



CHAPTER 6

EXECUTIVE DEPARTMENTS



Whitetail Deer
Photo courtesy of Missouri State Archives Publications Collection



Executive Departments

Government exists to serve, and a broad network of government organizations has been created to accomplish the purpose. The Missouri Constitution (Article II, Section 1) states: "The powers of government shall be divided into three distinct departments—the legislative, executive and judicial." This section also prohibits persons within each branch from exercising powers of the other branches. From these three branches spring the variety of organizations which deliver services of state government.

The many different names used by these groups—departments, divisions, agencies, boards, commissions, bureaus, units, sections, programs and others—can make it difficult to determine which area of government is responsible for certain services, and sorting out responsibilities or relationships within the governmental framework.

It is through the executive branch that the greatest proportion of state services are delivered. The Constitution (Article IV, Section 12) and the Reorganization Act of 1974 have established a number of "executive departments" to deal with specific areas of interest. A chart showing the

present state departments is shown on the following page.

The Missouri Constitution provides for 16 specific departments: the Office of Administration and the departments of Agriculture, Conservation, Corrections, Economic Development, Elementary and Secondary Education, Health and Senior Services, Higher Education, Insurance, Financial Institutions and Professional Registration, Labor and Industrial Relations, Mental Health, Natural Resources, Public Safety, Revenue, Social Services and Transportation.

Within each executive department exists a variety of offices of varying size and scope which deal with specific services. Traditionally, "divisions" are the next-largest organizations within departments and function to bring together smaller-sized groups, such as "bureaus," "sections" or "units." Divisions may be governed by a "board" or "commission" composed of members who are either appointed by the governor, made members by law or appointed by a department official. State agencies may administer certain sections of state law as defined by the Revised Statutes of Missouri, may develop their own rules and regulations as promulgated in the Missouri Register and Code of State Regulations or may institute programs and policies which address the needs of their areas of service.

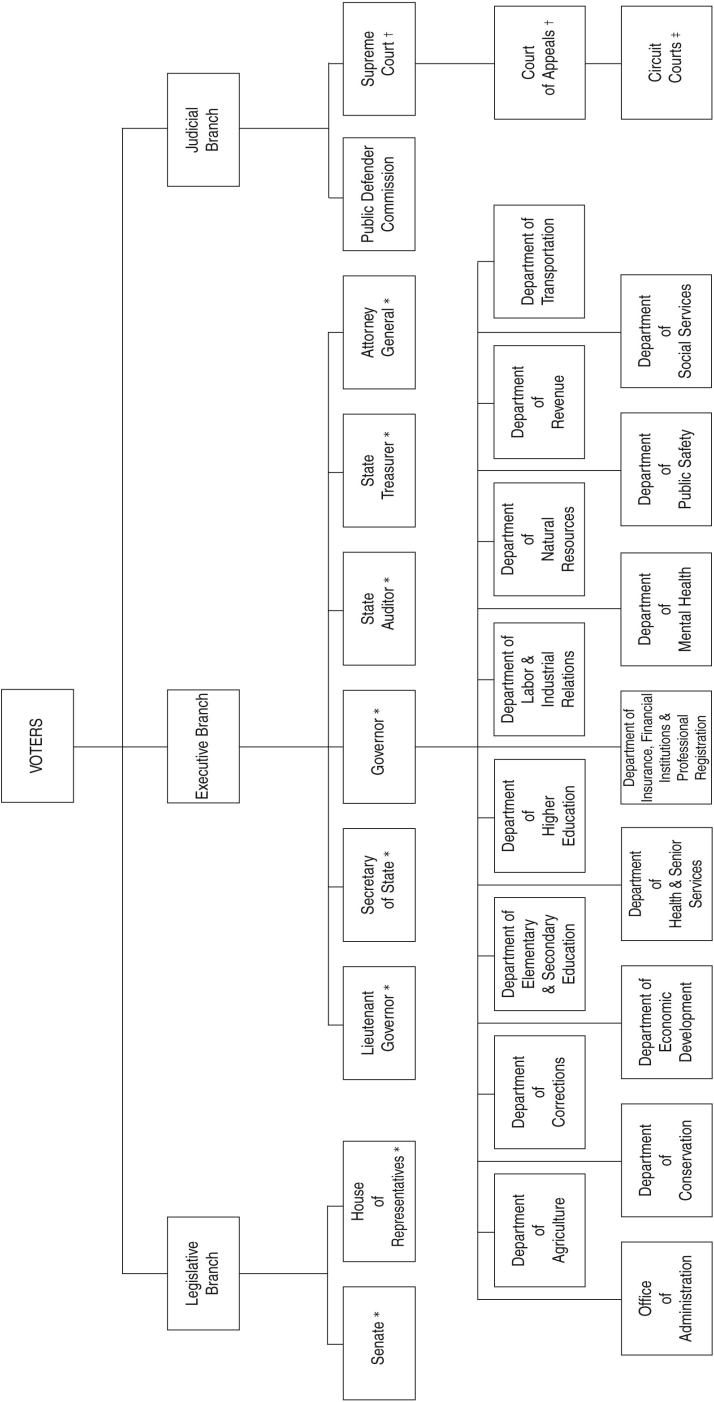
Generally speaking, the legislative and judicial branches rely on committees or other small, appointed groups to perform research, develop policy, provide advocacy services or handle administrative duties. In these two branches services are delivered through the offices of the elected officials themselves and not by related agencies.

The Missouri Constitution

Since achieving statehood and joining the union on August 10, 1821, Missouri has operated under four Constitutions. The first was adopted in 1820 and was presented to Congress before Missouri was allowed to enter the union of states. The state's second Constitution, born in the bitterness and strife of the Civil War, was drafted and adopted in 1865. It was replaced by a third Constitution only ten years later, in 1875. Missourians approved their current Constitution in 1945, and it has been amended a number of times in order to meet the changing needs of our state and its people.

The Constitution of the State of Missouri is published by the Office of Secretary of State pursuant to the *Revised Statutes of Missouri* (RSMo 2.110). Copies of the Missouri Constitution, which also includes the text of the U.S. Constitution, are available without charge by contacting:

Secretary of State John R. Ashcroft
Division of Publications
PO Box 1767
Jefferson City, MO 65102
Phone: (573) 751-4218 or (866) 716-0237
www.sos.mo.gov/pubs
Email: publications@sos.mo.gov



* Indicates elected offices

† Indicates appointed offices subject to public vote for retention

‡ Some circuit court judges are elected. Others are appointed under the Missouri Nonpartisan Plan. All are subject to public vote for retention



Office of Administration

State Capitol, Rm. 125
PO Box 809, Jefferson City 65102
Telephone: (573) 751-1851 / FAX: (573) 751-1212
<https://oa.mo.gov>

The Office of Administration is the state's service and administrative control agency. Created by the General Assembly on Jan. 15, 1973, it combines and coordinates the central management functions of state government. Its responsibilities were clarified and amended by the Omnibus State Reorganization Act of 1974.

The chief administrative officer is the commissioner of Administration, who is appointed by the governor with the advice and consent of the Senate. The commissioner appoints the deputy commissioner, chief counsel and the directors of the divisions who report directly to her. The divisions are: Accounting; Budget and Planning; Facilities Management; Design and Construction; General Services; Information Technology Services; Personnel and Purchasing.

The Office of Equal Opportunity (OEO) is a program within the Office of Administration. The OEO assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The director of the OEO reports to the commissioner of Administration.

Division of Accounting

Truman State Office Bldg., Rm. 570
Telephone: (573) 751-2971 / FAX: (573) 526-9810
<https://oa.mo.gov/acct>
Email: acctmail@oa.mo.gov

The Division of Accounting provides central accounting and central payroll system services for state government, producing checks and electronic payments for state vendors and state employees. The division publishes annual financial reports, administers bond sales for the Board of Fund Commissioners, Board of Public Buildings and Board of Unemployment Fund Financing and administers the Social Security coverage for all employees of the state and its political subdivisions.



SARAH STEELMAN
Commissioner



JAMES R. McADAMS
Deputy Commissioner /
General Counsel



TRACY MCGINNIS
Deputy General Counsel



RYAN BURNS
Director of Communications



DUSTY BACKES
Legislative Liaison



WANDA SEENEY
Public Information Officer /
Community Outreach and
Marketing Director

Division of Budget and Planning

State Capitol, Rm. 124
Telephone: (573) 751-2345 / FAX: (573) 526-4811
<https://oa.mo.gov/bp>
Email: bpmail@oa.mo.gov

The Division of Budget and Planning (B&P) analyzes budget policy issues and provides information to the Commissioner of Administration, the governor's office, the General Assembly, Missouri's congressional delegation and state, local and federal agencies. The division prepares the budget

instructions, reviews agency budget requests, prepares the annual executive budget, analyzes economic and demographic conditions, forecasts state revenues and conducts technical policy and program analyses. To assist in state government management, the division controls appropriation allotments, manages the automated state budget system, prepares legislative fiscal notes, reviews legislation, tracks agency performance measures, analyzes and develops policy options and reviews federal issues and their impact on Missouri. The division coordinates preparations for and assistance during, elected-official transitions. The division compiles population estimates and projections, provides technical assistance during decennial reapportionment and is Missouri's liaison to the U.S. Bureau of the Census.

Division of Facilities Management, Design and Construction

Truman State Office Bldg., Rms. 730, 740, 780 and 840
Telephone: (573) 751-3339 / FAX: (573) 751-7277
<https://oa.mo.gov/fmhc>
Email: fmhcmail@oa.mo.gov

The Division of Facilities Management, Design and Construction (FMDC) provides asset management services to assist state entities in meeting their facility needs for the benefit of the public. The mission is to provide a superior workplace environment for state occupants and their visitors and protect the State's investments in property assets. The goal of FMDC is to provide agencies with the information and resources that will support their development of high-performance workplaces—workplaces that will meet agency business needs and can be readily adapted to changing work place practices and strategies.

Real Estate Services Unit: Provides oversight of HB13 budgeting for leasing, state-owned and institutional facilities. Coordinates real estate transactions on behalf of the State to include conveyance legislation, sale of state-owned property, purchasing of property and granting easements. In addition, procurement, payment processing, contract management and coordination for leased space, located statewide for all state agencies (excluding MoDOT, Conservation and Higher Education), is also provided.

State-Owned Operations: Maintains state-owned buildings for agencies that are tenants in state-owned office buildings. Includes complete building operations: maintenance, groundskeeping, security, housekeeping, conferencing and special events.

Institutional Operations: Provides maintenance management services for the Departments of Elementary and Secondary Education, Mental Health, Social Services and the Missouri High-



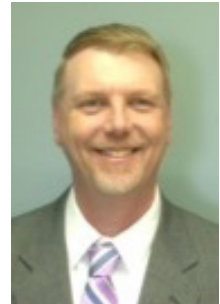
SHERRECE R. SMITH
Executive Assistant



SARA VANDERFELTZ
Administrative Assistant



STACY NEAL
Director
Division of Accounting



DAN HAUG
Director, Division of Budget and Planning



CATHY BROWN
Director, Division of Facilities Management, Design and Construction

way Patrol. Includes maintenance and groundskeeping.

Project Management/Planning Unit: Provides oversight of the capital improvement budget, which includes new construction, renovations and maintenance and repair projects at State facilities through capital improvement appropriations for all state agencies (excluding MoDOT, Conservation and Higher Education).

Energy Unit: Monitors energy consumption in state-owned buildings and institutional sites and

develops and implements programs to help departments comply with the governor's Executive Order 09-18, mandating a reduction of energy consumption in state-owned buildings. Responsible for managing, coordinating and planning with SEMA, along with support efforts provided by OA-FMDC during disaster responses and recovery efforts.

Division of General Services

Truman State Office Bldg., Rm. 760
Telephone: (573) 751-0929 / FAX: (573) 751-7819
<https://oa.mo.gov/gv>
Email: gsmail@oa.mo.gov

The Division of General Services provides essential support services to state departments and to the Office of Administration.

State Printing provides comprehensive reproduction services including design, printing, finishing and quick copy services.

Central Mail Services advises agencies on efficient mailing practices and provides comprehensive mailing services to most state agencies operating within the Jefferson City area.

Risk Management administers the Legal Expense Fund and the workers' compensation program for state employees, purchases insurance as required and advises state agencies on risk management issues.

Vehicle Maintenance operates a centralized maintenance facility to provide mechanical repairs and body shop services for state vehicles based in the Mid-Missouri area.

Fleet Management establishes statewide policies governing state vehicle operations and management; coordinates a centralized fleet information system; operates a consolidated car pool serving agencies in the Jefferson City area; and serves as a resource for fleet management issues.

Surplus Property transfers and disposes of state surplus property and distribution of excess federal property to eligible entities.

State Recycling coordinates statewide recycling efforts and serves as a resource for recycling issues.

General Services also manages the Missouri State Employees Charitable Campaign.

Information Technology Services Division

Truman State Office Bldg., Rm. 280
Telephone: (573) 751-3290 / FAX: (573) 751-3299
<https://oa.mo.gov/itsd>

The mission of the Information Technology Services Division (ITSD) is to provide technology and communication services and solutions



CINDY DIXON
Director
Division of General Services



RICH KLIETHERMES
Acting Chief Information Officer
Information Technology
Services Division

to the state's departments and agencies so they can efficiently and effectively serve the citizens of Missouri.

Under the leadership of the chief information officer, the ITSD offers centralized staff and resources in a single unified entity, and supports 14 executive branch departments. The organizational model allows for enterprise standards and guidance in the common areas of security, networking, data management, server administration, end user support, technical architecture and application management, while maintaining a department-focused perspective on service delivery.

In collaboration with other state agencies, ITSD aims to deliver reliable and accessible IT systems and services in an environment striving for optimization, collaboration, productivity and cost savings.

Division of Personnel

Truman State Office Bldg., Rm. 430
Telephone: (573) 751-4162 / FAX: (573) 751-8641
<https://oa.mo.gov/personnel>
Email: persmail@oa.mo.gov

The Division of Personnel is responsible for administering the State's Merit System, overseeing the Uniform Classification and Pay System (UCP), maintaining employee service reports, developing and administering a management development training program, and overseeing a variety of employee recognition programs, including a statewide employee suggestion system as established in the State Personnel Law (Chapter 36, RSMo). Division staff provide consultation on a variety of human resources topics.

The Missouri Merit System is based on the principles of merit and fitness for employment, as well as objective and consistent human resource management policies and procedures. The system also grants employees the ability to appeal

disciplinary actions. Approximately 32,100 state employees in six state departments and sections of three other departments comprise the Missouri Merit System.

The Uniform Classification and Pay (UCP) system is designed to promote equity in pay among state employees in most executive branch agencies and to allow coordinated compensation policies. The UCP system covers approximately 35,750 employees of merit system agencies and employees from several other departments. The Division of Personnel is also responsible for the oversight of the statewide performance appraisal system.

The Division of Personnel is composed of four sections:

Employee services reviews applications for employment; ensures employees are assigned to appropriate job classes; develops and administers position classifications for agencies covered by the UCP; and develops, updates and administers merit system examinations.

Pay, leave and reporting provides information on the UCP system pay plan; interprets policies on pay, leave and hours of work; provides workforce reports and assistance with the SAM II HR/Payroll System; maintains lists of individuals from which agencies can select for merit system jobs; and ensures personnel transactions are in compliance with state personnel law.

The Center for Management and Professional Development develops and delivers management and supervisory training programs, as well as computer and technical training programs; administers statewide recognition programs; and coordinates the WeSave Employee Discount Program.

The Human Resources Service Center (HRSC) provides administration of human resources by providing a single point of contact for Office of Administration management and employees to obtain consistent responses to human resources situations and issues. Within this section, the state operators provide responses to questions from the general public.

Division of Purchasing

Truman State Office Bldg., Rm. 630
Telephone: (573) 751-2387 / FAX: (573) 526-9815
<https://oa.mo.gov/purchasing>
<https://missouribuys.mo.gov>
Email: purchmail@oa.mo.gov

The Division of Purchasing (Purchasing) is responsible for the procurement of all state-required supplies, materials, equipment and professional or general services, except for those agencies exempted by law. Purchasing executes procurement functions in accordance with applicable statutes by maximizing competition in the procurement process, conducting evaluations



GUY KRAUSE
Acting Director
Division of Personnel



KAREN BOEGER
Director, Division of Purchasing
and Materials Management



SETH BAUMAN
Director
Office of Equal Opportunity

and negotiations as appropriate, and awarding contracts to the "lowest and best" vendors.

Additionally, Purchasing is responsible for cooperative contracts, emergency procurement authorizations, single feasible source contracts, special delegations of authority, as well as other procurement authorizations as permitted by law.

Office of Equal Opportunity

Truman State Office Bldg., Rm. 630
Telephone: (573) 751-8130 or (877) 259-2963
FAX: (573) 522-8078
<https://oeo.mo.gov>

The Office of Equal Opportunity, governed by Executive Order 10-24, assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The OEO is also responsible for assisting state agencies in promoting contracting and procurement opportunities for minority-owned and women-owned businesses. In addition, the OEO continues to monitor the implementation of state employment practices to ensure that Missouri has a diversified and well-balanced state workforce. The OEO director reports to the Commissioner of Administration.

Administrative Hearing Commission

131 W. High St., Third Fl.
PO Box 1557, Jefferson City 65102
Telephone: (573) 751-2422 / FAX: (573) 751-5018
<https://ahc.mo.gov/>

The Administrative Hearing Commission (AHC) is an executive branch agency that decides disputes, usually between a state agency and a business or individual, after a trial-type hearing. Its decisions are subject to review by judicial branch courts, if a party wishes to appeal.

By law, the AHC has jurisdiction over many types of disputes. Chief among them are disputes involving the director of the Department of Revenue's tax decisions; professional licensing decisions of many boards of the Department of Insurance, Financial Institutions and Professional Registration; the Department of Social Services' decisions on payments to Medicaid service providers; personnel matters arising under the state's merit system; and due-process complaints under the Individuals with Disabilities Education Act. The AHC opens over 2,300 cases per year.

The AHC currently consists of five commissioners, appointed by the governor and confirmed by the Senate, who serve six-year terms.

Commissioners, Administrative Hearing Commission

Hanson McIntosh, Audrey, presiding commissioner;

Berri, Brett W.;

Dandamudi, Sreenivaso Rao;

Slusher, Renee T.;

Vacancy (1).

Board of Fund Commissioners

The Board of Fund Commissioners issues, redeems and cancels state general obligation bonds and performs other administrative activities related to state general obligation debt as assigned by law.

The board is composed of the governor, lieutenant governor, attorney general, state treasurer and commissioner of administration. The governor is president of the board, and the state treasurer is secretary. An executive secretary performs staff functions for the board.

Board of Public Buildings

The Board of Public Buildings (BPB) is composed of the governor, lieutenant governor and attorney general. The governor serves as the chair, and the lieutenant governor the secretary. The speaker of the House of Representatives and the president pro tempore of the Senate serve as ex



AUDREY HANSON MCINTOSH
Presiding Commissioner
Administrative Hearing
Commission



EMILY VAN SHENKHOF
Director
Children's Trust Fund

officio members of the BPB but do not have the power to vote.

Missouri law provides the BPB has general supervision and charge of state facilities at the seat of government. The BPB also has the authority to issue revenue bonds for the construction of state office buildings and certain other facilities.

The board works with the Division of Facilities Management, Design and Construction and the Division of Accounting in carrying out its responsibilities.

Board of Unemployment Fund Financing

The Board of Unemployment Fund Financing is composed of the governor, lieutenant governor, attorney general, director of the Department of Labor and Industrial Relations and the commissioner of administration. The governor serves as chair, the lieutenant governor serves as vice chair and the commissioner of administration serves as secretary. Staff support is provided by the Division of Accounting.

The board is authorized to issue debt or credit instruments to provide funds for the payment of unemployment benefits or maintaining an adequate fund balance in the unemployment fund, and as an alternative to borrowing or obtaining advances from the federal unemployment trust fund or for refinancing these loans or advances.

Children's Trust Fund

Truman State Office Bldg., Rm. 860
PO Box 1641, Jefferson City 65102-1641
Telephone: (573) 751-5147 / FAX: (573) 751-0254
ctf4kids.org

The Children's Trust Fund (CTF) works to prevent child abuse and neglect and strengthen families through grant distribution, education,

awareness and training. CTF was established by state statute in 1983 as a public-private partnership governed by a 21-member board of directors. Funding is obtained from dedicated fees on marriage licenses and vital records, voluntary contributions designated on state income tax returns, sales of the CTF specialty license plates, general donations, interest income from the fund and other grants.

Children's Trust Fund Board of Directors

Krokstrom, M. Peggy, chair, Chesterfield;
Heskett, John B., Ed.D., chair-elect, Chesterfield;
Arnderst, James, M.D., MSCI, Kansas City;
Arthur, Rep. Lauren, Kansas City;
Beechner-McCarthy, Amy, Rolla;
Beetem, Nela, Holts Summit;
Birdsell, Melissa A., St. Joseph;
Bobrow, Nanci A., Ph.D., St. Louis;
Bryan, Rev. Andy, Springfield;
Davis, Monica A., Rolla;
Dixon, Sen. Bob, Springfield;
Faulkner, Sharon, Springfield;
Howard, Michael E., Crestwood;
Lant, Rep. Bill, Pineville;
Peterson, Martina L., Kansas City;
Rohrbach, Sharon, Fenton;
Schupp, Sen. Jill, St. Louis;
Staves, Regina M., Ph.D., Kansas City;
Wiseman, Derek, St. Louis;
Wood, Michelle, Oronogo;
Vacancy (1).

Citizens' Commission on Compensation for Elected Officials

State Capitol, Rm. 125
Telephone: (573) 751-1851 / FAX: (573) 751-1212

In 1994, Missouri voters approved the creation of the Missouri Citizens' Commission on Compensation for Elected Officials. This commission was established to ensure the power to control the rate of compensation of elected officials of this state is retained and exercised by tax-paying citizens of the state.

Beginning in 1996 and every two years thereafter, the commission reviews the relationship of compensation to the duties of all elected state officials. The commission's recommendation of a salary schedule becomes effective unless disapproved by the General Assembly. The 22-member commission serves four-year terms.

Members, Citizens' Commission on Compensation for Elected Officials

Lawrence, Jeffrey William;
Stratman, Richard F.;

Smith, James E.;
Benbrook, Jeff L.;
Hodge, James L.;
Lucas, Rebekah S.;
Nichols, Brian;
Washburn, Dr. Helen R.;
Zellers, Andrew J.;
Feldhaus, Jennifer A.;
Coleman-Woods, Donna M.;
Hartley, Penelope;
Baker, Melinda J.;
Klocke, Justin J.;
Green, Beverly;
Guillott-Botts, Terri;
Clinkingbeard, Gina;
Angotti, Charlotte;
Price, The Honorable William Ray;
Vacancies (2).

Governor's Council on Disability

Truman State Office Bldg., Rm. 840
PO Box 1668, Jefferson City 65102
Telephone: (573) 751-2600 / FAX: (573) 526-4109
Toll free: (800) 877-8249
<https://disability.mo.gov/gcd>

The Governor's Council on Disability (GCD) serves as the voice and advocate in state policy-making for the nearly 1 million Missourians living with disabilities. The GCD educates people with disabilities about their rights and responsibilities; increases employment opportunities for job seekers with disabilities; and expands access to equal and full participation for all individuals with disabilities in their communities at the local, state and federal levels. The GCD also provides leadership programming for youth with disabilities.

In 1947, President Harry S. Truman issued an executive order establishing the President's Committee on Employment of the Handicapped. This federal agency was created to assist disabled World War II veterans with re-entry into the civilian workforce. Following President Truman's lead, Missouri established the Governor's Committee in 1949 after it became obvious that a local network was needed to disseminate information about work-related problems people with disabilities encounter.

The mission of the GCD has naturally evolved from strictly promoting employment to addressing all of the barriers prohibiting full participation in community life. To more accurately reflect the mission, the 1994 General Assembly renamed this agency the Governor's Council on Disability. The GCD was transferred by executive order in 2004 from the Department of Labor and Industrial Relations to the Office of Administration to more accurately encompass and achieve its mission.

The GCD consists of 21 council members, including the chair and one member from each state congressional district, as well as the executive director. The majority of the GCD is composed of people with disabilities representing various disability groups. Family members of people with disabilities, persons who represent other disability-related groups and additional advocates fill the remaining positions.

The governor appoints the chair with the advice and consent of the Senate. The governor also appoints the 20 members-at-large. The GCD meets at least quarterly to act as an advisory body to its staff and to discuss and suggest ways to address current issues affecting persons with disabilities in Missouri.

In the administration of its duties, the GCD also offers assistance to help the various departments, divisions and branches of government to comply with all laws regarding persons with disabilities. To further that goal, the director of each state department designates at least one employee to act as a liaison with the council. The assistance offered includes educational programming and consultation on the rights of persons with disabilities.

Missouri Minority Business Advocacy Commission

State Capitol, Rm. 125

Telephone: (573) 751-1851 / FAX: (573) 751-1212

The Missouri Minority Business Advocacy Commission (MMBAC) identifies and assesses the needs of minority businesses throughout the state; initiates aggressive programs to assist minority businesses in obtaining state and federal procurement; makes recommendations regarding state policies, programs and procedures; and provides a focal point to assist and counsel minority small businesses in their dealing with federal, state and local governments. The MMBAC also initiates and encourages minority business education programs; analyzes current legislation and regulations as they affect minority businesses; and receives complaints and recommendations concerning policies and activities of federal, state and local governmental agencies that affect minority small businesses. The purpose of the MMBAC is to increase economic opportunity for minority businesses to improve the overall business climate of the state of Missouri; and to develop and establish the inclusionary process for state departments so that they can meet or exceed the goals and objectives of the legislation and executive order designed to increase minority participation in state procurement.



AMY BLEDSOE
Executive Director, Governor's
Council on Disability



SHEILA FORREST
Chair, Missouri Minority
Business Advocacy Commission



THOMAS GEORGE
Chair, Health and Educational
Facilities Authority

Missouri Minority Business Advocacy Commission Board Members

Forrest, Sheila, (D), chair, St. Louis;
Kennedy, Michael, (D), Wildwood;
Shariff, Dr. Adam R., (R), Ballwin;
Dixon, Rob, director, Department of Economic Development;
Steelman, Sarah, (R), Office of Administration Commissioner, Jefferson City;
Vacancies (4).

Missouri Health and Educational Facilities Authority

15450 S. Outer Forty Rd., Ste. 230, Chesterfield 63017
Telephone: (636) 519-0700 / FAX: (636) 519-0792

The Health and Educational Facilities Authority of the State of Missouri was created in 1975 by an act of the Missouri General Assembly. It is empowered to make loans to qualified health or educational institutions and to refund outstanding obligations, mortgages or advances previously issued, made or given for the cost of such facilities and to do all things necessary to carry out the purposes of the act. The authority consists of seven members appointed by the gover-

nor with the advice and consent of the Senate. Each member must be a resident of the state and no more than four members may be of the same political party.

The mission of the authority is to provide access to the capital markets in an effort to lower the cost of health and educational services in Missouri by providing high quality, readily available, low cost financing alternatives for Missouri public and private, nonprofit health and educational institutions.

Missouri Health and Educational Facilities Authority Board Members

Maguffee, Sarah R., (D), chair, Columbia;
Cavato, Joseph A., (D), vice chair, University City;
Byrne, Jeffrey D., (D), treasurer, Kansas City;
George, Thomas E., (D), member, Florissant;
Scott, Judith W., (R), member, Poplar Bluff;
Thompson, Kevin L., (R), member, Elsberry;
Vacancy (1).

Jackson County Sports Complex Authority

Harry S. Truman Sports Complex
One Redcoat Ln., Kansas City 64129
Telephone: (816) 920-3600 / FAX: (816) 920-3677

This bipartisan authority consists of five commissioners who are qualified voters of the state of Missouri and residents of Jackson County. The Jackson County Legislature submits a list of candidates to the governor to replace members of the authority whose terms have expired. The governor then appoints the succeeding members from that list of candidates. The commissioners serve staggered terms of five years and hold office until a successor has been appointed and qualified. No more than three members may be of the same political party. The authority is empowered to issue bonds.

The Jackson County Sports Complex Authority is authorized under the constitution and laws of the State of Missouri to plan, construct, operate and maintain a sports stadium fieldhouse, indoor and outdoor recreational facilities center, playing fields, parking facilities and other concessions within Jackson County; negotiate and perform its obligations as landlord under lease agreements with the Kansas City Royals Baseball Corporation and the Kansas City Chiefs Football Club, Inc.; oversee the maintenance and operation of the Harry S. Truman Sports Complex in a fiscally responsible manner, which will allow it to maintain its stature as a premier sports facility in the nation; administer funds received from the State of Missouri, Jackson County and the City of Kansas City, Mo., or any other sources that are to be used for furtherance of its statutory duties; develop a

land-use plan for potential development of the sports complex and recommend to the county appropriate long-term leasing arrangements for the sports complex facilities; and to work with other political subdivisions, agencies and commissions for the furtherance of all types of sports, either professional or amateur, commercial or private, within Jackson County.

Members, Jackson County Sports Complex Authority

Kratofil, Gregory, (R), chair, Lee's Summit;
Cherry, Deron, (R), first vice chair, Greenwood;
Childress, Kevin C., (R), second vice chair, Kansas City;
Miles, Rev. John, (D), secretary, Kansas City;
Kemp, Garry, (D), treasurer, Lee's Summit.

Missouri Ethics Commission

3411-A Knipp Dr., Jefferson City 65109
Telephone: (573) 751-2020 / FAX: (573) 526-4506
www.mec.mo.gov

The Missouri Ethics Commission (MEC) was created by the Missouri Ethics Law of 1991 (Section 105.955, RSMo). The commission is charged with enforcement of conflicts of interest, personal financial disclosure, and lobbying laws (Section 105.450-498, RSMo) as well as campaign finance disclosure laws (Chapter 130, RSMo).

The MEC is composed of six members, not more than three of whom may be from the same political party. These members must be from different congressional districts, and no more than three can be from an odd- or even-numbered congressional district. The governor appoints the members of the commission with the advice and consent of the Senate. The commission elects a biennial chair and is assigned to the Office of Administration for budgeting purposes only.

The MEC receives and reviews complaints alleging violations of the conflict of interest and lobbying statutes and the campaign finance disclosure statute. After investigation of these complaints, the commission refers the complaints to the appropriate prosecuting authority or disciplinary authority along with recommendations for sanctions. The commission may also initiate judicial proceedings on its own.

The MEC reviews and audits reports required by the campaign finance disclosure law, the financial interest disclosure laws and the lobbying registration and reporting laws. The MEC acts as the public repository for such reports. The MEC provides information and assistance to lobbyists, elected and appointed officials, employees of the state, political subdivisions and the general public.

Members, Missouri Ethics Commission*

Hagan, Nancy, (D), chair, Congressional District 7;

Benjamin, Kim, (D), Congressional District 4;

Deeken, Bill, (R), Congressional District 3;

Dirks, Eric, (D), Congressional District 5;

Ratermann, George, (R), Congressional District 2;

Summers, Don, (R), Congressional District 6.

*\$100 per diem.

Missouri Public Entity Risk Management Fund (MOPERM)

PO Box 7110, Jefferson City 65109-7110

Telephone: (888) 389-8198 / FAX: (573) 751-8276

www.moperm.com

The MOPERM board of trustees operates a shared-risk program offering tort liability, property and other coverages for participating public entities of the state.

Membership of the board consists of the attorney general, the commissioner of administration and four members appointed by the governor with the advice and consent of the Senate, who are officers or employees of those public entities participating in the fund. No more than two members appointed by the governor shall be of the same political affiliation. Members appointed by the governor serve four-year terms. Members serve without compensation.

MOPERM Board of Trustees

Spence, Larry, (R), chair, Willow Springs;

Rodenberg, Thomas D., (D), vice chair, Blue Springs;

Bodenhamer, Steven D., (R), Strafford;

Hawley, Joshua, (R), Attorney General, Jefferson City;

Milam, Rita, (D), Benton;

Steelman, Sarah, (R), Office of Administration Commissioner, Jefferson City.

Missouri State Penitentiary Redevelopment Commission

Truman State Office Bldg., Rm. 730

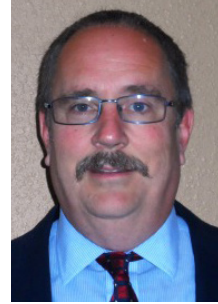
Telephone: (573) 751-4174

The Missouri State Penitentiary Redevelopment Commission was established in 2000, by authority of House Bill 621 of the 91st General Assembly.

The commission is composed of 10 members. Three commissioners, no more than two of whom shall belong to the same political party, are residents of Jefferson City and are appointed by the mayor, with the advice and consent of the



LARRY SPENCE
Chair, Missouri Public Entity
Risk Management Fund



LARRY WEBER
Executive Director
Missouri Public Entity Risk
Management Fund

governing body of that city; three commissioners, no more than two of whom shall belong to the same political party, are residents of Cole County but not of Jefferson City and are appointed by the county commission; and four commissioners, no more than three of whom shall belong to the same political party, none of whom shall be residents of Cole County or of Jefferson City, are appointed by the governor with the advice and consent of the Senate. The governor appoints one of the commissioners who is not a resident of Cole County or Jefferson City as chair of the commission. No elected official of the State of Missouri or of any city or county in this state is appointed to the commission.

The director of the Division of Facilities Management, Design and Construction provides staff support for this commission. The commission may also employ staff or secure the services of consultants through contract for the purpose of conducting the business of the commission.

The purpose of the commission is to redevelop the real property that encompassed the grounds of the Missouri State Penitentiary for more than 150 years, so as to maintain its historic value for present and future generations of Missourians, and to provide new uses for the property that will benefit the citizens of the City of Jefferson, the County of Cole and the State of Missouri as a whole.

MSP Redevelopment Commissioners

Berry, Michael, vice chair (acting chair), Jefferson City;

Burkhead, Frank, Cole County;

Bushmann, Gene, Jefferson City;

Meyer, Bob, Cole County;

Vacancies (6).

Office of Child Advocate

PO Box 809, Jefferson City 65102-0809
 Telephone: (573) 522-8680 / FAX: (573) 522-6870
 Toll free: (866) 457-2302
www.oca.mo.gov

The Office of Child Advocate provides families and citizens an avenue through which they can obtain an independent and impartial review of the decisions and/or actions made by the Department of Social Services, Children's Division.

The main duties of the Office of Child Advocate are: (1) review foster care case management; (2) review unsubstantiated hotline investigations; (3) mediate between parents and schools regarding abuse allegations that occur in a school setting; (4) review child fatalities when there is a history of child abuse and neglect or involvement with the Children's Division; and (5) provide information and referrals for families needing resources.

Personnel Advisory Board

Truman State Office Bldg., Rm. 430
 Telephone: (573) 751-3053 / FAX: (573) 522-8462

Within the Office of Administration, the State Personnel Law (Chapter 36, RSMo) provides for a Personnel Advisory Board (PAB) of seven members, six of whom are appointed by the governor with the advice and consent of the Senate. Four members are appointed from the public at large, one is a member of executive management in state government and one is a non-management state employee. The seventh member is the person designated as the state equal opportunity officer.

The board has oversight responsibility for the Missouri Merit System and the Uniform Classification and pay system, and has broad policy making authority in various areas of human resources administration. Responsibilities also include meeting with appointing authorities regarding human resource management needs and making recommendations to the governor and the General Assembly regarding the state's compensation policy.

Personnel Advisory Board* Members

O'Bannon, Gary, chair, Kansas City;
Bauman, Seth, Jefferson City;
Bloch, Paul, California;
Ferguson, Karen, Holts Summit;
Kincheloe, Duncan, Jefferson City;
Vacancies (2).

*Public members receive \$104.67 per diem.



GARY O'BANNON
 Chair
 Personnel Advisory Board

Missouri State Capitol Commission

Truman State Office Bldg., Rm. 730
 Telephone: (573) 751-1034
www.friendsofmsa.org/sscc

The Missouri State Capitol Commission (MSCC) was established by the 91st General Assembly in 2001 by Senate Bill 470.

The purpose of the MSCC is to assure the future preservation and integrity of the Capitol and to preserve its historical significance. The commission evaluates and recommends courses of action on the restoration and preservation of the Capitol and its history, as well as evaluates and recommends courses of action to ensure accessibility to the Capitol.

The commission works with the Office of Administration, the Archives Division of the Office of the Secretary of State, the historic program within the Department of Natural Resources, the Division of Tourism within the Department of Economic Development and the Historical Society of Missouri.

Commission Members

Miller, Dana, chair, House staff, appointed by Speaker of the House;
Conway, Rep. Pat, House member, minority;
Curls, Sen. Shalonn (Kiki), Senate member, minority;
Davis, Steve, gubernatorial appointment;
Fitzpatrick, Scott, House member, majority;
Hearnes, Betty Cooper, gubernatorial appointment;
Hoelscher, Marga, Senate staff, appointed by the Senate President *pro tempore*;
Kehoe, Sen. Mike, Senate member, majority;
Parson, Lt. Gov. Michael, *ex officio*;
Steelman, Sarah, Office of Administration Commissioner;
Vacancies (3).



Department of Agriculture

1616 Missouri Blvd., PO Box 630, Jefferson City 65102

Telephone: (573) 751-4211

agriculture.mo.gov

Email: aginfo@mda.mo.gov

Promoting and Protecting Missouri Agriculture

Established in 1933 by the General Assembly, the Department of Agriculture promotes and protects Missouri's \$88 billion agriculture and agribusiness industry. The department also enforces state laws that regulate and market the agricultural industry.

The department's divisions include Agriculture Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries and Weights, Measures and Consumer Protection. The department also houses the Missouri Agricultural and Small Business Development Authority, the Missouri State Fair, the State Milk Board and the Missouri Wine and Grape Board.

Office of the Director

The Missouri Department of Agriculture is managed by a director who is appointed by the governor and confirmed by the Senate. The director determines department policy, oversees the department's five divisions and serves as a liaison to the governor, state legislators, the agriculture community and the public.

The director is a standing member of the State Milk Board, the State Fair Commission, the Missouri Soil and Water Districts Commission, the Missouri Development Finance Board, the Missouri Petroleum Storage Tank Insurance Fund and the Missouri Agricultural and Small Business Development Authority.

Agriculture Business Development Division

The Agriculture Business Development Division creates opportunities for success for Missouri's farmers and agribusinesses. Division staff help facilitate growth in Missouri's agriculture-based businesses by providing business counseling and information and training on a sector-by-sector basis.



CHRIS CHINN
Director of Agriculture



GARRETT HAWKINS
Deputy Director



SHANTELL TAYLOR
Executive Assistant to the
Director and Deputy Director



DARRYL CHATMAN
General Counsel

Areas of specialization include capitalization, business planning, marketing, industry development, product and brand development and organizational structures. The division also helps facilitate growth in Missouri's agriculture-based industries by working with key players such as universities, associations, private sector partners and federal and state agencies.

AgriMissouri

AgriMissouri is a branded program designed to grow the production of and demand for agricultural products grown and made in Missouri. The program works with farmers, agribusinesses and retail outlets statewide to increase consumer recognition of Missouri's agricultural products in the marketplace.

International and Business Development Programs

The International and Business Development Programs focus on both domestic and international marketing. Department specialists work with specific industry representatives or groups to establish marketing opportunities and promote Missouri commodities here and abroad. Through



TONY BENZ
Director
Legislative Affairs



ROBIN PERSO
Director
Budget and Planning



ALAN CLEMENTS
Fiscal and Administrative
Manager



SARAH ALSAGER
Director
Communications

providing one-on-one assistance to producers interested in marketing, production and processing their commodities in new ways, the marketing personnel enhance farm profitability in Missouri through innovations in technology and marketing and promotions of value-added agriculture. With an international office in Taiwan, international marketing specialists are able to work worldwide to promote and sell Missouri agriculture products.

The division's staff also works with Missouri youth, encouraging them to pursue agricultural degrees and careers through the Missouri Agri-Business Academy, the Missouri Livestock Grading and Judging Contest, Building Our American Communities grants and working with state FFA and 4-H Chapters.



DAVIN ALTHOFF
Director, Agriculture
Business Development Division



DR. LINDA HICKAM
State Veterinarian / Director
Animal Health Division

Farmers' Markets/Specialty Crops

Consumers demand high quality and fresh products at more than 270 farmers' markets as well as traditional retail outlets. To increase awareness for Missouri markets, this program works one-on-one with farmers' markets to ensure safe and abundant fresh products. Farmers marketing fresh products require knowledge of food safety, manufacturing, distribution and general market and business regulations. This program assists both markets and growers in efforts to increase the production, consumption and sales of specialty crops.

Market News

Market News provides an unbiased, reliable, accurate and timely source for livestock and grain market news to remain competitive and assist them in making wise and profitable marketing decisions. It also guides producers in production planning and provides a more even playing field in the marketplace. Market News staff report prices from 25 livestock auctions and 28 grain markets in Missouri. Daily market figures are published online and through the Weekly Market Summary.

Animal Health Division

The Division of Animal Health, under the direction of the state veterinarian, promotes and protects Missouri's diverse and dynamic livestock industry. The assistance and oversight provided by the division's programs ensures greater market access for Missouri's livestock and companion animal industries.

Animal agriculture accounts for about one-half of Missouri's annual agriculture cash receipts. The division administers laws and programs designed to control and eradicate livestock disease and maintain and enhance the integrity of the state's animal industries. This includes both mandatory and voluntary regulatory programs for beef and dairy cattle, horses, swine, poultry, sheep, goats, and exotic and companion animals.

The state's progress in national disease control and eradication is due to the cooperative efforts of livestock producers, markets, practicing veterinarians, other agencies and division staff. Through these efforts, Missouri has achieved Bovine Tuberculosis and Brucellosis Free status, Swine Pseudorabies stage V status and Avian Poultry-Typhoid Clean status. In addition, the division operates two state-of-the-art diagnostic laboratories, located in Jefferson City and Springfield.

Agri-Security

The Animal Health Division works to safeguard the livestock industry and the public against the threat of bioterrorist attacks. The Missouri Department of Agriculture has an ongoing awareness training program designed to help get information to those who need it most. The division works with SEMA, Department of Health and Senior Services and regional emergency response committees in the event of a natural disaster.

Animal Care Facilities

The Animal Care Facilities Act (ACFA) became law to ensure dogs and cats under the care of breeders, dealers, animal shelters, rescue operations and municipal pounds, receive adequate health care, shelter and proper socialization. The ACFA law, designed to benefit both the animals and the pet industry, requires any animal shelters, pounds or dog pounds, boarding kennels, commercial kennels, contract kennels, pet shops, exhibition facilities, dealers and commercial breeders be licensed and inspected annually.

Branding Cattle

Branding is one of the oldest and best ways to permanently identify livestock. It serves as an excellent safeguard against livestock theft, loss or dispute. Legislation passed in 1971 made the Department of Agriculture responsible for registering livestock brands. Brands must be recorded as required by Missouri's Marks and Brands of Animals Law to prove ownership and be considered legal evidence in a court of law.

Livestock Markets and Dealers

Missouri has a livestock inventory of 4.25 million cattle, 3 million hogs and pigs, 73,000 sheep and 200,000 equine. To help livestock producers obtain the maximum return on their investment, Missouri is fortunate to have a number of livestock market/sales throughout the state. To operate a livestock market/sale in the state, the operator must have a license issued by the Division of Animal Health. This license shall entitle the applicant to conduct business for one calendar year, January through December. All livestock markets must be licensed and provide a satisfactory bond (with a minimum bond amount of \$10,000), determined by business volume. Missouri Livestock Dealer Registration is required for those who buy, sell or exchange livestock.

Missouri Meat and Poultry Inspection Program

The Missouri Meat and Poultry Inspection Program is dedicated to ensuring that the commercial supply of meat and poultry products within the state are safe, wholesome, accurately labeled and secure, as required by state/federal meat and poultry inspection laws. By providing inspection service and guidance to Missouri processors, the program continues to endorse the mission of the Missouri Department of Agriculture — to serve, promote and protect the agricultural producers, processors and consumers of Missouri's food, fuel and fiber products. In cooperation with USDA-Food Safety Inspection Service (FSIS), the Missouri Meat and Poultry Inspection Program (MMPIP) offers equal inspection authority and service within the state of Missouri. As a result, any meat processed under MMPIP inspection and sold within the state of Missouri is offered the same privileges and exemptions as USDA inspected meat products.

Grain Inspection and Warehousing Division

The Grain Inspection and Warehousing Division is composed of two programs that administer the Missouri Grain Warehouse Law, the Missouri Grain Dealer Law and the United States Grain Standards Act. These laws promote and protect commerce in the interest of grain producers, merchandisers, warehousemen, processors and consumers. They also promote a uniform, official inspection system for the orderly marketing of grain. This division also collects and disburses funds for nine commodity merchandising programs.

Commodity Services Program

The Commodity Services Program provides commodity councils with an organized procedure for collection and distribution of commodity checkoff funds for nine Missouri commodities (beef, corn, soybeans, rice, sheep and wool, wine, aquaculture, peaches and apples). The program is also responsible for conducting seven annual merchandising council elections and administers the Missouri Hay Directory, an online hay listing service.

Grain Inspection Services Program

The Grain Inspection Services Program is designated to officially inspect, grade and weigh all grains that have standards established under the United States Grain Standards. The program provides four primary services: official sampling to take a representative sample of grain from a

particular lot; official inspection to determine and certify the type, class, quality or condition of grain; weighing certification to supervise the loading, unloading and weighing of grain containers; and chemical analysis to determine the protein or oil content of grain and the existence of mycotoxins in grain.

Services are provided at inspection offices in Marshall, New Madrid and St. Joseph. The program is self-supporting and operates entirely on fees charged for inspection services performed.

Grain Regulatory Services Program

The Grain Regulatory Services Program protects the public interest by auditing grain warehouses and grain dealers to determine grain obligations and financial solvency. The program enforces the Missouri Grain Warehouse Law, the Missouri Grain Dealer Law and the United States Grain Standards Act, so producers are assured of storing or merchandising their grain with licensed, bonded, reputable and financially stable grain businesses. The program annually licenses approximately 200 warehouses and 400 grain dealers and conducts more than 900 audits and investigations.

Plant Industries Division

The Plant Industries Division comprises four bureaus, which together administer state and federal laws. These laws facilitate agricultural production and marketing, and provide consumer and environmental protection for Missouri citizens by regulating animal feeds, seeds and treated timber; providing necessary certifications for interstate and international shipment of agricultural and forest products; ensuring plant pest protection for crops and forests; inspecting for conformance to USDA grades for fresh fruits and vegetables; and regulating the use of pesticides.

Bureau of Feed, Seed and Treated Timber

The bureau administers the Missouri Commercial Feed Law, Missouri Seed Law and the Missouri Treated Timber Law. The feed law regulates the manufacturing, distribution and labeling of commercial feed products to ensure that livestock producers and pet owners receive the feed product guaranteed. In partnership with the FDA, the bureau provides inspection reports and regulation involved with preventing Bovine Spongiform Encephalopathy (BSE), provides labeling assistance and investigates complaints related to animal feed. The bureau also conducts both state and federal Good Manufacturing Practices (GMP) inspections of Missouri feed mills. GMP inspec-



CHRIS KLENKLEN
Director, Grain Inspection and
Warehousing Division



PAUL BAILEY
Director
Plant Industries Division

tions produce highly detailed reports that focus on feed mills licensed by FDA to mix medicated feeds. The bureau also tests for several toxins found in feed, which could affect on food safety.

The bureau regulates seed products through inspecting, sampling, testing and labeling. Products are reviewed to ensure they meet the label guarantees and comply with the USDA Seed Regulatory and Testing branch in regulating the interstate movement of seed.

The bureau is responsible for the licensure of all treated timber producers and dealers doing business within the state of Missouri and for regulations governing the quality and distribution of treated wood products.

Laboratories are maintained for analytical support to the seed, treated timber and commercial feed and other programs.

Bureau of Pesticide Control

The bureau administers laws for registration, distribution and use of pesticides. All pesticides sold and used in Missouri are regulated by the Missouri Pesticide Registration Act and the Missouri Pesticide Use Act. Bureau personnel inspect pesticides for proper labeling and registration and investigate claims of pesticide misuse. The Missouri Pesticide Use Act allows the bureau to certify commercial, noncommercial and private applicators and public operators. The act also provides for licensing pesticide dealers and pesticide technicians.

Bureau of Plant Pest Control

The bureau administers laws to control the introduction and spread of insect and disease pests of plants, and administers the Missouri Plant Law, which mandates controlling harmful insect pests and plant pathogens through early detection surveys, quarantines, nursery and greenhouse inspections and certification. The law also enables interstate and international shipments of Missouri

plants and plant products. Additionally, the bureau works to diminish the threat of exotic, invasive plant pests through outreach and education efforts.

As a service to Missouri beekeepers, the bureau works under the Missouri Apiculture Law to inspect and certify honeybee colonies. These procedures are required for interstate shipment of honeybees.

Bureau of Integrated Pest Management

The Integrated Pest Management (IPM) Bureau includes the Fresh Fruit and Vegetable Inspection, Noxious Weed and IPM in Missouri Schools programs. IPM strategies anticipate pest problems and prevent them from reaching economically damaging levels. The goal of the IPM program is to assist in reducing pesticide use through pest identification and surveys; increasing adoption of improved cultural management practices and strategic control methods; and overseeing the use of biological control agents. The program administers the noxious weed statutes as well as the appointment of Johnson Grass Control Board members in their respective counties. The bureau provides oversight for Missouri DriftWatch, a tool to enhance communications between specialty crop producers and pesticide applicators.

The Fresh Fruit and Vegetable Inspection Program assures buyers and sellers of this highly perishable product that commodities are graded and packed to comply to established USDA standards. Terminal market inspections confirm quality and grade of produce received by Missouri wholesale purchasers for distribution to retail outlets. Shipping-point inspections determine the quality and grade of Missouri-grown produce. Both types of inspections are provided upon request and at the expense of growers, shippers or wholesale purchasers. The program is a cooperative effort between the state and the USDA Agricultural Marketing Service.

Weights, Measures and Consumer Protection Division

As the chief consumer protection agency in the state, the Weights, Measures and Consumer Protection Division maintains surveillance of commercial weighing and measuring devices. The division promotes uniformity in laws, regulations and standards to achieve equity between buyers and sellers. Sales of products and services impacted by weights and measure laws represent more than 50 percent of U.S. gross national product, totaling over \$4.5 trillion.

The Missouri Weights, Measures and Consumer Protection programs are operated in ac-



RONALD HAYES
Director, Weights, Measures and
Consumer Protection Division

cordance with the National Institute of Standards and Technology. The division is also a member of the National Conference on Weights and Measures, ASTM International and the National Fire Protection Association.

Land Survey Program

The division's Land Survey Program provides information and resources for the accurate location of all private and public boundaries in Missouri. The program is responsible for the restoration and preservation of the original corner monuments established by the General Land Office for the U.S. Public Land Survey System. The division also maintains a records storage and retrieval system for all land survey records and geodetic data.

Device and Commodity Inspection Program

As required by Missouri statutes, device and commodity field personnel inspect large and small scales; grain hopper scales; taxicab meters; devices that measure time, fabric and grain moisture; milk for quantity determination; prepackaged merchandise; and method of sale of commodities. The program enforces the Missouri Egg Law and the Missouri Unfair Milk Sales Practices Law.

Petroleum/Propane/Anhydrous Ammonia Program

The program combines a variety of services. Under the program, petroleum dispensers, petroleum terminal meters and metered fuel delivery trucks are tested for accuracy. Service station pumps are also inspected for accuracy and safety. Metered propane delivery trucks are checked, and the storage and handling of anhydrous ammonia are monitored for safety.



LOWELL MOHLER
Chair
State Fair Commission



KEVIN ROBERTS
Vice Chair
State Fair Commission



BARBARA HAYDEN
Member
State Fair Commission



SHERRY JONES
Member
State Fair Commission



DR. JACK MAGRUDER
Member
State Fair Commission



JAMES MATHEWSON
Member
State Fair Commission



TED SHEPPARD
Member
State Fair Commission



CHRIS CHINN
Director of Agriculture
State Fair Commission

Metrology Program

The metrology program conducts tests, calibrates and certifies field standards for state agencies and private institutions. The state metrologist is the official keeper of Missouri's primary standards of mass, volume and length.

Fuel Quality Program

Fuel samples are collected by field personnel and submitted for testing. The petroleum laboratory analyzes gasoline, kerosene, heating oils and diesel fuel to ensure they meet state quality and safety standards.

Missouri State Fair

2503 W. 16th St., Sedalia 65301
Telephone: (660) 530-5600
www.mostatefair.com

Established in 1899, the Missouri State Fair is one of the oldest in the nation. The fairgrounds, which cover 396 acres in Sedalia (Pettis County), are open year-round, providing facilities for horse and livestock shows, art and craft festivals, camping, rallies and other events. During the annual fair held in August, visitors enjoy educational and



DON MCQUITT
Commissioner
Missouri State Fair



MARK WOLFE
Director
Missouri State Fair

recreational activities, a carnival midway and musical entertainment.

The Missouri State Fair continues to be the state's largest agricultural and tourism event, with exhibits showcasing livestock, row crops, horticulture and floriculture. The State Fair plays an important role in shaping Missouri agriculture, contributing to the state's economy and educating the public about the importance and necessity of agriculture. It features agribusiness exhibits and displays of Missouri-produced commodities.

The State Fair Commission, whose members are appointed by the governor, oversees the fair's operations.

State Fair Commission

Mohler, Lowell, (R), chair, Jefferson City, Dec. 29, 2017;

Roberts, Kevin, (D), vice chair, Hillsboro, Dec. 29, 2018;

Hayden, Barbara, (R), Sedalia, Dec. 29, 2017;

Jones, Sherry, (R), Dawn, Dec. 29, 2014;

Magruder, Dr. Jack, (D), Kirksville, Dec. 29, 2016;

Mathewson, James, (D), Sedalia, Dec. 29, 2019;

McQuitty, Don, (D), Sunrise Beach, Dec. 29, 2019;

Sheppard, Teddy (Ted) E., (R), Cabool, Dec. 29, 2012;

Chinn, Chris, director, Department of Agriculture.

Missouri Agricultural and Small Business Development Authority

The Missouri Agricultural and Small Business Development Authority promotes the development of agriculture and small business and works to reduce, control and prevent environmental damage in Missouri.

Available loans and grants include: Alternative Loan Program, Missouri Agribusiness Revolving Loan, Beginning Farmer Loan Program, Animal Waste Treatment System Loan, Single-Purpose Animal Facilities Loan Guarantee, Missouri Value-Added Grant, Farm to Table Grant, Missouri Value-Added Loan Guarantee, New Generation Cooperative Incentive Tax Credit, Agricultural Products Utilization Contributor Tax Credit, Family Farm Breeding Livestock Tax Credit, Qualified Beef Tax Credit Program, Missouri Meat Processing Facility Tax Credit, Livestock Feed and Crop Input Loan Guarantee.

The authority is administered by a seven-member commission, which is appointed by the governor and confirmed by the Senate. The director of agriculture serves as an *ex officio* member.

Forck, Kelly, (D), chairman, Jefferson City, June 30, 2011

Devlin, Karisha, (R), vice chairman, Edina, June 30, 2015

Jones, Sherry, (R), Dawn, June 30, 2011

Culler, Robert, (D), Hayti, June 30, 2014

Heitman, Morris, (R), Mound City, June 30, 2015

Bean, Jason, (R), Holcomb, June 30, 2018

Thiel, Billy, (I), Marshall, June 30, 2019

Chinn, Chris, director, Department of Agriculture, *ex officio* member.



JILL WOOD
Executive Director
Missouri Agricultural and
Small Business Development
Authority



JIM ANDERSON
Executive Director
Missouri Wine and Grape Board

Missouri Wine & Grape Board

The Missouri Wine and Grape Board is responsible for researching, developing and promoting Missouri grapes, juices and wine. The board is funded by a tax on all wine sold in Missouri.

Missouri wineries continue to refine their grape-growing and winemaking skills to offer distinct, quality wines. The Wine and Grape Board sponsors research and advisory programs at the Grape & Wine Institute.

Missouri has more than 1,700 acres of grapes. Missouri wineries produce more than 950,000 gallons of wine with an overall economic impact of \$1.6 billion. Many of the state's 120-plus wineries consistently take top honors in prestigious domestic and international competitions.

Hofherr, Peter, chair, St. James, Oct. 28, 2012;

Fahrmeier, Brandon, vice chair, Rocheport, president, Missouri Vintner's Association;

Dressel, Charles, Ladue, Oct. 28, 2012;

Koch, Linda, Platte City, president, Missouri Grape Growers Association;

Held, John, Hermann, Oct. 28, 2011;

Kirby, Matthew K., Higbee, Oct. 10, 2010;

Schmidt, Sarah, Baltimore Bend, president, Wine Marketing & Research Council;

Meyer, Ken E., Springfield, Oct. 28, 2012;

Ostmann, Barbara Gibbs, Gerald, Oct. 28, 2011;

Chinn, Chris, director, Department of Agriculture.

State Milk Board

The State Milk Board consists of 12 members, 10 of whom are nominated by the director of agriculture, appointed by the governor and confirmed by the Senate. The two remaining members of the board are from the state Department of Health and Senior Services and the Department of Agriculture.

Four of the appointed members of the board must be Grade A dairy farmers representing recognized producer organizations. Four appointees are active members of local health departments in the state. The two remaining appointees represent processor and consumer interests. No more than six of the 12 board members can be from the same political party.

The board administers milk inspection in relation to Grade A milk and milk supplies to ensure uniformity of procedures and interpretation of milk inspection regulations. The Grade A or fluid milk activities of the state are supported by revenue from inspection fees.

The Manufacturing Grade Dairy Program enforces sanitation and quality standards for manufactured dairy products and provides market testing of all milk at the first point of sale. Milk procurers, manufacturing plants, field superintendents, testers, graders, samplers and bulk milk truck operators are licensed by the State Milk Board.

Brandt, Alfred J., (R), Linn, Sept. 28, 2010;
Helbig, Gregory, (R), Springfield, Sept. 28, 2013;
Hickam, Dr. Linda, Department of Agriculture representative;



GENE WISEMAN
 Executive Director
 State Milk Board

Mahoney, Patricia, (D), St. Louis City Health representative, Sept. 28, 2010;
Mooney, Randy, (R), Rogersville, Sept. 28, 2011;
Owen, Thomas, (R), St. Louis County Health Department representative, Sept. 28, 2013;
Siebenborn, William, (D), Trenton, Sept. 28, 2009;
Winslow, Aaron, Health Department representative;
Vacancies (4).



Department of Conservation

2901 W. Truman Blvd., Jefferson City 65109
 Telephone: (573) 751-4115 / FAX: (573) 751-4467
www.mdc.mo.gov

The Missouri Department of Conservation (MDC), authorized in 1937 by an initiative process and statewide vote to amend the Missouri Constitution, was created by public demand for better management of the state's forest, fish and wildlife resources. The department is headed by the Conservation Commission, whose four members, no more than two of whom may belong to the same political party, are appointed by the governor with the advice and consent of the Senate. They serve with no compensation for staggered six-year terms.

The department's principal sources of revenue are receipts from the sale of hunting and fishing permits and the one-eighth of one percent conservation sales tax. The conservation sales tax was approved as a constitutional amendment through a citizen initiative process and statewide vote in 1976. Funds are also received, primarily on a matching basis, from federal aid provisions of the Wildlife Restoration, Sport Fish Restoration Act and Cooperative Forestry Assistance Act. The department receives no state general revenue funds.

The department's mission is to protect and manage the forest, fish and wildlife resources of the state; and to facilitate and provide opportunities for all citizens to use, enjoy and learn about these resources. The vision is that the department shall be a forward-looking agency, implementing solid core values that ensure integrity and trust; using adaptive learning and creative thinking; embracing technology; and providing superior public service. The department seeks to be the national leader in forest, fish and wildlife management, proactively advancing its mission through understanding natural resource and social landscapes.

The mission and vision are accomplished using a set of values that include: excellent public service; believing all citizens are important; providing open communication; offering opportunities for Missourians to partner; ensuring fairness, objectivity, sound science, integrity and accountability to guide actions; and knowing employees are the department's most important asset. The department works to advance conservation by being results-driven, working as a team, serving as ambassadors for conservation and living out the conservation ethic through actions.



DON C. BEDELL
 Member
 Conservation Commission



MARILYNN J. BRADFORD
 Member
 Conservation Commission



DAVID W. MURPHY
 Member
 Conservation Commission



NICOLE E. WOOD
 Member
 Conservation Commission

Conservation Commission

Bedell, Don C., (R), Sikeston, July 1, 2021;
Bradford, Marilyn J., (I), Jefferson City, July 1, 2019;
Murphy, David W., (D), Columbia, July 1, 2019;
Wood, Nicole E., (R), Bonne Terre, July 1, 2023.

Director's Office

The Conservation Commission appoints the department director who, along with three deputy directors, directs programs and activities through the divisions of administrative services, design and development, fisheries, forestry, human resources, outreach and education, private land services, protection, resource science and wildlife. In addition to division assignments, the deputy directors provide leadership for projects and initiatives through partnerships, federal aid coordination, the policy coordination unit and the information technology unit. The Policy Coordination Unit serves the director's office, divisions and regions by coordinating policy, strategic planning, environmental and cultural resource reviews, public involvement and surveys, and river basin management. Information Technology Unit serves the director's office, divisions



SARA PARKER PAULEY
Director



TOM DRAPER
Deputy Director



JENNIFER BATTSON WARREN
Deputy Director



AARON JEFFRIES
Deputy Director



TODD SAMPELL
Assistant to the Director



RHONDA MAPLES
Executive Assistant to the
Director / Commission Secretary



JENNIFER FRAZIER
General Counsel



LISA WEHMEYER
Internal Auditor

and regions by providing technology planning, systems research and design, customer technical support and administers voice and data network operations. The director also supervises the general counsel, internal auditor and an assistant to the director for operational excellence.

Regional Offices

The department has two administrative units and eight regions. The Missouri River Unit includes the Central, Kansas City, Northeast and Northwest regions. The Ozark Unit includes Ozark, St. Louis, Southeast and Southwest regions. A regional service center in each region, in addition to other offices, nature centers, staffed shooting ranges and interpretive centers, provides close-to-home opportunities for Missourians to participate in conservation programs and services. Regional offices are located in Columbia, Lee's Summit, St. Joseph, Kirksville, West Plains, St. Charles, Cape Girardeau and Springfield.

Administrative Services Division

The administrative services division provides administrative support through five units: finan-

cial services, permit services, fleet services, flight services and general services.

The financial services unit administers all financial activities of the department. It maintains a liaison with the state treasurer, state auditor, Office of Administration and Department of Revenue. It is responsible for revenue collection, accounts payable, accounting, budget and payroll. Revenue from the conservation sales tax, hunting and fishing permits, federal reimbursement, timber sales, publications and surplus property is received and deposited in the state treasury for department programs.

The other units are responsible for: management, operation and purchasing of the department's fleet; management of aircraft operations; inventory control; repair and disposition of vehicles, marine and other mechanical equipment; operation of a distribution center and warehouse for publications, products and media loan services; operation of printing, mailing and sign production services; the distribution of hunting and fishing permits statewide for sale to the public; and purchasing services.

Design and Development Division

The design and development division provides engineering, architecture, land surveying, construction, quality control and facility maintenance services to develop, maintain and manage the department's infrastructure and to implement and administer capital improvement projects.

Infrastructure and capital improvement projects include boat accesses, docks, roads, parking areas, office and storage buildings, fish hatcheries, fishing lakes and ponds, nature centers, shooting ranges, trails, wetlands and other projects. The division provides engineering and architectural designs that apply sound engineering principles to the design of conservation projects and public-use facilities that are in harmony with the environment and enhance the enjoyment of Missouri's natural resources. The division provides: land surveying; ongoing renovation, repair and maintenance; facility maintenance, including grounds maintenance, grading of parking areas and entry roads, cleaning boat ramps and maintenance of privies, boat docks and other infrastructure; and coordinates and obtains regulatory environmental permits and cultural clearances for construction and management activities involving soil disturbance on public lands owned and managed by the department.

The division also administers the department's County Aid Road Trust Fund (CART) program that assists county and other governmental units with road maintenance to ensure public access is available to department areas.

Fisheries Division

The fisheries division provides fisheries and aquatic resource expertise and management efforts. Responsibilities include four warm water and five cold water hatcheries; administering a Stream Unit program that includes over 4,435 active "Stream Team" citizen groups; monitoring and maintaining the quality of Missouri's aquatic resources; managing public fisheries resources for quality fishing; providing technical stream and lake management advice to private landowners and other public agencies; and providing and assisting with public information and education programs.

The four warm water hatcheries rear and coordinate the stocking of about 8 million fish in public waters, suitable private lakes and waters used for special fishing events and aquatic resources education. Methods are also developed for rearing endangered species. The five cold water hatcheries (Bennett Spring, Maramec Spring, Montauk, Roaring River and Shepherd of the Hills) rear and coordinate the stocking of about 2 million trout in public waters.



CYNDI VOSS
Administrative Services
Division Chief



JACOB CAREAGA
Design and Development
Division Chief



BRIAN CANADAY
Fisheries Division Chief



LISA ALLEN
Forestry Division Chief

The division directs and administers fisheries programs, develops and refines regulations, works on the acquisition and development of public fishing and boat access areas, administers the Community Assistance Program and Corporate and Agency Partnership Program, administers federal aid grants, coordinates angler recognition programs, develops and revises technical and popular written materials and distributes a weekly fishing report during the fishing season.

Missouri has more than 975 public lakes with approximately 281,450 acres of surface water, 486 miles of the Mississippi River, 553 miles of the Missouri River, about 110,000 miles of permanent and intermittent streams, and 500,000 private impoundments. These waters support rich and diverse aquatic communities that are used, enjoyed and appreciated by millions of people each year. Fishing is one of the most popular and economically important uses of these waters. Each year, nearly 1.1 million anglers in Missouri generate more than \$1 billion of economic impact in the state.

Forestry Division

The forestry division provides management and protection of the state's forest resources to

have healthy and sustainable forest and woodland communities on both public and private land. Forestry programs assist forest landowners and forest industries with practices designed to: ensure healthy and sustainable forests; ensure the proper management and sustainability of public forest lands; control and reduce the impact from major infestations of forest insects and diseases; work with communities to develop sustainable community forestry programs; and improve rural fire protection throughout the state.

Each year, technical assistance is provided by the division to private woodland owners. These services are available statewide and include tree selection and planting advice, forest management plans and recommendations, forest products utilization and marketing assistance and wildlife management recommendations. The forest health protection program ensures the continuing health of forest resources through survey and detection, pest and control evaluations and public information. The division also provides training for loggers to encourage the sustainable harvest of Missouri's forests.

The division manages more than 440,000 acres of public forest land. Forest management benefits include biodiversity, watershed protection, wildlife habitat, forest products and recreational opportunities. To encourage forest and wildlife plantings, 3 million seedlings of more than 60 different tree and shrub species are produced at the George O. White State Forest Nursery each year to fill requests from Missourians. Every fourth-grade student in the state receives an Arbor Day seedling produced at the nursery.

The division provides assistance to communities through the Tree Resource Improvement and Management (TRIM) program, which provides funds to implement community forestry programs, including tree establishment, maintenance and care. Special consideration has been given to communities that have sustained significant damage from natural disasters and invasive pests.

In addition, the division assists more than 837 volunteer rural fire departments to suppress approximately 3,000 wildfires annually, which burn forest and grassland. Technical assistance, training and federal excess equipment are available at no cost to cooperating rural fire departments. Grants, supported in part by the U.S. Forest Service (USFS), are available to rural fire departments on a competitive basis. A rural forest fire equipment center is located in Lebanon. The center acquires and distributes federal excess property to rural fire departments for use in fire suppression activities. "Operation Forest Arson" is a program to combat the high number of arson-caused wildfires. This program is combined with



TOM NEUBAUER
Human Resources
Division Chief

the Smokey Bear wildfire prevention campaign to educate school children.

In Missouri, there are about 15.5 million acres of forests, or 35 percent of the land area. Approximately 80 percent of the forested land is the oak-hickory type, 6 percent is shortleaf pine and oak-pine types and the remainder is in cedar and bottomland hardwoods. Over 83 percent of forests are privately owned by about 359,000 individual owners. Missouri's forests support a large forest products industry with about 1,000 manufacturing plants producing lumber, railroad ties, cooperage, cedar and walnut items (including gunstocks and veneer), charcoal and other products. Missouri leads the nation in the production of charcoal, cooperage barrels, cedar novelties, gunstocks, walnut bowls and walnut nutmeats. The economic impact of the forest industry and wood products in Missouri is \$9 billion annually.

Human Resources Division

The Human Resources Division provides services that help the department attract and retain a diverse and dynamic workforce, including recruitment and selection; administering salary and fringe benefits programs; overseeing a comprehensive group life, medical, accidental death and dismemberment and dependent life insurance program; maintaining official employee documents and records through a human resources information system; and managing a safety program, including worker's compensation. The division also monitors compliance with employment practices relating to affirmative action, American's with Disabilities Act (ADA) and drug testing; provides employee training and development programs; administers employee assistance and wellness activities; and assists with disciplinary and grievance processes. A workforce council implements programs to increase the department's efforts to experience the benefits of a diverse workforce.

Outreach and Education Division

The Outreach and Education Division helps Missourians learn to conserve and enjoy Missouri's forests, fish and wildlife resources through focused education, interpretation and outreach efforts. The division develops, coordinates and implements education curriculum, materials and programs; public relations, news and marketing; hunter education; print, image and digital media; exhibits; nature and interpretive centers; shooting ranges; hands-on and indirect learning opportunities; and volunteer programs.

The Missouri Conservationist magazine is published monthly and is free to adult Missourians. The magazine has been published since 1938. The monthly circulation is about 500,000. A children's magazine, Xplor, is published every other month. The division coordinates the department webpage information, www.missouriconservation.org, which includes an online Conservation Atlas with maps and information about department areas. Other information includes tips for getting outdoors, hunting and fishing reports, conservation videos, the Missouri Conservationist magazine and news online, a calendar of events, links to special programs such as "Grow Native!" and "No MOre Trash!" and the ability to purchase hunting and fishing permits online. Through many free publications, Missourians can also learn about subjects as diverse as how to fish, hunting regulations or animal identification. A Natural Events Calendar, books and DVDs are available at nature centers, through a catalog or online.

There are nature and education centers in Blue Springs, Jefferson City, Kirkwood, Springfield, Cape Girardeau and Winona, and visitor centers in Taney, St. Charles and St. Louis counties that offer unique nature exploration programs. The Discovery Center, located in the heart of Kansas City, features workshops offering hands-on instruction to school groups and individuals in a building that highlights energy-efficient design.

The division develops and makes available conservation education programs, including "Discover Nature-Schools," which helps students get outside to experience hands-on learning in nature close to home. Instructional units are provided at no cost, which meet testing needs and are combined with grants for field trips and instructional materials to complement the national "No Child Left Inside" effort. Additional units provide focused conservation information for other grade levels. The division delivers conservation education to public, private and parochial schools and colleges, as well as youth leaders and community leaders.

Opportunities for citizen involvement include "Missouri Master Naturalists," which is a community-based, adult natural resource education and volunteer program sponsored by the Department of Conservation, the University of Missouri Extension program and the University of Missouri College of Agriculture, Food and Natural Resources.

The division also teaches Missourians skills to enjoy the outdoors safely and responsibly. Outdoor skills specialists work to give Missourians of all ages direct experience in nature-based activities such as fishing, hunting and archery. The "Missouri National Archery in the Schools Program (MoNASP)" is supported by the department with the help of the Missouri Conservation Federation to bring archery to schools statewide. Other programs called "Discover Nature-Families" and "Discover Nature-Women" help Missourians learn a variety of skills to enjoy the outdoors. The division coordinates a team of volunteers to provide hunter education training, which is mandatory for all persons born on or after Jan. 1, 1967, as a prerequisite to the purchase of firearms hunting permits; about 25,000 students receive training each year.

Shooting ranges administered by the division provide hunters a safe place to practice and develop outdoor skills. Five staffed shooting range and outdoor education centers and more than 75 unstaffed ranges (including both firearms and archery ranges) provide Missourians with opportunities to practice firearm and archery skills. Programs offered at the staffed ranges help educate new hunters.

Private Land Services Division

The private land services division helps Missouri landowners achieve their land use objectives in ways that enhance forest, fish and wildlife conservation. Private landowners own about 93 percent of the land in Missouri. The division promotes the wise use of forests, fish, wildlife and natural communities through voluntary participation, information, financial assistance and partnerships.

The health of Missouri's forest, fish and wildlife resources depends on the stewardship of Missouri landowners. The division provides technical assistance and tailors management recommendations to the goals of the landowner and site-specific natural resource needs. Assistance is provided to communities, including urban developers, homeowners, city and county planners and others to address natural resource protection and management in developed areas, as well as in areas under development. Wildlife damage control biologists provide assistance to landowners experiencing damage to their property caused by wildlife.

The division develops partnerships with state and federal agencies, commodity groups, agribusinesses and conservation organizations. Partnerships with the Natural Resources Conservation Service and Farm Service Agency integrate forest, fish and wildlife considerations into implementation of Farm Bill programs. To complement funding available through federal programs, the department offers cost-share to landowners for implementation of select natural resource management practices.

Protection Division

The protection division is responsible for enforcement of the Wildlife Code of Missouri and related statutes on both private and public lands. Uniformed Conservation Agents are assigned to each county in Missouri and represent the department in a wide variety of programs.

Agents are licensed as peace officers to enforce all state laws on lands owned, managed or leased by the department. Agents are also commissioned by the U.S. Department of the Interior to enforce federal fish and wildlife laws. Agents administer the hunter education program in their local area. Agents provide conservation information and education through newspaper articles, adult and youth meetings, exhibits, clinics, radio and television programs and other media. The division helps to provide basic information on forest, fish and wildlife management, assists with landowner assistance programs and conducts surveys and special field studies.

Agents are the primary contact for landowners with poaching or trespassing problems and are often contacted about nuisance wildlife issues.

The division works with the Conservation Federation of Missouri to administer the Operation Game Thief, Operation Forest Arson and Share the Harvest programs. Operation Game Thief provides an avenue for concerned citizens to report poaching through a centralized toll-free hotline: (800) 392-1111. Rewards for information leading to the arrest of violators are available. Since the inception of this program in 1982, over 7,800 arrests have been made with information supplied by concerned citizens. This program has been shown to be an effective means of public awareness and involvement in protecting the natural resources of Missouri.

Share the Harvest, a program where hunters donate deer meat to those less fortunate through established charitable organizations, has received over 3.4 million pounds of deer meat for Missouri citizens. Hunters who donate their entire deer receive a reduction in the price of processing, which is paid to the processor by the Missouri Conservation Federation, a private citizen's orga-



BILL WHITE
Private Land Services
Division Chief



LARRY YAMNITZ
Protection Division Chief

nization. In some cases, local organizations provide additional funds for processing so there is no cost to hunters who wish to donate deer.

Resource Science Division

The resource science division provides the science-based information needed to conserve, appreciate and effectively manage the living natural resources of Missouri. The division is organized around systems and functions, rather than traditional disciplines, and delivers management assistance through a series of field stations. The systems include terrestrial and aquatic systems, along with science, technology and policy support, geographic information systems (GIS), environmental health and wildlife disease coordination, human dimensions and biometrics, and the Natural Heritage Program. Field stations include a grasslands systems field station in Clinton, a forest systems field station in West Plains, a big rivers and wetlands systems field station in Jackson, an agricultural systems field station in Kirksville and the Missouri River field station in Chillicothe. A Conservation Research Center is located in Columbia.

The terrestrial systems work includes researching and evaluating plant and animal habitat relationships, monitoring population status and developing harvest and species management recommendations for statewide populations of deer, furbearers, turkey and migratory birds. Specialized projects monitor wildlife and plant diversity, population changes and forest silviculture and others seek to understand ecological processes to better manage wetlands, forests, grasslands and agricultural habitats.

Aquatic and big river systems work includes researching and evaluating fisheries management, fish communities, watersheds, stream systems, interactions among predators and prey in reservoirs and streams, and monitoring aquatic species of concern including fish, freshwater

mussels and crayfish. Environmental health staff ensures the health of Missouri's fish and wildlife resources through research, monitoring, and pollution and fish kill investigation efforts and also conducts monitoring of water quality and its impacts on aquatic life, biodiversity and aquatic habitat.

Wildlife disease coordination is led by the state wildlife veterinarian who provides expertise for management and research of wildlife diseases and develops methods for the prevention, control and/or possible eradication of wildlife diseases in Missouri. The state wildlife veterinarian serves as liaison on disease issues with other local, state, and federal agencies and organizations

Human dimensions and science, technology and policy support work includes post-harvest hunter and angler surveys, attitude surveys and public-use surveys to understand the opinions and attitudes of Missourians. This information, combined with biological information and natural resource economics data, informs management decisions. The GIS program uses geospatial technology and products to support natural resource decisions, archive the processes, evaluate results and train users. Biometricians ensure statistically sound study designs and the use of appropriate statistical techniques to analyze and interpret complex natural resource questions.

The Natural Heritage Program provides expertise for management and research on high-priority plants and animals and maintains the Heritage Database. The Natural Heritage Program tracks the status and location of 1,230 species and natural communities of conservation concern, with ongoing documentation and mapping. These data are used in the department and by federal and state agencies for recovery efforts, environmental reviews, conservation planning and management efforts.

Wildlife Division

The wildlife division actively manages and restores Missouri's plants, animals and habitats for the use and enjoyment of present and future generations. The division manages over 538,000 acres, which is about one-half of department-managed lands. The division provides technical advice for wildlife and habitat management to other agencies, organizations, communities, industries and private landowners.

The division administers the department's endangered species, invasive species, natural community management, Natural Areas, Missouri Comprehensive Conservation Strategy and other state and national wildlife initiatives. The division assists with the development of regulations for public use of department-managed lands and statewide wildlife management. The division as-



MIKE HUBBARD
Resource Science Division Chief



JASON SUMNERS
Wildlife Division Chief

sists with research and monitoring projects that inform regulation changes and improve wildlife and habitat management practices. The division promotes active citizen involvement in conservation and outdoor recreation and connects urban and rural citizens with opportunities to appreciate and enjoy Missouri's wildlife and their habitats.

The division's public land management activities accommodate public recreation opportunities through the active management of wildlife and their habitats. The division maintains more than 285 miles of trails and administers numerous managed hunts, including special opportunities for youth and hunters with disabilities. Wildlife habitat management on public lands provides environmental benefits for all citizens by maintaining the ecological health of Missouri forests, prairies, glades, wetlands and streams. Healthy ecosystems are necessary to produce healthy and sustainable forest, fish and wildlife resources. They also contribute to high water quality, groundwater recharge, air quality, soil erosion control, watershed protection and the economy. In Missouri, approximately 576,000 individuals hunt and 1.7 million view wildlife. Missourians and non-residents spend more than \$2.6 billion annually related to fish and wildlife recreation. These expenditures generate \$4.7 billion annually in economic impacts in Missouri.



Department of Corrections

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The Department of Corrections is an agency dedicated to public safety through the successful management and supervision of offenders on probation, in prison and on parole. The department's responsibility is to administer the sentence set by the court in ways that promote public safety at the lowest cost to taxpayers. Offenders assigned to the department are successfully managed by ensuring they are supervised at the correct custody or supervision level. A cadre of over 11,000 well-trained correctional professionals committed to the vision, mission, values and professional principles of the department assess each offender's criminal history, evaluate community and institutional conduct and enforce court orders and department rules. This mixture of ongoing assessment, classification, referral-to-supervision strategies and assignment to basic habilitation interventions are several of the key methods used to promote sober, responsible, productive and law-abiding behavior. When offenders are held accountable for their behavior and responsible for their actions, the public's safety is enhanced.

In all, the department is responsible for the care, custody and supervision of more than 90,000 adult offenders in Missouri. On Nov. 3, 2017, there were 32,933 offenders confined in Missouri's 21 correctional facilities, and the department was supervising 15,687 parolees and 42,063 probationers across the state. In addition to the correctional facilities, the department operates a transition center and community supervision centers.

There are four divisions within the department. The management of felons and selected misdemeanants committed by the court are divided between the Division of Probation and Parole and the Division of Adult Institutions. The Division of Offender Rehabilitative Services provides program services to felons assigned to probation, parole or prison. All staff-related activities and special program services are provided through the Division of Human Services.

The department utilizes strategic planning to promote continuous improvement and excellent customer service at all levels of the organization.



ANNE L. PRECYTHE
Director



MATT STURM
Deputy Director

This commitment to continuous improvement ensures offenders under the supervision of the Department of Corrections are assigned to the correct custody classification and receive those services that reduce criminal behavior and promote long lasting public safety through a measurable reduction in recidivism and revocation.

The strength of the Department of Corrections is found in the women and men who serve around the clock to ensure that offenders are supervised at the most appropriate level with the greatest care for public safety. To assist staff in their challenging work, the department has developed policies and procedures based on statutes, case law and the best practices in the field.

Sometimes overlooked are the line staff and supervisors dedicated to providing quality correctional supervision to offenders. Working together, these units of probation and parole officers, correctional officers, clerical staff, cooks, substance use disorder counselors, caseworkers, maintenance workers, teachers, treatment staff and others blend into a team that holds offenders accountable for their behavior and responsible for their actions. Through a combination of supervision strategies and classification criteria, offenders are supervised in ways that address public safety concerns while meeting the needs of the offender.

Supervision levels in the community range from intensive to minimum supervision of offenders, to community corrections programs, such as electronic monitoring and residential facilities. Community supervision centers provide additional supervision and treatment for at-risk offenders. In the prisons, there are three custody levels: minimum, medium and maximum. Using objective criteria to establish supervision and custody levels ensures offenders with corresponding need and disposition are supervised and confined safely and securely with appropriate programming.

The employees of the Missouri Department of Corrections are among the finest in the field of corrections. They are active in their local commu-

nities both in developing professional relationships with citizen groups and maintaining their role as citizens building strong communities. The department takes its responsibilities seriously and is committed to making Missouri a safe and secure place for its citizens and visitors.

Offender Management

Risk management is the process of classifying offenders according to the risk they currently present to the public so as to assign them to the institutional custody or community supervision level that best monitors their conduct. Department staff members evaluate and intervene as necessary to ensure offenders are managed in ways that best promote public safety in accordance with the sentence of the court.

Risk management is accomplished in a variety of ways. Sentencing assessment reports assist the court in determining sentencing options. Individualized institutional treatment programs for substance use disorders, sex offenders and others who experience mental health or other special problems provide offenders with the necessary skills for successful reintegration into society. Supervision strategies such as intensive specialized programming, electronic monitoring, community supervision centers, day reporting centers and residential facilities provide offenders with a structured environment for increased supervision. Restorative justice programming in institutions and field offices allow offenders an opportunity to repair the harm their crimes have caused individual victims and their communities. The institutional classification system ensures felons in prison are confined at custody levels that maintain facility security and public safety.

Office of the Director

The director of the Missouri Department of Corrections is charged with shaping legislation, formulating policies and procedures and keeping the public informed in order to effectively and efficiently guide and implement objectives and goals that increase the public's safety. Included in the Office of the Director are units that participate in these endeavors, notably Victim Services, Office of Professional Standards, Legal Services, Budget and Research, Reentry Services, Emergency Preparedness/Workplace Violence, Legislative/Constituent Services and Public Information.

Office of Professional Standards

The Office of Professional Standards, which reports directly to the department's director, is charged with examining department operations as it relates to employee conduct and professionalism and the department's compliance to the Pris-



DAVID EDWARDS
Director, Research, Planning
and Process Improvement



MATT BRIESACHER
Director
Office of Professional Standards

on Rape Elimination Act (PREA). This is accomplished through three units within the Office of Professional Standards known as the Civil Rights Unit, Employee Conduct Unit and PREA Unit.

The Civil Rights Unit conducts all investigations into allegations of discrimination, harassment, retaliation and unprofessional conduct. The unit also is responsible for conducting statewide training for all employees, recruitment efforts and any outreach to employees who feel they have been subjected to discrimination, harassment, retaliation or unprofessional conduct.

The Employee Conduct Unit conducts all investigations into employee violations of policy and procedure, which may include but are not limited to, unexpected offender deaths, suicides, potential homicides, theft, over-familiarity between an employee and an offender, contraband and accessing of confidential records. Law enforcement may assist in certain investigations and cases.

The PREA Unit is responsible for developing, implementing, investigating and overseeing the agency's efforts to comply with the PREA standards in all of its facilities.

Budget Unit

The Budget Unit is responsible for developing, preparing and presenting the department's annual budget request. Budget staff coordinate with the department's operating divisions to determine the resources required to implement agency programs and strategies. The unit then develops funding requests that accurately reflect the department's strategic planning goals and objectives. Through analysis of research data on program outcomes and population trends, the unit provides guidance on ways to use department resources more effectively and efficiently. The Budget Unit presents the budget request to the governor's office and then works closely with the General Assembly to provide information during

the appropriations process. This unit also coordinates fiscal note responses for the department.

Research, Planning and Process Improvement Unit

The Research, Planning and Process Improvement Unit is responsible for providing research data and analysis to support the entire Department of Corrections. The unit tracks population growth of all offenders and maintains statistical data required for the evaluation of department programs and trends. The unit provides research information required to support the strategic planning process and all departmental decision-making. The unit also provides research and survey data to agencies within and outside state government and reviews outside research requests.

Planning

The Planning Section provides organizational development assistance in the preparation of the department's strategic plan and oversees the monitoring of strategies and performance measures associated with the strategic plan to ensure success. The Planning Section also facilitates departmental teams that work on process improvement, problem-solving and customer satisfaction projects.

The Federal Grants Unit is responsible for obtaining, monitoring, managing and disbursing all federal funds obtained through grants to the department. This section pays all bills and salaries for federal programs in which the department participates. The Federal Grants Unit prepares financial and progress reports for all department grants.

Reentry Services, Restorative Justice and Women Offender Programs

Missouri was chosen as one of the first two states to implement a model created by the National Institute of Corrections called the Transition from Prison to Community Initiative (TPCI). This initiative was the impetus for the development of the Missouri Reentry Process (MRP), which is a system of resources, programs and partnerships designed to decrease offender risk and enhance offender self-sufficiency to improve public safety. The Reentry Unit manages a number of programs and initiatives related to the MRP and provides offender reentry assistance and direction to divisions within the Department of Corrections, partnering agencies and the community. The purpose of this assistance is to empower professionals and community members to better assist the offender population with their reintegration to the community. The Women Offender Program was established to ensure accountability, reliability and



JOE EDDY
Director
Budget



RANDY FOCKEN
Reentry Services

continuous improvement in meeting the department's commitment to provide gender-specific resources and interventions to women incarcerated or under probation or parole supervision. The Department of Corrections understands the value of partnership and works closely with the state level MRP Steering Team, the 20 local MRP Steering Teams and various other state and community agencies, organizations and faith-based groups.

The Reentry Unit also provides oversight and support to the Department of Corrections' restorative justice efforts. Through restorative justice initiatives, offenders assist victims and victimized communities as part of their sentence to prison. Restorative justice holds the offender accountable and provides a means for them to repay their debt to the victim and the community. These initiatives also provide the offender an opportunity to leave the system with an improved attitude and sense of belonging, as well as strengthened social bonds that serve as the foundation of communities. Through the efforts of offender volunteers, not-for-profit agencies and victims statewide receive reparative products and services. Examples include donation of quilts, fruits and vegetables harvested from inmate gardens, wooden toys, refurbished bicycles, etc. to organizations such as the Salvation Army, children's hospitals, senior citizen homes, schools, KidSmart, Newborns in Need, Head Start, Boys and Girls Club, Veterans Administration hospitals, homeless shelters and many more. In addition, many offenders attend Impact of Crime on Victims classes (ICVC), which help offenders develop sensitivity and respect toward victims that helps prevent further victimization.

Emergency Preparedness/Workplace Violence

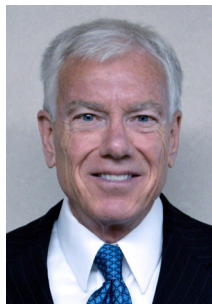
This section is responsible for writing, reviewing and revising departmental policies and procedures related to emergency preparedness, disaster planning and response. This includes the oversight of department emergency preparedness



KIMBERLY EVANS
Victims Services Coordinator



ISAAC AMON
Legislative / Constituent Services



RICHARD WILLIAMS
General Counsel



CARI COLLINS
Human Services Director

with mitigation planning, monitoring training programs and evaluating emergency exercises at worksites to prepare all staff to respond to emergencies efficiently and effectively.

This section also serves as the liaison to the State Emergency Management Agency (SEMA), which includes responding to SEMA when an emergency dictates activation. Participation in SEMA sponsored committees and training sessions representing the Department of Corrections and participation in statewide emergency exercises is expected as well.

Coordinating the Department Workplace Violence Program, including development and review of department procedures for program management and Peer Action Care Teams (PACT), is also handled by this section. Additional responsibilities include: developing, revising and coordinating training for PACT members (peer responders); mobilizing PACT when appropriate; receiving and responding to calls regarding workplace violence and critical incidents; assisting with Employee Assistance Program (EAP) referrals; and critical incident stress debriefing at worksites.



SUSAN PULLIAM
Chief Financial Officer



COLLEEN DOWD
Planning Section Manager

Legislative/Constituent Services, Public Information and Victim Services

These three sections of the Office of the Director provide and coordinate information to specific audiences concerning the department and its divisions.

The Legislative/Constituent Services Office processes offender-related inquiries from legislative offices, offender families and the public. Through a customer-focused approach, the office provides information about specific offenders and education about the department's policies, procedures and practices. This office also responds to inquiries from legislators and other interested parties about the department's operations and the potential impact of proposed legislation.

The department's Public Information Office responds to inquiries from the news media and

the general public. The office responds to dozens of media calls and inquiries each week. The office also produces department publications and videos. It promotes activities and handles updates to the department website. The unit develops organizational plans to improve internal communication and has implemented a media outreach plan for interviews designed to promote department programs and activities.

The department's Office of Victim Services (OVS) was established to ensure core services and accurate and timely information are provided to Missouri's crime victims. The OVS provides notification of changes in an offender's status to victims of crime in accordance with 595.209, RSMo. The OVS enhances accessibility to department operations including parole hearings, victim impact statements for the Parole Board's consideration and reasonable protection from offenders or others acting on behalf of the offender. The OVS provides services including notification, crisis intervention, support and referrals to approximately 19,000 registered victims of crime. Upon the request of the victim, OVS staff will provide accompaniment to parole hearings and provide support to families of homicide victims during an execution.

Division of Human Services

The Division of Human Services consists of the Office of Personnel, Training and Employee Development, Employee Health and Safety, Religious and Spiritual Programming, Volunteer and Intern Programs, Planning, Fiscal Management, Offender Financial Services and General Services. This division provides support to the other divisions of the department. A professionally trained workforce, where safety and wellness is practiced as a part of the job, is essential to carrying out the vision, mission, values and professional principles of the department. The Division of Human Services is tasked with training and equipping the employees of the department for success and, improving the work environment of employees. Strategic planning and fiscal management are essential to support the operation of the department. Additionally, the division has oversight of the institutional food operations, major new construction and maintenance projects, the management of the vehicle fleet and the Central Region's business office and warehouse functions.

Fiscal Management Unit

The Fiscal Management Unit oversees the implementation and maintenance of a variety of complex accounting systems that provide essential fiscal oversight, support and assistance to correctional institutions, probation and parole district offices and Missouri Vocational Enterprises. The unit's primary responsibility is to ensure the accountability and transparency of the state resources entrusted to the department. This is accomplished through the efforts of skilled and experienced staff in the areas of Purchasing, Accounting and Internal Auditing. The unit also serves as the department liaison with the Office of Administration, the state auditor's office, the state treasurer's office and the Department of Revenue.

Offender Financial Services

Offender Financial Services provides fiscal oversight, support and assistance to the offender population by managing the offender canteen and offender banking system. The offender banking system is used to maintain offenders' personal funds, savings accounts, savings bonds and liabilities owed to other entities. The system is also used to process offender payroll and accounts receivable. Each institution operates an offender canteen offering approved products for sale to offenders with revenues used for the benefit of offenders in the areas of recreation, religion or educational services.



JIM WISEMAN
Chief of Staff Training



GALE BAILEY
Employee Health and Safety



DWIGHT POLITTE
Office of Personnel Director



GIL LONG
Offender Finance Officer

Planning Section

The Planning Section provides organizational development assistance in the preparation of the department's strategic plan and oversees the monitoring of strategies and performance measures associated with the strategic plan to ensure success. The Planning Section also facilitates departmental teams that work on process improvement, problem-solving and customer satisfaction projects.

Training Academy

The Training Academy develops, coordinates and delivers pre-service, in-service and management/supervisory training to staff in each of the department's divisions. The academy consists of 53 full-time staff and a cadre of part-time volunteer trainers who perform their duties in one of the department's three regions: Central, Eastern and Western. The academy promotes personal growth, professional development and imparts the departmental vision to all staff members to help them achieve the short- and long-term goals of the agency. To this end, the regions conduct pre-service basic training courses for all new corrections officers, non-custody staff and probation and parole officers. In addition, more than 1,000 in-service and management courses are present-

ed annually. The academy is also responsible for probation and parole safety training and a variety of other certification programs. The academy designs and develops all departmental curricula.

Employee Health and Safety

This section addresses job-related health and safety concerns with a focus on control of infectious diseases. It also oversees and implements occupational safety concerns, coordinates the department's "Early Return to Work Program" and promotes employee wellness activities. The department's Employee Drug Testing Program is coordinated through this unit.

Office of Personnel

The Office of Personnel ensures the department's compliance with state personnel law, establishes and maintains the department's position classification system, and serves as a liaison with the Office of Administration-Division of Personnel. This office also administers the personnel functions of the department: hiring, promotion, compensation, performance appraisal, personnel records maintenance and related personnel activities and provides assistance to managers and supervisors in these areas.

Volunteers and Interns

Volunteers serve throughout the department and are recognized as non-salaried staff. They receive an orientation to the department, training and supervision by department staff. Volunteers provide a variety of services and programs in areas such as substance use disorder, recovery support, literacy, tutoring, parenting, anger management, employability skills and religion. Volunteers provide incarcerated offenders the opportunity to participate in community organizations including: NAACP, Vietnam Veterans, Kiwanis, Toastmasters, American Legion and other such organizations.

This section also coordinates student internships from various educational institutions and colleges around the state. The Volunteer Section coordinates the involvement of representatives from other state agencies, community organizations and individuals in providing reentry services and programs to incarcerated offenders.

General Services

General Services is responsible for the purchasing, storage and distribution of commodity food items to the department's institutions statewide from two regional warehouses. This section also oversees the operations of institutional food service, including regional cook-chill facilities, major new construction and maintenance projects within



DORIS FALKENRATH
Coordinator
Volunteer Services



JAY EDWARDS
Manager
General Services

the department and management of the statewide departmental vehicle fleet. The General Services Unit also oversees the central business office, telecommunications and warehouse functions.

Division of Offender Rehabilitative Services

The Division of Offender Rehabilitative Services is responsible for developing and delivering interventions and services necessary for offenders to correct their criminal behavior at each point in the department's supervision continuum and prepare for successful reintegration into the community upon release. These services and interventions include: academic and vocational education, medical services, mental health services, sex offender treatment and assessment services, Missouri Vocational Enterprises, toxicology, and substance use disorder services. These program services allow corrections professionals throughout the department to fully utilize the supervision continuum to better resolve offender issues such as literacy, sobriety and employability. Without remediation, these factors would impede their return to the community as law-abiding and productive citizens.

Adult Basic Education

In order to prepare inmates for successful reintegration into society and to reduce recidivism, offenders without a high school diploma or equivalent are required by statute to participate in Adult Basic Education classes. The educational program provides offenders an opportunity to obtain a high school equivalency certificate and make measurable progress in academic education. The Department of Corrections offers:

- Assessment: Intake centers screen and diagnose offenders prior to school assignments.



JOAN REINKEMEYER
Director
Division of Offender
Rehabilitative Services



CINDY WANSING
Assistant Division Director
Education, Division of Offender
Rehabilitative Services



SCOTT O'KELLEY
Assistant Division Director
Mental Health Services,
Division of Offender
Rehabilitative Services



JOHN SCOTT
Assistant Division Director
Missouri Vocational Enterprises,
Division of Offender
Rehabilitative Services

- **Adult Education:** Classes assist the offender in working toward a high school equivalency certification.
- **Literacy:** Courses provide specific instruction for those with limited English proficiency and reading skills.
- **Title I:** Supplemental instructional services are offered for educationally disadvantaged students who are under age 22.
- **Special Education:** Educational services for offenders identified as having an educational disability who are under age 22.
- **Library:** Library services are provided and focus on leisure, legal and informational needs. Each library is composed of a general collection and maintains a collection of legal resources and online law library services to provide offender "access to courts," per the U.S. Supreme Court's *Bounds v. Smith* decision.

The Missouri Department of Elementary and Secondary Education certifies all department teachers and administrators.

The Mandatory Academic Education Statute, Section 217.690.10 RSMo establishes that offenders must earn their high school equivalency certificate or exhibit a continuous honest, good-faith effort toward academic success to be eligible for parole.

Academic education can serve more than 5,000 eligible offenders daily and during the past two fiscal years, approximately 3,300 inmates have earned high school equivalency certificates. More than 80 percent of the inmates who take the equivalency test pass. This rate exceeds both the state and national average.

Career and Technical Education

Current programs include vocational training programs throughout the prison system. These



MARTA NOLIN, Ph.D.
Assistant Division Director
Substance Use and Recovery
Services, Division of Offender
Rehabilitative Services



KIMBERLY COUCH
Warden, Cremer Therapeutic
Community Center, Division of
Offender Rehabilitative Services

programs include web design, simulated commercial vehicle driving, applied computer technology, automotive mechanics, basic welding, building trades, business technology, electrical wiring, residential plumbing, diesel mechanics, modern cabinetry and construction, culinary arts, cosmetology, professional gardening, outdoor power equipment technology, heavy equipment operator, manufacturing technology, customer service representative and certified nursing assistant. The department also partners with local community colleges to offer technical literacy and certified production technician training programs. All of the vocational programs provide offenders with a Department of Labor certificate upon completion. In addition, offenders obtain the following certifications and/or licenses upon completion of the applicable coursework: ServSafe (culinary arts), National Center for Construction Education and Research (welding, plumbing, electrical and building trades), Certiport (computer technology), State Board of Cosmetology License (cosmetology) and Certified Nursing Assistant License (certified nursing assistant).

Missouri Vocational Enterprises

Missouri Vocational Enterprises (MVE) is responsible for 23 different industries in 13 correctional institutions throughout the state. At any one time, MVE employs approximately 1,350 offenders who provide a variety of products and services for sale to state agencies, city and county governments, political subdivisions, state employees and not-for-profit organizations. MVE's goal is to increase work and training opportunities for offenders. Profits generated by MVE sales are used to develop new products and create expanded vocational training opportunities. More than 50 MVE jobs now qualify as federally certified apprenticeships by the U.S. Department of Labor.

Work-based programs are delivered via apprenticeships and on-the-job training delivered by MVE and through institutional jobs. MVE also provides skilled training programs such as computer-aided drafting and similar software to assist the offender to secure and retain meaningful employment upon release.

Medical Services

Health care for offenders is required by Missouri law (217.230, RSMo). It was also determined that the 8th and 14th Amendments of the U.S. Constitution further established this right. The Missouri Department of Corrections is responsible for the health care of offenders in its custody. The Medical Services Unit oversees medical care, which has been provided on a contractual basis since Dec. 1, 1992. This health care system stresses education, disease prevention, immediate identification of health problems and early intervention to prevent more debilitating, chronic health problems. Medical units are located in 21 correctional centers. Depending upon institutional size, the level of care provided to offenders ranges from daily, routine medical and dental sick-call services to 24-hour care infirmaries. Many sites have X-ray equipment, laboratory services, physical therapy and minor surgical procedures. Chronic care clinics ensure those with chronic conditions are regularly assessed and provided continuous medical care by licensed nurses and physicians.

All facilities utilize community hospitals and clinics for emergency care, consultation and inpatient treatment. Consultation agreements are also in place with community specialists. The Division of Offender Rehabilitative Services' contract-monitoring staff ensures offenders receive medical care equivalent to the community standard, and that all mandates of the contract are fulfilled. The goal is to return offenders to the community as medically stable as possible, so they may become productive citizens of the state.

Mental Health

When offenders are sentenced to prison, their mental health needs are first assessed at the reception and diagnostic centers, where they receive a full mental health evaluation and psychological testing. All incarcerated offenders have access to mental health services, regardless of past history or severity. Offenders with moderate to severe treatment needs are enrolled in the mental health chronic care clinic and receive regular individualized treatment with a primary therapist. Those with mild or sporadic treatment issues can request mental health services as needed. Available services range from psychoeducational groups to comprehensive psychiatric care.

Specialized programming is also available for offenders with specific treatment needs or for those who may have difficulty functioning in a general population setting. These specialty units include the Social Rehabilitation Unit (Farmington Correctional Center), Secure Social Rehabilitation Unit (Jefferson City Correctional Center), Potosi Reintegration Unit (Potosi Correctional Center), Women's Social Rehabilitation Unit/Women's Empowerment Program (Chillicothe Correctional Center), and the Special Needs Unit (Potosi Correctional Center) for developmentally disabled offenders. The department also coordinates with the Department of Mental Health to treat offenders with severe and persistent mental illness at the Correctional Treatment Center (Farmington Correctional Center).

Mental health services are available at all institutions, and are provided by teams of psychiatrists, psychologists, advanced nurse practitioners, social workers, professional counselors, psychiatric nurses and activity therapists.

Sex Offender Treatment and Assessment

The Missouri Sex Offender Program (MOSOP) provides treatment, education, and rehabilitation for sexual assault offenders as required by Missouri law (589.040, RSMo). By statute, MOSOP completion is mandatory for a release prior to an offender's sentence completion time. Program length varies based on individual treatment need, but generally lasts from nine to 12 months. MOSOP is provided at Farmington Correctional Center for males and Women's Eastern Reception, Diagnostic and Correctional Center in Vandalia for females. Programming for special needs offenders and those in protective custody is offered at the Eastern Reception Diagnostic and Correctional Center in Bonne Terre.

The Sex Offender Assessment Process (SOAP) provides an assessment report to the courts for sentencing considerations. Assessments include

standard psychological testing and specific instruments for sexual offenders. This information helps the court determine the most appropriate treatment need for probation-eligible sexual offenders.

The Department of Corrections is responsible for assessing sex offenders prior to release to identify those who may qualify for civil commitment as sexually violent predators (632.480, RSMo). Offenders with qualifying offenses per statute are examined by specialized psychologists to determine whether they meet statutory guidelines.

Institutional Substance Use Disorders Treatment and Toxicology Services

Substance use disorders are a well-documented criminogenic factor with a direct impact on offender recidivism. Substance use disorders are progressive and the need for treatment and recovery support services usually recurs throughout an offender's life span. In fiscal year 2016, approximately 40 percent of new admissions to prison whose crimes were related to their drug and alcohol use.

An array of treatment services for substance use disorders are provided to offenders incarcerated in Missouri's prisons who have been sentenced by the courts or stipulated by the Board of Probation and Parole for substance use disorders treatment. In fiscal year 2016, 2,987 beds were designated for institutional treatment. Approximately 93 percent of offenders who were discharged from institutional treatment successfully completed their programs.

The Department of Corrections provided the following services in correctional institutions in fiscal year 2016:

- Substance Use Assessment services.
- Long-Term Treatment programs of one year or longer.
- Offenders Under Treatment (OUT) programs for 180-day treatment.
- Partial-Day Treatment programs for parolees returned for institutional treatment.
- Short-Term Treatment programs for offenders ordered by the court or board to serve 84 to 120 days of treatment.
- Treatment programs for offenders with special needs who are mandated for substance use disorders treatment and face health, cognitive or mobility problems.
- Toxicology Services for the department are a critical aspect of the drug interdiction approach of Department of Corrections. The department conducts both random and targeted urinalysis at every correctional institution and district office for offenders and employees.

Cremer Therapeutic Community Center

The Cremer Therapeutic Center (CTCC) is a minimum-security facility located in Fulton, in which all offenders receive substance use treatment. The facility has a capacity of 180 beds.

Division of Adult Institutions

The Division of Adult Institutions is responsible for supervision and management of the state's 21 adult correctional institutions. The division operates safe, secure and humane institutions for the confinement of individuals committed by the courts to serve a prison sentence. By Missouri law, a felon must be 17 years of age or older or certified as an adult by a circuit court and have a sentence of not less than one year to be committed to the division.

Incarcerated inmates are accountable for their conduct and compliance with institutional rules. Inmates are also required to make payments from their individual inmate accounts for court-ordered fines or judgments to the Crime Victims Compensation Fund. In addition, each inmate is required to engage in work, school or programs on a full-time basis throughout their period of confinement in order to prepare them to be productive, law-abiding citizens upon their release. Inmates are encouraged to make positive contributions to society and take responsibility for repairing the harm caused by their past criminal actions by participating in community service, restorative justice activities and impact-of-crime-on-victims programs. Over 97 percent of all offenders committed to the division to serve a sentence are released at some point. Preparing inmates to transition successfully from prison to the community is an investment in public safety and reduces future victimization.

Citizens Advisory Committee

The department utilizes a Citizens Advisory Committee (CAC) composed of nine private citizens appointed by the governor to evaluate grievances filed by inmates. The CAC makes recommendations to the director for the resolution of those grievances as specified in the department Inmate Grievance Procedure. The CAC meets on a regular basis at different correctional institutions.

Religious and Spiritual Programming

Religious programming opportunities and pastoral care services are provided for inmates in correctional centers. Department chaplains assigned to every institution work with volunteers from various faith-groups to ensure constitutional rights of inmates to practice the religion of their



ALANA BOYLES
Director
Division of Adult Institutions



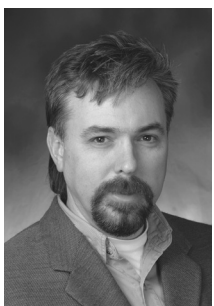
RYAN CREWS
Deputy Director
Zone I



ALAN EARLS
Deputy Director
Zone III



JAMES HURLEY
Security Administrator
Security Intelligence Unit



DOUG WORSHAM
Supervisor, Religious / Spiritual
Programming



KELLY MORRIS
Warden
Algoa Correctional Center



JAY CASSADY
Warden
Boonville Correctional Center



CHRIS McBEE
Warden
Chillicothe Correctional Center

choice are facilitated within the limitations of a secure setting. Religious and spiritual services are used as a restorative and transforming tool for inmate change, growth and social reintegration. Chaplains partner with the outside faith community to provide effective service delivery for the offenders, both in the institution and relative to community reentry. Raising public awareness of offender spiritual needs and volunteer recruitment are essential tasks in which chaplains regularly engage.

The impact of religious and spiritual services for inmates has been shown to decrease conduct violations and promote inmate institutional adjustment. Inmates attending religious and spiritual programming are more likely to engage in activities that promote positive attitudes and behaviors needed to take advantage of other inmate programs.

Algoa Correctional Center

The Algoa Correctional Center (ACC) is a minimum-security institution located in Jefferson City. The institution maintains a capacity of 1,537 male offenders.

Boonville Correctional Center

The Boonville Correctional Center (BCC) is a minimum-security institution located in Boonville. The institution maintains a capacity of 1,382 male offenders.

Chillicothe Correctional Center

The Chillicothe Correctional Center (CCC) is an all-custody level institution located in Chillicothe. The institution has a capacity of 1,600 female offenders.

Crossroads Correctional Center

The Crossroads Correctional Center (CRCC) is a maximum-medium institution located in Cameron. The institution maintains a capacity of 1,440 male offenders.

Eastern Reception, Diagnostic and Correctional Center

The Eastern Reception, Diagnostic and Correctional Center (ERDCC) is a maximum-medium se-



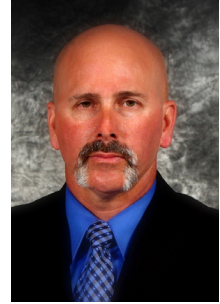
RONDA PASH
Warden
Crossroads Correctional Center



TROY STEELE
Warden, Eastern Reception
Diagnostic and Correctional Center



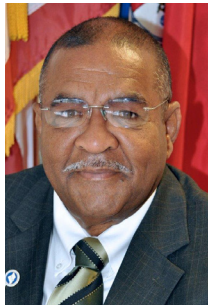
TERI LAWSON
Warden, Farmington
Correctional Center



BILL HARRIS
Warden, Fulton Reception and
Diagnostic Center



CINDY GRIFFITH
Warden, Jefferson City
Correctional Center



SONNY COLLINS
Warden
Kansas City Reentry Center



GAYE COLBURN
Warden, Maryville
Treatment Center



JENNIFER SACHSE
Warden, Missouri Eastern
Correctional Center

curity institution located in Bonne Terre. The institution has a total capacity of 2,817 male offenders.

Farmington Correctional Center

The Farmington Correctional Center (FCC) is a medium-minimum security institution located in Farmington. The institution maintains a capacity of 2,705 male offenders.

Fulton Reception and Diagnostic Center

The Fulton Reception and Diagnostic Center (FRDC) is a diagnostic and minimum-security institution located in Fulton. The institution maintains a capacity of 1,302 male offenders.

Jefferson City Correctional Center

The Jefferson City Correctional Center (JCCC) is a maximum-medium institution located in Jefferson City. The institution maintains a capacity of 1,941 male offenders.

Kansas City Reentry Center

The Kansas City Reentry Center (KCRC) opened in May 1978 as a community release

center under the Division of Probation and Parole. In 2015, the facility was transitioned into a minimum-security prison. It is located in the downtown area of Kansas City. The institution maintains a capacity of 405 male offenders.

Maryville Treatment Center

The Maryville Treatment Center (MTC) is a treatment facility located in Maryville. The institution maintains a capacity of 561 male offenders.

Missouri Eastern Correctional Center

The Missouri Eastern Correctional Center (MECC) is a medium-minimum security institution located in Pacific. The institution maintains a capacity of 1,100 male offenders.

Moberly Correctional Center

The Moberly Correctional Center (MCC) is a medium-minimum security institution located in Moberly. The institution maintains a capacity of 1,800 male offenders.



DEAN MINOR
Warden, Moberly
Correctional Center



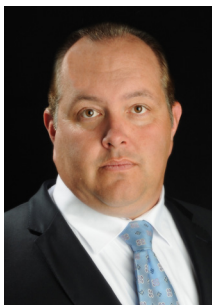
CHANTAY GODERT
Warden, Northeast
Correctional Center



BRIAN O'CONNELL
Warden, Ozark
Correctional Center



JEFF NORMAN
Warden, South Central
Correctional Center



JASON LEWIS
Warden
Southeast Correctional Center



SHERIE KORNEMAN
Warden, Western Missouri
Correctional Center



RICHARD STEPANEK
Warden, Western Reception
Diagnostic and Correctional
Center



ANGELA MESMER
Warden, Women's Eastern
Reception Diagnostic and
Correctional Center

Northeast Correctional Center

The Northeast Correctional Center (NECC) is a medium-minimum security institution located in Bowling Green. The institution maintains a capacity of 2,206 male offenders.

Ozark Correctional Center

The Ozark Correctional Center (OCC) is a treatment facility located in Fordland. The institution maintains a capacity of 738 male offenders.

Potosi Correctional Center

The Potosi Correctional Center (PCC) is a maximum-medium security institution located in Mineral Point. The institution maintains a capacity of 942 male offenders.

South Central Correctional Center

The South Central Correctional Center (SCCC) is a maximum-medium security institution located in Licking. The institution maintains a capacity of 1,628 male offenders.

Southeast Correctional Center

The Southeast Correctional Center (SECC) is a maximum-medium security institution located in Charleston. The institution maintains a capacity of 1,622 male offenders.

Tipton Correctional Center

The Tipton Correctional Center (TCC) is a minimum security institution located in Tipton. The institution maintains a capacity of 1,254 male offenders.

Western Missouri Correctional Center

The Western Missouri Correctional Center (WMCC) is a medium-minimum security institution located in Cameron. The institution currently maintains a capacity of 1,958 male offenders.

Western Reception, Diagnostic and Correctional Center

The Western Reception, Diagnostic and Correctional Center (WRDCC) is a diagnostic, treatment and minimum-security institution located



KENNETH C. JONES
Chair
Board of Probation and Parole



JENNIFER ZAMKUS
Vice Chair
Board of Probation and Parole



GARY DUSENBERG
Member
Board of Probation and Parole

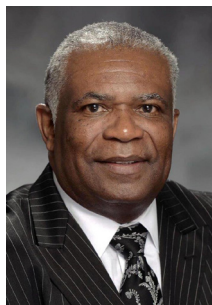


PAUL FITZWATER
Member
Board of Probation and Parole

in St. Joseph. The institution maintains a capacity of 1,968 male offenders.

Women's Eastern Reception, Diagnostic and Correctional Center

The Women's Eastern Reception, Diagnostic and Correctional Center (WERDCC) is an institution with all custody levels that is located in Vandalia. The institution maintains a capacity of 1,573 female offenders.



MARTIN RUCKER
Member
Board of Probation and Parole



JIM WELLS
Member
Board of Probation and Parole

Board of Probation and Parole

The Missouri Board of Probation and Parole is composed of seven full-time members appointed by the governor, subject to the advice and consent of the Senate. During their six-year terms, members determine the release of individuals from confinement in the Division of Adult Institutions through parole or conditional release. Parole hearings are held monthly at correctional centers, including video conference hearings. If a release date is set, the Parole Board determines whether release strategies, such as electronic monitoring, residential facility or the transition center, are appropriate. The Parole Board stipulates special conditions in order to address specific offender needs and improve the opportunity for success under supervision. They also monitor the supervision of offenders in the community to ensure public safety through appropriate interventions and sanctions for those who pose a risk in the community. The Parole Board also investigates and reports to the governor on all applications for pardons, commutations of sentence, reprieves or restorations of citizenship. The Parole Board may include information relating to the applicant along with appropriate recommendations.

The chair of the Board of Probation and Parole is designated by the governor and is the chief administrative officer in charge of operations, expenditures, and the chief spokesperson for the Parole Board. The members of the Parole Board are:

Jones, Kenneth C., (R), chair, Clarksburg;
Zamkus, Jennifer, (D), vice chair, Jefferson City;
Dusenberg, Gary, (R), Blue Springs;
Fitzwater, Paul, (R), Potosi;
Rucker, Martin, (D), St. Joseph;
Wells, Jim, (D), Bowling Green.

Division of Probation and Parole

The Division of Probation and Parole supports the operations of the Board of Probation and Parole and is responsible for field and institutional services for probationers, parolees and conditional releases, as well as community corrections programming, one transition center and six community supervision centers. The Division of Probation and Parole assesses and supervises criminal offenders assigned to the division by the circuit courts of Missouri, the Parole Board or under the terms of the Interstate Compact.

The division is divided statewide into seven regions for the effective management of offenders. Regions are made up of a network of local district offices, institutional parole offices and residential facilities, and, in some instances, are supported by satellite offices. The chief state su-

pervisor reports directly to the chair of the Parole Board and oversees the daily operations of the division.

Eastern Region consists of nine district field offices in St. Louis City, St. Louis County and oversees operations of the St. Louis Transition Center.

Western Region has district field offices in Kansas City, St. Joseph (satellite in Maryville), Independence, Belton and Liberty and includes one community supervision center in St. Joseph.

Southwest Region consists of three field district offices in Springfield and other district offices in Joplin, Neosho, Branson, Nixa, Aurora, West Plains, Cassville and Nevada.

Southeast Region has district field offices in Hillsboro, Cape Girardeau, Farmington, Sikeston (satellite in New Madrid), Kennett, Caruthersville, Potosi, Dexter, Poplar Bluff and Charleston, and includes community supervision centers in Farmington, Kennett and Poplar Bluff.

North Central Region has district field offices in, Columbia, Jefferson City, Sedalia, Lake Ozark, Camdenton, Lebanon, Lexington (satellite in Marshall), Warrensburg, Trenton (satellite in Brookfield) and Cameron.

Northeast Region has district field officers in Hannibal, Fulton, Moberly (satellites in Moberly and Kirksville), Troy, St. Charles, Union and Rolla (satellite in Steelville), and includes community supervision centers in Fulton and Hannibal.

Institutional Services

The institutional probation and parole officers are responsible for the assessment of incarcerated offenders and the tracking of their progress for the Parole Board or the court. The institutional parole officers report their findings to the Parole Board, prior to an offender's parole hearing and to the court, when the offender is being considered for release to probation supervision. The institutional parole staff and parole analyst assist the Parole Board as they conduct hearings. The officers work with the offenders to develop supervision plans as they prepare for their release from confinement.

Institutional parole offices are located at the following correctional centers: Algoa, Boonville, Chillicothe, Crossroads, Farmington, Potosi, Jefferson City, Maryville, Missouri Eastern, Moberly, Northeast, Western Missouri, Ozark, South Central, Southeast, Kansas City and Tipton. Parole offices are also located at diagnostic and reception centers in Bonne Terre, St. Joseph, Vandalia and Fulton (satellite at Cremer Therapeutic Community Center).



STEVEN MUELLER
Lead Parole Analyst



JULIE KEMPKER
Chief State Supervisor

Field Services

Field services encompass the supervision of probationers in the community assigned to the division by the courts, offenders released under supervision by the Parole Board and offenders from other states through the Interstate Compact. There were more than 55,000 offenders under the supervision of the division in the community at the end of calendar year 2017.

In order to reduce recidivism, field probation and parole officers continuously assess, evaluate and supervise the offenders at a level consistent with their risk to reoffend. The probation and parole officer effectively balances treatment and supervision strategies necessary to manage offender risk with the needs and interests of victims and the community. This supervision process consists of a number of critical activities including:

- accurate and ongoing assessment of offender risk and need;
- development of effective supervision and treatment plans;
- restorative justice practices; and
- use of appropriate sanctions and strategies to minimize risk and maximize the potential for successful outcomes.

Offenders may be ordered to perform community service hours by the court as part of their reparation to the community. They may also be required to compensate victims of crime, pay court costs and make restitution to individual victims.

Probation and Parole staff is engaged with local communities to assist in the coordination of service delivery and activities to improve public safety. Across the state, Citizen Advisory Boards (CABs) provide valuable assistance to their communities. CABs promote an environment for offenders to gain the skills they need to be productive, law-abiding citizens. To this end, CABs fund special programs, such as financial management,



DONNA KING
Regional Administrator
Eastern Region



TOM HODGES
Regional Administrator
North Central Region



LISA SCHULZE
Regional Administrator
Northeast Region



SHARON DERRINGTON
Regional Administrator
Southeast Region



MARY BETH STEWART
Regional Administrator
Southwest Region



BRENT MORRIS
Regional Administrator
Western Region



MICHELLE KASAK
Regional Administrator
Institutional Region



DON ARIAS
Superintendent, St. Louis
Transition Center

providing transportation and assistance and substance use education and training.

In addition to CABs, Probation and Parole staff participates in more than 30 local Missouri Reentry Process Teams. The goal of the teams is to improve the transition process of offenders leaving prison and returning to their communities and to enhance options for offenders sentenced to probation within those communities. This creative approach has led to strong partnerships from which new and innovative interventions and supervision approaches have emerged.

Community Supervision Strategies

Probation and Parole staff coordinates and manages a continuum of community-based programs and employ a variety of supervision services to improve public safety and offender success. These facilities, programs and services assist with the supervision of probationers assigned by the courts and with the reintegration of parolees and conditional releases upon release from prison. The following programs are designed to provide additional treatment, intervention, sanctions and structure for offenders:

- cognitive skills development;
- community reentry contracts;
- community sex offender and domestic violence treatment;
- contract residential facilities;
- day report centers;
- domestic violence supervision;
- electronic monitoring;
- employment services;
- mental health treatment; and
- outpatient substance use treatment.

St. Louis Transition Center

The Transition Center in St. Louis is a residential facility that provides community-based transitional services and supervision programming to male offenders released from the Division of Adult Institutions as well as to those offenders on supervision who are in need of additional structure. Services include substance use and mental health treatment, employment readiness, cognitive restructuring, home plan assistance, family reunification, education and links to other com-

munity-based services. The focus is primarily on transitioning these offenders back into the community as productive, law-abiding citizens.

Community Supervision Centers

The division has six community supervision centers. Each center includes an administrative area to accommodate the existing probation and parole district office located in that area, as well as sufficient program/classroom areas and dormitory housing space for approximately 30 offenders in need of structured, residential supervision. Each center provides short-term residential services for offenders who otherwise would have to be housed within the department's correctional centers or local jails. The centers are located in St. Joseph, Farmington, Hannibal, Kennett, Poplar Bluff, Fulton and Kansas City.

Command Center

The department's Command Center is a 24/7 communication center whose staff tracks offenders with electronic monitoring on supervision in the community, release center, supervision centers or contracted residential facilities. This unit was established to ensure that offenders assigned to community corrections programs maintain their curfews and adhere to other restrictions as required around the clock. Command Center staff members conduct investigations for every serious rule violation. They issue arrest warrants should offenders fail to return to their assigned residence at the appointed time. Command Center staff maintains regular contact with state and local law enforcement to develop leads and ensure absconders are apprehended and returned to department custody without delay.



Department of Economic Development

Truman State Office Bldg., Rm. 680
PO Box 1157, Jefferson City 65102
Telephone: (573) 751-4962 / FAX: (573) 526-7700
www.ded.mo.gov
Email: ecodev@ded.mo.gov

The Missouri Department of Economic Development's mission is to create solid, high-paying jobs and to boost economic development across the state to help local communities grow and prosper.

The department administers a wide array of services and programs designed to enhance Missouri's economic growth in the 21st century. These essential services focus on workers, businesses and communities. The department is composed of agencies that administer statutory requirements and department policy in the areas of community, economic and workforce development.

Helping the department with its mission are a number of divisions, boards, commissions and councils working together to ensure the state meets Gov. Eric Greitens' vision of making Missouri one of the top states for businesses and talent.

The Business and Community Services Division houses the sales, research, marketing, finance and compliance teams.

The Division of Workforce Development remains a pivotal section of the department, helping Missourians access gainful employment and train for the next-generation, high-tech jobs of tomorrow's economy.

The Missouri Division of Tourism, Missouri Division of Energy, Missouri Development Finance Board, Missouri Housing Development Commission, Missouri Arts Council, Missouri Women's Council and the Missouri Community Service Commission are all housed within the department, as are the Missouri Public Service Commission and the Office of Public Counsel.

Administrative Services

The department is administered by a director appointed by the governor and confirmed by the Senate. The director appoints the management staff and division directors. The general counsel's office provides comprehensive legal advice re-



ROB DIXON
Acting Director



DAWN OVERBEY
Administrative Assistant



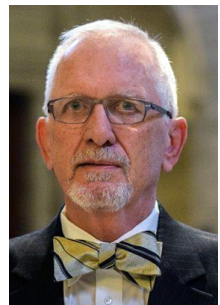
BRIAN BEAR
General Counsel



MAGGIE KOST
Director of Communications
and Marketing



PAUL EISENSTEIN
Senior Advisor



HARRY OTTO
Director of Legislative Affairs

garding issues affecting divisions within the department and provides staff support for the Small Business Regulatory Fairness Board.

Several support sections assist in department administration. Communications promotes the department's programs and activities throughout the state and nation by means of news releases and other public-relations tools.

Financial Systems analyzes monthly financial statements and works with the state treasurer, state auditor and the Office of Administration to perform cash-management activities.

Budget and Planning develops and monitors the budget, reviews expenditures and reviews fiscal note responses.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls, developing and delivering staff training and maintaining personnel policies and procedures.

Economic Development Groups

The economic development agencies—Business and Community Services Division, Workforce Development and Tourism—work with local communities to help businesses create jobs, increase sales, find and retain qualified workers, identify sites and obtain financial support to locate or expand in Missouri. The agencies also work with local and regional partners to stimulate greater economic growth by increasing capital investment, promoting tourism and the arts, creating greater access to affordable housing and enhancing self-sufficiency within the state's diverse communities.

Division of Business and Community Services

Truman State Office Bldg., Rm. 770
Jefferson City 65102

Telephone: (573) 522-4173 / FAX: (573) 522-5033

Toll free: (800) 523-1434

Email: missouridevelopment@ded.mo.gov

The Division of Business and Community Services' mission is to facilitate job creation and private investment in the state through existing business expansion and new business attraction, as well as to support planned community development and growth. The division is composed of professionals who work directly with local economic and community development professionals, private business, local government, nonprofit organizations and real estate developers. The division is organized into teams that all support the same mission. The teams are sales, research, marketing, finance and compliance.

Sales Team

The sales team's main objective is existing business retention and expansion. There are three main components of the sales team: regional project managers assigned to work with businesses and communities in every region of the state; international trade specialists, including foreign office representatives, assigned to promote export trade, increase opportunities for foreign investment and provide technical assistance in the area of trade finance; and industry specialists assigned



RACHEL POTTS
Director of Human Resources



SALLIE HEMENWAY
Director, Division of Business
and Community Services



STACEY HIRST
Director of Financial Systems

to facilitate growth in eight of Missouri's high-potential industries. The sales team also contracts with the Missouri Partnership, a public-private organization sponsored in part by the state, whose mission and focus is to attract new businesses to Missouri.

Research

The research team, known as the Missouri Economic Research and Information Center (MERIC), provides comprehensive analysis of Missouri's socioeconomic environment at the local, regional and statewide levels. To achieve this, MERIC employs a wide array of tools, which include econometric models, geographic information systems and advanced statistical methods. Coupled with its analysis capability, MERIC maintains a comprehensive labor market database produced in cooperation with the U.S. Department of Labor. Data on employment/unemployment, wages, layoffs, labor availability and a variety of other information designed to help understand the state's labor market conditions are regularly reported.

Marketing

The marketing team blends marketing, creative design and research skills with information

technology to construct customized communications and marketing tools that add value to Missouri's business, attraction and expansion efforts. The professional staff produces on-demand, project specific materials as well as materials aimed at broad audiences. Production occurs using a variety of media and communication outlets.

Finance

The state of Missouri has a variety of tools to assist in the financing of a variety of economic development projects. Tax credits, grants and loans (including federal pass-through programs) are available in the areas of business development, community development, redevelopment and infrastructure development. The finance team houses professionals that oversee the programs including application and program creation, application review, evaluation, coordination with the sales team, recommendation and reporting. The team also provides professional technical assistance and training to businesses, communities, nonprofits and developers. Finance also ensures program compliance through record-keeping, internal controls and on-site monitoring.

Division of Energy

Truman State Office Bldg., Rm. 720
Jefferson City 65102
Telephone: (573) 751-2254 / FAX: (573) 526-7553
www.energy.mo.gov
Email: energy@ded.mo.gov

The Division of Energy helps businesses, communities and residents meet their energy needs through education and assistance. The division also encourages Missourians to advance the efficient use of diverse energy resources to drive economic growth, provide for a healthier environment and to achieve greater energy security for future generations.

The division supports efforts to bring innovative energy solutions to market; coordinates with private and public interests on energy initiatives; provides technical and financial assistance for energy efficiency and renewable energy improvements; acts as a state resource, housing energy data, information and research on energy issues, including supplies and prices; works with energy suppliers and state decision-makers to help ensure adequate energy supplies; supports market development and demonstration projects promoting clean energy sources and technologies; reviews policy issues relevant to Missouri's energy needs; and promotes policies that support energy efficiency. In 2015, the division completed a comprehensive statewide energy plan with input from Missouri's energy stakeholders and the public.



KRISTY MANNING
Director
Division of Energy



BILL ANDERSON
Executive Director, Missouri
Technology Corporation

The division connects Missouri businesses to energy efficiency by exploring opportunities to match business growth, retention and expansion with energy efficiency, which enhances business profitability and competitiveness. The division bridges the gap to bring public-private partnerships and financing options together and leverage existing program and funding streams to effectively incent economic activity.

The division provides financial assistance for energy efficiency projects and administers the Weatherization Assistance Program, which serves Missouri citizens through 18 local agencies. The weatherization program has provided cost-effective, energy-efficient home improvements to more than 189,000 homes since the inception of the program in 1977. The department's energy loan fund helps schools, colleges and universities, local governments, hospitals and public airports, as well as water and wastewater treatment facilities finance energy-efficiency projects so money saved can be used for other needs related to the mission of the entity.

Staff consults with the Office of Administration and other state agencies to integrate energy efficiency into state buildings and alternative fuel vehicles in compliance with state laws. The division also partners with the federal Clean Cities programs in Missouri's metropolitan areas to strive for cleaner air and water through alternative transportation fuels and technologies. Staff assists the Missouri Department of Transportation with the Mid-Missouri Rideshare Program and connects Missouri commuters to the carpooling program nearest them.

Missouri Weatherization Policy Advisory Council

The council provides policy review and recommendations for delivery of the Weatherization Assistance Program in Missouri. Federal regulations require that a policy advisory council be

formed to advise the department on weatherization program issues and distribution of financial assistance. The council reviews and makes recommendations to the department pertaining to the Missouri Weatherization State Plan, federal grant application and programmatic policies.

Steinmann, Todd, acting chair;
Boustead, Kory, member;
Dean, Shaylyn, member;
Hunter, Charity, member;
Lockard, Heather, member;
Miller, David, member;
Rohlfing, Chris, member;
Smallwood, Jeanie, member;
Trout, James, member;
Vaisvil, Cathy, member.

Missouri Technology Corporation

Truman State Office Bldg., Rm. 680
 PO Box 2137, Jefferson City 65102
 Telephone: (573) 526-0470 / FAX: (573) 526-8202
www.missouritechnology.com
 Email: info@missouritechnology.com

The Missouri Technology Corporation (MTC) is a public-private partnership created by the Missouri General Assembly to promote entrepreneurship and foster the growth of new and emerging high-tech companies. MTC focuses on 21st century bioscience industries that build on Missouri's rich history in agriculture. It is governed by a 15-member board of directors appointed by the governor, speaker of the House and president *pro tem* of the Senate. The president of the University of Missouri System and the director of the Department of Economic Development are *ex officio* members of the board.

Missouri Technology Corporation Board of Directors

Hall, Jason R., chair, St. Louis;
Baker, Jim, vice chair, Springfield;
Kemp, Garry, secretary/treasurer, Lee's Summit;
Berry, Rep. T.J., member, Missouri House of Representatives;
Carter, Dedric, member, St. Louis;
Heeter, James, member, Kansas City;
Nichols, Lisa, member, Chesterfield;
O'Connell, Michael J., member, St. Louis;
Rubin, Donn, member, St. Louis;
Silvey, Sen. Ryan, member, Missouri Senate;
Switzer, Erwin, member, St. Louis;
Weber, William L., member, Cape Girardeau;
Wetle, Michael D., member, St. Louis;
Dixon, Rob, *ex officio* member, Department of Economic Development;
Schwartz, Robert, *ex officio* member, University of Missouri System;
Anderson, Bill, executive director.

Missouri Community Service Commission

Truman State Office Bldg., Rm. 770
 PO Box 118, Jefferson City 65102
 Telephone: (573) 751-7488 / FAX: (573) 526-0463
 Email: americorps@ded.mo.gov or mcsc@ded.mo.gov
www.movolunteers.org

The Missouri Community Service Commission (MCSC) is dedicated to creating opportunities to enable all citizens to serve their communities. The MCSC connects Missourians of all ages and backgrounds in an effort to improve unmet community service needs through direct and tangible service. The MCSC serves as the administrator for AmeriCorps State funding in Missouri by awarding monetary grants and providing technical assistance and support to its grantees. By collaborating with volunteer organizations and state agencies and continuing to effectively administer National Service initiatives, the MCSC makes it possible for Missourians to serve their communities.

The MCSC was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its 15 to 25 members are appointed by the governor and meet quarterly. The Missouri Legislature passed a measure in 1998 allowing the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities. The MCSC receives federal funding from the Corporation for National and Community Service (CNCS) to administer the AmeriCorps State and Education Awards programs in Missouri, making federal funds more responsive to state and local needs and providing greater assistance to educational, nonprofit, secular and faith-based community organizations.

Overseeing the AmeriCorps program is the MCSC's primary responsibility. AmeriCorps is a national service network supported by the Corporation for National and Community Service (CNCS) of Washington, D.C. AmeriCorps members may serve full-time or part-time. The participants are often referred to as "members." These members, through the MCSC and CNCS, are provided opportunities to serve their communities and build capacity to meet local needs.

AmeriCorps, often referred to as the "domestic Peace Corps," engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, disaster relief and other human needs. It provides communities and neighborhoods with valuable human resources for addressing their most pressing civic issues and gives individuals a way to serve their country by reaching out to others. Since 1994, more



RUSSELL UNGER
Chair, Missouri Community
Service Commission



JOHN R. ALBRIGHT
Vice Chair, Missouri Community
Service Commission



CYNTHIA HEISEN
Member, Missouri Community
Service Commission



CHERYL HIBBLER
Member, Missouri Community
Service Commission



RANDALL J. McARTHUR
Member, Missouri Community
Service Commission



FORREST MILLER JR.
Member, Missouri Community
Service Commission



NINA NORTH MURPHY
Member, Missouri Community
Service Commission



LIEUTENANT GOVERNOR
MICHAEL PARSON
Member, Missouri Community
Service Commission



JANIS VANMETER
Member, Missouri Community
Service Commission



MAGGIE GARVEY
Ex officio Member, Missouri
Community Service Commission



DON STAMPER
Executive Director, Missouri
Community Service Commission

than 10,000 Missouri residents have served more than 14 million hours and have qualified for Segal AmeriCorps Education Awards totaling more than \$29,900,000. In 2011–2012, 389 AmeriCorps members recruited 77,568 volunteers who served 612,484.5 hours. Based on the Independent Sector's Value of Volunteer Time, the National Value of Volunteer Time for 2011 was \$21.79 per hour. This equates to \$13,346,037. Also in 2011–2012, AmeriCorps members tutored and/

or mentored 46,734 individuals. Of these, 168 were children of incarcerated parents. A total of 167 AmeriCorps members participated in disaster response and relief and 263 were certified in disaster preparedness and response.

Most not-for-profit organizations with 501(c)(3) status in the state of Missouri, local or state governments, school districts or institutions of higher education may sponsor an AmeriCorps program. An AmeriCorps member's term of ser-

vice for one year on a full-time basis is a minimum of 1,700 hours. Part-time can consist of 900, 675, 450 or 300 hours. At the successful completion of their service commitment, they may be eligible to receive up to a \$5,550 education award (less for part-time service) that may be redeemed at a Title IV university, college or trade school. Most AmeriCorps members receive a living allowance while serving, though it varies with the type of program. In 2011–2012, a full-time minimum living allowance equaled \$12,100. The living allowance is optional for part-time members.

Unger, Russell, (D), chair, Columbia, Dec. 15, 2014;

Albright, John R., (R), vice chair, Sunrise Beach, Dec. 15, 2013;

Heislen, Cynthia;

Hibbeler, Cheryl, (D), O'Fallon, Dec. 15, 2013;

McArthur, Randall J., (R), Maryland Heights, April 5, 2012;

Miller, Forrest Jr., (R), Crestwood, Dec. 15, 2014;

Murphy, Nina North, (D), St. Louis, Dec. 15, 2012;

Parson, Lieutenant Governor Michael, (R), Jefferson City;

VanMeter, Janis K., (D), Lewistown, Dec. 15, 2014;

Garvey, Maggie, *ex officio* member;

Stamper, Don, executive director.

Missouri Housing Development Commission

3435 Broadway, Kansas City 64111-2459

Telephone: (816) 759-6600 / FAX: (816) 759-6828

Toll free: (866) 605-7467

www.mhdc.com

Email: information@mhdc.com

The Missouri Housing Development Commission (MHDC), created by the 75th General Assembly, has invested and loaned in excess of \$4 billion to construct, renovate and preserve affordable housing. MHDC functions as a bank, providing financing directly to developers of affordable rental properties.

The commission also provides funding for home loans to qualified, first-time buyers through a network of certified, private mortgage lenders.

The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

The commission administers the federal and Missouri Low Income Housing Tax Credit (LIHTC) programs, federal HOME funds, U.S. Department of Housing and Urban Development (HUD) Project-Based Section 8 rental assistance contracts, Affordable Housing Assistance tax credit and several housing assistance programs funded directly by MHDC. Additionally, the commission administers the Missouri Housing Trust Fund, a

program designed to prevent homelessness and provide emergency housing assistance for very low-income Missourians.

The commission participates with the Department of Economic Development in preparing the state's Consolidated Plan for HUD.

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

Missouri Housing Development Commission

Bay, Jeffrey S., (D), chair, Kansas City, Oct. 13, 2012;

Nash, Troy, (D), vice chair, Kansas City, Oct. 13, 2012;

Roberts, Greg L., (D), secretary/treasurer, Chesterfield, Oct. 13, 2015;

Crowell, Sen. Jason, (R), commissioner, Oct. 2019;

Miller, William, (D), commissioner, Oct. 13, 2017;

Greitens, Governor Eric, (R), *ex officio*;

Hawley, Attorney General Josh, (R), *ex officio*;

Parson, Lieutenant Governor Michael, (R), *ex officio*;

Schmitt, State Treasurer Eric, (R), *ex officio*;

Simpson, Alan T., (R), commissioner, Oct. 2020;

Vacancies (2).

Missouri State Council on the Arts

815 Olive St., Ste. 16, St. Louis 63101-1503

Telephone: (314) 340-6845 / FAX: (314) 340-7215

TDD: (800) 735-2966 / Toll free: (866) 407-4752

www.missouriartscouncil.org

Email: moarts@ded.mo.gov

The Missouri Arts Council (MAC)—as a public leader, partner and catalyst—is dedicated to broadening the appreciation and availability of the arts in the state and fostering the diversity, vitality and excellence of Missouri's communities, economy and cultural heritage.

Created by an act of the 73rd General Assembly, the MAC acts as the state's arts grant-making division, providing financial assistance to non-profit organizations across the state to encourage and stimulate economic and community growth and development through the arts. A division of the Missouri Department of Economic Development, MAC is the second oldest state-funded arts agency in the country, providing vital support and leadership to bring the arts to all the people of Missouri. The Missouri Arts Council board consists of 15 volunteer citizens from across the state who are appointed by the director of the Department of Economic Development. The governor designates a chair and a vice chair. The board meets regularly to provide direction in policy making and programmatic oversight.



SHARON BESHORE
Chair
Missouri Arts Council



DR. REYNALDO ANDERSON
Member
Missouri Arts Council



MICHAEL BURKE
Member
Missouri Arts Council



NOLA RUTH
Member
Missouri Arts Council



MARIE NAU HUNTER
Member
Missouri Arts Council



LINDA BROWN REED
Member
Missouri Arts Council



MARK SAPPINGTON
Member
Missouri Arts Council



PATT ANN SHARP
Member
Missouri Arts Council

Through funds from the Missouri General Assembly and the National Endowment for the Arts, MAC provides funding for quality arts programming in both large and small communities. Funding areas include: discipline program assistance (music, dance, theater, literature, electronic media, visual arts, multidiscipline, festivals), community arts, established institutions and mid-sized organizations, folk arts, arts education, minority arts, touring, monthly strategic grants and capacity building.

MAC allocates every program dollar based on the recommendations of Missouri citizens who review grant applications from organizations throughout the state. The panel's recommendations are based on established criteria, including artistic excellence, education and outreach, community support, administrative ability and diversity of audience served.

The Missouri Arts Council Trust Fund is an invested fund created by the state legislature in 1993. Income from the trust is dedicated to supporting the arts in Missouri. A portion of the income tax revenue generated by Missouri's non-resident professional athletes and entertainers is the funding source for the Missouri Arts Council Trust Fund. The trust is administered by a board



DAVID CARL WILSON
Member
Missouri Arts Council



MICHAEL DONOVAN
Executive Director
Missouri Arts Council

of trustees, consisting of the state treasurer, two members of the Senate appointed by the president *pro tem* of the Senate, two members of the House of Representatives appointed by the speaker of the House, and the members of the Missouri Arts Council.

Missouri Arts Council

Beshore, Sharon, chair, Joplin;
Anderson, Dr. Reynaldo S., St. Louis;

Burke, Michael, Kansas City;
Downing, Tracy, St. Louis;
Hunter, Marie Nau, Columbia;
Miller, William, St. Louis;
Mollenkamp, John, Jefferson City;
Pieper, Chris, Columbia;
Reed, Linda Brown, St. Louis;
Ruth, Nola, Columbia;
Sappington, Mark, Kansas City;
Sexton, Natasia, Jefferson City;
Sharp, Patt Ann, Kennett;
Wilson, David Carl, St. Louis;
Donovan, Michael, executive director.

Missouri Cultural Trust Board

Beshore, Sharon, chair, Joplin;
Anderson, Dr. Reynaldo S., St. Louis;
Burke, Michael, Kansas City;
Downing, Tracy, St. Louis;
Hunter, Marie Nau, Columbia;
Miller, William, St. Louis;
Mollenkamp, John, Jefferson City;
Peters, Rep. Joshua, St. Louis;
Pieper, Chris, Columbia;
Reed, Linda Brown, St. Louis;
Ruth, Nola, Columbia;
Sappington, Mark, Kansas City;
Schmitt, Eric, State Treasurer;
Sexton, Natasia, Jefferson City
Sharp, Patt Ann, Kennett;
Wilson, David Carl, St. Louis.

Division of Workforce Development

421 E. Dunklin St., PO Box 1087
 Jefferson City 65102
 Telephone: (573) 751-3349 / FAX: (573) 751-8162
www.jobs.mo.gov
 Email: wfd@ded.mo.gov

As the employment and training arm of the Department of Economic Development, the Division of Workforce Development (DWD) provides a robust menu of vital re-employment services, including access to skill-building training, career connections for job seekers and human resources assistance for businesses. These services are provided through a statewide network of Missouri Job Centers and the jobs.mo.gov web portal. Missouri's workforce system is a collaborative partnership that includes the Missouri Division of Employment Security, Vocational Rehabilitation, Adult Education and Literacy, the Family Support Division, 14 local workforce development areas and 12 community college districts and other local educational agencies across the state.

With the assistance of trained, professional staff, Missouri's Job Centers streamline customer flow to provide an expanded product box of valuable career assistance services, like specialized workshops, skills assessments, résumé-writing as-



MARDY LEATHERS
 Director, Division of
 Workforce Development



MARK BAUER
 Director, Missouri Workforce
 Investment Board

sistance and more. These services equip the state's workforce with the training and skills needed by employers to compete in this 21st century economy. Job Centers offer job seekers use of supportive equipment, such as computers, telephones, fax machines and copiers. Businesses may use Job Centers to seek or interview potential employees, test applicants' occupational skills or gain access to labor market information.

DWD also provides several innovative, targeted skill-building programs, such as the Re-employment Services and Eligibility Assessment (RESEA) program for unemployment insurance claimants, specialized job search assistance for veterans; an Apprenticeship USA grant, a nationally recognized On-the-Job Training (OJT) Program, ACT's National Career Readiness Certificate, as well as a Summer Youth program in partnership with the Department of Social Services.

Because Missouri's businesses are critical to the success of a long-term healthy economy, DWD provides industry training programs, cost-saving financial incentives, hiring assistance and other business services. Missouri Works Training provides funding and training assistance to eligible companies to ensure a skilled workforce for the purpose of creating or retaining jobs in Missouri. These programs are operated locally by educational agencies, such as community colleges.

The division also provides staff to the governor-appointed Missouri Workforce Development Board. This board sets workforce policy for Missouri's local workforce areas and strengthens ties among state workforce, education, and economic development agencies. The State Workforce Development Board is composed of a majority of business leaders from some of Missouri's most successful companies. The board meets quarterly and engages the directors and commissioners of several state agencies to meet the objective of strengthening Missouri's workforce system.



JACKIE COLEMAN
Member, Women's Council



SEN. KIKI CURLS
Member, Women's Council



REP. MARSHA HAEFNER
Member, Women's Council



MELODEE COLBERT KEAN
Member, Women's Council



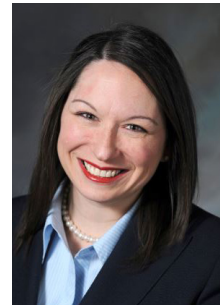
ELIZABETH KAY MILLER
Member, Women's Council



NORMA NISBET
Member, Women's Council



KAREN THORNTON
Member, Women's Council



KELLIE ANN COATS
Executive Director
Women's Council

By fostering a skilled workforce and utilizing a sector strategy approach, DWD and its workforce help our businesses to be more competitive—both regionally and globally—and help Missouri citizens become more competitive and successful as they seek higher paying jobs and advance through their career paths.

Missouri Women's Council

The Missouri Women's Council was established in 1985 by the state's 83rd General Assembly to advance economic opportunities for women in the state of Missouri.

The Missouri Women's Council focuses on promoting and supporting women business enterprises through federal, state and local partnerships to leverage education and training opportunities in an effort to grow business.

The council exists of 15 members. The governor, with the advice and consent of the Senate, appoints 11 members for staggered terms. The remaining four members of the council consist of two senators and two representatives, who are appointed by their respective bodies in the same manner as members of the standing committees. An executive director is appointed by the gover-

nor, with the advice and consent of the Senate, to implement council initiatives.

Missouri Women's Council

Colbert-Kean, Melodee, (D), Joplin, Dec. 6, 2011;
Coleman, Jacqueline, (D), Lohman City, Dec. 6, 2011;
Crum Thompson, Catherine, (I), Jefferson City,
Dec. 6, 2013;

Curls, Sen. Kiki, (D), Kansas City;

Haefner, Rep. Marsha, (R), St. Louis;

Miller, Elizabeth Kay, (I) Strafford, Dec. 6, 2018

Nisbet, Norma, (I), St. Louis, Dec. 6, 2011;

Thornton, Karen, (R), Sunrise Beach, Dec. 6, 2009

Whitmore-Smith, Donayle, (D), Dec. 6, 2008;

Vacancies (6);

Coats, Kellie Ann, executive director.

Missouri Development Finance Board

Governor Office Bldg.

200 Madison St., Ste. 1000, PO Box 567

Jefferson City 65102

Telephone: (573) 751-8479 / FAX: (573) 526-4418

www.mdffb.org

Email: mdffb@ded.mo.gov

The Missouri Development Finance Board (MDFB) administers several financing programs for public infrastructure and private economic



MARIE CARMICHAEL
Chair, Missouri
Development Finance Board



REUBEN A. SHELTON
Vice Chair, Missouri
Development Finance Board



MATTHEW L. DAMERON
Secretary, Missouri
Development Finance Board



JOHN E. MEHNER
Treasurer, Missouri
Development Finance Board



BRADLEY G. GREGORY
Member, Missouri
Development Finance Board



PATRICK J. LAMPING
Member, Missouri
Development Finance Board



KELLEY M. MARTIN
Member, Missouri
Development Finance Board



CHRIS CHINN
Ex officio Member, Missouri
Development Finance Board



CAROL S. COMER
Ex officio Member, Missouri
Development Finance Board



ROB DIXON
Ex officio Member, Missouri
Development Finance Board



LIEUTENANT GOVERNOR
MICHAEL PARSON
Ex officio Member, Missouri
Development Finance Board



ROBERT V. MISEREZ
Executive Director, Missouri
Development Finance Board

development capital projects of all sizes throughout Missouri. The board manages many of these programs in partnership with the Missouri DED.

The board was originally created in 1982 as a separate body corporate and politic of the state within DED as the Missouri Industrial Development Board. Its primary mission was to finance small- to medium-sized new and expanding manufacturing businesses. The board's name and mission have evolved at various times since its

inception based upon subsequent legislation that expanded its business financing authority and added authority to fund local and state public infrastructure improvements and nonprofit facilities.

The board funds its loans and investments through the issuance of project-specific conduit revenue bond debt, limited authorization to approve tax credits and fee income earned. Borrowers participating in the board's programs are responsible for debt repayment. The state of Mis-

souri does not incur any costs, nor does it bear any obligation for repaying conduit loans, bonds or notes issued by the board for private or local government borrowers. The board sustains its staffing and operational costs from fee income paid by applicants and other general operating revenues.

Membership on the board is composed of eight private Missouri residents appointed by the governor with the advice and consent of the Senate to four-year terms. These volunteer members must have been residents of the state for not less than five years prior to their appointment. Remaining membership consists of the lieutenant governor and directors of the departments of economic development, agriculture and natural resources. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

Missouri Development Finance Board

Carmichael, Marie, (D), chair, Springfield, Sept. 14, 2012;

Shelton, Reuben A., (D), vice chair, St. Louis, Sept. 14, 2014;

Dameron, Matthew L., (D), secretary, Kansas City, Sept. 14, 2019;

Mehner, John E., (R), treasurer, Cape Girardeau, Sept. 14, 2011;

Gregory, Bradley G., (R), Bolivar, Sept. 14, 2015;

Lamping, Patrick J., (D), Barnhart, Sept. 14, 2012;

Martin, Kelley M., (R), Kansas City, Sept. 14, 2012;

Chinn, Chris, *ex officio member*, Department of Agriculture,

Comer, Carol S., *ex officio member*, Department of Natural Resources;

Dixon, Rob, *ex officio member*, Department of Economic Development;

Parson, Lieutenant Governor Michael, *ex officio member*;

Miserez, Robert V., executive director.

Missouri Division of Tourism

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri. In FY16, Missouri's six million residents welcomed more than 41 million visitors and created more than 307,000 jobs. With a \$16.5 billion dollar economic impact, tourism is a dynamic component of economic development. The travel industry has a broad footprint in Missouri because it is composed of a diverse group of businesses found in every county in the state. The money visitors spend while in Missouri produces business receipts at these firms, in turn employing Missouri residents and paying their wages and salaries.

State and local government units benefit from travel as well. The state government collects taxes on the gross receipts of businesses operating in the state, as well as sales and use taxes levied on the sale of goods and services to travelers. Local governments also collect sales and use taxes generated from traveler purchases.

The 74th General Assembly recognized the importance of tourism when it created the Missouri Tourism Commission in 1967. In collaboration with the Missouri Department of Transportation, the Division of Tourism operates eight welcome centers at key locations around the state, providing interaction with visitors, many of whom extend their stay after learning about the opportunities to be found in the state.

As the official destination marketing organization charged with promoting Missouri as a leisure travel destination, the Missouri Division of Tourism (MDT) plans and implements a wide variety of marketing and strategic sales initiatives. The division's award-winning marketing program includes print, television, radio, online, outdoor, search text and mobile advertising focusing on the experiences Missouri offers and tourists' perceptions of Missouri as a scenic destination with cultural, historical and family activities. A major component of the division is its website: VisitMO.com.

In 1993, HB 188 was signed into law as section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism.

Tourism Commission

The commission consists of 10 members: the lieutenant governor, two members of the Senate of different political parties appointed by the president pro tem of the Senate, two members of the House of Representatives of different political parties appointed by the speaker of the House, and five other persons appointed by the governor, which may include but are not limited to persons engaged in tourism-oriented operations. No more than three of the governor's appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chair and meets at least four times in a calendar year, at the call of the chairman, to determine all matters relating to the tourism policies of the state of Missouri and the administration of MDT.

The commission reports to each regular session of the General Assembly the results of its



SCOTT HOVIS
Chair
Missouri Tourism Commission



BRENDA TINNEN
Vice Chair
Missouri Tourism Commission



REP. PAT CONWAY
Member
Missouri Tourism Commission



DAVID M. CORLEY
Member
Missouri Tourism Commission



JOHN JOSLYN
Member
Missouri Tourism Commission



LIEUTENANT GOVERNOR
MICHAEL PARSON
Member
Missouri Tourism Commission



REP. DON PHILLIPS
Member
Missouri Tourism Commission



ERIC RHONE
Member
Missouri Tourism Commission



SEN. DAVID SATER
Member
Missouri Tourism Commission



SEN. GINA WALSH
Member
Missouri Tourism Commission



DAN LENNON
Director
Division of Tourism

marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of MDT is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of MDT, qualified by education and experience

in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

Tourism Commission

Hovis, Scott, (D), chair, Jefferson City;

Tinnen, Brenda, (I), vice chair, Kansas City;

Conway, Rep. Pat, (D), member, St. Joseph;
Corley, David, (I), member, Ellisville;
Joslyn, John, (R), member, Branson;
Parson, Lieutenant Governor Mike, (R), member, Bolivar;
Phillips, Rep. Don, (R), member, Kimberling City;
Rhone, Eric, (D), member, St. Louis;
Sater, Sen. David, (R), member, Cassville;
Walsh, Sen. Gina, (D), member, St. Louis;
Lennon, Dan, director.

Advertising and Promotion

MDT's primary activities are in the areas of advertising and promotion. The goal is to deliver the right message, through the right medium, to the right audience, at the right time, in order to maximize the economic impact of travel to the Show-Me State.

The strategic marketing plan is the roadmap that guides all marketing efforts of MDT and has been designed to ensure promotion of Missouri's significant tourism assets to the largest potential universe of customers. The goal is to implement an effective, research-based and competitively funded program in order to maximize the economic impact of travel to Missouri. Among the promotional tools are the annual Missouri Travel Guide, the VisitMo.com website, and several widely used social media platforms. Additionally, MDT's communications team works year-round with travel journalists and media outlets to secure positive media coverage of Missouri's diverse tourism attractions and destinations. Through a paid-advertising program, MDT promotes Missouri's vacation opportunities through television, print, digital, outdoor, and social channels. MDT's advertising is designed to create a positive image of Missouri and to generate travel to the state. The majority of MDT marketing efforts are focused on the domestic leisure traveler, which includes visits to friends and relatives as well as trips taken for cultural, arts, outdoor recreation and entertainment purposes. Research plays a vital and necessary role in measuring the effectiveness of MDT's efforts to increase tourism spending and stimulate economic and market-share growth at the state and local level. MDT's research measures past efforts and offers insights as to how, where, when and to whom the state should direct promotional efforts to increase the number of visitors, the length of stay and their expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of MDT's marketing efforts.

MDT works with independent research firms to assess the effect of travel spending on the state's economy, tax revenue derived from travel spending and employment generated through tourism.

In 1993, MDT initiated the Promote Missouri Fund program designed to leverage division marketing resources through participation in strategic marketing partnerships with destination marketing organizations throughout the state.

For travelers to the Show-Me State, MDT's eight Official State Welcome Centers are at the following locations:

- Joplin Welcome Center—Interstate 44 at Mile Marker 2 Rest Area, west of Joplin;
- St. Louis Welcome Center—Interstate 270 and Riverview Dr.;
- Hayti Welcome Center—Interstate 55 at Mile Marker 20;
- The Hardin C. Cox Welcome Center at Rock Port—Interstate 29 S. at Mile Marker 109;
- Hannibal Welcome Center—Hwy. 61 N.;
- Kansas City Welcome Center—Interstate 70 at Blue Ridge Cutoff;
- Eagleville Welcome Center—Interstate 35 at Eagleville;
- Conway Welcome Center—110619 Interstate 44 West.

These centers welcome more than a half-million visitors each year.

Close relationships with others in the travel promotion field are vital. MDT maintains these relationships through memberships, with organizations such as the U.S. Travel Association, Travel South USA, Mississippi River Country, National Tour Association and American Bus Association.

MDT also works to reach international markets, with a marketing representative assigned to oversee the growth of these important markets.

MDT works in collaboration with Brand USA to market Missouri to the international traveler.

MDT also oversees work of the Missouri Film Office, which works to attract film, television and video productions to Missouri and to promote the growth of the film and video-production industry in the Show-Me State.

Regulatory Groups

Through its regulatory agencies, the Department of Economic Development works to safeguard the public interest by ensuring safe and sound financial institutions, just and reasonable utility rates and ethical services by licensed professionals. These agencies include the Office of the Public Counsel and the Missouri Public Service Commission.

Office of the Public Counsel

Governor Office Bldg.
200 Madison St., Ste. 650, PO Box 2230
Jefferson City 65102
Telephone: (573) 751-4857 / FAX: (573) 751-5562
www.mo-opc.org
Email: mopco@ded.mo.gov

The Office of the Public Counsel is Missouri's consumer advocate in the area of utility regulation and represents the concerns of approximately 3.4 million ratepayers across the state. The Office of the Public Counsel (OPC) was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The Office of the Public Counsel advocates for safe and adequate utility services at just and reasonable rates. While the OPC represents the concerns of all ratepayers, OPC focuses its representation on residential and small business customers to provide an essential voice in the regulation of public utility services. The public counsel is an attorney licensed to practice in Missouri appointed by the director of the Department of Economic Development. The office consists of attorneys, technical experts and administrative staff. The attorneys represent the public interest in proceedings before the PSC and the state and federal courts, as well as before the Federal Communications Commission and Federal Energy Regulatory Commission. Accountants and economists are the backbone of the technical staff. These experts offer the public counsel's testimony on the reasonableness, feasibility and affordability of utility proposals and practices. The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers. In addition, through the property rights ombudsman, the Office of the Public Counsel provides assistance to citizens seeking guidance about condemnation process and procedures.

Missouri Public Service Commission

Governor Office Bldg.
200 Madison St., PO Box 360, Jefferson City 65102
Telephone: (573) 751-3234; Toll free: (800) 392-4211
www.psc.mo.gov
Email: pscinfo@psc.mo.gov

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment. The commission consists of five



HAMPTON WILLIAMS
Acting Public Counsel
Office of the Public Counsel

commissioners who are appointed by the governor to six-year terms with the advice and consent of the Missouri Senate. The terms are staggered so no more than two terms expire in any one year. The governor designates one member as chair, who serves in that capacity at the pleasure of the governor.

The commission regulates utility rates, service and safety for investor-owned electric, natural gas, sewer and water companies. The commission also monitors the construction and set-up of manufactured homes to ensure compliance with state and federal law. While the rates charged by rural electric cooperatives and municipally owned utilities are determined by their respective governing bodies, the commission has jurisdiction regarding matters of safety over the electric cooperatives and municipal electric and natural gas systems. The commission has limited authority over telecommunications services. The commission also oversees service territory issues involving investor-owned electric utilities, rural electric cooperatives and municipally owned electric utilities, as well as those involving privately owned water and sewer utilities and public water supply districts.

The commission has a staff of professional accountants, engineers, economists, attorneys, financial analysts and management specialists who evaluate utility requests for commission approval. These requests deal with matters such as tariff changes regarding rates and business operations, financing proposals, business reorganizations, asset transfers and mergers. The staff will provide the results of its evaluation and recommend actions that satisfy the agency's statutory requirements.

The staff conducts routine and special investigations to ensure compliance with commission statutes, rules and orders, including standards for safety and quality of service. Staff will initiate or implement actions to enforce these laws when necessary. Enforcement actions for injunctive relief or monetary penalties are prosecuted in state court by the commission's general counsel.



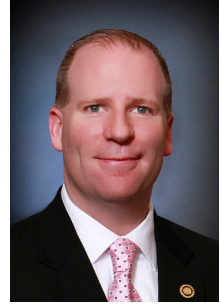
DANIEL Y. HALL
Chair, Missouri Public Service
Commission



MAIDA J. COLEMAN
Commissioner, Missouri Public
Service Commission



WILLIAM P. KENNEY
Commissioner, Missouri Public
Service Commission



SCOTT T. RUPP
Commissioner, Missouri Public
Service Commission

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways: a utility company files a tariff for authority to change its rates, or a complaint is filed by the commission, the PSC staff, the Office of the Public Counsel or others challenging the reasonableness of the utility's rates.

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Department of Economic Development.

Under both the tariff method and the complaint case method, the commission normally will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the rates being challenged. In many tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Many of these cases are resolved in accord with a settlement between the parties and processed in a shorter time frame.

Special rules apply for water and sewer companies with fewer than 8,000 customers in Missouri. They can pursue changes in rates without the necessity of filing a formal rate case (called an informal rate case). Water and sewer companies with over 8,000 customers are subject to filing a traditional rate case.

The commission staff conducts an independent, on-site investigation of the company's books and records to provide the commission with a recommendation as to what increase or decrease, if any, should be ordered. This investigation can take from two weeks to several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to provide written testimony.



STEPHEN M. STOLL
Commissioner, Missouri Public
Service Commission

In addition to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility's service.

Once the formal hearings are completed, the commission reviews the evidence submitted, deliberates and then issues a decision. That decision is subject to court appeal.

The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry. As federal regulators make decisions that directly affect Missouri utility consumers, the commission participates in proceedings before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC). Commissioners and staff members have submitted comments or testified on numerous occasions before these agencies and the commission has taken appeals from decisions adverse to Missouri rate-payers to the federal courts.

Regular meetings of the commission are each week. As with other state agencies, commission meetings are subject to the state's open meetings law.

The data center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 5 p.m., Monday through Friday, except legal holidays. Many of these records are also available via the commission's website: www.psc.mo.gov.

A consumer with questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission's consumer services department. Consumers may also file formal, written complaints. The commission's main consumer services office is located in Jefferson City. The commission's toll-free hotline number for complaints is (800) 392-4211.

Under the commission's procedure, each informal complaint is assigned a specialist who acts as an intermediary between the consumer and the utility in an attempt to resolve the complaint. Through investigations of consumer complaints, the consumer services department works to ensure that utilities comply with their approved tariffs and commission regulations.

The Missouri Public Service Commission was established in 1913 by the 47th General Assembly. The 1974 State Reorganization Act placed the commission within the Department of Consumer Affairs, Regulation and Licensing, which in 1984 was renamed the Department of Economic Development.

Missouri Public Service Commission

Hall, Daniel Y., (D), chair, Columbia, Sept. 27, 2019;

Coleman, Maida J., (D), commissioner, St. Louis, Aug. 10, 2021;

Kenney, William P., (R), commissioner, Lee's Summit, Jan. 9, 2019;

Rupp, Scott T., (R), commissioner, Wentzville, March 25, 2020;

Stoll, Stephen M., (D), commissioner, Festus, Dec. 13, 2017.



Department of Elementary and Secondary Education

Jefferson State Office Bldg.
205 Jefferson St., PO Box 480, Jefferson City 65102
Telephone: (573) 751-4212
www.dese.mo.gov

State Board of Education

Under the Missouri Constitution (Article IX), the State Board of Education has general authority for “supervision of instruction in the public schools.” Today, this responsibility includes the oversight of educational programs and services that serve Missourians from preschool through the adult levels.

The State Board of Education is composed of eight lay citizens, appointed by the governor and confirmed by the Senate to serve eight-year terms. The terms are staggered so that one term expires each year. No more than four members may belong to the same political party. No more than one member of the board may live in the same county or congressional district.

The board appoints the commissioner of education to serve as its chief executive officer and as director of the Department of Elementary and Secondary Education.

The primary role of the board is to provide leadership and advocacy for the improvement of Missouri’s public education system. The board also establishes policies and regulations needed to carry out state and federal laws related to public education. The board’s major duties include:

- Setting performance indicators that determine accreditation for local school districts through the Missouri School Improvement Program (MSIP). The indicators define basic requirements regarding performance on assessments, both in aggregate as well as subgroups; high school graduation and/or dropout; advanced coursework; post-secondary and career preparedness and other areas of student achievement;
- Establishing academic performance standards for the public schools;

- Setting education and certification requirements for all professional personnel (teachers, administrators, librarians, counselors, etc.) in public schools;
- Approving public and private educator preparation programs in the state;
- Establishing regulations and administrative requirements for the distribution of state and federal funds to school districts and other agencies;
- Monitoring school districts’ compliance with state and federal laws and regulations. This includes the administration of federally supported programs in the areas of special education, career-technical education and child nutrition (the school lunch and breakfast programs);
- Administering the State Board Operated School Systems—Missouri School for the Blind (St. Louis), Missouri School for the Deaf (Fulton) and Missouri Schools for Severely Disabled; and
- Administering adult learning and rehabilitation services for adult citizens.

State Board of Education

Shields, Charlie, (R), president, St. Joseph, Congressional District 6;

Lenz, O. Victor Jr., (R), vice president, St. Louis, Congressional District 2;

Driskill, Joseph, (D), Jefferson City, Congressional District 3;

Greim, Claudia Oñate (D), Kansas City, Congressional District 5

Jones, Michael, (D), St. Louis, Congressional District 1;

Justice, A., (R), Congressional District 8;

Russell, John D., (R), Lebanon, Congressional District 4;

Summers, John T., (I), Joplin, Congressional District 7.

Department of Elementary and Secondary Education

Article IX of the Missouri Constitution reads, in part: “A general diffusion of knowledge and intelligence being essential to the preservation of the rights and liberties of the people, the General Assembly shall establish and maintain free public schools for the gratuitous instruction of all persons in this state within ages not in excess of twenty-one years as prescribed by law.”

To help carry out this mandate, the legislature first established a state office of education, with an elected state superintendent, in 1839. The office went through several transformations until the current constitution, adopted in 1945, estab-



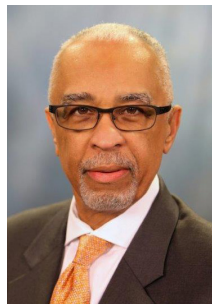
CHARLIE SHIELDS
President
State Board of Education



O. VICTOR LENZ JR.
Vice President
State Board of Education



JOSEPH DRISKILL
Member
State Board of Education



MICHAEL JONES
Member
State Board of Education

lished the State Board of Education in its present form and created a department of education, headed by an appointed commissioner.

The Department of Elementary and Secondary Education (DESE) was reorganized and established in its present form by the Omnibus State Reorganization Act of 1974.

The department is primarily a service agency that works with educators, legislators, government agencies, community leaders and citizens to maintain a strong public education system. Through its statewide school-improvement initiatives and its regulatory functions, the department strives to ensure all citizens have access to high-quality public education.

The Department of Elementary and Secondary Education is the administrative arm of the State Board of Education. In addition to the commissioner of education, the department organization reflects functions under two divisions—Financial and Administrative Services and Learning Services.

Office of the Commissioner of Education

The commissioner of education directs the Department of Elementary and Secondary Education and fulfills other duties as prescribed by law (161.122, RSMo). These duties include: supervising schools and directing the process by which school districts are accredited; suggesting ways to upgrade curriculum and instruction in public schools; working with state and local officials to ensure efficient management of public schools; advising local school officials, teachers and patrons about education-related issues and laws; and seeking “in every way to elevate the standards and efficiency of the instruction given in the public schools of the state.” The commissioner is appointed by, and serves at the pleasure of, the State Board of Education.

Division of Financial and Administrative Services

This division is responsible for distributing all federal and state funds to local school districts and other agencies that provide education-related services. The division assists local school officials with budgeting, audits and the reporting of financial statistics, both state and federal. The division also provides assistance with school administrative and governance issues. Other personnel in this division administer the federally funded school lunch and breakfast programs. This division also manages the department’s internal business operations, such as accounting and procurement, budget and human resources.

Division of Learning Services

This division is composed of offices that manage adult learning and rehabilitation services; college and career readiness; data system management; educator quality; quality schools, which includes early childhood and extended learning and special education.

The Office of Adult Learning and Rehabilitation Services administers statewide adult education services, including adult education and literacy, the high school equivalency testing program and veterans education, including the Troops to Teachers program.

Rehabilitation Services provide specialized services to adult citizens with disabilities to help them achieve employment and independence. Offices are maintained across the state to provide convenient services to clients. Rehabilitation Services personnel provide individualized counseling, training and other services to help clients achieve gainful employment or independent living. Rehabilitation Services is supported primarily with federal funds.

Independent Living Centers (ILC) are located throughout the state. ILC personnel provide coun-



MARGIE VANDEVEN
Commissioner of Education



ROGER DORSON
Deputy Commissioner
Division of Financial and
Administrative Services



STACEY PREIS
Deputy Commissioner
Division of Learning Services



ROBIN COFFMAN
Chief of Staff



C. JEANNE LOYD
Assistant Commissioner
Adult Learning and
Rehabilitation Services



CHRIS NEALE
Assistant Commissioner
Quality Schools



PAUL KATNIK
Assistant Commissioner
Educator Quality



WILLIAM THORTON
General Counsel



STEPHEN BARR
Assistant Commissioner
Special Education



BLAINE HENNINGSEN
Assistant Commissioner
College and Career Readiness



JEFF FALTER
Chief Data Officer

selling, advocacy, personal care and training in independent living skills for adults with disabilities.

The Disability Determinations Program is part of this office and operates under regulations of the Social Security Administration. Located in offices across the state, Disability Determinations personnel adjudicate claims from Missouri residents seeking federal disability benefits.

The Office of College and Career Readiness provides technical assistance to local school

personnel in the adoption and adaptation of the state's performance standards, and curriculum development/adoption of all content areas — math, science, social studies, English/language arts, health/physical education, fine arts and the career-technical content areas. The office assists schools and career centers with the monitoring and approving of Perkins programming.

The development and oversight of the Missouri Assessment Program, consisting of the an-

nual, grade-level assessments for grades three through eight and high school end-of-course assessments, as well as the administration of the National Assessment of Educational Progress (NAEP), are also responsibilities of this office.

The Office of Data System Management is responsible for the development and implementation of the Missouri Comprehensive Data System (MCDS), which includes the student-level record system, the Missouri Student Information System (MOSIS) and Core Data, a web-based data collection system of education-related statistics. This office collects and generates data to meet federal and state reporting requirements and compliance, as well as provide data utilized in research and analysis that impacts policy decision-making.

The Office of Educator Quality is responsible for approving public and private educator preparation programs. The Office of Educator Quality also issues certificates (licenses) to all professional personnel who work in the state's public school systems, as well as assisting with the review of certificate-holders who are charged with misconduct.

This office is responsible for implementation of teacher, principal and administrator standards, as well as implementation of Missouri's Educator Evaluation System.

A primary function of the Office of Quality Schools is to manage the Missouri School Improvement Program (MSIP), the accreditation/accountability system for public school districts. This office also administers a wide range of state and federally funded programs that assist local schools (Title I, Title III and other federal programs), charter and other innovative schools, as well as developing and implementing a statewide system of support for schools, communities and families. Schools are also provided assistance on federally and state-developed improvement initiatives that are coordinated with other state and regional services.

The Office of Quality Schools is also responsible for the oversight of the department's efforts to expand and improve early learning opportunities for children and providing support for teachers, programs, parents and families of young children. Staff administers the Missouri Preschool Program and the Child Care Development Fund Grant. The office is also responsible for the development of early learning goals.

Extended learning (after school) programs, under the Office of Quality Schools, provide a safe, caring and nurturing place for extended learning, social, recreational and personal life-skills development for students outside school hours. Grant programs administered by this section include the 21st Century Community Learning Centers

grants and School Age Community grants. The programs foster partnerships among the schools, parents/families and communities.

The Office of Special Education administers state and federal funds to support services for students and adults with disabilities. This office works with other state and local agencies to coordinate the Missouri First Steps program, which provides early intervention services for infants and toddlers with disabilities and their families. The office works with local school districts in developing and improving special education services for students (ages 3–21) with disabilities. It also provides financial and technical support for all approved sheltered workshops in the state. Sheltered workshops provide employment for adults with disabilities.

This office also oversees the operation of three school systems administered by the State Board of Education. These are the Missouri School for the Blind, the Missouri School for the Deaf and the Missouri Schools for Severely Disabled. In addition to providing direct services to eligible students with disabilities, these school systems, through their outreach programs and consulting services, assist local school personnel and families throughout the state in meeting the needs of children with disabilities.

Missouri Commission for the Deaf and Hard of Hearing

The Missouri Commission for the Deaf and Hard of Hearing was created in 1988 to improve the quality of life for all Missourians with hearing loss. It advocates for public policies, regulations and programs to improve the quality and coordination of existing services for deaf and hard-of-hearing persons and promotes new services whenever necessary.

The commission promotes deaf awareness to the general public and serves as a consultant to any public agency needing information regarding deafness; develops a system of state certification for those individuals serving as interpreters of the deaf; maintains the quality of interpreting services statewide; maintains a census of persons with a hearing loss in Missouri; promotes the development of a plan that advocates the initiation of improved physical and mental health services for deaf Missourians; conducts or makes available workshops or seminars as needed for educating non-deaf individuals of the problems associated with deafness and ways by which these groups or agencies can more effectively interact with those who are deaf; promotes the development of services for deaf adults, such as shelter homes, independent living skill training facilities and post-school educational training that will help provide for those deaf individuals requiring such

services an opportunity to live independently; and establishes a network for effective communication among the deaf adult community and promotes the establishment of TDD relay services where needed.

Missouri Assistive Technology Advisory Council

The Missouri Assistive Technology Advisory Council was established in 1993. The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

The council is charged to serve as an advocate for policies, regulations and programs to establish a consumer-responsive, comprehensive, assistive technology service delivery system. The council meets at least four times a year, reports annually to the governor and the General Assembly on

council activities to increase access to assistive technology, and provides programmatic direction for all activities and services.

Missouri Charter Public School Commission

The Missouri Charter Public School Commission was established by state statute in 2012 with the authority to sponsor higher-quality charter schools throughout the State of Missouri.

The commission shall consist of nine members and shall collectively possess strong experience and expertise in governance, management and finance, school leadership, assessment, curriculum and instruction and education law. All members of the commission shall have demonstrated understanding of and commitment to charter schooling as a strategy for strengthening public education.



Department of Health and Senior Services

PO Box 570, Jefferson City 65102

Telephone: (573) 751-6400

www.health.mo.gov

Email: info@health.mo.gov

The Department of Health and Senior Services was created by the passage of House Bill 603 in May 2001. The bill transferred the roles and responsibilities of the Division of Aging in the Department of Social Services to the Department of Health, creating the Department of Health and Senior Services (DHSS). The department's mission is to promote, protect and partner for better health for all Missourians. This is accomplished through disease prevention, control and surveillance activities; regulation and licensure of health and child care facilities; and programs designed to create safeguards and health resources for seniors and the state's vulnerable populations. The department strives to provide all Missourians with information and tools to improve their own health and well-being and the health of their communities.

State Board of Health

The State Board of Health serves as an advisory body for activities of the Department of Health and Senior Services. It consists of seven members appointed by the governor with the advice and consent of the Senate. Members serve four-year terms and may serve a maximum of two terms. Missouri law (191.400, RSMo) specifies that three members shall be licensed physicians; one member shall be a licensed dentist; one member shall be a licensed chiropractic physician; and the other two members shall be persons other than those licensed by the State Board of Registration for the Healing Arts, the Missouri Dental Board or the Missouri State Board of Chiropractic Examiners, and shall be representative of those persons, professions and businesses that are regulated and supervised by the Department of Health and Senior Services and the State Board of Health. The State Board of Health advises the director operating the department and acts in an advisory capacity regarding rules promulgated by the department.

State Board of Senior Services

The State Board of Senior Services serves as an advisory body for activities of the Department of Health and Senior Services. It consists of seven members appointed by the governor with the advice and consent of the Senate. Members serve four-year terms and may serve a maximum of two terms. Missouri law (660.062, RSMo) specifies that board members shall currently be working in the fields of gerontology, geriatrics, mental health issues, nutrition and rehabilitation services of persons with disabilities. Four of the seven members appointed must belong to the Governor's Advisory Council on Aging. The State Board of Senior Services advises the director in operating the department and acts in an advisory capacity regarding rules promulgated by the department.

Office of the Director

The governor, with the advice and consent of the Senate, appoints the director of the Department of Health and Senior Services. The department director is responsible for the management of the department and the administration of its programs and services. The department deputy director assists the director and acts in his or her absence. Under the director, the department is organized into four divisions: Administration; Community and Public Health; Licensure and Regulation and Senior and Disability Services. The offices of General Counsel, Governmental Policy and Legislation, Human Resources and Public Information also report to the director. In addition, the director's office oversees the Office of Minority Health, the Office on Women's Health, the Office of Primary Care and Rural Health, the Office of Dental Health and the State Public Health Laboratory.

Office of General Counsel (OGC)

The office provides legal counsel to all departmental divisions, programs and offices. The office represents the department in regulatory and licensure cases before departmental hearing officers, the Administrative Hearing Commission and circuit courts. It pursues guardianships for eligible adults and represents the department in Employee Disqualification List appeals. It provides legal assistance in the promulgation of regulations. The Employee Disqualification List Unit is also maintained within the Office of General Counsel.

Office of Governmental Policy and Legislation

This office coordinates the development, review and tracking of legislation related to matters



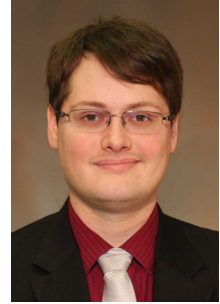
RANDALL W. WILLIAMS,
MD, FACOG
Director



BRET FISCHER
Deputy Director
Division of Administration



BILL WHITMAR
Director, Missouri State Public
Health Laboratory



DANIEL BOGLE
Governmental Policy and
Legislation



NIKKI LOETHEN
General Counsel



SARA O'CONNOR
Communications Director



CARRIE BECK
Human Resources



DEBORAH MEBRUE
Executive Assistant to Director

involving the department. The legislative liaison serves as the department's point of contact for elected officials, other state agencies and constituent groups.

Office of Human Resources (OHR)

The Office of Human Resources ensures the department's compliance with state personnel law and serves as a liaison with the state Office of Administration's Division of Personnel. Staff administer personnel functions of employment, promotion, compensation (including payroll preparation), performance appraisal, discipline, termination, personnel records maintenance and related personnel activities. The office also provides assistance to managers and supervisors in those areas. The OHR investigates and monitors complaints and grievances, maintains DHSS' administrative policies and coordinates and conducts professional development opportunities for DHSS staff.

Office of Public Information (OPI)

The Office of Public Information coordinates all public information released by the department, including media contacts and information,

in response to inquiries from other agencies and the public. OPI staff design department publications, including newsletters, brochures and pamphlets, for programs and divisions within the department. This office also oversees the department's website and maintains the department's social media presence.

Office of Minority Health

The Office of Minority Health seeks to eliminate minority health disparities through monitoring departmental policies and programs, providing technical assistance and developing culturally sensitive health education initiatives. The office also works collaboratively with community-based organizations and leaders to identify and implement specialized strategies that address the health needs of minority populations in Missouri.

Office on Women's Health

The Office on Women's Health increases visibility of the many diverse factors affecting the health and well-being of women in Missouri. It provides recommendations to the department director on issues affecting women; promotes coordination of and collaboration among programs

and services for women; and serves as a central location for information, resources, technical assistance and consultation about women's health. The Sexual Violence Prevention and Education program provides focused, community-based, sexual violence primary prevention education to the citizens of Missouri. Additionally, the Sexual Violence Victim Services program provides advocacy and counseling services to victims of sexual violence through contracts with local service providers.

Office of Oral Health

The Oral Health Program provides a broad range of core public health activities, including surveillance education and support for the provision of preventive services, to improve the oral health of Missourians. The initiatives under this program include the Preventive Services Program, which provides oral health surveillance, education and preventive services to children in Missouri under the age of 18.

Office of Primary Care and Rural Health

The Office of Primary Care and Rural Health (OPCRH) is composed of the Primary Care Office (PCO) and the State Office of Rural Health (SORH).

- The **Primary Care Office** works to ensure access to and the availability of primary health care services for all of Missouri's populations. This includes the Health Professional Loan Repayment Program, which provides financial incentives for primary care physicians and general practice dentists, the Primary Care Resource Initiative for Missouri (PRIMO) Student Loan Program and the Professional and Practical Nursing Student Loan and Loan Repayment programs.
- The **State Office of Rural Health** provides leadership in the development of rural health initiatives; a central resource for information and education related to rural health; and coordination for rural health initiatives to support, strengthen and improve rural health care. This includes the Medicare Rural Hospital Flexibility Program, which provides quality and financial support to Critical Access Hospitals as well as the Small Rural Hospital Improvement Program, which provides financial and technical assistance to small rural hospitals.



JOSEPH PALM
Office of Minority Health



KAREN KLIETHERMES
Office on Women's Health



DR. JOHN DANE
Office of Oral Health



LEE TEMMEN
Interim, Office of Primary Care
and Rural Health

Missouri State Public Health Laboratory

The **Missouri State Public Health Laboratory** provides a wide range of diagnostic and analytical services for individuals, health care providers and local public health authorities. These services include quality-assurance measures for laboratory functions and laboratory testing for infectious diseases, genetic disorders and environmental health concerns, both in support of public health programs and as a reference laboratory performing unique or specialized procedures.

The laboratory provides specimen courier service, scientific expertise, biosafety training and consultation and managerial leadership in meeting the rapidly changing challenges in the clinical and environmental laboratory disciplines and in the development of public health policy.

About 5 million analyses are performed in the State Public Health Laboratory. Approximately 350,000 test kits are assembled and distributed each year for specimens from hospitals and private laboratories, as well as city, county and district health offices.

The State Public Health Laboratory also functions as an emergency response laboratory for

biological and chemical events, as well as serving as the main reference laboratory for clinical laboratories in the state by confirming results or completing organism identification.

Division of Administration

The **Division of Administration** provides a wide array of support functions to help programmatic divisions deliver services to Missourians in a cost-effective manner that assures fiscal accountability.

Division Director's Office

- Develops and submits the department's indirect cost plan.
- Evaluates administrative, management and fiscal controls of departmental operations.
- Provides technical assistance to programs concerning contract monitoring and granting requirements.
- Reviews and evaluates contractors' financial management systems and audit reports for financial and administrative compliance.

Budget Services and Analysis Bureau

- Prepares and tracks the department's operating and leasing budget requests.
- Administers the budget after passage.
- Monitors department expenditures.
- Coordinates department efforts to review legislative proposals and prepare fiscal notes.

Financial Services Bureau

- Coordinates department-wide financial activities.
- Oversees the receipt of funds and ensures timely deposit of funds.
- Reviews department expenditures to ensure appropriate fund disbursement, including vendor payments and employee expense accounts.
- Develops, reviews and approves all department contracts.
- Oversees procurement of all supplies, materials, equipment and services.
- Provides technical assistance and support in the development of grant applications.
- Maintains and prepares financial status reports on all federal grants.
- Administers the fixed assets accounting system.

General Services Bureau

- Manages leased property occupied by department staff.
- Manages department-owned vehicles.
- Provides warehouse services.
- Supports telecommunications needs.
- Controls building security access.
- Provides mail service.
- Provides forms management.
- Oversees office moves and space reconfigurations.
- Handles surplus equipment.

Division of Community and Public Health

The **Division of Community and Public Health** coordinates public health resources to protect and promote the public's health and prevent diseases. The programs in this division provide a broad range of services to Missourians of all ages, incomes, races and ethnicities. These programs are in turn supported by the division on specific issues including epidemiology and local public health systems.

The **Emergency Response Center** serves as the coordination point for all department responses to emergencies. It operates at a non-threat level and can quickly be activated as a command and control center in an emergency. It monitors the public health and allied systems' day-to-day emergency preparedness and also serves as part of the Health Alert Network to rapidly receive and disperse communications among public health and health care partners at the local, regional, state and federal levels, and to assign and track follow-up activities. The hotline, (800) 392-0272, is the primary contact point for the general public and emergency response partners.

The **Center for Local Public Health Services** (CLPHS) works to strengthen Missouri's public health system composed of the state department and 115 local public health agencies. The CLPHS is responsible for managing 333 contracts that support local public health efforts including Aid to Local Public Health, Maternal Child Health improvement services and Child Care Health Consultation. Technical assistance is provided by the CLPHS to the Council for Public Health Nursing, Heartland Learning Management System and numerous agencies applying for public health grants. The CLPHS staff provides leadership, training and technical assistance to local public health agencies, communities and other health-related key stakeholders regarding the development of processes that improve community-based public health systems.

The **Missouri Hemp Extract Registration Program** issues Missouri Hemp Extract Registration cards that allow Missourians with intractable epilepsy to lawfully possess and use Cannabidiol (CBD) oil for treatment of the epilepsy. Applicants must submit appropriate application forms and identification, along with a form completed by a neurologist licensed in the state of Missouri certifying the medical condition of intractable epilepsy and use of the CBD oil. Registration cards are valid for one year and allow the individual to obtain CBD oil through an entity licensed by the Missouri Department of Agriculture.

The **Section for Healthy Families and Youth** promotes optimal health by providing leadership to both the public and private sectors in assessing health care needs of families and communities and ensuring the health system responds appropriately. The section is composed of the following:

- **Pregnancy-Associated Mortality Review (PAMR):** reviews all maternal deaths that occur during pregnancy or within one year of pregnancy to improve surveillance and analysis of pregnancy-related deaths in Missouri. This program examines the medical and non-medical circumstances of these deaths to identify gaps in services and systems that should be improved to prevent future deaths. The PAMR can also identify strengths in the systems of care that should be supported or expanded.
- **Early Childhood Comprehensive System:** improves early childhood outcomes by providing opportunities for implementation of the Missouri Early Childhood Strategic Plan for Missouri's children and their families. The state Early Childhood Strategic Plan is organized around five (5) critical components for helping young children be healthy and ready to learn at school entry. The five (5) components are: health, mental health and social-emotional development, early childhood programs, parenting education, and family support. Within the focus of each of the five (5) critical components are the outcomes and strategies for supporting Missouri's young children.
- **Bureau of Genetics and Healthy Childhood:** utilizes multiple programs that promote and protect the health and safety of individuals and families based on their unique conditions, needs and situations. This is achieved by implementing prevention and intervention strategies to optimize an individual's health and environment from pre-pregnancy through adulthood. Related activities of the bureau encompass public and professional education, screening and follow-up services, surveillance,



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Community and Public Health

needs assessment and resource identification and/or development. The bureau accomplishes its mission in collaboration with families, health care providers and other community, state and national partners.

- **Genetics Services Program:** expands existing programs and develops new ones, to reduce the morbidity and mortality associated with genetic disorders. Information is provided to the public and medical professionals regarding genetic disorders and the availability of genetic services in Missouri. A referral network is maintained for individuals in need of diagnostic services, treatment, counseling and other genetic-related services.
- **Adult Genetics Program:** provides limited assistance with health care costs for Missouri adults (21 years of age and older) with cystic fibrosis, hemophilia and sickle cell disease. The program provides applicants who meet financial and medical guidelines with limited financial assistance for inpatient and outpatient services, medication and blood factor products, emergency care and home equipment. Service coordination is provided for those who meet the medical eligibility requirements.
- **Metabolic Formula Distribution Program:** provides prescribed dietary formulas to individuals with covered metabolic disorders such as phenylketonuria and maple syrup urine disease. Use of the dietary formula combined with a medically supervised diet eliminates or reduces the adverse consequences of the disorders.
- **Sickle Cell Anemia Program:** provides information to the public and health professionals about sickle cell disease and sickle cell traits and promotes and provides screening, testing, referral, education, counseling, follow-up and outreach services.

es for individuals and families with sickle cell conditions.

- **Newborn Health Program:** promotes healthy birth outcomes and healthy infants by increasing awareness of recommended best practices through educational activities and materials, including text4baby. Messages and activities promote the importance of preconception care; early entry into prenatal care; use of folic acid to prevent birth defects; avoidance of smoking, alcohol and other drugs; promotion of breast-feeding; safe infant sleep practices and other healthy behaviors.
- **Newborn Blood Spot Screening Program:** provides early identification and follow-up of galactosemia, congenital hypothyroidism, congenital adrenal hyperplasia, hemoglobinopathies, organic acid disorders, fatty acid oxidation disorders, amino acid disorders (including phenylketonuria), cystic fibrosis, biotinidase deficiency and lysosomal storage disorders. Newborn screening can indicate the presence of disease in affected yet asymptomatic infants. Infants found to be positive are referred to a system of health care for confirmation of diagnosis and management.
- **Newborn Hearing Screening Program:** develops, promotes and supports systems to ensure all babies born in Missouri receive hearing screenings, audiologic evaluations and early intervention, as appropriate. The hearing screening program is dedicated to providing unbiased support to families of children who are deaf or hard of hearing.
- **Folic Acid Program:** endeavors to increase the number of Missourians who are aware of the importance of folic acid intake in helping to prevent certain birth defects, diseases and health conditions.
- **Building Blocks Home Visiting Program:** is an evidence-based prenatal and early childhood nurse home-visiting program based on the David Olds Model. Participants in the program are low-income, first-time mothers who enter the program prior to the 28th week of pregnancy. Nurses make home visits to work with the women and their families during pregnancy and the first two years of the child's life to improve pregnancy outcomes, child health and development and family economic self-sufficiency.
- **Healthy Families Missouri Home Visiting (HFMoHV) Program:** is founded on the Healthy Families of America evidence-based home visitation model. The HFMoHV provides intensive, sustained home

visits to include health assessments and education during the prenatal period; parenting education both prenatally and postnatally; newborn and infant assessments, including developmental screenings; and referral information based on health, social and financial assessments. Services are provided through registered nurses, social workers and paraprofessionals to the target population of at-risk, low-income pregnant and postpartum women and their children up to five years of age. Services are offered for a minimum of three years. The goals of this program are to increase healthy pregnancies and positive birth outcomes, as well as decrease child abuse and neglect through home-based services.

- **Maternal, Infant and Early Childhood Home Visiting Program:** is a voluntary program that delivers high-quality, evidence-based, early childhood home-visitation services to ensure more children have the opportunity to grow up healthy, safe, ready to learn and able to become productive members of society. In Missouri, this is accomplished utilizing three evidence-based home visiting models (Nurse Family Partnership, Early Head Start—Home Based Option and Parents as Teachers) and one promising approach model (Nurses for Newborns) serving pregnant women and children up to kindergarten entry. Home visitors work with the women and their families to improve maternal and newborn health; reduce child injuries, child abuse, neglect or maltreatment and emergency department visits; improve school readiness and achievement; reduce prevalence of domestic violence; improve family economic self-sufficiency; and improve coordination and referrals for other community resources and support for families.
- **TEL-LINK:** is the department's toll-free telephone line for maternal, child and family health services. The purpose of TEL-LINK is to provide information and referrals to Missourians concerning a wide range of health services. TEL-LINK can connect callers to services for: WIC (women, infants and children), MO HealthNet, pregnancy assistance, home visiting services, prenatal drug abuse treatment, immunizations, child care, social services, down syndrome helpline services, First Steps, genetics services, audiology services, parenting, special health care needs, alcohol and drug abuse treatment, mental health treatment, family violence services, non-emergency medical transportation, etc. The toll-free telephone number is (800) 835-5465.

- **Sexual Assault Forensic Examination – Child Abuse Resource and Education (SAFE-CARE) Program:** provides education and support to medical providers who evaluate children suspected of being abused or neglected. SAFE-CARE providers (physicians, nurse practitioners and physician assistants) receive Missouri-based initial training and annual update training on the medical evaluation of child maltreatment. Collaboration and mentoring are provided through Missouri's Child Abuse Medical Resource Centers (St. Louis Children's Hospital, Cardinal Glennon Children's Medical Center and Children's Mercy Hospital).
- **Safe Cribs for Missouri:** provides portable cribs to low-income families who have no other resources for obtaining a safe crib. Local public health agencies distribute the cribs and provide one-on-one safe sleep education to each family before the crib is taken home. A follow-up home visit is conducted four to six weeks later to assess the family's use of safe-sleep practices.
- **Alcohol, Tobacco and Other Drug Prevention and Awareness Program:** The Alcohol, Tobacco, and Other Drug Prevention and Awareness (ATOD P&A) Program targets the prevention and/or reduction of the incidence of alcohol, tobacco, and other drugs in the preconception and prenatal periods through educational outreach to health care providers in use of the infant manikins for trainings and presentations.

Bureau of WIC and Nutrition Services: is a short-term intervention program designed to influence lifetime nutrition and health behavior in a targeted, at-risk population. WIC provides specific nutrition education to pregnant, breast-feeding and postpartum women, as well as infants and children under the age of 5 who are at-risk and meet financial eligibility requirements. This serves to meet enhanced dietary needs during periods of crucial physiological development. WIC also administers breast-feeding support programs, such as the Breastfeeding Peer Counseling Program, and initiatives to increase breast-feeding duration rates, such as making breast pumps available to WIC participants returning to work or school. The statewide breastfeeding coordinator also promotes initiatives to increase breast-feeding initiation and duration rates among the general public through Missouri Breastfeeding Month activities and the Missouri "Show-Me 5" Hospital initiative.

Bureau of Community Food and Nutrition Assistance Programs: provides meal subsidies to eligible organizations that feed infants, children and youth, and provides food packages for low-income elderly persons.

- **Child and Adult Care Food Program:** is a federal entitlement program to improve the nutrient intake of participants in licensed childcare centers, licensed family child care homes, licensed adult day care centers, emergency homeless shelters and after-school programs.
- **Summer Food Service Program:** serves to improve the nutrient intake of low-income children when school is not in session, which reduces the risk for health problems, enhances children's learning capabilities and helps them succeed in school. The program also improves the quality of the summer programs offered in low-income areas and provides summer employment opportunities in local communities.
- **Commodity Supplemental Food Program:** works to improve the nutrient intake of low-income elderly adults by providing commodity food packages specially formulated to provide additional sources of iron, calcium, protein and vitamins A and C.

The **Section for Community Health Services and Initiatives (CHSI)** is engaged in activities to reduce risk factors for the prevention and control of chronic diseases. The section is composed of the following:

Bureau of Community Health and Wellness (CHW): focuses on promotion and delivery of primary prevention strategies to address optimum health across a citizen's lifespan and prevention of chronic conditions through interventions to reduce tobacco use and obesity and prevent injuries.

- **Building Communities for Better Health Program:** works to reduce the primary risk factors for chronic diseases—tobacco use and exposure to secondhand smoke, as well as physical inactivity and unhealthy eating. Contracts are established with 17 local public health departments across the state. Emphasis is placed on making environmental, policy and system changes to support healthy behaviors for schools, worksites and communities.
- **Comprehensive Tobacco Control Program:** works to prevent youth from tobacco-use initiation, promote quitting among youth and adults, eliminate exposure to secondhand smoke and reduce the impact on populations disproportionately affected by tobacco. The program collaborates with youth advocacy groups, community-based coalitions, volunteer organizations and partners to educate the public about the health effects of tobacco use and exposure to secondhand smoke. The program advocates for policies prohibiting tobacco

use on school property and eliminating exposure to secondhand smoke in public places. To increase quitting among tobacco users, the Missouri Tobacco Quitline (1-800-QUIT-NOW) provides free cessation counseling services and referrals for local assistance.

- **Team Nutrition Program:** activities are designed to reduce rates of overweight children and create healthier school and child care nutrition and physical activity environments.
- **Adolescent Health Program:** addresses various adolescent, teen and young adult issues of Missourians age 10 to 24 years old. The program provides consultation, education, technical assistance and resources for health professionals, school personnel, parents, adolescents and state and community organizations. The Council for Adolescent and School Health assists the department in promoting a multi-level approach to achieve healthy adolescent development. The Adolescent Health Program also administers teen pregnancy prevention programming to high-risk youth, ages 10-17. The main goals of the program are to reduce teen pregnancy, decrease the rate of sexually transmitted disease, foster parent/youth communication and increase the percentage of high school graduates.
- **School Health Program:** is a statewide program to support workforce development for school nurses and others working with students in the school setting. Emphasis is placed on students with chronic health conditions and/or special health care needs. The program develops and disseminates guidelines for school nurses, school administrators, and parents based upon evidence-based practices. The SHS Program surveys schools to identify trends, anticipate needs, and develop guidelines, workshops, and trainings. The program, working closely with the Department of Elementary and Secondary Education, also provides technical support and consultation services.
- **Injury and Violence Prevention (IVP) Program:** provides targeted unintentional injury prevention services to children zero to 19 years old through nine local Safe Kids coalitions. The IVP Program, through the diseaseae local Safe Kids coalitions, provides safety education on child passenger safety, bicycle safety, fire safety, crib safety, water safety, poisoning and other prevention activities based on community needs. The Missouri Injury and Violence Prevention Advisory Committee (MIVPAC) pro-

vides advice, expertise and guidance to the IVP Program. The committee also identifies and mobilizes the state, regional and community resources and networks needed to support and implement state injury prevention initiatives.

- **Obesity Prevention Initiative:** works to increase access to healthy food and safe places to be physically active in order to prevent obesity and other chronic diseases. Program goals are reached through policy and environmental changes. The program collaborates with other stakeholders to advocate for statewide policy changes, provide training and technical assistance to local communities and provide support for local initiatives. Major initiatives include Missouri Livable Streets, healthy corner stores and worksite wellness, including support for nursing mothers in the workplace.
- **Bureau of Cancer and Chronic Disease Control (CCDC):** administers services and programs to assist individuals who have a noncommunicable, chronic disease or disability, and promotes recognition of signs and symptoms, screenings and other early intervention strategies (including Chronic Disease Self-Management programs) to lessen the impact of the disease and disability.
- **Comprehensive Cancer Control Program:** partners with individuals, professionals and cancer survivors who share expertise, resources and ideas to develop a statewide cancer plan. The program and its partners support healthy lifestyles, recommend cancer screenings, educate people about cancer symptoms, increase access to quality cancer care and enhance cancer survivors' quality of life.
- **Show Me Healthy Women (SMHW):** provides free breast and cervical cancer screening and diagnostic services to low-income, uninsured or underinsured women aged 35 years and older to reduce the mortality rate of breast and cervical cancer in Missouri women. The program is funded by the Centers for Disease Control and Prevention, general revenue and donations. Most women diagnosed with breast or cervical cancer through the program are eligible for free treatment under the Breast and Cervical Cancer Treatment Act (Medicaid).
- **Arthritis and Osteoporosis Program:** promotes optimal health and quality of life for all Missourians affected by arthritis, osteo-

porosis, lupus, rheumatic diseases and related musculoskeletal conditions.

- **Asthma Prevention and Control Program:** works to improve the capacity of Missouri's public health system to define and reduce the burden of asthma. Program services include linking existing resources and partners, maintaining comprehensive surveillance and evaluation and providing technical assistance for local control efforts.
- **Missouri Actions to Prevent Chronic Disease Control Risk Factors (MAP):** addresses the ABC's of heart disease and stroke prevention, with the main focus on preventing and controlling high blood pressure and reducing sodium intake. The ABCs include: Aspirin, (increase low-dose aspirin therapy according to recognized guidelines); Blood pressure, (prevent and control high blood pressure, reduce sodium intake); Cholesterol (prevent and control high blood cholesterol) and Smoking, (increase the number of smokers counseled to quit and increase availability of no or low-cost cessation products. Also addresses diabetes prevention and diabetes complications by influencing change at the policy, environmental, health systems and community level.
- **Organ Donor Program:** works to maintain a statewide, confidential registry of potential organ and tissue donors that is available to procurement agencies and individual registrants 24/7. The program works with state and national partners to develop and implement initiatives to increase awareness about the benefits of donation and how to enroll in the registry. An advisory committee makes recommendations related to priorities, development and implementation of program activities, registry management and strategic planning. The program works with the Department of Revenue to aid program reach and registry operations.
- **WISEWOMAN Program:** provides services for low-income, underinsured women age 40 and older who are clients of the Show Me Healthy Women Program. Services include health screenings for heart disease risk factors, such as high cholesterol, high blood pressure, obesity and diabetes. In addition, WISEWOMAN risk counseling and lifestyle education helps women eat healthier, be more physically active and quit smoking to reduce their risk for heart disease.

Bureau of Special Health Care Needs (SHCN): provides statewide health care support services, including service coordination, for chil-

dren and adults with disabilities, chronic illness and birth defects. State and federal funding supports SHCN services. To be eligible for SHCN services, individuals must be a Missouri resident, have a special health care need and meet medical and financial eligibility when required. There is no application fee for these services. Service coordination, an essential service for people with complex conditions and needs, is provided to all bureau program participants, regardless of financial status.

- **Children and Youth with Special Health Care Needs Program (CYSHCN):** provides assistance statewide for individuals from birth to age 21 who have, or are at increased risk for a disease, defect or medical condition that may hinder their normal physical growth and development, and who require more medical services than children and youth generally. The program focuses on early identification and service coordination for individuals who meet medical eligibility guidelines. The CYSHCN Program provides limited funding for medically necessary diagnostic and treatment services for individuals whose families also meet financial eligibility guidelines.
- **Healthy Children and Youth Program:** provides home- and community-based services for children under the age of 21 who are enrolled in MO HealthNet (Medicaid). Public health nurses provide service coordination and authorization for medically necessary in-home services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may include in-home personal care, in-home nursing care, case management and skilled nursing visits.
- **Medically Fragile Adult Waiver Program:** provides home- and community-based services for individuals with serious and complex medical needs who have reached the age of 21 and are no longer eligible for home care services available through the Healthy Children and Youth Program in Missouri. This waiver is designed to provide a cost-effective alternative to placement in an intermediate care facility for intermediate care facility for individuals with intellectual disabilities (ICF/IID). Public health nurses provide service coordination and authorization for medically necessary services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may

include in-home personal care, in-home nursing care and medical supplies.

- **Adult Brain Injury Unit:** The Adult Brain Injury Program assists Missouri residents statewide, ages 21 to 65, who are living with a traumatic brain injury (TBI). Through service coordination, the program links individuals to resources to enable each person to obtain goals of independent living, community participation and employment. Individuals who meet financial eligibility requirements may also receive community-based rehabilitation services to help achieve identified goals. Rehabilitation services include counseling, vocational training, employment support and home- and community-based support training.

The **Section of Epidemiology for Public Health Practice** serves as the scientific authority on issues related to the control and prevention of diseases and health risk behaviors in the state of Missouri. It houses the resources necessary to operate and maintain major public health information systems, the state's vital records and statistics, community health information as well as medical and public health epidemiology resources needed to prevent, intervene and control diseases and conditions impacting the health of Missourians. The section is composed of the following:

- **Office of Epidemiology:** uses science to guide and develop public health practices; monitors health status and health risk behaviors through effective use of public health surveillance systems; promotes evidence-based public health interventions; and provides epidemiologic consultation for maternal and child health communicable disease/environmental health, and chronic disease and nutritional health initiatives.
- **Information Support Unit:** is responsible for communication of health information to support public health activities and initiatives. The staff serves as an integral part of preventive health care programs, such as the smoking cessation campaign, cancer detection programs, treatment and management of obesity programs, genetics and healthy childhood and child nutrition assistance and education services.
- **Bureau of Vital Records:** maintains the central registry of births, deaths, fetal deaths (after 20 weeks gestation, but before birth) and reports of marriages and dissolutions of marriages for the state of Missouri. The registry of births and deaths extends back to 1910, while the registry of marriages and dissolution of marriages extends back

to 1948. The bureau also corrects vital records as authorized by law; files and issues certified copies of births, deaths and fetal reports; issues statements relating to marriages and dissolution of marriages; and prepares new certificates for adoptions and legitimating.

- **Bureau of Health Care Analysis and Data Dissemination:** collects, analyzes and distributes health-related information that promotes the understanding of health problems and needs in Missouri. Data generated by the bureau aid and guide the planning, development and evaluation of programs and services of the department, as well as the health-related activities of other agencies, institutions and organizations. The bureau provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports for the department; disseminates health data via the Internet and other media; and provides health data and statistics as requested by researchers, public health professionals, legislators, media, educators and the public. The bureau is responsible for maintaining and enhancing Internet-based data and statistical resources such as the Community Data Profiles, the Missouri Information for Community Assessment and the Missouri Health Care Associated Infection Reporting System.
- **Bureau of Vital Statistics:** analyzes and distributes vital statistics and related information to promote the understanding of health problems and needs in Missouri, and also spotlights improvements and progress in the general health status of Missourians. The bureau also maintains the needed vital statistics infrastructure; provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports for the department; disseminates aggregated health data and statistical reports via the Internet and other media; and provides vital statistics data and oversight to meet data needs of researchers, public health professionals, legislators, media, educators and the public. The bureau is also responsible for quality control of the statistical information on vital records (i.e. births, deaths, fetal deaths, marriages, dissolution of marriages) and induced terminations of pregnancy; ensures compliance with the National Center for Health Statistics, Vital Statistics Cooperative Agreement; analyzes data on vital events and other health status measures; publishes monthly, annual and

periodic special statistics; develops and updates various linked data systems used for surveillance of health problems and the evaluation of public health programs; and prepares vital statistics data and maternal and child health indicator data for the Web-based Community Data Profiles and the Missouri Information for Community Assessment data query system.

The **Section for Environmental Public Health** is involved in ensuring environmental hazards that pose unnecessary health risks to the public are identified and appropriate steps are taken to protect the public's health. The section provides services and activities that include food safety, food recalls, general safety and sanitation inspections, evaluation of health risks due to exposure to hazardous substances and guidance involving environmentally related health hazards. The section contributes to the Department of Health and Senior Services' emergency response to public health emergencies and natural disasters, including chemical and radiological terrorism. The section is composed of the following:

- **Bureau of Environmental Health Services:** protects the health of all Missourians and visitors to the state by ensuring healthy environments. There are four unique environmental sanitation programs in the bureau: the Food Safety Program, the Environmental Child Care Program, the Lodging Program and the On-site Wastewater Treatment System Program.
- **Food Safety Program:** is responsible for oversight of all retail food establishments (including restaurants, school food service, temporary food events and grocery and convenience stores), frozen desserts and food processing/storage facilities throughout the state. There are approximately 28,000 retail food establishments, 2,150 frozen dessert facilities and 1,552 food processing/storage facilities statewide. The program minimizes the potential risk of foodborne illness and injury and provides food safety training to both industry and regulatory personnel. The program responds to complaints and emergencies involving regulated products.
- **Lodging Program:** licenses approximately 1,600 lodging establishments (hotels, motels, bed and breakfasts and resorts) statewide. The program issues licenses after determining compliance with applicable rules and regulations, provides training to local public health agencies and responds to complaints and emergencies involving lodging establishments.

- **Environmental Child Care Program:** serves approximately 180,000 children statewide. The program oversees annual sanitation inspections of more than 4,200 regulated child care providers to ensure sanitary and safe practices are utilized when caring for children and provides training to local public health agencies. In addition, the program responds to complaints and emergencies regarding environmental childcare issues.

- **On-site Wastewater Treatment System Program:** establishes sanitation standards and ensures the applicable onsite systems are in compliance with these standards. In addition, the program trains and provides licensure for approximately 1,970 professionals who install, inspect and repair on-site systems in accordance with sanitation standards set forth by law. The program assists the public and local public health agencies with questions and concerns, and responds to emergency situations.

- **Bureau of Environmental Epidemiology:** is involved in the investigation and prevention of diseases related to the environment. The bureau's efforts focus on diseases associated with exposure to chemical and physical agents in our environment. Services include:

- Performing health assessments and quantitative risk assessments of hazardous waste sites;
- Providing public health consultation and toxicological consultation for chemicals and radiological exposures;
- Implementing the state Childhood Lead Poisoning Prevention Program;
- Providing consultation, technical assistance and responding to issues affecting private water supplies;
- Providing professional and public information on radon and other indoor air-quality issues;
- Providing technical assistance to local public health agencies and communities on environmental public health issues;
- Regulating and licensing professionals who remove lead hazards from buildings and providing accreditation training to providers; and
- Conducting environmental investigations and assessments.

The **Section for Disease Prevention** is the principal section involved in communicable and zoonotic disease investigation, surveillance, prevention and control. Interrelated services of the

section include education and awareness efforts to drive immunizations rates for vaccine-preventable conditions. The section is integral to the Department of Health and Senior Services' response to public health emergencies, natural and biological disasters and terrorism. The section ensures rapid detection and response through a comprehensive surveillance system operated by public health staff who are prepared through expertise and training to detect diseases/conditions that may indicate an emergency/bioterrorism event. The section is composed of five bureaus.

Bureau of Communicable Disease Control and Prevention: provides prevention, and intervention programs related to 91 reportable communicable (or infectious) diseases and conditions of public health significance in Missouri. Many of these diseases are emerging infections (such as Multi-drug Resistant Tuberculosis, Cryptosporidiosis, Paragonimiasis and Novel Influenza).

- Conducting epidemiological studies to investigate the cause, origin and method of transmission of communicable diseases in order to identify and implement appropriate disease control and preventive measures, such as contact identification, testing, treatment and source identification.
- Consulting with local public health agencies, government at all levels, community organizations, hospitals, health care providers, private businesses, the media, and others regarding diagnosis and control measures for reportable communicable diseases, and providing public health education as requested.
- Providing training and technical assistance/consultation to local health officials on disease investigations, control activities, and analysis/interpretation of data to prevent communicable diseases in their communities, and rapidly responding to outbreaks.
- Providing community planning and rapid epidemiologic response for emergencies, such as bioterrorism and pandemic influenza, and natural disasters, such as flooding, tornados and earthquakes.
- Providing the treatment and case management of tuberculosis (TB) disease or infection, as well as tuberculin skin testing materials for use in extended contact investigations and assisting local public health agencies with TB case-management efforts.
- Providing assistance to local health officials in the screening and treatment of public health conditions in newly arriving refugees.
- Collaborating with other programs within the Missouri Department of Health and

Senior Services, other state and federal agencies, and community-based organizations in emergency event planning and response.

Bureau of HIV, STD and Hepatitis: provides comprehensive prevention, intervention and care programs targeting HIV/AIDS, syphilis, gonorrhea, chlamydia, hepatitis B (including perinatal HBV) and hepatitis C. Services include:

- Providing guidelines, recommendations, training and technical assistance or consultation to practicing physicians, local public health agencies and community-based providers on HIV disease, certain STDs and hepatitis B and C; coordination of disease outbreak investigations; disease investigation control activities; and analysis of data.
- Providing HIV counseling, testing and referral.
- Providing HIV/STD/hepatitis outreach, health education and risk-reduction programs statewide.
- Collaborating with community members, community-based organizations and other stakeholders throughout the state who serve on the HIV/STD Prevention Community Planning Group and various other advisory bodies.
- Collaborating with local, state and federal agencies as well as community-based organizations to ensure comprehensive health care and supportive services to individuals living with HIV/AIDS through a statewide case management system.
- Administering the AIDS Drug Assistance Program, Ryan White Title II, Housing Opportunities for People With AIDS and Medicaid AIDS Waiver services to eligible low-income Missourians living with HIV who have no other access to health care and support services.
- Coordinating the perinatal hepatitis B program, in which pregnant women with the virus are followed through delivery to prevent transmission of the disease to their newborns.

Bureau of Reportable Disease Informatics: provides surveillance programs for more than 150 reportable diseases in Missouri. Services include:

- Conducting epidemiological studies, identifying communicable disease surveillance data needs, designing data collection processes/systems, developing and maintaining data systems and datasets, analyzing and interpreting data at regular intervals to

track trends and providing regular reports on these analyses.

- Maintaining a statewide surveillance system (WebSurv) and analysis of morbidity to identify trends and risk factors.
- Maintaining the Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE), a statewide syndromic surveillance system that analyzes chief complaints from hospitals, emergency rooms and poison control center data.

Office of Veterinary Public Health: conducts activities related to the prevention and control of zoonotic diseases that might be transmitted from animals native to Missouri, or accidentally through normal trade, commerce or an act of bioterrorism.

- Acts as a liaison with other agencies such as the Missouri Departments of Agriculture and Conservation to maintain current knowledge of diseases occurring in animal populations that could affect humans.
- Conducts specific disease prevention programs, including the Rabies Program, which focus on consultations with medical providers to assess patient risk factors, education of the public, vaccination of animals and other preventive measures.
- Coordinates seasonal mosquito surveys to examine the prevalence of mosquito-borne pathogens (like West Nile virus) by contracting with local health agencies and publishes the results on the DHSS website and a national database.
- Monitors the worldwide occurrence of vector-borne disease agents that could be used in a bioterrorism attack or introduced accidentally into North America and assists the department in developing response plans to address these situations.
- Facilitates local public health agencies' capacity to conduct tick- and mosquito-borne disease prevention activities by providing educational materials and developing locally based outreach strategies.

Bureau of Immunizations: The Bureau of Immunizations supports efforts to plan, develop and maintain a public health infrastructure that helps assure high immunization coverage levels and low incidence of vaccine-preventable diseases for all ages throughout the state. Every effort is made to provide children, adolescents and adults with information on all vaccines recommended by the Advisory Committee on Immunization Practices (ACIP).

- Vaccines for Children (VFC) Program: is a federally funded program that provides

vaccines at no cost to children who might not otherwise be vaccinated because of inability to pay. Children who are eligible for VFC vaccines are entitled to receive those vaccines recommended by the ACIP.

- ShowMeVax: is an immunization registry that offers medical providers an opportunity to track vaccine inventory, input immunization records and verify the immunization status of clients (both through a web application and interfaces with their electronic medical record systems). Schools and child care providers have the ability to review the immunization status of children to verify compliance with state regulation.
- School and Child Care Survey Reporting: uses data from annual surveys and validation visits to analyze trends in meeting Missouri's school and child care immunization requirements.
- Quality Improvement Program: uses data from Assessment, Feedback, Incentive and Exchange (AFIX) visits at providers enrolled in Vaccines for Children to offer guidance and technical assistance to assist providers in increasing immunization rates. The program also offers guidance and technical assistance to private providers and clinics in Missouri as well as promotes immunizations through mass-marketing efforts.
- Influenza Program: actively reaches communities across the state through outreach efforts promoting influenza awareness. The program also reaches out to health care organizations, systems and clinicians to raise awareness of the importance of influenza vaccination among health care workers.
- Section 317 Vaccine: utilizes Section 317 federal funding to offer selected vaccines at no cost to uninsured or underinsured adults.

Division of Regulation and Licensure

The **Division of Regulation and Licensure (DRL)** oversees licensure and regulation activities for child care facilities, long-term care facilities and health care facilities. In addition, the division oversees the Certificate of Need Program, the Board of Nursing Home Administrators and the Family Care Safety Registry. The division enforces statutory and regulatory requirements to ensure the safety, health, welfare and rights of children and residents to long-term care and other health care facilities.

The **Family Care Safety Registry** serves as a resource for background screening information maintained by various state agencies. Information accessed by the registry includes Missouri

open criminal records, the sex offender registry, the child abuse/neglect registry, the department's employee disqualification registry, the mental health employee disqualification registry, child care license revocations and foster parent license denials, revocations and suspensions. In addition to the needs of families selecting an individual for a private employment arrangement, many employers of child care, elder-care and personal-care workers are required to obtain background screening information for staff in order to obtain or maintain licensure or to be in compliance with state laws. The registry maintains a toll-free call center (866) 422-6872, operated from 8 a.m. to 3 p.m., Monday through Friday; and a webpage health.mo.gov/safety/fcsr/.

The **Missouri Board of Nursing Home Administrators**: establishes minimum standards for licensing nursing home administrators and residential care and assisted living administrators; provides testing opportunities for qualified applicants; approves and monitors continuing education programs designed for licensed administrators; renews the licenses of qualified licensees; and conducts licensee disciplinary hearings.

The **Certificate of Need Program (CONP)**: The Missouri Health Facilities Review Committee (MHFRC), with the assistance of the CONP staff, carries out its responsibilities as set out in the CON statute to address issues of community need, accessibility, cost containment and other community health services factors. The MHFRC reviews substantial health capital expenditures and expenditures for major medical equipment. The board is made up of members from the legislature and the public sector appointed by the governor.

The **Section for Health Standards and Licensure (HSL)**: is responsible for licensing and regulating a wide variety of health care entities, investigating complaints levied against these entities, performing inspection activities for numerous Medicare-certification programs and also ensuring the safe and legal handling and distribution of controlled substances in Missouri. The section consists of six bureaus: Ambulatory Care; Emergency Medical Services; Home Care and Rehabilitative Standards; Hospital Standards; Narcotics and Dangerous Drugs; and Outpatient Healthcare.

- **Bureau of Ambulatory Care**: administers the state licensing program, federal survey activities and complaint investigations for all Missouri freestanding ambulatory surgical centers, birthing centers, abortion facilities, mammography providers and medical facilities that use ionizing radiation.
- **Bureau of Emergency Medical Services**: licenses, inspects and investigates com-



DEAN LINNEMAN
Director, Division of Regulation
and Licensure

plaints involving Emergency Medical Technicians (Basic, Intermediate and Paramedic) and ground and air ambulance services.

- **Bureau of Home Care and Rehabilitative Standards**: conducts on-site surveys and complaint investigations for compliance with state and federal regulations involving home-health agencies, hospices, comprehensive outpatient rehabilitation facilities and outpatient physical therapy providers.
- **Time Critical Diagnosis System**: The Time Critical Diagnosis System (TCD): The TCD system brings together the 911 response system, ambulance services and hospitals to provide an integrated and coordinated approach to enable a greater number of Missouri citizens to survive trauma, stroke and heart attacks. This is accomplished through the designation of hospitals as trauma, stroke and/or heart attack centers
- **Bureau of Narcotics and Dangerous Drugs**: maintains a registry of the individuals and firms who prescribe, dispense or otherwise conduct activities that involve controlled substances and inspects and investigates firms and individuals who lawfully manufacture, distribute or dispense controlled substances.
- **Bureau of Outpatient Healthcare**: conducts survey and complaint investigation activities related to certification of providers, including laboratories participating in the CLIA program, end-stage renal disease facilities and rural health clinics.

The **Section for Child Care Regulation (SCCR)** is responsible for ensuring the safety and health of children while in the care of licensed and regulated child care facilities. The section:

- Conducts twice-yearly inspections of family child care homes, group child care homes and child care centers.

- Conducts annual health and safety inspections of license-exempt child care facilities.
- Conducts renewal inspections for licensed child care facilities every two years.
- Investigates complaints of child care regulations and/or statute violations in child care facilities.
- Reviews and approves training for licensed and regulated child care facilities.
- Reviews children's health records for appropriate immunization for communicable vaccine preventable childhood diseases.
- Ensures fire safety requirement for licensed and regulated child care facilities are maintained.
- Ensures sanitation standards for licensed and regulated child care facilities are maintained.

The **Section for Long-Term Care Regulation (SLCR)** is responsible for ensuring the safety, health, welfare and rights of persons residing in long-term care facilities. The section:

- Inspects and licenses adult day care centers, adult residential care, assisted living, intermediate care and skilled nursing facilities.
- Investigates complaints of abuse or neglect at long-term care facilities.
- Reviews and approves plans for proposed health care facilities.
- Investigates complaints for any allegation of failure to comply with all rules and regulations.
- Investigates complaints of misuse of resident funds in long-term care facilities.
- Reviews applications for licenses to operate a long-term care facility.
- Inspects and conducts utilization reviews, and determines client eligibility for intermediate care facilities for persons with mental disabilities.
- Implements appropriate rules and regulations in accordance with the Omnibus Nursing Home Act and the U.S. Department of Health and Human Services, and determines compliance with Medicaid/Medicare requirements in intermediate care and skilled nursing facilities.

Division of Senior and Disability Services

The **Division of Senior and Disability Services** serves as the state agency charged with protecting seniors and adults with disabilities from abuse, neglect and financial exploitation. Additionally,

the division serves as the State Unit on Aging, carrying out the mandates for the state of Missouri regarding programs and services for seniors and adults with disabilities. The division is responsible for oversight and implementation of programs designed to maximize independence and health/safety for seniors and adults with disabilities who choose to remain independent in the community by administering state and federally funded home and community-based programs.

The **Long-Term Care Ombudsman Program** advocates for the rights of residents in long-term care facilities. An ombudsman is someone who "speaks on behalf of another." Through the work of regional ombudsman coordinators (who are employees or contractors of the Area Agencies on Aging) and many volunteers, residents and their families receive assistance with questions and are empowered to resolve complaints. The program also provides educational forums and information to the public regarding issues dealing with long-term care facilities.

The **Bureau of Central Registry Unit (CRU)/Adult Abuse and Neglect Hotline and Home and Community Based Services (HCBS) Call Center** maintains the statewide toll-free number (800) 392-0210 for reporting alleged abuse, neglect and financial exploitation of persons age 60 and older and adults with disabilities between the ages of 18 and 59. All information obtained during investigations is confidential. The hotline operates from 7 a.m. to midnight, seven days a week, 365 days a year. The number to call to make a referral for Medicaid HCBS Services is (866) 835-3505.

Reports of abuse, neglect or exploitation registered at CRU include those of individuals living in a community setting (such as a private residence or apartment), as well as those residing in state-licensed, long-term care facilities (such as a nursing home or residential care facility). The CRU also registers reports from other care settings, such as hospitals, home health agencies, hospice programs, other entities and certain state programs serving eligible adults.

The Missouri Share Care Tax Credit Registry is maintained at the CRU. Shared Care provides a state tax credit to help qualifying families offset the costs of caring for an elderly person age 60 or older.

The Home and Community Based Services Call Center serves as the statewide, centralized intake point for Medicaid (TXIX) funded in-home services authorized through the Division of Senior Disability Services. Referrals are initially screened at the call center for preliminary eligibility.

The **Bureau of Senior Programs** is responsible for statewide implementation of the federal Older

Americans Act. For the act, states must designate planning and service areas to develop and implement programs and services for older persons at the local level. Missouri has ten Area Agencies on Aging (AAAs), each responsible for providing services and overseeing programs within specifically defined geographic boundaries. Within the mandates of the act, priority is given to serving older adults with the greatest social and economic need with a focus on serving low-income and minority seniors. Under the direction of the bureau chief, staff:

- Conducts periodic monitoring reviews of the local programs to verify compliance with state and federal guidelines, and to validate program and service effectiveness, and
- Provides training and technical assistance to AAA staff members and their boards as requested, keeping them apprised of new developments in the field of aging and federal and state policies and procedures.

Each AAA is allowed flexibility in providing the services most needed within its planning and service area. Each AAA:

- Is required to submit an area plan for review and approval in order to receive funding to carry out various provisions of the Older Americans Act at the local level;
- Administers the nutrition program—both congregate and home-delivered meals—and nutrition education activities;
- Provides services to support family caregivers, ombudsman services, information about the prevention of abuse, neglect and exploitation of seniors and issues relating to elder justice; and
- Provides funding for access services, legal services and in-home services. Access services include transportation and Information and Assistance (I&A) and general outreach and advocacy activities. (In-home services include homemaker chore, personal care and respite.)
- AAAs may also provide one or more of the following services: minor home modification, counseling, adult day care, telephone reassurance, friendly visiting, case management and volunteer recruitment.
- **Special Investigations Unit:** investigates cases of elder abuse/neglect and financial exploitation that may result in referrals to local prosecutors for prosecution. The unit provides assistance to the divisions in the department by conducting training on investigation techniques, consulting for ongoing investigations and assisting to carry out the department's mission. The unit also



CELESTA HARTGRAVES
Director, Division of Senior and
Disability Services

provides educational outreach programs, informational training seminars and other related program activities to senior citizen groups, law enforcement agencies, prosecuting attorney personnel and other governmental entities and community groups in an effort to increase awareness of the threat of exploitation and abuse of elderly citizens.

- **Bureau of APS Automation, Data Analysis and Training:** supports the Home and Community Services staff by gathering and analyzing data elements to ensure accurate, secure and consistent data. The unit is the central point of contact for coordination with internal and external partners regarding computer data systems. The unit also provides education and training for division staff and external partners.
- **Bureau of Long Term Services and Supports:** is composed of two units; HCBS Policy and Training Unit and HCBS Systems and Data Reporting Unit. The bureau is responsible for the interpretation, development, implementation and maintenance of Missouri home-and-community-based services and case management policies. Policy interpretation and technical assistance is provided to field staff, management, supervisors, aging network partners and other interested individuals. Policies are developed in compliance with the Medicaid and Division of Senior and Disability Services' Code of State Regulations, state and federal statutes, guidelines and rules.
- **Bureau of Home and Community Services:** is responsible for services and programs directly administered by the division involving eligible persons 60 years of age or older and adults with disabilities between the ages of 18 and 59. Through a comprehensive investigative or assessment process, the division determines the inter-

vention and/or services necessary to meet the needs of each eligible adult. Under the direction of the home and community services bureau chief, field staff:

- Investigates all reports of senior abuse, neglect and exploitation of non-institutionalized elderly.
- Intervenes on behalf of eligible adults believed to be at risk of injury or harm, including preparing cases for litigation based on investigative findings.
- Informs individuals considering long-term care about options to ensure individuals have the ability to make a decision about care and care settings.
- Authorizes temporary or short-term home and community-based services funded

through Social Service Block Grant/general revenue for persons who need them.

- Authorizes in-home provider and/or consumer-directed services in the home or community through state and federal funding, which includes basic and advanced personal care, homemaker, chore, authorized nursing visits, counseling, basic and advanced respite, home-delivered meals and adult day health care.
- Oversees care plans developed in conjunction with seniors and persons with disabilities in their homes who are screened and determined to be medically eligible for nursing facility care and Medicaid-eligible (or potentially Medicaid-eligible).



Department of Higher Education

205 Jefferson St., Jefferson City 65101-2901
 Telephone: (573) 751-2361 / FAX: (573) 751-6635
<https://dhe.mo.gov>
 Email: info@dhe.mo.gov

The Coordinating Board for Higher Education (CBHE) was authorized by an amendment to the Missouri Constitution in 1972 and established by statute in the Omnibus State Reorganization Act of 1974. The nine board members are appointed by the governor and confirmed by the Senate. The term of appointment is six years. No more than five of the nine members may be affiliated with the same political party, and all members serve without compensation. The CBHE has statutory responsibilities relating to higher education programs and policies and oversees the activities of the Missouri Department of Higher Education (MDHE), which serves as the administrative arm of the CBHE.

The CBHE appoints the commissioner of higher education to head the MDHE and carry out administrative responsibilities to achieve the CBHE's desired goals for the state system of higher education, which serves more than 450,000 students through 13 public four-year universities, 13 public two-year colleges, one public two-year technical college, 24 independent colleges and universities, 130 proprietary and private career schools and 28 specialized/technical nonprofit colleges.

The MDHE's primary responsibilities include identification of statewide planning for higher education, evaluation of institutional performance, review of institutional missions, development of specialization among institutions, submission of a unified budget request for public higher education to the governor and the General Assembly, establishment of guidelines to promote student transfer among institutions, approval of new degree programs offered by public colleges and universities, administration of the Proprietary School Certification Program and policy setting for and administration of student financial assistance programs.

As of state fiscal year 2016, the MDHE administered the following state student financial assistance programs: Access Missouri Financial Assistance Program; Missouri Higher Education Academic "Bright Flight" Scholarship Program; A+ Scholarship Program; Marguerite Ross Barnett Memorial Scholarship Program; Vietnam Veteran's Survivor Grant Program; Public Ser-

vice Officer or Employee's Child Survivor Grant Program; Wartime Veteran's Survivors Grant Program; Minority Teaching Scholarship; and the Minority and Underrepresented Environmental Literacy Program. During state fiscal year 2016, the MDHE delivered approximately \$120 million in state-based student financial assistance to approximately 68,000 students.

The MDHE also administers the Missouri Student Loan Program, the state-designated guaranty agency for the Federal Family Education Loan Program (FFELP). The Healthcare and Education Affordability Reconciliation Act went into effect July 1, 2010, eliminating FFELP and mandating that new federal student loans would be disbursed through the Federal Direct Loan Program. As a result, the MDHE maintains its existing \$1.4 billion loan guarantee portfolio but will not guarantee new loans issued from the federal government.

In addition, the MDHE works to increase awareness among Missourians regarding post-secondary education and student financial assistance opportunities. Through its student loan default prevention initiatives, the MDHE strives to help students avoid loan default and credit card debt.

The MDHE also has administrative responsibility for several grants as well as organizational responsibility for the Missouri State Anatomical Board.

Missouri Coordinating Board for Higher Education

Kennedy, Douglas, (D), chair, Poplar Bluff, June 2020;

Thomson, Mike, (R), vice chair, Maryville, June 2016;

Bolm, Carl A., (R), member, Huntleigh, June 2022;

Cornelison, Joseph W., (R), member, Maryville, June 2020;

Murphey, Samuel, (D), member, St. Louis; June 2020;

Robertson, Bobby G. Jr., (R), member, Kimberling City, June 2018;

Saale, Shawn, (R), member, Defiance, June 2021;

Vacancies (2);

Mulligan, Zora, commissioner.

Missouri State Anatomical Board

Department of Pathology and Anatomical Sciences
 M263 Medical Sciences Bldg.

University of Missouri Columbia

Telephone: (573) 882-2288 / FAX: (573) 884-4612

Established in 1887, the Missouri State Anatomical Board functions to receive "unclaimed" human bodies requiring burial at public expense



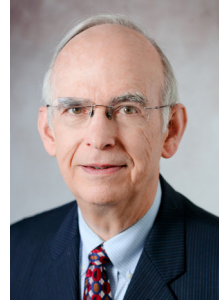
DOUGLAS KENNEDY
Chair, Coordinating Board for
Higher Education



MIKE THOMPSON
Vice Chair, Coordinating Board
for Higher Education



CARL A. BOLM
Member, Coordinating Board for
Higher Education



JOSEPH W. CORNELISON
Member, Coordinating Board for
Higher Education



SAMUEL MURPHEY
Member, Coordinating Board for
Higher Education



SHAWN SAALE
Member, Coordinating Board for
Higher Education



BOBBY G. ROBERTSON JR.
Member, Coordinating Board for
Higher Education



ZORA MULLIGAN
Commissioner, Coordinating
Board for Higher Education

and to distribute them for scientific study to certain qualified schools. The board, which operates under state law (194.120–180, RSMo), was transferred to the Department of Higher Education by the Omnibus State Reorganization Act of 1974.

In 1969, the board was designated a recipient for bodies donated under the Uniform Anatomical Gift Act (194.230, RSMo).

The day-to-day business of the anatomical board is handled through local anatomical boards or secretaries in Columbia, Kansas City, Kirksville and St. Louis. The annual meeting of the entire board is held in July in Columbia. Officers are elected for two-year terms. Questions regarding unclaimed donors should be directed to the President of the Anatomical Board.

Officers, Missouri State Anatomical Board

Olinger, Anthony, president, Department of Anatomy, Kansas City University of Medicine and Biosciences, Kansas City 64106, Telephone: (816) 654-7536, AOLinger@kcumb.edu;

Martin, Dr. John, vice president, Center for Anatomical Sciences and Education, Department of Surgery, St. Louis University School of Medicine, St. Louis 63104, Telephone: (314) 977-8037, martinj2@slu.edu;

Johnson, Laura, secretary/treasurer, Department of Pathology and Anatomical Sciences, University of Missouri School of Medicine, Columbia 65212, Telephone: (573) 884-7303, johnsolaura@health.missouri.edu.



DR. ANTHONY OLINGER
President
Missouri State Anatomical Board



DR. JOHN MARTIN
Vice President
Missouri State Anatomical Board



MAURICE B. GRAHAM
Chair, University of
Missouri Board of Curators



JOHN R. PHILLIPS
Vice Chair, University of
Missouri Board of Curators



JULIA G. BRNCIC
Member, University of
Missouri Board of Curators



DARRYL M. CHATMAN
Member, University of
Missouri Board of Curators



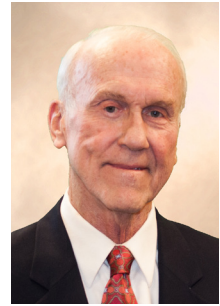
JAMIE L. FARMER
Member, University of
Missouri Board of Curators



JEFFREY L. LAYMAN
Member, University of
Missouri Board of Curators



JON T. SUNVOLD
Member, University of
Missouri Board of Curators



PHILLIP SNOWDEN
Member, University of
Missouri Board of Curators



DAVID L. STEELMAN
Member, University of
Missouri Board of Curators



TRACY MULDERIG
Student Representative
University of Missouri
Board of Curators



MUN Y. CHOI
President
University of Missouri System

University of Missouri System

www.umssystem.edu

The University of Missouri has provided teaching, research and service to Missouri since 1839 and added economic development as its fourth mission in 2004. With campuses in Columbia, Kansas City, Rolla and St. Louis, plus a statewide Extension program and a comprehensive health care system, the university serves more than

75,000 students, more than 23,000 employees, and nearly a half million alumni worldwide.

The mission of the University of Missouri, as a land-grant university and Missouri's only public research and doctoral-level institution, is to discover, disseminate, preserve and apply knowledge.

The University of Missouri awards more than 18,000 degrees annually. The university offers doctoral degree programs as well as professional

degrees in law, medicine, optometry, pharmacy, dentistry and veterinary medicine.

The university attracts more than \$280 million annually in grants and contracts for research in a wide range of disciplines, including medicine, agriculture, engineering and life sciences. The university's seed funding programs help develop and move university technologies to the marketplace, and its network of research parks and incubators encourage economic growth across the state.

The University of Missouri is governed by a nine-member Board of Curators appointed by the governor and confirmed by the Senate.

The board also has a non-voting position for a student representative.

The university's chief administrative officer is the president. Each campus is directed by a chancellor.

Members, Board of Curators

Graham, Maurice B., (D), chair, Clayton, Jan. 1, 2021;

Phillips, John R., (D), vice chair, Kansas City, Jan. 1, 2019;

Chatman, Darryl M., (D), O'Fallon, Jan. 1, 2023;

Farmer, Jamie L., (R), Jefferson City, Jan. 1, 2023;

Layman, Jeffrey L., (R), Springfield, Jan. 1, 2023;

Snowden, Phillip H., (D), Kansas City, Jan. 1, 2021;

Steelman, David L., (R), Rolla, Jan. 1, 2019;

Sunvold, Jon T., (R), Columbia, Jan. 1, 2019;

Vacancies (2).

University of Missouri

Telephone: (573) 882-2121

missouri.edu

Email: mu4u@missouri.edu

The University of Missouri was founded in 1839 in Columbia as the first public university west of the Mississippi River. Today, with a record enrollment of more than 33,000 students, 13,000 full-time employees and 305,000 alumni worldwide, Missouri's flagship university is a \$2.2 billion enterprise and an important investment for the state and nation.

Based on quality of teaching, research and scholarship, MU is one of only 34 public U.S. universities to be selected for membership in the prestigious Association of American Universities (AAU).

Missouri's largest and most comprehensive university, MU has more than 300 degree programs through 18 colleges and schools, and is one of only six public institutions nationwide that can claim a medical school, college of veterinary medicine and a law school on the same campus.



ALEXANDER N. CARTWRIGHT
Chancellor
University of Missouri-Columbia

Mizzou students earn 27 percent of all bachelor's degrees, 23 percent of master's degrees and 62 percent of doctoral degrees granted by the state's public universities. Roughly one-third of degrees awarded (more than 3,200 annually) are in science, technology, engineering, mathematics or health fields.

MU spends about \$240 million a year on scientific research, accounting for 70 percent, on average, of the research dollars flowing to Missouri's public universities. Known for a collaborative, interdisciplinary culture, Mizzou has incomparable expertise and resources on a global scale in four areas: Food for the Future, One Health/One Medicine, Media of the Future and Sustainable Energy.

As a land-grant institution, MU serves and unifies the state via extension programs, a comprehensive health system, two museums and an NCAA Division I athletic program that competes in the Southeastern Conference.

The historic 1,265-acre campus is a botanic garden, offering visitors 42,000 plants and trees in numerous thematic and special collection settings.

College of Agriculture, Food and Natural Resources (CAFNR)

cafnr.missouri.edu

The College of Agriculture, Food and Natural Resources is at the center of ensuring sustainability for future generations by infusing research, collaboration and science-based technology with confidence, creativity, conscience and commitment.

CAFNR, established in 1870 under the Morrill Act, offers bachelor and graduate degrees in agriculture; agribusiness management; agricultural education; agricultural systems management; animal sciences; biochemistry; food science and nutrition; hospitality management; parks, recre-

ation and sport; plant science; and soil, environmental and atmospheric sciences.

Research strengths include agricultural policy, biotechnology, plant and animal genomics, animal reproductive biology, nutrition, production and pest management, agroforestry and environmental sciences. Research is conducted in a system of Agricultural Research Centers located throughout the state to address unique regional needs. This is geared to making the most effective use possible of the state's natural resource base, including people resources.

Through extension, CAFNR conducts educational activities through agriculture and natural resources and community development programs in agribusiness management, integrated crop management, livestock production systems, horticulture and forestry, environmental quality, rural policy and community economic and entrepreneurial development.

College of Arts and Science

coas.missouri.edu

Established in 1841, the College of Arts and Science is the oldest and largest division of the university. The college provides its more than 9,000 undergraduate and graduate students with liberal-education programs in fine and performing arts, humanities and social and natural sciences.

The College of Arts and Science offers undergraduate and graduate programs ranging from art to religious studies, biology to political science, geology to theater. Graduates of the college include a Golden Globe Award-winning actor, an Academy Award-winning actor, a former deputy director of the CIA, a physicist/astronaut, Missouri's first poet laureate, a legendary cartoonist and three current United States senators.

The Undergraduate Research Mentorship Program encourages students to collaborate on research with faculty members. Administered by a faculty committee, the program is an opportunity for rising juniors to cooperate actively with faculty mentors, learning firsthand about the natural integration of research and teaching. Other programs include the Summer Repertory Theatre program and a summer field camp in Wyoming for geology students.

The renowned faculty supplement their achievements in the classroom with significant research, scholarly interpretation, writing and creative production. Faculty include three members of the National Academy of Sciences; a recipient of the National Medal of Science; internationally recognized mathematicians; top experts in psychology; winners of the American Book Award and the American Academy of Arts and

Letters' Academy Award in Literature; a former astronaut; physics researchers working to reduce the nation's dependence on foreign oil and a winner of a national teaching prize.

The college boasts two museums: The Museum of Art and Archaeology, which possesses the third-most extensive art collection in Missouri, and the Museum of Anthropology, which is the only one of its kind in the state.

The Brain Imaging Center accommodates researchers from across the campus and is accessible to other academic institutions as well as technological, scientific and pharmaceutical industries that need imaging of the body and brain. The accessibility to the magnetic resonance imaging technology solely for research sets MU apart from other universities that have restricted access to hospital equipment.

Trulaske College of Business

business.missouri.edu

The Trulaske College of Business, founded in 1914, today enrolls 5,000 students. The college has four academic units – accountancy, finance, management and marketing.

The college offers an undergraduate degree in business administration, a full-time MBA and an execMBA for working professionals, a 150-hour program that confers both undergraduate and master's degrees in accountancy, and Ph.D. programs in accountancy and business administration. These programs are nationally ranked and are fully accredited by the Association to Advance Collegiate Schools of Business (AACSB) International.

For more than a century, the Trulaske College of Business has maintained a proud tradition of outstanding instruction, experiential learning opportunities and impactful research. The college houses internationally known scholars in every academic unit. In addition, many faculty members hold editorial positions with academic journals and others serve as officers in professional associations.

Student development and preparation is at the core of the college's learning model. The Professional Development Program prepares students through workshops and a required internship, while Business Career Services provides placement assistance to graduating students. Other hallmark programs such as the Allen Angel Capital Education Program, the Entrepreneurship Alliance, the Cornell Leadership Program, the International Trade Center, and the Vasey Academy provide experiential learning opportunities in addition to rigorous coursework.

With approval by the Board of Curators, the University of Missouri's business school was named the Robert J. Trulaske Sr. College of Business in Oct. 2007. The naming recognizes the business and personal achievements of alumnus Bob Trulaske and the unprecedented support of the college by the late Mr. and Mrs. Trulaske. More than 34,000 alumni of the college are contributing their expertise to the private and public sectors in every state and in a host of foreign countries.

College of Education

education.missouri.edu

The mission of the MU College of Education is to address critical societal needs through the advancement of scholarship, enhancement of learning and teaching and service to our global society.

The College's mission is fulfilled by taking a comprehensive, collaborative approach across a wide range of disciplines and professions, including educator preparation, leadership, counseling, special education, higher education, public policy, information sciences and technology. In all of this, the College strives to pursue the highest level of excellence through all its program delivery modes (i.e., campus-based, online and innovative hybrid approaches).

The College fulfills Mizzou's land-grant mission by securing external funding through grants and contracts to work in every county in the state of Missouri to enhance the lives of communities, organizations, families and children.

College of Education administrators, faculty, and professional staff are committed to lifelong learning for all people – from newborn to senior citizen, rich and poor, and for all levels of ability and all cultures; from learning to read to learning about cultures of the world to learning about oneself. They are also entrusted with important responsibilities to:

- Prepare the next generation of teachers and leaders.
- Advance the use of information and technology for teaching and learning.
- Advance the science and practice of psychology to prepare counselors and educators who help people to live full and healthy lives.
- Develop tools and prepare educators to assist people with disabilities to reach their academic and social potential.
- Prepare administrators to effectively manage learning systems and environments.
- Shape public policy to improve education for all.
- Prepare the next generation of post-secondary educators, researchers, advisors, administrators, leaders and scholars.
- Advance the body of knowledge in all disciplines and professions within the College.

College of Engineering

engineering.missouri.edu

Established in 1849, the University of Missouri College of Engineering's excellence includes nine disciplines, 130 faculty members, more than 3,300 of the brightest undergraduates on campus and more than 550 exceptional graduate students at the flagship campus of the UM System. With eight ABET-accredited programs, the college aims to educate the next generation of engineering leaders and drive the charge in research and education in several multi-disciplinary fields, including Big Data Analytics, Biomedical Innovations and Sustainability in FEWSed (Food, Energy, Water, Smart Cities).

The College also includes two federally funded research centers and more than 30 signature research programs and labs, and it operates the University of Missouri Research Reactor, the most powerful nuclear research reactor on a university campus nationwide.

Engineering supports its educational programs with extracurricular and research opportunities for undergraduates. There are more than 50 engineering student organizations that encourage the development of leadership, business, collaboration and social skills as well as an undergraduate honors research program. Faculty are entrepreneurial and interdisciplinary.

Alumni from the MU College of Engineering have included inventors, innovators, CEOs and politicians, including more than 300 individuals who are currently serving as presidents or CEOs of companies worldwide.

College of Human Environmental Sciences

hes.missouri.edu

The college's mission touches the heart of humanity: to improve the quality of life for individuals and families where they live and work. Beginning with the basics—food, clothing, shelter, finances, family and community—Human Environmental Sciences (HES) concentrates on providing scientific solutions for contemporary challenges in human lives.

Rooted in the university since 1900 and established as a separate division in 1973, the college offers bachelor's and master's degrees in five departments: human development and family

science, focusing on child development and education, family studies, child life and human development; textile and apparel management, focusing on apparel marketing and merchandising, international studies, product development and management; personal financial planning, with options in personal financial management services and personal financial planning; architectural studies, including interior design; and nutrition and exercise physiology, with emphases in dietetics, nutrition and fitness and nutritional sciences.

The MU School of Social Work educates leaders who meet challenges facing individuals and society in the areas of military social work, child welfare, community organization, criminal justice, domestic violence, employee assistance, family and children services, gerontology, homeless, hospice, juvenile justice, mental health, physical health, public welfare, schools, substance abuse and victim assistance.

The School of Social Work joined the College of Human Environmental Sciences in 1988. Bachelor of Social Work, Master of Social Work and a Doctorate of Philosophy in social work degrees are offered in the School of Social Work. MU's School of Social Work provides the only doctoral program for social work at a public institution in Missouri.

Through University of Missouri Extension, educational activities are transmitted to citizens of the state. Human Environmental Sciences' programs prepare students for professional positions in business, industry, government, education, human services and research. Accreditation has been earned within specializations.

Recognized as a leading human sciences program in the United States, Human Environmental Sciences is unique among professional peers in its comprehensive use of advisory boards composed of industry experts to provide guidance and support for each department and the School of Social Work.

Missouri School of Journalism

journalism.missouri.edu

The Missouri School of Journalism is committed to improving democracy through the practice of journalism. The first school of its type in the world, the Missouri School of Journalism educates students for careers in journalism, advertising, public relations and related news and strategic communication fields by combining a strong liberal arts education with hands-on, experiential training in professional media.

The school offers the Bachelor of Journalism degree in six areas of emphasis. Advanced graduate studies lead to the Master of Arts degree and the Doctor of Philosophy degree in journalism.

The Donald W. Reynolds Journalism Institute (RJI), a 50,000 square-foot facility on historic Francis Quadrangle dedicated in 2008, is committed to developing solutions for 21st-century journalism. RJI engages students, journalists, researchers and other citizens in programs to test new technologies and experiments with new approaches to producing, designing and delivering news, information and advertising.

School of Law

law.missouri.edu

The School of Law, established in 1872, has a collegial environment, reinforced by a small student body and a low faculty-student ratio. The intimacy of this setting, coupled with reasonable cost, consistently high bar passage rates, a network of alumni around the globe and access to top scholars in the legal world, make the School of Law one of the best values in the nation.

Students receive a traditional legal education paired with practical experience in such areas as trial practice and advocacy, negotiation, and client interviewing and counseling. The School of Law offers a Juris Doctor degree, as well as a master's degree in dispute resolution, developed in 1999 as the first such program in the nation, and a master's degree in American law. In addition, the school offers nine joint degree programs with other departments on the University of Missouri campus in areas such as journalism, business and public affairs. The curriculum provides a solid foundation for graduates to take the bar examination and practice in any jurisdiction.

Students at the School of Law publish the highly regarded *Missouri Law Review*, *Journal of Dispute Resolution and Business Entrepreneurship & Tax Law Review*; represent the school on regional and national mock trial teams; organize a variety of philanthropic activities in honor of the school's emphasis on service; and hold a wide array of social activities focused on alleviating the stress of law school and enhancing the strong sense of community for which the law school is known.

School of Medicine

medicine.missouri.edu

The origin of medical education at MU can be traced to 1841, when the university affiliated with Kemper College in St. Louis. After offering a two-year preclinical sciences degree for much of the 1900s, the School of Medicine expanded to a comprehensive four-year medical degree program in 1955. Since awarding its first medical degrees more than 165 years ago, the University of Missouri has developed one of the nation's most progressive medical education programs and created

a foundation for biomedical research growth. This is in keeping with the MU School of Medicine's tripartite mission of teaching, health and discovery.

MU is the number one provider of physicians for Missouri. Through the medical school's Rural Track Pipeline Program and other initiatives, many MU physician graduates practice in underserved areas throughout the state. The medical school's patient-based learning curriculum offers patient-centered learning in small-group settings and provides a number of opportunities for students to gain practical experience at clinics and hospitals.

MU physicians treat patients from every county in the state. The School of Medicine's more than 650 faculty physicians and scientists educate more than 1,000 medical students, resident physicians, fellows and others seeking advanced degrees. Their research is focused on life-saving discoveries that address the most prevalent health problems.

Sinclair School of Nursing

nursing.missouri.edu

The MU Sinclair School of Nursing offers a full range of programs at the baccalaureate, master's and doctoral levels. The school is nationally accredited by the Commission of Collegiate Nursing Education and approved by the Missouri State Board of Nursing.

The undergraduate program prepares graduates to practice in a variety of health care settings. Undergraduate program options include a four-year Bachelor of Science in Nursing (BSN), a distance mediated RN to BSN degree and an accelerated BSN for individuals with a baccalaureate degree in another area.

Students are prepared at the master's level in nursing education and nursing leadership. The Doctor of Nursing Practice (DNP) offers six emphasis areas, including clinical nurse specialist – adult gerontology; family nurse practitioner; family psychiatric and mental health nurse practitioner; pediatric nurse practitioner; and nursing leadership and innovations in healthcare. The DNP prepares nurse executives and clinical scholars to perform direct clinical practice, translate, disseminate and integrate evidence-based research into clinical practice and improve quality care and health outcomes.

The PhD program prepares nurse scholars to assume leadership positions in research and educational settings. The PhD-prepared nurse advances the discipline, conducts research and contributes to the development of social and health policy.

MU SSON graduates of the doctoral programs are prepared for a variety of leadership and sci-

entific roles to advance health care and discover new knowledge.

Major categories of research within the school include: aging, living with chronic conditions and promoting healthy behavior/avoiding health risks. The MU SSON is committed to multi-disciplinary and interdisciplinary collaborations as a means of solving some of the most important health care dilemmas.

School of Health Professions

shp.missouri.edu

School of Health Professions students and alumni are highly-qualified health care professionals committed to improving the health and well-being of individuals and communities. Through education, clinical service and outreach, and discovery in health, diagnostic and rehabilitation sciences SHP is a contributor to MU's land grant and AAU missions. The school is credited with establishing the nation's first baccalaureate degree in respiratory therapy and, to the university's knowledge, has the nation's only master's program in diagnostic medical ultrasound. It is the nation's only health professions school to sponsor an adult day health care facility which serves seniors and adults with disabilities throughout the Boone County area.

The school's accredited academic programs have a distinguished history, producing graduates who become respected clinicians, administrators and faculty, and many who earn recognition and hold leadership positions in their respective fields. Graduates of the departments of clinical and diagnostic sciences, communication science and disorders, health psychology, health science, occupational therapy and physical therapy fill critical roles in health care.

The school offers undergraduate degrees in athletic training, communication science and disorders, diagnostic medical ultrasound, health science, public health, clinical laboratory science, nuclear medicine, radiography and respiratory therapy. Graduate degrees are offered in applied behavior analysis, communication science and disorders, diagnostic medical ultrasound, occupational therapy, physical therapy and public health.

Students gain valuable experience in the school's service and outreach centers, including The Adult Day Connection, MU Speech and Hearing Clinic, Robert G. Combs Language Preschool, neuropsychology clinics, adult and pediatric occupational therapy clinics, PhysZOU pro-bono physical therapy clinic and more than 800 fieldwork sites. At least 60 percent of the school's graduates remain in Missouri to practice, many of them filling critical roles in rural and underserved areas.

College of Veterinary Medicine

cvm.missouri.edu

The MU College of Veterinary Medicine has graduated nearly 4,000 doctors of veterinary medicine (D.V.M.) in its history. The College of Veterinary Medicine's mission encompasses teaching, healing discovery and service. It is the only Missouri institution that awards the Doctor of Veterinary Medicine degree, graduating approximately 115 new veterinarians each year. The college also offers post-graduate specialty training to interns, residents and graduate students.

Most graduates enter private clinical practice, but others choose careers in government, industry and academia.

The college's Veterinary Health Center is a state-of-the-art facility with 140,000 square feet of floor space spread over three hospitals for companion animals, horses and farm animals. Clinical faculty provide both primary care and various sophisticated diagnostic procedures and treatment options not available in most private practices. Examples include magnetic resonance imaging, PET scans, hip replacement surgery, an underwater treadmill and herd-health consultation for farmers. Each year, the hospital cares for approximately 17,000 hospitalized animals and thousands more on farms.

Through its research mission, the college fulfills a solemn obligation to advance the understanding of diseases affecting animals and people. People and animals share the same environment and are exposed to the same infectious organisms and environmental pollutants. It should come as no surprise, therefore, that animals and their owners develop many of the same diseases. This is the One Health/One Medicine concept. To pursue the causes of these conditions and develop treatments, faculty of the College of Veterinary Medicine collaborate extensively with colleagues in human medicine, agriculture, engineering and other scientific disciplines.

Libraries

The University Libraries include Ellis Library, the main library, and eight branch libraries: *Columbia Missourian* newspaper, engineering, geology, health sciences, journalism, mathematics, University Archives and veterinary medical. The MU Libraries have a collection of 3.2 million print volumes, including 49,000 journal titles.

Some library materials are housed in two off-campus storage facilities that contain more than one million volumes from all of the University of Missouri campus libraries. The libraries' website, library.missouri.edu, provides access to online resources, including the MERLIN (MU system)

and MOBIUS (statewide) catalogs and over 195 online databases.

The university collections are frequently reinforced by gifts of friends and alumni. Outstanding gifts include an unpublished manuscript of Charlotte Brontë; the library of John G. Neihardt; the library and manuscripts of Mary Lago; the V.T. Hamlin "Alley Oop" collection; and the libraries of the late Dr. Frank Luther Mott (dean and professor of journalism), manuscripts of deputy minority counsel for the Senate Watergate Committee, Don Sanders and Pulitzer Prize winning playwright Lanford Wilson. Two other libraries, the Western Historical Manuscripts Collection and the library of the State Historical Society of Missouri, are open to faculty, students and the public for study and research. Most of the papers in the Western Historical Manuscripts Collection relate to the area of the Missouri River and Great Plains and include interesting correspondence, account books and diaries representing early and recent business, professional, political and social life.

The library of the State Historical Society of Missouri has an extensive collection of Missouriiana and the early West and a painting collection including the works of George Caleb Bingham.

University of Missouri Extension

extension.missouri.edu

University of Missouri Extension has its roots in federal acts, including the Morrill Land Grant Act of 1862 and the Smith-Lever Act of 1914, which enabled the university to deliver the practical benefits of education and scientific research to the people to improve their economic prospects and quality of life.

As early as 1911, MU was reaching out to farmers and families and providing distance education courses for teachers across the state. In 1955, state legislation established county extension councils to advise the university on educational programs. Each year, some 2,000 citizens volunteer on these councils to assess local educational needs and to work with extension faculty in delivering and evaluating programs. A partnership of local, state and federal government forms the basis for supporting these efforts.

Today, MU Extension continues to translate university-generated research and knowledge to meet the practical needs of Missourians. Working with faculty on the four UM System campuses and jointly with Lincoln University Cooperative Extension, specialists serve every county and the City of St. Louis. They reach audiences diverse in age, race and income with educational programs, publications, informative websites and one-on-one consultations.

Programs in business and community development; agriculture and the environment; youth and family (including 4-H youth development); health and safety; and conferences and institutes build the capacity for success in individuals and communities. These programs create a foundation for locally and regionally based economic development. Every year, more than 1.3 million Missourians participate in MU Extension programs and 2.8 million use the MU Extension website to locate publications and event information.

MU Research Reactor

murr.missouri.edu

Lifesaving medical treatments are available every day for patients fighting cancer because of the research mission, facilities and capabilities of the University of Missouri Research Reactor Center (MURR®) and its world-class team of scientists, engineers and professionals. MU is the only university to have brought three FDA-approved radiopharmaceuticals to market, from initial research and development to licensing and commercialization, and MURR and its team were central throughout the process. With medical isotope shelf-lives ranging from a few days to a few weeks, a safe and reliable supply is critical for patient health and MURR is the only U.S. supplier for many of these vital active ingredients.

MURR is a unique international resource and the most powerful university research reactor in the world. The reactor provides an invaluable tool for promoting research, education and economic development providing innovative products and services including cancer drugs and diagnostic agents. The reactor is online 52 weeks per year supplying critical radioisotopes for patients in Missouri and around the world while supporting ongoing educational and research activities at the university.

MURR is a critical hub for multidisciplinary research on the MU campus, integrating the resources of a major teaching hospital, a respected cancer center and a leading college of veterinary medicine, as well as distinguished university programs in the biosciences, chemistry and engineering, into an unparalleled research environment. Research programs at MURR encompass three major areas including biomedical science and nuclear medicine, materials science and trace element analysis. The biomedical science program focuses on the development of radiopharmaceuticals for cancer research, including both diagnostic and therapeutic applications. The trace element analysis program utilizes neutron activation analysis and other sophisticated analytical techniques to determine the composition of biological, archaeological and geological samples. The materials sciences program focuses on

the use of neutron scattering techniques to define and characterize materials at the molecular or atomic level.

Educational opportunities abound at MURR with students arriving from around the globe to take advantage of this unique resource. Students at both graduate and undergraduate levels participate in research projects from diverse disciplines including anthropology, archaeology, chemistry, engineering (chemical, electrical, mechanical and nuclear), geology, materials science, medical, life sciences (including cancer diagnostics, treatment and prevention), nutrition, physics and veterinary medicine. In addition, MURR conducts numerous extracurricular educational programs for high school students, visiting scholars, science teachers, nuclear workers and professionals in the community and around the world.

University of Missouri Health Care

muhealth.org

As part of the state's premier academic medical center, University of Missouri Health Care offers a full spectrum of care, ranging from primary care to highly specialized, multidisciplinary treatment for patients with the most severe illnesses and injuries. Patients from each of Missouri's 114 counties are served by approximately 6,000 physicians, nurses and health care professionals at MU Health Care.

MU's comprehensive health care system began when University Hospital opened in Columbia in 1956. Today, MU Health Care consists of Ellis Fischel Cancer Center, the Missouri Orthopaedic Institute, the Missouri Psychiatric Center, University Hospital, and Women's and Children's Hospital – all based in Columbia. More than 50 MU Health Care clinics in central Missouri receive outpatient visits exceeding 600,000 annually. Affiliated organizations include Capital Region Medical Center in Jefferson City, Columbia Surgical Associates, Columbia Family Medical Group and Rusk Rehabilitation Center in Columbia.

MU Health Care offers the region's only Level I trauma center, named for pioneering MU trauma surgeon Frank L. Mitchell Jr., M.D. MU Health Care is a founding member of the Health Network of Missouri, a regional collaborative network to improve access and better coordinate health care for patients, and MPact, a multi-state collaborative.

Clinical specialties include comprehensive care for patients with cancer; cardiovascular, neurological and gastrointestinal diseases; oncocardiology; orthopaedic surgery; primary care; behavioral health; trauma and acute-care surgery; women's health; neurosurgery; and pediatric and

neonatal intensive care. MU Health Care is a part of University of Missouri Health, which also includes the MU School of Health Professions, the MU School of Medicine, the Sinclair School of Nursing and University Physicians practice plan.

Admission

The Office of Admissions serves as the initial contact between students and MU. Information is available at missouri.edu.

University of Missouri–Kansas City

Telephone: (816) 235-1000

www.umkc.edu

Email: admit@umkc.edu

The history of the University of Missouri–Kansas City (UMKC) has always been tied to that of its namesake city, conceived and executed as the means to meet the city's need for a major university to drive growth, development and progress.

UMKC's roots run back to the 1880s. Three of the professional schools now a part of the university were founded in the 19th century: the School of Dentistry, 1881; the School of Pharmacy, 1895 and the School of Law, 1895. At the same time the Conservatory of Music was founded in 1906, community leaders began discussing the need for a university in Kansas City.

By the 1920s, two groups had plans for such a university. One group proposed Lincoln and Lee University, a Methodist-affiliated school. The other group wanted a private university.

The two groups eventually united and, in 1929, the University of Kansas City was chartered. In 1930, William Volker, Kansas City manufacturer and philanthropist, started the campus with a donation of 40 acres from the William Rockhill Nelson estate.

Despite the ravages of the Great Depression, civic leaders stayed the course, believing that a university was critical to efforts to reverse the economic doldrums. In 1931, Volker donated funds to purchase the Walter S. Dickey mansion and grounds. It was in this remodeled building that the University of Kansas City began its first academic year on Oct. 2, 1933, with 264 students and 17 faculty members. The first commencement at the University of Kansas City was June 9, 1936, with 80 graduates.

In 1963, the University of Kansas City merged with the University of Missouri System, becoming the University of Missouri–Kansas City. In 1963, the enrollment was 4,394; more than 16,000 now study at UMKC.

The campus has been experiencing a major growth spurt in recent years. Two major new



BARBARA A. BICHELMAYER
Interim Chancellor, University of
Missouri–Kansas City

buildings opened in 2013: the \$32 million, 68,000-square foot Henry W. Bloch Executive Hall for Entrepreneurship and Innovation, and the 1,000-seat Miller Nichols Learning Center classroom building. Projects under consideration or poised for launch in 2017 include the \$96 million Downtown Campus for the Arts, a new home for the Conservatory of Music and Dance; a new Education and Research Center for the School of Computing and Engineering; Brookside 51, a project at 51st and Oak streets that will include a Whole Foods Market, six floors of 170 market rate apartments and a new home for the UMKC Student Health and Counseling Center; and a \$21 million state-funded modernization and upgrade project for the university's biology and chemistry laboratories.

In 2017, UMKC signed a memorandum of understanding to launch the UMKC Health Sciences District. The district combines the unique expertise and services provided by a medical center; a children's hospital; a university and its schools of medicine, nursing, pharmacy and dentistry; as well as the local health department, mental health center and county medical examiner's office. The district was created to enhance collaboration on research and grant requests; combine efforts on community outreach; improve faculty recruitment; coordinate area parking, safety and transportation; and create shared opportunities in health and wellness from and for more than 16,000 health professionals, faculty members and students.

College of Arts and Sciences

cas.umkc.edu

The College of Arts and Sciences is the largest academic unit of UMKC. It provides a broad liberal arts education as well as graduate and doctoral preparation, preparing students as specialists in a number of chosen fields.

The major areas of study are architecture, urban planning and design; art and art history, chemistry, communication studies, criminal justice and criminology, economics, English language and literature, foreign languages and literatures, geosciences, history, mathematics and statistics, philosophy, physics and astronomy, political science, psychology, sociology, social work and theatre.

Nearly all of the college's departments offer graduate work at the master's level. Doctoral studies are available in psychology. Some departments also participate in the Interdisciplinary Doctor of Philosophy (Ph.D.) program offered through the School of Graduate Studies.

The college's students and faculty have earned an array of academic recognitions, including multiple Guggenheim Fellowships, Fulbright and DAAD scholarships, National Endowment for the Arts and National Endowment for the Humanities Fellowships, the Benjamin A. Gilman International Scholarship and the Association of Writers and Writing Programs award. Two graduates of the college have won the Pulitzer Prize.

The College of Arts and Sciences is the home base of the Honors College, which seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

School of Biological Sciences

sbs.umkc.edu

The School of Biological Sciences seeks to provide quality education, to expand knowledge through scientific research and to apply the latest scientific information for the advancement of human welfare. The school plays a key role in Kansas City's emergence as a center for research and development in the life sciences.

Created in 1985, the school serves to advance the missions of the campus and those programs that have a foundation in the life sciences. It is closely tied to and supports academic programs in the schools of dentistry, nursing, pharmacy and the College of Arts and Sciences. It also offers bachelor's, master's and Interdisciplinary Ph.D. degrees.

In 1999, the School of Biological Sciences announced its membership in an exclusive national

consortium to conduct research at the prestigious Argonne National Laboratory in Chicago.

Today, the School of Biological Sciences is home to students seeking bachelor's, master's and doctoral degrees in all areas of cellular and molecular biology. Programs at the School of Biological Sciences train students to further their education in health professional programs, graduate and doctoral degree programs or to directly enter the biotechnology workforce of Kansas City and the Midwest region.

Henry W. Bloch School of Management

bloch.umkc.edu

World-class programs at the renowned Henry W. Bloch School of Management provide present and future associates of for-profit, public and nonprofit enterprises the opportunity to gain or enhance their knowledge and skills for effective leadership locally, nationally and globally.

Degree programs include Bachelor of Business Administration and Bachelor of Science in accounting, as well as a menu of graduate and executive graduate programs, including Master of Business Administration, Master of Science in accounting, Master of Science in finance and Master of Entrepreneurial Real Estate. The Bloch School also offers an Interdisciplinary Ph.D. in public administration, a Ph.D. in global entrepreneurship and innovation and non-degree executive education.

The school actively engages in research that applies to the business community, Kansas City's urban core and government agencies.

The Bloch School differentiates itself by integrating business management with public administration, along with a strong emphasis on entrepreneurial and innovative thinking across all disciplines. Bloch programs in executive MBA and nonprofit management have been ranked among the best in the nation.

School of Computing and Engineering

sce.umkc.edu

The mission of the School of Computing and Engineering is to provide competitive educational opportunities and focused research in computing and engineering, which generates the technical workforce and research vital to economic development, particularly in a city that is home to four of the nation's top 50 engineering firms and eight of the top 200. Undergraduate degree offerings include ABET, Inc. accredited degrees in computer science, information technology, civil engineering, electrical and computer engineering

and mechanical engineering. Master of Science degree programs are offered in civil engineering, computer science, electrical engineering and mechanical engineering. Thesis and non-thesis options are available.

The school also participates in UMKC's Interdisciplinary Ph.D. program through four disciplines: computer science, electrical and computer engineering, engineering and telecommunications and computer networking. Computer science and electrical engineering research strengths cover a wide range of specialties, including networking and telecommunications, software engineering and systems, bio-informatics, communications, computer engineering and algorithms.

Civil and mechanical engineering research strengths include transportation, bioengineering, engineering education, materials, structures, refrigeration and river engineering. All programs are designed to prepare graduates for successful careers in computer science and engineering.

School of Dentistry

dentistry.umkc.edu

What began in 1881 as the Kansas City Dental College is today the UMKC School of Dentistry, which annually admits approximately 100 students into its four-year Doctor of Dental Surgery (D.D.S.) degree program, 30 dental graduates into specialty programs and 30 students into dental hygiene. The school serves 15,000 patients of record, providing the students with more than 61,000 patient visits annually, while providing \$650,000 in uncompensated care to indigent, underserved Missouri residents. About two-thirds of the state's dentists are graduates of the UMKC School of Dentistry.

The school offers continuing education programs and supports or participates in dozens of outreach programs. Faculty and students provide oral health screenings to disadvantaged children and others in underserved, rural areas of Missouri and abroad.

UMKC was the first U.S. dental school to develop and implement a fully electronic patient record-keeping system with digital radiography, and the Department of Oral and Craniofacial Sciences has been named an area of eminence by the University of Missouri System in recognition of its interdisciplinary research programs in the areas of biomaterials engineering, mineralized tissue biology and translational and clinical research. Private businesses contract with the Clinical Research Center to perform clinical trials and efficacy testing on dental products and procedures; research funding averages over \$5 million annually.

Philanthropic support from the school's 7,500 living alumni has endowed more than 60 scholarships, providing assistance to a significant number of the school's 500 dental, dental hygiene and graduate students.

School of Education

education.umkc.edu

The overall goal of the School of Education is the development of broadly educated, competent practitioners who are able to engage in critical and cooperative inquiry in order to provide for an increasing diversity of educational specialists who are grounded in both theory and practice and can deal effectively with the problems and needs of a culturally, socially and politically diverse society. A national leader in culturally responsive teaching and urban education, the school prepares teachers, counselors and administrators to work with today's diverse youth.

The School of Education is fully accredited, offering degrees through a diverse array of undergraduate, graduate and continuing education classes. For practicing teachers, course offerings include stand-alone programs and courses delivered in conjunction with partner school districts.

Doctoral degrees are available in counseling psychology from the Division of Counseling and Educational Psychology and PK-12 administration from the Division of Educational Leadership, Policy and Foundations. The School of Education also participates in the Interdisciplinary Ph.D. program, offering a combined degree with many other discipline areas.

The School of Education offers undergraduate programs that lead to the Bachelor of Arts degrees in early childhood, elementary, middle school and secondary education. The school recommends students for certification in a variety of content areas. School of Education faculty work closely with local school districts to give future teachers not only a foundation in theory, but also classroom practice through field work, practica and internships.

School of Graduate Studies

sgs.umkc.edu

Programs for advanced degrees in the liberal arts were introduced by the University of Kansas City in 1939. Graduate degree programs are offered in a variety of fields in the humanities, social sciences and natural sciences. Several are of special interest to students preparing for careers in the health sciences, performing arts and urban affairs.

Master's degree programs are offered in accounting, anesthesia, art history, bioinformatics, biology, business administration, cellular and mo-

lecular biology, chemistry, civil engineering, computer science, counseling and guidance, criminal justice and criminology, dental hygiene, economics, education, English, engineering, history, law, mathematics, music, oral biology, nursing, pharmaceutical sciences, physics, political science, psychology, public administration, romance languages, psychology, social work, sociology, studio art, theater and urban environmental geology. The education specialist degrees, Master of Fine Arts, Master of Laws and Doctor of Musical Arts, are also available.

The Interdisciplinary Ph.D. program offers students a range of doctoral options. Support is available to qualified graduate students through scholarships, assistantships and fellowships.

Honors College

<https://honors.umkc.edu/>

The Honors College, UMKC's newest academic unit, seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

School of Law

law.umkc.edu

The Kansas City School of Law, founded in 1895, merged with the University of Kansas City (UKC) in 1938. When UKC joined the UM system in 1963, the school became known as the UMKC School of Law. The school is one of only six in the nation to have educated both a U.S. President and a Supreme Court Justice.

The law school is housed in a modern facility, which includes courtrooms with up-to-date technology that allow actual court proceedings to be held at the school and observed by students and faculty from a sound-proof viewing theater. The building houses the Leon E. Bloch Law Library, which provides both books and online materials and contains an innovative, collaborative teaching classroom for research and writing instruction. A unique feature of the building is the placement of student offices and study carrels in suites shared by faculty.

The law school focuses on the integration of high-level theory with practical skills to educate lawyers with strong problem-solving ability and

the foundation for sound judgment. The school is recognized for its strengths in advocacy, family law and entrepreneurship, as well as for its innovative solo and small firm practice program. Students have opportunities for writing and scholarly activity through the three journals edited at the school.

The location of the School of Law on an urban university campus provides abundant opportunities for student participation in externships and clinics that provide excellent skills training while serving community legal needs. It also provides for interdisciplinary collaboration, especially with the Bloch School of Management and the Institute for Entrepreneurship and Innovation.

School of Medicine

med.umkc.edu

In 1971, the UMKC School of Medicine accepted its first class in the six-year medical program. The year-round program, involving 48 weeks of study each year, offers students the opportunity to earn both their Doctor of Medicine (M.D.) degree and a bachelor's degree from either the College of Arts and Sciences or the School of Biological Sciences. It is designed primarily for highly-qualified high school seniors.

The curriculum of the School of Medicine provides early exposure to clinical medicine and basic science education, as well as a liberal arts education that is fully integrated into the six-year program. Admission to this program as a freshman gives the student the opportunity to complete requirements for the Doctor of Medicine degree without a second admission process. A unique feature of the school is the docent system, which assigns a full-time faculty member to 12 students for a four-year period, creating an opportunity for the student to interact with a faculty member who serves as a teacher, role model, counselor and mentor.

Nearby are the medical school's major affiliate hospitals: Truman Medical Center, Children's Mercy Hospital, St. Luke's Hospital, Western Missouri Mental Health Center and the Kansas City Veterans Affairs Medical Center. In addition, the School of Medicine utilizes a number of outstanding private community hospitals in the Kansas City area for education in clinical medicine.

Conservatory of Music and Dance

conservatory.umkc.edu

The Conservatory of Music and Dance has earned national and international recognition through performance, composition, teaching and scholarship. One of the most comprehensive music and dance educational centers in the Midwest

since 1906, the conservatory has more than 80 faculty who are highly regarded as scholars, artists, teachers and leaders in their fields.

The conservatory offers the degrees of Bachelor of Music, Bachelor of Arts, Bachelor of Fine Arts, Master of Music Education and Doctor of Musical Arts. It offers the community hundreds of music and dance programs annually by faculty, students and visiting artists, including those in its acclaimed Signature Series. The conservatory also offers students the opportunity to participate in a variety of ensembles that perform throughout the year.

More than 20 ensembles are open by audition to all UMKC students who qualify. Ensembles include the Conservatory Orchestra, Chamber Orchestra, Percussion Ensemble, Wind Symphony, Wind Ensemble, Musica Nova (a contemporary music ensemble), 11 O'Clock Jazz Band and numerous vocal and jazz groups.

School of Pharmacy

pharmacy.umkc.edu

The origin of pharmacy education in Kansas City began in 1885 and evolved into the "Kansas City College of Pharmacy and Natural Science." This college operated independently until 1943, when it merged with the University of Kansas City. For the last 125 years, the School of Pharmacy has maintained its mission to educate students, health care professionals and scientists; conduct research; and serve the public and the pharmacy profession in order to meet pharmaceutical needs and advance the standard of health care.

The UMKC School of Pharmacy is the only public pharmacy school in Missouri, offering professional, post-graduate and graduate programs in the pharmaceutical sciences, including pharmaceuticals, pharmacology, biopharmaceuticals, pharmacokinetics and toxicology; pharmacy administration and pharmacy practice. The primary professional degree offered is the doctor of pharmacy (Pharm.D.).

Pharmacy faculty conduct interdisciplinary research and engage in community service. Students are active in various outreach projects, including community health fairs and education of school children about inappropriate use of medication.

The pharmacy program includes significant patient contact and provides an interprofessional approach to patient care. Experiential components of the curriculum are conducted at several area health facilities throughout Kansas City, Columbia and Springfield, as well as at various pharmacy and health care settings throughout the state in rural and metropolitan areas.

In 2005, the School of Pharmacy expanded the Pharm.D. program to the University of Missouri–Columbia campus using distance education and UMKC pharmacy faculty. This program was created in part to help with the shortage of pharmacists statewide and to meet the need for pharmacists in Missouri's rural communities. A similar program was expanded to the Missouri State University campus in Springfield in 2014.

Libraries

library.umkc.edu

UMKC Libraries are an essential partner in intellectual discovery, knowledge creation and empowerment, while serving as the hub of learning activities for UMKC and its urban neighbors. Located on the Volker Campus, the Miller Nichols Library is the largest of UMKC's libraries and houses the general collection, Music/Media Library, LaBudde Special Collections and Marr Sound Archives. The Dental Library and Health Sciences Library are located on the Health Sciences Campus and serve users in those disciplines.

UMKC Libraries' collections contain more than 2 million books, government publications and audiovisual items, as well as more than 2 million microforms supporting the programs of the university. In addition to the physical collections, the libraries provide online access to over 65,000 journals, 250,000 books and 300 research databases. Partnerships with the UMKC School of Law's Leon E. Bloch Law Library and the privately funded Linda Hall Library of Science, Engineering and Technology further extend UMKC's physical and virtual library resources. Reciprocal borrowing agreements and the Community Information Program share UMKC's library resources globally and provides local users access to materials from libraries and repositories located throughout Missouri and around the world. These arrangements assist students, researchers, businesses and all levels of government agencies.

Many rare and priceless collections are part of UMKC Libraries' Kenneth L. LaBudde Special Collections. These include papers and manuscripts of music composers, sheet music and Americana and British literature. The Marr Sound Archives hold over 330,000 music and spoken word recordings, documenting the American experience in sound. The libraries have been the recipient of grants from the Andrew W. Mellon Foundation and the National Endowment for the Humanities to catalog and preserve unique library collections.

Through the libraries' website, Missourians and researchers worldwide can access a variety of material, from online exhibits highlighting

the musical heritage of the Kansas City region, to a comprehensive catalog of library holdings at all four campuses to historic digital audio recordings. Visitors to UMKC can observe the recently installed high-density automated storage and retrieval system—dubbed by student vote “RooBot”—and experience the new collaborative study spaces made possible by the new system.

School of Nursing and Health Studies

sonhs.umkc.edu

The UMKC School of Nursing and Health Studies prepares students to excel in the delivery and improvement of health care, now and in the future. Approval for establishment of a School of Nursing was granted by the University of Missouri's Board of Curators in 1979, at which time the Master of Science in Nursing (MSN) program was offered. The school accepted its first class of registered nurse undergraduates (RN-BSN) into its baccalaureate program in fall 1981.

Today, the UMKC School of Nursing and Health Studies offers a full range of education programs including a bachelor's degree in Health Science, a four-year bachelor's degree in nursing (B.S.N.), an R.N.-B.S.N., a Master of Science in Nursing (M.S.N.) degree and a Doctor of Nursing Practice (D.N.P.) degree—all fully accredited by the Commission on Collegiate Nursing Education. Options for MSN study include the nurse educator, neonatal and family psychiatric mental health nurse practitioner programs. Options for the DNP include the adult, family, women and pediatric nurse practitioner programs. The Ph.D. in Nursing is an inter-campus Ph.D., offered in cooperation with the University of Missouri–St. Louis and Columbia campuses. Many of the programs are approved by the Higher Learning Commission for distance education using both online and interactive telecommunication technologies.

The school presents students with excellent learning opportunities, such as clinical experiences in settings that provide care to patient populations of diverse backgrounds and state-of-the-art simulation technology. Students benefit from the school's long-standing community partnerships, a commitment to a diverse student body and specialized recruitment and retention strategies. The School of Nursing's program of research is focused on community-based research for underserved and under-represented populations and provides educational, practice, service and research opportunities in the provision of health care and education in this area, emphasizing urban health care and wellness.

Continuing Education

The university's schools and colleges, with responsibility for their respective continuing education programs, extend the university's educational reach beyond the traditional campus degree programs. Through credit courses, noncredit courses, conferences and institutes, the people of the greater Kansas City community have an opportunity to continue their education in a manner suited to the adult learner.

Noncredit continuing education activities involve an academic department and a group from business, industry, government or the general public. Citizens throughout the state are served through UMKC's relationship with the University Extension. Offerings include liberal arts lectures and seminars; professional, refresher, remedial and post-graduate courses; and problem-oriented educational programs designed for the analysis and study of major social and urban problems.

Formal education also may be continued through credit courses offered off campus or by enrollment in correspondence courses for academic credit. Frequently, public forums concerned with vital issues of the day are offered in order to increase both the number and effectiveness of people who work toward solutions of community problems. While responding to the broad and varied needs of the community and state, the university is at the same time placing increased emphasis on the development of specific program areas identified as important to large professional, economic and other specialized audiences within the community.

Admission

umkc.edu/admissions/

The Office of Admissions serves as the initial contact between the student and UMKC. This office conducts the registration of students in cooperation with the various schools and colleges within UMKC and maintains student academic records.

Missouri University of Science and Technology

Telephone: (573) 341-4111

www.mst.edu

Email: admissions@mst.edu

Missouri University of Science and Technology (Missouri S&T) was founded in 1870 as the University of Missouri School of Mines and Metallurgy (MSM). MSM was the first technological institution west of the Mississippi River and one of the first in the nation. The campus was renamed the University of Missouri–Rolla (UMR) in 1964. On Jan. 1, 2008, UMR became Missouri Univer-

sity of Science and Technology, or Missouri S&T, to more accurately reflect the university's mission as one of the nation's leading technological research universities.

A product of the 19th-century land-grant movement, the campus was Missouri's response to the acute need for scientific and practical education in the developing nation. Early academic programs focused on the mining and metallurgical industries, but the campus broadened its mission over time as the need for engineering and scientific education grew.

Graduate education and research began to assume a greater emphasis on the campus in the 1950s. In 1964, Missouri S&T became one of the four campuses of the reorganized University of Missouri. Today, as a nationally respected research university, Missouri S&T has evolved and expanded its heritage as a science and technology-focused institution to inspire and prepare students of all majors to solve the world's great challenges.

The change from "school" to "university" in the 1960s involved three major shifts in emphasis:

- expanded curricula designed to encompass the full range of engineering and scientific subjects, including nuclear engineering, biological sciences and computer science;
- new degree programs in the liberal arts, humanities and social sciences, with an appropriate growth in the number and quality of faculty and courses; and
- new graduate programs to strengthen the science and engineering disciplines and solidify the commitment to research in all areas.

These changes better enabled the campus to respond to Missouri's needs. Originally a mining school, Missouri University of Science and Technology has become a research university of national distinction.

Missouri University of Science and Technology offers bachelor of arts and bachelor of science degrees in 30 fields of engineering, science, humanities, business and social sciences. Master of science degrees are offered in 27 disciplines, doctor of philosophy in 21 and doctor of engineering in nine.

Academic Programs

futurestudents.mst.edu/degrees/

College of Arts, Sciences and Business

casb.mst.edu

Missouri S&T's College of Arts, Sciences, and Business (CASB) is committed to enriching student development and enhancing Missouri S&T's



DR. CHRISTOPHER G. MAPLES
Interim Chancellor, Missouri
University of Science and
Technology

traditional technological disciplines, as well as developing new programmatic areas within the college. The College of Arts, Sciences and Business also plays a vital role in fulfilling Missouri S&T's mission of integrating education, research and application to create and convey knowledge that serves the state and helps solve the world's great challenges.

In order to fulfill this mission, CASB offers a unique mix of traditional liberal arts and humanities, natural and physical sciences, education, business and military science disciplines. The college includes the departments of applied mathematics; arts, languages and philosophy; biological sciences; business and information technology; chemistry; economics; English and technical communication; history and political science; physics and psychological science. CASB also includes S&T's Air Force ROTC, Army ROTC and teacher certification programs.

The college offers 13 undergraduate degree programs in applied mathematics, biological sciences, business and management systems, chemistry, economics, English, history, information science and technology, multidisciplinary studies, philosophy, physics, psychology and technical communication. More than 52 minors are offered, and students may specialize in one of more than 27 emphasis areas within these degree programs. CASB also delivers the majority of academic offerings in the general education curriculum.

CASB offers master's degrees in the departments of biological sciences; business and information technology; chemistry; English and technical communication; mathematics and statistics; physics and psychological science. Online M.S. degrees are offered in business administration, industrial-organizational psychology, information technology and technical communication. In addition, doctoral degrees are offered in the departments of chemistry, mathematics and statistics, and physics.

CASB's academic departments provide course work for students majoring in those fields (about 15 percent of the student body) as well as the science, mathematics and liberal arts courses to students majoring in engineering and computing.

College of Engineering and Computing

cec.mst.edu

Approximately 85 percent of Missouri S&T's students are enrolled in the College of Engineering and Computing (CEC). The college includes the departments of chemical and biochemical engineering; civil, architectural and environmental engineering; computer science; electrical and computer engineering; engineering management and systems engineering; geosciences and geological and petroleum engineering; materials science and engineering; mechanical and aerospace engineering; and mining and nuclear engineering. More than 7,400 students are enrolled in those nine academic departments. More than 5,800 are undergraduate students and more than 1,100 are graduate students, of which 500-plus are in the Ph.D. program.

The CEC offers 18 engineering and computing undergraduate degree programs. Sixteen of these programs are ABET-accredited. This is complemented by 19 master's degree and Ph.D. programs in engineering and computing, of which 13 have an online presence. Missouri S&T is home to the one of the oldest computer science programs in the country, the nation's first engineering management program and the nation's only Ph.D. program in explosives engineering. The computer science program also is home to Missouri's first National Center of Academic Excellence in Information Assurance and Cyber Defense Research. Missouri S&T is one of only 56 universities in the nation to hold this accreditation.

Missouri S&T recently was ranked the No. 3 engineering school in the nation by College Factual and USA Today for providing a high return on investment for graduates (August 2016) and was ranked 15th in the nation and first in the state of Missouri in terms of engineering bachelor's degrees awarded, according to the American Society for Engineering Education (ASEE, 2014). Missouri S&T's commitment to diversity in engineering and computing is also recognized by ASEE, which ranked Missouri S&T 19th in the nation for the number of bachelor's degrees awarded to African Americans and 26th for the number of bachelor's degrees in engineering awarded to women. The same publication also ranked Missouri S&T 22nd in the nation for number of engineering master's degrees awarded. Missouri S&T's online graduate programs in engineering and computing are ranked among the nation's best, according to U.S. News & World Report (January 2017).

As with all students at Missouri S&T, students in the CEC experience a wealth of out-of-classroom learning opportunities that apply knowledge to real-world problems, such as the Experimental Mine – ranked one of the nation's most "Awesome College Labs" by Popular Science.

Bachelor of science (B.S.), master of science (M.S.) and doctor of philosophy (Ph.D.) programs are offered in computer science and all engineering disciplines. The doctor of engineering (D.E.) is offered in ceramic, chemical, civil, electrical, geological, mechanical, mining, nuclear and petroleum engineering. Online M.S. degrees are offered in aerospace engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, geotechnics, manufacturing engineering, mechanical engineering, mining engineering and systems engineering. Online Ph.D. and D.E. programs are available for certain disciplines on a case-by-case basis.

Since 2006, Missouri S&T has also offered bachelor of science degrees in civil engineering and electrical engineering through the Missouri S&T-Missouri State University Cooperative Engineering Program. The program is located on the Missouri State University campus in Springfield and is available to students from a 16-county area in southwest Missouri.

Graduate Study

grad.mst.edu

Graduate study has been offered at Missouri S&T since about 1900, when the first master of science degree programs were established. The first doctor of philosophy degree for work done on the Rolla campus was granted in 1926. M.S. and Ph.D. degrees are now granted by all engineering and science departments except biological sciences, which offers an M.S. only. Nine disciplines offer the doctor of engineering (D.E.) degree.

Missouri S&T Global-St. Louis

global-stl.mst.edu

Missouri S&T Global-St. Louis, located in St. Louis County, was established in 1964 as part of the continuing education program of the Missouri S&T Extension Division. Known formerly as the Engineering Education Center, it offers evening courses leading to master's degrees in aerospace, chemical, civil, electrical, mechanical, metallurgical, environmental and planning engineering; engineering management; engineering mechanics and computer science.

Courses are taught by Missouri S&T faculty and selected engineers and scientists from industry. Over 2,800 degrees have been granted through the center over its 53-year history.

Missouri S&T Global Learning

global.mst.edu

In response to growing national trends, Missouri S&T's Global Learning has expanded its distance and continuing education course offerings to better meet the needs of many of today's students, as well as professionals who want to continue their education but are not able to attend on-campus classes.

Students enrolled in distance courses at Missouri S&T may attend class online from their office, home or while away on business. Courses are broadcast live on the internet and archived for students unavailable at the scheduled class time. The distance courses are identical to their on-campus versions. In fact, most classes consist of both on- and off-campus students. Students can also learn through mailed CD-ROMs and DVDs and face-to-face communication.

Missouri S&T's distance education offerings have expanded from a few courses at Fort Leonard Wood and Missouri S&T Global-St. Louis to offering 17 online graduate degree programs. The department offers an online M.B.A. degree as well as M.S. and M.E. degrees in aerospace engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, geotechnics, industrial-organizational psychology, information science and technology, manufacturing engineering, mechanical engineering, mining engineering, systems engineering and technical communication. S&T Global Learning also offers over 50 certificate programs.

In 2001, Missouri S&T partnered with Boeing to offer its employees a degree in systems engineering. The program began with 30 students and today has awarded more than 400 M.S. degrees in systems engineering to Boeing employees.

Research

research.mst.edu

As a national research university, Missouri S&T's research enterprise primarily supports education and service in science, technology, engineering and mathematics (STEM) and related disciplines. Research activity at Missouri S&T not only contributes to the further understanding of scientific phenomena in nature and designed environments, but also provides applied knowledge to strengthen the state's economy and meet criti-

cal societal needs while furthering the education of faculty and students.

Research projects are conducted in every academic department in nearly every phase of engineering and science and in many areas of business, the liberal arts, social sciences and humanities. Much of it is directly related to the needs of the people and industries of Missouri and to national problems such as energy, mineral resources and the environment.

In 2014, Missouri S&T established four "signature areas" to concentrate key research initiatives in areas of national need. The areas are:

- **Advanced Manufacturing**, where faculty and students conduct research to advance areas such as additive manufacturing; micro- and nano-scale manufacturing; network-centric and cloud manufacturing; advanced materials for manufacturing and intelligent, sensor-enabled manufacturing.
- **Advanced Materials for Sustainable Infrastructure**, where researchers focus on the rehabilitation of urban mass-transportation centers, including highways, bridges, tunnels, rail, airports and port and water navigation channels, as well as utility infrastructure. Researchers from four S&T research centers and six academic departments are working on projects such as a study of high-performance concrete. They are adding new materials, like old concrete, fly ash, ground-up tires and glass and fibers, to traditional concrete and testing how well the mixtures perform in bridges, airports, rail systems and port and harbor facilities.
- **Enabling Materials for Extreme Environments**, where researchers focus on developing new materials for applications involving extreme temperatures, heat fluxes, neutron radiation levels and other stresses. With expertise in chemistry, materials science and engineering, mechanical engineering, nuclear engineering and physics, researchers in this area are developing the ultra-high-temperature ceramic materials that may one day form the leading and trailing edges of future hypersonic aircraft.
- **Smart Living**, through which researchers from the social sciences and humanities work with engineering and science researchers on issues related to developing a more secure and sustainable society. Smart Living draws on expertise in cyber security, sustainable energy research, big data analytics, architectural design, behavioral and environmental psychology, the history of technology, and transportation and infrastructure. Current projects include an ex-

perimental microgrid that joins the houses in Missouri S&T's Solar Village and allows them to manage and store renewable energy.

In addition to these signature area initiatives, Missouri S&T continues to focus research in the areas of cyber security, energy, the environment, manufacturing, materials and infrastructure. Among the notable research occurring at Missouri S&T is a multidisciplinary effort to develop bioactive glasses for bone and tissue repair and regeneration; testing and development of new lightweight composite materials for use in bridges, buildings and other infrastructure; investigations into the effects of aircraft, space shuttle and rocket exhaust on the ozone layer; and the development of more environmentally friendly methods for removing paint from aircraft.

Other projects are as diverse as basic investigations in cloud physics, the study of the gases in meteorites and moon rocks, research on lightweight structural steel and earthquake structures, robotics, flexible manufacturing, smart materials, glass fibers used for wound care, and glass beads used in the treatment of cancer and arthritis.

Missouri S&T's research centers carry out interdisciplinary investigations that involve different fields of engineering and science. Missouri S&T's research centers include the Biochemical Processing Institute, Center for Aerospace Manufacturing Technology, Center for Biomedical Sciences and Engineering, Center for Cold-Formed Steel Structures, Center for Infrastructure Engineering Studies, Cloud and Aerosol Sciences Laboratory, Design Engineering Center, Electronics Materials Processing and Characterization Institute, Energy Research and Development Center, Environmental Research Center for Emerging Contaminants, Experimental Mine, Experimental Combustion Laboratory, High Pressure Waterjet Laboratory, Institute for Applied Mathematics, Institute of Applied Chemistry, Institute for Artificial Intelligence, Institute for Chemical and Extractive Metallurgy, Institute of River Studies, Institute of Thin Film Processing, Intelligent Systems Center, International Institute of River and Lake Systems, Laboratory for Atomic and Molecular Research, Materials Research Center, Missouri Mining and Mineral Resources Research Institute, Missouri Transportation Institute, Electromagnetic Compatibility Laboratory, Applied Microwave Nondestructive Testing Laboratory, Nuclear Reactor and the Rock Mechanics and Explosives Research Center.

Admission

futurestudents.mst.edu

Interested students may obtain information on admission and enrollment upon request, in per-

son, online or by mail, from the Office of Admissions at Missouri S&T. Prospective students and their parents are encouraged to visit the campus or call the toll-free number (800-522-0938) dedicated to inquiries about admissions, financial aid and enrollment procedures. Students also may contact the admissions office by email at admissions@mst.edu or by visiting the Missouri S&T web site www.mst.edu.

University of Missouri–St. Louis

Telephone: (314) 516-5000 / FAX: (314) 516-6767
www.umsl.edu

St. Louis is more than a college town. It's an exciting metropolitan region with 2.8 million people, 18 Fortune 1000 companies and some of the largest private firms in the U.S. Among those industry leaders that maintain significant operations in St. Louis are Ameren, Anheuser-Busch InBev, Boeing, BJC Healthcare, Centene, Edward Jones, Emerson, Enterprise, Express Scripts, General Motors, Maritz, MasterCard, Monsanto, Olin, Peabody Energy and Sigma Aldrich.

St. Louis also is home to numerous small and mid-sized companies that find the region's know-your-neighbor Midwest vibe refreshingly supportive – perhaps that's why Popular Mechanics magazine named St. Louis one of the nation's best places to start a business.

With a central location, infrastructure capacity, favorable cost structure and high-quality educational institutions, St. Louis' \$137 billion regional economy is broad and growing. It all adds up to a great location to live, learn and work.

No university is a better conduit of that energy than the University of Missouri–St. Louis.

With more than 17,000 students, UMSL is the largest public research university in eastern Missouri. It provides excellent learning experiences and leadership opportunities to a diverse student body whose influence on the region upon graduation is immense.

Founded in 1963, UMSL is spread across 470 acres in suburban St. Louis County. It has a mix of modern and historic academic buildings as well as a variety of student residence halls, condominiums and apartments. It's the perfect setting for students to gain unique insights from outstanding faculty and work experience from internships at companies and organizations found only in this world-class metropolitan region.

UMSL graduates can be found in all 50 states and 63 countries. But their greatest impact is felt right here in St. Louis. More than 75 percent of UMSL's 99,000 alumni call St. Louis home. They drive the region's economy and contribute mightily to its social wellbeing.

College of Arts and Sciences

UMSL's College of Arts and Sciences creates the next poets, conservation biologists, symphony soloists, psychological scientists, historians, criminologists, chemists, sculptors, painters, communicators, space explorers and speakers of French, German, Japanese and Spanish. With nearly 3,700 undergraduate students, 800 graduate students, 450 faculty and 25 fields of study, it's the largest college of the University of Missouri–St. Louis. Supporting the university's mission, the college provides a diverse student body access to an affordable, quality education with expert faculty. A strong focus on research and scholarship has students exploring the latest thought and theory, while giving them access to ground-breaking studies through undergraduate and graduate research opportunities. Emphasis on the arts and sciences working in communion leads to graduates with a holistic understanding of their fields, creating the best scholars for academia and professionals for the world.

By the Numbers

- 4,474 current students;
- 38,773 alumni;
- 446 faculty members;
- 59 degree programs and emphasis areas;
- 48 percent of undergraduate students are enrolled in the CAS.

Departments

Anthropology
 Biochemistry & Biotechnology
 Biology
 Chemistry and Biochemistry
 Communication
 Criminology and Criminal Justice
 Economics
 English
 Gender Studies
 Gerontology
 Media Studies
 Modern Languages
 History
 Interdisciplinary Studies
 Liberal Studies
 Mathematics and Computer Science
 Military and Veterans Studies
 Music
 Philosophy
 Physics and Astronomy



DR. THOMAS F. GEORGE
 Chancellor
 University of Missouri–St. Louis

Political Science
 Public Policy and Administration
 Psychology
 Sociology
 Studio Art
 Theatre Arts

Rankings

- Department of Criminology and Criminal Justice maintained its No. 4 national ranking in the 2017 *U.S. News & World Report Best Graduate Schools Guide Book*.
- *U.S. News & World Report Best Graduate Schools Guide Book* also ranks five additional College of Arts and Science programs among the best, including public policy administration, clinical psychology, psychology, biology and chemistry and biochemistry.
- Undergraduate psychology program ranks in the top 15 nationally, and the doctoral programs and faculty are ranked among the top 50 programs nationwide.

College of Business Administration

UMSL's College of Business Administration educates and graduates business leaders and entrepreneurs with unparalleled drive, business savvy and superior management skills. Our 29,000 alumni shape the global and local workforce, with 75 percent living in the St. Louis region and driving the advancement of local industry. Part of the largest public research university in eastern Missouri, we provide a diverse student body access to an affordable, quality education with expert faculty. Programs focus on core business principles, the latest research and teaching through real-world consulting, creating exceptional business professionals.

By the Numbers

- 2,524 current students;
- 29,072 alumni;
- 104 faculty members;
- 16 degree programs and emphasis areas;
- 84 percent of full-time faculty have earned doctoral degrees;
- 150 local executives actively serve on advisory boards;
- 75 percent of the college's alumni live and work in the St. Louis area ;
- 800 alumni are business owners, presidents, managing partners and c-level executives;
- 400 internships yearly, 85 percent of which are paid opportunities.

Departments

Accounting
 Finance and Legal Studies
 Global Leadership & Management
 Information Systems
 Marketing
 Supply Chain & Analytics (formerly Logistics & Operations Management)
 UMSL Accelerate

Rankings and Certifications

- Accredited by the Association to Advance College Schools of Business for both business and accounting, which is held by less than 2 percent of all business schools worldwide.
- Ranked in the top three percent of business schools in the U.S. by *The Princeton Review*.
- *U.S. News & World Report* ranked the undergraduate international business program in the top 20 nationally for 14 years running.
- Graduate business program is ranked by Military Times among the top 25 "Best for Vets".
- Only St. Louis institution with the National Security Agency/Department of Homeland Security designation as a National Center of Academic Excellence in Cyber Defense Education.
- The first university accelerator in the region, UMSL Accelerate helps grow entrepreneurs and their business ideas by connecting students to entrepreneurship programs and the vibrant startup community in St. Louis.

- UMSL Accelerate is a primary partner along with Ameren Corporation, University of Missouri System and Capital Innovators, in the Ameren Accelerator, the first accelerator in the region to focus on energy technologies.
- Graduate CPA pass rate was 26.6 percent higher than the national average in 2016.

College of Education

UMSL's College of Education is a hub of innovation, where diverse scholars, practitioners and education-focused entrepreneurs converge to problem solve, incubate and develop ideas and modes of practice that propel the entire field of education forward. The college provides a plethora of undergraduate, graduate and doctoral degree programs that prepare and sustain culturally competent, dedicated and highly trained teachers for a variety of traditional and non-traditional educational settings. The college also prepares administrators, counselors, school psychologists, behavior analysts, educational scholars and entrepreneurs. One of the state of Missouri's largest prepares of educators, the college is consistently recognized for its excellence in teacher preparation. Its innovative Studio School model – which has the college partnering with more than 30 local schools – allows for collaborative practicum experiences that enrich future teacher's learning while also strengthening the St. Louis region as a whole.

By the Numbers

- 1,841 current students;
- 28,066 alumni;
- 137 faculty members;
- 29 degree programs and emphasis areas.

Departments

Education Sciences and Professional Programs
 Educator Preparation, Innovation and Research

Rankings

- Online graduate education program was ranked 66th by *U.S. News and World Report Best Graduate Schools Guide Book* in 2016, also making it the top-ranked program in Missouri.

College of Nursing

Since its founding in 1981, the UMSL College of Nursing has grown exponentially. Why? Because UMSL's College of Nursing has been at the forefront of delivering quality, affordable nursing education to the St. Louis region and

beyond. Born out of a desire to meet the ever-growing need for a competently trained, professional nursing workforce, today nearly 1,000 students call the College of Nursing home. Of these, more than 20 percent are minority students and approximately 40 percent are first-generation students. The college has developed innovative partnerships with local health-care agencies to deliver state-of-the-art clinical experiences to its students and prides itself particularly on its impact on the local region, as nearly 90 percent of its alumni stay and work in St. Louis after graduation. Offering traditional BSN, RN to BSN and doctorate-level degrees in multiple formats – including online, off-campus and accelerated options – the college is a recognized leader in delivering compassionate, innovative, evidence-based care that quite literally results in a healthier St. Louis.

By the Numbers

- 981 current students;
- 6,158 alumni;
- 70 faculty members;
- Seven degree programs and emphasis areas.

Rankings and Accreditaions

- *U.S. News and World Report* ranked the online RN to BSN program No. 1 for graduation rates in 2016.
- The UMSL College of Nursing is fully accredited/approved by the following bodies:
 - o The North Central Association of Colleges and Schools.
 - o The Commission on Collegiate Nursing Education.
 - o The pre-licensure program is fully approved by the Missouri State Board of Nursing (MOSBON).
 - o The Pediatric Nursing Certificate Board (PNCB, PNP program).

College of Optometry

The only optometry program in-state and one of a handful across the country, UMSL's College of Optometry trains the nation's optometrists and vision experts. Graduates of the program have practiced in nearly all 50 states and have taken their optometric expertise to other countries as well. Thanks to rigorous admission standards and faculty who are award-winning scholars and practitioners in their areas of expertise, the program prepares graduates to deliver compassionate patient care while instilling a sound background in the biomedical, optical, behavioral and clinical sciences, including an understanding of the health-care delivery system. A

state-of-the-art, on-campus Patient Care Center, plus more than 100 externship sites and multiple community partnerships provide students with a wide range of clinical learning experiences. The Optometry Scholars Program offers an exclusive opportunity for students to develop research experience while being paired with faculty members who share their interests. Small class sizes and a fully supportive, familial atmosphere are hallmarks of the program.

By The Numbers

- 168 current students;
- 1,689 alumni;
- 35 faculty members;
- 100 percent of faculty hold highest degree in their discipline;
- 100-plus externship sites globally;
- Six eight-week rotations at clinics and practices nationwide.

Degree Offerings

Doctor of Optometry (OD)

Pre-Optometry Program

UMSL Optometry and UMSL Pre-Health offer students the opportunity to earn an undergraduate degree and Doctor of Optometry degree in seven years instead of the traditional eight-year plan. The 3+4 program includes a rigorous dedicated course track and is designed to prepare the student for admission into the OD program. Students who are part of the Optometry 3+4 Program will earn a Bachelor's of Liberal Studies degree after the completion of their first year of the optometry program.

Residency Programs

- College of Optometry Residency Programs
 - o Pediatric Optometry / Vision Therapy and Rehabilitation
 - o Cornea and Contact Lenses
- Affiliated Residency Programs
 - o Pediatric Optometry at Children's Mercy Hospitals and Clinics - Kansas City
 - o Ocular Disease/Low Vision Rehabilitation at the Kansas City VA Medical Center
 - o Primary Care/Low Vision Rehabilitation at the Robert J. Dole VA Medical Center
 - o Primary Care at the St. Louis VA Medical Center
 - o Primary Care at Marion VA Medical Center

Center for Eye Care

The Center for Eye Care provides a patient care environment for upper level optometry students and postdoctoral residents. The center includes three locations: the University Eye Center on the UMSL South Campus, the Lindell Eye Center in the Central West End of the city of St. Louis and the East St. Louis Eye Center on the campus of East St. Louis Community College Center.

Rankings and Accreditations

- The College of Optometry administers the only professional training program in Missouri for optometrists.
- The program is just one of 22 ASCO member institutions in North America that award a Doctor of Optometry degree.
- Accredited by the Accreditation Council on Optometric Education.

Graduate School

Many of St. Louis' business leaders, influential public servants and entrepreneurs have one thing in common – an advanced degree from the University of Missouri–St. Louis. In addition to relevant, challenging courses, UMSL Graduate School students participate in guided and independent research experiences, internships and assessment exams. The Graduate School focuses on a careful balance of independent critical thinking and the ability to meet the many student requirements that vary according to background, abilities and interests. Composing a fifth of the student body, graduate students make a critical contribution to the university's mission as a public metropolitan research institution. Through 30 master's, 14 doctoral and two education specialist offerings, the school provides evolving programs that advance careers and contribute to the region's economy and social advancement.

By the Numbers

- 2,671 current students;
- 52 degree programs and emphasis areas.

Pierre Laclede Honors College

Pierre Laclede Honors College students stand out among their peers. Through small class sizes, discussion-based learning and extensive faculty interaction, undergraduate students find ways to complement their degree by accepting academic challenges and becoming creatively involved in the learning process. Unlike UMSL's other colleges, the Honors College has no academic departments and grants no degrees. Instead, it brings together a cross section of students and teachers in a distinctive curriculum, designed to meet a por-

tion of the students' general education requirements. The Honors College provides interesting and innovative seminar courses, full-service academic advising, a First Year Experience program, a writing program and an internship program. Students also enjoy a full social calendar thanks to the student association and living and learning communities for residential students.

By the Numbers

- 537 current students;
- Instructional pool of more than 100 full-time faculty members;
- 18 or less students in discussion-based courses.

Programs

- Four-year program: open to entering freshmen and extends over a student's entire undergraduate career.
- Two-year program: open to select third-year students who are either continuing at or have transferred to the university; a two-plus program is available for transferring sophomores.

Points of Pride

- Every new freshman or transfer student admitted in good standing to the Honors College receives academic scholarship support. Students continue to receive these awards as long as they meet the criteria associated with their particular scholarship.
- Instructors are drawn from university faculty in all academic divisions but mainly from the traditional disciplines of the arts, humanities, social sciences and sciences. These teachers share a desire to work closely with intellectually curious, high-achieving students. Faculty design courses directed toward such an audience and based on small discussion seminars. Thus, the honors faculty grows each year as new faculty join the honors project. Their talents add to the Honors College's rich instructional pool of more than 100 full-time faculty, many of whose teaching and scholarship have been singled out for special awards.

UMSL/Washington University Joint Undergraduate Engineering Program

In St. Louis, budding engineers have their hands on the pulse of Missouri's most populous and economically important region. By working toward energy solutions, structural design and technological developments in a metropolitan area, students have a clear advantage in employment and research opportunities. With

this in mind, UMSL and Washington University partnered in 1993 to form a joint undergraduate engineering program. This partnership, unique in the United States, exemplifies the continuing commitment of both public and private institutions to the St. Louis region. The pioneering collaboration allows the two universities to provide together what neither could have offered separately: The opportunity to earn a civil, electrical or mechanical engineering degree on a flexible schedule. Such flexibility allows students to co-op during the day at local engineering firms, often leading to full-time employment. The co-op program enables upper-division students to jump-start their engineering careers by working part-time (20-30 hours per week) during the day in an engineering-related position and completing their engineering course work in the evening and on Saturdays. Students are employed in engineering positions at a variety of local technology-based business and industries, including Ameren, Anheuser-Busch InBev and Boeing, among many other regional leaders.

By the Numbers

- 305 current students;
- 924 alumni;
- Five UMSL faculty members;
- Three degree programs.

Courses at UMSL

Students in the joint program take the pre-engineering core of mathematics, physics, chemistry, humanities, social sciences and some engineering subjects through the University of Missouri–St. Louis.

Courses at Washington University in St. Louis

Students take upper-level engineering courses and laboratories at Washington University in the evenings, allowing students the flexibility to co-op during the day at local engineering firms.

Accreditation

- Accredited by the Engineering Accreditation Commission of ABET.

School of Fine and Performing Arts

The School of Fine and Performing Arts, housed in UMSL's College of Arts and Sciences, educates students recognized on campus and throughout the St. Louis region for their stellar performances, gallery exhibitions and abundant talent. The creation of synergistic partnerships, both on-campus and externally, provide numer-

ous professional mentors and exposure opportunities that showcase and grow students into professional artists. From their first day, students are immersed into a community that provides personal attention, celebrates discovery and pursues excellence. Whether playing in one of the 15 active music ensembles or participating in a main stage performance, students make important cultural contributions to the region while advancing their careers. The Blanche M. Touhill Performing Arts Center – located on UMSL's North Campus – provides multiple opportunities for students to learn from world-renowned mentors and take their steps into the spotlight.

By the Numbers

- 235 current students;
- 7,123 alumni;
- 54 faculty members;
- Five degree programs.

Three Departments

Art and Design

Music

Theatre and Cinema Arts

Facilities

The Blanche M. Touhill Performing Arts Center is a state-of-the-art performance facility on campus, built to provide a home for campus events, academic programs and regional art organizations. The spectacular venue contains three performance spaces; the Anheuser-Busch Performance Hall with 1,600 seats, the flexible E. Desmond and Mary Ann Lee Theater with seating for up to 375, and the open-form Whitaker Hall with seating for up to 250. The center hosts an average of 150 events, 230 performances and 105,000 visitors per year.

Community Connections and Collaborations

Ambassadors of Harmony

Dance St. Louis

Jazz St. Louis

Laumeier Sculpture Park

MADCO (Modern American Dance Company)

Missouri Arts Council

Opera Theater of St. Louis

Saint Louis Symphony Orchestra

School of Social Work

In an era punctuated with violence, civil unrest and social injustice, the UMSL School of Social Work prepares leaders to bring about

positive change, especially in St. Louis. One of the largest BSW programs in the region, it boasts a database of 400-plus practicum locations, including DOORWAYS, United Way of Greater St. Louis and Beyond Housing, providing extraordinary opportunities for community engagement. Through critical, empirical and applied aspects of social work, students gain a multicultural perspective with a strong emphasis on community and agency field work.

By the Numbers

- 472 current students;
- 2,734 alumni;
- 24 faculty members;
- Undergraduate students perform 570 hours of practicum in agency sites annually;
- 400-plus practicum locations in and around the St. Louis area.

Degree Offerings

Bachelor of Social Work (BSW)
Master of Social Work (MSW)

Accreditation

- The BSW and MSW programs are fully accredited by the Council on Social Work Education.

Libraries

UMSL Libraries support the educational objectives of the university, meet the informational needs of the campus community and provide users near and far with broad access to research collections. The UMSL library system includes the Thomas Jefferson Library and the St. Louis Mercantile Library.

The latter is housed on the first two floors of the Thomas Jefferson Library building, a busy campus hub, beneath its signature glass pyramid. Founded in 1846, the Mercantile is the oldest cultural institution west of the Mississippi River. The library moved to the UMSL campus in 1998 with collections that concentrate on Western Expansion and the history and growth of the St. Louis region as well as the development of rail and river transportation in the United States.

Together, the two UMSL libraries house more than one million volumes, 300,000 photographs, one million government documents and one million microforms. They provide access to more than 50,000 full-text online periodicals. The libraries are open more than 80 hours per week during regular academic sessions, and students, faculty and other users make use of library resources 24 hours a day online.

Admission

Information on admission and enrollment is available in person, by mail or online (umsl.edu/admissions). Prospective students and their parents are encouraged to visit the UMSL campus (1 University Blvd. St. Louis, 63121-4400).

State Historical Society of Missouri

1020 Lowry St., Columbia 65201-7298
Telephone: (573) 882-7083 / FAX: (573) 884-4950
<http://shsmo.org>
Email: contact@shsmo.org

Founded in 1898 and established as a trustee of the state a year later, the State Historical Society is the premier center for the study of Missouri state and local history. Through its education program, the Center for Missouri Studies, SHSMO collects, preserves, and publishes materials that enhance research and support learning opportunities in the study of the Midwest at six research centers around the state.

Society Research Centers

The administrative offices, art galleries and Columbia center are located on the ground floor of the University of Missouri, Ellis Library. Other research centers are located in Pacific Hall, Southeast Missouri State University; Newcomb Hall, University of Missouri-Kansas City; Curtis Laws Wilson Library, Missouri University of Science and Technology; Thomas Jefferson Library, University of Missouri-St. Louis and Duane G. Meyer Library, Missouri State University.

Research Collections

Researchers, scholars and students interested in Missouri history, biography and genealogy find in the society's unsurpassed collections of books, official state records, newspapers, maps, photographs and manuscripts. Over the years, the society has acquired a number of rare or specialized book collections that have given it added recognition. These collections include the Mahan Memorial Mark Twain Collection, the Eugene Field Collection, the J. Christian Bay Collection of Middle Western Americana, the Francis A. Sampson Collection and the Paul D. Higday Civil War Collection.

The society's Missouri newspaper collection, which includes roughly 4,000 titles and extends from 1808 to the present, is one of the largest state newspaper collections in the nation. Current newspapers from every Missouri county arrive weekly and are microfilmed to ensure their preservation. The lives of Missourians and the history of Missouri communities as well as local,

state and national events are documented in the collection.

The map collection consists of more than 4,000 rare and old maps of the state as well as modern ones. In addition, the collection contains county atlases, statistical maps, topographical maps and early state guidebooks. For genealogical research, the society's microfilm file of United States census reports is one of the largest in the Midwest. A pictorial collection contains more than six million photographs and images of individuals and subjects dating from the 19th century to the present. The collection includes views of buildings, cityscapes and rural areas throughout the state.

The society's manuscript collection contains letters, diaries, journals, business and organizational records, oral histories, architectural drawings and official state papers. It provides intimate day-to-day accounts of Missouri history and lends vitality to historical writing.

Art Collection

The society houses the nation's best collection of Missouri regional and westward expansion art, including Thomas Hart Benton's Year of Peril series and numerous paintings by George Caleb Bingham. Also found in the collection are works by John James Audubon, Karl Bodmer, and Missouri artists such as Frank Nuderscher and Fred Shane. An extensive editorial cartoon collection is national in scope. Exhibitions in the art galleries showcase the society's diverse holdings.

Missouri Bicentennial

Aug. 10, 2021, will mark the 200th anniversary of Missouri becoming the 24th state to join the Union. SHSMO was selected by the Missouri General Assembly to lead the state's observances of this historic event, and one major project is already complete. The design of a commemorative automobile license plate commissioned by the License Plate Advisory Committee was signed into law in 2016. It will be issued to Missouri drivers starting on Jan. 1, 2019. This is the first step of many to help ensure that all Missourians have an opportunity to take part in the state's celebration. For updates on the planning process, visit <http://missouri2021.org>.

Missouri History Online

The society's website reflects a commitment to making the history of Missouri and its residents widely available to learners of all ages. More than one million pages of newspapers are accessible online through the Missouri Digital Newspaper Project. The Historic Missourians pages feature



DR. GARY R. KREMER
Executive Director, State
Historical Society of Missouri



BOB PRIDDY
President, State Historical
Society of Missouri

more than 135 biographies of men and women who are well-known for their contributions in such fields as literature, politics, sports and education. The site also includes photographs, Civil War documents, editorial cartoons and artworks, past issues of the *Missouri Historical Review*, and finding aids to society collections and other materials.

Publications

The *Missouri Historical Review* has served as the cornerstone of the society's publication program since 1906. A benefit of membership, the journal features scholarly articles on diverse topics in Missouri history, book reviews and notes. In addition to the journal, the society has published more than 50 volumes of edited documents, narrative and pictorial history, directories and indexes. *Missouri Times*, a quarterly newsletter, informs members about society activities.

Public Programming

Inviting a wide range of audiences to interact with primary sources, the society sponsors educational outreach programs, including genealogy workshops, tours for students and adults, presentations on its collections, and ongoing presentations of current scholarship such as the African American Experience in Missouri Lecture Series.

The society sponsors National History Day in Missouri, the statewide component of National History Day, a competition for students in grades 6 through 12. More than 6,000 Missouri students participate annually at the local school level, with more than 2,300 students advancing to the state's nine regional contests.

Additionally, "Show Me Missouri: Conversations about Missouri's Past, Present and Future" is a speakers bureau program jointly organized and managed by the Missouri Humanities Council and the society.



MARVIN O. TEER
President, Board of
Curators, Lincoln University



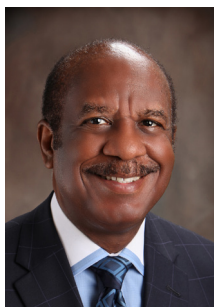
FRANK J. LOGAN
Vice President, Board of
Curators Lincoln University



GREG S. GAFFKE
Secretary, Board of
Curators, Lincoln University



WINSTON J. RUTLEDGE
Treasurer, Board of Curators
Lincoln University



DON W. COOK SR.
Member, Board of Curators
Lincoln University



DANA T. CUTLER
Member, Board of Curators,
Lincoln University



HERBERT E. HARDWICK
Member, Board of Curators,
Lincoln University



MICHAEL A. MIDDLETON
Interim President
Lincoln University

Officers of the Society

Officers of the State Historical Society, 2016-2019: **Bob Priddy**, Jefferson City, president; **Virginia J. Laas**, Joplin, first vice president; **Robert M. Clayton III**, Hannibal, second vice president; **Roy D. Blunt**, Springfield, third vice president; **Brent L. Schondelmeyer**, Independence, fourth vice president; **Henry J. Waters III**, Columbia, fifth vice president; **Albert M. Price**, Columbia, sixth vice president; **Edward W. Scavone**, Columbia, treasurer; **Gary R. Kremer**, Jefferson City, executive director, secretary and librarian.

Trustees of the Society

Permanent trustees, former presidents of the society, are: **Bruce H. Beckett**, Columbia; **H. Riley Bock**, New Madrid; **Doug Crews**, Columbia; **J. Richard Franklin**, Independence; **Stephen N. Limbaugh Jr.**, Cape Girardeau.

Trustees elected for three-year terms: **Rodney J. Boyd**, St. Louis; **James Leon Combs**, Bradleyville; **S. Bryan Cook**, Clayton;

Don M. Downing, St. Louis; **George W. Draper III**, St. Louis; **Steve Ehlmann**, St. Charles; **Michael**

R. Gibbons, Kirkwood; **Edward C. Matthews III**, Sikeston; **Kenneth B. McClain**, Independence; **Larry L. McMullen**, Shawnee Mission, Kan.; **Robert J. Mueller**, Ste. Genevieve; **James R. Reinhard**, Hannibal; **Mary R. Russell**, Jefferson City; **William W. Sellers**, Lexington; **Beatrice B. Litherland Smith**, Columbia; **Jeffrey E. Smith**, Columbia; **Brian K. Snyder**, Independence; **Thomas Strong**, Springfield and **Blanche M. Touhill**, St. Louis.

In addition to the elected trustees and officers of the society, the governor, secretary of state, state treasurer, president of the University of Missouri and chancellor of the University of Missouri serve as *ex officio* members of the board of trustees.

Executive committee (composed of the president, the treasurer and eight members of the board of trustees): **Bob Priddy**, Jefferson City; **Virginia J. Laas**, Joplin; **Robert M. Clayton III**, Hannibal; **Brent Schondelmeyer**, Independence; **Edward W. Scavone**, Columbia; **Gary R. Kremer**, Jefferson City; **H. Riley Bock**, New Madrid; **Doug Crews**, Columbia; **Steve Ehlmann**, St. Charles; **Stephen N. Limbaugh Jr.**, Cape Girardeau and **Robert J. Mueller**, Ste. Genevieve.

Lincoln University

Jefferson City 65101

Telephone: (573) 681-5000

www.lincolnu.edu

Email: admissions@lincolnu.edu

Lincoln Institute was founded in 1866 by the enlisted men of the 62nd and 65th U.S. Colored Infantry Regiments. The men, who learned to read and write on the battlefields of the Civil War in Texas, dreamed of a school to educate African Americans in their home state of Missouri. In 1890, Lincoln Institute became a land-grant institution. The school was renamed Lincoln University in 1921. In the fall of 1954, Lincoln University expanded its historical mission to serve a broader population from varied social, economic, educational and cultural backgrounds. Today, Lincoln University in Missouri is a historically black, 1890 land-grant, public, comprehensive institution that provides excellent educational opportunities including theoretical and applied learning experiences to a diverse population within a nurturing, student-centered environment.

The majority of the university's more than 2,700 students are residents of Missouri or one of nine nearby states. The international student population comes from 15 countries.

Lincoln University offers eight undergraduate degrees in 50 programs of study. Lincoln University also offers non-credit and continuing education courses for those seeking professional or personal development.

The main Lincoln University campus is composed of nearly 174 acres, centrally located in Jefferson City. In addition, the university properties include three agricultural research facilities and extension centers in St. Louis, Kansas City and southeast Missouri. In addition, a satellite nursing program is housed at Fort Leonard Wood.

Members, Board of Curators

Teer, Marvin O., (D), president, St. Louis, Jan. 1, 2018;

Logan, Frank J., (D), vice president, St. Louis, Jan. 1, 2017;

Gaffke, Greg S., (D), secretary, Jefferson City, Jan. 1, 2014;

Rutledge, Winston J., (I), treasurer, Jefferson City, Jan. 1, 2016;

Cook, Don W., (D), member, St. Louis, Jan. 1, 2018;

Cutler, Dana T., (R), member, Kansas City, Jan. 1, 2012;

Hardwick, Herbert E., (D), member, Kansas City, Jan. 1, 2016.

Harris-Stowe State University

St. Louis 63103

Telephone: (314) 340-3366 / FAX: (314) 340-3322

www.hssu.edu

Email: admissions@hssu.edu

Harris-Stowe State University, (HSSU) traces its origin back to 1857 when its first predecessor institution was founded by the St. Louis Board of Education as a normal school for the preparation of white elementary school teachers. It thus became the first public teacher education institution west of the Mississippi River and the 12th such institution in the United States. Its second predecessor institution, Stowe Teachers College, was also a normal school founded by the same public schools in 1890 to prepare African-American elementary school teachers. Both normal schools later became four-year teachers colleges—Harris Teachers College and Stowe Teachers College. The former was named after William Torrey Harris, U.S. Commissioner of Education and former Superintendent of the St. Louis Public Schools. The latter was named after Harriet Beecher Stowe, the famed slavery abolitionist and author of *Uncle Tom's Cabin*. These two colleges merged in 1954, forming Harris-Teachers College and in 1977 became Harris-Stowe College. In 1979, the college became a Missouri public college, with the name Harris-Stowe State College. The university designation and current name occurred in 2005.

In 2016, Harris-Stowe ranked No. 1 in the state of Missouri and No. 47 in the nation in granting degrees in mathematics and statistics to African-Americans according to Missouri Department of Higher Education and Diverse Issues In Higher Education, a newsmagazine that has ranked institutions conferring the most degrees to minority students for the past 30 years. In 2015, the governor signed a law broadening degree-granting authority to Harris-Stowe, which allows the university to offer graduate programs and achieve parity with Missouri's other 12 state universities. Harris-Stowe offers the most affordable bachelor's degree in the state of Missouri.

Over the past decade, Harris-Stowe has greatly expanded its degree programs and offers on-campus housing. Currently, the university offers 31 majors, minors and certificate programs in education, business and arts & sciences – including two fully online degree programs in criminal justice and healthcare management.

Members, Board of Regents

Norwood, Ronald A., (I), chair, Creve Coeur, July 28, 2018;

Cooksey, Vanessa F., (I), vice chair, St. Louis, July 28, 2020;



RONALD A. NORWOOD
Chair, Harris-Stowe State
University



VANESSA F. COOKSEY
Vice Chair, Harris-Stowe State
University



CHRISTINE A. CHADWICK
Member, Harris-Stowe State
University



REGINALD D. DICKSON
Member, Harris-Stowe State
University

Chadwick, Christine A., (I), member, St. Louis, July 7, 2016;

Dickson, Reginald D., (D), member, Normandy, July 28, 2016;

Hollingsworth, Debra A., (I), member, Ballwin, July 28, 2014;

Price, Debra L., (D), member, St. Louis, July 28, 2018.

State Technical College of Missouri

One Technology Dr., Linn 65051

Telephone: (573) 897-5000 / FAX: (573) 897-4656

www.statetechmo.edu

Email: admissions@statetechmo.edu

State Technical College of Missouri (State Tech), founded in 1961, is Missouri's only two-year public technical college with a statewide mission. Originating as Linn Technical Junior College, the college became a part of the public higher education system in Missouri in 1996 as a result of legislation by the 88th General Assembly.

The original educational institution was established with funding from the National Defense Education Act as a public postsecondary residential technical institution. The philosophy of the original institution was "to provide two-year vocational/technical programs to all students who wish to prepare themselves for employment."

The college has a longstanding reputation for producing graduates with the valued technical and interpersonal skills needed for career advancement. With a state mandate and college mission to "prepare students for profitable employment and a life of learning," the college has been responsive to workplace needs.

State Technical College of Missouri offers more than 35 technical programs at the Associate of Applied Science degree and certificate levels. In addition, customized and contract training is offered to Missouri businesses and industry. In each program, the curriculum includes an in-



DEBRA A. HOLLINGSWORTH
Member, Harris-Stowe State
University



DEBRA L. PRICE
Member, Harris-Stowe State
University



DWAUN WARMACK
President, Harris-Stowe State
University

tegration of theory with hands-on application and experience. Such integration ensures the development of functional troubleshooting skills with traditional and innovative techniques, approaches and equipment. Also emphasized are teamwork, interpersonal skills and work ethic. The general education core contributes to the high level of critical thinking, problem-solving and communication abilities of graduates. As part of their education, many students gain on-the-job experience through internships and clinicals.



JOHN A. KLEBBA
President, State
Technical College of Missouri,
Board of Regents



J. SCOTT CHRISTIANSON
Vice President, State
Technical College of Missouri,
Board of Regents



BRUCE DARROUGH
Member, State Technical Col-
lege of Missouri, Board of
Regents



ERICK V. KERN
Member, State Technical Col-
lege of Missouri, Board of
Regents

State Technical College of Missouri monitors the economic, industrial and technological needs of the state as new programs are proposed for development. In response to industry demand over the last decade, State Technical College of Missouri has started or modified over 19 degree and certificate programs. Programs include: Welding Technology; High Performance and Electric/Hybrid Vehicle options in Automotive Technology; four health occupations programs - Dental Assisting Technology, Medical Radiologic Technology, and Practical Nursing Technology and Physical Therapist Assistant program.

The faculty has a combination of higher education credentials and industry experience in their professional areas of expertise. In addition, they are continually updating their skills through industry training and workshops.

In keeping with preparing students for profitable employment, students are evaluated through a one-of-a-kind system that provides potential employers with a student's track record of success in academic achievement, job readiness work ethic and attendance (AJA[®] State Tech).

State Technical College of Missouri is accredited by The Higher Learning Commission (HLC); for more information contact the HLC at hlccommision.org. Seventeen programs are accredited by the Association of Technology, Management and Applied Engineering (ATMAE). In addition, 17 other program-level professional accreditations and certifications have been obtained by programs at the college. Many instructors hold individual certifications related to their respective teaching fields.

The main campus is located along Highway 50 on 360 acres one mile east of Linn and includes a public airport. The Automation and Robotics - Advanced Manufacturing Technician program is offered in St. Charles at the Lewis and Clark Career Center.



TONI R. SCHWARTZ
Member, State Technical Col-
lege of Missouri, Board of
Regents



DR. SHAWN STRONG
President
State Technical College of
Missouri

Members, Board of Regents

Klebba, John A., (R), president, Linn, Dec. 29, 2007;

Christianson, J. Scott, (D), vice president, Columbia, Dec. 29, 2015;

Collom, Mark J., (D), St. Peters, Dec. 29, 2009;

Darrough, Bruce, (D), Florissant, Dec. 29, 2019;

Kern, Erick V., (R), Chesterfield, Dec. 29, 2011;

Schwartz, Toni R., (R), Jonesburg, Dec. 29, 2013.

Truman State University

100 E. Normal, Kirksville 63501

Telephone: (660) 785-4016

www.truman.edu

Truman State University is Missouri's only statewide public liberal arts and sciences university. Founded in 1867, the University is celebrating its Sesquicentennial during the 2017-18 Academic Year. Truman is a residential university focused on providing its 6,200 students with exceptionally high-quality academic programs,

supportive professors and transformative learning experiences that prepare students to be adaptable in an ever-changing world.

Truman is consistently ranked among the nation's best colleges. For 20 consecutive years, *U.S. News and World Report* has recognized Truman as the No. 1 public university in the Midwest Regional Category. They also gave Truman a No. 2 ranking for its "Strong Commitment to Undergraduate Teaching," and Truman earned a spot in the "Best College for Veterans" list, coming in as the No. 1 public school in the Midwest and No. 8 overall for the region.

Other accolades include *Washington Monthly*, which listed Truman as the No. 1 master's university nationwide in their "2016 College Rankings." Truman was the only Missouri school ranked in the entire Top 100 Master's Universities list. *Kiplinger's Personal Finance* magazine continually has Truman on their list of the Best Public College Values in the nation as a featured public school that combines outstanding academics with affordable costs. Truman has one of the lowest student-loan default rates in the state of Missouri, coming in at 3 percent while the Missouri average is 11.5 percent and the national average is 11.3.

Truman has a long history of being recognized nationally by higher education experts for its assessment program that allows the University to measure the results of the teaching-learning process and to gather critical information on student growth and development to ensure that graduates are prepared for future success. Truman's curriculum provides each student with a foundation of knowledge appropriate to a traditional liberal arts and sciences education. It also requires specialization in a major, providing each student with in-depth knowledge and mastery of a discipline. This exemplary undergraduate education provides graduates with the knowledge and skills necessary to be successful upon graduation and beyond. Truman has the highest public college graduation rate in Missouri as calculated by the Missouri Department of Higher Education. Close to 40 percent of Truman's graduates enter graduate and professional schools within six months of their graduation, while the remainder directly enter the workforce or engage in full-time service, such as the Peace Corps.

Truman emphasizes high-quality teaching as its top priority. Truman students benefit from a low student-to-faculty ratio, which allows for greater student-teacher interaction and a more personalized educational experience and factors into Truman having the highest retention rate among public colleges and universities in the state according to the Missouri Department of Higher Education. Truman strongly supports undergraduate research with a large number of

students doing structured research with faculty both in and outside the classroom.

The Higher Learning Commission of the North Central Association of Colleges and Schools has accredited Truman since 1914. Truman is also accredited by AACSB International—The Association to Advance Collegiate Schools of Business, American Chemical Society, Council on Academic Accreditation in Audiology and Speech-Language Pathology (CAA) of the American Speech-Language-Hearing Association (ASHA), Commission on Accreditation of Athletic Training Education, National Association of Schools of Music, The Council for the Accreditation of Educator Preparation, Commission on Collegiate Nursing Education and the Missouri Department of Elementary and Secondary Education.

Students may choose to study from 48 undergraduate majors and eight graduate programs. Many Truman programs are continually recognized for their quality. Examples include Truman's School of Business, which is one of only 180 business programs nationwide to hold accreditation in both business and accounting by AACSB International, the "gold standard" of business accreditation worldwide. Truman's master's students are consistently in the top 5 percent in the country for first-time pass rate on the CPA exam. One hundred percent of Truman Master of Arts in Education students meet every state exit standard by the time they graduate.

Located in Kirksville, students benefit from the opportunity to live in a community that offers the charm of a small town but also many of the amenities of a larger city. There is always something going on whether it be a festival, concert, play, sporting event or art exhibit, and students have the option of getting involved in more than 240 campus organizations that create a group of lifelong friends.

Truman also has one of the top National Collegiate Athletic Association (NCAA) Division II athletic programs in the country. Truman has produced one of the highest number of academic All-Americans in Division II athletics in the history of the program. Truman fields 20 intercollegiate sports, which is the largest number in the state. Truman is a member of the Great Lakes Valley Conference. Information on all of Truman's intercollegiate athletics programs may be found online at trumanbulldogs.com.

For more information about Truman State University, visit truman.edu or call (660) 785-4114.

Members, Board of Governors

LaBeth, Michael J., (R), chair, Kirksville, Jan. 1, 2019;



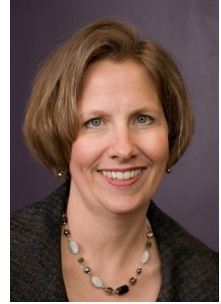
MICHAEL J. LaBETH
Chair
Truman Board of Curators



CHERYL J. COZETTE
Vice Chair
Truman Board of Curators



LAURA A. CRANDALL
Secretary
Truman Board of Curators



SARAH BURKEMPER
Member
Truman Board of Curators



JENNIFER A. KOPP DAMERON
Member
Truman Board of Curators



JAMES J. O'DONNELL
Member
Truman Board of Curators



SUSAN A. PLASSMEYER
Member
Truman Board of Curators



DAVID L. BONNER
Out-of-State/Non-Voting Member
Truman Board of Curators



MICHAEL A. ZITO
Out-of-State/Non-voting Member
Truman Board of Curators



CARTER B. TEMPLETON
Student Representative/Non-voting
Truman Board of Curators



DR. SUSAN L. THOMAS
President
Truman State University

Cozette, Cheryl J., (R), vice chair, Columbia, Jan. 1, 2012;

Crandall, Laura A., (R), secretary, Kirkwood, Jan. 1, 2019;

Burkemper, Sarah, (D), member, Troy, Jan. 1, 2017;

Kopp Dameron, Jennifer A., (D), member, Kansas City, Jan. 1, 2020;

O'Donnell, James J., (D), member, Hannibal, Jan. 1, 2017;

Plassmeyer, Susan A., (D), member, St. Louis, Jan. 1, 2018;

Bonner, David L., out-of-state/non-voting, Jan. 1, 2019;

Zito, Michael A., out-of-state/non-voting, Jan. 1, 2016;

Templeton, Carter B., student representative/non-voting, Jan. 1, 2018.



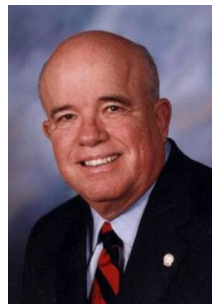
DR. PATRICK B. HARR
Chair
Northwest Board of Regents



FRANCIS (Gene) DORREL
Vice Chair
Northwest Board of Regents



DR. MARILOU JOYNER
Member
Northwest Board of Regents



JOHN W. RICHMOND
Member
Northwest Board of Regents

Northwest Missouri State University

Maryville 64468-6001

www.nwmissouri.edu

Email: admissions@nwmissouri.edu

Northwest Missouri State University is a co-educational, primarily residential four-year university offering a broad range of undergraduate and selected graduate programs. Founded as a state normal school in 1905, the university has evolved into a vibrant and diverse learning community with an enrollment of more than 6,500 students hailing from 39 states and 35 countries. More than 700 faculty and staff are employed by the university, which offers classes on its Maryville campus, at Northwest-Kansas City in Gladstone and online.

Northwest offers more than 120 undergraduate majors with cutting-edge, profession-based programs in areas such as education, business, agriculture, fine and performing arts, communication and mass media, behavioral sciences, health and human services, humanities and social sciences, English and modern languages, computer science and natural sciences. Northwest also offers 40 master's programs, certificate programs and a cooperative doctorate in educational leadership.

With its emphasis on student success — every student, every day — the university is focused on providing an exceptional student experience that places high value on scholarship and life-long learning, intercultural competence, collaboration, respect and integrity, strategic thinking and excellence.

Profession-based learning experiences are widely available to Northwest students in a variety of fields. The 448-acre R.T. Wright Farm is a living, hands-on laboratory for agriculture students; while the Horace Mann Laboratory School and the Phyllis and Richard Leet Center for Children and Families, which is located in the center of campus and serves children in preschool through



RICHARD N. SMITH
Member
Northwest Board of Regents



DR. JOHN JASINSKI
President, Northwest
Missouri State University

sixth grade, provides hands-on practical classroom experience for students in education and related fields. Northwest's internationally benchmarked student employment program also offers some 1,200 opportunities for students to gain professional development and specialized training in administrative, communications, environmental and other areas throughout the university.

The emphasis on Northwest's values and hands-on experiences is reflected in the university's high success and graduation rates. Northwest boasts a freshman retention rate of 71 percent and a graduation rate of 59 percent, which are considerably higher than the national averages. Additionally, 98 percent of Northwest graduates report finding employment or continuing their education within six months of graduation. Furthermore, Northwest student-athletes have an academic success rate of 79 percent, compared to a rate of 73 percent nationally. Northwest has earned a reputation as a university of champions both on and off the field. In addition to boasting competitive athletics teams, including its six-time NCAA Division II national champion football team and 2017 national champion men's basketball team, which made Northwest the first Division II institution to win national football and bas-

ketball titles in the same academic year, Northwest students compete nationally and excel in fields such as agricultural sciences, forensics and debate, business education and student media.

The first public university in the nation to implement an electronic campus, in 1987, Northwest provides fully-loaded notebook computers for all students. The university also offers an innovative textbook rental program that dates back to the early days of the institution and saves students nearly \$7,300 over four years.

Recognizing the importance of needs-based financial support for students, Northwest created the American Dream Grant in 2004, a first-of-its-kind program at a public university in the United States. Qualified students meet Northwest admissions criteria and come from the neediest families, based on their applications for federal aid. First-time freshmen are responsible for contributing a portion of their tuition, room and board, which may include private, federal, state and institutional scholarships and grants, and the American Dream Grant fills the remaining gap.

In addition to being a four-time winner of the Missouri Quality Award, Northwest is the only university in Missouri to receive the prestigious Christy McAuliffe Award for Excellence in Teacher Education from the American Association of State Colleges and Universities. Northwest's innovative Alternative Energy program burns wood chips, paper products and pelletized livestock waste to produce most of the thermal energy needed to heat and cool campus buildings, and the university's sustainability efforts earned it the Missouri State Recycling Program Annual Award in 2011, 2013 and 2014. The Northwest campus also is designated the Missouri Arboretum with more than 1,700 trees and 130 species.

Northwest Board of Regents

Harr, Patrick B., (R), chair, Maryville, Jan. 2019;
Dorrel, Francis (Gene), (R), vice chair, Maryville, Jan. 2017;
Joyner, Marilou, (D), member, Kansas City, Jan. 1, 2021;
Richmond, John W., (D), member, Albany, Jan. 2019;
Smith, Richard N., (R), member, Coffey, Jan. 1, 2019.

Southeast Missouri State University

Cape Girardeau 63701
 Telephone: (573) 651-2000 / FAX: (573) 651-5061
www.semo.edu
 Email: admissions@semo.edu

Southeast Missouri State University provides a comprehensive education grounded in the liberal arts and sciences and in practical experience.

The University, through teaching and scholarship, challenges students to extend their intellectual capacities, interests and creative abilities; develop their talents; and acquire a lifelong enthusiasm for learning. Students benefit from a relevant, extensive and thorough general education with a global perspective; professional and liberal arts and sciences curricula; co-curricular opportunities and real-world experiences. By emphasizing student-centered and experiential learning, the University, in collaboration with other entities as appropriate, prepares individuals to participate responsibly in a diverse and technologically advanced world, and in this and other ways contributes to the development of the social, cultural and economic life of the region, state and nation.

With an enrollment of nearly 12,000 students, Southeast is an ideal size to take advantage of critical learning and extracurricular opportunities. Class sizes are small with a student/faculty ratio of 21:1. Students come from all 50 states and from more than 50 countries around the world.

Southeast offers more than 200 areas of study and more than 1,500 courses in business, education, the health professions, liberal arts, science, technology and the visual and performing arts. A variety of affordable short-term, spring break and full-semester study abroad programs enhance the academic experience.

Southeast offers academic programs on five campuses, as well as at other locations and online. Two of the campuses are in Cape Girardeau — the original site founded in 1873 and the River Campus, which opened in 2007. Regional campuses are located in Sikeston, Malden and Kennett. Southeast also offers courses and programs at Three Rivers College in Poplar Bluff.

Donald L. Harrison College of Business

The Donald L. Harrison College of Business is accredited by the Association to Advance Collegiate Schools of Business (AACSB) International — the gold standard of business school accreditation — an honor held by only five percent of institutions offering business degrees worldwide. Graduates of the college enjoy a job placement rate exceeding 90 percent within the first year after graduation. Princeton Review has included Southeast's Harrison College of Business on its list of "Best Business Schools" for the past nine years.

The Harrison College of Business entrepreneurial studies program is Missouri's most comprehensive, offering options for both B.S., B.A. and M.B.A. degrees. Recognizing that students in any discipline can benefit from knowledge of

entrepreneurial processes, Southeast offers seven interdisciplinary minors in entrepreneurship. Combined with a series of annual co-curricular events and services offered by the Douglas C. Greene Center for Innovation and Entrepreneurship, students have the tools to become successful entrepreneurs.

Southeast also offers a mechanism to drive the entrepreneurial mindset of today's students with Catapult Creative House, a groundbreaking creative arts and industries incubator. Catapult is a commercial learning laboratory where creativity, innovation and entrepreneurship converge, bringing novel products and services with a sustainable twist and local connection to market in a modern commercial marketplace.

College of Education

Southeast's education program holds national accreditation in addition to state of Missouri accreditation. Southeast teacher education students get first-hand experience in the classroom beginning their freshman year and concluding with a semester-long student teaching experience. Areas of study in the college include secondary education, elementary education and middle school education. Programs include a wide variety of undergraduate and graduate programs along with a cooperative doctorate with the University of Missouri.

The college offers highly integrated field or clinical experiences across programs to provide real world application of effective practice. The university also provides students a technology rich learning environment with our EDvolution iPad integration for all undergraduate students. The EDvolution Center creates flexible space to create lessons, share tools for teaching and practice the art of teaching. Our education is at the forefront of innovation, resulting in graduates who are in demand.

College of Health and Human Services

With health care at the center of national concern, programs in the College of Health and Human Services are in demand. Health management, communication disorders, nursing and social work are examples of the variety of options available. Even recreation and athletic training focus on healthy living.

Nursing students pass their licensure exams at consistently high rates. Nursing also offers an RN-to-BSN program online and a popular master's degree.

Criminal justice majors also enjoy high rates of employment. The Law Enforcement Acad-

emy is dedicated to meeting the training needs of all law enforcement officers and agencies in the region. Our graduates have gone on to work for agencies at all levels of law enforcement, including the FBI, DEA, ATF and the U.S. Marshals Service.

College of Science, Technology and Agriculture

The College of Science, Technology and Agriculture's engineering physics, engineering technology and computer science programs are nationally accredited by the Accrediting Board of Engineering and Technology (ABET). Southeast is a designated Center of Excellence in Advanced Manufacturing Technology and many of the bachelor's degree programs in the Department of Polytechnic Studies are nationally accredited. Cybersecurity graduates are in demand to combat computer and Internet crime. Southeast was the first university in Missouri to offer a bachelor's degree in this demanding field.

Southeast Missouri State University is committed to training students to innovate and explore emerging technologies. To that end, it has recently launched three new programs.

Recognizing geospatial information and remote sensing as rapidly expanding tech fields, a new Bachelor of Science in Geographic Information Science (GIS) is being offered this fall. Southeast is the only public university in Missouri offering this degree. The program will train students to be geospatial information scientists, technologists and remote sensing scientists – positions expected to be in high demand in the coming decade.

Southeast's new unmanned aircraft systems (drones) program is helping to meet the future demand anticipated for graduates skilled in this next-generation technology. Students learn the fundamentals of maintaining, customizing, acquiring and using drones in a commercial setting. They are also trained to take advantage of existing products and resources to adapt a drone to more specific needs. Courses in the new program focus on the basics of programming, electrical control systems and mechanical systems, in addition to drone specific courses in flight, drone design, sensing systems, mission planning, regulations and safety.

Finally, Southeast is launching a new Bachelor of Science in Industrial and Systems Engineering this fall to help meet workforce demands and offer access to students seeking STEM education opportunities in southeast Missouri. The new program will provide much needed access to an affordable engineering program in this part of the state.

Pre-med remains a popular major and graduates are accepted to medical schools at a rate higher than the national average. Students in many of the science disciplines enjoy a nearly 100 percent placement rate.

The Department of Mathematics offers a program in actuarial science.

Students learn about the latest in beef production technology and row crop research at the 252-acre David M. Barton Agriculture Research Center. In addition, there is a 110-acre rice research station, an irrigated turf plot facility, a modern soil fertility laboratory and 11,000-square-foot climate-controlled Charles Hutson Horticulture Greenhouse.

College of Liberal Arts

The College of Liberal Arts features the Earl and Margie Holland School of Visual and Performing Arts, which houses the departments of Art and Music and The Conservatory of Theatre and Dance at the River Campus.

Blending classic beauty and modern technology, the River Campus is composed of the beautifully restored 19th century St. Vincent's Seminary building and newly constructed facilities, including a 950-seat performance hall, black box theatre, dance studio, regional museum and convocation center. The restored seminary buildings are on the National Register of Historic Places. An intimate recital hall seating 200 has been created in the seminary chapel, and the historic buildings also house classrooms, faculty offices, rehearsal rooms, art studios, computer laboratories and other academic and student service rooms. Southeast is the only university in Missouri to have a separate campus dedicated to art, dance, music and theatre.

The newest addition to the River Campus is the Kenneth and Jeanine Dobbins River Campus Center, a 90,000-square-foot building combining academic and living spaces on the same property and creating an environment in which talented students live and learn together. The new facility is just north of the original Convocation Center and Seminary Building, forming the completion of a River Campus quad. The first floor includes a directing/acting black box studio; a dance studio; a spacious choral rehearsal room; sectional practice rooms; and St. Vincent's Commons, a 120-seat dining facility overlooking the majestic Mississippi River complemented with an outdoor seating area. An art education classroom is located on the mezzanine, and the second floor houses faculty offices.

The building also provides a 180-bed living area housing many music, art, theatre and dance majors who are now living close to the academic

facilities they frequent. The majority of the second and all of the third floor are four-person student suites, along with practice rooms, laundry facilities and spacious lounges. A fitness center also is located on the third floor.

In addition to the School of Visual and Performing Arts, the College of Liberal Arts consists of academic departments that are key contributors to the university mission of "providing professional education grounded in the liberal arts and sciences." These seven departments are: Communication Studies; English; Global Cultures and Languages; History; Mass Media; Political Science, Philosophy and Religion; and Psychology. In addition to promoting the University-wide goal of enhancing critical thinking skills in our students, faculty in the College of Liberal Arts provide students with an understanding of various cultures, languages, and worldviews, all of which are designed to prepare graduates for effective functioning in a world increasingly characterized by diversity and globalization. This is accomplished not only through formal classroom instruction, but also by providing students with opportunities for study abroad and experiential learning in their major field of study. Southeast mass media students receive the full complement of multi-media experiences – print production through *The Arrow* and the Southeast Missourian, television production through KFVS12 and radio production through KRCU Radio, Southeast's National Public Radio station. The University recently forged a partnership with Rust Communications and KFVS12 to develop an innovation laboratory in downtown Cape Girardeau. It houses the University's television and video production program and *The Arrow* student newspaper in the new Center for Excellence in Mass Media.

The College of Liberal Arts public relations program is one of only 20 institutions that hold certification by the Public Relations Society of America (PRSA). The Accrediting Council on Education in Journalism and Mass Communications (ACEJMC) accredits the mass communication program. Only one other institution in Missouri has this elite accreditation. Only nine other institutions in the world have recognition from both ACEJMC and PRSA for their mass communication program.

The Arrow, the student newspaper of Southeast Missouri State University, was honored with the Best Overall Newspaper award among Division I schools at the Missouri College Media Association (MCMA) Conference in April, 2017.

The college provides other services for the university and the community. The Center for Regional History documents and preserves various aspects of the area's architecture, history and archaeology and supports the activities of faculty and students in history, archaeology and related



JAY B. KNUDTSON
President
Southeast Board of Regents



KENDRA NEELY-MARTIN
Vice President
Southeast Board of Regents



PHILLIP M. BRITT
Member
Southeast Board of Regents



EDWARD P. GARGAS
Member
Southeast Board of Regents

fields. The Center for Faulkner Studies is an internationally renowned repository for materials collected by Faulkner scholars and biographers and regularly hosts visiting international scholars. KRCU at Southeast Missouri State University is the University-operated National Public Radio (NPR) affiliate, which broadcasts news, classical music, jazz, folk music and nationally syndicated programs to the Cape Girardeau community and surrounding areas. The Southeast Missouri State University Press benefits the university, community and region by providing regional scholarly publications, operating as a working laboratory for students, and sponsoring events including nationally known writers' visits to the campus.



DONALD G. LaFERLA
Member
Southeast Board of Regents



THOMAS M. MEYER
Member
Southeast Board of Regents

School of Graduate Studies

Through its graduate faculty, curricula and research programs, the University offers to its more than 1,200 graduate students 58 master's degree programs; specialist degrees in Educational Administration, Educational Leadership and Counseling Education; a certificate program in Applied Behavior Analysis and a cooperative doctoral degree in Educational Leadership. The School of Graduate Studies is strongly committed to fostering a successful learning environment by maintaining small classes and individualized research experiences for its students.

Jane Stephens Honors Program

By offering educational opportunities tailored to the special needs, aspirations and motivation of students whose intellectual and creative abilities are outstanding, the Jane Stephens Honors Program underscores Southeast Missouri State University's commitment to quality and excellence in matters of knowledge, creativity and leadership. The goals of the Jane Stephens Honors Program reflect this basic commitment. These goals are:

- To address the special needs of outstanding students by providing a center of identity for formulating personal goals, developing self-esteem and increasing the desire for self-directed learning;
- To contribute to the general advancement of learning by encouraging the active pursuit of academic goals, as exemplified by research, scholarly activity and creative endeavor; and



DR. CARLOS VARGAS
President, Southeast
Missouri State University

- To encourage an intellectual perspective by providing a model of academic endeavor which emphasizes analytical thought, insight into the methodologies of different disciplines and cross-disciplinary synthesis.

Kent Library

Kent Library is well positioned to support the needs of the 21st century learner. Kent Library's Information Commons combines state of the art technology with traditional library resources and services in one centralized, comfortable academic environment. Student needs in the areas of electronic research, media production, information access and collaborative and individual study space are met with the assistance of librarians.

Traditional library resources and services are folded into the new technologies to form a solid platform for assisting students' individual needs. The library's general stack collection, approximately 500,000 volumes, is supplemented through the statewide MOBIUS consortium and interlibrary loan services. In addition the library also provides more than 30,000 journals, 120,000 books and 12,000 videos online. Kent Library is also an Official Government Depository. The library's Special Collections and Archives preserves and makes accessible research material that documents the historical, literary and cultural experience of Southeast Missouri State University and provides access to a world-class literary collection on William Faulkner.

Blending current technologies with traditional library services and resources, further combined with personalized assistance from trained staff and faculty, form the basis for this 21st century academic library.

Athletics

Southeast participates in NCAA Division I athletics as a member of the Ohio Valley Conference. Men's sports include baseball, basketball, cross country, football and indoor and outdoor track. Women's sports include basketball, cross country, gymnastics, soccer, softball, tennis, volleyball and indoor and outdoor track.

Redhawk student-athletes maintained a 3.20 cumulative GPA as a group in 2016–17, while also winning 53 regular season conference championships and 18 conference tournament championships during the last 26 years. Athletics facilities have undergone more than \$19 million of renovations since the start of 2008.

Members, Board of Regents

Knudtson, Jay B., (R), president, Cape Girardeau, Jan. 1, 2019;

Neely-Martin, Kendra, (D), vice president, St. Louis, Jan. 1, 2018;

Britt, Phillip M., (D), member, Kennett, Jan. 1, 2022;

Gargas, Edward P., (R), member, Dexter, Jan. 1, 2022;

LaFerla, Donald G., (R), Carthage, Jan. 1, 2019;

Meyer, Thomas M., (D), Cape Girardeau, Jan. 1, 2018;

Vargas-Aburto, Carlos, president of the university.

Missouri State University

Springfield 65897

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Missouri State University is a public, comprehensive metropolitan system with a statewide mission in public affairs, whose purpose is to develop educated persons. The university's identity is distinguished by its public affairs mission, which entails a campus-wide commitment to foster expertise and responsibility in ethical leadership, cultural competence and community engagement.

The academic experience is grounded in a general education curriculum that draws heavily from the liberal arts and sciences. This foundation provides the basis for mastery of disciplinary and professional studies. It also provides essential forums in which students develop the capacity to make well-informed, independent critical judgments about the cultures, values and institutions in society.

The task of developing educated persons obligates the university to expand the store of human understanding through research, scholarship and creative endeavor, and drawing from that store of understanding, to provide service to the communities that support it. In all of its programs, the university uses the most effective methods of discovering and imparting knowledge and the appropriate use of technology in support of these activities.

The Missouri State University campuses are structured to address the special needs of the urban and rural populations they serve. Missouri State University–Springfield is a selective admissions, graduate-level teaching and research institution. Missouri State University–West Plains is a separately accredited open-admissions campus primarily serving seven counties in south central Missouri. Missouri State University–Mountain Grove serves Missouri's fruit industry through operation of the State Fruit Experiment Station. Missouri State Outreach provides anytime, anywhere learning opportunities through telecourses, Inter-

net-based instruction, iTunes U and through its interactive video network.

The university also operates other special facilities, such as the Darr Agricultural Center in southwest Springfield, the Journagan Ranch in Douglas County, the Jordan Valley Innovation Center in downtown Springfield, the Bull Shoals Field Station near Forsyth, Baker's Acres and Observatory near Marshfield, the Missouri State University Graduate Center in Joplin and a branch campus at Liaoning Normal University (LNU) in Dalian, China. In addition, Missouri State has the operations and program offerings of one entire academic department, its Department of Defense and Strategic Studies, located near Washington, D.C., in Fairfax, Virginia.

Public Affairs: Approved in 1995, Missouri State University's statewide mission in public affairs is maturing. With an emphasis on three specific components in the undergraduate curriculum that reflects the public affairs mission—ethical leadership, cultural competence and community engagement—the university provides enhanced educational experiences to 21st century students.

Each year, Missouri State hosts a Public Affairs Conference, which brings a variety of noteworthy speakers from around the country to the Springfield campus. During the conference, panels and keynote speakers present discussions that offer perspectives from business, entertainment, education, politics, religion, health and other subject areas. Throughout the year, many other events exist to get students Involved with the public affairs mission.

High-impact educational experiences, like study away and internships, offer students opportunities to put into practice the values of the public affairs mission.

Facilities: Missouri State University's main campus is located on 225 acres in the heart of Springfield. The 90-acre William H. Darr Agricultural Center exists in the southwest area of the city. Missouri State's main campus has more than 20 classroom buildings, an administrative building, a library, 10 residence halls, a recreational facility, a sports complex, a health center, a welcome center and a campus-wide transit facility. Juanita K. Hammons Hall for the Performing Arts hosts a variety of musical, dance and theatrical presentations. JQH Arena is a world-class sports facility that is home to the Bears and Lady Bears basketball teams.

Enrollment: In the fall of 2016, Missouri State University's head-count enrollment total was 23,538 on the Springfield campus and 26,000 system-wide. An additional 578 students were not included as they were exclusively auditing

classes, enrolled at the English Language Institute (ELI), China Campus or study away.

Academic programs: Missouri State offers more than 100 undergraduate majors and 50 graduate degree options, including six doctoral programs. Missouri State also offers a cooperative doctorate (Ed.D.) through the University of Missouri–Columbia, as well as a cooperative Doctor of Pharmacy program with the University of Missouri–Kansas City. Many of these programs are the state's strongest and largest of their kind.

The university is accredited by the North Central Association of Colleges and Secondary Schools, as well as by 23 professional associations, including the National Council for Accreditation of Teacher Education (NCATE), National Association of Schools of Music, National Association of Schools for Public Affairs and Administration, the National Collegiate Athletic Association, the American Chemical Society, the Council on Social Work Education and the American Assembly of Collegiate Schools of Business.

The university's academic programs are organized within eight colleges: Agriculture, Arts and Letters, Business, Education, Health and Human Services, Humanities and Public Affairs, Natural and Applied Sciences and the Graduate College.

International programs: Missouri State has established a branch campus at Liaoning Normal University (LNU) in Dalian, China. The LNU-MSU College of International Business has over 775 students, including over 100 international students from numerous countries including Africa, Korea, Hong Kong, Indonesia, Mongolia, the U.S. and more. LNU and Missouri State University also have agreed to collaborate on the basis of their plant science programs and established an articulation agreement for dual master's degrees in plant science. The articulation terms will accommodate LNU students in obtaining master's degrees in plant science from both Missouri State University and LNU.

The university has a wide variety of international education programs available to students, including programs in England, Costa Rica, Chile, Brazil, India and China.

Missouri State also is a member of the International Student Exchange Consortium, which provides for reciprocal exchanges to programs in more than 30 countries. In addition, Missouri State's Continuing Education and the Extended Campus offers a wide variety of programs, both credit and non-credit, for adult students who are returning to college. Numerous courses tailored to meet the needs of area employers are offered as well. Missouri State has the largest cooperative program in the state, with more than 1,200 students participating in internships in the public and private sectors.

Academic excellence: The average ACT score for Missouri State's incoming freshmen in the fall of 2016 was 23.92, significantly higher than the average for Missouri high school graduates. Further evidence of academic excellence at Missouri State has been the recognition that student teams have received in regional and national student competitions in a number of areas, including debate, advertising, construction, industrial management and media, journalism and film. The Honors College at Missouri State offers extraordinary opportunities for outstanding students.

Faculty and staff: Missouri State University employs 2,900 full-time and part-time faculty and staff, making it the fifth largest employer in Springfield. The student to faculty ratio is approximately 22:1.

Research: Missouri State University accounts for millions of dollars of grant-funded research each year. Faculty and student research conducted throughout the university system ranges in scope from the studies of grape genomics and meteor impacts to early childhood development and juvenile crime, and has the potential to positively affect local communities, Missouri, the nation and ultimately the world. In all, Missouri State University received more than \$24.7 million from a total of 288 grants and contracts awarded to faculty and staff during 2015–16. The principal focus of the university is applied research geared to serving the needs of diverse constituencies in the public and private sectors. Faculty members are encouraged to pursue their individual and scholarly activities.

The Roy Blunt Jordan Valley Innovation Center (JVIC) is made up of five separate buildings, covering around 75,000 square feet. What was once a dilapidated MFA mill in downtown Springfield is now the home of leading-edge research and state-of-the-art technology. The capabilities of the center include applied research in nanotechnology, bio-materials, advanced technologies, genomics/proteomics, bio-systems, software engineering and medical material device and instrument technologies. JVIC breaks from a traditional approach to provide a more interdisciplinary experience aimed at serving the technical, commercial and educational needs of industry. JVIC emphasizes the application of theory to practice, including hands-on instruction with advanced technology industrial instruments.

Libraries: The Missouri State University library system is composed of the Duane G. Meyer Library, the Music Library, the Horace and "Pete" Haseltine Library in the Greenwood Laboratory School and the Paul G. Evans Library of Fruit Science on the Mountain Grove campus. These four libraries have collections of more than three million items, including more than 866,000 accessioned volumes; current subscriptions to more

than 3,300 periodicals, newspapers and other serials; and extensive back files of journals and newspapers, many on microfilm, microcard and microfiche. More than 20,000 journals are available online with full-text. Total microform holdings amount to more than one million items. More than 930,000 state, federal and United Nations (UN) documents are held as a result of Meyer Library being a designated depository library for each of those areas. Meyer Library is the only UN depository library in the state of Missouri. A large collection of audio CDs is fully cataloged and available in the Music Library.

Special collections and archives house a number of special groups of materials: the William J. Jones collections of Rimbaud and Butor French Literature are internationally recognized and the Rimbaud portion comprises the largest collection of this type in the United States; the Ozarks Labor Union Archives document regional labor history; and the University Archives is a growing collection and will be further developed as a \$130,000 grant for organizing and processing these materials is utilized. Another department in Meyer Library, the Curriculum Resource Center, features a children's literature collection, a textbook collection, curriculum guides and special learning materials.

Innovation and the use of new technologies are evident in the Missouri State University libraries. Most of the bibliographic data for SWAN, the libraries' online catalog, is created as materials are cataloged using the Online Computer Library Center, Inc. (OCLC), a database with more than 73 million bibliographic records. OCLC is also utilized for interlibrary loan and reference, with links to over 41,555 libraries in 112 countries. Electronic document delivery is commonly used to acquire interlibrary loan materials in a timely fashion. The statewide MOBIUS consortium, with a membership of 60 academic libraries, is simplifying access to regional holdings. The MOBIUS database of more than 19 million items utilizing the same interface can be used by faculty, students and staff to borrow items with a two-day delivery time from anywhere in the state.

A central feature of the library and of the campus is the Jane A. Meyer Carillon with its complement of 48 bronze bells.

Campus Technology: Missouri State University offers faculty, staff and students free use of its computing services and facilities for class assignments and research. The campus networks provide high-speed, reliable services to client computers and file server systems in academic, administrative and housing facilities at all Missouri State locations, including Springfield, West Plains, Mountain Grove, Lebanon and Branson. Network access in the residence halls allows students to utilize the online resources of Meyer



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Chair, Missouri State Board of
Governors



CARRIE TERGIN
Vice Chair, Missouri State Board
of Governors



CRAIG D. FRAZIER
Member, Missouri State Board of
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GABRIEL E. GORE
Member, Missouri State Board of
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STEPHEN B. HOVEN
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BEVERLY MILLER
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J. KENDALL SEAL
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CAROL E. SILVEY
Member, Missouri State Board of
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GREGORY V. SPEARS
Member, Missouri State Board of
Governors



TYREE DAVIS
Student Representative, Missouri
State Board of Governors



CLIFTON M. SMART III
President
Missouri State University

Library, various campus computing services and the Internet from their rooms. High-speed Internet, wireless and virtual private network services are all supported. Three centrally managed computer labs located in Glass Hall, Cheek Hall and Strong Hall, plus dozens of discipline-specific computer classrooms and labs, offer substantial access and support for campus computing resources.

History: Missouri State University was founded as the Missouri State Normal School, Fourth District, by legislative action on March 17, 1905. Missouri State first opened its doors in June 1906. After 112 years and four name changes, Missouri State is a comprehensive state university system offering a wide variety of programs and services to its students and the citizens of the state.

During the 1995 session of the Missouri General Assembly, Missouri State received a state-

wide mission in public affairs, making it the only Missouri university emphasizing the development of aware, committed and active participants in tomorrow's society.

In a campus ceremony on March 17, 2005, the 100th anniversary of Founders' Day, Governor Matt Blunt signed Senate Bill 98, which included changing Southwest Missouri State University's name to Missouri State University, the fifth and final name for the university. The institution was founded as the Normal School in 1905, then changed to Southwest Missouri State Teachers College in 1919, Southwest Missouri State College in 1946 and Southwest Missouri State University in 1972. Each new name has reflected the changed nature of the institution.

Members, Board of Governors

Fry, Virginia L., (R), chair, Springfield, Jan. 1, 2019;

Tergin, Carrie, (R), vice chair, Jefferson City, Jan. 1, 2021;

Frazier, Craig D., (R), member, Springfield, Jan. 1, 2023;

Gore, Gabriel E., (D), member, St. Louis, Jan. 1, 2021;

Hoven, Stephen B., (R), member, St. Louis, Jan. 1, 2017;

Miller, Beverly, (D), member, Lebanon, Jan. 1, 2021;

Seal, J. Kendall, (D), member, Kansas City, Jan. 1, 2019;

Silvey, Carol E., (I), member, West Plains, Jan. 1, 2023;

Spears, Gregory V., (R), member, Jan. 1, 2019;

Davis, Tyree, student representative, Springfield, Dec. 31, 2017.

Missouri State University–Mountain Grove Campus

The Mountain Grove campus is primarily known for research in agriculture and fruit science and sits on 192 acres in south-central Missouri. The 12-acre campus is located just north and east of the intersection of Highway 60 and State Highway 95 and is home to the State Fruit Experiment Station, the Center for Grapevine Biotechnology and Mountain Grove Cellars. Journa-gan Ranch is located just 10 miles from campus. The station, center, cellars and ranch are units of the William H. Darr College of Agriculture. The Missouri State Mountain Grove Extended Campus is located at Shannon Hall and is administered through Missouri State–West Plains.

Facilities: The State Fruit Experiment Station is located on the 192-acre campus just north of Mountain Grove, 65 miles east of Springfield. On the 12 acres east of State Highway 95 are Shepa-

rd Hall, housing laboratories, offices and a sales area for fruit and wine; Faurot Hall, home to the Paul Evans Library of Fruit Science, classrooms, a plant science laboratory and offices; a fruit processing laboratory housing the Mountain Grove Cellars; a community building; and three greenhouses. The 180-acre area west of State Highway 95 includes a United States Weather Bureau substation, equipment storage buildings, a shop, several miscellaneous buildings, fruit and horticultural crop research and demonstration plants and hay fields and horse pastures.

The State Fruit Experiment Station is the oldest identifiable segment of Missouri State University. The State Fruit Experiment Station was established by a legislative act in 1899. The station was operated as a state agency under a board of trustees appointed by the governor until 1974 when the Omnibus State Reorganization Act transferred administrative responsibility for the State Fruit Experiment Station to the Board of Governors of Missouri State.

Research is conducted in pomology, enology, viticulture, plant pathology, entomology, molecular genetics and plant physiology. Fruit crops under investigation include apples, grapes, blueberries, peaches, strawberries, blackberries, raspberries, elderberries and other fruit species. Research results are disseminated to the scientific community via presentations at professional conferences and peer-reviewed publications and to fruit growers, processors and the public through outreach programs via a variety of events and media.

A U.S. Department of Agriculture (USDA) quarantine facility for the introduction and virus testing of grapes from outside the United States is located at the station. The station's research and advisory programs have been instrumental in the revival of the Missouri grape and wine industry after Prohibition. Today, special emphasis is given to research on the American and hybrid grape varieties and their wines.

The Center for Grapevine Biotechnology explores the genetic resources of diverse grapevine species to secure the ecological and economic sustainability of the grape and wine industry and to improve human health. This work includes developing new, improved grape varieties by genome-enabled breeding, conducting molecular analysis of grapevine genes and viruses for the management of major diseases, providing clean and virus-tested grapevines to the industry, exploring and identifying health-promoting compounds in native grapevine species and creating a challenging academic environment to train students in plant biotechnology.

Mountain Grove Cellars is licensed for wine sales and includes a commercially licensed dis-

tillery. This facility supports research conducted on specific winemaking problems and offers educational opportunities for Missouri State agriculture students who are interested in enology. Public educational events for artisan distillers, home winemakers and consumers are offered annually. Mountain Grove Cellars produces wine and fruit brandy exclusively from fruit grown in the State Fruit Experiment Station research and demonstration vineyards and orchards.

Journagan Ranch is a working ranch complete with buildings, equipment and cattle. The ranch, given by Leo Journagan and his family, is located about 10 miles from the Mountain Grove campus proper and is the second-largest single gift in the university's history. The 3,300-plus acres stretch over approximately seven miles with barns, buildings, vehicles and machinery. Journagan Ranch has some crossbred cattle, but the main focus of the operation is purebred Polled Herefords, a variation of Hereford cattle without horns. Journagan Ranch has the 15th largest herd of Polled Herefords in the United States. Herefords are known for being docile and for their ability to thrive in any environment.

The ranch offers a site for research and teaching in beef genetics and management, agroforestry, soils, water quality and wildlife conservation. The ranch also offers opportunities for hiking and horseback riding. Students working at Journagan Ranch may be housed on the Mountain Grove campus while enrolled in Springfield classes through distance-education technology.

Extended Campus at Mountain Grove offers classes to area students earning an associate degree at Shannon Hall through Missouri State–West Plains. Shannon Hall includes several classrooms, a computer classroom, distance learning classroom and science lab.

Missouri State University–West Plains

West Plains 65775

Telephone: (417) 255-7255

www.wp.missouristate.edu

Email: wpadmissions@missouristate.edu

Missouri State University–West Plains is one of three campuses within the Missouri State University System. The West Plains campus is a teaching and learning institution of higher education offering two-year Associate of Arts, Associate of Science and Associate of Applied Science degrees, certificates and other courses as needed by employers and citizens of the area served.

The college provides a liberal arts transfer curriculum at the freshman and sophomore levels and selected occupational programs, as well as extended learning opportunities through online courses and campuses in Mountain Grove and



DREW A. BENNETT
Chancellor, Missouri State
University–West Plains

at Liaoning Normal University in Dalian, China, the latter of which is made possible through Missouri State University's existing branch campus at LNU. The campus also provides advanced technical training through the Greater Ozarks Center for Advanced Technology (GOCAT), a partnership between the University, the City of West Plains, and the West Plains R-7 School District's South Central Career Center that was developed to provide advanced, hands-on manufacturing training to individuals – from high school age through adulthood – who are looking to expand their skills in a technical field.

A full college experience with quality instruction in a relaxed, personal atmosphere is the hallmark of Missouri State–West Plains. The campus promotes academic and personal success for students through small classes, personalized attention, educational support services and numerous opportunities to participate in extracurricular activities.

History and setting: Missouri State–West Plains was founded in 1963 as the West Plains Residence Center. In 1977, the Southwest Missouri State University Board of Regents and the Missouri General Assembly designated the name West Plains Campus of Southwest Missouri State University to replace Residence Center. The legislature enacted a permanent status bill for the campus in 1981 then passed House Bill 51 in 1991, giving the campus the authority to offer "one-year certificates, two-year associate degrees and credit and non-credit courses." The passage of Senate Bill 98 in 2005 changed the university system's name to Missouri State University.

Facilities: The campus consists of five classroom and administrative buildings – Kellett Hall, M.O. Looney Hall, Emory L. Melton Hall, Michael J. Lybyer Technology Center and Garfield Hall. In addition, the campus includes the Garnett Library, the 60-person Grizzly House residence hall, the Putnam Student Center and Cass

Hall, a one-stop shop for student services. Maintenance and custodial operations are located in the Broadway Building, and the Richards House is the center for many University activities, including receptions, luncheons, dinners, special events, and faculty, staff or student functions. Gohn Hall houses Missouri State University's Outreach program.

In January 2017, Missouri State–West Plains expanded its student housing options by assuming management of the Grizzly Lofts, a 274-person, privately-owned residence hall near campus. Hass-Darr Hall is scheduled to open in January 2018. The facility houses the Carol Silvey Student Union, the William and Virginia Darr Honors Program, Drago College Store, tutoring services, the admissions office, the Veterans' Center and other much needed classroom and administrative office space.

Enrollment: The fall 2016 enrollment was 1,951 students, with the majority of students coming from a seven-county area of the south-central Missouri Ozarks region and from adjacent areas in north Arkansas.

Academic Programs: The campus offers associate degrees designed for transfer into bachelor's degree programs and for immediate employment after two years of study. They include Associate of Arts degrees in general studies, health professions and teaching; Associate of Science degrees in agriculture, business, nursing, and pre-engineering; and Associate of Applied Science degrees in business, child and family development, computer graphics and programming, enology, entrepreneurship, general agriculture, health information technology, law enforcement, respiratory therapy, technology, viticulture, and wine business and entrepreneurship. The campus also offers certificates in a wide range of fields that prepare students with specific skills and knowledge for the workplace or in preparation for an associate's degree.

Some bachelor's and master's degree programs also are available at the West Plains campus through Missouri State University's Outreach program.

Missouri State–West Plains also offers the Associate of Arts degree in general studies at its extended campus in Mountain Grove and online.

The college is accredited by the Higher Learning Commission and is a member of the North Central Association. The nursing program is fully approved by the Missouri State Board of Nursing and is accredited by the Accreditation Commission for Education in Nursing. The respiratory therapy program holds provisional accreditation from the Commission on Accreditation for Respiratory Care.

Missouri Southern State University

Joplin 64801-1595

Telephone: (417) 625-9300 / FAX: (417) 625-9781

www.mssu.edu

Email: admissions@mssu.edu or info@mssu.edu

Founded in 1937 as Joplin Junior College, Missouri Southern State University (MSSU) was established by the General Assembly in 1965 as a two-year, upper-division state college to be operated in conjunction with the Junior College District of Jasper County. Missouri Southern operated under this arrangement through June 30, 1977, when the state assumed the responsibility of funding and operating the four-year program. Missouri Southern State College (MSSC) became Missouri Southern State University after Governor Bob Holden signed Senate Bill 55 on July 12, 2003. The legislation also allowed MSSU to enter into cooperative agreements with other state universities to provide graduate programs.

MSSU is committed to the success of its students through a First-Year Experience program, an emphasis on strong academic advising and a campus committed to service-learning, engaging student organizations and intramural activities. MSSU also offers highly competitive NCAA Division II athletic programs in the Mid-America Intercollegiate Athletics Association (MIAA). In June 1990, MSSU's board approved a change in the university mission to include an international emphasis in undergraduate education. This change is intended to help students compete in the global environment.

The following degrees are offered: Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Science, Bachelor of Science in Business Administration, Bachelor of Science in Education, Bachelor of General Studies and Associate of Science. The university offers bachelor's degrees in nearly 150 major areas in liberal arts, teacher education, business and technology. In addition to the four-year programs, the curriculum offers pre-medicine, pre-engineering and other pre-professional programs, as well as two-year associate degrees in dental hygiene, computer information science, law enforcement, radiological technology, drafting and design engineering technology, manufacturing engineering technology and respiratory therapy.

The university is also working to expand its graduate programs. Offerings currently include Master of Science in Education-Curriculum and Instruction, Master of Accountancy, Master of Science in Management, Master of Science in Education - Administration, Master of Science in Education - English Language Learners, Master of Science in Criminal Justice Administration, Master of Science in Nursing and Master of Arts-Teaching degrees.



GLENN M. (MITCH) MCCUMBER
Chair, Missouri Southern Board
of Governors



WILLIAM L. (BILL) GIPSON
Vice Chair, Missouri Southern
Board of Governors



TRACY C. FLANIGAN
Member, Missouri
Southern Board of Governors



JAMES B. FLEISCHAKER
Member, Missouri Southern
Board of Governors



MICHAEL L. FRANKS
Member, Missouri Southern
Board of Governors



CARLOS A. HALEY
Member, Missouri Southern
Board of Governors



ALISON R. HERSHEWE
Member, Missouri Southern
Board of Governors



ANITA Y. OPLOTNIKI
Member, Missouri Southern
Board of Governors

The university is organized into four schools: Arts and Sciences, Education, Health Sciences and the Robert W. Plaster School of Business. The university mission statement stresses a liberal arts-based core curriculum designed to provide every graduate with knowledge in the basic areas of learning. Under a revised and moderately selective admission policy, the university encourages high-school students to be better prepared for college study by following the core curriculum requirements outlined by the Missouri Coordinating Board for Higher Education.

The administration of the university is vested in an eight-member Board of Governors appointed by the governor with Senate consent. The 373-acre university campus is located in Joplin, a southwest Missouri city with a population of nearly 50,000 and a regional retail hub serving about 400,000. The MSSU campus presently consists of 30 major buildings, including the 65,000-square-foot Beimdiek Recreation Center and the 85,000-square-foot Julio S. Leon Health Sciences Center, as well as a performing arts center, an artificial turf football field, a 3,200-seat athletic center with a 200-meter indoor track and a modern library with access to the latest online and electronic databases. In 2015, the university completed work on a six-building residence hall



DR. ALAN D. MARBLE
President, Missouri
Southern State University

complex featuring 51 student apartments (housing four students each); an 11,000-square-foot FEMA shelter; a new baseball stadium and a fieldhouse at the north end of the football stadium.

The university is accredited by the Higher Learning Commission, Missouri Department of Elementary and Secondary Education, Council for the Accreditation of Educator Preparation, Missouri Department of Health and Senior Services Bureau, Accreditation Board for Engineer-

ing and Technology in Engineering Technology, Accreditation Council for Business Schools and Programs, Commission on Dental Accreditation, American Dental Association, Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions, Commission on Accreditation for Respiratory Care, Joint Review Committee on Education in Radiologic Technology, Missouri State Board of Nursing, Accreditation for Education in Nursing, Commission on Accreditation of Allied Health Education Programs, National Environmental Health Science and Protection Accreditation Council, and Institute for Safety and Health Management.

Members, Board of Governors

McCumber, Glenn M. (Mitch), (R), chair, Noel, Aug. 30, 2018;

Gipson, William L. (Bill), (R), vice chair, Shell Knob, Aug. 30, 2017;

Flanigan, Tracy C., (R), member, Carthage, Aug. 30, 2019;

Fleischaker, James B., (D), member, Joplin, Aug. 30, 2017;

Franks, Michael L., (D), member, Neosho, Aug. 30, 2021;

Haley, Carlos A., (R), member, Joplin, Aug. 30, 2022;

Hershewe, Alison R., (D), member, Joplin, Aug. 30, 2020;

Oplotnik, Anita Y., (D), member, Fair Grove, Aug. 30, 2021.

Missouri Western State University

St. Joseph 64507

Telephone: (816) 271-4200

www.missouriwestern.edu

Email: admission@missouriwestern.edu

Missouri Western State University offers students at all stages of life the opportunity to achieve excellence in the classroom and beyond as they prepare to be leaders in their communities. Providing a blend of traditional liberal arts and career-oriented degree programs, Missouri Western is strongly committed to the educational, economic, cultural and social development of the people it serves, setting the standard for excellence in student development and community leadership.

Founded as St. Joseph Junior College in 1915, Missouri Western transformed into a four-year institution in 1969, became a full member of the State of Missouri system in 1977 and earned university designation in 2005. The university designation legislation also made Missouri Western the statewide institution of applied learning. The university encourages students to engage in learning that occurs outside the classroom, ap-

plying the theory of the classroom to practical situations. Nearly 99 percent of Missouri Western graduates participate in an internship, undergraduate research, service-learning, study away or other applied learning experience. Missouri Western is also designated by statute as one of Missouri's open admission's universities, offering opportunities for all of Missouri's citizens to pursue higher education. The legislation also authorized Missouri Western to offer graduate degrees, and the university has developed several master's degree programs emphasizing applied research and practical experiences. Two of the master's programs have been recognized as professional science master's degrees for allowing students to pursue advanced science training while developing valuable workplace skills, a designation shared by fewer than 400 programs around the country.

Missouri Western is organized into two colleges and three schools: the College of Arts and Sciences, the College of Professional Studies, the Steven L. Craig School of Business, the School of Fine Arts and the School of Nursing and Allied Health. The Steven L. Craig School of Business is the home of the Rocky Mountain Chocolate Entrepreneurship Franchise Program and the Center for Entrepreneurship, offering opportunities for alumni to own a franchise after graduation across the country and offering support for St. Joseph's strong entrepreneurship community. The School of Nursing and Allied Health continues to be a leader in the area of population health management, offering the only bachelor's degrees in this field in the nation through a partnership with Mosaic Life Care and Cerner Corporation.

Missouri Western offers more than 119 undergraduate majors, 18 master's degrees and five graduate certificates. The student to faculty ratio is approximately 15:1, and 95 percent of full-time tenure track faculty hold the highest degree in their field. The institution is accredited by the Higher Learning Commission, a commission of the North Central Association of Colleges and Schools. Program accreditations include the Association to Advance Collegiate Schools of Business (AACSB) International, Technology Accreditation Commission of the Accreditation Board for Engineering and Technology, American Bar Association, American Chemical Society, Commission on Accreditation for Health Informatics and Information Management Education, Commission on Accreditation in Physical Therapy Education, Commission on Collegiate Nursing Education, Council on Social Work Education, National Accrediting Agency for Clinical Laboratory Science, National Association of Schools of Music and National Council for Accreditation of Teacher Education.



GREGORY MASON
Chair, Missouri Western Board
of Governors



DAVID LIECHTI
Vice Chair, Missouri Western
Board of Governors



ALFRED PURCELL
Member, Missouri Western
Board of Governors



DEBORAH J. SMITH
Member, Missouri Western
Board of Governors

Missouri Western's 723-acre campus features a large nature study area, walking trails and nine ponds. In 2010, Missouri Western became the summer training camp home of the Kansas City Chiefs. In 2013, Missouri Western dedicated the 5,000-square-foot Walter Cronkite Memorial in honor of the legendary journalist who was born in St. Joseph. The university also operates a site in Kansas City's Northland.

Members, Board of Governors

Mason, Gregory, (D), chair, Lee's Summit, Oct. 29, 2018;

Liechti, David, (D), vice chair, St. Joseph, Oct. 29, 2019;

Purcell, Alfred, (R), member, Easton, Oct. 29, 2018;

Smith, Deborah J., (D), Country Club Hills, Oct. 29, 2020;

Kellogg, Joseph, student governor, St. Joseph, Dec. 31, 2017.



JOSEPH KELLOGG
Student Governor, Missouri
Western Board of Governors



DR. ROBERT A. VARTABEDIAN
President, Missouri Western
State University

University of Central Missouri

Warrensburg 64093
Telephone (660) 543-4111
www.ucmo.edu
Email: admit@ucmo.edu

Founded in 1871, the University of Central Missouri (UCM) has a long history of meeting the higher education needs of Missourians. A new chapter in the institution's development took place Sept. 20, 2006, with a name change to reflect a new vision.

The Missouri Coordinating Board for Higher Education approved the university's statewide mission in professional applied sciences and technology Oct. 10, 1996. This enhanced mission reflects an overall commitment to academic excellence and career preparation that includes the integration of the latest technologies throughout UCM's comprehensive liberal arts curriculum. This is having far-reaching impact on ap-

proximately 14,000 students from nearly all 50 states and over 50 foreign countries who attend UCM and engage in 150 areas of study tailored to meet individual needs.

Beyond Missouri, UCM offers onsite and on-line learning opportunities to students in other parts of the United States and the world. UCM's international programs include exchange opportunities, internships and student teaching programs that are all among the most challenging and affordable anywhere. Degrees conferred by the university include the Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Music, Bachelor of Music Education, Bachelor of Science, Bachelor of Science in business administration, Bachelor of Science in education and Bachelor of Science in social work. At the graduate level, UCM offers excellent programs leading to Master of Arts, Master of Science, Master of Science in Education, Master of Business Administration and Education Specialist degrees. In addition, a cooperative doctoral program in educational leadership exists in conjunction with the University of Missouri (MU), and a cooperative doctoral program in technology management is available in conjunction with Indiana State University (ISU). MU and ISU serve as the degree-granting institutions.



GUS WETZEL II
President
UCM Board of Governors



JOHN COLLIER
Vice President
UCM Board of Governors



MARY DANDURAND
Secretary
UCM Board of Governors



WELDON R. BRADY
Member
UCM Board of Governors



WALTER R. HICKLIN
Member
UCM Board of Governors



MARY A. LONG
Member
UCM Board of Governors



MARVIN (Bunky) WRIGHT
Member
UCM Board of Governors



DR. CHARLES AMBROSE
President
UCM

Administratively, the university's academic affairs division is divided into four core academic colleges, The Honors College and The School of Graduate and Extended Studies. The academic colleges are:

- The Adrian and Margaret Harmon College of Business and Professional Studies, which offers a School of Business Administration with programs in accounting, marketing and public relations, economics, finance, computer information systems and management; and the School of Professional Studies, which has programs in aviation, criminal justice, communication disorders and social work and military science and leadership.
- The College of Arts, Humanities, and Social Sciences, which provides a comprehensive liberal arts foundation in support of the entire university curriculum, while also preparing graduates in areas such as art and design; communication, sociology, history and anthropology; government, international studies and languages; music, theatre and dance and many other fields.
- The College of Education, which prepares teachers for all grade levels, as well as professionals in career and technology education, counselor education, educational leadership and human development and educational foundations and literacy.
- The College of Health, Science and Technology, with the School of Health and Human Performance; School of Environmental, Physical and Applied Sciences; School of Technology; Department of Mathematics and Computer Science; and Department of Psychological Science.

All UCM coursework is fully accredited by the North Central Association's Higher Learning Commission. UCM also is a state leader in program-specific accreditations, which have been granted by national organizations. This includes business administration degrees, which are accredited by the Association to Advance Collegiate Schools of Business (AACSB).

The main campus—with its instructional buildings, Elliott Student Union, 18 conveniently located residence halls and modern family housing—is the center of university life. However, the complete physical plant comprises more than

1,300 acres, including the Prussing Farm, the 300-acre Pertle Springs recreational and biological research area and Max B. Swisher Skyhaven Airport. Completed in 1999, the James C. Kirkpatrick Library is a leader in developing two-way interactive television, information technologies and Internet training facilities and providing access to electronic information resources to the state's citizens. New initiatives include The Crossing-South at Holden, a new 325-bed housing-retail facility completed in 2015; renovation of the Morrow-Garrison buildings; construction of a new student Recreation and Wellness Center; and a \$36 million campus-wide energy efficiency project completed in 2011. In fall 2012, UCM also launched in cooperation with the Lee's Summit R-VII School District, Metropolitan Community College and a number of business and community partners, The Missouri Innovation Campus (MIC), located at the school district's Summit Technology Academy. Part of a trailblazing cooperative agreement, the school district and UCM are jointly building a new facility opening in fall 2017 that will house The MIC and also include shared space and space for UCM's off-campus courses.

UCM students are valued members of the university family, and their successes—both in the classroom and in life—are the highest priority.

Through its strategic positioning initiative known as learning to a greater degree, UCM promises students an education that promotes a culture of service, opportunities for engaged learning, future-focused academics and a worldly perspective.

Members, Board of Governors

Wetzel, Gus II, (R) president, Clinton, Jan. 1, 2017;

Collier, John, (R), vice president, Weston, Jan. 1, 2019;

Dandurand, Mary, (D), secretary, Warrensburg, Dec. 31, 2021;

Brady, Weldon R., (R), member, Warrensburg, Jan. 1, 2012;

Hicklin, Walter R., (D), member, Gravois Mills, Jan. 1, 2013;

Long, Mary A., (D), member, Kansas City, Jan. 1, 2017;

Wright, Marvin (Bunky), (D), member, Columbia, Dec. 31, 2021;

Martinez, Matthew R., student representative, Dec. 31, 2017.

Missouri's Public Four-Year Institutions

Institution	Location	Year Founded	Fall 2016 Enrollment	Highest Degree Offered
Harris–Stowe State University	St. Louis	1857	1,464	Baccalaureate
Lincoln University	Jefferson City	1866	2,738	Master's
Missouri Southern State University	Joplin	1965	6,321	Master's
Missouri State University	Springfield	1905	22,538	Doctorate
Missouri Western State University	St. Joseph	1915	5,363	Master's
Northwest Missouri State University	Maryville	1905	6,530	Master's
Southeast Missouri State University	Cape Girardeau	1873	11,978	Master's
Truman State University	Kirksville	1867	6,379	Master's
University of Central Missouri	Warrensburg	1871	13,988	Master's
University of Missouri System				
University of Missouri–Columbia	Columbia	1839	32,239	Doctorate
University of Missouri–Kansas City	Kansas City	1933	16,936	Doctorate
Missouri University of Science and Technology	Rolla	1870	8,835	Doctorate
University of Missouri–St. Louis	St. Louis	1963	16,989	Doctorate

Total enrollment, public four-year institutions 154,208

Source: IPEDS, 2016 Provisional Release Fall Enrollment Data

Missouri's Public Two-Year Colleges

Institution	Location	Year Founded	Fall 2016 Enrollment	Highest Degree Offered
Crowder College	Neosho	1963	5,434	Associate's
East Central College	Union	1968	2,966	Associate's
Jefferson College	Hillsboro	1963	4,692	Associate's
Metropolitan Community College	Kansas City	1915	15,790	Associate's
Mineral Area College	Park Hills	1922	4,173	Associate's
Missouri State University–West Plains	West Plains	1927	1,944	Associate's
Moberly Area Community College	Moberly	1927	5,060	Associate's
North Central Missouri College	Trenton	1925	1,720	Associate's
Ozarks Technical Community College	Springfield	1990	13,260	Associate's
St. Charles Community College	St. Peters	1986	6,755	Associate's
St. Louis Community College	St. Louis	1962	19,052	Associate's
State Fair Community College	Sedalia	1966	5,144	Associate's
State Technical College of Missouri	Linn	1996*	1,227	Associate's
Three Rivers College	Poplar Bluff	1966	3,499	Associate's

Total enrollment, public two-year colleges 90,716

Source: IPEDS, 2016 Provisional-Release Fall Enrollment Data

*State Technical College joined the state system of higher education in 1996.

Each public community college is governed by a locally elected board of trustees.

Funding for these colleges is provided by local district levies, student fees and state aid.



Department of Insurance, Financial Institutions & Professional Registration

Truman State Office Bldg., Rm. 530
PO Box 690, Jefferson City 65102
Telephone: (573) 751-4126 / FAX: (573) 751-1165
Insurance Consumer Hotline: (800) 726-7390
TT: (800) 735-2966
www.difp.mo.gov / www.insurance.mo.gov

The Department of Insurance, Financial Institutions and Professional Registration regulates the consumer service industries in Missouri by encouraging a fair and open market; establishing coherent and evolving policies that balance the interest of consumers, professionals and industry; and enforcing state laws and regulations governing business to protect consumers from unfair and inequitable treatment. The department is funded through fees and assessments from the industries and professionals regulated by the department rather than state general revenue.

Office of the Director

The director's office includes the department director, deputy director, general counsel, chief counsel, communications team, legislative coordinator and support team. The director's office also includes receivership activities. When a judge orders an insurance company into receivership, the director is responsible for either rehabilitating the company or liquidating it.

Division of Consumer Affairs

The Division of Consumer Affairs assists the general public in resolving complaints against insurance companies and agents and provides information to consumers regarding policies. Consumers can file complaints using the Insurance Consumer Hotline, (800) 726-7390, or visiting the department's website, www.insurance.mo.gov, which has a broad array of consumer and industry information available.



CHLORA LINDLEY-MYERS
Department Director



CHRISTIE KINCANNON
Acting Deputy Director and
General Counsel



LORI CROY
Director
Communications



RICH LAMB
Legislative Director



KIM GERLT
Special Assistant to the Director

In 2016, the division responded to 3,908 complaints, 4,076 inquiries, 20,000 phone calls and opened 972 investigations, recovering \$16.4 million for consumers. The division accepts complaints for all types of insurance, as well as motor vehicle extended service contracts, public adjusters, bail bond agents and healthcare discount plans. Besides handling complaints, the division provides consumer outreach and educational resources throughout the state at various community events, including those following storms.



CARRIE COUCH
Director, Insurance
Consumer Affairs Division



JOHN REHAGEN
Director, Insurance Company
Regulation Division



LESLIE NEHRING
Chief Financial Examiner
Insurance Company Regulation
Division



ANGELA NELSON
Director
Insurance Market Regulation
Division

The division also investigates unlicensed insurance activities and reviews license applications referred from the Insurance Licensing Section. Department investigations may result in license denials, revocations or suspensions, cease and desist orders, injunctions and referrals for criminal prosecution.

Division of Insurance Company Regulation

The Division of Insurance Company Regulation monitors the financial condition of insurance companies operating in Missouri.

The division works to identify financially troubled companies so that action may be taken to prevent insolvencies. The division conducts financial examinations of 226 domestic insurance companies at least every five years. The department director can call for an examination of a licensed insurer at any time. Between onsite examinations, the financial condition of insurers is monitored through ongoing financial analysis. Besides traditional insurers, the division also licenses and regulates captive insurance companies, which are formalized self-insurance programs that provide risk management benefits for the owner, which is also the insured. Captive insurers paid \$2.2 million in taxes and fees in 2016. The division reviews various annual tax filings of licensed insurers generating \$291 million in premium taxes in 2016. In addition, policies placed with surplus lines insurers in the non-admitted market are reviewed by the division and are taxed at a rate of five percent of premium. Surplus lines tax collections for 2016 totaled \$30.2 million.



JIM MEALER
Chief Market Conduct Examiner
Insurance Market Regulation
Division



GRADY MARTIN
Director
Administration



BRENDA OTTO
Licensing Manager
Administration

state law. Most insurance policies and rates must be filed with the division so they can be reviewed for compliance with state law.

Policies and rates are filed with two sections of the division: Life and Healthcare Section and Property and Casualty Section (which includes auto, homeowners, workers' compensation and various types of malpractice insurance). In 2016, these two sections reviewed nearly 9,500 insurance filings.

Division of Insurance Market Regulation

The Division of Insurance Market Regulation protects Missouri consumers by examining insurance company practices for compliance with

The division's Market Conduct Section examines insurance companies' past treatment of policyholders through their marketing, rates and claims handling. If violations of the law are detected, the director can order an insurer to pay restitution to consumers, either through re-processing of claims or re-evaluation of the premium charged for the policy, as well as penalties. In 2016, consumer recoveries through market conduct actions totaled \$13.4 million and fines totaled \$2.9 million. The division also has a Statistics Section, which analyzes and publishes industry and market data as well as industry trends.

Division of Administration

The Division of Administration is responsible for department-wide administrative support functions including accounting, purchasing, human resources, budget and information systems.

Administration is also responsible for the licensing of over 150,000 insurance producers (agents) operating within the state as well as insurance agencies, public adjusters, bail bondsmen, surety recovery agents, surplus lines brokers, portable electronics insurance providers, navigators, self-service storage producers and utilization review agents. In addition, the division reviews and approves applications, contracts and policies for motor vehicle extended service contract providers, service contract providers, rating organizations, advisory organizations, purchasing groups, life care providers and vehicle protection product warrantors.

Finally, the division oversees the CLAIM program, which provides free counseling for Missouri consumers with Medicare and their caregivers.

Division of Finance

Truman State Office Bldg., Rm. 630
PO Box 716, Jefferson City 65102
Telephone: (573) 751-3242 / FAX: (573) 751-9192
www.finance.mo.gov

The Division of Finance regulates state-chartered banks, trust companies and savings and loan associations. The division is headed by the commissioner of finance, who is appointed by the governor with the advice and consent of the Senate.

The division has 26 administrative and clerical employees in the Jefferson City office and 88 field examiners in Kansas City, St. Louis, Jefferson City, Springfield and Sikeston.

The division is funded through assessments and fees paid by banks and licensees.



LEE R. KEITH
Acting Commissioner
Division of Finance



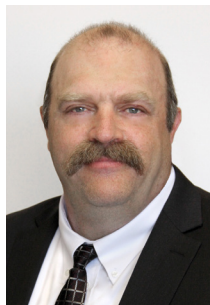
CHRISTIE KINCANNON
Acting Deputy Commissioner
and Chief Counsel
Division of Finance



DAVID A. DOERING
Chief Examiner
Division of Finance



MICK CAMPBELL
Supervisor of Mortgage
Licensing, Division of Finance



JOE CRIDER
Supervisor of Consumer Credit
Division of Finance

Banking in Missouri

Missouri ranks third in the nation in the number of state-chartered banks. As of June 30, 2017, the Division of Finance supervised 248 banks and trust companies with combined assets of \$124.1 billion. The deposits in all Missouri state-chartered banks and trust companies are insured by the FDIC; savings and loan associations are also federally insured.



MARK P. GORMAN
Member
Residential Mortgage Board



GEORGE B. LOPEZ
Member
Residential Mortgage Board



GREGORY C. LUCAS
Member
Residential Mortgage Board



RICHARD L. SMITH
Member
Residential Mortgage Board

Savings and Loan Supervision

The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance in 1994, giving the division supervision of state-chartered savings and loan associations.

As of June 30, 2017, there were five savings and loan associations with total assets of \$189 million.

Mortgage Licensing

The division has 491 licensed mortgage broker companies and 7,248 mortgage originators. The section investigates license applicants for character including criminal history, general fitness, experience and financial responsibility. A five-member Residential Mortgage Board approves regulations and hears appeals from the commissioner's licensing decisions.

Consumer Credit

The Consumer Credit Section supervises 2,569 institutions licensed for consumer lending, payday lending, automobile title lending, retail credit financing of motor vehicles and other goods and the financing of insurance premiums. The section also enforces the Sale of Checks Law, which provides for the licensing of companies that issue money orders or electronically transmitted funds. The section also licenses financial service organizations engaged in credit repair and coordinates enforcement of the Missouri residential real estate anti-discrimination (redlining) laws.

State Banking and Savings and Loan Board*

Vacancies (5)

*\$100 per diem.

Residential Mortgage Board*

Gorman, Mark P., (R), St. Louis, Oct. 10, 2011;
Lopez, George B., (D), Kansas City, Oct. 10, 2013;
Lucas, Gregory C., (R), St. Joseph, Oct. 10, 2010;
Smith, Richard L., (D), St. Louis, Oct. 10, 2009;
Vacancy (1).

*\$100 per diem.

Division of Credit Unions

Truman State Office Bldg., Rm. 720
PO Box 1607, Jefferson City 65102
Telephone: (573) 751-3419 / FAX: (573) 751-6834
www.cu.mo.gov

The Division of Credit Unions regulates and examines state-chartered credit unions for solvency to protect depositors. The division also responds to consumer inquiries and complaints about credit unions.

The division director is appointed by the governor with the advice and consent of the Senate.

A director, deputy director/general counsel, chief examiner, 10 examiners and three administrative personnel staff the division. Examiners are located in Kansas City, St. Louis and Jefferson City. The agency is funded through fees and assessments paid by state-chartered credit unions.

The National Credit Union Administration, an agency of the federal government, insures all member deposits.

As of June 30, 2017, Missouri ranked sixth in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 105 credit unions with assets of \$13.4 billion. There are more than 1.3 million members of Missouri credit unions.

The Credit Union Commission hears appeals from decisions of the division director, approves regulations proposed by the director and advises the director on matters pertaining to the supervision of credit unions.



KEN BONNOT
Director
Division of Credit Unions



JOE MARTIN
Deputy Director and
General Counsel
Division of Credit Unions



KEVIN WEAVER
Chief Examiner
Division of Credit Unions



JOHN C. HANNEKE
President
Credit Union Commission



SUSAN VENABLE
Secretary
Credit Union Commission



HAL JAMES
Member
Credit Union Commission



CATHY STROUD
Member
Credit Union Commission



LAURA VERHULST
Member
Credit Union Commission

Credit Union Commission*

Hanneke, John C., (D), St. Louis, Jan. 1, 2015;
Venable, Susan, (D), secretary, Kansas City, Jan. 11, 2015;
James, Hal, (R), chairman, Columbia, Jan. 1, 2013;
Stroud, Cathy, (R), Springfield, Jan. 1, 2013;
Verhulst, Laura, (R), Ballwin, Jan. 1, 2017.
Vacancies (2).

*\$100 per diem.

Division of Professional Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0293 / FAX: (573) 751-0878
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov
Email: profreg@pr.mo.gov

The Division of Professional Registration protects the public by licensing qualified professionals, enforcing standards of discipline and maintaining an open communication network with more than 471,000 licensees in Missouri. The division director and members of the boards and commissions are appointed by the governor with the advice and consent of the Senate.



KATHLEEN (Katie) STEELE DANNER
Director, Division of
Professional Registration

The division's 41 boards license 247 professions and are charged with safeguarding the public interest.

The division is funded by licenses, permits, registrations and other fees paid by individuals and entities regulated by the various boards and commissions.



BOB HELM, CPA
President
Missouri Board of Accountancy



RYAN COOK, CPA
Vice President
Missouri Board of Accountancy



JEANNE DEE, CPA
Secretary
Missouri Board of Accountancy



JAMES MINTERT, CPA
Treasurer
Missouri Board of Accountancy



JOHN SHEEHAN, CPA, J.D.
Member
Missouri Board of Accountancy



SANDRA WEDEWER, CPA
Member
Missouri Board of Accountancy



TRAVIS FORD
Public Member
Missouri Board of Accountancy



THOMAS DeGROODT, CPA
Executive Director
Missouri Board of Accountancy

Missouri State Board of Accountancy

3605 Missouri Blvd., PO Box 613
Jefferson City 65102-0613
Telephone: (573) 751-0012 / FAX: (573) 751-0890
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/accountancy
Email: mosba@pr.mo.gov

The Missouri State Board of Accountancy was created in 1909 to enforce Chapter 326, RSMo, and regulate individuals, sole proprietors, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting.

Mission: The board regulates the practice of accounting to assure users of financial and economic data of an independent, objective and uniform product based on generally accepted accounting principles and auditing standards. It also ensures services are provided by competent and ethical practitioners. Certified public accountants (CPAs) receive this designation from the board.

Duties of board: Examine; license, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of certificate holders, licensed professionals and entities (2017): 21,919.

Board composition: Seven members (serving five-year terms); six certified public accountants; and one public member.

Associations: National Association of State Boards of Accountancy; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

Missouri State Board of Accountancy*

Helm, Bob, CPA, president, Springfield, July 1, 2016;
Cook, Ryan, CPA, vice president, Clinton, July 1, 2015;

Dee, Jeanne, CPA, secretary, St. Louis, July 1, 2013;
Mintert, James, CPA, treasurer, St. Louis, July 1, 2016;

Sheehan, John, CPA, J.D., member, Jefferson City, July 1, 2017;

Wedewer, Sandra, CPA, member, St. Charles, July 1, 2018;

Ford, Travis, public member, Jefferson City, July 1, 2017;

DeGroodt, Thomas, CPA, executive director.

*\$70 per diem.



ROBERT N. HARTNETT, P.L.A.
Board Chair
APEPLSPLA



JAMES C. REARDEN, AIA, CSI
Chair
Architectural Division



MICHAEL C. FREEMAN, PLS
Chair, Professional Land
Surveying Division



KEVIN C. SKIBISKI, PE, PLS
Chair, Professional Engineering
Division

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

3605 Missouri Blvd., PO Box 184, Jefferson City 65102
Telephone: (573) 751-0047 / FAX: (573) 751-8046
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/apelspla
Email: moapeplspla@pr.mo.gov

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects (APEPLSPLA) was created in 1941 to enforce Chapter 327, RSMo, and regulate individuals practicing architecture, engineering, land surveying or landscape architecture and corporations rendering or offering architectural, engineering, land surveying or landscape architectural services.

Mission: Protect the health, safety and welfare of the citizens of Missouri against the danger of collapse of structures erected for public use; safeguard Missouri residents and their property from damages that might result from illegal and incompetent architectural, engineering, land surveying and landscape architectural practices.

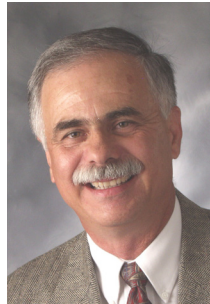
Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals and entities (2017): 26,889.

Number of interns enrolled (2017): 30,785.

Board composition: 15 members (serving four-year terms): one public member, 14 members licensed under Missouri law, residents of Missouri for at least five years and actively engaged in the practice of their profession for 10 consecutive years prior to appointment.

Associations: National Council of Architectural Registration Boards (NCARB); National Council of Examiners for Engineering and Survey-



ROBERT S. SHOTTS, P.L.A., PLS
Chair, Professional Landscape
Architectural Division



ABIODUN (Abe) ADEWALE, PE
Member, Professional
Engineering Division



ERIC DAVIS, P.L.A.
Member, Professional Landscape
Architectural Division

ing (NCEES); Council for Landscape Architectural Registration Boards (CLARB).

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects*

Hartnett, Robert N., P.L.A., board chair, Lee's Summit, Feb. 10, 2019.



NOEL T. FEHR, PLA
Member, Professional Landscape
Architectural Division



JOHN MICHAEL FLOWERS, PLS
Member, Professional Land
Surveying Division



DANIEL L. GOVERO, PLS
Member, Professional Land
Surveying Division



MARTHA K. JOHN, AIA
Member
Architectural Division



CRAIG M. LUCAS, PE, CCM
Member, Professional Engineer-
ing Division



MICHAEL L. POPP, AIA, CSI
Member
Architectural Division



SHERRY L. COOPER
Public Member
APEPLSPLA Board



JUDY A. KEMPKER
Executive Director
APEPLSPLA Board

Rearden, James C., A.I.A., CSI, division chair, Architectural Division, Barnhart, Sept. 30, 2013;

Freeman, Michael C., P.L.S., division chair, Professional Land Surveying Division, Hermitage, Sept. 28, 2010;

Skibiski, Kevin C., P.E., PLS, division chair, Professional Engineering Division, Ozark, Sept. 30, 2011;

Shotts, Robert S., P.L.A., P.L.S., division chair, Professional Landscape Architectural Division, Lebanon, Sept. 30, 2014;

Adewale, Abiodun (Abe), P.E., member, Professional Engineering Division, St. Louis, Sept. 30, 2013;

Davis, Eric, PLA, member, Landscape Architectural Division, Blue Springs, Sept. 30, 2019;

Fehr, Noel T., P.L.A., member, Professional Landscape Architectural Division, University City, April 16, 2018;

Flowers, John Michael, P.L.S., member, Professional Land Surveying Division, Rolla, Sept. 30, 2012;

Govero, Daniel L., P.L.S., member, Professional Land Surveying Division, Festus, Sept. 30, 2013;

John, Martha K., A.I.A., member, Architectural Division, Columbia, Sept. 30, 2016;

Lucas, Craig M., P.E., CCM, member, Professional Engineering Division, St. Louis, May 31, 2016;

Popp, Michael L., A.I.A., CSI, member, Architectural Division, Kansas City, Sept. 30, 2015;

Cooper, Sherry L., public member, Chesterfield, Aug. 18, 2018;

Vacancy (1);

Kempker, Judy A., executive director.

*\$75 per diem.

Office of Athlete Agents

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0243 / FAX: (573) 751-5649

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/athleteagents

Email: athleteagents@pr.mo.gov

The Office of Athlete Agents was created in 2004 to enforce sections 436.215–436.272, RSMo, and regulate athlete agents who enter into an agency contract with student athletes or directly or indirectly recruit or solicit student athletes to enter into agency contracts.

Mission: Protect the rights of and act in the best interest of student athletes who enter in to contracts with athlete agents.

Duties of office: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 63.

About the office: The office is staffed by an executive director and clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

Associations: Council on Licensure, Enforcement and Regulation (CLEAR).

Office of Athletics

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0243 / FAX: (573) 751-5649
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/athletics
Email: athletic@pr.mo.gov

The Office of Athletics was created to enforce Chapter 317, RSMo, and regulate promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians. A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics rules and regulations.

Mission: To protect the health and safety of participants in professional boxing, sparring, professional wrestling, professional kickboxing, professional mixed martial arts and professional full-contact karate contests.

Duties of office: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license or in violation of statutory and regulatory authority; collect permit and license fees and assesses a tax of 5 percent of the gross receipts on all contests.

Office staff attends every professional boxing and professional mixed martial arts event to monitor and inspect weigh-ins, physicals and safety equipment such as gloves, rings and cages and ensure the venue meets requirements and the rules of the ring are followed. An inspector attends every professional wrestling match to ensure the event meets state requirements. The office has authority to suspend a contestant's license for 180 days as a medical precaution.

Number of licensed professionals (2017): 1,364.

Number of event permits issued (2016): 126.

About the office: The office is staffed by an executive director and a clerical staff. Rather than



TIMOTHY J. LUECKENHOFF
Executive Director, Office
of Athletic Agents, Office of
Athletics

an oversight board or commission, the office is overseen by the director of professional registration.

Associations: Association of Boxing Commissions (ABC); Council on Licensure, Enforcement and Regulation (CLEAR).

State Board of Chiropractic Examiners

3605 Missouri Blvd., PO Box 672
Jefferson City 65102-0672
Telephone: (573) 751-2104 / FAX: (573) 751-0735
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/chiropractors
Email: chiropractic@pr.mo.gov

The State Board of Chiropractic Examiners was created in 1927 to enforce Chapter 331, RSMo, and regulate chiropractic physicians (chiropractors). The board also certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA) and certifies insurance consultants. As an insurance consultant, a chiropractic physician advises health insurance providers on issues pertaining to coverage of chiropractic treatment.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

Associations: Federation of Chiropractic Licensing Boards (FCLB).

Number of licensed professionals (2017): 2,500.

Board composition: Six members (serving four-year terms): five licensed chiropractic physicians and one public member.

Advisory Committee assigned to the State Board of Chiropractic Examiners (responsible for advising the board on the regulation of this profession): Acupuncturist Advisory Committee (created 1998).



BRIAN MCINTYRE, D.C.
President, Board of
Chiropractic Examiners



GARY CARVER, D.C.
Member, Board of
Chiropractic Examiners



MARGARET FREIHAUT, D.C.
Member, Board of
Chiropractic Examiners



JACK D. RUSHIN, D.C.
Member, Board of
Chiropractic Examiners

State Board of Chiropractic Examiners*

McIntyre, Brian, D.C., president, St. Louis, Feb.
5, 2017

Carver, Gary, D.C., member, Kansas City, March
4, 2012;

Freihaut, Margaret, D.C., member, Fenton, June
1, 2015;

Rushin, Jack D., D.C., member, Poplar Bluff, Jan.
1, 2007;

Cierpoit, Connie, public member, Lee's Summit,
March 31, 2020;

Vacancy (1);

Kessler, Loree, M.P.A., executive director.

*\$50 per diem.



LOREE KESSLER, M.P.A.
Executive Director
Board of Chiropractic
Examiners, Acupuncturist
Advisory Committee

Acupuncturist Advisory Committee

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 526-1555 / FAX: (573) 751-0735
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/acupuncturist
Email: acupuncture@pr.mo.gov

The Acupuncturist Advisory Committee was established in 1998 and adopts and revises rules, issues licenses, reviews all complaints and/or investigations and advises the State Board of Chiropractic Examiners on all matters pertaining to the licensing of acupuncturists.

The committee is composed of three acupuncturists, one chiropractic physician duly licensed by the Missouri State Board of Chiropractic Examiners and a member of the board and one public member.

Number of licensed professionals (2017):
140.

Acupuncturist Advisory Committee

VanSant, Jane L., chair/public member, Leeton,
Dec. 10, 2007;



JANE L. VANSANT
Chair, Acupuncturist Advisory
Committee



KATHLEEN A. COLETON
Member, Acupuncturist Advisory
Committee

Coleton, Kathleen A., member, Lee's Summit,
Dec. 10, 2010;

Hackler, Jason, member, St. Louis, Dec. 10,
2008;

Vacancies (2);

Kessler, Loree, M.P.A., executive director.



WAYNE L. KINDLE
President, Board of Cosmetology
and Barber Examiners



JACKLYN J. CROW
Vice President, Board of
Cosmetology and Barber
Examiners



LINDA M. BRAMBLETT
Member, Board of
Cosmetology and Barber
Examiners



LEATA PRICE-LAND
Member, Board of Cosmetology
and Barber Examiners

State Board of Cosmetology and Barber Examiners

3605 Missouri Blvd., PO Box 1062, Jefferson City 65102
Telephone: (866) 762-9432 or (573) 751-1053
FAX: (573) 751-8167
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/cosbar
Email: cosbar@pr.mo.gov

The State Board of Cosmetology and Barber Examiners was created in 2005, merging the State Board of Barber Examiners and the State Board of Cosmetology. The licensing of barbers and the barber board was created in 1899, the licensing of cosmetologists began in 1929 and the State Board of Cosmetology was created in 1956. The board enforces Chapters 328 and 329, RSMo, and regulates barbers, cosmetologists, manicurists, estheticians, instructors, salons, barbershops and cosmetology and barber schools.

Mission: Protect the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by licensees. Also, conduct inspections of the establishments and schools.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals and entities (2017): 80,372.

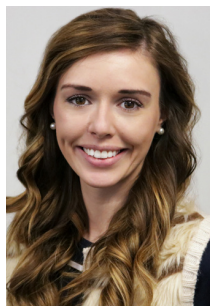
Board composition: 11 board members (serving five-year terms): four licensed cosmetologists (three with Class-CA licenses and one with any type of cosmetology classification), two cosmetology school owners, three licensed barbers and two public members.



LEO D. PRICE
Member, Board of Cosmetology
and Barber Examiners



CHRISTIE L. RODRIQUEZ
Member, Board of Cosmetology
and Barber Examiners



BRITTANY TOMBLINSON
Interim Executive Director
Board of Cosmetology and
Barber Examiners

Associations: National Interstate Council of State Boards of Cosmetology; National Association of Barber Boards of America.

State Board of Cosmetology and Barber Examiners*

Kindle, Wayne L., president, Kansas City, May 1, 2011;

Crow, Jacklyn J., vice president, Mexico, May 1, 2014;
Bramblett, Linda M., member, Hannibal, May 1, 2017;
Nicholson, Joseph A., member, Linn Creek, May 1, 2012;
Price-Land, Leata, member, St. Louis, May 1, 2013;
Price, Leo D., member, St. Charles, May 1, 2018;
Rodriguez, Christie L., member, Nevada, May 1, 2016;
Bossert, Lori L., public member, Jefferson City, July 1, 2013;
Vacancies (3);
Tomblinson, Brittany, interim executive director.

*\$70 per diem.

Committee for Professional Counselors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
 Telephone: (573) 751-0018 / FAX: (573) 526-0735
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/counselors
 Email: profcounselor@pr.mo.gov

The Committee for Professional Counselors was created in 1985 to enforce portions of Chapter 337, RSMo, and regulate licensed professional counselors (LPCs).

Duties of committee: License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 6,277.

Committee composition: Six members (serving four-year terms): five licensed professional counselors (LPCs) and one public member.

Associations: American Association of State Counseling Boards (AASCB); American Counseling Association (ACA); Missouri Mental Health Counselors Association (MMHCA).

Committee for Professional Counselors*

Comensky, Mark, Ph.D., member, Nevada, Aug. 28, 2001;
Staves, Regina, Ph.D., member, Kansas City, Aug. 28, 2016;
Wood, Rhonda, Ph.D., member, Jefferson City, Aug. 28, 2013;
Vacancies (3);
Kessler, Loree, M.P.A., executive director.

*\$50 per diem.



MARK COMENSKY, Ph.D.
Member, Committee for
Professional Counselors



REGINA STAVES, Ph.D.
Member, Committee for
Professional Counselors



RHONDA WOOD, Ph.D.
Member, Committee for
Professional Counselors



LOREE KESSLER, M.P.A.
Executive Director, Committee
for Professional Counselors

Missouri Dental Board

3605 Missouri Blvd., PO Box 1367, Jefferson City 65102
 Telephone: (573) 751-0040 / FAX: (573) 751-8216
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/dental
 Email: dental@pr.mo.gov

The Missouri Dental Board was created in 1897 to enforce Chapter 332, RSMo, and regulate dentists, specialists and dental hygienists.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 15,463.

Board composition: Seven members (serving five-year terms): five dentists, one public member and one dental hygiene member.

Advisory commissions within the Missouri Dental Board (responsible for advising the board on the regulation of these professions): Advisory Commission for Dental Hygienists (created 2001).

Associations: American Association of Dental Examiners (AADE); Western Regional Examining



ERIC AUBERT, D.M.D.
President
Missouri Dental Board



KEVIN D. WALLACE, D.M.D.
Vice President
Missouri Dental Board



NANCY S. MAUS, R.D.H.
Secretary
Missouri Dental Board



WILLIAM T. KANE, D.D.S.
Member
Missouri Dental Board



RANDALL RELFORD
Public Member
Missouri Dental Board



ERIKA O'MALLEY, R.D.H.
Chair, Advisory Commission for
Dental Hygienists



ASHTON FRANK, R.D.H.
Secretary, Advisory Commission
for Dental Hygienists



LORI A. BRUCE, R.D.H.
Member, Advisory Commission
for Dental Hygienists



MARSHA HENDERSON, R.D.H.
Member, Advisory Commission
for Dental Hygienists



NANCY S. MAUS, R.D.H.
Member, Advisory Commission
for Dental Hygienists



BRIAN BARNETT
Executive Director, Missouri
Dental Board and Advisory
Commission for Dental Hygienists

Board; Central Regional Dental Testing Service Inc.

Missouri Dental Board*

Aubert, Eric, D.M.D., president, St. Louis, Oct. 16, 2011;

Wallace, Kevin D., D.M.D., vice president, Rogersville, Oct. 16, 2020;

Maus, Nancy S., R.D.H., secretary, dental hygiene member, Republic, Jan. 10, 2019;

Kane, William T., D.D.S., member, Dexter, Oct. 16, 2019;

Relford, Randall, public member, Cameron, Oct. 16, 2012;

Vacancies (2);

Barnett, Brian, executive director.

*\$50 per diem.



TERRI POWELL, R.D., L.D.
Chair
State Committee of Dietitians



MARY ANNE BROWN, PH.D., R.D., L.D.
Member, State Committee of Dietitians



JEAN HOWARD, R.D., L.D.
Member
State Committee of Dietitians



LeGreta HUDSON, R.D., L.D.
Member
State Committee of Dietitians

Advisory Commission for Dental Hygienists*

O'Malley, Erika, R.D.H., chair, Carthage, March 22, 2016;

Frank, Ashton, R.D.H., secretary, Jefferson City, March 22, 2019;

Bruce, Lori A., R.D.H., member, Jefferson City, March 22, 2017;

Henderson, Marsha, R.D.H., member, Jefferson City, March 22, 2020;

Maus, Nancy S., R.D.H., member, Republic, Jan. 10, 2019;

Barnett, Brian, executive director.

*\$50 per diem.



ERIC D. CARTWRIGHT
Public Member
State Committee of Dietitians



TOM REICHARD
Executive Director
State Committee of Dietitians

State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-3438 / FAX: (573) 526-3489

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/dietitians

Email: diet@pr.mo.gov

The State Committee of Dietitians was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate licensed dietitians (L.D.). Licensees must be registered dietitians (R.D.) with the American Dietetic Association.

Duties of committee: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 2,086.

Committee composition: Six members (serving four-year terms): five dietitians and one public member.

State Committee of Dietitians*

Powell, Terri, R.D., L.D., chair, St. Louis, June 11, 2007;

Brown, Mary Anne, Ph.D., R.D., L.D., member, Lee's Summit, June 11, 2018;

Brody, Nancy J., M.S., R.D., L.D., member, Chesterfield, June 11, 2018;

Howard, Jean, R.D., L.D., member, Auxvasse, June 11, 2011;

Hudson, LeGreta, R.D., L.D., member, Columbia, June 11, 2013;

Cartwright, Eric D., public member, Kingdom City, June 11, 2017;

Reichard, Tom, executive director.

*\$50 per diem.

State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423, Jefferson City 65102

Telephone: (573) 751-0813 / FAX: (573) 751-1155

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/embalmers

Email: embalm@pr.mo.gov

The State Board of Embalmers and Funeral Directors was created in 1965 as an expansion of the board created in 1895 for embalmers only. This board enforces Chapter 333 and portions of



KENNETH MCGHEE
Chair, State Board of Embalmers
and Funeral Directors



GARY FRAKER
Vice Chair, State Board of
Embalmers and Funeral Directors



JERALD DICKEY
Secretary, State Board of
Embalmers and Funeral Directors



JAMES REINHARD
Member, State Board of
Embalmers and Funeral Directors

Chapter 436, RSMo, and regulates funeral directors, embalmers, funeral establishments (funeral homes) and the preneed funeral industry.

Mission: To ensure safety, hygiene and fair treatment of consumers in the disposition of the human body.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments and conduct financial examinations of preneed sellers.

Number of licensed professionals and entities (2017): 6,154.

Board composition: Six members (serving five-year terms): five licensed embalmers or funeral directors and one public member. No more than three members can belong to the same political party.

Associations: International Conference of Funeral Service Examining Boards (Conference); Federations of Associations of Regulatory Boards (FARB); National Funeral Directors Association (NFDA); Missouri Funeral Directors and Embalmers Association (MFDEA); Council on Licensure, Enforcement and Regulation (CLEAR)

State Board of Embalmers and Funeral Directors*

McGhee, Kenneth, chair, Florissant, April 1, 2019;

Fraker, Gary, vice chair, Marshfield, April 1, 2021;

Dickey, Jerald, secretary, Harrisonville, April 1, 2018;

Meierhoffer, Scott, memer, St. Joseph, April 1, 2020;

Reinhard, James, member, Paris, April 1, 2022;

Vacancy (1);

Sebastian, Sandy, executive director.

*\$50 per diem.



SANDY SEBASTIAN
Executive Director, State Board of
Embalmers and Funeral Directors



TOM REICHARD
Executive Director, Office of
Endowed Care Cemeteries

Office of Endowed Care Cemeteries

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0849 / FAX: (573) 526-3489
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/endowedcare
Email: endocare@pr.mo.gov

The Office of Endowed Care Cemeteries was created in 1990 to enforce portions of Chapter 214, RSMo, and regulate endowed care cemeteries with a trust fund set aside for maintenance, care and upkeep. Most cemeteries owned by nonprofit organizations (such as churches, governments, fraternal organizations, cemetery associations) are exempt from state regulation.

Mission: To ensure that trust funds of endowed care cemeteries are properly managed.

Duties of office: License, regulate, investigate consumer complaints and discipline those subject to regulation; audits cemetery trust funds. In addition to funding from registered cemeteries, the office is also funded by fees generated from the issuance of vital records, such as birth and death certificates.

Number of licensed cemeteries (2017): 126.

Composition of Endowed Care Cemetery Advisory Committee: Five members (serving four-



JOHN SZTURO, R.G.
Chair, Missouri Board of
Geologist Registration



ANDREW BURKEMPER, R.G.
Vice Chair, Missouri Board of
Geologist Registration



ELYN POTTER, R.G.
Member, Missouri Board of
Geologist Registration



JOSEPH GILLMAN, R.G.
Ex Officio, State Geologist
Missouri Geological Survey

year terms): Three registered endowed cemetery owners or managers and two public members. All members appointed by the director of professional registration.

Missouri Board of Geologist Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 526-7625 / FAX: (573) 526-0661
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/geologists
Email: geology@pr.mo.gov

The Missouri Board of Geologist Registration was created in 1994 to enforce Chapter 256,

RSMo, and regulate geologists and geologist registrants in training.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 908.

Board composition: Eight members (serving three-year terms): Five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state or a city or county; two public members; and the state geologist (also appointed by the governor) who serves as an *ex officio* member.

Associations: Association of State Board of Geology (ASBOG); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulator Boards (FARB).

Missouri Board of Geologist Registration*

Szturo, John, R.G., chair, Independence, April 11, 2016;

Burkemper, Andrew, R.G., vice chair, St. Louis, April 11, 2016;



ROSELLA SCHAD
Public Member, Missouri Board
of Geologist Registration



PAMELA GROOSE
Executive Director, Missouri
Board of Geologist Registration

Potter, Elyn, R.G., member, Liberty, April 11, 2016;

Gillman, Joseph, R.G., *ex officio*, state geologist;

Schad, Rosella, public member, Holts Summit, April 11, 2017;

Vacancies (3);

Groose, Pamela, executive director.

*\$50 per diem.

State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4, Jefferson City 65102
Telephone: (573) 751-0098 / FAX: (573) 751-3166
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/healingarts
Email: healingarts@pr.mo.gov

The State Board of Registration for the Healing Arts was created in 1939 to enforce sections 334.002–334.749, RSMo, and regulate physicians, physician assistants, physical therapists, physical therapist assistants, speech-language pathologists, speech-language pathology aides, speech-language pathology assistants, audiologists (specialists in hearing disorders), audiology aides, athletic trainers, clinical perfusionists (de-



DAVID E. TANNEHILL, D.D.
President, State Board of
Registration for the Healing Arts



JADE D. JAMES, M.D.
Secretary, State Board of
Registration for the Healing Arts



JAMES A. DIRENNA, D.O.
Member, State Board of
Registration for the Healing Arts



DAVID A. POGGEMEIER, M.D.
Member, State Board of
Registration for the Healing Arts

financed as an individual who operates a heart-and-lung machine during surgery) and anesthesiologist assistants.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 45,489.

Board composition: Nine members (serving four-year terms): at least five doctors of medicine (M.D.), at least two doctors of osteopathy (D.O.) and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the Missouri State Medical Association, for all medical physician appointments, or the president of the Missouri Association of Osteopathic Physicians and Surgeons, for all osteopathic physician appointments, to submit the names of five candidates to the director of professional registration.

Advisory commissions within the Board of Registration for the Healing Arts (responsible for advising the board on the regulation of these professions):

- Advisory Commission for Anesthesiologist Assistants (created 2003).
- Advisory Commission for Physical Therapists (created 1989).
- Athletic Trainers Advisory Committee (created 1983).
- Advisory Commission for Physician Assistants (created 1996).
- Advisory Commission for Speech-Language Pathologists and Audiologists (created 1986).
- Advisory Commission for Clinical Perfusionists (created 1997).



SARAH M. MARTIN-ANDERSON
Public Member, State Board of
Registration for the Healing Arts



CONNIE CLARKSTON
Executive Director
State Board of Registration for
the Healing Arts

State Board of Registration for the Healing Arts*

Tannehill, David E., D.O., president, Fenton, Sept. 3, 2014;

James, Jade D., M.D., secretary, Florissant, Sept. 3, 2016;

DiRenna, James A., D.O., member, St. Joseph, Sept. 3, 2012;

Mathews, Katherine, M.D., M.P.H., M.B.A., member, St. Louis, Sept. 3, 2020;

Poggemeier, David A., M.D., member, St. Charles, Sept. 3, 2010;

Martin-Anderson, Sarah M., public member, Kansas City, Sept. 3, 2018;

Vacancies (3);

Clarkston, Connie, executive director.

*\$50 per diem.

Advisory Commission for Physical Therapists*

Hopfinger, William P., P.T., chair, St. Louis, May 9, 2012;

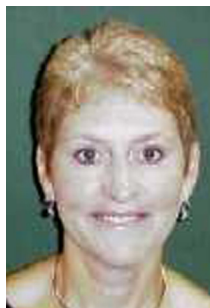
Pastorino, Judith, P.T.A., secretary, Columbia, Oct. 1, 2010;



WILLIAM P. HOPFINGER, A.T.
Chair, Advisory Commission for
Physical Therapists



JUDITH PASTORINO, P.T.A.
Secretary, Advisory Commission
for Physical Therapists



TAMARA BURLIS, D.P.T.
Member, Advisory Commission
for Physical Therapists



JAMES DRONBERGER, D.P.T.
Member, Advisory Commission
for Physical Therapists



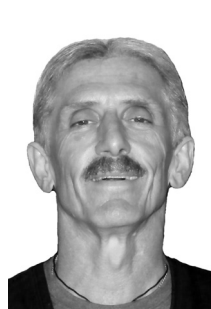
JOHN R. DONNELL, A.T.C.
Chair, Athletic Trainers
Advisory Committee



MARK DEMPSEY, A.T.C.
Member, Athletic Trainers
Advisory Committee



KELLY L. QUINLIN, A.T.C.
Member, Athletic Trainers
Advisory Committee



JOHN T. YETTER, M.D.
Physician Member, Athletic
Trainers Advisory Committee

Burlis, Tamara, D.P.T., member, Chesterfield,
Oct. 1, 2013;

Dronberger, James, D.P.T., member, Kansas City,
Oct. 1, 2015;

Vacancy (1).

*\$50 per diem.

Athletic Trainers Advisory Committee*

Donnell, John R., A.T.C., chair, Lee's Summit, July
22, 2017;

Dempsey, Mark, A.T.C., member, Columbia, June
22, 2020;

Quinlin, Kelly L., A.T.C., member, Maryville,
April 15, 2022;

Yetter, John T., M.D., physician member, Berkley,
Oct. 22, 2018;

Rucker, Martin, public member, Kansas City,
Sept. 27, 2017.

*\$50 per diem.

Advisory Commission for Anesthesiologists Assistants*

Kelly, James B., M.D., chair, Kansas City, July 1,
2008;

Guthrie, Melanie J., A.A., member, Kansas City,
July 1, 2011;

Young, Christopher, M.D., member, Ballwin, July
1, 2013;

Fritzlen, Thomas J. Jr., public member, Kansas
City, July 1, 2008;

Vacancy (1).

*\$50 per diem.

Advisory Commission for Speech- Language Pathologists and Audiologists*

Jaffe, Russell, chair, Manchester, Dec. 4, 2017;

Kimble, Carlotta, secretary, Clinton, April 10,
2019;

Battles, Tara, member, St. Louis, July 29, 2019;

Gilbert, Phon, PhD., member, Chesterfield, Sept.
7, 2017;

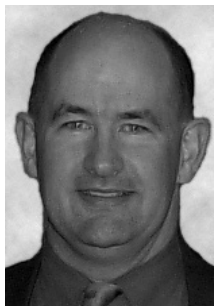
Lawlor, Patricia Aud, member, Lee's Summit,
March 6, 2018;

Martien, Brenda, M.S., member, Ozark, Sept. 7,
2017;

Stronbeck, Craig, public member, St. Louis,
March 6, 2018;

Vacancy (1).

*\$50 per diem.



JAMES B. KELLY, M.D.
Chair, Advisory Commission for
Anesthesiologists Assistants



MELANIE J. GUTHRIE, A.A.
Member, Advisory Commission
for Anesthesiologists Assistants



CHRISTOPHER YOUNG, M.D.
Member, Advisory Commission
for Anesthesiologists Assistants



THOMAS J. FRITZLEN JR.
Public Member, Advisory
Commission for Anesthesiologists
Assistants



STACEY L. KARNS, P.A.-C.
Chair, Advisory Commission for
Physicians Assistants



JAMES A. DIRENNA, D.O.
Member, Advisory Commission
for Physicians Assistants



MARY LOU HART, C.C.P.
Member, Advisory Commission
for Clinical Perfusionists



JEANNE R. RHOADES, C.C.P.
Member, Advisory Commission
for Clinical Perfusionists

Advisory Commission for Physician Assistants*

Karns, Stacey L., P.A.-C., chair, New Hampton, March 27, 2016;

DiRenna, James A., D.O., member, St. Joseph, Sept. 3, 2012;

Gatto, David, public member, St. Louis, March 27, 2015;

Vacancies (2).

*\$50 per diem.

Advisory Commission for Clinical Perfusionists*

Phillips, Michael, C.C.P., chair, Columbia, Feb. 13, 2011;

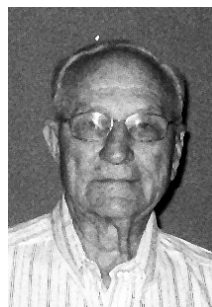
Hart, Mary Lou, C.C.P., member, Lake Lotawana, Feb. 13, 2008;

Rhoades, Jeanne R., C.C.P., member, St. Louis, Feb. 13, 2007;

Russell, Margaret, C.C.P., member, Kansas City, Feb. 13, 2009;



MARGARET RUSSELL, C.C.P.
Member, Advisory Commission
for Clinical Perfusionists



RUSSELL E. DAYTON
Public Member, Advisory
Commission for Clinical
Perfusionists

Steffen-Drake, Judith, C.C.P., member, Springfield, Feb. 13, 2005.

Dayton, Russell E., public member, Cameron, Feb. 13, 2009;

Vacancy (1).

*\$50 per diem.



LINDA ENGLEMANN
Chair, Board of Examiners for
Hearing Instrument Specialists



JANETTE CALL
Vice Chair, Board of Examiners
for Hearing Instrument Specialists



BRIAN VESELY
Member, Board of Examiners for
Hearing Instrument Specialists



SHARLENE RIMILLER
Public Member, Board of
Examiners for Hearing
Instrument Specialists



DANA K. FENNEWALD
Executive Director, Board of
Examiners for Hearing
Instrument Specialists



CYNTHIA CURNUTTE
Chair
Interior Design Council



DONALD R. ENGLAND
Vice Chair
Interior Design Council



JANE WALTON
Public Member
Interior Design Council

Board of Examiners for Hearing Instrument Specialists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0240 / FAX: (573) 526-3856
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/hearing
Email: behis@pr.mo.gov

The Board of Examiners for Hearing Instrument Specialists was created in 1995 to enforce Chapter 346, RSMo, and regulate individuals selling and fitting hearing instruments (hearing aids).

Duties of board: License, regulate, investigate consumer complaints and discipline of those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 289.

Board composition: Eight members (serving four-year terms): five hearing-instrument specialists, one otolaryngologist (an ear, nose and throat (ENT) physician licensed by the Board of Healing Arts), one public member and one licensed audiologist holding a certificate of clinical competence.



TOM REICHARD
Executive Director
Interior Design Council

Associations: Council on Licensure, Enforcement and Regulation (CLEAR).

Board of Examiners for Hearing Instrument Specialists*

Engelmann, Linda, chair, Liberty, Jan. 11, 2011;
Call, Janette, vice chair, Perryville, Jan. 11, 2013;



JOHN ADAMS
Chair
State Committee of Interpreters



KATHLEEN ALEXANDER
Secretary
State Committee of Interpreters



CARRIE McCRAY
Member
State Committee of Interpreters



ANDREA SEGURA
Member
State Committee of Interpreters



LISA BETZLER
Public Member
State Committee of Interpreters



ROCHELLE HARRIS
Public Member
State Committee of Interpreters



PAMELA GROOSE
Executive Director
State Committee of Interpreters

Vesely, Brian, member, Ozark, Jan. 11, 2016;
Rimiller, Sharlene, public member, Jefferson City,
Jan. 1, 2012;
Vacancies (4);
Fennewald, Dana K., executive director.

*\$50 per diem.

Interior Design Council

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 522-4683 / FAX: (573) 526-3489
TT: (800) 635-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/interior
Email: intdesn@pr.mo.gov

The Interior Design Council was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals using the title "Registered Interior Designer."

Duties of council: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 74.

Council composition: Five members (serving four-year terms): four interior designers and one public member.

Interior Design Council*

Curnutte, Cynthia, chair, Rocheport, April 6, 2016;
England, Donald R., vice chair, Columbia, April 6, 2009;
Walton, Jane, public member, Kansas City, April 6, 2019;
Vacancies (2);
Reichard, Tom, executive director.

*\$50 per diem.

State Committee of Interpreters

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 526-7787 / FAX: (573) 526-0661
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/interpreters
Email: interpreters@pr.mo.gov

The State Committee of Interpreters was created in 1994 to enforce portions of Chapter 209, RSMo, and regulate sign language interpreters for the deaf and hard of hearing. These professionals provide services in courtrooms, hospitals, elementary and secondary schools as well as institutions of higher education and many other settings.

Duties of committee: License, regulate, investigate consumer complaints and discipline of

those subject to board supervision; investigate complaints about those practicing without a license; serve as a liaison to the Missouri Commission for the Deaf and Hard of Hearing.

Number of licensed professionals (2017): 705.

Committee composition: Seven members (serving four-year terms): Five interpreters and two public members. One of the public members must be hearing impaired.

Associations: Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

State Committee of Interpreters*

Adams, John, chair, St. Louis, Oct. 9, 2007;

Alexander, Kathleen, secretary, Rochepoint, Oct. 9, 2008;

McCray, Carrie, member, Fulton, Oct. 9, 2009;

Segura, Andrea, member, Liberty, Oct. 9, 2010;

Betzler, Lisa, public member, St. Louis, Dec. 11, 2006;

Harris, Rochelle, public member, Kansas City, Oct. 9, 2017;

Vacancy (1);

Groose, Pamela, executive director.

*\$50 per diem.

State Committee of Marital and Family Therapists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0870 / FAX: (573) 526-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/marital

Email: maritalfam@pr.mo.gov

The State Committee of Marital and Family Therapists was created in 1995 to enforce portions of Chapter 337, RSMo, and regulate marital and family therapists.

Duties of committee: License, regulate, investigate consumer complaints and discipline those subject to license requirements; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 306.

Committee composition: Six members (serving five-year terms): four marital and family therapists and two public members.

Associations: Association of Marital and Family Therapy Regulatory Boards (AMFTRB).



ROBERT ESTES, M.S.
Secretary, State Committee
of Marital and Family Therapists



SARA MICHAEL
Public Member, State Committee
of Marital and Family Therapists



LOREE KESSLER, M.P.A.
Executive Director, State Committee
of Marital and Family Therapists

State Committee of Marital and Family Therapists*

Estes, Robert, M.S., secretary, Carthage, Jan. 26, 2009;

Smith, Craig, Ph.D., member, Eureka, Jan. 26, 2016;

Michael, Sara, public member, Jefferson City, Jan. 26, 2014;

Modrell, Dianne, public member, St. Louis, Oct. 8, 2015;

Vacancy (2);

Kessler, Loree, M.P.A., executive director.

Board of Therapeutic Massage

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-6277 / FAX: (573) 751-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/massage

Email: massagether@pr.mo.gov

The Board of Therapeutic Massage was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals must be licensed to use the



BRANDY MOUSER
Member
Board of Therapeutic Massage



JENNIFER GRIFFIN
Public Member
Board of Therapeutic Massage



LOREE KESSLER, M.P.A.
Executive Director
Board of Therapeutic Massage



MARIEA SNELL, D.N.P., M.S.N.,
RN, FNP-BC
President,
Missouri State Board of Nursing



ANNE HEYEN, D.N.P., RN
Vice President
Missouri State Board of Nursing



ALYSON SPEED, LPN
Secretary
Missouri State Board of Nursing



ROXANNE McDANIEL, Ph.D., RN
Member
Missouri State Board of Nursing



RHONDA SHIMMENS, RN-C,
B.S.N., MBA
Member
Missouri State Board of Nursing



ADRIENNE ANDERSON FLY, J.D.
Public Member
Missouri State Board of Nursing



LORI SCHEIDT, MBA-HCM
Executive Director
Missouri State Board of Nursing

terms “massage,” “body work” or any of their synonyms on any sign or other form of advertising.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to license requirements; approve instructors of massage therapy schools/programs; investigate complaints about those practicing without a license; conduct inspections of the massage therapy businesses.

Number of licensed professionals and entities (2017): 7,212.

Board composition: Eight members (serving four-year terms): six massage therapists, one non-voting member from the massage education community and one public member.

Associations: Federation of State Massage Therapy Boards (FSMTB).



STEPHANIE ALLEN, O.T.
Member, Missouri Board of
Occupational Therapy



JEANENNE DALLAS, O.T.
Member, Missouri Board of
Occupational Therapy



HEATHER KOCH, O.T.R./L
Member, Missouri Board of
Occupational Therapy



VANESSA BEAUCHAMP
Executive Director, Missouri
Board of Occupational Therapy

Board of Therapeutic Massage*

Brodecker, Renate, chair, Eldon, June 17, 2011;
Mouser, Brandy, member, Dexter, June 17, 2017;
Nelson, Carl, member, St. Joseph, June 17, 2010;
Griffin, Jennifer, public member, Jefferson City,
June 17, 2019;
Vacancies (4);
Kessler, Loree, M.P.A., executive director.

*\$50 per diem.

Missouri State Board of Nursing

3605 Missouri Blvd., PO Box 656, Jefferson City 65102
Telephone: (573) 751-0681 / FAX: (573) 751-0075
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/nursing
Email: nursing@pr.mo.gov

The Missouri State Board of Nursing was created in 1909 to enforce Chapter 335, RSMo, and regulate registered nurses, licensed practical nurses and advanced practice registered nurses.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license. The board also prescribes minimum standards for nursing education programs, provides surveys of nursing programs and accredits nursing programs.

Number of licensed professionals (2017): 142,383.

Board composition: Nine members (serving four-year terms): five registered professional nurses (RN), two licensed practical nurses (LPN), one other nurse and one public member.

Associations: National Council of State Boards of Nursing (NCSBN).

Missouri Board of Nursing*

Snell, Mariea, D.N.P., M.S.N., B.S.N., RN, FNP-BC, president, St. Louis, June 1, 2017;

Heyen, Anne, D.N.P., RN, vice president, Ashland, June 1, 2018;

Speed, Alyson, LPN, secretary, Hartsburg, June 1, 2016;

McDaniel, Roxanne, Ph.D., RN, member, Columbia, June 1, 2013;

Kehm, Bonny, Ph.D., RN, member, St. Louis, June 1, 2020;

Shimmens, Rhonda, RN-C., B.S.N., MBA, member, Jefferson City, June 1, 2016;

Stone, Terri, D.N.P., APRN, FNP-BC, AOCNP, member, Jefferson City, June 1, 2020;

Fly, Adrienne Anderson, J.D., public member, St. Louis, June 1, 2011;

Vacancy (1);

Scheidt, Lori, MBA-HCM, executive director.

*\$50 per diem.

Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0877 / FAX: (573) 526-3489
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/octherapy
Email: ot@pr.mo.gov

The Missouri Board of Occupational Therapy was created in 1997 to enforce portions of Chapter 324, RSMo, and regulate individuals engaged in the practice of occupational therapy (occupational therapists, occupational therapy assistants).

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 5,439.

Board composition: Six members (serving three-year terms): three occupational therapists, one occupational therapy assistant and two public members.



KYLE BROST, O.D.
President
State Board of Optometry



DONALD VANDERFELTZ, O.D.
Vice President
State Board of Optometry



CARRIE T. HRUZA, O.D.
Secretary
State Board of Optometry



JAMES E. BUREMAN, O.D.
Member
State Board of Optometry

Missouri Board of Occupational Therapy*

Allen, Stephanie, O.T., member, Jefferson City, Dec. 11, 2018;

Dallas, Jeanenne, O.T., member, Maplewood, Dec. 11, 2018;

Koch, Heather, O.T.R/L, member, Columbia, Dec. 11, 2016;

Vacancies (3);

Beauchamp, Vanessa, executive director.

*\$50 per diem.

State Board of Optometry

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0814 / FAX: (573) 751-8216

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/optometrists

Email: optometry@pr.mo.gov

The State Board of Optometry was created in 1921 to enforce Chapter 336, RSMo, and regulate optometrists.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 1,312.

Board composition: Six members (serving five-year terms): five doctors of optometry and one public member.

Associations: Associations of Regulatory Boards of Optometry (ARBO).

State Board of Optometry*

Brost, Kyle, O.D., president, Cape Girardeau, June 30, 2015;

Vanderfeltz, Donald, O.D., vice president, California, June 20, 2013;

Hruza, Carrie T., O.D., secretary, St. Louis, June 30, 2014;



KURT FINKLANG, O.D.
Member
State Board of Optometry



BRIAN BARNETT
Executive Director
State Board of Optometry

Bureman, James E., O.D., member, Springfield, June 30, 2011;

Finklang, Kurt, O.D., member, Troy, June 30, 2012;

Vacancy (1);

Barnett, Brian, executive director.

*\$50 per diem.

Board of Pharmacy

3605 Missouri Blvd., PO Box 625, Jefferson City 65102

Telephone: (573) 751-0091 / FAX: (573) 526-3464

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/pharmacists

Email: missouriBOP@pr.mo.gov

The Board of Pharmacy was created in 1909 to enforce Chapter 338, RSMo, and regulate pharmacists, pharmacy interns, pharmacies, drug distributors and pharmacy technicians.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments.

Number of licensed professionals and entities (2017): 38,301.



CHRISTINA M. LINDSAY,
Pharm.D.
President
Missouri Board of Pharmacy



CHRISTIAN TADRUS, Pharm.D.,
R.Ph.
Vice President
Missouri Board of Pharmacy



BARBARA A. BILEK, Pharm.D.,
Member
Missouri Board of Pharmacy



DOUGLAS LANG, R.Ph.
Member
Missouri Board of Pharmacy



PAMELA MARSHALL, R.Ph.
Member
Missouri Board of Pharmacy



ANITA K. PARRAN
Public Member
Missouri Board of Pharmacy



KIMBERLY GRINSTON
Executive Director
Missouri Board of Pharmacy

Board composition: Seven members (serving five-year terms): six licensed pharmacists and one public member.

Associations: National Association of Boards of Pharmacy (NABP); Missouri Pharmacy Association (MPA); Council on Licensure, Enforcement and Regulation (CLEAR).

Board of Pharmacy*

Lindsay, Christina M., Pharm. D., president, Kansas City, Dec. 3, 2019;

Tadrus, Christian, Pharm. D., R.Ph., vice president Moberly, June 10, 2020;

Bilek, Barbara A., Pharm. D., member, St. Joseph, June 1, 2012;

Lang, Douglas, R.Ph., member, St. Louis, July 20, 2020;

Marshall, Pamela, R.Ph., member, St. Louis, Sept. 24, 2015;

Parran, Anita K., public member, Kansas City, April 27, 2010;

Vacancy (1);

Grinston, Kimberly, executive director.

*\$50 per diem.

State Board of Podiatric Medicine

3605 Missouri Blvd., PO Box 423, Jefferson City 65102

Telephone: (573) 751-0873 / FAX: (573) 751-1155

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/podiatrists

Email: podiatry@pr.mo.gov

The State Board of Podiatric Medicine was created in 1945 to enforce Chapter 330, RSMo, and regulate podiatrists.

Mission: To ensure safety, hygiene and fair treatment of consumers in the practice of podiatric medicine.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 363.

Board composition: Five members (serving four-year terms): four licensed doctors of surgical podiatric medicine and one public member.

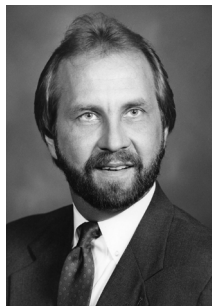
Associations: Federation of Podiatric Medical Examiners; Missouri Podiatric Medical Association; Federation of Associations of Regulatory



JEFFERY APPLEMAN, D.P.M.
President, State Board of
Podiatric Medicine



KAREN POHLMAN HESS
Vice President / Public Member
State Board of Podiatric Medicine



HARRY JOHN VISSER, D.P.M.,
Secretary, State Board of
Podiatric Medicine



TERRENCE G. KLAMET, D.P.M.
Member, State Board of
Podiatric Medicine



SANDY SEBASTIAN
Executive Director, State Board
of Podiatric Medicine



DWIGHT McNEIL
Chair, Board of Private
Investigator Examiners



TIMOTHY FLORA
Member, Board of Private
Investigator Examiners



CHARLES GIESSING
Member, Board of Private
Investigator Examiners

Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

State Board of Podiatric Medicine*

Appleman, Jeffery, D.P.M., president, Jackson, July 1, 2018;

Hess, Karen Pohlman, vice, president, public member, Hartsburg, July 1, 2014;

Visser, Harry John, D.P.M., secretary, Town and Country, July 1, 2016;

Klamet, Terrence G., D.P.M., member, Jefferson City, July 1, 2017;

Vacancy (1);

Sebastian, Sandy, executive director.

*\$70 per diem.

State Board of Private Investigator and Private Fire Investigator Examiners

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-7744 / FAX: (573) 526-0661

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/pi

Email: pi@pr.mo.gov

The Board of Private Investigator Examiners was created in 2007 to enforce portions of Chap-



KENNETH MCGHEE
Public Member, Board of
Private Investigator Examiners



PAMELA GROOSE
Executive Director, Board of
Private Investigator Examiners

ter 324, RSMo, and regulate private investigators and private investigator agencies. In 2011 the regulation of private fire investigators was added.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 880.

Board composition: Seven members (serving two-year terms): three licensed private investiga-



MARK SKRADE, Psy.D.
Chair
State Committee of Psychologists



PATRICK MALONEY, Ph.D.
Secretary
State Committee of Psychologists



MARIANN ATWELL, Psy.D.
Member
State Committee of Psychologists



SHARON LIGHTFOOT, Ph.D.
Member
State Committee of Psychologists



NANCY O'REILLY, Psy.D.
Member
State Committee of Psychologists



RENEE STUCKY, Ph.D.
Member
State Committee of Psychologists



BLAKE NAUGHTON, Ph.D.
Public Member
State Committee of Psychologists



PAMELA GROOSE
Executive Director
State Committee of Psychologists

tors, two public members and two licensed private fire investigators.

Associations: International Association of Security & Investigative Regulators (IASIR); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulatory Boards (FARB).

State Board of Private Investigator Examiners*

McNeil, Dwight, chair, Ozark, March 4, 2012;
Flora, Timothy, member, St. Louis, March 4, 2016;
Giessing, Charles, member, Farmington, Dec. 20, 2014;
Heatherly, James, member, Springfield, March 4, 2021;
McGhee, Kenneth, public member, Hazelwood, March 4, 2011;
Vacancies (2);
Groose, Pamela, executive director.

*\$50 per diem

State Committee of Psychologists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0099 / FAX: (573) 526-0661
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/psychologists
Email: scop@pr.mo.gov

The State Committee of Psychologists was created in 1977 to enforce portions of Chapter 337, RSMo, and regulate psychologists and provisional licensed psychologists.

Duties of committee: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 2,177.

Committee composition: Eight members (serving five-year terms): seven psychologists and one public member.

Associations: Association of State and Provincial Psychology Boards (ASPPB); Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

Advisory board within the State Committee of Psychologists (responsible for advising the committee on the regulation of this profession):

Behavior Analyst Advisory Board (created 2010).

Number of licensed professionals (2017): 403.

State Committee of Psychologists*

Skrade, Mark, Psy.D., chair, Rogersville, Aug. 28, 2012;

Maloney, Patrick, Ph.D., secretary, St. Louis, Aug. 28, 2012;

Atwell, Mariann, Psy.D., member, Jefferson City, Aug. 24, 2018;

Lightfoot, Sharon, Ph.D., member, St. Louis, Aug. 28, 2013;

O'Reilly, Nancy, Psy.D., member, Rogersville, Aug. 28, 2011;

Stucky, Renee, Ph.D., member, Columbia, Aug. 28, 2017;

Naughton, Blake, Ph.D., public member, Columbia, Aug. 28, 2016;

Vacancy (1);

Goose, Pamela, executive director.

*\$50 per diem.

Behavior Analyst Advisory Board

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 526-5804 / FAX: (573) 526-0661

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

www.pr.mo.gov/ba.asp

Email: ba@pr.mo.gov

Behavior Analyst Advisory Board*

Frisbee, Jenny, BCBA, member, St. Louis, Jan. 4, 2019;

Greiner, Karen, BCBA, member, St. Louis, Jan. 4, 2014;

Rodgers, Teresa, Ph.D., BCBA, member, Jefferson City, Jan. 4, 2015;

Skrade, Mark, Psy.D., professional psychology member, Rogersville, Aug. 28, 2012;

Streff, Todd, BCBA, member, Foristell, Jan. 4, 2015;

Vacancies (2).

*\$50 per diem.



JENNY FRISBEE, BCBA
Member, Behavior Analyst
Advisory Board



KAREN GREINER, BCBA
Member, Behavior Analyst
Advisory Board



TERESA RODGERS, Ph.D., BCBA
Member, Behavior Analyst
Advisory Board



MARK SKRADE, Psy.D.
Member, Behavior Analyst
Advisory Board



TODD STREFF, BCBA
Member, Behavior Analyst
Advisory Board



PAMELA GOOSE
Executive Director
Behavior Analyst Advisory Board



SHARON KEATING
Chair
Missouri Real Estate Commission



CHARLES MISKO
Vice Chair/Public Member
Missouri Real Estate Commission



CHARLES DAVIS
Member
Missouri Real Estate Commission



WILLIAM GRATZ
Member
Missouri Real Estate Commission



STEPHEN KENNY
Member
Missouri Real Estate Commission



ROSEMARY VITALE
Member
Missouri Real Estate Commission



TERRY W. MOORE
Executive Director
Missouri Real Estate Commission

Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339, Jefferson City 65102
Telephone: (573) 751-2628 / FAX: (573) 751-2777
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/realestate
Email: realestate@pr.mo.gov

The Missouri Real Estate Commission was created in 1941 to enforce portions of Chapter 339, RSMo, and regulate real estate brokers and salespeople.

Duties of commission: License and regulate those subject to board supervision, investigate complaints regarding the activities of licensees, audit real estate brokers to verify proper conduct and investigate those practicing real estate without a license.

Number of licensed professionals (2017): 39,529.

Commission composition: Seven members (serving five-year terms): six with at least 10 years' experience as a real estate broker and one public member.

Missouri Real Estate Commission*

Keating, Sharon, chair, Jefferson City, Oct. 16, 2012;
Misko, Charles, vice chair/public member, Creve Coeur, Oct. 16, 2012;
Davis, Charles, member, Chesterfield, Oct. 16, 2010;
Gratz, William, member, Jefferson City, Oct. 16, 2020;
Kenny, Stephen, member, Neosho, Oct. 16, 2013;
Vitale, Rosemary, member, Kansas City, Oct. 16, 2010;
Vacancy (1);
Moore, Terry W., executive director.

*\$75 per diem.



CASH GILL
Member, Missouri Real Estate
Appraisers Commission



BOYD HARRIS
Member, Missouri Real Estate
Appraisers Commission



DARRYL (Skip) KNOPF
Member, Missouri Real Estate
Appraisers Commission



JULIE MOLENDORP
Member, Missouri Real Estate
Appraisers Commission



ANN NUNN-JONES
Member, Missouri Real Estate
Appraisers Commission



MELBA CURLS
Public Member, Missouri Real
Estate Appraisers Commission



VANESSA BEAUCHAMP
Executive Director, Missouri
Real Estate Appraisers Commission

Missouri Real Estate Appraisers Commission*

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0038 / FAX: (573) 526-3489
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/appraisers
Email: reacom@pr.mo.gov

The Missouri Real Estate Appraisers Commission was created in 1990 to enforce Sections 339.500–339.549, RSMo, and regulate real estate appraisers.

Duties of commission: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 2,488.

Commission composition: Seven members (serving three-year terms): six licensed appraisers and one public member.

Missouri Real Estate Appraisers Commission*

Gill, Cash, member, Dexter, Sept. 12, 2013;
Harris, Boyd, member, Centralia, Sept. 12, 2011;
Knopf, Darryl (Skip), member, St. Louis, Sept. 12, 2006;
Molendorp, Julie, member, Belton, Sept. 12, 2014;
Nunn-Jones, Ann, member, Jefferson City, Sept. 12, 2015;
Curls, Melba, public member, Kansas City, Sept. 12, 2017;
Vacancy (1);
Beauchamp, Vanessa, executive director.

*\$50 per diem.



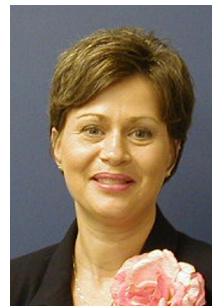
FERNANDO MCGREGOR, R.R.T.
Chair, Missouri Board for
Respiratory Care



ROBERT CRAWFORD, R.R.T.
Member, Missouri Board for
Respiratory Care



ROSEMARY HOGAN, R.R.T.
Member, Missouri Board for
Respiratory Care



CINDY SEYER, R.R.T.
Member, Missouri Board for
Respiratory Care

Missouri Board for Respiratory Care

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 522-5864 / FAX: (573) 526-3469
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/respiratorycare
Email: rcp@pr.mo.gov

The Missouri Board for Respiratory Care was created in 1989 to enforce Sections 334.800–334.930, RSMo, and regulate individuals engaged in the practice of respiratory care (respiratory therapists).

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 4,361.

Board composition: Seven members (serving three-year terms): four respiratory care practitioners, one physician, one hospital administrator and one public member.

Missouri Board for Respiratory Care*

McGregor, Fernando, R.R.T., chair, Independence, April 3, 2007;

Crawford, Robert, R.R.T., member, Hannibal, April 3, 2008;

Hogan, Rosemary, R.R.T., member, Columbia, April 3, 2006;

Seyer, Cindy, R.R.T., member, Jackson, April 3, 2007;

Hogue, Arlene, public member, St. Charles, April 3, 2010;

Vacancies (2);

Beauchamp, Vanessa, executive director.

*\$50 per diem.



ARLENE HOGUE
Public Member, Missouri Board
for Respiratory Care



VANESSA BEAUCHAMP
Executive Director, Missouri
Board for Respiratory Care

State Committee for Social Workers

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 751-0885 / FAX: (573) 526-3489
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/socialworkers
Email: lcsw@pr.mo.gov

The State Committee for Social Workers was created in 1990 to enforce portions of Chapter 337, RSMo, and regulate licensed clinical social workers, licensed master social workers, licensed advanced macro social workers and licensed baccalaureate social workers.

Duties of committee: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 8,334.

Committee composition: Ten members (serving four-year terms): six licensed clinical social workers, one licensed master social worker, one licensed baccalaureate social worker, one licensed advanced macro social worker and one public member. Any time there is a vacancy on



TERRI MARTY, ACSW, LCSW
Chair, State Committee for
Social Workers



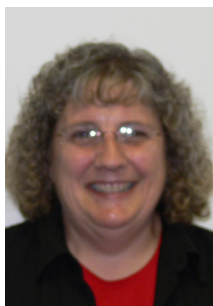
JUSTIN BENNETT, LCSW
Secretary, State Committee for
Social Workers



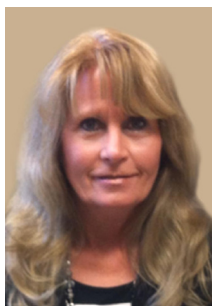
**ELLEN BURKEMPER, Ph.D.,
LCSW, FT, RN**
Member, State Committee for
Social Workers



RACHELL LaROSE, LBSW
Member, State Committee for
Social Workers



KATHIE MILLER, M.S.W., LCSW
Member, State Committee
for Social Workers



SHARON SORRELL, LCSW
Member, State Committee for
Social Workers



**TJITSKE TUBBERGEN-MAGLIO,
LCSW**
Member, State Committee for
Social Workers



FRANCES KLAHR
Public Member, State
Committee for Social Workers

the board, Missouri law requires the president of the National Association of Social Workers, Missouri chapter, to submit the names of five candidates to the director of professional registration.

State Committee for Social Workers*

Marty, Terri, LCSW, chair, Fulton, Oct. 28, 2016;
Bennett, Justin, LCSW, secretary, Farmington,
Oct. 23, 2019;

Burkemper, Ellen, Ph.D., LCSW, FT, RN, member,
Troy, Oct. 23, 2014;

LaRose, Rachell, LBSW, member, Kirksville, Oct.
23, 2019;

Miller, Kathie, M.S.W., LCSW, member, Dexter,
Oct. 23, 2016;

Sorrell, Sharon, LCSW, member, Poplar Bluff,
Oct. 23, 2015;

Tubbergen-Maglio, Tjitske, LCSW, member,
Kirksville, Oct. 23, 2017;

Klahr, Frances, public member, Jefferson City,
Oct. 23, 2017.



TOM REICHARD
Executive Director, State
Committee for Social Workers

Vacancies (2);

Reichard, Tom, executive director.

*\$70 per diem.



VANESSA BEAUCHAMP
Executive Director
Office of Tattooing, Body
Piercing and Branding



DAVID GOURLEY, D.V.M.
Chair, Missouri Veterinary
Medical Board



CAROL RYAN, D.V.M.
Vice Chair, Missouri Veterinary
Medical Board



MICHAEL PFANDER, D.V.M.
Member, Missouri Veterinary
Medical Board



VINCIL M. WILT, D.V.M.
Member, Missouri
Veterinary Medical Board



CHRISTOPHER ROHLFING
Public Member, Missouri
Veterinary Medical Board



LINDA HICKMAN-FOUNTAIN,
D.V.M., *Ex officio* Member
Missouri Veterinary Medical
Board



DANA FENNEWALD
Executive Director, Missouri
Veterinary Medical Board

Office of Tattooing, Body Piercing and Branding

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102
Telephone: (573) 526-8288 / FAX: (573) 526-3489
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/tattooing
Email: tattoo@pr.mo.gov

The Office of Tattooing, Body Piercing and Branding was created in 1998 to enforce Sections 324.520–324.526, RSMo, and regulate tattooists, body piercers and branders and their establishments.

Mission: Ensure hygienic, safe and sanitary conditions are used by these professionals and their establishments.

Duties of office: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments.

Number of licensed professionals and entities (2017): 1,612.

About the office: The office is staffed by an executive director and licensing technician. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633, Jefferson City 65102
Telephone: (573) 751-0031 / FAX: (573) 526-3856
TT: (800) 735-2966 / Voice Relay: (800) 735-2466
www.pr.mo.gov/veterinarian
Email: vets@pr.mo.gov

The Missouri Veterinary Medical Board was created in 1904 to enforce Chapter 340, RSMo, and regulate doctors of veterinary medicine and veterinary technicians.

Duties of board: License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

Number of licensed professionals (2017): 5,406.

Board composition: Six members (serving four-year terms): five licensed veterinarians, one of whom is the state veterinarian (an employee of the Missouri Department of Agriculture), who serves as an *ex officio* member of the board, and one public member. No more than three members of the board may belong to the same political party.

Associations: American Association of Veterinary State Boards; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

Missouri Veterinary Medical Board*

Gourley, David, D.V.M., chair, Mountain Grove, Aug. 29, 2014;

Ryan, Carol, D.V.M., vice chair, Troy, Aug. 29, 2009;

Pfander, Michael, D.V.M., member, Springfield, Aug. 29, 2012;

Wilt, Vincil, M., D.V.M., member, Paris, Aug. 29, 2014;

Rohlfing, Christopher, public member, Columbia, April 29, 2017;

Hickam-Fountain, Linda, D.V.M., *ex officio* member, Thompson;

Fennewald, Dana, executive director.

*\$50 per diem.



Department of Labor & Industrial Relations

421 E. Dunklin St., PO Box 504
Jefferson City 65102-0504
Telephone: (573) 751-4091 / FAX: (573) 751-4135
www.labor.mo.gov

The Missouri Department of Labor and Industrial Relations was created by Article IX section 49 of the Missouri Constitution. The department is composed of the Labor and Industrial Relations Commission and five divisions: the Division of Employment Security adjudicates unemployment claims benefits to employees who become unemployed through no fault of their own; the Division of Workers' Compensation ensures that workers injured on the job receive the benefits they deserve and investigates allegations of workers' compensation fraud and noncompliance; the State Board of Mediation determines the appropriate bargaining unit for public employees and regulates utility labor relations; the Division of Labor Standards regulates wages and wage rates and promotes safe working environments; and the Missouri Human Rights Commission enforces and adjudicates Missouri's anti-discriminatory, fair housing, employment and public accommodation statutes.

Labor and Industrial Relations Commission

3315 W. Truman Blvd., PO Box 599
Jefferson City 65102-0599
Telephone: (573) 751-2461 / FAX: (573) 751-7806
www.labor.mo.gov/lirc
Email: lirc@labor.mo.gov

The Labor and Industrial Relations Commission is composed of three commissioners. Each commissioner is appointed to a staggered six-year term by the governor with the advice and consent of the Senate. One member of the commission, a licensed Missouri attorney, represents the public. The other two members represent employers and employees, respectively. The governor designates one member as chair. The commission hears appeals from administrative decisions in workers' compensation, unemployment compensation, tort victims' compensation cases, and objections to prevailing wage disputes. In addition, the commission is charged with the statutory authority to



JOHN J. LARSEN JR.
Chair, Labor and Industrial
Relations Commission



CURTIS E. CHICK JR.
Commissioner, Labor and
Industrial Relations Commission



PAMELA M. HOFMANN
Secretary, Labor and Industrial
Relations Commission

approve or disapprove all rules or regulations declared by the divisions within the department. The Labor and Industrial Relations Commission nominates, and the governor appoints, a director to be chief executive officer of the department with the advice and consent of the Senate.

Commissioners

Larsen, John J. Jr., (D), chair; public representative, June 27, 2018;

Chick, Curtis E. Jr., (D), employee representative, July 27, 2014;

Vacancy, employer representative.

Office of the Director

The department director serves as the chief administrative officer of the department. The director appoints the central management staff and some division directors, oversees the departmental agencies and advises the governor and General Assembly on matters relating to labor and industrial relations issues. The director's office staff provides administrative support, human resource services, fiscal and budget assistance, communications and legislative support.

Office of the General Counsel

The Office of General Counsel provides legal advice regarding the operations of the department and labor-related matters to the director and to the executive staff of the department and its divisions. The largest portion of the work of the General Counsel's Office relates to cases concerning the payment of unemployment benefits and the assessment and collection of unemployment taxes. The General Counsel's Office also represents the department in a variety of other litigation in trial courts, in administrative tribunals and before arbitrators; provides advice on internal administrative and personnel matters; prepares and reviews contracts, leases and other legal documents; responds to requests under the open records law; provides training to departmental personnel; and assists in responding to comments and inquiries from private citizens and public officials.

Division of Employment Security

421 E. Dunklin St., PO Box 59
Jefferson City 65104-0059
Telephone: (573) 751-3215 / FAX: (573) 751-4945
www.labor.mo.gov/des

The Division of Employment Security was established in 1946 to administer the Missouri Unemployment Compensation Law. The division collects tax contributions from employers and pays unemployment benefits to individuals who are determined eligible under the law. State unemployment contributions paid by Missouri employers into the Missouri Trust Fund are set aside for the sole purpose of providing for the payment of weekly unemployment benefits to qualified claimants. The division consists of five sections: benefits, unemployment insurance tax, unemployment insurance programs, appeals, and quality control.

Unemployment Insurance

The unemployment benefits paid to insured workers help maintain the economy of the state during periods of economic downturn by helping preserve the level of consumer purchasing power. Payments of benefits under the regular program are made from a trust fund, financed by the aforementioned employer tax contributions. No part of the contribution is deducted from worker wages. Eligible claimants can qualify for up to 20 weeks of unemployment compensation under the state's benefit program. The average weekly wage for FY 2016 was \$867.89. The average weekly benefit amount in FY 2016 was \$248.82, and the maximum benefit amount of \$320.



ANNA HUI
Acting Department Director



TAMMY CAVERDER
Department Deputy Director



REID FORRESTER
Director of Legislative and
Public Affairs



BRUCE FARMER
General Counsel

Unemployment Insurance Tax

The division's unemployment insurance tax section receives and processes required reports and tax contributions from employers. Through employer audits, the division educates the public on the purpose of the tax program and verifies correct employer reporting, including proper worker classification. Correct reporting helps ensure the prompt payment of unemployment benefits to insured workers during periods of unemployment, and that an equitable business environment exists for employers operating in Missouri. Employment security law includes an experience rating provision as an incentive for employers to maintain stable employment, review claims and reduce unemployment. The law allows employers that are eligible for rate calculations to submit voluntary payments for the purpose of reducing their contribution rates. Employers file quarterly contribution and wage reports with the division to report their workers' earnings. Reports may be filed online at www.uinteract.labor.mo.gov.

Payment of Benefits

One of the main objectives of the division is the prompt payment of unemployment benefits

to eligible claimants. Through four claims centers located in Jefferson City, St. Louis, Kansas City and Springfield, unemployed Missouri workers file initial and weekly claims for unemployment compensation by telephone. The division also offers filing of unemployment claims online at www.uinteract.labor.mo.gov. A person must have worked in employment covered under the Missouri Employment Security Law and earned enough qualifying wages in order to establish a claim for unemployment benefits. Detailed wage records are kept on every worker reported by employers on the quarterly contribution and wage report in order to calculate benefits.

Fraud Efforts

The division continues its efforts to combat fraud by identifying worker misclassification, an act where employers improperly classify their employees to avoid paying employment taxes. The division's worker misclassification taskforce focuses resources to target industries likely to violate worker classification laws. In 2016, 8,196 misclassified workers were identified, associated with more than \$2 million in unpaid unemployment taxes.

Through numerous cross-match systems, including the federal and state new-hire databases, the division also identifies claimants committing unemployment fraud. During FY 2016, the division recovered \$15.7 million of improperly paid benefits and more than \$4.9 million in fraud penalties.

Division of Workers' Compensation

3315 W. Truman Blvd., PO Box 38
Jefferson City 65102-0058
Telephone: (573) 751-4231 / FAX: (573) 751-2012
Toll free: (800) 775-2667
Toll free: (800) 592-6003 (Report Fraud & Noncompliance)
www.labor.mo.gov/dwc
Email: workerscomp@labor.mo.gov

The Division of Workers' Compensation administers the Workers' Compensation Law. The Division's responsibility to adjudicate and resolve disputes under the law are fulfilled by Administrative Law Judges in the seven adjudication offices located throughout the state of Missouri. The Division's Jefferson City office processes the filings that are received by the parties to the case, generates correspondence and responds to calls that are placed on the toll free line. The Division's programs and services extend to all customers including Missouri workers who sustain an accident or injury or develop occupational diseases in the course and scope of employment.

Missouri employers who are governed by and subject to the Workers' Compensation Law are



CHRIS SLINKARD
Acting Director, Division of
Employment Security



COLLEEN VETTER
Director, Division of
Workers' Compensation

required to either purchase workers' compensation insurance coverage with an insurance carrier that is authorized to write insurance in the state of Missouri or obtain approval from the Division to self-insure their workers' compensation liability. In order to ensure payment of the workers' compensation liabilities, self-insured employers must provide security in an amount determined by the Division in the form of a surety bond, letter of credit or deposit of certain securities in escrow account.

Benefits available through the workers' compensation system include medical treatment to cure and relieve the employee from the effects of the injury, temporary total disability benefits, and permanent partial or permanent total disability benefits. If the injury results in the employee's death the dependents are entitled to receive burial expenses and death benefits as determined by law. Injured workers can also qualify for benefits from the Second Injury Fund (SIF), which was created by the General Assembly during World War II to ease the workers' compensation burden on employers by compensating for employees' preexisting injuries. The comprehensive legislative changes that were made to the law, effective January 1, 2014, eliminated certain benefits from the SIF and also established a prioritization schedule for the payment of SIF liabilities.

Most workers' compensation cases are resolved without lengthy proceedings, as was the intent of the workers' compensation system approved by Missouri voters in 1926. The cases that are not resolved through the settlement process typically result in an evidentiary hearing before the Division's Administrative Law Judge where a determination is made on what, if any, benefits are owed to the injured worker. If any party disagrees with the Administrative Law Judge's ruling, an appeal may be made to the Labor and Industrial Relations Commission.

The Division's Fraud and Noncompliance Unit investigates allegations of fraud and non-compliance perpetrated by a person or entity. At the conclusion of the investigation, the findings are presented to the Division Director who may refer the file to the Missouri Attorney General's Office for possible prosecution.

All insurance carriers writing workers' compensation insurance in Missouri must provide comprehensive safety engineering and management services to employers. The Workers' Safety Program certifies and audits these services, monitors the impact of those services on Missouri employers and offers additional safety assistance upon request. The Workers' Safety Program maintains a registry of certified safety consultants and engineers who can offer independent safety services to Missouri employers.

The Division administers the Line of Duty Compensation Program that provides for a \$25,000 benefit to the firefighters, volunteer firefighters, law enforcement officers, air ambulance pilots, air ambulance registered professional nurses, and emergency medical technicians who are killed in the line of duty. In 2001, the General Assembly enacted legislation authorizing claims to be made against the Tort Victims' Compensation Fund, authorizing the Division to establish criteria and evaluate the claims.

State Board of Mediation

3315 W. Truman Blvd., PO Box 2071
Jefferson City 65102-2071
Telephone: (573) 751-3614 / FAX: (573) 751-0083
www.labor.mo.gov/sbm
Email: sbm@labor.mo.gov

The State Board of Mediation is a quasi-judicial board created by the General Assembly in 1947 to assist in the resolution of labor disputes in the public utility industry. The Board's primary activity, however, changed in 1965 with the passage of the Public Sector Labor Law, sections 105.500 to 105.530 of the Missouri Revised Statutes. This law authorizes the board to determine appropriate bargaining units of public employees based on their community of interests and to conduct secret ballot elections to determine whether a majority of the employees in a bargaining unit agree to be represented by a petitioning labor organization.

The board consists of five members appointed by the governor. Two members are employers or selected from an association representing employers, two members hold membership in a *bona fide* trade or labor union and the fifth member is a neutral party who serves as full-time chairman and administrator of the agency.



TODD SMITH
Chair
State Board of Mediation



MATT COWELL
Director
Division of Labor Standards

If a public employer and a petitioning labor organization cannot agree on which employees should be included in an appropriate bargaining unit or on the manner of conducting the election, the board will hold a formal hearing at which the parties may present evidence and legal arguments in support of their positions on the disputed questions. After considering the evidence and legal arguments, the board issues a written decision resolving the disputes.

If a majority of the members of a bargaining unit vote for the labor organization in a board-conducted election, the board certifies it as the exclusive bargaining representative for all the unit members for the purposes of collective bargaining. The labor organization will then negotiate with the public employer of the unit members over salaries and other conditions of employment with the goal of reaching a written agreement governing these matters. The labor organization will also represent unit members with regard to individual employment issues that may arise, such as disciplinary charges.

The board's jurisdiction under the Public Sector Labor Law to determine appropriate bargaining units and to certify exclusive bargaining representatives extends to almost all public employees, including those employed by the state and its agencies, counties, cities, school districts, fire departments and other special districts. The board, however, does not have jurisdiction to resolve such matters for police officers, deputy sheriffs, Missouri Highway Patrol officers, Missouri National Guard members or teachers at schools, colleges and universities. These types of employees still have the right to organize and bargain collectively, but the board has no authority to play a role when they are engaged in such activities.

In FY 2017, the board received 22 petitions and conducted 12 representation elections, affecting 1,794 employees.

Board of Mediation Members

Miller, Mr. Robert G., member, Labor Union 2, Oakville, April 1, 2012;

Moye, Lewis B., member, Labor Union 1, St. Louis, April 1, 2012;

Rother, Michael P., employers of Labor 2, Arnold, April 1, 2018;

Toenjes, Leonard P., employers of Labor 1, University City, April 1, 2013.

Division of Labor Standards

3315 W. Truman Blvd., PO Box 449

Jefferson City 65102-0449

Telephone: (573) 751-3403 / FAX: (573) 751-3721

www.labor.mo.gov/dls

Email: laborstandards@labor.mo.gov

The Division of Labor Standards currently consists of three sections: Wage and Hour, On-Site Safety and Health Consultation, and Mine and Cave Safety.

Wage and Hour Section

The Wage and Hour Section provides information for Missouri's labor laws, including allowable breaks, lunches, vacations, hiring, wage levels, dismissals and discipline, among other topics. It administers Missouri's prevailing wage law. Prevailing wage survey information for construction projects for all applicable construction projects are submitted on an ongoing basis.

The Wage and Hour Section administers and enforces Missouri's child labor law. The law ensures that no child younger than 16 years of age is employed in an occupation that is detrimental to the child's safety, health, morals, educational processes or general well-being. No child under the age of 14 may work in any occupation, unless specifically allowed. The exception is entertainment industry employment. The law restricts work hours for youth under 16. A child 14 or 15 years old may not be employed during the regular school term unless the public school superintendent or designee of the district where the youth lives has issued a work certificate. Youth under 16 may work in the entertainment industry if the division issues the youth a work permit.

The Wage and Hour Section is also responsible for the administration and enforcement of Missouri's minimum wage law. The minimum wage rate increased from \$7.65 to \$7.70 per hour on Jan. 1, 2017.

On-Site Safety and Health Section

The On-Site Safety and Health Section offers a free, confidential consultation service to employers to ensure they comply with federal Occupational Safety and Health Administration (OSHA)

regulations. This program reduces workplace injuries and illnesses. At the employer's request, a consultant visits the workplace and informs the employer of hazards found and recommends solutions to eliminate hazards. In FY 2016, the On-Site Program helped employers avoid more than \$9 million in OSHA fines by eliminating hazards within the workplace.

The Safety and Health Achievement Recognition Program (SHARP) is for small businesses that operate effective safety and health management programs. Participants in SHARP can receive up to a three-year exemption from certain OSHA inspections.

Mine and Cave Inspection Section

The Mine and Cave Inspection Program operates by the authority of Chapter 293, RSMo. Inspectors travel to mine and cave sites on a regular basis to inspect the property for safety and health hazards, including unsafe processes or work procedures that could cause injury, illness or fatalities. All safety and health conditions of the site are inspected, and all hazards identified are corrected in a timely manner. Cost-effective recommendations on how to abate any safety or health problem are offered and consultations on any condition are available to the operator to bring them into compliance with state and federal laws.

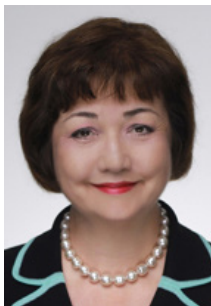
The program is authorized and directed to train necessary mine rescue teams located at mine sites around the state and to coordinate any rescue efforts that may occur due to a disaster.

Recommended necessary safety features at show caves include being equipped with guard rails, bridges, ladders, entrances, platforms, walkways, safety barriers, rails, paths and electrical guards. The program also assists with coordinating cave rescue efforts. A listing of the caves inspected by the program can be found online at www.labor.mo.gov/DLS/WorkplaceSafety/mine-cave/cave_inspection.asp.

The Mine and Cave Safety and Health Section trains and retrains miners in the practice of implementing safe and healthy working habits in the mining workplace. This training is partially funded by a grant through the U.S. Department of Labor, Mine Safety and Health Administration (MSHA). Each miner must receive an initial safety and health training and annual retraining. Instructors conduct safety and health audits, prepare site-specific lesson plans corresponding to the training plan of the company, then present innovative training topics to the miners.



SARA NELL LAMPE
Chair, Missouri
Commission on Human Rights



ANNA CROSSLIN
Commissioner, Missouri
Commission on Human Rights



MICHAEL DIERKES
Commissioner, Missouri
Commission on Human Rights



DAVID THOMAS
Commissioner, Missouri
Commission on Human Rights

Missouri Commission on Human Rights

3315 W. Truman Blvd., PO Box 1129
Jefferson City 65102-1129
Telephone: (573) 751-3325 / FAX: (573) 751-2905
www.labor.mo.gov/mohumanrights
Email: mchr@labor.mo.gov

The mission of the Missouri Commission on Human Rights (MCHR) is to prevent and eliminate discrimination. The MCHR investigates complaints of discrimination in housing, employment and places of public accommodations based on race, color, religion, national origin, ancestry, sex, disability, age (in employment only) and familial status (in housing only). The MCHR also provides training to inform people of their rights and responsibilities under the Missouri Human Rights Act.

The Missouri Commission on Human Rights was created by the 69th General Assembly in 1957 and became a permanent agency in 1959. In 1961 the Fair Employment Practices Act was passed, in 1965 the Public Accommodations Act was passed and in 1972 the Fair Housing Act was passed. In 1986, these three laws were consolidated under Chapter 213, RSMo, as the Missouri Human Rights Act.

The commission staff handles more than 1,000 cases annually. In addition to the enforcement mechanisms in the Missouri Human Rights Act, the statute also empowers the commission to certify local commissions, establish relationships with federal and local civil and human rights agencies, implement educational or research programs and develop ways to prevent discrimination. Commission members are nominated by the director of the Department of Labor and Industrial Relations and appointed by the governor with advice and consent of the Senate. The governor appoints at least one member from each of Missouri's eight congressional districts, two members-at-large and one member as chair-



DONNA LYNN BIRKS
Commissioner, Missouri
Commission on Human Rights



JENIFER PLACZEK
Commissioner, Missouri
Commission on Human Rights



MELODY SMITH
Commissioner, Missouri
Commission on Human Rights



ALISA WARREN
Executive Director, Missouri
Commission on Human Rights

person. The commissioners serve for six years without compensation. The commission meets quarterly, and commission meetings are open to the public.

Missouri Commission on Human Rights

Lampe, Sara Nell, (D), chair, Springfield, at-large commissioner, April 1, 2017;

Crosslin, Anna, (D), commissioner, St. Louis, 1st District, April 1, 2019;
Dierkes, Michael, (R), commissioner, St. Louis, 2nd District, April 1, 2015;
Thomas, David, (R), commissioner, Columbia, 4th District, April 1, 2020;
Birks, Donna Lynn, (D), commissioner, Kansas City, 5th District, April 1, 2018;
Placzek, Jenifer, (D), commissioner, Springfield, 7th District, April 1, 2015;
Smith, Melody, (R), commissioner, St. Joseph, 6th District, April 1, 2018;
Vacancies (3).

Martin Luther King Jr. State Celebration Commission

3026 Laclede Ave., St. Louis 63103
 Telephone: (314) 340-3380 / FAX: (314) 340-3399

The commission considers and recommends to individuals and organizations appropriate activities for the recognition and celebration of Martin Luther King Day in Missouri. Created by executive order on Dec. 2, 1985, the commission consists of 20 members who serve at the pleasure of the governor.

The Martin Luther King Jr. State Celebration Commission is a continuing commission and meets at the call of the chair.

Members, Martin Luther King Jr. State Celebration Commission

Warmack, Dr. Dwaun, chair, St. Louis;
Banks, Anita, St. Louis;
Buford, James, St. Louis;



DR. DWAUN WARMACK
 Chair, Martin Luther King Jr.
 State Celebration Commission

Cleaver II, Rep. Emanuel, Kansas City;
Gates, Ollie, Kansas City;
Givens, Dr. Henry Jr., St. Louis;
Hardin, Charlotte, Springfield;
Jones, Rev. Dr. Sammie, Florissant;
McBride, Jack, Fulton;
Mensey-Symonds, Myrle, St. Louis;
Middleton, Dr. Michael, Columbia;
Nance, Rev. Earl, St. Louis;
Slay, Mayor Francis, St. Louis;
Smith, Ruth A., Florissant;
Thomas, Bertha, Kirksville;
Thompson, Betty, St. Louis;
Thompson, Lessie, Lee's Summit;
Vacancies (5).



Department of Mental Health

1706 E. Elm, PO Box 687, Jefferson City 65102
Telephone: (573) 751-4122 / Toll-free: (800) 364-9687
FAX: (573) 751-8224
www.dmh.mo.gov
Email: dmhmail@dmh.mo.gov

The Department of Mental Health (DMH) was officially established on July 1, 1974, as a cabinet-level state agency by the Omnibus State Government Reorganization Act; however, its functions date back to 1847. The department serves as the state's mental health authority, establishing philosophy, policy and standards of care.

State law provides three principal missions for the department: the prevention of mental disorders, developmental disabilities, substance use/misuse; the treatment, habilitation and rehabilitation of Missourians who have those conditions; and the improvement of public understanding and attitudes about mental disorders, developmental disabilities and substance use.

The vision for the Missouri Department of Mental Health is that "Missourians receiving mental health services will have the opportunity to pursue their dreams and live their lives as valued members of their communities."

Missourians must know mental illness is treatable, persons with substance use disorders can triumph over their addictions and persons with developmental disabilities can be productive citizens and good neighbors in their communities.

Mental Health Commission

The commission, composed of seven members, appoints the director of the Department of Mental Health with confirmation of the Senate. Commissioners are appointed to four-year terms by the governor, again with the confirmation of the Senate. The commissioners serve as policy advisors to the department director. The commission, by law, must include an advocate of community mental health centers, a physician who is an expert in the treatment of mental illness, a physician concerned with developmental disabilities, a member with business expertise, an advocate of substance use treatment, a citizen who represents the interests of consumers of psychiatric services and a citizen who represents the interests of consumers of developmental disabilities services.



KARL WILSON, Ph.D.
Chair
Mental Health Commission



KATHY CARTER
Member
Mental Health Commission



STEPHEN HUSS, Ph.D.
Member
Mental Health Commission



STEVE ROLING
Member
Mental Health Commission



MARY PATRICK SEIGFREID
Member
Mental Health Commission



DENNIS TESREAU
Member
Mental Health Commission

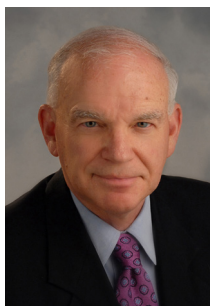
Commissioners*

Wilson, Karl, Ph.D., chair, St. Louis;
Carter, Kathy, member, Four Seasons;
Huss, Stephen, Ph.D., member, Hillsboro;
Roling, Steve, member, Kansas City;
Seigfreid, Mary Patrick, member, Mexico;
Tesreau, Dennis, member, Herculeaneum;
Vacancy (1).

*\$100 per diem.



MARK STRINGER
Department Director



MIKE NEITZEL, Ph.D.
Deputy Department Director



HEIDI DiBIASO
Administrative Assistant to the
Director



DEBRA WALKER
Director of Public and
Legislative Affairs



SUSAN FLANIGAN
Legislative Liaison



GAIL VASTERLING
General Counsel



LAINE YOUNG-WALKER, M.D.
Chief Medical Director
Children's Services



ANGELINE STANISLAUS, M.D.
Chief Medical Director
Adult Services

Office of the Director

The seven-member Missouri Mental Health Commission serves as the principal policy advisory body to the department director. The director's duties include planning, supervising and evaluating the provision of services for Missourians with mental illness, developmental disabilities and addiction disorders. The department is composed of three divisions: the Division of Behavioral Health, the Division of Developmental Disabilities and the Division of Administrative Services, as well as seven support offices.

DMH serves approximately 170,000 Missourians annually through state-operated facilities and contracts with private organizations and individuals. The seven state-operated psychiatric facilities include inpatient psychiatric care for adults and children, as well as sex offender rehabilitation and treatment services. In addition, four habilitation centers, three community support agencies, one crisis community support agency, six regional offices and six satellite offices serve individuals with developmental disabilities. Other services are purchased from a variety of privately operated programs statewide through approximately 1,300 contracts managed annually by the DMH.

Deputy Director

The Office of the Deputy Director provides the leadership and direction for a variety of department-wide and statewide functions that support program operations and services to DMH consumers. These include supervisory responsibility for the Office of Deaf Services, Office of Constituent Services and the Investigations Unit, as well as other special projects at the director's discretion.

Chief Medical Directors' Office

The Chief Medical Directors' Office offers senior clinical leadership to the Department of Mental Health. It provides advice and counsel to the department director regarding a broad range of clinical, programmatic and strategic issues, as well as clinical policy. It also provides leadership and mentoring to the department's clinical staff statewide, by establishing and promoting professional, clinical and ethical values and standards to which all clinical staff are expected to adhere. The Chief Medical Directors' Office upholds quality of care, and is responsible for establishing and maintaining the department's standards of care on both clinical and programmatic levels.

Office of Public and Legislative Affairs (OPLA)

The Office of Public and Legislative Affairs provides information internally and externally regarding mental health programs and services and helps promote the people, programs and services of the department through publications and media. The office also provides support services, technical assistance and training to the department's divisions, offices and facilities. The OPLA works with legislators, state office holders and stakeholders regarding legislation related to the department, as well as serving as the liaison to the Mental Health Commission and oversight of the Office of Disaster Services.



LYNNE FULK
Director, Division of
Administrative Services



RICHARD GOWDY, Ph.D.
Director, Division of
Behavioral Health

General Counsel

The Office of the General Counsel is responsible for providing legal advice and assistance for the department, its facilities and division offices in a variety of areas, including: personnel and forensic litigation; rules and policy development; compliance with privacy, administration and coordination under the Health Insurance Portability and Accountability Act; and ensuring the provision of administrative due process hearings before the department hearings administrator.

Division of Administrative Services

The Division of Administrative Services provides administrative and financial services to help the department achieve effective results. The Division of Administrative Services includes the following units: budget and finance, which develops and monitors the annual budget, oversees the legislative fiscal note process, provides expenditure oversight and analyzes and compiles financial and other related reports; accounting, which oversees and monitors all funds, manages expenditures, administers grant funds and produces fiscal summaries, analyses and reports; purchasing and general services, which establishes and administers contracts with private agencies or individuals to provide services in the community and is also responsible for various general services functions in the central office; and Medicaid and reimbursements, which serves as the primary liaison with MO HealthNet on mental health issues and provides Medicaid guidance and support to both divisions and collects payments from private insurance, Medicaid and Medicare, and private pay for department services and coordinates revenue maximization activities.

Division of Behavioral Health

The Division of Behavioral Health (DBH), formerly the Divisions of Alcohol and Drug Abuse



RIKKI WRIGHT
Deputy Director, Division of
Behavioral Health

and Comprehensive Psychiatric Services, provides comprehensive mental health and substance use disorder prevention, treatment and recovery services in Missouri. The division is responsible for six adult psychiatric facilities, one children's facility and a statewide network of contracted community providers. Approximately 140,000 people receive behavioral health services each year from programs operated or contracted by the division.

The division oversees seven state-operated facilities for people with serious mental illnesses and children with severe emotional disturbances. All are fully accredited by The Joint Commission (TJC) and certified by the Centers for Medicare and Medicaid Services (CMS) to provide Medicaid services. The facilities include Fulton State Hospital; St. Louis Psychiatric Rehabilitation Center; Metropolitan St. Louis Psychiatric Center; Hawthorn Children's Psychiatric Hospital, St. Louis; Center for Behavioral Medicine, Kansas City; Northwest Missouri Psychiatric Rehabilitation Center, St. Joseph; and Southeast Missouri Mental Health Center, Farmington. The sexually violent predator treatment program operates in secure facilities in both Farmington and Fulton.

Forensic services are provided for evaluation, treatment and community monitoring of individuals with mental illness and developmental disabilities who are involved in the criminal justice system and under the order and direction of circuit courts. Community monitoring is also provided in collaboration with Probation and Parole to individuals who have been conditionally released after they were committed to the Department as sexually violent predators. The division supervises about 445 forensic clients on conditional release statewide and conducts an average of 550 pretrial evaluations each year.

Community-based treatment is provided through contracted, certified agencies that serve children and their families, youth and adults. Administrative agents are designated by state law as entry points into the mental health system for people with serious mental illness. Services provided by division contractors include the Community Psychiatric Rehabilitation Program (CPRP) for adults with serious mental illness and youth with serious emotional disturbances, and the Comprehensive Substance Treatment and Rehabilitation (CSTAR) Program, which provides substance use disorder treatment for adults and adolescents as well as specialized services for pregnant and postpartum women, women with children, adolescents and individuals who are addicted to heroin or prescription opiates. Other statewide programs include the Disease Management project, the Health Home initiative and the Substance Abuse Traffic Offender Program (SATOP).

Specialized services for children and youth with severe emotional disturbances are provided in a variety of settings, including the child's home, schools, state-operated facilities and community-based programs.

Recovery services support individuals in recovery from serious mental illness or severe substance use disorders. They include employment programs and affordable housing options, as well as Consumer Operated Service Programs (COSPs) and other evidence-based peer services.

Substance use/misuse prevention and mental health promotion are offered through community- and school-based providers that target individuals, families and communities. Emphasis is placed on evidence-based programs and practices. There is a network of community coalitions, a statewide training resource center, prevention resource centers, direct service programs for high-risk youth, college-based services and school-based prevention and intervention programs, as well as other statewide initiatives, including suicide prevention.



LAURENT JAVOIS
Eastern Regional Executive
Officer



JULIE INMAN
Southeast Regional Executive
Officer



DENISE NORBURY
West / Southwest Regional
Executive Officer

The **Missouri Model of Crisis Intervention** represents a partnership between law enforcement, the Department of Mental Health, the Missouri Coalition for Community Behavioral Healthcare and community stakeholders. It addresses the needs of individuals in crisis with a focus on the right interventions provided in the right way at the right time to improve outcomes and efficiently manage resources. Community Mental Health Liaisons (CMHLs) work with local law enforcement and court personnel to connect people experiencing behavioral health crisis to treatment and community services. Crisis Intervention Team (CIT) Training teaches officers how to approach and assist individuals who are experiencing a mental health crisis. The Missouri State CIT Council recently developed the Missouri Model for CIT Training. Emergency Room Enhancement (ERE) Projects work in coordination with hospitals and clinics to assist with people in behavioral health crises. Mental Health First Aid (MHFA) Training teaches participants about the signs and symptoms of specific illnesses like anxiety, depression, schizophrenia, bipolar disorder and addictions.

Missouri Advisory Councils

The Missouri Advisory Council for Alcohol and Drug Abuse (ADA) and the Missouri Advisory Council on Comprehensive Psychiatric Services (CPS) define priorities and make recommendations to the director of the Division of Behavioral Health in areas of policy, prevention and to improve the system of behavioral healthcare across the state. Each council is comprised of up to 25 members, at least half of whom are individuals in recovery or their family members. Council members live and work in all geographic areas of the state and represent the interests of persons receiving services, state agencies and other stakeholders in the Missouri behavioral healthcare system. The advisory councils meet jointly in order to further the division's mission of integrated mental health and substance use treatment and recovery.

The ADA council is composed of up to 25 members appointed by the director of DBH. Members have professional, research and/or personal interests in the division's purpose. At least one half of the members must be consumers and one member must represent veterans and military affairs. Additional representation has included individuals from state agencies such as corrections, vocational rehabilitation, health and senior services and education. The remainder of the council is made up of private and state-contracted providers, including the Missouri Substance Abuse Professional Credentialing Board, Missouri Recovery Network and other advocacy groups. Each member is appointed for an initial term of one, two or three years to allow for a rotation of one-third of the members each year. Further, each appointed member may be re-appointed to one additional three-year term. Each member serves until a successor has been appointed.

Missouri Advisory Council on Alcohol and Drug Abuse Members

Jackson, Sandra, chair, Veteran's Administration;
Stoecker, David, vice chair, Springfield;
Adams, Sean, Grandview;
Grose, Kathleen, Lee's Summit;
Johnson, Nancy, O'Fallon;
Kenney, Richard, Carl Junction;
McDonald, Christine, St. Charles;
Reynolds, Angela, St. Joseph;
Robb, Randall, Department of Corrections;
Smith, Mark, Wappapello;
Sokora, Jean, St. Louis;
Waddle, Karah, Wentzville;
Washington, Stephanie, Department of Health and Senior Services;
Yocco, Malva, Ellisville.



MEGAN ROEDEL
 Chief Operating Officer
 Center for Behavioral Medicine

Missouri Advisory Council on Comprehensive Psychiatric Services Members

Earll, Sara, chair, St. Louis;
Jordan, Toni, vice chair, St. Louis;
Cayou, Daniel, Jefferson City;
Hagar-Mace, Liz, Department of Mental Health;
Maynard, Rebecca, Vocational Rehabilitation;
Mills, Denise, Republic;
Nichols, Page, Department of Corrections;
Pearl, Amanda, Springfield;
Rigdon, Carrie, Wentzville;
Scheidegger, Barb, Jefferson City;
Scott, Susan, West Plains;
Stevens, Amy, Department of Mental Health;
Ulstad, Mindy, Department of Health and Senior Services.

Center for Behavioral Medicine

Health Sciences Center for Psychiatry
 1000 E. 24th St., Kansas City 64108
 Telephone: (816) 512-7000
www.dmh.mo.gov/cbm

The Center for Behavioral Medicine (CBM), formerly Western Missouri Mental Health Center (WMMHC), is a 65-bed facility that provides longer term inpatient psychiatric treatment, forensic evaluations and inpatient competency restoration services to adult residents in 54 counties of the western half of Missouri. The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues - the most common being competency to stand trial. The function of the Inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. CBM also operates five group homes that maintain 47 adult residential beds in the community. The facility is located on Hospital Hill in the heart of Kansas City and serves as the University

of Missouri - Kansas City's Department of Psychiatry. The Center focuses its services on bridging the gap between physical and behavioral health care. CBM provides a therapeutic approach to recovery that assists individuals in progressing, regardless of their limitations and symptoms. This approach incorporates evidence based treatment models.

Fulton State Hospital

600 E. Fifth St., Fulton 65251
Telephone: (573) 592-4100
www.dmh.mo.gov/fulton

Fulton State Hospital, authorized in 1847 and opened in 1851, is the oldest public mental health facility west of the Mississippi River. The 399-bed hospital provides inpatient adult psychiatric services, including treatment and psycho-social rehabilitation for forensic patients and other patients requiring long-term inpatient care. The term "forensic" is used to describe individuals who are charged with a crime and have been committed to the Department of Mental Health by a circuit court for either a pre-trial or pre-sentence evaluation, for restoration of competence to stand trial or as a result of an adjudication of Not Guilty by Reason of Mental Disease or Defect (NGRI). Specifically, the hospital serves patients from the entire state who require hospitalization in maximum- and intermediate-security settings, individuals who have been committed to the Department of Mental Health as sexually violent predators and forensic patients with developmental disabilities who require a minimum-security setting.

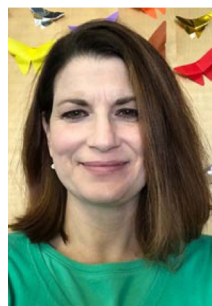
Fulton has Missouri's only maximum- and intermediate-security units. The 186-bed Biggs Forensic Center provides treatment for individuals who have committed major offenses or those whose behavior in other settings demonstrates a need for a maximum-security setting. The 91-bed Guhleman Forensic Center offers an intermediate-security environment for former Biggs patients to progress toward increased liberty and responsibility.

A 100-bed Sexual Offender Rehabilitation and Treatment Services program serves individuals committed to the Department of Mental Health as sexually violent predators. Another 22-bed program serves patients with developmental disabilities on forensic commitments who can be safely treated within a minimum-security setting.

The hospital has training affiliations with several central Missouri colleges and universities and provides training experiences in psychiatry, psychology, nursing, social work on occupational therapy.



ANDREW ATKINSON
Chief Operating Officer
Fulton State Hospital



MARCIA FORD
Chief Operating Officer
Hawthorn Children's
Psychiatric Hospital

Hawthorn Children's Psychiatric Hospital

1901 Pennsylvania Ave., St. Louis 63133
Telephone: (314) 512-7800 / FAX: (314) 512-7812
www.dmh.mo.gov/hcph/

Hawthorn Children's Psychiatric Hospital provides inpatient and residential psychiatric treatment services for severely emotionally disturbed children and adolescents, ages 6 to 17. The hospital serves residents of Missouri.

Hawthorn has been a free-standing child psychiatric facility in St. Louis County since 1989. The 26-acre campus consists of a main building and five cottages. There are 28 inpatient and 16 residential treatment beds.

Youth admitted to Hawthorn are provided comprehensive mental health treatment services designed to address their psychiatric, psychological, social, educational, vocational and recreational needs. The treatment programs rely on evidence-based practices and deliver services in a trauma-informed milieu. As a service to the community, Hawthorn also provides mental health information and consultation regarding the treatment of children and adolescents. The hospital serves as a training facility for a wide range of mental health professionals. Hawthorn also participates fully with other community agencies in the planning and development of mental health services for the children in the community.

Metropolitan St. Louis Psychiatric Center

5351 Delmar Blvd., St. Louis 63112
Telephone: (314) 877-0500 / FAX: (314) 877-0553
TT: (314) 877-0775
www.dmh.mo.gov/mpc

Metropolitan St. Louis Psychiatric Center (MPC) is a 50-bed facility that provides forensic

evaluations and inpatient competency restoration services to residents of the 61 counties of the eastern half of Missouri. The Forensic Pre-trial Program at MPC is composed of two units: the inpatient Competency Restoration Service and the Forensic Evaluation Service.

The purpose of the inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. Criminal defendants are found incompetent to stand trial when a major mental illness, cognitive disorder or developmental disability causes the defendant to lack the capacity to understand the legal proceedings against him/her or to be unable to assist the attorney in his/her defense. The Competency Restoration Service provides state-of-the-art psychiatric treatment and psychosocial interventions to restore defendants to competency to proceed to trial. Interventions include: stabilization of mental disorders that result in the defendant being found incompetent to stand trial; in-depth education regarding court-related terminology and procedures; modification of faulty beliefs about the legal system and the individual's mental illness; and individualized interventions to assist the defendant in applying what is learned to that person's case. For those defendants who return to the community, thorough discharge planning takes into account the client's treatment needs and public safety.

The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues. The most common court-ordered evaluation addresses competency to stand trial. Questions of the mental state of a defendant at the time of an alleged crime are evaluated, including criminal responsibility (insanity), diminished capacity and battered spouse syndrome. Risk assessments and other evaluations are conducted on defendants whose probation has been revoked to assist the courts in determining the best sentencing options. Finally, persons detained under sexual predator laws are evaluated to determine if they meet the definition of a sexually violent predator. Most evaluations are done on an outpatient basis either at MPC or at a jail, while some are conducted on an inpatient basis to gather additional data when challenging diagnostic questions or malingering of mental illness are raised. The Forensic Evaluation Service conducts approximately 250 evaluations per year.



MICHAEL ANDERSON, Ph.D.
Chief Operating Officer
Metropolitan St. Louis
Psychiatric Center



MARY SANDERS
Chief Operating Officer
Northwest Missouri Psychiatric
Rehabilitation Center

Northwest Missouri Psychiatric Rehabilitation Center

3505 Frederick Ave., St. Joseph 64506
Telephone: (816) 387-2300 / FAX: (816) 387-2329
TT: (816) 387-2300
www.dmh.mo.gov/nmprc

Northwest Missouri Psychiatric Rehabilitation Center (NMPRC) provides inpatient psychiatric treatment and rehabilitation to Missouri residents with severe mental illness referred by the criminal justice system.

The hospital opened as State Lunatic Asylum No. 2 in November 1874 on land east of St. Joseph. The capacity ranged from 250 beds to nearly 3,000 in the 1950s, and the name was changed to St. Joseph State Hospital. Over the years, downsizing occurred with the advent of better treatment options and emphasis on returning patients to the community.

In 1997, St. Joseph State Hospital was replaced with the current facility and renamed Northwest Missouri Psychiatric Rehabilitation Center. NMPRC currently provides 108 beds for adult psychiatric patients. Three 2-bed wings are designated as minimum security while six eight-bed cottages are designated as open-campus security.

The three minimum security wings serve as the entry point for patients transferring from a jail setting and other DMH psychiatric hospitals for psychiatric treatment and rehabilitation. Included are individuals who are committed under Chapter 552, RSMo, for pretrial evaluation and restoration to competency to stand trial as Not Guilty by Reason of Mental Disease or Defect (NGRI), transfers from other psychiatric facilities and forensic patients returning from conditional release, either voluntarily or by revocation. Six eight-bed, coed cottages are designed to prepare patients for a community-living type environment in which individuals learn and practice those

critical skills necessary to be successful in their community. Patients are expected to take responsibility for their own actions and recovery as they make more choices in their lives while living in a structured, secure and supportive setting.

St. Louis Psychiatric Rehabilitation Center

5300 Arsenal St., St. Louis 63139

Telephone: (314) 877-6500 / FAX: (314) 877-5982

www.dmh.mo.gov/slprc

St. Louis Psychiatric Rehabilitation Center (formerly known as St. Louis State Hospital), was originally opened in 1869 and is currently a 180-bed, minimum-security hospital, providing long-term inpatient psychiatric treatment and recovery-based psychosocial rehabilitation services. The majority of the clients served have been committed to the Department of Mental Health by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). In addition, SLPRC serves a smaller cohort of adults with severe and persistent mental illness, whose admission status is voluntary by guardian, but who are extremely difficult to treat. The facility also operates an eight-bed unit for individuals who are deaf and have a serious mental illness, requiring long-term inpatient psychiatric treatment.

Each of these populations typically presents substantial deficits in the management of the symptoms of mental illness, a predilection to high risk behaviors associated with a significant probability for psychiatric relapse and criminal offense and/or a general inability to comport themselves without substantial risk to their safety or that of the community. Co-morbid substance use and/or personality disorders are common complications, as is clear evidence of impairment in social role functioning and daily living skills. Many of the patients, particularly those not adjudicated NGRI, are likely to have required multiple inpatient admissions with a demonstrable inability to be successful in the community, even with enhanced community-based services and residential supports. All clients admitted require intensive inpatient services to develop an adequate relapse prevention plan and to achieve the psychiatric stability necessary for discharge from hospital-based care and for safe and successful reintegration into the community.



FELIX VINCENZ, Ph.D.
Chief Operating Officer
St. Louis Psychiatric
Rehabilitation Center



DAVID SCHMITT
Chief Operating Officer
Southeast Missouri Mental
Health Center

Southeast Missouri Mental Health Center

1010 W. Columbia, Farmington 63640

Telephone: (573) 218-6792 / FAX: (573) 218-6703

www.dmh.mo.gov/southeast

Southeast Missouri Mental Health Center (SMMHC) opened in 1903 as Farmington State Hospital. In 1987 the state hospital was converted into a mental health center and moved into a building adjacent to its original site. SMMHC provides two services - Adult Psychiatric Services (APS) and Sexual Offender Rehabilitation and Treatment Services (SORTS).

APS operates 170 longer stay inpatient beds for persons demonstrating persistently dangerous behaviors and ongoing impairment in social function and daily living skills due to mental illness. Many of these persons are admitted under the criminal court statute Chapter 552, RSMo as Not Guilty by Reason of Mental Disease or Defect (NGRI) or as Permanently Incompetent to Stand Trial (PIST).

SORTS operates up to 178 beds for persons adjudicated as Sexually Violent Predators (SVP's) under Chapter 632 RSMo. Persons detained or committed under this statute receive care and treatment either at SMMHC or its sister facility, Fulton State Hospital.

APS and SORTS both offer patients multiple treatment programs or modalities. These different treatment options help to ensure that each patient has available the best treatment for their individual needs. Treatment teams are interdisciplinary with members who are nurses, psychiatrists, psychologists, counselors, social workers, activity and vocational therapists, teachers and clergy either on the teams or available for consultation. Treatments include various types of psychotherapy, both individual and group, psychoeducational groups and medication. Primary care medical staff and nursing also take care of all non-psychi-



VALERIE HUHN
Director, Division of
Developmental Disabilities



WENDY WITCIG
Deputy Director, Community
Operations, Division of
Developmental Disabilities



GARY SCHANZMEYER
Deputy Director, Administration
Division of Developmental
Disabilities



APRIL MAXWELL
Director of State Operated
Programs, Division of
Developmental Disabilities



MARCY VOLNER
Assistant Director
Central Region Division of
Developmental Disabilities



JULIA HILLIER
Assistant Director
Eastern Region Division of
Developmental Disabilities



LISA WILLIAMSON
Assistant Director, Western
Region, Division of
Developmental Disabilities

atric medical needs. In all cases, the goals are the same - to reduce signs and symptoms of illness and build skills which will allow each individual the opportunity to lead fulfilling lives in the community upon release.

Division of Developmental Disabilities

The Division of Developmental Disabilities (DD), established in 1974, serves persons with developmental disabilities such as cerebral palsy, head injuries, autism, epilepsy and certain learning disabilities. Such conditions must have occurred before age 22 with the expectation that they will continue. To be eligible for services from the division, persons with these disabilities must have substantial functional limitations in two or more of the following six areas of major life activities: self-care, receptive and expressive language development and use, learning, self-direction, capacity for independent living or economic self-sufficiency and mobility.

The division's focus is on improving the lives of persons with developmental disabilities and their families through programs, support and services to enable persons with developmental dis-

abilities to live independently and productively. In 1988, the division began participation in the Medicaid home- and community-based waiver program designed to help expand needed services throughout the state.

Specialized services are either provided directly or purchased through contracts by 17 entities operated by the division. The division's regional and satellite offices are the primary points of entry into and exit from the system. These offices determine eligibility, work with individuals and families and contract with SB40 boards (local county boards for the developmentally disabled) and private providers for the provision of a comprehensive array of services in the following areas: Albany, Central Missouri, Hannibal, Joplin, Kansas City, Kirksville, Poplar Bluff, Rolla, Sikeston, Springfield and St. Louis. There are also six state-operated programs: Bellefontaine Habilitation Center, Higginsville Habilitation Center, Northwest Community Services, Southeast Missouri Residential Services, St. Louis Developmental Disabilities Treatment Center and Southwest Community Services, which primarily provide residential care and habilitation services to persons who are medically and behaviorally chal-



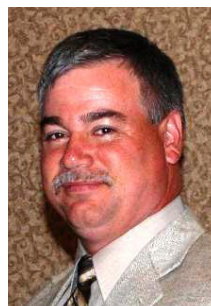
REBECCA POST
Superintendent
Bellefontaine Habilitation Center



GEORGE FIZER
Superintendent
Higginsville Habilitation Center



SUSAN BISHOP
Director, Northwest Community
Services / Optimistic Beginnings



BRADLEY MILLER
Superintendent, Southeast
Missouri Residential Services



SHEILA WUNNING
Superintendent, St. Louis
Developmental Disabilities
Treatment Centers



CHRIS BAKER
Director
Southwest Community Services



WENDY DAVIS
Director, Central Missouri
Regional Office

lenged or court-committed. All habilitation centers are Title XIX-certified as Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

Missouri Developmental Disabilities Council

The Missouri Developmental Disabilities Council was created in 1971 under federal legislation. The council's federal mandate is to plan, advocate for and give advice concerning programs and services for persons with developmental disabilities that will increase their opportunities for independence, productivity and integration into communities. The council also serves, under Missouri statute, as the Missouri Advisory Council on Developmental Disabilities, providing advice to the division and the division director. The council has 23 members, appointed by the governor.

Members

Stahlberg, Kit, chair, Fredericktown;
Briscoe, Stephanie, Lathrop;
Blackwell, Brent, Carrollton;

Brewer, Michael, Jefferson City;
Crandall, Lisa, Jefferson City;
Davis, Wendy, Columbia;
Dowell, Dale, Mexico;
Eckles, Susan, St. Louis;
Enfield, Cathy, Independence;
Gilpin, Barb, Jefferson City;
Haas, Allen, Jefferson City;
Harper, John, Columbia;
Hoffmeister, Michelle, Farmington;
McVeigh, Tom, Smithville;
Nelson, Allen, Bolivar;
Neshek-Dowe, Jean, Des Peres;
Ohrenberg, Mark, Columbia;
Swinnie, Jackie, Baldwin;
Willard, Diana, Joplin;
Williams, Sharon, Lee's Summit;
Vacancies (4).

State Operated Programs

www.dmh.mo.gov/dd/facilities/habcenters.htm

Bellefontaine Habilitation Center
10695 Bellefontaine Rd., St. Louis 63137
Telephone: (314) 264-9101



TENA GOTTMAN
Assistant Director
Hannibal Satellite Regional Office



JULIE LILlich
Director, Springfield Regional
Office / Joplin Satellite Office



TIM WHOLF
Director, Kansas City Regional
Office / Albany Satellite Office



MATT SHANNON
Assistant Director
Kirkville Satellite Office



JENNIFER O'DAY
Assistant Director
Rolla Satellite Office



ANGIE ALFORD
Director, Sikeston Regional Office
/ Poplar Bluff Satellite Office



LOIS WARREN
Director
St. Louis County Regional Office



ALISON HANEY
Director, St. Louis Regional
Tri-County Office

Higginsville Habilitation Center
100 W. First St., Higginsville 64037
Telephone: (660) 584-2142

Northwest Community Services/Optimistic Beginnings
1547 Commerce Dr., Marshall 65340
Telephone: (660)886-2201

**Southeast Missouri Residential Services:
Poplar Bluff Office**
2351 Kanell Blvd., Poplar Bluff 63901
Telephone: (573) 840-9370

Sikeston Office
PO Box 966, 112 Plaza Dr., Sikeston 63801
Telephone: (573) 472-5305

St. Louis Developmental Disabilities Treatment Centers:

South County Habilitation Center
2312 Lemay Ferry Rd., St. Louis 63125
Telephone: (314) 894-5400

St. Charles Habilitation Center
22 Marr Ln., St. Charles 63303
Telephone: (636) 926-1300

Southwest Community Services:
2041 A/B East Hunter, Nevada 64772
Telephone: (417) 667-7833

Regional Offices
dmh.mo.gov/dd/facilities/

Albany Satellite Office
809 N. 13th St., Albany 64402
Telephone: (660) 726-5246

Central Missouri Regional Office
900 W. Nifong Blvd., Ste. 200
Columbia 65203
Telephone: (573) 441-6278

Hannibal Satellite Office
805 Clinic Rd., Hannibal 63401
Telephone: (573) 248-2400

Joplin Satellite Office
3600 E. Newman Rd., Joplin 64802
Telephone: (417) 629-3020

Kansas City Regional Office
821 E. Admiral Blvd., Kansas City 64106
Telephone: (816) 889-3400

Kirksville Satellite Office

1702 E. LaHarpe, Kirksville 63501
Telephone: (660) 785-2500

Poplar Bluff Satellite Office

2351 Kanell Blvd., Poplar Bluff 63901
Telephone: (573) 840-9300

Rolla Satellite Office

105 Fairgrounds Rd., PO Box 1098, Rolla 65402
Telephone: (573) 368-2200

Sikeston Regional Office

112 Plaza Dr., Sikeston 63801
Telephone: (573) 472-5300

Springfield Regional Office

1515 E. Pythian, Springfield 65801
Telephone: (417) 895-7400

St. Louis Regional Office

9900 Page Ave., Ste. 106, St. Louis 63132
Telephone: (314) 587-4800

St. Louis Tri-County Regional Office

Wainwright Bldg., 111 N. Seventh St., Sixth Fl.
St. Louis 63101
Telephone: (314) 244-8800



Department of Natural Resources

1101 Riverside Dr., PO Box 176
Jefferson City 65102-0176
Telephone: (573) 751-3443
Toll-free: (800) 361-4827
www.dnr.mo.gov
Email: contact@dnr.mo.gov

The mission of the Missouri Department of Natural Resources is to protect our air, land and water; preserve our unique natural and historic places; and provide recreational and learning opportunities for everyone while promoting the environmentally sound operations of businesses, agriculture and industry. The department was created under state reorganization on July 1, 1974.

Missouri's air, land and water resources play an important role in our quality of life and health and are essential to the environmental and economic vitality of our state. Staff works to ensure Missouri's citizens enjoy clean air to breathe, clean water for drinking and recreation and land that sustains a diversity of life. Staff also works to preserve the state's historic and natural heritage through state parks and state historic sites. The department continues to learn how to improve environmental protection by using new technologies and fostering better understanding.

The department accomplishes this work through the Division of Administrative Support, Division of Environmental Quality, Missouri Geological Survey and Missouri State Parks. A number of boards and commissions also support and facilitate the department's roles and responsibilities. In addition, the State Environmental Improvement and Energy Resources Authority and the Petroleum Storage Tank Insurance Fund are connected administratively to the department through the Office of the Director.

Stakeholder and public engagement plays a critical role in helping the department protect and improve Missouri's natural resources. By working together, the Department of Natural Resources ensures a healthy environment in which to live, work and enjoy the great outdoors today and for generations to come.

Office of the Director

The director of the Department of Natural Resources is appointed by the governor and confirmed by the senate. The director and the Office



CAROL S. COMER
Director



DRU BUNTIN
Deputy Director



JENNIFER ALEXANDER
Executive Assistant to Director



RICH GERMINDER
Legislative Director



KATIE JO WHEELER
General Counsel



DON WILLOH
Deputy General Counsel



CONNIE PATTERSON
Communications Director



RENEE BUNGART
Deputy Communications Director

of the Director staff manage the policy and operations of the department through its four divisions, improve efficiencies through strategic planning and ensure public participation through the decision-making process to ensure the department follows federal and state regulations. The office includes communication, education, general counsel, legislative, Missouri and Mississippi rivers coordination and policy and planning.

The director serves as the trustee for natural resource damages in Missouri, state historic preservation officer, chair of the State Interagency Council for Outdoor Recreation. The director also serves as a member of the Soil and Water Districts Commission, the Petroleum Storage Tank Insurance Fund Board of Trustees and the Unmarked Human Burial Consultation Committee. The department director represents Missouri on three interstate river organizations: the Missouri River Basin Commission, the Arkansas-White-Red Basins Interagency Committee and the Upper Mississippi River Basin Commission.

Environmental Improvement and Energy Resources Authority

Telephone: (573) 751-4919 / FAX: (573) 635-3486
eiera.mo.gov

The Environmental Improvement and Energy Resources Authority (EIERA) is a quasi-governmental environmental finance agency administratively assigned to the Missouri Department of Natural Resources. The authority was established by the Missouri General Assembly in 1972, and EIERA board members are appointed by the governor. EIERA is committed to provide solutions that help Missourians and the environment thrive through finance, research and technical assistance to preserve or foster the responsible management of our air, land, water and energy resources for the well-being of our citizens and Missouri's economy.

As the state's primary energy and environmental bond issuing authority, the EIERA promotes Missouri's environment and economy by providing a broad range of financial support and services. To date, the EIERA has assisted Missouri communities, utilities, schools, organizations and businesses by providing almost \$6 billion in bond financing and more than \$30 million in project financing that have supported infrastructure upgrades, energy efficiency, pollution prevention, technical assistance, research and environmental education.

Cherry, Deron, (R), member;
Dalton, Andy, (D), member;
Defreece, LaRee, (D), member;
Vacancies (2);
Massey, Karen, director.



KAREN MASSEY
 Director, EIERA

Petroleum Storage Tank Insurance Fund Board of Trustees

The Petroleum Storage Tank Insurance Fund Board of Trustees administers the Petroleum Storage Tank Insurance Fund, which insures tank owners and operators for risks associated with leaks of petroleum products from their tanks or piping. It also provides funding to clean up certain properties where historic tank operations have contaminated the environment, restoring those properties to economic viability.

The 11-member board includes the commissioner of administration and the directors of the departments of agriculture and natural resources. The governor appoints and the Senate approves eight citizens who each serve a four-year term. The citizens represent tank owners, financial institutions, industrial and commercial users of petroleum, the insurance industry and the public.

Greer, James, chair, owner/operator of above-ground storage tanks representative;
Ford, James P., vice chair, insurance underwriting industry representative;
Kolb, Thomas, small owner/operator of petroleum storage tanks representative;
Mariea, Schuyler J., financial institutions representative;
McNutt, Donald, large owner/operator of petroleum storage tanks representative;
Opie, Danny, industrial and commercial users of petroleum representative;
Pfeiffer, Thomas J., public member;
Paulsmeyer, Kristen, Office of Administration designee;
Albert, John, Department of Agriculture designee;
Wheeler, Katie Jo, Department of Natural Resources designee;
Vacancy, public member;
Eighmey, Carol R., executive director.



JAMES GREER
Chair, Petroleum Storage Tank
Insurance Fund



JAMES P. FORD
Vice Chair, Petroleum Storage
Tank Insurance Fund



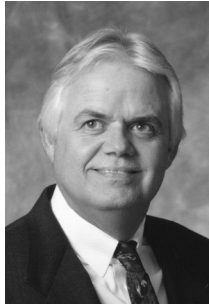
THOMAS KOLB
Trustee, Petroleum Storage Tank
Insurance Fund



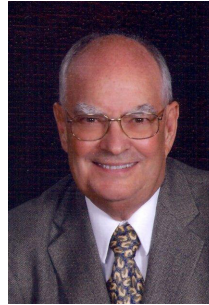
SCHUYLER J. MARIEA
Trustee, Petroleum Storage Tank
Insurance Fund



DONALD McNUTT
Trustee, Petroleum Storage Tank
Insurance Fund



DANNY OPIE
Trustee, Petroleum Storage Tank
Insurance Fund



THOMAS J. PFEIFFER
Trustee, Petroleum Storage Tank
Insurance Fund



KRISTEN PAULSMEYER
Office of Administration
Designee, Petroleum Storage
Tank Insurance Fund



JOHN ALBERT
Department of Agriculture
Designee, Petroleum Storage
Tank Insurance Fund



KATIE WHEELER
Department of Natural
Resources Designee, Petroleum
Storage Tank Insurance Fund



CAROL R. EIGHMEY
Executive Director, Petroleum
Tank Insurance Fund

Division of Administrative Support

Telephone: (573) 751-7961 / FAX: (573) 751-7749

The Division of Administrative Support provides the department with administrative and management support. Budget development and financial resource allocations, internal audit, accounting, human resources, procurement, grants management and general services are functions

performed by the division. The division reviews proposed policies, regulations and legislation to determine fiscal or procedural impacts on the department. Procedures are developed to implement the approved policies, regulations and legislation.

The Budget Program is responsible for developing the department's annual operating and

capital improvement budgets as well as the preparation of management and legislative reports.

The Internal Audit Program performs audits of departmental activities to evaluate internal controls and compliance with laws, regulations and policies, as well as efficiencies and effectiveness of meeting department goals and objectives.

The Accounting Program is responsible for purchasing, fixed assets, accounts payable and maintenance; grant, project and fund accounting; reporting and monitoring; grant and fund fiscal management; receipt processing; special projects; and analyses.

The Human Resources Program is responsible for administering the human resources function for the department. This program assists all divisions with position classification, implements the provisions of the state personnel law, interprets employee benefits, conducts personnel research, coordinates training, provides career counseling and maintains personnel records for all employees of the department.

The General Services Program is responsible for maintenance and operation of the agency's motor pool, maintenance and operation of a centralized mailroom and supply center, procurement, surplus of departmental property and coordination of telecommunications.

Division of Environmental Quality

Telephone: (573) 751-0763 / FAX: (573) 751-9277
dnr.mo.gov/env

Protecting and enhancing the quality of Missouri's environment is the responsibility of the department's Division of Environmental Quality. The division assists Missourians with these goals through the traditional roles of permitting, inspections and proactive efforts to revitalize contaminated sites for redevelopment. Through its regional offices, the department provides compliance assistance, permitting, inspections and other environmental expertise closest to where Missourians live and work. This division is responsible for protecting and enhancing Missouri's water quality. The division certifies and tracks the required continuing education of all operators of public drinking water systems, wastewater systems and concentrated animal feeding operation waste management systems. The division works to ensure clean air, land and water by cleaning up pollution from the past, addressing pollution problems of today and identifying potential pollution issues of the future. The division administers six technical programs: air pollution control, environmental services, hazardous waste management, soil and water conservation, solid waste management and water protection.



JULIE ALLEN
Director, Division of
Administrative Support



ED GALBRAITH
Director, Division of
Environmental Quality



STEVE FEELER
Deputy Director, Division of
Environmental Quality



AARON SCHMIDT
Deputy Director, Division of
Environmental Quality

Air Pollution Control Program

The Air Pollution Control Program works to maintain the purity of Missouri's air to protect the health, general welfare and property of citizens. The program researches, develops and implements control strategies that help Missouri improve air quality and implement the Missouri Air Conservation Law and the federal Clean Air Act.

The program works with industries wanting to operate in Missouri by evaluating their emissions and the impact on the state's air quality and by requiring limitations on emissions where necessary. The program issues construction and operating permits, evaluates locations for air monitoring equipment and analyzes data collected from these monitors. The program also inspects sources of air pollution and responds to concerns regarding air quality. The program's compliance assistance and enforcement activities address violations of regulations relating to air pollution control.

The program develops multiple plans to meet federal standards for six pollutants: lead, ozone, particulate matter, carbon monoxide, nitrogen dioxide and sulfur dioxide. These plans constitute one overall state implementation plan, or SIP.

Under the federally required SIP for the St. Louis ozone nonattainment area, the program implements various air quality strategies, including the Gateway Vehicle Inspection Program. The program operates GVIP in partnership with the Missouri State Highway Patrol. GVIP is a key component of the ongoing effort to improve air quality in the St. Louis region.

The program works with stakeholders, the general public and regulated facilities to ensure compliance with state and federal air quality regulations. The program implements rules as established by the Air Conservation Commission, which holds public meetings at least nine times a year.

Air Conservation Commission

The Missouri Air Conservation Commission's primary duty is to carry out the state's Air Conservation Law. The commission's activities are directed toward achieving and maintaining the National Ambient (outdoor) Air Quality Standards throughout Missouri. When air quality in an area meets all standards, the area is considered to be in attainment. If air monitors detect too much of a pollutant, or if computer modeling shows that an area causes or contributes to a violation of a federal standard, EPA may designate the area as nonattainment for that pollutant, which leads to increased regulatory oversight and limitations on that area.

The commission adopts, amends and rescinds rules related to air quality. In coordination with industry, citizens and delegated local governments, the commission develops strategies to ensure statewide compliance with federal air quality standards and to reduce concentrations of pollutants to safe levels in nonattainment areas. The commission makes decisions on appeals from enforcement orders and permit conditions. When necessary, the commission also begins legal actions to ensure compliance with Missouri Air Conservation Law and rules.

Zimmermann, David, (D), chair, labor representative;

Jones, Jack, (D), vice chair, public member;

Pendergrass, Gary J., (R), public member;

Garnett, Mark S., (D), industry representative;

Vacancies (3);

Moore, Kyra, staff director, Air Conservation Commission; director, Air Pollution Control Program.

Environmental Services Program

The Environmental Services Program provides analytical information and scientific data that supports the department. The program also pro-



DAVID ZIMMERMANN
Chair
Air Conservation Commission



GARY J. PENDERGRASS
Public Member
Air Conservation Commission



MARK S. GARNETT
Industry Representative
Air Conservation Commission



KYRA MOORE
Staff Director
Air Conservation Commission

vides direct assistance to local communities and emergency responders throughout Missouri.

The Environmental Emergency Response Section provides 24/7 support and response capability for hazardous substance releases, radiological incidents, homeland security events and natural disasters. The section also supports law enforcement in managing hazardous wastes associated with drug labs. In FY 2016, nearly 1,400 incidents were reported via the statewide emergency response line (573) 634-2436.

The program houses the state's environmental laboratory. The laboratory is accredited by the U.S. Environmental Protection Agency to perform chemical analyses of public drinking water samples. This service is provided to all public drinking water systems statewide. The laboratory also analyzes air, soil and other water samples. In FY 2016, chemists conducted more than 71,000 tests on approximately 24,000 samples.

The program operates about 195 air-monitoring instruments at 47 locations statewide. These instruments monitor air pollutants known to affect people's health. This data may determine whether an area meets federal standards for ozone, carbon monoxide and other pollutants.

The data also helps department staff identify air pollution trends, investigate citizen complaints, determine sources of air pollution and keep Missourians posted on current air quality.

The water quality monitoring section performs monitoring to assess the health of lakes, rivers and streams. This section collects water and sediment samples throughout the state of Missouri and performs biological monitoring, stream surveys, monitoring of fish tissues, and bacterial analyses of surface waters as well as other sampling events and special studies.

Hazardous Waste Program

The department's Hazardous Waste Program protects public health and the environment by protecting Missouri's water, soil and air from hazardous wastes and hazardous substances. In addition to enforcing state and federal laws to ensure proper management of hazardous wastes being generated today, the program also oversees the cleanup of problem sites resulting from poor waste management in the past.

The Hazardous Waste Program reviews permit applications and provides oversight on hazardous waste treatment, storage and disposal facilities as well as shipments of radioactive waste transported through Missouri.

The department's Hazardous Waste Program facilitates long-term stewardship of sites where management of contaminated environmental media is necessary to protect human health and the environment. The program maintains an easy-to-use online source for site-specific information about long-term stewardship sites so developers, planners and others can learn about use restrictions tied to the land and ensure property is being used safely.

The program's compliance and enforcement staff assist the department's regional offices with inspections of hazardous waste generators and treatment, storage and disposal facilities.

The program oversees cleanup activities at federal facilities in Missouri, including those owned or operated by the U.S. Department of Energy, U.S. Department of Defense, other federal agencies and, in some cases, companies that have a contractual tie with one of the federal agencies.

The program's Superfund Section investigates and oversees cleanups of contaminated property where a release of a hazardous substance has occurred, including sites on the federal National Priorities List and those on the Missouri Registry of Confirmed Abandoned or Uncontrolled Hazardous Waste Disposal Sites. This section also manages the Natural Resources Damages Program, which evaluates injuries to natural resources, ne-

gotiates legal settlements and then uses recovered funds to conduct restoration of injured resources.

The program's voluntary cleanup initiative puts properties contaminated by hazardous waste back into productive use by allowing landowners to pay voluntarily for state oversight of cleanups. Landowners receive certification, reducing their environmental liability and increasing economic development in distressed areas.

The program's tanks section provides environmental oversight of leaking underground storage tanks and technical guidance for their closure.

The Hazardous Waste Program carries out the policies of the Missouri Hazardous Waste Management Commission.

Hazardous Waste Management Commission

The Hazardous Waste Management Commission encourages efforts to recycle, incinerate, properly dispose of or otherwise treat hazardous waste. The commission is responsible for categorizing hazardous waste by disposal method and determines fees to be paid by owners or operators of hazardous waste facilities that must obtain a permit. The commission establishes regulations for the generation, transportation, treatment, storage, cleanup and disposal of hazardous waste and hazardous substances, as well as for the operation and cleanup of petroleum underground storage tanks. The commission also hears appeals and rules on requests for variances.

All members represent the general interest of the public and have an interest in and knowledge of waste management and the effects of improper waste management on the health of the public and the environment.

Aull, Elizabeth B., (R), chair, waste management industry representative;

Foresman, Michael R., (R), waste generating industry representative;

Frakes, James T. (Jamie), (R), public member;

Jordan, Mark, (R), retail petroleum industry representative;

Vacancies (2);

Jurgensmeyer, John, staff director, Hazardous Waste Management Commission; director Hazardous Waste Program.

Regional Offices

The regional offices assist with local environmental matters. Regional offices in St. Louis, Kansas City, Springfield, Poplar Bluff and Macon provide the department closer contact with the public through field inspections of regulated facilities, complaint investigation, front-line trou-

bleshooting and technical assistance, as well as local environmental emergency response.

Soil and Water Conservation Program

The Soil and Water Conservation Program administers the policies and general programs developed by the Soil and Water Districts Commission for saving soil and protecting water quality on agricultural lands. The primary responsibility of the program is to assist 114 local soil and water conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives, technical assistance and education to agricultural landowners and operators, working with state and federal conservation partners.

Other program activities include administering statewide cost-share assistance, district grants and educational programs. The program provides direct assistance to the county soil and water conservation districts through grants and training that support district staff and other administrative expenses. The program also provides each district with computers, software and a website at mosoilandwater.land.

Missouri citizens have shown strong support for soil and water conservation and state parks by passing a one-tenth-of-one percent Parks, Soils and Water Sales Tax. The tax was first approved by voters in 1984, and has since been reapproved by two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80 percent, passing in every county. Half of the sales tax is deposited in the Soil and Water Sales Tax Fund for saving soil and protecting the water resources of the state of Missouri.

Soil and Water Districts Commission

Vandiver, Gary, (D), chair; resident north of Missouri River;

Gaw, H. Ralph, (D), vice chair; resident south of Missouri River;

Cope, Glen, (R), member; resident south of Missouri River;

Lance, Jeff, (R), member; resident north of Missouri River;

Martin, Tim, (I), member resident south of Missouri River;

Chinn, Chris, *ex officio* member, director, Department of Agriculture;

Comer, Carol S., *ex officio* member, director, Department of Natural Resources;

Linit, Marc, *ex officio* member, interim vice chancellor and dean, University of Missouri, College of Agriculture, Food and Natural Resources;

Parker Pauley, Sara, *ex officio* member, director, Department of Conservation;

Vacancy, resident north of Missouri River;



ELIZABETH B. AULL
Chair, Waste Management
Industry Representative,
Hazardous Waste Management
Commission



JAMES T. (Jamie) FRAKES
Public Member
Hazardous Waste Management
Commission



JOHN JURGENSMEYER
Staff Director
Hazardous Waste Management
Commission

Meredith, Colleen, staff director, Soil and Water Districts Commission and director, Soil and Water Conservation Program.

Solid Waste Management Program

The department's Solid Waste Management Program works to help Missourians and Missouri businesses properly manage their solid waste to protect public health and the environment. Per capita, each Missourian generates 1.29 tons of waste each year.

The Solid Waste Management Program issues permits and permit modifications for solid waste disposal and processing facilities. Staff review proposed permits for facility design, construction, operations and proper monitoring controls. Program staff inspect permitted facilities quarterly and oversee the operations of these facilities. In addition, staff investigate reports of illegal dumping across Missouri and teach state regulations to landfill operators. Enforcement activities are conducted when necessary to ensure proper solid waste management.



GARY VANDIVER
Chair, Soil and Water
Conservation Program



H. RALPH GAW
Vice Chair, Soil and Water
Conservation Commission



GLEN COPE
Member, Soil and Water
Conservation Commission



JEFF LANCE
Member, Soil and Water
Conservation Commission



TIM MARTIN
Member, Soil and Water
Conservation Commission



CHRIS CHINN
Ex Officio Member, Soil and
Water Conservation Program



CAROL S. COMER
Ex Officio Member, Soil and
Water Conservation Commission



MARC LINIT
Ex Officio Member, Soil and
Water Conservation Commission

The program oversees the cleanup of illegal tire dumpsites and the Tire Dump Roundup Program, which provides funding to nonprofit groups to clean up dumpsites with less than 500 scrap tires. The cleanups are funded by a 50-cent fee assessed on each new tire purchased in Missouri. Other focuses of the program include planning, financial and technical assistance and educational activities that inform the public of the relationship between individual consumption and solid waste management.

The Solid Waste Management Program works with stakeholders, the general public and regulated facilities to comply with state and federal solid waste regulations.



SARA PARKER PAULEY
Ex Officio Member, Soil and
Water Conservation Commission



COLLEEN MEREDITH
Staff Director, Soil and Water
Conservation Commission

Solid Waste Advisory Board

The Solid Waste Advisory Board advises the department about the effectiveness of its technical assistance and challenges experienced by the solid waste management districts in developing and implementing solid waste management plans. The board advises the department and develops improved methods of solid waste minimization, recycling and resource recovery.

The membership of this board consists of the chair of the executive board of each of Missouri's

20 recognized solid waste management districts; two public members; two representatives from the solid waste industry; and one representative from the recycling or composting industry appointed by the director of the Missouri Department of Natural Resources.

Roach, Debbie, chair, Region A;
Heil, Nelson, chair, Region B;
Thompson, Mark, chair, Region C;
Caldwell, Bob, chair, Region D;

Bussen, Chris, chair, Region E;
Marcum, Jim, chair, Region F;
Wyatt, Alan, chair, Region G;
Henry, Lauren, chair, Region H;
Little, Lon, chair, Region I;
True, Brad, chair, Region J;
Wilson, Brady, chair, Region K;
Kelly, Pat, chair, Region L;
Hardin, Joe, chair, Region M;
Starrett, Scott, chair, Region N;
Smith, Tim, chair, Region O;
Collins, Gary L., chair, Region P;
Dement, Darrell, chair, Region Q;
Martin, Toma, chair, Region R;
Herbst, Jeanne, chair, Region S;
Wright, Tom, chair, Region T;
Beal, David, EPC Inc., recycling/composting industry representative;
Curry, Tim, Advanced Disposal, solid waste industry representative;
Powers, Casey, Republic Services Inc., solid waste industry representative; and
Lucks, Barbara, public member;
Wisecarver, Carolyn, public member.

Water Protection Program

The department's Water Protection Program administers clean water and drinking water responsibilities for Missouri. The program is delegated by the U.S. Environmental Protection Agency to conduct duties for the federal Clean Water Act and Safe Drinking Water Act, and also carries out state responsibilities, such as operator certification and construction permitting. The Water Protection Program works with stakeholders, the general public and regulated facilities to comply with state and federal water regulations.

For clean water, the program regulates pollutants entering the state's waters by issuing permits for the construction and operation of wastewater and stormwater discharges. Permits set wastewater treatment levels necessary to protect water quality. These treatment levels are included in permits issued to municipal, industrial and other dischargers. The program evaluates discharge-monitoring and other data to determine whether facilities comply with applicable laws and whether permits are sufficient to protect water quality. The program, with the Division of Environmental Quality's regional offices, is responsible for the inspection and monitoring of water contaminant sources and investigates complaints from the public. If a source violates the Missouri Clean Water Law, the program works with the facility to correct the problem and may assess penalties if necessary.

Water quality standards protect beneficial uses of water such as swimming, maintaining fish and other aquatic life and providing drinking water for people, livestock and wildlife. The

program, with the Clean Water Commission, develops water quality standards that provide clear expectations for Missouri water quality and conducts monitoring to determine if the standards are met. Waters that do not meet these standards are placed on the impaired waters (303(d)) list, which provides a focus for special attention to restore water quality in the lakes, streams and rivers. Once a waterway is added to the 303(d) list, the department develops and implements a study to correct the water impairments. Generally, this study takes the form of a total maximum daily load document. It describes the maximum amount of a pollutant that may enter a water body without violating water quality standards.

For drinking water, the program reviews plans and issues permits for the construction and operation of public drinking water systems and requires these systems to monitor for contaminants and take corrective action if any health-based standards are exceeded. The program performs monitoring of drinking water and conducts periodic inspections and provides compliance assistance on water supply problems to cities, water districts, subdivisions, mobile home parks and other facilities.

Financial assistance is provided through the programs Financial Assistance Center. The center provides grants and low-interest loans to local governments to assist in the construction of wastewater, drinking water and stormwater facilities.

Clean Water Commission

The Clean Water Commission brings together and coordinates all aspects of water quality in an effort to ensure the state's progress toward protecting, preserving and improving water quality in Missouri. The commission implements the federal Clean Water Law through rules and policies, and hears appeals based on those permit decisions. When necessary, the commission will take enforcement action against those who violate the Missouri Clean Water Law and related regulations. The commission also establishes funding priorities and oversees financial assistance to protect and preserve water quality.

All commission members represent the general interest of the public and shall have an interest in and knowledge of conservation and the effects and control of water contaminants.

Hurst, John B., (I), public member;
McCarty, Ashley, (D), agriculture, industry or mining representative;
Reece, John, (D), wastewater treatment representative;
Warren, Wallis, (D), public member;



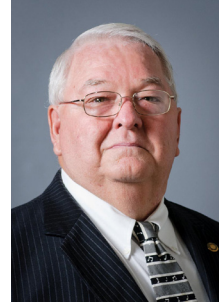
ASHLEY MCCARTY
Agriculture, Industry or Mining
Representative
Clean Water Commission



JOHN REECE
Wastewater Treatment
Representative
Clean Water Commission



WALLIS WARREN
Public Member
Clean Water Commission



DENNIS WOOD
Public Member
Clean Water Commission

Wood, Dennis, (R), public member;
Vacancy, agriculture, industry or mining representative;
Vacancy, public member;
Wieberg, Chris, staff director, Clean Water Commission and director, Water Protection Program.

Safe Drinking Water Commission

The purpose of the Safe Drinking Water Commission is to ensure all 2,800 public water systems in Missouri provide safe drinking water. The commission adopts rules to carry out the requirements of the Missouri Safe Drinking Water Law and Federal Safe Drinking Water Act. The commission establishes criteria and procedures for administering the Drinking Water State Revolving Fund, which makes federal and state loan funds available to communities to upgrade and improve their drinking water systems.

All members of the commission represent the general interest of the public or public water systems.

Grove, Elizabeth K., chair, represents water systems of 75 to 2,500;

Hazelwood, Susan, vice chair, public representative;

Bockenkamp, D. Scott, public representative;

Armstrong, Susan McCray, public representative;

Ledgerwood, Charli Jo, represents a water system of 2,500 to 100,000;

Manning, Bruce, public representative;

Owens, Rodger D., represents water systems 75 or less;

Skouby, Curtis, represents water systems 100,000 or more;

Vacancy, public representative;

Lamb, David, staff director, Safe Drinking Water Commission and chief Public Drinking Water Branch.



CHRIS WIEBERG
Staff Director
Clean Water Commission

Missouri Geological Survey

Telephone: (573) 368-2100 / FAX: (573) 368-2111
dnr.mo.gov/geology

The Missouri Geological Survey provides technical assistance, education and guidance in the use and protection of Missouri's natural resources, interprets the state's geological setting, helps determine the availability of its energy and mineral resources, evaluates and interprets geological hazards and regulates well drillers. The division investigates and reports on the state's geological resources and defines hazardous areas, such as those subject to earthquake or catastrophic collapse. Staff members work to ensure clean air, land and water by working with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri. The department, through the division's Water Resources Center, has statutory authority for water quantity issues such as statewide water resources and availability, water resources monitoring, drought assessment, flood and hydrology studies, wetland studies and dam and reservoir safety. The division



ELIZABETH K. GROVE
Chair
Safe Drinking Water Commission



SUSAN HAZELWOOD
Vice Chair, Public Representative
Safe Drinking Water Commission



D. SCOTT BOCKENKAMP
Public Representative
Safe Drinking Water Commission



CHARLI JO LEDGERWOOD
Public Representative
Safe Drinking Water Commission



BRUCE MANNING
Public Representative
Safe Drinking Water Commission



RODGER D. OWENS
Public Representative
Safe Drinking Water Commission



CURTIS SKOUBY
Public Representative
Safe Drinking Water Commission



DAVID LAMB
Staff Director
Safe Drinking Water Commission

addresses the development, conservation and utilization of the state's water resources.

The division maintains GeoSTRAT, a web application that enables users to easily visualize and explore geospatial data using an interactive map. Data such as geology, water wells, sinkholes, historic mine locations, caves, springs, water traces, well logs, aquifers, groundwater information can be viewed to aid in site assessments.

The division cooperates with the U.S. Geological Survey on numerous projects, including the National Cooperative Geologic Mapping Program. The division also performs work under contract for other state agencies through grants and agreements.

The Missouri Geological Survey administers three technical programs: geological survey, land reclamation and water resources.

Division Director and State Geologist

The division director serves as the state geologist and is responsible for ensuring statutory obligations are met. The state geologist is the administrator of the State Oil and Gas Council; serves on the Well Installation Board, Missouri Mining Commission, Dam and Reservoir Safety Council

and Industrial Minerals Advisory Council; serves as ex officio member on the Board of Geologist Registration; and is a Missouri representative to the Central United States Earthquake Consortium and the Association of American State Geologists.

Geological Survey Program

The Geological Survey Program uses geologic information and knowledge to assist Missouri citizens in the management of natural resources for a higher standard of living and healthy natural environment. The program gathers and publishes data that describes and interprets Missouri's vast geological resources, which includes geologic maps, reports of investigations and other print and online publications that can be important in making land-use decisions. This information is necessary for locating mineral deposits, managing groundwater resources, siting waste disposal facilities and evaluating geologic hazards. The program receives thousands of requests for geological assistance each year.

Staff also conduct geologic field investigations that provide technical assistance to the public and government agencies. These services include determining the environmental hazards posed by

waste disposal sites and spills of hazardous materials. Geological principles are applied to minimize the impact of chemical releases or spills.

The Geological Survey Program works to protect groundwater from contamination through regulation of the construction of wells, plugging of abandoned wells and licenses well drillers and pump installers conducting business in Missouri. In addition to assistance provided in siting waste disposal facilities, the program also implements the Oil and Gas Act and the Underground Injection Control Program of the Safe Drinking Water Act.

Industrial Minerals Advisory Council

The Industrial Minerals Advisory Council is composed of eight representatives of the industrial minerals industry who are appointed by the director of the department. The representatives include three from limestone producers and one each from industries involved in mining clay, sandstone, sand and gravel, barite and granite. Other members include the director (or designee) of the Department of Transportation and the director (or designee) of the Department of Natural Resources, who acts as chairperson of the council.

The primary duty of the council is to advise the department on the collection, processing, management and distribution of geologic and hydrologic information to assist the industrial mineral industry. Expenditures from the geologic resources fund, which was created to complete these activities, are reviewed by the council, and the council advises the department on appropriate fees to support the fund.

Gillman, Joe, chair, department designee, director and state geologist, Missouri Geological Survey;

Ahlvers, David, state construction and materials engineer, Department of Transportation;

Carlson, Mikel, limestone, Gredell Engineering Resources Inc.;

Keller, David, clay, Harbison Walker Refractories;

Tucker, Diane, limestone, APAC;

Upp, Chris, limestone, Conco Quarries Inc.;

Winter, Ryan, sand and gravel, Winter Brothers Materials;

Vacancy, barite;

Vacancy, granite.

State Oil and Gas Council

The State Oil and Gas Council promotes the economic development and production of Missouri's oil and gas resources, works to ensure that wastes generated by oil and gas wells are managed properly and protects groundwater aquifers that may be affected by oil and gas well drilling.



JOE GILLMAN
State Geologist, Director
Missouri Geological Survey



JERRY PREWETT
Deputy Director
Missouri Geological Survey

Wieberg, Chris, staff director, Clean Water Commission; director, Water Protection Program;

Dunn-Norman, Shari Ph.D., vice chair and professor, Petroleum Engineering, Missouri University of Science & Technology, Rolla;

Kramer, Brad, Industry member, Kansas Resource Exploration and Development LLC;

Gillman, Joe, statutory member, director and state geologist, Missouri Geological Survey;

Hall, Daniel, chair, Missouri Public Service Commission;

Luebbert, William J., public member;

Lanahan, Michael, Department of Economic Development;

Vacancy, public member.

Well Installation Board

The Well Installation Board adopts and amends rules governing well construction and the well drilling industry to protect Missouri's groundwater resources. The board also oversees the examination and licensing of all well drillers and pump installers and takes actions against those who violate the Water Well Driller's Act and Well Construction Rules. The board sets fees by establishing rules that do not substantially exceed the cost and expense of administering the law. The board acts as an appeal board by sustaining, reversing or modifying enforcement orders issued by Missouri Geological Survey after an appeal has been made by an affected person.

All members of the board are conversant in well drilling, completion and plugging methods and techniques.

Flynn, Danny, chair, well installation contractor representative;

Schoen, Fred, vice chair, heat pump installation contractor representative;

Broz, Robert, public member;

Morgan, M. Sharlene, public member;

Vacancy, public water user representative;

Vacancy, monitoring well installation permit representative;

Vacancy, private well user representative;

Vacancy, well installation contractor representative;

Gillman, Joe, statutory member, director and state geologist, Missouri Geological Survey.

Land Reclamation Program

The Land Reclamation Program works with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri.

The program carries out Missouri's Abandoned Mine Land program to reclaim abandoned coal mine sites within Missouri that have safety hazards or environmental problems. The program also regulates mining and reclamation activities and issues permits. Reclamation bonds ensure sites are properly graded, replanted and maintained after mining ceases. After the mining company completes all required reclamation, the commission releases these financial assurances and relieves the responsible company of any further reclamation liabilities.

The program works with stakeholders, the general public and regulated facilities to comply with state and federal mining and land reclamation regulations.

Missouri Mining Commission

The Missouri Mining Commission governs Missouri's mining requirements as set forth in three state statutes. These statutes protect public health, safety and the environment from adverse effects of mining and ensure beneficial restoration of mined lands.

The Missouri Mining Commission is responsible for issuing mining permits and oversees Missouri's Abandoned Mine Land program. The commission establishes rules and regulations for mining activities and oversees investigations and inspections necessary to ensure compliance. The commission conducts hearings and when necessary may revoke a permit, order a forfeiture of bonds or cease operations at a facility for failure to comply.

The eight-member commission includes four statutory and four public members. The statutory members include the state geologist, staff director of the Land Reclamation Program, director of the Missouri Department of Conservation and staff director of the Clean Water Commission. The four public members must have an interest in and knowledge of conservation and land reclamation, and one must have training and experience in surface mining. Only one member of the commission may have a direct link with the mining

industry. With Senate approval, the governor appoints four public members. All members serve a four-year term and continue until their successors are appointed.

Haddock, Dr. Gregory, Ph.D., (R), chair, public member;

Larsen, Mike, (D), vice chair, public member;

Gertsch, Leslie, (I), public member;

Gillman, Joe, statutory member, director and state geologist, Missouri Geological Survey;

Wieberg, Chris, statutory member, staff director of Clean Water Commission;

Vacancy, public member;

Jeffries, Aaron, *ex officio* member, designee, Department of Conservation;

Lehman, Larry, staff director of the Land Reclamation Program, statutory member, Missouri Mining Commission.

Water Resources Center

The Water Resources Center addresses the development, conservation and utilization of the state's water resources. To assist communities, public entities and state and federal agencies, the center provides technical assistance through drought assessment, planning and water resource monitoring. Areas of expertise within the center include interstate waters, groundwater, surface water, wetland studies and water resource planning.

Interstate waters staff coordinates issues relating to major river basins that affect Missouri and provides technical support for negotiations and litigation actions to protect the state's rights to these waters. The groundwater section operates and maintains a groundwater-level observation well network for monitoring Missouri's aquifers. Collection and analysis of groundwater data provides knowledge of available water quantity, aquifer response to water use, groundwater recharge and aquifer characteristics. The surface water section provides technical support by performing water supply analyses, in-stream flow assessments and flood inundation studies. This section also administers the collection and analysis of statewide water use data in accordance with the Major Water User Law. The center also provides technical support to the Missouri Drought Assessment Committee and leadership and coordination of regional water resources planning initiatives and wetland activities.

Dam and Reservoir Safety Program

The Dam and Reservoir Safety staff and the Dam and Reservoir Safety Council are responsible for ensuring all new and existing non-agricultural, non-federal dams 35 feet or more in height meet minimum safety standards as established by the Dam and Reservoir Safety Law.



DR. GREGORY HADDOCK P.h.D.
Chair
Mining Commission



MIKE LARSEN
Vice Chair
Mining Commission



LESLIE GERTSCH
Public Member
Mining Commission



JOE GILLMAN
Statutory Member
Mining Commission



CHRIS WIEBERG
Statutory Member
Mining Commission



AARON JEFFERIES
Ex Officio Member
Mining Commission



LARRY LEHMAN
Staff Director / Statutory Member
Mining Commission

Dam and Reservoir Safety Council

Boehler, Pat, (D), public member;

Buxton, Dan, PE, (D), professional engineer representing public;

Cawfield, Jeffrey D., PE, (D), engineering geologist;

Dickerson, Kim, (R), industry;

Drury, Kyle, PE, (R), industry representing earth-moving;

Vacancy, owner of dam or reservoir;

Vacancy, professional engineer;

Stack, Ryan, PE, department designee, chief engineer, Missouri Geological Survey.

Missouri State Parks

Telephone: (573) 751-2479 / FAX: 573-751-8656

Toll free: (800) 334-6946

www.Mostateparks.com

Missouri State Parks, a division of the Missouri Department of Natural Resources, works to protect and interpret the state's most outstanding natural and cultural resources while providing recreational opportunities compatible with those resources. The Missouri State Park system was established in 1917 and includes 91 state parks and historic sites totaling more than 150,000 acres.

The primary source of funding for the state park system is half of the dedicated constitutional tax of one-tenth-of-one-percent parks, soils and water sales tax. All additional funding comes from revenues generated in the state park system and some federal funds. The parks, soils and water tax was created through a constitutional amendment and earmarked specifically for the state park system and efforts to stop soil erosion. The tax was first approved by voters in 1984, and has since been reapproved by two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80 percent, passing in every county.

Every year, millions of people visit the state park system annually to hike, camp, fish, discover the past and explore nature. The state's most outstanding landscapes are preserved for everyone's enjoyment—deep forests, glades, prairies and blue streams and lakes. State historic sites commemorate events or structures of statewide historical importance and honor people of state and national importance. The system includes homes of famous Missourians, Civil War battlefields and reminders of yesterday, such as gristmills and covered bridges.

Missouri State Park Advisory Board

The governor-appointed board was created in 1986 to advise the department on matters relating to state parks and historic sites.

Grant Management

Missouri State Parks is responsible for administering federal grant programs that provide financial assistance to individuals, groups and public entities for a variety of outdoor recreation purposes.

The division administers funds from the Recreational Trails Program, which provides federal money for the development of trails. The Missouri Trails Advisory Board views and scores the grant applications and makes recommendations on grant awards.

The division also administers and monitors projects funded through the federal Land and Water Conservation Fund program, which provides federal funds for local outdoor recreation projects.

State Historic Preservation Office

Missouri was one of the first in the nation to establish the State Historic Preservation Office in 1968 following the Historic Preservation Act of 1966. The office helps facilitate the process of identifying properties significant to the citizens, state and nation, and planning for their preservation.

The department coordinates surveys statewide to identify historic, architectural and archaeological resources. Significant properties identified in the surveys may be nominated to the National Register of Historic Places. Missouri has more than 2,400 listings on the National Register, representing more than 47,000 historic buildings, sites, structures and objects. The Missouri Cultural Resource Inventory is being built from information gathered from the survey and nomination process.

As part of its federally mandated responsibilities, the department reviews all federally funded or licensed projects in Missouri to ensure compliance with related federal legislation. The department also administers federal Historic Preservation Fund matching grants from the U.S. Department of the Interior's National Park Service. These funds are used to help identify, evaluate and protect Missouri's cultural resources. Through Missouri's Certified Local Government program, the department trains municipalities in local preservation techniques and awards federal matching grants to help accomplish local preservation goals.

Since 1976, federal tax incentives and related legislation have promoted interest in rehabilitat-



BEN ELLIS
Director
Missouri State Parks



DAVID KELLY
Deputy Director
Missouri State Parks



MIKE SUTHERLAND
Deputy Director
Missouri State Parks

ing historic buildings. In 1998, that interest was augmented with the authorization of state tax credits, administered by the Missouri Department of Economic Development. The federal tax credits are available to private investors who rehabilitate historic buildings for uses that produce income, such as office buildings and apartments. The Department of Natural Resources reviews both federal and state tax credit applications for historic eligibility and conformity with preservation guidelines.

The State Historic Preservation Office also administers the Missouri Heritage Properties Program using funds from the Missouri's Historic Preservation Revolving Fund. The program provides assistance to help preserve endangered publicly owned historic buildings.

Missouri Advisory Council on Historic Preservation

This council reviews all Missouri nominations to the National Register of Historic Places and advises the state's historic preservation officer.

Crittenden, Brent, architect;
Garner, Martha (Kacky), public member;
Hibbeler, Cheryl, public member;
Kuypers, Thomas, public member;
McDaniel, Cindy, public member;
Shirley, Allen R., economic and community development;
Slater, Daniel A., public member;
Stiritz, Mary (Mimi), historian;
Wieggers, Robert, Ph.D., historic and prehistoric archaeologist;
Wyatt, Dwight E., architect;

Unmarked Human Burial Consultation Committee

This committee was established under provisions of Missouri's Unmarked Human Burial Act, which governs the disposition of unmarked human burial remains uncovered during ground-disturbing activities.

The seven-member committee, which includes an archaeologist, an anthropologist and representatives of minority and Native American groups, is appointed by the governor to make final decisions as to the respectful treatment and appropriate reburial of all recovered unmarked human remains.

State Parks and State Historic Sites

Central Region

Arrow Rock State Historic Site, Saline County, 15 miles east of Marshall on Missouri 41.
Boone's Lick State Historic Site, Howard County, MM from Missouri 87, 19 miles northwest of Boonville.
Bothwell Lodge State Historic Site, Pettis County, 5 miles north of Sedalia on U.S. 65.
Clark's Hill/Norton State Historic Site, Cole County near Osage City.
Finger Lakes State Park, Boone County, 10 miles north of Columbia on U.S. 63.
Jefferson Landing State Historic Site/Missouri State Museum, Jefferson City, between State Capitol and Governor's Mansion.
Jewell Cemetery State Historic Site, Boone County, near Columbia.
Katy Trail State Park, the 240-mile trail has been developed between Clinton and Machens.
Rock Bridge Memorial State Park, Boone County, 7 miles south of Columbia on Missouri 163.
Sappington Cemetery State Historic Site, Saline County, 4.5 miles southwest of Arrow Rock on County AA Spur.
Van Meter State Park, Saline County, 12 miles northwest of Marshall on Missouri 122.

Kansas City Region

Battle of Island Mound State Historic Site, near Butler in Bates County.
Battle of Lexington State Historic Site, Lafayette County, in Lexington on U.S. 24.
Thomas Hart Benton Home and Studio State Historic Site, Jackson County, 3616 Bellevue, Kansas City.
Big Lake State Park, Holt County, 11 miles southwest of Mound City on Missouri 118 and Missouri 159.
Confederate Memorial State Historic Site, Lafayette County, 1 mile north of Higginsville on Missouri 20 and Missouri 13.
Katy Trail State Park-Rock Island Spur, from Pleasant Hill to Windsor.
Knob Noster State Park, Johnson County, Knob Noster on U.S. 50.
Lewis and Clark State Park, Buchanan County, 20 miles southwest of St. Joseph on Missouri 45.
Wallace State Park, Clinton County, 6 miles south of Cameron on Missouri 121.
Watkins Woolen Mill State Park and Historic Site, Clay County, 6.5 miles north of Excelsior Springs on U.S. 69.
Weston Bend State Park, Platte County, 1 mile south of Weston on Missouri 45.

Lakes Region

Battle of Carthage State Historic Site, Jasper County, East Chestnut St., Carthage.
Bennett Spring State Park, Dallas County, 12 miles west of Lebanon on Missouri 64.
Big Sugar Creek State Park, McDonald County, 5 miles east of Pineville on County Road S.E. W24.
Bryant Creek State Park, Douglas County (not open).
Nathan Boone Homestead State Historic Site, Greene County, north of Ash Grove on Missouri V.
Ha Ha Tonka State Park, Camden County, 5 miles southwest of Camdenton.
Harry S Truman Birthplace State Historic Site, Barton County, in Lamar on U.S. 160.
Harry S Truman State Park, Benton County, west of Warsaw.
Lake of the Ozarks State Park, Camden County, near Osage Beach on Missouri 42.
Osage Village State Historic Site, Vernon County, near Schell City, 9 miles north of U.S. 54 off Vernon County C.
Ozark Mountain State Park, Taney County (not open).
Pomme de Terre State Park, Hickory County, 4 miles north of Pittsburg on Missouri 64.
Prairie State Park, Barton County, 25 miles north of Joplin on Barton County P and K, off Missouri 43.

Roaring River State Park, Barry County, 7 miles south of Cassville on Missouri 112.

Stockton State Park, Cedar County, at Stockton on Missouri 215.

Table Rock State Park, Stone County, 5 miles west of Branson on Missouri 165.

Northeast Region

Battle of Athens State Historic Site, Clark County, near Revere.

Crowder State Park, Grundy County, 2 miles west of Trenton on Missouri 128.

Cuivre River State Park, Lincoln County, 5 miles east of Troy on Missouri 47.

Gen. John J. Pershing Boyhood Home State Historic Site, Linn County, in Laclede on Missouri 139.

Graham Cave State Park, Montgomery County, 2 miles west of Danville on County TT.

Iliniwak Village State Historic Site, Clark County, southeast of St. Francoisville.

Locust Creek Covered Bridge State Historic Site, Linn County, 3 miles west of Laclede on U.S. 36.

Long Branch State Park, Macon County, 5 miles west of Macon on U.S. 36.

Mark Twain Birthplace State Historic Site, Monroe County, near Paris on Missouri 107.

Mark Twain State Park, Monroe County, at Florida on Missouri 107.

Pershing State Park, Linn County, 2 miles southwest of Laclede off U.S. 36.

Thousand Hills State Park, Adair County, 4 miles west of Kirksville on Missouri 157.

Union Covered Bridge State Historic Site, Monroe County, 8 miles southwest of Paris on County C.

Wakonda State Park, Lewis County, 3 miles south of LaGrange on U.S. 61.

Southeast Region

Battle of Pilot Knob State Historic Site, Iron County, in Pilot Knob on Missouri 21.

Big Oak Tree State Park, Mississippi County, 10 miles south of East Prairie on County A to Missouri 102.

Bollinger Mill State Historic Site and Burfordville Covered Bridge State Historic Site, Cape Girardeau County, in Burfordville on Missouri 34.

Current River State Park, north of Eminence in Shannon County.

Dillard Mill State Historic Site, Crawford County, 12 miles southeast of Steelville near Missouri 49 at Dillard.

Echo Bluff State Park, Shannon County, 25 miles south of Salem off Hwy. 19.

Elephant Rocks State Park, Iron County, northeast edge of Graniteville on Missouri 21.

Eleven Point State Park, Oregon County (not open).

Grand Gulf State Park, Oregon County, 6 miles west of Thayer.

Hunter-Dawson State Historic Site, New Madrid County, in New Madrid on U.S. 61.

Jay Nixon State Park, Iron County (not open)

Johnson's Shut-Ins State Park, Reynolds County, 8 miles north of Lesterville on County N.

Lake Wappapello State Park, Wayne County, 12 miles north of Poplar Bluff on U.S. 67 and nine miles east on Missouri 172.

Montauk State Park, Dent County, 21 miles southwest of Salem on Missouri 119.

Morris State Park, Dunklin County, southwest of Malden.

Onondaga Cave State Park, Crawford County, 3 miles south of Leasburg on County H.

Sam A. Baker State Park, Wayne County, 3 miles north of Patterson on Missouri 143.

Taum Sauk Mountain State Park, Iron County, 9 miles southwest of Ironton.

Towosahgy State Historic Site, Mississippi County, east of East Prairie on County FF.

Trail of Tears State Park, Cape Girardeau County, 10 miles north of Cape Girardeau on Missouri 177.

St. Louis Region

Castlewood State Park, St. Louis County, near Ballwin.

Deutschheim State Historic Site, Gasconade County, 109 W. Second St., Hermann.

Dr. Edmund A. Babler Memorial State Park, St. Louis County, 20 miles west of St. Louis on Missouri 109 off St. Louis County CC.

Don Robinson State Park, Jefferson County, southeast of Pacific.

Edward "Ted" and Pat Jones-Confluence Point State Park, St. Charles County, in West Alton.

Felix Valle State Historic Site, Ste. Genevieve County, Merchant at Second St., Ste. Genevieve.

First Missouri State Capitol State Historic Site, St. Charles County, in St. Charles on Main St.

Gov. Daniel Dunklin's Grave State Historic Site, Jefferson County, in Herculaneum on U.S. 61.

Hawn State Park, Ste. Genevieve County, 13 miles east of Farmington on Missouri 32.

Mastodon State Historic Site, Jefferson County, near Imperial, off I-55.

Meramec State Park, Franklin County, 4 miles east of Sullivan on Missouri 185.

Missouri Mines State Historic Site, St. Francois County, in Park Hills on Hwy. 32.

Robertsville State Park, Franklin County, 8 miles east of I-44 on Rt. O.

Route 66 State Park, St. Louis County, 2 miles east of Eureka off I-44.

St. Francois State Park, St. Francois County, 4 miles north of Bonne Terre on U.S. 67.

St. Joe State Park, St. Francois County, in Park Hills.

Sandy Creek Covered Bridge State Historic Site, Jefferson County, 5 miles north of Hillsboro, off Missouri 21.

Scott Joplin House State Historic Site, St. Louis County, 2658-A Delmar, St. Louis.

Washington State Park, Washington County, 14 miles northwest of Potosi on Missouri 21.



Department of Public Safety

Lewis and Clark State Office Bldg.
PO Box 749, Jefferson City 65102
Telephone: (573) 751-4905 / FAX: (573) 751-5399
www.dps.mo.gov
Email: dpsinfo@dps.mo.gov

Mission

Established in 1974, the Department of Public Safety (DPS) coordinates statewide law enforcement, criminal justice and public safety efforts to ensure a safe environment for Missourians. The department's mission is to "provide a safe and secure environment for all individuals through efficient and effective law enforcement, national defense, disaster preparedness, service to veterans and education." The department is organized into nine divisions: Office of the Director, Missouri Capitol Police, Division of Fire Safety, Division of Alcohol and Tobacco Control, Missouri State Highway Patrol, Missouri National Guard (Office of the Adjutant General), State Emergency Management Agency, Missouri Veterans Commission and Missouri Gaming Commission.

Office of the Director

The director of public safety is appointed to this cabinet-level position by the governor, with the advice and consent of the Senate. The director is responsible for developing public safety programs, peace officer training and licensing and providing legislative guidance on criminal justice issues. Additionally, the director is responsible for overseeing distribution of state and federal resources and funds in contracts for narcotics control, internet sex crime elimination, victims' assistance, crime prevention, interoperable communications, juvenile justice, substance abuse treatment and student loan repayment for prosecutors and public defenders. As the department's central management unit, the director's office coordinates departmental budget, personnel, legislative matters and related financial and administrative activities. The director's office is also responsible for the administration of specific programs conferred upon it by the legislature or governor. These programs include:

The **Juvenile Justice Unit (JJU)** administers funding from the U.S. Department of Justice's Office of Juvenile Justice and Delinquency Prevention (OJJDP). The OJJDP **Title II Federal Formula**



CHARLES A. (DREW) JUDEN
Deputy Director



GREGGORY J. FAVRE
Deputy Director



MIKE DIERKES
Director
Homeland Security



JUDY MURRAY
Executive Assistant

Grant Program is authorized under the Juvenile Justice and Delinquency Prevention Act (JJDP) of 1974, as amended at, 42 U.S.C. 5631-5633.

The JJDP supports state and local efforts to plan, establish, operate, coordinate, and evaluate policies and projects, directly or through grants and contracts with public and private agencies, for the development of more effective education, training, research, prevention, diversion, treatment, and rehabilitation programs and reform efforts in delinquency prevention and juvenile justice system improvement.

The JJU monitors compliance with the JJDP and provides staff support for the state Juvenile Justice Advisory Group (JJAG). The JJAG serves to advise the Governor, the Director and staff of the Department of Public Safety, and the General Assembly of the state of Missouri on those matters relating to improvement of the juvenile justice system and its services to youth; and to advocate for continued full implementation of the JJDP.

Missouri Juvenile Justice Advisory Group (JJAG)

Morris, Edwin F., chair, Clark;
Allen, Carolyn, Columbia;
Esserman, Joan M., Webster Groves;



NATHAN WEINERT
Deputy Counsel



IAN DUNLAP
Legislative Director



MIKE O'CONNELL
Communications Director



BRUCE CLEMONDS
Administrative Services Director

Heard Days, Rita, St. Louis;
Heberle, Bill, Jefferson City;
Ifland, Jordan Ashley*, Columbia;
Kissock, Suzanne, St. Joseph;
Lee, Donald, Independence;
Lowenstein, Hon. Hal, Kansas City;
Maddox, Larry, Springfield;
Nelson, David, Jefferson City;
Parrish, Hon. John, Lee's Summit;
Robinson, Dr. Pili, Florissant;
Wood, Keith, Maryville.

*Youth Member.

The **Criminal Justice/Law Enforcement (CJ/LE) Unit** administers the following federal grant programs from the U.S. Office of Justice Programs: **Edward Byrne Memorial Justice Assistance Grant (JAG)**; **Local Law Enforcement Block Grant (LLE-BG)**; **Residential Substance Abuse Treatment (RSAT)**; and **Paul Coverdell National Forensic Sciences (PCNFS)** and the following state grant programs: **Missouri Crime Lab Upgrade Program (MCLUP)**, **State Cyber Crime Grant (SCCG)**, and **Deputy Sheriff Salary Supplementation Fund (DSSSF)**, and coordinates the **Department of Defense LESO (formerly "1033") Excess Property Program and Law Enforcement Donation Program**. The **JAG** program makes funds available for law enforcement, drug enforcement, Drug Abuse Resistance Program (DARE) and school resources officers, drug treatment, information sharing/technology and other prevention initiatives that strengthen the criminal justice system. The **LLEBG** program awards funds to law enforcement agencies to purchase equipment directly related to basic law enforcement functions and officer safety. The **RSAT** program assists state and local governments in developing and implementing substance abuse treatment programs in correctional and detention facilities. The **PCNFS** program makes funds available to help improve the quality and timeliness of forensic sciences within crime laboratories. The **MCLUP** program provides financial assistance to defray expenses



CONNIE BERHORST
Juvenile Justice
Program Manager



HEATHER HASLAG
Criminal Justice/Law
Enforcement Program Manager

of crime laboratories. The **SCCG** program makes funds available for law enforcement to combat Internet sex crimes against children. The **DSSSF** program provides funding to supplement deputy sheriffs' salaries. The **LESO** program provides excess military equipment to civilian law enforcement agencies for use in counter-narcotics, counterterrorism, and border security operations. The Donation program provides law enforcement agencies with property that has been identified as excess to the needs of other agencies but still operable for use by law enforcement agencies. The CJ/LE Unit also provides staff support for the **Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)** and the **Missouri Crime Laboratory Review Commission (MCLRC)**.

Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)

Bond, Kevin, Pettis County sheriff;
Owen, Mark, Platte County sheriff;
Kaiser, Randee, Jasper County sheriff;
Becerra, Benjamin, Daviess County sheriff;
Arnott, Jim, Greene County sheriff.

Missouri Crime Laboratory Review Commission

Dierkes, Mike, DPS designee;
Vacancy, prosecuting attorney;
Cisar, Tim, criminal defense attorney;
Hampton, Bryan, crime laboratory senior manager;
Williams, Paul, law enforcement officer.

The **Missouri Crime Victim Services Unit (CVSU)** administers the **STOP Violence Against Women Act (VAWA)**; **Sexual Assault Services Program (SASP)**; and the **State Services to Victims Fund (SSVF)** and oversees the **Missouri Office for Victims of Crime**, which maintains the statewide automated crime victim notification system (**MOVANS**) and provides guidance to not-for-profit, local and state agencies on practices and policies that impact crime victims. **VAWA**, **SASP** and **SSVF** provide grants that fund local victim service providers, law enforcement agencies, prosecutors and other public and private non-profit agencies to assist crime victims in Missouri. The unit strives to ensure that people affected by crime are treated with fairness, dignity and respect, and to facilitate communication between victim organizations and the government.

Crime Victims' Compensation Program (CVC)

The **Crime Victims' Compensation Program (CVC)** financially assists victims of violent crime in paying for reasonable medical expenses, counseling expenses, funeral expenses, lost wages and loss of support. In the case of death, the program can help the victim's dependents with loss of support if the victim was gainfully employed. As a payer of last resort, the program considers out-of-pocket expenses after all collateral sources have been exhausted. A maximum benefit of \$25,000 may be awarded on eligible claims.

Sexual Assault Forensic Examination Program (SAFE)

The **Sexual Assault Forensic Examination Program (SAFE)** provides payments to cover the cost of gathering evidence during forensic examinations for victims of sexual crimes in Missouri. The medical provider is required to bill the SAFE Program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

Child Physical Abuse Forensic Examinations (CPAFE)

The **Child Physical Abuse Forensic Examination (CPAFE)** program provides payments to cov-



SUSAN SUDDUTH
 Crime Victims Compensation
 Program Manager



JEREMY SPRATT
 Peace Officer Standards and
 Training Program Manager

er the cost of gathering evidence during forensic examinations for victims of child physical abuse in Missouri. The medical provider is required to bill the CPAFE program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

Peace Officer Standards and Training Program (POST)

The **Peace Officer Standards and Training (POST) Program** is a regulatory program with responsibility for licensing peace officers, ensuring compliance with peace officer continuing law enforcement education requirements, and conducting investigations for disciplining the licenses of peace officers as specified by Chapter 590, RSMo. The POST Program also licenses corporate security advisers, law enforcement basic training centers, basic training instructors, approves law enforcement basic training curricula and provides staff support for the POST Commission.

Peace Officer Standards and Training Commission

Williams, Chief Paul F., chair, chief of police member;

Cleaver, Dr. Emanuel III, public member;

Boyer, Sheriff Oliver Glenn, sheriff member;

Cox, Sheriff Stephen V., sheriff member;

Diehl, Sheriff Dwight, sheriff member;

Clark, Sergeant Edward, law enforcement member;

Mills, Chief Gregory P., chief of police member;

Scanga, Chief Diane, training center director member;

Hughley, Sergeant Jeffery A., law enforcement member;

Vacancy, state law enforcement member;

Vacancy, chief of police member.

Office of Homeland Security

The overall responsibility for Missouri's homeland security program falls under the Department of Public Safety. Significant initiatives of the Office of Homeland Security (OHS) include the Missouri Data Exchange and the Missouri Uniform Law Enforcement Mutual Aid Plan. The Homeland Security Advisory Council is a statutory group of stakeholders tasked with guiding initiatives and programs within Missouri's Homeland Security efforts.

The Missouri Data Exchange (MoDEx) is a statewide data warehouse developed to provide an information sharing service to Missouri Criminal Justice agencies to facilitate the sharing of criminal justice data across jurisdictional boundaries for improved crime solving ability. MoDEx will provide agencies the ability to search, analyze and share criminal justice information such as incident/case reports, incarceration data, photos, citations, and vehicle data on a statewide basis. Policies and standards for MoDEx are established by a governing board made up of representatives from the Missouri law enforcement community.

The Missouri Uniform Law Enforcement-Mutual Aid Plan (MULE-MAP) works to unify law enforcement response in situations that exceed the capabilities of local agencies as a component of the state of Missouri's overall emergency operation effort.

Additionally, OHS facilitates the Missouri 911 Service Board, a statutory advisory committee that serves both the 911 providers of Missouri and elected officials for the advancement of seamless efficient 911 systems throughout our state.

Homeland Security Advisory Council

Juden, Charles (Drew), chair, Department of Public Safety, director;
Dierkes, Mike, vice chair, OHS director;
Bean, Tim, State Fire Marshal, member;
Chinn, Chris, Department of Agriculture director, member;
Comer, Carol, Department of Natural Resources director, member;
Corsi, Steve, Department of Social Services acting director, member;
Danner, General Stephen, Adjutant General, Missouri National Guard, member;
Dixon, Rob, Department of Economic Development acting director, member;
Erickson, Cindy, Eastern Missouri American Red Cross Regional CEO;
Hall, Daniel, Commissioner, MO Public Service Commission, member;
Mulligan, Zora, Higher Education commissioner, member;



THERESA HUHN
MoDEx Project Manager

Stringer, Mark, Department of Mental Health director, member;
Williams, Dr. Randall, Department of Health and Senior Services director, member;
McKenna, Patrick, Department of Transportation director, member;
Karsten, Sandra, Colonel, Missouri State Highway Patrol, member;
Kliethermes, Rich, Chief Information Officer, Office of Administration, member;
Rhodes, Ernie, director, State Emergency Management Agency, member;
Bengsch, Harold, County Commissioner, public member;
Ahlbrand, Kevin, Fraternal Order of Police, public member.

MoDEx Governing Board Members

Favre, Gregg, chair, Department of Public Safety, deputy director;
Karsten, Sandra, Colonel, Missouri State Highway Patrol;
Jolly, Christopher, Captain, CJIS Division Commander, Missouri State Highway Patrol;
Person, James, Chief, Belton Police Department;
O'Toole, Larry, Interim Chief, St. Louis City Police Department;
Belmar, Jon, Chief, St. Louis County Police Department;
Nichols, Mark, Sheriff, Randolph County;
Owen, Mark, Sheriff, Platte County;
Vacancy.

Missouri 911 Service Board

Juden, Charles (Drew), Department of Public Safety Director, member;
Hall, Mike, National Emergency Number Association, member;
Hasheider, Mark, Missouri Fire Chiefs' Association, member;
Rowden, Dan, Association of Public Safety Communications Officers, member;
Person, Jim, Missouri Police Chiefs' Association, member;

Vacancy, Missouri Municipal League, member;
Pierson, Elizabeth, 911 Service Provider in 2nd, 3rd and 4th Class Counties, member;
Wells, Alan, 911 Service Provider in 1st Class County or City not within a county, member;
Vacancy, Wireless Telecommunications Service Provider, member;
Vacancy, 911 Directors' Association, member;
Vacancy, Voice-over-internet-protocol Service Provider, member;
Vacancy, Emergency Medical Services Association, member.

Missouri Statewide Interoperability Network (MOSWIN)

In 2009, the Department of Public Safety, in conjunction with its public safety partners, began construction of Missouri's statewide interoperable radio network. The MOSWIN system, which primarily uses the VHF High Band (150MHz) radio spectrum, supplemented with 700/800 MHz spectrum, became operational in 2012 and provides the infrastructure for interoperable communications throughout Missouri for local and state agencies, including the Missouri State Highway Patrol, which also utilize MOSWIN for intra-agency communications. There are two levels of communication for local jurisdictions. As of July 2017, 157 Level 1 agencies utilized MOSWIN for full-time, day-to-day communications, in addition to interoperable communications. As of July 2017, 1,192 Level 2 agencies utilized MOSWIN to achieve interoperability with local and state agencies but retained their internal radio communications system for day-to-day operations. There are 36,266 radios with access to the system. MOSWIN system administration and operations headquarters is at the **Missouri Interoperability Center (MIC)** in Jefferson City. The MIC also provides training and technical assistance for all system users and is the ESF-2 lead during declared state emergencies.

To learn more about the Missouri Department of Public Safety, visit our social media sites at:

- <https://www.facebook.com/MoPublicSafety>
- <https://twitter.com/MoPublicSafety>

Missouri Capitol Police

630 W. Main St., Jefferson City 65101
 Telephone: (573) 751-2764 / FAX: (573) 526-3898
 Email: cpinfo@dps.mo.gov
www.mcpc.dps.mo.gov

Since 1983, Missouri Capitol Police has been the primary law enforcement agency for the 72-acre state office building campus known as the Capitol Complex. Located within that area are:



BRYAN COURTNEY
 Director, Missouri Statewide Interoperability Network



MARK A. MAPLES
 Chief
 Capitol Police



KENT WALKER
 Lieutenant, Executive Protection
 Commander, Capitol Police



ERIC CLEMONS
 Lieutenant, Support Services
 Commander, Capitol Police

the state Capitol Building, Jefferson Building, Transportation Building, Supreme Court, James C. Kirkpatrick State Information Center, Broadway Building, Truman Building, Governor's Mansion, Jefferson Landing historic site and associated parking facilities and grounds. Capitol Police also provide services to state agencies and facilities in other areas of Jefferson City. Capitol Police has statutory authority on all state-owned/leased property in Cole County. Capitol Police oversees a computerized, centrally monitored,



TIM BEAN
State Fire Marshal
Division of Fire Safety



GREG CARRELL
Assistant State Fire Marshal
Division of Fire Safety



SHERRY HOELSCHER
Fiscal/Administrative Manager,
Division of Fire Safety



LARRY WATSON
Public Safety Manager-Elevators
and Amusement Rides Program,
Division of Fire Safety



REBECCA TRAPANI
Public Safety Manager-Training
and Certification Program
Division of Fire Safety



STEVE GRASS
Law Enforcement Manager
Division of Fire Safety



JOE BROCKMAN
Public Safety Manager-
Boiler and Pressure Vessel Safety
Program, Division of Fire Safety



GREG DICKENS
Public Safety Manager-Fire
Safety Inspection Program
Division of Fire Safety

fire/life safety/after-hours entry control system in the Capitol Complex buildings.

providing residential security for the state's first family 24 hours a day.

Field Operations

Missouri Capitol Police officers patrol the buildings and grounds in their jurisdiction 24 hours a day, seven days a week. Patrols are made on foot, by vehicle and on bicycle. Criminal investigations, medical emergencies, traffic accidents, security and fire alarms and security escorts are only a few of the many incidents and calls for service officers provide to over 15,000 state employees and over 200,000 annual visitors to the seat of government.

Special Services

Capitol Police officers regularly provide specialized safety training and personal safety instruction for Capitol and other state employees and conduct site security surveys at Jefferson City state facilities.

Executive Protection

A team of specially trained officers is assigned on a full-time basis to the Governor's Mansion,

Communications Operations

In addition to radio and telephone communications with the public and other agencies, communications operators are responsible for management of a fire/life safety monitoring system, which includes fire, intrusion and duress alarms and after-hours building access.

Missouri Division of Fire Safety

Office of the State Fire Marshal
205 Jefferson St., 13th Fl.; PO Box 844
Jefferson City 65102

Telephone: (573) 751-2930 / *FAX:* (573) 751-5710

www.dfs.dps.mo.gov

Email: firesafe@dfs.dps.mo.gov

The Missouri State Fire Marshal's Office was established by the 76th Missouri General Assembly in 1973. Effective September 1985, the office was renamed the Division of Fire Safety and was housed within the Missouri Department of Public Safety.

The division is charged with the oversight and enforcement of programs that maintain the safety and well-being of the general public. Responsibilities include: providing fire safety standards and inspections for all state-licensed facilities; investigating fires and explosions upon request; regulating the use and sale of fireworks and licensing fireworks operators; training and certification of firefighters and emergency response personnel; inspecting and licensing nonexempt boilers and pressure vessels; inspecting and issuing operating permits for elevator-related equipment; inspecting and issuing operating permits for amusement rides; monitoring of fire emergencies and assisting local, area and regional fire authorities through the State Fire Mutual Aid System; overseeing the rules and regulations relating to the licensing of explosive blasters and the registration of explosive users; and overseeing the fire standard compliant cigarette program.

Fire Service Training/Certification

The Division of Fire Safety's Training and Certification Unit is responsible for the training and certification of over 25,000 firefighters in the state of Missouri. In addition, those served by the unit include representatives from fire service, law enforcement, private industry and other state agencies. The division offers 24 different courses and 27 levels of state certification. The Missouri Division of Fire Safety is accredited through the International Fire Service Accreditation Congress, National Board of Fire Service Professional Qualifications and the Peace Officer Standards and Training Commission.

State Fire Mutual Aid

The Division of Fire Safety coordinates activation and deployment of local resources when inter-regional mutual aid assistance is requested. When an incident occurs within any one of the nine mutual aid regions and all local resources become exhausted, the regional coordinator contacts the Division of Fire Safety's state mutual aid coordinator to request mutual aid assistance of specific resources. The state coordinator in turn contacts mutual aid coordinators within unaffected regions to locate and deploy the needed resources to the impacted region. With information gathered from the annual Fire Department Registration program and continued input and support from all fire service agencies, the system stands ready to mitigate the effects of small or large scale emergencies. The state mutual aid coordinator also administers the National Fire Incident Reporting System.

Fire Safety Education/Advisory Commission

The Division of Fire Safety addresses the fire service training needs of our state through contracts in cooperation with community colleges, colleges, regional training facilities, fire and emergency services training entities and universities as appropriated. The Missouri Fire Safety Education/Advisory Commission reviews and determines appropriate programs and activities for which funds may be expended and advises the division accordingly.

Fire Safety Inspection

Fire safety inspectors conduct inspections of facilities and locations licensed or certified by state agencies including the Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services and senior citizens nutrition centers. These inspections, based upon nationally recognized codes and standards, are designed to eliminate fire safety hazards for occupants of childcare homes and centers, facilities and homes providing care for the mentally challenged, foster care providers and facilities housing at-risk youth.

State statute requires the Division of Fire Safety to oversee fire protection sprinkler systems, fire alarm systems, and smoke sections in residential care facilities and assisted living facilities. Approximately 600 existing facilities require annual inspections by the Division of Fire Safety in coordination with the Department of Health and Senior Services.

Fire Investigation

The Fire Investigation Unit provides fire- and explosive-related investigative services to Missouri's fire service and law enforcement agencies. Under section 320.230, RSMo, the state fire marshal and the appointed investigators are responsible for investigating incidents involving the possibility of arson, explosion or related offenses as requested by the fire service, law enforcement or prosecuting attorneys within the state. Investigators are trained in several fields of expertise, including insurance fraud, explosive recognition, weapons of mass destruction and post-blast investigations.

Fire investigators are Peace Officer Standards and Training (POST)-licensed law enforcement officers with the power of arrest for criminal offenses when investigating the cause, origin or circumstances of fires, explosions or similar occurrences involving the possibility of arson or related offenses. Investigators also have arrest powers when aiding and assisting the sheriff or the chief of police of any county or designated representative upon request.

Fireworks Enforcement

The Division of Fire Safety is charged with enforcing section 320.106, RSMo, involving the investigation, permission and inspection of the fireworks industry in Missouri. This statute requires prospective manufacturers, distributors, jobbers, wholesalers, seasonal retailers and persons requesting special fireworks displays to apply to the Division of Fire Safety for permits to do business in Missouri. Applicants must meet certain requirements, follow safety procedures and acquire a fireworks license.

The scope of this program was broadened by the General Assembly in 2004 with the addition of testing and licensing of individuals who shoot fireworks for public displays. This includes proximate (indoor) fireworks shows.

The division's inspection and investigation staff conduct inspections of facilities selling, manufacturing or distributing fireworks.

Blasting Safety Act

The Blasting Safety Act was created in 2007 when the General Assembly enacted House Bill 298. This act established the Blasting Safety Board to develop and adopt a code of rules and regulations relating to the licensing of blasters and the registration of explosives users. The act also requires the division to investigate complaints involving blasting operations throughout the state.

The Blasting Safety Board continues to advise the division on rules and regulations governing the program.

Boiler and Pressure Vessel Rules

The Missouri Boiler and Pressure Vessel Act, per sections 650.200–650.295, RSMo, was passed in 1984 and became mandatory on Nov. 12, 1986. The purpose of the law is to ensure the safety of the general public and those who work in the vicinity of boilers and pressure vessels and to protect property. The provisions of this law do not apply in cities and counties that choose to regulate boilers and/or pressure vessels by ordinance.

The act requires periodic inspections of boilers and pressure vessels and the issuance of state operating certificates. Inspections are performed by certified inspectors in accordance with nationally recognized standards. Vessels found to have violations in relation to these standards are required to be repaired prior to the issuance of the state operating certificate. Accidents involving boilers or pressure vessels are investigated by the Boiler and Pressure Vessel Safety Unit.

The Board of Boiler and Pressure Vessel Rules advises the division on rules and regulations governing the program.

Elevator Safety Act

In 1994, the 86th General Assembly enacted House Bill 1035 creating the Elevator Safety Act. This act established an Elevator Safety Board to develop and adopt a code of rules and regulations relating to the construction, maintenance, testing and inspection of all elevators and similar devices, as well as the evaluation of variance requests.

The legislation requires annual safety inspections of every elevator and similar devices as specified in the statute. Upon an approved inspection, a state operating certificate is issued.

Amusement Ride Safety Act

In 1997, House Bill 276 was enacted relating to amusement ride safety. It requires annual safety inspections of all amusement rides and mandates each ride have a state operating permit before operating in the state. Additionally, the division staff has the authority to conduct spot inspections on any ride operating in the state.

If a serious injury or death occurs as the result of the operation of an amusement ride, the Division of Fire Safety initiates an investigation into the cause of the accident.

Staff of the elevator safety program perform the duties required to support the *Amusement Ride Safety Act*. This program is overseen by a nine-member Amusement Ride Safety Board, which advises the division on rules and regulations governing the program.

Fire Standard Compliant Cigarette Act

This act, passed in 2009, requires the Division of Fire Safety to oversee a program regulating the sale of reduced ignition propensity cigarettes. Since Dec. 31, 2010, cigarettes sold in Missouri have been required to be fire-safe compliant (FSC).

Division responsibilities include verification of individual cigarette brand styles based upon nationally recognized testing standards to ensure compliance with state law. The division maintains a listing of cigarettes meeting the established performance standard, and this list is also provided to the state Attorney General's Office and the Missouri Department of Revenue.

The division recertifies the cigarettes every three years, approves cigarette pack FSC labeling and manages the Cigarette Fire Safety and Fire Fighter Protection Act Fund used to support fire prevention and safety programs.

Missouri Division of Alcohol and Tobacco Control

1738 E. Elm St., Lower Level, Jefferson City 65101
Telephone: (573) 751-2333 / FAX: (573) 526-4540
www.atc.dps.mo.gov

The Department of Liquor Control was established by the Liquor Control Act in 1934 and was restructured as a division within the Department of Public Safety in 1974. The Division of Liquor Control's name was changed to the Division of Alcohol and Tobacco Control (ATC) in 2003. The division's responsibilities are to enforce the liquor control laws under Chapter 311, RSMo, the youth access to tobacco law under Chapter 407, RSMo, and the rules and regulations of the state supervisor of Alcohol and Tobacco Control. The agency's responsibilities are primarily threefold: revenue collection, liquor licensing and regulatory compliance. The liquor control laws and the state's system of alcoholic beverage regulations are designed to ensure the public health and safety as affected by intoxicating beverages. Alcohol and Tobacco Control oversees the collection of excise taxes on alcoholic beverages and license fees. Additionally, state statute mandates the division protect consumers from tainted alcohol products and the liquor industry from infiltration and exploitation by the criminal element.

The Division of Alcohol and Tobacco Control is headed by the state supervisor. The state supervisor has the authority under Chapter 311, RSMo, to promulgate regulations, issue liquor licenses and suspend, revoke or fine liquor licenses for liquor control law violations. The supervisor also has the authority under Chapter 407, RSMo, to issue citations prohibiting outlets from selling tobacco products for violations of the youth access to tobacco law.

Licensing and Revenue Collection Section

The main function of the licensing and revenue collection section is to ensure general compliance with liquor control laws requiring the collection of excise taxes on all alcoholic beverages brought into the state of Missouri. Approximately \$37 million is collected annually from liquor, wine and beer taxes for deposit into the general revenue fund. This is achieved by regularly conducting audits of licensed manufacturers, wineries, breweries and wholesalers.

This section is responsible for overseeing compliance regarding primary American source of supply, product testing and brand registration, which provides assurances to Missouri citizens that products are safe for consumption, and all excise taxes due have been paid. The licensing



DOROTHY TAYLOR
Acting State Supervisor
Division of Alcohol and
Tobacco Control



KAREN DORTON
Administrative Manager
Division of Alcohol and
Tobacco Control



KEITH HENDRICKSON
Chief of Enforcement
Division of Alcohol and
Tobacco Control



DIANE MARKWAY
Licensing and Collections
Manager, Division of Alcohol
and Tobacco Control

section, with assistance from the regulatory compliance section, annually collects and processes over \$5 million in license fees and processes over 32,000 license applications. This section is also responsible for retention of the division's records.

Enforcement Section

Alcohol and Tobacco Control's enforcement section consists of three district offices. The enforcement section is supervised by the chief of enforcement and staffed with POST-licensed district supervisors, special agents and agents. Special agents and agents are assigned territories within a district. Each section is responsible for enforcing the liquor control and tobacco laws with a special emphasis on youth access to alcohol and tobacco. This is achieved by conducting undercover investigations, routine inspections, responding to citizen complaints, working with local law enforcement and educating licensees on liquor control laws, tobacco laws and regulations.



COL. SANDRA K. KARSTEN
Superintendent
Missouri State Highway Patrol



LT. COL. ERIC T. OLSON
Assistant Superintendent
Missouri State Highway Patrol



CAPT. COREY J. SCHOENEBERG
Professional Standards Division
Missouri State Highway Patrol



CAPT. JOHN J. HOTZ
Public Information and
Education Division
Missouri State Highway Patrol

Educational Programs

ATC takes a proactive stance by providing industry education, server training and law enforcement education programs. Seminars are conducted for retail servers across the state to reduce underage drinking, over-serving alcohol to customers and the sale of tobacco products to minors. Informational pamphlets are also provided to assist liquor licensees and tobacco outlets in complying with liquor control laws and tobacco laws. Alcohol and Tobacco Control also has an educational program to train law enforcement on the liquor control laws.

District I, 8800 E. 63rd St., Raytown, MO 64133,
(816) 743-8715

District II, 1738 E. Elm St., Lower Level, Jefferson
City, MO 65101, (573) 751-2964

District III, 3256 Laclede Station Rd., St. Louis,
MO 63143, (314) 877-0478

Missouri State Highway Patrol

*General Headquarters, Hugh H. Waggoner Building
1510 E. Elm St., Jefferson City 65101
Telephone: (573) 751-3313*

Since its inception in 1931, the Missouri State Highway Patrol has served and protected the residents and visitors of Missouri. Along with its emphasis of traffic and water safety, the Patrol is responsible for motor vehicle and commercial vehicle inspection programs, driver license examinations, criminal investigations, crime laboratory analysis, related research and statistics, public education on safety issues, etc. The Patrol is a full-service, professional law enforcement agency that has been accredited by the Commission on Accreditation of Law Enforcement Agencies, Inc. (CALEA) since 1992. All employees are expected to live the Patrol's core values of integrity, responsibility, respect, professionalism, compassion, resourcefulness, character, and commitment.



CAPT. RONALD S. JOHNSON
Office of Community Engage-
ment and Outreach
Missouri State Highway Patrol



MAJ. GREGORY K. SMITH
Field Operations Bureau
Missouri State Highway Patrol

The Patrol utilizes enforcement and education in its approach to traffic and boating safety. DWI saturations, hazardous moving violation projects, SAFETE commercial vehicle checks, and Click It or Ticket operations are examples of enforcement projects aimed at making Missouri's roadways safer. In 2016, Click It or Ticket enforcement operations resulted in 1,893 citations and 8,362 warnings being issued. Marine enforcement troopers schedule sobriety checkpoints, saturations, and equipment spot checks on Missouri's lakes and rivers. Missouri participates in Operation Dry Water, a national campaign to detect and apprehend intoxicated watercraft operators. Marine enforcement troopers arrested 15 people for boating while intoxicated, and issued 146 boating violation summonses and 1,238 warnings on Missouri's waterways during Operation Dry Water 2017. In addition, troopers ensure safety during large scale marine events. News releases, public service announcements, and safety programs educate the public about a variety of traffic safety, water safety, and crime prevention topics throughout the year.



CAPT. SCOTT A. SHIPERS
Troop A
Missouri State Highway Patrol



CAPT. JAMES E. WILT
Troop B
Missouri State Highway Patrol



CAPT. NORMAN A. MURPHY
Troop C
Missouri State Highway Patrol



CAPT. JUAN O. VILLANUEVA
Troop D
Missouri State Highway Patrol



CAPT. JEFFREY N. VITALE
Troop E
Missouri State Highway Patrol



CAPT. MICHAEL A. TURNER
Troop F
Missouri State Highway Patrol



CAPT. MARK G. INMAN
Troop G
Missouri State Highway Patrol



CAPT. JAMES E. MCDONALD
Troop H
Missouri State Highway Patrol

The Missouri State Highway Patrol is nationally known for the success of its criminal interdiction program. In 2016, the Patrol's interdiction program resulted in the seizure of over 1,671 pounds of marijuana, 108 pounds of cocaine, 33 pounds of methamphetamine, 72 pounds of heroin, 441 narcotic pills, 106 LSD dosage units, 21 weapons, and \$490,912. In addition, 385 criminal charges were associated with the 200 people arrested. In 2016, methamphetamine laboratory incidents totaled 207.

Since its creation, the Missouri State Highway Patrol has been evolving and its responsibilities increasing. The legislature placed commercial vehicle enforcement under the Patrol's purview in 1942, driver examination in 1952, and motor vehicle inspection in 1974. The investigative branch of the Patrol—now known as the Division of Drug and Crime Control—was formed in 1985. In the early 1990s, when voters elected to allow riverboat gaming in Missouri, the Patrol was tasked with vetting casino operators, background and criminal investigations, and security at Missouri casinos. Most recently, in 2011, the Patrol assumed responsibility for marine enforcement on the state's many lakes and rivers.



CAPT. JAMES W. REMILLARD
Troop I
Missouri State Highway Patrol

Superintendent

The superintendent commands the Patrol, with the help of an assistant superintendent and five majors, all of whom are uniformed members. The agency comprises nine troops and 21 divisions.

Assistant Superintendent

Professional Standards Division—Ensures integrity and fairness in the Patrol's dealings with the citizens it serves and with its employees.



CAPT. DAVID K. STRIEGEL
Aircraft Division
Missouri State Highway Patrol



CAPT. MATTHEW C. WALZ
Water Patrol Division
Missouri State Highway Patrol



MAJ. SARAH L. EBERHARD
Criminal Investigation Bureau
Missouri State Highway Patrol



MR. WILLIAM E. MARBAKER
Director
Crime Laboratory Division
Missouri State Highway Patrol



CAPT. PAUL D. KERPERIN
Division of Drug and Crime
Control
Missouri State Highway Patrol



CAPT. LARRY W. PLUNKETT, JR.
Gaming Division
Missouri State Highway Patrol



CAPT. DUSTY L. HOFFMAN
Governor's Security Division
Missouri State Highway Patrol



CAPT. DAVID A. HALL
Missouri Information Analysis
Center
Missouri State Highway Patrol

Public Information & Education Division—Prepares news releases, arranges press conferences, creates brochures, and disseminates information to the news media and the general public. PIED also oversees the Patrol's social media presence and the Colonel Alvin R. Lubker Safety & Education Center.

Office of Community Engagement & Outreach—Cultivates and enhances partnerships with Missourians, community groups, and organizations across the state to develop solutions to challenging social issues.

Field Operations Bureau

Troops A, B, C, D, E, F, G, H, I

Aircraft Division—Assists in all phases of traffic law enforcement, manhunts, and searches for lost or missing persons; provides aerial observation during natural disasters and rescue efforts, including helicopter short-haul rescues; and provides transportation for official state business.

Water Patrol Division—Responsible for enforcement, registration, and inspection as it per-

tains to boating and other water-related activities and water safety education.

Criminal Investigation Bureau

Crime Laboratory Division—Analyzes evidence found at the scene of crimes throughout the state; responsible for managing Missouri's Combined DNA Index System (CODIS) database, includes eight laboratories across the state, which provide services to local law enforcement agencies at no cost.

Division of Drug & Crime Control—Provides criminal investigators specializing in the investigation of narcotics, criminal intelligence, rural crimes, digital forensics, explosives disposal, field investigations, lottery-related theft and illegal gaming devices, missing persons, and motor vehicle theft.

Gaming Division—Enforces Gaming Commission rules/regulations and state laws on Missouri 13 riverboat casinos.



MAJ. DAVID A. FLANNIGAN
Technical Services Bureau
Missouri State Highway Patrol



CAPT. CHRISTOPHER S. JOLLY
Criminal Justice Information
Services Division
Missouri State Highway Patrol



CAPT. VERNON C. DOUGAN
Communications Division
Missouri State Highway Patrol



CAPT. KYLE D. MARQUART
Patrol Records Division
Missouri State Highway Patrol



CAPT. REX M. SCISM
Research and Development
Division
Missouri State Highway Patrol



MAJ. MALIK A. HENDERSON
Support Services Bureau
Missouri State Highway Patrol



CAPT. DAVID E. EARNEY
Commercial Vehicle
Enforcement Division
Missouri State Highway Patrol



CAPT. DAVID P. PERKINS
Driver Examination Division
Missouri State Highway Patrol

Governor's Security Division—Responsible for the security, protection, and transportation of the governor and the governor's immediate family.

Missouri Information Analysis Center—Collects, evaluates, analyzes, and disseminates information to local, state and federal agencies tasked with homeland security responsibilities.

Technical Services Bureau

Communications Division—Operates a statewide voice and data communications network from the Patrol's nine troop headquarters. Responsible for the state's highway emergency hotline and Missouri AMBER Alert System broadcasts.

Criminal Justice Information Services Division—Compiles and disseminates criminal history record information, trains and audits Missouri Uniform Law Enforcement System (MULES) users, oversees the Missouri Sex Offender Registry, and ensures that electronic criminal justice data remains secure. Maintains the computer systems housing the repositories for wanted/missing per-

sons, stolen property, criminal records, traffic crash and arrest records, drug and alcohol offender records, and other related criminal justice information.

Patrol Records Division—Serves as the data repository for statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Patrol traffic and marine arrests; and oversees statewide law enforcement compliance with traffic ticket requirements established by the Office of State Courts Administrator.

Research & Development Division—Manages organizational policy, accreditation, forms, compliance inspections of Patrol troops, Patrol property control system compliance, and coordinates fiscal note preparation.

Support Services Bureau

Commercial Vehicle Enforcement Division—Operates 23 fixed weigh stations and 56 mobile commercial vehicle units that provide uniform enforcement of the laws and regulations governing the operations of commercial motor vehicles.



MR. LARRY G. RAINS
Director
Fleet and Facilities Division
Missouri State Highway Patrol



CAPT. LESTER D. ELDER
Motor Vehicle Inspection
Division
Missouri State Highway Patrol



MAJ. VINCE S. RICE
Administrative Services Bureau
Missouri State Highway Patrol



MAJ. LANCE M. MACLAUGHLIN
Budget and Procurement
Division
Missouri State Highway Patrol



CAPT. ROGER D. WHITTIER
Career Recruitment Division
Missouri State Highway Patrol



CAPT. JULIE A. KERR
Human Resources Division
Missouri State Highway Patrol



CAPT. JERRY C. WEST
Training Division
Missouri State Highway Patrol

Driver Examination Division—Develops standards, policies, procedures, and written tests for the driver examination program, including commercial driver licensing.

Fleet & Facilities Division—Directs the procurement, assignment, maintenance, repair, and sale of the Patrol's fleet of vehicles and vessels. Supports building and grounds maintenance and housekeeping functions throughout the state.

Motor Vehicle Inspection Division—Collects fees and monitors the activities of mechanics and stations that have been licensed to inspect vehicles in the state. Manages the vehicle identification number/salvage title inspection program. Conducts statewide school bus safety inspection program.

Administrative Services Bureau

Budget & Procurement Division—Prepares the budget, maintains records of all federal and state purchases and expenditures for the Patrol, maintains inventory, coordinates the leasing program and administers federal grants.

Career Recruitment Division—Cultivates partnerships with diverse groups and organizations, building long-term relationships with young people in order to provide them with information regarding career opportunities with the Patrol.

Human Resources Division—Tests and selects civilian and uniformed employees; coordinates retirement, evaluation and promotions systems; administers insurance program and prepares the payroll.

Training Division—Provides recruit training, in-service training, state of Missouri-mandated management training, continuing education training, and recertification courses. Provides basic training to recruits affiliated with law enforcement agencies and career enhancement courses to any law enforcement officer upon application and payment.

To learn more about the Missouri State Highway Patrol, visit our social media sites at:

- <https://www.facebook.com/motrooper>
- <https://twitter.com/MSHPTrooperGHQ>

Office of the Adjutant General

Headquarters, Missouri National Guard
 Ike Skelton Training Site
 2302 Militia Dr., Jefferson City 65101-1203
 Telephone: (573) 638-9500 / FAX: (573) 638-9722
www.MoGuard.com

The Missouri National Guard is a recognized community and national leader in Soldier, Airman and family readiness, possessing agile and effective units capable of responding to changing demands at home and abroad. The Missouri National Guard organizes, trains and prepares a family and community-based force of approximately 12,000 Soldiers, Airmen and civilians to defend and serve the people of Missouri and the United States.

The Missouri National Guard's military lineage dates back to units organized in the St. Louis area under French and Spanish colonial rule in the 18th century. Since then, Guard units have performed state emergency duty hundreds of times along with serving in their federal roles. Missouri National Guard units, their predecessors and members saw active service in the Revolutionary War, War of 1812, Mexican-American War, Civil War, Spanish-American War, World Wars I and II, Korea, the Berlin Crisis, Vietnam, Operation Just Cause in Panama, Operation Desert Shield and Operation Desert Storm, Somalia, Haiti, Joint Endeavor/Joint Guard in the Balkans, Afghanistan, Iraq and Libya.

People: Approximately 12,000 men and women serve in Army and Air National Guard readiness centers based in more than 60 communities across the state; they are trained in hundreds of specific skills, most with direct application to civilian work and professions.

Roles and Missions: Unique among all the nation's armed forces, the National Guard has a dual state and federal role under the U.S. Constitution.

The Guard is Missouri's force in times of disaster and emergency. Missions have included response to flooding, ice storms, blizzards, extreme heat, tornadoes and civil unrest.

State duty is performed under the orders of the Governor, the Guard's state commander in chief. The Governor appoints the Adjutant General, who holds the rank of Major General and oversees the Army and Air National Guard units assigned to the state by the federal government. He is advised by a state military council of senior leaders of the Army and Air National Guard, including commanders of each unit in the state.

The Guard is also a federal, operational reserve force, fully accessible to the President in times of national emergency. Federal missions have kept Missouri Army and Air National Guard



MG STEPHEN DANNER
 Adjutant General, Office of
 Adjutant General

units deployed on a regular basis since the terrorist attacks of Sept. 11, 2001. The Missouri National Guard has supported more than 20,000 individual federal deployments since 2001.

The Missouri National Guard maintains a Homeland Response Force (HRF) that may be called to respond to both federal and state emergencies within FEMA Region VII. The team's mission is to act as the military response to a chemical, biological, radiological, nuclear or high-yield explosive event. In addition to adding a response asset, the team created several full-time jobs for Guard members.

The Missouri National Guard works with community groups in drug demand reduction programs while also supporting local, state and federal law enforcement agencies in drug interdiction efforts. Other innovative readiness training projects let Guard units train by working on projects benefiting local communities.

35th Engineer Brigade: The 35th Engineer Brigade, based at Fort Leonard Wood, undertakes plans, integrates and directs the execution of engineer missions conducted by the 1140th Engineer Battalion in Cape Girardeau and the 203rd Engineer Battalion in Joplin with their respective subordinate units. When federalized, the brigade mobilizes with three to five mission-tailored engineer battalions and augments engineer units organic to corps and division. The 35th Engineer Brigade provides technical and tactical guidance and command and control to its teams, companies and battalions. The brigade was also chosen as one of only two Army National Guard lead command elements in the Army's Associated Unit Pilot Program, which partners the brigade with the active duty 5th Engineer Battalion at Fort Leonard Wood.

110th Maneuver Enhancement Brigade: The 110th Maneuver Enhancement Brigade, based in Kansas City, is a mission-tailored force that conducts support area operations, maneuver support operations and support to consequence-manage-

ment and stability operations in order to ensure the mobility, protection and freedom-of-action of the supported force.

70th Troop Command: The 70th Troop Command, posted at Jefferson Barracks, provides command and control, training, guidance, assistance and administrative and logistical support to its subordinate commands. This command serves as the FEMA Region VII HRF.

35th Combat Aviation Brigade: The 35th Combat Aviation Brigade, posted in Sedalia, provides command, control, staff planning and supervision of combat aviation brigade operations. The brigade's units fly a combination of LUH-72 Lakota, observation helicopters and UH-60 Black Hawk utility helicopters, as well as a C-12 transport airplane. The brigade's units are capable of performing unit- and intermediate-level aviation maintenance.

1107th Aviation Group: The 1107th Aviation Group supports the Missouri National Guard by way of its mission to provide a fixed-base theater of operations dedicated to sustainment/depot capability maintenance of rotary-wing aircraft. One of the largest Missouri National Guard units, the approximately 500-member group supports a headquarters and subordinate companies A and B in Springfield.

35th Infantry Division (Mo.): The 35th Infantry Division is assigned in two states, Missouri and Kansas. The 35th Infantry Division (Mo.) specifically provides command and control of all divisional Soldiers from within the Missouri Army National Guard.

131st Bomb Wing: The 131st Bomb Wing continued the total force integration as a classic associate unit with the active duty Air Force 509th Bomb Wing at Whiteman Air Force Base. The 131st Bomb Wing's primary operational mission is to provide full-spectrum, expeditionary, B-2 global strike and combat support capabilities. Wing manpower is also dedicated to providing for the unit's overall combat readiness, base operating support functions for tenant and attached units and for performing combat and emergency duty in support of federal and state missions. Detachment 1, Cannon Range is the state's only aerial bombing and gunnery range, serving all services.

139th Airlift Wing: The 139th Airlift Wing, based in St. Joseph, is globally engaged in operations for the state and nation with immediately deployable, combat-ready C-130 H-model aircraft. The unit performs a variety of roles including airlift and airdrop in peacetime and wartime missions. The 139th is a recognized leader in training, hosting Detachment 1, 29th Weapons Squadron, USAF Weapons School and the Advanced Airlift Tactics Training Center, which

trains crews from the US and allied nations in the latest combat tactics.

Joint Cyber Computer Network Defense Team: In 2012, Maj. Gen Steve Danner established Missouri's cyber team, made up of 25 Soldiers and Airmen. A recognized national leader in cyber defense and operations, the team is primarily made up of traditional Guardsmen with vast experience in government and civilian industry.

Women's Mentorship Council: Maj. Gen. Danner established the Women's Mentorship Council to recruit, train, develop, and retain female Soldiers and Airmen while creating a more transparent organization. The program's mission is to form a network of influential leaders, at all levels of command, who serve in important organizational roles and invest time and resources into this effort to retain female Guardsmen through the mid-grade ranks, so they have the opportunity to compete for leadership positions.

Mission Support: The Missouri National Guard has several important initiatives in place to help support the needs of our Guard members and their families.

Resiliency Program: Maj. Gen. Danner has developed this robust, nationally recognized program focusing efforts on the six key dimensions of strength: physical, spiritual, family, emotional, social and financial well-being of Soldiers, Airmen and their families.

Family Readiness Program: Provides support to the families left in Missouri when Soldiers and Airmen mobilize away from home and help them remain ready at all times.

Tuition Assistance Programs: Missouri National Guard Soldiers and Airmen in good standing may be eligible for numerous programs to help fund their higher education goals. The State Tuition Assistance program provides funding up to a bachelor's degree and the Federal Tuition Assistance program provides funding through a master's degree. Additionally, they may be eligible for federal Montgomery G.I. Bill benefits for use toward college or a trade school. Lastly, Soldiers and Airmen may be eligible for contractual bonuses or student loan repayment programs for their service.

Yellow Ribbon Reintegration Program: Helps Soldiers, Airmen and families prepare for a deployment and understand the benefits that are available during and after deployment.

Military Family Relief Fund: This effort provides grants or other financial assistance or services from the Missouri family relief fund to families of persons who are members of the Missouri National Guard or Missouri residents who are members of the reserves or Armed Forces of the United States.

Missouri Committee for Employer Support of the Guard and Reserves: Works closely with employers and reserve military members across the state, helping them understand their roles and responsibilities.

Show-Me Heroes Program: Pioneered by Maj. Gen. Danner, this widely-recognized program works to find jobs for Missouri National Guard members and other veterans.

Military Funeral Honors Program: Coordinates an average of 25 funerals for veterans across the state every day. The program began in July 1999 and coordinates funeral honors for every Missouri veteran. Anyone interested in funeral honors for their family member should inform their funeral home director.

Veterans Awards Program: The Missouri Legislature approved this program providing a medal and certificate to honor living veterans of the Vietnam War, World War II and the Korean War. In 2014, the Legislature expanded the current medallion programs by creating the “Operation Iraqi Freedom and Operation New Dawn Medallion Program” and the “Operation Desert Shield and Operation Desert Storm Medallion Program.” The legislation further authorized the issuance of military medallion, medal, and certificate of appreciation to any veteran who served in World War II, the Korean Conflict, or the Vietnam War as a member of the Missouri National Guard, regardless of whether the veteran is a resident of Missouri. Veterans or family members may contact the program director at (573) 638-9838.

Federal: The National Guard Bureau is a joint agency of the U.S. Army and Air Force led by a four-star General who sits on the Joint Chiefs of Staff. It provides peacetime federal oversight of National Guard units. While the Governor commands the Guard on a day-to-day basis, most costs are paid with federal funds. That includes the regular pay for Soldiers and Airmen, except when they are on a state emergency mission. The federal funding and a force of full-time, federally paid employees ensure the readiness of the Guard for federal missions or state duty if called on by the Governor. The federal government pays approximately 97 percent of the annual cost of the Guard.

With its ability to perform federal duties or state duties as the need arises, the Guard is the most capable and cost-effective of all the components of the nation's armed forces. While National Guard units and members can perform federal duty in the same manner as members of the Army, Air Force, Navy and Marine Corps Reserves, only National Guard units have the constitutional responsibility to serve at home during emergencies.

The Guard offers additional benefits. It provides Missouri communities with citizens whose military experiences pay off at home. Its men and women receive training in skills, work ethic, physical fitness and leadership that benefits their communities and civilian employers. They earn GI Bill and other educational benefits, including state-funded educational support and matching scholarships provided by many Missouri colleges and universities, unique to the National Guard.

To learn more about the Missouri National Guard, visit our website at www.MoGuard.com or our social media sites at:

- www.Facebook.com/Missouri.National.Guard
- www.Twitter.com/Missouri_NG
- www.YouTube.com/MoNationalGuard
- www.Instagram.com/monationalguard/
- www.Flickr.com/photos/missouriguard

Missouri Military Council

The Missouri Military Council (section 41.220, RSMo) acts in an advisory capacity to the commander in chief on all matters placed before it by the Governor, the Adjutant General, who also serves as council president, or any member of the council. The council submits recommendations to the Governor, which shall become effective only upon his approval. The council meets quarterly in Jefferson City, and special meetings may be called by the Governor or the president of the council at any time or place designated.

State Emergency Management Agency

*The Missouri Army National Guard
Ike Skelton Training Site
2302 Militia Dr., Jefferson City 65101-9051
Telephone: (573) 526-9100 / FAX: (573) 634-7966
sema.dps.mo.gov*

The State Emergency Management Agency's (SEMA) mission is to help Missourians prepare for, respond to and recover from all emergencies, each step guided by SEMA's core values of respect, integrity, trust, honesty and compassion. Disasters include major ice storms and blizzards, floods, tornadoes, severe weather, earthquakes, hazardous material and nuclear power plant accidents, radiological and biological events and terrorism. SEMA's program is nationally accredited by the Emergency Management Accreditation Program (EMAP).

To meet this mission, SEMA coordinates and develops the State Emergency Operations Plan, which directs the actions of Missouri state departments and agencies to assist requesting local jurisdictions. SEMA oversees Missouri's disaster



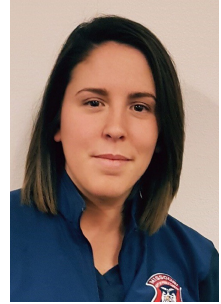
ERNIE RHODES
Director
SEMA



RON WALKER
Deputy Director
SEMA



RON BROXTON
Recovery Division Manager
SEMA



ELIZABETH BASNETT
Chief of Planning and
Preparedness
SEMA

preparedness, floodplain management, hazard mitigation and disaster public assistance programs, and coordinates the state's response operations for all types of large scale emergencies. SEMA is organized into four divisions: Preparedness, Response, Recovery and Finance.

State Emergency Operations Center

SEMA and the State Emergency Operations Center (SEOC) are located at the Missouri National Guard Ike Skelton Training Site, east of Jefferson City. SEOC enables state agencies to gather situational awareness and direct Missouri's disaster emergency response and recovery operations.



MELISSA FRIEL
Preparedness Division Manager
SEMA



TODD FARLEY
Response Division Manager
SEMA

Coordination of Preparedness Activities

Preparedness is a joint responsibility of local, state and federal governments. SEMA coordinates preparedness activities and administers a number of federally funded programs. These programs include disaster planning, earthquake preparedness, radiological protection, public warning, training and education. SEMA offers free classes to local emergency management agencies, local officials, first responders, schools and volunteers.

Preparedness Division

To ensure effective disaster response coordination on the local, regional and state levels, the Preparedness Division works with local, state and federal partners in a continuous cycle of planning, training, exercising, evaluating and taking corrective action. The division includes the Planning Section, which contains the Strategic National Stockpile (SNS) program, WebEOC, the state's web-based emergency Information and situation management system, as well as multiple planning and preparedness initiatives. The Training and Exercise unit is focused on providing local, regional and statewide training and exercise

activities. The Radiological Emergency Program (REP) ensures the state and counties are prepared to effectively respond to an adverse event at Nuclear Power Plants safeguarding the public health and safety of Missourians. The Emergency Human Services (EHS) unit works with state agencies and volunteer and faith based organizations active in disaster response and recovery including the Governor's Faith-Based and Community Service Partnership for Disaster Recovery and Missouri Voluntary Organizations Active in Disasters. EHS also contains the state Medical Reserve Corps program.

Earthquake Program

SEMA's earthquake program provides operational oversight and administrative support to the 1,000-member Structural Assessment Visual Evaluation (SAVE) Coalition authorized by section 44.023, RSMo. This statute establishes a volunteer cadre for post-disaster building inspections to determine if damaged buildings are safe for occupation. SAVE coalition members are architects, engineers, building inspectors and construction industry professionals.

Missouri Seismic Safety Commission (MSSC)

SEMA provides administrative support to the Missouri Seismic Safety Commission (MSSC), which was established by section 44.227, RSMo, to initiate a comprehensive program to help Missouri prepare for and respond to a major earthquake. The commission prepares and updates a strategic plan for reducing earthquake hazards in the state. Members also help organize Earthquake Awareness Month (February) activities.

Missouri Seismic Safety Commission Members

Bailey, Raymond, St. Charles;
Bond, Art, St. Louis;
Evans, Joel, Sikeston;
Gould, Phillip, Richmond Heights;
Green, Miles (Joe), Boonville;
Hempen, Gregory L., St. Louis
Libla, Doug, Jefferson City;
Mallott, John, Kennett;
Rehder, Holly, Jefferson City;
Rosenbald, Brent, Columbia;
Sandvol, Eric, Columbia;
Sorrell, Daryl, Poplar Bluff.

Response Division

The Response Division is responsible for disaster management operations in support of local, county, regional and state needs providing coordination activities required to effectively manage large scale incidents. When Missouri is affected by a large-scale event, emergency or disaster the Response Division responds in anticipation of, or when local capabilities are exhausted. The Response Division is responsible for managing the activities of the State Emergency Operations Center and maintains a constant state of readiness to respond to the emergency needs of the state. The Response Division includes the Regional Coordinator Program, Logistics/Resources Section and the Facilities/Communications Section. There are 10 SEMA regions throughout the state with a Regional Coordinator assigned to each one. The main responsibility of the Regional Coordinator is to be the critical liaison link between SEMA and the local emergency manager and emergency management partners. The Logistics/Resources Section coordinates the acquisition and delivery of critical resources along with services and supplies to areas of the state impacted by a disaster. The Logistics/Resources Section along with the Missouri Public/Private Partnership (MOP3), co-manages the Missouri Business Emergency Operations Center (BEOC). This helps facilitate both business community recovery and charitable disaster assistance from the business community.

The Response Division works with the SEMA Planning Section to develop and maintain the State Emergency Operations Plan.

Recovery Division

The Recovery Division is responsible for requesting and distributing federal and state funds for all presidentially declared disasters. This division works to assist Missouri communities with recovery and to mitigate against disasters. It includes the Public Assistance, Mitigation, Floodplain Management and Floodplain Engineering sections. The Public Assistance Section's responsibilities include: state damage assessments, assistance in revising state Administrative Plans for Public Assistance, along with the Individuals and Households Program. The Mitigation Section works with local communities to reduce the adverse impacts disasters have on Missourians and has responsibility for the State Hazard Mitigation Plan. This section administers three federal mitigation grant programs and has helped over 1,200 Missouri jurisdictions get mitigation plans approved by FEMA. Community mitigation projects include voluntary flood buyouts, community tornado safe rooms, replacing bridges and low water crossings, bank stabilization and burying public electric utilities. The Floodplain Management Section, is also the state coordinating agency responsible for Missouri's participation in the National Flood Insurance Program (NFIP). The Recovery Division is responsible for training state personnel in disaster recovery, mitigation and floodplain management.

State and Federal Disaster Assistance

When a disaster exceeds the ability of local communities to respond and/or recover, the governor may declare a state of emergency for the impacted area. This action allows state resources to augment the needs of local governments.

Based on the impact of the disaster and the results of joint damage assessments, the governor may request a federal disaster declaration in accordance with Public Law 93-288. If approved by the president, such a declaration can make a wide variety of federal assistance programs available to Missouri, local governments, individuals, families and businesses adversely affected by the disaster. SEOC coordinates emergency life safety response and recovery actions to the declared areas. SEMA personnel administer federal and state disaster grants to jurisdictions and provide oversight of federal assistance for individuals in declared counties. Disaster assistance includes the Individuals and Households Program (IHP), which helps victims with disaster-related needs. The U.S. Small Business Administration (SBA) offers low-interest loans. Federal Disaster Public

Assistance helps reimburse local governments repair disaster damaged roads, bridges and infrastructure. Communities may be eligible for cost-effective mitigation projects, which help prevent similar damage in the future.

Finance and Administrative Division

The Finance Division includes the Fiscal Administration and Emergency Management Performance Grant sections. The Fiscal Administration Section provides administrative services such as accounting, budgeting, grant administration, procurement, fleet management, human resources, payroll and general office services. It coordinates and administers federal, state and local grant requests. The Emergency Management Performance Grant Section (EMPG) administers federal assistance to SEMA and local government emergency management agencies in support of all-hazard emergency management capabilities. An all-hazard approach to emergency response, including the development of a comprehensive program of planning, training and exercises, means there can be an effective and consistent response to disasters and emergencies, regardless of the cause.

Missouri Emergency Response Commission (MERC)

The Missouri Emergency Response Commission implements the federal Emergency Planning and Community Right-to-Know Act (EPCRA) and related Missouri laws pertaining to hazardous chemicals storage. The commission supports Local Emergency Planning Committees (LEPC), reviews hazardous chemical contingency plans, provides chemical emergency training, collects information on toxic and hazardous storage and makes this information available to the public. MERC administers the Hazardous Material Emergency Preparedness (HMEP) for hazardous material (HAZMAT) training to local public sector employees and the Chemical Emergency Preparedness Funds (CEPF) for planning and training for LEPCs.

MERC Members

Allen, Brian, Department of Natural Resources, Jefferson City;
Brinton, William C., St. Joseph;
Cardone, Lisa A., Ava;
Halmich, Bill, Washington;
Jorgensen, Cory, Department of Health and Human Services, Jefferson City;
Munzlinger, Sen. Brian, Williamstown;
Walker, Ron, State Emergency Management Agency, Jefferson City



BRYAN HUNT
Deputy Director
Missouri Veterans Commission

For information and updates visit our social media links at:

- <https://twitter.com/mosema>
- <https://www.facebook.com/MissouriSEMA/>

Missouri Veterans Commission

205 Jefferson St., 12th Fl., PO Drawer 147
 Jefferson City 65102-0147

Telephone: (573) 751-3779 / FAX: (573) 751-6836

The Missouri Veterans Commission is vested with the responsibility of representing all Missouri veterans, ensuring their needs are met and defending the entitlements of those who have served their country with honor and distinction.

This is accomplished through programs and services funded by the state and federal government as well as private and corporate contributions.

Our Mission

In recognition of the sacrifices made by veterans in service to our country, the Missouri Veterans Commission will provide Missouri veterans with timely benefits assistance, skilled nursing care and a final resting place with honor.

Our History

The State Federal Soldier's Home was established in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. Its original purpose was to provide care to aging Missourians who had fought for the Union in the Civil War. In 1931, the state legislature, at the request of organized veterans groups, created the Office of State Service Officer for the purpose of counseling and assisting veterans of World War I and earlier conflicts whose service-connected disabilities were becoming manifest and for whom numerous

benefits were being made available through the newly established Veterans Administration.

In 1974, the Omnibus Reorganization Act placed the Division of Veterans Affairs within the Department of Social Services. The State Federal Soldier's Home and Office of State Service Officer remained separate entities until the Omnibus State Reorganization Act of 1974 combined the two, renaming the home and establishing the Division of Veterans Affairs within the Department of Social Services.

As defined in the act, the Division of Veterans Affairs, as provided in Chapter 42, RSMo, in 1978 was transferred to the Department of Public Safety, Office of the Adjutant General, by a type I transfer.

Executive order 81-18 (February 1981) passed at the first regular session of the 81st General Assembly and put this law into effect in September 1981.

On Aug. 28, 1989, the Division of Veterans Affairs was replaced by the establishment of the Missouri Veterans Commission as a type III transfer. Chapter 42, RSMo, governs the commission's operation as a state agency. The commission shall be composed of nine members. In addition, the chair of the Missouri military preparedness and enhancement commission or the chair's designee shall be an *ex officio* member of the commission.

The commissioners then appoint an executive director, who implements commission policies and is responsible for statewide management of veterans programs. The executive director reports to the commission concerning all aspects of program operations through quarterly commission meetings.

Administrative offices are located in Jefferson City at 205 Jefferson St., 12th Floor. This location also houses the local Veteran Service Office. Services and benefits provided to veterans by the Missouri Commission are:

Veterans Services Program

Through the Veterans Service Program, the Missouri Veterans Commission provides counseling and assistance to veterans throughout the state in filing claims for benefits from the U.S. Department of Veterans Affairs. Veterans service officers are located throughout the state to make services available to veterans close to their homes.

Information concerning locations and phone numbers of veterans service officers may be found on the commission's website www.mvc.dps.mo.gov.

Veterans service officers are thoroughly trained and knowledgeable in all areas of veterans benefits, including compensation, pension,

education, burial and widow's benefits. Information and counseling regarding medical eligibility, VA Home Loan Guaranty and other benefits, including those offered by the state, may also be obtained from the veterans service officers as well.

Veterans service officers are available to give presentations and instruction regarding the benefits for which veterans are eligible as a result of honorable military service in the U.S. Armed Forces.

Veterans Home Program

The Missouri Veterans Commission operates and maintains seven long-term skilled nursing care facilities with a total of 1,350 available beds.

Veterans in need of nursing home care may seek admission to a Missouri Veterans Home by filling an application with the home of their choice. Prospective residents may obtain application forms from any Missouri Veterans Home, from a Missouri Veterans service officer or by contacting the Missouri Veterans Commission Headquarters at (573) 751-3779. Home applications may also be downloaded from the commission's website, www.mvc.dps.mo.gov.

Eligibility

- Applicant must be an honorably discharged veteran of the U.S. Armed Forces;
- Applicant must have resided in Missouri for at least 180 days during his/her lifetime;
- Applicant must have been determined to require nursing home care.

Funding/Costs

- State general revenue;
- Federal funding, through the U.S. Department of Veterans Affairs Per Diem Grant Program;
- Charges to the veterans themselves, based on the individual's ability to pay.

The maximum amount that a veteran may be charged at the time of printing is \$2,050 per month. Ability to pay is based upon the veteran's (and his or her spouse's) total income and assets.

Missouri Veterans Homes are inspected at least annually by the Department of Veterans Affairs for the continuance of per diem payments. Policies for health care administration are centrally managed by the commission's Director of Homes Programs, who routinely reviews management practice and clinical outcomes. Therapeutic modalities of physical, psychosocial and rehabilitative origin are provided in each facility.

Missouri Veterans Homes

St. James

620 N. Jefferson, St. James 65559

Telephone: (573) 265-3271 / FAX: (573) 265-5771

viviane.markle@mvc.dps.mo.gov

Viviane Markle, Administrator

St. James is the site of the first state Veterans Home. It was originally opened in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. A new, 150-bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the home. St. James is proud of its continuous 100-year tradition of providing care for veterans.

Mt. Vernon

1600 S. Hickory, Mt. Vernon 65712

Telephone: (417) 466-7103 / FAX: (417) 466-4040

cory.sterling@mvc.dps.mo.gov

Cory Sterling, Administrator

In June 2004, a new, state-of-the-art, 200-bed facility opened on Hickory Street in Mt. Vernon. The Missouri Veterans Home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

Mexico

1 Veterans Dr., Mexico 65265

Telephone: (573) 581-1088 / FAX: (573) 581-5356

brenda.ezell@mvc.dps.mo.gov

Brenda Ezell, Administrator

As the state's third Veterans Home, the Mexico facility opened in 1985 and serves north central Missouri. The 150-bed home features a large, open mall containing dining rooms, lounges, a library, recreation and therapy areas, a general store and medical and administrative offices. A walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico home.

Cape Girardeau

2400 Veterans Memorial Dr., Cape Girardeau 63701

Telephone: (573) 290-5870 / FAX: (573) 290-5909

mindi.pruitt@mvc.dps.mo.gov

Mindi Pruitt, Administrator

Serving veterans in southeastern Missouri, the 150-bed Veterans Home at Cape Girardeau opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords

residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fundraising drive led by the American Legion and its auxiliaries.

St. Louis

10600 Lewis and Clark Blvd., St. Louis 63136

Telephone: (314) 340-6389 / FAX: (314) 340-6379

rolando.carter@mvc.dps.mo.gov

Rolando Carter, Administrator

Missouri's fifth Veterans Home, a 300-bed facility, is located in Bellefontaine Neighbors, in St. Louis County. The home opened in November 1993. On the grounds are reminders of the military service and sacrifice made by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

Cameron

1111 Euclid, Cameron 64429

Telephone: (816) 632-6010 / FAX: (816) 632-1361

bradley.haggard@mvc.dps.mo.gov

Brad Haggard, Administrator

This 200-bed facility is the commission's sixth Veterans Home and is located on a 20-acre site donated by the City of Cameron. It was dedicated on Feb. 4, 2000, and admitted the first resident on April 3, 2000.

Warrensburg

1300 Veterans Rd., Warrensburg 64093

Telephone: (660) 543-5064 / FAX: (660) 543-5075

eric.endsley@mvc.dps.mo.gov

Eric Endsley, Administrator

This 200-bed facility was dedicated July 14, 2000, as the commission's seventh Veterans Home. The first resident was admitted Sept. 26, 2000. The design for the Cameron and Warrensburg facilities is identical. They are divided into five sections: sections A, B and C are each 50-bed, long-term skilled nursing care units; section D is a 50-bed dementia unit that contains its own dining room, activity area and enclosed courtyard; and section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

State Veterans Cemetery Program

Signed into law in 1996, this program gives the Missouri Veterans Commission statutory responsibility to establish, operate and maintain cemeteries for veterans in Missouri.

The vision and goal of the State Veterans Cemetery System is to locate cemeteries strategically throughout the state, making it possible for veterans and their families to have access within a

75-mile radius of their homes. The mission is to provide interment for veterans and their eligible dependents in a dignified, efficient and compassionate manner.

State Veterans Cemeteries

Springfield

5201 S. Southwood Rd., Springfield 65804
Telephone: (417) 823-3944 / FAX: (417) 823-0252
hugh.myers@mvc.dps.mo.gov
Hugh Myers, Director

The cemetery is located on a 60-acre site and can contain approximately 30,000 burial sites. Groundbreaking occurred July 7, 1998. The cemetery was dedicated Nov. 6, 1999, and the first burial was conducted Jan. 21, 2000.

Higginsville

20109 Business Hwy. 13, Higginsville 64037
Telephone: (660) 584-5252 / FAX: (660) 584-9525
teddie.velleri@mvc.dps.mo.gov
Teddie Velleri, Director

The cemetery is located on a 54-acre site and can contain approximately 21,000 burial sites. Groundbreaking occurred June 6, 1998. The cemetery was dedicated Nov. 13, 1999, and the first burial was conducted Jan. 22, 2000.

Bloomfield

17357 Stars and Stripes Way, Bloomfield 63825
Telephone: (573) 568-3871
ken.swearengin@mvc.dps.mo.gov
Ken Swearengin, Director

The Missouri Veterans Cemetery at Bloomfield was established Oct. 12, 2003. Interments began Sept. 29, 2003. The cemetery is built on 64.21 acres of land, which was donated to the state of Missouri by the people of Stoddard County.

Jacksonville

1479 County Rd. 1675, Jacksonville 65260
Telephone: (660) 295-4237 / FAX: (660) 295-4259
jim.nugent@mvc.dps.mo.gov
Jim Nugent, Director

The Missouri Veterans Cemetery at Jacksonville was established Oct. 25, 2003. It occupies 117.4 acres of majestic green land and includes a lake. The land for the cemetery was donated by Associated Electric.

Fort Leonard Wood

25350 Hwy. H, Waynesville 65583
Telephone: (573) 774-3496
charles.baxter@mvc.dps.mo.gov
Charles Baxter, Director

The Missouri State Veterans Cemetery at Fort Leonard Wood is the result of a partnership between the Department of Veterans Affairs and the Missouri Veterans Commission. The groundbreaking ceremony was held on Nov. 7, 2008, and the cemetery was formally dedicated on Sept. 13, 2010. The cemetery property was donated by the U.S. Army Maneuver Support Center and Fort Leonard Wood and is situated on 229 beautiful acres. Currently, the cemetery consists of 25 developed acres, with space estimated to last 25 to 30 years.

Eligibility Criteria:

Eligibility criteria for burial in State Veterans Cemeteries is the same as that for burial in national cemeteries, as stated in Missouri statute, signed into law in 1998: "...solely for the burial of veterans and eligible dependents as defined by the Department of Veterans Affairs. . ." Veterans interested in burial should contact the individual cemetery for a predetermination of eligibility.

Benefits

- burial space;
- grave liner;
- opening and closing of the grave;
- perpetual care;
- placement of cremation remains in either columbarium niche or in-ground burial;
- upright granite headstone.

Veterans Trust Fund

The Veterans Trust Fund was established in 1989 and is a means by which individuals and corporations may donate money to expand and improve services to veterans in Missouri. Appropriations from the fund are being used to improve training of service officers to expand capabilities in meeting the special needs of residents of State Veterans Homes and to promote public awareness of the program, benefits and services available to Missouri's veterans.

All contributions to the Veterans Trust Fund are tax deductible. Individuals and corporations can donate any amount over two dollars of their tax refund on their Missouri tax return, or by sending their contributions directly to the commission at any time. Monies from the fund are used to enhance, not replace, existing programs.

Ombudsman

The Missouri Veterans Commission ombudsman assists veterans, service members and their families with extraordinary needs that are not be-

ing met by other agencies or organizations. The ombudsman acts as a referral source to local, state and national resources available to address these needs.

Minority Veterans Initiative

The Minority Veterans Initiative was established to encourage minority veterans and dependents to visit local veterans service officers to obtain benefits they might be legally entitled to through the Federal Department of Veterans Affairs. The program's goals include:

- increase benefit awareness among minority veterans;
- increase benefit awareness among widows of deceased veterans;
- increase Missouri Veterans Commission visibility among community agencies;
- collaboration with other veterans agencies to increase awareness of veterans programs;
- co-brand with businesses to promote veterans benefits awareness.

Women Veterans Initiative

The Missouri Veterans Commission is dedicated to finding all women veterans, past, present and future. For that reason, the commissioners have appointed a women veterans coordinator, and her mission is to ensure that Missouri women veterans have equitable access to federal and state veteran services and to ensure women veterans are aware of their VA benefits, whom to contact and how to apply for these benefits.

The mission of the Women Veterans Initiative is to facilitate proactive leadership and services for women veterans, their dependents and survivors in Missouri.

Incarcerated Veterans Initiative

In February 2007, the Missouri Veterans Commission and the Department of Corrections signed an agreement to provide direct services to Missouri incarcerated veterans. The Incarcerated Veterans Initiative works to facilitate the transition of veteran offenders to productive lives in the community. The program serves veteran offenders and their families as a principal advocate in ensuring they receive appropriate services and empower the offenders with hope and new direction.

Veterans Commission Members

Brown, Sen. Dan, member;
Buckner, John W., member;
Conway, Rep. Pat, member;

Dominquez, Jose M., member;
Knopp, Meredith, member;
Lynch, Rep. Steven, member;
Noonan, Timothy R., member;
Schupp, Sen. Jill, member;
Smith, Timothy J., member.

Missouri Gaming Commission

3417 Knipp Dr., PO Box 1847, Jefferson City 65102
 Telephone: (573) 526-4080 / FAX: (573) 526-1999
www.mgc.dps.mo.gov

The Missouri Gaming Commission was established in 1993 by the 87th General Assembly as specified by Chapter 313, RSMo. The commission assumed the responsibility for regulating riverboat and charitable gaming on July 1, 1994. Regulatory authority over daily fantasy sports contest operators was added in 2016.

The commission is composed of five members, no more than three of whom may be members of the same political party. Commission members are appointed by the governor, with the advice and consent of the Senate, for a term of three years. Pursuant to statute, the overall membership of the commission reflects experience in law enforcement, civil and criminal investigation and financial principles.

The commission's role is to monitor gaming-related activities to ensure criminal elements do not infiltrate licensed gaming operations. In addition, the commission works to protect the public by ensuring games are conducted fairly, according to their rules and with full disclosure.

As a state regulatory agency, the commission and its staff hold themselves to the highest ethical and professional standards and strive to conduct all business in a manner that is in the public interest and maintains the public trust. Pursuant to statute, a strict code of ethics has been adopted prohibiting conflicts of interest and certain *ex parte* communications.

The key regulatory responsibilities of the commission are:

- to conduct thorough background investigations on all key persons involved in gaming operations, including substantial owners, management personnel, key operational employees and suppliers;
- to thoroughly investigate the finances of applicants and their key persons to determine if they have the financial resources and responsibility to meet their proposed obligations;
- to investigate the background of all occupational licensees, including dealers, slot attendants, food and beverage servers, security and surveillance personnel and all other



WILLIAM K. SEIBERT JR.
Executive Director
Missouri Gaming Commission



HERBERT KOHN
Chair
Missouri Gaming Commission



BRIAN JAMISON
Vice Chair
Missouri Gaming Commission



LARRY D. HALE
Commissioner
Missouri Gaming Commission

employees who have access to the gaming area to ensure the personnel operating the casino are of sufficient character to maintain the integrity of Missouri gaming;

- to photograph and fingerprint each employee so as to maintain a complete and accurate database of gaming personnel;
- to assign appropriate staff to each gaming operation to be present at all times when gaming is conducted. Enforcement agents are charged with ensuring that gaming is conducted in accordance with the Missouri gaming statutes, the rules and regulations of the commission and the licensee's own internal controls;
- to ensure the safety of the patrons, to conduct investigations of suspected wrongdoing and to receive complaints from customers;
- to review and audit the finances and compliance of the gaming operation through the combined use of commission staff, independent public accounting firms and internal casino audit staff that are retained by the licensee and approved by the commission;
- to monitor the financial integrity of gaming operators to ensure Missouri's financial interests are protected;
- to ensure charitable, fraternal, religious, service, social and veteran organizations are eligible to hold licenses to conduct charity bingo games in the state. Regular bingo licenses, special bingo licenses, abbreviated pull-tab licenses, supplier licenses, manufacturer licenses and bingo hall provider licenses are all issued by the bingo division. Missouri Gaming Commission staff will assess qualifications of organizations applying for a charitable bingo gaming license, conduct required background investigations, audits, collect taxes and



RICHARD LOMBARDO
Commissioner
Missouri Gaming Commission



THOMAS NEER
Commissioner
Missouri Gaming Commission

maintain all records related to charitable bingo.

- to provide regulatory authority over operators of daily fantasy sports contests. This includes licensing and investigating operators and taking action against those who violate laws. The commission will also collect licensing and operations fees.

Office of the Executive Director

The Office of the Executive Director is responsible for the day-to-day operations of the commission. The director supervises all staff activities, reports to the commission and is responsible for organizing and distributing all public documents and reports. The director oversees the Administration, Corporate Securities and Finance, Enforcement, Legal and Charitable Bingo and Fantasy Sports sections of the Missouri Gaming Commission.

Pursuant to statute, the executive director has entered into a memorandum of understanding with the Missouri State Highway Patrol to perform background investigations and to provide enforcement personnel.

Missouri Gaming Commission

Kohn, Herbert, chair, Kansas City, April 2017;
Jamison, Brian, vice chair, Columbia, April 2019;
Hale, Larry D., St. Louis, April 2016;
Lombardo, Richard, Kansas City, April 2018;
Neer, Thomas, St. Charles, April 2017.

Kansas City

1321 Burlington St., Ste. 100
North Kansas City 64116
Telephone: (816) 482-5700 / FAX: (816) 482-5704.

Satellite Offices**St. Louis**

9900 Page Ave., Ste. 107, St. Louis 63132
Telephone: (314) 877-4370 / FAX: (314) 877-4384



Department of Revenue

Truman State Office Bldg.
PO Box 311, Jefferson City 65105-0311
Telephone: (573) 751-4450 / FAX: (573) 751-7150
www.dor.mo.gov
Email: dormail@dor.mo.gov

The Department of Revenue is one of the largest and most comprehensive of Missouri's state departments. It was established in 1945 and plays a key role in state government by efficiently collecting billions of dollars in state revenue each year. The department also collects local sales and use taxes, and distributes them back to local governments.

The department also enhances public safety by administering the state's motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri's drivers. The duties involved with the oversight of driver licensing include the suspension or revocation of licenses of drunk drivers and other drivers who have committed other motor vehicle transgressions.

Office of the Director

The Office of the Director, which includes the director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes the chief operating officer, who is responsible for all operational aspects of the Department, a legislative director, who manages the department's relationships with the legislature and other governmental branches, and the director of strategy and communications, who works with the news media, coordinates public awareness of department activities and acts as the department's spokesperson.

Taxation Division

The Taxation Division collects Missouri's taxes and administers the state's tax laws, annually processing more than 5 million tax returns, responding to hundreds of thousands of phone calls and working with Missouri businesses and citizens to ensure they are paying the taxes owed to the state and local entities.

The **Business Tax Bureau** processes and administers the state's business taxes. These include the corporate income tax, local and state sales



JOEL W. WALTERS
Director



MORGAN FULKS
Executive Assistant to the Director



KENNETH J. ZELLERS
Chief Operating Officer



ANNE MARIE MOY
Director
Strategy and Communication



MARK SIETTMANN
Legislative Director



AMANDA SHEWMAKER
Executive Assistant

and use taxes, the state motor fuel tax, excise taxes and employee withholding taxes.

The **Personal Tax Bureau** oversees processing and administration of the state's personal income tax, the Property Tax Credit and fiduciary tax. This bureau also administers business and individual tax non-compliance programs to identify taxes due from those not filing or under-reporting their tax obligations.

The **Collections and Tax Assistance Bureau** helps citizens through their call center with tax questions, information, refund status, or how to

register a business. The Bureau also actively pursues collection of unpaid taxes.

The **Field Compliance Bureau** audits in-state and out-of-state taxpayers to ensure compliance with Missouri's tax laws.

Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division provides a variety of services to owners of cars, trucks, motorcycles, trailers and boats. It also helps keep Missouri roads safer by maintaining records of serious violations of Missouri's traffic laws. In FY 2016, the division issued more than 255,000 new driver licenses and renewed more than 692,000 licenses. In calendar year 2016, it issued more than 1.942 million motor vehicle, trailer and boat titles, and oversaw the issuance and renewal of about 4.06 million vehicle registrations.

The **Driver License Bureau** helps citizens obtain or renew their driver licenses. It also processes records relating to traffic violation point assessments and uninsured motorists. The bureau also tracks administrative alcohol violations and those who fail to appear in court for a variety of traffic-related offenses.

The **License Offices Bureau** manages the operations of the 177 contract offices throughout the state. The offices provide many of the most common driver license and motor vehicle services for Missourians. The management of the offices is bid out to independent contractors.

The **Motor Vehicle Bureau** provides services for motor vehicle owners, such as issuing or renewing license plates or obtaining owner titles. The bureau also works with new and used automobile dealers, and also helps salvage dealers and leasing companies acquire registration certificates.

General Counsel's Office

The **General Counsel's Office** ensures the department's compliance with state and federal law and internal policies. It also advises the director and Department divisions on all legal matters. It helps keep Missouri drivers safer by defending the state's drunk driving laws in administrative hearings and court proceedings. It also provides training concerning DWI laws to law enforcement officers, judges and other court personnel. The office represents the state in legal cases that involve taxation, bankruptcies and motor vehicle fraud.

The **Criminal Tax Investigation Bureau** investigates and develops information leading to local prosecution of individuals and businesses sus-



TODD IVESON
Director, Taxation Division



JACKIE BEMBOOM
Director, Motor Vehicle and
Driver Licensing Division



RYAN ASBRIDGE
Director, General Counsel



LYNN BEXTEN
Director
Administration Division

pected of violating state statutes related to sales, withholding and income taxes.

The **Compliance and Investigation Bureau** investigates illegal motor vehicle titling and registration, odometer fraud and tax fraud involving motor fuel sales tax and the state cigarette tax. The bureau also ensures the compliance of motor vehicle dealers, salvage businesses and marine dealers with statutes and licensure regulations. In addition, the office includes the Internal Audit function, reviewing performance of the department and the privately contracted offices.

Administration Division

The Administration Division provides professional, innovative and efficient personnel, financial and general services support that allows the department's divisions to carry out their core responsibilities, including safeguarding assets, disseminate information and apply efficient personnel practices. This division also manages employee wellness events and initiatives.

The **Financial Services Bureau** provides fiscal services to the department and other governmental agencies in the area of finance, accounting,

depositing and cashing of state and non-state revenues and investing and collateralizing non-state revenue collections. This bureau also provides support in the areas of procurement, and child support contract oversight.

The **General Services Bureau** provides support in the areas of mail processing, archiving, office supply inventory management, vehicle pool maintenance, delivery services, record destruction, license office inventory management and distribution, voice and data line moves and installations, and facility leasing.

The **Personnel Services Bureau** is in charge of personnel and payroll issues, compliance with state and federal employment laws, and the department's affirmative action and diversity programs.

The **Communications and Training** section within this bureau works with all of the department's divisions to update the department's Internet and Intranet websites, train department personnel to be more efficient and update department forms and publications to be more customer-friendly and effective.

State Lottery Commission

PO Box 1603, 1823 Southridge Dr.
Jefferson City 65102-1603
Telephone: (573) 751-4050 / FAX: (573) 751-5188
www.molottery.com

On Nov. 6, 1984, Missouri voters authorized the Missouri General Assembly to establish a Missouri state lottery.

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, approved by the General Assembly, that deal with the lottery. These laws cover topics such as distribution of lottery funds, conflicts of interest, who may play the lottery, criminal penalties and taxation of lottery winnings. The director runs the day-to-day business of the lottery, including hiring employees, issuing licenses and negotiating contracts with vendors. The governor, with the advice and consent of the Senate, appoints the five-member commission. No more than three members may be of the same political party. Commissioners receive no salary and serve three-year terms.

The attorney general provides legal services for the lottery, and the state auditor reviews operations by conducting audits.

Commissioners:

Twitty, John R., (R), chair, Springfield, Sept. 18, 2014;



MAY SCHEVE REARDON
Executive Director
Missouri Lottery



JOHN R. TWITTY
Chair
Missouri Lottery



DR. JUDENE BLACKBURN
Commissioner
Missouri Lottery



PAUL K. KINCAID
Commissioner
Missouri Lottery



ROBIN SIMPSON
Commissioner
Missouri Lottery

Blackburn, Dr. Judene, (I), commissioner, Waynesville, Sept. 23, 2014;
Kincaid, Paul K., (I), commissioner, Springfield, Sept. 18, 2014;
Simpson, Robin, (R), commissioner, Monroe City, Oct. 27, 2017.



BRUCE E. DAVIS
Chair
State Tax Commission



VICTOR CALLAHAN
Member
State Tax Commission



WILL KRAUS
Member
State Tax Commission



STACEY JACOBS
Administrative Secretary
State Tax Commission

State Tax Commission

Truman State Office Bldg.
PO Box 146, Jefferson City 65102-0146
Telephone: (573) 751-2414 / FAX: (573) 751-1341
<https://stc.mo.gov>
Email: stc@stc.mo.gov

The present State Tax Commission was created by an act of the 63rd General Assembly, identified in Section 138.190, RSMo.

The commission is composed of three members who are chosen from the two major political parties. The members are appointed by the governor with the advice and consent of the Senate.

The authority and responsibilities of the State Tax Commission are further defined and articulated in the landmark Supreme Court decision of *State ex. rel. Cassilly v. Riney*, which provided the genesis for the statewide equalization of assessments. The State Tax Commission was created to perform five basic functions. These functions are:

1. Equalize assessments;
2. Conduct *de novo* judicial hearings regarding valuation and classification appeals from local boards of equalization in individual assessment cases;

3. Formulate and implement statewide assessment policies and procedures to comply with statutory and constitutional mandates;

4. Supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and

5. Assess the distributable property of railroads and public utilities.

State Tax Commission

Davis, Bruce E., (R), chair, Columbia, Jan. 23, 2010;

Callahan, Victor, (D), member, Independence, Jan. 23, 2018;

Kraus, Will, (R), member, Lee's Summit, Jan. 23, 2020.



Department of Social Services

Broadway State Office Bldg.
PO Box 1527, Jefferson City, 65102
Telephone: (573) 751-4815 / FAX: (573) 751-3203
www.dss.mo.gov

The Missouri Department of Social Services (DSS) was constitutionally established in 1974 because "the health and general welfare of the people are matters of primary public concern." The department is charged with administering programs to promote, safeguard and protect the general welfare of children; to maintain and strengthen family life; and to aid people in need as they strive to achieve their highest level of independence.

The department is organized into four program divisions: Children's Division, Family Support Division, MO HealthNet Division and the Division of Youth Services. The Division of Finance and Administrative Services and the Division of Legal Services provide department-wide administrative and support services.

The department cooperates and partners with many private organizations, businesses and individuals to extend the outreach of human services to Missouri citizens.

Office of the Director

The director of the Department of Social Services is responsible for the overall administration of programs within the department except as otherwise provided by law. The director determines priorities for program implementation and has final approval for uses of state and federal funds appropriated to the department.

Missouri's State Technical Assistant Team (STAT) provides comprehensive, integrated services to the entire child protection community. From data collection and interpretation of the causes of child fatalities to all types of child related criminal investigations, STAT provides training, support and expertise to professionals responsible for the protection of children.

The Human Resource Center (HRC) guides the overall human resources management for the department's 7,000+ employees. The center is responsible for ensuring compliance with merit system rules and coordinating personnel activities in areas such as labor relations, union negotiations, recruitment, selection, classification,



STEVE CORSI, PSY.D.
Acting Director



JENNIFER TIDBALL
Deputy Director



CAITLIN WHALEY
Legislative Liaison



REBECCA WOELFEL
Communications Director



DONNA SYBOUTS
Executive Assistant



HELEN JACO
Chief Financial Officer

compensation, discipline, performance evaluation, personnel records maintenance, civil rights, investigations and compliance, employee grievance procedure and training.

Administration Divisions

The **Division of Finance and Administrative Services** provides budgeting, financial and support services to all divisions within the department. Responsibilities include accounts payable, payroll, purchasing, receipts, audits, grants man-

agement, budget, research and data management, mail processing, telecommunications, inventory and warehouse management, homeland security and safety.

The **Division of Legal Services (DLS)** provides comprehensive legal support to all programs and support divisions in DSS. The division represents the department, its divisions and the state. Responsibilities include representing DSS before administrative tribunals; circuit court and appellate courts on child abuse and neglect; licensure and revocation of foster homes, guardianships and permanency planning; establishing, enforcing and modifying child support orders; hearings for public assistance applicants/recipients related to denial or termination of benefits; and investigating fraud and abuse by public assistance recipients, along with establishing claims and tracking collections.

Children's Division

205 Jefferson St., PO Box 88, Jefferson City 65103
Telephone: (573) 522-8024 / FAX: (573) 526-3971
www.dss.mo.gov/CD
Email: AskCD@dss.mo.gov

Child welfare services are provided under federal and state laws to help children and families function at their maximum potential, both personally and socially.

The division has a legal mandate to provide services in three primary areas: child abuse and neglect investigations and family assessments, treatment and placement services to children and families and provision of child care.

Organization

The Children's Division (CD) is administered by a director appointed by the director of the Department of Social Services. The division maintains a presence in each county and the city of St. Louis and supports each of the 45 judicial circuits in the state.

Child Abuse and Neglect Investigations and Assessments

The division is responsible for receiving reports of alleged child abuse or neglect. Once a report is received, the division responds to assure safety of the child(ren). The goals of child abuse or neglect investigations and assessments are to assess the level of risk to the child(ren), protect the child(ren) from harm, determine if abuse or neglect occurred as reported and provide services to the family.

Under the provisions of the Child Abuse and Neglect Law (sections 210.110 and 210.167,



MARK GUTCHEN
Director
Division of Legal Services



TIM DECKER
Director
Children's Division

RSMo): a "child" is any person under 18 years of age; "abuse" includes both actual and threatened physical injury, sexual or emotional abuse inflicted on a child other than by accidental means by those responsible for his or her care, custody and control, except that discipline, including spanking, administered in a reasonable manner, shall not be construed to be abuse; "neglect" is failure to provide, by those responsible for the care, custody and control of the child, the proper or necessary support and education as required by law, or medical, surgical or any other care necessary for the child's well-being; and "persons responsible for the care, custody and control of the child" include, but are not limited to, the parents or guardians of the child, other members of the child's household or those people exercising supervision over a child for any part of a 24-hour day.

All reports of suspected child abuse and neglect are made to a centralized hotline unit of the division, which is required to provide toll-free statewide telephone service 24 hours a day, seven days a week for reporting purposes (1-800-392-3738).

Family-Centered Services

The overriding goal of family-centered services is to prevent child abuse or neglect, and the removal of the child from the home, by stabilizing the family and improving family functioning.

Treatment services, referred to as "family-centered services," are provided in preventive and protective capacities. Protective family-centered services are case management services provided to families when a finding of child abuse and neglect has been determined by a preponderance of evidence at the conclusion of an investigation. Preventive family-centered services are offered when an investigation of abuse or neglect is unsubstantiated or when a family assessment detects concerns that might be mitigated by services

to help prevent abuse or neglect. Preventive services are contingent on the family's willingness to accept services. Families may also self-refer for services. Services may be provided by CD staff and/or purchased on behalf of the family.

Federal law mandates that the division provide services to children and families of children in alternative care. These services are geared toward permanency for the child(ren), either by reunification with his or her biological parent(s) or permanency through adoption or guardianship. The goals of these services are to prevent further child abuse or neglect, mitigate family factors that could lead to further child abuse or neglect, reunite children with their families when possible and obtain permanent homes for children who cannot safely return home through adoption or guardianship.

To achieve these goals, the division employs staff to provide services to eligible children and families. These services are provided through direct services and contracted services.

Direct Services

Children's Division staff provides direct services to families in treatment and families whose children are in alternative care settings. Children's Division staff works with families in assessing service needs and case planning. Actual services may be provided by CD staff, through contractors or both.

Alternative care services (family-centered, out-of-home services) are provided to children who are determined by the juvenile court to need care in a setting other than their biological family homes. These children are cared for in substitute family care or non-familial group care. Any one of three types of licensed settings provides alternative care: foster family homes, group facilities and residential treatment facilities. Transitional living services and independent living may also be utilized for older youth who might not return home and for whom adoption or guardianship is not deemed appropriate.

Child safety and permanency for children is the overriding goal of all services and integrates the principles of permanency planning — reunifying the child with the biological family when possible and, when necessary, finding other permanent family relationships for children.

Families who wish to adopt children unable to reunite with their families may, in some instances, receive an adoption subsidy payment. This is a statewide program developed to provide financial benefits, in the form of a subsidy, to encourage potential adoptive parents to adopt and to finance the cost of adopting "special needs" children.

Contracted Services

Contracted services are available to individuals and families who are receiving family-centered services, or in efforts to recruit and maintain resources for permanency. These services are usually provided as a result of a child abuse/neglect report with a "preponderance of evidence" finding, but may also be authorized for children in alternative care, children in adoptive placements, and family members receiving preventive treatment services or foster and adoptive services. Services are provided through contracts with both public and private community agencies and play a major role in extending services throughout the state.

Licensing Program

The division inspects and licenses foster care facilities, residential care facilities and child-placing agencies. In addition, the licensing staff monitors licensed facilities to ensure the facilities maintain requisite standards, conducts public education programs and consults with facility personnel in the development and implementation of services to the children being served, as well as residential program development.

Early Childhood and Prevention Services

The Early Childhood and Prevention Services section administers early childhood/child care and child abuse prevention programs and services. These programs provide child care subsidies to low-income families and quality improvement and professional development activities for child care programs and their staff. Staff also administer a portion of the state Early Childhood Development Education and Care Fund, which provides grants to community-based organizations and individuals for early childhood and child abuse/neglect prevention services.

Family Support Division

615 Howerton Ct., PO Box 2320
Jefferson City 65102-2320
Telephone: (573) 751-3221 / FAX: (573) 751-8949
Toll-free: (800) 735-2466
www.dss.mo.gov/fsd

The **Family Support Division (FSD)** is responsible for the administration of these programs and services: Food Stamps, Temporary Assistance, Child Support, Medical Assistance, Rehabilitation Services for the Blind and Visually Impaired, Low-Income Home Energy Assistance, Supplemental Nursing Care and Community Services Block Grant.

Organization

The Family Support Division is administered by a director appointed by the director of the Department of Social Services. The division has at least one location in each county and in the City of St. Louis to provide customers with access to the Income Maintenance Programs. The division maintains offices across the state for the administration of the Child Support Program. Administration of the Rehabilitation Services for the Blind is managed by seven offices throughout Missouri.

Income Maintenance Programs

The determination of an individual's financial need is basic to the granting of Temporary Assistance, Food Stamps, child care, blind pension, Supplemental Aid to the Blind, medical assistance and nursing care benefits. The division has a legal requirement to consider all facts and circumstances in determining eligibility for public assistance, including the applicant's earning capacity, income and resources from whatever source received. The amount of benefits, when added to all other income, resources, support, and maintenance, shall provide such person with reasonable subsistence. If the applicant is not found to be in need, assistance is denied.

Temporary Assistance

Temporary Assistance (TA) makes cash grants on behalf of needy children who are living in homes maintained by parents or close relatives. This program provides temporary financial assistance while the adult transitions to self-sufficiency.

MO HealthNet

The Family Support Division determines participant eligibility for MO HealthNet services. MO HealthNet refers to the statewide medical assistance programs for elderly, disabled and blind individuals; low-income families; pregnant women; and children who meet certain eligibility requirements. In order to qualify for the MO HealthNet program, individuals must be a resident of the state of Missouri, a U.S. national citizen, permanent resident or legal alien in need of health care/insurance assistance. Family income is compared to the applicable percentage of the federal poverty guidelines. The applicable income limit for children is dependent on the age of the child(ren). The goals of the MO HealthNet program are to promote good health, prevent illness and premature death, correct or limit disability, treat illness and provide rehabilitation to persons with disabilities. Eligible persons receive a MO HealthNet identification card. There is no cash assistance with this program, although the



PATRICK LUEBBERING
Director
Family Support Division

program does pay for Medicare premiums for eligible individuals.

Supplemental Aid to the Blind and Blind Pension

The division administers two separate programs for the blind: Supplemental Aid to the Blind (SAB) and the Blind Pension Program. Under the SAB program, the amount of the monthly grant is \$718 minus any Supplemental Security Income (SSI) payment received. Under the Blind Pension Program, a flat monthly payment of \$718 per person is made. The programs differ slightly in eligibility requirements. Funds are provided from a Missouri constitutionally established blind pension fund with no matching federal funds.

Supplemental Nursing Care

The Supplemental Nursing Care Program in Missouri provides cash assistance and medical services coverage to eligible aged, blind or disabled individuals who reside in non-Medicaid, licensed skilled nursing, intermediate care, assisted living or residential care facilities. Individuals who reside in licensed, skilled nursing facilities or intermediate care facilities may receive monthly cash benefits of up to a maximum of \$390. If they live in a licensed assisted living facility, they may be eligible for monthly cash benefits of up to \$292, or if in a licensed residential care facility, they may receive monthly cash benefits of up to \$156.

Food Stamp and Food Distribution Programs

The Supplemental Nutrition Assistance Program (SNAP), known as the Food Stamp Program in Missouri, is designed to help low-income families increase their purchasing power for buying nutritious food for their families. Depending upon the adjusted income and the number

of persons in the household, a family receives a monthly benefit amount. The division is responsible for determining the eligibility of Food Stamp applicants according to guidelines established by the U.S. Department of Agriculture (USDA).

The division also administers a number of food distribution programs providing USDA-donated foods to Charitable Institutions, Summer Food Service Programs for Children, The Emergency Food Assistance Program (TEFAP) and Disaster Relief Organizations.

Low Income Home Energy Assistance Program

Low Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income individuals to help pay for heating and cooling. Eligibility for assistance is based on household income and the number of persons residing in the household. Benefit amounts vary based on income, family size and type of fuel utilized. Missouri provides two programs with the LIHEAP grant: Energy Assistance/Regular Heating (EA) and Energy Crisis Intervention Program (ECIP).

Community Services Block Grant Program

The Community Services Block Grant Program (CSBG) makes funds available to support efforts that reduce poverty, revitalize low-income communities and empower low-income families and individuals to become fully self-sufficient. Most CSBG programs are operated locally by community action agencies that provide direct services to individuals and families whose income falls within the federal poverty guidelines, as well as mobilize communities to identify and address the causes and conditions of poverty in their geographic area.

Emergency Solutions Grant Program

The Emergency Solutions Grant Program is designed to provide funding for emergency homeless shelters and street outreach to the homeless. It also provides homelessness prevention and rapid re-housing services to homeless individuals, their families and those at risk of becoming homeless. The overall goal of the ESG program is to move participants to, and help them retain, permanent housing.

Blind and Visually Impaired Services Program

The Rehabilitation Services for the Blind administers six service programs to blind and visually impaired persons: vocational rehabilitation,

prevention of blindness, independent living rehabilitation to adults, Older Blind Services (OBS), children services and the Blind Enterprise Program (BEP).

Vocational rehabilitation services are supported by both federal and state funds. Services include diagnosis and evaluation, counseling and guidance, physical and mental restoration, college and other types of vocational training, job placement, and services after employment when needed. Vocational rehabilitation services are to enable a person with visual disabilities to obtain or retain suitable employment.

Prevention of blindness services are funded with state funds and Blindness Education, Screening and Treatment (BEST) funds. Services are for the purpose of early detection of eye disease that may lead to blindness and, when indicated, providing treatment to eligible persons. Services include diagnostic examinations, surgery, hospitalization, glasses, prostheses and medications that are not available through other sources. These services are conditional upon the financial need of the individual. Free vision screening clinics are conducted in conjunction with schools of ophthalmology in Missouri. Free glaucoma screening clinics are conducted throughout the state.

Independent living rehabilitation services—including services for adults, children and the OBS program for seniors over age 55—are supported by both federal and state funds. Services are for the purposes of enabling that person to function independently in the home and community and/or to succeed in appropriate educational settings. Services include diagnosis and evaluation; adjustment to blindness services; alternative techniques in the areas of daily living activities; counseling and families supportive services; physical restoration; homemaking; communication; and orientation to, and travel within, the home and community.

The federal/state Randolph-Sheppard Blind Enterprise Program provides employment opportunities for legally blind persons who have participated in special training and are licensed by the division to manage a vending facility located in federal, state and private industry. Vending facilities range from full food service cafeterias to banks of vending machines.

The Children's Services Program focuses on blind and visually impaired children and their families, providing assistance with education and advocacy. Services include early identification and intervention, fostering a positive sense of self, regardless of vision loss, facilitating access to community services specific to the individual needs of the child, and helping families find information about blindness and its impact on their child's education and future.

Child Support Program

Missouri's Child Support Program operates pursuant to Title IV-D of the federal Social Security Act and Chapter 454, RSMo.

Child Support Program responsibilities include location of parents, paternity establishment, establishing child and medical support orders, enforcing support orders, reviewing support orders for modification and distributing child support collections.

The Family Support Division collects child support on behalf of families receiving public assistance. In addition, individuals not receiving public assistance benefits may apply for child support services.

Currently, the federal government funds the program at the rate of 66 percent. In addition to federal funds, the state is entitled to retain approximately 34 percent of the collections it receives for families that receive temporary assistance.

The program partners with county prosecuting attorneys through cooperative agreements to assist with child support activities. Additionally, the program partners with the state attorney general through a cooperative agreement to assist with child support enforcement and modification activities.

Pursuant to section 454.530, RSMo, the FSD, together with the Missouri Department of Revenue, operates the state disbursement unit known as the Family Support Payment Center (FSPC), which receives and disburses support on behalf of families. FSD collected \$683.8 million in State Fiscal Year 2014.

MO HealthNet Division

615 Howerton Ct., PO Box 6500

Jefferson City 65102

Telephone: (573) 751-3425 / FAX: (573) 751-6564

www.dss.mo.gov/mhd

Email: ask.MHD@dss.mo.gov

The MO HealthNet (Missouri Medicaid) program provides medical services to eligible participants within defined program benefits in a similar way insurance companies provide coverage for their policy holders.

Organization

The MO HealthNet Division (MHD) is administered by a director appointed by the director of the Department of Social Services. The division maintains administrative offices in Jefferson City, and contracts with health care providers and managed care organizations for the provision of health care.

MO HealthNet Program

The services provided include those required by the federal government, such as hospital and physician services. Also included are optional services, such as pharmaceutical and personal care services authorized by the Missouri General Assembly and identified in section 208.152, RSMo.

The MO HealthNet Division administers a mandatory Medicaid managed care program for eligible participants in the eastern, central and western areas of the state. Children, pregnant women, Temporary Assistance for Needy Families (TANF) recipients and children in state custody receive their medical care through managed care organizations, allowing the state to ensure access to health care and control costs at the same time. The MO HealthNet program is jointly funded by state and federal funds.

The MO HealthNet Pharmacy Program oversees outpatient prescription drug reimbursement. The pharmacy benefit includes reimbursement for all drug products of manufacturers who have entered into a rebate agreement with the Federal Department of Health and Human Services (HHS) and are dispensed by qualified providers, with few therapeutic category exclusions. In addition, MHD is responsible for program development, benefit design and clinical policy decision-making with activities oriented towards wellness and continuum of care.

The MO HealthNet program includes specialized services for specific populations within the state by receiving waiver authority from the federal government. Home and community-based waivers for the elderly, certain developmentally disabled participants, as well as patients with AIDS, were obtained and allow the MO HealthNet program to pay for home care not otherwise covered as an alternative to more expensive institutional care. These services are restricted to those participants who would otherwise require, and whose home care is no more expensive than, institutionalization.

Division of Youth Services

3418 Knipp Dr., Ste. A-1, PO Box 447

Jefferson City 65102

Telephone: (573) 751-3324 / FAX: (573) 526-4494

www.dss.mo.gov/dys/

Email: ASKDYS@dss.mo.gov

The Omnibus Reorganization Act of 1974 created the Division of Youth Services (DYS) and placed it within the Department of Social Services.

Youth judged to be delinquent and in need of rehabilitation and education are committed to the division by the state's juvenile (circuit) courts

until approved for return to the community under supervision or discharged.

The division provides an array of services including residential care, nonresidential and community-based services, and after-care supervision. Chapter 219, RSMo, outlines the division's responsibility to also include prevention of delinquency, incentive subsidy to juvenile courts, consultative and information services and technical assistance to local communities.

Organization

The division is administered by the director, who is appointed by the director of the Department of Social Services. The division operates structured residential programs providing youth rehabilitation, treatment, and education services through a continuum of secure and moderate care centers and community-based group homes. Nonresidential programs include case management, day treatment, family therapy and youth employment. Five regional administrators are responsible for the programs in their geographical areas. Central office personnel, together with the regional administrators, aid the director in planning, monitoring, and ongoing quality improvement of all agency services.

Goals and Objectives

The vision of Missouri DYS is that every young person served will become a productive citizen and lead a fulfilling life. The mission is to enable youth to fulfill their needs in a responsible manner within the context of and with respect for the needs of the family and community. This balanced approach relies on community partnerships for the development and enhancement of services for the prevention of delinquency.

Methods of Treatment

Each division facility creates a structured environment designed to contribute to positive changes in the student's behavior and attitudes through the provision of group and individualized treatment services, recreation, academic and vocational training. The ultimate goal is to return each youth to his or her home community as a productive, responsible member of society. The division operates as a fully accredited school program, providing high school credits and High School Equivalency Test (HiSET) coursework.

Case Management

A case management system has been developed to provide assessment, treatment planning, coordination of services, monitoring and evaluation of the services for youths and their families.



PHYLLIS BECKER
Director
Division of Youth Services

A needs and risk assessment helps the case manager determine the most appropriate services for each youth. The assessment takes into account all pertinent factors involving the youth's delinquent history while identifying the general treatment needs.

Community-Based Services

Focusing on more individualized services and delivering programs at the community level, the division has expanded its program design to include more community-based options. Nonresidential services are provided to low-risk youth as a diversion to residential care and as a supplement to after-care.

Intensive Case Monitoring

This service is provided by employees who monitor a youth's behavior and activities. Community mentors also provide support and counseling to the youth when needed. Great effort is made to ensure the matching of similar personalities and interests of youth and the mentor.

Day Treatment

This service provides a structured alternative educational program that includes traditional academic courses, GED classes, career planning, job placement and community service supported by individual, group and family therapy.

Family Therapy

Family specialists provide counseling to DYS youth and their families. In addition, the family therapy unit accepts referrals from juvenile courts, child welfare agencies, mental health agencies, schools and other sources. DYS family specialists also provide training to other state agency staff and court personnel.

Group Home Programs

Group homes provide the least restrictive residential environment. Staff provide 24-hour supervision in a home-like setting with a capacity for 10 youths. Youth follow a daily schedule with time allowed for interaction with the community (school, jobs and community projects) as well as treatment services within the facility (group, individual and family counseling).

Moderate Care Residential Facilities

Residential facilities provide a structured environment for DYS youth. The residential programs target youth who cannot function well in the community and require a more structured setting. Many of these youth have participated in repeat property offenses and require continuous structure to mature.

The program divides youth into groups of 10 with 24-hour staff supervision. A rigorous school program is provided on-site by full-time teachers offering basic education, GED programming and various remedial/special education activities.

Secure Care Residential Facilities

For those youth who have a history of offenses and require a more structured setting, the division offers programs in secured facilities. Five highly structured, secure-care programs provide on-site educational classes, vocational training and recreational activities. These programs target youth with longer offense records that might include crimes against people. The offenders tend to be older and might include youth who have been unsuccessful in community-based programs. Scheduled outings into the community serve the purpose of involving the youth in community support projects.

An individual education plan, including both youth goals and staff strategies, is developed for each youth. Parents are encouraged to attend these planning meetings.

Dual Jurisdiction

The division also serves youth in secure care programs in Montgomery City, St. Louis and St. Joseph, sentenced under the dual jurisdiction

provisions in section 211.073, RSMo. This alternative sentencing provision allows certified youth to receive an adult and juvenile sentence with a suspended execution of the adult sentence. Treatment and educational services are provided to youth whose length of stay is significantly longer than that of other DYS students.

Aftercare

When youth are ready to return to their communities, the division provides services to help them make a smooth transition. Virtually all youth under DYS care enter the aftercare program upon their return to the community. An assigned case manager ensures support services are provided to help each youth enter and re-adjust to community living including referral, supervision and counseling. The primary goal of aftercare is to support youth in becoming law-abiding and productive citizens.

Division of Youth Services Advisory Board

Established in 1974, the DYS Advisory Board is charged with the responsibility to advise the director, the legislature and the general public on all matters pertaining to the operation of the division. The 15-member board consists of citizens from across the state who are dedicated to the prevention of delinquency and the rehabilitation of juvenile offenders.

Stein, Cindy, chair, Springfield;
Abrams, Doug, vice chair, Columbia;
Bruning, Lauren, member, St. Louis;
Days, Rita Heard, member, St. Louis;
Dobbs, Bill, member, Noel;
Flowers, Tyrone, member, Kansas City;
Gant, Judge Jack E., member, Independence;
Gray, Judge Jon R., member, Kansas City;
Greenlaw, Johnnie, member, St. Louis;
Kehm, Judge Dennis J., member, Festus;
Lowenstein, Judge Harold L., member, Kansas City;
Parrish, Sue, member, Sedalia;
Payne, Sharron, member, Poplar Bluff;
Rust, Rex K., member, Cape Girardeau; and
Smith, William B., member, Monticello.



Department of Transportation

Transportation Office Bldg.
105 W. Capitol Ave., PO Box 270, Jefferson City 65102
Telephone: (573) 751-2551
Customer services telephone: (888) 275-6636
(888-ASK MoDOT)
www.modot.org

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,856 miles of highways and 10,403 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining and improving the state's transportation systems.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

State Highways and Transportation Commission*

Pace, Michael B., (I), chair, West Plains, March 1, 2019;

Smith, Gregg C., (D), vice chair, Clinton, March 1, 2019;

Brinkmann, Robert G., (R), St. Albans, March 1, 2023;

Briscoe, John W., (D), New London, March 1, 2021;



MICHAEL B. PACE
Chair, Highways and
Transportation Commission



GREGG C. SMITH
Vice Chair, Highways and
Transportation Commission



JOHN W. BRISCOE
Member, Highways and
Transportation Commission



MICHAEL T. WATERS JR.
Member, Highways and
Transportation Commission



PAM HARLAN
Secretary to the Commission

Ecker, Terry L., (R), Elmo, March 1, 2023;
Waters, Michael T. Jr., (R), Orrick, March 1, 2021.

*\$25 per diem

Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.



PATRICK McKENNA
Director



ED HASSINGER
Chief Engineer



ROBERTA BROEKER, C.P.A.
Chief Financial Officer



RICH TIEMEYER
Chief Counsel



KATHY HARVEY
Assistant Chief Engineer



BILL ROGERS
Director
Audits and Investigations



JAY WUNDERLICH
Director
Governmental Relations



FAY FLEMING
Director
Communications

Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a chief engineer and an assistant chief engineer, who are in charge of MoDOT's road and bridge design, construction and maintenance activities statewide and a chief financial officer, who is responsible for the financial and administrative operations. The directors of the Chief Counsel's Office, Audits and Investigations, Governmental Relations, Communications and Innovative Partnerships and Alternative Funding also report directly to the department director.

Chief Counsel's Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

Audits and Investigations

The Audits and Investigations Division performs audits of department operations, external

contracts, grant agreements and motor carrier fuel tax returns, and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints; and analyzes competitive bidding practices.

Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

Communications

The Communications Division provides information about the commission and the department's projects, programs and services to the public, its partners and MoDOT employees.

District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: north-



DON WICHERN
Northwest, St. Joseph



PAULA GOUGH
Northeast, Hannibal



BRIAN KIDWELL
Kansas City, Lee's Summit



DAVID SILVESTER
Central, Jefferson City



TRAVIS KOESTNER
Southwest, Springfield



TOM BLAIR
St. Louis, Chesterfield



MARK SHELTON
Southeast, Sikeston

west, northeast, Kansas City, central, St. Louis, southwest and southeast. A district engineer administers the department's work within each district.

Northwest District—headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about 10,772 square miles and have a total population of 281,565 and a total of 5,302 miles of state highways.

Northeast District—headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,249 square miles, and have a total population of 295,842 and a total of 4,546 miles of state highways.

Kansas City District—headquarters, Lee's Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 5,652 square miles, and have a total population of 1,285,863 and a total of 3,083 miles of state highways.

Central District—headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,242 square miles, and have a total population of 674,313 and a total of 5,237 miles of state highways.

St. Louis District—headquarters, Chesterfield. The district consists of the city of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of 2,776 square miles and has a total population of 2,012,518 and a total of 1,734 miles of state highways.

Southwest District—headquarters, Springfield. The district consists of Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of 13,283 square miles and have a total population of 953,560 and a total of 6,542 miles of state highways.

Southeast District—headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Carter, Douglas, Dunklin, Howell, Iron,



DENNIS HECKMAN
State Bridge Engineer



ERIC SCHROETER
State Design Engineer



DAVE AHLVERS
State Construction and Materials
Engineer



MACHELLE WATKINS
Transportation Planning Director



LESTER WOODS JR.
External Civil Rights
Director



NICOLE HOOD
State Traffic and Highway Safety
Engineer



BECKY ALLMEROTH
State Maintenance Engineer

Madison, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, St. Francois, Ste. Genevieve, Stoddard, Texas, Wayne and Wright counties. The counties cover a land area of 16,727 square miles and have a total population of 588,659 and a total of 7,412 miles of state highways.

Bridge

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.

Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects; ground surveys and aerial photography; public involvement meetings; consideration of social, environmental and economic factors; detailed plan design and the development of specifications; and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri's transportation system and regulates outdoor advertising and salvage yards.

Construction and Materials

Construction and Materials administers contracts and performs material testing to ensure projects are of high quality, completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri's transportation system.

Transportation Planning

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program. The division also works to improve MoDOT's efficiency

through performance management and to implement the processes, plans and programs to streamline the agency's operations.

External Civil Rights

The External Civil Rights Division is responsible for directing the department's external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program (DBE), On-the-Job Training Program (OJT), Equal Employment Opportunity, Title VI, Americans with Disability Act (ADA) compliance and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

Traffic and Highway Safety

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work zone management, traveler information programs and policy to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs provide for the safe and efficient movement of people and goods on the state highway system.

Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.



MICHELLE TEEL
Director
Multimodal Operations



SCOTT MARION
Director
Motor Carrier Services



BRENDA MORRIS
Director
Financial Services



MICKI KNUDSEN
Director
Human Resources

Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway-rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for non-profit agencies serving the mobility needs of senior citizens and people with disabilities.

Waterways

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

Financial Services Division

The Financial Services Division is responsible for the department's budgeting, accounting, financial reporting and financial policy development. The division produces the department's annual comprehensive financial report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment; work-life support; classification, pay and employee training; development; and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

Information Systems

The Information Systems Division provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs and technology research and evaluations.

Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

General Services

The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.



BETH RING
Director
Information Systems



RUDY NICKENS
Director
Equal Opportunity and Diversity



DEBBIE RICKARD
Director
General Services



JEFF PADGETT
Director
Risk and Benefits Management



MICHAEL DEMERS
Director
Innovative Partnerships and
Alternative Funding

Risk and Benefits Management

The Risk and Benefits Management Division oversees MoDOT's medical and life insurance plan and administers the department's insurance operations in the areas of workers' compensation, general liability and fleet vehicle liability. The division also provides collection services for property damage, works to provide a safe and healthful work environment for all MoDOT

employees and administers the department's pre-employment/post-offer physical program, and the drug and alcohol-testing program.

Innovative Partnerships and Alternative Funding

The Innovative Partnerships and Alternative Funding Division seeks to find new opportunities for transportation revenue generation and explores new ways to leverage emerging technologies.

Missouri Government Resources on the Web

Executive Branch

Governor

www.governor.mo.gov

Lt. Governor

<https://ltgov.mo.gov>

Secretary of State

www.sos.mo.gov

State Auditor

www.auditor.mo.gov

State Treasurer

www.treasurer.mo.gov

Attorney General

www.ago.mo.gov

Judicial Branch

Missouri Judiciary

www.courts.mo.gov

Missouri Supreme Court

www.courts.mo.gov/page.jsp?id=27

Missouri Appellate Courts

www.courts.mo.gov/page.jsp?id=261

Missouri Circuit Courts

www.courts.mo.gov/page.jsp?id=321

Office of State Courts Administrator

www.courts.mo.gov/page.jsp?id=233

Missouri State Courts Automated Case

Management System

www.courts.mo.gov/casenet

Legislative Branch

Missouri General Assembly

www.moga.mo.gov

Missouri House

www.house.mo.gov

Missouri Senate

www.senate.mo.gov

Executive Departments

Missouri Government Web

www.mo.gov

Office of Administration

www.oa.mo.gov

Agriculture

<http://agriculture.mo.gov>

Conservation

www.mdc.mo.gov

Corrections

www.doc.mo.gov

Economic Development

www.ded.mo.gov

Elementary and Secondary Education

<https://dese.mo.gov>

Health and Senior Services

www.health.mo.gov

Higher Education

<https://dhe.mo.gov>

Insurance, Financial Institutions and Professional Registration

www.difp.mo.gov

www.insurance.mo.gov

www.finance.mo.gov

www.cu.mo.gov

www.pr.mo.gov

Labor and Industrial Relations

www.labor.mo.gov

Mental Health

www.dmh.mo.gov

Natural Resources

www.dnr.mo.gov

<https://mostateparks.com> (Missouri State Parks)

Public Safety

www.dps.mo.gov

Alcohol & Tobacco Control

www.atc.dps.mo.gov

Capitol Police

www.mcp.dps.mo.gov

Fire Safety

www.dfs.dps.mo.gov

Gaming Commission

www.mgc.dps.mo.gov

Missouri State Highway Patrol

www.mshp.dps.mo.gov

Missouri National Guard

www.moguard.com

State Emergency Agency

www.sema.dps.mo.gov

Veterans Commission

www.mvc.dps.mo.gov

Revenue

www.dor.mo.gov

Social Services

www.dss.mo.gov

Transportation

www.modot.org

<https://savemolives.com/>

Census Information

Missouri Census Data Center

<http://mcdc.missouri.edu>

Family & Community History

www.sos.mo.gov/archives/pubs/archweb/history.asp

Missouri Veterans' Commission

www.mvc.dps.mo.gov

Health/Social Services

Missouri Monthly Vital Statistics

www.health.mo.gov/data/vitalstatistics

Missouri Birth/Death Records
www.sos.mo.gov/archives/resources/bdrecords.asp

Missouri Adoption Services
www.dss.mo.gov/cd/adopt.htm

Child Support Enforcement
www.dss.mo.gov/cse

Laws/Regulations

Missouri Constitution
www.moga.mo.gov/const/moconstn.htm

Missouri Revised Statutes
www.moga.mo.gov/statutes/statutes.htm

Code of State Regulations
www.sos.mo.gov/adrules/csr/csr.asp

Missouri Taxes
www.dor.mo.gov

Professional Registration
www.pr.mo.gov

Missouri Drivers' Guide
www.dor.mo.gov/mvdl/drivers

Education

Journey to College
journeytocollege.mo.gov

Missouri School Directory
dese.mo.gov/directory

Missouri Libraries
www.sos.mo.gov/library/libdir.asp

Elections Information

www.govotemissouri.com

Employment/Business

Business Services (SOS)
www.sos.mo.gov/business

Missouri Career Source
www.jobs.mo.gov/

Missouri Insurance Guides: Securities Information
www.sos.mo.gov/securities

Consumer Services
www.insurance.mo.gov/consumers/

Economic Development Research and Planning (MERIC)
www.missourieconomy.org

Missouri Business Portal
www.business.mo.gov

Missouri Labor Standards
www.labor.mo.gov/data

Missouri Department of Labor Training and Presentations
<https://labor.mo.gov/training>

Federal Government Resources

Executive Branch

The White House
www.whitehouse.gov

U.S. Department of State
www.state.gov

Judicial Branch

Federal Judicial Center
www.fjc.gov

Geography/Environment

Missouri Highway Map Request
www.modot.mo.gov/asp/request_information.shtml?map

Missouri Discover Nature
www.mdc.mo.gov/discover-nature

Legislative Branch

House of Representatives
www.house.gov

Senate
www.senate.gov

Local Information/Contacts

Online Missouri Newspapers
www.mopress.com/

Missouri Chambers of Commerce
mochamber.com

County Clerks
www.sos.mo.gov/elections/countyclerks.asp

Miscellaneous

EASE Job Application System
www.ease.mo.gov

Missouri Digital Heritage
www.sos.mo.gov/mdh/

Missouri Historical Documents
libraryguides.missouri.edu/govdocs

Missouri Investor Protection Center
www.sos.mo.gov/securities/mipc

Missouri Lottery
www.molottery.com

Missouri's Online Services
www.mo.gov/my-government/online-services/

Missouri State Archives Death Records Database
www.sos.mo.gov/archives/resources/deathcertificates/

Safe At Home Address Confidentiality Program
www.sos.mo.gov/safeathome

Unclaimed Property
www.treasurer.mo.gov/mainucp.aspx

Other Important Federal Resources

General Government Information
www.usa.gov/directory/federal/index.shtml

Library of Congress
www.loc.gov

Federal Blue Pages
www.usa.gov/Contact/Directories.shtml

Government Toll Free Numbers

Office of Secretary of State

Elections Division	800-669-8683
Securities	800-721-7996
State Library	800-325-0131
State Library–Wolfner Library (Voice)	800-392-2614

Office of State Auditor

Hotline (Voice/TDD)	800-347-8597
Fraud, Waste and Abuse in State Government	800-347-8597

Office of State Treasurer

MOST College Savings Plan	888-414-6678
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Office of Attorney General

Consumer Protection/Welfare Fraud	800-392-8222
No Call Registration and Complaints	866-662-2551
Medicaid Fraud Hotline	800-286-3932

Office of Administration

Central Accident Reporting Office (CARO)/Workers Compensation/ State Employees	888-622-7694
Governor's Council on Disabilities	800-877-8249
State Leasing/Facilities Management	800-225-9138

Department of Agriculture

Missouri Grown/AgriMissouri Program	866-466-8283
Grape and Wine Program	800-392-WINE (800-392-9463)
State Fair	800-422-3247
USDA Agricultural Statistics	800-551-1014

Department of Conservation

Operation Game Thief/Operation Forest Arson	800-392-1111
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Department of Economic Development

Business and Community Services Division	800-523-1434
Division of Tourism	800-519-2100
Division of Workforce Development	800-877-8698
Public Service Commission ConsumerHotline	800-392-4211

Department of Health and Senior Services

Emergency and Disease Reporting (24/7)	800-392-0272
Elderly Abuse and Neglect Hotline	800-392-0210
Family Care Safety Registry	866-422-6872
Long-Term Care Ombudsman	800-309-3282
Missouri Seniors' Legal Helpline	800-235-5503
Missouri Tobacco Quitline	800-QUIT-NOW (800-784-8669)
Organ Donor Registry	888-497-4564
TEL-LINK	800-835-5465

Department of Higher Education

Information Center	800-473-6757
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Department of Insurance, Financial Institutions and Professional Registration

Insurance Consumer Hotline	800-726-7390
CLAIM (Free Medicare Counseling)	800-390-3330

Department of Labor and Industrial Relations

Workers' Compensation	800-775-2667
Unemployment Claim Filing	800-320-2519
Fraud and Noncompliance Unit	800-592-6003
Discrimination Complaint	877-781-4236

Department of Mental Health

Main Switchboard/Constituent Services	800-364-9687
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Alcohol and Drug Abuse	800-575-7480
Developmental Disabilities	800-207-9329

Department of Natural Resources

Department toll free.....	800-361-4827
Environmental Emergency Response Hotline	573-634-2436
Missouri State Parks	800-334-6946
TDD / Relay Missouri	800-735-2966
Voice	800-735-2466

Department of Public Safety

Crime Victims Compensation.....	800-347-6881
Arson Hotline	800-392-7766
Missouri Veterans Commission/Veteran Service Officer	888-838-4636
Filling a VOID (DWI Victims Assistance)	888-773-1800
Highway Emergency	800-525-5555 or *55 (cell)
Highway Patrol Recruiting	800-796-7000
Rural Crimes Investigation Unit	888-484-8477
Sex Offender Registry.....	888-767-6747

Department of Revenue

Form's Order	800-877-6881
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Department of Social Services (DSS)

Adoption/Foster Care	800-554-2222
ALL ELIGIBILITY questions.....	855-373-4636
Child Abuse/Neglect Hotline	800-392-3738
Child Support Information.....	800-859-7999
Child Support Enforcement Only	866-313-9960
Child Support Payment Information	800-225-0530
Child Support Employer Information	800-585-9234
Civil Rights 800-776-8014	
Family Services Division Information Line	855-373-4636
Food Stamp / Temporary Assistance Case Information	800-392-1261
MO HealthNet Exception Process	800-392-8030
MMO HealthNet Managed Care Enrollment Helpline	800-348-6627
MO HealthNet Participant Services	800-392-2161
Non-Emergency Medical Transportation	866-269-5927
Office of Child Advocate	866-457-2302
Rehabilitation Services for the Blind	800-592-6004
Report Public Assistance Fraud	877-770-8055
State Technical Assistance Team.....	800-487-1626
School Violence Hotline	866-748-7047

Department of Transportation

Customer Service Center.....	888-275-6636
Highway Safety.....	800-800-BELT (800-800-2358)
Motor Carrier Services	866-831-6277

Other

Abuse and Rape Crisis Service.....	800-303-0013
Cafeteria Plan, State Employees	800-659-3035
Crime Victims' Assistance	800-347-6881
Deferred Compensation/CitiStreet	800-392-0925
Environmental Emergency Spills, Hazardous Materials, etc. National Response Center.....	800-424-8802
Federal Information/Product Safety Unit—Consumer Product Safety Commission.....	800-638-2772
Highway Emergency	800-525-5555
Literacy.....	800-521-7323
MoDOT and Highway Patrol Employees' Retirement System	800-270-1271
Missing Children.....	800-843-5678
Missouri Consolidated Health Care.....	800-487-0771
Missouri State Employees' Retirement System (MOSERS)	800-827-1063
Provider Relations—Medicaid Questions (not toll free).....	573-751-2896

Public School Retirement System (PSRS)800-392-6848
Vehicle Safety Hotline800-424-9393
Water Protection Program.....800-361-4827
Welfare Programs TANF (AFDC).....800-392-1261



Foggy Dirt Road
Photo courtesy of Missouri State Archives Publications Collection