo.gov/CJ38/SearchRegistry.jsp) or by calling the Missouri Sex Offender Registry hotline (888-SOR-MSHP). This division also manages the Uniform Crime Reporting program.

The **Information & Communications Technology Division (ICTD)** develops, builds, maintains and provides the services and infrastructure for communications and information systems to the Missouri State Highway Patrol and to criminal justice agencies throughout the state. Communications personnel communicate critical and often time-sensitive information to troopers on patrol on the state's roadways and waterways, as well as coordinate activities with other law enforcement jurisdictions. ICTD operates and maintains a sophisticated statewide voice and data commu-

nications network that provides access to these services on a 365-day/24-hour basis. The division is responsible for the Patrol's state highway emergency hotline (800) 525-5555 and wireless (\*55) emergency hotline numbers and Missouri's portion of the America's Missing Broadcast Emergency Response (AMBER) Alert system broadcasts.

ICTD maintains the computer systems that house the state of Missouri's central data repositories for wanted/missing persons, stolen property, criminal records, traffic crash and arrest records, drug and alcohol offender records, and other related criminal justice information. ICTD supports connections to the National Crime Information Center, the National Law Enforcement Telecommunications System, the National Crime Information Bureau, the Missouri Department of Revenue and other regional justice systems. The division consists of highly trained information systems personnel, network engineers, communications technicians and technical field engineers who are located at the General Headquarters in Jefferson City and at troop locations around the state. Division personnel maintain a 24/7, 365-days-per-year call center to provide support to Patrol staff and criminal justice agencies throughout the state.

The **Patrol Records Division** serves as the data repository for statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Patrol traffic and marine arrests and statewide assignment of unique numbers for inclusion on uniform citations. The division maintains Missouri's Fatality Analysis Reporting System (FARS) for the National Highway Traffic Safety Administration. The fatality analysis reporting system performs in-depth research on causes of fatality traffic crashes and forwards this information to a computerized database in Washington, D.C. The Traffic Arrest Records Section maintains a computerized listing of driving-while-intoxicated offenses occurring in Missouri. The Patrol's Custodian of Records function is administered by PRD.

### Support Services Bureau

The **Commercial Vehicle Enforcement Division** operates 23 fixed weigh stations and 57 mobile commercial vehicle units. These are operated by commercial vehicle enforcement inspectors, commercial vehicle officers and commercial vehicle enforcement troopers, who provide uniform enforcement of the laws and regulations governing the operations of commercial motor vehicles. Commercial vehicle enforcement troopers assigned to each troop are responsible for enforcing commercial vehicle and special mobile equipment hazardous laws, inspecting radioactive shipments and have completed homeland security training.

The **Driver Examination Division** develops standards, policies, procedures and written tests for the driver examination program, including commercial driver licensing. Division representatives also aid in the preparation of the Missouri Driver's Guide.

The **Fleet and Facilities Division** directs the procurement, assignment, maintenance, repair and eventual sale of the Patrol's fleet of vehicles and vessels. It is responsible for policies controlling the expenses for fleet operation. The division supports building and grounds maintenance and housekeeping functions throughout the state, and works with the Office of Administration on statewide capital improvements and maintenance projects.

The **Motor Vehicle Inspection Division** collects fees and monitors the activities of mechanics and stations that have been licensed to inspect vehicles in the state. This division also manages the vehicle identification number (VIN)/salvage title inspection program, coordinates Patrol involvement in school bus inspections and administers an emission inspection program in the St. Louis area.



CAPT. REX M. SCISM  
Research and Development  
Division  
Missouri State Highway Patrol



CAPT. PAUL D. KERPERIN  
Patrol Records Division  
Missouri State Highway Patrol



MAJ. GREGORY D. KINDLER  
Support Services Bureau  
Missouri State Highway Patrol



CAPT. DAVID E. EARNEY  
Commercial Vehicle  
Enforcement Division  
Missouri State Highway Patrol

### Administrative Services Bureau

The **Career Recruitment Division** recruits civilian and uniformed employees. The division employees cultivate partnerships with diverse groups and organizations, building long-term relationships with young people in order to provide them with information regarding the wide range of career opportunities within the Patrol.

The **Human Resources Division** tests and selects civilian and uniformed employees; maintains records of civilian and uniformed employees; monitors agency personnel policies and actions to ensure compliance with federal and state laws and regulations; and coordinates the Patrol's retirement, evaluation and promotional systems. The division also administers the Patrol's insurance program.

The **Research and Development Division (RDD)** responsibilities include management of organizational policy, strategic planning and the accreditation process. RDD is also responsible for management of organizational forms, staff inspections, external assessments and oversight for the statewide property control system. Monitoring



CAPT. DAVID P. PERKINS  
Driver Examination Division  
Missouri State Highway Patrol



LARRY G. RAINS  
Fleet and Facilities Division  
Missouri State Highway Patrol



CAPT. LESTER D. ELDER  
Motor Vehicle Inspection  
Division  
Missouri State Highway Patrol



MAJ. MALIK A. HENDERSON  
Administrative Services Bureau  
Missouri State Highway Patrol



CAPT. L.M. MACLAUGHLIN  
Budget and Procurement  
Division  
Missouri State Highway Patrol



CAPT. ROGER D. WHITTLER  
Career Recruitment Division  
Missouri State Highway Patrol



CAPT. DAVID A. FLANNIGAN  
Human Resources Division  
Missouri State Highway Patrol



CAPT. VINCE S. RICE  
Training Division  
Missouri State Highway Patrol

legislation and coordinating fiscal note preparation on any initiatives that could have an impact on agency operations falls within the division's purview. RDD includes the Missouri Statistical Analysis Center, which provides research, technical and statistical analytical support to myriad authorities, policymakers and the citizens of Missouri.

The **Training Division** provides centralized training programs at the Law Enforcement Academy in Jefferson City, as well as prepares, conducts and coordinates continuing education, management training rule, in-service, and recertification courses in decentralized locations throughout the state. The Patrol's Law Enforcement Academy is an approved peace officer training center under Chapter 590, RSMo. As such, the Training Division is responsible for comprehensive recruit training for the position of trooper. The division provides certified basic and career enhancement courses to any law enforcement officer upon proper application and payment of appropriate fees.

## Office of the Adjutant General

*Headquarters, Missouri National Guard*  
*Ike Skelton Training Site*  
*2302 Militia Dr., Jefferson City 65101-1203*  
*Telephone: (573) 638-9500 / FAX: (573) 638-9722*  
[www.moguard.com](http://www.moguard.com)

The Missouri National Guard is your hometown guard, working to serve Missourians and the United States. The Missouri National Guard is a leader in emergency management and response for the state and routinely deploys forces worldwide to perform federal missions as a partner in the U.S. Army and U.S. Air Force, including combat missions and operations other than war.

The Missouri National Guard claims a military lineage that dates back to units organized in the St. Louis area under French and Spanish colonial rule in the 18th century. Since then, guard units have performed state emergency duty hundreds of times along with their federal role. Missouri National Guard units and members saw active service in World Wars I and II, Korea, the Berlin Crisis, Vietnam, Operation Just Cause in Panama, Operation Desert Shield and Operation

Desert Storm, Somalia, Haiti, Joint Endeavor/Joint Guard in the Balkans, Operation Enduring Freedom, Operation Iraqi Freedom, Operation New Dawn and Operation Odyssey Dawn.

**People:** Approximately 12,000 men and women serve in Army and Air National Guard armories based in approximately 65 communities across the state; they are trained in hundreds of specific skills, most with direct application to civilian work and professions.

**Roles and Missions:** Unique among all the nation's armed forces, the National Guard has a dual state and federal role under the U.S. Constitution.

The guard is Missouri's force in times of disaster and emergency. Missions have included response to flooding, blizzards, extreme heat, tornadoes and civil unrest.

State duty is performed under the orders of the governor, the guard's peacetime commander in chief. The governor appoints the adjutant general, who wears the two stars of a major general and oversees the Army and Air National Guard units assigned to the state by the federal government. He is advised by a state military council of senior leaders of the Army and Air National Guard, including commanders of each unit in the state.

The guard is also a federal operational reserve force, fully accessible to the president for short-notice duty in times of national emergency. Federal missions have kept Missouri Army and Air National Guard units very busy since the terrorist attacks on our nation on Sept. 11, 2001. The Missouri National Guard deployed the first Agri-Business Development Team to Nangarhar Province in 2007 and continued that pilot program for five successful years.

The Missouri National Guard also has a Homeland Response Force (HRF) that may be called to respond to both federal and state emergencies within FEMA Region VII. The team's mission is to act as the military response to a chemical, biological, radiological, nuclear or high-yield explosive event. In addition to adding a response asset, the team created several full-time jobs for guard members.

The Missouri National Guard works with community groups in drug demand reduction programs while also supporting local, state and federal agencies in drug supply reduction efforts. Other innovative readiness training projects let Guard units train by working on projects benefiting their communities.

**35th Engineer Brigade:** The 35th Engineer Brigade, based at Fort Leonard Wood, undertakes plans, integrates and directs the execution of engineer missions conducted by the 1140th Engi-



MG STEPHEN DANNER  
Adjutant General, Office of  
Adjutant General

neer Battalion in Cape Girardeau and the 203rd Engineer Battalion in Joplin with their respective subordinate units. When federalized, the brigade mobilizes with three to five mission tailored engineer battalions and augments engineer units organic to corps and division. The 35th Engineer Brigade provides technical and tactical guidance and command and control to its teams, companies and battalions.

**110th Maneuver Enhancement Brigade:** The 110th Maneuver Enhancement Brigade, based in Kansas City, is a mission-tailored force that conducts support area operations, maneuver support operations and support to consequence-management and stability operations in order to ensure the mobility, protection and freedom-of-action of the supported force.

**70th Troop Command:** The mission of the 70th Troop Command, based in Jefferson Barracks, is to provide command and control, training, guidance, assistance and administrative and logistical support to its subordinate commands. This command serves as the Federal Emergency Management Agency Region VII Homeland Response Force.

**35th Combat Aviation Brigade:** The 35th Combat Aviation Brigade deploys to an area of responsibility to provide command, control, staff planning and supervision of combat aviation brigade operations. The brigade's units fly a combination of AH-64A Apache attack helicopters, LUH-72 Lakota, observation helicopters and UH-60 Blackhawk utility helicopters, as well as a C-12 transport airplane. The brigade's units are capable of performing unit- and intermediate-level aviation maintenance.

**1107th Aviation Group:** The 1107th Aviation Group supports the Missouri National Guard by way of its mission to provide a fixed-base theater of operations dedicated to sustainment/depot capability maintenance of rotary-wing aircraft.

One of the largest Missouri Guard units, the 487-member group supports a headquarters division and subordinate companies A and B, as well as the 135th Army Band, all based in Springfield.

**35th Infantry Division (Mo.):** The 35th Infantry Division is assigned in two states, Missouri and Kansas. The 35th Infantry Division (Mo.) specifically provides command and control of all divisional soldiers from within the Missouri Army National Guard.

**131st Bomb Wing:** The 131st Bomb Wing continued the total force integration as a classic associate unit with the active duty Air Force 509th Bomb Wing at Whiteman Air Force Base. The 131st Bomb Wing's primary operational mission is to provide full-spectrum, expeditionary, B-2 global strike and combat support capabilities. Wing manpower is also dedicated to providing for the unit's overall combat readiness, base operating support functions for tenant and attached units and for performing combat and emergency duty in support of federal and state missions. Detachment 1, Cannon Range is the state's only aerial bombing and gunnery range, serving all services.

**139th Airlift Wing:** The 139th Airlift Wing, based in St. Joseph, remains globally engaged in continuing operations by providing the state and nation with immediately deployable, combat-ready C-130 H-model aircraft. The unit performs a variety of roles including airlift and airdrop in peace and wartime missions.

**Mission Support:** The Missouri National Guard has several important initiatives in place to help support the needs of our guard members and their families.

Missouri National Guard Adjutant General Major General Steve Danner has developed a robust, nationally recognized Resiliency Program, focusing effort on the six dimensions of strength: physical, spiritual, family, emotional, social and financial well-being of soldiers, airmen and their families.

Our **Family Readiness Program** provides support to the families left in Missouri when the citizen-soldiers and airmen mobilize away from home and help them remain ready at all times.

The National Guard's **Yellow Ribbon Reintegration Program** helps soldiers, airmen and families prepare for a deployment and understand the benefits that are available during and after a deployment.

The **Military Family Relief Fund** is chaired by the lieutenant governor and provides financial assistance to families who have been affected by a mobilization.

The **Missouri Committee for Employer Support of the Guard and Reserves** works closely

with employers and reserve military members across the state, helping them understand their roles and responsibilities.

The **Show Me Heroes Program**, a program pioneered by Gov. Jay Nixon and Maj. Gen. Steve Danner, works to find jobs for Missouri National Guard members and other veterans.

The Missouri National Guard **Military Funeral Honors Program** coordinates approximately 25 funerals for veterans across the state every day. The program began in July 1999 and coordinates funeral honors for every Missouri veteran. Anyone interested in funeral honors for their family member should inform their funeral home director.

The Missouri National Guard also honors our living veterans with the **Veterans Awards Program**. The Missouri Legislature approved this program providing a medal and certificate to veterans of the Vietnam War, World War II and the Korean War. Veterans or their family members wishing more information can contact the program director at (573) 638-9838.

**Federal:** The National Guard Bureau, a joint agency of the U.S. Army and Air Force, provides peacetime federal oversight of National Guard units. While the governor commands the guard on a day-to-day basis, most costs are paid with federal funds. That includes the regular pay for soldiers and airmen, except when they are on a state emergency mission. The federal funding and a force of full-time, federally paid employees ensure the readiness of the guard for federal missions or state duty if called on by the governor. The federal government pays approximately 95 percent of the annual cost of the guard.

With its ability to perform federal duties or state duties as the need arises, the guard is the most capable and cost-effective of all the components of the nation's armed forces. While the National Guard units and members can perform federal duty in the same manner as members of the Army, Air Force, Navy and Marine Corps Reserves, only National Guard units have the constitutional responsibility to serve at home during emergencies.

The guard offers additional benefits. It provides Missouri communities with citizens whose military experiences pay off at home. Its men and women receive training in skills, work ethic, physical fitness and leadership that benefits their communities and civilian employers. They earn GI Bill and other educational benefits, including state-funded educational support and matching scholarships provided by many Missouri colleges and universities, unique to the National Guard.

To learn more about the Missouri National Guard, visit our website at [www.moguard.com](http://www.moguard.com) or our social media sites at:

- [www.facebook.com/Missouri.National.Guard](http://www.facebook.com/Missouri.National.Guard)
- [www.twitter.com/Missouri\\_NG](http://www.twitter.com/Missouri_NG)
- [www.youtube.com/MoNationalGuard](http://www.youtube.com/MoNationalGuard)
- [www.myspace.com/missouri\\_ng](http://www.myspace.com/missouri_ng)
- [www.flickr.com/photos/missouriguard](http://www.flickr.com/photos/missouriguard)

## Missouri Military Council

The Missouri Military Council (section 41.220, RSMo) acts in an advisory capacity to the commander in chief on all matters placed before it by the governor, the adjutant general, who also serves as council president, or any member of the council. The council submits recommendations to the governor, which shall become effective only upon his approval. The council meets quarterly in Jefferson City, and special meetings may be called by the governor or the president of the council at any time or place designated.

## State Emergency Management Agency

*The Missouri Army National Guard  
Ike Skelton Training Site  
2302 Militia Dr., Jefferson City 65101-9051  
Telephone: (573) 526-9100 / FAX: (573) 634-7966  
[sema.dps.mo.gov](http://sema.dps.mo.gov)*

The State Emergency Management Agency's (SEMA) mission is to protect the lives and property of all Missourians when major disasters threaten anywhere in the state. Disasters include major ice storms and blizzards, floods, tornadoes, severe weather, earthquakes, hazardous material and nuclear power plant accidents, radiological and biological events and terrorism. SEMA's program is nationally accredited.

To meet this mission, SEMA coordinates and develops the State Emergency Operations Plan, which directs the actions of Missouri state departments and agencies to aid requesting local jurisdictions. SEMA oversees Missouri's disaster preparedness, floodplain management, hazard mitigation and disaster public assistance programs, and coordinates the state's response operations for all types of large scale emergencies. SEMA is organized into four divisions: Preparedness, Response, Recovery and Finance.

## State Emergency Operations Center

SEMA and the State Emergency Operations Center (SEOC) are located at the Missouri Army National Guard Ike Skelton Training Site, east of Jefferson City. SEOC enables state agencies to gather situational awareness and direct Missouri's



RON WALKER  
Director  
SEMA



DAWN WARREN  
Deputy Director  
SEMA



RON BROXTON  
Recovery Division Manager  
SEMA



MELISSA FRIEL  
Preparedness Division Manager  
SEMA



TERRY CASSIL  
Response Division Manager  
SEMA

disaster emergency response and recovery operations.

## Coordination of Preparedness Activities

Preparedness is a joint responsibility of local, state and federal governments. SEMA coordinates preparedness activities and administers a number of federally funded programs. These programs include disaster planning, earthquake preparedness,

radiological protection, public warning, training and education. SEMA offers free classes to local emergency management agencies, local officials, first responders, schools and volunteers.

## State and Federal Disaster Assistance

When a disaster exceeds the ability of local communities to respond and/or recover, the governor may declare a state of emergency for the impacted area. This action allows state resources to augment the needs of local governments.

Based on the impact of the disaster and the results of joint damage assessments, the governor may request a federal disaster declaration in accordance with Public Law 93–288. If approved by the president, such a declaration can make a wide variety of federal assistance programs available to Missouri, local governments, individuals, families and businesses adversely affected by the disaster. SEOC coordinates emergency life safety response and recovery actions to the declared areas. SEMA personnel administer federal/state disaster grants to jurisdictions and provide oversight of federal assistance for individuals in declared counties. Disaster assistance includes the Individuals and Households Program (IHP), which helps victims with disaster-related needs. The Small Business Administration (SBA) offers low-interest loans. Federal Disaster Public Assistance helps reimburse local governments repair disaster damaged roads, bridges and critical infrastructure. Communities may be eligible for cost-effective mitigation projects, which help prevent similar damages in the future.

## Federal Disaster Declarations for Missouri Since January 2011

- January 2011 severe winter storm and blizzard (direct federal assistance and public assistance)
- April, May and June 2011 severe storms and tornadoes (individual and public assistance)
- June 2011 severe storms and flooding (direct federal assistance, individual assistance and public assistance)
- SBA physical and economic declaration for June 2011 flooding.
- SBA physical and economic declaration for prolonged heat and drought in 2012.
- SBA physical and economic declaration for May 2013 flooding.
- May and June 2013 severe storms and tornadoes (public assistance)
- SBA physical and economic declaration for may and June 2013 severe storms

- Aug. 2013 severe storms and flooding (public assistance)
- SBA physical and economic declaration for Oct. 2013
- SBA economic declaration for Sept. 2014
- Oct. 2014 severe storms and flooding (public assistance)
- SBA economic declaration for Nov. 2014

## Preparedness Division

The Preparedness Division works to create coordinated statewide response plans and training for local and state personnel so Missouri can effectively respond to emergencies and disasters. The division is composed of the planning and preparedness sections. It has responsibility for medical counter-measures, Training and Exercises, Emergency Human Services and Radiological Emergency Program (REP). Examples of division work products include preparation and updates of comprehensive disaster assistance plans, standard operating guides (SOGs) to execute responsibilities in state plans and emergency management seminars for local elected officials. Emergency Human Services includes the volunteer coordinator, who works with state agencies, faith-based and volunteer organizations to coordinate assistance during disasters. During recovery, the coordinator provides technical assistance to long-term recovery committees. The coordinator is the point of contact for the Governor's Faith-Based and Community Service Partnership for Disaster Recovery and Missouri Voluntary Organizations Active in Disasters.

## Response Division

The Response Division is responsible for disaster management operations. When Missouri is affected by an emergency or disaster, beyond the capabilities of local governments, the Response Division includes the readiness section, regional coordinators, and logistics and resource sections. Once a State of Emergency (SOE) has been declared by the governor, the Response Division coordinates disaster response with local governments, state agencies and the Federal Emergency Management Agency (FEMA). The Logistics and Resources Section coordinates the acquisition and delivery of critical emergency equipment. Along with services and supplies to disaster areas, and may include generators, pumps, technical assistance teams, food, water, ice and temporary facilities. The Logistics and Resources Section, along with the Missouri Public/Private Partnership (MOP3), also co-manages the Missouri Business Emergency Operation Center (BEOC). This helps facilitate both business community recovery and charitable disaster assistance from the

business community. The regional coordinators are the state's liaisons to local jurisdictions for emergency management activities. The Response Division also develops and maintains the State of Missouri Emergency Operations Plan.

## Recovery Division

The Recovery Division is responsible for requesting and distributing federal and state funds for all presidentially declared disasters. This division works to assist Missouri communities with recovery and to mitigate against disasters. It includes the Public Assistance, Mitigation and Floodplain sections. The Public Assistance Sections' responsibilities include: state damage assessments, assistance in revising state Administrative Plans for Public Assistance, along with the Individuals and Households Program. The Mitigation Section works with local communities to reduce the adverse impacts disasters have on Missourians and has the responsibility for the State Hazard Analysis. This section administers five federal mitigation grant programs and has helped over 1,000 Missouri communities write mitigation plans to qualify for these grants. Community mitigation projects include voluntary flood buy-outs, building community tornado safe rooms, replacing bridges and low water crossings, bank stabilization and burying public electric utilities. The Floodplain Management Section, within the Recovery Division, is also the state coordinating agency responsible for Missouri's participation in the National Flood Insurance Program (NFIP). All three sections under the Recovery Division are responsible for the training of state personnel in disaster recovery, mitigation and floodplain management.

## Finance and Administrative Division

The Finance Division includes the Fiscal Administration and Emergency Management Performance Grant sections. The Fiscal Administration Section provides administrative services such as accounting, budgeting, grant administration, procurement, fleet management, human resources, payroll and general office services. It coordinates and administers federal, state and local grant requests. The Emergency Management Performance Grant Section (EMPG) administers federal assistance to SEMA and local government emergency management agencies in support of all-hazard emergency management capabilities. An all-hazard approach to emergency response, including the development of a comprehensive program of planning, training and exercises, means there can be an effective and consistent response to disasters and emergencies, regardless of the cause.

## Missouri Emergency Response Commission (MERC)

The Missouri Emergency Response Commission implements the federal Emergency Planning and Community Right-to-Know Act (EPCRA) and related Missouri laws pertaining to hazardous chemicals storage. The commission supports Local Emergency Planning Committees (LEPC), reviews hazardous chemical contingency plans, provides chemical emergency training, collects information on toxic and hazardous storage and makes this information available to the public. MERC administers the Hazardous Material Emergency Preparedness (HMEP) for hazardous material (HAZMAT) training to local public sector employees and the Chemical Emergency Preparedness Funds (CEPF) for planning and training for LEPCs.

## MERC Members

**Brinton, William C.**, St. Joseph;  
**Cardone, Lisa A.**, Ava;  
**Derickson, Bob**, O'Fallon;  
**Dixon, Sen. Bob**, Springfield;  
**Downing, Mike**, director, Department of Economic Development, Jefferson City;  
**Halmich, Bill**, Washington;  
**Hinson, Rep. Dave**, St. Clair;  
**Moriarty, Bill**, Warsaw;  
**Munzlinger, Sen. Brian**, Williamstown;  
**Pauley, Sara Parker**, director, Department of Natural Resources, Jefferson City;  
**Riddle, Rep. Jeannie**, Mokane, Earthquake Preparedness Activities;  
**Roberts, Lane**, director, Department of Public Safety, Jefferson City;  
**Vasterling, Gail**, director, Department of Health and Senior Services, Jefferson City.

## Earthquake Program

SEMA's earthquake program provides operational oversight and administrative support to the 1,000-member Structural Assessment Visual Evaluation (SAVE) Coalition authorized by section 44.023, RSMo. This statute establishes a volunteer cadre for post-disaster building inspections to determine if damaged buildings are safe for occupation. The SAVE Coalition members are architects, engineers, building inspectors and construction industry professionals.

## Missouri Seismic Safety Commission (MSSC)

SEMA provides administrative support to the Missouri Seismic Safety Commission (MSSC), which was established by section 44.227, RSMo, to initiate a comprehensive program to help Mis-

souri prepare for and respond to a major earthquake. The commission prepares and updates a strategic plan for reducing earthquake hazards in the state. Members also help organize Earthquake Awareness Month (February) activities.

## Missouri Seismic Safety Commission Members

**Bailey, Raymond**, St. Charles;  
**Bond, Art**, St. Louis;  
**Evans, Joel**, Sikeston;  
**Gould, Phillip**, Richmond Heights;  
**Green, Miles (Joe)**, Boonville;  
**Hempen, Gregory L.**, St. Louis;  
**Koehler, Jamie**, Cape Girardeau;  
**Mallott, John**, Kennett;  
**Palmer, James**, Kansas City;  
**Rosenblad, Brent**, Columbia;  
**Sandvol, Eric**, Columbia;  
**Shaw, Donald**, Jefferson City.

## Missouri Veterans Commission

205 Jefferson St., 12th Fl., PO Drawer 147  
 Jefferson City 65102-0147  
 Telephone: (573) 751-3779 / FAX: (573) 751-6836

The Missouri Veterans Commission is vested with the responsibility of representing all Missouri veterans, ensuring their needs are met and defending the entitlements of those who have served their country with honor and distinction.

This is accomplished through programs and services funded by the state and federal government as well as private and corporate contributions.

## Our Mission

In recognition of the sacrifices made by veterans in service to our country, the Missouri Veterans Commission will provide our veterans with timely benefits assistance, skilled nursing care and a final resting place with honor.

## Our History

The State Federal Soldier's Home was established in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. Its original purpose was to provide care to aging Missourians who had fought for the Union in the Civil War. In 1931, the state legislature, at the request of organized veterans groups, created the Office of State Service Officer for the purpose of counseling and assisting veterans of World War I (WWI) and earlier conflicts whose service-connected disabilities were becoming manifest and for whom numer-



LARRY KAY  
 Executive Director  
 Missouri Veterans Commission



BRYAN HUNT  
 Deputy Director  
 Missouri Veterans Commission

ous benefits were being made available through the newly established Veterans Administration.

In 1974, the Omnibus Reorganization Act placed the Division of Veterans Affairs within the Department of Social Services. The State Federal Soldier's Home and Office of State Service Officer remained separate entities until the Omnibus State Reorganization Act of 1974 combined the two, renaming the home and establishing the Division of Veterans Affairs within the Department of Social Services.

As defined in the act, the Division of Veterans Affairs, as provided in Chapter 42, RSMo, in 1978 was transferred from the Department of Social Services to the Department of Public Safety, Office of the Adjutant General, by a type I transfer.

Executive order 81-18 (February 1981) passed at the first regular session of the 81st General Assembly and put this law into effect in September of 1981.

On Aug. 28, 1989, the Division of Veterans Affairs was replaced by the establishment of the Missouri Veterans Commission as a type III transfer. Chapter 42, RSMo, governs the commission's operation as a state agency. The commission shall be composed of nine members. In addition, the chair of the Missouri military preparedness and enhancement commission or the chair's designee shall be an *ex officio* member of the commission.

The commissioners then appoint an executive director, who implements commission policies and is responsible for statewide management of veterans programs. The executive director reports regularly to the commission concerning all aspects of program operations through quarterly commission meetings.

Administrative offices are located in Jefferson City at 205 Jefferson St., 12th Floor. This location also houses the local Veteran Service Office. Services and benefits provided to veterans by the Missouri Commission are:

## Veterans Services Program

Through the Veterans Service Program, the Missouri Veterans Commission provides counseling and assistance to veterans throughout the state in filing claims for benefits from the U.S. Department of Veterans Affairs. Veterans service officers are located in almost every county of the state to make services available to veterans close to their homes.

Information concerning locations and phone numbers of veterans service officers may be found on the commission's website [www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov).

Veterans service officers are thoroughly trained and knowledgeable in all areas of veterans benefits, including compensation, pension, education, burial and widow's benefits. Information and counseling regarding medical eligibility, VA Home Loan Guaranty and other benefits, including those offered by the state, may also be obtained from the veterans service officers as well.

Veterans service officers are available to give presentations and instruction regarding the benefits for which veterans are eligible as a result of honorable military service in the U.S. Armed Forces.

## Veterans Home Program

The Missouri Veterans Commission currently operates and maintains seven long-term skilled nursing care facilities with a total of 1,350 available beds.

Veterans in need of nursing home care may seek admission to a Missouri veterans home by filling an application with the home of their choice. Prospective residents may obtain application forms from any Missouri veterans home, from a Missouri veterans service officer or by contacting the Missouri Veterans Commission Headquarters at (573) 751-3779. Home applications may also be downloaded from the commission's web site, [www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov).

## Eligibility

- Applicant must be an honorably discharged veteran of the U.S. Armed Forces;
- Applicant must have resided in the state of Missouri for at least 180 days during his/her lifetime;
- Applicant must have been determined to require nursing home care.

## Funding/Costs

- State general revenue;
- Federal funding, through the U.S. Department of Veterans Affairs Per Diem Grant Program;
- Charges to the veterans themselves, based on the individual's ability to pay.

The maximum amount that a veteran may be charged currently is \$2,050 per month. Ability to pay is based upon the veteran's (and his or her spouse's) total income and assets.

Missouri veterans homes are inspected at least annually by the Department of Veterans Affairs for the continuance of per diem payments. Policies for health care administration are centrally managed by the commission's superintendent of homes, who routinely reviews management practice and clinical outcomes. Therapeutic modalities of physical, psychosocial and rehabilitative origin are provided in each facility.

## Missouri Veterans Homes

### St. James

620 N. Jefferson, St. James 65559

Telephone: (573) 265-3271 / FAX: (573) 265-5771

[Cathy.haynes@mvc.dps.mo.gov](mailto:Cathy.haynes@mvc.dps.mo.gov)

Cathy Haynes, Administrator

St. James is the site of the first state veterans home. It was originally opened in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. A new, 150-bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the home. St. James is proud of its continuous 100-year tradition of providing care for veterans.

### Mt. Vernon

1600 S. Hickory, Mt. Vernon 65712

Telephone: (417) 466-7103 / FAX: (417) 466-4040

[james.dennis@mvc.dps.mo.gov](mailto:james.dennis@mvc.dps.mo.gov)

James Dennis, Administrator

In June 2004, a new, state-of-the-art, 200-bed facility opened on Hickory Street in Mt. Vernon. The Missouri veterans home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

**Mexico**

1 Veterans Dr., Mexico 65265  
Telephone: (573) 581-1088 / FAX: (573) 581-5356  
[brenda.ezell@mvc.dps.mo.gov](mailto:brenda.ezell@mvc.dps.mo.gov)

Brenda Ezell, Administrator

As the state's third veterans home, the Mexico facility was opened in 1985 and serves the north central area of the state. The 150-bed home features a large, open mall containing dining rooms, lounges, a library, recreation and therapy areas, a general store and medical and administrative officers. An outdoor walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico home.

**Cape Girardeau**

2400 Veterans Memorial Dr., Cape Girardeau 63701  
Telephone: (573) 290-5870 / FAX: (573) 290-5909  
[viviane.markle@mvc.dps.mo.gov](mailto:viviane.markle@mvc.dps.mo.gov)

Viviane Markle, Administrator

Serving veterans in southeastern Missouri, the 150-bed veterans home at Cape Girardeau was opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fundraising drive led by the American Legion and its auxiliaries.

**St. Louis**

10600 Lewis and Clark Blvd., St. Louis 63136  
Telephone: (314) 340-6389 / FAX: (314) 340-6379  
[mark.fontana@mvc.dps.mo.gov](mailto:mark.fontana@mvc.dps.mo.gov)

Mark Fontana, Administrator

Missouri's fifth veterans home, a 300-bed facility, is located in Bellefontaine Neighbors, off highways I-270 and 367 in St. Louis County. The home opened in November 1993. On the grounds of this veterans home are reminders of the military service and sacrifice by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

**Cameron**

1111 Euclid, Cameron 64429  
Telephone: (816) 632-6010 / FAX: (816) 632-1361  
[bradley.haggard@mvc.dps.mo.gov](mailto:bradley.haggard@mvc.dps.mo.gov)

Brad Haggard, Administrator

This 200-bed facility is the commission's sixth veterans home and is located on a 20-acre site donated by the City of Cameron. It was dedicated Feb. 4, 2000, and admitted the first resident on April 3, 2000.

**Warrensburg**

1300 Veterans Rd., Warrensburg 64093  
Telephone: (660) 543-5064 / FAX: (660) 543-5075  
[eric.endsley@mvc.dps.mo.gov](mailto:eric.endsley@mvc.dps.mo.gov)

Eric Endsley, Administrator

This 200-bed facility was dedicated July 14, 2000, as the commission's seventh veterans home. The first resident was admitted Sept. 26, 2000. The design for the Cameron and Warrensburg facilities is identical. They are divided into five sections: sections A, B and C are each 50-bed, long-term skilled nursing care units; section D is a 50-bed dementia unit that contains its own dining room, activity area and enclosed courtyard; and section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

**State Veterans Cemetery Program**

Signed into law in 1996, this program gives the Missouri Veterans Commission statutory responsibility to establish, operate and maintain cemeteries for veterans in Missouri.

The vision and goal of the State Veterans Cemetery System is to locate cemeteries strategically throughout the state, making it possible for veterans and their families to have access within a 75-mile radius of their homes. The mission is to provide interment for veterans and their eligible dependents in a dignified, efficient and compassionate manner.

**State Veterans Cemeteries****Springfield**

5201 S. Southwood Rd., Springfield 65804  
Telephone: (417) 823-3944 / FAX: (417) 823-0252  
[david.maggard@mvc.dps.mo.gov](mailto:david.maggard@mvc.dps.mo.gov)

David Maggard, Director

The cemetery is located on a 60-acre site and can contain approximately 30,000 burial sites. Groundbreaking occurred July 7, 1998. The cemetery was dedicated Nov. 6, 1999, and the first burial was conducted Jan. 21, 2000.

**Higginsville**

20109 Business Hwy. 13, Higginsville 64037  
Telephone: (660) 584-5252 / FAX: (660) 584-9525  
[teddie.velleri@mvc.dps.mo.gov](mailto:teddie.velleri@mvc.dps.mo.gov)

Teddie Velleri, Director

The cemetery is located on a 54-acre site and can contain approximately 21,000 burial sites. Groundbreaking occurred June 6, 1998. The cemetery was dedicated Nov. 13, 1999, and the first burial was conducted Jan. 22, 2000.

**Bloomfield**

17357 Stars and Stripes Way, Bloomfield 63825  
 Telephone: (573) 568-3871  
[ken.swearengin@mvc.dps.mo.gov](mailto:ken.swearengin@mvc.dps.mo.gov)

Ken Swearengin, Director

The Missouri Veterans Cemetery at Bloomfield was established Oct. 12, 2003. Interments began Sept. 29, 2003. The cemetery is built on 64.21 acres of land, which was donated to the state of Missouri by the people of Stoddard County.

**Jacksonville**

1479 County Rd. 1675, Jacksonville 65260  
 Telephone: (660) 295-4237 / FAX: (660) 295-4259  
[jim.nugent@mvc.dps.mo.gov](mailto:jim.nugent@mvc.dps.mo.gov)

Jim Nugent, Director

The Missouri Veterans Cemetery at Jacksonville was established Oct. 25, 2003. It occupies 117.4 acres of majestic green land and includes a lake. The land for the cemetery was donated by Associated Electric.

**Fort Leonard Wood**

25350 Hwy. H, Waynesville 65583  
 Telephone: (573) 774-3496  
[charles.baxter@mvc.dps.mo.gov](mailto:charles.baxter@mvc.dps.mo.gov)

Charles Baxter, Director

The Missouri State Veterans Cemetery at Fort Leonard Wood is the result of a partnership between the Department of Veterans Affairs and the Missouri Veterans Commission. The groundbreaking ceremony was held on Nov. 7, 2008, and the cemetery was formally dedicated on Sept. 13, 2010. The cemetery property was donated by the U.S. Army Maneuver Support Center and Fort Leonard Wood and is situated on 229 beautiful acres. Currently the cemetery consists of 25 developed acres in phase 1 with space estimated to last 25 to 30 years.

**Eligibility Criteria:**

Eligibility criteria for burial in state veterans cemeteries will be the same as that for burial in national cemeteries, as stated in Missouri statute, signed into law in 1998: “. . .solely for the burial of veterans and eligible dependents as defined by the Department of Veterans Affairs. . .” Veterans interested in burial should contact the individual cemetery for a predetermination of eligibility.

**Benefits**

- burial space;
- grave liner;
- opening and closing of the grave;
- perpetual care;

- placement of cremation remains in either columbarium niche or inground burial;
- upright granite headstone.

**Veterans Trust Fund**

The Veterans Trust Fund was established in 1989 and is a means by which individuals and corporations may donate money to expand and improve services to veterans in Missouri. Appropriations from the fund are being used to improve training of service officers to expand capabilities in meeting the special needs of residents of state veterans homes and to promote public awareness of the program, benefits and services available to Missouri's veterans.

All contributions to the Veterans Trust Fund are tax deductible. Individuals and corporations can donate any amount over two dollars of their tax refund on their Missouri tax return, or by sending their contributions directly to the commission at any time. Monies from the fund are used to enhance, not replace, existing programs.

**Ombudsman**

The Missouri Veterans Commission ombudsman assists veterans, service members and their families with extraordinary needs that are not being met by other agencies or organizations. The ombudsman acts as a referral source to local, state and national resources available to address these needs.

**Minority Veterans Initiative**

The Minority Veterans Initiative was established to encourage minority veterans and dependents to visit local veterans service officers to ascertain benefits they might be legally entitled to through the Federal Department of Veterans Affairs. The program's goals include:

- increase benefit awareness among minority veterans;
- increase benefit awareness among widows of deceased veterans;
- increase Missouri Veterans Commission visibility among community agencies;
- collaboration with other veterans agencies to increase awareness of veterans programs;
- co-brand with businesses to promote veterans benefits awareness.

**Women Veterans Initiative**

The Missouri Veterans Commission is dedicated to finding all women veterans, past, present and future. They have appointed a women veterans coordinator, and her mission is to ensure

that Missouri women veterans have equitable access to federal and state veteran services and to ensure women veterans are aware of their VA benefits, whom to contact and how to apply for these benefits.

The mission of the Women Veterans Initiative is to facilitate proactive leadership and services for women veterans, their dependents and survivors in Missouri.

### Incarcerated Veterans Initiative

In February 2007, the Missouri Veterans Commission and the Department of Corrections signed a formalized agreement to provide direct services to Missouri incarcerated veterans. The Incarcerated Veterans Initiative works to facilitate the transition of veteran offenders to a productive life in the community. The program serves veteran offenders and their families as a principal advocate in ensuring they receive appropriate services and empower the offenders with hope and new direction.

### Veterans Commission Members

**Englund, Scott**, chair;  
**Boyer, Oliver Glen**, member;  
**Mowrer, J. Michael (Mike)**, member;  
**Nelson, Nancy M.**, member;  
**Wooten, Charles R. (Chuck)**, member;  
**Brown, Sen. Dan**, member;  
**Sifton, Sen. Scott**, member;  
**Hoskins, Rep. Denny**, member;  
**Walton Gray, Rep. Rochelle**, member.

### Missouri Gaming Commission

3417 Knipp Dr., PO Box 1847, Jefferson City 65102  
 Telephone: (573) 526-4080 / FAX: (573) 526-1999  
[www.mgc.dps.mo.gov](http://www.mgc.dps.mo.gov)

The Missouri Gaming Commission was established in 1993 by the 87th General Assembly as specified by Chapter 313, RSMo. The commission assumed the responsibility for regulating riverboat and charitable gaming on July 1, 1994.

The commission is composed of five members, no more than three of whom may be members of the same political party. Commission members are appointed by the governor, with the advice and consent of the Senate, for a term of three years. Pursuant to statute, the overall membership of the commission reflects experience in law enforcement, civil and criminal investigation and financial principles.

The commission's role is to monitor gaming-related activities to ensure criminal elements do not infiltrate licensed gaming operations. In addition, the commission works to protect the public

by ensuring games are conducted fairly, according to their rules and with full disclosure.

As a state regulatory agency, the commission and its staff hold themselves to the highest ethical and professional standards and strive to conduct all business in a manner that is in the public interest and maintains the public trust. Pursuant to statute, a strict code of ethics has been adopted prohibiting conflicts of interest and certain *ex parte* communications.

The key regulatory responsibilities of the commission are:

- to conduct thorough background investigations on all key persons involved in gaming operations, including substantial owners, management personnel, key operational employees and suppliers;
- to thoroughly investigate the finances of applicants and their key persons to determine if they have the financial resources and responsibility to meet their proposed obligations;
- to investigate the background of all occupational licensees, including dealers, slot attendants, food and beverage servers, security and surveillance personnel and all other employees who have access to the gaming area to ensure the personnel operating the casino are of sufficient character to maintain the integrity of Missouri gaming;
- to photograph and fingerprint each employee so as to maintain a complete and accurate database of gaming personnel;
- to assign appropriate staff to each gaming operation to be present at all times when gaming is conducted. Enforcement agents are charged with ensuring that gaming is conducted in accordance with the Missouri gaming statutes, the rules and regulations of the commission and the licensee's own internal controls;
- to ensure that the safety of the passengers is guarded, to conduct investigations of suspected wrongdoing and to receive complaints from customers;
- to review and audit the finances and compliance of the gaming operation through the combined use of commission staff, independent public accounting firms and internal casino audit staff that are retained by the licensee and approved by the commission;
- to monitor the financial integrity of gaming operators to ensure that Missouri's financial interests are protected;
- to ensure charitable, fraternal, religious, service, social and veteran organizations



**WILLIAM K. SEIBERT, JR.**  
Executive Director  
Missouri Gaming Commission



**LELAND M. SHURIN**  
Chair  
Missouri Gaming Commission



**LARRY D. HALE**  
Commissioner  
Missouri Gaming Commission



**DIANE C. HOWARD**  
Commissioner  
Missouri Gaming Commission

are eligible to hold licenses to conduct charity bingo games in the state. Regular bingo licenses, special bingo licenses, abbreviated pull-tab licenses, supplier licenses, manufacturer licenses and bingo hall provider licenses are all issued by the bingo division. Missouri Gaming Commission staff will assess qualifications of organizations applying for a charitable bingo gaming license, conduct required background investigations, audits, collect taxes and maintain all records related to charitable bingo.



**BRIAN JAMISON**  
Commissioner  
Missouri Gaming Commission



**THOMAS NEER**  
Commissioner  
Missouri Gaming Commission

## Office of the Executive Director

The Office of the Executive Director is responsible for the day-to-day operations of the commission. The director supervises all staff activities, reports to the commission and is responsible for organizing and distributing all public documents and reports. The director oversees the Administration, Corporate Securities and Finance, Enforcement, Legal and Charitable Bingo sections of the Missouri Gaming Commission.

Pursuant to statute, the executive director has entered into a memorandum of understanding with the Missouri State Highway Patrol to perform background investigations and to provide enforcement personnel.

## Missouri Gaming Commission

**Shurin, Leland M.**, chair, Kansas City, April 2017;  
**Hale, Larry D.**, St. Louis, April 2016;

**Howard, Diane C.**, Cape Girardeau, April 2015;  
**Jamison, Brian**, Columbia, April 2016;  
**Neer, Thomas**, St. Charles, April 2017.

## Satellite Offices

### St. Louis

9900 Page Ave., Ste. 107, St. Louis 63132  
Telephone: (314) 877-4370 / FAX: (314) 877-4384

### Kansas City

1321 Burlington St., Ste. 100  
North Kansas City 64116  
Telephone: (816) 482-5700 / FAX: (816) 482-5704.



# Department of Revenue

Truman State Office Bldg.  
PO Box 311, Jefferson City 65105-0311  
Telephone: (573) 751-4450 / FAX: (573) 751-7150  
[www.dor.mo.gov](http://www.dor.mo.gov)  
Email: [dormail@dor.mo.gov](mailto:dormail@dor.mo.gov)

The Department of Revenue is one of the largest and most comprehensive of Missouri's state departments. It was established in 1945 and plays a key role in state government by efficiently collecting billions of dollars in state revenue each year. The department also collects local sales and use taxes, and distributes them back to local governments.

The department also enhances public safety by administering the state's motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri's drivers. The duties involved with the oversight of driver licensing include the suspension or revocation of licenses of drunk drivers and other drivers who have committed other motor vehicle transgressions.

## Office of the Director

The Office of the Director, which includes the director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes a legislative director, who manages the department's relationships with the legislature and other governmental branches, and a communications director, who works with the news media, coordinates public awareness of department activities and acts as the department's spokesperson. In addition, the office includes the Internal Audit function, reviewing performance of the department and the privately contracted license offices.

## Taxation Division

The Taxation Division collects Missouri's taxes and administers the state's tax laws, annually processing more than 5 million tax returns, responding to hundreds of thousands of phone calls and working with Missouri businesses and citizens to ensure they are paying the taxes owed to the state and local entities.

The **Business Tax Bureau** processes and administers the state's business taxes. These include the corporate income tax, local and state sales



NIA RAY  
Director



JOHN MOLLENKAMP  
Deputy Director



JULIE SCHEPPERS  
Executive Assistant to the Director



ELIZABETH WHALEY  
Executive Assistant



MICHELLE GLEBA  
Communications Director



TODD IVESON  
Director, Taxation Division

and use taxes, the state motor fuel tax, excise taxes and employee withholding taxes.

The **Personal Tax Bureau** oversees processing and administration of the state's personal income tax, the Property Tax Credit and fiduciary tax. This bureau also administers business and individual tax non-compliance programs to identify taxes due from those not filing or under-reporting their tax obligations.

The **Collections and Tax Assistance Bureau** helps citizens who need assistance in filling out tax returns or have other questions. The bureau also actively pursues collection of unpaid taxes.

The **Field Compliance Bureau** audits in-state and out-of-state taxpayers to ensure compliance with Missouri's tax laws.

## Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division provides a variety of services to owners of cars, trucks, motorcycles, trailers and boats. It also helps keep Missouri roads safer by maintaining records of serious violations of Missouri's traffic laws. In FY 2014, the division issued more than 238,000 new driver licenses and renewed more than 607,000 licenses. In calendar year 2014, it issued more than 1.94 million motor vehicle, trailer and boat titles, and oversaw the issuance and renewal of about 4.06 million vehicle registrations.

The **Driver License Bureau** helps citizens obtain or renew their driver licenses. It also processes records relating to traffic violation point assessments and uninsured motorists. The bureau also tracks administrative alcohol violations and those who fail to appear in court for a variety of traffic-related offenses.

The **License Offices Bureau** manages the operations of the 178 contract offices throughout the state. The offices provide many of the most common driver license and motor vehicle services for Missourians. The management of the offices is no longer awarded on a patronage basis, and is now bid out to independent contractors.

The **Motor Vehicle Bureau** provides services for motor vehicle owners, such as issuing or renewing license plates or obtaining owner titles. The bureau also works with new and used automobile dealers, and also helps salvage dealers and leasing companies acquire registration certificates.

## Legal Services Division

The Legal Services Division ensures the department's compliance with state and federal law and internal policies.

The **General Counsel's Office** advises the director and Department divisions on all legal matters. It helps keep Missouri drivers safer by defending the state's drunk driving laws in administrative hearings and court proceedings. It also provides training concerning DWI laws to law enforcement officers, judges and other court personnel. The office represents the state in legal cases that involve taxation, bankruptcies and motor vehicle fraud.

The **Criminal Tax Investigation Bureau** investigates and develops information leading to local prosecution of individuals and businesses sus-



JACKIE BEMBOOM  
Director, Motor Vehicle and  
Driver Licensing Division



WOOD MILLER  
Director, Legal Services and  
Acting General Counsel



LYNN BEXTEN  
Director  
Administration Division

pected of violating state statutes related to sales, withholding and income taxes.

The **Compliance and Investigation Bureau** investigates illegal motor vehicle titling and registration, odometer fraud and tax fraud involving motor fuel sales tax and the state cigarette tax. The bureau also ensures the compliance of motor vehicle dealers, salvage businesses and marine dealers with statutes and licensure regulations.

## Administration Division

The Administration Division provides professional, innovative and efficient personnel, financial and general services support that allows the department's divisions to carry out their core responsibilities, including safeguarding assets, disseminate information and apply efficient personnel practices. This division also manages employee wellness events and initiatives.

The **Financial and General Services Bureau** provides fiscal services to the department and other governmental agencies in the area of finance, accounting, depositing and cashing of state and non-state revenues and investing and collateralizing non-state revenue collections. This bureau also provides support in the areas of pro-

curement, child support contract oversight, mail processing, archiving, stores, vehicle pool maintenance, delivery services and facility leasing.

The **Personnel Services Bureau** is in charge of personnel and payroll issues, training, compliance with state and federal employment laws, and the department's affirmative action and diversity programs. The Communications and Training section within this bureau works with all of the department's divisions to update the department's Internet and Intranet websites, train department personnel to be more efficient and update department forms and publications to be more customer-friendly and effective.

**State Lottery Commission**

PO Box 1603, 1823 Southridge Dr.  
 Jefferson City 65102-1603  
 Telephone: (573) 751-4050 / FAX: (573) 751-5188  
[www.molottery.com](http://www.molottery.com)

On Nov. 6, 1984, Missouri voters authorized the Missouri General Assembly to establish a Missouri state lottery.

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, approved by the General Assembly, that deal with the lottery. These laws cover topics such as distribution of lottery funds, conflicts of interest, who may play the lottery, criminal penalties and taxation of lottery winnings. The director runs the day-to-day business of the lottery, including hiring employees, issuing licenses and negotiating contracts with vendors. The governor, with the advice and consent of the Senate, appoints the five-member commission. No more than three members may be of the same political party. Commissioners receive no salary and serve three-year terms.

The attorney general provides legal services for the lottery, and the state auditor reviews operations by conducting audits.

**State Tax Commission**

Truman State Office Bldg.  
 PO Box 146, Jefferson City 65102-0146  
 Telephone: (573) 751-2414 / FAX: (573) 751-1341  
[www.stc.mo.gov](http://www.stc.mo.gov)  
 Email: [stc@stc.mo.gov](mailto:stc@stc.mo.gov)

The present State Tax Commission was created by an act of the 63rd General Assembly, identified in section 138.190, RSMo.

The commission is composed of three members who are chosen from the two major political parties. The members are appointed by the governor with the advice and consent of the Senate.



MAY SCHEVE REARDON  
 Executive Director  
 Missouri Lottery



BRUCE E. DAVIS  
 Chair  
 State Tax Commission



VICTOR CALLAHAN  
 Commissioner  
 State Tax Commission



RANDY B. HOLMAN  
 Commissioner  
 State Tax Commission



SANDY WANKUM  
 Administrative Secretary  
 State Tax Commission

The authority and responsibilities of the State Tax Commission are further defined and articulated in the landmark Supreme Court decision of State ex. rel. Cassilly v. Riney, which provided the genesis for the statewide equalization of assessments. The State Tax Commission was created to perform five basic functions. These functions are:

1. Equalize assessments;
2. Conduct *de novo* judicial hearings regarding valuation and classification appeals

from local boards of equalization in individual assessment cases;

3. Formulate and implement statewide assessment policies and procedures to comply with statutory and constitutional mandates;
4. Supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and
5. Assess the distributable property of railroads and public utilities.

### **State Tax Commission**

**Davis, Bruce E.**, (R), chair, Columbia, Jan. 23, 2010;

**Callahan, Victor**, (D), member, Independence, Jan. 23, 2018;

**Holman, Randy B.**, (D), member, Festus, Jan. 23, 2014.



# Department of Social Services

Broadway State Office Bldg.  
PO Box 1527, Jefferson City, 65102  
Telephone: (573) 751-4815 / FAX: (573) 751-3203  
[www.dss.mo.gov](http://www.dss.mo.gov)

The Missouri Department of Social Services (DSS) was constitutionally established in 1974 because "the health and general welfare of the people are matters of primary public concern." The department is charged with administering programs to promote, safeguard and protect the general welfare of children; to maintain and strengthen family life; and to aid people in need as they strive to achieve their highest level of independence.

The department is organized into four program divisions: Children's Division, Family Support Division, MO HealthNet Division and the Division of Youth Services. The Division of Finance and Administrative Services and the Division of Legal Services provide department-wide administrative and support services.

The department cooperates and partners with many private organizations, businesses and individuals to extend the outreach of human services to Missouri citizens.

## Office of the Director

The director of the Department of Social Services is responsible for the overall administration of programs within the department except as otherwise provided by law. The director determines priorities for program implementation and has final approval for uses of state and federal funds appropriated to the department.

Missouri's State Technical Assistant Team (STAT) provides comprehensive, integrated services to the entire child protection community. From data collection and interpretation of the causes of child fatalities to all types of child related criminal investigations, STAT provides training, support and expertise to professionals responsible for the protection of children.

The Human Resource Center (HRC) guides the overall human resources management for the department's 7,000+ employees. The center is responsible for ensuring compliance with merit system rules and coordinating personnel activities in areas such as labor relations, union negotiations, recruitment, selection, classification,



BRIAN KINKADE  
Director



JENNIFER TIDBALL  
Deputy Director



STEPHAN TOMLINSON  
Legislative Liason



REBECCA WOELFEL  
Communications Director



DONNA SYBOUTS  
Executive Assistant



PATRICK LUEBBERING  
Director of Division of Finance  
and Administrative Services

compensation, discipline, performance evaluation, personnel records maintenance, civil rights, investigations and compliance, employee grievance procedure and training.

## Administration Divisions

The **Division of Finance and Administrative Services** provides budgeting, financial and support services to all divisions within the department. Responsibilities include accounts payable, payroll, purchasing, receipts, audits, grants man-

agement, budget, research and data management, mail processing, telecommunications, inventory and warehouse management, homeland security and safety.

The **Division of Legal Services (DLS)** provides comprehensive legal support to all programs and support divisions in DSS. The division represents the department, its divisions and the state. Responsibilities include representing DSS before administrative tribunals; circuit court and appellate courts on child abuse and neglect; licensure and revocation of foster homes, guardianships and permanency planning; establishing, enforcing and modifying child support orders; hearings for public assistance applicants/recipients related to denial or termination of benefits; and investigating fraud and abuse by public assistance recipients, along with establishing claims and tracking collections.

## Children's Division

205 Jefferson St., PO Box 88, Jefferson City 65103  
 Telephone: (573) 522-8024 / FAX: (573) 526-3971  
[www.dss.mo.gov/CD](http://www.dss.mo.gov/CD)  
 Email: [AskCD@dss.mo.gov](mailto:AskCD@dss.mo.gov)

Child welfare services are provided under federal and state laws to help children and families function at their maximum potential, both personally and socially.

The division has a legal mandate to provide services in three primary areas: child abuse and neglect investigations and family assessments, treatment and placement services to children and families and provision of child care.

## Organization

The Children's Division (CD) is administered by a director appointed by the director of the Department of Social Services. The division maintains a presence in each county and the city of St. Louis and supports each of the 45 judicial circuits in the state.

## Child Abuse and Neglect Investigations and Assessments

The division is responsible for receiving reports of alleged child abuse or neglect. Once a report is received, the division responds to assure safety of the child(ren). The goals of child abuse or neglect investigations and assessments are to assess the level of risk to the child(ren), protect the child(ren) from harm, determine if abuse or neglect occurred as reported and provide services to the family.

Under the provisions of the Child Abuse and Neglect Law (sections 210.110 and 210.167,



JOEL ANDERSON  
 Director  
 Division of Legal Services



TIM DECKER  
 Director  
 Children's Division

RSMo): a "child" is any person under 18 years of age; "abuse" includes both actual and threatened physical injury, sexual or emotional abuse inflicted on a child other than by accidental means by those responsible for his or her care, custody and control, except that discipline, including spanking, administered in a reasonable manner, shall not be construed to be abuse; "neglect" is failure to provide, by those responsible for the care, custody and control of the child, the proper or necessary support and education as required by law, or medical, surgical or any other care necessary for the child's well-being; and "persons responsible for the care, custody and control of the child" include, but are not limited to, the parents or guardians of the child, other members of the child's household or those people exercising supervision over a child for any part of a 24-hour day.

All reports of suspected child abuse and neglect are made to a centralized hotline unit of the division, which is required to provide toll-free statewide telephone service 24 hours a day, 7 days a week for reporting purposes (1-800-392-3738).

## Family-Centered Services

The overriding goal of family-centered services is to prevent child abuse or neglect, and the removal of the child from the home, by stabilizing the family and improving family functioning.

Treatment services, referred to as "family-centered services," are provided in preventive and protective capacities. Protective family-centered services are case management services provided to families when a finding of child abuse and neglect has been determined by a preponderance of evidence at the conclusion of an investigation. Preventive family-centered services are offered when an investigation of abuse or neglect is unsubstantiated or when a family assessment detects concerns that might be mitigated by services

to help prevent abuse or neglect. Preventive services are contingent on the family's willingness to accept services. Families may also self-refer for services. Services may be provided by CD staff and/or purchased on behalf of the family.

Federal law mandates that the division provide services to children and families of children in alternative care. These services are geared toward permanency for the child(ren), either by reunification with his or her biological parent(s) or permanency through adoption or guardianship. The goals of these services are to prevent further child abuse or neglect, mitigate family factors that could lead to further child abuse or neglect, reunite children with their families when possible and obtain permanent homes for children who cannot safely return home through adoption or guardianship.

To achieve these goals, the division employs staff to provide services to eligible children and families. These services are provided through direct services and contracted services.

### Direct Services

Children's Division staff provides direct services to families in treatment and families whose children are in alternative care settings. Children's Division staff works with families in assessing service needs and case planning. Actual services may be provided by CD staff, through contractors or both.

Alternative care services (family-centered, out-of-home services) are provided to children who are determined by the juvenile court to need care in a setting other than their biological family homes. These children are cared for in substitute family care or non-familial group care. Any one of three types of licensed settings provides alternative care: foster family homes, group facilities and residential treatment facilities. Transitional living services and independent living may also be utilized for older youth who might not return home and for whom adoption or guardianship is not deemed appropriate.

Child safety and permanency for children is the overriding goal of all services and integrates the principles of permanency planning — reuniting the child with the biological family when possible and, when necessary, finding other permanent family relationships for children.

Families who wish to adopt children unable to reunite with their families may, in some instances, receive an adoption subsidy payment. This is a statewide program developed to provide financial benefits, in the form of a subsidy, to encourage potential adoptive parents to adopt and to finance the cost of adopting "special needs" children.

### Contracted Services

Contracted services are available to individuals and families who are receiving family-centered services, or in efforts to recruit and maintain resources for permanency. These services are usually provided as a result of a child abuse/neglect report with a "preponderance of evidence" finding, but may also be authorized for children in alternative care, children in adoptive placements, and family members receiving preventive treatment services or foster and adoptive services. Services are provided through contracts with both public and private community agencies and play a major role in extending services throughout the state.

### Licensing Program

The division inspects and licenses foster care facilities, residential care facilities and child-placing agencies. In addition, the licensing staff monitors licensed facilities to ensure the facilities maintain requisite standards, conducts public education programs and consults with facility personnel in the development and implementation of services to the children being served, as well as residential program development.

### Early Childhood and Prevention Services

The Early Childhood and Prevention Services section administers early childhood/child care and child abuse prevention programs and services. These programs provide child care subsidies to low-income families and quality improvement and professional development activities for child care programs and their staff. Staff also administer a portion of the state Early Childhood Development Education and Care Fund, which provides grants to community-based organizations and individuals for early childhood and child abuse/neglect prevention services.

### Family Support Division

615 Howerton Ct., PO Box 2320  
Jefferson City 65102-2320  
Telephone: (573) 751-3221 / FAX: (573) 751-8949  
Toll-free: (800) 735-2466  
[www.dss.mo.gov/fsd](http://www.dss.mo.gov/fsd)

The **Family Support Division (FSD)** is responsible for the administration of these programs and services: Food Stamps, Temporary Assistance, Child Support, Medical Assistance, Rehabilitation Services for the Blind and Visually Impaired, Low-Income Home Energy Assistance, Supplemental Nursing Care and Community Services Block Grant.

## Organization

The Family Support Division is administered by a director appointed by the director of the Department of Social Services. The division has at least one location in each county and in the City of St. Louis to provide customers with access to the Income Maintenance Programs. The division maintains offices across the state for the administration of the Child Support Program. Administration of the Rehabilitation Services for the Blind is managed by seven offices throughout Missouri.



JULIE GIBSON  
Director  
Family Support Division

## Income Maintenance Programs

The determination of an individual's financial need is basic to the granting of Temporary Assistance, Food Stamps, child care, blind pension, Supplemental Aid to the Blind, medical assistance and nursing care benefits. The division has a legal requirement to consider all facts and circumstances in determining eligibility for public assistance, including the applicant's earning capacity, income and resources from whatever source received. The amount of benefits, when added to all other income, resources, support, and maintenance, shall provide such person with reasonable subsistence. If the applicant is not found to be in need, assistance is denied.

## Temporary Assistance

Temporary Assistance (TA) makes cash grants on behalf of needy children who are living in homes maintained by parents or close relatives. This program provides temporary financial assistance while the adult transitions to self-sufficiency.

## MO HealthNet

The Family Support Division determines participant eligibility for MO HealthNet services. MO HealthNet refers to the statewide medical assistance programs for elderly, disabled and blind individuals; low-income families; pregnant women; and children who meet certain eligibility requirements. In order to qualify for the MO HealthNet program, individuals must be a resident of the state of Missouri, a U.S. national citizen, permanent resident or legal alien in need of health care/insurance assistance. Family income is compared to the applicable percentage of the federal poverty guidelines. The applicable income limit for children is dependent on the age of the child(ren). The goals of the MO HealthNet program are to promote good health, prevent illness and premature death, correct or limit disability, treat illness and provide rehabilitation to persons with disabilities. Eligible persons receive a MO HealthNet identification card. There is no cash assistance with this program, although the

program does pay for Medicare premiums for eligible individuals.

## Supplemental Aid to the Blind and Blind Pension

The division administers two separate programs for the blind: Supplemental Aid to the Blind (SAB) and the Blind Pension Program. Under the SAB program, the amount of the monthly grant is \$718 minus any Supplemental Security Income (SSI) payment received. Under the Blind Pension Program, a flat monthly payment of \$718 per person is made. The programs differ slightly in eligibility requirements. Funds are provided from a Missouri constitutionally established blind pension fund with no matching federal funds.

## Supplemental Nursing Care

The Supplemental Nursing Care Program in Missouri provides cash assistance and medical services coverage to eligible aged, blind or disabled individuals who reside in non-Medicaid, licensed skilled nursing, intermediate care, assisted living or residential care facilities. Individuals who reside in licensed, skilled nursing facilities or intermediate care facilities may receive monthly cash benefits of up to a maximum of \$390. If they live in a licensed assisted living facility, they may be eligible for monthly cash benefits of up to \$292, or if in a licensed residential care facility, they may receive monthly cash benefits of up to \$156.

## Food Stamp and Food Distribution Programs

The Supplemental Nutrition Assistance Program (SNAP), known as the Food Stamp Program in Missouri, is designed to help low-income families increase their purchasing power for buying nutritious food for their families. Depending upon the adjusted income and the number

of persons in the household, a family receives a monthly benefit amount. The division is responsible for determining the eligibility of Food Stamp applicants according to guidelines established by the U.S. Department of Agriculture (USDA).

The division also administers a number of food distribution programs providing USDA-donated foods to Charitable Institutions, Summer Food Service Programs for Children, The Emergency Food Assistance Program (TEFAP) and Disaster Relief Organizations.

### **Low Income Home Energy Assistance Program**

Low Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income individuals to help pay for heating and cooling. Eligibility for assistance is based on household income and the number of persons residing in the household. Benefit amounts vary based on income, family size and type of fuel utilized. Missouri provides two programs with the LIHEAP grant: Energy Assistance/Regular Heating (EA) and Energy Crisis Intervention Program (ECIP).

### **Community Services Block Grant Program**

The Community Services Block Grant Program (CSBG) makes funds available to support efforts that reduce poverty, revitalize low-income communities and empower low-income families and individuals to become fully self-sufficient. Most CSBG programs are operated locally by community action agencies that provide direct services to individuals and families whose income falls within the federal poverty guidelines, as well as mobilize communities to identify and address the causes and conditions of poverty in their geographic area.

### **Emergency Solutions Grant Program**

The Emergency Solutions Grant Program is designed to provide funding for emergency homeless shelters and street outreach to the homeless. It also provides homelessness prevention and rapid re-housing services to homeless individuals, their families and those at risk of becoming homeless. The overall goal of the ESG program is to move participants to, and help them retain, permanent housing.

### **Blind and Visually Impaired Services Program**

The Rehabilitation Services for the Blind administers six service programs to blind and visually impaired persons: vocational rehabilitation,

prevention of blindness, independent living rehabilitation to adults, Older Blind Services (OBS), children services and the Blind Enterprise Program (BEP).

Vocational rehabilitation services are supported by both federal and state funds. Services include diagnosis and evaluation, counseling and guidance, physical and mental restoration, college and other types of vocational training, job placement, and services after employment when needed. Vocational rehabilitation services are to enable a person with visual disabilities to obtain or retain suitable employment.

Prevention of blindness services are funded with state funds and Blindness Education, Screening and Treatment (BEST) funds. Services are for the purpose of early detection of eye disease that may lead to blindness and, when indicated, providing treatment to eligible persons. Services include diagnostic examinations, surgery, hospitalization, glasses, prostheses and medications that are not available through other sources. These services are conditional upon the financial need of the individual. Free vision screening clinics are conducted in conjunction with schools of ophthalmology in Missouri. Free glaucoma screening clinics are conducted throughout the state.

Independent living rehabilitation services—including services for adults, children and the OBS program for seniors over age 55—are supported by both federal and state funds. Services are for the purposes of enabling that person to function independently in the home and community and/or to succeed in appropriate educational settings. Services include diagnosis and evaluation; adjustment to blindness services; alternative techniques in the areas of daily living activities; counseling and families supportive services; physical restoration; homemaking; communication; and orientation to, and travel within, the home and community.

The federal/state Randolph-Sheppard Blind Enterprise Program provides employment opportunities for legally blind persons who have participated in special training and are licensed by the division to manage a vending facility located in federal, state and private industry. Vending facilities range from full food service cafeterias to banks of vending machines.

The Children's Services Program focuses on blind and visually impaired children and their families, providing assistance with education and advocacy. Services include early identification and intervention, fostering a positive sense of self, regardless of vision loss, facilitating access to community services specific to the individual needs of the child, and helping families find information about blindness and its impact on their child's education and future.

## Child Support Program

Missouri's Child Support Program operates pursuant to Title IV-D of the federal Social Security Act and Chapter 454, RSMo.

Child Support Program responsibilities include location of parents, paternity establishment, establishing child and medical support orders, enforcing support orders, reviewing support orders for modification and distributing child support collections.

The Family Support Division collects child support on behalf of families receiving public assistance. In addition, individuals not receiving public assistance benefits may apply for child support services.

Currently, the federal government funds the program at the rate of 66 percent. In addition to federal funds, the state is entitled to retain approximately 34 percent of the collections it receives for families that receive temporary assistance.

The program partners with county prosecuting attorneys through cooperative agreements to assist with child support activities. Additionally, the program partners with the state attorney general through a cooperative agreement to assist with child support enforcement and modification activities.

Pursuant to section 454.530, RSMo, the FSD, together with the Missouri Department of Revenue, operates the state disbursement unit known as the Family Support Payment Center (FSPC), which receives and disburses support on behalf of families. FSD collected \$683.8 million in State Fiscal Year 2014.

## MO HealthNet Division

615 Howerton Ct., PO Box 6500  
 Jefferson City 65102  
 Telephone: (573) 751-3425 / FAX: (573) 751-6564  
[www.dss.mo.gov/mhd](http://www.dss.mo.gov/mhd)  
 Email: [ask.MHD@dss.mo.gov](mailto:ask.MHD@dss.mo.gov)

The MO HealthNet (Missouri Medicaid) program provides medical services to eligible participants within defined program benefits in a similar way insurance companies provide coverage for their policy holders.

## Organization

The MO HealthNet Division (MHD) is administered by a director appointed by the director of the Department of Social Services. The division maintains administrative offices in Jefferson City, and contracts with health care providers and managed care organizations for the provision of health care.



JOSEPH PARKS, M.D.  
 Director  
 MO HealthNet Division

## MO HealthNet Program

The services provided include those required by the federal government, such as hospital and physician services. Also included are optional services, such as pharmaceutical and personal care services authorized by the Missouri General Assembly and identified in section 208.152, RSMo.

The MO HealthNet Division administers a mandatory Medicaid managed care program for eligible participants in the eastern, central and western areas of the state. Children, pregnant women, Temporary Assistance for Needy Families (TANF) recipients and children in state custody receive their medical care through managed care organizations, allowing the state to ensure access to health care and control costs at the same time. The MO HealthNet program is jointly funded by state and federal funds.

The MO HealthNet Pharmacy Program oversees outpatient prescription drug reimbursement. The pharmacy benefit includes reimbursement for all drug products of manufacturers who have entered into a rebate agreement with the Federal Department of Health and Human Services (HHS) and are dispensed by qualified providers, with few therapeutic category exclusions. In addition, MHD is responsible for program development, benefit design and clinical policy decision-making with activities oriented towards wellness and continuum of care.

The MO HealthNet program includes specialized services for specific populations within the state by receiving waiver authority from the federal government. Home and community-based waivers for the elderly, certain developmentally disabled participants, as well as patients with AIDS, were obtained and allow the MO HealthNet program to pay for home care not otherwise covered as an alternative to more expensive institutional care. These services are restricted to

those participants who would otherwise require, and whose home care is no more expensive than, institutionalization.

## Division of Youth Services

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 Jefferson City 65102  
 Telephone: (573) 751-3324 / FAX: (573) 526-4494  
[www.dss.mo.gov/dys/](http://www.dss.mo.gov/dys/)  
 Email: [ASKDYS@dss.mo.gov](mailto:ASKDYS@dss.mo.gov)

The Omnibus Reorganization Act of 1974 created the Division of Youth Services (DYS) and placed it within the Department of Social Services.

Youth judged to be delinquent and in need of rehabilitation and education are committed to the division by the state's juvenile (circuit) courts until approved for return to the community under supervision or discharged.

The division provides an array of services including residential care, nonresidential and community-based services, and after-care supervision. Chapter 219, RSMo, outlines the division's responsibility to also include prevention of delinquency, incentive subsidy to juvenile courts, consultative and information services and technical assistance to local communities.

## Organization

The division is administered by the director, who is appointed by the director of the Department of Social Services. The division operates structured residential programs providing youth rehabilitation, treatment, and education services through a continuum of secure and moderate care centers and community-based group homes. Nonresidential programs include case management, day treatment, family therapy and youth employment. Five regional administrators are responsible for the programs in their geographical areas. Central office personnel, together with the regional administrators, aid the director in planning, monitoring, and ongoing quality improvement of all agency services.

## Goals and Objectives

The vision of Missouri DYS is that every young person served will become a productive citizen and lead a fulfilling life. The mission is to enable youth to fulfill their needs in a responsible manner within the context of and with respect for the needs of the family and community. This balanced approach relies on community partnerships for the development and enhancement of services for the prevention of delinquency.



PHYLLIS BECKER  
 Director  
 Division of Youth Services

## Methods of Treatment

Each division facility creates a structured environment designed to contribute to positive changes in the student's behavior and attitudes through the provision of group and individualized treatment services, recreation, academic and vocational training. The ultimate goal is to return each youth to his or her home community as a productive, responsible member of society. The division operates as a fully accredited school program, providing high school credits and High School Equivalency Test (HiSET) coursework.

## Case Management

A case management system has been developed to provide assessment, treatment planning, coordination of services, monitoring and evaluation of the services for youths and their families. A needs and risk assessment helps the case manager determine the most appropriate services for each youth. The assessment takes into account all pertinent factors involving the youth's delinquent history while identifying the general treatment needs.

## Community-Based Services

Focusing on more individualized services and delivering programs at the community level, the division has expanded its program design to include more community-based options. Nonresidential services are provided to low-risk youth as a diversion to residential care and as a supplement to after-care.

## Intensive Case Monitoring

This service is provided by employees who monitor a youth's behavior and activities. Community mentors also provide support and counseling to the youth when needed. Great effort is made to ensure the matching of similar personalities and interests of youth and the mentor.

## Day Treatment

This service provides a structured alternative educational program that includes traditional academic courses, GED classes, career planning, job placement and community service supported by individual, group and family therapy.

## Family Therapy

Family specialists provide counseling to DYS youth and their families. In addition, the family therapy unit accepts referrals from juvenile courts, child welfare agencies, mental health agencies, schools and other sources. DYS family specialists also provide training to other state agency staff and court personnel.

## Group Home Programs

Group homes provide the least restrictive residential environment. Staff provide 24-hour supervision in a home-like setting with a capacity for 10 youths. Youth follow a daily schedule with time allowed for interaction with the community (school, jobs and community projects) as well as treatment services within the facility (group, individual and family counseling).

## Moderate Care Residential Facilities

Residential facilities provide a structured environment for DYS youth. The residential programs target youth who cannot function well in the community and require a more structured setting. Many of these youth have participated in repeat property offenses and require continuous structure to mature.

The program divides youth into groups of 10 with 24-hour staff supervision. A rigorous school program is provided on-site by full-time teachers offering basic education, GED programming and various remedial/special education activities.

## Secure Care Residential Facilities

For those youth who have a history of offenses and require a more structured setting, the division offers programs in secured facilities. Five highly structured, secure-care programs provide on-site educational classes, vocational training and recreational activities. These programs target youth with longer offense records that might include crimes against people. The offenders tend to be older and might include youth who have been unsuccessful in community-based programs. Scheduled outings into the community serve the purpose of involving the youth in community support projects.

An individual education plan, including both youth goals and staff strategies, is developed for each youth. Parents are encouraged to attend these planning meetings.

## Dual Jurisdiction

The division also serves youth in secure care programs in Montgomery City, St. Louis and St. Joseph, sentenced under the dual jurisdiction provisions in section 211.073, RSMo. This alternative sentencing provision allows certified youth to receive an adult and juvenile sentence with a suspended execution of the adult sentence. Treatment and educational services are provided to youth whose length of stay is significantly longer than that of other DYS students.

## Aftercare

When youth are ready to return to their communities, the division provides services to help them make a smooth transition. Virtually all youth under DYS care enter the aftercare program upon their return to the community. An assigned case manager ensures support services are provided to help each youth enter and re-adjust to community living including referral, supervision and counseling. The primary goal of aftercare is to support youth in becoming law-abiding and productive citizens.

## Division of Youth Services Advisory Board

Established in 1974, the DYS Advisory Board is charged with the responsibility to advise the director, the legislature and the general public on all matters pertaining to the operation of the division. The 15-member board consists of citizens from across the state who are dedicated to the prevention of delinquency and the rehabilitation of juvenile offenders.

**Stein, Cindy**, chair, Springfield;  
**Abrams, Doug**, vice chair, Columbia;  
**Bruning, Lauren**, member, St. Louis;  
**Days, Rita Heard**, member, St. Louis;  
**Dobbs, Bill**, member, Noel;  
**Flowers, Tyrone**, member, Kansas City;  
**Gant, Judge Jack E.**, member, Independence;  
**Gray, Judge Jon R.**, member, Kansas City;  
**Greenlaw, Johnnie**, member, St. Louis;  
**Kehm, Judge Dennis J.**, member, Festus;  
**Lowenstein, Judge Harold L.**, member, Kansas City;  
**Parrish, Sue**, member, Sedalia;  
**Payne, Sharron**, member, Poplar Bluff;  
**Rust, Rex K.**, member, Cape Girardeau; and  
**Smith, William B.**, member, Monticello.



# Department of Transportation

Transportation Office Bldg.  
105 W. Capitol Ave., PO Box 270, Jefferson City 65102  
Telephone: (573) 751-2551  
Customer services telephone: (888) 275-6636  
(888-ASK MoDOT)  
[www.modot.org](http://www.modot.org)

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,895 miles of highways and 10,376 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

## State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining and improving the state's transportation systems.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

## State Highways and Transportation Commission\*

**Miller, Stephen R.**, (R), chair, Kansas City, March 2011;

**Briscoe, John W.**, (D), New London, March 1, 2021;

**Nelson, Mary E.**, (D), St. Louis, March 2017;

**Pace, Michael B.**, (I), West Plains, March 2019;

**Smith, Gregg C.**, (D), Clinton, March 2019;



**STEPHEN R. MILLER**  
Chair, Highways and Transportation Commission



**MARY E. NELSON**  
Member, Highways and Transportation Commission



**MICHAEL B. PACE**  
Member, Highways and Transportation Commission



**GREGG C. SMITH**  
Member, Highways and Transportation Commission



**MICHAEL T. WATERS JR.**  
Member, Highways and Transportation Commission



**PAM HARLAN**  
Secretary to the Commission

**Waters, Michael T. Jr.**, (R), Orrick, March 2021.

\*\$25 per diem

## Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.



PATRICK MCKENNA  
Director



ED HASSINGER  
Chief Engineer



ROBERTA BROEKER, C.P.A.  
Chief Financial Officer



RICH TIEMEYER  
Chief Counsel



KATHY HARVEY  
Assistant Chief Engineer



BILL ROGERS  
Director  
Audits and Investigations



JAY WUNDERLICH  
Director  
Governmental Relations



FAY FLEMING  
Director  
Communications

## Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a chief engineer and an assistant chief engineer, who are in charge of MoDOT's road and bridge design, construction and maintenance activities statewide and a chief financial officer, who is responsible for the financial and administrative operations. The directors of the Chief Counsel's Office, Audits and Investigations, Governmental Relations and Communications also report directly to the department director.

## Chief Counsel's Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

## Audits and Investigations

The Audits and Investigations Division performs audits of department operations, external contracts, grant agreements and motor carrier

fuel tax returns, and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints; and analyzes competitive bidding practices.

## Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

## Communications

The Communications Division provides information about the commission and the department's projects, programs and services to the public, its partners and MoDOT employees.

## District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: northwest, northeast, Kansas City, central, St. Louis,



DON WICHERN  
Northwest, St. Joseph



PAULA GOUGH  
Northeast, Hannibal



DANIEL C. NIEC  
Kansas City, Lee's Summit



DAVID SILVESTER  
Central, Jefferson City

southwest and southeast. A district engineer administers the department's work within each district.

**Northwest District** — headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about 10,769 square miles and have a total population of about 280,638 and a total of 5,281 miles of state highways.

**Northeast District** — headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,246 square miles, and have a total population of about 292,863 and a total of 4,526 miles of state highways.

**Kansas City District** — headquarters, Lee's Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 5,650 square miles, and have a total population of about 1,259,938 and a total of 3,042 miles of state highways.

**Central District** — headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, LaCade, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,234 square miles, and have a total population of about 652,456 and a total of 5,242 miles of state highways.

**St. Louis District** — headquarters, Chesterfield. The district consists of the city of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of more than 2,700 square miles and has a total population of approximately 2,000,000 and a total of 1,677 miles of state highways.



REBECCA J. BALTZ  
Southwest, Springfield



MARK SHELTON  
Southeast, Sikeston

**Southwest District** — headquarters, Springfield. The district consists of Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of about 13,274 square miles and have a total population of about 926,656 and a total of 6,533 miles of state highways.

**Southeast District** — headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Carter, Douglas, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, St. Francois, Ste. Genevieve, Stoddard, Texas, Wayne and Wright counties. The counties cover a land area of about 16,730 square miles and have a total population of about 577,418 and a total of 7,404 miles of state highways.

## Bridge

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.



DENNIS HECKMAN  
State Bridge Engineer



DAVE AHLVERS  
State Construction and Materials  
Engineer



MACHELLE WATKINS  
Transportation Planning Director



LESTER WOODS JR.  
External Civil Rights  
Director

## Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects; ground surveys and aerial photography; public involvement meetings; consideration of social, environmental and economic factors; detailed plan design and the development of specifications; and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri's transportation system and regulates outdoor advertising and salvage yards.



EILEEN RACKERS  
State Traffic and Highway Safety  
Engineer



BECKY ALLMEROOTH  
State Maintenance Engineer

## Construction and Materials

Construction and Materials administers contracts and performs material testing to ensure projects are of high quality, completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri's transportation system.

## Transportation Planning

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program. The division also works to improve MoDOT's efficiency through performance management and to implement the processes, plans and programs to streamline the agency's operations.

## External Civil Rights

The External Civil Rights Division is responsible for directing the department's external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program (DBE), On-the-Job Training Program (OJT), Equal Employment Opportunity, Title VI, Americans with Disability Act (ADA) compliance and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

## Traffic and Highway Safety

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work



MICHELLE TEEL  
Director  
Multimodal Operations



BRENDA MORRIS  
Director  
Financial Services



MICKI KNUDSEN  
Director  
Human Resources

zone management, traveler information programs and policy to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs provide for the safe and efficient movement of people and goods on the state highway system.

## Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

## Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

### Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.

### Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway-rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

### Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is carried out through the administration of state

and federal programs relating to general public transportation and specific programs for nonprofit agencies serving the mobility needs of senior citizens and people with disabilities.

### Waterways

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

## Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

## Financial Services Division

The Financial Services Division is responsible for the department's budgeting, accounting, financial reporting and financial policy development. The division produces the department's annual comprehensive financial report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

## Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide

efforts related to employment; work-life support; classification, pay and employee training; development; and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

### Information Systems

The Information Systems Division provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs and technology research and evaluations.

### Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

### General Services

The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.

### Risk and Benefits Management

The Risk and Benefits Management Division oversees MoDOT's medical and life insurance plan and administers the department's insurance operations in the areas of workers' compensation, general liability and fleet vehicle liability.



BETH RING  
Director  
Information Systems



RUDY NICKENS  
Director  
Equal Opportunity and Diversity



DEBBIE RICKARD  
Director  
General Services



JEFF PADGETT  
Director  
Risk and Benefits Management

The division also provides collection services for property damage, works to provide a safe and healthful work environment for all MoDOT employees and administers the department's pre-employment/post-offer physical program, and the drug and alcohol-testing program.

# Missouri Government Resources on the Web

## Executive Branch

Governor

[www.gov.mo.gov](http://www.gov.mo.gov)

Lt. Governor

[www.ltgov.mo.gov](http://www.ltgov.mo.gov)

Secretary of State

[www.sos.mo.gov](http://www.sos.mo.gov)

State Auditor

[www.auditor.mo.gov](http://www.auditor.mo.gov)

State Treasurer

[www.treasurer.mo.gov](http://www.treasurer.mo.gov)

Attorney General

[www.ago.mo.gov](http://www.ago.mo.gov)

## Judicial Branch

Missouri Judiciary

[www.courts.mo.gov](http://www.courts.mo.gov)

Missouri Supreme Court

[www.courts.mo.gov/page.jsp?id=27](http://www.courts.mo.gov/page.jsp?id=27)

Missouri Appellate Courts

[www.courts.mo.gov/page.jsp?id=261](http://www.courts.mo.gov/page.jsp?id=261)

Missouri Circuit Courts

[www.courts.mo.gov/page.jsp?id=321](http://www.courts.mo.gov/page.jsp?id=321)

Office of State Courts Administrator

[www.courts.mo.gov/page.jsp?id=233](http://www.courts.mo.gov/page.jsp?id=233)

Missouri State Courts Automated Case

Management System

[www.courts.mo.gov/casenet](http://www.courts.mo.gov/casenet)

## Legislative Branch

Missouri General Assembly

[www.moga.mo.gov](http://www.moga.mo.gov)

Missouri House

[www.house.mo.gov](http://www.house.mo.gov)

Missouri Senate

[www.senate.mo.gov](http://www.senate.mo.gov)

## Executive Departments

Missouri Government Web

[www.mo.gov](http://www.mo.gov)

Office of Administration

[www.oa.mo.gov](http://www.oa.mo.gov)

Agriculture

[www.mda.mo.gov](http://www.mda.mo.gov)

Conservation

[www.mdc.mo.gov](http://www.mdc.mo.gov)

Corrections

[www.doc.mo.gov](http://www.doc.mo.gov)

Economic Development

[www.ded.mo.gov](http://www.ded.mo.gov)

Elementary and Secondary Education

[www.dese.mo.gov](http://www.dese.mo.gov)

Health and Senior Services

[www.health.mo.gov](http://www.health.mo.gov)

Higher Education

[www.dhe.mo.gov](http://www.dhe.mo.gov)

Insurance, Financial Institutions and Professional  
Registration

[www.difp.mo.gov](http://www.difp.mo.gov) / [www.insurance.mo.gov](http://www.insurance.mo.gov)

Labor and Industrial Relations

[www.labor.mo.gov](http://www.labor.mo.gov)

Mental Health

[www.dmh.mo.gov](http://www.dmh.mo.gov)

Natural Resources

[www.dnr.mo.gov](http://www.dnr.mo.gov)

Public Safety

[www.dps.mo.gov](http://www.dps.mo.gov)

Alcohol & Tobacco Control

[www.atc.dps.mo.gov](http://www.atc.dps.mo.gov)

Capitol Police

[www.mcp.dps.mo.gov](http://www.mcp.dps.mo.gov)

Fire Safety

[www.dfs.dps.mo.gov](http://www.dfs.dps.mo.gov)

Gaming Commission

[www.mgc.dps.mo.gov](http://www.mgc.dps.mo.gov)

Missouri State Highway Patrol

[www.mshp.dps.mo.gov](http://www.mshp.dps.mo.gov)

Missouri National Guard

[www.moguard.com](http://www.moguard.com)

State Emergency Agency

[www.sema.dps.mo.gov](http://www.sema.dps.mo.gov)

Veterans Commission

[www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov)

Revenue

[www.dor.mo.gov](http://www.dor.mo.gov)

Social Services

[www.dss.mo.gov](http://www.dss.mo.gov)

Transportation

[www.modot.org](http://www.modot.org)

## Census Information

Missouri Census Data Center

[mcdc.missouri.edu](http://mcdc.missouri.edu)

Family & Community History

[www.sos.mo.gov/archives/pubs/archweb/history.asp](http://www.sos.mo.gov/archives/pubs/archweb/history.asp)

Missouri Veterans' Commission

[www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov)

## Health/Social Services

Missouri Monthly Vital Statistics

[www.health.mo.gov/data/vitalstatistics](http://www.health.mo.gov/data/vitalstatistics)

Missouri Birth/Death Records

[www.sos.mo.gov/archives/resources/bdrecords.asp](http://www.sos.mo.gov/archives/resources/bdrecords.asp)

Missouri Adoption Services

[www.dss.mo.gov/cd/adopt.htm](http://www.dss.mo.gov/cd/adopt.htm)

Child Support Enforcement

[www.dss.mo.gov/cse](http://www.dss.mo.gov/cse)

## Laws/Regulations

- Missouri Constitution  
[www.moga.mo.gov/const/moconstn.htm](http://www.moga.mo.gov/const/moconstn.htm)
- Missouri Revised Statutes  
[www.moga.mo.gov/statutes/statutes.htm](http://www.moga.mo.gov/statutes/statutes.htm)
- Code of State Regulations  
[www.sos.mo.gov/adrules/csr/csr.asp](http://www.sos.mo.gov/adrules/csr/csr.asp)
- Missouri Taxes  
[www.dor.mo.gov](http://www.dor.mo.gov)
- Professional Registration  
[www.pr.mo.gov](http://www.pr.mo.gov)
- Missouri Drivers' Guide  
[www.dor.mo.gov/mvdl/drivers](http://www.dor.mo.gov/mvdl/drivers)

## Education

- Missouri School Directory  
[dese.mo.gov/directory](http://dese.mo.gov/directory)
- Missouri Colleges & Universities  
[collegesearch.mo.gov](http://collegesearch.mo.gov)
- Missouri Libraries  
[www.sos.mo.gov/library/libdir.asp](http://www.sos.mo.gov/library/libdir.asp)

## Elections Information

- [www.govotemissouri.com](http://www.govotemissouri.com)

## Employment/Business

- Business Services (SOS)  
[www.sos.mo.gov/business](http://www.sos.mo.gov/business)
- Missouri Career Source  
[www.jobs.mo.gov/](http://www.jobs.mo.gov/)
- Missouri Women's Council  
[www.womenscouncil.org](http://www.womenscouncil.org)
- Missouri Insurance Guides: Securities Information  
[www.sos.mo.gov/securities](http://www.sos.mo.gov/securities)
- Consumer Services  
[www.insurance.mo.gov/consumers/](http://www.insurance.mo.gov/consumers/)
- Economic Development Research and Planning (MERIC)  
[www.missourieconomy.org](http://www.missourieconomy.org)
- Missouri Business Portal  
[www.business.mo.gov](http://www.business.mo.gov)

## Federal Government Resources on the Web

### Executive Branch

- The White House  
[www.whitehouse.gov](http://www.whitehouse.gov)
- U.S. Department of State  
[www.state.gov](http://www.state.gov)

### Judicial Branch

- Federal Judicial Center  
[www.fjc.gov](http://www.fjc.gov)

## Geography/Environment

- Missouri Highway Map Request  
[www.modot.mo.gov/asp/request\\_information.shtml?map](http://www.modot.mo.gov/asp/request_information.shtml?map)
- Missouri Discover Nature  
[www.mdc.mo.gov/discover-nature](http://www.mdc.mo.gov/discover-nature)

## Legislative Branch

- House of Representatives  
[www.house.gov](http://www.house.gov)
- Senate  
[www.senate.gov](http://www.senate.gov)

## Local Information/Contacts

- Online Missouri Newspapers  
[www.mopress.com/](http://www.mopress.com/)
- Missouri Chambers of Commerce  
[mochamber.com](http://mochamber.com)
- County Clerks  
[www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp)

## Miscellaneous

- EASe Job Application System  
[www.ease.mo.gov](http://www.ease.mo.gov)
- Missouri Digital Heritage  
[www.sos.mo.gov/mdh/](http://www.sos.mo.gov/mdh/)
- Missouri Historical Documents  
[libraryguides.missouri.edu/govdocs](http://libraryguides.missouri.edu/govdocs)
- Missouri Investor Protection Center  
[www.sos.mo.gov/securities/mipc](http://www.sos.mo.gov/securities/mipc)
- Missouri Lottery  
[www.molottery.com](http://www.molottery.com)
- Missouri's Online Services  
[www.mo.gov/my-government/online-services/](http://www.mo.gov/my-government/online-services/)
- Missouri State Archives Death Records Database  
[www.sos.mo.gov/archives/resources/deathcertificates/](http://www.sos.mo.gov/archives/resources/deathcertificates/)
- Safe At Home Address Confidentiality Program  
[www.sos.mo.gov/safeathome](http://www.sos.mo.gov/safeathome)
- Unclaimed Property  
[www.treasurer.mo.gov/mainucp.aspx](http://www.treasurer.mo.gov/mainucp.aspx)

## Other Important Federal Resources

- General Government Information  
[www.usa.gov/directory/federal/index.shtml](http://www.usa.gov/directory/federal/index.shtml)
- Library of Congress  
[www.loc.gov](http://www.loc.gov)
- Federal Blue Pages  
[www.usa.gov/Contact/Directories.shtml](http://www.usa.gov/Contact/Directories.shtml)

# Government Toll-Free Numbers

## Office of Secretary of State

Elections Division .....	800-669-8683
Securities .....	800-721-7996
State Library .....	800-325-0131
State Library–Wolfner Library (Voice) .....	800-392-2614

## Office of State Auditor

Hotline (Voice/TDD).....	800-347-8597
Fraud, Waste and Abuse in State Government .....	800-347-8597

## Office of State Treasurer

MOST College Savings Plan.....	888-414-6678
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## Office of Attorney General

Consumer Protection/Welfare Fraud .....	800-392-8222
No Call Registration and Complaints .....	866-662-2551
Medicaid Fraud Hotline .....	800-286-3932

## Office of Administration

Central Accident Reporting Office (CARO)/Workers Compensation/ State Employees .....	888-622-7694
Governor’s Council on Disabilities .....	800-877-8249
State Leasing/Facilities Management .....	800-225-9138

## Department of Agriculture

AgriMissouri Program .....	866-466-8283
Grape and Wine Program .....	800-392-WINE (800-392-9463)
Guide to Buying Local in Missouri.....	866-466-8283
State Fair .....	800-422-3247
USDA Agricultural Statistics.....	800-551-1014

## Department of Conservation

Operation Game Thief/Operation Forest Arson.....	800-392-1111
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## Department of Economic Development

Business and Community Services Division .....	800-523-1434
Division of Tourism .....	800-519-2100
Division of Workforce Development .....	800-877-8698
Public Service Commission ConsumerHotline .....	800-392-4211

## Department of Health and Senior Services

Emergency and Disease Reporting (24/7).....	800-392-0272
Elderly Abuse and Neglect Hotline .....	800-392-0210
Family Care Safety Registry .....	866-422-6872
Long-Term Care Ombudsman.....	800-309-3282
Missouri Seniors’ Legal Helpline.....	800-235-5503
Missouri Tobacco Quitline.....	800-QUIT-NOW (800-784-8669)
Organ Donor Registry .....	888-497-4564
TEL-LINK.....	800-835-5465

## Department of Higher Education

Information Center .....	800-473-6757
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## Department of Insurance, Financial Institutions and Professional Registration

Consumer Hotline.....	800-726-7390
CLAIM (Medicare Counseling) .....	800-390-3330

## Department of Labor and Industrial Relations

Workers’ Compensation.....	800-775-2667
Unemployment Claim Filing.....	800-320-2519
Fraud and Noncompliance Unit .....	800-592-6003
Discrimination Complaint.....	877-781-4236

## Department of Mental Health

Main Switchboard/Constituent Services .....	800-364-9687
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Alcohol and Drug Abuse .....	800-575-7480
Developmental Disabilities .....	800-207-9329
<b>Department of Natural Resources</b>	
Department toll free.....	800-361-4827
State Parks .....	800-334-6946
TDD / Relay Missouri .....	800-735-2966
Voice.....	800-735-2466
<b>Department of Public Safety</b>	
Crime Victims Compensation.....	800-347-6881
Arson Hotline .....	800-392-7766
Missouri Veterans Commission/Veteran Service Officer.....	888-838-4636
Filling a VOID (DWI Victims Assistance).....	888-773-1800
Highway Emergency .....	800-525-5555 or *55 (cell)
Highway Patrol Recruiting .....	800-796-7000
Methamphetamine Laboratory .....	800-823-6384
Marijuana .....	800-223-9333
Rural Crimes Investigation Unit .....	888-484-8477
Sex Offender Registry.....	888-767-6747
<b>Department of Revenue</b>	
Form's Order .....	800-877-6881
<b>Department of Social Services (DSS)</b>	
Adoption/Foster Care .....	800-554-2222
Child Abuse/Neglect Hotline .....	800-392-3738
Child Support Information.....	800-859-7999
or Enforcement only .....	866-313-9960
Child Support Payment Center.....	800-225-0530
Civil Rights .....	800-776-8014
DSS/Division of Legal Services.....	800-568-4931
Employer Help Line / General Information About Child Support .....	800-585-9234
Food Stamp / Temporary Assistance Case Information .....	800-392-1261
Missouri Rx Plan .....	800-375-1406
MO HealthNet Service Center .....	800-275-5908
Office of The Child Advocate .....	866-457-2302
Rehabilitation Services for the Blind .....	800-592-6004
State Technical Assistance Team.....	800-487-1626
School Violence Hotline.....	866-748-7047
<b>DSS/Division of Medical Services</b>	
MO HealthNet Exception Process.....	800-392-8030
MC+ For Kids Eligibility (Family Support Division) .....	888-275-5908
MC+ Managed Care Enrollment Broker Helpline .....	800-348-6627
MO Healthnet Participant Services .....	800-392-2161
Non-Emergency Medical Transportation .....	866-269-5927
MO HealthNet Premium Collections .....	877-888-2811
Family Services Division Information Line .....	855-373-4636
<b>Department of Transportation</b>	
Customer Service Center.....	888-275-6636
Highway Safety.....	800-800-BELT (800-800-2358)
Motor Carrier Services .....	866-831-6277
<b>Other</b>	
Abuse and Rape Crisis Service .....	800-303-0013
Cafeteria Plan, State Employees .....	800-659-3035
Crime Victims' Assistance .....	800-347-6881
Deferred Compensation/CitiStreet .....	800-392-0925
Environmental Emergency Spills, Hazardous Materials, etc. National Response Center.....	800-424-8802
Federal Information/Product Safety Unit—Consumer Product Safety Commission.....	800-638-2772
Highway Emergency .....	800-525-5555

Literacy .....800-521-7323  
MoDOT and Highway Patrol Employees' Retirement System .....800-270-1271  
Missing Children .....800-843-5678  
Missouri Consolidated Health Care.....800-487-0771  
Missouri State Employees' Retirement System (MOSERS) .....800-827-1063  
Provider Relations–Medicaid Questions (not toll free).....573-751-2896  
Public School Retirement System (PSRS) .....800-392-6848  
Vehicle Safety Hotline .....800-424-9393  
Water Protection Program.....800-361-4827  
Welfare Programs TANF (AFDC).....800-392-1261