



## CHAPTER 6

# EXECUTIVE DEPARTMENTS



Image of the large Ozark Mill and Finley River Bridge. Today, the Ozark Mill is part of Finley Farms and operates as a restaurant. *Courtesy of the Missouri State Archives, RG005 Secretary of State Publications Vanishing Missouri Photograph Collection.*



# Executive Departments

Government exists to serve, and a broad network of government organizations has been created to accomplish the purpose. The Missouri Constitution (Article II, Section 1) states: “The powers of government shall be divided into three distinct departments—the legislative, executive and judicial.” This section also prohibits persons within each branch from exercising powers of the other branches. From these three branches spring the variety of organizations which deliver services of state government.

The many different names used by these groups—departments, divisions, agencies, boards, commissions, bureaus, units, sections, programs and others—can make it difficult to determine which area of government is responsible for certain services, and sorting out responsibilities or relationships within the governmental framework.

It is through the executive branch that the greatest proportion of state services are delivered. The Constitution (Article IV, Section 12) and the Reorganization Act of 1974 have established a number of “executive departments” to deal with specific areas of interest. A chart showing the

present state departments is shown on the following page.

The Missouri Constitution provides for 16 specific departments: the Office of Administration and the departments of Agriculture, Conservation, Corrections, Economic Development, Elementary and Secondary Education, Health and Senior Services, Higher Education, Insurance, Financial Institutions and Professional Registration, Labor and Industrial Relations, Mental Health, Natural Resources, Public Safety, Revenue, Social Services and Transportation.

Within each executive department exists a variety of offices of varying size and scope which deal with specific services. Traditionally, “divisions” are the next-largest organizations within departments and function to bring together smaller-sized groups, such as “bureaus,” “sections” or “units.” Divisions may be governed by a “board” or “commission” composed of members who are either appointed by the governor, made members by law or appointed by a department official. State agencies may administer certain sections of state law as defined by the Revised Statutes of Missouri, may develop their own rules and regulations as promulgated in the Missouri Register and Code of State Regulations or may institute programs and policies which address the needs of their areas of service.

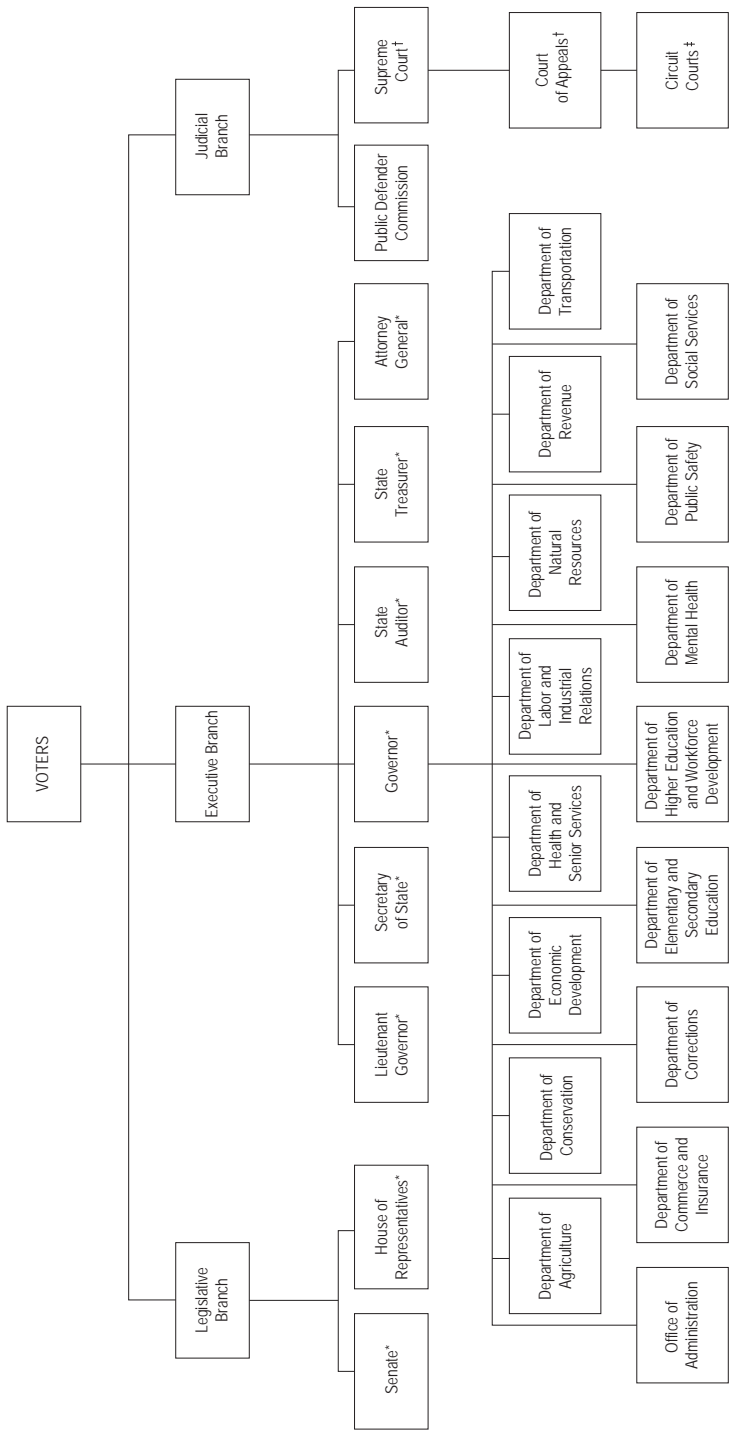
Generally speaking, the legislative and judicial branches rely on committees or other small, appointed groups to perform research, develop policy, provide advocacy services or handle administrative duties. In these two branches services are delivered through the offices of the elected officials themselves and not by related agencies.

## The Missouri Constitution

Since achieving statehood and joining the union on August 10, 1821, Missouri has operated under four Constitutions. The first was adopted in 1820 and was presented to Congress before Missouri was allowed to enter the union of states. The state’s second Constitution, born in the bitterness and strife of the Civil War, was drafted and adopted in 1865. It was replaced by a third Constitution only ten years later, in 1875. Missourians approved their current Constitution in 1945, and it has been amended a number of times in order to meet the changing needs of our state and its people.

The Constitution of the State of Missouri is published by the Office of Secretary of State pursuant to the *Revised Statutes of Missouri* (RSMo 2.110). Copies of the Missouri Constitution, which also includes the text of the U.S. Constitution, are available without charge by contacting:

Secretary of State John R. Ashcroft  
Division of Publications  
PO Box 1767  
Jefferson City, MO 65102  
Phone: (573) 751-4218 or (866) 716-0237  
[www.sos.mo.gov/pubs](http://www.sos.mo.gov/pubs)  
Email: [publications@sos.mo.gov](mailto:publications@sos.mo.gov)



\* Indicates elected offices

† Indicates appointed offices subject to public vote for retention

‡ Some circuit court judges are elected. Others are appointed under the Missouri Nonpartisan Plan. All are subject to public vote for retention



# Office of Administration

State Capitol, Rm. 125  
PO Box 809, Jefferson City 65102  
Telephone: (573) 751-1851 / FAX: (573) 751-1212  
[oa.mo.gov](http://oa.mo.gov)

The Office of Administration is the state's service and administrative control agency. Created by constitutional amendment in 1972, it combines and coordinates the central management functions of state government.

The chief administrative officer is the commissioner of Administration, who is appointed by the governor with the advice and consent of the Senate. The commissioner appoints the deputy commissioner, chief counsel and the directors of the divisions who report directly to him. The divisions are: Accounting; Budget and Planning; Facilities Management; Design and Construction; General Services; Information Technology Services; Personnel and Purchasing.

The Office of Equal Opportunity (OEO) is a program within the Office of Administration. The OEO assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The director of the OEO reports to the commissioner of Administration.

## Division of Accounting

Truman State Office Bldg., Rm. 570  
Telephone: (573) 751-2971 / FAX: (573) 526-9810  
[oa.mo.gov/acct](http://oa.mo.gov/acct)  
Email: [acctmail@oa.mo.gov](mailto:acctmail@oa.mo.gov)

The Division of Accounting provides central accounting and central payroll system services for state government, producing checks and electronic payments for state vendors and state employees. The division publishes annual financial reports, administers bond sales for the Board of Fund Commissioners, Board of Public Buildings and Board of Unemployment Fund Financing and administers the Social Security coverage for all employees of the state and its political subdivisions.

## Division of Budget and Planning

State Capitol, Rm. 124  
Telephone: (573) 751-2345  
[oa.mo.gov/bp](http://oa.mo.gov/bp)  
Email: [bpmail@oa.mo.gov](mailto:bpmail@oa.mo.gov)

The Division of Budget and Planning (B&P) analyzes budget policy issues and provides infor-



KENNETH J. ZELLERS  
Commissioner



CAROLINE COULTER  
Deputy Commissioner /  
General Counsel

mation to the Commissioner of Administration, the governor's office, the General Assembly, Missouri's congressional delegation and state, local and federal agencies. The division prepares the budget instructions, reviews agency budget requests, prepares the annual executive budget, analyzes economic and demographic conditions, forecasts state revenues and conducts technical policy and program analyses. To assist in state government management, the division controls appropriation allotments, manages the automated state budget system, prepares legislative fiscal notes, reviews legislation, tracks agency performance measures, analyzes and develops policy options and reviews federal issues and their impact on Missouri. The division coordinates preparations for and assistance during, elected-official transitions. The division compiles population estimates and projections, provides technical assistance during decennial reapportionment and is Missouri's liaison to the U.S. Bureau of the Census.

## Division of Facilities Management, Design and Construction

Truman State Office Bldg., Rms. 730, 740, 780 and 840  
Telephone: (573) 751-3339 / FAX: (573) 751-7277  
[oa.mo.gov/fmdc](http://oa.mo.gov/fmdc)  
Email: [fmdcmail@oa.mo.gov](mailto:fmdcmail@oa.mo.gov)

The Division of Facilities Management, Design and Construction (FMDC) provides asset management services to assist state entities in meeting their facility needs for the benefit of the public. The mission is to provide a superior workplace environment for state occupants and their visitors and protect the State's investments in property assets. The goal of FMDC is to provide agencies with the information and resources that will support their development of high-performance workplaces—workplaces that will meet agency business needs and can be readily adapted to changing workplace practices and strategies.





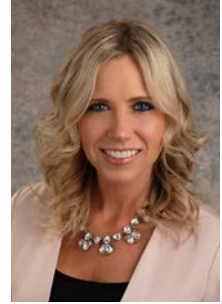
NIKKI LOETHEN  
Deputy General Counsel



CRYSTAL WESSING  
OA CARES Customer Service &  
Special Projects Liaison



HANNAH SWANN  
Budget & Legislative Director



AMANDA SHEEMAKER  
Executive Assistant



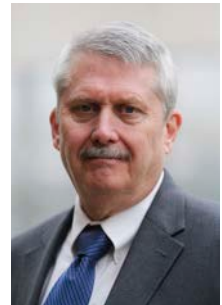
SARA VANDERFELTZ  
Administrative Assistant



STACY NEAL  
Director  
Division of Accounting



DAN HAUG  
Director  
Division of Budget and Planning



MARK HILL  
Director, Division of Facilities  
Management, Design and  
Construction

The FMDC Budget and Accounting unit oversees the preparation of FMDC's operating budgets for building operations and FMDC's capital improvement (CI) budgets for design and construction projects. The unit processes payments to contractors and designers for the CI program, and for leased property for Office Space Planning Program.

The Administrative Services Unit, provides general office management, oversight of contract execution, and oversight of FMDC's operational excellence program.

The Office Space Planning Program coordinates the allocation of office space and the design of small office space renovations as well as real estate transactions on behalf of the state to include conveyance of state-owned property, purchase of property and granting easements.

The Operations Unit which maintains and manages state-owned office buildings and other structures in the Capitol complex and other locations within the state. They also maintain buildings for the Department of Elementary and Secondary Education, Mental Health, Division of Youth Services and the Missouri State Highway Patrol. The unit also operates state office build-

ings in St. Joseph, Kansas City, Springfield and St. Louis. This unit also provides technical services such as energy management and occupational safety.

The Planning, Design and Construction Unit (PD&C) is responsible for the CI budget, which includes the maintenance and repair construction budget and the new construction budget. In addition, it reports annually on the condition of all assets in a comprehensive database. Review of all requests for appropriations for capital improvements also falls under the responsibilities of this unit.

## Division of General Services

Truman State Office Bldg., Rm. 760  
Telephone: (573) 751-0929 / FAX: (573) 751-7819  
[oa.mo.gov/gs](http://oa.mo.gov/gs)  
Email: [gsmail@oa.mo.gov](mailto:gsmail@oa.mo.gov)

The Division of General Services provides essential support services to state departments and to the Office of Administration.

**State Printing** provides comprehensive reproduction services including design, printing, finishing and quick copy services.

**Central Mail Services** advises agencies on efficient mailing practices and provides comprehensive mailing services to most state agencies operating within the Jefferson City area.

**Risk Management** administers the Legal Expense Fund and the workers' compensation program for state employees, purchases insurance as required and advises state agencies on risk management issues.

**Vehicle Maintenance** operates a centralized maintenance facility to provide mechanical repairs and body shop services for state vehicles based in the Mid-Missouri area.

**Fleet Management** establishes statewide policies governing state vehicle operations and management; coordinates a centralized fleet information system; operates a consolidated car pool serving agencies in the Jefferson City area and serves as a resource for fleet management issues.

**Surplus Property** transfers and disposes of state surplus property and distribution of excess federal property to eligible entities.

**State Recycling** coordinates statewide recycling efforts and serves as a resource for recycling issues.

General Services also manages the Missouri State Employees Charitable Campaign.

## Information Technology Services Division

Truman State Office Bldg., Rm. 280  
Telephone: (573) 751-3290 / FAX: (573) 751-3299  
[oa.mo.gov/itsd](http://oa.mo.gov/itsd)

The mission of the Information Technology Services Division (ITSD) is to provide technology and communication services and solutions to the state's departments and agencies so they can efficiently and effectively serve the citizens of Missouri.

Under the leadership of the chief information officer, the ITSD offers centralized staff and resources in a single unified entity and supports 14 executive branch departments. The organizational model allows for enterprise standards and guidance in the common areas of security, networking, data management, server administration, end user support, technical architecture and application management, while maintaining a department-focused perspective on service delivery.

In collaboration with other state agencies, ITSD aims to deliver reliable and accessible IT systems and services in an environment striving for optimization, collaboration, productivity and cost savings.



CINDY DIXON  
Director, Division of General  
Services / Operational  
Excellence



JEFF WANN  
Chief Information Officer  
Information Technology  
Services Division



CASEY OSTERKAMP  
Director  
Division of Personnel

## Division of Personnel

Truman State Office Bldg., Rm. 430  
Telephone: (573) 751-4162 / FAX: (573) 751-8641  
[oa.mo.gov/personnel](http://oa.mo.gov/personnel)  
Email: [persmail@oa.mo.gov](mailto:persmail@oa.mo.gov)

The Division of Personnel is transforming the State's approach to talent management to better serve the citizens of Missouri. We are committed to recruiting, developing and rewarding top talent across the state's ~50,000 employee enterprise. The division oversees personnel policies that impact State of Missouri workforce including the Uniform Classification and Pay System (UCP). In collaboration with Human Resources professionals from each of the 16 executive departments, the division develops and implements initiatives designed to benefit the state team member life-cycles. This includes MOCareers, MO Learning, ENGAGE, statewide awards and recognition and a variety of meaningful leadership and skill-based training.

The Division of Personnel also:

- Ensures employees are assigned to appropriate job classes and develops and admin-

isters position classifications for agencies covered by the UCP.

- Provides pay, leave and reporting information on the UCP system pay plan; interprets policies on pay, leave and hours of work; provides workforce reports and assistance with the SAM II HR/Payroll System; and ensures personnel transactions are in compliance with state personnel law.
- Administers statewide recognition programs; and coordinates the WeSave Employee Discount Program.
- Provides human resource support for the Office of Administration.

Finally, the Division of Personnel state operators provide responses to questions from the general public.

### Division of Purchasing

Truman State Office Bldg., Rm. 630  
Telephone: (573) 751-2387 / FAX: (573) 526-9815  
[oa.mo.gov/purchasing](http://oa.mo.gov/purchasing) or [missouribuy.mo.gov](http://missouribuy.mo.gov)  
Email: [purchmail@oa.mo.gov](mailto:purchmail@oa.mo.gov)

The Division of Purchasing (Purchasing) is responsible for the procurement of all state-required supplies, materials, equipment and professional or general services, except for those agencies exempted by law. Purchasing executes procurement functions in accordance with applicable statutes by maximizing competition in the procurement process, conducting evaluations and negotiations as appropriate, and awarding contracts to the “lowest and best” vendors.

Additionally, Purchasing is responsible for cooperative contracts, emergency procurement authorizations, single feasible source contracts, special delegations of authority, as well as other procurement authorizations as permitted by law.

### Office of Equal Opportunity

Truman State Office Bldg., Rm. 870-B  
Telephone: (573) 751-8130 or (877) 259-2963  
FAX: (573) 522-8078  
[oeo.mo.gov](http://oeo.mo.gov)  
Email: [oeo@oa.mo.gov](mailto:oeo@oa.mo.gov)

The Office of Equal Opportunity (OEO), promotes diversity within state government through its Workforce and Supplier Diversity programs. OEO also promoting contracting and procurement opportunities for minority-owned and women-owned businesses. These programs are sustained by a very robust Outreach & Engagement strategy which identifies resources that benefit recruitment efforts and Minority/Women – owned business certification. Executive Orders 05-30 and 10-24 support these two programs.



KAREN BOEGER  
Director  
Division of Purchasing



COREY BOLTON  
Director  
Office of Equal Opportunity



RENEE T. SLUSHER  
Presiding Commissioner  
Administrative Hearing  
Commission

### Administrative Hearing Commission

131 W. High St., Third Fl.  
PO Box 1557, Jefferson City 65102  
Telephone: (573) 751-2422 / FAX: (573) 751-5018  
[ahc.mo.gov/](http://ahc.mo.gov/)

The Administrative Hearing Commission (AHC) is an executive branch agency that decides disputes, usually between a state agency and a business or individual, after a trial-type hearing. Its decisions are subject to review by judicial branch courts, if a party wishes to appeal.

By law, the AHC has jurisdiction over many types of disputes. Chief among them are disputes involving the director of the Department of Revenue's tax decisions; professional licensing decisions of many boards of the Department of Insurance, Financial Institutions and Professional Registration; the Department of Social Services' decisions on payments to Medicaid service providers; and due-process complaints under the Individuals with Disabilities Education Act. The AHC opens over 2,300 cases per year.

The AHC currently consists of five commissioners, appointed by the governor and confirmed by the Senate, who serve six-year terms.

## Commissioners, Administrative Hearing Commission

**Slusher, Renee T.**, presiding commissioner;  
**Bartlett, Spencer**;  
**Prewitt, Philip**;  
**Wheeler, Katie Jo**;  
**Vacancy (1)**.

## Board of Fund Commissioners

The Board of Fund Commissioners issues, redeems and cancels state general obligation bonds and performs other administrative activities related to state general obligation debt as assigned by law.

The board is composed of the governor, lieutenant governor, attorney general, state treasurer and commissioner of administration. The governor is president of the board and the state treasurer is secretary. An executive secretary performs staff functions for the board.

## Board of Public Buildings

The Board of Public Buildings (BPB) is composed of the governor, lieutenant governor and attorney general. The governor serves as the chair, and the lieutenant governor the secretary. The speaker of the House of Representatives and the president *pro tempore* of the Senate serve as *ex officio* members of the BPB but do not have the power to vote.

Missouri law provides the BPB has general supervision and charge of state facilities at the seat of government. The BPB also has the authority to issue revenue bonds for the construction of state office buildings and certain other facilities.

The board works with the Division of Facilities Management, Design and Construction and the Division of Accounting in carrying out its responsibilities.

## Board of Unemployment Fund Financing

The Board of Unemployment Fund Financing is composed of the governor, lieutenant governor, attorney general, director of the Department of Labor and Industrial Relations and the commissioner of administration. The governor serves as chair, the lieutenant governor serves as vice chair and the commissioner of administration serves as secretary. Staff support is provided by the Division of Accounting.

The board is authorized to issue debt or credit instruments to provide funds for the payment of unemployment benefits or maintaining an adequate fund balance in the unemployment fund, and as an alternative to borrowing or obtaining



EMILY van SCHENKHOF  
 Director  
 Children's Trust Fund

advances from the federal unemployment trust fund or for refinancing these loans or advances.

## Children's Trust Fund

Truman State Office Bldg., Rm. 680  
 PO Box 1641, Jefferson City 65102-1641  
 Telephone: (573) 751-5147 / FAX: (573) 751-0254  
[ctf4kids.org](http://ctf4kids.org)

The Children's Trust Fund (CTF) works to prevent child abuse and neglect and strengthen families through grant distribution, education, awareness and training. CTF was established by state statute in 1983 as a public-private partnership governed by a 17-member board of directors. Funding is obtained from dedicated fees on marriage licenses and vital records, voluntary contributions designated on state income tax returns, sales of the CTF specialty license plates, general donations, interest income from the fund and other grants.

## Children's Trust Fund Board of Directors

**Beechner-McCarthy, Amy**, chair, Rolla;  
**Faulkner, Sharon**, chair-elect, Springfield;  
**Anderst, James, M.D., MSCI**, Kansas City;  
**Birdsell, Melissa A.**, St. Joseph;  
**Bernskoetter, Kristina**, Jefferson City;  
**Bobrow, Nanci A., Ph.D.**, St. Louis;  
**Davis, Monica, Ed.D.**, Rolla;  
**Heskett, John B., Ed.D.**, Chesterfield;  
**Howard, Michael**, Wildwood;  
**Meyer Keyes, Mary**, Springfield;  
**Krokstrom, Margaret Peggy**, Chesterfield;  
**Riddle, Senator Jeanie**, Holts Summit;  
**Schupp, Senator Jill**, St. Louis;  
**Smith, Representative Cody**, Carthage;  
**Thibaut, Cherisse, LCSW**, Kirkwood;  
**Young, Representative Yolanda**, Kansas City;  
**Vacancy (1)**.

## Citizens' Commission on Compensation for Elected Officials

State Capitol, Rm. 125

Telephone: (573) 751-1851 / FAX: (573) 751-1212

In 1994, Missouri voters approved the creation of the Missouri Citizens' Commission on Compensation for Elected Officials. This commission was established to ensure the power to control the rate of compensation of elected officials of this state is retained and exercised by tax-paying citizens of the state.

Beginning in 1996 and by law every two years thereafter, the commission reviews the relationship of compensation to the duties of all elected state officials. The commission's recommendation of a salary schedule becomes effective unless disapproved by the General Assembly. The 21-member commission serves four-year terms.

## Members, Citizens' Commission on Compensation for Elected Officials

**Biermann, Daryl;**

**Davis, John;**

**Gregory, Linda;**

**Henderson, Shirley;**

**Lane, JoAnn;**

**Marshall, Veronica;**

**Pederson, Brandi;**

**Thompson, Edward;**

**Welsh, The Honorable James M.;**

**Vacancies (12).**

## Governor's Council on Disability

Truman State Office Bldg., Rm. 620

PO Box 1668, Jefferson City 65102

Telephone: (573) 751-2600 / FAX: (573) 526-4109

Toll free: (800) 877-8249

<https://disability.mo.gov/gcd>

The Governor's Council on Disability (GCD) serves as the voice and advocate in state policy-making for the nearly 1 million Missourians living with disabilities. The GCD educates people with disabilities about their rights and responsibilities; increases employment opportunities for job seekers with disabilities; and expands access to equal and full participation for all individuals with disabilities in their communities at the local, state and federal levels. The GCD also provides leadership programming for youth with disabilities.

In 1947, President Harry S. Truman issued an executive order establishing the President's Committee on Employment of the Handicapped. This federal agency was created to assist disabled World War II veterans with re-entry into the civilian workforce. Following President Truman's lead, Missouri established the Governor's Committee in 1949 after it became obvious that a



CLAUDIA BROWNER  
Executive Director, Governor's  
Council on Disability

local network was needed to disseminate information about work-related problems people with disabilities encounter.

The mission of the GCD has naturally evolved from strictly promoting employment to addressing all of the barriers prohibiting full participation in community life. To more accurately reflect the mission, the 1994 General Assembly renamed this agency the Governor's Council on Disability. The GCD was transferred by executive order in 2004 from the Department of Labor and Industrial Relations to the Office of Administration to more accurately encompass and achieve its mission.

The GCD consists of 21 council members, including the chair and one member from each state congressional district, as well as the executive director. The majority of the GCD is composed of people with disabilities representing various disability groups. Family members of people with disabilities, persons who represent other disability-related groups and additional advocates fill the remaining positions.

The governor appoints the chair with the advice and consent of the Senate. The governor also appoints the 20 members-at-large. The GCD meets at least quarterly to act as an advisory body to its staff and to discuss and suggest ways to address current issues affecting persons with disabilities in Missouri.

In the administration of its duties, the GCD also offers assistance to help the various departments, divisions and branches of government to comply with all laws regarding persons with disabilities. To further that goal, the director of each state department designates at least one employee to act as a liaison with the council. The assistance offered includes educational programming and consultation on the rights of persons with disabilities.



## Missouri Health and Educational Facilities Authority

15450 S. Outer Forty Rd., Ste. 230, Chesterfield 63017  
Telephone: (636) 519-0700 / FAX: (636) 519-0792

The Health and Educational Facilities Authority of the State of Missouri was created in 1975 by an act of the Missouri General Assembly. It is empowered to make loans to qualified health or educational institutions and to refund outstanding obligations, mortgages or advances previously issued, made or given for the cost of such facilities and to do all things necessary to carry out the purposes of the act. The authority consists of seven members appointed by the governor with the advice and consent of the Senate. Each member must be a resident of the state and no more than four members may be of the same political party.

The mission of the authority is to provide access to the capital markets in an effort to lower the cost of health and educational services in Missouri by providing high quality, readily available, low cost financing alternatives for Missouri public and private, nonprofit health and educational institutions.

## Missouri Health and Educational Facilities Authority Board Members

**Maguffee, Sarah R.**, (D), chair, Columbia;  
**Cavato, Joseph A.**, (D), vice chair, University City;  
**Henze, Michel E.**, (R), treasurer, Osage Beach;  
**Byrne, Jeffrey D.**, (D), member, Kansas City;  
**George, Thomas E.**, (D), member, Florissant;  
**Scott, Judith W.**, (R), member, Poplar Bluff;  
**Vacancy** (1).

## Jackson County Sports Complex Authority

Harry S Truman Sports Complex  
One Redcoat Ln., Kansas City 64129  
Telephone: (816) 920-4600 / FAX: (816) 920-3677

This bipartisan authority consists of five commissioners who are qualified voters of the state of Missouri and residents of Jackson County. The Jackson County Legislature submits a list of candidates to the governor to replace members of the authority whose terms have expired. The governor then appoints the succeeding members from that list of candidates. The commissioners serve staggered terms of five years and hold office until a successor has been appointed and qualified. No more than three members may be of the same political party. The authority is empowered to issue bonds.

The Jackson County Sports Complex Authority is authorized under the constitution and laws of the State of Missouri to plan, construct, operate



SARAH R. MAGUFFEE  
Chair, Health and Educational  
Facilities Authority

and maintain a sports stadium fieldhouse, indoor and outdoor recreational facilities center, playing fields, parking facilities and other concessions within Jackson County; negotiate and perform its obligations as landlord under lease agreements with the Kansas City Royals Baseball Corporation and the Kansas City Chiefs Football Club, Inc.; oversee the maintenance and operation of the Harry S Truman Sports Complex in a fiscally responsible manner, which will allow it to maintain its stature as a premier sports facility in the nation; administer funds received from the State of Missouri, Jackson County and the City of Kansas City, or any other sources that are to be used for furtherance of its statutory duties; develop a land-use plan for potential development of the sports complex and recommend to the county appropriate long-term leasing arrangements for the sports complex facilities; and to work with other political subdivisions, agencies and commissions for the furtherance of all types of sports, either professional or amateur, commercial or private, within Jackson County.

## Members, Jackson County Sports Complex Authority

**Cherry, Deron**, (R), chair, Greenwood;  
**Scott, Bradley**, (R), first vice chair;  
**Foster, Shawn**, (I), second vice chair.

## Missouri Ethics Commission

3411-A Knipp Dr., Jefferson City 65109  
Telephone: (573) 751-2020 / FAX: (573) 526-4506  
[www.mec.mo.gov](http://www.mec.mo.gov)

The Missouri Ethics Commission (MEC) was created by the Missouri Ethics Law of 1991 (Section 105.955, RSMo). The commission is charged with enforcement of conflicts of interest, personal financial disclosure, and lobbying laws (Section 105.450-498, RSMo) as well as campaign finance disclosure laws (Chapter 130, RSMo).



The MEC is composed of six members, not more than three of whom may be from the same political party. These members must be from different congressional districts, and no more than three can be from an odd- or even-numbered congressional district. The governor appoints the members of the commission with the advice and consent of the Senate. The commission elects a biennial chair and is assigned to the Office of Administration for budgeting purposes only.

The MEC receives and reviews complaints alleging violations of the conflict of interest and lobbying statutes and the campaign finance disclosure statute. After investigation of these complaints, the commission refers the complaints to the appropriate prosecuting authority or disciplinary authority along with recommendations for sanctions. The commission may also initiate judicial proceedings on its own.

The MEC reviews and audits reports required by the campaign finance disclosure law, the financial interest disclosure laws and the lobbying registration and reporting laws. The MEC acts as the public repository for such reports. The MEC provides information and assistance to lobbyists, elected and appointed officials, employees of the state, political subdivisions and the general public.

## Members, Missouri Ethics Commission\*

**Walker, Cheryl D.S., (D)**, chair, Congressional District 1;

**Birkes, Sherman W. (Bill) Jr., (R)**, vice chair, Congressional District 7;

**Cook, Robert C., (R)**, Congressional District 4;

**Frischer, Helene J., (D)**, Congressional District 2;

**Henke, Wayne, (D)**, Congressional District 3;

**Vacancy (1), (R)**, Congressional District 8.

\*\$100 per diem.

## Missouri Public Entity Risk Management Fund (MOPERM)

PO Box 7110, Jefferson City 65109-7110

Telephone: (888) 389-8198 / FAX: (573) 751-8276

[www.moperm.com](http://www.moperm.com)

The MOPERM board of trustees operates a shared-risk program offering tort liability, property and other coverages for participating public entities of the state.

Membership of the board consists of the attorney general, the Commissioner of Administration and four members appointed by the governor with the advice and consent of the Senate, who are officers or employees of those public entities participating in the fund. No more than two members appointed by the governor shall be of



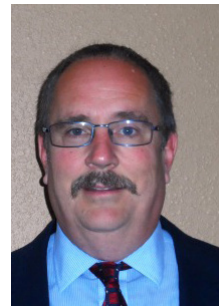
CHERYL D.S. WALKER  
Chair  
Missouri Ethics Commission



ELIZABETH ZIEGLER  
Executive Director  
Missouri Ethics Commission



TOM RODENBERG  
Chair, Missouri Public Entity  
Risk Management Fund



LARRY WEBER  
Executive Director  
Missouri Public Entity Risk  
Management Fund

the same political affiliation. Members appointed by the governor serve four-year terms. Members serve without compensation.

## MOPERM Board of Trustees

**Rodenberg, Thomas D., (D)**, chair, Blue Springs;

**Milam, Rita, (D)**, Benton;

**Schmitt, Eric, (R)**, attorney general, Jefferson City;

**Zellers, Kenneth J.,** commissioner, Office of Administration, Jefferson City;

**Vacancies (2).**

## Office of Child Advocate

PO Box 809, Jefferson City 65102-0809

Telephone: (573) 522-8680 / FAX: (573) 522-6870

Toll free: (866) 457-2302

[www.oca.mo.gov](http://www.oca.mo.gov)

The Office of Child Advocate provides families and citizens an avenue through which they can obtain an independent and impartial review of the decisions and/or actions made by the Department of Social Services, Children's Division.

The main duties of the Office of Child Advocate are: (1) review foster care case management;

(2) review unsubstantiated hotline investigations; (3) mediate between parents and schools regarding abuse allegations that occur in a school setting; (4) review child fatalities when there is a history of child abuse and neglect or involvement with the Children's Division; and (5) provide information and referrals for families needing resources.

### Personnel Advisory Board

Truman State Office Bldg., Rm. 430  
Telephone: (573) 751-3053 / FAX: (573) 522-8462

Within the Office of Administration, the State Personnel Law (Chapter 36, RSMo) provides for a Personnel Advisory Board (PAB) of seven members, six of whom are appointed by the governor with the advice and consent of the Senate. Four members are appointed from the public at large, one is a member of executive management in state government and one is a non-management state employee. The seventh member is the person designated as the state equal opportunity officer.

The board has oversight responsibility for the Missouri Merit System and the Uniform Classification and pay system, and has broad policy making authority in various areas of human resources administration. Responsibilities also include meeting with appointing authorities regarding human resource management needs and making recommendations to the governor and the General Assembly regarding the state's compensation policy.

### Personnel Advisory Board\* Members

**O'Bannon, Gary**, chair, Kansas City;  
**Bloch, Paul**, California;  
**Bolton, Corey**, Jefferson City;  
**Ferguson, Karen**, Holts Summit;  
**Vacancies** (3).

\*Public members receive \$107.36 per diem.

### Missouri State Capitol Commission

Truman State Office Bldg., Rm. 730  
Telephone: (573) 751-1034

The Missouri State Capitol Commission (MSCC) was established by the 91st General Assembly in 2001 by Senate Bill 470.



BECKY RUTH  
Director  
Office of Child Advocate



GARY O'BANNON  
Chair  
Personnel Advisory Board

The purpose of the MSCC is to assure the future preservation and integrity of the Capitol and to preserve its historical significance. The commission evaluates and recommends courses of action on the restoration and preservation of the Capitol and its history, as well as evaluates and recommends courses of action to ensure accessibility to the Capitol.

The commission works with the Office of Administration, the State Archives of the Office of the Secretary of State, the historic program within the Department of Natural Resources, the Division of Tourism within the Department of Economic Development and the Historical Society of Missouri.

### Commission Members

**Baker, Patrick**, chair, Missouri Senate Staff;  
**Kehoe, Lt. Gov. Mike**, vice chair, *ex officio* member;  
**Baringer, Rep. Donna**, House member;  
**Miller, Dana**, House staff;  
**Razer, Sen. Greg**, Senate member;  
**Rowden, Sen. Caleb**, Senate member;  
**Smith, Rep. Cody**, House member;  
**Zellers, Kenneth J.**, commissioner, Office of Administration;  
**Vacancies** (2).



# Department of Agriculture

1616 Missouri Blvd., PO Box 630, Jefferson City 65102

Telephone: (573) 751-4211

[agriculture.mo.gov](http://agriculture.mo.gov)

Email: [aginfo@mda.mo.gov](mailto:aginfo@mda.mo.gov)

## Promoting and Protecting Missouri Agriculture

Established in 1933 by the General Assembly, the Department of Agriculture promotes and protects Missouri's \$88 billion agriculture and agribusiness industry. The department also enforces state laws that regulate and market the agricultural industry.

The department's divisions include Agriculture Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries and Weights, Measures and Consumer Protection. The department also houses the Missouri Agricultural and Small Business Development Authority, the Missouri State Fair, the State Milk Board and the Missouri Wine and Grape Board.

## Office of the Director

The Missouri Department of Agriculture is managed by a director who is appointed by the governor and confirmed by the Senate. The director determines department policy, oversees the department's five divisions and serves as a liaison to the governor, state legislators, the agriculture community and the public.

The director is a standing member of the State Milk Board, the State Fair Commission, the Missouri Soil and Water Districts Commission, the Missouri Development Finance Board, the Missouri Petroleum Storage Tank Insurance Fund, the Missouri Agricultural and Small Business Development Authority and the Wine and Grape Board.

## Agriculture Business Development Division

The Agriculture Business Development Division creates opportunities for success for Missouri's farmers and agribusinesses. Division staff help facilitate growth in Missouri's agribusinesses by providing business counseling and information and training on a sector-by-sector basis.



CHRIS CHINN  
Director of Agriculture



CHRIS KLENKLEN  
Deputy Director



SHANTELL TAYLOR  
Executive Assistant to the  
Director and Deputy Director



KRISTI NAUGHT  
General Counsel

Areas of specialization include capitalization, business planning, marketing, industry development, product and brand development and organizational structures. The division also helps facilitate growth in Missouri's agriculture-based industries by working with key players such as universities, associations, private sector partners and federal and state agencies.

## Missouri Grown

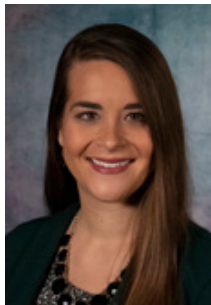
Missouri Grown, formerly known as AgriMissouri, is a branded program designed to grow the production of and demand for agricultural products grown and made in Missouri. The program works with farmers, agribusinesses and retail outlets statewide to increase consumer recognition of Missouri's agricultural products in the marketplace.

## International and Business Development Programs

The International and Business Development Programs focus on both domestic and international marketing. Department specialists work with specific industry representatives or groups to establish marketing opportunities and promote Mis-



JENNIFER HENTGES  
Director, Human Resources  
and Operational Efficiencies



EMILY LeROY  
Director  
Legislative and Budget



CHRISTI MILLER  
Director  
Communications



ALAN CLEMENTS  
Fiscal and Administrative  
Manager

souri commodities at home and abroad. Through one-on-one assistance to producers interested in marketing, production and processing their commodities in new ways, the marketing personnel enhance farm profitability in Missouri through innovations in technology, marketing and promotion of value-added agriculture. With an international office in Taiwan, international marketing specialists are able to work worldwide to promote and sell Missouri agriculture products.

The division's staff also works with Missouri youth, encouraging them to pursue agricultural degrees and careers through the Missouri Agri-Business Academy, Building Our American Communities grants and working with state FFA and 4-H Chapters.



DAVIN ALTHOFF  
Director, Agriculture  
Business Development Division



DR. STEVE STRUBBERG  
State Veterinarian / Director  
Animal Health Division

## Farmers' Markets/Specialty Crops

Consumers can purchase high-quality and fresh products at nearly 150 farmers' markets across Missouri. To increase awareness for Missouri markets, this program works one-on-one with farmers' markets to ensure safe and abundant fresh products. Farmers marketing fresh products require knowledge of food safety, manufacturing, distribution and general market and business regulations. This program assists both markets and growers in efforts to increase the production, consumption and sales of specialty crops.

## Market News

Market News provides an unbiased, reliable, accurate and timely source for livestock and grain market news to remain competitive and assist them in making wise and profitable marketing decisions. It also guides producers in production planning and provides a more even playing field in the marketplace. Market News staff report prices from 23 livestock auctions and 31 grain markets in Missouri. Daily market figures are published online and through the Weekly Market Summary.

## Animal Health Division

The Division of Animal Health, under the direction of the state veterinarian, promotes and protects Missouri's diverse and dynamic livestock industry. The assistance and oversight provided by the division's programs ensures greater market access for Missouri's livestock and companion animal industries.

Animal agriculture accounts for about one-half of Missouri's annual agriculture cash receipts. The division administers laws and programs designed to control and eradicate livestock disease and maintain and enhance the integrity of the state's animal industries. This includes both mandatory and voluntary regulatory programs for beef and dairy cattle, horses, swine, poultry, sheep, goats, and exotic and companion animals.

The state's progress in national disease control and eradication is due to the cooperative efforts of livestock producers, markets, practicing veterinarians, other agencies and division staff. Through these efforts, Missouri has achieved Bovine Tuberculosis and Brucellosis Free status, Swine Pseudorabies stage V status and Avian Pullorum-Typhoid Clean status. In addition, the division operates two state-of-the-art diagnostic laboratories, located in Jefferson City and Springfield.



## Emergency Preparedness and Response

The Animal Health Division works to safeguard the livestock industry and the public against the threat of bioterrorist attacks. The Missouri Department of Agriculture has an ongoing awareness training program designed to help get information to those who need it most. The division works with USDA, SEMA, the Department of Health and Senior Services and regional emergency response committees in the event of a natural disaster.

## Animal Care Facilities

The Animal Care Facilities Act (ACFA) became law to ensure dogs and cats under the care of breeders, dealers, animal shelters, rescue operations and municipal pounds, receive adequate health care, shelter and proper socialization. The ACFA law, designed to benefit both the animals and the pet industry, requires any animal shelters, pounds or dog pounds, boarding kennels, commercial kennels, contract kennels, pet shops, exhibition facilities, dealers and commercial breeders be licensed and inspected annually.

## Branding Cattle

Branding is one of the oldest and best ways to permanently identify livestock. It serves as an excellent safeguard against livestock theft, loss or dispute. Legislation passed in 1971 made the Department of Agriculture responsible for registering livestock brands. Brands must be recorded as required by Missouri's Marks and Brands of Animals Law to prove ownership and be considered legal evidence in a court of law.

## Livestock Markets and Dealers

Missouri has a livestock inventory of more than 2 million cattle, 3.75 million hogs and pigs and 75,000 goats. To help livestock producers obtain the maximum return on their investment, Missouri is fortunate to have a number of livestock market/sales throughout the state. To operate a livestock market/sale in the state, the operator must have a license issued by the Division of Animal Health. This license shall entitle the applicant to conduct business for one calendar year, January through December. All livestock markets must be licensed and provide a satisfactory bond (with a minimum bond amount of \$10,000), determined by business volume. Missouri Livestock Dealer Registration is required for those who buy, sell or exchange livestock.



KEN HENDERSON  
Director, Grain Inspection and  
Warehousing Division

## Missouri Meat and Poultry Inspection Program

The Missouri Meat and Poultry Inspection Program is dedicated to ensuring that the commercial supply of meat and poultry products within the state are safe, wholesome, accurately labeled and secure, as required by state/federal meat and poultry inspection laws. By providing inspection service and guidance to Missouri processors, the program continues to endorse the mission of the Missouri Department of Agriculture — to serve, promote and protect the agricultural producers, processors and consumers of Missouri's food, fuel and fiber products. In cooperation with USDA-Food Safety Inspection Service (FSIS), the Missouri Meat and Poultry Inspection Program (MMPIP) offers equal inspection authority and service within the state of Missouri. As a result, any meat processed under MMPIP inspection and sold within the state of Missouri is offered the same privileges and exemptions as USDA inspected meat products.

## Grain Inspection and Warehousing Division

The Grain Inspection and Warehousing Division is composed of three programs that administer the Missouri Grain Warehouse Law and the Missouri Grain Dealer Law. These laws promote and protect commerce in the interest of grain producers, merchandisers, warehousemen, processors and consumers. They also promote a uniform, official inspection system for the orderly marketing of grain. This division also collects and disburses funds for nine commodity merchandising programs.

## Commodity Services Program

The Commodity Services Program provides commodity councils with an organized proce-

dures for collection and distribution of commodity checkoff funds for nine Missouri commodities (beef, corn, soybeans, rice, sheep and wool, wine, aquaculture, peaches and apples). The program is also responsible for conducting seven annual merchandising council elections and administers the Missouri Hay Directory, an online hay listing service.

### Grain Inspection Services Program

The Grain Inspection Services Program is designated to officially inspect, grade and weigh all grains that have standards established under the United States Grain Standards. The program provides four primary services: official sampling to take a representative sample of grain from a particular lot; official inspection to determine and certify the type, class, quality or condition of grain; weighing certification to supervise the loading, unloading and weighing of grain containers; and chemical analysis to determine the protein or oil content of grain and the existence of mycotoxins in grain.

Services are provided at inspection offices in Marshall, New Madrid and St. Joseph. The program is self-supporting and operates entirely on fees charged for inspection services performed.

### Grain Regulatory Services Program

The Grain Regulatory Services Program protects the public interest by auditing grain warehouses and grain dealers to determine grain obligations and financial solvency. The program enforces the Missouri Grain Warehouse Law and the Missouri Grain Dealer Law, so producers are assured of storing or merchandising their grain with licensed, bonded, reputable and financially stable grain businesses. The program annually licenses approximately 150 warehouses and 350 grain dealers, and conducts more than 800 audits and investigations.

### Plant Industries Division

The Plant Industries Division comprises five programs, which together administer state and federal laws. These laws facilitate agricultural production and marketing, and provide consumer and environmental protection for Missouri citizens by regulating animal feeds and seeds; providing necessary certifications for interstate and international shipment of agricultural and forest products; ensuring plant pest protection for crops and forests; inspecting for conformance to USDA grades for fresh fruits and vegetables; and regulating the use of pesticides.



PAUL BAILEY  
Director  
Plant Industries Division

### Feed and Seed Program

The Feed and Seed Program regulates the manufacturing and sale of commercial feed including pet food, agricultural and vegetable seed and treated timber products. Samples of commercial feed, seed and treated timber are analyzed at the state laboratory for truth in labeling, the presence of adulteration and seed quality. The program cooperates with the FDA to provide Bovine Spongiform Encephalopathy (BSE) prevention as well as Good Manufacturing Practices (GMP) inspections of feed manufacturers. These inspections ensure animal feed and the human food supply are safe.

### Industrial Hemp Program

The Industrial Hemp Program regulates the production and sales of viable industrial hemp in accordance with federal and state law. The program issues registrations and permits, and certifies samplers for Missouri's industrial hemp industry.

### Pesticide Control Program

The Pesticide Control Program regulates the sale and use of pesticides and administers applicator training and license examinations in conjunction with the University of Missouri Extension Service.

Pesticide Control also conducts pesticide investigations, works with other agencies on endangered species protection, water quality and worker protection and inspects applicator use records, dealer sales records, certification credentials and applicator training records.

Inspecting pesticide sales at wholesale, retail and producer levels is also the responsibility of the Pesticide Control Program.



## Plant Pest Control Program

The Plant Pest Control Program works to prevent the introduction and spread of harmful plant pests and facilitates interstate and international trade of Missouri plant products. The program inspects and certifies nursery stock and assists nurseries with identifying pest management strategies. Plant Pest Control certifies millions of dollars of Missouri grown plant products for export. Its plant diagnostic lab supports export certification work and provides diagnostic services to certified Missouri nurseries.

Plant Pest Control implements surveys for invasive plant pests that threaten Missouri's agricultural, forest and natural resources including gypsy moth and thousand cankers disease of walnut. The program administers the Missouri Apiculture Law which provides inspection and certification services to Missouri beekeepers to facilitate interstate movement of honey bees.

## Produce Safety Program

The Produce Safety Program reduces the incidence of foodborne illness by ensuring that growers meet FDA Produce Safety Rule standards. The program assists growers by providing information and reviewing production practices. Following the phase-in period, the program will also conduct federally required inspections of farms that are covered by the rule.

## Weights, Measures and Consumer Protection Division

As the chief consumer protection agency in the state, the Weights, Measures and Consumer Protection Division maintains surveillance of commercial weighing and measuring devices. The division promotes uniformity in laws, regulations and standards to achieve equity between buyers and sellers. Sales of products and services impacted by weights and measure laws represent more than 50% of U.S. gross national product, totaling over \$4.5 trillion.

The Missouri Weights, Measures and Consumer Protection programs are operated in accordance with the National Institute of Standards and Technology. The division is also a member of the National Conference on Weights and Measures, ASTM International and the National Fire Protection Association.

## Land Survey Program

The division's Land Survey Program provides information and resources for the accurate location of all private and public boundaries in Missouri. The program is responsible for the restora-



JIMMY WILLIAMS  
Director, Weights, Measures and  
Consumer Protection Division

tion and preservation of the original corner monuments established by the General Land Office for the U.S. Public Land Survey System.

The division also maintains a records storage and retrieval system for all land survey records and geodetic data.

## Device and Commodity Inspection Program

As required by Missouri statutes, device and commodity field personnel inspect large and small scales; grain hopper scales; taxicab meters; devices that measure time, fabric and grain moisture; milk for quantity determination; prepackaged merchandise; and method of sale of commodities. The program enforces the Missouri Egg Law and the Missouri Unfair Milk Sales Practices Law.

## Petroleum/Propane/Anhydrous Ammonia Program

The program combines a variety of services. Under the program, petroleum dispensers, petroleum terminal meters and metered fuel delivery trucks are tested for accuracy. Service station pumps are also inspected for accuracy and safety. Metered propane delivery trucks are checked, and the storage and handling of anhydrous ammonia are monitored for safety.

## Metrology Program

The metrology program conducts tests, calibrates and certifies field standards for state agencies and private institutions. The state metrologist is the official keeper of Missouri's primary standards of mass, volume and length.

## Fuel Quality Program

Fuel samples are collected by field personnel and submitted for testing. The petroleum labora-



KEVIN ROBERTS  
Chair  
State Fair Commission



TEDDY E. (Ted) SHEPPARD  
Vice Chair  
State Fair Commission



JAMIE JOHANSEN  
Member  
State Fair Commission



SHERRY JONES  
Member  
State Fair Commission



RANDY LITTLE  
Member  
State Fair Commission



DON McQUITT  
Member  
State Fair Commission



NIKKI WHITEHEAD  
Member  
State Fair Commission



CHRIS CHINN  
Director of Agriculture  
State Fair Commission

tory analyzes gasoline, kerosene, heating oils and diesel fuel to ensure they meet state quality and safety standards.

## Missouri State Fair

2503 W. 16th St., Sedalia 65301  
Telephone: (660) 530-5600  
[www.mostatefair.com](http://www.mostatefair.com)

Established in 1899, the Missouri State Fair is one of the oldest in the nation. The fairgrounds, which cover 396 acres in Sedalia, are open year-round, providing facilities for horse and livestock shows, art and craft festivals, camping, rallies and other events. During the annual fair held in August, visitors enjoy educational and recreational activities, a carnival midway and musical entertainment.

The Missouri State Fair continues to be the state's largest agricultural and tourism event, with exhibits showcasing livestock, row crops, horticulture and floriculture. The State Fair plays an important role in shaping Missouri agriculture, contributing to the state's economy and educating the public about the importance and necessity of agriculture. It features agribusiness exhibits and displays of Missouri-produced commodities.



MARK WOLFE  
Director  
Missouri State Fair

The State Fair Commission, whose members are appointed by the governor, oversees the fair's operations.

## State Fair Commission

**Roberts, Kevin**, (D), chair, Hillsboro, Dec. 29, 2022;  
**Sheppard, Teddy (Ted) E.**, (R), vice chair, Cabool, Dec. 29, 2012;  
**Johansen, Jamie**, (I), Lebanon, Dec. 29, 2023  
**Jones, Sherry**, (R), Dawn, Dec. 29, 2020;  
**Little, Randy**, (R), Jefferson City, Dec. 29, 2021;

**McQuitty, Don**, (D), Sunrise Beach, Dec. 29, 2019;  
**Whitehead, Nikki**, (R), Rogersville, Dec. 29, 2021;

**Chinn, Chris**, director, Department of Agriculture.

## Missouri Agricultural and Small Business Development Authority

The Missouri Agricultural and Small Business Development Authority promotes the growth of agriculture and small businesses by developing and providing funding tools to farmers, ranchers, agribusinesses and small business owners. MAS-BDA's vision is to be recognized as an economically reasonable and reliable source of financial support and assistance for the acquisition, construction, improvement or rehabilitation of agriculture and small businesses.

Available financial assistance programs consist of: Alternative Loan Program, Missouri Agribusiness Revolving Loan, Beginning Farmer Loan Program, Down Payment Loan Program, Animal Waste Treatment System Loan, Single-Purpose Animal Facilities Loan Guarantee, Missouri Value-Added Grant, Farm to Table Grant, Missouri Value-Added Loan Guarantee, New Generation Cooperative Incentive Tax Credit, Agricultural Products Utilization Contributor Tax Credit, Family Farm Breeding Livestock Tax Credit, Missouri Meat Processing Facility Tax Credit, Livestock Feed and Crop Input Loan Guarantee.

The authority is administered by a seven-member commission, which is appointed by the governor and confirmed by the Senate. The director of agriculture serves as an *ex officio* member.

**Devlin, Karisha**, (R), chair, Edina, June 30, 2015;  
**Heitman, Morris**, (R), vice chair, Mound City, June 30, 2015;

**Forck, Kelly**, (D), Jefferson City, June 30, 2011;

**Gerau, Brian**, (R), Cape Girardeau, June 30, 2023;

**Jones, Sherry**, (R), Dawn, June 30, 2011;

**McBroom, Kade**, (I), Qulin, June 30, 2024;

**Thiel, Billy**, (I), Marshall, June 30, 2019;

**Chinn, Chris**, director, Department of Agriculture, *ex officio* member.

## Missouri Wine and Grape Board

The Missouri Wine and Grape Board is responsible for researching, developing and promoting Missouri grapes, juices and wine. The board is funded by a tax on all wine sold in Missouri.

Missouri wineries continue to refine their grape-growing and winemaking skills to offer distinct, quality wines. The Wine and Grape Board sponsors research and advisory programs at the Grape & Wine Institute.



JILL WOOD  
Executive Director, Missouri  
Agricultural and Small Business  
Development Authority



JIM ANDERSON  
Executive Director  
Missouri Wine and Grape Board



SHANNON MALONEY  
Executive Director  
State Milk Board

Missouri has more than 1,700 acres of grapes. Missouri wineries produce more than 950,000 gallons of wine with an overall economic impact of \$3.2 billion. Many of the state's 129 wineries consistently take top honors in prestigious domestic and international competitions.

**Hofherr, Peter**, chair, St. James, Oct. 28, 2012;

**Held, Jon**, vice chair, Hermann, Oct. 28, 2011;

**Bomgaars, Cory**, Rocheport, president, Missouri Vintner's Association;

**Koch, Linda**, New Bloomfield, president, Missouri Grape Growers Association;

**Schmidt, Sarah**, Baltimore Bend, president, Wine Marketing & Research Council;

**Ostmann, Barbara Gibbs**, marketing committee chair, Gerald, Oct. 28, 2011;

**Chinn, Chris**, director, Department of Agriculture.

## State Milk Board

The State Milk Board consists of 12 members, 10 of whom are nominated by the director of agriculture, appointed by the governor and confirmed by the Senate. The two remaining members of the board are from the state Department

of Health and Senior Services and the Department of Agriculture.

Four of the appointed members of the board must be Grade A dairy farmers representing recognized producer organizations. Four appointees are active members of local health departments in the state. The two remaining appointees represent processor and consumer interests. No more than six of the 12 board members can be from the same political party.

The board administers milk inspection in relation to Grade A milk and milk supplies to ensure uniformity of procedures and interpretation of milk inspection regulations. The Grade A or fluid milk activities of the state are supported by revenue from inspection fees.

The Manufacturing Grade Dairy Program enforces sanitation and quality standards for manufactured dairy products and provides market testing of all milk at the first point of sale. Milk procurers, manufacturing plants, field superintendents, testers, graders, samplers and bulk milk truck operators are licensed by the State Milk Board.

**Brandt, Alfred J.,** (R), Linn, Sept. 28, 2010;

**Helbig, Gregory,** (R), Springfield, Sept. 28, 2013;

**Strubberg, Dr. Steve,** Department of Agriculture representative;

**Mooney, Randy,** (R), Rogersville, Sept. 28, 2011;

**Siebenborn, William,** (D), Trenton, Sept. 28, 2009;

**Winslow, Aaron,** Health Department representative;

**Vacancies** (5).



# Department of Commerce and Insurance

Truman State Office Bldg., Rm. 530  
PO Box 690, Jefferson City 65102  
Telephone: (573) 751-4126 / FAX: (573) 751-1165  
Insurance Consumer Hotline: (800) 726-7390  
TT: (800) 735-2966  
[www.dci.mo.gov](http://www.dci.mo.gov) / [www.insurance.mo.gov](http://www.insurance.mo.gov)

The Department of Commerce and Insurance regulates the consumer service industries in Missouri by encouraging a fair and open market; establishing coherent and evolving policies that balance the interest of consumers, professionals and industry; and enforcing state laws and regulations governing business to protect consumers from unfair and inequitable treatment. The department is largely funded through fees and assessments from the industries and professionals regulated by the department.

## Office of the Director

The director's office includes the department director, deputy director, general counsel, chief counsel, communications team, legislative coordinator and support team. The director's office also includes receivership activities. When a judge orders an insurance company into receivership, the director is responsible for either rehabilitating the company or liquidating it.

## Division of Consumer Affairs

The Division of Consumer Affairs assists the general public in resolving complaints against insurance companies and agents. The division also provides educational information to consumers regarding insurance topics. Consumers can contact the Insurance Consumer Hotline at (800) 726-7390 and file complaints by visiting the department's website, [www.insurance.mo.gov](http://www.insurance.mo.gov), which has a broad array of consumer and industry information available.

In 2020, the division responded to 2,952 complaints, 2,424 inquiries, 13,599 phone calls, and opened 637 agent investigations. The division recovered \$8 million for consumers. The division accepts complaints for all types of insur-



CHLORA LINDLEY-MYERS  
Director



CHRISTIE KINCANNON  
Deputy Director and  
General Counsel



LORI CROY  
Director  
Communications



RICH LAMB  
Legislative Director



DEBBIE GOELLER  
Special Assistant to the Director

ance, as well as motor vehicle extended service contracts, public adjusters and bail bond agents.

The division also investigates unlicensed insurance activities and reviews license applications referred from the Insurance Licensing Section. Department investigations may result in license denials, revocations or suspensions, cease and desist orders, injunctions and referrals for criminal prosecution.





CARRIE COUCH  
Director, Insurance  
Consumer Affairs Division



JOHN REHAGEN  
Director, Insurance Company  
Regulation Division



SHANNON SCHMOEGER  
Chief Financial Examiner  
Insurance Company Regulation  
Division



JO LEDUC  
Director, Insurance Market  
Regulation Division

## Division of Insurance Company Regulation

The Division of Insurance Company Regulation monitors the financial condition of insurance companies operating in Missouri.

The division works to identify financially troubled companies so that action may be taken to prevent insolvencies. The division conducts financial examinations of 230 domestic insurance companies at least every five years. The department director can call for an examination of a licensed insurer at any time. Between onsite examinations, the financial condition of insurers is monitored through ongoing financial analysis. Besides traditional insurers, the division also licenses and regulates captive insurance companies, which are formalized self-insurance programs that provide risk management benefits for the owner, which is also the insured. Captive insurers paid \$2 million in taxes in 2020. The division reviews various annual tax filings of licensed insurers generating \$310 million in premium taxes in 2020. In addition, policies placed with surplus lines insurers in the non-admitted market are reviewed by the division and are taxed at a rate of five percent of premium. Surplus lines tax collections for 2020 totaled \$39 million.

## Division of Insurance Market Regulation

The Division of Insurance Market Regulation protects Missouri consumers by examining and investigating insurance company practices for compliance with state law. Most insurance policies and rates must be filed with the division so they can be reviewed for compliance with state law.

Policies and rates are filed with two sections of the division: Life and Healthcare Section and Property and Casualty Section (which includes auto, homeowners, workers' compensation and



STEWART FREILICH  
Chief Market Conduct Examiner  
Insurance Market Regulation  
Division

various types of malpractice insurance). In 2020, these two sections reviewed nearly 9,500 insurance filings.

The division's Market Conduct Section examines and investigates insurance companies' past treatment of policyholders through their marketing, rates and claims handling. If violations of the law are detected, the director can order an insurer to pay restitution to consumers, either through re-processing of claims or re-evaluation of the premium charged for the policy, as well as penalties. In 2020, consumer recoveries through market conduct actions totaled \$15,969,332 and fines totaled \$439,000. The division also has a Statistics Section, which analyzes and publishes industry and market data as well as industry trends.

## Division of Administration

The Division of Administration is responsible for department-wide administrative support functions including accounting, purchasing, human resources, budget and information systems.





GRADY MARTIN  
Director  
Administration



BRENDA OTTO  
Licensing Manager  
Administration



ROBERT BARRETT  
Commissioner  
Division of Finance



MICK CAMPBELL  
Deputy Commissioner  
Division of Finance



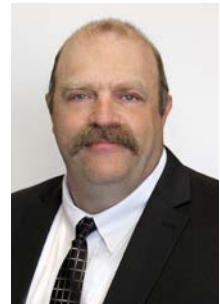
JAMIE GALLAHER  
General Counsel  
Division of Finance



DAVID A. DOERING  
Chief Examiner  
Division of Finance



DEREK STORMS  
Supervisor of Mortgage  
Licensing, Division of Finance



JOE CRIDER  
Supervisor of Consumer Credit  
Division of Finance

Administration is also responsible for the licensing of over 200,000 insurance producers (agents) operating within the state, as well as insurance agencies, public adjusters, bail bond agents, surety recovery agents, surplus lines brokers, portable electronics insurance providers, navigators, self-service storage producers and utilization review agents. In addition, the division reviews and approves applications, contracts and policies for motor vehicle extended service contract providers, service contract providers, rating organizations, advisory organizations, purchasing groups, life care providers, vehicle protection product warrantors and pharmacy benefits managers.

Finally, the division oversees the CLAIM program, which provides free counseling for Missouri consumers with Medicare and their caregivers.

## Division of Finance

Truman State Office Bldg., Rm. 630  
PO Box 716, Jefferson City 65102  
Telephone: (573) 751-3242 / FAX: (573) 751-9192  
[www.finance.mo.gov](http://www.finance.mo.gov)

The Division of Finance regulates state-chartered banks, trust companies and savings and loan

associations. The division is headed by the commissioner of finance, who is appointed by the governor with the advice and consent of the Senate.

The division has 20 administrative and program support employees in the Jefferson City office and 77 field examiners in Kansas City, St. Louis, Jefferson City, Springfield and Sikeston. The division is funded through assessments and fees paid by banks and licensees.

The State Banking and Savings and Loan Board considers appeals pertaining to certain decisions made by the Commissioner of Finance with respect to the chartering of new banks, the approval or disapproval of bank branches, or the relocation of banks or branches. The Board must also approve all regulations pertaining to banks promulgated by the Commissioner of Finance. In addition, the Board also advises the Commissioner of Finance as to the proper administration of his office and the banking laws of Missouri, and makes recommendations to the General Assembly regarding changes in those laws.

## Banking in Missouri

Missouri ranks fourth in the nation in the number of state-chartered banks. As of December



**HAROLD L. MILES**  
Chair, State Banking and  
Savings and Loan Board



**THANE H. KIFER**  
Secretary, State Banking and  
Savings and Loan Board



**JAY B. KNUDTSON**  
Member, State Banking and  
Savings and Loan Board



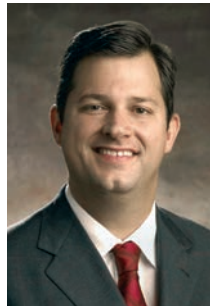
**BRADLEY R. WEAVER**  
Member, State Banking and  
Savings and Loan Board



**JOE BAYER**  
Member  
Residential Mortgage Board



**MARK ARNOLD**  
Member  
Residential Mortgage Board



**MARK P. GORMAN**  
Member  
Residential Mortgage Board



**GEORGE B. LOPEZ**  
Member  
Residential Mortgage Board

31, 2020, the Division of Finance supervised 223 banks and trust companies with combined assets of \$165 billion. The deposits in all Missouri state-chartered banks and trust companies are insured by the FDIC; savings and loan associations are also federally insured.

### Savings and Loan Supervision

The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance in 1994, giving the division supervision of state-chartered savings and loan associations.

As of Dec. 31, 2020, there were three savings and loan associations with total assets of \$204 million.

### Mortgage Licensing

The division has 445 licensed mortgage broker companies and 11,399 mortgage originators. The section investigates license applicants for character, including criminal history, general fitness, experience and financial responsibility. A five-member Residential Mortgage Board approves regulations and hears appeals from the commissioner's licensing decisions.

### Consumer Credit

The Consumer Credit Section supervises 2,212 institutions licensed for consumer lending, payday lending, automobile title lending, retail credit financing of motor vehicles and other goods and the financing of insurance premiums. The section also enforces the Sale of Checks Law, which covers companies that issue money orders or conduct money transmitter services. Additionally, this section licenses financial service organizations engaged in credit repair and enforces consumer laws in all state chartered banks in Missouri.

### State Banking and Savings and Loan Board\*

**Miles, Harold M.**, (R), chair, Advance;  
**Kifer, Thane H.**, (R), secretary, Bolivar;  
**Knudtson, Jay B.**, (R), Cape Girardeau;  
**Weaver, R. Bradley**, (I), Springfield;  
**Vacancy** (1).

\*\$100 per diem.



JOHN C. HANNEKE  
President  
Credit Union Commission



HAL JAMES  
Chair  
Credit Union Commission



SUSAN VENABLE  
Secretary  
Credit Union Commission



CATHY STROUD  
Member  
Credit Union Commission



KEN BONNOT  
Director  
Division of Credit Unions



JOE MARTIN  
Deputy Director / General Counsel  
Division of Credit Unions



KEVIN WEAVER  
Chief Examiner  
Division of Credit Unions

## Residential Mortgage Board\*

**Arnold, Mark**, (I), St. Charles;  
**Bayer, Joseph F.**, (I) Ballwin;  
**Gorman, Mark P.**, (R), St. Louis;  
**Lopez, George B.**, (D), Kansas City;  
**Vacancy** (1).

\*\$100 per diem.

## Division of Credit Unions

Truman State Office Bldg., Rm. 720  
PO Box 1607, Jefferson City 65102  
Telephone: (573) 751-3419 / FAX: (573) 751-6834  
[www.cu.mo.gov](http://www.cu.mo.gov)

The Division of Credit Unions regulates and examines state-chartered credit unions for solvency to protect depositors. The division also responds to consumer inquiries and complaints about credit unions.

The division director is appointed by the governor with the advice and consent of the Senate.

A director, general counsel, chief examiner, 10 examiners and three administrative personnel staff the division. Examiners are located in Kansas City, St. Louis and Jefferson City. The agency

is funded through fees and assessments paid by state-chartered credit unions.

The National Credit Union Administration, an agency of the federal government, insures all member deposits.

As of Dec. 31, 2020, Missouri ranked seventh in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 94 credit unions with assets of \$18.3 billion. There are more than 1.5 million members of Missouri credit unions.

The Credit Union Commission hears appeals from decisions of the division director, approves regulations proposed by the director and advises the director on matters pertaining to the supervision of credit unions.

## Credit Union Commission\*

**James, Hal**, (R), chair, Columbia;  
**Venable, Susan**, (D), secretary, Kansas City;  
**Hanneke, John C.**, (D), St. Louis;  
**McCreary, Chris A.**, (D), Centerville;  
**Pierson, Steve**, (R), Springfield;  
**Vacancies** (2).

\*\$100 per diem.

## Office of the Public Counsel

Governor Office Bldg.  
200 Madison St., Ste. 650, PO Box 2230  
Jefferson City 65102  
Telephone: (573) 751-4857 / FAX: (573) 751-5562  
<https://opc.mo.gov/>  
Email: [mopco@opc.mo.gov](mailto:mopco@opc.mo.gov)

The Office of the Public Counsel is Missouri's consumer advocate in the area of utility regulation, and represents the concerns of ratepayers across the state. The Office of the Public Counsel (OPC) was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The Office of the Public Counsel advocates for safe and adequate utility services at just and reasonable rates. While the OPC represents the concerns of all ratepayers, OPC focuses its representation on residential and small-business customers to provide an essential voice for these consumers. The public counsel is an attorney licensed to practice in Missouri appointed by the director of the Department of Commerce and Insurance. The office consists of attorneys, technical experts and administrative staff. These experts offer the OPC's testimony on the reasonableness, feasibility and affordability of utility proposals and practices. The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers. In addition, through the property rights ombudsman, the Office of the Public Counsel provides assistance to citizens seeking guidance about condemnation process and procedures.

## Missouri Public Service Commission

Governor Office Bldg.  
200 Madison St., PO Box 360, Jefferson City 65102  
Telephone: (573) 751-3234 / Toll free: (800) 392-4211  
[psc.mo.gov](http://psc.mo.gov)  
Email: [pscinfo@psc.mo.gov](mailto:pscinfo@psc.mo.gov)

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment.

The commission consists of five commissioners who are appointed by the governor to six-year terms with the advice and consent of the Missouri Senate. The terms are staggered so no more than two terms expire in any one year. The governor designates one member as chair, who serves in that capacity at the pleasure of the governor.

The commission regulates utility rates, service and safety for investor-owned electric, natural gas,



MARC POSTON  
Public Counsel  
Office of the Public Counsel

sewer, steam and water companies. The commission also monitors the construction and setup of manufactured homes to ensure compliance with state and federal law. While the rates charged by rural electric cooperatives and municipally owned utilities are determined by their respective governing bodies, the commission has jurisdiction regarding matters of safety over the electric cooperatives and municipal electric and natural gas systems. The commission has limited authority over telecommunications services. The commission also oversees service territory issues involving investor-owned electric utilities, rural electric cooperatives and municipally owned electric utilities, as well as those involving privately owned water and sewer utilities and public water supply districts.

The commission has a staff of professional accountants, engineers, economists, attorneys, financial analysis auditors and research/data analysts who evaluate utility requests for commission approval. These requests deal with matters such as tariff changes regarding rates and business operations, financing proposals, business reorganizations, asset transfers and mergers. The staff will provide the results of its evaluation to the commission and recommend actions that satisfy the agency's statutory requirements.

The staff conducts routine and special investigations to ensure compliance with commission statutes, rules and orders, including standards for safety and quality of service. Staff will initiate or implement actions to enforce these laws when necessary. Enforcement actions for injunctive relief or monetary penalties are pursued in state court by the commission's general counsel.

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways: a utility company files a tariff for authority to change its rates; or a complaint is filed by the commission, the PSC staff, the Office of the Public Counsel or others challenging the reasonableness of the utility's rates.





RYAN A. SILVEY  
Chair, Missouri Public Service  
Commission



SCOTT T. RUPP  
Commissioner, Missouri Public  
Service Commission



MAIDA J. COLEMAN  
Commissioner, Missouri Public  
Service Commission



JASON R. HOLSMAN  
Commissioner, Missouri Public  
Service Commission

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Missouri Department of Commerce and Insurance.

Under both the tariff method and the complaint case method, the commission normally will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the rates being challenged. In many tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Many of these cases are resolved in accord with a settlement between the parties and processed in a shorter time frame.

Special rules apply for water and sewer companies with less than 8,000 customers; natural gas companies serving up to 10,000 customers and steam utilities that serve 100 or fewer customers in Missouri. They can pursue changes in rates without the necessity of filing a formal rate case through a staff-assisted rate case procedure. Companies with more than the specified number of customers are subject to traditional rate case procedures.

In rate cases, the commission staff conducts an independent, on-site investigation of the company's books and records to provide the commission with a recommendation as to what increase or decrease, if any, should be ordered. This investigation normally lasts several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to provide written testimony.

In addition to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility's service.

Once the formal hearings are completed, the commission reviews the evidence submitted, de-



GLEN KOLKMEYER  
Commissioner, Missouri Public  
Service Commission

liberates and then issues a decision. That decision is subject to court appeal.

The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry. As federal regulators make decisions that directly affect Missouri utility consumers, the commission participates in proceedings before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC). Commissioners and staff members have submitted comments or testified on numerous occasions before these agencies, and the commission has taken appeals from decisions adverse to Missouri ratepayers to the federal courts.

Regular meetings of the commission are each week. As with other state agencies, commission meetings are subject to the state's open meetings law.

The Data Center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 5 p.m., Monday through Friday, except legal holidays. Many of these records are also available via the commission's website ([psc.mo.gov](http://psc.mo.gov)).

A consumer with questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission's consumer services department and initiate an informal complaint. Consumers may also file formal, written complaints. The commission's main consumer services office is located in Jefferson City. The commission's toll-free hotline number for complaints is (800) 392-4211.

Under the commission's procedure, most informal complaints are assigned a consumer services specialist who acts as an intermediary between the consumer and the utility in an attempt to resolve the complaint. Technical complaints are usually referred to the Industry Analysis Division. Through investigations of consumer complaints, the consumer services department works to ensure that utilities comply with their approved tariffs and commission regulations.

The Missouri Public Service Commission was established in 1913 by the 47th General Assembly. The 1974 State Reorganization Act placed the commission within the Department of Consumer Affairs, Regulation and Licensing, which in 1984 was renamed the Department of Economic Development. In accordance with Executive Order 19-02 and Reorganization Plan No. 2 of 2019, the commission is now under the Missouri Department of Commerce and Insurance, formerly the Department of Insurance, Financial Institutions & Professional Registration.

## Missouri Public Service Commission

**Silvey, Ryan A.**, (R), chair, Jefferson City;  
**Rupp, Scott T.**, (R), commissioner, Wentzville;  
**Coleman, Maida J.**, (D), commissioner, St. Louis;  
**Holsman, Jason R.**, (D), commissioner, Kansas City;  
**Kolkmeier, Glen**, (R), commissioner, Odessa.

## Division of Professional Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0293 / FAX: (573) 751-0878  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov](http://www.pr.mo.gov)  
 Email: [profreg@pr.mo.gov](mailto:profreg@pr.mo.gov)

The Division of Professional Registration is an agency within the Missouri Department of Commerce and Insurance. The division is comprised of 226 staff members that support 41 professional licensing boards and commissions in licensing and regulating the activities of approximately 507,254 professional Missourians.

The division and its 41 boards exist to serve and protect the public from incompetency, misconduct, gross negligence, fraud, misrepresentations or dishonesty by providing an accessible,



SHEILA SOLON  
 Acting Director, Division of  
 Professional Registration

responsible and accountable regulatory system that licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

## Missouri State Board of Accountancy

3605 Missouri Blvd., PO Box 613, Jefferson City 65102  
 Telephone: (573) 751-0012 / FAX: (573) 751-0890  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/accountancy](http://www.pr.mo.gov/accountancy)  
 Email: [mosba@pr.mo.gov](mailto:mosba@pr.mo.gov)

The Missouri State Board of Accountancy was created in 1909 to enforce Chapter 326, RSMo, and regulate individuals, sole proprietors, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting.

**Mission:** The board regulates the practice of accounting to assure users of financial and economic data of an independent, objective and uniform product based on generally accepted accounting principles and auditing standards. It also ensures services are provided by competent and ethical practitioners. Certified public accountants (CPAs) receive this designation from the board.

**Duties of board:** Examine; license, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of certificate holders, licensed professionals and entities (2021):** 22,716.

**Board composition:** Seven members (serving five-year terms); six certified public accountants; and one public member.

**Associations:** National Association of State Boards of Accountancy; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).





JAMES MINTERT, CPA  
President, Missouri Board of  
Accountancy



NICK MYERS, CPA  
Vice President, Missouri Board  
of Accountancy



TRAVIS FORD  
Secretary/Public Member  
Missouri Board of Accountancy



FRED KOSTECKI, CPA  
Treasurer, Missouri Board of  
Accountancy



RON DARRAH, CPA  
Member, Missouri Board of  
Accountancy

### Missouri State Board of Accountancy\*

**Mintert, James, CPA**, president, St. Louis;  
**Myers, Nick, CPA**, vice president, Joplin;  
**Ford, Travis**, secretary/public member, Jefferson  
City;  
**Kostecki, Fred, CPA**, treasurer, St. Louis;  
**Darrah, Ron, CPA**, member, Mountain Grove;  
**Slinkard, Phillip, CPA**, member, Neosho;  
**Whelan, Robert, CPA**, member, Poplar Bluff;  
**Faenger, Mary Patricia (Patty)**, executive director.

\*\$70 per diem.



PHILLIP SLINKARD, CPA  
Member, Missouri Board of  
Accountancy



ROBERT WHELAN, CPA  
Member, Missouri Board of  
Accountancy

### Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

3605 Missouri Blvd., Ste. 380, Jefferson City 65109  
Telephone: (573) 751-0047 / FAX: (573) 751-8046  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/apelsla](http://www.pr.mo.gov/apelsla)  
Email: [moapeplspla@pr.mo.gov](mailto:moapeplspla@pr.mo.gov)

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects (APEPLSPLA) was created in 1941 to enforce Chapter 327, RSMo, and regulate individuals practicing architecture, engineering, land surveying or landscape architecture and corporations rendering or offering architectural, engineering, land surveying or landscape architectural services.

**Mission:** Protect the health, safety and welfare of the citizens of Missouri against the danger of collapse of structures erected for public use; safeguard Missouri residents and their property from damages that might result from illegal and incompetent architectural, engineering, land surveying and landscape architectural practices.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2021):** 30,235.

**Number of interns enrolled (2020):** 32,344.



PATTY FAENGER  
Executive Director, Missouri  
Board of Accountancy

**Board composition:** 15 members (serving four-year terms): one public member, 14 members licensed under Missouri law, residents of Missouri for at least five years and actively engaged in the practice of their profession for 10 consecutive years prior to appointment.

**Associations:** National Council of Architectural Registration Boards (NCARB); National Council of Examiners for Engineering and Surveying (NCEES); Council for Landscape Architectural Registration Boards (CLARB)

### Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects\*

**Hartnett, Robert N., P.L.A.**, board chair, Lee's Summit;



ROBERT N. HARTNETT, PLA  
Board Chair  
APEPLSPLA



JAMES C. REARDEN, AIA, CSI  
Division Chair  
Architectural Division



KEVIN C. SKIBISKI, PE, PLS  
Division Chair, Professional  
Engineering Division



JERROD L. HOGAN, PLS  
Division Chair, Professional  
Land Surveying Division



ROBERT S. SHOTTS, PLA, PLS  
Division Chair, Professional  
Landscape Architectural Division



MICHAEL L. POPP, AIA, CSI  
Member  
Architectural Division



ROBERT (CHAD) GREER, AIA, CPD  
Member  
Architectural Division



DAVID SMITH, PE  
Member, Professional  
Engineering Division



AMY D. STRAUSS, PE  
Member, Professional  
Engineering Division



STEPHEN BUBANOVICH, PE  
Member, Professional  
Engineering Division



MARK W. NOLTE, PLS  
Member, Professional Land  
Surveying Division



NOEL T. FEHR, PLA  
Member, Professional  
Landscape Architectural  
Division



ERIC DAVIS, PLA  
Member, Professional  
Landscape Architectural  
Division



SHERRY L. COOPER  
Public Member  
APEPLSPLA Board



JUDY A. KEMPKER  
Executive Director  
APEPLSPLA Board

**Rearden, James C., A.I.A., C.S.I.**, division chair, Architectural Division, Barnhart;  
**Skibiski, Kevin C., P.E., P.L.S.**, division chair, Professional Engineering Division, Ozark;  
**Hogan, Jerrod L., P.L.S.**, division chair, Professional Land Surveying Division, Joplin;  
**Shotts, Robert S., P.L.A., P.L.S.**, division chair, Professional Landscape Architectural Division, Lebanon;  
**Popp, Michael L., A.I.A., C.S.I.**, member, Architectural Division, Kansas City;  
**Greer, Robert (Chad), AIA, CPD**, member, Architectural Division, Joplin;  
**Smith, David L., P.E.**, member, Professional Engineering Division, Nixa;

**Strauss, Amy D., P.E.**, member, Professional Engineering Division, Springfield;  
**Bubanovich, Stephen, P.E.**, member, Professional Engineering Division, Van Buren;  
**Nolte, Mark W., P.L.S.**, member, Professional Land Surveying Division, Kansas City;  
**Fehr, Noel T., P.L.A.**, member, Professional Landscape Architectural Division, St. Louis;  
**Terhune, Franklin (Shane), P.L.S.**, member, Professional Land Surveying Division;  
**Davis, Eric, P.L.A.**, member, Professional Landscape Architectural Division, Blue Springs;  
**Cooper, Sherry L.**, public member, Chesterfield;  
**Kempker, Judy A.**, executive director.

## Office of Athlete Agents

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athleteagents](http://www.pr.mo.gov/athleteagents)  
 Email: [athleteagents@pr.mo.gov](mailto:athleteagents@pr.mo.gov)

The Office of Athlete Agents was created in 2004 to enforce sections 436.215–436.272, RSMo, and regulate athlete agents who enter into an agency contract with student athletes or directly or indirectly recruit or solicit student athletes to enter into agency contracts.

**Mission:** Protect the rights of and act in the best interest of student athletes who enter into contracts with athlete agents.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 58.

**About the office:** The office is staffed by an executive director and clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Council on Licensure, Enforcement and Regulation (CLEAR).

## Office of Athletics

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athletics](http://www.pr.mo.gov/athletics)  
 Email: [athletic@pr.mo.gov](mailto:athletic@pr.mo.gov)

The Office of Athletics was created to enforce Chapter 317, RSMo, and regulate promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians. A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics rules and regulations.

**Mission:** To protect the health and safety of participants in professional boxing, sparring, professional wrestling, professional kickboxing, professional and amateur mixed martial arts and professional and amateur full-contact karate contests.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license or in violation of statutory and regulatory authority; collect permit and license fees and assess a tax of 5 percent of the gross receipts on all contests.

Office staff attends every professional boxing and professional mixed martial arts event to



TIMOTHY J. LUECKENHOFF  
 Executive Director  
 Office of Athletic Agents,  
 Office of Athletics

monitor and inspect weigh-ins, physicals and safety equipment such as gloves, rings and cages and ensure the venue meets requirements and the rules of the ring are followed. An inspector attends every professional wrestling match to ensure the event meets state requirements. The office has authority to suspend a contestant's license for 180 days as a medical precaution.

**Number of licensed professionals (2021):** 3,703.

**Number of event permits issued (2019):** 183

**About the office:** The office is staffed by an executive director and a clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Association of Boxing Commissions (ABC); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Chiropractic Examiners

3605 Missouri Blvd., PO Box 672  
 Jefferson City 65102-0672  
 Telephone: (573) 751-2104 / FAX: (573) 751-0735  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/chiropractors](http://www.pr.mo.gov/chiropractors)  
 Email: [chiropractic@pr.mo.gov](mailto:chiropractic@pr.mo.gov)

The State Board of Chiropractic Examiners was created in 1927 to enforce Chapter 331, RSMo, and regulate chiropractic physicians (chiropractors). The board also certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA) and certifies insurance consultants. As an insurance consultant, a chiropractic physician advises health insurance providers on issues pertaining to coverage of chiropractic treatment.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.



JACK D. RUSHIN, D.C.  
Chair, Board of  
Chiropractic Examiners



DARREN KIRCHNER, D.C.  
Secretary, Board of  
Chiropractic Examiners



GARY CARVER, D.C.  
Member, Board of  
Chiropractic Examiners



SETH HUDSON, D.C.  
Member, Board of  
Chiropractic Examiners



MARGARET FREIHAUT, D.C.  
Member, Board of  
Chiropractic Examiners



GLORIA LINDSEY  
Executive Director  
Board of Chiropractic  
Examiners, Acupuncturist  
Advisory Committee



GEOFFREY HUDSON  
Chair, Acupuncturist Advisory  
Committee



LYNN MALONEY  
Secretary, Acupuncturist  
Advisory Committee



MARGARET FREIHAUT, D.C.  
Chiropractic Member  
Acupuncturist Advisory  
Committee

**Associations:** Federation of Chiropractic Licensing Boards (FCLB).

**Number of licensed professionals (2021):** 2,568.

**Board composition:** Six members (serving four-year terms): five licensed chiropractic physicians and one public member.

**Advisory Committee assigned to the State Board of Chiropractic Examiners (responsible for advising the board on the regulation of this profession):** Acupuncturist Advisory Committee (created 1998).

### State Board of Chiropractic Examiners\*

**Rushin, Jack D., D.C.,** chair, member, Poplar Bluff;  
**Kirchner, Darren, D.C.,** secretary, member, Kahoka;

**Carver, Gary, D.C.,** member, Kansas City;

**Hudson, Seth D.C.,** member, Cape Girardeau;

**Freihaut, Margaret, D.C.,** member, Fenton.

\*\$50 per diem.

### Acupuncturist Advisory Committee

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 526-1555 / FAX: (573) 751-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/acupuncturist](http://www.pr.mo.gov/acupuncturist)

Email: [acupuncture@pr.mo.gov](mailto:acupuncture@pr.mo.gov)

The Acupuncturist Advisory Committee was established in 1998 and adopts and revises rules, issues licenses, reviews all complaints and/or investigations and advises the State Board of Chiropractic Examiners on all matters pertaining to the licensing of acupuncturists.

The committee is composed of three acupuncturists, one chiropractic physician duly licensed by the Missouri State Board of Chiropractic Examiners and a member of the board and one public member.

**Number of licensed professionals (2021):** 133.

### Acupuncturist Advisory Committee

**Hudson, Geoffrey,** chair, member, Springfield,

**Maloney, Lynn,** secretary, member, Columbia;

**Freihaut, Margaret D.C.,** chiropractor member, St. Louis.





CHRISTIE L. RODRIQUEZ  
President, Board of  
Cosmetology and Barber  
Examiners



LEO D. PRICE  
Vice President, Board of  
Cosmetology and Barber  
Examiners



JACKLYN J. CROW  
Member, Board of  
Cosmetology and Barber  
Examiners



WAYNE L. KINDLE  
Member, Board of  
Cosmetology and Barber  
Examiners



LEATA PRICE-LAND  
Member, Board of  
Cosmetology and Barber  
Examiners

## State Board of Cosmetology and Barber Examiners

3605 Missouri Blvd., PO Box 1062, Jefferson City 65102  
Telephone: (866) 762-9432 or (573) 751-1052  
FAX: (573) 751-8167  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/cosbar](http://www.pr.mo.gov/cosbar)  
Email: [cosbar@pr.mo.gov](mailto:cosbar@pr.mo.gov)

The State Board of Cosmetology and Barber Examiners was created in 2005, merging the State Board of Barber Examiners and the State Board of Cosmetology. The licensing of barbers and the barber board was created in 1899, the licensing of cosmetologists began in 1929 and the State Board of Cosmetology was created in 1956. The board enforces Chapters 328 and 329, RSMo, and regulates barbers, cosmetologists, manicurists, estheticians, instructors, salons, barbershops and cosmetology and barber schools.

**Mission:** Protect the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by licensees. Also, conduct inspections of the establishments and schools.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2021):** 76,911.

**Board composition:** 11 board members (serving five-year terms): four licensed cosmetologists (three with Class-CA licenses and one with any type of cosmetology classification), two cosmetology school owners, three licensed barbers and two public members.

**Associations:** National Interstate Council of State Boards of Cosmetology; National Association of Barber Boards of America.

## State Board of Cosmetology and Barber Examiners\*

**Rodriquez, Christie L.**, president, Nevada;  
**Price, Leo D.**, vice president, St. Charles;  
**Crow, Jacklyn J.**, member, Mexico;  
**Kindle, Wayne L.**, member, Kansas City;  
**Luster, Michelle**, member, St. Louis;  
**Nicholson, Joseph A.**, member, Linn Creek;  
**Price-Land, Leata**, member, St. Louis;  
**Nguyen, Hanh**, public member, Wentzville;  
**Vacancies** (2);  
**Johansen, Karla**, executive director.

\*\$70 per diem.





REGINA STAVES, Ph.D.  
Chair, Committee for  
Professional Counselors



MARK COMENSKY, Ph.D.  
Chair of Credentials  
Committee for Professional  
Counselors



LINDA HERMANN-  
WIMPFHEIMER, M.Ed.  
Member, Committee for  
Professional Counselors



CYNTHIA BAKER, Ed.D.  
Member, Committee for  
Professional Counselors



LAURA RAUSCHER, Ph.D.  
Member, Committee for  
Professional Counselors

## Committee for Professional Counselors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0018 / FAX: (573) 751-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/counselors](http://www.pr.mo.gov/counselors)  
Email: [profcounselor@pr.mo.gov](mailto:profcounselor@pr.mo.gov)

The Committee for Professional Counselors was created in 1985 to enforce portions of Chapter 337, RSMo, and regulate licensed professional counselors (LPCs).

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 7,281.

**Committee composition:** Six members (serving four-year terms): five licensed professional counselors (LPCs) and one public member.

**Associations:** American Association of State Counseling Boards (AASCB); American Counseling Association (ACA); Missouri Mental Health Counselors Association (MMHCA).



GLORIA LINDSEY  
Executive Director  
Committee for Professional  
Counselors

**Hermann-Wimpfheimer, Linda, M.Ed.**, secretary, Webster Groves;

**Baker, Cynthia, Ed.D.**, member, Ozark;

**Rauscher, Laura, Ph.D.**, member, Foristell;

**Vacancy (1);**

**Lindsey, Gloria**, executive director.

\*\$50 per diem.

## Committee for Professional Counselors\*

**Staves, Regina, Ph.D.**, chair, member, Kansas City;  
**Comensky, Mark, Ph.D.**, chair of credentials, Nevada;



TIMOTHY LARSON, D.D.S.  
President  
Missouri Dental Board



WILLIAM T. KANE, D.D.S.  
Member  
Missouri Dental Board



RANDALL RELFORD  
Public Member  
Missouri Dental Board



BRIAN BARNETT  
Executive Director,  
Missouri Dental Board



ERIKA O'MALLEY, R.D.H.  
Chair, Advisory Commission  
for Dental Hygienists



LORI A. BRUCE, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists



MARSHA HENDERSON, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists



BRIAN BARNETT  
Executive Director  
Advisory Commission for  
Dental Hygienists

## Missouri Dental Board

3605 Missouri Blvd., PO Box 1367, Jefferson City 65102  
Telephone: (573) 751-0040 / FAX: (573) 751-8216  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/dental](http://www.pr.mo.gov/dental)  
Email: [dental@pr.mo.gov](mailto:dental@pr.mo.gov)

The Missouri Dental Board was created in 1897 to enforce Chapter 332, RSMo, and regulate dentists, specialists and dental hygienists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 18,529.

**Board composition:** Seven members (serving five-year terms): five dentists, one public member and one dental hygiene member.

**Advisory commissions within the Missouri Dental Board (responsible for advising the board on the regulation of these professions):** Advisory Commission for Dental Hygienists (created 2001).

**Associations:** American Association of Dental Examiners (AADE); Western Regional Examining Board; Central Regional Dental Testing Service Inc.

## Missouri Dental Board\*

**Larson, Timothy, D.D.S.,** president, St. Louis;  
**Davis, Darrell W., D.D.S.,** vice president, Lee's Summit;

**Scrivner, Stacie, R.D.H.,** secretary, Mount Vernon;  
**Kane, William T., D.D.S.,** member, Dexter;  
**Mennemeyer, Virginia, D.D.S.,** Troy;  
**Tinnel, Jennifer Williams, D.D.S.,** Kansas City;  
**Relford, Randall,** public member, Cameron;  
**Vacancy (1);**  
**Barnett, Brian,** executive director.

\*\$50 per diem.

## Advisory Commission for Dental Hygienists\*

**O'Malley, Erika, R.D.H.,** chair, Carthage;  
**Bruce, Lori A., R.D.H.,** member, Jefferson City;  
**Caceres, Rebecca S., R.D.H.,** member, Springfield;  
**Henderson, Marsha, R.D.H.,** member, Jefferson City;  
**Scrivner, Stacie M., R.D.H.,** member, Mount Vernon;  
**Barnett, Brian,** executive director.

\*\$50 per diem.



JEAN HOWARD, R.D., L.D.  
Chair  
State Committee of Dietitians



CONNIE DIEKMAN, R.D., L.D.  
Vice Chair  
State Committee of Dietitians



ANITA MARLAY, R.D., L.D.  
Member  
State Committee of Dietitians



TERRI POWELL, R.D., L.D.  
Member  
State Committee of Dietitians



ERIC D. CARTWRIGHT  
Public Member  
State Committee of Dietitians

## State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-3438 / FAX: (573) 526-3856  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/dietitians](http://www.pr.mo.gov/dietitians)  
Email: [diet@pr.mo.gov](mailto:diet@pr.mo.gov)

The State Committee of Dietitians was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate licensed dietitians (L.D.). Licensees must be registered dietitians (R.D.) with the Academy of Nutrition and Dietetics.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 2,122.

**Committee composition:** Six members (serving four-year terms): five dietitians and one public member.

## State Committee of Dietitians\*

**Howard, Jean, R.D., L.D.,** chair, Auxvasse;  
**Diekman, Connie, R.D., L.D.,** vice chair, St. Louis;  
**Marlay, Anita, R.D., L.D.,** member, Camdenton;  
**Powell, Terri, R.D., L.D.,** member, St. Louis;  
**Cartwright, Eric D.,** public member, Kingdom City;  
**Fennewald, Dana,** executive director.

\*\$50 per diem.

## Office of Statewide Electrical Contractors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-3280 / FAX: (573) 751-6301  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
<https://pr.mo.gov/electricalcontractors.asp>  
Email: [osec@pr.mo.gov](mailto:osec@pr.mo.gov)

The Office of Statewide Electrical Contractors was created in 2017 to enforce Sections 324.900–324.945, RSMo, and regulate statewide electrical contractors licensed under the statute.



DANA FENNEWALD  
Executive Director  
State Committee of Dietitians



BRIAN BARNETT  
Executive Director  
Office of Statewide Electrical Contractors

**Mission:** To protect the public by licensing electrical contractors with a statewide license valid in all Missouri jurisdictions.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; and ensure the statewide license is recognized statewide.

**Number of licensed professionals and entities (2021):** 382.

**About the office:** The office is staffed by an executive director. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

## State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423, Jefferson City 65102  
 Telephone: (573) 751-0813 / FAX: (573) 751-1155  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/embalmers](http://www.pr.mo.gov/embalmers)  
 Email: [embalm@pr.mo.gov](mailto:embalm@pr.mo.gov)

The State Board of Embalmers and Funeral Directors was created in 1965 as an expansion of the board created in 1895 for embalmers only. This board enforces Chapter 333 and portions of Chapter 436, RSMo, and regulates funeral directors, embalmers, funeral establishments (funeral homes) and the preneed funeral industry.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the disposition of the human body.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments and conduct financial examinations of preneed sellers.

**Number of licensed professionals and entities (2021):** 5,941.

**Board composition:** Six members (serving five-year terms): five licensed embalmers or funeral directors and one public member. No more than three members can belong to the same political party.

**Associations:** International Conference of Funeral Service Examining Boards (Conference); Federations of Associations of Regulatory Boards (FARB); National Funeral Directors Association (NFDA); Missouri Funeral Directors and Embalmers Association (MFDEA); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Embalmers and Funeral Directors\*

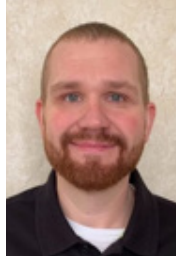
**Russell, Greg**, chair, Jefferson City;  
**McGhee, Courtney**, member, Florissant;  
**Griffin, Kasey**, member, Lebanon;  
**Moore, Andrew**, member, Poplar Bluff;  
**Reinhard, James**, member, Paris;  
**Schwinke, Vicki**, member, Jefferson City;  
**Faenger, Patty**, executive director.

\*\$50 per diem.

## Office of Endowed Care Cemeteries

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0849 / FAX: (573) 751-0890  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/endowedcare](http://www.pr.mo.gov/endowedcare)  
 Email: [endocare@pr.mo.gov](mailto:endocare@pr.mo.gov)

The Office of Endowed Care Cemeteries was created in 1990 to enforce portions of Chapter



ANDREW MOORE  
 Member  
 State Board of Embalmers and  
 Funeral Directors



JAMES REINHARD  
 Member  
 State Board of Embalmers and  
 Funeral Directors



PATTY FAENGER  
 Executive Director  
 State Board of Embalmers and  
 Funeral Directors and Office of  
 Endowed Care Cemeteries

214, RSMo, and regulate endowed care cemeteries with a trust fund set aside for maintenance, care and upkeep. Most cemeteries owned by nonprofit organizations (such as churches, governments, fraternal organizations, cemetery associations) are exempt from state regulation.

**Mission:** To ensure that trust funds of endowed care cemeteries are properly managed.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to regulation; audit cemetery trust funds. In addition to funding from registered cemeteries, the office is also funded by fees generated from the issuance of vital records such as birth and death certificates.

**Number of licensed cemeteries (2021):** 121

**Composition of Endowed Care Cemetery Advisory Committee:** Five members (serving four-year terms): Three registered endowed cemetery owners or managers and two public members. All members appointed by the director of professional registration.

## Missouri Board of Geologist Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 526-7625 / FAX: (573) 526-0661  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/geologists](http://www.pr.mo.gov/geologists)  
 Email: [geology@pr.mo.gov](mailto:geology@pr.mo.gov)

The Missouri Board of Geologist Registration was created in 1994 to enforce Chapter 256, RSMo, and regulate geologists and geologist registrants in training.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 852

**Board composition:** Eight members (serving three-year terms): Five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state or a city or county; two public members; and the state geologist (also appointed by the governor) who serves as an *ex officio* member.

**Associations:** Association of State Board of Geology (ASBOG); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulator Boards (FARB).

## Missouri Board of Geologist Registration\*

**Szturo, John, R.G.**, chair, Independence;  
**Potter, Elyn, R.G.**, vice chair, Liberty;  
**Burkemper, Andrew, R.G.**, secretary, St. Louis;  
**Gillman, Joseph, R.G.**, *ex officio*, state geologist;  
**Schad, Rosella**, public member, Holts Summit;  
**Vacancies** (3);  
**Groose, Pamela**, executive director.

\*\$50 per diem.

## State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4, Jefferson City 65102  
 Telephone: (573) 751-0098 / FAX: (573) 751-3166  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/healingarts](http://www.pr.mo.gov/healingarts)  
 Email: [healingarts@pr.mo.gov](mailto:healingarts@pr.mo.gov)

The State Board of Registration for the Healing Arts was created in 1939 to enforce sections 334.002–334.749, RSMo, and regulate physicians, physician assistants, physical therapists, physical therapist assistants, speech-language pathologists, speech-language pathology aides, speech-language pathology assistants, audiologists (specialists in hearing disorders), audiology aides, athletic trainers, clinical perfusionists (de-



JOHN SZTURO, R.G.  
 Chair, Missouri Board of  
 Geologist Registration



ELYN POTTER, R.G.  
 Vice Chair, Missouri Board of  
 Geologist Registration



ANDREW BURKEMPER, R.G.  
 Secretary, Missouri Board of  
 Geologist Registration



JOSEPH GILLMAN, R.G.  
*Ex Officio*, State Geologist  
 Missouri Geological Survey



ROSELLA SCHAD  
 Public Member, Missouri  
 Board of Geologist Registration



PAMELA GROOSE  
 Executive Director, Missouri  
 Board of Geologist Registration

fined as an individual who operates a heart-and-lung machine during surgery) and anesthesiologist assistants.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 50,203.





JEFFREY S. GLASER, M.D.,  
F.A.C.S.  
President, State Board of  
Registration for the  
Healing Arts



JEFFREY D. CARTER, M.D.  
Member, State Board of  
Registration for the  
Healing Arts



JAMES A. DIRENNA, D.O.  
Member, State Board of  
Registration for the  
Healing Arts



JADE D. JAMES, M.D., M.P.H.  
Member, State Board of  
Registration for the  
Healing Arts



SARAH M. MARTIN, Ph.D.,  
M.P.P., M.P.H.  
Public Member, State Board of  
Registration for the  
Healing Arts



KATHERINE J. MATHEWS,  
M.D., M.P.H., M.B.A.  
Member, State Board of  
Registration for the  
Healing Arts



NAVEED RAZZAQUE, M.D.,  
F.A.C.P.  
Member, State Board of  
Registration for the  
Healing Arts



DAVID E. TANNEHILL, D.O.  
Member, State Board of  
Registration for the  
Healing Arts



MARC K. TAORMINA, M.D.,  
F.A.C.P.  
Member, State Board of  
Registration for the  
Healing Arts

**Board composition:** Nine members (serving four-year terms): at least five doctors of medicine (M.D.), at least two doctors of osteopathy (D.O.) and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the Missouri State Medical Association for all medical physician appointments, or the president of the Missouri Association of Osteopathic Physicians and Surgeons for all osteopathic physician appointments, to submit the names of five candidates to the director of professional registration.

**Advisory commissions within the Board of Registration for the Healing Arts (responsible for advising the board on the regulation of these professions):**

- Advisory Commission for Anesthesiologist Assistants (created 2003).
- Advisory Commission for Physical Therapists (created 1989).
- Athletic Trainers Advisory Committee (created 1983).
- Advisory Commission for Physician Assistants (created 1996).
- Advisory Commission for Speech-Language Pathologists and Audiologists (created 1986).

- Advisory Commission for Clinical Perfusionists (created 1997).

## State Board of Registration for the Healing Arts\*

**Glaser, Jeffrey S., M.D., F.A.C.S.,** president, Frontenac;

**Carter, Jeffrey D., M.D.,** member, St. Louis;

**DiRenna, James A., D.O.,** member, Gladstone;

**James, Jade D., M.D., M.P.H.,** member, Florissant;

**Martin, Sarah M., Ph.D., M.P.P., M.P.H.,** public member, Kansas City;

**Mathews, Katherine J., M.D.,** member, St. Louis;

**Razzaque, Naveed, M.D., F.A.C.P.,** member, Frontenac;

**Tannehill, David E., D.O.,** member, Fenton;

**Taormina, Marc K., M.D., F.A.C.P.,** member, Lee's Summit;

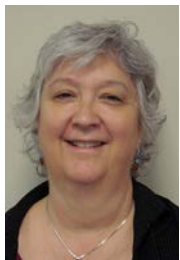
**Vacancy (1);**

**Leggett, James,** interim executive director.

\*\$50 per diem.



**WILLIAM P. HOPFINGER, P.T.**  
Chair, Advisory  
Commission for Physical  
Therapists



**JUDITH PASTORINO, P.T.A.**  
Secretary, Advisory  
Commission for Physical  
Therapists



**TAMARA BURLIS, D.P.T.**  
Member, Advisory  
Commission for Physical  
Therapists



**JOHN R. DONNELL, A.T.C.**  
Chair, Athletic Trainers  
Advisory Committee



**MARK DEMPSEY, A.T.C.**  
Member, Athletic Trainers  
Advisory Committee



**MARTIN T. RUCKER II**  
Public Member, Athletic  
Trainers Advisory Committee



**BRYON R. TARBOX, M.D.**  
Physician Member, Athletic  
Trainers Advisory Committee



**JAMES B. KELLY, M.D.**  
Chair, Advisory Commission  
for Anesthesiologists Assistants



**MELANIE J. GUTHRIE, A.A.**  
Member, Advisory  
Commission for  
Anesthesiologists Assistants



**CHRISTOPHER YOUNG, M.D.**  
Member, Advisory  
Commission for  
Anesthesiologists Assistants



**THOMAS J. FRITZLEN JR.**  
Public Member, Advisory  
Commission for  
Anesthesiologists Assistants

### **Advisory Commission for Physical Therapists\***

**Hopfinger, William P., P.T., A.T.**, chair, St. Louis;  
**Pastorino, Judith E., P.T.A.**, secretary, Columbia;  
**Burlis, Tamara L., D.P.T.**, member, Chesterfield.

\*\$50 per diem.

### **Athletic Trainers Advisory Committee\***

**Donnell, John R., A.T.C.**, chair, Bates City;  
**Dempsey, Mark K., A.T.C.**, member, Columbia;  
**Rucker, Martin T. II**, public member, Kansas City;  
**Tarbox, Bryon R., M.D.**, physician member, Columbia;

**Vacancy (1).**

\*\$50 per diem.

### **Advisory Commission for Anesthesiologists Assistants\***

**Kelly, James B., M.D.**, chair, Kansas City, July 1, 2008;  
**Guthrie, Melanie J., A.A.**, member, Kansas City, July 1, 2011;  
**Young, Christopher, M.D.**, member, Ballwin, July 1, 2013;  
**Fritzlen, Thomas J. Jr.**, public member, Kansas City;  
**Vacancy (1).**

\*\$50 per diem.



BRENDA MARTIEN, M.S., SLP  
Chair, Advisory Commission  
for Speech-Language  
Pathologists and Audiologists



CARLOTTA KIMBLE, Ph.D., SLP  
Secretary, Advisory Commission  
for Speech-Language  
Pathologists and Audiologists



TARA BATTLES, M.A., AUD  
Member, Advisory Commission  
for Speech-Language  
Pathologists and Audiologists



SARA C. STEELE, Ph.D., SLP  
Member, Advisory Commission  
for Speech-Language  
Pathologists and Audiologists



STACEY L. KARNS, P.A.-C.  
Chair, Advisory Commission  
for Physicians Assistants



JAMES A. DIRENNA, D.O.  
Member, Advisory Commission  
for Physicians Assistants



RUSSELL E. DAYTON  
Public Member, Advisory  
Commission for Clinical  
Perfusionists



MARY LOU HART, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



JEANNE R. RHOADES, C.C.P.  
Member, Advisory  
Commission for Clinical  
Perfusionists



MARGARET RUSSELL, C.C.P.  
Member, Advisory  
Commission for Clinical  
Perfusionists

### Advisory Commission for Speech-Language Pathologists and Audiologists\*

**Martien, Brenda, M.S., SLP**, chair, Ozark;  
**Kimble, Carlotta, Ph.D., SLP**, secretary, Clinton;  
**Arand, Roseanna Christal, AUD**, member,  
Moberly;

**Battles, Tara, M.A., AUD**, member, St. Louis;  
**Gilbert, Phon, Ph.D., AUD**, member, Chesterfield;  
**Steele, Sara C., Ph.D., SLP**, member, St. Louis;  
**Vacancy** (1).

\*\$50 per diem.

### Advisory Commission for Physician Assistants\*

**Karns, Stacey L., P.A.**, chair, New Hampton;

**DiRenna, James A., D.O.**, member, St. Joseph;  
**Vacancies** (2).

\*\$50 per diem.

### Advisory Commission for Clinical Perfusionists\*

**Phillips, Michael, C.C.P.**, chair, Columbia;  
**Dayton, Russell E.**, public member, Cameron;  
**Hart, Mary Lou, C.C.P.**, member, Lake Lotawana;  
**Rhoades, Jeanne R., C.C.P.**, member, St. Louis;  
**Russell, Margaret, C.C.P.**, member, Kansas City;  
**Vacancies** (2).

\*\$50 per diem.



CHARLES BROWN  
Member, Board of  
Examiners for Hearing  
Instrument Specialists



LISA ELMORE  
Member, Board of  
Examiners for Hearing  
Instrument Specialists



SHARLENE RIMILLER  
Public Member, Board of  
Examiners for Hearing  
Instrument Specialists



DANA K. FENNEWALD  
Executive Director, Board of  
Examiners for Hearing  
Instrument Specialists

## Board of Examiners for Hearing Instrument Specialists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0240 / FAX: (573) 526-3856

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/hearing](http://www.pr.mo.gov/hearing)

Email: [behis@pr.mo.gov](mailto:behis@pr.mo.gov)

The Board of Examiners for Hearing Instrument Specialists was created in 1995 to enforce Chapter 346, RSMo, and regulate individuals selling and fitting hearing instruments (hearing aids).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 287.

**Board composition:** Eight members (serving four-year terms): five hearing-instrument special-

ists, one otolaryngologist (an ear, nose and throat (ENT) physician licensed by the Board of Healing Arts), one public member and one licensed audiologist holding a certificate of clinical competence.

Associations: Council on Licensure, Enforcement and Regulation (CLEAR) and International Hearing Society.

## Board of Examiners for Hearing Instrument Specialists\*

**Brown, Charles**, member, St. Charles;  
**Elmore, Lisa**, member, Fair Grove;  
**Wallace, Donald**, member, St. Charles;  
**Wenzel, Dan**, member, Kansas City;  
**Rimiller, Sharlene**, public member, Jefferson City;  
**Vacancies** (3);  
**Fennewald, Dana K.**, executive director.

\*\$50 per diem.

## Interior Design Council

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-4683 / FAX: (573) 526-3856

TT: (800) 635-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/interior](http://www.pr.mo.gov/interior)

Email: [intdesn@pr.mo.gov](mailto:intdesn@pr.mo.gov)

The Interior Design Council was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals using the title "Registered Interior Designer."

**Duties of council:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 102.

**Council composition:** Five members (serving four-year terms): four interior designers and one public member.

## Interior Design Council\*

**Curnutte, Cynthia**, chair, Rocheport;  
**England, Donald R.**, vice chair, Columbia;  
**Stevenson, Susan**, member, Grain Valley;  
**Walton, Jane**, public member, Kansas City;  
**Vacancies** (2);  
**Fennewald, Dana**, executive director.

\*\$50 per diem.

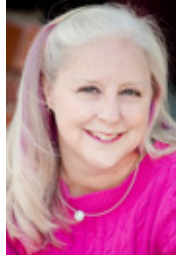




CYNTHIA CURNUTTE  
Chair  
Interior Design Council



DONALD R. ENGLAND  
Vice Chair  
Interior Design Council



SUSAN STEVENSON  
Public Member  
Interior Design Council



JANE WALTON  
Public Member  
Interior Design Council



DANA FENNEWALD  
Executive Director  
Interior Design Council



CARRIE MCCRAY  
Chair  
State Committee of Interpreters



ANDREA SEGURA  
Secretary  
State Committee of Interpreters



JOHN ADAMS  
Member  
State Committee of Interpreters



KATHLEEN ALEXANDER  
Member  
State Committee of Interpreters



LISA BETZLER  
Public Member  
State Committee of Interpreters

## State Committee of Interpreters

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-7787 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/interpreters](http://www.pr.mo.gov/interpreters)  
Email: [interpreters@pr.mo.gov](mailto:interpreters@pr.mo.gov)

The State Committee of Interpreters was created in 1994 to enforce portions of Chapter 209, RSMo, and regulate sign language interpreters for the deaf and hard of hearing. These professionals provide services in courtrooms, hospitals, elementary and secondary schools as well as institutions of higher education and many other settings.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; serve as a liaison to the Missouri Commission for the Deaf and Hard of Hearing.

**Number of licensed professionals (2021):** 834.

**Committee composition:** Seven members (serving four-year terms): Five interpreters and two public members. One of the public members must be hearing impaired.

**Associations:** Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).



ROCHELLE HARRIS  
Public Member  
State Committee of Interpreters



PAMELA GROOSE  
Executive Director  
State Committee of Interpreters

## State Committee of Interpreters\*

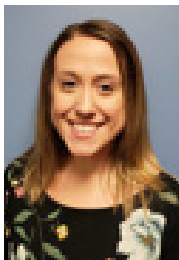
**McCray, Carrie**, chair, Fulton;  
**Segura, Andrea**, secretary;  
**Adams, John**, member, St. Louis;  
**Alexander, Kathleen**, member, Rocheport;  
**Betzler, Lisa**, public member, St. Louis;  
**Harris, Rochelle**, public member, Kansas City;  
**Vacancy** (1);  
**Groose, Pamela**, executive director.

\*\$50 per diem.

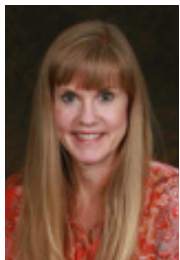




**SARA MICHAEL**  
Secretary, State Committee of  
Marital and Family Therapists



**KRISTY LEE BORESI**  
Member, State Committee of  
Marital and Family Therapists



**MARTY BETH HARPER**  
Member, State Committee of  
Marital and Family Therapists



**GLORIA LINDSEY**  
Executive Director  
State Committee of Marital and  
Family Therapists



**RENATE BRODECKER**  
Chair  
Board of Therapeutic Massage



**BRANDY MOUSER**  
Secretary  
Board of Therapeutic Massage



**MONICA MCCOLLOUGH**  
Public Member  
Board of Therapeutic Massage



**JENNIFER GRIFFIN**  
Public Member  
Board of Therapeutic Massage



**GLORIA LINDSEY**  
Executive Director  
Board of Therapeutic Massage

## State Committee of Marital and Family Therapists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0870 / FAX: (573) 526-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/marital](http://www.pr.mo.gov/marital)  
Email: [maritalfam@pr.mo.gov](mailto:maritalfam@pr.mo.gov)

The State Committee of Marital and Family Therapists was created in 1995 to enforce portions of Chapter 337, RSMo, and regulate marital and family therapists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 348.

**Committee composition:** Six members (serving five-year terms): four marital and family therapists and two public members.

**Associations:** Association of Marital and Family Therapy Regulatory Boards (AMFTRB).

## State Committee of Marital and Family Therapists\*

**Likcani, Adriatik, Ph.D.,** chair, St. Louis;  
**Michael, Sara,** secretary, public member, Jefferson City;  
**Boresi, Kristy Lee,** member, Columbia;

**Harper, Mary Beth,** member, Ballwin;  
**Vacancy (1);**  
**Lindsey, Gloria,** executive director.

## Board of Therapeutic Massage

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-6277 / FAX: (573) 751-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/massage](http://www.pr.mo.gov/massage)  
Email: [massagether@pr.mo.gov](mailto:massagether@pr.mo.gov)

The Board of Therapeutic Massage was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals must be licensed to use the terms "massage," "body work" or any of their synonyms on any sign or other form of advertising.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; approve instructors of massage therapy schools/programs; investigate complaints about those practicing without a license; conduct inspections of the massage therapy businesses.

**Number of licensed professionals and entities (2021):** 7,311.

**Board composition:** Eight members (serving four-year terms): six massage therapists, one non-voting member from the massage education community and one public member.



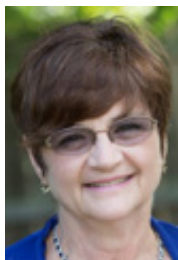
ANNE HEYEN, D.N.P., RN  
President, Missouri State Board  
of Nursing



BONNY KEHM, Ph.D., RN  
Vice President, Missouri State  
Board of Nursing



JULIE MILLER, D.N.P., MBA,  
FNP-BC, CNOR(E), NEA-BC  
Secretary, Missouri State Board  
of Nursing



DONNA GLOE, EdD, RN  
Member, Missouri State Board  
of Nursing



SHEILA RAY, D.N.P., CRNA  
Member, Missouri State Board  
of Nursing

**Associations:** Federation of State Massage Therapy Boards (FSMTB).

### Board of Therapeutic Massage\*

**Brodecker, Renate**, chair, Eldon;  
**Mouser, Brandy**, secretary, Dexter;  
**Nelson, Carl**, member, St. Joseph;  
**McCollough, Monica**, member, Burlington Junction;  
**Griffin, Jennifer**, public member, Jefferson City;  
**Lindsey, Gloria**, executive director.

\*\$50 per diem.



ROBERT WALSH, MBA, MS,  
Ph.D., CRNA  
Member, Missouri State Board  
of Nursing



ADRIENNE ANDERSON  
FLY, J.D.  
Public Member, Missouri State  
Board of Nursing

### Missouri State Board of Nursing

3605 Missouri Blvd., PO Box 656, Jefferson City 65102  
Telephone: (573) 751-0681 / FAX: (573) 751-0075  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/nursing](http://www.pr.mo.gov/nursing)  
Email: [nursing@pr.mo.gov](mailto:nursing@pr.mo.gov)

The Missouri State Board of Nursing was created in 1909 to enforce Chapter 335, RSMo, and regulate registered nurses, licensed practical nurses and advanced practice registered nurses.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license. The board also prescribes minimum standards for nursing education programs, provides surveys of nursing programs, accredits nursing programs, awards nursing education grants and collects and analyzes nursing workforce data.

**Number of licensed professionals (2021):** 151,040.

**Board composition:** Nine members (serving four-year terms): five registered professional nurses (RN), one licensed practical nurse (LPN), one advanced practice registered nurse and one public member.

**Associations:** National Council of State Boards of Nursing (NCSBN).



LORI SCHEIDT, MBA-HCM  
Executive Director  
Missouri State Board of  
Nursing

### Missouri Board of Nursing\*

**Heyen, Anne, D.N.P., RN, CNE**, president, Ashland;

**Kehm, Bonny, Ph.D., RN**, vice president, Fenton;

**Miller, Julie, D.N.P., MBA, FNP-BC, CNOR(E), NEA-BC**, secretary, California;

**Gloe, Donna, EdD, RN**, member, Springfield;

**Ray, Sheila, D.N.P., CRNA**, member, Harrisburg;

**Walsh, Robert, MBA, MS, Ph.D., CRNA**, member, Ste. Genevieve;

**Wolfe, Trevor**, member, Lake St. Louis;

**Fly, Adrienne Anderson, J.D.**, public member, St. Louis;

**Scheidt, Lori, MBA-HCM**, executive director.

\*\$50 per diem.

## Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0877 / FAX: (573) 526-3489  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/octherapy](http://www.pr.mo.gov/octherapy)  
 Email: [ot@pr.mo.gov](mailto:ot@pr.mo.gov)

The Missouri Board of Occupational Therapy was created in 1997 to enforce portions of Chapter 324, RSMo, and regulate individuals engaged in the practice of occupational therapy (occupational therapists, occupational therapy assistants).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 6,156.

**Board composition:** Six members (serving three-year terms): three occupational therapists, one occupational therapy assistant and two public members.

## Missouri Board of Occupational Therapy\*

**Allen, Stephanie, O.T.**, member, Jefferson City;  
**Dallas, Jeanenne, O.T.**, member, Maplewood;  
**Koch, Heather, O.T.R/L**, member, Columbia;  
**Sanford, Christopher, O.T.A.**, member, Brighton;



STEPHANIE ALLEN, O.T.  
Member, Missouri Board of Occupational Therapy



JEANENNE DALLAS, O.T.  
Member, Missouri Board of Occupational Therapy



HEATHER KOCH, O.T.R/L  
Member, Missouri Board of Occupational Therapy



VANESSA BEAUCHAMP  
Executive Director  
Missouri Board of Occupational Therapy

**Vacancies (2);**  
**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.

## State Board of Optometry

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0814 / FAX: (573) 751-8216  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/optometrists](http://www.pr.mo.gov/optometrists)  
 Email: [optometry@pr.mo.gov](mailto:optometry@pr.mo.gov)

The State Board of Optometry was created in 1921 to enforce Chapter 336, RSMo, and regulate optometrists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 1,455.

**Board composition:** Six members (serving five-year terms): five doctors of optometry and one public member.

**Associations:** Associations of Regulatory Boards of Optometry (ARBO).

## State Board of Optometry\*

**Ream, Scott, O.D.**, president, West Plains;

**Brost, Kyle, O.D.**, vice president, Cape Girardeau;

**Kerber, Deborah, O.D.**, secretary, St. Louis;

**Finklang, Kurt, O.D.**, member, Troy;

**Vanderfeltz, Donald, O.D.**, member, California;

**Vacancy (1);**

**Barnett, Brian**, executive director.

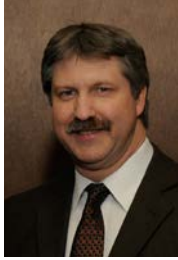
\*\$50 per diem.

## Board of Pharmacy

3605 Missouri Blvd., PO Box 625, Jefferson City 65102  
 Telephone: (573) 751-0091 / FAX: (573) 526-3464  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/pharmacists](http://www.pr.mo.gov/pharmacists)  
 Email: [missouriBOP@pr.mo.gov](mailto:missouriBOP@pr.mo.gov)

The Board of Pharmacy was created in 1909 to enforce Chapter 338, RSMo, and regulate pharmacists, pharmacy interns, pharmacies, drug distributors and pharmacy technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints



SCOTT REAM, O.D.  
President  
State Board of Optometry



KYLE BROST, O.D.  
Vice President  
State Board of Optometry



DEBORAH KERBER, O.D.  
Secretary  
State Board of Optometry



KURT FINKLANG, O.D.  
Member  
State Board of Optometry



DONALD VANDERFELTZ, O.D.  
Member  
State Board of Optometry



BRIAN BARNETT  
Executive Director  
State Board of Optometry



JAMES GRAY III, Pharm.D.,  
MBA  
President, Missouri Board of  
Pharmacy



CHRISTIAN TADRUS,  
Pharm.D., R.Ph.  
Vice President, Missouri Board  
of Pharmacy



DOUGLAS LANG, R.Ph.  
Vice President  
Missouri Board of Pharmacy



COLBY GROVE, Pharm.D.  
Member  
Missouri Board of Pharmacy



CHRISTINA M. LINDSAY,  
Pharm.D.  
Member, Missouri Board of  
Pharmacy



PAMELA MARSHALL, R.Ph.  
Member  
Missouri Board of Pharmacy



ANITA K. PARRAN  
Public Member  
Missouri Board of Pharmacy



BRIAN BARNETT  
Executive Director  
Missouri Board of Pharmacy



about those practicing without a license; conduct inspections of establishments.

**Number of licensed professionals and entities (2021):** 42,086.

**Board composition:** Seven members (serving five-year terms): six licensed pharmacists and one public member.

**Associations:** National Association of Boards of Pharmacy (NABP); Missouri Pharmacy Association (MPA); Council on Licensure, Enforcement and Regulation (CLEAR).

### Board of Pharmacy\*

**Gray, James III, Pharm. D., MBA,** president, St. Louis;

**Tadrus, Christian, Pharm. D., R.Ph.,** vice president, Moberly;

**Lang, Douglas, R.Ph.,** vice president, St. Louis;

**Grove, Colby, Pharm. D.,** member, Springfield;

**Lindsay, Christina M., Pharm. D.,** member, Kansas City;

**Marshall, Pamela, R.Ph.,** member, St. Louis;

**Parran, Anita K.,** public member, Kansas City;

**Grinston, Kimberly,** executive director.

\*\$50 per diem.

### State Board of Podiatric Medicine

3605 Missouri Blvd., PO Box 423, Jefferson City 65102

Telephone: (573) 751-0873 / FAX: (573) 751-6301

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/podiatrists](http://www.pr.mo.gov/podiatrists)

Email: [podiatry@pr.mo.gov](mailto:podiatry@pr.mo.gov)

The State Board of Podiatric Medicine was created in 1945 to enforce Chapter 330, RSMo, and regulate podiatrists.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the practice of podiatric medicine.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 362.

**Board composition:** Five members (serving four-year terms): four licensed doctors of surgical podiatric medicine and one public member.

**Associations:** Federation of Podiatric Medical Examiners; Missouri Podiatric Medical Association; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).



TERRENCE G. KLAMET, D.P.M.  
President, State Board of  
Podiatric Medicine



JEFFERY APPLEMAN, D.P.M.  
Vice President, State Board of  
Podiatric Medicine



BRIAN BARNETT  
Executive Director  
State Board of Podiatric  
Medicine

### State Board of Podiatric Medicine\*

**Klamet, Terrence G., D.P.M.,** president, Jefferson City;

**Appleman, Jeffery, D.P.M.,** vice president, Jackson;

**Arnold, Meghan M., D.P.M.,** member;

**Cline, Edward A., D.P.M.,** member;

**Vacancies (2);**

**Barnett, Brian,** executive director.

\*\$70 per diem.

### State Board of Private Investigator and Private Fire Investigator Examiners

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-7744 / FAX: (573) 526-0661

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/pi](http://www.pr.mo.gov/pi)

Email: [pi@pr.mo.gov](mailto:pi@pr.mo.gov)

The Board of Private Investigator Examiners was created in 2007 to enforce portions of Chapter 324, RSMo, and regulate private investigators and private investigator agencies. In 2011 the regulation of private fire investigators was added.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.





CHARLES GIESSING  
Vice Chair, Board of Private  
Investigator Examiners



DOUGLAS E. MITCHELL  
Vice Chair, Board of Private  
Investigator Examiners



TIMOTHY FLORA  
Member, Board of Private  
Investigator Examiners



THOMAS SKINNER  
Member, Board of Private  
Investigator Examiners



KENNETH MCGHEE  
Public Member, Board of  
Private Investigator Examiners

**Number of licensed professionals (2021):**  
859.

**Board composition:** Seven members (serving two-year terms): three licensed private investigators, two public members and two licensed private fire investigators.

**Associations:** International Association of Security & Investigative Regulators (IASIR); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulatory Boards (FARB).



PAMELA GROOSE  
Executive Director, Board of  
Private Investigator Examiners

## State Board of Private Investigator Examiners\*

**Giessing, Charles**, vice chair, Farmington;  
**Mitchell, Douglas E.**, vice chair, Warrensburg;  
**Flora, Timothy**, member, St. Louis;  
**Skinner, Thomas H.**, member, Jacksonville;

**McGhee, Kenneth**, public member, Florissant;  
**Vacancies** (2);  
**Groose, Pamela**, executive director.

\*\$50 per diem

## State Committee of Psychologists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0099 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/psychologists](http://www.pr.mo.gov/psychologists)  
Email: [scop@pr.mo.gov](mailto:scop@pr.mo.gov)

The State Committee of Psychologists was created in 1977 to enforce portions of Chapter 337, RSMo, and regulate psychologists and provisional licensed psychologists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):**  
2,802.

**Committee composition:** Eight members (serving five-year terms): seven psychologists and one public member.

**Associations:** Association of State and Provincial Psychology Boards (ASPPB); Federation

of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

**Advisory board within the State Committee of Psychologists (responsible for advising the committee on the regulation of this profession):** Behavior Analyst Advisory Board (created 2010).

**Number of licensed professionals (2021):**  
641.

## State Committee of Psychologists\*

**Stucky, Renee, Ph.D.**, chair, Columbia;  
**Maloney, Patrick, Ph.D.**, secretary, St. Louis;  
**Lightfoot, Sharon, Ph.D.**, member, St. Louis;  
**O'Reilly, Nancy, Psy.D.**, member, Rogersville;  
**Cline, Gabriel, Ph.D.**, member, Springfield;  
**Rost, Ann, Ph.D.**, member, Marshfield;  
**Vacancies** (2);  
**Groose, Pamela**, executive director.

\*\$50 per diem



RENEE STUCKY, Ph.D.  
Chair, State Committee of  
Psychologists



PATRICK MALONEY, Ph.D.  
Secretary, State Committee of  
Psychologists



SHARON LIGHTFOOT, Ph.D.  
Member, State Committee of  
Psychologists



NANCY O'REILLY, Psy.D.  
Member, State Committee of  
Psychologists



GABRIEL CLINE, Ph.D.  
Member, State Committee of  
Psychologists



ANN ROST, Ph.D.  
Member, State Committee of  
Psychologists



PAMELA GROOSE  
Executive Director, State  
Committee of Psychologists



TODD STREFF, BCBA  
Chair, Behavior Analyst  
Advisory Board



TERESA RODGERS, Ph.D.,  
BCBA  
Vice Chair, Behavior Analyst  
Advisory Board



JENNY FRISBEE, BCBA  
Member, Behavior Analyst  
Advisory Board



KAREN GREINER, BCBA  
Member, Behavior Analyst  
Advisory Board



ANN ROST, Ph.D.  
Professional Psychology  
Member, Behavior Analyst  
Advisory Board

## Behavior Analyst Advisory Board

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-5804 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/ba.asp](http://www.pr.mo.gov/ba.asp)  
Email: [ba@pr.mo.gov](mailto:ba@pr.mo.gov)

## Behavior Analyst Advisory Board\*

**Streff, Todd, BCBA**, chair, Foristell;

**Rodgers, Teresa, Ph.D., BCBA**, vice chair, Jefferson City;

**Frisbee, Jenny, BCBA**, member, St. Louis;

**Greiner, Karen, BCBA**, member, St. Louis;

**Rost, Ann, Ph.D.**, professional member, Marshfield;

**Vacancies** (2).

\*\$50 per diem.



STEPHEN KENNY  
Chair, Missouri Real Estate  
Commission



CYNTHIA D. FOX  
Vice Chair, Missouri Real  
Estate Commission



LORAN R. COLEMAN  
Member, Missouri Real Estate  
Commission



SHERRY (Lynn) FARRELL  
Member, Missouri Real Estate  
Commission



CHARLES MISKO  
Public Member, Missouri Real  
Estate Commission



LOWELL K. WOOD III  
Member, Missouri Real Estate  
Commission



BRITTANY TOMBLINSON  
Executive Director, Missouri  
Real Estate Commission

## Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339, Jefferson City 65102  
Telephone: (573) 751-2628 / FAX: (573) 751-2777  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/realestate](http://www.pr.mo.gov/realestate)  
Email: [realestate@pr.mo.gov](mailto:realestate@pr.mo.gov)

The Missouri Real Estate Commission was created in 1941 to enforce portions of Chapter 339, RSMo, and regulate real estate brokers and salespeople.

**Duties of commission:** License and regulate those subject to board supervision, investigate complaints regarding the activities of licensees, audit real estate brokers to verify proper conduct and investigate those practicing real estate without a license.

**Number of licensed professionals (2021):** 46,895.

**Commission composition:** Seven members (serving five-year terms): six with at least 10 years' experience as a real estate broker and one public member.

## Missouri Real Estate Commission\*

**Kenny, Stephen M.**, chair, Neosho;  
**Fox, Cynthia D.**, vice chair, Dardenne Prairie;  
**Coleman, Loran R.**, member, Kansas City;  
**Farrell, Sherry L.**, member, Osage Beach;  
**Misko, Charles G.**, public member, St. Louis;

**Wood, Lowell K. III**, member, St. Louis;  
**Tomblinson, Brittany**, executive director, Jefferson City.

\*\$75 per diem.

## Missouri Real Estate Appraisers Commission\*

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0038 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/appraisers](http://www.pr.mo.gov/appraisers)  
Email: [reacom@pr.mo.gov](mailto:reacom@pr.mo.gov)

The Missouri Real Estate Appraisers Commission was created in 1990 to enforce Sections 339.500–339.549, RSMo, and regulate real estate appraisers.

**Duties of commission:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 2,627.

**Commission composition:** Seven members (serving three-year terms): six licensed appraisers and one public member.



RANDALL BRYSON  
Member, Missouri Real Estate  
Appraisers Commission



DARRYL (Skip) KNOPF  
Member, Missouri Real Estate  
Appraisers Commission



JULIE MOLENDORP  
Member, Missouri Real Estate  
Appraisers Commission



MELBA CURLS  
Public Member, Missouri Real  
Estate Appraisers Commission



SETH JOHNSON  
Public Member, Missouri Real  
Estate Appraisers Commission

## Missouri Real Estate Appraisers Commission\*

**Bryson, Randall**, member, Columbia;  
**Knopf, Darryl (Skip)**, member, St. Louis;  
**Molendorp, Julie**, member, Belton;  
**Curls, Melba**, public member, Kansas City;  
**Johnson, Seth**, member, West Plains;  
**Walker, Randall**, member, Shell Knob;  
**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.



VANESSA BEAUCHAMP  
Executive Director, Missouri Real  
Estate Appraisers Commission



FERNANDO MCGREGOR, R.R.T.  
Chair, Missouri Board for  
Respiratory Care



ROBERT CRAWFORD, R.R.T.  
Member, Missouri Board for  
Respiratory Care



ROSEMARY HOGAN, R.R.T.  
Member, Missouri Board for  
Respiratory Care



CINDY SEYER, R.R.T.  
Member, Missouri Board for  
Respiratory Care



ARLENE HOGUE  
Public Member, Missouri  
Board for Respiratory Care

## Missouri Board for Respiratory Care

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-5864 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/respiratorycare](http://www.pr.mo.gov/respiratorycare)  
Email: [rcp@pr.mo.gov](mailto:rcp@pr.mo.gov)

The Missouri Board for Respiratory Care was created in 1989 to enforce Sections 334.800–334.930, RSMo, and regulate individuals engaged in the practice of respiratory care (respiratory therapists).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those sub-



VANESSA BEAUCHAMP  
Executive Director, Missouri Real  
Estate Appraisers Commission



ject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 4,989.

**Board composition:** Seven members (serving three-year terms): four respiratory care practitioners, one physician, one hospital administrator and one public member.

**Crawford, Robert, R.R.T.**, member, Hannibal;  
**Hogan, Rosemary, R.R.T.**, member, Columbia;  
**Seyer, Cindy, R.R.T.**, member, Jackson;  
**Hogue, Arlene**, public member, St. Charles;  
**Vacancies (2);**  
**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.

## Missouri Board for Respiratory Care\*

**McGregor, Fernando, R.R.T.**, chair, Independence;



JUSTIN BENNETT, LCSW  
Chair, State Committee for  
Social Workers



RACHELL LaROSE, LBSW  
Member, State Committee for  
Social Workers



KATHIE MILLER, M.S.W., LCSW  
Member, State Committee  
for Social Workers



SHARON SORRELL, LCSW  
Member, State Committee for  
Social Workers



TJITSKE TUBBERGEN-  
MAGLIO, LCSW  
Member, State Committee for  
Social Workers

## State Committee for Social Workers

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0885 / FAX: (573) 526-4220  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/socialworkers](http://www.pr.mo.gov/socialworkers)  
Email: [lcsww@pr.mo.gov](mailto:lcsww@pr.mo.gov)

The State Committee for Social Workers was created in 1990 to enforce portions of Chapter 337, RSMo, and regulate licensed clinical social workers, licensed master social workers, licensed advanced macro social workers and licensed baccalaureate social workers.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 9,273.

**Committee composition:** Ten members (serving four-year terms): six licensed clinical social workers, one licensed master social worker, one licensed baccalaureate social worker, one licensed advanced macro social worker and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the National Association of Social Workers, Missouri chapter, to submit the names of five candidates to the director of professional registration.



FRANCES KLAHR  
Public Member, State  
Committee for Social Workers



VANESSA BEAUCHAMP  
Executive Director, State  
Committee for Social Workers

## State Committee for Social Workers\*

**Bennett, Justin, LCSW**, chair, Columbia;  
**LaRose, Rachell, LBSW**, member, Holt;  
**Miller, Kathie, M.S.W., LCSW**, member, Dexter;  
**Sorrell, Sharon, LCSW**, member, Poplar Bluff;  
**Tubbergen-Maglio, Tjitske, LCSW**, member, Kirksville;  
**Klahr, Frances**, public member, Jefferson City;  
**Vacancies (3);**  
**Beauchamp, Vanessa**, executive director.

\*\$70 per diem.



## Office of Tattooing, Body Piercing and Branding

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 526-8288 / FAX: (573) 526-3489  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/tattooing](http://www.pr.mo.gov/tattooing)  
 Email: [tattoo@pr.mo.gov](mailto:tattoo@pr.mo.gov)

The Office of Tattooing, Body Piercing and Branding was created in 1998 to enforce Sections 324.520–324.526, RSMo, and regulate tattooists, body piercers and branders and their establishments.

**Mission:** Ensure hygienic, safe and sanitary conditions are used by these professionals and their establishments.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments.



VANESSA BEAUCHAMP  
 Executive Director  
 Office of Tattooing, Body  
 Piercing and Branding

**Number of licensed professionals and entities (2021):** 2,109.

**About the office:** The office is staffed by an executive director and licensing technician. Rather than an oversight board or commission, the office is overseen by the director of professional registration.



MICHAEL PFANDER, D.V.M.  
 Chair, Missouri Veterinary  
 Medical Board



DAVID HERTZOG, D.V.M.  
 Vice Chair, Missouri Veterinary  
 Medical Board



MAYNARD BILL JONES, D.V.M.  
 Member, Missouri Veterinary  
 Medical Board



LINDA SCORSE, D.V.M.  
 Member, Missouri  
 Veterinary Medical Board



CHRISTOPHER ROHLFING  
 Public Member, Missouri  
 Veterinary Medical Board

## Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633, Jefferson City 65102  
 Telephone: (573) 751-0031 / FAX: (573) 526-3856  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/veterinarian](http://www.pr.mo.gov/veterinarian)  
 Email: [vets@pr.mo.gov](mailto:vets@pr.mo.gov)

The Missouri Veterinary Medical Board was created in 1904 to enforce Chapter 340, RSMo, and regulate doctors of veterinary medicine and veterinary technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2021):** 5,964.

**Board composition:** Six members (serving four-year terms): five licensed veterinarians, one of whom is the state veterinarian (an employee



STEVEN STRUBBERG, D.V.M.  
 Ex officio Member, Missouri  
 Veterinary Medical Board



DANA K. FENNEWALD  
 Executive Director, Missouri  
 Veterinary Medical Board

of the Missouri Department of Agriculture), who serves as an *ex officio* member of the board, and one public member. No more than three members of the board may belong to the same political party.

**Associations:** American Association of Veterinary State Boards; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

**Missouri Veterinary Medical Board\***

**Pfander, Michael, D.V.M.,** chair, Springfield;

**Hertzog, David, D.V.M.,** vice chair, Pleasant Hill;

**Jones, Maynard Bill, D.V.M.,** member, Versailles;  
**Scorse, Linda, D.V.M.,** member, Joplin;

**Rohlfing, Christopher,** public member, Columbia;

**Strubberg, Steven, D.V.M.,** *ex officio* member, Hermann;

**Fennewald, Dana,** executive director.

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\*\$50 per diem.



# Department of Conservation

2901 W. Truman Blvd., Jefferson City 65109  
 Telephone: (573) 751-4115 / FAX: (573) 751-4467  
[www.mdc.mo.gov](http://www.mdc.mo.gov)

The Missouri Department of Conservation (MDC), authorized in 1937 by an initiative process and statewide vote to amend the Missouri Constitution, was created by public demand for better management of the state's forest, fish and wildlife resources. The head of the department is a (4)-member commission appointed by the governor with the advice and consent of the Senate. They serve with no compensation for staggered six-year terms. The commission is charged with the control, management, restoration, conservation and regulation of the bird, fish, game, forestry, and all wildlife resources of the state.

The commission appoints a director who serves as the administrative officer of the Department of Conservation. The director appoints other employees. Deputy directors, general counsel, assistants to the director, chief budget officer, and internal auditor are responsible to the director and facilitate administration of the department. Programs and activities are carried out by the divisions of Business, Engagement and Resource Management.

The department's principal sources of revenue are receipts from the sale of hunting and fishing permits and the one-eighth of one percent conservation sales tax. The conservation sales tax was approved as a constitutional amendment through a citizen initiative process and statewide vote in 1976. Funds are also received, primarily on a matching basis, from federal aid provisions of the Wildlife Restoration, Sport Fish Restoration and Cooperative Forestry Assistance Acts. The department receives no state general revenue funds.

The department's mission is to protect and manage the forest, fish, and wildlife resources of the state; and to facilitate and provide opportunities for all citizens to use, enjoy and learn about these resources. The vision is to be a forward-looking agency, implementing solid core values that ensure integrity and trust; using adaptive learning and creative thinking; embracing technology; and providing superior public service. The department seeks to be the national leader in forest, fish, and wildlife management, proactively advancing its mission through understanding natural resources and social landscapes.

The mission and vision are accomplished using a set of values that include: excellent public service; believing all citizens are important; providing open communication; offering opportunities for Missourians to partner; ensuring fairness, objectivity, sound science, integrity and accountability to guide actions; and appreciating that employees are the department's most important asset. The department works to advance conservation by being results-driven, working as a team, serving as ambassadors for conservation and living out the conservation ethic through actions.

The department carries out its programs and activities through the following major administrative divisions:

Business includes the following branches: Conservation Business Services, Human Resources, Information Technology and Infrastructure Management. These branches are responsible for management of the department's financial, staff, fleet, equipment and information technology resources, including administering human-resource activities intended to attract and retain a diversified, dynamic workforce; providing direction and management of the department's information technology assets, including computer hardware and software systems, telephone, other telecommunication systems and coordination of those systems with other state agencies; providing engineering, architectural, surveying, and construction/maintenance services and infrastructure asset tracking and planning; collecting and processing all revenues received; processing accounts payable; coordinating procurement; and administering all recreational and commercial licenses offered by the department.

Engagement includes the the Communications, Relevancy and Education Branches, and the Governmental Affairs and Policy Sections. These branches and sections are responsible for the department's public information efforts, educational programs and facilities, interagency coordination, volunteer programs and publications. These efforts include offering educational programs; operating nature centers, visitor centers and shooting ranges; developing interpretive exhibits; administering the hunter education program; teaching outdoor skills; providing conservation education curricula, training and materials to teachers; producing the department's magazines, books and other publications; creating and maintaining MDC's website, digital media, audio and video productions; issuing news releases and coordinating with news media; providing strategic guidance on citizen engagement; developing volunteer and partnership programs; assisting with environmental and regulatory issues; governmental affairs at the county, state and federal level; and providing interagency coordination

with various federal, state and non-governmental interest groups.

Resource Management includes the following branches: Statewide Resource Management, Regional Resource Management, Community and Private Land Conservation, Science and Protection. These branches are responsible for resource management, restoration and protection, as well as research, in order to conserve Missouri's forest, fish and wildlife resources. These efforts include guiding strategic planning of conservation priorities; maintaining conservation areas for public use; developing and implementing a Comprehensive Conservation Strategy; implementing statewide and regional programs and services; guiding strategic budget development related to resource management; leading development of regulations, policies, and procedures to effectively manage Missouri's forest, fish and wildlife resources; directing activities to further public recreation, appreciation, and use of fish, forest and wildlife resources; and encouraging compliance with the Wildlife Code of Missouri through enforcement and education.

### Conservation Commission

**Eckelkamp, Margaret F., (R)**, Washington, July 1, 2027;

**Harrison, Steven D., (I)**, Rolla, July 1, 2025;

**McHenry, Mark L., (I)**, Kansas City, July 1, 2025;

**Orscheln, Wm. L. (Barry), (R)**, Columbia, July 1, 2023.

### Director's Office

The Conservation Commission appoints the department director who, along with three deputy directors, directs programs and activities through the branches of Business Services, Communications, Community and Private Lands, Education, Human Resources, Information Technology, Infrastructure Management, Protection, Regional Resource Management, Relevancy, Science and Statewide Resource Management. In addition to branch assignments, the deputy directors provide leadership for projects and initiatives through partnerships, and policy coordination. The Governmental Affairs and Policy Sections serves the director's office, branches, and regions by coordinating policy, environmental and cultural resource reviews, public involvement and surveys, river basin management, and assists with governmental affairs at the county, state, and federal level. The Budget and Revenue Section is responsible for analysis of budget issues, revenue and economic projections, development and presentation of annual budgets, review of financial implications of programs and policies, financial reconciliations, preparation and presentation of financial reports, collection of revenue



MARGARET F. ECKELKAMP  
Member  
Conservation Commission



STEVEN D. HARRISON  
Member  
Conservation Commission



MARK L. MCHENRY  
Member  
Conservation Commission



WM. L. (Barry) ORSCHELN  
Member  
Conservation Commission

(from the conservation sales tax, hunting and fishing permits, federal reimbursement, timber sales, publications and surplus property), and deposits in the state treasury for department programs. The Operational Excellence Section provides the foundation for effective and efficient department operations and the use of data to make informed decisions. The section oversees strategic and operational planning, customer experience, employee engagement and continuous improvement. The director also supervises the general counsel, internal auditor, assistant to the director for operational excellence, and diversity & inclusion coordinator.

### Regional Offices

The department has eight administrative regions, with a regional office in each region. Regional offices are in Columbia, Lee's Summit, St. Joseph, Kirksville, West Plains, St. Charles, Cape Girardeau and Springfield. The department also provides public contact offices, nature centers, visitor centers, staffed shooting ranges, and interpretive centers to assist Missourians and to provide close-to-home opportunities for them to participate in conservation programs and services.



SARA PARKER PAULEY  
Director



MIKE HUBBARD  
Deputy Director



JENNIFER BATTSON WARREN  
Deputy Director



AARON JEFFRIES  
Deputy Director



KENDRA WITTHAUS  
Assistant to the Director



NICHOLE BAUMHOER  
Executive Assistant to the  
Director / Commission Secretary



JENNIFER FRAZIER  
General Counsel



CATHY LUCIA  
Internal Auditor

## Conservation Business Services Branch

The Conservation Business Services Branch provides administrative support through six units: payables and payroll services, federal aid coordination, permit services, purchasing services, fleet and physical asset management services, and flight services.

The Financial Services Unit administers all financial activities of the department. It maintains a liaison with the state treasurer, state auditor, Office of Administration and Department of Revenue. It is responsible for federal aid coordination, accounts payable, accounting and payroll.

The other units are responsible for: management, operation and purchasing of the department's fleet; management of aircraft operations; inventory control; repair and disposition of vehicles, marine and other mechanical equipment; the distribution and sales of hunting and fishing permits; and purchasing services.

## Information Technology Branch

The Information Technology Branch provides strategies and expertise to effectively and securely design and implement technology-based assets



CYNDI VOSS  
Conservation Business Services  
Branch Chief



DOUG FEES  
Information Technology  
Branch Chief

and solutions that strategically enable the Department's mission. This includes providing ongoing management, maintenance and support of the Department's technology assets and solutions inclusive of all computer hardware and software systems, telephone and other telecommunication systems, two-way radio systems, cellular and mobile systems, cybersecurity systems, applications and other database systems, GIS systems, analytics and reporting systems, and the coordination of those systems with other state agencies and technology vendors.



## Infrastructure Management Branch

The Infrastructure Management Branch provides design, land surveying, construction management, quality control, and asset management services to develop and implement the department's capital plan by designing, constructing and managing infrastructure to sustain conservation services and help all citizens connect with nature. Infrastructure and capital improvement projects include boat accesses, docks, roads, parking areas, office and storage buildings, fish hatcheries, fishing lakes and ponds, nature centers, shooting ranges, trails, wetlands and other projects. The branch provides engineering and architectural designs that apply sound engineering principles to the design of conservation projects and public-use facilities that are in harmony with the environment and enhance the enjoyment of Missouri's natural resources.



JACOB CAREAGA  
Infrastructure Management  
Branch Chief



TOM NEUBAUER  
Human Resources  
Branch Chief

## Human Resources Branch

The Human Resources Branch provides services that help the department attract and retain a diverse and dynamic workforce, including recruitment and selection; administering salary and fringe benefits programs; overseeing a comprehensive group life, medical, accidental death and dismemberment, and dependent life insurance program; maintaining official employee documents and records through a human resources information system; and managing a safety program, including worker's compensation. The branch also monitors compliance with employment practices relating to affirmative action, Americans with Disabilities Act and drug testing; provides employee training and development programs; administers employee assistance and wellness activities; and assists with disciplinary and grievance processes. A workforce council implements programs to increase the department's efforts to experience the benefits of a diverse workforce.



HEATHER FEELER  
Communications Branch Chief

## Communications Branch

The Communications Branch strives to keep conservation relevant in the hearts and homes of Missourians, including sharing the positive effects of the outdoors for our overall health, quality of life and economic vitality. These communications efforts keep people up to date on conservation and how to connect to nature, including where to fish, hunt, hike, birdwatch and discover nature around the state. The branch coordinates digital efforts, magazines, marketing, media and news, natural resources communications and publications for MDC.

Since 1938, the *Missouri Conservationist* magazine has been connecting people to nature each month with a current circulation of

550,000. *Xplor* magazine, which inspires kids to explore nature and is published every other month, strives to foster a new generation of passionate, informed, conservation-minded constituents. MDC continues to use technology as a tool to connect people to nature, including its website, mobile applications, social media, and podcast. MDC's website, [www.mdc.mo.gov](http://www.mdc.mo.gov), has 6.8 million unique visitors annually, with popular pages such as "Places to Go" to discover nature on MDC areas, the online "Field Guide" to identify Missouri plants and animals, and the hunting and fishing "Species A-Z" pages to help identify game species. MDC mobile applications—MO Outdoors, MO Fishing and MO Hunting—allow users to find nature near them and buy permits, view regulations and check-in harvests on the go. MDC also launched a new podcast, *Nature Boost*, in spring 2020 to connect more youth and young adults to nature through audio learning.

Through many free and for-sale MDC publications, Missourians can also learn about identifying animals, upcoming natural events, cooking wild game, and learning how to fish and hunt. Nature centers across the state sell books, calendars, and other nature items in their nature shops and these items can also be purchased through the online Nature Shop.

## Education Branch

The Education Branch works to educate Missourians of all ages and to make conservation education a priority in schools, programs and MDC facilities. MDC has nature and education centers in Blue Springs, Kansas City, Jefferson City, Kirkwood, Springfield, Cape Girardeau, Joplin and Winona, and visitor centers in Taney, St. Charles, and St. Louis counties that offer unique nature exploration programs. Children and their families can explore the interactive exhibits, attend in-person educational programs and hike the trails around the facility at no cost. Education staff statewide offer in-person and virtual programs on many outdoor topics, these programs are offered to the public at no cost as well.

The branch develops and makes available conservation education curriculum through its Discover Nature Schools program, which helps students get outside to experience hands-on learning in nature close to home. Instructional units by grade level are provided at no cost to teachers and school districts to meet testing needs and are combined with MDC grants for field trips and instructional materials. The branch delivers conservation education to public, private, parochial schools and colleges, as well as youth leaders and community leaders. The team also has responsibility for the Discover Nature—Fishing program, which is a series of free fishing classes, to help Missourians gain the skills and confidence to go fishing on their own.

The branch teaches Missourians outdoor skills to enjoy the outdoors safely and responsibly through hand-on classes and virtual programs on hunting, fishing and archery. The Missouri National Archery in the Schools Program (MoNASP) is coordinated by MDC, along with support from the Missouri Conservation Federation and Missouri Conservation Heritage Foundation, and helps students learn and compete in archery. MoNASP is currently in more than 800 schools in Missouri. In addition, the branch coordinates a team of volunteers to provide hunter education training in-person and online, which is mandatory for all persons born on or after Jan. 1, 1967, as a prerequisite to purchase hunting permits. Shooting ranges also provide hunters and outdoor enthusiasts a safe place to practice and develop outdoor skills. MDC manages five staffed shooting range and outdoor education centers, and more than 80 unstaffed firearm and archery ranges to provide opportunities to safely practice firearm and archery skills.

## Relevancy Branch

To best serve all Missourians and to address today's ever-growing challenges to conservation – from changing uses of fish, wildlife and their



JEFF COCKERHAM  
Education Branch Chief



JESSICA HOEY  
Relevancy Chief

habitats, to pollution of our waters, the spread of invasive species, and loss of habitat – the Department needs a broader umbrella of support. For these reasons, MDC in FY2021 created a Relevancy Branch as part of the agency's reorganization.

Staff within the new branch are focused on community engagement strategies through citizen science, new recreational opportunities at the state's 1,000+ conservation areas, development of messaging specific to key audiences, and facilitation of partnerships that will engage and empower a broader constituency involved in nature. Specific programs within the branch include the Missouri Stream Team, which engages more than 4,500 volunteer teams throughout the state in maintaining Missouri waterways, and the newly formed Recreational Use Program, which encourages people to get outdoors on MDC and partner lands to help all Missourians connect with nature and gain a better understanding of conservation. The branch also provides statewide coordination for the Department's volunteer program and annual Missouri Conservation Partners Roundtable.

## Community & Private Land Conservation Branch

The focus of the Community and Private Land Conservation Branch is connecting people with nature where they live and helping landowners and communities meet their goals while enhancing fish, forest and wildlife conservation. This is accomplished by providing superior customer service and support to our partners and field staff across the state and through collaboration with other department branches.

The health of Missouri's forest, fish and wildlife resources depends on the stewardship of Missouri landowners. Private landowners own approximately 93% of the land in Missouri. The branch works collaboratively with other branches to help Missouri landowners achieve their land

use objectives in ways that enhance forest, fish and wildlife conservation. Through voluntary participation, the branch promotes the wise use of forests, fish, wildlife, and natural communities by providing information, financial assistance and partnerships.

Assistance is also provided to communities, including urban developers, homeowners, city and county planners, local governments, and others to encourage development and management that enhances native fish, forest and wildlife diversity in developed areas, as well as in areas under development. The branch works to connect people with nature and raise awareness of the benefits provided by healthy fish, forest and wildlife resources. Planning, technical, and financial assistance are all tools utilized for helping incorporate nature into communities.

Partnerships help expand the conservation footprint in Missouri. The branch develops partnerships with communities, state and federal agencies, commodity groups, agribusinesses and conservation organizations. Partnerships with the Natural Resources Conservation Service and Farm Service Agency integrate forest, fish and wildlife considerations into the implementation of Farm Bill programs. To complement funding available through federal programs, the department offers cost-share to landowners for implementation of select natural resource management practices.

## Protection Branch

The Protection Branch is responsible for enforcement of the Wildlife Code of Missouri and related statutes on both private and public lands. Uniformed conservation agents are assigned to each county in Missouri and represent the department in a wide variety of programs.

Agents are licensed as peace officers to enforce all state laws on lands owned, managed or leased by the department. Agents are also commissioned by the U.S. Department of the Interior to enforce federal fish and wildlife laws. Agents administer hunter education programs in their local area and provide conservation information and education through newspaper articles, adult and youth meetings, exhibits, clinics, radio and television programs and other media. The branch helps to provide basic information on forest, fish, and wildlife management, assists with landowner assistance programs and conducts surveys and special field studies. Agents are the primary contact for landowners with poaching or trespassing problems and are often contacted about nuisance wildlife issues.

The branch works with the Conservation Federation of Missouri to administer the Operation Game Thief, Operation Forest Arson and Share the Harvest programs. Operation Game Thief



BILL WHITE  
Community & Private Land  
Conservation Branch Chief



RANDY DOMAN  
Protection Branch Chief

provides an avenue for concerned citizens to report poaching through a centralized toll-free hotline: (800) 392-1111. Rewards for information leading to the arrest of violators are available. Since the inception of this program in 1982, over 8,000 arrests have been made with information supplied by concerned citizens. This program has been shown to be an effective means of public awareness and involvement in protecting the natural resources of Missouri.

Share the Harvest, a program where hunters donate deer meat to those less fortunate through established charitable organizations, has received over 3.6 million pounds of deer meat for Missouri citizens. Hunters who donate their entire deer receive a reduction in the price of processing, which is paid to the processor by the Missouri Conservation Federation, a private citizen's organization. In some cases, local organizations provide additional funds for processing so there is no cost to hunters who wish to donate deer.

## Science Branch

The Science Branch provides the science-based information needed to conserve, appreciate, and effectively manage the living natural resources of Missouri. The branch is organized around systems and functions, rather than traditional disciplines, and delivers management assistance through a series of field stations. The systems include terrestrial and aquatic systems, along with science, technology and policy support, geographic information systems (GIS), environmental health and wildlife disease coordination, human dimensions and biometrics, and the Natural Heritage Program. Field stations include a grasslands systems field station in Clinton, a forest systems field station in West Plains, a big rivers and wetlands systems field station in Jackson, an agricultural systems field station in Kirksville and the Missouri River field station in Chillicothe. A Conservation Research Center is located in Columbia.

The terrestrial systems work includes researching and evaluating plant and animal habitat relationships, monitoring population status and developing harvest and species management recommendations for statewide populations of deer, furbearers, turkey and migratory birds. Specialized projects monitor wildlife and plant diversity, population changes and forest silviculture, and other projects to understand ecological processes to better manage wetlands, forests, grasslands and agricultural habitats.

Aquatic and big river systems work includes researching and evaluating fisheries management, fish communities, watersheds, stream systems, interactions among predators and prey in reservoirs and streams, and monitoring aquatic species of concern including fish, freshwater mussels and crayfish. Environmental health staff ensures the health of Missouri's fish and wildlife resources through research, monitoring, and pollution and fish kill investigation efforts, and also conducts monitoring of water quality and its impacts on aquatic life, biodiversity and aquatic habitat.

Wildlife disease coordination is led by the state wildlife veterinarian who provides expertise for management and research of wildlife diseases and develops methods for the prevention, control and/or possible eradication of wildlife diseases in Missouri. The state wildlife veterinarian serves as liaison on disease issues with other local, state, and federal agencies and organizations.

Human dimensions work includes post-harvest hunter and angler surveys, attitude surveys and public-use surveys to understand the opinions and attitudes of Missourians. This information, combined with biological information and natural resource economics data, informs management decisions. The GIS program uses geospatial technology and products to support natural resource decisions, archive the processes, evaluate results and train users. Biometricians ensure statistically sound study designs and the use of appropriate statistical techniques to analyze and interpret complex natural resource questions.

The Natural Heritage Program provides expertise for management and research on high-priority plants and animals and maintains the Heritage Database. The Natural Heritage Program tracks the status and location of 1,230 species and natural communities of conservation concern, with ongoing documentation and mapping. This data is used in the department and by federal and state agencies for recovery efforts, environmental reviews, conservation planning and management efforts.



JASON SUMNERS  
Science Branch Chief



JOHN TUTTLE  
Regional Resource Management  
Branch Chief

## Regional Resource Management Branch

The Regional Resource Management Branch provides on-the-ground field implementation of department programs through high-quality, multi-disciplinary resource management of public lands and through assistance provided on private lands and in communities that strengthens local accountability, decision-making and planning while ensuring statewide oversight, strategic direction, framework, guidelines and support.

While many regional activities fall nicely under the heading of the four units, staff work collaboratively across units to ensure highest priorities are completed in a timely manner. The Regional Resource Management Branch also leads numerous other department efforts at the regional level that transcend unit specializations. For example, regions take an active/lead role in the regional implementation of the elimination of feral hogs, managing chronic wasting disease in deer, regional planning, reporting and controlling wildfire.

The Regional Resource Management Branch also includes a few staff that operate at the statewide level and focus on statewide programs. The branch is responsible for the Salem Sign Shop that fabricates the signage needed on our conservation areas and office facilities. The branch manages the County Aid Road Trust program, which provides financial assistance to counties in exchange for maintaining gravel county roads that lead to and through conservation areas. The branch also manages the department's Land Conservation Partnership Grant, which provides financial assistance to local governments and non-profit organizations for projects that conserve important conservation lands and make them available to the public, including providing new outdoor recreation opportunities to citizens.



## Statewide Resource Management Branch

The Statewide Resource Management Branch includes the Fisheries, Forestry, Wildlife and Natural Resources Planning sections. This branch implements the mission of MDC and the Design for the Future Strategic Plan by providing science-based statewide oversight, strategic direction, guidelines, and support to multidisciplinary resource management teams serving as discipline advisors working with national, state, and local partners for the management of public and private land and water. The Statewide Resource Management Branch provides exemplary customer service through an integrated, balanced approach that strengthens the OneMDC concept, team decision-making and planning, while ensuring accomplishments of statewide outcome measures and consistent implementation of conservation programing for all citizens.

### Fisheries Section

The Fisheries Section provides guidance on managing aquatic systems for the benefit of all aquatic species. Fisheries management is the science, art, and business of creating, managing, and conserving fisheries and associated aquatic species resources in a sustainable manner to meet desired goals, needs and values. The section directs and administers fisheries programs, develops and refines regulations, works on the acquisition and development of public fishing and boat access areas, administers the Community Assistance Program and Corporate and Agency Partnership Program, administers federal aid grants, coordinates angler recognition programs, and develops and revises technical and popular written materials.

The Fisheries Section oversees the operation of the department's hatchery program. The four warmwater hatcheries (Chesapeake, Blind Pony, Lost Valley and Hunnywell) rear and coordinate the stocking of about 5.4 million fish annually in public waters, suitable private lakes, and waters used for special fishing events and aquatic education. Methods are also developed for rearing endangered species. The five cold-water hatcheries (Bennett Spring, Maramec Spring, Montauk, Roaring River and Shepherd of the Hills) rear and coordinate the stocking of about 1.7 million trout annually in public waters.

### Forestry Section

The Forestry Section provides oversight of the management and protection of the state's forest resources, ensuring we have healthy and sustainable forest and woodland communities on both public and private land. Forestry programs assist



BRIAN CANADAY  
Statewide Resource  
Management Branch Chief

forest industries with practices designed to: ensure healthy and sustainable forests; ensure the proper management and sustainability of public forest lands; and improve rural fire protection throughout the state. The forestry section also provides training for loggers to encourage the sustainable harvest of Missouri's forests.

The section collaborates with Regional Resource Management Branch on the management of more than 455,000 acres of public forest land. Forest management benefits include biodiversity, watershed protection, wildlife habitat, forest products and recreational opportunities. To encourage forest and wildlife plantings, 2 million seedlings of more than 60 different tree and shrub species are produced at the George O. White State Forest Nursery each year to fill requests from Missourians. Every fourth-grade student in the state receives an Arbor Day seedling produced at the nursery.

In addition, the section assists more than 900 volunteer rural fire departments to suppress approximately 2,700 wildfires annually. Technical assistance, training, and federal excess equipment are available at no cost to cooperating rural fire departments. Grants, supported in part by the U.S. Forest Service (USFS), are available to rural fire departments on a competitive basis. A rural forest fire equipment center is located in Lebanon. The center acquires and distributes federal excess property to rural fire departments for use in fire-suppression activities. "Operation Forest Arson" is a program to combat the high number of arson-caused wildfires. This program is combined with the Smokey Bear wildfire prevention campaign to educate school children.

### Natural Resources Planning Section

The Natural Resources Planning Section serves the Department by leading areas of planning and coordination of landscape conservation, natural community restoration, natural areas, invasive



species, technical resource management training, area planning standardization, and assistance with developing management guidelines/standards and measurable outcomes. The unit serves as a catalyst to bring together the expertise required and guide the processes to develop the appropriate strategies and training to provide direction, measure success, define guidelines for standardization, and audit to ensure that implementation at local levels is effective and adhere to established principles. To accomplish this, unit staff work extensively with staff in other branches and regions in both development of strategies, guidelines and measures, and in implementation, training, and conducting of any audits to ensure that the processes and products remain aligned and pertinent with staff and resources they serve.

Natural Resources Planning Section staff help field staff and partners develop strategies that identify management priorities for the department's strategic plan and make these functional in the form of tiered, often geospatial, priorities that are easy for staff to implement when budgeting both time and funding. These include landscapes for habitat and natural community management, public use focal areas, and community conservation or relevancy focal areas. Invasive species priorities follow the habitat priorities and a second set of priorities that is defined by species that are targeted for eradication statewide. Section staff work with Department staff and partners to update the priorities and implement actions to meet goals measured by outcomes within these focal areas.

Outreach, training of technical expertise, development of curricula, coordination of courses, development of management standards and auditing of compliance, and serving on state, regional, and national boards and committees are also vital roles within the section and are performed by multiple staff to varying degrees.

## Wildlife Section

The Wildlife Section provides oversight of the management and restoration of Missouri's wildlife and habitats for the use and enjoyment of present and future generations. The section provides technical advice for wildlife and habitat management to other agencies, organizations, communities, industries and private landowners.

Additionally, this section is responsible for the statewide grassland systems coordination, wetland systems coordination, feral hog elimination program, agricultural cropping program, and the wildlife damage and human/wildlife conflict resolution program. In addition, this section is responsible for the managed waterfowl hunting program which annually provides more than 35,000 hunters the opportunity to waterfowl hunt. Managed deer and turkey hunts are also the responsibility of this section, providing the opportunity for more than 20,000 hunters to apply for these hunts.



# Department of Corrections

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## Improving Lives for Safer Communities

The Missouri Department of Corrections manages the care, custody and supervision of Missourians sentenced to state prison or community supervision following felony convictions. The agency's 10,000 employees oversee approximately 23,000 people incarcerated in 19 adult institutions as well as 62,000 people on probation or parole. The department promotes sober, responsible, productive and prosocial behavior. It fosters rehabilitation, treatment, education and job training to equip Missourians involved in the criminal justice system with the skills and resources they need to contribute to their communities, inside and outside prison walls. More than 95% of people who enter the state's prison system ultimately are released. The Department of Corrections aims to make sure they're good neighbors.

The department strives to carry out sentences set by the court and the Parole Board in ways that promote public safety while ensuring the best return on investment of staff time, state resources and taxpayer dollars. Corrections staff, contracted staff and community partners work together to return Missourians to their families and homes better equipped for success than they were when they entered state custody. With the goal of reducing risk and recidivism, the department implements results-oriented policies and evidence-based practices tailored to addressing the specific needs and strengths of each offender. Department-wide use of a validated risk and needs assessment tool is buoyed by a system of incentives and sanctions designed to reinforce positive behaviors while encouraging accountability for negative behaviors. The department employs strategic planning at all levels of the organization to promote continuous improvement.

## Justice Reinvestment

In 2017, Missouri faced several criminal justice challenges, including rising violent crime rates and prison overcrowding. The bipartisan Missouri State Justice Reinvestment Task Force

—which included state and local criminal justice system stakeholders—was formed to address the issues. The task force worked with the nonpartisan, nonprofit Council of State Governments to gather and analyze Missouri criminal justice data and came away with several key findings. In 2017, Missouri had the eighth-highest incarceration rate in the United States; the fastest-growing female prison population in the United States; an increasing violent crime rate but a decrease in violent crime arrests; insufficient behavioral health resources; and a high rate of prison admissions driven by factors other than new crimes, with about half of new admissions occurring for technical violations of probation or parole. The task force worked with the Council of State Governments Justice Center staff to review analyses and develop policies and strategies to reduce violent crime, improve community-based treatment, reduce recidivism and increase public safety. House Bill 1355, known as the Justice Reinvestment Bill, was signed into law in June 2018.

When it comes to changing the mindsets and behaviors of people involved in the criminal justice system, research shows a cookie-cutter approach doesn't work. In order to get the best results—to send people back out into the community better than they were when they entered custody—treatment, programming and interventions must be tailored to the particular needs and strengths of each offender. Changes through Justice Reinvestment include: a validated risk and needs assessment tool used in every division in the department; cognitive behavioral interventions that help change criminal thinking; a system of incentives and sanctions to be used before, during and after incarceration; transformation of community supervision centers, targeting high-risk clients with effective programming; and treatment programs for Missourians at risk of reincarceration. Since 2017, the statewide prison population has dropped by more than 30%.

## Giving Back

With the goal of giving back to the people of the state, Missourians in state correctional centers perform volunteer work and complete projects to support nonprofit agencies. Cultivating Restorative Justice Gardens at adult institutions, each season offenders, with staff oversight and assistance, grow approximately 60 tons of fresh produce for donation to local food banks, shelters, schools and other organizations. In partnership with Missouri animal shelters, offenders participating in the Puppies for Parole program train and socialize thousands of rescue dogs in preparation for adoption by Missouri households. Every year offenders and staff hold fundraisers to provide school supplies to low-resource kids and give aid to people affected by natural disasters.

Through restorative justice initiatives, offenders serve fellow citizens and strengthen social bonds that serve as the foundation of communities. Offender-volunteers sew and donate hand-made quilts, including weighted quilts for people on the autism spectrum and fidget quilts for people with Alzheimer's disease. They refurbish used bicycles for donation to people who need them. They knit tiny hats for premature newborn babies at area hospitals. They create handcrafted wood-work projects such as birdhouses and children's furniture. They make backpacks and overnight bags for foster children. They produce educational materials and coloring books for preschool programs. All projects are donated to nonprofit organizations for their own use, for distribution to citizens, or for fundraising auctions.

## Reentry

More than 15,000 people are released from Missouri Department of Corrections facilities every year. To ensure a smooth transition back into the community, the Reentry Unit connects Missourians involved with the criminal justice system with the nonprofit groups, faith-based organizations, government agencies, care providers, employers and other resources they need to successfully rejoin the community.

Employment for Missourians involved in the criminal justice system is a win-win-win for the state. Win for employers: skilled labor force eager to work. Win for offenders' families: stability and income. Win for communities: reduced risk and a safer Missouri. Supplementing the numerous vocational training programs offered at correctional centers statewide, the Reentry Unit helps to facilitate employment readiness programs. Fellow state government agencies and partner nonprofit organizations provide education and training in areas such as goal-setting, résumé building, job interview etiquette, personal presentation and professional expectations. The reentry team has formed partnerships with more than 300 employers throughout the state who are willing to hire Missourians with felony convictions. Offenders nearing release from prison may complete job interviews at prison hiring fairs or through video conference and secure employment offers before release. Missourians can walk out of prison and onto the job site.

For Missourians facing multiple barriers to success, the reentry team helps to coordinate access to wrap-around services. Staff cultivate partnerships with organizations and agencies that can help Missourians leaving prison to find housing, clothing, food, transportation, medical care, childcare, substance use treatment, education, spiritual support and other resources they need to succeed. Community partners provide services



ANNE L. PRECYTHE  
Director



MATT STURM  
Deputy Director



MATT BRIESACHER  
Chief Counsel



DOUG SHULL  
General Counsel

and advising to offenders inside the prisons and offer follow-up services and support after release.

In recent years, Missouri has had the fastest-growing population of women in prison in the United States. Recognizing that the experiences and needs of women in the offender population are often dramatically different from those of their male counterparts, the department has implemented gender-responsive and trauma-informed practices department-wide, offering programming and treatment based on women's specific, assessed needs. In addition to two women's prisons, in Vandalia and Chillicothe, Missouri, the department operates an all-women's community supervision center in Fulton, Missouri, where women on probation and parole supervision can get help with cognitive interventions, life skills, sobriety and more, developing the tools they need to stay out of prison.

## Divisions

The Department of Corrections encompasses five divisions. The Office of the Director functions as the central administrative hub, overseeing the four main divisions as well as special units for research and planning, professional standards, legal services, budget and finance, victim services, reentry, legislative affairs, constituent services and

communications. The Division of Human Services recruits, trains and supports a professional and diverse workforce and cultivates a workplace in which safety and wellness are practiced as part of the job. The Division of Adult Institutions manages the state's 18 correctional centers using an inmate classification system to enhance safety and security for all staff, offenders and visitors. The Division of Offender Rehabilitative Services develops offender programs that address medical and mental health issues; provide treatment for substance use disorders; and offer education, vocational training and life skills programs. The Division of Probation and Parole supervises felony offenders ordered to probation by the courts or released by the Parole Board from adult institutions by means of parole or conditional release.

### Research, Planning and Process Improvement

The Office of Research, Planning and Process Improvement generates research data and analysis to inform department decision-making and strategic planning. The office tracks offender population changes, maintains statistical data and evaluates trends. It supplies research and survey data to agencies within and outside state government, responding to outside research requests and inquiries as well as requests for state budget fiscal notes. The unit also prepares the department's strategic plan; monitors strategies and performance measures associated with the strategic plan; and facilitates departmental teams that work on process improvement, quality assurance, problem-solving and customer satisfaction projects. Staff in this office also obtain, monitor, manage and disburse grant funds.

### Office of Professional Standards

The three-unit Office of Professional Standards strives to ensure that all interactions in the department—whether with offenders, visitors or other employees—are professional and respectful. The Civil Rights Unit provides statewide training for staff and conducts investigations into allegations of discrimination, harassment, retaliation and unprofessional conduct. The Employee Conduct Unit investigates employee violations of policy and procedure, which might involve circumstances such as offender injuries, over-familiarity between an employee and an offender, contraband or confidential records. The Prison Rape Elimination Act (PREA) Unit is responsible for developing, implementing, investigating and overseeing the agency's compliance with Prison Rape Elimination Act standards in all facilities. The office operates a Confidential Line for Employee Allegations and Reporting (C.L.E.A.R.) for anonymous reporting of misconduct.



DAVID EDWARDS  
Director, Research, Planning  
and Process Improvement



VINCE ROST  
Director  
Office of Professional Standards



TREVOR FOLEY  
Budget Director



GIL LONG  
Offender Finance Officer

### Budget and Finance

The Office of Budget and Finance assesses and analyzes the financial needs of the department and determines the most effective and strategic ways to invest state taxpayer dollars in programs and operations that improve the lives of Missourians and make the state's communities safer. The office develops, prepares and presents an annual budget request that reflects the department's strategic planning goals and objectives. Through analysis of research data on program outcomes and population trends, the unit provides guidance on ways to use department resources effectively. The Budget Unit presents the budget request to the governor's office and then works closely with the General Assembly to provide information during the appropriations process.

The Fiscal Management Unit oversees the implementation and maintenance of complex accounting systems that provide essential fiscal oversight, support and assistance to correctional institutions, probation and parole district offices, and Missouri Vocational Enterprises. The unit ensures accountability and transparency of state resources through the work of skilled and experienced staff in purchasing, accounting and auditing. The Offender Finance Unit provides fiscal oversight, support and assistance to the offender

population by managing offender canteen and banking systems as well as offender payroll.

## Legislative Affairs

The Legislative Affairs office is responsible for planning, organizing and coordinating state and federal legislative matters related to the agency's programs. The office works with the director and the executive staff to establish legislative priorities and to complete legislative research and technical preparation, analysis and tracking. The department's legislative liaison testifies before legislative committees; educates the public about programs and legislative initiatives; and works with the House of Representatives and Senate research staff on drafting agency legislation. The liaison supplies bill sponsors with fact sheets and materials, including amendments; monitors bill progress; and provides hearing summaries and briefings to policy makers.

## Communications and Public Information

The Public Information Office operates as the central communications team for the department. The communications director spearheads content strategy and serves as the department's media relations liaison, keeping journalists and the public informed about department news and initiatives. Communications staff develop messaging for external and internal audiences; create newsletters, videos and other employee communications; schedule media interviews with staff and offenders; develop original written and visual content for print publications, digital communications and special projects; manage social media accounts and public websites for the department; and handle crisis communications. Partnering with the Division of Human Services, the unit creates employee recruitment campaigns and materials. The team also plans and host events showcasing the department's impact on the state.

## Constituent Services

The Constituent Services Office processes offender-related inquiries from legislative offices, offenders' families and the public. Taking a customer-focused approach to addressing citizens' needs, staff in this office provide information about specific offenders as well as education about the department's operations, policies, procedures and practices. Striving for pro-active communication with the public, the office produces a monthly newsletter for family and friends of offenders, updating these constituents on changes to policies and programs while also sharing tips and resources regarding topics such as visiting, mail correspondence and phone service.



ADAM ALBACH  
Legislative Liaison



KAREN POJMANN  
Director  
Communications



AMANDA DOUGLASS  
Office of Victim Services

## Victim Services

The department's Office of Victim Services was established to ensure that core services and accurate, timely information are provided to Missouri's crime victims. The office provides notification of changes in an offender's status to victims of crime in accordance with 595.209, RSMo. Victim Services staff enhance accessibility to department processes, including parole hearings, victim impact statements for the Parole Board's consideration and reasonable protection from offenders or others acting on behalf of an offender. This unit provides notifications, crisis intervention, support and referrals to approximately 19,000 registered victims of crimes. Upon the request of the victim, staff will provide accompaniment to parole hearings and provide support to families of homicide victims during an execution.

## Division of Offender Rehabilitative Services

The Division of Offender Rehabilitative Services develops programs for offenders that address medical and mental health issues, education, vocational training, and treatment for substance use and sexual disorders. These programs are developed and implemented by the division's



sections of Medical and Mental Health Services, Adult Education and Workforce Development, Substance Use and Recovery Services and Missouri Vocational Enterprises.

## Education

The Missouri Department of Corrections educates incarcerated Missourians and prepares them for the workforce. Each month more than 5,000 offenders in state correctional centers take academic classes. Their pass rate on the high school equivalency test exceeds 90%. About 2,300 are trained in Missouri Vocational Enterprises factories, and 2,000 enroll in career and technical programs. Offenders' pass rate on the National Career Readiness Certificate program is 94%. Through college and university partnerships, the department also provides higher education opportunities for offenders and staff in facilities and digital classrooms.

## Academic Education

Adult education serves offender students whose skill levels range from early elementary to high school in the areas of reading, math, language, science and social studies. Correctional education provides small classes, enabling each teacher to tailor lessons to the offender students at appropriate levels. The education program follows the guidelines set by the Department of Elementary and Secondary Education, using the Test of Adult Basic Education as the official assessment tool and the HiSET as the official high school equivalency test.

Facility corrections managers, acting as school principals, are responsible for the day-to-day operations and administrative functions of the schools. Certified teachers provide classroom instruction. Offenders who have high school diplomas or equivalency certificates work as tutors in the classrooms, offering support and mentoring for peers.

Adult basic education (ABE) is an integral part of the rehabilitative process. Offenders who have not yet earned high school diplomas or equivalency certificates upon incarceration are required by statute to participate in adult basic education classes. Missouri adult education and literacy programs have been ranked No. 1 in student advancement by the U.S. Department of Education's Office of Career, Technical and Adult Education National Reporting System.

The department ensures that offenders younger than 22 who have learning disabilities can participate in appropriate educational services, in accordance with the Individuals with Disabilities Education Act. Each special education teacher provides appropriate education based on the



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needs of the offender student, as outlined in each individualized education program (IEP). Services include accommodations and modifications in classroom instruction and test taking to help students achieve academic success. Any student younger than 22 who has not completed high school and does not have a high school equivalency certificate may be enrolled in a Title I class for one hour per day. The Title I teacher assists in subject areas in which the student is working below his or her education level. Title I students benefit from one-on-one additional help through the use of supplementary materials.

The department maintains partnerships with colleges and universities including Washington University, Saint Louis University, Rockhurst University, State Technical College of Missouri and Ashland University of Ohio. Through these partnerships, offenders and staff have the opportunity to take college courses and earn degrees.

## Career and Technical Education

The Department of Corrections trains Missourians to enter the workforce.

The Division of Offender Rehabilitative Services offers effective career and technical educational services inside correctional institutions. These programs form a bridge to a successful transition to society. Thanks to grants from the Workforce Development Board and partnerships with state agencies, the department's vocational training options are constantly growing. Offenders can earn apprenticeships in wastewater management, heavy equipment operation, horticulture and farming. Instructors in the welding, heavy equipment operator and commercial driving classes use simulators to give offender-students hands-on experience within institution classrooms.

Employment readiness is a vital component of post-release success for Missourians involved in the criminal justice system. Offenders in Missouri

state prisons are trained to perform jobs in fields in which the state is experiencing a high demand for skilled labor. The department also helps Missouri businesses find the labor force they need in areas such as manufacturing, construction, auto mechanics, truck driving, heavy equipment operation and health care. Employers recruit trained workers pre-release through resource fairs and video interviews and after release through our reentry programs.

Current vocational programs include automotive mechanics, applied computer technology, welding, carpentry, electrical wiring, business technology, nursing assistance, commercial vehicle operation, cosmetology, culinary arts, customer service, diesel mechanics, heavy equipment operation, food service, cabinetry, construction, outdoor power equipment, professional gardening and residential plumbing. The department partners with local community colleges to offer technical literacy and certified production technician training programs. All of the vocational programs provide offenders with the opportunity to earn hours toward a Department of Labor certificate upon completion. In addition, offenders obtain the following certifications and/or licenses upon completion of the applicable coursework: ServSafe (culinary arts), National Center for Construction Education and Research (welding, plumbing and electrical), Career Connections Levels 1, 2 and 3 (carpenters union for building trades), Certipoint (computer technology), State Board of Cosmetology License (cosmetology) and Certified Nursing Assistant License (certified nursing assistant).

## Missouri Vocational Enterprises

Missouri Vocational Enterprises (MVE), a program of the Division of Offender Rehabilitative Services, was established by state statute (RSMo 217.550) to create meaningful job training for incarcerated offenders. MVE operates 22 industries and services inside 12 correctional institutions throughout the state. Each year, MVE employs more than 2,300 offenders who provide high-quality products and services for sale to state agencies, city and county governments, political subdivisions, state employees and not-for-profit organizations. Profits generated by MVE sales are used to develop new products and create expanded vocational training opportunities. More than 50 MVE jobs qualify as federally certified apprenticeships by the U.S. Department of Labor. MVE also provides skilled training programs, such as computer-aided drafting and similar software, to help offenders to secure and retain employment upon release. MVE operates on a working capital revolving fund and does not receive any tax dollars from the general revenue.



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LATOYA DUCKWORTH  
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Offender Rehabilitative Services

## Medical Services

The department has maintained contracted medical services since 1992. The Division of Offender Rehabilitative Services employs contract-monitoring staff who are Missouri-licensed medical professionals to ensure offenders receive medical care equivalent to the community standard and that all mandates of the contract are fulfilled.

The department promotes education, disease prevention, immediate identification of medical problems and early intervention to prevent chronic health conditions. Our correctional centers follow standards set by the National Commission on Correctional Health Care. All medical staff members are Missouri-licensed health care professionals.

The department provides health care for offenders in custody by operating medical units 24 hours a day in 19 of its 20 correctional, reception/diagnostic centers, including 14 around-the-clock infirmaries for acutely ill offenders. Several institutions have specialty care units for the aging population and those needing minor assistance. Trained volunteer offender wellness assistants provide simple daily living assistance to peers, as well as support and companionship for peers with terminal illnesses through a hospice program. On-site dialysis is available at the Moberly Correctional Center under the direction of a board-certified nephrologist. Some sites use digital X-ray equipment for diagnostics, and all sites provide eye care, minor surgeries, dental care, hearing test equipment, physical therapy, ear, nose and throat clinics. Mammography is available to the female population. More than 300 Missouri hospitals, local specialists and clinics provide health care for offenders beyond what is available on site.

The ultimate goal of the department is to return offenders to the community as healthy as possible so they may become productive citizens of the state.

## Mental Health

When offenders are sentenced to prison, their mental health needs are first assessed at the reception and diagnostic centers, where they receive a full mental health evaluation and psychological testing. All incarcerated offenders have access to mental health services, regardless of past history or severity. Offenders with moderate to severe treatment needs are enrolled in the mental health chronic care clinic and receive regular individualized treatment with a primary therapist. Those with mild or sporadic treatment issues can request mental health services as needed. Available services range from psychoeducational groups to comprehensive psychiatric care.

In the United States, people with serious mental illness are significantly over-represented in jails and prisons — at about 18%, compared to 5-7% of the general population. The Missouri Department of Corrections has a mental health caseload of more than 9,000 people (or 30%), 18% of whom have been diagnosed with severe mental illness. To help ensure proper offender treatment and facility safety, the department operates five types of specialty housing units, which house about 200 offenders.

The medium-security Social Rehabilitation Unit (SRU) at Farmington Correctional Center and Women's Social Rehabilitation Unit (WSRU) at Chillicothe Correctional Center house offenders affected by chronic psychological problems, poor coping skills, psychotic symptoms, an inability to understand or follow rules, and/or difficulties with psychotropic medication. The Secure Social Rehabilitation Unit (SSRU) at Jefferson City Correctional Center houses maximum-security offenders who have similar psychiatric issues, as well as violent or disruptive behaviors. Staffed by Department of Mental Health personnel, the Corrections Treatment Center (CTC) at Farmington provides inpatient psychiatric care to offenders with significant mental illness who require segregation from the general population. The Special Needs Unit (SNU) at Potosi Correctional Center houses offenders who have developmental and intellectual disabilities resulting in frequent victimization and/or an inability to adjust to incarceration.

Mental health services are available at all institutions and are provided by teams of psychiatrists, psychologists, advanced nurse practitioners, social workers, professional counselors, psychiatric nurses and activity therapists.

To help staff better address offenders with mental illness, the department provides Crisis Intervention Team (CIT) training. The first CIT training was launched in 2014 at Jefferson City Correctional Center, equipping 25 staff members with the skills they need to recognize mental health issues, verbally de-escalate tense situa-



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tions and prevent major crises. Administrators immediately saw a 50% decrease in uses of force. The program has since become an integral part of corrections culture, transforming how staff and offenders think about behavioral health. In 2016, the department's CIT won the Governor's Award for Quality and Productivity. In 2018, the three training centers expanded the intensive CIT training sessions to annually train 300 staff members.

## Sex Offender Assessment and Treatment

The Missouri Sex Offender Program (MOSOP) provides treatment, education and rehabilitation for sexual-assault offenders as required by Missouri law (589.040, RSMo). MOSOP completion is mandatory for a release prior to an offender's sentence completion time. Program length varies based on individual treatment needs. MOSOP is provided at Farmington Correctional Center for men and Women's Eastern Reception, Diagnostic and Correctional Center in Vandalia for women. Programming for special-needs offenders and those in protective custody is offered at Western Missouri Correctional Center in Cameron.

The Sex Offender Assessment Process (SOAP) provides an assessment report to the courts for sentencing considerations. Assessments include standard psychological testing and specific instruments for sex offenders. This information helps the court determine the most appropriate treatment for probation-eligible sex offenders.

The Department of Corrections is responsible for assessing sex offenders prior to release to identify those who may qualify for civil commitment as sexually violent predators (632.480, RSMo). Offenders with qualifying offenses per statute are examined by specialized psychologists to determine whether they meet statutory guidelines.



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Director  
Division of Human Services



MELISSA DAVISON  
Deputy Division Director  
Division of Human Services



JAY EDWARDS  
Deputy Division Director  
Division of Human Services



DWIGHT POLITTE  
Office of Personnel Director

## Institutional Substance Use Disorders Treatment and Toxicology Services

Substance use disorders are a well-documented criminogenic factor with a direct impact on offender recidivism. Substance use disorders are progressive, and the need for treatment and recovery support services usually recurs throughout an offender's life span.

Treatment services for substance use disorders are provided to offenders incarcerated in Missouri's prisons who have been sentenced by the courts or stipulated by the Parole Board for substance use disorders treatment.

Services include substance use assessment; long-term treatment programs of one year or longer; Offenders Under Treatment (OUT) programs for 180-day treatment; short-term treatment programs for offenders ordered by the court or board to serve 84 to 120 days of treatment; treatment programs for offenders with special needs who are mandated for substance use disorders treatment and face health, cognitive or mobility problems; and toxicology services, a critical aspect of the drug interdiction. The department conducts both random and targeted urinalysis at every correctional institution and district office for offenders.

## Cremer Therapeutic Community Center

The Cremer Therapeutic Center (CTCC) is a minimum-security facility in Fulton in which all offenders receive substance use treatment. The facility has a capacity of 180 beds.

## Division of Human Services

A professionally trained workforce is essential to carrying out the vision, mission, values and professional principles of the department. The Division of Human Services aims to improve the work environment for employees, maintain



MIKE STRONG  
Assistant Division Director

a qualified workforce and boost communication between management and staff.

## Office of Personnel

The Office of Personnel oversees staff recruitment, hiring, promotion, compensation, performance appraisal and personnel records maintenance, while also providing assistance to managers and supervisors. The office ensures the department's compliance with state personnel law and serves as a liaison with the Office of Administration-Division of Personnel.

## General Services

General Services is responsible for the purchasing, storage and distribution of commodity food items to the department's institutions from two regional warehouses, as well as the operations of regional cook-chill facilities. The section handles construction and maintenance projects within the department and manages central-office services such as telecommunications, technology services, warehouse functions and vehicle fleet management.



## Policy and Forms

The Policy and Forms Management Unit ensures that policies and procedure guidelines governing operations of the department are kept up to date and that accurate, relevant, accessible forms are available to staff, offenders and constituents.

## Training Academy

The Training Academy develops, coordinates and delivers pre-service, in-service and management/supervisor training to staff in all of the department's divisions. The academy promotes personal growth and professional development and imparts the department's vision to all staff to help them achieve the short- and long-term goals of the agency. Regional academies in Farmington, Jefferson City and St. Joseph conduct pre-service basic training courses for all new corrections officers, non-custody staff and probation and parole officers. In addition, more than 1,000 in-service and management courses are presented annually. The academy is responsible for probation and parole safety training and multiple certification programs. The academy designs and develops all departmental curricula.

## Employee Health and Safety

The Employee Health and Safety section addresses job-related health and safety concerns. Staff in this office oversee and implement occupational safety initiatives, coordinate the department's Early Return to Work Program, promote employee wellness activities and coordinate employee drug testing.

## Volunteers and Interns

Volunteers serve throughout the department and are recognized as non-salaried staff who receive orientation, training and supervision by department employees. Volunteers provide services and programs in areas such as substance use disorder, recovery support, literacy, tutoring, parenting, anger management, employability skills and spirituality. They also give incarcerated offenders the opportunity to participate in community organizations such as NAACP, Vietnam Veterans, Kiwanis, Toastmasters and American Legion. The volunteer office coordinates student interns and representatives from other state agencies as well.

## Division of Adult Institutions

The Division of Adult Institutions manages the state's 20 adult correctional centers. Prison staff operate safe, secure facilities housing Missourians committed by the courts to serve a prison



LORI LEWIS  
Chief of Staff Training



VALARIE MOSELEY  
Employee Health and Safety

sentence. Offenders are expected to comply with institution rules and to engage in work, education or programming full time while incarcerated.

Each adult institution operates like a small city whose residents go to school, work in jobs, eat meals together in dining halls and access treatment for medical or behavioral-health issues. They participate in programs designed to help them change their mindsets, give back to fellow Missourians, develop a deep understanding of the impact of crime on victims, and make positive contributions to communities inside and outside prison walls. More than 95% of offenders committed to prison ultimately are released. Preparing them to transition successfully to the community improves public safety and reduces future victimization.

## Religious and Spiritual Programming

Religious programming opportunities and pastoral care services are provided for offenders in correctional centers. Chaplains assigned to the institutions work with volunteers from various faith groups to ensure constitutional rights of inmates to practice their chosen religions are facilitated within the limitations of a secure setting. Spirituality can be a restorative and transforming tool for inmate change, growth and social reintegration. Spiritual services available in Missouri correctional centers include counseling; visits from community volunteers and clergy; religious dietary accommodations; a religious advisory council; worship services and studies; a chapel library and special programming. Access to religious and spiritual services has been shown to decrease conduct violations and promote inmate institutional adjustment. Inmates attending religious and spiritual programming are more likely to engage in activities that promote positive attitudes and behaviors needed to take advantage of other programs.





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VEVIA STURM  
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Division of Adult Institutions



RYAN CREWS  
Deputy Division Director  
Division of Adult Institutions



JASON LEWIS  
Deputy Division Director  
Division of Adult Institutions

## Missouri Veterans Program

In seven correctional centers in Missouri, offenders who have served in the United States military live together in a platoon-like system within a housing unit. They raise and lower the flag every day, assign and carry out work duties, complete treatment for post-traumatic stress and substance use together, and provide mentorship to peers. Veteran organizations working with these units help offenders access services such as Veterans Administration benefits and reentry resources. Participation in the program reduces conduct violations, boosts treatment efficacy and helps to improve the chances of success upon release. After release, veterans get additional support from the probation and parole veteran caseloads.



MELISSA SCHEULEN  
Assistant to the Director  
Division of Adult Institutions



JAMES HURLEY  
Security Administrator  
Security Intelligence Unit

## Algoa Correctional Center

Algoa Correctional Center (ACC) is a medium-minimum-security institution located in Jefferson City. The institution maintains a capacity of 1,537 male offenders.

## Boonville Correctional Center

Boonville Correctional Center (BCC) is a minimum-security institution located in Boonville. The institution maintains a capacity of 1,382 male offenders.

## Chillicothe Correctional Center

Chillicothe Correctional Center (CCC) is an all-custody-level institution located in Chillicothe. The institution has a capacity of 1,600 female offenders.

## Crossroads Correctional Center

In summer 2019 the operations of Crossroads Correctional Center (CRCC) were consolidated with those of Western Missouri Correctional Cen-



DOUG WORSHAM  
Religious / Spiritual  
Programming Coordinator

ter in Cameron. CRCC is in caretaker status and does not currently house offenders.

## Eastern Reception, Diagnostic and Correctional Center

Eastern Reception, Diagnostic and Correctional Center (ERDCC) is a diagnostic and maximum-medium security institution located in Bonne Terre. The institution has a total capacity of 2,817 male offenders.



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Warden  
Algoa Correctional Center



**REBECCA EHLERS**  
Warden  
Boonville Correctional Center



**CHRIS McBEE**  
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**DAVID VANDERGRIF**  
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**TERI VANDERGRIF**  
Warden, Farmington  
Correctional Center



**SCOTT WEBER**  
Warden, Fulton Reception and  
Diagnostic Center



**DORIS FALKENRATH**  
Warden, Jefferson City  
Correctional Center

### **Farmington Correctional Center**

Farmington Correctional Center (FCC) is a medium-minimum security institution located in Farmington. The institution maintains a capacity of 2,705 male offenders.

### **Fulton Reception and Diagnostic Center**

Fulton Reception and Diagnostic Center (FRDC) is a diagnostic and minimum-security institution located in Fulton. The institution maintains a capacity of 1,302 male offenders.

### **Jefferson City Correctional Center**

Jefferson City Correctional Center (JCCC) is a maximum-medium institution located in Jefferson City. The institution maintains a capacity of 1,941 male offenders.

### **Maryville Treatment Center**

Maryville Treatment Center (MTC) is a treatment facility located in Maryville. The institution maintains a capacity of 597 male offenders.

### **Missouri Eastern Correctional Center**

Missouri Eastern Correctional Center (MECC) is a medium-minimum security institution located in Pacific. The institution maintains a capacity of 1,100 male offenders.

### **Moberly Correctional Center**

Moberly Correctional Center (MCC) is a medium-minimum security institution located in Moberly. The institution maintains a capacity of 1,800 male offenders.

### **Northeast Correctional Center**

Northeast Correctional Center (NECC) is a medium-minimum security institution located in Bowling Green. The institution maintains a capacity of 2,206 male offenders.

### **Ozark Correctional Center**

Ozark Correctional Center (OCC) is a treatment facility located in Fordland. The institution maintains a capacity of 738 male offenders.



TODD WARREN  
Warden, Maryville  
Treatment Center



RICHARD ADAMS  
Warden, Missouri Eastern  
Correctional Center



AMANDA LAKE  
Warden, Moberly  
Correctional Center



DAN REDINGTON  
Warden, Northeast  
Correctional Center



CYBELLE WEBBER  
Warden, Ozark  
Correctional Center



PAUL BLAIR  
Warden  
Potosi Correctional Center



MICHELE BUCKNER  
Warden, South Central  
Correctional Center



BILL STANGE  
Warden  
Southeast Correctional Center



BROCK VAN LOOY  
Warden  
Tipton Correctional Center



CHRIS BREWER  
Warden, Western Missouri  
Correctional Center



RYAN BROWNLOW  
Warden, Western Reception  
Diagnostic and Correctional  
Center



ANGELA MESMER  
Warden, Women's Eastern  
Reception Diagnostic and  
Correctional Center

## Potosi Correctional Center

The Potosi Correctional Center (PCC) is a maximum-medium security institution located in Mineral Point. The institution maintains a capacity of 942 male offenders.

## South Central Correctional Center

South Central Correctional Center (SCCC) is a maximum-medium security institution located

in Licking. The institution maintains a capacity of 1,628 male offenders.

## Southeast Correctional Center

Southeast Correctional Center (SECC) is a maximum-medium security institution located in Charleston. The institution maintains a capacity of 1,622 male offenders.

## Tipton Correctional Center

Tipton Correctional Center (TCC) is a minimum security institution located in Tipton. The institution maintains a capacity of 1,254 male offenders.

## Western Missouri Correctional Center

Western Missouri Correctional Center (WMCC) is a maximum-medium security institution located in Cameron. The institution currently maintains a capacity of 1,800 male offenders.

## Western Reception, Diagnostic and Correctional Center

Western Reception, Diagnostic and Correctional Center (WRDCC) is a diagnostic, treatment and minimum-security institution located in St. Joseph. The institution maintains a capacity of 1,968 male offenders.

## Women's Eastern Reception, Diagnostic and Correctional Center

Women's Eastern Reception, Diagnostic and Correctional Center (WERDCC) is a diagnostic and correctional institution with all custody levels that is located in Vandalia. The institution maintains a capacity of 1,573 female offenders.

## Parole Board

The Missouri Parole Board includes up to seven full-time members appointed by the governor, subject to the advice and consent of the Senate. Serving six-year terms, members make decisions regarding the release of Missourians from confinement in the Division of Adult Institutions through parole or conditional release. Parole hearings are held monthly at correctional centers and may include video conferencing. If a release date is set, the Parole Board determines whether particular release strategies — such as electronic monitoring or a community supervision center — might be appropriate. The Parole Board stipulates special conditions to address specific offender needs and help ensure public safety; the board might select appropriate interventions for those who pose a risk in the community. The Parole Board also investigates and reports to the governor on all applications for pardons, commutations of sentence, reprieves or restorations of citizenship.

The chair of the Parole Board, appointed by the governor, is the chief administrative officer and spokesperson.

The members of the Parole Board are:

**Phillips, Don**, chair;

**Zamkus, Jennifer**, vice chair;

**Atkins, Bryan**, member;

**Fitzwater, Paul**, member;

**Munzlinger, Brian**, member;

**Nasheed, Jamilah**, member;

**Rucker, Martin**, member.

## Division of Probation and Parole

The Division of Probation and Parole aims to help Missourians succeed while under supervision in the community. Using a validated risk and needs assessment tool, division staff work to reduce crime and revocations to prison by equipping clients with the skills and resources they need to comply with their conditions of supervision.

The division is responsible for field and institutional services for probationers, parolees and conditional releases. It manages community corrections programming, a transition center and six community supervision centers. Division staff assess and supervise criminal offenders assigned to the division by the circuit courts of Missouri, by the Parole Board, or under the terms of the Interstate Compact.

The division is divided statewide into six regions for the effective management of clients. Regions are made up of a network of local district offices, institutional parole offices and residential facilities. In some instances, they are supported by satellite offices.

The Eastern Region includes district field offices in St. Louis City, St. Louis County as well as the Transition Center of St. Louis.

The Western Region includes district field offices in Kansas City, St. Joseph (satellite in Maryville), Independence and Liberty, and a community supervision center in St. Joseph.

The Southwest Region includes field district offices in Springfield, Joplin, Neosho, Branson, Nixa, Aurora, West Plains, Cassville and Nevada.

The Southeast Region includes district field offices in Hillsboro, Cape Girardeau, Farmington, Sikeston (satellite in New Madrid), Kennett, Caruthersville, Potosi, Dexter and Poplar Bluff, and community supervision centers in Farmington, Kennett and Poplar Bluff.

The North Central Region includes district field offices in Columbia, Jefferson City, Sedalia, Camdenton, Lebanon, Lexington (satellite in Marshall), Warrensburg and Cameron.

The Northeast Region includes district field officers in Hannibal, Fulton, Troy, St. Charles, Macon, Union and Rolla (satellite in Steelville), and community supervision centers in Fulton and Hannibal.





DON PHILLIPS  
Chair  
Parole Board



JENNIFER ZAMKUS  
Vice Chair  
Parole Board



PAUL FITZWATER  
Member  
Parole Board



BRIAN MUNZLINGER  
Member  
Parole Board



JAMILAH NASHEED  
Member  
Parole Board



MARTIN RUCKER  
Member  
Parole Board



STEVEN MUELLER  
Lead Parole Analyst

## Institutional Services

Institutional parole officers assess incarcerated Missourians in state prisons and track their progress for the Parole Board or the court. The institutional officers report their findings to the Parole Board prior to an offender's parole hearing and to the court when the offender is being considered for release to under supervision. The institutional parole staff and parole analyst assist the Parole Board as they conduct hearings. The officers work with the offenders to develop supervision plans as they prepare for their release from confinement.

Institutional parole offices are located at the following correctional centers: Algoa, Boonville, Chillicothe, Crossroads, Farmington, Potosi, Jefferson City, Maryville, Missouri Eastern, Moberly, Northeast, Western Missouri, Ozark, South Central, Southeast, Kansas City and Tipton. Parole offices are also located at diagnostic and reception centers in Bonne Terre, St. Joseph, Vandalia and Fulton (satellite at Cremer Therapeutic Community Center).

## Community Supervision

Field services encompass the supervision of probationers in the community assigned to the division by the courts, parolees released under supervision by the Parole Board, and offenders from other states relocated through the Interstate Compact. There were more than 62,000 Missourians under the supervision of the division in the community in 2019.

In order to reduce recidivism, field probation and parole officers continuously assess, evaluate and supervise clients under their supervision. Probation and parole officers effectively balance treatment and supervision strategies necessary to manage offender risk with the needs and interests of community safety. This supervision process includes multiple critical components, such as accurate and ongoing assessment of offender risks and needs; development of effective supervision and treatment plans; and use of appropriate incentives and sanctions that maximize the potential for successful outcomes. Probation and Parole staff form partnerships with local law enforcement and community organizations to get the best results.





DONNA KING  
Eastern Region Administrator



LISA SCHULZE  
Deputy Director  
Eastern Zone



KIM HUBBARD-STEWART  
Western Region Administrator



JAMIE LIAKOS  
Deputy Director  
Western Zone



TIFFANY LOMOSI  
Southwest Region Administrator



DON ARIAS  
Southeast Region Administrator



ED BESTGEN  
North Central Region  
Administrator



TODD FLEHARTY  
Northeast Region Administrator

Staff in probation and parole coordinate and manage a continuum of community-based programs and employ diverse supervision services tailored to each offender's assessed needs in order to improve public safety and offender success. Programs designed to provide additional treatment, interventions and structure for clients include cognitive skills development; community reentry contracts; sex offender and domestic violence treatment; contract residential facilities; day report centers; domestic violence supervision; electronic monitoring; employment services; mental health treatment and outpatient substance use treatment.



JOHN MOESLY  
Deputy Director for  
Administration



JULIE KEMPKER  
Director  
Division of Probation and Parole

## Justice Reinvestment Treatment Pilot

In 2018, a new Justice Reinvestment treatment program was launched in Boone, Butler and Buchanan counties before expanding to a dozen Missouri counties. Now known as Improving Community Treatment Success, this joint project between Probation and Parole and the Department of Mental Health (DMH) provides substance use and co-occurring disorder treatment to high- and moderate-risk community-supervision clients who face challenges remaining engaged in community treatment. The program involves frequent

case staff collaboration between supervising officers and providers; allows payment for services to address barriers to treatment, such as housing, employment or other basic needs; and provides performance-driven incentives when outcomes in housing and employment stability, retention in treatment and diversion from revocation are favorable.

## **Transition Centers of St. Louis and Kansas City**

In 2017, the Missouri Department of Corrections transformed an aging community release center into the remodeled Transition Center of St. Louis, providing housing and programming to men under community supervision. In a four-phase transitional program, residents work on employment readiness, education, treatment, life skills, cognitive restructuring, home plan assistance, family reunification, parenting and money management. Two wings of the Transition Center are devoted to education, programming and group activities. Computer labs are available for education and job search activities. In 2021, the department began converting the Kansas City Reentry Center, a minimum-security prison, into the Transition Center of Kansas City, a residential facility for Kansas City area men on probation or parole.

## **Community Supervision Centers**

The Division of Probation and Parole manages six community supervision centers (CSCs) housing clients on probation or parole. These centers are located in St. Joseph, Farmington, Hannibal, Kennett, Poplar Bluff and Fulton. Beginning In 2018, community supervision centers transitioned to the CSC Repurpose Model. This four-phase model targets high-risk clients who need intensive programming in several areas and who

are at risk of revocation. It focuses on incentives and sanctions as clients complete each of the four phases, with the referring probation and parole officer supervising the client while he or she is a CSC resident. Programs are targeted to each client's assessed needs. Clients must complete core programming components before they can receive passes into the community for employment or other purposes. In 2019, the Fulton CSC became the first all-women's community supervision center in the state, implementing gender-responsive and trauma-informed programming and treatment while supervising Missouri women on probation and parole.

## **Command Center**

Command Center staff track Missourians on probation and parole through the use of electronic monitoring, in supervision centers or in contracted residential facilities. This unit was established to ensure that offenders assigned to community corrections programs maintain their curfews and comply with their conditions of supervision. Command Center staff conduct investigations for every serious rule violation. They issue arrest warrants for Missourians who fail to return to their assigned residences at the appointed time. Staff maintain regular contact with state and local law enforcement to develop leads and ensure absconders are apprehended and returned to department custody.



## Department of Economic Development

Truman State Office Bldg., Rm. 720  
PO Box 1157, Jefferson City 65102  
Telephone: (573) 751-4962 / FAX: (573) 526-7700  
[www.ded.mo.gov](http://www.ded.mo.gov)  
Email: [ecodev@ded.mo.gov](mailto:ecodev@ded.mo.gov)

The Missouri Department of Economic Development (DED) seeks to create solid, high-paying jobs and to boost economic development across the state to help local communities grow and prosper. The department and its collective boards, councils, commissions and divisions aspire to transform Missouri into the best state in the Midwest for businesses and talent.

The department is administered by a director appointed by the governor and confirmed by the Missouri Senate. The director appoints central management staff and principal division directors.

### Administrative Services

The department is administered by a director appointed by the governor and confirmed by the Senate. The director appoints the management staff and division directors. The general counsel's office provides comprehensive legal advice regarding issues affecting divisions within the department and provides staff support for the Small Business Regulatory Fairness Board.

Several support sections assist in department administration. Communications promotes the department's programs and activities throughout the state and nation by means of news releases and other public-relations tools.

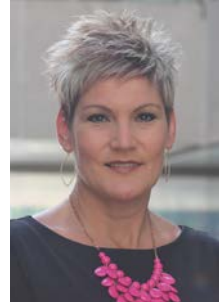
Financial Systems analyzes monthly financial statements and works with the state treasurer, state auditor and the Office of Administration to perform cash-management activities.

Budget and Planning develops and monitors the budget, reviews expenditures and reviews fiscal note responses.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls, developing and delivering staff training and maintaining personnel policies and procedures.



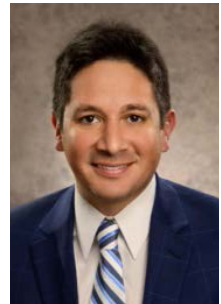
MAGGIE KOST  
Acting Director



DAWN OVERBEY  
Executive Assistant



ROCHELLE REEVES  
General Counsel



RYAN STAUFFER  
Director of Legislative Affairs



STACEY HIRST  
Director of Financial Systems



JAMIE ANGEL  
Director, Human Resources

### Strategy and Performance Division

Truman State Office Bldg., Rm. 720  
Jefferson City 65102  
Telephone: (573) 751-4962

The Strategy and Performance Division provides data and analysis to inform the department's strategic planning and decisions. It houses the department's legislative and communications services.



PAUL EISENSTEIN  
Interim Director, Strategy and  
Performance Division



MARK STOMBAUGH  
Director, Regional Engagement  
Division



KRISTIE DAVIS  
Director, Missouri One Start  
Division



CHRISTINA CARVER  
Director, Business and  
Community Solutions

## Regional Engagement Division

Truman State Office Bldg., Rm. 720  
Jefferson City 65102  
Telephone: (573) 751-4962

The Regional Engagement Division serves as the first and primary contact for the department's local partners, business and community customers. It is responsible for business retention, expansion and community development project management.

Consisting of six regional teams that cover the entire state, each team member guides customers through the project process up to application approval. They make referrals to partner resources and rely on subject matter experts within the department to help build solutions for the customer's unique needs.

## Missouri One Start Division

Truman State Office Bldg., Rm. 720  
Jefferson City 65102  
Telephone: (573) 526-9239

The Missouri One Start Division's mission is to win business expansion and attraction deals for Missouri by delivering exceptional workforce services including recruitment, pre-employment and training support. It works in tandem with the Regional Engagement team and the Missouri Partnership to develop workforce solutions for the state's business customers and promotes One Start businesses to potential Missouri job seekers.

## Business and Community Solutions Division

Truman State Office Bldg., Rm. 770  
Jefferson City 65102  
Telephone: (573) 522-4173 / FAX: (573) 522-5033  
Toll free: (800) 523-1434  
Email: [missouridevelopment@ded.mo.gov](mailto:missouridevelopment@ded.mo.gov)

The Business and Community Solutions Division is responsible for program administration



JACK SCATIZZI  
Executive Director, Missouri  
Technology Corporation

approval, tax credit issuance and annual report. It aids the Regional Engagement team by utilizing program expertise to develop solutions for unique customer needs.

## Missouri Technology Corporation

Truman State Office Bldg., Rm. 720  
PO Box 2137, Jefferson City 65102  
Telephone: (573) 526-0470 / FAX: (573) 526-8202  
[www.missouritechnology.com](http://www.missouritechnology.com)  
Email: [info@missouritechnology.com](mailto:info@missouritechnology.com)

The Missouri Technology Corporation (MTC) is a public-private partnership created by the Missouri General Assembly to promote entrepreneurship and foster the growth of new and emerging high-tech companies. MTC focuses on 21st century bioscience industries that build on Missouri's rich history in agriculture. It is governed by a 15-member board of directors appointed by the governor, speaker of the House and president *pro tem* of the Senate. The president of the University of Missouri System and the director of the Department of Economic Development are *ex officio* members of the board.

## Missouri Technology Corporation Board of Directors

**Carter, Dedric A.**, chair, St. Louis;  
**Cobb, Dan**, vice chair, Springfield;  
**Baker, Jim**, secretary/treasurer, Springfield;  
**Grier, Rep. Derek**, member, Missouri House of Representatives;  
**Hall, Jason**, member, St. Louis;  
**Hegeman, Sen. Dan**, member, Missouri Senate;  
**Jhamb, Ajay K.**, member, Dardenne Prairie;  
**Kemp, Garry**, member, Lee's Summit;  
**Kost, Maggie**, member, Department of Economic Development;  
**Nichols, Lisa**, member, Chesterfield;  
**O'Connell, Michael J. III**, member, St. Louis;  
**Rubin, Donn**, member, St. Louis;  
**Spencer, Tom**, member, University of Missouri System;  
**Switzer, Erv**, member, St. Louis;  
**Vacancy** (1).

## Missouri Community Service Commission

Truman State Office Bldg., Rm. 770  
 PO Box 118, Jefferson City 65102  
 Telephone: (573) 751-7488 / FAX: (573) 526-0463  
[www.showmeservice.org](http://www.showmeservice.org)  
 Email: [americorps@ded.mo.gov](mailto:americorps@ded.mo.gov) or [mcsc@ded.mo.gov](mailto:mcsc@ded.mo.gov)

The Missouri Community Service Commission (MCSC) is dedicated to creating opportunities to enable all citizens to serve their communities. The MCSC connects Missourians of all ages and backgrounds in an effort to improve unmet community service needs through direct and tangible service. The MCSC serves as the administrator for AmeriCorps State funding in Missouri by awarding monetary grants and providing technical assistance and support to its grantees. By collaborating with volunteer organizations and state agencies and continuing to effectively administer National Service initiatives, the MCSC makes it possible for Missourians to serve their communities.

The MCSC was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its 15 to 25 members are appointed by the governor and meet quarterly. The Missouri Legislature passed a measure in 1998 allowing the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities. The MCSC receives federal funding from the Corporation for National and Community Service (CNCS) to administer the AmeriCorps State and Education Awards programs in Missouri, making federal funds more responsive to state and local needs and providing greater

assistance to educational, nonprofit, secular and faith-based community organizations.

Overseeing the AmeriCorps program is the MCSC's primary responsibility. AmeriCorps is a national service network supported by the Corporation for National and Community Service (CNCS) of Washington, D.C.. AmeriCorps members may serve full time or part time. The participants are often referred to as "members." These members, through the MCSC and CNCS, are provided opportunities to serve their communities and build capacity to meet local needs.

AmeriCorps, often referred to as the "domestic Peace Corps," engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, disaster relief and other human needs. It provides communities and neighborhoods with valuable human resources for addressing their most pressing civic issues and gives individuals a way to serve their country by reaching out to others. In 2017–2018, 686 Missouri residents served 759,961 hours and have qualified for Segal AmeriCorps Education Awards totaling more than \$2,482,359. In 2017–2018, 686 AmeriCorps members recruited 7,283 volunteers who served 55,824 hours. Based on the Independent Sector's Value of Volunteer Time, the National Value of Volunteer Time for 2017 was \$23.21 per hour. This equates to \$1,295,675. Also in 2011–2012, AmeriCorps members tutored and/or mentored 46,734 individuals. Of these, 168 were children of incarcerated parents. A total of 167 AmeriCorps members participated in disaster response and relief and 263 were certified in disaster preparedness and response.

Most not-for-profit organizations with 501(c)(3) status in the state of Missouri, local or state governments, school districts or institutions of higher education may sponsor an AmeriCorps program. An AmeriCorps member's term of service for one year on a full-time basis is a minimum of 1,700 hours. Part-time can consist of 900, 675, 450 or 300 hours. At the successful completion of their service commitment, they may be eligible to receive up to a \$5,815 education award (less for part-time service) that may be redeemed at a Title IV university, college or trade school. Most AmeriCorps members receive a living allowance while serving, though it varies with the type of program. In 2017–2018, a full-time minimum living allowance equaled \$12,630. The living allowance is optional for part-time members.

**Albright, John R.**, (R), chair, Clayton;  
**Ingraham, Jennifer**, (I), vice chair, Kansas City;  
**Budoor, Gary**, (I), Chesterfield;  
**Crompton, Carrie Gallagher**, (D), St. Louis;  
**Kehoe, Lt. Gov. Mike**, (R), Jefferson City;  
**Stephens, William (Skip)**, (I), Dardenne Prairie;  
**Unger, Russell**, (D), Columbia;





JOHN R. ALBRIGHT  
Chair, Missouri Community  
Service Commission



LT. GOV. MIKE KEHOE  
Member, Missouri Community  
Service Commission



RUSSELL UNGER  
Member, Missouri Community  
Service Commission



DR. MARGIE VANDEVEN  
Member, Missouri Community  
Service Commission

**Vandeven, Commissioner Dr. Margie, O'Fallon;**  
**Vacancies (6);**  
**Crispin, Jaimie, *ex officio*;**  
**McFarland, Scott, executive director.**

## Missouri Housing Development Commission

920 Main, Ste. 1400, Kansas City 64105  
Telephone: (816) 759-6600 / FAX: (816) 759-6608  
Toll free: (866) 605-7467  
[www.mhdc.com](http://www.mhdc.com)  
Email: [information@mhdc.com](mailto:information@mhdc.com)

The Missouri Housing Development Commission (MHDC), created by the 75th General Assembly, has invested and loaned in excess of \$4 billion to construct, renovate and preserve affordable housing. MHDC functions as a bank, providing financing directly to developers of affordable rental properties.

The commission also provides funding for home loans to qualified, first-time buyers through a network of certified, private mortgage lenders.

The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

The commission administers the federal and Missouri Low Income Housing Tax Credit (LIHTC) programs, federal HOME funds, U.S. Department of Housing and Urban Development (HUD) Project-Based Section 8 rental assistance contracts, Affordable Housing Assistance tax credit and several housing assistance programs funded directly by MHDC. Additionally, the commission administers the Missouri Housing Trust Fund, a program designed to prevent homelessness and provide emergency housing assistance for very low-income Missourians.

The commission participates with the Department of Economic Development in preparing the state's Consolidated Plan for HUD.



SCOTT MCFARLAND  
Executive Director, Missouri  
Community Service Commission

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

## Missouri Housing Development Commission

**Chadakhtzian, Danny P., (I), chair, Des Peres;**  
**Elliff, Mark, (R), Carthage;**  
**Hamilton, Garrick, (R), Fenton;**  
**Lewis, Tracy S.C., (I), Kansas City;**  
**McDowell, Rick, (R), Parkville;**  
**Parshall, Stephen J., (I), Columbia;**  
**Fitzpatrick, Treasurer Scott, (R), *ex officio*;**  
**Kehoe, Lt. Gov. Mike, (R), *ex officio*;**  
**Parson, Gov. Michael, (R), *ex officio*;**  
**Schmitt, Attorney General Eric, (R), *ex officio*.**

## Missouri Women's Council

The Missouri Women's Council was established in 1985 by the state's 83rd General Assembly to advance economic opportunities for women in the state of Missouri.

The Missouri Women's Council focuses on promoting and supporting women business en-



CAROLYN CHRISMAN  
Member, Women's Council



JACKIE COLEMAN  
Member, Women's Council



ELIZABETH KAY MILLER  
Member, Women's Council



NORMA NISBET  
Member, Women's Council

terprises through federal, state and local partnerships to leverage education and training opportunities in an effort to grow business.

The council exists of 13 members. The governor, with the advice and consent of the Senate, appoints nine members for staggered terms. The remaining four members of the council consist of two senators and two representatives, who are appointed by their respective bodies in the same manner as members of the standing committees. An executive director is appointed by the governor, with the advice and consent of the Senate, to implement council initiatives.

### Missouri Women's Council

**Chrisman, Carolyn**, (R), Kirksville;  
**Colbert-Kean, Melodee**, (D), Joplin;  
**Coleman, Jacqueline**, (D), Jefferson City;  
**Crawford, Sen. Sandy**;  
**May, Sen. Karla**;  
**Miller, Elizabeth Kay**, (I), Strafford;  
**Nisbet, Norma**, (I), St. Louis;  
**Thornton, Karen**, (R), Sunrise Beach;  
**Whitmore-Smith, Donayle**, (D), St. Louis;  
**Vacancies** (4);  
**Coats, Kellie Ann**, executive director.

### Missouri Development Finance Board

Governor Office Bldg.  
200 Madison St., Ste. 1000, PO Box 567  
Jefferson City 65102  
Telephone: (573) 751-8479 / FAX: (573) 526-4418  
[www.mdfb.org](http://www.mdfb.org)  
Email: [mdfb@ded.mo.gov](mailto:mdfb@ded.mo.gov)

The Missouri Development Finance Board (MDFB) administers several financing programs for public infrastructure and private economic development capital projects of all sizes throughout Missouri. The board manages many of these programs in partnership with the Missouri DED.

The board was originally created in 1982 as a separate body corporate and politic of the state within DED as the Missouri Industrial Development Board. Its primary mission was to finance



KAREN THORNTON  
Member, Women's Council



KELLIE ANN COATS  
Executive Director  
Women's Council

small- to medium-sized new and expanding manufacturing businesses. The board's name and mission have evolved at various times since its inception based upon subsequent legislation that expanded its business financing authority and added authority to fund local and state public infrastructure improvements and nonprofit facilities.

The board funds its loans and investments through the issuance of project-specific conduit revenue bond debt, limited authorization to approve tax credits and fee income earned. Borrowers participating in the board's programs are responsible for debt repayment. The state of Missouri does not incur any costs, nor does it bear any obligation for repaying conduit loans, bonds or notes issued by the board for private or local government borrowers. The board sustains its staffing and operational costs from fee income paid by applicants and other general operating revenues.

Membership on the board is composed of eight private Missouri residents appointed by the governor with the advice and consent of the Senate to four-year terms. These volunteer members must have been residents of the state for not less than five years prior to their appointment. Remaining membership consists of the lieutenant



**MARIE CARMICHAEL**  
Chair, Missouri  
Development Finance Board



**MATTHEW L. DAMERON**  
Secretary, Missouri  
Development Finance Board



**JOHN E. MEHNER**  
Treasurer, Missouri  
Development Finance Board



**BRENT T. BUERCK**  
Member, Missouri  
Development Finance Board



**BRADLEY G. GREGORY**  
Member, Missouri  
Development Finance Board



**RICK HOLTON JR.**  
Member, Missouri  
Development Finance Board



**JOHN M. PARRY**  
Member, Missouri  
Development Finance Board



**DRU BUNTIN**  
*Ex officio* Member, Missouri  
Development Finance Board



**DAN E. CRANSHAW**  
Member, Missouri  
Development Finance Board



**CHRIS CHINN**  
*Ex officio* Member, Missouri  
Development Finance Board



**MAGGIE KOST**  
*Ex officio* Member, Missouri  
Development Finance Board



**LT. GOV. MIKE KEHOE**  
*Ex officio* Member, Missouri  
Development Finance Board

ant governor and directors of the departments of economic development, agriculture and natural resources. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

### Missouri Development Finance Board

**Carmichael, Marie**, (D), chair, Springfield;  
**Dameron, Matthew L.**, (D), secretary, Kansas City;  
**Mehner, John E.**, (R), treasurer, Cape Girardeau;

**Buerck, Brent T.**, (R), Perryville;  
**Cranshaw, Dan E.**, (D);  
**Gregory, Bradley G.**, (R), Bolivar;  
**Holton, Rick Jr.**, (R), St. Louis;  
**Parry, John M.**, (R);  
**Buntin, Dru**, *ex officio* member, Department of Natural Resources;  
**Chinn, Chris**, *ex officio* member, Department of Agriculture,  
**Kost, Maggie**, *ex officio* member, Department of Economic Development;  
**Kehoe, Lt. Gov. Mike**, *ex officio* member.

## Missouri Division of Tourism

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri. In FY18, Missouri's six million residents welcomed more than 42 million visitors and created more than 301,000 jobs. With a \$17.2 billion dollar economic impact, tourism is a dynamic component of economic development. The travel industry has a broad footprint in Missouri because it is composed of a diverse group of businesses found in every county in the state. The money visitors spend while in Missouri produces business receipts at these firms, in turn employing Missouri residents and paying their wages and salaries.

State and local government units benefit from travel as well. The state government collects taxes on the gross receipts of businesses operating in the state, as well as sales and use taxes levied on the sale of goods and services to travelers. Local governments also collect sales and use taxes generated from traveler purchases.

The 74th General Assembly recognized the importance of tourism when it created the Missouri Tourism Commission in 1967. In collaboration with the Missouri Department of Transportation, the Division of Tourism operates five welcome centers at key locations around the state, providing interaction with visitors, many of whom extend their stay after learning about the opportunities to be found in the state.

As the official destination marketing organization charged with promoting Missouri as a leisure travel destination, the Missouri Division of Tourism (MDT) plans and implements a wide variety of marketing and strategic sales initiatives. The division's award-winning marketing program includes print, television, online, outdoor, search text and mobile advertising focusing on the experiences Missouri offers and tourists' perceptions of Missouri as a scenic destination with cultural, historical and family activities. A major component of the division is its website: [VisitMO.com](http://VisitMO.com).

In 1993, HB 188 was signed into law as section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism.

## Tourism Commission

The commission consists of 10 members: the lieutenant governor, two members of the Senate of different political parties appointed by the president *pro tem* of the Senate, two members of the House of Representatives of different political parties appointed by the speaker of the House, and five other persons appointed by the governor, which may include but are not limited to persons engaged in tourism-oriented operations. No more

than three of the governor's appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chair and meets at least four times in a calendar year, at the call of the chairman, to determine all matters relating to the tourism policies of the state of Missouri and the administration of MDT.

The commission reports to each regular session of the General Assembly the results of its marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of MDT is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of MDT, qualified by education and experience in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

## Tourism Commission

**Hovis, Scott**, (D), chair, Jefferson City;  
**Brown, Rep. Richard**, (D), member, Kansas City;  
**Dowdney, Jennifer Blair**, (R), member, Osage Beach;  
**Hough, Sen. Lincoln**, (R), member;  
**Hudson, Rep. Brad**, (R), member, Cape Fair;  
**Kehoe, Lt. Gov. Mike**, (R), member, Jefferson City;  
**Passanise, Joseph S.**, (R), member, Rogersville;  
**Prenger, Jeanette Hernandez**, (I), member, Kansas City;  
**Rizzo, Sen. John**, (D), member;  
**Vacancy** (1);  
**Witzel, Kurt**, (R), member, St. Louis;  
**Foutes, Stephen**, director.

## Advertising and Promotion

MDT's primary activities are in the areas of advertising and promotion. The goal is to deliver the right message, through the right medium, to the right audience, at the right time, in order to maximize the economic impact of travel to the Show-Me State.

The strategic marketing plan is the roadmap that guides all marketing efforts of MDT and has been designed to ensure promotion of Missouri's significant tourism assets to the largest potential universe of customers. The goal is to implement an effective, research-based and competitively funded program in order to maximize the eco-





SCOTT HOVIS  
Chair  
Missouri Tourism Commission



REP. RICHARD BROWN  
Member  
Missouri Tourism Commission



JENNIFER BLAIR DOWDNEY  
Member  
Missouri Tourism Commission



SEN. LINCOLN HOUGH  
Member  
Missouri Tourism Commission



REP. BRAD HUDSON  
Member  
Missouri Tourism Commission



LT. GOV. MIKE KEHOE  
Member  
Missouri Tourism Commission



JOSEPH S. PASSANISE  
Member  
Missouri Tourism Commission



JEANETTE HERNANDEZ PRENGER  
Member  
Missouri Tourism Commission



SEN. JOHN RIZZO  
Member  
Missouri Tourism Commission



KURT WITZEL  
Member  
Missouri Tourism Commission



STEPHEN FOUTES  
Director  
Division of Tourism

nomic impact of travel to Missouri. Among the promotional tools are the annual Missouri Travel Guide, the [VisitMo.com](http://VisitMo.com) website and several widely used social media platforms. Additionally, MDT's communications team works year-round with travel journalists and media outlets to secure positive media coverage of Missouri's diverse tourism attractions and destinations. Through a paid-advertising program, MDT promotes Missouri's vacation opportunities through television,

print, digital, outdoor and social channels. MDT's advertising is designed to create a positive image of Missouri and to generate travel to the state. The majority of MDT marketing efforts are focused on the domestic leisure traveler, which includes visits to friends and relatives as well as trips taken for cultural, arts, outdoor recreation and entertainment purposes. Research plays a vital and necessary role in measuring the effectiveness of MDT's efforts to increase tourism spending and stimulate



economic and market-share growth at the state and local level. MDT's research measures past efforts and offers insights as to how, where, when and to whom the state should direct promotional efforts to increase the number of visitors, the length of stay and their expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of MDT's marketing efforts.

MDT works with independent research firms to assess the effect of travel spending on the state's economy, tax revenue derived from travel spending and employment generated through tourism.

In 1993, MDT initiated the Cooperative Marketing program designed to leverage division marketing resources through participation in strategic marketing partnerships with destination marketing organizations throughout the state.

For travelers to the Show-Me State, MDT's Official State Welcome Centers are at the following locations:

- Joplin Welcome Center—Interstate 44 at Mile Marker 2 Rest Area, west of Joplin;
- Hayti Welcome Center—Interstate 55 N. at Mile Marker 20;

- Rock Port Welcome Center—23181 Interstate 29 S. at Mile Marker 109;
- Eagleville Welcome Center—11687 Interstate 35 S. at Mile Marker 112;
- Conway Welcome Center—110619 Interstate 44 W. at Mile Marker 110.

These centers welcome more than 340,000 visitors each year.

Close relationships with others in the travel promotion field are vital. MDT maintains these relationships through memberships, with organizations such as the U.S. Travel Association, Travel South USA, Mississippi River Country, National Tour Association and American Bus Association.

MDT also works to reach international markets, with a marketing representative assigned to oversee the growth of these important markets.

MDT works in collaboration with Brand USA to market Missouri to the international traveler.

MDT also oversees work of the Missouri Film Office, which works to attract film, television and video productions to Missouri and to promote the growth of the film and video-production industry in the Show-Me State.



# Department of Elementary and Secondary Education

Jefferson State Office Bldg.  
205 Jefferson St., PO Box 480, Jefferson City 65102  
Telephone: (573) 751-4212  
[www.dese.mo.gov](http://www.dese.mo.gov)

## State Board of Education

Under the Missouri Constitution (Article IX), the State Board of Education has general authority for “supervision of instruction in the public schools.” Today, this responsibility includes the oversight of educational programs and services that serve Missourians from preschool through the adult levels.

The State Board of Education is composed of eight lay citizens, appointed by the governor and confirmed by the Senate to serve eight-year terms. The terms are staggered so that one term expires each year. No more than four members may belong to the same political party. No more than one member of the board may live in the same county or congressional district.

The governor shall, by and with the advice and consent of the senate, also appoint an active classroom teacher representative as a non-voting member. The term of the teacher representative shall be four years, and appointments shall be made in rotation from each congressional district beginning with the first congressional district and continuing in numerical order.

The board appoints the commissioner of education to serve as its chief executive officer and as director of the Department of Elementary and Secondary Education.

The primary role of the board is to provide leadership and advocacy for the improvement of Missouri’s public education system. The board also establishes policies and regulations needed to carry out state and federal laws related to public education. The board’s major duties include:

- Setting performance indicators that determine accreditation for local school districts through the Missouri School Improvement Program (MSIP). The indicators define basic requirements regarding performance on assessments, both in aggregate as well as

subgroups; high school graduation and/or dropout; advanced coursework; post-secondary and career preparedness and other areas of student achievement;

- Establishing academic performance standards for the public schools;
- Setting education and certification requirements for all professional personnel (teachers, administrators, librarians, counselors, etc.) in public schools;
- Approving public and private educator preparation programs in the state;
- Establishing regulations and administrative requirements for the distribution of state and federal funds to school districts and other agencies;
- Monitoring school districts’ compliance with state and federal laws and regulations. This includes the administration of federally supported programs in the areas of special education, career-technical education and child nutrition (the school lunch and breakfast programs);
- Administering the State Board-Operated School Systems—Missouri School for the Blind (St. Louis), Missouri School for the Deaf (Fulton) and Missouri Schools for Severely Disabled; and
- Administering adult learning and rehabilitation services for adult citizens.

## State Board of Education

**Shields, Charlie**, (R), president, St. Joseph, Congressional District 6;

**Lenz, O. Victor Jr.**, (R), vice president, St. Louis, Congressional District 2;

**Bailey, Kim**, (R), Raymore, Congressional District 4;

**Claycomb, Don**, (I), Linn, Congressional District 3;

**Hallquist, Carol**, (D), Kansas City, Congressional District 5;

**Herschend, Peter**, (R), Branson, Congressional District 7;

**Westbrooks-Hodge, Pamela**, (D), St. Louis, Congressional District 1;

**Schrag, Mary**, (D), West Plains, Congressional District 8.

## Department of Elementary and Secondary Education

Article IX of the Missouri Constitution reads, in part: “A general diffusion of knowledge and intelligence being essential to the preservation of the rights and liberties of the people, the General Assembly shall establish and maintain free public schools for the gratuitous instruction of all persons in this state within ages not in excess of twenty-one years as prescribed by law.”



CHARLIE SHIELDS  
President  
State Board of Education



O. VICTOR LENZ JR.  
Vice President  
State Board of Education



KIM BAILEY  
Member  
State Board of Education



DON CLAYCOMB  
Member  
State Board of Education



CAROL HALLQUIST  
Member  
State Board of Education



PETER HERSCHEND  
Member  
State Board of Education



PAMELA WESTBROOKS-HODGE  
Member  
State Board of Education



MARY SCHRAG  
Member  
State Board of Education

To help carry out this mandate, the legislature first established a state office of education, with an elected state superintendent, in 1839. The office went through several transformations until the current constitution, adopted in 1945, established the State Board of Education in its present form and created a department of education, headed by an appointed commissioner.

The Department of Elementary and Secondary Education (DESE) was reorganized and established in its present form by the Omnibus State Reorganization Act of 1974.

The department is primarily a service agency that works with school officials, legislators, government agencies, community leaders and citizens to maintain a strong public education system. Through its statewide school improvement initiatives and its regulatory functions, the department strives to ensure all citizens have access to high-quality public education.

The Department of Elementary and Secondary Education is the administrative arm of the State Board of Education. In addition to the commissioner of education, the department organization reflects functions under two divisions—Financial and Administrative Services and Learning Services.

## Office of the Commissioner of Education

The commissioner of education directs the Department of Elementary and Secondary Education and fulfills other duties as prescribed by law (161.122, RSMo). These duties include: supervising schools and directing the process by which school districts are accredited; suggesting ways to upgrade curriculum and instruction in public schools; working with state and local officials to ensure efficient management of public schools; advising local school officials, teachers and patrons about education-related issues and laws; and seeking “in every way to elevate the standards and efficiency of the instruction given in the public schools of the state.” The commissioner is appointed by, and serves at the pleasure of, the State Board of Education.

## Division of Financial and Administrative Services

This division is responsible for distributing all federal and state funds to local school districts and other agencies that provide education-related services. The division assists local school of-



MARGIE VANDEVEN  
Commissioner of Education



KARI MONSEES  
Deputy Commissioner  
Division of Financial and  
Administrative Services



TRACY HINDS  
Deputy Commissioner  
Division of Learning Services



SARAH MADDEN  
Chief Counsel



TIM GAINES  
Assistant Commissioner  
Adult Learning and  
Rehabilitation Services



PAUL KATNIK  
Assistant Commissioner  
Educator Quality



SHELLEY WOODS  
Chief Operations Officer



PAM THOMAS  
Assistant Commissioner  
Childhood



STEPHEN BARR  
Assistant Commissioner  
Special Education



BART WASHER  
Interim Assistant Commissioner  
College and Career Readiness



JEFF FALTER  
Chief Data Officer

ficials with budgeting, audits and the reporting of financial statistics, both state and federal. The division also provides assistance with school administrative and governance issues. Other personnel in this division administer the federally funded school lunch and breakfast programs. This division also manages the department's internal business operations, such as accounting and procurement, budget and human resources.

**Division of Learning Services**

This division is composed of offices that manage adult learning and rehabilitation services; college and career readiness; data system management; educator quality; quality schools; childhood and special education.

The Office of Adult Learning and Rehabilitation Services administers statewide adult educa-

tion services, including adult education and literacy, the high school equivalency testing program and veterans education.

Rehabilitation Services provide specialized services to adult citizens with disabilities to help them achieve employment and independence. Offices are maintained across the state to provide convenient services to clients. Rehabilitation Services personnel provide individualized counseling, training and other services to help clients achieve gainful employment or independent living. Rehabilitation Services is supported primarily with federal funds.

Independent Living Centers (ILC) are located throughout the state. ILC personnel provide counseling, advocacy, personal care and training in independent living skills for adults with disabilities.

The Disability Determinations Program is part of this office and operates under regulations of the Social Security Administration. Located in offices across the state, Disability Determinations personnel adjudicate claims from Missouri residents seeking federal disability benefits.

The Office of College and Career Readiness provides technical assistance to local school personnel in the adoption and adaptation of the state's performance standards, and curriculum development/adoption of all content areas — math, science, social studies, English/language arts, health/physical education, fine arts and the career-technical content areas. The office assists schools and career centers with the monitoring and approving of Perkins programming.

The development and oversight of the Missouri Assessment Program, consisting of the annual, grade-level assessments for grades three through eight and high school end-of-course assessments, as well as the administration of the National Assessment of Educational Progress (NAEP), are also responsibilities of this office.

The Office of Data System Management is responsible for the development and implementation of the Missouri Comprehensive Data System (MCDS), which includes the student-level record system, the Missouri Student Information System (MOSIS) and Core Data, a web-based data collection system of education-related statistics. This office collects and generates data to meet federal and state reporting requirements and compliance, as well as provide data utilized in research and analysis that impacts policy decision making.

The Office of Educator Quality is responsible for approving public and private educator preparation programs. The Office of Educator Quality also issues certificates (licenses) to all professional personnel who work in the state's public school systems, as well as assisting with the review of certificate-holders who are charged with misconduct.

This office is responsible for the implementation of teacher, principal and administrator standards, as well as the implementation of Missouri's Educator Evaluation System.

A primary function of the Office of Quality Schools is to manage the Missouri School Improvement Program (MSIP), the accreditation/accountability system for public school districts. This office also administers a wide range of state and federally funded programs that assist local schools (Title I, Title III and other federal programs), charter and other innovative schools, as well as developing and implementing a statewide system of support for schools, communities and families. Schools are also provided assistance on federally and state-developed improvement initiatives that are coordinated with other state and regional services.

The Office of Special Education administers state and federal funds to support services for students and adults with disabilities. The office works with local school districts in developing and improving special education services for students (ages 3–21) with disabilities. It also provides financial and technical support for all approved sheltered workshops in the state. Sheltered workshops provide employment for adults with disabilities.

This office also oversees the operation of three school systems administered by the State Board of Education. These are the Missouri School for the Blind, the Missouri School for the Deaf and the Missouri Schools for the Severely Disabled. In addition to providing direct services to eligible students with disabilities, these school systems, through their outreach programs and consulting services, assist local school personnel and families throughout the state in meeting the needs of children with disabilities.

The Office of Childhood is responsible for overseeing the department's efforts to expand and improve high-quality early learning opportunities for children birth to age five (5), as well as providing afterschool programs for school-age children. Programs administered through this office include the Missouri First Steps early intervention program and the Parents as Teachers parent education program. The office also administers contracts with local agencies to provide voluntary evidence-based early childhood home visiting services, which are supported by the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Grant and the Maternal and Child Health Services Block Grant (Title V). The office is responsible for policies and procedures related to federal and state-funded preschool programs such as Early Childhood Special Education and Missouri Preschool Program, as well as the development of early learning standards and the quality assurance report pilot that support edu-



cators in using best practices for young children and families. The office also implements the Missouri Preschool Development Grant Birth to Five. The office administers the Child Care Subsidy program and various professional development opportunities to promote safe and quality early care and education environments through the Child Care and Development Fund (CCDF) program. The office is also responsible for conducting state inspections and investigating complaints at licensed family child care homes, group child care homes, and child care centers. Staff in the office also conduct health and safety inspections at license-exempt child care facilities (e.g., religious based programs, nursing schools). The office also supports before and after school programs through grant programs administered by this office for the 21st Century Community Learning Centers and School Age Community grants.

### **Missouri Commission for the Deaf and Hard of Hearing**

The Missouri Commission for the Deaf and Hard of Hearing was created in 1988 to improve the quality of life for all Missourians with hearing loss. It advocates for public policies, regulations and programs to improve the quality and coordination of existing services for deaf and hard-of-hearing persons and promotes new services whenever necessary.

The commission promotes deaf awareness to the general public and serves as a consultant to any public agency needing information regarding deafness; develops a system of state certification for those individuals serving as interpreters of the deaf; maintains the quality of interpreting services statewide; maintains a census of persons with a hearing loss in Missouri; promotes the development of a plan that advocates the initiation of improved physical and mental health services for deaf Missourians; conducts or makes available workshops or seminars as needed for educating non-deaf individuals of the problems associated with deafness and ways by which these groups or agencies can more effectively interact with

those who are deaf; promotes the development of services for deaf adults, such as shelter homes, independent living skill training facilities and post-school educational training that will help provide for those deaf individuals requiring such services an opportunity to live independently; and establishes a network for effective communication among the deaf adult community and promotes the establishment of TDD relay services where needed.

### **Missouri Assistive Technology Advisory Council**

The Missouri Assistive Technology Advisory Council was established in 1993. The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

The council is charged to serve as an advocate for policies, regulations and programs to establish a consumer-responsive, comprehensive, assistive technology service delivery system. The council meets at least four times a year, reports annually to the governor and the General Assembly on council activities to increase access to assistive technology, and provides programmatic direction for all activities and services.

### **Missouri Charter Public School Commission**

The Missouri Charter Public School Commission was established by state statute in 2012 with the authority to sponsor high-quality charter schools throughout the State of Missouri.

The commission shall consist of nine members and shall collectively possess strong experience and expertise in governance, management and finance, school leadership, assessment, curriculum and instruction and education law. All members of the commission shall have demonstrated understanding of and commitment to charter schooling as a strategy for strengthening public education.



# Department of Health and Senior Services

PO Box 570, Jefferson City 65102

Telephone: (573) 751-6400

[www.health.mo.gov](http://www.health.mo.gov)

Email: [info@health.mo.gov](mailto:info@health.mo.gov)

The Department of Health and Senior Services was created by the passage of House Bill 603 in May 2001. The bill transferred the roles and responsibilities of the Division of Aging in the Department of Social Services to the Department of Health, creating the Department of Health and Senior Services (DHSS). The department's mission is to promote, protect and partner for better health for all Missourians. This is accomplished through disease prevention, control and surveillance activities; regulation and licensure of health and child care facilities; and programs designed to create safeguards and health resources for seniors and the state's vulnerable populations. The department strives to provide all Missourians with information and tools to improve their own health and well-being and the health of their communities.

## State Board of Health and Senior Services

The Department of Health and Senior Services protects and promotes quality of life and health for all Missourians by partnering with other agencies and organizations, developing and implementing programs and systems that provide: information and education, effective regulation and oversight, quality services and surveillance of diseases and conditions. The State Board of Health and Senior Services advise the department director in planning for departmental activities and acts in an advisory capacity regarding rules promulgated by the Department of Health and Senior Services. Board members are appointed by the governor. The director of the department, appointed by the governor with the advice and consent of the Senate, is the chief liaison officer of the department for joint efforts with other governmental agencies and with private organizations that conduct or sponsor programs that relate to public health in Missouri.

## Office of the Director

The governor, with the advice and consent of the Senate, appoints the director of the Department of Health and Senior Services. The department director is responsible for the management of the department and the administration of its programs and services. The department deputy director assists the director and acts in his or her absence. Under the director, the department is organized into five divisions: Administration; Community and Public Health; Regulation and Licensure, State Public Health Laboratory and Senior and Disability Services. The offices of General Counsel, Governmental Policy and Legislation, and Public Information also report to the director.

## Office of General Counsel (OGC)

The office provides legal counsel to all departmental divisions, programs and offices. The office represents the department in regulatory and licensure cases before departmental hearing officers, the Administrative Hearing Commission and circuit courts. It pursues guardianships for eligible adults and represents the department in Employee Disqualification List appeals. It provides legal assistance in the promulgation of regulations. The office assists the department in complying with the Health Insurance Portability and Accountability Act (HIPAA). The Employee Disqualification List Unit is also maintained within the Office of General Counsel.

## Office of Governmental Policy and Legislation

This office coordinates the development, review and tracking of legislation related to matters involving the department. The legislative liaison serves as the department's point of contact for elected officials, other state agencies and constituent groups.

DHSS' administrative policies and coordinates and conducts professional development opportunities for DHSS staff.

## Office of Public Information (OPI)

The Office of Public Information coordinates all public information released by the department, including media contacts and information, in response to inquiries from other agencies and the public. OPI staff design department publications, including newsletters, brochures and pamphlets, for programs and divisions within the department. This office also oversees the department's website and maintains the department's social media presence.



DONALD G. KAUEAUF  
Director



RICHARD MOORE  
General Counsel



MICHAEL OLDWEILER  
Governmental Policy and  
Legislation



LISA COX  
Communications Director



DEBORAH MEBRUER  
Executive Assistant to Director



DR. LAURA NAUGHT  
Director, Missouri State Public  
Health Laboratory



MARCIA MAHANEY  
Director  
Division of Administration



ADAM CRUMBLISS  
Director, Division of  
Community and Public Health

## Missouri State Public Health Laboratory

The **Missouri State Public Health Laboratory** provides a wide range of diagnostic and analytical services for individuals, health care providers and local public health authorities. These services include quality-assurance measures for laboratory functions and laboratory testing for infectious diseases, genetic disorders and environmental health concerns, both in support of public health programs and as a reference laboratory performing unique or specialized procedures.

The laboratory provides specimen courier service, scientific expertise, biosafety training and consultation and managerial leadership in meeting the rapidly changing challenges in the clinical and environmental laboratory disciplines and in the development of public health policy.

About 7 million analyses are performed in the State Public Health Laboratory. Approximately 300,000 test kits are assembled and distributed each year for specimens from hospitals and private laboratories, as well as city, county and district health offices.

The State Public Health Laboratory also functions as an emergency response laboratory for

biological and chemical events, as well as serving as the main reference laboratory for clinical laboratories in the state by confirming results or completing organism identification.

## Division of Administration

The **Division of Administration** provides fiscal, administrative and general services support to all department units. Services include budgeting, accounting, expenditure control, procurement, grants/contract administration, human resources/personnel activities, department policy development, legislative review, performance management, accreditation and general office support.

## Division of Community and Public Health

The **Division of Community and Public Health** coordinates public health resources to protect and promote the public's health and prevent diseases. The programs in this division provide a broad range of services to Missourians of all ages, incomes, races and ethnicities. These programs are in turn supported by the division on specific issues including epidemiology and local public health systems.

The **Emergency Response Coordination** serves as the coordination point for all department responses to emergencies. It operates at a non-threat level and can quickly be activated as a command and control center in an emergency. It monitors the public health and allied systems' day-to-day emergency preparedness and also serves as part of the Health Alert Network to rapidly receive and disperse communications among public health and health care partners at the local, regional, state and federal levels, and to assign and track follow-up activities. The hotline, (800) 392-0272, is the primary contact point for the general public and emergency response partners.

The **Center for Local Public Health Services** (CLPHS) works to strengthen Missouri's public health system composed of the state department and 115 local public health agencies. The CLPHS is responsible for managing 333 contracts that support local public health efforts including Aid to Local Public Health, Maternal Child Health improvement services and Child Care Health Consultation. Technical assistance is provided by the CLPHS to the Council for Public Health Nursing, Heartland Learning Management System and numerous agencies applying for public health grants. The CLPHS staff provides leadership, training and technical assistance to local public health agencies, communities and other health-related key stakeholders regarding the development of processes that improve community-based public health systems.

The **Missouri Hemp Extract Registration Program** issues Missouri Hemp Extract Registration cards that allow Missourians with intractable epilepsy to lawfully possess and use Cannabidiol (CBD) oil for treatment of the epilepsy. Applicants must submit appropriate application forms and identification, along with a form completed by a neurologist licensed in the state of Missouri certifying the medical condition of intractable epilepsy and use of the CBD oil. Registration cards are valid for one year and allow the individual to obtain CBD oil through an entity licensed by the Missouri Department of Agriculture, Office of Rural Health and Primary Care and the Office of Minority Health.

The **Office of Financial and Budget Services** (OFABS) provides leadership and oversight of fiscal management systems for the division. It serves as the primary contact for the division's programs and operations on fiscal issues. The office provides leadership in the development of the division's budget and assures that fiscal resources contribute positively to the achievement of the division's strategic goals. In addition, the office provides training and technical assistance to programs in all aspects of fiscal management, including budget, grant preparation and manage-

ment, expenditure tracking, contracts, contract monitoring and purchasing and procurement.

The **State Registrar** ensures the state's system of vital statistics including the registration, collection, preservation, amendment and certification of vital records. Records include certificates or reports of birth, death, marriage, dissolution of marriage and the data derived from each record. The Registrar promotes the uniformity of vital statistics policies and procedures coupled with prescribing, furnishing and distributing forms necessary to ensure record and data collection.

The **Office of Rural Health and Primary Care** (ORHPC) is composed of the State Office of Rural Health (SORH) and the Primary Care Office (PCO).

The **State Office of Rural Health** provides leadership in the development of rural health initiatives; a central resource for information and education related to rural health; and coordination for rural health initiatives to support, strengthen and improve rural health care. This includes the Medicare Rural Hospital Flexibility Program, which provides quality and financial support to Critical Access Hospitals as well as the Small Rural Hospital Improvement Program, which provides financial and technical assistance to small rural hospitals.

The **Primary Care Office** works to ensure access to and the availability of primary health care services for all of Missouri's populations. This includes the Health Professional Loan Repayment Program, which provides financial incentives for primary care physicians and general practice dentists, the Primary Care Resource Initiative for Missouri (PRIMO) Student Loan Program and the Professional and Practical Nursing Student Loan and Loan Repayment programs.

The **Office of Dental Health** provides a broad range of core public health activities, including surveillance, education and support for the provision and promotion of preventive and interventional services to improve the oral health of Missourians. The initiatives under this program include the Preventive Services Program, which provides oral health surveillance, education and preventive services to children in Missouri under the age of 18; Teledentistry Programs which bring dental services to Missourians who may not have access to those services; WIC Varnish Program which allows Local Public Health Agencies to offer fluoride varnish to children at highrisk for dental decay; and numerous education programs on topics such as dental sealants, teledentistry, water fluoridation and the importance of proper dental care.

The **Office of Minority Health** seeks to increase health equity for minorities through monitoring departmental policies and programs, providing technical assistance and support for culturally sensitive health education initiatives. The Office also works collaboratively with community-based organizations and leaders to identify and implement specialized strategies that address the health needs of minority populations in Missouri.

The **Section for Women's Health** promotes:

**WISEWOMAN Program:** provides services for low-income, underinsured women age 40 and older who are clients of the Show Me Healthy Women Program. Services include health screenings for heart disease risk factors, such as high cholesterol, high blood pressure, obesity and diabetes. In addition, WISEWOMAN risk counseling and lifestyle education helps women eat healthier, be more physically active and quit smoking to reduce their risk for heart disease.

**Show Me Healthy Women (SMHW):** provides free breast and cervical cancer screening and diagnostic services to low-income, uninsured or underinsured women aged 35 years and older to reduce the mortality rate of breast and cervical cancer in Missouri women. The program is funded by the Centers for Disease Control and Prevention, general revenue and donations. Most women diagnosed with breast or cervical cancer through the program are eligible for free treatment under the Breast and Cervical Cancer Treatment Act (Medicaid).

**Office on Women's Health:** provides consultation, education, and resources for women, communities, health professionals, local health departments, state agencies, and others to improve the health of women. The Missouri Women's Health Council informs and advises the department regarding women's health risks, needs and concerns and recommends potential strategies, programs, and legislative changes to improve the health and well-being of all women in Missouri.

**Extended Women's Health Services Program:** covers family planning-related services, pregnancy testing, sexually transmitted disease testing and treatment (including pap tests and pelvic exams), and follow-up services covered by MO HealthNet for uninsured women who are 18–55 years of age with a Modified Adjusted Gross Income for the household size that does not exceed 201% of the Federal Poverty Level (FPL).

**Sexual Violence Prevention Program:** focuses on preventing sexual violence perpetration and victimization by using a

public health approach to decrease sexual violence risk factors and increase sexual violence protective factors. Contractors implement and evaluate evidence-based sexual violence prevention strategies such as Green Dot Violence Prevention Strategy (colleges and middle schools) and Shifting Boundaries (middle schools). Additionally, work is focused on strengthening economic supports for women and families and establishing and revising sexual harassment and violence prevention policies and procedures in the workplace.

**Perinatal Hepatitis B Program:** provides services in which pregnant women with the virus are followed through delivery to prevent transmission of the disease to their newborns.

**Pregnancy-Associated Mortality Review (PAMR):** reviews all maternal deaths that occur during pregnancy or within one year of pregnancy to improve surveillance and analysis of pregnancy-related deaths in Missouri. This program examines the medical and non-medical circumstances of these deaths to identify gaps in services and systems that should be improved to prevent future deaths. The PAMR can also identify strengths in the systems of care that should be supported or expanded.

**Title V MCH Services Block Grant:** Missouri receives Title V Maternal and Child Health (MCH) Block Grant funding from the MCH Bureau of the U.S. Health Resources and Services Administration for improving the health of women (particularly mothers) and children. The most recent five-year statewide needs assessment led to the identification of eight national and five state maternal child health priority needs, and Title V resources are allocated to meet these MCH challenges/needs through state/local partnerships and collaboration. Title V grant funding is distributed among a number of programs and initiatives at the local, regional and state levels to address the preventive and primary health services needs of women of childbearing age, infants, children and adolescents, including children and youth with special health care needs, and their families.

The **Section for Healthy Families and Youth** promotes optimal health by providing leadership to both the public and private sectors in assessing health care needs of families and communities and ensuring the health system responds appropriately. The section is composed of the following:

**Bureau of Genetics and Healthy Childhood:** utilizes multiple programs that promote and protect the health and safety of individuals and families based on their unique conditions, needs and situations. This is achieved by implementing prevention and intervention strategies to optimize an individual's health



and environment from pre-pregnancy through adulthood. Related activities of the bureau encompass public and professional education, screening and follow-up services, surveillance, needs assessment and resource identification and/or development. The bureau accomplishes its mission in collaboration with families, health care providers and other community, state and national partners.

**Genetics Services Program:** expands existing programs and develops new ones, to reduce the morbidity and mortality associated with genetic disorders. Information is provided to the public and medical professionals regarding genetic disorders and the availability of genetic services in Missouri. A referral network is maintained for individuals in need of diagnostic services, treatment, counseling and other genetic-related services.

**Adult Genetics Program:** provides limited assistance with health care costs for Missouri adults (21 years of age and older) with cystic fibrosis, hemophilia and sickle cell disease. The program provides applicants who meet financial and medical guidelines with limited financial assistance for inpatient and outpatient services, medication and blood factor products, emergency care and home equipment. Service coordination is provided for those who meet the medical eligibility requirements.

**Metabolic Formula Distribution Program:** provides prescribed dietary formulas to individuals with covered metabolic disorders such as phenylketonuria and maple syrup urine disease. Use of the dietary formula combined with a medically supervised diet eliminates or reduces the adverse consequences of the disorders.

**Sickle Cell Anemia Program:** provides information to the public and health professionals about sickle cell disease and sickle cell traits and promotes and provides screening, testing, referral, education, counseling, follow-up and outreach services for individuals and families with sickle cell conditions.

**Newborn Health Program:** promotes healthy birth outcomes and healthy infants by increasing awareness of recommended best practices through educational activities and materials, including Count the Kicks Educational materials and activities promote the importance of preconception care; early entry into prenatal care; use of folic acid to prevent birth defects; avoidance of smoking, alcohol and other drugs; promotion of breast-feeding; safe infant sleep practices and other healthy behaviors.

**Newborn Blood Spot Screening Program:** provides early identification and follow-up

of galactosemia, congenital hypothyroidism, congenital adrenal hyperplasia, hemoglobinopathies, organic acid disorders, fatty acid oxidation disorders, amino acid disorders (including phenylketonuria), cystic fibrosis, biotinidase deficiency, severe combined immunodeficiency, spinal muscular atrophy and lysosomal storage disorders. Newborn screening can indicate the presence of disease in affected yet asymptomatic infants. Infants found to be positive are referred to a system of health care for confirmation of diagnosis and management.

**Newborn Hearing Screening Program:** develops, promotes and supports systems to ensure all babies born in Missouri receive hearing screenings, audiologic evaluations and early intervention, as appropriate. The hearing screening program is dedicated to providing unbiased support to families of children who are deaf or hard of hearing.

**TEL-LINK:** is the department's confidential toll-free telephone line for maternal, child and family health services. The purpose of TEL-LINK is to provide confidential information and referrals to Missourians concerning a wide range of health services. TEL-LINK can connect callers to services for: WIC (women, infants and children), MO HealthNet, pregnancy assistance, home visiting services, prenatal care, substance abuse treatment, immunizations, child care, social services, down syndrome helpline services, First Steps, genetics services, audiology services, parenting, special health care needs, mental health treatment, domestic violence services, non-emergency medical transportation, etc. The toll free telephone number is (800) 835-5465.

**Prenatal Substance Use Prevention Program:** The Prenatal Substance Use Prevention Program promotes healthy pregnancies and birth outcomes by increasing awareness on the effects of substance use during pregnancy. Community Placement Sites, located statewide, demonstrate the effects of substance use in pregnancy with exposed manikin babies. The program also provides technical assistance for physicians on screening tools and educational material for patients.

**Sexual Assault Forensic Examination – Child Abuse Resource and Education (SAFE-CARE) Program:** provides education and support to medical providers who evaluate alleged victims of child abuse or neglect. SAFE-CARE providers (physicians, nurse practitioners and physician assistants) receive Missouri-based initial training, annual update training and monthly web-based training on the medical evaluation of child maltreatment. Collaboration and mentoring are provided through Mis-

souri's Child Abuse Medical Resource Centers (St. Louis Children's Hospital, Cardinal Glennon Children's Hospital and Children's Mercy Hospital).

**Bureau of WIC and Nutrition Services:** is a short-term intervention program designed to influence lifetime nutrition and health behavior in a targeted, at-risk population. WIC provides specific nutrition education to pregnant, breast-feeding and postpartum women, as well as infants and children under the age of 5 who are at-risk and meet financial eligibility requirements. WIC serves to meet enhanced dietary needs during periods of crucial physiological development. WIC also administers breast-feeding support programs, such as the Breastfeeding Peer Counseling Program, and initiatives to increase breastfeeding initiation and duration rates, such as making breast pumps available to WIC participants returning to work or school. The statewide breastfeeding coordinator also promotes initiatives to increase breastfeeding initiation and duration rates among the general public through Missouri Breastfeeding Month activities in August and the Missouri "Show-Me 5" Hospital initiative.

**Bureau of Community Food and Nutrition Assistance Programs:** provides meal reimbursement to eligible organizations that serve nutritious meals to infants, children and youth, and provides food packages for low-income elderly persons.

**Child and Adult Care Food Program:** is a federal program funded through the United States Department of Agriculture to provide reimbursement for nutritious meals and improve the nutrient intake of participants in licensed childcare centers, group homes, family child care homes, adult day care centers, emergency homeless shelters and after-school programs.

**Summer Food Service Program:** serves to improve the nutrient intake of vulnerable children when school is not in session, which reduces the risk for health problems, enhances children's learning capabilities and helps them succeed in school. The program also improves the quality of the summer programs offered in low-income areas statewide and provides summer employment opportunities in local communities.

**Commodity Supplemental Food Program:** works to improve the nutrient intake of low-income elderly adults by providing commodity food packages specially formulated to provide additional sources of iron, calcium, protein and vitamins A and C.

The **Section for Community Health Services and Initiatives (CHSI)** is engaged in activities to reduce risk factors for the prevention and control

of chronic diseases. The section is composed of the following:

**Bureau of Community Health and Wellness (CHW):** focuses on promotion and delivery of primary prevention strategies to support optimum health across a citizen's lifespan and prevention of chronic conditions through interventions to reduce tobacco use and obesity and prevent injuries.

#### **Building Communities for Better Health**

**Program:** works to reduce the primary risk factors for chronic diseases—tobacco use and exposure to secondhand smoke, as well as physical inactivity and unhealthy eating. Contracts are established with 18 local public health departments across the state. Emphasis is placed on making environmental, policy and system changes to support healthy behaviors for schools, worksites and communities.

**Comprehensive Tobacco Control Program:** works to prevent youth from tobacco-use initiation, promote quitting among youth and adults, eliminate exposure to secondhand smoke and reduce the impact on populations disproportionately affected by tobacco. The program collaborates with youth advocacy groups, community-based coalitions, volunteer organizations and partners to educate the public about the health effects of tobacco use and exposure to secondhand smoke. The program advocates for policies prohibiting tobacco use on school property and eliminating exposure to secondhand smoke in public places. To increase quitting among tobacco users, the Missouri Tobacco Quitline (1-800-QUIT-NOW) provides free cessation counseling services and referrals for local assistance.

**Team Nutrition Program:** activities are designed to reduce rates of overweight children and create healthier school and child care nutrition and physical activity environments. Activities include farm to preschool and working with child care facilities to provide environments that support physical activity and healthy eating habits.

**Adolescent Health Program:** addresses various adolescent, teen and young adult issues of Missourians age 10 to 24 years old. The program provides consultation, education, technical assistance and resources for health professionals, school personnel, parents, adolescents and state and community organizations. The Council for Adolescent and School Health assists the department in promoting a multi-level approach to achieve healthy adolescent development. The Adolescent Health Program also administers teen pregnancy prevention programming to high-risk youth, ages 10–17. The main goals of the program are to

reduce teen pregnancy, decrease the rate of sexually transmitted disease, foster parent/youth communication and increase the percentage of high school graduates.

**School Health Program:** is a statewide program to support workforce development for school nurses and others working with students in the school setting. Emphasis is placed on students with chronic health conditions and/or special health care needs. The program develops and disseminates guidelines for school nurses, school administrators, and parents based upon evidence-based practices. The SHS Program surveys schools to identify trends, anticipate needs, and develop guidelines, workshops, and trainings. The program, working closely with the Department of Elementary and Secondary Education, also provides technical support and consultation services.

**Injury and Violence Prevention (IVP) Program:** provides targeted unintentional injury prevention services to children zero to 19 years old through nine local Safe Kids coalitions. The IVP Program, through the local Safe Kids coalitions, provides safety education on child passenger safety, bicycle safety, fire safety, crib safety, water safety, poisoning and other prevention activities based on community needs. The Missouri Injury and Violence Prevention Advisory Committee (MIVPAC) provides advice, expertise and guidance to the IVP Program. The committee also identifies and mobilizes the state, regional and community resources and networks needed to support and implement state injury prevention initiatives.

**Nutrition and Physical Activity Initiative:** works to increase access to healthy food and safe places to be physically active in order to prevent obesity and other chronic diseases. Program goals are reached through policy systems and environmental changes. The program collaborates with other stakeholders to advocate for statewide policy changes, provide training and technical assistance to local communities and provide support for local initiatives. Major initiatives include Missouri Livable Streets, food service guidelines, Missouri Move Smart Child Care and worksite wellness, including support for nursing mothers in the workplace.

**Bureau of Cancer and Chronic Disease Control (CCDC):** administers services and programs to assist individuals who have a non-communicable, chronic disease or disability, and promotes recognition of signs and symptoms, screenings and other early intervention strategies (including Chronic Disease Self-Management programs) to lessen the impact of the disease and disability.

**Comprehensive Cancer Control Program:** partners with individuals, professionals and cancer survivors who share expertise, resources and ideas to develop a statewide cancer plan. The program and its partners support healthy lifestyles, recommend cancer screenings, educate people about cancer symptoms, increase access to quality cancer care and enhance cancer survivors' quality of life.

**ALS Program** provides respite services for families with Lou Gheric's disease.

**Arthritis and Osteoporosis Program:** promotes optimal health and quality of life for all Missourians affected by arthritis, osteoporosis, lupus, rheumatic diseases and related musculoskeletal conditions.

**Asthma Prevention and Control Program:** works to improve the capacity of Missouri's public health system to define and reduce the burden of asthma. Program services include linking existing resources and partners, maintaining comprehensive surveillance and evaluation and providing technical assistance for local control efforts.

**Missouri Heart Disease and Diabetes Program:** addresses the ABC's of heart disease and stroke prevention, with the main focus on preventing and controlling high blood pressure and reducing sodium intake. The ABCs include: Aspirin, (increase low-dose aspirin therapy according to recognized guidelines); Blood pressure, (prevent and control high blood pressure, reduce sodium intake); Cholesterol (prevent and control high blood cholesterol) and Smoking, (increase the number of smokers counseled to quit and increase availability of no or low-cost cessation products. Also addresses diabetes prevention and diabetes complications by influencing change at the policy, environmental, health systems and community level.

**Organ Donor Program:** works to maintain a statewide, confidential registry of potential organ and tissue donors that is available to procurement agencies and individual registrants 24/7. The program works with state and national partners to develop and implement initiatives to increase awareness about the benefits of donation and how to enroll in the registry. An advisory committee makes recommendations related to priorities, development and implementation of program activities, registry management and strategic planning. The program works with the Department of Revenue to aid program reach and registry operations.

The **Section of Epidemiology for Public Health Practice** serves as the scientific authority on issues related to the control and prevention of diseases and health risk behaviors in the

state of Missouri. It houses the resources necessary to operate and maintain major public health information systems, the state's vital records and statistics, community health information as well as medical and public health epidemiology resources needed to prevent, intervene and control diseases and conditions impacting the health of Missourians. The section is composed of the following:

**Office of Epidemiology:** uses science to guide and develop public health practices; monitors health status and health risk behaviors through effective use of public health surveillance systems; promotes evidence-based public health interventions; and provides epidemiologic consultation for maternal and child health communicable disease/environmental health, and chronic disease and nutritional health initiatives. In addition, Office of Epidemiology (vital statistics team) analyzes and distributes vital statistics and related information to promote the understanding of health problems and needs in Missouri, and spotlights improvements and progress in the general health status of Missourians. The office also responsible for quality control of the statistical information on vital records (i.e. births, deaths, fetal deaths, marriages, dissolution of marriages) and induced terminations of pregnancy. The office is also responsible for compliance with the National Center for Health Statistics, Vital Statistics Cooperative Agreement; analyzes data on vital events and other health status measures; publishes monthly, annual and periodic special statistics; develops and updates various linked data systems used for public health surveillance and evaluation of public health programs; prepares vital statistics and maternal and child health indicator data for the Web-based Community Data Profiles and the Missouri Information for Community Assessment data query system.

**Information Support Unit:** is responsible for communication of health information to support public health activities and initiatives. The staff serves as an integral part of preventive health care programs, such as the smoking cessation campaign, cancer detection programs, treatment and management of obesity programs, genetics and healthy childhood and child nutrition assistance and education services.

**Bureau of Vital Records:** maintains the central registry of births, deaths, fetal deaths (after 20 weeks gestation, but before birth) reports of marriages and dissolutions of marriages and Putative Father Registry for the state of Missouri. The registry of births and deaths extends back to 1910, while the registry of marriages and dissolution of marriages extends back to 1948. The bureau also corrects vital records as authorized by law; files and issues certified copies of births, deaths and

fetal reports; issues statements relating to marriages and dissolution of marriages; and prepares new certificates for adoptions and legitimations.

**Bureau of Health Care Analysis and Data Dissemination:** collects, analyzes and distributes health-related information that promotes the understanding of health problems and needs in Missouri. Data generated by the bureau aid and guide the planning, development and evaluation of programs and services of the department, as well as the health-related activities of other agencies, institutions and organizations. The bureau manages and maintains hospital, emergency room and outpatient data through the Patient Abstract System (PAS) and also collects and reports data on health-care associated infections. The bureau provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports for the department; disseminates health data via the Internet and other media; and provides health data and statistics as requested by researchers, public health professionals, legislators, media, educators and the public. The bureau is responsible for maintaining and enhancing Internet-based data and statistical resources such as the Missouri Public Health Information Management System (MOPHIMS), which includes the Community Data Profiles and the Missouri Information for Community Assessment (MICA) tools.

The **Section for Environmental Public Health** is involved in ensuring environmental hazards that pose unnecessary health risks to the public are identified and appropriate steps are taken to protect the public's health. The section provides services and activities that include food safety, food recalls, general safety and sanitation inspections, evaluation of health risks due to exposure to hazardous substances and guidance involving environmentally related health hazards. The section contributes to the Department of Health and Senior Services' emergency response to public health emergencies and natural disasters, including chemical and radiological terrorism. The section is composed of the following:

**Bureau of Environmental Health Services:** protects the health of all Missourians and visitors to the state by ensuring healthy environments. There are four unique environmental sanitation programs in the bureau: the Food Safety Program, the Environmental Child Care Program, the Lodging Program and the On-site Wastewater Treatment System Program.

**Food Safety Program:** is responsible for oversight of all retail food establishments (including restaurants, school food service, temporary food events and grocery and convenience stores), frozen desserts and food processing/storage facilities throughout the state. There are approximately 28,000 retail food

establishments, 2,150 frozen dessert facilities and 1,552 food processing/storage facilities statewide. The program minimizes the potential risk of foodborne illness and injury and provides food safety training to both industry and regulatory personnel. The program responds to complaints and emergencies involving regulated products.

**Lodging Program:** licenses approximately 1,600 lodging establishments (hotels, motels, bed and breakfasts and resorts) statewide. The program issues licenses after determining compliance with applicable rules and regulations, provides training to local public health agencies and responds to complaints and emergencies involving lodging establishments.

**Environmental Child Care Program:** serves approximately 180,000 children statewide. The program oversees annual sanitation inspections of more than 4,200 regulated child care providers to ensure sanitary and safe practices are utilized when caring for children and provides training to local public health agencies. In addition, the program responds to complaints and emergencies regarding environmental childcare issues.

**On-site Wastewater Treatment System Program:** establishes sanitation standards and ensures the applicable onsite systems are in compliance with these standards. In addition, the program trains and provides licensure for approximately 1,970 professionals who install, inspect and repair on-site systems in accordance with sanitation standards set forth by law. The program assists the public and local public health agencies with questions and concerns, and responds to emergency situations.

**Bureau of Environmental Epidemiology:** is involved in the investigation and prevention of diseases related to the environment. The bureau's efforts focus on diseases associated with exposure to chemical and physical agents in our environment. Services include:

- Performing health assessments and quantitative risk assessments of hazardous waste sites.
- Providing public health consultation and toxicological consultation for chemicals and radiological exposures.
- Responds to radiological emergencies and releases statewide.
- Conducts radiological safety inspections of radiological shipments traversing the state.
- Implementing the state Childhood Lead Poisoning Prevention Program.
- Providing consultation, technical assistance and responding to issues affecting private water supplies.
- Providing professional and public information on radon and other indoor air-quality issues.
- Providing technical assistance to local public health agencies and communities on environmental public health issues.
- Regulating and licensing professionals who remove lead hazards from buildings and providing accreditation training to providers.
- Conducting environmental investigations and assessments.

The **Section for Disease Prevention** is the principal section involved in the investigation of the cause, origin, and method of transmission of communicable (or infectious) diseases including education and awareness efforts to increase immunizations rates for vaccine-preventable conditions. The section is integral to the Department of Health and Senior Services' response to public health emergencies, natural and biological disasters and terrorism. The section ensures rapid detection and response through a comprehensive surveillance system operated by public health staff who are prepared through expertise and training to detect diseases/conditions that may indicate an emergency/bioterrorism event. The section also maintains primary responsibility for the Department's opioid crisis response and prevention activities and works closely with other units to ensure that activities are well-coordinated and based on available surveillance data. The section is composed of the following five bureaus:

**Bureau of Communicable Disease Control and Prevention:** provides prevention, and intervention programs related to 91 reportable communicable (or infectious) diseases and conditions of public health significance in Missouri. Many of these diseases are emerging or reemerging diseases (such as Multi-drug Resistant Tuberculosis, Measles, Hepatitis A and Novel Influenza).

- Conducting epidemiological studies to investigate the cause, origin and method of transmission of communicable diseases in order to identify and implement appropriate disease control and preventive measures, such as contact identification, testing, treatment and source identification.
- Consulting with local public health agencies, government at all levels, community organizations, hospitals, health care providers, private businesses, the media, and others regarding diagnosis and control measures for reportable communicable diseases, and providing public health education as requested.



- Providing training and technical assistance/consultation to local health officials on disease investigations, control activities, and analysis/interpretation of data to prevent communicable diseases in their communities, and rapidly responding to outbreaks.
- Providing community planning and rapid epidemiologic response for emergencies, such as bioterrorism and pandemic influenza, and natural disasters, such as flooding, tornados and earthquakes.
- Providing the treatment and case management of tuberculosis (TB) disease or infection, as well as tuberculin skin testing materials for use in extended contact investigations and assisting local public health agencies with TB case-management efforts.
- Collaborating with other programs within the Missouri Department of Health and Senior Services, other state and federal agencies, and community-based organizations in emergency event planning and response.

**Bureau of HIV, STD and Hepatitis:** provides comprehensive prevention, intervention and care programs targeting HIV/AIDS, syphilis, gonorrhea, chlamydia, hepatitis B and hepatitis C. Services include:

- Providing guidelines, recommendations, training and technical assistance or consultation to practicing physicians, local public health agencies and community-based providers on HIV disease, certain STDs and hepatitis B and C; coordination of disease outbreak investigations; disease investigation control activities and analysis of data.
- Providing HIV counseling, testing and referral.
- Providing HIV/STD/hepatitis outreach, health education and risk-reduction programs statewide.
- Collaborating with community members, community-based organizations and other stakeholders throughout the state who serve on the HIV/STD Prevention Community Planning Group and various other advisory bodies.
- Collaborating with local, state and federal agencies as well as community-based organizations to ensure comprehensive health care and supportive services to individuals living with HIV/AIDS through a statewide case management system.
- Administering the AIDS Drug Assistance Program, Ryan White Title II, Housing Opportunities for People With AIDS and Medicaid AIDS Waiver services to eligible low-income Missourians living with HIV who have no other access to health care and support services.

**Bureau of Reportable Disease Informatics:** provides surveillance programs for more than 150 reportable diseases in Missouri. Services include:

- Identifying communicable disease surveillance data needs, designing data collection processes/systems, developing and maintaining data systems and datasets, analyzing and interpreting data at regular intervals to track trends and providing regular reports on these analyses to support targeted interventions.
- Identifying opportunities for data quality improvement and areas to coordinate and integrate informatics-related services to provide more reliable, effective and efficient services.
- Supporting programs performance, operations, grants management and policy and procedure development by providing data-driven health information to department leadership.
- Maintaining a statewide surveillance system (WebSurv) and analysis of morbidity to identify trends and risk factors.
- Maintaining the Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE), a statewide syndromic surveillance system that analyzes chief complaints from hospitals, emergency rooms and poison control center data.

**Office of Veterinary Public Health:** Conducts activities related to the prevention and control of zoonotic diseases that might be transmitted from animals native to Missouri, from animals introduced into the state through normal trade and commerce, or by an act of bioterrorism.

- Acts as a liaison with other agencies such as the Missouri Departments of Agriculture and Conservation to maintain current knowledge of diseases occurring in animal populations that could affect humans.
- Conducts specific disease prevention programs, including the Rabies Program, which focus on consultations with medical providers to assess patient risk factors, education of the public, vaccination of animals and other preventive measures.
- Coordinates with the private veterinary community, professional/educational institutions and various local, state and federal agencies to plan for and mitigate the results of natural and man-made contin-

gencies that could result in transmission of animal-related diseases to people.

- Coordinates seasonal surveys conducted by local public health agencies and other organizations to determine the geographic distribution of mosquito populations and prevalence of mosquito-borne pathogens to help protect Missourians against mosquito-borne agents such as Zika virus and West Nile virus.
- Monitors the worldwide occurrence of vector-borne disease agents that could be used in a bioterrorism attack or introduced accidentally into North America and assists the department in developing response plans to address these situations.
- Provides technical consultation to district staff and local public health agencies regarding the epidemiologic investigation of zoonotic, tick- and mosquito-borne diseases in Missouri and monitoring the incidence and trends of these diseases.
- Facilitates local public health agencies' capacity to conduct tick- and mosquito-borne disease prevention activities by providing educational materials and developing locally based outreach strategies.
- Promotes evidence-based guidelines to health care providers on the diagnosis and management of tick- and mosquito-borne diseases.

**Bureau of Immunizations:** The Bureau of Immunizations supports efforts to plan, develop and maintain a public health infrastructure that helps assure high immunization coverage levels and low incidence of vaccine-preventable diseases for all ages throughout the state. Every effort is made to provide children, adolescents and adults with information on all vaccines recommended by the Advisory Committee on Immunization Practices (ACIP).

**Vaccines for Children (VFC) Program:** is a federally funded program that provides vaccines at no cost to children who might not otherwise be vaccinated because of inability to pay. Children who are eligible for VFC vaccines are entitled to receive those vaccines recommended by the ACIP.

**ShowMeVax:** is an immunization registry that offers medical providers an opportunity to track vaccine inventory, input immunization records and verify the immunization status of clients (both through a web application and interfaces with their electronic medical record systems). Schools and child care providers have the ability to review the immunization status

of children to verify compliance with state regulation.

**School and Child Care Survey Reporting:** uses data from annual surveys and validation visits to analyze trends in meeting Missouri's school and child care immunization requirements.

**Quality Improvement Program:** uses data from Immunizations Quality Improvement Program (IQIP) visits at providers enrolled in Vaccines for Children to offer guidance and technical assistance to assist providers in increasing immunization rates. The program also offers guidance and technical assistance to private providers and clinics in Missouri as well as promotes immunizations through mass-marketing efforts.

**Influenza Program:** actively reaches communities across the state through outreach efforts promoting influenza awareness. The program also reaches out to health care organizations, systems and clinicians to raise awareness of the importance of influenza vaccination among health care workers.

**Section 317 Vaccine:** utilizes Section 317 federal funding to offer selected vaccines at no cost to uninsured or underinsured adults.

## Division of Regulation and Licensure

The **Division of Regulation and Licensure (DRL)** oversees licensure and regulation activities for long term care and health care facilities. In addition the division oversees the Certificate of Need program (CON), the Board of Nursing Home Administrators, and the Family Care Safety Registry. The division enforces statutory and regulatory requirements to ensure the health, safety, and welfare of Missouri residents in long-term care and other health care facilities.

The **Family Care Safety Registry** serves as a resource for background screening information maintained by various state agencies. Information accessed by the registry includes Missouri open criminal records, the sex offender registry, the child abuse/neglect registry, the department's employee disqualification list, the mental health employee disqualification registry, child care license revocations and foster parent license denials, revocations and suspensions. In addition to the needs of families selecting an individual for a private employment arrangement, many employers of child care, elder-care and personal-care workers are required to obtain background screening information for staff in order to obtain or maintain licensure or to be in compliance with

state laws. The registry maintains a toll-free call center (866) 422-6872, operated from 8 a.m. to 3 p.m., Monday through Friday.

The **Missouri Board of Nursing Home Administrators:** develops and enforces standards for long-term care administrators; formulates appropriate examinations, and; issues, renews, and disciplines licenses. The board investigates complaints; evaluates and approves continuing education courses to meet license renewal requirements; controls a trainee program for prospective long-term care administrators; and maintains a register of all licensed long-term care administrators including applicants practicing under a temporary emergency license.

The **Certificate of Need Program (CONP):** The Missouri Health Facilities Review Committee (MHFRC), with the assistance of the CONP staff, carries out its responsibilities as set out in the CON statute to address issues of community need, accessibility, cost containment and other community health services factors. The MHFRC reviews substantial health capital expenditures and expenditures for major medical equipment. The committee is made up of four members from the legislature and five members from the public sector appointed by the governor.

The **Section for Medical Marijuana Regulation:** was established to implement Article XIV of the Missouri Constitution, which was passed by initiative petition on Nov. 6, 2018. The section is organized to ensure safe and secure access to medical marijuana for qualifying Missouri patients through consistent regulation, enforcement and education.

The section receives and reviews applications from patients and their caregivers for approval to access medical marijuana. Where a patient can show he or she has a qualifying medical condition and is otherwise qualified under Missouri law for the medical use of marijuana, the section issues identification cards for the patient and his or her caregivers to authorize the purchase or cultivation of medical marijuana for the patient's use.

The section also licenses and regulates medical marijuana facilities in Missouri for the cultivation, manufacturing, dispensing, testing and transportation of medical marijuana. The section currently licenses up to 60 cultivation facilities, 86 infused product manufacturing facilities, 192 dispensaries, 10 testing facilities and an unlimited number of transportation companies, and is also responsible for ensuring each facility remains in compliance with the section's regulations in all respects.

The section's staff is primarily housed in Jefferson City with additional compliance and enforcement staff spread out across the state.



STEVE BOLLIN  
Director, Division of Regulation  
and Licensure

The **Section for Health Standards and Licensure (HSL):** is responsible for licensing and regulating a wide variety of health care entities, investigating complaints levied against these entities, performing inspection activities for numerous Medicare-certification programs and also ensuring the safe and legal handling and distribution of controlled substances in Missouri. The section consists of six bureaus: Ambulatory Care; Emergency Medical Services; Home Care and Rehabilitative Standards; Hospital Standards; Narcotics and Dangerous Drugs; Diagnostic Services and the Time Critical Diagnosis Unit.

**Bureau of Ambulatory Care:** administers the state licensing program, federal survey activities and complaint investigations for all Missouri freestanding ambulatory surgical centers, birthing centers, abortion facilities and end-stage renal disease facilities.

**Bureau of Emergency Medical Services:** licenses, inspects and investigates complaints involving Emergency Medical Technicians (Basic, Intermediate and Paramedic) and ground and air ambulance services.

**Bureau of Home Care and Rehabilitative Standards:** conducts on-site surveys and complaint investigations for compliance with state and federal regulations involving home-health agencies, hospices, comprehensive outpatient rehabilitation facilities and outpatient physical therapy providers.

**Time Critical Diagnosis Unit:** The Time Critical Diagnosis System (TCD): The TCD system brings together the 911 response system, ambulance services and hospitals to provide an integrated and coordinated approach to enable a greater number of Missouri citizens to survive trauma, stroke and heart attacks. This is accomplished through the designation of hospitals as trauma, stroke and/or heart attack centers.

**Bureau of Narcotics and Dangerous Drugs:** maintains a registry of the individuals and firms who prescribe, dispense or otherwise conduct activities that involve controlled substances and inspects and investigates firms and individuals who lawfully manufacture, distribute or dispense controlled substances.

**Bureau of Diagnostic Services:** conducts survey and complaint investigation activities related to certification of providers, including laboratories participating in the CLIA program, mammography providers, medical facilities that utilize ionizing radiation and rural health clinics.

**Bureau of Hospital Standards:** administers the state licensing program, federal survey activities and complaint investigations for all Missouri hospitals.

The **Section for Long-Term Care Regulation (SLCR)** is responsible for ensuring the safety, health, welfare and rights of persons residing in long-term care facilities. The section reviews applications and issues licenses to adult day care centers, adult residential care, assisted living, intermediate care and skilled nursing facilities. Unannounced licensure inspections are conducted at least annually in addition to federal certification surveys in facilities certified to participate in the Medicare and/or Medicaid programs to ensure compliance with state and federal regulations. The section responds to complaints regarding abuse, neglect, misappropriation and failure to comply with rules and regulations within prescribed timeframes. The section also inspects and conducts utilization reviews for intermediate care facilities for individuals with intellectual disabilities.

The Section conducts the Pre-Admission Screening and Resident Review process required by OBRA'87 for any individual with a mental health-related condition who seeks admission to a Medicaid-certified bed and determines those individuals meet the required level of care. The section maintains certified nurse aide, certified medication technician and the level one medication aide registries in addition to establishing the curriculum of the programs and approving instructors and examiners. The section also reviews and approves plans for proposed new construction and remodeling of existing health care facilities.

## Division of Senior and Disability Services

The **Division of Senior and Disability Services** serves as the state agency charged with protecting seniors and adults with disabilities from abuse, neglect and financial exploitation.



MELANIE HIGHLAND  
Director, Division of Senior and  
Disability Services

Additionally, the division serves as the State Unit on Aging, carrying out the mandates for the state of Missouri regarding programs and services for seniors and adults with disabilities. The division is responsible for oversight and implementation of programs designed to maximize independence as well as health and safety for seniors and adults with disabilities who choose to remain independent in the community by administering state and federally funded home and community-based programs.

The **Long-Term Care Ombudsman Program** advocates for the rights of residents in long-term care facilities. An ombudsman is someone who “speaks on behalf of another.” Through the work of regional ombudsman coordinators (who are employees or contractors of the Area Agencies on Aging) and many volunteers, residents and their families receive assistance with questions and are empowered to resolve complaints. The program also provides educational forums and information to the public regarding issues dealing with long-term care facilities.

The **Bureau of Senior Programs** is responsible for statewide implementation of the federal Older Americans Act. For the act, states must designate planning and service areas to develop and implement programs and services for older persons at the local level. Missouri has 10 Area Agencies on Aging (AAAs), each responsible for providing services and overseeing programs within specifically defined geographic boundaries. Within the mandates of the act, priority is given to serving older adults with the greatest social and economic need with a focus on serving low-income and minority seniors. Under the direction of the bureau chief, staff:

- Conducts periodic monitoring reviews of the local programs to verify compliance with state and federal guidelines, and to validate program and service effectiveness, and

- Provides training and technical assistance to AAA staff members and their boards as requested, keeping them apprised of new developments in the field of aging and federal and state policies and procedures.
- Each AAA is allowed flexibility in providing the services most needed within its planning and service area. Each AAA:
- Is required to submit an area plan for review and approval in order to receive funding to carry out various provisions of the Older Americans Act at the local level;
- Administers the nutrition program—both congregate and home-delivered meals—and nutrition education activities;
- Provides services to support family caregivers, ombudsman services, information about the prevention of abuse, neglect and exploitation of seniors and issues relating to elder justice; and
- Provides funding for access services, legal services and in-home services. Access services include transportation and Information and Assistance (I&A) and general outreach and advocacy activities. (In-home services include homemaker chore, personal care and respite.)
- AAAs may also provide one or more of the following services: minor home modification, counseling, adult day care, telephone reassurance, friendly visiting, case management and volunteer recruitment.

### Section for Home and Community Based Services

**Home and Community Based Services (HCBS) Call Center:** The Home and Community Based Services Call Center serves as the statewide, centralized intake point for Medicaid (TXIX) funded in-home services authorized through the Division of Senior Disability Services. Referrals are initially screened at the call center for preliminary eligibility. The number to call to make a referral for Medicaid HCBS Services is (866) 835-3505.

**Bureau of Long Term Services and Supports:** is composed of two units; HCBS Policy and Training Unit and HCBS Systems and Data Reporting Unit. The bureau is responsible for the interpretation, development, implementation and maintenance of Missouri home-and-community-based services and case management policies. Policy interpretation and technical assistance are provided to field staff, management, supervisors, aging network partners and other interested individuals. Policies are developed in compliance with the Medicaid and Division of Senior and Disability Services'

Code of State Regulations, state and federal statutes, guidelines and rules. Bureau of Home and Community Services: is responsible for the authorization and care plan maintenance for HCBS. Staff conduct assessments in the home to determine eligibility, review care plan change referrals and conduct other activities as needed to manage supports for HCBS clients.

**Bureau of Special Health Care Needs (SHCN):** provides statewide health care support services, including service coordination, for children and adults with disabilities, chronic illness and birth defects. State and federal funding supports SHCN services. To be eligible for SHCN services, individuals must be a Missouri resident, have a special health care need and meet medical and financial eligibility when required. There is no application fee for these services. Service coordination, an essential service for people with complex conditions and needs, is provided to all bureau program participants, regardless of financial status.

**Adult Brain Injury (ABI) Program:** assists Missouri residents statewide, ages 21 to 65, who are living with a traumatic brain injury (TBI). Through service coordination, the program links individuals to resources that enable each person to obtain goals of independent living, community participation and employment. Individuals who meet financial eligibility requirements may also receive community-based rehabilitation services to help achieve identified goals. Rehabilitation services include counseling, vocational training, employment support and home and community-based support training.

**Children and Youth with Special Health Care Needs (CYSHCN) Program:** provides assistance statewide for individuals from birth to age 21 who have, or are at increased risk for a medical condition that may hinder their normal physical growth and development, and who require more medical services than children and youth generally. The program focuses on early identification and service coordination for individuals who meet medical eligibility guidelines. The CYSHCN Program provides limited funding for medically necessary diagnostic and treatment services for individuals whose families also meet financial eligibility guidelines.

**Family Partnership Initiative:** strives to enhance the lives of individuals and families impacted by special health care needs, providing resources and information to empower families to live a good life. The Family Partnership hosts events to benefit families through development of leadership skills, networking among peers and staying current with trends and issues. Special Health Care Needs em-



ploys Family Partners, who are parents of individuals with special health care needs and are well equipped to assist in exploring options and solutions for the unique needs of individuals with complex medical conditions.

#### **Medically Fragile Adult Waiver (MFAW)**

**Program:** provides home- and community-based services for individuals with serious and complex medical needs who have reached the age of 21 and are no longer eligible for home care services available through the Healthy Children and Youth Program in Missouri. This waiver is designed to provide a cost-effective alternative to placement in an intermediate care facility for individuals with intellectual disabilities (ICF/IID). Public health nurses provide service coordination and authorization for medically necessary services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may include personal care, nursing care, registered nurse visits and specialized medical supplies.

#### **Section for Adult Protective Services (APS)**

The **Protective Services Unit** responds to all reports of elder abuse, neglect and/or exploitation of non-institutionalized adults to ensure the safety of the eligible adult and to evaluate the validity of the report of abuse, neglect or exploitation. Protective Services staff intervene on behalf of eligible adults believed to be at risk of injury or harm by accessing health and supportive services as well as legal interventions when necessary.

The **Special Investigations Unit** investigates cases of elder abuse/neglect and financial exploitation that may result in referrals to local prosecutors for prosecution. The unit provides assistance to the divisions in the department by conducting training on investigation techniques, consulting for ongoing investigations and assisting to carry out the department's mission.

The **Bureau of APS Intake & Systems** is composed of two units; **Central Registry Unit** and the **APS Systems Unit**. The Central Registry Unit (CRU)/Adult Abuse and Neglect Hotline maintains the statewide toll-free number

(800) 392-0210 for reporting alleged abuse, neglect and financial exploitation of persons age 60 and older and adults with disabilities between the ages of 18 and 59. The hotline operates from 7 a.m. to midnight, seven days a week, 365 days a year. Reports of abuse, neglect or exploitation registered at CRU include those of individuals living in a community setting (such as a private residence or apartment), as well as those residing in state-licensed, long-term care facilities (such as a nursing home or residential care facility). The CRU also registers reports from other care settings, such as hospitals, home health agencies, hospice programs, other entities and certain state programs serving eligible adults. The Missouri Share Care Tax Credit Registry is maintained at the CRU. Shared Care provides a state tax credit to help qualifying families offset the costs of caring for an elderly person age 60 or older. The **APS Systems Unit** is responsible for maintaining APS's online case documentation system (Case Compass) as well interconnectivity with other IT interfaces. This bureau is also responsible for gathering and analyzing APS data elements to ensure accurate, secure and consistent data. This is the central point of contact for coordination with internal and external partners regarding APS computer data systems.

#### **Bureau of APS Policy & Staff Development**

is responsible for interpretation, development, implementation and maintenance of Missouri's APS policies for staff who screen, investigate and intervene in response to adult abuse, neglect and exploitation hotline reports. Policy staff members conduct policy interpretations and technical assistance to APS staff, management, supervisors, stakeholders, and other interested individuals. Policies are developed in compliance with federal and state statutes, national guidelines including US Department of Health & Human Services/Administration on Community Living and the National Adult Protective Services Association. This Bureau also employs trainers to provide skill-building techniques to APS staff as well as other division/department staff in a variety of topics related to screening, investigating and intervening in response to adult abuse, neglect and exploitation hotline reports.



# Department of Higher Education and Workforce Development

301 W. High St., Jefferson City 65101-2901  
Telephone: (573) 751-2361 / FAX: (573) 751-6635  
<https://dhewd.mo.gov>  
Email: [info@dhewd.mo.gov](mailto:info@dhewd.mo.gov)

In January 2019, Gov. Mike Parson signed Executive Order 19-03 to move the Division of Workforce Development and the Missouri Economic Research and Information Center (MERIC) under the Department of Higher Education. The department transformation became legally effective on Aug. 28, 2019, when Governor Parson signed Executive Order 19-15, to form the Missouri Department of Higher Education and Workforce Development.

The Coordinating Board for Higher Education (CBHE) was authorized by an amendment to the Missouri Constitution in 1972 and established by statute in the Omnibus State Reorganization Act of 1974. The nine board members are appointed by the governor and confirmed by the Senate. The term of appointment is six years. No more than five of the nine members may be affiliated with the same political party, and all members serve without compensation. The CBHE has statutory responsibilities relating to higher education programs and policies, and oversees the activities of the Missouri Department of Higher Education and Workforce Development, which serves as the administrative arm of the CBHE.

The CBHE appoints the commissioner of higher education to head the department and carry out administrative responsibilities to achieve the CBHE's desired goals for the state system of higher education, which serves more than 350,000 students through 13 public universities, 12 community colleges, one public two-year technical college, one two-year campus of a public university, 24 independent colleges and universities, 130 proprietary and private career schools and 28 specialized/technical nonprofit colleges.

The Department of Higher Education and Workforce Development's primary responsibilities surrounding education include identification of statewide planning for higher education,

evaluation of institutional performance, review of institutional missions, development of specialization among institutions, submission of a unified budget request for public higher education to the governor and the General Assembly, establishment of guidelines to promote student transfer among institutions, approval of new degree programs offered by public colleges and universities, administration of the Proprietary School Certification Program and policy setting for and administration of student financial assistance programs.

As of state fiscal year 2021, the department administered the following state student financial assistance programs: Access Missouri Financial Assistance Program; Missouri Higher Education Academic "Bright Flight" Scholarship Program; A+ Scholarship Program; Fast Track Workforce Incentive Grant; Public Safety Officer or Employee's Child Survivor Grant Program; Wartime Veteran's Survivors Grant Program; the Minority and Underrepresented Environmental Literacy Program and the Kids' Chance Scholarship. During state fiscal year 2021, the department delivered approximately \$129.8 million in state-based student financial assistance to approximately 64,000 students.

The department also administers the Missouri Student Loan Program, the state-designated guarantee agency for the Federal Family Education Loan Program (FFELP). The Healthcare and Education Affordability Reconciliation Act went into effect July 1, 2010, eliminating FFELP and mandating that new federal student loans would be disbursed through the Federal Direct Loan Program. As a result, the department maintains its existing \$1.2 billion loan guarantee portfolio, but will not guarantee new loans issued from the federal government.

MERIC is the research division for the Missouri Department of Higher Education and Workforce Development. It provides innovative analyses and assistance to policymakers and the public, including studies of the state's economic trends, targeted industries and labor markets. MERIC research also includes workforce region studies, spatial analyses, and comprehensive coverage of the state's industry and occupational data produced in cooperation with the U.S. Department of Labor.

The employment and training arm of the Department of Higher Education and Workforce Development provides a robust menu of vital re-employment services, including access to skill-building training, career connections for job seekers and human resources assistance for businesses. These services are provided through a statewide network of Missouri Job Centers and the [jobs.mo.gov](https://jobs.mo.gov) web portal. Missouri's workforce system is a collaborative partnership that includes the Missouri Division of Employment



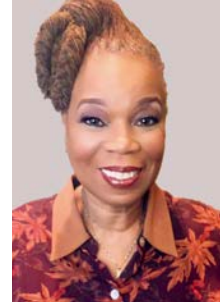
**JOSEPH W. CORNELISON**  
Chair, Coordinating Board for  
Higher Education



**GARY NODLER**  
Vice Chair, Coordinating Board  
for Higher Education



**ALLEN BROOKS**  
Member, Coordinating Board  
for Higher Education



**ANNE-MARIE CLARK**  
Member, Coordinating Board  
for Higher Education



**HOLLIE ELLIOTT**  
Member, Coordinating Board  
for Higher Education



**GWENDOLYN GRANT**  
Member, Coordinating Board  
for Higher Education



**PHIL HOFFMAN**  
Member, Coordinating Board  
for Higher Education



**W. DUDLEY McCARTER**  
Member, Coordinating Board  
for Higher Education

Security, Vocational Rehabilitation, Adult Education and Literacy, the Family Support Division, 14 local workforce development areas and 12 community college districts and other local educational agencies across the state.

With the assistance of trained, professional staff, Missouri's Job Centers streamline customer flow to provide an expanded product box of valuable career assistance services, like specialized workshops, skills assessments, résumé-writing assistance and more. These services equip the state's workforce with the training and skills needed by employers to compete in this 21st century economy. Job Centers offer job seekers use of supportive equipment, such as computers, telephones, fax machines and copiers. Businesses may use Job Centers to seek or interview potential employees, test applicants' occupational skills or gain access to labor market information.

The department also provides several innovative, targeted skill-building programs, such as the Re-employment Services and Eligibility Assessment (RESEA) program for unemployment insurance claimants, specialized job search assistance for veterans; an Apprenticeship USA grant, a nationally recognized On-the-Job Training (OJT) Program, ACT's National Career Readiness Certif-



**SHAWN SAALE**  
Member, Coordinating Board  
for Higher Education



**ZORA MULLIGAN**  
Commissioner, Department of  
Higher Education & Workforce  
Development

icate, as well as a Summer Youth program in partnership with the Department of Social Services.

The department provides staff to the governor-appointed Missouri Workforce Development Board. This board sets workforce policy for Missouri's local workforce areas and strengthens ties among state workforce, education and economic development agencies. The Missouri Workforce Development Board is composed of a majority of business leaders from some of Missouri's most

successful companies. The board meets quarterly and engages the directors and commissioners of several state agencies to meet the objective of strengthening Missouri's workforce system.

By fostering a skilled workforce and utilizing a sector strategy approach, the department helps businesses to be more competitive—both regionally and globally—and helps Missouri citizens become more competitive and successful as they seek higher-paying jobs and advance through their career paths.

The department also has administrative responsibility for the Missouri State Anatomical Board.

### Missouri Coordinating Board for Higher Education

**Cornelison, Joseph W.**, (R), chair, Maryville, June 2020;

**Nodler, Gary**, (R), vice chair, Joplin, June 2024;

**Brooks, Allen**, (R), member, Poplar Bluff, June 2022;

**Clark, Anne-Marie**, (I), member, St. Louis, June 2026;

**Elliott, Hollie**, (R), member, Fair Grove, June 2026;

**Grant, Gwendolyn**, (D), member, Kansas City, June 2022;

**Hoffman, Phil**, (I), member, Trenton, June 2022;

**McCarter, W. Dudley**, (I), member, St. Louis, June 2022;

**Saale, Shawn**, (R), member, Defiance, June 2021;

**Mulligan, Zora**, commissioner.

### Missouri State Anatomical Board

*Department of Pathology and Anatomical Sciences  
M263 Medical Sciences Bldg.  
University of Missouri Columbia  
Telephone: (573) 882-2288 / FAX: (573) 884-4612*

Established in 1887, the Missouri State Anatomical Board functions to receive "unclaimed" human bodies requiring burial at public expense and to distribute them for scientific study to certain qualified schools. The board, which operates under state law (194.120–180, RSMo), was transferred to the Department of Higher Education by the Omnibus State Reorganization Act of 1974.

In 1969, the board was designated a recipient for bodies donated under the Uniform Anatomical Gift Act (194.230, RSMo).

The day-to-day business of the anatomical board is handled through local anatomical boards or secretaries in Columbia, Kansas City, Kirksville and St. Louis. The annual meeting of the entire board is held in July in Columbia. Officers are elected for two-year terms. Questions regarding unclaimed donors should be directed to the President of the Anatomical Board.



DR. ANTHONY OLINGER  
President  
Missouri State Anatomical Board



DR. JOHN MARTIN  
Vice President  
Missouri State Anatomical Board

### Officers, Missouri State Anatomical Board

**Olinger, Anthony**, president, Department of Anatomy, Kansas City University of Medicine and Biosciences, Kansas City 64106, Telephone: (816) 654-7536, [AOlinger@kcumb.edu](mailto:AOlinger@kcumb.edu);

**Martin, Dr. John**, vice president, Center for Anatomical Science and Education, Department of Surgery, St. Louis University School of Medicine, St. Louis 63104, Telephone: (314) 977-8037, [john.martin@health.slu.edu](mailto:john.martin@health.slu.edu);

**Johnson, Laura**, secretary/treasurer, Department of Pathology and Anatomical Sciences, University of Missouri School of Medicine, Columbia 65212, Telephone: (573) 884-7303, [johnsolaura@health.missouri.edu](mailto:johnsolaura@health.missouri.edu).

### University of Missouri System

[www.umsystem.edu](http://www.umsystem.edu)

The University of Missouri has provided teaching, research and service to Missouri since 1839 and added economic development as its fourth mission in 2004. With campuses in Columbia, Kansas City, Rolla and St. Louis, plus a statewide Extension program and a comprehensive health care system, the university serves more than 75,000 students, more than 23,000 employees, and nearly a half-million alumni worldwide.

The mission of the University of Missouri, as a land-grant university and Missouri's only public research and doctoral-level institution, is to discover, disseminate, preserve and apply knowledge.

The University of Missouri awards more than 18,000 degrees annually. The university offers doctoral degree programs as well as professional degrees in law, medicine, optometry, pharmacy, dentistry and veterinary medicine.

The university attracts more than \$280 million annually in grants and contracts for research in a wide range of disciplines, including medicine, agriculture, engineering and life sciences. The





DARRYL M. CHATMAN  
Chair, University of  
Missouri Board of Curators



GREG E. HOBEROCK  
Vice Chair, University of  
Missouri Board of Curators



JULIA BRNCIC  
Member, University of  
Missouri Board of Curators



MAURICE B. GRAHAM  
Member, University of  
Missouri Board of Curators



TODD P. GRAVES  
Member, University of  
Missouri Board of Curators



KEITH A. HOLLOWAY  
Member, University of  
Missouri Board of Curators



JEFFREY L. LAYMAN  
Member, University of  
Missouri Board of Curators



ROBIN R. WENNEKER  
Member, University of  
Missouri Board of Curators



MICHAEL A. WILLIAMS  
Member, University of  
Missouri Board of Curators



REMINGTON WILLIAMS  
Student Representative  
University of Missouri  
Board of Curators



MUN Y. CHOI  
President  
University of Missouri System

university's seed funding programs help develop and move university technologies to the marketplace, and its network of research parks and incubators encourage economic growth across the state.

The University of Missouri is governed by a nine-member Board of Curators appointed by the governor and confirmed by the Senate.

The board also has a non-voting position for a student representative.

The university's chief administrative officer is the president. Each campus is directed by a chancellor.

**Members, Board of Curators**

**Chatman, Darryl M.,** (D), chair, O'Fallon, Jan. 1, 2023;

**Hoberock, Greg E.,** (R), vice chair, Washington, Jan. 1, 2023;

**Brncic, Julia,** (I), member, St. Louis, Jan. 1, 2021;



**Graham, Maurice B.**, (D), member, Clayton, Jan. 1, 2021;

**Graves, Todd P.**, (R), member, Edgerton, Jan. 1, 2027;

**Holloway, Keith A.**, (R), member, Cape Girardeau, Jan. 1, 2025;

**Layman, Jeffrey L.**, (R), member, Springfield, Jan. 1, 2023;

**Wenneker, Robin R.**, (I), member, Columbia, Jan. 1, 2025;

**Williams, Michael A.**, (D), member, Jan. 1, 2025;

**Williams, Remington**, student representative.

## University of Missouri

Telephone: (573) 882-2121

[missouri.edu](http://missouri.edu)

Email: [mu4u@missouri.edu](mailto:mu4u@missouri.edu)

The University of Missouri was founded in 1839 in Columbia as the first public university west of the Mississippi River. Today, with total enrollment of more than 31,000 students, more than 8,000 full-time employees and more than 344,000 alumni living worldwide, Missouri's flagship university is a \$2.2 billion enterprise and an important investment for the state and nation.

Based on quality of teaching, research and scholarship, MU is one of only 36 public U.S. universities to be selected for membership in the prestigious Association of American Universities (AAU).

Missouri's largest and most comprehensive university, MU has more than 300 degree programs through 12 colleges and schools, and is one of only six public institutions nationwide that has a medical school, college of engineering, college of veterinary medicine and a law school on the same campus.

Mizzou students earn 27% of all bachelor's degrees, 18% of master's degrees and 47% of doctoral degrees granted by the state's public universities. Roughly one-third of degrees awarded (more than 3,500 annually) are in science, technology, engineering, mathematics or health fields.

MU spends about \$278 million on research. Known for a collaborative, interdisciplinary culture, Mizzou has incomparable expertise and resources on a global scale.

As a land-grant institution, MU serves and unifies the state via extension programs, a comprehensive health system, two museums and an NCAA Division I athletic program that competes in the Southeastern Conference.

The historic 1,265-acre campus is a botanic garden, offering visitors 42,000 plants and trees in numerous thematic and special collection settings.

## College of Agriculture, Food and Natural Resources (CAFNR)

[cafnr.missouri.edu](http://cafnr.missouri.edu)

The University of Missouri's College of Agriculture, Food and Natural Resources is a land-grant institution that strives to create a healthy world. We are driven to pioneer impactful solutions for agriculture, food and natural resources.

CAFNR, established in 1870 under the Morrill Act, offers bachelor and graduate degrees in agribusiness management; agricultural education; agricultural systems technology; agriculture; animal sciences; biochemistry; environmental sciences; food science and nutrition; hospital-ity management; natural resource science and management; nutrition and exercise physiology; parks, recreation and sport; personal financial planning; and plant sciences.

Research strengths include agricultural policy, plant and animal genetics and genomics, animal reproductive biology, forage-livestock and agro-forestry. CAFNR research can go from the lab to the field via our system of Agricultural Research Centers located throughout the state to address unique regional needs.

Through Extension, CAFNR conducts educational activities via agriculture and environment programs in animal health and production; plant health and production; agricultural business and policy; and agricultural systems and natural resources.

## College of Arts and Science

[coas.missouri.edu](http://coas.missouri.edu)

The College of Arts and Science is the oldest and largest academic division of the university—its faculty and students study a wide variety of topics, including the earliest forms of life on Earth, how radioisotopes can be used to cure cancer, and why art is a critical piece of humanity.

One of A&S's core philosophies is teaching students how to think, not what to think. When they know how to think, how to approach problems, how to understand the human condition, how to understand the physical world, they can creatively solve any challenge life throws their way. When A&S graduates move to the next step in their lives, they are prepared for any career they choose, including ones not yet created. They can think critically, question everything, continually seek another perspective, and find better answers.

Research and creative work in Arts and Science spans the breadth of human knowledge. Faculty are developing cancer-fighting radioac-

tive chemicals that could one day save lives. They study the fossil record to understand how the Earth has changed and how future changes will affect the planet, and develop ways to use data to understand athletic performance. They put on theatrical, musical and artistic performances that stretch the imagination, help interpret the world and contemplate the human condition. They seek to understand human behavior to eliminate addiction, while also studying policy that might help guide us to a better future.

The College of Arts and Science is dedicated to bringing all its work beyond the classrooms, studios, and laboratories. As a part of an AAU public land-grant institution, it serves the state and nation by educating students, advancing creative work and research, and engaging Missouri and the nation.

## Trulaske College of Business

[business.missouri.edu](http://business.missouri.edu)

The Trulaske College of Business, founded in 1914, today enrolls more than 5,000 students. The college has four academic units – accountancy, finance, management and marketing. The college offers an undergraduate degree in business administration, a full-time MBA, an execMBA for working professionals, a 150-hour program that confers both undergraduate and master's degrees in accountancy, and Ph.D. programs in accountancy and business administration. Additionally, the Trulaske College offers several online degree programs, including a master's in finance and a master's in accountancy. Trulaske programs are nationally ranked and are fully accredited by the Association to Advance Collegiate Schools of Business (AACSB) International.

For more than a century, the Trulaske College of Business has maintained a proud tradition of outstanding instruction, experiential learning opportunities and impactful research. The college houses internationally known scholars in every academic unit. Many faculty members publish in prestigious journals and serve as officers in professional associations.

In addition to rigorous coursework, student development and career readiness are at the core of the college's learning model. The college's professional development program, known as the Trulaske Edge, prepares students through workshops focused on soft skills. Students are required to complete an internship as part of their graduation requirement, and they receive career planning support from the college's Business Career Services office. Other hallmark programs facilitating unique educational experiences include: the Allen Angel Capital Education Program, the Cornell Leadership Program, the Heartland

Scholars Academy, the Inside Sales Lab, the International Trade Center, the University of Missouri Investment Group and the Vasey Academy.

With approval by the Board of Curators, the University of Missouri's business school was named the Robert J. Trulaske, Sr. College of Business in October 2007. The naming recognizes the business and personal achievements of alumnus Robert J. Trulaske, Sr. and the unprecedented support of the college by the late Mr. and Mrs. Trulaske. More than 42,000 alumni of the college contribute their expertise to the private and public sectors in every state and in a host of foreign countries.

## College of Education and Human Development

[education.missouri.edu](http://education.missouri.edu)

The mission of the MU College of Education and Human Development is to address critical societal needs through the advancement of scholarship, enhancement of learning and teaching and service to our global society.

The college's mission is fulfilled by taking a comprehensive, collaborative approach across a wide range of disciplines and professions, including educator preparation, leadership, counseling, special education, higher education, public policy, information sciences and technology. In all of this, the college strives to pursue the highest level of excellence through all its program delivery modes (i.e., campus-based, online and innovative hybrid approaches).

The college fulfills Mizzou's land-grant mission by securing external funding through grants and contracts to work in every county in the state of Missouri to enhance the lives of communities, organizations, families and children.

College of Education and Human Development administrators, faculty and professional staff are committed to lifelong learning for all people—from newborn to senior citizen, rich and poor, and for all levels of ability and all cultures; from learning to read to learning about cultures of the world to learning about oneself. They are also entrusted with important responsibilities to:

- Prepare the next generation of teachers and leaders.
- Advance the use of information and technology for teaching and learning.
- Advance the science and practice of psychology to prepare counselors and educators who help people to live full and healthy lives.

- Develop tools and prepare educators to assist people with disabilities to reach their academic and social potential.
- Prepare administrators to effectively manage learning systems and environments.
- Shape public policy to improve education for all.
- Prepare the next generation of post-secondary educators, researchers, advisors, administrators, leaders and scholars.
- Advance the body of knowledge in all disciplines and professions within the College.

## College of Engineering

[engineering.missouri.edu](http://engineering.missouri.edu)

The University of Missouri College of Engineering provides high-quality education aimed to develop new generations of engineering leaders focused on solving grand challenges. Undergraduate and graduate students have a wide variety of opportunities to complement rigorous coursework through research laboratories and interdisciplinary collaborations, as well as opportunities to develop leadership skills through more than 50 engineering student organizations.

Mizzou Engineering includes three federally funded featured research centers focused on cyber infrastructure, geospatial intelligence and transportation and five signature centers conducting research and outreach in cybersecurity, logistics and distribution, water resources, elder-care technologies and industrial assessment. In addition, faculty are conducting groundbreaking research around machine learning, artificial intelligence, autonomous systems, biomaterials and neural engineering.

With 10 undergraduate degree programs, nine master's programs and seven doctoral programs, Mizzou Engineering offers opportunities in a wide variety of engineering fields. Through a strategic plan that promotes student success, research, outreach, inclusivity and stewardship, the College seeks to build on and enhance its more than 160-year legacy of excellence. Mizzou Engineering graduates are inventors, innovators and leaders, including hundreds of alumni who serve as presidents and CEOs of top companies around the world.

## Missouri School of Journalism

[journalism.missouri.edu](http://journalism.missouri.edu)

The Missouri School of Journalism is committed to improving democracy through the practice of journalism. The first school of its type in the world, the Missouri School of Journalism educates students for careers in journalism, advertis-

ing, public relations and related news and strategic communication fields by combining a strong liberal arts education with hands-on, experiential training in professional media.

The school offers the Bachelor of Journalism undergraduate degree. Advanced graduate studies lead to the Master of Arts degree and the Doctor of Philosophy degree in journalism. The Donald W. Reynolds Journalism Institute (RJI), a 50,000 square-foot facility on historic Francis Quadrangle dedicated in 2008, is committed to developing solutions for 21st-century journalism. RJI engages students, journalists, researchers and other citizens in programs to test new technologies and experiments with new approaches to producing, designing and delivering news, information and advertising.

## School of Law

[law.missouri.edu](http://law.missouri.edu)

The School of Law, established in 1872, has a collegial environment, reinforced by a small student body and a low faculty-student ratio. The intimacy of this setting, coupled with reasonable cost, consistently high bar passage and employment rates, a network of alumni around the globe and access to top scholars in the legal world, make the School of Law one of the best values in the nation.

The School of Law offers a juris doctor degree for which students receive a traditional legal education paired with practical experience in such areas as trial practice and advocacy, negotiation, and client interviewing and counseling. Skills training through the Entrepreneurship Legal Clinic, Innocence Clinic, and Veterans Clinic allow students to apply what they learn in the classroom to real-life situations with real clients. In addition, the school offers nine joint degree programs with other departments on the University of Missouri campus in areas such as journalism, business and public affairs. The curriculum provides a solid foundation for graduates to take the bar examination and practice in any jurisdiction. Students who already have their first degree in law can earn a master of laws degree in American law or dispute resolution. The LLM in dispute resolution degree was developed in 1999 as one of the first such programs in the nation.

Students at the School of Law publish the highly regarded Missouri Law Review, Journal of Dispute Resolution, and Business, Entrepreneurship & Tax Law Review; represent the school on regional and national mock trial teams; organize a variety of philanthropic activities in honor of the school's emphasis on service; and hold a wide array of social activities focused on alleviating the stress of law school and enhancing the

strong sense of community for which the law school is known.

## School of Medicine

[medicine.missouri.edu](http://medicine.missouri.edu)

As the first publicly supported medical school west of the Mississippi River, the University of Missouri School of Medicine has improved health, education and research for 150 years. MU School of Medicine graduates treat patients from every county in the state, and more Missouri physicians have received their medical degrees from MU than from any other university. Medical school graduates are trained, evaluated and expected to be competent in their ability to deliver patient-centered care, including their capability to communicate with the patient, family members and colleagues working as part of an interdisciplinary team. The school uses a patient-based learning style, which emphasizes self-directed learning and early clinical experiences.

The medical school expanded its incoming class size from 96 to 128 students to address a critical shortage of physicians in Missouri and the nation. As part of the expansion, the medical school, in partnership with CoxHealth and Mercy health systems, opened a second MU clinical campus in Springfield in June 2016. The School of Medicine's Rural Track Pipeline Program is designed to improve the supply and distribution of physicians in the state to combat the rural physician shortage.

The School of Medicine's more than 680 faculty physicians and scientists educate more than 1,000 medical students, residents, fellows and others seeking advanced degrees, as well as more than 1,000 undergraduate students each semester.

Medical school researchers focus on lifesaving discoveries that address the most prevalent health problems. The school is nationally ranked in such areas as family and community medicine, primary care, pharmacology and physiology, and health management and informatics.

## Sinclair School of Nursing

[nursing.missouri.edu](http://nursing.missouri.edu)

The MU Sinclair School of Nursing offers a full range of programs at the baccalaureate, master's and doctoral levels. The school is nationally accredited by the Commission of Collegiate Nursing Education and approved by the Missouri State Board of Nursing.

The undergraduate program prepares graduates to practice in a variety of health care settings. Undergraduate program options include a four-year Bachelor of Science in Nursing (BSN),

a distance-mediated RN to BSN degree and an accelerated BSN for individuals with a baccalaureate degree in another area.

Students are prepared at the master's level in nursing education and nursing leadership. The Doctor of Nursing Practice (DNP) offers five emphasis areas, including clinical nurse specialist-adult gerontology; family nurse practitioner; family psychiatric and mental health nurse practitioner; pediatric nurse practitioner; and nursing leadership and innovations in healthcare. The DNP prepares nurse executives and clinical scholars to perform direct clinical practice, translate, disseminate and integrate evidence-based research into clinical practice and improve quality care and health outcomes.

The PhD program prepares nurse scholars to assume leadership positions in research and educational settings. The PhD-prepared nurse advances the discipline, conducts research and contributes to the development of social and health policy.

MU SSON graduates of the doctoral programs are prepared for a variety of leadership and scientific roles to advance health care and discover new knowledge.

Major categories of research within the school include: aging, domestic violence, health systems and health information technologies, living with chronic conditions, and promoting healthy behavior/avoiding health risks. The MU SSON is committed to multidisciplinary and interdisciplinary collaborations as a means of solving some of the most important health care dilemmas.

## School of Health Professions

[shp.missouri.edu](http://shp.missouri.edu)

The School of Health Professions is committed to improving the health and well-being of individuals and communities through innovation in education, clinical service and outreach, and discovery in health, diagnostic and rehabilitation sciences. SHP is a strong contributor to MU's land-grant and AAU missions through integration of teaching, research and service. The school has recently expanded capacity in rehabilitation programs that fill critical roles on health care teams, and has added programs such as a bachelor's in public health and doctorates in occupational therapy and health and rehabilitation science.

The school's accredited academic programs have a distinguished history, producing graduates who become respected clinicians, administrators and faculty, entrepreneurs, and many who earn recognition and hold leadership positions in their respective fields. Graduates of the departments of clinical and diagnostic sciences, health science, occupational therapy, physical therapy, public

health, and speech, language and hearing sciences fill critical roles in health care. The department of health psychology is home to collaborative research and clinical faculty working to improve the health and quality of life of Missourians.

The school offers undergraduate degrees in clinical laboratory science, diagnostic medical ultrasound, health science, nuclear medicine, public health, radiography, respiratory therapy and speech, language and hearing sciences. Graduate degrees are offered in health and rehabilitation sciences, occupational therapy, physical therapy, public health and speech, language and hearing sciences. The health sciences program is the top declared major at the University of Missouri, one of only a few programs on campus to require an internship experience prior to graduation.

Students gain valuable experience in the school's service and outreach centers, including the MU Speech and Hearing Clinic, Robert G. Combs Language Preschool, Accent Modification and Pronunciation program, adult and pediatric neuropsychology clinics, adult and pediatric occupational therapy clinics, PhysZOU pro-bono physical therapy clinic, and more than 800 fieldwork sites. At least 65% of the school's graduates remain in Missouri to practice, many of them filling critical roles in rural and underserved areas.

## College of Veterinary Medicine

[cvm.missouri.edu](http://cvm.missouri.edu)

The University of Missouri College of Veterinary Medicine's mission is to teach, heal, discover and serve. It is the only Missouri institution that awards the Doctor of Veterinary Medicine degree, graduating approximately 115 new veterinarians each year. The College of Veterinary Medicine (CVM) has graduated more than 4,000 doctors of veterinary medicine in its history. The CVM also offers post-graduate specialty training to interns, residents and graduate students as well as an online master's degree, an undergraduate degree in microbiology and an online bachelor's completion degree in veterinary technology. Most graduates enter private clinical practice, but others choose careers in government, the military, industry and academia.

The CVM's Veterinary Health Center ([vhc.missouri.edu](http://vhc.missouri.edu)) is a state-of-the-art facility with 140,000 square feet of floor space spread over three hospitals for companion animals, horses and farm animals. Clinical faculty provide both primary care and various sophisticated diagnostic procedures and treatment options not available in most private practices. Examples include magnetic resonance imaging, PET and CT scans, hip replacement surgery, evaluation and treatment of

musculoskeletal and neurologic conditions, and herd-health consultation for farmers. Each year, the hospitals care for approximately 20,000 hospitalized animals and thousands more on farms.

The Veterinary Health Center also operates two satellite facilities. The Veterinary Health Center at Wentzville provides convenient care for St. Louis-area clients whose pets need cancer treatment, advanced diagnostic imaging, behavior treatment or dermatology services. The Veterinary Health Center at Kansas City provides after-hours emergency care for area companion animals.

The CVM's Veterinary Medical Diagnostic Laboratory ([vmdl.missouri.edu](http://vmdl.missouri.edu)) is a full-service laboratory for all animal species. It is Missouri's only veterinary laboratory accredited by the American Association of Veterinary Laboratory Diagnosticians. The Veterinary Medical Diagnostic Laboratory serves the CVM's clinical and teaching missions and is a resource for public health, wildlife conservation and agricultural stakeholders throughout Missouri. Each year, the laboratory performs 140,000-plus diagnostic tests, many for agricultural animals.

Through its research mission, the college fulfills a solemn obligation to advance the understanding of diseases affecting animals and people. People and animals share the same environment and are exposed to the same infectious organisms and environmental pollutants. It should come as no surprise, therefore, that animals and their owners develop many of the same diseases. This is the concept of translational medicine. To pursue the causes of these conditions and develop treatments, CVM faculty collaborate extensively with colleagues in human medicine, agriculture, engineering and other scientific disciplines.

## Libraries

[library.missouri.edu](http://library.missouri.edu)

The University Libraries include Ellis Library—the main library—and eight specialized libraries: Columbia Missourian newspaper, engineering, geology, health sciences, journalism, mathematics, University Archives and veterinary medical. The University Libraries have a collection of 3.6 million print volumes, over 900,000 e-books and 397 electronic databases.

Some library materials are housed in two off-campus storage facilities that contain more than one million volumes from all of the University of Missouri campus libraries. The libraries' website, [library.missouri.edu](http://library.missouri.edu), provides access to online resources, including the MERLIN (MU system) and MOBIUS (statewide) catalogs and over 195 online databases.

The university collections are frequently reinforced by gifts of friends and alumni. Outstand-



ing gifts include an unpublished manuscript of Charlotte Brontë; the library of John G. Neihardt; the library and manuscripts of Mary Lago; the V.T. Hamlin “Alley Oop” collection; and the libraries of the late Dr. Frank Luther Mott (dean and professor of journalism), manuscripts of deputy minority counsel for the Senate Watergate Committee, Don Sanders and Pulitzer Prize-winning playwright Lanford Wilson.

## University of Missouri Extension

[extension.missouri.edu](http://extension.missouri.edu)

University of Missouri Extension has its roots in federal acts, including the Morrill Land Grant Act of 1862 and the Smith-Lever Act of 1914, which enabled the university to deliver the practical benefits of education and scientific research to the people to improve their economic prospects and quality of life.

As early as 1911, MU was reaching out to farmers and families and providing distance education courses for teachers across the state. In 1955, state legislation established county extension councils to advise the university on educational programs. Each year, some 2,000 citizens volunteer on these councils to assess local educational needs and to work with extension faculty in delivering and evaluating programs. A partnership of local, state and federal government forms the basis for supporting these efforts.

Today, MU Extension continues to translate university-generated research and knowledge to meet the practical needs of Missourians. Working with faculty on the four UM System campuses and jointly with Lincoln University Cooperative Extension, specialists serve every county and the City of St. Louis. They reach audiences diverse in age, race and income with educational programs, publications, informative websites and one-on-one consultations.

Programs in business and community development; agriculture and the environment; youth and family (including 4-H youth development); health and safety; and conferences and institutes build the capacity for success in individuals and communities. These programs create a foundation for locally and regionally based economic development. Every year, more than 1.3 million Missourians participate in MU Extension programs and 2.8 million use the MU Extension website to locate publications and event information.

## MU Research Reactor

[murr.missouri.edu](http://murr.missouri.edu)

Lifesaving medical treatments are available every day for patients fighting cancer because of

the research mission, facilities and capabilities of the University of Missouri Research Reactor Center (MURR®) and its world-class team of scientists, engineers and professionals. MU is the only university to partner with industry to bring four FDA-approved radiopharmaceuticals to market, from initial research and development to licensing and commercialization, and MURR and its team were central throughout the process. With medical isotope shelf-lives ranging from a few days to a few weeks, a safe and reliable supply is critical for patient health and MURR is the only U.S. supplier for many of these vital active ingredients.

MURR is a unique international resource and is the highest-powered, university-operated research reactor in the United States. The reactor provides an invaluable tool for promoting research, education and economic development providing innovative products and services including cancer drugs and diagnostic agents. The reactor is online 52 weeks per year supplying critical radioisotopes for patients in Missouri and around the world while supporting ongoing educational and research activities at the university.

MURR is a critical hub for multidisciplinary research on the MU campus, integrating the resources of a major teaching hospital, a respected cancer center and a leading college of veterinary medicine, as well as distinguished university programs in the biosciences, chemistry and engineering, into an unparalleled research environment. Research programs at MURR encompass four major areas including biomedical science and nuclear medicine, materials science, epidemiology and archaeometry. The biomedical science program focuses on the development of radiopharmaceuticals for cancer research, including both diagnostic and therapeutic applications. The trace element analysis program utilizes the reactor to determine the composition of biological, archaeological and geological samples. The materials sciences program focuses on the use of neutron scattering techniques to define and characterize materials at the molecular or atomic level.

Educational opportunities abound at MURR with students arriving from around the globe to take advantage of this unique resource. Students at both graduate and undergraduate levels participate in research projects from diverse disciplines including anthropology, archaeology, chemistry, engineering (chemical, electrical, mechanical and nuclear), geology, materials science, medical, life sciences (including cancer diagnostics, treatment and prevention), nutrition, physics and veterinary medicine. In addition, MURR conducts numerous extracurricular educational programs for high school students, visiting scholars,

science teachers, nuclear workers and professionals in the community and around the world.

## University of Missouri Health Care

[muhealth.org](http://muhealth.org)

As the state's premier academic health system, University of Missouri Health Care offers a full spectrum of care, ranging from primary care to highly specialized, multidisciplinary treatment for patients with the most severe illnesses and injuries. Patients from each of Missouri's 114 counties are served by approximately 6,000 physicians, nurses and health care professionals at MU Health Care. MU Health Care facilities include Ellis Fischel Cancer Center, the Missouri Orthopaedic Institute, the Missouri Psychiatric Center, University Hospital and Women's and Children's Hospital in Columbia. Affiliates include Capital Region Medical Center in Jefferson City, Columbia Family Medical Group, Columbia Surgical Associates and Rusk Rehabilitation Center. New clinic locations in 2017 include Family Medicine–Fulton Family Health and the Family Medicine clinic in Ashland. MU Health Care is a founding member of the Health Network of Missouri and MPact Health. More than 50 MU Health Care outpatient clinics in central Missouri receive outpatient visits exceeding 550,000 annually. For more information, visit <http://muhealth.org>.

## Admission

As the state's largest and most comprehensive university, the University of Missouri serves all Missourians. Information about our majors, courses, financial aid, campus visits and enrollment steps is available from the Mizzou Office of Admissions by phone at (573) 882-7786 or by email at [askmizzou@missouri.edu](mailto:askmizzou@missouri.edu).

## University of Missouri–Kansas City

Telephone: (816) 235-1000

[www.umkc.edu](http://www.umkc.edu)

Email: [admit@umkc.edu](mailto:admit@umkc.edu)

The history of the University of Missouri–Kansas City (UMKC) has always been tied to that of its namesake city, conceived and executed as the means to meet the city's need for a major university to drive growth, development and progress.

UMKC's roots run back to the 1880s. Three of the professional schools now a part of the university were founded in the 19th century: the School of Dentistry, 1881; the School of Pharmacy, 1895; and the School of Law, 1895. At the same time the Conservatory of Music was founded in 1906, community leaders began discussing the need for a university in Kansas City.

By the 1920s, two groups had plans for such a university. One group proposed Lincoln and Lee University, a Methodist-affiliated school. The other group wanted a private university.

The two groups eventually united and, in 1929, the University of Kansas City was chartered. In 1930, William Volker, Kansas City manufacturer and philanthropist, started the campus with a donation of 40 acres from the William Rockhill Nelson estate.

Despite the ravages of the Great Depression, civic leaders stayed the course, believing that a university was critical to efforts to reverse the economic doldrums. In 1931, Volker donated funds to purchase the Walter S. Dickey mansion and grounds. It was in this remodeled building that the University of Kansas City began its first academic year on Oct. 2, 1933, with 264 students and 17 faculty members. The first commencement at the University of Kansas City was June 9, 1936, with 80 graduates.

In 1963, the University of Kansas City merged with the University of Missouri System, becoming the University of Missouri–Kansas City. In 1963 the enrollment was 4,394; more than 16,000 now study at UMKC.

The campus has been experiencing a major growth spurt in recent years. Two major new buildings opened in 2013: the \$32 million, 68,000-square foot Henry W. Bloch Executive Hall for Entrepreneurship and Innovation, and the 1,000-seat Miller Nichols Learning Center classroom building. These were followed by Brookside 51, a project at 51st and Oak streets that includes a Whole Foods Market, six floors of 170 market-rate apartments and a new home for the UMKC Student Health and Counseling Center; and a \$21 million state-funded modernization and upgrade project for the university's biology and chemistry laboratories. Both were completed in 2018. The new high-tech Robert W. Plaster Education and Research Center, a \$32 million facility for the School of Computing and Engineering, opened for Fall semester 2021. The university is committed to building a new home for its world-renowned performing arts conservatory adjacent to the existing Olson Performing Arts Center on the Volker Campus.

In 2017, UMKC launched the UMKC Health Sciences District. The district combines the unique expertise and services provided by a medical center; a children's hospital; a university and its schools of medicine, nursing, pharmacy and dentistry; as well as the city health department, state mental health center, county medical examiner's office and other health sciences entities. The district was created to enhance collaboration on research and grant requests; combine efforts on community outreach; improve faculty

recruitment; coordinate area parking, safety and transportation; and create shared opportunities in health and wellness from and for more than 16,000 health professionals, faculty members and students.

## College of Arts and Sciences

[cas.umkc.edu](http://cas.umkc.edu)

The College of Arts and Sciences is the largest academic unit of UMKC. It provides a broad liberal arts education as well as graduate and doctoral preparation, preparing students as specialists in a number of chosen fields.

The major areas of study are architecture, urban planning and design; art and art history; communication studies; criminal justice and criminology; economics; English language and literature; foreign languages and literatures; earth and environmental sciences; history; mathematics and statistics; philosophy; physics and astronomy; political science; psychology; race, ethnic and gender studies; sociology; and social work.

Nearly all of the college's departments offer graduate work at the master's level. Doctoral studies are available in psychology. Some departments also participate in the Interdisciplinary Doctor of Philosophy (Ph.D.) program offered through the School of Graduate Studies.

The college's students and faculty have earned an array of academic recognitions, including multiple Guggenheim Fellowships, Fulbright and DAAD scholarships, National Endowment for the Arts and National Endowment for the Humanities Fellowships, the Benjamin A. Gilman International Scholarship and the Association of Writers and Writing Programs award. Two graduates of the college have won the Pulitzer Prize.

The College of Arts and Sciences is the home base of the Honors Program, which seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

## School of Biological and Chemical Sciences

[sbs.umkc.edu](http://sbs.umkc.edu)

The School of Biological and Chemical Sciences seeks to provide quality education, to ex-



MAULI AGRAWAL  
Chancellor, University of  
Missouri-Kansas City

pand knowledge through scientific research and to apply the latest scientific information for the advancement of human welfare. The school plays a key role in Kansas City's emergence as a center for research and development in the life sciences.

Created in 1985, the school serves to advance the missions of the campus and those programs that have a foundation in the life sciences. It is closely tied to and supports academic programs in the schools of dentistry, nursing, pharmacy and the College of Arts and Sciences. It also offers bachelor's, master's and Interdisciplinary Ph.D. degrees.

## Henry W. Bloch School of Management

[bloch.umkc.edu](http://bloch.umkc.edu)

World-class programs at the renowned Henry W. Bloch School of Management provide present and future associates of for-profit, public and nonprofit enterprises the opportunity to gain or enhance their knowledge and skills for effective leadership locally, nationally and globally.

Degree programs include Bachelor of Business Administration and Bachelor of Science in accounting, as well as a menu of graduate and executive graduate programs, including Master of Business Administration, Master of Science in accounting, Master of Science in finance and Master of Entrepreneurial Real Estate. The Bloch School also offers an Interdisciplinary Ph.D. in public administration, a Ph.D. in global entrepreneurship and innovation and non-degree executive education.

The school actively engages in research that applies to the business community, Kansas City's urban core and government agencies.

The Bloch School differentiates itself by integrating business management with public administration, along with a strong emphasis on entrepreneurial and innovative thinking across all dis-

ciplines. Bloch programs in executive MBA and nonprofit management have been ranked among the best in the nation.

## School of Computing and Engineering

[sce.umkc.edu](http://sce.umkc.edu)

The mission of the School of Computing and Engineering is to provide competitive educational opportunities and focused research in computing and engineering, which generates the technical workforce and research vital to economic development, particularly in a city that is home to four of the nation's top 50 engineering firms and eight of the top 200. Undergraduate degree offerings include ABET, Inc.-accredited degrees in computer science, information technology, civil engineering, electrical and computer engineering and mechanical engineering. Master of Science degree programs are offered in civil engineering, computer science, electrical engineering and mechanical engineering. Thesis and non-thesis options are available.

The school also participates in UMKC's Interdisciplinary Ph.D. program through four disciplines: computer science, electrical and computer engineering, engineering and telecommunications and computer networking. Computer science and electrical engineering research strengths cover a wide range of specialties, including networking and telecommunications, software engineering and systems, bioinformatics, communications, computer engineering and algorithms.

Civil and mechanical engineering research strengths include transportation, bioengineering, engineering education, materials, structures, refrigeration and river engineering. All programs are designed to prepare graduates for successful careers in computer science and engineering.

## School of Dentistry

[dentistry.umkc.edu](http://dentistry.umkc.edu)

What began in 1881 as the Kansas City Dental College is today the UMKC School of Dentistry, which annually admits approximately 100 students into its four-year Doctor of Dental Surgery (D.D.S.) degree program, 30 dental graduates into specialty programs and 30 students into dental hygiene. The school serves 15,000 patients of record, providing the students with more than 61,000 patient visits annually, while providing more than \$650,000 in uncompensated care to indigent, underserved Missouri residents. About two-thirds of the state's dentists are graduates of the UMKC School of Dentistry.

The school offers continuing education programs and supports or participates in dozens of

outreach programs. Faculty and students provide oral health screenings to disadvantaged children and others in underserved rural areas of Missouri and abroad.

UMKC was the first U.S. dental school to develop and implement a fully electronic patient record-keeping system with digital radiography, and the Department of Oral and Craniofacial Sciences has been named an area of eminence by the University of Missouri System in recognition of its interdisciplinary research programs in the areas of biomaterials engineering, mineralized tissue biology and translational and clinical research. Private businesses contract with the Clinical Research Center to perform clinical trials and efficacy testing on dental products and procedures; research funding averages over \$5 million annually.

Philanthropic support from the school's 7,500 living alumni has endowed more than 60 scholarships, providing assistance to a significant number of the school's 500 dental, dental hygiene and graduate students.

## School of Education

[education.umkc.edu](http://education.umkc.edu)

The overall goal of the School of Education is the development of broadly educated, competent practitioners who are able to engage in critical and cooperative inquiry in order to provide for an increasing diversity of educational specialists who are grounded in both theory and practice and can deal effectively with the problems and needs of a culturally, socially and politically diverse society. A national leader in culturally responsive teaching and urban education, the school prepares teachers, counselors and administrators to work with today's diverse youth.

The School of Education is fully accredited, offering degrees through a diverse array of undergraduate, graduate and continuing education classes. For practicing teachers, course offerings include stand-alone programs and courses delivered in conjunction with partner school districts.

Doctoral degrees are available in counseling psychology from the Division of Counseling and Educational Psychology and PK-12 administration from the Division of Educational Leadership, Policy and Foundations. The School of Education also participates in the Interdisciplinary Ph.D. program, offering a combined degree with many other discipline areas.

The School of Education offers undergraduate programs that lead to the Bachelor of Arts degrees in early childhood, elementary, middle school and secondary education. The school recommends students for certification in a variety of content areas. School of Education faculty work

closely with local school districts to give future teachers not only a foundation in theory, but also classroom practice through field work, practica and internships.

## School of Graduate Studies

[sgs.umkc.edu](http://sgs.umkc.edu)

Programs for advanced degrees in the liberal arts were introduced by the University of Kansas City in 1939. Graduate degree programs are offered in a variety of fields in the humanities, social sciences and natural sciences. Several are of special interest to students preparing for careers in the health sciences, performing arts and urban affairs.

Master's degree programs are offered in accounting, anesthesia, art history, bioinformatics, biology, business administration, cellular and molecular biology, chemistry, civil engineering, computer science, counseling and guidance, criminal justice and criminology, dental hygiene, economics, education, English, engineering, history, law, mathematics, music, oral biology, nursing, pharmaceutical sciences, physics, political science, psychology, public administration, romance languages, psychology, social work, sociology, studio art, theater and urban environmental geology. The education specialist degrees, Master of Fine Arts, Master of Laws and Doctor of Musical Arts, are also available.

The Interdisciplinary Ph.D. program offers students a range of doctoral options. Support is available to qualified graduate students through scholarships, assistantships and fellowships.

## School of Law

[law.umkc.edu](http://law.umkc.edu)

The Kansas City School of Law, founded in 1895, merged with the University of Kansas City (UKC) in 1938. When UKC joined the UM system in 1963, the school became known as the UMKC School of Law. The school is one of only six in the nation to have educated both a U.S. President and a Supreme Court Justice.

The law school is housed in a modern facility, which includes courtrooms with up-to-date technology that allow actual court proceedings to be held at the school and observed by students and faculty from a soundproof viewing theater. The building houses the Leon E. Bloch Law Library, which provides both books and online materials and contains an innovative, collaborative teaching classroom for research and writing instruction. A unique feature of the building is the placement of student offices and study carrels in suites shared by faculty.

The law school focuses on the integration of high-level theory with practical skills to educate lawyers with strong problem-solving ability and the foundation for sound judgment. The school is recognized for its strengths in advocacy, family law and entrepreneurship, as well as for its innovative solo and small-firm practice program. Students have opportunities for writing and scholarly activity through the three journals edited at the school.

The location of the School of Law on an urban university campus provides abundant opportunities for student participation in externships and clinics that provide excellent skills training while serving community legal needs. It also provides for interdisciplinary collaboration, especially with the Bloch School of Management and the Regnier Institute for Entrepreneurship and Innovation.

## School of Medicine

[med.umkc.edu](http://med.umkc.edu)

In 1971, the UMKC School of Medicine accepted its first class in the six-year medical program. The year-round program, involving 48 weeks of study each year, offers students the opportunity to earn both their Doctor of Medicine (M.D.) degree and a bachelor's degree from either the College of Arts and Sciences or the School of Biological Sciences. It is designed primarily for highly-qualified high school seniors.

The curriculum of the School of Medicine provides early exposure to clinical medicine and basic science education, as well as a liberal arts education that is fully integrated into the six-year program. Admission to this program as a freshman gives the student the opportunity to complete requirements for the Doctor of Medicine degree without a second admission process. A unique feature of the school is the docent system, which assigns a full-time faculty member to 12 students for a four-year period, creating an opportunity for the student to interact with a faculty member who serves as a teacher, role model, counselor and mentor.

Nearby are the medical school's major affiliate hospitals: Truman Medical Center, Children's Mercy Hospital, St. Luke's Hospital, Western Missouri Mental Health Center and the Kansas City Veterans Affairs Medical Center. In addition, the School of Medicine utilizes a number of outstanding private community hospitals in the Kansas City area for education in clinical medicine.

The School of Medicine opened a satellite campus in January 2021 at Mosaic Life Care in St. Joseph, Mo. The St. Joseph campus was set up specifically to address the state's rural physician shortage.



## Conservatory

[conservatory.umkc.edu](http://conservatory.umkc.edu)

The Conservatory has earned national and international recognition through performance, composition, teaching and scholarship. One of the most comprehensive music, dance and theatre educational centers in the Midwest since 1906, the conservatory has more than 80 faculty who are highly regarded as scholars, artists, teachers and leaders in their fields.

The conservatory offers the degrees of Bachelor of Music, Bachelor of Arts, Bachelor of Fine Arts, Master of Fine Arts, Master of Music Education and Doctor of Musical Arts. It offers the community hundreds of performing arts programs annually by faculty, students and visiting artists, including those in its acclaimed Signature Series. The conservatory also offers students the opportunity to participate in a variety of ensembles that perform throughout the year.

More than 20 ensembles are open by audition to all UMKC students who qualify. Ensembles include the Conservatory Orchestra, Chamber Orchestra, Percussion Ensemble, Wind Symphony, Wind Ensemble, Musica Nova (a contemporary music ensemble), 11 O'Clock Jazz Band and numerous vocal and jazz groups.

## School of Pharmacy

[pharmacy.umkc.edu](http://pharmacy.umkc.edu)

The origin of pharmacy education in Kansas City began in 1885 and evolved into the "Kansas City College of Pharmacy and Natural Science." This college operated independently until 1943, when it merged with the University of Kansas City. For the last 125 years, the School of Pharmacy has maintained its mission to educate students, health care professionals and scientists; conduct research; and serve the public and the pharmacy profession in order to meet pharmaceutical needs and advance the standard of health care.

The UMKC School of Pharmacy is the only public pharmacy school in Missouri, offering professional, post-graduate and graduate programs in the pharmaceutical sciences, including pharmacetics, pharmacology, biopharmaceutics, pharmacokinetics and toxicology; pharmacy administration and pharmacy practice. The primary professional degree offered is the doctor of pharmacy (Pharm.D.).

Pharmacy faculty conduct interdisciplinary research and engage in community service. Students are active in various outreach projects, including community health fairs and education of school children about inappropriate use of medication.

The pharmacy program includes significant patient contact and provides an interprofessional approach to patient care. Experiential components of the curriculum are conducted at several area health facilities throughout Kansas City, Columbia and Springfield, as well as at various pharmacy and health care settings throughout the state in rural and metropolitan areas.

In 2005, the School of Pharmacy expanded the Pharm.D. program to the University of Missouri–Columbia campus using distance education and UMKC pharmacy faculty. This program was created in part to help with the shortage of pharmacists statewide and to meet the need for pharmacists in Missouri's rural communities. A similar program was expanded to the Missouri State University campus in Springfield in 2014.

## Libraries

[library.umkc.edu](http://library.umkc.edu)

UMKC Libraries are an essential partner in intellectual discovery, knowledge creation and empowerment, while serving as the hub of learning activities for UMKC and its urban neighbors. Located on the Volker Campus, the Miller Nichols Library is the largest of UMKC's libraries and houses the general collection, Music/Media Library, LaBudde Special Collections and Marr Sound Archives. The Dental Library and Health Sciences Library are located on the Health Sciences Campus and serve users in those disciplines.

UMKC Libraries' collections contain more than 2 million books, government publications and audiovisual items, as well as more than 2 million microforms supporting the programs of the university. In addition to the physical collections, the libraries provide online access to over 65,000 journals, 250,000 books and 300 research databases. Partnerships with the UMKC School of Law's Leon E. Bloch Law Library and the privately funded Linda Hall Library of Science, Engineering and Technology further extend UMKC's physical and virtual library resources. Reciprocal borrowing agreements and the Community Information Program share UMKC's library resources globally and provides local users access to materials from libraries and repositories located throughout Missouri and around the world. These arrangements assist students, researchers, businesses and all levels of government agencies.

Many rare and priceless collections are part of UMKC Libraries' Kenneth L. LaBudde Special Collections. These include papers and manuscripts of music composers, sheet music and Americana and British literature. The Marr Sound Archives hold over 330,000 music and spoken word recordings, documenting the American

experience in sound. The libraries have been the recipient of grants from the Andrew W. Mellon Foundation and the National Endowment for the Humanities to catalog and preserve unique library collections.

Through the libraries' website, Missourians and researchers worldwide can access a variety of material, from online exhibits highlighting the musical heritage of the Kansas City region, to a comprehensive catalog of library holdings at all four campuses to historic digital audio recordings. Visitors to UMKC can observe the high-density automated storage and retrieval system—dubbed by student vote “RooBot”—and experience the new collaborative study spaces made possible by the new system.

## School of Nursing and Health Studies

[sonhs.umkc.edu](http://sonhs.umkc.edu)

The UMKC School of Nursing and Health Studies prepares students to excel in the delivery and improvement of health care, now and in the future. Approval for establishment of a School of Nursing was granted by the University of Missouri's Board of Curators in 1979, at which time the Master of Science in Nursing (MSN) program was offered. The school accepted its first class of registered nurse undergraduates (RN-BSN) into its baccalaureate program in fall 1981.

Today, the UMKC School of Nursing and Health Studies offers a full range of education programs including a bachelor's degree in Health Science, a four-year bachelor's degree in nursing (B.S.N.), an R.N.-B.S.N., a Master of Science in Nursing (M.S.N.) degree and a Doctor of Nursing Practice (D.N.P.) degree—all fully accredited by the Commission on Collegiate Nursing Education. Options for MSN study include the nurse educator, neonatal and family psychiatric mental health nurse practitioner programs. Options for the DNP include the adult, family, women and pediatric nurse practitioner programs. The Ph.D. in Nursing is an inter-campus Ph.D., offered in cooperation with the University of Missouri–St. Louis and Columbia campuses. Many of the programs are approved by the Higher Learning Commission for distance education using both online and interactive telecommunication technologies.

The school presents students with excellent learning opportunities, such as clinical experiences in settings that provide care to patient populations of diverse backgrounds and state-of-the-art simulation technology. Students benefit from the school's long-standing community partnerships, a commitment to a diverse student body and specialized recruitment and retention strategies. The School of Nursing's program of research is focused on community-based research for

underserved and under-represented populations and provides educational, practice, service and research opportunities in the provision of health care and education in this area, emphasizing urban health care and wellness.

## Continuing Education

The university's schools and colleges, with responsibility for their respective continuing education programs, extend the university's educational reach beyond the traditional campus degree programs. Through credit courses, noncredit courses, conferences and institutes, the people of the greater Kansas City community have an opportunity to continue their education in a manner suited to the adult learner.

Noncredit continuing education activities involve an academic department and a group from business, industry, government or the general public. Citizens throughout the state are served through UMKC's relationship with the University Extension. Offerings include liberal arts lectures and seminars; professional, refresher, remedial and post-graduate courses; and problem-oriented educational programs designed for the analysis and study of major social and urban problems.

Formal education also may be continued through credit courses offered off campus or by enrollment in correspondence courses for academic credit. Frequently, public forums concerned with vital issues of the day are offered in order to increase both the number and effectiveness of people who work toward solutions of community problems. While responding to the broad and varied needs of the community and state, the university is at the same time placing increased emphasis on the development of specific program areas identified as important to large professional, economic and other specialized audiences within the community.

## Admission

[umkc.edu/admissions/](http://umkc.edu/admissions/)

The Office of Admissions serves as the initial contact between the student and UMKC. This office conducts the registration of students in cooperation with the various schools and colleges within UMKC and maintains student academic records.

## Missouri University of Science and Technology

Telephone: (573) 341-4111

[www.mst.edu](http://www.mst.edu)

Email: [admissions@mst.edu](mailto:admissions@mst.edu)

Founded in 1870 during the height of the Industrial Revolution, our university—then known

as the Missouri School of Mines and Metallurgy, or MSM—was established to address the pressing challenges of that era. A product of the land-grant movement of the late 19th century, the campus was Missouri's response to the acute need for scientific and practical education in the developing nation. Early academic programs focused on the mining and metallurgical industries, but the campus expanded its mission over time as the need for a broad-based education grew.

Over the years, as the campus placed a greater emphasis on research and graduate education and increased its academic offerings, its identity evolved to reflect these changes. In 1964, the four-campus University of Missouri System was established, and so our campus became known as the University of Missouri-Rolla (UMR). In 2008, the name was changed to Missouri University of Science and Technology (Missouri S&T) to reflect our distinctive nature as a national research university.

Now a research university of national distinction, Missouri S&T continues to build upon its heritage of discovery, creativity and innovation to inspire and prepare students of all majors to solve the world's great challenges. S&T students experience a wealth of out-of-classroom learning opportunities that apply knowledge to real-world issues, from the Experimental Mine—named the nation's most "Awesome College Lab" by *Popular Science*—to numerous student design teams.

Missouri S&T offers 101 degree programs in 40 areas of study and awards bachelor's, master's and doctoral degrees in a wide array of disciplines—from engineering and the sciences to business and information technology, the humanities and social sciences, education, and the liberal arts. The Ph.D. is offered in 20 disciplines and the doctor of engineering is offered in eight disciplines.

## Academic Programs

[futurestudents.mst.edu/academic-programs](http://futurestudents.mst.edu/academic-programs)

## College of Arts, Sciences and Business

[casb.mst.edu](http://casb.mst.edu)

Missouri S&T's College of Arts, Sciences, and Business (CASB) plays a vital role in fulfilling S&T's mission. The college is committed to creating knowledge and discovering innovative solutions to society's most pressing challenges, to educating and inspiring undergraduate and graduate students, and to helping students, faculty and staff contribute positively to Missouri, the country and the world. CASB faculty have been recognized for their high-impact research,

teaching and engagement in liberal arts and humanities, social and behavioral sciences, natural and physical sciences, education, business, and military science disciplines.

The college includes the departments of arts, languages and philosophy; biological sciences; business and information technology; chemistry; economics; English and technical communication; history and political science; mathematics and statistics; physics; psychological science; and teacher education and certification, as well as S&T's Air Force ROTC and Army ROTC programs.

In fall 2020, Missouri S&T established a new Global Engineering Program to prepare engineers who aspire to international careers. Participants earn two degrees in five years while increasing their cultural competence and proficiency in another language. Graduates will earn a B.S. in an engineering discipline and a B.A. in multidisciplinary studies.

CASB offers 18 undergraduate degree programs, 13 master's degree programs and three doctoral degrees, in addition to 52 minors and 27 emphasis areas of study. CASB's academic departments provide course work for students majoring in those fields (16 percent of the student body) as well as the science, mathematics and liberal arts courses students majoring in engineering and computing need.

## College of Engineering and Computing

[cec.mst.edu](http://cec.mst.edu)

A successful engineer must master both the science and practice of engineering. Missouri S&T's College of Engineering and Computing (CEC) offers students abundant opportunities for practical experience in addition to a solid foundation in the sciences. The Student Design and Experiential Learning Center, the Center for Aerospace Manufacturing Technologies, S&T's Experimental Mine, and the Missouri S&T Reactor are stellar examples of a unique focus on engineering practice.

The college includes the departments of chemical and biochemical engineering; civil, architectural and environmental engineering; computer science; electrical and computer engineering; engineering management and systems engineering; geosciences and geological and petroleum engineering; materials science and engineering; mechanical and aerospace engineering; mining and explosives engineering; and nuclear engineering and radiation science. Approximately 84 percent of Missouri S&T's students are enrolled in CEC programs.

CEC offers 17 undergraduate degree programs, 16 of which are ABET-accredited, and 21

master's degree and Ph.D. programs, of which 13 are available online. Missouri S&T is home to the one of the nation's oldest computer science programs, the nation's first engineering management program, the nation's first Ph.D. program in explosives engineering and Missouri's first nuclear reactor. The computer science program also is home to Missouri's first National Center of Academic Excellence in Information Assurance and Cyber Defense Research.

Since 2006, Missouri S&T has also offered bachelor of science degrees in civil engineering and electrical engineering through the Missouri S&T-Missouri State University Cooperative Engineering Program. In 2019, the program expanded to include a bachelor of science offering in mechanical engineering. The program is located on the Missouri State University campus in Springfield.

## The Kummer Institute for Student Success, Research and Economic Development

[kummerinstitute.mst.edu](http://kummerinstitute.mst.edu)

Established in October 2020 through a generous gift from the late Fred Kummer, a 1955 graduate, and his wife, June, the Kummer Institute for Student Success, Research and Economic Development (Kummer Institute) supports the couple's desire to elevate Missouri S&T, establish greater outreach for STEM education, and support economic growth in Rolla, the south-central region of Missouri and beyond. The Kummer Institute provides funding for entrepreneurial-minded undergraduate students through the Kummer Vanguard Scholars program, supports Ph.D. students through the Kummer Innovation and Entrepreneurship Doctoral Fellows Program, and establishes a new college at S&T, the Kummer College of Innovation, Entrepreneurship and Economic Development. The institute also establishes new research centers and the Kummer Center for STEM Education.

## Rankings

[mst.edu/about/rankings](http://mst.edu/about/rankings)

Missouri S&T was recently ranked the No. 1 public engineering university in the nation by College Factual (2020), the No. 1 university in Missouri for alumni salary potential by Payscale (2019) and the No. 8 university in the nation for providing a high annual return on investment for graduates by Business Insider (2020). S&T was also ranked 14th brainiest university by Lumosity (2019), the No. 15 public college with the highest-earning graduates (Forbes, 2017) and the No. 24 top STEM college by *Forbes* (August 2017).



MO DEGHANI  
Chancellor, Missouri University  
of Science and Technology

Missouri S&T's graduate engineering programs are ranked in the top 50 among public universities, according to *U.S. News & World Report* (March 2020), and S&T's online graduate programs in engineering and computing are ranked in the top 20 in the nation by *U.S. News & World Report* (January 2021).

## Graduate Studies

[grad.mst.edu](http://grad.mst.edu)

Graduate education has been offered at Missouri S&T since the early 1900s, when the first master of science degree programs were established. The first doctor of philosophy degree was granted in 1926. Today, Missouri S&T offers master of arts, master of business administration, master of engineering, master of science, master of science for teachers, doctor of engineering and doctor of philosophy degrees. Studies fall into the general areas of business, economics, engineering, English, psychology, science and technology. The master of arts degree is offered through a cooperative degree program with the University of Missouri-St. Louis.

## Online Education

[online.missouri.edu](http://online.missouri.edu)

Missouri S&T offers distance education courses to help today's students further their education even if they can't attend on-campus classes. Various delivery methods allow students enrolled in distance courses at Missouri S&T to maintain student and faculty interaction and enhance the learning experience. Students may attend class from their office, home or while away on business. Courses are broadcast live, recorded and archived for students to access anytime during the semester. Distance courses are identical to their on-campus versions. Many classes include both on- and off-campus students.

Missouri S&T offers 19 online graduate degree programs, which include an MBA degree as well as master's degrees in aerospace engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, explosives technology, geological engineering, geotechnics, industrial-organizational psychology, information science and technology, manufacturing engineering, mechanical engineering, mining engineering, systems engineering and technical communication. Missouri S&T also offers over 70 graduate certificate programs in focused knowledge areas. Many working professionals start in a graduate certificate program as a pathway to a master's degree.

In 2001, Missouri S&T partnered with Boeing to offer its employees a degree in systems engineering. The program began with 30 students and today has awarded more than 600 M.S. degrees in systems engineering to Boeing employees.

## Research

[research.mst.edu](http://research.mst.edu)

As an internationally recognized research university, Missouri S&T is furthering humanity's understanding of the world and creating innovations that drive our global, interconnected economy. From the development of new materials to strengthen roads and bridges to the creation of bioactive glass to treat cancer, arthritis and hard-to-heal wounds, S&T researchers are pushing the boundaries of knowledge every day. Missouri S&T's interdisciplinary approach to research involves students working alongside worldclass faculty in a variety of fields. S&T research centers run the gamut from biomedical research to advanced manufacturing, energy, the environment, and materials science and engineering.

The College of Engineering and Computing focuses on five emphasis areas: engineering for extremes, infrastructure, manufacturing and economic development, smart systems, and sustainable energy, minerals and resources. The College of Arts, Sciences, and Business conducts research in the sciences, medicine, the humanities, business, information science and technology, and more.

Missouri S&T's faculty, staff and alumni have been at the forefront of many of the world's greatest achievements, including the world's first trans-Atlantic telephone call, Doppler radar, the Apollo 11 moon landing and the creation of Twitter.

Missouri S&T offers research programs for undergraduate students as well. The First Year Research Experience (FYRE) program pairs faculty mentors with first-year students from the College of Arts, Sciences, and Business in an apprentice-

style research partnership and gives first-year and transfer students a chance to experience real-world hands-on research. The Opportunities for Undergraduate Research Experience (OURE) program allows undergraduates to complete one research project per year both individually and in groups.

## Admission

[futurestudents.mst.edu](http://futurestudents.mst.edu)

Interested students may obtain information on admission and enrollment upon request, in person, online or by mail, from the Office of Admissions at Missouri S&T. Prospective students and their parents are encouraged to visit the campus or call the toll-free number (800-522-0938) dedicated to inquiries about admissions, financial aid and enrollment procedures. Students also may contact the admissions office by email at [admissions@mst.edu](mailto:admissions@mst.edu) or by visiting the Missouri S&T website [mst.edu](http://mst.edu).

## University of Missouri–St. Louis

Telephone: (314) 516-5000  
[www.umsl.edu](http://www.umsl.edu)

St. Louis is more than a college town. It's an exciting metropolitan region with 2.8 million people, renowned cultural amenities, 14 Fortune 1000 companies and some of the largest private firms in the United States. Industry leaders with a large presence in the St. Louis region include Boeing, Anheuser-Busch InBev, Centene, Mastercard, Ameren, Edward Jones, Enterprise Holdings, Bayer, BJC HealthCare, Cigna, Emerson and General Motors.

St. Louis is also home to numerous small and mid-sized companies that find the region's know-your-neighbor vibe refreshingly supportive. Perhaps that's why Forbes named St. Louis the No. 2 city in the country for startups.

With a central location, infrastructure capacity, favorable cost structure and high-quality educational institutions, St. Louis' regional economy is broad and growing. Residents and students alike also enjoy exploring the region's vast park system and cheering on their favorite teams in this vibrant sports city.

All this adds up to a great place to live, learn and work. No university is a better conduit of that energy than the University of Missouri–St. Louis.

With nearly 16,000 students, UMSL is the largest public research university in eastern Missouri. *U.S. News & World Report* ranked UMSL as a Tier 1 national research university and included it on its list of Top Performers on Social Mobility for three straight years. The university provides excellent learning experiences and leadership



opportunities to a diverse student body whose influence on the region upon graduation is immense.

UMSL graduates can be found in all 50 states and 74 countries, but their greatest impact is felt in St. Louis. About 75% of more than 105,000 UMSL alumni call St. Louis home. They drive the region's economy and contribute mightily to its social well-being.

Founded in 1963, UMSL is spread across 470 acres in suburban St. Louis County. UMSL is a beacon of hope, a force for good and a leader in the pursuit of excellence in education, impactful research and community service. The university pursues this vision through six core values of integrity, inclusion, innovation, access, success and engagement. This is all backed by its mission: We transform lives.

## College of Arts and Sciences

[umsl.edu/divisions/arts/science](http://umsl.edu/divisions/arts/science)

UMSL's College of Arts and Sciences creates the next generation of criminologists, conservation biologists, symphony soloists, historians and linguists. With more than 3,000 undergrads, more than 600 graduate students and 18 fields of study, it is UMSL's largest unit. In support of the university's mission, the college provides a diverse student body access to an affordable, quality education with expert faculty. A strong focus on research and scholarship has students exploring the latest thought and theory through groundbreaking studies conducted on campus. The college's emphasis on arts and sciences working in communion leads to graduates with a holistic understanding of their fields, creating the best scholars for academia and professionals for the world.

### By the Numbers

- 3,701 current students
- 304 faculty members
- 53 degree programs

### Departments

- Actuarial Science
- Art and Design
- Biology
- Chemistry and Biochemistry
- Criminology and Criminal Justice
- Communication and Media
- Computer Science
- Economics
- English
- History



KRISTIN SOBOLIK  
Chancellor  
University of Missouri-St. Louis



MICHAEL A. WILLIAMS  
Curator  
University of Missouri-St. Louis

- Interdisciplinary Studies
- Languages and Cultural Studies
- Math, Physics and Statistics
- Music
- Philosophy
- Political Science
- Psychological Sciences
- Sociology

### Points of Pride

UMSL offers some of the best graduate programs in the country according to *U.S. News & World Report*. The Department of Criminology and Criminal Justice consistently ranks in the top 15 nationally, and the organization also applauds UMSL's degrees in public policy administration, psychology, biology and chemistry.

UMSL's world-renowned faculty members are never far off from their latest developments. Professors are consistently recognized for their impactful research in physical, biological, social and behavioral sciences.

The Whitney R. Harris World Ecology Center is the nation's largest and most diverse program in biology conservation and has unique, established partnerships with the Missouri Botanical Garden and Saint Louis Zoo.

Fine arts and music students are recognized on campus and throughout the St. Louis region for their stellar performances, gallery exhibitions and abundant talent. UMSL Opera Theatre has become one of the best programs in the country, earning a first-place finish in the National Opera Association's Division 1 Opera Competition in 2020, and first place in the 2021 American Prize in Opera Performance College/University Smaller Program Division.

The Blanche M. Touhill Performing Arts Center is a state-of-the-art performance facility, built to provide a home for campus events, academic

programs and regional art organizations. The spectacular venue contains three performance spaces and hosts an average of 150 events, 230 performances and 105,000 visitors annually.

## College of Business Administration

[umsl.edu/divisions/business](http://umsl.edu/divisions/business)

UMSL's College of Business Administration educates and graduates business leaders and entrepreneurs with unparalleled drive, business savvy and superior management skills. UMSL Business alumni shape the global and local workforce, with more than 80% living in the St. Louis region and driving the advancement of local industry. As part of the largest public research university in eastern Missouri, the college provides an affordable, quality education with expert faculty. The undergraduate, master's and doctoral-level programs focus on core business principles and employ the latest research and teaching models, which creates exceptional professionals who transform the way business is done.

### By the Numbers

- 2,085 current students
- 77 faculty members
- 18 degree programs

### Departments

- Accounting
- Finance and Legal Studies
- Global Leadership and Management
- Information Systems and Technology
- Marketing and Entrepreneurship
- Supply Chain and Analytics

### Points of Pride

UMSL stands among some of the best business schools worldwide with sought-after dual accreditation in business and accounting from the Association to Advance College Schools of Business—a designation held by fewer than 2% of all institutions.

The rich educational traditions and strong alumni network have given rise to industry leaders such as George Paz, retired Express Scripts CEO and chairman; Ken Cella, principal leading the client strategies group at Edward Jones; Sandra Van Trease, former group president for BJC HealthCare; Joe Gorder, CEO and president of Valero Energy Corporation; and Kei Pang, vice chairman of Nidec Motor Corporation.

For 18 consecutive years, *U.S. News & World Report* has ranked the undergraduate international business program in the top 25 nationally.

UMSL Business is a primary partner in St. Louis' booming entrepreneurial ecosystem through programs like UMSL Accelerate, EQ Student Accelerator and the Diversity, Equity and Inclusion Accelerator, a first-of-its kind program that puts underrepresented entrepreneurs at the center of a purpose-driven, university-led accelerator and provides their business a non-dilutive \$50,000 capital injection.

## College of Education

[coe.umsl.edu](http://coe.umsl.edu)

UMSL's College of Education is a hub of innovation, where diverse scholars and practitioners converge to problem solve, incubate and develop ideas that propel the field of education forward. The college provides a plethora of undergraduate, graduate and doctoral degrees that prepare and sustain culturally competent, dedicated and highly trained teachers. It also educates administrators, counselors, school psychologists, behavior analysts and educational scholars. As one of Missouri's largest preparers of educators, UMSL Education is consistently recognized for excellence in teacher preparation. The innovative Studio School model, which has the college partnering with more than 30 local schools, allows for collaborative practicum experiences that enrich learning while also strengthening the St. Louis region.

### By the Numbers

- 1,628 current students
- 93 faculty members
- 17 degree programs

### Departments

- Education Sciences and Professional Programs
- Educator Preparation and Leadership

### Points of Pride

The College of Education claims a wide range of accreditations, including the Council for the Accreditation of Educator Preparation, the Department of Elementary and Secondary Education, the Council for Accreditation of Counseling and Related Educational Programs, and the National Association for School Psychology.

Students have access to a wide range of valuable partnerships as the College of Education works closely with more than 50 schools, 20 districts, seven sponsored charter schools, independent schools, parks, museums and youth serving organizations across the region.

UMSL alumni are also some of the best educators in the state, as seen by UMSL Education's

growing list of school administrators and Missouri Teacher of the Year recipients.

UMSL Education runs, develops and supports numerous community initiatives, ranging from literacy to civic engagement. It's also home to five innovative centers, including the Center for Character and Citizenship, which is a global leader in character education.

## College of Nursing

[umsl.edu/~nursingweb](https://umsl.edu/~nursingweb)

Since its founding in 1981, the UMSL College of Nursing has been at the forefront of delivering quality, affordable nursing education to the St. Louis region and beyond. Born out of a desire to meet the ever-growing need for a superiorly trained nursing workforce, it now educates approximately 900 students annually. Of these, 34% are minorities. The college offers innovative partnerships and advanced clinical experiences with local health care agencies and prides itself on local impact, as a majority of alumni stay and work in St. Louis after graduation. The college offers traditional BSN, RN to BSN and doctorate-level degrees—DNP and PhD—in multiple formats including online, off-campus and accelerated options. As a recognized leader in delivering compassionate, innovative, evidence-based care, UMSL Nursing provides educational experiences that result in a healthier St. Louis.

### By the Numbers

- 863 current students
- 96 faculty members
- 5 degree programs

### Points of Pride

UMSL Nursing is the top public option in the region according to *U.S. News & World Report's* 2022 list of Best Graduate Schools.

The Commission on Collegiate Nursing Education accredits the BSN and DNP programs, and the Missouri State Board of Nursing fully approves the pre-licensure program.

UMSL Nursing students are well-prepared practitioners, as more than 87% pass the NCLEX, which is well above the national average.

The college is proud to have more than 100 clinical partnerships with the leading health care providers in the St. Louis region, which gives students of all levels experience in acute, primary and community care.

## College of Optometry

[umsl.edu/divisions/optometry](https://umsl.edu/divisions/optometry)

As the only optometry program in Missouri and one of a limited number across the country,

the UMSL College of Optometry trains the nation's vision experts. Graduates of the program have practiced in nearly all 50 states and have taken their optometric expertise to other countries as well. Thanks to rigorous admission standards and award-winning faculty, UMSL Optometry prepares graduates to deliver compassionate patient care while instilling a sound background in biomedical, optical, behavioral and clinical sciences. The on-campus Patient Care Center, more than 100 externship sites and multiple community partnerships provide students with a wide range of clinical learning experiences. The Optometry Scholars Program offers an exclusive opportunity for students to develop research experiences with faculty members who share their interests. Small class sizes and a fully supportive, familial atmosphere are hallmarks of the program.

### By The Numbers

- 177 current students
- 27 faculty members
- 1 degree program
- 2 residency programs

### Points of Pride

The College of Optometry administers the only professional optometry training program in Missouri.

The program is accredited by the Accreditation Council on Optometric Education.

UMSL Optometry and UMSL Pre-Health offer an accelerated program that gets students into the field in seven years instead of the traditional eight-year track.

UMSL Eye Care provides a diverse and collaborative patient care environment for upper-level optometry students and postdoctoral residents. The center includes three locations across the St. Louis region.

## Graduate School

[umsl.edu/gradschool](https://umsl.edu/gradschool)

Many of St. Louis' business leaders, scholars and influential public servants have one thing in common—an advanced degree from the University of Missouri–St. Louis. In addition to relevant, challenging courses, Graduate School students participate in guided and independent research experiences, internships and assessment exams. The Graduate School focuses on a careful balance of independent critical thinking and the ability to meet the many student requirements that vary according to background, abilities and interests. Composing one-sixth of the student body, graduate candidates make critical contribu-

tions to the university's mission as a public metropolitan research institution. Through 30 master's, 13 doctoral and two education specialist offerings, it provides evolving programs that advance careers and contribute to the region's economy and social advancement.

#### By the Numbers

- 2,701 current students
- 45 degree programs

### Pierre Laclède Honors College

[umsl.edu/honors](http://umsl.edu/honors)

Pierre Laclède Honors College students stand out among their peers. Through small class sizes, discussion-based learning and extensive faculty interaction, undergraduate students find ways to complement their degrees by accepting academic challenges and becoming creatively involved in the learning process. The Honors College merges a cross section of students and teachers in a distinctive curriculum, designed to meet a portion of the students' general education requirements. The Honors College provides interesting and innovative seminar courses and full-service academic advising as well as writing and internship programs. Students also enjoy a full social calendar thanks to a nationally recognized student association and living and learning communities.

#### By the Numbers

- 585 current students

#### Points of Pride

Every student in good standing in the Honors College receives scholarship support throughout their academic careers.

Instructors come from all academic disciplines and share a desire to work closely with intellectually curious, high-achieving students. Faculty members design courses directed toward such an audience and based on small discussion seminars.

For over 10 years, the Honors College has sponsored the Opportunity Scholars Program, an all-inclusive scholarship that covers tuition, fees and books for local, high-achieving students. The new St. Louis Scholars Program, designed as a companion to OSP, provides an additional 20 students \$8,000 per year in stackable scholarship funds.

### UMSL/Washington University in St. Louis Joint Undergraduate Engineering Program

[umsl.edu/divisions/engineering](http://umsl.edu/divisions/engineering)

In St. Louis, budding engineers have their hands on the pulse of Missouri's most populous and economically important region. By working toward energy solutions, structural design and technological developments in a metropolitan area, students have a clear advantage in employment and research opportunities. With this in mind, UMSL and Washington University in St. Louis partnered in 1993 to form a joint undergraduate engineering program. This partnership, unique in the United States, exemplifies the continuing commitment of both public and private institutions to the region. The collaboration allows the two universities to jointly provide what neither could have offered separately: The opportunity to earn an affordable civil, electrical or mechanical engineering degree on a flexible schedule.

#### By the Numbers

- 291 current students
- 3 degree programs

#### Points of Pride

Students take the pre-engineering core of mathematics, physics, chemistry, humanities and social sciences at UMSL. Then, almost all upper-level engineering courses are offered in the evenings at WUSTL's laboratories, giving students opportunities to learn and gain valuable work experience at the same time.

Through the co-op program, students gain experience at corporations such as Ameren, Anheuser-Busch InBev and Boeing, which often leads to full-time employment.

The programs are accredited by the Engineering Accreditation Commission of the Accreditation Board of Engineering and Technology.

### School of Social Work

[umsl.edu/~socialwk](http://umsl.edu/~socialwk)

In an era punctuated with violence, civil unrest and social injustice, the UMSL School of Social Work prepares leaders to bring about positive change, especially to St. Louis. Through critical, empirical and applied aspects of social work, students gain a multicultural perspective with a strong emphasis on community and agency fieldwork. As one of the largest BSW programs in the region, UMSL Social Work boasts a database of 400-plus practicum locations, including the American Red Cross, United Way of Greater

St. Louis and Beyond Housing. These experiences prepare the diverse set of students, more than 38% of whom are minorities and roughly half of whom are first-generation scholars, to become critical thinkers committed to human and societal well-being.

### By the Numbers

- 371 current students
- 21 faculty members
- 2 degree programs

### Points of Pride

*U.S. News & World Report* ranked the Master of Social Work program in the top 100 in its most recent list of the Best Graduate Schools.

The BSW and MSW programs are fully accredited by the Council on Social Work Education.

Undergraduates dedicate 570 hours annually at the many practicum locations, which include large and small nonprofits, numerous schools, hospitals and behavioral health facilities.

### Libraries

[umsl.edu/services/library](http://umsl.edu/services/library)

UMSL Libraries support the educational objectives of the university, meet the informational needs of the campus community and provide users near and far with broad access to research collections. The UMSL library system includes the Thomas Jefferson Library and the St. Louis Mercantile Library.

The latter is housed on the first two floors of the Thomas Jefferson Library building, beneath the signature glass pyramid of the busy campus hub. Founded in 1846, the Mercantile is the oldest cultural institution west of the Mississippi River and recently celebrated its 175th anniversary. The library moved to campus in 1998 with collections that concentrate on western expansion, the history of the St. Louis region and development of rail and river transportation in the U.S.

Together, the libraries house millions of volumes, government documents and microforms, 300,000 photographs and 50,000 full-text online periodicals.

### Admission

[umsl.edu/admissions](http://umsl.edu/admissions)

Information on admission and enrollment is available in person, by mail or online. Prospective students and their parents are encouraged to visit the UMSL campus at 1 University Blvd., St. Louis, 63121-4400.



DR. GARY R. KREMER  
Executive Director, State  
Historical Society of Missouri



VIRGINIA LAAS  
President, State Historical  
Society of Missouri

### State Historical Society of Missouri

605 Elm St., Columbia 65201

Telephone: (573) 882-7083 / FAX: (573) 884-4950

<http://shsmo.org>

Email: [contact@shsmo.org](mailto:contact@shsmo.org)

Founded in 1898 and established as a trustee of the state a year later, the State Historical Society is the premier center for the study of Missouri state and local history. Through its education program, the Center for Missouri Studies, SHSMO collects, preserves, and publishes materials that enhance research and support learning opportunities in the study of the Midwest at six research centers around the state.

### Society Research Centers

The administrative offices, art galleries and Columbia center are located in the Center for Missouri Studies Building, 605 Elm Street. Other research centers are located in Pacific Hall, Southeast Missouri State University; Miller Nichols Library, University of Missouri–Kansas City; Curtis Laws Wilson Library, Missouri University of Science and Technology; Thomas Jefferson Library, University of Missouri–St. Louis and Duane G. Meyer Library, Missouri State University.

### Research Collections

Researchers, scholars and students interested in Missouri history, biography and genealogy will find unsurpassed collections of books, official state records, newspapers, maps, photographs and manuscripts at the State Historical Society. Over the years, the society has acquired a number of rare or specialized book collections that have given it added recognition. These collections include the Mahan Memorial Mark Twain Collection, the Eugene Field Collection, the J. Christian Bay Collection of Middle Western Americana, the Francis A. Sampson Collection and the Paul D. Higday Civil War Collection.



The society's Missouri newspaper collection, which includes roughly 4,600 titles and extends from 1808 to the present, is one of the largest state newspaper collections in the nation. Current newspapers from throughout Missouri arrive weekly and are microfilmed to ensure their preservation. The lives of Missourians and the history of Missouri communities as well as local, state and national events are documented in the collection.

The map collection consists of more than 8,000 maps of the state ranging from rare and old to modern. In addition, the collection contains county atlases, statistical maps, topographical maps and early state guidebooks. For genealogical research, the society's microfilm file of United States census reports is one of the largest in the Midwest. A pictorial collection of photographs and other images of individuals and places dates from the 19th century to the present. The collection includes views of buildings, cityscapes and rural areas throughout the state.

The society's manuscript collection contains letters, diaries, journals, business and organizational records, oral histories, architectural drawings and official state papers. It provides intimate day-to-day accounts of Missouri history and lends vitality to historical writing.

## Art Collection

The society houses the nation's best collection of Missouri regional and westward expansion art, including Thomas Hart Benton's Year of Peril series and numerous paintings by George Caleb Bingham. Also found in the collection are works by John James Audubon, Karl Bodmer, and Missouri artists such as Frank Nuderscher and Fred Shane. An extensive editorial cartoon collection is national in scope. Exhibitions in the art galleries showcase the society's diverse holdings.

## Missouri Bicentennial

Aug. 10, 2021, marked the 200th anniversary of Missouri becoming the 24th state to join the Union. The State Historical Society was selected by the Missouri General Assembly to lead the state's observances of this historic event. Major projects associated with the bicentennial have included but are not limited to the Bicentennial License Plate, first issued to Missouri drivers on Jan. 1, 2019; the My Missouri 2021 photography project; the Missouri Encyclopedia, an online publication and the Bicentennial Quilt. Bicentennial commemorations culminated in August 2021 with prominent public events and activities at the State Capitol in Jefferson City; the Center for Missouri Studies and University of Missouri campus in Columbia; the State Fair

in Sedalia; the First Missouri State Capitol State Historic Site in St. Charles; and local venues across the state. All Missourians therefore had an opportunity to take part in the state's celebration. Archived bicentennial-related materials and recordings of events may be accessed online at <http://missouri2021.org>.

## Missouri History Online

The society's website reflects a commitment to making the history of Missouri and its residents widely available to learners of all ages. More than three million pages of newspapers are accessible online through the Missouri Digital Newspaper Project. The Historic Missourians pages feature more than 140 biographies of men and women who are well-known for their contributions in such fields as literature, politics, sports and education. The site also includes photographs, Civil War documents, editorial cartoons and artworks, past issues of the *Missouri Historical Review*, and finding aids to society collections and other materials.

## Publications

The *Missouri Historical Review* has served as the cornerstone of the society's publication program since 1906. A benefit of membership, the journal features scholarly articles on diverse topics in Missouri history, book reviews and notes. In addition to the journal, the society has published more than 50 volumes of edited documents, narrative and pictorial history, directories and indexes. *Missouri Times*, a newsletter, informs members about society activities.

## Public Programming

Inviting a wide range of audiences to interact with primary sources, the society sponsors educational outreach programs, including genealogy workshops, tours for students and adults, presentations on its collections, and ongoing presentations of current scholarship such as the African American Experience in Missouri Lecture Series.

The society sponsors National History Day in Missouri, the statewide component of National History Day, a competition for students in grades six through 12. More than 2,500 Missouri students participate annually at the local school level, with top finishers advancing to state and national competitions.

Additionally, "Show Me Missouri: Conversations about Missouri's Past, Present and Future" is a speakers bureau program jointly organized and managed by the Missouri Humanities Council and the society.

## Officers of the Society

Officers of the State Historical Society, 2016–2019: **Virginia J. Laas**, Joplin, president; **Robert M. Clayton III**, Hannibal, first vice president; **Roy D. Blunt**, Springfield, second vice president; **Brent L. Schondelmeyer**, Independence, third vice president; **Vicki Russell**, Columbia, fourth vice president; **Beatrice B. Litherland Smith**, Columbia, fifth vice president; **Robert J. Mueller**, Ste. Genevieve, sixth vice president; **Edward W. Scavone**, Columbia, treasurer; **Gary R. Kremer**, Jefferson City, executive director, secretary and librarian.

## Trustees of the Society

Permanent trustees, former presidents of the society, are: **Bruce H. Beckett**, Columbia; **H. Riley Bock**, New Madrid; **Doug Crews**, Columbia; **J. Richard Franklin**, Independence; **Stephen N. Limbaugh Jr.**, Cape Girardeau; **Albert M. Price**, Columbia; **Bob Priddy**, Jefferson City.

Trustees elected for three-year terms: **Rodney J. Boyd**, St. Louis; **Steven Louis Brawley**, Kirkwood; **James Leon Combs**, Bradleyville; **S. Bryan Cook**, Clayton; **Ann Covington**, Columbia; **Kathianne Knaup Crane**, Clayton; **Steve Ehlmann**, St. Charles; **Michael R. Gibbons**, Kirkwood; **Jennifer Teichman Kerr**, Lexington; **Edward C. Matthews III**, Sikeston; **Kenneth B. McClain**, Independence; **Anne E. McGregor**, Branson; **Larry L. McMullen**, Shawnee Mission, Kan.; **Kathy Osborn**, St. Louis; **Lucinda Rice-Petrie**, Kansas City; **Ron Richard**, Joplin; **Mary R. Russell**, Jefferson City; **Kurt U. Schaefer**, Columbia; **Carol Silvey**, West Plains; **Brian K. Snyder**, Independence and **Blanche M. Touhill**, St. Louis.

Emeritus trustees: **James R. Reinhard**, Hannibal and **William W. Sellers**, Lexington.

In addition to the elected trustees and officers of the society, the governor, secretary of state, state treasurer, president of the University of Missouri and chancellor of the University of Missouri serve as *ex officio* members of the board of trustees.

Executive committee (composed of the president, the treasurer, the secretary and eight members of the board of trustees): **Virginia J. Laas**, Joplin; **Robert M. Clayton III**, Hannibal; **Brent Schondelmeyer**, Independence; **Edward W. Scavone**, Columbia; **Gary R. Kremer**, Jefferson City; **H. Riley Bock**, New Madrid; **Doug Crews**, Columbia; **Steve Ehlmann**, St. Charles; **Stephen N. Limbaugh Jr.**, Cape Girardeau; **Robert J. Mueller**, Ste. Genevieve and **Bob Priddy**, Jefferson City.

## Lincoln University

Jefferson City 65101

Telephone: (573) 681-5000

[www.lincolnu.edu](http://www.lincolnu.edu)

Email: [admissions@lincolnu.edu](mailto:admissions@lincolnu.edu)

Lincoln Institute was founded in 1866 by the enlisted men of the 62nd and 65th U.S. Colored Infantry Regiments. The men, who learned to read and write on the battlefields of the Civil War in Texas, dreamed of a school to educate African Americans in their home state of Missouri. In 1890, Lincoln Institute became a land-grant institution. The school was renamed Lincoln University in 1921. In the fall of 1954, Lincoln University expanded its historical mission to serve a broader population from varied social, economic, educational and cultural backgrounds. Today, Lincoln University in Missouri is a historically black, 1890 land-grant, public, comprehensive institution that provides excellent educational opportunities including theoretical and applied learning experiences to a diverse population within a nurturing, student-centered environment.

The majority of the university's more than 2,700 students are residents of Missouri or one of nine nearby states. The international student population comes from 15 countries.

Lincoln University offers eight undergraduate degrees in 50 programs of study. Lincoln University also offers non-credit and continuing education courses for those seeking professional or personal development.

The main Lincoln University campus is composed of nearly 174 acres, centrally located in Jefferson City. In addition, the university properties include three agricultural research facilities and extension centers in St. Louis, Kansas City and southeast Missouri. In addition, a satellite nursing program is housed at Fort Leonard Wood.

## Members, Board of Curators

**Pasley, Victor B.**, (I), president, Columbia, Jan. 1, 2022;

**Bracy, Vernon V.**, (D), vice president, Chesterfield, Jan. 1, 2026;

**Callahan, Richard G.**, (D), secretary, Jefferson City, Jan. 1, 2024;

**Popp, Richard R.**, (R), treasurer, Tebbetts, Jan. 1, 2024;

**Bradley Brown, Stacia R.**, (I), member, Kansas City, Jan. 1, 2022;

**Cade, Everidge.**, (D), member, Lee's Summit, Jan. 1, 2026;

**Logan, Frank J.**, (D), member, St. Louis, Jan. 1, 2017;

**Rackers, Terry**, (R), member, Jefferson City, Jan. 1, 2026.



VICTOR B. PASLEY  
President, Board of Curators  
Lincoln University



VERNON V. BRACY  
Vice President, Board of Curators  
Lincoln University



RICHARD G. CALLAHAN  
Secretary, Board of  
Curators, Lincoln University



RICHARD R. POPP  
Treasurer, Board of  
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STACIA R. BRADLEY BROWN  
Member, Board of  
Curators, Lincoln University



EVERIDGE CADE  
Member, Board of  
Curators, Lincoln University



FRANK J. LOGAN  
Member, Board of  
Curators, Lincoln University



TERRY RACKERS  
Member, Board of  
Curators, Lincoln University

## Harris-Stowe State University

St. Louis 63103

Telephone: (314) 340-3366 / FAX: (314) 340-3322

[www.hssu.edu](http://www.hssu.edu)

Email: [admissions@hssu.edu](mailto:admissions@hssu.edu)

Harris-Stowe State University, (HSSU) traces its origin back to 1857 when its first predecessor institution was founded by the St. Louis Board of Education as a normal school for the preparation of white elementary school teachers. It thus became the first public teacher education institution west of the Mississippi River and the 12th such institution in the United States. Its second predecessor institution, Stowe Teachers College, was also a normal school founded by the same public schools in 1890 to prepare African-American elementary school teachers. Both normal schools later became four-year teachers colleges—Harris Teachers College and Stowe Teachers College. The former was named after William Torrey Harris, U.S. Commissioner of Education and former Superintendent of the St. Louis Public Schools. The latter was named after Harriet Beecher Stowe, the famed slavery abolitionist and author of *Uncle Tom's Cabin*. These two colleges merged in 1954, forming Harris-Teachers College and in 1977 be-



JOHN B. MOSELEY  
Interim President  
Lincoln University

came Harris-Stowe College. In 1979, the college became a Missouri public college, with the name Harris-Stowe State College. The university designation and current name occurred in 2005.

In 2016, Harris-Stowe ranked No. 1 in the state of Missouri and No. 47 in the nation to grant degrees in mathematics and statistics to African-Americans according to the Missouri Department of Higher Education, and the newsmagazine, *Diverse: Issues in Higher Education*, which has



**MICHAEL P. McMILLAN**  
Chair, Harris-Stowe State  
University



**DEBORAH LYNN PRICE**  
Vice Chair, Harris-Stowe State  
University



**CHRISTINE A. CHADWICK**  
Member, Harris-Stowe State  
University



**VANESSA F. COOKSEY**  
Member, Harris-Stowe State  
University



**DEBRA A. HOLLINGSWORTH**  
Member, Harris-Stowe State  
University



**RONALD NORWOOD**  
Member, Harris-Stowe State  
University



**DR. LATONIA COLLINS SMITH**  
Interim President, Harris-Stowe  
State University

ranked institutions that confer the most degrees to minority students for the past 30 years. In 2015, the governor signed a law broadening degree-granting authority to Harris-Stowe, which allows the university to offer graduate programs and achieve parity with Missouri's other 12 state universities. Harris-Stowe offers the most affordable bachelor's degree in the state of Missouri.

Over the past decade, Harris-Stowe has greatly expanded its degree programs and offers on-campus housing. Currently, the university offers more than 50 majors, minors and certificate program options in education, business and arts & sciences—including two fully online degree programs in criminal justice and healthcare management.

## Members, Board of Regents

**McMillan, Michael P.**, (D), chair, Florissant, July 28, 2022;

**Price, Deborah Lynn**, (I), vice chair, St. Louis, July 28, 2024;

**Cooksey, Vanessa F.**, (I), member, St. Louis, July 28, 2020;

**Chadwick, Christine A.**, (I), member, St. Louis, July 7, 2016;

**Hollingsworth, Debra A.**, (I), member, Ballwin, July 28, 2014;

**Norwood, Ronald**, (I), member, Creve Coeur, July 28, 2018.

## State Technical College of Missouri

One Technology Dr., Linn 65051

Telephone: (573) 897-5000 / FAX: (573) 897-4656

[www.statetechmo.edu](http://www.statetechmo.edu)

Email: [admissions@statetechmo.edu](mailto:admissions@statetechmo.edu)

State Technical College of Missouri (State Tech), founded in 1961, is Missouri's only two-year public technical college with a statewide mission. Originating as Linn Technical Junior College, the college became a part of the public higher education system in Missouri in 1996 as a result of legislation by the 88th General Assembly.

The original educational institution was established with funding from the National Defense Education Act as a public postsecondary residential technical institution. The philosophy of the original institution was "to provide two-year vocational/technical programs to all students who wish to prepare themselves for employment."





JOHN A. KLEBBA  
President, State Technical  
College of Missouri, Board  
of Regents



STEVE SELLENRIEK  
Vice President, State Technical  
College of Missouri, Board  
of Regents



ED FREDERICK  
Member, State Technical  
College of Missouri, Board  
of Regents



KEVIN O'MARA  
Member, State Technical  
College of Missouri, Board  
of Regents

The college has a longstanding reputation for producing graduates with the valued technical and interpersonal skills needed for career advancement. With a state mandate and college mission to “prepare students for profitable employment and a life of learning,” the college has been responsive to workplace needs.

State Technical College of Missouri offers more than 35 technical programs at the Associate of Applied Science degree and certificate levels. In addition, customized and contract training is offered to Missouri businesses and industry. In each program, the curriculum includes an integration of theory with hands-on application and experience. Such integration ensures the development of functional troubleshooting skills with traditional and innovative techniques, approaches and equipment. Also emphasized are teamwork, interpersonal skills and work ethic. The general education core contributes to the high level of critical thinking, problem-solving and communication abilities of graduates. As part of their education, many students gain on-the-job experience through internships and clinicals.

State Technical College of Missouri monitors the economic, industrial and technological needs of the state as new programs are proposed for development. In response to industry demand over the last decade, State Technical College of Missouri has started or modified over 19 degree and certificate programs. Programs include: Welding Technology; High Performance and Electric/Hybrid Vehicle options in Automotive Technology; five health occupations programs—Dental Assisting Technology, Medical Radiologic Technology, Practical Nursing Technology, Associates Degree in Nursing (RN) and the Physical Therapist Assistant program.

The faculty has a combination of higher education credentials and industry experience in their professional areas of expertise. In addition,



SHANDA TRAUTMAN  
Member, State Technical  
College of Missouri, Board  
of Regents



DR. SHAWN STRONG  
President  
State Technical College of  
Missouri

they are continually updating their skills through industry training and workshops.

In keeping with preparing students for profitable employment, students are evaluated through a one-of-a-kind system that provides potential employers with a student's track record of success in academic achievement, job readiness work ethic and attendance (AJA<sup>™</sup> State Tech).

State Technical College of Missouri is accredited by The Higher Learning Commission (HLC); for more information contact the HLC at [hlccommission.org](http://hlccommission.org). Seventeen programs are accredited by the Association of Technology, Management and Applied Engineering (ATMAE). In addition, 17 other program-level professional accreditations and certifications have been obtained by programs at the college. Many instructors hold individual certifications related to their respective teaching fields.

The main campus is located along Highway 50 on 360 acres one mile east of Linn and includes a public airport. The Automation and Robotics—Advanced Manufacturing Technician program is offered in St. Charles at the Lewis and Clark Career Center.





K. BROOKS MILLER JR.  
Chair  
Truman Board of Governors



SARAH BURKEMPER  
Vice Chair  
Truman Board of Governors



CHERYL J. COZETTE  
Secretary  
Truman Board of Governors



JENNIFER A. KOPP DAMERON  
Member  
Truman Board of Governors



NANCY GINGRICH  
Member  
Truman Board of Governors



JAMES J. O'DONNELL  
Member  
Truman Board of Governors



DAVID L. BONNER  
Out-of-State/Non-Voting Member  
Truman Board of Governors



MIKE McCLASKEY  
Out-of-State/Non-Voting Member  
Truman Board of Governors

## Members, Board of Regents

**Klebba, John A.,** (R), president, Linn, Dec. 29, 2007;

**Sellenriek, Steve,** (R), vice president, Jonesburg, Dec. 29, 2019;

**Frederick, Ed,** (R), Boonville, Feb. 26, 2020;

**Mertens, Doug,** (R), Columbia, June 1, 2021;

**O'Mara, Kevin,** (D), St. Louis, Jan. 2, 2020;

**Trautman, Shanda,** (D), Springfield, Feb. 26, 2020.

## Truman State University

100 E. Normal, Kirksville 63501

Telephone: (660) 785-4016

[www.truman.edu](http://www.truman.edu)



ABIGAIL SMELTZER  
Student Representative/  
Non-Voting  
Truman Board of Governors



SUSAN L. THOMAS  
President  
Truman State University

Truman State University, founded in 1867, has the distinction of being Missouri's only state-wide public liberal arts and sciences university. Truman is a residential university focused on providing its 5,800 plus students with exceptionally high-quality academic programs, supportive professors and transformative learning experiences that prepare students to be adaptable in an ever-changing world.

Truman is consistently ranked among the nation's best colleges. For 25 consecutive years, *U.S. News and World Report* has recognized Truman as the No. 1 public university in the Midwest Regional Category. They also gave Truman a No. 1 ranking for "Best Undergraduate Teaching," and Truman was rated No. 1 on the list of "Best Value Schools" in the region.

Other accolades include *Washington Monthly*, which listed Truman as the No. 6 master's university nationwide in their "2021 College Rankings." Truman was the only Missouri public school ranked in the top 275 spots of the Master's University rankings. *Kiplinger's Personal Finance* magazine continually has Truman on their list of the "Best College Values" in the nation as a featured public school that combines outstanding academics with affordable costs. Truman has one of the lowest student-loan default rates in the state of Missouri.

Truman has a long history of being recognized nationally by higher education experts for its assessment program that allows the university to measure the results of the teaching-learning process and to gather critical information on student growth and development to ensure that graduates are prepared for future success. Truman's curriculum provides each student with a foundation of knowledge appropriate to a traditional liberal arts and sciences education. It also requires specialization in a major, providing each student with in-depth knowledge and mastery of a discipline. This exemplary undergraduate education provides graduates with the knowledge and skills necessary to be successful upon graduation and beyond. Truman has the highest public college graduation rate in Missouri as calculated by the Missouri Department of Higher Education. More than 32% of Truman students enter graduate or professional schools within six months of their graduation, while the majority of the remaining graduates directly enter the workforce or engage in full-time service, such as the Peace Corps.

Truman's students are among the best and brightest in their high school graduating classes. Of Truman's 2020 incoming students, 75% had a GPA of 3.7 or greater. Their average ACT score was 27, with 29% scoring above the 94th percentile. In total, the incoming students represented 75 Missouri counties and 19 states.

Truman emphasizes high-quality teaching as its top priority. Truman students' benefit from a low student-to-faculty ratio, which allows for greater student-teacher interaction and a more personalized educational experience and factors into Truman having one of the highest retention rates among public colleges and universities in the state according to the Missouri Department of Higher Education. Truman strongly supports undergraduate research with a large number of students doing structured research with faculty both in and outside the classroom. The Higher Learning Commission of the North Central Association of Colleges and Schools has accredited Truman since 1914. Truman is also accredited by AACSB International—The Association to Advance Collegiate Schools of Business, American Chemical Society, Council on Academic Accreditation

in Audiology and Speech-Language Pathology (CAA) of the American Speech-Language-Hearing Association (ASHA), Commission on Accreditation of Athletic Training Education, National Association of Schools of Music, The Council for the Accreditation of Educator Preparation, the Missouri Department of Elementary and Secondary Education and the Commission on Collegiate Nursing Education.

Students may choose to study from 40 undergraduate majors and 10 graduate programs. Many Truman programs are continually recognized for their quality. Examples include Truman's School of Business, which is one of only 189 business programs nationwide to hold accreditation in both business and accounting by AACSB International, the "gold standard" of business accreditation worldwide. Truman's master's students are consistently in the top 5% in the country for first-time pass rate on the CPA exam.

Located in Kirksville, students benefit from the opportunity to live in a community that offers the charm of a small town but also many of the amenities of a larger city. There is always something going on whether it be a festival, concert, play, sporting event or art exhibit, and students have the option of getting involved in more than 230 campus organizations that create a group of lifelong friends.

Truman also has one of the top National Collegiate Athletic Association (NCAA) Division II athletic programs in the country. Throughout its history, Truman is one of the most successful Division II schools in the country in terms of producing academic All-Americans. Truman fields 18 intercollegiate sports, which is one of the largest number of sports in the state. Truman is a member of the Great Lakes Valley Conference. Information on all of Truman's intercollegiate athletics programs may be found online at [trumanbulldogs.com](http://trumanbulldogs.com).

For more information about Truman State University, visit [truman.edu](http://truman.edu) or call (660) 785-4016.

## Members, Board of Governors

**Miller, K. Brooks Jr.,** (R), chair, Springfield, Jan. 1, 2024;

**Burkemper, Sarah,** (D), vice chair, Troy, Jan. 1, 2023;

**Cozette, Cheryl J.,** (R), secretary, Columbia, Jan. 1, 2024;

**Dameron, Jennifer A. Kopp,** (D), member, Kansas City, Jan. 1, 2020;

**Gingrich, Nancy,** (R), member, Clarence, Jan. 1, 2025;

**O'Donnell, James J.,** (D), member, Hannibal, Jan. 1, 2017;

**Bonner, David L.,** out-of-state/non-voting, Jan. 1, 2019;



JOHN MOORE  
Chair  
Northwest Board of Regents



ROXANA SWANEY  
Vice Chair  
Northwest Board of Regents



STEPHEN COPPINGER  
Member  
Northwest Board of Regents



SHANDA DURBIN  
Member  
Northwest Board of Regents



LYDIA HURST  
Member  
Northwest Board of Regents



JASON KLINDT  
Member  
Northwest Board of Regents



DEBORAH ROACH  
Member  
Northwest Board of Regents



MEL TJEERDSMA  
Member  
Northwest Board of Regents

**McClaskey, Mike**, out-of-state/non-voting, Jan. 1, 2022;

**Smeltzer, Abigail**, student representative/non-voting, Jan. 1, 2022.

## Northwest Missouri State University

Maryville 64468-6001

[www.nwmissouri.edu](http://www.nwmissouri.edu)

Email: [admissions@nwmissouri.edu](mailto:admissions@nwmissouri.edu)

Northwest Missouri State University is a co-educational, primarily residential four-year university offering a broad range of undergraduate and selected graduate programs. Founded as a state normal school in 1905, the university has evolved into a vibrant and diverse learning community with an enrollment of more than 7,800 students hailing from 44 states and 38 countries. More than 700 faculty and staff are employed by the university, which offers classes on its Maryville campus, at Northwest-Kansas City in Gladstone and online.

Northwest offers more than 95 undergraduate majors with cutting-edge, profession-based programs in areas such as education, business, agriculture, fine and performing arts, communication and mass media, behavioral sciences, health and



DR. JOHN JASINSKI  
President, Northwest  
Missouri State University

human services, humanities and social sciences, English and modern languages, computer science and natural sciences. Northwest also offers 31 master's programs, five certificate programs and three specialist programs.

With its emphasis on student success—every student, every day—the university is focused on providing an exceptional student experience that places high value on scholarship and life-long learning, intercultural competence, collabora-

tion, respect and integrity, strategic thinking and excellence.

Profession-based learning experiences are widely available to Northwest students in a variety of fields. The 448-acre R.T. Wright Farm is a living, hands-on laboratory for agriculture students; while the Horace Mann Laboratory School and the Phyllis and Richard Leet Center for Children and Families, which are located in the center of campus and serve children from birth to sixth grade, provides hands-on practical classroom experience for students in education and related fields. Northwest's internationally benchmarked student employment program also offers some 1,200 opportunities for students to gain professional development and specialized training in administrative, communications, environmental and other areas throughout the university.

The emphasis on Northwest's values and profession-based experiences is reflected in the university's high success and graduation rates. Northwest boasts a freshman retention rate of 76% and a graduation rate of 59%, which are considerably higher than the national averages. Additionally, 98% of Northwest graduates report finding employment or continuing their education within six months of graduation. Furthermore, Northwest student-athletes have an academic success rate of 79%, compared to a rate of 74% nationally. Northwest has earned a reputation as a university of champions both on and off the field. In addition to boasting competitive athletics teams, including its six-time NCAA Division II national champion football team and three-time national champion men's basketball team, Northwest students compete nationally and excel in fields such as agricultural sciences, forensics and debate, business education and student media.

The first public university in the nation to implement an electronic campus, in 1987, Northwest provides fully-loaded notebook computers for all students. The university also offers an innovative textbook rental program that dates back to the early days of the institution. Combined, these programs save students nearly \$6,800 over four years.

Recognizing the importance of needs-based financial support for students, Northwest created the American Dream Grant in 2004, a first-of-its-kind program at a public university in the United States. Qualified students meet Northwest admissions criteria and come from the neediest families, based on their applications for federal aid. First-time freshmen are responsible for contributing a portion of their tuition, room and board, which may include private, federal, state and institutional scholarships and grants, and the American Dream Grant fills the remaining gap.

In addition to being a four-time winner of the Missouri Quality Award, Northwest is just the third institution in the nation to receive the American Association of State Colleges and Universities' prestigious Christa McAuliffe Award for Excellence in Teacher Education two times. Northwest's innovative alternative energy program burns wood chips and pelletized livestock waste to produce most of the thermal energy needed to heat and cool campus buildings, and the university's sustainability efforts earned it the Missouri State Recycling Program Annual Award in 2011, 2013 and 2014. The Northwest campus also is designated the Missouri Arboretum with more than 1,700 trees and 160 species.

## Northwest Board of Regents

**Moore, John, (I)**, chair, Kansas City, January 2023;  
**Swaney, Roxanna, (R)**, vice chair, Liberty, January 2024;

**Coppinger, Stephen, (I)**, member, Kansas City, January 2027;

**Durbin, Shanda, (I)**, member, St. Joseph, January 2023;

**Hurst, Lydia, (R)**, member, Tarkio, January 2025;

**Klindt, Jason, (R)**, member, Kansas City, January 2023;

**Roach, Deborah, (D)**, member, Grant City, January 2025;

**Tjeerdsma, Mel, (R)**, member, Maryville, January 2025.

## Southeast Missouri State University

*Cape Girardeau 63701*

*Telephone: (573) 651-2000 / FAX: (573) 651-5061*

*[www.semo.edu](http://www.semo.edu)*

*Email: [admissions@semo.edu](mailto:admissions@semo.edu)*

Southeast Missouri State University is a comprehensive university with numerous national and international academic accreditations and certifications. The University has a statewide mission in the areas of computer science, cybersecurity and visual and performing arts. Southeast offers 170+ degree programs including 129 undergraduate majors and options, 33 master's and specialist's degree programs, and 11 certificate programs.

Southeast offers academic programs through five colleges on four campuses—the original site founded in 1873 and the River Campus, which opened in 2007, both in Cape Girardeau; and in Kennett and Sikeston, Missouri. The university also has a regional campus site in Malden, Missouri for agriculture research and workforce development initiatives. Other delivery sites are the Cape College Center at the Cape Career and Technology Center in Cape Girardeau and in





EDWARD P. GARGAS  
President  
Southeast Board of Regents



TINA L. KLOCKE  
Vice President  
Southeast Board of Regents



PHILLIP M. BRITT  
Member  
Southeast Board of Regents



JAMES P. LIMBAUGH  
Member  
Southeast Board of Regents



LLOYD F. SMITH  
Member  
Southeast Board of Regents



MALIK VIVEK  
Member  
Southeast Board of Regents



LAUREN KOHN  
Student Member  
Southeast Board of Regents



DR. CARLOS VARGAS-ABURTO  
President, Southeast  
Missouri State University

Poplar Bluff. Additionally, a wide variety of programs are available through Southeast Online.

With approximately 10,000 students, Southeast has an ideal size to take advantage of critical learning and extracurricular opportunities. Students receive unparalleled personal support from their first time on campus to the day they receive their diploma. Internships and experiential learning are available in all of majors. Students come from all over the United States and more than 50 foreign countries. Study- abroad opportunities range from two-week to academic year study in a variety of countries.

Ten residence halls and nine dining venues give students many choices. Shared and individual rooms are available, in addition to a “pet friendly” residence hall. Students with similar interests or majors may be grouped in themed learning communities. All students can enjoy the modern recreation center, a first-rate aquatic center and an eSports arena, along with more than 200 social, recreational and special interest student organizations that provide ample opportunities to be involved on campus.

Southeast competes in NCAA Division I, Ohio Valley Conference. Athletics teams have

won multiple national and conference titles, in addition to academic awards for student-athlete success. The university fields teams in 15 sports.

#### Facts:

- Southeast’s student-to-faculty ratio is 19:1 and the freshman-to-sophomore retention rate is 80% (Fall 2020).
- Southeast was named a Gold and Top 10 Military Friendly and Military Friendly Spouse school for 2021-22 and has received multiple designations over the last 10 years.
- Southeast is the only institution in Missouri with a separate campus dedicated to the arts, and the only institution in the state with specialized accreditation in all areas of the arts—art and design, dance, theater and music.
- The University’s commitment to affordability is evident through a robust offering of more than \$20 million a year in scholarships for which 70 percent of students qualify.
- Southeast was the first school in Missouri, and still the only, to offer an undergraduate degree in unmanned aircraft systems (drones) and to start an undergraduate



cybersecurity degree program, earning Southeast the distinction of being one of the first four schools in the nation and the first in Missouri accredited by the Accrediting Board for Engineering and Technology (ABET) under newly established cybersecurity-specific criteria.

## Donald L. Harrison College of Business and Computing

[semo.edu/business-computing](http://semo.edu/business-computing)

The Donald L. Harrison College of Business and Computing (HCBC) engages students in technology-rich experiential learning to serve the evolving global business environment. Through advanced interdisciplinary knowledge, HCBC graduates are innovative, ethical and collaborative problem solvers, bringing lasting value to the region and beyond.

The college offers an array of undergraduate and graduate programs to train students so they can successfully navigate the current and future needs of the marketplace. HCBC provides students with excellence in business and computing education that includes learning opportunities, both in the classroom—including presentation laboratories, sales laboratory, focus group research laboratory, cybersecurity instructional laboratory, Cyber Range, and creative arts and industries incubator at Catapult Creative House—and out of the classroom—using experiential learning via competitions, internships and more than 30 international study abroad opportunities.

HCBC is accredited by the Association to Advance Collegiate Schools of Business (AACSB International)—the gold standard of business school accreditation and held by only 5% of business programs worldwide—and holds accreditation from the Network of International Business Schools. The Department of Computer Science is accredited by the Accreditation Board of Engineering and Technology—Computing Accreditation Commission (ABET-CAC). Additionally, the National Security Agency (NSA) and the U.S. Department of Homeland Security (DHS) have designated Southeast as a National Center of Academic Excellence in Cyber Defense Education (CAE-CDE).

### Departments:

- Accounting, Economics and Finance
- Computer Science
- Marketing
- Management

### Facts:

- HCBC students have been steady qualifiers over the years in the Network of International Business Schools (NIBS) Worldwide Case Competition. Southeast is the only university from the U.S. that has won first place (2012 competition).
- The Southeast Cyber Defense Team is the 9-time statewide Missouri Collegiate Cyber Defense Competition champions.
- 92% of HCBC graduates are employed or in graduate school one year after graduation.

## College of Education, Health and Human Studies

[semo.edu/education-health](http://semo.edu/education-health)

Southeast's College of Education, Health and Human Studies (CEHHS) prepares graduates for high-demand careers in mind, body and spirit.

Southeast teacher education students gain hands-on experience in the classroom throughout their program of study, concluding with a semester-long student teaching experience. The college also offers highly integrated field and clinical experiences across programs to provide real-world application of effective practice at sites around the region and on-campus. The college features the Center for Speech and Hearing, the Nursing Simulation Laboratory, the Counseling Laboratory, an Athletic Training Education Laboratory, a Human Performance Laboratory, a Bone Density Laboratory, the University School for Young Children, the University Autism Center, a Prevention Resource Center, the Horizon's Enrichment Center and the APPLE Project. Southeast also sponsors a charter school, Lift for Life Academy in St. Louis. Students also gain valuable experiences at local hospitals, schools, rehabilitation facilities and with community health organizations.

The college features accredited programs in communication disorders, counseling, nursing, athletic training, dietetics, recreation and park administration and sport management. Southeast has been an Apple Distinguished School since 2017 and its education programs have been granted accreditation at the initial licensure level by the Council for the Accreditation of Educator Preparation (CAEP).

### Departments:

- Child and Family Studies
- Communication Disorders
- Elementary, Early and Special Education
- Kinesiology, Nutrition and Recreation

- Leadership, Middle and Secondary Education
- Nursing
- Psychology and Counseling

**Facts:**

- CEHHS programs are at the forefront of innovation—the EDvolution® Center offers flexible space with high-tech tools, including a collaborative, virtual reality room, 3D printing, laser cutting equipment and Mobile Podcaster Green Screen where students can practice the art of teaching—resulting in graduates who are in demand as future professionals in multiple fields and industries.
- Students in the Bachelor of Science in Nursing (BSN) had a 94% pass rate on the NCLEX licensure exam in 2019 and 2020. The Master of Science in Nursing (MSN) program has a 100% certification rate for the last five years on the ANCC (American Nurses Credentialing Center) Family Nurse Practitioner board examination.
- 96% of CEHHS graduates are employed or in graduate school one year after graduation.

## College of Science, Technology, Engineering and Mathematics (STEM)

[semo.edu/stem](https://semo.edu/stem)

The College of Science, Technology, Engineering and Mathematics (CSTEM) is focused on educating students to take on the challenges of tomorrow. With degrees in numerous STEM fields, students are inspired to find creative solutions to problems. Students even take to the skies, with the Bachelor of Science in Professional Pilot launched in fall 2021, providing the training for students to attain the FAA certifications and become private pilots, commercial pilots and flight instructor certifications.

CSTEM is also committed to training students to innovate and explore emerging technologies, including geographic information science (GIS), Missouri's only bachelor's degree program in unmanned aircraft systems (drones) and industrial and systems engineering.

The college houses modern classroom and laboratory spaces including the Center for Environmental Analysis, nano-bio laboratory, forensic chemistry laboratory, advanced manufacturing laboratory and the mathematics learning centers. CSTEM also has a 252-acre research farm, greenhouses, the Kelso Wildlife Sanctuary, access to the Gulf Coast Research Laboratory and more. All of these experiences and laboratories

are designed to prepare students for the professional world.

CSTEM holds national accreditations and recognitions from the American Chemical Society (ACS), ABET, and the Association of Technology, and Applied Engineering (ATMAE), among others. The programs in the Department of Engineering and Technology are recognized as a Missouri Center of Excellence in Advanced Manufacturing Technology.

**Departments:**

- Agriculture
- Biology
- Chemistry and Physics
- Engineering and Technology
- Mathematics

**Facts:**

- Undergraduate research opportunities are available in every STEM major—and students present their work at professional conferences, become co-authors of publications and participate in professional organizations.
- Pre-med remains a popular program with biomedical sciences being the largest degree program in biology and graduates are accepted to medical schools at a rate higher than the national average.
- 87% of graduates are employed or in graduate school one year after graduation for a majority of the STEM programs.

## College of Humanities and Social Sciences

[semo.edu/hss](https://semo.edu/hss)

Southeast's College of Humanities and Social Sciences prepares students for careers in which problem-solving, critical thinking, communication, organization and adaptability are key skills. The College is comprised of five academic departments covering 16 distinct subject areas and all the programs instill core skills necessary for any graduate to find success after college.

Experiential learning is part of the curriculum, where students discuss policy at a D.C. think-tank, conduct an archaeological excavation, edit a literary journal, work at the state or federal capitol or intern at one of 40+ federal, state or local law enforcement agencies.

The college also offers facilities on- and off-campus designed to prepare students for the professional world. The Law Enforcement Academy is dedicated to meeting the training needs of all

law enforcement officers and agencies in the region. The Center for Regional History documents and preserves various aspects of the area's architecture, history and archaeology and supports the activities of faculty and students in history, archaeology and related fields. And the Center for Faulkner Studies is an internationally renowned repository for materials collected by William Faulkner scholars and biographers and regularly hosts visiting international scholars.

#### Departments:

- Communication Studies and Modern Languages
- Criminal Justice, Social Work and Sociology
- English
- History and Anthropology
- Political Science, Philosophy and Religion

#### Facts:

- The Historic Preservation Program is one of only nine such programs in the nation.
- The Forensic Anthropology Cold Case Team solved two cold cases in 2021–22. Their collaboration helps clear cold case backlog in public agencies and provides unique opportunities for students to apply skills they learn in the classroom to real cases
- 100% of the college's philosophy graduates are accepted to graduate or law school. 93% of HSS graduates are employed or in graduate school one year after graduation.

### Earl and Margie Holland College of Arts and Media

[semo.edu/arts-media](https://semo.edu/arts-media)

The Earl and Margie Holland College of Arts and Media prepares students to launch careers in the arts, design, entertainment and media industries—inspiring excellence and a passion for training, knowledge, critical thinking, creativity and global engagement.

Southeast has the only dedicated arts campus in Missouri—the River Campus houses three departments along with a dining facility, residence hall, classrooms, studios, theatres, an art gallery and museum for a truly immersive living and learning arts experience. Here theatre, dance, music and art students have opportunities to perform and display impeccable artistry.

Additionally, Southeast's mass media students receive the full complement of multi-media experiences at the Rust Center for Media—television and video production; the Arrow student newspaper; SECreative, Southeast's student advertising

firm; and Riverfront PR, Southeast's student public relations firm.

Southeast is also the only university in Missouri to hold all four accreditations from the National Association of Schools of Dance (NASD), the National Association of Schools of Music (NASM), the National Association of School of Theatre (NAST) and the National Association of Schools of Art and Design (NASAD). In 2021, Southeast was one of 10 schools in the inaugural class of named as a "Yamaha Institution of Excellence." This designation benchmarks Southeast among the world's finest performing arts institutions.

Additionally, the public relations program is one of only 20 institutions that hold certification by the Public Relations Society of America (PRSA); the Accrediting Council on Education in Journalism and Mass Communications (ACEJMC) accredits the mass communication program -- only one other institution in Missouri has this elite accreditation; and the interior design program is accredited from the Council for Interior Design Accreditation (CIDA) and is a National Kitchen and Bath Association (NKBA) affiliated program.

#### Departments:

- Art and Design
- Mass Media
- Music
- The Jeanine Larson Dobbins Conservatory of Theatre and Dance

#### Facts:

- In spring 2021, the Department of Mass Media earned seven awards in its first participation to the Missouri Broadcast Educators Association (MBEA) College Media Awards Competition. The Arrow also was honored with nine first-place awards, seven second-place awards, three third-place awards and three honorable mentions during the Missouri College Media Association (MCMA) 2021 Virtual Conference.
- The Conservatory's "An American Hero" original production was honored with the New York Musical Festival's 2018 Best of Festival Production Award. In Spring 2021, The Conservatory presented the first annual Lanford Wilson New American Play Festival to showcase new American plays and playwrights from across the country.
- 96% of Arts and Media graduates are employed or in graduate school one year after graduation.

## Graduate Studies

Through its graduate faculty, curricula and research programs, Southeast offers to its more than 1,100 graduate students 60 master's degree areas of study, including 18 that are available online. Popular programs include a Master of Science in Cybersecurity, a Master of Science in Applied Computer Science and a Master of Arts in Applied Behavior Analysis; and specialist degrees in Educational Administration, Educational Leadership and Counseling Education. Graduate studies at Southeast are designed to foster a successful learning environment by maintaining small classes and individualized research experiences for students.

## Jane Stephens Honors Program

[semo.edu/honors](http://semo.edu/honors)

By offering educational opportunities tailored to the special needs, aspirations and motivation of students whose intellectual and creative abilities are outstanding, the Jane Stephens Honors Program underscores Southeast's commitment to quality and excellence in matters of knowledge, creativity and leadership. The goals of the Jane Stephens Honors Program reflect this basic commitment. These goals are:

- To address the special needs of outstanding students by providing a center of identity for formulating personal goals, developing self-esteem and increasing the desire for self-directed learning;
- To contribute to the general advancement of learning by encouraging the active pursuit of academic goals, as exemplified by research, scholarly activity and creative endeavor; and
- To encourage an intellectual perspective by providing a model of academic endeavor which emphasizes analytical thought, insight into the methodologies of different disciplines and cross-disciplinary synthesis.

## Kent Library

[library.semo.edu](http://library.semo.edu)

Kent Library is central to Southeast Missouri State University student success. The library is committed to providing students, faculty, staff and community guests excellent resources, services and spaces that support their learning, teaching, research and information needs.

Kent Library combines traditional services with a large student computer laboratory and the Heather MacDonald Greene Multimedia Center which helps build digital skills in video and audio

production and editing, presentation and graphic design, and 3D modeling and printing. The library houses collaborative and individual study spaces, and the fourth floor is a quiet study area.

Librarians partner with academic departments to teach students how to effectively find and evaluate information. One-on-one research assistance is available in person, online through chat or video, over the phone and by email. The library houses approximately 625,000 titles—including databases, journals, books, eBooks, media and streaming videos. Access to additional resources is available through the statewide MO-BIUS consortium and national and international interlibrary loan services. Kent Library is also a selective federal government depository.

Special Collections & Archives preserves and makes accessible research material that documents the historical, literary and cultural experiences of southeast Missouri and Southeast Missouri State University. Among the special collections are the Jo Ann Emerson Congressional Papers which bring together a range of materials related to Emerson's service in the U.S. House of Representatives as a congresswoman from Missouri's Eighth Congressional District from 1996 to 2013. The Rare Book Room contains a world-class William Faulkner collection and print books from the 13th through early 20th centuries.

## Athletics

Southeast participates in NCAA Division I athletics and sponsors teams in 15 sports. Men's sports include baseball, basketball, cross country, football and indoor and outdoor track. Women's sports include basketball, cross country, gymnastics, soccer, softball, tennis, volleyball and indoor and outdoor track. Southeast is also a member of the Ohio Valley Conference (OVC). Athletics teams have won 62 regular-season conference championships and 20 conference tournament championships during the last 30 years.

Redhawks student-athletes maintained a 3.23 cumulative GPA as a group during the 2020–21 academic year and Southeast student-athletes graduate at a rate 18 percentage points higher than the general student body.

### Facts:

- Southeast Athletics won the OVC Commissioner's Cup for 2020–21, which the first time in school history. The cup is a symbol of overall excellence in Conference-sponsored championships and is awarded annually to one member institution.
- Southeast women's gymnastics won the 2021 USA Gymnastics Women's Collegiate National Championship. Additionally,

women's tennis, women's track & field, softball and baseball teams were OVC champions for 2020-21.

- The men's and women's cross country teams earned All-Academic team status from the United States Track & Field and Cross Country Coaches Association (USTFCCCA) for 2020-21. Student-athletes have also received multiple academic recognitions and awards including Department of Economics' Outstanding Overall Student Award, Department of Communication Studies Public Advocacy Award and President's Spirit of Southeast Award.

## Members, Board of Regents

**Gargas, Edward P.**, (R), president, Dexter, Jan. 1, 2022;

**Klocke, Tina L.**, (I), vice president, St. Louis, Jan. 1, 2024;

**Britt, Phillip M.**, (D), member, Kennett, Jan. 1, 2022;

**Limbaugh, James P.**, (R), member, Cape Girardeau, Jan. 1, 2025;

**Smith, Lloyd F.**, (R), member, Sikeston, Jan. 1, 2026;

**Vivek, Malik**, (I), member, Wildwood, Jan. 1, 2026;

**Kohn, Lauren**, student member; Jan. 1, 2022;

**Vargas-Aburto, Carlos**, president of the university.

## Missouri State University

Springfield 65897

Telephone: (417) 836-5000

[www.missouristate.edu](http://www.missouristate.edu)

Email: [info@missouristate.edu](mailto:info@missouristate.edu)

Missouri State University is a public, comprehensive metropolitan system with a state-wide mission in public affairs, whose purpose is to develop educated persons. The university's identity is distinguished by its public affairs mission, which entails a campus-wide commitment to foster expertise and responsibility in ethical leadership, cultural competence and community engagement.

The academic experience is grounded in a general education curriculum that draws heavily from the liberal arts and sciences. This foundation provides the basis for mastery of disciplinary and professional studies. It also provides essential forums where students develop the capacity to make well-informed, independent critical judgments about the cultures, values and institutions in society.

The task of developing educated persons obligates the university to expand the store of human understanding through research, scholarship and creative endeavor, and drawing from that store of

understanding, to provide service to the communities that support it. In all of its programs, the university uses the most effective methods of discovering and imparting knowledge, and the appropriate use of technology in support of these activities.

The Missouri State University campuses are structured to address the special needs of the urban and rural populations they serve. Missouri State University-Springfield is a selective admissions, graduate-level teaching and research institution. Missouri State University-West Plains is a separately accredited open-admissions campus primarily serving seven counties in south-central Missouri. Missouri State University-Mountain Grove serves Missouri's fruit industry through operation of the State Fruit Experiment Station. Missouri State Outreach provides anytime, anywhere learning opportunities through telecourses, Internet-based instruction, iTunes U and through its interactive video network.

The university also operates other special facilities, such as the Darr Agricultural Center in southwest Springfield; the Journagan Ranch in Douglas County; the Blunt Innovation Center in downtown Springfield; the Bull Shoals Field Station near Forsyth; Baker's Acres and Observatory near Marshfield; the Missouri State University Graduate Center in Joplin; and a branch campus at Liaoning Normal University (LNU) in Dalian, China. In addition, Missouri State has the operations and program offerings of one entire academic department, its Department of Defense and Strategic Studies, located near Washington, D.C., in Fairfax, Virginia.

Missouri State University is governed by a Board of Governors. Members are appointed by the governor, with advice and consent of the Missouri Senate. A Missouri State student also sits on the board as a non-voting member.

The university's chief administrative officer is the president. The Missouri State University-West Plains and Missouri State University-Mountain Grove campuses are directed by chancellors.

Missouri State's new 2021–2026 long-range plan for the Springfield campus is built on aspirational stories and examples of big ideas that will guide the institution's decisions and reality over the next five years.

The stories and ideas fall under four themes: evolving academic directions for future careers; global engagement; inclusive excellence driving university success; and community leadership and partnerships.

## Members, Board of Governors

**Counts, Amy**, chair, Second District, Jan. 1, 2023;

**Silvey, Carol**, vice chair, Eighth District, Jan. 1, 2023;





AMY COUNTS  
Chair, Missouri State Board of  
Governors



CAROL SILVEY  
Vice Chair, Missouri State Board  
of Governors



CRAIG FRAZIER  
Member, Missouri State Board of  
Governors



GABRIEL GORE  
Member, Missouri State Board of  
Governors



BEVERLY MILLER KELTNER  
Member, Missouri State Board of  
Governors



LYNN PARMAN  
Member, Missouri State Board of  
Governors



CARRIE TERGIN  
Member, Missouri State Board of  
Governors



JAY WASSON  
Member, Missouri State Board of  
Governors



CHRISTOPHER WATERS  
Member, Missouri State Board of  
Governors



BRIAR DOUGLAS  
Student Member, Missouri State  
Board of Governors



CLIFTON M. SMART III  
President  
Missouri State University

**Frazier, Craig**, Seventh District, Jan. 1, 2023;  
**Gore, Gabriel**, First District, Jan. 1, 2021;  
**Miller Keltner, Beverly**, Fourth District, Jan. 1,  
2021;  
**Parman, Lynn**, Sixth District, Jan. 1, 2025;  
**Tergin, Carrie**, Third District, Jan. 1, 2021;  
**Wasson, Jay**, Seventh District, Jan. 1, 2025;  
**Waters, Christopher**, Fifth District, Jan. 1, 2025;  
**Douglas, Briar**, student member, Dec. 31, 2021.

**Public Affairs:** Approved in 1995, Missouri  
State University's statewide mission in public

affairs is maturing. With an emphasis on three  
specific components in the undergraduate cur-  
riculum that reflects the public affairs mission—  
ethical leadership, cultural competence and  
community engagement—the university provides  
enhanced educational experiences to 21st cen-  
tury students.

Each year, Missouri State hosts a Public Affairs  
Conference, which brings a variety of noteworthy  
speakers from around the country to the Spring-  
field campus. During the conference, panels and

keynote speakers present discussions that offer perspectives from business, entertainment, education, politics, religion, health and other subject areas. Throughout the year, many other events exist to get students involved with the public affairs mission.

High-impact educational experiences, such as education abroad, service-learning and internships, offer students opportunities to put into practice the values of the public affairs mission.

**Facilities:** Missouri State University's main campus is located on 225 acres in the heart of Springfield. The 90-acre Darr Agricultural Center exists in the southwest area of the city. Missouri State's main campus has more than 20 classroom buildings, an administrative building, a library, 10 residence halls, a recreational facility, a sports complex, a health and wellness center, a welcome center and a campus-wide transit facility. Juanita K. Hammons Hall for the Performing Arts hosts a variety of musical, dance and theatrical presentations. JQH Arena is a world-class sports facility that is home to the Bears and Lady Bears basketball teams.

**Enrollment:** In the fall of 2020, Missouri State University's head-count enrollment total was 23,504 on the Springfield campus and more than 26,000 system-wide. An additional 659 students were not included as they were exclusively auditing classes, enrolled at the English Language Institute, China Campus in education abroad.

**Academic programs:** Missouri State offers more than 100 undergraduate majors and graduate academic programs, including seven doctoral programs. Missouri State also offers a cooperative doctorate (Ed.D.) through the University of Missouri-Columbia, as well as a cooperative Doctor of Pharmacy program with the University of Missouri-Kansas City. Many of these programs are the state's strongest and largest of their kind.

The university is accredited by the North Central Association of Colleges and Secondary Schools, as well as by 28 professional associations. Among them are the National Association of Schools of Music, National Association of Schools for Public Affairs and Administration, the National Collegiate Athletic Association, the American Chemical Society, the Council on Social Work Education and the American Assembly of Collegiate Schools of Business.

The university's academic programs are organized within eight colleges:

## Reynolds College of Arts and Letters

[rcoal.missouristate.edu](http://rcoal.missouristate.edu)

The Reynolds College of Arts and Letters (RCOAL) has 2,500-plus students. It promotes

learning, scholarship and service to the broader community in all aspects of human communication—spoken, written, visual, musical, dramatic and electronic.

Through its 45 undergraduate, 10 graduate and 16 certificate programs, the college nurtures literacy in the arts and letters, stimulates self-reflection, builds critical thinking and fuels the creative passions of its students. RCOAL houses seven departments: Art and Design; Communication; English; Media, Journalism and Film; Modern and Classical Languages; Music; and Theatre and Dance. There are also five interdisciplinary programs: antiquities; electronic arts; global studies; linguistics; and musical theatre.

In 2019, the college achieved the status of an All-Steinway School by adding 52 brand new Steinway & Sons pianos to its piano inventory.

Additionally, during the 2018-2019 academic year, the Department of Media, Journalism and Film and the Electronic Arts program won 92 awards, including two prestigious Mid-America Emmy Awards; 23 awards from the Broadcast Education Association National Festival of Media Arts; and one award from the American Cinema Editors. They also won 52 awards in other national and statewide competitions, including four from the National College Media Association; 20 from the Missouri Broadcast Education Association; and 42 from the Missouri College Media Association. Besides that, their work screened at 52 international, national, regional and statewide film festivals.

## College of Business

[business.missouristate.edu](http://business.missouristate.edu)

The College of Business (COB) is one of the largest business programs in the Midwest, enrolling more than 5,500 undergraduate and graduate students. It offers 13 undergraduate majors, six graduate and 15 certificate programs that prepare students to not only enter the business world, but also advance successfully in their careers.

COB has five departments in the business unit: Finance and General Business; Information Technology and Cybersecurity; Management; Marketing; and the School of Accountancy, as well as two separately accredited departments: Merchandising and Fashion Design, and Technology and Construction Management. Additionally, the college offers the General Business degree on its branch campus in Dalian, China.

The college holds the prestigious full accreditation by the Association to Advance Collegiate Schools of Business (AACSB) at both the undergraduate and graduate levels. The School of Ac-

countancy also holds supplemental AACSB accounting accreditation.

October 2017 marked the end of a two-year \$35 million dollar renovation and expansion project to David D. Glass Hall, home to the College of Business. The building now exceeds 200,000 square feet. New spaces focus on student success and include five hands-on learning labs, collaboration and team meeting spaces, interview rooms, two outdoor terraces and enhanced classroom space.

While the college's faculty are actively engaged in research, classroom instruction and experiential learning for students are paramount. Full-time faculty members or instructional practitioners within the local business community teach all COB courses. There are no graduate students teaching courses. Outside of the classroom, students are provided with opportunities to participate in student and professional organizations, as well as regional and national competitions. Within Glass Hall, COB students have access to the Business Advisement Center, Career Center, Tutoring Center and the International Business Programs office that supports COB students' education abroad opportunities. COB also sponsors Career Days for accounting and business each fall to assist students in finding a job or internship.

## College of Education

[education.missouristate.edu](http://education.missouristate.edu)

The College of Education (COE) has been making a difference in schools and communities for more than a century. It offers 24 academic programs and 18 graduate certificates that prepare students for careers in education and related fields. These include child and family development, child life, teaching, education administration, counseling, special education and student affairs in higher education. COE produces more licensed educators than any other institution of higher learning in Missouri.

Over the past several years, the college has enrolled an average of 1,400 undergraduate and 760 graduate students across three academic departments: Childhood Education and Family Studies; Counseling, Leadership and Special Education; and Reading, Foundations and Technology. Secondary Education programs are spread across five other academic colleges.

Students are able to observe and gain hands-on experience with their teaching skills at two on-campus locations, the Greenwood Laboratory School and Child Development Center, as well as at many public schools in Springfield and surrounding areas with whom the college partners to provide year-long internship experiences.

## College of Humanities and Public Affairs

[missouristate.edu/chpa](http://missouristate.edu/chpa)

The College of Humanities and Public Affairs (CHPA) helps its more than 1,300 undergraduate and graduate students understand social, political and legal structures, ethical principles, religious systems, and economic institutions and practices within a global, historical and contemporary context.

The college offers 17 undergraduate, seven graduate and 16 certificate programs in areas ranging from economics to history to military science to political science and religious studies. It houses nine departments: Criminology; Defense and Strategic Studies; Economics; History; Military Science; Philosophy; Political Science; Religious Studies; and Sociology and Anthropology. The Department of Defense and Strategic Studies is based in the Washington, D.C. area to take advantage of the teaching and research opportunities in national defense and diplomacy that are available in our nation's capital.

CHPA is home to the Bernice S. Warren Center for Archaeological Research, a research institute that conducts archaeological field work and other cultural resource management projects.

## College of Natural and Applied Sciences

[science.missouristate.edu](http://science.missouristate.edu)

With more than 2,200 undergraduate and graduate students, the College of Natural and Applied Sciences (CNAS) develops global citizen scholars who are prepared to increase understanding of the natural world and applied sciences within society.

Through its seven departments—Biology; Chemistry; Computer Science; Geography, Geology and Planning; Hospitality Leadership; Mathematics; and Physics, Astronomy and Materials Science, and one cooperative program, engineering—CNAS offers more than 20 undergraduate and 15 graduate and certificate programs. The cooperative engineering program is offered through a partnership with Missouri S&T.

Students have the opportunity for intense hands-on research with faculty members in each department and internships coordinated in cooperation with the university's Career Center. Facilities for use by the college's faculty and students include Baker Observatory and Bull Shoals Field Station. Centers associated with the college's faculty include Center for Biomedical and Life Sciences, Center for Resource Planning and Management, and Ozarks Environmental and Water Resources Institute.

## McQueary College of Health and Human Services

[missouristate.edu/mchhs](http://missouristate.edu/mchhs)

The McQueary College of Health and Human Services (MCHHS) enrolls more than 4,500 undergraduate and graduate students. The college offers 19 undergraduate and 27 graduate and certificate programs. The departments in MCHHS are: Anesthesia; Biomedical Sciences; Communication Sciences and Disorders; Kinesiology; Nursing; Occupational Therapy; Physical Therapy; Physician Assistant Studies; Psychology; Public Health and Sports Medicine; and Social Work.

The college is also home to several clinics and centers: the Student Success and Advising Center; the Learning Diagnostic Clinic; MSU Care Clinic; the Physical Therapy Clinic; the Speech-Language and Hearing Clinic; and RStats Institute.

Academic course work in nationally accredited programs is complemented by clinical experiences, laboratory and research experiences, and internship opportunities. Students receive comprehensive training coupled with professional mentoring in the work environment and have opportunities to work with faculty in well-equipped laboratories with state-of-the-art equipment.

## William H. Darr College of Agriculture

[ag.missouristate.edu](http://ag.missouristate.edu)

The William H. Darr College of Agriculture integrates excellence in teaching, service and research into each of the 11 undergraduate, five graduate and multiple certificate programs. There are three departments in the college: Agribusiness, Agricultural Education and Communications; Animal Science; and Environmental Plant Science and Natural Resources.

Through internships, laboratory experiences and research projects, the college provides hands-on learning opportunities to students to expand their knowledge of agriculture issues.

Students have access to top notch facilities in Springfield and Mountain Grove. These include the Darr Agricultural Center, a 90-acre facility that serves as a laboratory and field experience classroom for the study of livestock management, equine studies, agricultural education, ag communications, agribusiness, horticulture, agronomy, animal science, poultry science, forestry, and wildlife conservation and management; Jourgagan Ranch, a 3,300-acre working cattle ranch; Kindrick Family Farm, an 80-acre farm for row crops; Shealy Farm, a 260-acre farm for forage and beef cattle research; The Woodlands, a 161-

acre area that focuses on forestry research and outreach; Bakers Acres, a 130-acre property for forage production; and the State Fruit Experiment Station, a facility that advances the Missouri fruit crop industry, including viticulture and enology.

## Graduate College

[graduate.missouristate.edu](http://graduate.missouristate.edu)

The Graduate College works to ensure that postbaccalaureate education at the university has a high level of academic quality so students are motivated and educated to be independent leaders in their professions and communities. The college offers more than 100 academic programs, including doctorates, master's degrees, certificates, accelerated tracks and online options.

## Additional Information

**International programs:** Missouri State University's Long-Range Plan for 2021-2026 includes the strategic priority of global engagement, which calls for the university to provide opportunities for international experience and to promote global learning at home and abroad for Missouri State students, faculty and staff. One aspect of global engagement is international student enrollment. As of the 2020-2021 academic year, Missouri State had 1,492 international students representing 74 countries enrolled in Springfield, in China or online from their home country.

Missouri State primarily conducts international programs through partnerships with 70 universities in 30 countries. These partnerships enable education abroad, research collaboration, English language instruction, cultural immersion, professional development for faculty and dual degree programs in selected fields of study.

Missouri State established a branch campus in 2000 at Liaoning Normal University in Dalian, China. The two universities jointly operate the College of International Business, which offers a two-phase course of study. The first two years of the program lead to an Associate of Arts degree in General Studies from MSU-West Plains. Students then may complete their bachelor's degree by either continuing their studies in China to earn a B.S. in General Business from Missouri State or come to the United States to finish the last two years of study in Springfield.

The MSU International Leadership and Training Center (ILTC) provides customized educational programs for international students, university faculty and business professionals from various countries. ILTC programs focus on education and training in agriculture, entrepreneurship, health-care and teaching methods. Participants in ILTC programs gain academic, practical and cultural



experience on the Missouri State campus and across the state through professional development site visits to Missouri businesses, organizations, schools and farms.

**Academic excellence:** The average ACT score for Missouri State's incoming freshmen in the fall of 2020 was 24, significantly higher than the average for Missouri high school graduates. Further evidence of academic excellence at Missouri State has been the recognition that student teams have received in regional and national student competitions in a number of areas, including debate, advertising, construction, industrial management and media, journalism and film. The Honors College at Missouri State offers extraordinary opportunities for outstanding students.

**Faculty and staff:** Missouri State University employs more than 3,000 full-time and part-time faculty and staff, making it the top 10 employer in Springfield. The student to faculty ratio is approximately 20:1.

**Research:** Missouri State University accounts for millions of dollars of grant-funded research each year. Faculty and student research conducted throughout the university system ranges in scope from the studies of grape genomics and meteor impacts to early childhood development and student success, and has the potential to positively affect local communities, Missouri, the nation and ultimately the world. In all, Missouri State received more than \$35 million from a total of 289 grants and contracts awarded to faculty and staff during 2020-21. The principal focus of the university is applied research geared to serving the needs of diverse constituencies in the public and private sectors. Faculty members are encouraged to pursue their individual and scholarly activities.

The Blunt Innovation Center is a place for Missouri State University researchers and corporate partners to conduct cutting-edge research and development in a collaborative environment. It is made up of five separate buildings, covering about 75,000 square feet. What was once a dilapidated MFA mill in downtown Springfield is now the home of leading-edge research and state-of-the-art technology. The capabilities of the center include applied research in nanotechnology, bio-materials, advanced technologies, genomics/proteomics, bio-systems, software engineering, and medical material device and instrument technologies. The center breaks from a traditional approach to provide a more interdisciplinary experience aimed at serving the technical, commercial and educational needs of industry. The center emphasizes the application of theory to practice, including hands-on instruction with advanced technology industrial instruments.

**Libraries:** The Missouri State University Libraries is composed of the Duane G. Meyer Library as well as the Horace and "Pete" Haseltine Library in the Greenwood Laboratory School. These libraries have collections of more than 800,000 volumes and current subscriptions to more than 5,800 periodicals, newspapers and other serials. Meyer Library is a designated depository library for Missouri, federal and United Nations documents, holding more than 361,000 documents. Meyer Library is the only UN depository library in Missouri.

The libraries contain Special Collections and University Archives, which house a number of special groups of materials: the William J. Jones collections of Rimbaud and Butor French Literature are internationally recognized, and the Rimbaud portion comprises the largest collection of this type in the United States. The Ozarks Studies Institute, an ongoing initiative of the MSU Libraries, publishes *OzarksWatch* Magazine twice annually, as well as a book series. The libraries also contain the Infant through Grade 12 Resource Center, which features a children's literature collection, a textbook collection, curriculum guides and special learning materials. The libraries also manage the MSU Testing Center, which serves students and community patrons who take a variety of local and nationally standardized tests. BearWorks, MSU's institutional repository, contains digital student theses, faculty publications and institutional records. A central feature of the library and of the campus is the Jane A. Meyer Carillon with its complement of 48 bronze bells.

Innovation and the use of new technologies are evident in the Missouri State University Libraries. The circulating reserve collection includes Microsoft HoloLens devices, robots, laptops, projectors, charging cables and many other technology items. The library provides 3D printing, wide-format printing and scanning, a virtual reality room and other resources as well.

**History:** Missouri State University was founded as the Missouri State Normal School, Fourth District, by legislative action on March 17, 1905. Missouri State first opened its doors in June 1906. After undergoing multiple name changes through the years, Missouri State is a comprehensive state university system offering a wide variety of programs and services to its students and the citizens of the state.

During the 1995 session of the Missouri General Assembly, Missouri State received a statewide mission in public affairs, making it the only Missouri university emphasizing the development of aware, committed and active participants in tomorrow's society.

In a campus ceremony on March 17, 2005, the 100th anniversary of Founders' Day, Gov.



Matt Blunt signed Senate Bill 98, which included changing Southwest Missouri State University's name to Missouri State University, the fifth and final name for the university. The institution was founded as the Normal School in 1905, then changed to Southwest Missouri State Teachers College in 1919, Southwest Missouri State College in 1946 and Southwest Missouri State University in 1972. Each new name has reflected the changed nature of the institution.

## Missouri State University–Mountain Grove Campus

The Missouri State University–Mountain Grove campus is primarily known for research in agriculture and fruit science. It sits on 193 acres in south-central Missouri. The campus is located just north and east of the intersection of Highway 60 and State Highway 95, and is home to:

**The State Fruit Experiment Station** has multiple facilities. The 13 acres east of State Highway 95 houses Shepard Hall, with laboratories, offices and a sales area for fruit and wine; Faurot Hall, which contains classrooms, a plant science laboratory and offices; the Missouri State Winery and Distillery; four greenhouses; one shade house; the Ozarks Arboretum; and the National Weather Service NOAA station that has been in operation for over 100 years. The 180-acre area west of State Highway 95 includes an AgEbb weather station; a Forest Technology Systems Station; a USGS seismic station; a high tunnel; fruit and horticultural crop research and demonstration plantings; hay fields; equipment storage buildings; a shop; and a dormitory capable of housing 22 students.

**The Center for Grapevine Biotechnology** explores the genetic resources of diverse grapevine species to secure the ecological and economic sustainability of the grape and wine industry, as well as to improve human health. This work includes developing new, improved grape varieties by genome-enabled breeding, conducting molecular analysis of grapevine genes and viruses for the management of major diseases, providing clean and virus-tested grapevines to the industry, exploring and identifying health-promoting compounds in native grapevine species and creating a challenging academic environment to train students in plant biotechnology.

**The Midwest Viticulture and Enology Center** promotes growth of the grape and wine industry through focused research, advisory and service activities. This center coordinates work carried out in viticulture and enology to use available resources in Missouri and surrounding states efficiently.

**Missouri State Winery and Distillery** is licensed for wine sales and includes a commercially licensed distillery. The facility supports research conducted on specific winemaking problems and offers educational opportunities for Missouri State agriculture students who are interested in enology. Public educational events for artisan distillers, home winemakers and consumers are offered annually. Mountain Grove Cellars produces wine and fruit brandy from fruit grown in the State Fruit Experiment Station research and demonstration vineyards and orchards. Several styles of rum are also produced.

A U.S. Department of Agriculture (USDA) quarantine facility for the introduction and virus testing of grapes from outside the United States is located at the station. The station's research and advisory programs have been instrumental in the revival of the Missouri grape and wine industry after Prohibition. Today, special emphasis is given to research on the American and hybrid grape varieties and their wines.

Journagan Ranch is a working ranch complete with buildings, equipment and cattle. The ranch, donated by Leo Journagan and his family, is located just 10 miles from the Mountain Grove campus. It is the second-largest single gift in the university's history. The 3,300-plus acres stretch over about seven miles with barns, buildings, vehicles and machinery. Journagan Ranch has some crossbred cattle, but the focus of the operation is purebred Polled Herefords, a variation of Hereford cattle without horns. The ranch has the 15th largest herd of Polled Herefords in the United States. It offers a site for research and teaching in beef genetics and management, agroforestry, soils, water quality and wildlife conservation. It also offers opportunities for hiking and horseback riding. Students working at Journagan Ranch may be housed on the Mountain Grove campus while enrolled in Springfield classes through distance-education technology.

The station, centers, winery and distillery, and ranch are units of the William H. Darr College of Agriculture.

The Missouri State University Mountain Grove Extended Campus is located at Shannon Hall and is administered through Missouri State–West Plains. Shannon Hall includes several classrooms, a computer classroom, distance-learning classroom and science lab.

## Missouri State University–West Plains

West Plains 65775

Telephone: (417) 255-7255

[www.wp.missouristate.edu](http://www.wp.missouristate.edu)

Email: [wpadmissions@missouristate.edu](mailto:wpadmissions@missouristate.edu)

Missouri State University–West Plains is one of three campuses within the Missouri State

University System. The West Plains campus is a teaching and learning institution of higher education offering two-year Associate of Arts, Associate of Science and Associate of Applied Science degrees, certificates and other courses as needed by employers and citizens of the area served.

The college provides a liberal arts transfer curriculum at the freshman and sophomore levels and selected occupational programs, as well as extended learning opportunities through online courses and campuses in Mountain Grove and at Liaoning Normal University in Dalian, China, the latter of which is made possible through Missouri State University's existing branch campus at LNU. The campus also provides advanced technical training through the Greater Ozarks Center for Advanced Technology (GOCAT), a partnership among the university, the City of West Plains and the West Plains R-7 School District's South Central Career Center. GOCAT was developed to provide advanced, hands-on manufacturing training to individuals—from high school age through adulthood—who are looking to expand their skills in a technical field.

A full college experience with quality instruction in a relaxed, personal atmosphere is the hallmark of Missouri State-West Plains. The campus promotes academic and personal success for students through small classes, personalized attention, educational support services and numerous opportunities to participate in extracurricular activities.

**History and setting:** Missouri State-West Plains was founded in 1963 as the West Plains Residence Center. In 1977, the Southwest Missouri State University Board of Regents and the Missouri General Assembly designated the name West Plains Campus of Southwest Missouri State University to replace Residence Center. The legislature enacted a permanent status bill for the campus in 1981 then passed House Bill 51 in 1991, giving the campus the authority to offer "one-year certificates, two-year associate degrees and credit and non-credit courses." The passage of Senate Bill 98 in 2005 changed the university system's name to Missouri State University.

**Facilities:** The campus consists of six classroom and administrative buildings—Drago Hall, Kellett Hall, M.O. Looney Hall, Emory L. Melton Hall, Michael J. Lybier Technology Center and Garfield Hall. In addition, the campus includes the Garnett Library, the 60-person Grizzly House residence hall, the Student Recreation Center, food services at Putnam and Cass Hall, a one-stop shop for student services. Gohn Hall houses Missouri State University's Outreach Program. Maintenance and custodial operations are located in the Broadway Building, and the Richards House is the center for many university activities,



DENNIS LANCASTER  
Interim Chancellor, Missouri  
State University—West Plains

including receptions, luncheons, dinners, special events, and faculty, staff or student functions.

In January 2017, Missouri State-West Plains expanded its student housing options by assuming management of the Grizzly Lofts, a 274-person, privately-owned residence hall near campus. Hass-Darr Hall is the newest facility on the Missouri State-West Plains campus. The 18,000-square-foot facility, which once served as the West Plains Post Office, houses the William and Virginia Darr Honors Program, Carol Silvey Student Union, Drago College Store, Admissions Welcome Center, Veterans Center, student life and development office, the Advisement and Academic Coaching Center for Empowering Student Success, and other much needed classroom and administrative space.

**Enrollment:** The fall 2020 enrollment was 1,922 students, with the majority of students coming from a seven-county area of the south-central Missouri Ozarks region and from adjacent areas in north Arkansas.

**Academic Programs:** The campus offers associate degrees designed for transfer into bachelor's degree programs and for immediate employment after two years of study. They include Associate of Arts degrees in general studies, child and family development, criminology, health professions and teaching; Associate of Science degrees in agriculture, business, nursing, pre-engineering and technology; and Associate of Applied Science degrees in business, child and family development, culinary and hospitality management, computer graphics and programming, enology, general agriculture, health information technology, law enforcement, technology, viticulture, and wine business and entrepreneurship. The campus also offers certificates in a wide range of fields that prepare students with specific skills and knowledge for the workplace or in preparation for an associate's degree.

Some bachelor's and master's degree programs also are available at the West Plains cam-



ALISON R. HERSHEVE  
Chair, Missouri Southern Board  
of Governors



ANITA Y. OPLOTNIK  
Vice Chair, Missouri Southern  
Board of Governors



MARK T. ELLIOTT  
Member, Missouri Southern  
Board of Governors



WILLIAM L. (BILL) GIPSON  
Member, Missouri Southern  
Board of Governors



CARLOS A. HALEY  
Member, Missouri Southern  
Board of Governors



MARIANN MORGAN  
Member, Missouri Southern  
Board of Governors



RON RICHARD  
Member, Missouri  
Southern Board of Governors



DR. BENJAMIN ROSENBERG  
Member, Missouri Southern  
Board of Governors

pus through Missouri State University's Outreach program.

Missouri State–West Plains also offers the Associate of Arts degree in general studies at its extended campus in Mountain Grove and online.

The college is accredited by the Higher Learning Commission and is a member of the North Central Association. The nursing program is fully approved by the Missouri State Board of Nursing and has continued accreditation through the Accreditation Commission for Education in Nursing.

## Missouri Southern State University

Joplin 64801-1595

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[www.mssu.edu](http://www.mssu.edu)

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Founded in 1937 as Joplin Junior College, Missouri Southern State University (MSSU) was established by the General Assembly in 1965 as a two-year, upper-division state college to be operated in conjunction with the Junior College District of Jasper County. Missouri Southern operated under this arrangement through June 30, 1977, when the state assumed the responsibility of funding and operating the four-year program.



DR. DEAN VAN GALEN  
President, Missouri  
Southern State University

Missouri Southern State College (MSSC) became Missouri Southern State University after Governor Bob Holden signed Senate Bill 55 on July 12, 2003. The legislation also allowed MSSU to enter into cooperative agreements with other state universities to provide graduate programs.

MSSU is committed to the success of its students through a First-Year Experience program, an emphasis on strong academic advising and a campus committed to service-learning, engag-

ing student organizations and intramural activities. MSSU also offers highly competitive NCAA Division II athletic programs in the Mid-America Intercollegiate Athletics Association (MIAA). In June 1990, MSSU's board approved a change in the university mission to include an international emphasis in undergraduate education. This change is intended to help students compete in the global environment.

The following degrees are offered: Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Science, Bachelor of Science in Business Administration, Bachelor of Science in Education, Bachelor of General Studies and Associate of Science. The university offers bachelor's degrees in nearly 150 major areas in liberal arts, teacher education, business and technology. In addition to the four-year programs, the curriculum offers pre-medicine, pre-engineering and other pre-professional programs, as well as two-year associate degrees in dental hygiene, computer information science, law enforcement, radiological technology, drafting and design engineering technology, manufacturing engineering technology and respiratory therapy.

The university is also working to expand its graduate programs. Offerings currently include Master of Accountancy, Master of Science in Education Administration, Master of Science in Education Curriculum and Instruction, Master of Science in Management Human Resources and Masters of Science in Management degrees.

The university is organized into four colleges: Arts and Sciences, Education, Health Sciences and the Robert W. Plaster School of Business. The university mission statement stresses a liberal arts-based core curriculum designed to provide every graduate with knowledge in the basic areas of learning. Under a revised and moderately selective admission policy, the university encourages high-school students to be better prepared for college study by following the core curriculum requirements outlined by the Missouri Coordinating Board for Higher Education.

The administration of the university is vested in an eight-member Board of Governors appointed by the governor with Senate consent. The 373-acre university campus is located in Joplin, a southwest Missouri city with a population of nearly 50,000 and a regional retail hub serving about 400,000. The MSSU campus presently consists of 30 major buildings, including the 65,000-square-foot Beimdiek Recreation Center and the 85,000-square-foot Julio S. Leon Health Sciences Center, as well as a performing arts center, an artificial turf football field, a 3,200-seat athletic center with a 200-meter indoor track and a modern library with access to the latest online and electronic databases. In 2015, the university completed work on a six-building residence hall

complex featuring 51 student apartments (housing four students each); an 11,000-square-foot FEMA shelter; a new baseball stadium and a field-house at the north end of the football stadium. In 2021 Lion Village, the latest addition to campus residential offerings, was completed. The four-story, 92,000-square-foot building houses over 300 students featuring private study areas, meeting rooms and a theatre.

The university is accredited by the Higher Learning Commission, Missouri Department of Elementary and Secondary Education, Council for the Accreditation of Educator Preparation, Missouri Department of Health and Senior Services Bureau, Accreditation Board for Engineering and Technology in Engineering Technology, Accreditation Council for Business Schools and Programs, Commission on Dental Accreditation, American Dental Association, Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions, Commission on Accreditation for Respiratory Care, Joint Review Committee on Education in Radiologic Technology, Missouri State Board of Nursing, Accreditation for Education in Nursing, Commission on Accreditation of Allied Health Education Programs, National Environmental Health Science and Protection Accreditation Council, and Institute for Safety and Health Management.

## Members, Board of Governors

**Hershewe, Alison R.**, (D), chair, Joplin, Aug. 30, 2020;  
**Oplotnik, Anita Y.**, (D), vice chair, Fair Grove, Aug. 30, 2021;  
**Elliott, Mark T.**, (R), member, Oronogo, Aug. 30, 2024;  
**Gipson, William L. (Bill)**, (R), member, Shell Knob, Aug. 30, 2023;  
**Haley, Carlos A.**, (R), member, Joplin, Aug. 30, 2022;  
**Morgan, Mariann**, (D), member, Carthage, Aug. 30, 2021;  
**Richard, Ron**, (R), member, Joplin, Aug. 30, 2025;  
**Rosenberg, Dr. Benjamin**, (D), member, Joplin, Aug. 30, 2020.

## Missouri Western State University

*St. Joseph 64507*  
*Telephone: (816) 271-4200*  
*[www.missouriwestern.edu](http://www.missouriwestern.edu)*  
*Email: [admissions@missouriwestern.edu](mailto:admissions@missouriwestern.edu)*

Missouri Western State University is a student-centered learning community preparing individuals for lives of excellence through applied learning.

Founded as St. Joseph Junior College in 1915, Missouri Western transformed into a four-year





RICHARD L. EBERSOLD  
Chair, Missouri Western Board  
of Governors



KAYLA S. SCHOONOVER  
Vice Chair, Missouri Western  
Board of Governors



ALAN L. LANDES  
Member, Missouri Western  
Board of Governors



LISA K. NORTON  
Member, Missouri Western  
Board of Governors



LEE TIEMAN  
Member, Missouri Western  
Board of Governors



ROBERT D. (BOB) WOLLENMAN  
Member, Missouri Western  
Board of Governors



HANNAH BERRY  
Student Governor, Missouri  
Western Board of Governors



DR. ELIZABETH KENNEDY  
President, Missouri Western  
State University

in-stitution in 1969, became a full member of the State of Missouri system in 1977 and earned university designation in 2005.

The university designation legislation also made Missouri Western the statewide institution of applied learning, so the university offers opportunities for students to engage in learning that occurs outside the classroom, applying the theory of the classroom to practical situations. Nearly 99% of Missouri Western graduates participate in an internship, undergraduate research, service-learning, study away or other applied learning experience.

The legislation also authorized Missouri Western to offer graduate degrees, and the university has developed several master's degree and graduate certificate programs that emphasize applied research and practical experiences. Missouri Western is also designated by statute as one of the state's open admissions universities, offering opportunities for all of Missouri's citizens to pursue higher education.

Missouri Western is organized into three colleges: the College of Liberal Arts, the College of Business and Professional Studies and the College of Science and Health.

The College of Business and Professional Studies includes the Steven L. Craig School of Business and is the home of the Center for Franchise Development (CFD) and the Center for Entrepreneurship (CFE). The CFD offers opportunities for alumni to own a franchise after graduation, and the CFE offers support for entrepreneurs in the region. The College of Science and Health continues to be a leader in the healthcare fields. It offers a bachelor's degree in population health management through a partnership with Mosaic Life Care in St. Joseph and Cerner in the Kansas City area.

Missouri Western offers more than 40 majors and 30 minors, 12 master's degrees and three graduate certificates. The student to faculty ratio is approximately 18:1, and 80% of full-time tenure-track faculty hold the highest degree in their field. Enrollment for Fall 2020 was 4,911.

The institution is accredited by the Higher Learning Commission, a commission of the North Central Association of Colleges and Schools. Program accreditations include the Association to Advance Collegiate Schools of Business (AACSB International), Engineering Technology Accreditation Commission of the Accreditation Board for Engineering and Technology, Commission



on Accreditation for Health Informatics and Information Management Education, Commission on Accreditation in Physical Therapy Education, Commission on Collegiate Nursing Education, Council on Social Work Education, National Accrediting Agency for Clinical Laboratory Science, National Association of Schools of Music, National Association of Schools of Theatre, and National Council for Accreditation of Teacher Education.

Program approvals include the American Bar Association and the Missouri State Board of Education with the Department of Elementary and Secondary Education, and the Missouri State Board of Nursing. The Bachelor of Science in chemistry has curriculum approval from the American Chemical Society.

Missouri Western's 723-acre campus features a large nature study area, walking trails and nine ponds. In 2010, Missouri Western became the summer training camp home of the Kansas City Chiefs. In 2013, Missouri Western dedicated the 6,000-square-foot Walter Cronkite Memorial in honor of the legendary journalist who was born in St. Joseph.

## Members, Board of Governors

**Ebersold, Richard L.**, (R), chair, St. Joseph, Oct. 29, 2021;

**Schoonover, Kayla S.**, (I), vice chair, Fairfax, Oct. 29, 2022;

**Landes, Alan L.**, (R), St. Joseph, Oct. 29, 2023;

**Norton, Lisa K.**, (I), St. Joseph, Oct. 29, 2025;

**Tieman, Lee**, (R), St. Joseph, Oct. 29, 2024;

**Wollenman, Robert D. (Bob)**, (R), St. Joseph, Oct. 29, 2026;

**Berry, Hannah**, student governor, Liberty, Dec. 31, 2021.

## University of Central Missouri

Warrensburg 64093

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Founded in 1871, the University of Central Missouri (UCM) has a long history of meeting the higher education needs of Missourians. A new chapter in the institution's development took place Sept. 20, 2006, with a name change to reflect a new vision.

The Missouri Coordinating Board for Higher Education approved the university's statewide mission in professional applied sciences and technology Oct. 10, 1996. This enhanced mission reflects an overall commitment to academic excellence and career preparation that includes the integration of the latest technologies throughout UCM's comprehensive liberal arts curricu-

lum. This is having far-reaching impact on approximately 10,000 students from nearly all 50 states and over 50 foreign countries who attend UCM and engage in more than 150 areas of study tailored to meet individual needs.

Beyond Missouri, UCM offers onsite and online learning opportunities to students in other parts of the United States and the world. UCM's international programs include exchange opportunities, internships and student teaching programs that are all among the most challenging and affordable anywhere. Degrees conferred by the university include the Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Music, Bachelor of Music Education, Bachelor of Science, Bachelor of Science in business administration, Bachelor of Science in education and Bachelor of Science in social work. At the graduate level, UCM offers excellent programs leading to Master of Arts, Master of Science, Master of Science in Education, Master of Business Administration and Education Specialist degrees. In addition, a cooperative doctoral program in educational leadership exists in conjunction with the University of Missouri (MU), and a cooperative doctoral program in technology management is available in conjunction with Indiana State University (ISU). MU and ISU serve as the degree-granting institutions.

Administratively, the university's academic affairs division is divided into four core academic colleges, as well as The Honors College and Graduate and International Student Services. The academic colleges are:

- The Adrian and Margaret Harmon College of Business and Professional Studies, which offers schools of Aviation, Business Administration, Human Services, and Public Services, as well as the Marriage and Family Therapy Clinic, Missouri Safety Center, and the Welch-Schmidt Center for Communication Disorders. Programs in areas such as accounting, marketing, public relations, economics, finance, computer information systems and management, as well as aviation, criminal justice, communication disorders and social work, military science and leadership are found in the Harmon College.
- The College of Arts, Humanities, and Social Sciences provides a comprehensive liberal arts foundation in support of the entire university curriculum while also preparing graduates in areas such as art and design, communication, sociology, history and anthropology, government, international studies and languages, music, theatre and dance. These are examples of offerings in the schools of English and Philosophy; Communication, History and Interdisciplin-



STEPHEN L. ABNEY  
President  
UCM Board of Governors



KEN WEYMUTH  
Vice President  
UCM Board of Governors



MARY DANDURAND  
Secretary  
UCM Board of Governors



JOHN COLLIER  
Member  
UCM Board of Governors



MARY A. LONG  
Member  
UCM Board of Governors



GUS WETZEL II  
Member  
UCM Board of Governors



MARVIN (BUNKY) WRIGHT  
Member  
UCM Board of Governors



DR. ROGER J. BEST  
President  
UCM

ary Studies; Visual and Performing Arts; and Social Sciences and Language.

- The College of Education prepares teachers for all grade levels, as well as professionals in career and technology education, counselor education, educational leadership and human development and educational foundations and literacy within its School of Teaching and Learning and School of Professional Education and Leadership.
- The College of Health, Science and Technology offers schools of Computer Science and Mathematics; Geoscience, Physics and Safety; Natural Sciences; Nursing; Nutrition Kinesiology, and Psychological Science, and Technology.

All UCM coursework is fully accredited by the North Central Association's Higher Learning Commission. UCM also is a state leader in program-specific accreditations, which have been granted by national organizations. This includes business administration degrees, which are accredited by the Association to Advance Collegiate Schools of Business (AACSB).

The main campus—with its instructional buildings, Elliott Student Union, conveniently located

residence halls and modern family housing—is the center of university life. However, the complete physical plant comprises more than 1,300 acres, including the Prussing Farm, the 300-acre Pertle Springs recreational and biological research area and Max B. Swisher Skyhaven Airport. Completed in 1999, the James C. Kirkpatrick Library is a leader in developing two-way interactive television, information technologies and Internet training facilities and providing access to electronic information resources to the state's citizens.

Recent initiatives include The Crossing-South at Holden, a new 325-bed housing-retail facility completed in 2015; renovation of the Morrow-Garrison buildings; construction of a new student Recreation and Wellness Center; and a \$36 million campus-wide energy efficiency project completed in 2011. In fall 2012, UCM also launched in cooperation with the Lee's Summit R-VII School District, Metropolitan Community College and a number of business and community partners, The Missouri Innovation Campus (MIC), located at the school district's Summit Technology Academy. Part of a trailblazing cooperative agreement, the school district and UCM jointly opened a new facility in fall 2017 that houses The MIC and also includes shared space and space

for UCM-Lee’s Summit, the university’s off-campus courses.

UCM students are valued members of the university family, and their successes—both in the classroom and in life—are the highest priority. UCM promises students an education that promotes a culture of service, opportunities for engaged learning, future-focused academics and a worldly perspective.

**Members, Board of Governors**

**Stephen L. Abney**, president, Warrensburg, Jan. 1, 2024;  
**Ken Weymuth**, vice president, Sedalia, Jan. 1, 2025;

**Mary Dandurand**, secretary, Warrensburg, Dec. 21, 2021;  
**John Collier**, member, Weston, Jan. 1, 2019;  
**Mary A. Long**, member, Kansas City, Jan. 1, 2023;  
**Marvin (Bunky) Wright**, member, Columbia, Dec. 31, 2021;  
**Gus Wetzel II, M.D.**, member, Clinton, Jan. 21, 2023;  
**Zachary Racy**, student representative, Riverside, Dec. 31, 2021.

## Missouri's Public Four-Year Institutions

Institution	Location	Year Founded	Fall 2020 Enrollment	Highest Degree Offered
Harris–Stowe State University	St. Louis	1857	1,400	Baccalaureate
Lincoln University	Jefferson City	1866	2,012	Master's
Missouri Southern State University	Joplin	1965	5,036	Master's
Missouri State University	Springfield	1905	23,502	Doctorate
Missouri Western State University	St. Joseph	1915	4,902	Master's
Northwest Missouri State University	Maryville	1905	7,102	Master's
Southeast Missouri State University	Cape Girardeau	1873	9,984	Master's
Truman State University	Kirksville	1867	4,655	Master's
University of Central Missouri	Warrensburg	1871	9,959	Master's
<b>University of Missouri System</b>				
University of Missouri–Columbia	Columbia	1839	31,089	Doctorate
University of Missouri–Kansas City	Kansas City	1933	16,147	Doctorate
Missouri University of Science and Technology	Rolla	1870	7,642	Doctorate
University of Missouri–St. Louis	St. Louis	1963	13,874	Doctorate

**Total enrollment, public four-year institutions** 137,464

Source: IPEDS, 2020 Fall Enrollment Data

## Missouri's Public Two-Year Colleges

Institution	Location	Year Founded	Fall 2020 Enrollment	Highest Degree Offered
Crowder College	Neosho	1963	4,197	Associate's
East Central College	Union	1968	2,593	Associate's
Jefferson College	Hillsboro	1963	3,735	Associate's
Metropolitan Community College	Kansas City	1915	13,085	Associate's
Mineral Area College	Park Hills	1922	2,411	Associate's
Missouri State University–West Plains	West Plains	1927	1,920	Associate's
Moberly Area Community College	Moberly	1927	4,862	Associate's
North Central Missouri College	Trenton	1925	1,599	Associate's
Ozarks Technical Community College	Springfield	1990	11,236	Associate's
St. Charles Community College	St. Peters	1986	6,014	Associate's
St. Louis Community College	St. Louis	1962	15,206	Associate's
State Fair Community College	Sedalia	1966	3,927	Associate's
State Technical College of Missouri	Linn	1996*	1,927	Associate's
Three Rivers College	Poplar Bluff	1966	2,753	Associate's

**Total enrollment, public two-year colleges** 75,465

Source: IPEDS, 2020 Fall Enrollment Data

\*State Technical College joined the state system of higher education in 1996.

Each public community college is governed by a locally elected board of trustees.

Funding for these colleges is provided by local district levies, student fees and state aid.



# Department of Labor and Industrial Relations

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Telephone: (573) 751-4091 / FAX: (573) 751-4135  
[www.labor.mo.gov](http://www.labor.mo.gov)

The Missouri Department of Labor and Industrial Relations was created by Article IX section 49 of the Missouri Constitution. The department is composed of the Labor and Industrial Relations Commission and five divisions: the Division of Employment Security administers unemployment claims; the Division of Workers' Compensation ensures that workers injured on the job receive the benefits they deserve and investigates allegations of workers' compensation fraud and non-compliance; the State Board of Mediation determines the appropriate bargaining unit for public employees; the Division of Labor Standards regulates wages and wage rates and promotes safe working environments; and the Missouri Human Rights Commission enforces and adjudicates Missouri's anti-discriminatory, fair housing, employment and public accommodation statutes.

## Labor and Industrial Relations Commission

3315 W. Truman Blvd., PO Box 599  
Jefferson City 65102-0599  
Telephone: (573) 751-2461 / FAX: (573) 751-7806  
[www.labor.mo.gov/lirc](http://www.labor.mo.gov/lirc)  
Email: [lirc@labor.mo.gov](mailto:lirc@labor.mo.gov)

The Labor and Industrial Relations Commission is composed of three commissioners. Each commissioner is appointed to a staggered six-year term by the governor with the advice and consent of the Senate. One member of the commission, a licensed Missouri attorney, represents the public. The other two members represent employers and employees, respectively. The governor designates one member as chair. The commission hears appeals from administrative decisions in workers' compensation, unemployment compensation, tort victims' compensation cases and objections to prevailing wage disputes. In addition, the commission is charged with the statutory authority to approve or disapprove all rules or regulations declared by the divisions within the department.



ROBERT CORNEJO  
Chair, Labor and Industrial  
Relations Commission



SHALONN (Kiki) CURLS  
Commissioner, Labor and  
Industrial Relations Commission



REID FORRESTER  
Commissioner, Labor and  
Industrial Relations Commission



KARLA HOGG  
Secretary, Labor and  
Industrial Relations Commission

## Commissioners

**Cornejo, Robert**, (R), chair, public representative;  
**Curls, Shalonn (Kiki)**, (D), employee representative;

**Forrester, Reid**, (R), employer representative.

## Office of the Director

The governor appoints a director to be chief executive officer of the department with the advice and consent of the Senate. The director appoints the central management staff and some division directors, oversees the departmental agencies and advises the governor and General Assembly on matters relating to labor and industrial relations issues. The director's staff provides administrative support, human resource services, fiscal and budget assistance, communications and legislative support.

## Office of the General Counsel

The Office of General Counsel provides legal advice regarding the operations of the department and labor-related matters to the director and to the staff of the department and its divisions. The largest portion of the work of the General





ANNA HUI  
Department Director



TAMMY CAVENDER  
Department Deputy Director



BEN TERRELL  
Legislative Liaison



ANDREA FOLLETT  
General Counsel

Counsel's Office relates to cases concerning the payment of unemployment benefits and the assessment and collection of unemployment taxes. The General Counsel's Office also represents the department in a variety of other litigation in trial courts, administrative tribunals and before arbitrators; provides advice on internal administrative and personnel matters; prepares and reviews contracts, leases and other legal documents; responds to requests under the open records law and provides training to departmental personnel.

## Division of Employment Security

421 E. Dunklin St., PO Box 59  
Jefferson City 65104-0059  
Telephone: (573) 751-3215 / FAX: (573) 751-4945  
[www.labor.mo.gov/des](http://www.labor.mo.gov/des)

The Division of Employment Security was established in 1946 to administer the Missouri Unemployment Compensation Law. The division collects tax contributions from employers and pays unemployment benefits to individuals who are determined eligible under the law. State unemployment contributions paid by Missouri employers into the Missouri Trust Fund are set aside for the sole purpose of providing for the payment of weekly unemployment benefits to qualified claimants. The division consists of four sections: benefits, tax, appeals and integrity.

## Unemployment Insurance

The unemployment benefits paid to insured workers help maintain the economy of the state during periods of economic downturn by helping preserve the level of consumer purchasing power. The program is a joint state-federal program funded solely through tax contributions paid by employers, so no deductions are made from employees' paychecks for this insurance. Payments of benefits under the regular program are made from a trust fund, financed by the aforementioned employer tax contributions. Eligible claimants can qualify for up to 20 weeks of unemployment



MAURA BROWNING  
Communications Director



SPENCER CLARK  
Acting Director, Division of  
Employment Security

compensation under the state's benefit program. The average weekly benefit amount in FY 2020 was \$246.51, and the maximum benefit amount was \$320.00.

## Unemployment Insurance Tax

The division's tax section receives and processes required reports and tax contributions from employers. For FY 2020, over 170,000 liable employers' accounts were maintained including over 21,000 new liable employers. Through employer audits, the division educates the public on the purpose of the tax program and verifies correct employer reporting, including proper worker classification. Correct reporting helps ensure the prompt payment of unemployment benefits to insured workers during periods of unemployment, and also promotes an equitable business environment exists for employers operating in Missouri. Employment security law includes an experience rating provision as an incentive for employers to maintain stable employment, review claims and reduce unemployment. Missouri is one of only sixteen states that allow an employer to earn a minimum UI tax rate of 0%. Employers file quarterly contribution and wage reports with the division to report their workers' earnings. Reports may be filed online at [www.uinteract.labor.mo.gov](http://www.uinteract.labor.mo.gov).

## Payment of Benefits

One of the main objectives of the division is the prompt payment of unemployment benefits to eligible claimants. Unemployed Missouri workers can file initial and weekly claims for unemployment compensation online at [www.uinteract.labor.mo.gov](http://www.uinteract.labor.mo.gov) or by phone through four claims centers located in Jefferson City, St. Louis, Kansas City and Springfield. A person must have worked in employment covered under the Missouri Employment Security Law and earned enough qualifying wages in order to establish a claim for unemployment benefits. Detailed wage records are kept on every worker reported by employers on the quarterly contribution and wage report in order to calculate benefits.

## Integrity Efforts

The DES uses an identity verification solution for all unemployment claims filed. The program is designed to ensure that the information provided during the claim intake process is correct and belongs to the person filing a claim for unemployment benefits prior to unemployment benefits being paid. Through numerous additional cross-match systems, including the federal and state new-hire databases, the division identifies claimants committing unemployment fraud. During FY 2020, the division recovered \$18.1 million of improperly paid benefits and more than \$2.6 million in fraud penalties.

The division continues its efforts to ensure businesses properly classify workers. Worker misclassification is an act where employers improperly classify their employees to avoid paying employment taxes. The division's worker misclassification taskforce focuses resources to target industries likely to violate worker classification laws. In 2020, 2,908 misclassified workers were identified, associated with more than \$360,010 in unpaid unemployment taxes.

## Division of Workers' Compensation

3315 W. Truman Blvd., PO Box 58  
Jefferson City 65102-0058  
Telephone: (573) 751-4231 / Toll free: (800) 775-2667  
Toll free: (800) 592-6003 (Report Fraud & Noncompliance)  
[www.labor.mo.gov/dwc](http://www.labor.mo.gov/dwc)  
Email: [workerscomp@labor.mo.gov](mailto:workerscomp@labor.mo.gov)

The Division of Workers' Compensation administers the Workers' Compensation Law. The division's responsibility to adjudicate and resolve disputes under the law are fulfilled by Administrative Law Judges in the eight adjudication offices located throughout the state of Missouri. The division's Jefferson City office processes the filings that are received by the parties to the case,



PAMELA B. LEWIS  
Acting Director, Division of  
Workers' Compensation

generates correspondence and responds to calls that are placed on the toll free line. The division's programs and services extend to all customers including Missouri workers who sustain an accident, injury or develop occupational diseases in the course and scope of employment.

Missouri employers who are governed by and subject to the Workers' Compensation Law, are required to either purchase workers' compensation insurance coverage with an insurance carrier that is authorized to write insurance in the state of Missouri, or obtain approval from the division to self-insure their workers' compensation liability. In order to ensure payment of the workers' compensation liabilities, self-insured employers must provide security in an amount determined by the division in the form of a surety bond, letter of credit or deposit of certain securities in escrow account.

Benefits available through the workers' compensation system include, medical treatment to cure and relieve the employee from the effects of the injury, temporary total disability benefits, and permanent partial or permanent total disability benefits. If the injury results in the employee's death, the dependents are entitled to receive burial expenses and death benefits as determined by law. Injured workers can also qualify for benefits from the Second Injury Fund (SIF), which was created by the General Assembly during World War II to ease the workers' compensation burden on employers by compensating for employees' preexisting injuries. The comprehensive legislative changes that were made to the law, effective Jan. 1, 2014, eliminated certain benefits from the SIF and also established a prioritization schedule for the payment of SIF liabilities.

Most workers' compensation cases are resolved without lengthy proceedings, as was the intent of the workers' compensation system approved by Missouri voters in 1926. The cases that are not resolved through the settlement process typically result in an evidentiary hearing before

a Division Administrative Law Judge where a determination is made on what, if any, benefits are owed to the injured worker. If any party disagrees with the Administrative Law Judge's ruling, an appeal may be made to the Labor and Industrial Relations Commission.

The division's Fraud and Noncompliance Unit investigates allegations of fraud and noncompliance perpetrated by a person or entity. At the conclusion of the investigation, the findings are presented to the division director who may refer the file to the Missouri Attorney General's Office for possible prosecution.

The division administers the Line of Duty Compensation Program that provides for a \$25,000 benefit to dependents of a firefighter, volunteer firefighter, law enforcement officer, air ambulance pilot, air ambulance registered professional nurse, air ambulance registered respiratory therapist, flight crew member, public safety officer or emergency medical technician killed in the line of duty. In 2001, the General Assembly enacted legislation authorizing claims to be made against the Tort Victims' Compensation Fund, authorizing the division to establish criteria and evaluate the claims.

## State Board of Mediation

421 E. Dunklin St., PO Box 2071  
Jefferson City 65102-2071  
Telephone: (573) 751-3614  
[www.labor.mo.gov/sbm](http://www.labor.mo.gov/sbm)  
Email: [sbm@labor.mo.gov](mailto:sbm@labor.mo.gov)

The State Board of Mediation is a quasi-judicial board created by the General Assembly in 1947 to assist in the resolution of labor disputes in the public utility industry. The board's primary activity, however, changed in 1965 with the passage of the Public Sector Labor Law, sections 105.500 to 105.530 of the *Missouri Revised Statutes*. This law authorizes the board to determine appropriate bargaining units of public employees based on their community of interests and to conduct secret ballot elections to determine whether a majority of the employees in a bargaining unit agree to be represented by a petitioning labor organization.

The board consists of five members appointed by the governor. Two members are employers or selected from an association representing employers, two members hold membership in a bona fide trade or labor union and the fifth member is a neutral party who serves as full-time chair and administrator of the agency.

If a public employer and a petitioning labor organization cannot agree on which employees should be included in an appropriate bargaining unit or on the manner of conducting the election, the board will hold a formal hearing at which the parties may present evidence and legal ar-



TODD SMITH  
Chair  
State Board of Mediation

guments in support of their positions on the disputed questions. After considering the evidence and legal arguments, the board issues a written decision resolving the disputes.

If a majority of the members of a bargaining unit vote for the labor organization in a board-conducted election, the board certifies it as the exclusive bargaining representative for all the unit members for the purposes of collective bargaining. The labor organization will then negotiate with the public employer of the unit members over salaries and other conditions of employment with the goal of reaching a written agreement governing these matters.

The board's jurisdiction under the Public Sector Labor Law to determine appropriate bargaining units and to certify exclusive bargaining representatives extends to almost all public employees, including those employed by the state and its agencies, counties, cities, school districts and other special districts.

## Board of Mediation Members

**Miller, Robert G.**, member, Labor Union 2, Oakville, April 1, 2012;  
**Roberts, Dale Hardy**, member, Labor Union 1, Ashland, April 1, 2024;  
**Rother, Michael P.**, employers of Labor 2, Arnold, April 1, 2018;  
**Toenjes, Leonard P.**, employers of Labor 1, University City, April 1, 2013.

## Division of Labor Standards

3315 W. Truman Blvd., PO Box 449  
Jefferson City 65102-0449  
Telephone: (573) 751-3403 / FAX: (573) 751-3721  
[www.labor.mo.gov/dls](http://www.labor.mo.gov/dls)  
Email: [laborstandards@labor.mo.gov](mailto:laborstandards@labor.mo.gov)

The Division of Labor Standards currently consists of five sections: Wage and Hour, On-Site Safety and Health Consultation, Mine and Cave Safety, Workers' Safety, and Research and Analysis.

## Wage and Hour Section

The Wage and Hour Section provides information for Missouri's labor laws, including allowable breaks, lunches, vacations, hiring, wage levels, dismissals and discipline, youth employment and minimum wage laws. It administers Missouri's prevailing wage law. Prevailing wage survey information for all applicable construction projects are submitted on an ongoing basis.

The Wage and Hour Section administers and enforces Missouri's child labor law. The law ensures that no child younger than 16 years of age is employed in an occupation that is detrimental to the child's safety, health, morals, educational processes or general well-being. Youth under 14 years of age are not permitted to work at any job (other than in the agriculture or entertainment industries or casual jobs) at any time. Youth who are 14 or 15 generally are permitted to work, but their work as well as the work of all children in the entertainment industry, is subject to restrictions. A child 14 or 15 years old may not be employed during the regular school term unless the public school superintendent or designee of the district where the youth lives has issued a work certificate. Youth under 16 may work in the entertainment industry if the division issues the youth a work permit.

The Wage and Hour Section is also responsible for the administration and enforcement of Missouri's minimum wage law. The minimum wage rate increased to \$8.60 per hour for private employers on Jan. 1, 2019, and will increase \$0.85 each year through 2023. The state minimum wage for 2021 is \$10.30 per hour, and is \$11.15 for 2022.

## On-Site Safety and Health Section

The On-Site Safety and Health Section offers a free, confidential consultation service to employers to ensure they comply with federal Occupational Safety and Health Administration (OSHA) regulations. This program reduces workplace injuries and illnesses. At the employer's request, a consultant visits the workplace and informs the employer of hazards found and recommends solutions to eliminate hazards. In FY 2020, the On-Site Program helped employers avoid more than \$9.8 million in OSHA fines by eliminating hazards within the workplace.

The Safety and Health Achievement Recognition Program (SHARP) is for small businesses that operate effective safety and health management programs. Participants in SHARP can receive up to a three-year exemption from certain OSHA inspections.



TODD SMITH  
Director  
Division of Labor Standards

## Mine and Cave Inspection Section

The Mine and Cave Inspection Program operates by the authority of Chapter 293, RSMo. Inspectors travel to mine and cave sites on a regular basis to inspect the property for safety and health hazards, including unsafe processes or work procedures that could cause injury, illness or fatalities. All safety and health conditions of the site are inspected, and all hazards identified are corrected in a timely manner. Cost-effective recommendations on how to abate any safety or health problem are offered and consultations on any condition are available to the operator to bring them into compliance with state and federal laws.

The program is authorized and directed to train necessary mine rescue teams located at mine sites around the state and to coordinate any rescue efforts that may occur due to a disaster.

A listing of the caves inspected by the program can be found online at [www.labor.mo.gov/DLS/WorkplaceSafety/minecave](http://www.labor.mo.gov/DLS/WorkplaceSafety/minecave).

The Mine and Cave Safety and Health Section trains and retrains miners in the practice of implementing safe and healthy working habits in the mining workplace. This training is partially funded by a grant through the U.S. Department of Labor, Mine Safety and Health Administration (MSHA). Each miner must receive an initial safety and health training and annual retraining. Instructors conduct safety and health audits, prepare site-specific lesson plans corresponding to the training plan of the company, then present innovative training topics to the miners.

## Workers' Safety Section

The Workers' Safety section is funded through the Division of Workers' Compensation, but administered within the Division of Labor Standards to provide safety management resources to Missouri insurance carriers for workers' compensation coverage. This section maintains a registry of safety consultants and safety engineers, certified

by the Department of Labor and Industrial Relations as available to provide safety services within the state of Missouri. Additionally, this section reports annual worker injury and fatality statistics to the U.S. Department of Labor's Bureau of Labor Statistics.

## Research and Analysis Section

The Research and Analysis section of the Missouri Department of Labor and Industrial Relations collaborates with the United States Bureau of Labor Statistics in conducting the yearly Survey of Occupational Injuries and Illnesses and the Census of Fatal Occupational Injuries. The Survey of Occupational and Illnesses collects data from approximately 5,400 private industry employers in Missouri. Survey information includes occupation and other demographic information of workers who incur work-related injuries and illnesses, the nature of the conditions and how they occurred, and the time away from work. The Census of Fatal Occupational Injuries monitors the number of workplace fatalities each year in the state of Missouri. This data assists in the development of workplace safety programs across the state.

## Missouri Commission on Human Rights

421 E. Dunklin St.  
Jefferson City 65102-1129  
Telephone: (573) 751-3325 / FAX: (573) 751-2905  
[www.labor.mo.gov/discrimination](http://www.labor.mo.gov/discrimination)  
Email: [mchr@labor.mo.gov](mailto:mchr@labor.mo.gov)

The mission of the Missouri Commission on Human Rights (MCHR) is to prevent and eliminate discrimination. The MCHR investigates complaints of discrimination in housing, employment and places of public accommodations because of, race, color, religion, national origin, ancestry, sex, disability, age (in employment only) and familial status (in housing only). The MCHR also provides training to inform people of their rights and responsibilities under the Missouri Human Rights Act.

The Missouri Commission on Human Rights was created by the 69th General Assembly in 1957 and became a permanent agency in 1959. In 1961, the Fair Employment Practices Act was passed, in 1965, the Public Accommodations Act was passed and in 1972, the Fair Housing Act was passed. In 1986, these three laws were consolidated under Chapter 213, RSMo, as the Missouri Human Rights Act.

The commission staff handles more than 1,000 cases annually. In addition to the enforcement mechanisms in the Missouri Human Rights Act, the statute also empowers the commission to certify local commissions, establish relationships

with federal and local civil and human rights agencies, implement educational or research programs and develop ways to prevent discrimination. Commission members are nominated by the director of the Department of Labor and Industrial Relations and appointed by the governor with advice and consent of the Senate. The governor appoints at least one commissioner from each of Missouri's eight congressional districts, two commissioners-at-large and one commissioner as chair. The commissioners serve for six years without compensation. The commission meets quarterly, and commission meetings are open to the public.

## Missouri Commission on Human Rights

**Staggs, Martha A.**, (R), chair, at-large commissioner, Paris, April 1, 2022;  
**Hayashi, Rev. Jonathan**, (R), vice chair, commissioner, Troy, 3rd District, April 1, 2020;  
**Birks, Donna Lynn**, (D), commissioner, Kansas City, 5th District, April 1, 2018;  
**Faber, Timothy**, (R), commissioner, at-large, April 1, 2026;  
**Holland, Derek M.**, (R), commissioner, Raymore, 4th District, April 1, 2026;  
**Jump, Jade**, (R), commissioner, at-large appointed, April 1, 2023;  
**Placzek, Jenifer M.**, (D), commissioner, Dunrobin, 7th District, April 1, 2015;  
**Smith, Melody**, (R), commissioner, St. Joseph, 6th District, April 1, 2018;  
**Vacancies** (3).

## Martin Luther King Jr. State Celebration Commission

3026 Laclede Ave., St. Louis 63103  
Telephone: (314) 340-3380 / FAX: (314) 340-3399

The commission considers and recommends to individuals and organizations, appropriate activities for the recognition and celebration of Martin Luther King Day in Missouri. Created by an executive order on Dec. 2, 1985, the commission consists of 20 members who serve at the pleasure of the governor.

The Martin Luther King Jr. State Celebration Commission is a continuing commission and meets at the call of the chair.

## Members, Martin Luther King Jr. State Celebration Commission

**Cleaver, Rep. Emanuel II**, Kansas City;  
**Gales, Merdean**, St. Louis;  
**Gates, Ollie**, Kansas City;  
**Givens, Dr. Henry Jr.**, St. Louis;  
**Gully, Constance**, St. Louis;  
**Hardin, Charlotte**, Springfield;





MARTHA A. STAGGS  
Chair, Missouri Commission  
on Human Rights



REV. JONATHAN HAYASHI  
Vice Chair, Missouri  
Commission on Human Rights



DONNA LYNN BIRKS  
Commissioner, Missouri  
Commission on Human Rights



TIMOTHY FABER  
Commissioner, Missouri  
Commission on Human Rights



DEREK M. HOLLAND  
Commissioner, Missouri  
Commission on Human Rights



JADE JUMP  
Commissioner, Missouri  
Commission on Human Rights



JENIFER M. PLACZEK  
Commissioner, Missouri  
Commission on Human Rights



MELODY SMITH  
Commissioner, Missouri  
Commission on Human Rights

**Hart, Earnest**, Chesterfield;  
**Jones, Rev. Dr. Sammie**, Florissant;  
**Maxwell, Sherry**, Bertrand;  
**Mensey-Symonds, Myrle**, St. Louis;  
**Middleton, Dr. Michael**, Columbia;  
**Nance, Rev. Earl**, St. Louis;  
**Packnett, Gwen**, St. Louis;  
**Smith, Dr. LaTonia Collins**, St. Louis;  
**Smith, Ruth A.**, Florissant;  
**Thomas, Bertha**, Kirksville;  
**Thompson, Betty**, St. Louis;  
**Thompson, Lessie**, Lee's Summit;  
**Vacancy** (1).



DR. ALISA WARREN  
Executive Director, Missouri  
Commission on Human Rights



# Department of Mental Health

1706 E. Elm, PO Box 687, Jefferson City 65102  
Telephone: (573) 751-4122 / Toll free: (800) 364-9687  
FAX: (573) 751-8224  
[www.dmh.mo.gov](http://www.dmh.mo.gov)  
Email: [dmhmail@dmh.mo.gov](mailto:dmhmail@dmh.mo.gov)

The Department of Mental Health (DMH) was officially established on July 1, 1974, as a cabinet-level state agency by the Omnibus State Government Reorganization Act; however, its functions date back to 1847. The department serves as the state's mental health authority, establishing philosophy, policy and standards of care.

State law provides three principal missions for the department: the prevention of mental disorders, developmental disabilities, substance use/misuse; the treatment, habilitation and rehabilitation of Missourians who have those conditions; and the improvement of public understanding and attitudes about mental disorders, developmental disabilities and substance use disorders.

The vision for the Missouri Department of Mental Health is that "Missourians receiving mental health services will have the opportunity to pursue their dreams and live their lives as valued members of their communities."

Missourians must know mental illness is treatable, persons with substance use disorders can triumph over their addictions and persons with developmental disabilities can be productive citizens and good neighbors in their communities.

## Mental Health Commission

The commission, composed of seven members, appoints the director of the Department of Mental Health with confirmation of the Senate. Commissioners are appointed to four-year terms by the governor, again with the confirmation of the Senate. The commissioners serve as policy advisors to the department director. The commission, by law, must include an advocate of community mental health centers, a physician who is an expert in the treatment of mental illness, a physician, psychologist or licensed clinician concerned with developmental disabilities, a member with business expertise, an advocate of substance use treatment, a citizen who represents the interests of consumers of psychiatric services and a citizen who represents the interests of consumers of developmental disabilities services.



DANA HOCKENSMITH  
Chair  
Mental Health Commission



MINA CHAREPOO, Ph.D.  
Member  
Mental Health Commission



TERESA COYAN  
Member  
Mental Health Commission



BRIAN NEUNER  
Member  
Mental Health Commission



DENNIS TESREAU  
Member  
Mental Health Commission



LYNNE UNNERSTALL  
Member  
Mental Health Commission

## Commissioners\*

**Hockensmith, Dana**, chair, Manchester;  
**Charepoo, Mina, Ph.D.**, member, St. Louis;  
**Coyan, Teresa**, member, Rogersville;  
**Neuner, Brian**, member, Columbia;  
**Tesreau, Dennis**, member, Herculaneum;  
**Unnerstall, Lynne**, member, Washington;  
**Vacancy** (1).

\*\$100 per diem.



MARK STRINGER  
Department Director



VALERIE HUHN  
Deputy Director



HEIDI DIBIASO  
Administrative Assistant to the  
Director



SUSAN FLANIGAN  
Legislative Liaison



DENISE THOMAS  
General Counsel



DEBRA WALKER  
Director of Public and  
Legislative Affairs



ANGELINE STANISLAUS, M.D.  
Chief Medical Director

## Office of the Director

The seven-member Missouri Mental Health Commission serves as the principal policy advisory body to the department director. The director's duties include planning, supervising and evaluating the provision of services for Missourians with mental illness, developmental disabilities and substance use disorders. The department is composed of three divisions: the Division of Behavioral Health, the Division of Developmental Disabilities and the Division of Administrative Services, as well as seven support offices.

DMH serves approximately 170,000 Missourians annually through state-operated facilities and contracts with private organizations and individuals. The seven state-operated psychiatric facilities include inpatient psychiatric care for adults and children, as well as sex offender rehabilitation and treatment services. In addition, four habilitation centers, three community support agencies, one crisis community support agency, six regional offices and six satellite offices serve individuals with developmental disabilities. Other services are purchased from a variety of privately operated programs statewide through approximately 1,400 contracts managed annually by the DMH.

## Deputy Director

The Office of the Deputy Director provides the leadership and direction for a variety of department-wide and statewide functions that support program operations and services to DMH consumers. These include supervisory responsibility for the Office of Deaf Services, Office of Constituent Services and the Investigations Unit, as well as other special projects at the director's discretion.

## Chief Medical Director's Office

The Chief Medical Director's Office offers senior clinical leadership to the Department of Mental Health. It provides advice and counsel to the department director regarding a broad range of clinical, programmatic and strategic issues, as well as clinical policy. It also provides leadership and mentoring to the department's clinical staff statewide, by establishing and promoting professional, clinical and ethical values and standards to which all clinical staff are expected to adhere. The Chief Medical Directors' Office upholds quality of care, and is responsible for establishing and maintaining the department's standards of care on both clinical and programmatic levels.

## Office of Public and Legislative Affairs

The Office of Public and Legislative Affairs (OPLA) provides information internally and externally regarding mental health programs and services and helps promote the people, programs and services of the department, through publications and media. The office also provides support services, technical assistance and training, to the department's divisions, offices and facilities. The OPLA works with legislators, state office holders and stakeholders, regarding legislation related to the department, as well as serving as the liaison to the Mental Health Commission and oversight of the Office of Disaster Services.



MOLLY BOECKMANN  
Director, Division of  
Administrative Services



NORA BOCK  
Director, Division of  
Behavioral Health

## General Counsel

The Office of the General Counsel is responsible for providing legal advice and assistance for the department, its facilities and division offices in a variety of areas, including: personnel and forensic litigation; rules and policy development; compliance with privacy, administration and coordination under the Health Insurance Portability and Accountability Act; and ensuring the provision of administrative due process hearings before the department hearings administrator.



RIKKI WRIGHT  
Deputy Director, Division of  
Behavioral Health



JENNIFER JOHNSON  
Deputy Director  
Community Treatment

## Division of Administrative Services

The Division of Administrative Services provides administrative and financial services to help the department achieve effective results. The division includes the following units: budget and finance, which develops and monitors the annual budget, oversees the legislative fiscal note process, provides expenditure oversight and analyzes and compiles financial and other related reports; accounting, which oversees and monitors all funds, manages expenditures, administers grant funds and produces fiscal summaries, analyses and reports; purchasing and general services, which establishes and administers contracts with private agencies or individuals to provide services in the community and is also responsible for various general services functions in the central office; and Medicaid and reimbursements, which serves as the primary liaison with MO HealthNet on mental health issues, and provides Medicaid guidance and support to both divisions, collects payments from private insurance, Medicaid and Medicare, and private pay for department services and coordinates revenue maximization activities.

## Division of Behavioral Health

The Division of Behavioral Health (DBH), formerly the Divisions of Alcohol and Drug Abuse and Comprehensive Psychiatric Services, provides

comprehensive mental health and substance use disorder prevention, treatment and recovery services in Missouri. The division is responsible for six adult psychiatric facilities, one children's facility and a statewide network of contracted community providers. Approximately 140,000 people receive behavioral health services each year from programs operated or contracted by the division.

The division oversees seven state-operated facilities for people with serious mental illnesses and children with severe emotional disturbances. All are fully accredited by The Joint Commission (TJC) and certified by the Centers for Medicare and Medicaid Services (CMS) to provide Medicaid services. The facilities include: Fulton State Hospital; St. Louis Forensic Treatment Centers, North Campus and South Campus; Hawthorn Children's Psychiatric Hospital, St. Louis; Center for Behavioral Medicine, Kansas City; Northwest Missouri Psychiatric Rehabilitation Center, St. Joseph; and Southeast Missouri Mental Health Center, Farmington. The sexually violent predator treatment program operates in secure facilities in both Farmington and Fulton.

Forensic services are provided for evaluation, treatment and community monitoring of individu-



als with mental illness and developmental disabilities who are involved in the criminal justice system and under the order and direction of circuit courts. Community monitoring is also provided in collaboration with Probation and Parole to individuals who have been conditionally released after they were committed to the Department as sexually violent predators. The division supervises about 420 forensic clients on conditional release statewide and conducts an average of 615 pretrial evaluations each year.

Community-based treatment is provided through contracted, certified agencies that serve children and their families, youth and adults. Administrative agents are designated by state law as entry points into the mental health system for people with serious mental illness. Some administrative agents are designated as Certified Community Behavioral Health Organizations (CCBHO). Services provided by division contractors include the Community Psychiatric Rehabilitation Program (CPRP) for adults with serious mental illness and youth with serious emotional disturbances, and the Comprehensive Substance Treatment and Rehabilitation (CSTAR) Program, which provides substance use disorder treatment for adults and adolescents as well as specialized services for pregnant and postpartum women, women with children, adolescents and individuals who are addicted to heroin or prescription opiates. Other statewide programs include the Disease Management project, the Health Home initiative, the Substance Abuse Traffic Offender Program (SATOP) and grant-funded comprehensive programs to address opioid use.

Specialized services for children and youth with severe emotional disturbances are provided in a variety of settings, including the child's home, schools, state-operated facilities and community-based programs.

Recovery services support individuals in recovery from serious mental illness or severe substance use disorders. They include employment programs and affordable housing options, as well as Consumer Operated Service Programs (COSPs) and other evidence-based peer services.

Substance use/misuse prevention and mental health promotion are offered through community- and school-based providers that target individuals, families and communities. Emphasis is placed on evidence-based programs and practices. There is a network of community coalitions, a statewide training resource center, prevention resource centers, direct service programs for high-risk youth, college-based services and school-based prevention and intervention programs, as well as other statewide initiatives, including suicide prevention.



LAURENT JAVOIS  
Eastern Regional Executive  
Officer



JULIE INMAN  
Southeast Regional Executive  
Officer



DENISE NORBURY  
West / Southwest Regional  
Executive Officer



ROBERT REITZ  
Central Regional  
Executive Officer

The Missouri Model of Crisis Intervention represents a partnership between law enforcement, the Department of Mental Health, the Missouri Coalition for Community Behavioral Healthcare and community stakeholders. It addresses the needs of individuals in crisis with a focus on the right interventions provided in the right way at the right time to improve outcomes and efficiently manage resources. Community Mental Health Liaisons (CMHLs) work with local law enforcement and court personnel to connect people experiencing behavioral health crisis to treatment and community services. Crisis Intervention Team (CIT) Training teaches officers how to approach and assist individuals who are experiencing a mental health crisis and builds coalitions of local community stakeholders. The Missouri State CIT Council recently developed the Missouri Model for CIT Training. Emergency Room Enhancement (ERE) Projects work in coordination with hospitals and clinics to assist with people in behavioral health crises. Mental Health First Aid (MHFA) Training teaches participants about the signs and symptoms of specific illnesses like anxiety, depression, schizophrenia, bipolar disorder and addictions.



## Missouri Advisory Council

The Mental Health Services Council and the Substance Use Prevention and Recovery Council, merged to form one united Division of Behavioral Health State Advisory Council (SAC). The mission of the Council is to advise the Division of Behavioral Health in the development, funding, prevention, public understanding and coordination of specialized services to meet the needs of Missourians with mental health and substance use disorders.

In order to accomplish this mission the SAC shall: collaborate with the DBH to develop and review the state plans for delivering behavioral health services pursuant to Title 42, 300x-3 (Federal statute) and CSR 631.020.8; advise DBH in the development of models of services, and long range planning and budgeting priorities; identify statewide needs and recommend what specific methods, means, and procedures should be adopted to improve and upgrade the behavioral health service delivery system for citizens of this state; provide education and information about mental health and substance use; monitor, evaluate, and review the allocation and adequacy of behavioral health services within the state; provide oversight for suicide prevention activities.

## Substance Use Disorders Committee Members

**Stoecker, David**, chair, Springfield;  
**Smith, Gregory**, vice chair, Jefferson City;  
**Booth, Kristi**, Cape Girardeau;  
**Eanes, Michael**, Columbia;  
**Freeman, Lawrence**, Poplar Bluff;  
**Harmon, Christa**, Sullivan;  
**Hawkins-Hourd, Marsha**, St. Louis;  
**Kenney, Richard**, Carl Junction;  
**Laswell, Shane**, O'Fallon;  
**McKinney, Tara**, Jefferson City;  
**Reed, Bobbi Jo**, Kansas City;  
**Reynolds, Angela**, St. Joseph.

## Mental Health Disorders Committee Members

**Mills, Denise**, chair, Republic;  
**Gilkey, Stacey**, vice chair, Lees Summit;  
**Boustead, Kory**, Jefferson City;  
**Caudel, Cher**, California;  
**Cayou, Daniel**, Jefferson City;  
**Collier, Tim**, Dixon;  
**Green, Derrick**, Springfield;  
**Hammond, Lindsey**, Maryland Heights;  
**Kemna, Kelli**, Jefferson City;  
**Martin, Eric**, Jefferson City;  
**McGaw, Missy**, Jefferson City;  
**McGrath, Molly**, Jefferson City;  
**Melion, Michael**, Jefferson City;

**Nelson, Addonya**, Poplar Bluff;  
**Noel, Brandon**, St. Anne;  
**Scheidegger, Barb**, Jefferson City;  
**Stockreef, Amber**, Jefferson City.

## Center for Behavioral Medicine

*Health Sciences Center for Psychiatry*  
 1000 E. 24th St., Kansas City 64108  
 Telephone: (816) 512-7000  
[www.dmh.mo.gov/cbm](http://www.dmh.mo.gov/cbm)

The Center for Behavioral Medicine (CBM), formerly Western Missouri Mental Health Center (WMMHC), is a 65-bed facility that provides forensic evaluations, inpatient competency restoration services, and longer term inpatient psychiatric treatment to adult residents in 54 counties of the western half of Missouri. The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues—the most common being competency to stand trial. The function of the Inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. CBM also operates three group homes that maintain 25 adult residential beds in the community. The facility is located on Hospital Hill in the heart of Kansas City and serves as the University of Missouri–Kansas City's Department of Psychiatry. The center focuses its services on bridging the gap between physical and behavioral health care. CBM incorporates evidence based treatment models and provides a therapeutic approach to recovery that assists individuals in progressing, regardless of their limitations and symptoms.

## Fulton State Hospital

600 E. Fifth St., Fulton 65251  
 Telephone: (573) 592-4100  
[www.dmh.mo.gov/fulton](http://www.dmh.mo.gov/fulton)

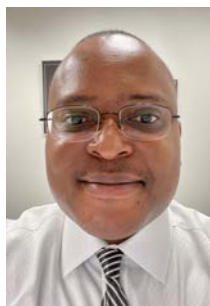
Fulton State Hospital, authorized in 1847 and opened in 1851, is the oldest public mental health facility west of the Mississippi River. The 399-bed hospital provides inpatient adult psychiatric services, including treatment and psychosocial rehabilitation for forensic patients and other patients requiring long-term inpatient care. The term “forensic” is used to describe individuals who are charged with a crime and have been committed to the Department of Mental Health by a circuit court for either a pre-trial or pre-sentence evaluation, for restoration of competence to stand trial or as a result of an adjudication of Not Guilty by Reason of Mental Disease or Defect (NGRI). Specifically, the hospital serves patients from the entire state who require hospitalization in maximum- and intermediate-security



MEGAN ROEDEL  
Chief Operating Officer  
Center for Behavioral Medicine



ANDREW ATKINSON  
Chief Operating Officer  
Fulton State Hospital



MICHAEL MCFARLANE  
Chief Operating Officer  
Hawthorn Children's  
Psychiatric Hospital



TARA TUBBESING  
Chief Operating Officer  
Northwest Missouri Psychiatric  
Rehabilitation Center

settings, individuals who have been committed to the Department of Mental Health as sexually violent predators and forensic patients with developmental disabilities who require a minimum-security setting.

Fulton has Missouri's only high-security unit. The Jeremiah W. (Jay) Nixon Forensic Center provides treatment for individuals referred by the courts who have committed major offenses or those whose behavior in other settings demonstrates a need for a high-security setting.

A 100-bed Sexual Offender Rehabilitation and Treatment Services program serves individuals committed to the Department of Mental Health as sexually violent predators. Another 22-bed program serves patients with developmental disabilities on forensic commitments who can be safely treated within a minimum-security setting.

The hospital has training affiliations with several central Missouri colleges and universities, and provides training experiences in psychiatry, psychology, nursing, social work and recreational therapy.

## Hawthorn Children's Psychiatric Hospital

1901 Pennsylvania Ave., St. Louis 63133  
Telephone: (314) 512-7800 / FAX: (314) 512-7812  
[www.dmh.mo.gov/hcph/](http://www.dmh.mo.gov/hcph/)

Hawthorn Children's Psychiatric Hospital provides inpatient and residential psychiatric treatment services for severely emotionally disturbed children and adolescents, ages 6 to 17. The hospital serves residents from all of Missouri.

Hawthorn has been a free-standing child psychiatric facility in St. Louis County since 1989. The 26-acre campus consists of a main building and five cottages. There are 28 inpatient and 16 residential treatment beds.

Youth admitted to Hawthorn are provided comprehensive mental health treatment services designed to address their psychiatric, psychological, social, educational, vocational and recreational needs. The treatment programs rely on evidence-based practices and deliver services in a trauma-informed milieu. As a service to the community, Hawthorn also provides mental health information and consultation regarding the treatment of children and adolescents. The hospital serves as a training facility for a wide range of mental health professionals. Hawthorn also participates fully with other community agencies in the planning and development of mental health services for the children in the community.

## Northwest Missouri Psychiatric Rehabilitation Center

3505 Frederick Ave., St. Joseph 64506  
Telephone: (816) 387-2300 / FAX: (816) 387-2329  
TT: (816) 387-2300  
[www.dmh.mo.gov/nmprc](http://www.dmh.mo.gov/nmprc)

Northwest Missouri Psychiatric Rehabilitation Center (NMPRC) provides long-term inpatient psychiatric treatment and rehabilitation to Missouri residents with severe mental illness referred by the criminal justice system.

The hospital opened as State Lunatic Asylum No. 2 in November 1874 on land east of St. Joseph. The capacity ranged from 250 beds to nearly 3,000 in the 1950s, and the name was changed to St. Joseph State Hospital. Over the years, downsizing occurred with the advent of better treatment options and emphasis on returning patients to the community.

In 1997, St. Joseph State Hospital was replaced with the current facility and renamed Northwest Missouri Psychiatric Rehabilitation Center. NMPRC currently provides 108 beds for adult psychiatric patients. Three 25-bed wings are designated as minimum security while six eight-

bed cottages are designated as open-campus security.

The three minimum security wings serve as the entry point for patients transferring from other DMH psychiatric hospitals for psychiatric treatment and rehabilitation. The majority of the clients served have been committed to DMH by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). Six eight-bed coed cottages are designed to simulate a community environment, while still providing a structured and supportive setting. NMPRC utilizes evidence based treatment models to provide clients with skills necessary for their recovery and their successful reintegration into the community.

### St. Louis Forensic Treatment Center–North Campus

5351 Delmar Blvd., St. Louis 63112  
Telephone: (314) 877-0500 / FAX: (314) 877-0553  
TT: (314) 877-0775  
[www.dmh.mo.gov/ftc](http://www.dmh.mo.gov/ftc)

St. Louis Forensic Treatment Center–North Campus (FTC–North) is a 50-bed facility that provides forensic evaluations and inpatient competency restoration services to residents of the 61 counties of the eastern half of Missouri. The Forensic Pre-trial Program at FTC–North is composed of two units: the inpatient Competency Restoration Service and the Forensic Evaluation Service.

The purpose of the inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. Criminal defendants are found incompetent to stand trial when a major mental illness, cognitive disorder or developmental disability causes the defendant to lack the capacity to understand the legal proceedings against him/her or to be unable to assist the attorney in his/her defense. The Competency Restoration Service provides modern psychiatric treatment and psychosocial interventions to restore defendants to competency to proceed to trial. Interventions include: stabilization of mental disorders that result in the defendant being found incompetent to stand trial; in-depth education regarding court-related terminology and procedures; modification of faulty beliefs about the legal system and the individual's mental illness; and individualized interventions to assist the defendant in applying what is learned to that person's case. For those defendants who return to the community, thorough discharge planning



KIM FEAMAN  
Chief Operating Officer  
St. Louis Forensic Treatment  
Center-North

takes into account the client's treatment needs and public safety.

The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues. The most common court-ordered evaluation addresses competency to stand trial. Questions of the mental state of a defendant at the time of an alleged crime are evaluated, including criminal responsibility (insanity), diminished capacity and battered spouse syndrome. Risk assessments and other evaluations are conducted on defendants whose probation has been revoked to assist the courts in determining the best sentencing options. Finally, persons detained under sexual predator laws are evaluated to determine if they meet the definition of a sexually violent predator. Most evaluations are done on an outpatient basis either at FTC–North or at a jail, while some are conducted on an inpatient basis to gather additional data when challenging diagnostic questions or malingering of mental illness are raised. The Forensic Evaluation Service conducts approximately 250 evaluations per year.

### St. Louis Forensic Treatment Center–South

5300 Arsenal St., St. Louis 63139  
Telephone: (314) 877-6500 / FAX: (314) 877-5982  
[www.dmh.mo.gov/ftc](http://www.dmh.mo.gov/ftc)

St. Louis Forensic Treatment Center–South (FTC–South), (formerly known as St. Louis State Hospital), was originally opened in 1869 and is currently a 180-bed, minimum-security hospital, providing long-term inpatient psychiatric treatment and recovery-based psychosocial rehabilitation services. The majority of the clients served have been committed to the Department of Mental Health by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason

of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). In addition, FTC-South serves a smaller cohort of adults with severe and persistent mental illness, whose admission status is voluntary by guardian, but who are extremely difficult to treat. The facility also operates an eight-bed unit for individuals who are deaf and have a serious mental illness, requiring long-term inpatient psychiatric treatment.

Each of these populations typically presents substantial deficits in the management of the symptoms of mental illness, a predilection to high risk behaviors associated with a significant probability for psychiatric relapse and criminal offense and/or a general inability to comport themselves without substantial risk to their safety or that of the community. Co-morbid substance use and/or personality disorders are common complications, as is clear evidence of impairment in social role functioning and daily living skills. Many of the patients, particularly those not adjudicated NGRI, are likely to have required multiple inpatient admissions with a demonstrable inability to be successful in the community, even with enhanced community-based services and residential supports. All clients admitted require intensive inpatient services to develop an adequate relapse prevention plan and to achieve the psychiatric stability necessary for discharge from hospital-based care and for safe and successful reintegration into the community.

## Southeast Missouri Mental Health Center

1010 W. Columbia, Farmington 63640  
Telephone: (573) 218-6792 / FAX: (573) 218-6703  
[www.dmh.mo.gov/southeast](http://www.dmh.mo.gov/southeast)

Southeast Missouri Mental Health Center (SMMHC) opened in 1903 as Farmington State Hospital. In 1987 the state hospital was converted into a mental health center and moved into a building adjacent to its original site. SMMHC provides two services - Adult Psychiatric Services (APS) and Sexual Offender Rehabilitation and Treatment Services (SORTS).

APS operates 170 longer stay inpatient beds for persons demonstrating persistently dangerous behaviors and ongoing impairment in social function and daily living skills due to mental illness. Many of these persons are admitted under the criminal court statute Chapter 552, RSMo as Not Guilty by Reason of Mental Disease of Defect (NGRI) or as Permanently Incompetent to Stand Trial (PIST).

SORTS operates up to 178 beds for persons adjudicated as Sexually Violent Predators (SVP's) under Chapter 632 RSMo. Persons detained or



FELIX VINCENZ, Ph.D.  
Chief Operating Officer  
St. Louis Forensic Treatment  
Center-South



DENISE HACKER  
Chief Operating Officer  
Southeast Missouri Mental  
Health Center

committed under this statute receive care and treatment either at SMMHC or its sister facility, Fulton State Hospital.

APS and SORTS both offer patients multiple treatment programs or modalities. These different treatment options help to ensure that each patient has available the best treatment for their individual needs. Treatment teams are interdisciplinary with members who are nurses, psychiatrists, psychologists, counselors, social workers, activity and vocational therapists, teachers and clergy either on the teams or available for consultation. Treatments include various types of psychotherapy, both individual and group, psychoeducational groups and medication. Primary care medical staff and nursing also take care of all non-psychiatric medical needs. In all cases, the goals are the same—to reduce signs and symptoms of illness and build skills which will allow each individual the opportunity to lead fulfilling lives in the community upon release.

## Division of Developmental Disabilities

The Division of Developmental Disabilities (DD), established in 1974, serves persons with developmental disabilities such as cerebral palsy, head injuries, autism, epilepsy and certain learning disabilities. Such conditions must have occurred before age 22 with the expectation that they will continue. To be eligible for services from the division, persons with these disabilities must have substantial functional limitations in two or more of the following six areas of major life activities: self-care, receptive and expressive language development and use, learning, self-direction, capacity for independent living or economic self-sufficiency and mobility.

The division's focus is on improving the lives of persons with developmental disabilities and their families through programs, support and services to enable persons with developmental disabilities to live independently and productively.





JESSICA BAX  
Director, Division of  
Developmental Disabilities



WENDY WITCIG  
Deputy Director, Community  
Operations, Division of  
Developmental Disabilities



ANGELA BRENNER  
Deputy Director, Administration  
Division of Developmental  
Disabilities



APRIL MAXWELL  
Director of State Operated  
Programs, Division of  
Developmental Disabilities



MARCY VOLNER  
Assistant Director  
Central Region Division of  
Developmental Disabilities



SHEILA WUNNING  
Assistant Director  
Eastern Region Division of  
Developmental Disabilities



CLA STEARNS  
Assistant Director, Western  
Region, Division of  
Developmental Disabilities

In 1988, the division began participation in the Medicaid home- and community-based waiver program designed to help expand needed services throughout the state.

Specialized services are either provided directly or purchased through contracts by 17 entities operated by the division. The division's regional and satellite offices are the primary points of entry into and exit from the system. These offices determine eligibility, work with individuals and families and contract with SB40 boards (local county boards for the developmentally disabled) and private providers for the provision of a comprehensive array of services in the following areas: Albany, Central Missouri, Hannibal, Joplin, Kansas City, Kirksville, Poplar Bluff, Rolla, Sikeston, Springfield and St. Louis. There are also six state-operated programs: Bellefontaine Habilitation Center, Higginsville Habilitation Center, Northwest Community Services, Southeast Missouri Residential Services, St. Louis Developmental Disabilities Treatment Center and Southwest Community Services, which primarily provide residential care and habilitation services to persons who are medically and behaviorally chal-

lenged or court-committed. All habilitation centers are Title XIX-certified as Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

## Missouri Developmental Disabilities Council

The Missouri Developmental Disabilities Council was created in 1971 under federal legislation. The Council's federal mandate is to plan, advocate for and give advice concerning programs and services for persons with developmental disabilities that will increase their opportunities for independence, productivity and integration into communities. The council also serves, under Missouri statute, as the Missouri Advisory Council on Developmental Disabilities, providing advice to the division and the division director. The council has 23 members, appointed by the governor.

## Members

**Shah, Animesh**, chair, O'Fallon;  
**Bakerville, Rachel**, Osage Beach;





REBECCA POST  
Superintendent  
Bellefontaine Habilitation Center



JERAMIAH GANDHI  
Superintendent & Director  
Higginsville Habilitation Center  
& Northwest Community  
Services / Optimistic Beginnings



REBECCA HANN  
Superintendent, Southeast  
Missouri Residential Services



MICHELLE STACH  
Superintendent, St. Louis  
Developmental Disabilities  
Treatment Centers

**Bell, KenniMarie**, St. Louis;  
**Briscoe, Stephanie**, Lathrop;  
**Crandall, Lisa**, Jefferson City;  
**Davis, Wendy**, Columbia;  
**Dowell, Dale**, Mexico;  
**Eckles, Susan**, St. Louis;  
**Enfield, Cathy**, Independence;  
**Frazier, Michael**, Marshfield;  
**Galt, Elizabeth**, Farmington;  
**Haas, Allen**, Jefferson City;  
**Sangyeal, Lee**, Springfield;  
**Liss, Lisa**, Webster Groves;  
**Martinez, Gerardo**, Kansas City;  
**Mayfield, Todd**, Jefferson City;  
**Maynard, Rebecca**, Jefferson City;  
**McGaw, Missy**, Kansas City;  
**McKleod, Jordanna**, Jefferson City;  
**Nelson, Allen**, Nixa;  
**Shah, Animesh**, O'Fallon;  
**Stahlberg, Kit**, Fredericktown;  
**Welch, Dana**, Jefferson City;  
**Willard, Diana**, Joplin;  
**Williams, Sharon**, Lee's Summit;  
**Vacancies** (3).

## State Operated Programs

[www.dmh.mo.gov/dd/facilities/habcenters.htm](http://www.dmh.mo.gov/dd/facilities/habcenters.htm)

### Bellefontaine Habilitation Center

10695 Bellefontaine Rd., St. Louis 63137  
Telephone: (314) 264-9101

### Higginsville Habilitation Center

100 W. First St., Higginsville 64037  
Telephone: (660) 584-2142

### Northwest Community Services/Optimistic Beginnings

1547 Commerce Dr., Marshall 65340  
Telephone: (660) 886-2201

### Southeast Missouri Residential Services:

#### Poplar Bluff Office

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9370



CHRIS BAKER  
Director  
Southwest Community Services



WENDY DAVIS  
Director, Central Missouri  
Regional Office

### Sikeston Office

PO Box 966, 112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5305

### St. Louis Developmental Disabilities Treatment Centers:

#### South County Habilitation Center

2312 Lemay Ferry Rd., St. Louis 63125  
Telephone: (314) 894-5400

### St. Charles Habilitation Center

22 Marr Ln., St. Charles 63303  
Telephone: (636) 926-1300

### Southwest Community Services:

2041 A/B E. Hunter, Nevada 64772  
Telephone: (417) 667-7833

## Regional Offices

[dmh.mo.gov/dd/facilities/](http://dmh.mo.gov/dd/facilities/)

### Albany Satellite Office

809 N. 13th St., Albany 64402  
Telephone: (660) 726-5246

### Central Missouri Regional Office

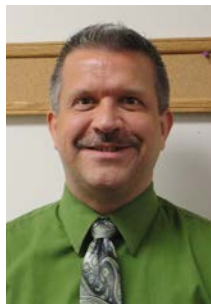
900 W. Nifong Blvd., Ste. 200  
Columbia 65203  
Telephone: (573) 441-6278



**MOLLY ECKMAN**  
Assistant Director  
Hannibal Satellite Regional Office



**JULIE LILlich**  
Director, Springfield Regional  
Office / Joplin Satellite Office



**TIM WHOLF**  
Director, Kansas City Regional  
Office / Albany Satellite Office



**MATT SHANNON**  
Assistant Director  
Kirksville Satellite Office



**JENNIFER O'DAY**  
Assistant Director  
Rolla Satellite Office



**ANGIE ALFORD**  
Director, Sikeston Regional Office  
/ Poplar Bluff Satellite Office



**JENNY THOMPSON**  
Director  
St. Louis County Regional Office



**EMILY RINEHART**  
Assistant Director  
St. Louis Tri-County  
Regional Office

### **Hannibal Satellite Office**

805 Clinic Rd., Hannibal 63401  
Telephone: (573) 248-2400

### **Joplin Satellite Office**

3600 E. Newman Rd., Joplin 64802  
Telephone: (417) 629-3020

### **Kansas City Regional Office**

821 E. Admiral Blvd., Kansas City 64106  
Telephone: (816) 889-3400

### **Kirksville Satellite Office**

1702 E. LaHarpe, Kirksville 63501  
Telephone: (660) 785-2500

### **Poplar Bluff Satellite Office**

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9300

### **Rolla Satellite Office**

105 Fairgrounds Rd., PO Box 1098, Rolla 65402  
Telephone: (573) 368-2200

### **Sikeston Regional Office**

112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5300

### **Springfield Regional Office**

1515 E. Pythian, Springfield 65801  
Telephone: (417) 895-7400

### **St. Louis Regional Office**

9900 Page Ave., Ste. 106, St. Louis 63132  
Telephone: (314) 587-4800

### **St. Louis Tri-County Regional Office**

Wainwright Bldg., 111 N. Seventh St., Sixth Fl.  
St. Louis 63101  
Telephone: (314) 244-8800



# Department of Natural Resources

1101 Riverside Dr., PO Box 176  
Jefferson City 65102-0176  
Telephone: (573) 751-3443  
Toll free: (800) 361-4827  
[dnr.mo.gov](http://dnr.mo.gov)  
Email: [contact@dnr.mo.gov](mailto:contact@dnr.mo.gov)

The mission of the Missouri Department of Natural Resources is to protect our air, land, water and mineral resources; preserve our unique natural and historic places; and provide recreational and learning opportunities while promoting the environmentally sound and energy efficient operations of businesses, communities, agriculture and industry for the benefit of all Missourians. The department was created under state reorganization on July 1, 1974.

Missouri's air, land and water resources play an important role in our quality of life and health and are essential to the environmental and economic vitality of our state. Team members work to ensure Missouri's citizens enjoy clean air to breathe, clean water for drinking and recreation and land that sustains a diversity of life. Team members also work to preserve the state's historic and natural heritage through state parks and state historic sites, provide reliable scientific information about Missouri's wealth of geologic resources and help meet energy needs by encouraging the efficient use of energy resources.

The department continues to refine environmental protection efforts by using new technologies and fostering better understanding of resource challenges. To support these efforts, the department provides compliance assistance to the regulated community.

The department accomplishes its mission through the Division of Administrative Support, the Division of Energy, the Division of Environmental Quality, the Missouri Geological Survey and the Division of State Parks. A number of boards and commissions also support and facilitate the department's roles and responsibilities. In addition, the State Environmental Improvement and Energy Resources Authority, and the Petroleum Storage Tank Insurance Fund are connected administratively to the department through the Office of the Director.

Stakeholder and public engagement plays a critical role in helping the department protect and improve Missouri's natural resources. By



DRU BUNTIN  
Director



MIKE SUTHERLAND  
Deputy Director



HANNAH HUMPHREY  
Deputy Director



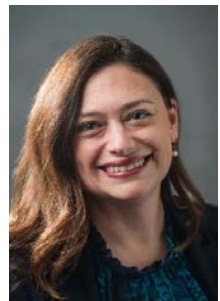
JENNIFER ALEXANDER  
Executive Assistant to Director



RICH GERMINDER  
Policy and Legislative Affairs



JACOB WESTEN  
General Counsel



REBECCA MCKINSTRY  
Deputy General Counsel



CONNIE PATTERSON  
Communications Director



SUSAN BLOOMER  
Deputy Communications Director

working collaboratively, the Department of Natural Resources ensures a healthy environment in which to live, work and enjoy the great outdoors today and for generations to come.

### Office of the Director

The director of the Department of Natural Resources is appointed by the governor and confirmed by the Senate. The director and the Office of the Director team members manage the policy and operations of the department through its five divisions, improve efficiencies through strategic planning, and ensure public participation through the decision-making process to make certain the department follows federal and state regulations. The office includes communication, general counsel, legislative, Missouri and Mississippi rivers coordination, and policy and planning.

The director serves as the trustee for natural resource damages in Missouri, the state historic preservation officer and chair of the State Inter-agency Council for Outdoor Recreation. The director also serves as a member of the Soil and Water Districts Commission and the Petroleum Storage Tank Insurance Fund Board of Trustees. The department director or designee represents Missouri on three water resources organizations: the Interstate Council on Water Policy, the Missouri River Recovery Implementation Committee and the Upper Mississippi River Basin Association.

### Environmental Improvement and Energy Resources Authority

Telephone: (573) 751-4919 / FAX: (573) 635-3486  
[eiera.mo.gov](http://eiera.mo.gov)

The Environmental Improvement and Energy Resources Authority (EIERA) is a quasi-governmental environmental finance agency administratively assigned to the Missouri Department of Natural Resources. The authority was established by the Missouri General Assembly in 1972, and EIERA



CALEB AUTHOR  
Chair, Environmental  
Improvement and Energy  
Resources Authority



MARY FONTANA NICHOLS  
Vice Chair, Environmental  
Improvement and Energy  
Resources Authority



NANCY GIBLER  
Secretary, Environmental  
Improvement and Energy  
Resources Authority



DERON CHERRY  
Treasurer, Environmental  
Improvement and Energy  
Resources Authority



JOE BOLAND  
Executive Director  
Environmental Improvement  
and Energy Resources  
Authority

board members are appointed by the governor. EIERA is committed to providing solutions that help Missourians and the environment thrive through finance, research and technical assistance to preserve or foster the responsible management of our air, land, water and energy resources for the well-being of our citizens and Missouri's economy.





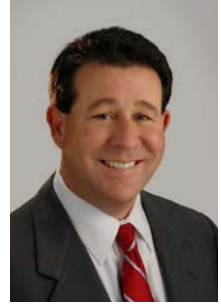
**JAMES GREER**  
Chair, Petroleum Storage Tank  
Insurance Fund



**JAMES P. FORD**  
Vice Chair, Petroleum Storage  
Tank Insurance Fund



**THOMAS KOLB**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**SCHUYLER J. MARIEA**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**DONALD McNUTT**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**DANNY OPIE**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**NIKKI LOETHEN**  
Office of Administration  
Designee, Petroleum Storage  
Tank Insurance Fund



**KRISTI NAUGHT**  
Department of Agriculture  
Designee, Petroleum Storage  
Tank Insurance Fund



**JACOB WESTEN**  
Department of Natural Resources  
Designee, Petroleum Storage  
Tank Insurance Fund



**CATHY STEPP**  
Public Member, Petroleum  
Storage Tank Insurance Fund



**KELLEY J. OGLETREE**  
Executive Director, Petroleum  
Storage Tank Insurance Fund



**JOHN W. TAYLOR**  
General Counsel, Petroleum  
Storage Tank Insurance Fund

As the state's primary energy and environmental bond issuing authority, the EIERA promotes Missouri's environment and economy by providing a broad range of financial support and services. To date, the EIERA has assisted Missouri communities, utilities, schools, organizations and businesses by providing almost \$6 billion in bond financing and more than \$30 million in project financing that

have supported infrastructure upgrades, energy efficiency, pollution prevention, technical assistance, research and environmental education.

**Arthur, Caleb**, chair;  
**Nichols, Mary Fontana**, vice chair;  
**Cherry, Deron**, treasurer;  
**Gibler, Nancy**, secretary;  
**Boland, Joe**, executive director.



## Petroleum Storage Tank Insurance Fund Board of Trustees

Telephone: (573) 522-2352 / FAX: (573) 522-2354  
[pstif.org](http://pstif.org)

The Petroleum Storage Tank Insurance Fund Board of Trustees administers the Petroleum Storage Tank Insurance Fund, which insures tank owners and operators for risks associated with leaks of petroleum products from their tanks or piping. It also provides funding to clean up certain properties where historic tank operations have contaminated the environment, restoring those properties to economic viability.

The 11-member board includes the commissioner of administration and the directors of the departments of agriculture and natural resources or their designees. The governor appoints and the Senate approves eight citizens who each serve a four-year term. The citizens represent tank owners, financial institutions, industrial and commercial users of petroleum, the insurance industry and the public.

**Greer, James**, chair, owner/operator of above-ground storage tanks representative;  
**Ford, James P.**, vice chair, insurance underwriting industry representative;  
**Kolb, Thomas**, small owner/operator of petroleum storage tanks representative;  
**Mariea, Schuyler J.**, financial institutions representative;  
**McNutt, Donald**, large owner/operator of petroleum storage tanks representative;  
**Opie, Danny**, industrial and commercial users of petroleum representative;  
**Loethen, Nikki**, Office of Administration designee;  
**Naught, Kristi**, Department of Agriculture designee;  
**Westen, Jacob**, Department of Natural Resources designee;  
**Stepp, Cathy**, public member;  
**Vacancy**, public member;  
**Ogletree, Kelley J.**, executive director;  
**Taylor, John W.**, general counsel.

## Division of Administrative Support

Telephone: (573) 751-7961 / FAX: (573) 751-7749

The Division of Administrative Support provides administrative and management support to the department, through budget development and financial resource allocations, accounting, human resources, procurement, grants management, general services and internal audits. The division reviews proposed policies, regulations and legislation to determine fiscal or procedural impacts on the department. Procedures are de-



JENNIFER EDDY  
 Director, Division of  
 Administrative Support



DARCY BYBEE  
 Deputy Director, Division of  
 Administrative Support

veloped to implement the approved policies, regulations and legislation.

The Accounting Program is responsible for fixed assets, accounts payable and chart of account maintenance; grant, project and fund accounting and fiscal management; rate calculation; reporting analysis and monitoring; accounts receivable and receipt processing and special projects.

The Budget Program is responsible for developing the department's annual operating and capital improvement budgets as well as the preparation of management and legislative reports.

The General Services Program is responsible for the department's procurement and purchasing card program; maintenance, operation, replacement and surplus of the agency's fleet; operation of the mailroom and central supply distribution; Lewis and Clark receptionist; employee badges and building access; facility maintenance requests and facility leases.

The Human Resources Program is responsible for administering the human resources function for the department. This program assists all divisions with position classification; interprets employee benefits and employment law, works to integrate core values, integrity and accountability. This program further provides guidance to build collaborative, happy and healthy working environments; upholds the civil rights of all employees; strengthens the employer-employee relationship through employee engagement and resolving workplace conflict. Human Resources maintains personnel records for all employees of the department.

Fiscal/Information Technology (IT) Policy team members are responsible for the centralized and coordinated management of information technology projects of the division. These team members review, analyze, and manage IT projects to ensure alignment with the department's IT Strategic Plan – ensuring project scope, budget

and deliverables meet the business needs of the department.

The Internal Audit Program evaluates risks, and develops audit plans to ensure internal controls are present and functioning, and ensures resources are being used in the most efficient and effective manner. This program provides management reasonable assurance that operations are in compliance with laws, policies and procedures, as well as assurance in the accuracy of financial reporting, and that goals and objectives are met. Consulting services and compliance assistance is provided as needed.

The Management and Organizational Development Unit is responsible for providing professional development training for employees on a variety of topics to provide knowledge and skill attainment in critical competencies for employee and agency success; ensuring compliance with 1 CSR 20-6.010, the Leadership Development Rule, which prescribes mandatory training for all supervisors and managers in executive departments, and instruction in civil rights laws and diversity for all state employees. This unit has key responsibilities in the department's E3 Lean initiative and other professional development, and training designed to mitigate legal liabilities of the department, including training for managers in performance measures and continuous improvement.

## Division of Energy

Telephone: (573) 751-2254 / FAX: (573) 526-7553

Email: [energy@dnr.mo.gov](mailto:energy@dnr.mo.gov)

The Division of Energy promotes the efficient use of affordable, reliable and diverse in-state energy resources for economic growth, a healthy environment, a better Missouri for future generations, assists in finding funding mechanisms for energy improvements, and educates Missourians on energy use and supply.

The division coordinates with private and public interests on energy initiatives; provides technical and financial assistance for energy efficiency and renewable energy improvements; acts as a resource for energy-related information by housing energy data and research; communicates with energy suppliers and state decision-makers to ensure adequate energy supplies; and reviews and promotes policies that support energy efficiency, resilience and the development of in-state resources. The division facilitates the stakeholder-driven Missouri State Energy Planning process.

The division connects Missouri communities and businesses to energy efficiency and in-state resources by exploring opportunities to match community needs and business growth, retention and expansion with energy efficiency, which im-



CRAIG REDMON  
Director  
Division of Energy



EMILY WILBUR  
Deputy Director  
Division of Energy

proves community resilience and business profitability and competitiveness.

The division administers the Weatherization Assistance Program, which serves Missouri citizens through 18 local agencies. The weatherization program has provided cost-effective, energy-efficient home improvements to 194,650 homes since the inception of the program in 1977. The division also administers the Energy Loan Program, which helps schools, colleges and universities, local governments, hospitals, public airports, and water and wastewater treatment facilities finance cost-saving energy projects, with the money saved available to use for needs related to the mission of the entity. Since the program's inception in 1989, the division has awarded 622 loans, resulting in more than \$118 million in completed energy efficiency projects and more than \$214 million in estimated cumulative energy savings. In addition, the division monitors grant opportunities to identify additional resources that would meet state and local energy needs.

Team members consult with the Office of Administration and other state agencies to integrate energy efficiency into state buildings and promote the use of alternative fuel vehicles in compliance with state laws. In coordination with the Department of Economic Development, the division also partners with communities and businesses to plan for resilience and economic growth through improved access to energy infrastructure. In addition, team members assist the Missouri Department of Transportation with the Mid-Missouri Rideshare Program and connects Missouri commuters to the carpooling program nearest them.

## Missouri Weatherization Policy Advisory Council

The council provides policy review and recommendations for delivery of the Low-Income Weatherization Assistance Program in Missouri. Federal

regulations require that a policy advisory council be formed to advise the department on weatherization program issues and distribution of financial assistance. The council reviews and makes recommendations to the department pertaining to the Missouri Weatherization State Plan, federal grant application and programmatic policies.

**Steinmann, Todd**, chair;  
**Potts, Carla**, vice chair;  
**Boustead, Kory**, member;  
**Englert, Paul**, member;  
**Fluelen, Shontae**, member;  
**Fracica, Philip**, member;  
**Pashia, Dione**, member;  
**Renaud, Brandon**, member;  
**Sanders, Terry**, member;  
**Vaisvil, Cathy**, member;  
**Redmon, Craig**, staff director.

## Division of Environmental Quality

Telephone: (573) 751-0763 / FAX: (573) 751-9277

Protecting and enhancing the quality of Missouri's environment is the responsibility of the department's Division of Environmental Quality. The division assists Missourians with these goals through compliance assistance, permitting and inspection efforts to revitalize contaminated sites for redevelopment. Through its regional offices, the department provides compliance assistance, permitting, inspections and other environmental expertise closest to where Missourians live and work. This division is responsible for protecting and enhancing Missouri's water quality. The division certifies and tracks the required continuing education of all operators of public drinking water systems, wastewater systems and concentrated animal feeding operation waste management systems. The division works to ensure clean air, land and water by cleaning up pollution from the past, addressing pollution problems of today and identifying potential pollution issues of the future. The division administers six technical programs: air pollution control, environmental remediation, environmental services, soil and water conservation, waste management and water protection.

## Air Pollution Control Program

The Air Pollution Control Program works to maintain the purity of Missouri's air to protect the health, general welfare and property of citizens. The program researches, develops and implements control strategies that help improve air quality and implement the Missouri Air Conservation Law and the federal Clean Air Act.

The program works with industries wanting to operate in Missouri by evaluating their emissions and the impact on the state's air quality and by requiring limitations on emissions where neces-



KYRA MOORE  
 Director, Division of  
 Environmental Quality



CAREY BRIDGES  
 Deputy Director, Division of  
 Environmental Quality

sary. The program issues construction and operating permits, evaluates locations for air monitoring equipment and analyzes data collected from these monitors. The program also inspects sources of air pollution and responds to concerns regarding air quality. The program's compliance assistance and enforcement activities address violations of regulations relating to air pollution control.

The program develops multiple plans to meet federal standards for six pollutants: lead, ozone, particulate matter, carbon monoxide, nitrogen dioxide and sulfur dioxide. These plans constitute one overall state implementation plan, or SIP. Under the federally required SIP for the St. Louis ozone nonattainment area, the program implements various air quality strategies, including the Gateway Vehicle Inspection Program (GVIP). The program operates GVIP in partnership with the Missouri State Highway Patrol. GVIP is a key component of the ongoing effort to improve air quality in the St. Louis region.

The program works with stakeholders, the general public and regulated facilities to ensure compliance with state and federal air quality regulations. The program implements rules as established by the Air Conservation Commission, which holds public meetings at least nine times a year.

## Air Conservation Commission

The Missouri Air Conservation Commission's primary duty is to carry out the state's Air Conservation Law. The commission's activities are directed toward achieving and maintaining the National Ambient (outdoor) Air Quality Standards throughout Missouri. When air quality in an area meets all standards, the area is considered to be in attainment. If air monitors detect too much of a pollutant, or if computer modeling shows that an area causes or contributes to a violation of a federal standard, EPA may designate the area as nonattainment for that pollutant, which leads to



**RICHARD ROCHA**  
Chair  
Air Conservation Commission



**MARK FOHEY**  
Vice Chair  
Air Conservation Commission



**KEVIN ROSENBOHM**  
Agriculture Representative  
Air Conservation Commission



**RON BOYER**  
Public Member  
Air Conservation Commission

increased regulatory oversight and limitations on that area.

The commission adopts, amends and rescinds rules related to air quality. In coordination with industry, citizens and delegated local governments, the commission develops strategies to ensure statewide compliance with federal air quality standards and reduce concentrations of pollutants to safe levels in nonattainment areas. The commission makes decisions on appeals from enforcement orders and permit conditions. When necessary, the commission also begins legal actions to ensure compliance with Missouri Air Conservation Law and rules.

**Rocha, Richard**, chair, industry representative;  
**Fohey, Mark**, vice chair, labor representative;  
**Rosenbohm, Kevin**, agriculture representative;  
**Boyer, Ron**, public member;  
**Pendergrass, Gary J.**, public member;  
**Vacancies** (2);  
**Hall, Stephen**, staff director, Air Conservation Commission; director, Air Pollution Control Program.

## Environmental Remediation Program

The department's Environmental Remediation Program (ERP) oversees environmental cleanups resulting from prelaw and preregulation disposal of toxic substances, petroleum and/or waste that has been improperly disposed into the environment. The program utilizes the Brownfields Voluntary Cleanup, Superfund, Federal Facilities and Petroleum Underground Storage Tank regulations to perform soil and water cleanups. In doing so, ERP strives to protect public health and the environment by cleaning up contaminated properties and protecting Missouri's citizens from exposures to toxic chemicals.

The ERP's Brownfields Voluntary Cleanup (BVP) section works with landowners of contaminated properties by performing environmental cleanups that return properties to productive use. Landowners voluntarily pay for state over-



**GARY J. PENDERGRASS**  
Public Member  
Air Conservation Commission



**STEPHEN HALL**  
Staff Director, Air Conservation Commission; Director, Air Pollution Control Program

sight of cleanups. Incentives for property owners may include reducing environmental liability, increasing economic development opportunities in distressed areas and cleanup certification. The BVC section also facilitates long-term stewardship of sites where management of contaminated environmental media is necessary to protect human health and the environment, and also maintains an easy-to-use online source for information about long-term stewardship sites so developers, planners and others can learn about land use restrictions, and ensure that known contaminated properties are being used safely.

ERP's Superfund Section investigates and oversees cleanups of contaminated property where a release of a hazardous substance has occurred, including sites on the Federal National Priorities List and those on the Missouri Registry of Confirmed Abandoned or Uncontrolled Hazardous Waste Disposal Sites. The Comprehensive Environmental Response, Compensation and Liability Act (CERCLA) requires past polluters to pay for cleanup work. Cleanups overseen by this section are typically from prelaw toxic waste disposal practices, involve groundwater contamination and take many years to clean up.



ERP's Federal Facilities Section oversees cleanup activities at federal facilities located throughout Missouri, including those owned or operated by the U.S. Department of Energy, U.S. Department of Defense, and other federal agencies and, in some cases, companies that have a contractual tie with one of the federal agencies. This section also oversees shipments of radioactive waste transported through Missouri.

ERP's Underground Storage Tank Section provides regulatory oversight on active underground storage tank facilities and environmental cleanup oversight of leaking underground storage tanks and technical guidance for their closure.

The ERP, in conjunction with the Waste Management Program, carries out the Law, Regulation and Policies of the Missouri Hazardous Waste Management Commission.

## Hazardous Waste Management Commission

The Hazardous Waste Management Commission (HWMC) encourages efforts to recycle, incinerate, properly dispose of or otherwise treat hazardous waste. The commission is responsible for categorizing hazardous waste by disposal method and oversees the stakeholder process for the development of rules that determine fees to be paid by owners or operators of hazardous waste facilities that must obtain a permit. The commission establishes regulations for the generation, transportation, treatment, storage, cleanup and disposal of hazardous waste and hazardous substances, as well as for the operation and cleanup of petroleum underground storage tanks. The HWMC has the authority to render final decisions on appeals filed with, and heard by, the Administrative Hearing Commission (AHC), concerning application of the Missouri Hazardous Waste Management Law in Chapter 260, RSMo. When it receives the recommendation of the AHC, the HWMC may adopt the recommended decision of the AHC as its final decision, or may change a finding of fact or conclusion of law made by the AHC, but only if the HWMC states in writing the specific reason for making the change. The commission also hears requests for variances.

All members represent the general interest of the public and have an interest in and knowledge of waste management and the effects of improper waste management on the health of the public and the environment.

**Farr, Andrea J.**, chair, waste generating industry representative;

**Jordan, Mark E.**, vice chair, retail petroleum industry representative;

**Frakes, James T. (Jamie)**, agriculture member;

**Kamp, Kevin T.**, waste management industry member;

**Nanney, Adam**, public member;

**Oerther, Daniel B.**, public member;

**Vacancy** (1);

**Jurgensmeyer, John**, staff director, Hazardous Waste Management Commission; director, Environmental Remediation Program;

**Nagel, Chris**, staff director, Hazardous Waste Management Commission; director, Waste Management Program.

## Environmental Services Program

The Environmental Services Program provides analytical information and scientific data that supports the department. The program also provides direct assistance to local communities and emergency responders throughout Missouri.

The Environmental Emergency Response Section provides 24/7 support and response capability for hazardous substance releases, radiological incidents, homeland security events and natural disasters. The section also supports law enforcement in managing hazardous wastes associated with illegal drug labs. Approximately 1,000 incidents are reported via the statewide emergency response line, (573) 635-2436, each year.

The program houses the state's environmental laboratory. The laboratory is certified by the U.S. Environmental Protection Agency to perform chemical analyses of public drinking water samples. This service is provided to all public drinking water systems statewide. The laboratory also analyzes air, soil, waste and other water samples. The laboratory reports approximately 250,000 results from 20,000 samples annually.

The program operates about 192 air-monitoring instruments at 43 locations statewide. These instruments monitor air pollutants known to affect people's health. This data may determine whether an area meets federal standards for ozone, carbon monoxide and other pollutants. The data also helps department team members identify air pollution trends, investigate citizen complaints, determine sources of air pollution and keep Missourians informed of current air quality.

The water quality monitoring section performs monitoring to assess the health of lakes, rivers and streams. This section collects water and sediment samples throughout Missouri and performs biological monitoring, stream surveys, monitoring of fish tissues and bacterial analyses of surface waters as well as other sampling events and special studies.

## Regional Offices

The regional offices assist with local environmental matters. Regional offices in St. Louis,





ANDREA J. FARR  
Chair, Waste Generating  
Industry Representative  
Hazardous Waste Management  
Commission



MARK E. JORDAN  
Vice Chair, Retail Petroleum  
Industry Representative  
Hazardous Waste Management  
Commission



JAMES T. (Jamie) FRAKES  
Agriculture Member  
Hazardous Waste Management  
Commission



KEVIN T. KAMP  
Waste Management Industry  
Member, Hazardous Waste  
Management Commission



ADAM NANNEY  
Public Member  
Hazardous Waste Management  
Commission



DANIEL B. OERTHER  
Public Member  
Hazardous Waste Management  
Commission



JOHN JURGENSMEYER  
Staff Director, Hazardous Waste  
Management Commission  
Director, Environmental  
Remediation Program



CHRIS NAGEL  
Staff Director, Hazardous Waste  
Management Commission  
Director, Waste Management  
Program

Kansas City, Springfield, Poplar Bluff and Macon provide the department closer contact with the public through field inspections of regulated facilities, complaint investigation, front-line troubleshooting and technical assistance, as well as local environmental emergency response.

### Soil and Water Conservation Program

The Soil and Water Conservation Program administers the policies and general programs developed by the Soil and Water Districts Commission for saving soil and protecting water quality on agricultural lands. The primary responsibility of the program is to assist 114 local soil and water conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives, technical assistance and education to agricultural landowners and operators, working with state and federal conservation partners.

Other program activities include administering statewide cost-share assistance, district grants and educational programs. The program provides

direct assistance to the county soil and water conservation districts through grants and training that support district staff and other administrative expenses. The program also provides each district with computers, software and a website at [mosoilandwater.land](http://mosoilandwater.land).

Missouri citizens have shown strong support for soil and water conservation and state parks by passing a one-tenth-of-one percent Parks, Soils and Water Sales Tax. The tax was first approved by voters in 1984, and has since been reapproved by at least two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80%, passing in every county. Half of the sales tax is deposited in the Soil and Water Sales Tax Fund for saving soil and protecting the water resources of the state of Missouri.

The program also administers Missouri's Nonpoint Source Management Program, which includes providing Clean Water Act Section 319(h) grants, funded by the U.S. Environmental Protection Agency, to eligible entities to help restore and protect Missouri waters that have been impaired or threatened by nonpoint source pollution.



GARY VANDIVER  
Chair, Soil and Water  
Conservation Commission



H. RALPH GAW  
Vice Chair, Soil and Water  
Conservation Commission



JEFF LANCE  
Member, Soil and Water  
Conservation Commission



KENNY LOVELACE  
Member, Soil and Water  
Conservation Commission



TIM MARTIN  
Member, Soil and Water  
Conservation Commission



KEITH STEVENS  
Member, Soil and Water  
Conservation Commission



DRU BUNTIN  
*Ex Officio* Member, Soil and  
Water Conservation Commission



CHRIS CHINN  
*Ex Officio* Member, Soil and  
Water Conservation Commission



CHRISTOPHER R. DAUBERT  
*Ex Officio* Member, Soil and  
Water Conservation Commission



SARA PARKER PAULEY  
*Ex Officio* Member, Soil and  
Water Conservation Commission



KURT BOECKMANN  
Staff Director, Soil and Water  
Conservation Commission

### Soil and Water Districts Commission

The Soil and Water Districts Commission develops the policies and general programs for agricultural lands that are administered under the Soil and Water Conservation Program. The primary responsibility of the program is to assist local soil and water conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives and technical assistance to agricultural

landowners working with state and federal conservation partners with the goal of saving soil and protecting Missouri's water resources.

Funding for financial and technical assistance is provided by the Soil and Water Conservation Sales Tax Fund. This fund receives 50% of the Parks, Soils and Water Sales Tax, a one-tenth-of-one percent sales tax approved by Missouri voters to support Missouri's State Parks and the Soil and Water Conservation Program.

**Vandiver, Gary**, chair, resident north of Missouri River;  
**Gaw, H. Ralph**, vice chair, resident south of Missouri River;  
**Lance, Jeff**, member, resident north of Missouri River;  
**Lovelace, Kenny**, member, resident north of Missouri River;  
**Martin, Tim**, member, resident south of Missouri River;  
**Stevens, Keith**, member, resident south of Missouri River;  
**Buntin, Dru**, *ex officio* member, director, Department of Natural Resources;  
**Chinn, Chris**, *ex officio* member, director, Department of Agriculture;  
**Daubert, Christopher R.**, *ex officio* member, vice chancellor and dean, University of Missouri, College of Agriculture, Food and Natural Resources;  
**Pauley, Sara Parker**, *ex officio* member, director, Department of Conservation;  
**Boeckmann, Kurt**, staff director and director, Soil and Water Conservation Program.

## Waste Management Program

The department's Waste Management Program (WMP) protects public health and the environment, by working with Missouri citizens and businesses to properly manage their solid and hazardous waste. Per capita, each Missourian generates more than one ton of solid waste each year.

The WMP reviews permit applications, issues solid and hazardous waste permits, permit modifications to solid waste disposal and processing facilities, hazardous waste treatment, storage and disposal facilities and hazardous waste sites requiring corrective action. Team members review proposed permits for facility design, construction, operations and proper monitoring controls. Team members also assist the department's regional offices with inspections of hazardous waste generators, hazardous waste treatment, storage and disposal facilities, permitted solid waste facilities and hazardous waste haulers. In addition, they investigate reports of illegal dumping and other solid and hazardous waste related concerns across Missouri. The WMP conducts enforcement activities when necessary to ensure proper management of hazardous waste and solid waste to protect human health, safety and Missouri's water, land and air resources.

The WMP oversees the cleanup of illegal scrap tire dumpsites, conducts scrap tire inspections and investigations, provides funding to nonprofit groups to clean up dumpsites with less than 500 scrap tires and awards scrap tire material grants that promote the use of scrap tire materials in new products. This work is funded by a

50-cent fee assessed on each new tire purchased in Missouri.

Other focuses of the WMP include planning, financial and technical assistance, and educational activities that inform the public of the relationship between an individual's consumption of goods and proper solid waste management as well as proper management of hazardous waste. The WMP works with stakeholders, the general public and regulated facilities to comply with state and federal hazardous and solid waste laws and regulations. Further, the WMP works closely with the Environmental Remediation Program to carry out the policies of the Missouri Hazardous Waste Management Commission and to coordinate on sites requiring remediation or cleanup.

## Solid Waste Advisory Board

The Solid Waste Advisory Board advises the department about the effectiveness of its technical assistance and challenges experienced by the solid waste management districts in developing and implementing solid waste management plans. The board advises the department of the effects of proposed rules and regulations on solid waste management districts, the criteria used in awarding grants under Section 260.335, RSMo and the waste management issues pertinent to solid waste management districts. Additionally, the board advises the department in the development of improved methods of solid waste minimization, recycling and resource recovery, reports on unfunded solid waste management projects and such other matters as the board may determine.

The membership of this board consists of the chair of the executive board of each of Missouri's 20 recognized solid waste management districts, two public members, two representatives from the solid waste industry and one representative from the recycling or composting industry appointed by the program director.

**Lucks, Barbara**, chair, public member;  
**Wilson, Brady**, vice chair, Region K;  
**Roach, Debbie**, Region A;  
**Hodge, Jack**, Region B;  
**Thompson, Mark**, Region C;  
**White, Kyle**, Region D;  
**Wylie, Doug**, Region E;  
**Marcum, Jim**, Region F;  
**Wyatt, Alan**, Region G;  
**Buffaloe, Barbara**, Region H;  
**Little, Lon**, Region I;  
**True, Brad**, Region J;  
**Larson, Eric**, Region L;  
**Hardin, Joe**, Region M;  
**Starrett, Scott**, Region N;  
**Roberts, Erick**, Region O;  
**Collins, Gary L.**, Region P;

**Polk, Brian**, Region Q;  
**Martin, Toma**, Region R;  
**Hampton, Kent**, Region S;  
**Wright, Tom**, Region T;  
**Beal, David**, EPC, LLC, recycling/composting industry representative;  
**Curry, Tim**, Green for Life, solid waste industry representative;  
**Powers, Casey**, Republic Services Inc., solid waste industry representative;  
**Wisecarver, Carolyn**, public member.

## Water Protection Program

The department's Water Protection Program administers clean water and drinking water responsibilities for Missouri. The program is delegated by the U.S. Environmental Protection Agency to conduct duties for the federal Clean Water Act and the Safe Drinking Water Act, and it also carries out the state responsibilities of operator certification and construction permitting. The Water Protection Program works with stakeholders, the general public and regulated facilities to comply with state and federal water regulations.

For clean water, the program regulates pollutants entering the state's waters by issuing permits for the construction and operation of wastewater treatment facilities and stormwater discharges. Permits set wastewater treatment levels necessary to protect water quality. These treatment levels are included in permits issued to municipal, industrial and other dischargers. The program evaluates discharge-monitoring and other data to determine whether facilities comply with applicable laws and whether permits are sufficient to protect water quality. The program, with the Division of Environmental Quality's regional offices, is responsible for the inspection and monitoring of water contaminant sources and investigates complaints from the public. If a source violates the Missouri Clean Water Law, the program works with the facility to correct the problem and may assess penalties if necessary.

Water quality standards protect water's beneficial uses such as swimming, maintaining fish and other aquatic life and providing drinking water for people, livestock and wildlife. The program, with the Clean Water Commission, develops water quality standards that provide clear expectations for Missouri water quality and conducts monitoring to determine if the standards are met. Waters that do not meet these standards are placed on the impaired waters (303(d)) list, which provides a focus for special attention to restore water quality in lakes, streams and rivers. Once a waterway is added to the 303(d) list, the department develops and implements a study to correct the water impairments. Generally, this study takes the form of a total maximum daily load document. It describes the maximum amount of



ASHLEY McCARTY  
 Chair, Agriculture, Industry or  
 Mining Representative  
 Clean Water Commission



STAN CODAY  
 Agriculture, Industry or Mining  
 Representative  
 Clean Water Commission



JOHN REECE  
 Wastewater Treatment  
 Representative  
 Clean Water Commission



ALLEN ROWLAND  
 Public Member  
 Clean Water Commission



CHRIS WIEBERG  
 Staff Director  
 Clean Water Commission

a pollutant that may enter a water body without violating water quality standards.

For drinking water, the program reviews plans and issues permits for the construction and operation of public drinking water systems and requires these systems to monitor for contaminants and take corrective action if any health-based standards are exceeded. The program performs monitoring of drinking water, conducts periodic inspections, and





ELIZABETH K. GROVE  
Chair  
Safe Drinking Water Commission



CHARLI JO LEDGERWOOD  
Vice Chair  
Safe Drinking Water Commission



SUSAN MCCRAY ARMSTRONG  
Public Representative  
Safe Drinking Water Commission



D. SCOTT BOCKENKAMP  
Public Representative  
Safe Drinking Water Commission



SUSAN HAZELWOOD  
Public Representative  
Safe Drinking Water Commission



BRUCE MANNING  
Public Representative  
Safe Drinking Water Commission



RODGER D. OWENS  
Public Representative  
Safe Drinking Water Commission



FRED W. SCHMIDT  
Public Representative  
Safe Drinking Water Commission

provides compliance assistance on water supply problems to cities, water districts, subdivisions, mobile home parks and other facilities.

Financial assistance is provided through the program's Financial Assistance Center. The center provides grants and low-interest loans to local governments to assist in the construction of wastewater, drinking water and stormwater facilities.

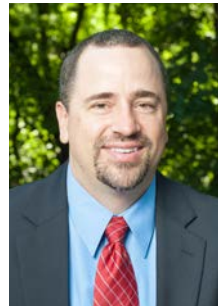
### Clean Water Commission

The Clean Water Commission brings together and coordinates all aspects of water quality in an effort to ensure the state's progress toward protecting, preserving and improving water quality in Missouri. The commission implements the federal Clean Water Law through rules and policies, and hears appeals based on those permit decisions. When necessary, the commission will take enforcement action against those who violate the Missouri Clean Water Law and related regulations. The commission also establishes funding priorities and oversees financial assistance to protect and preserve water quality.

All commission members represent the general interest of the public and shall have an interest in and knowledge of conservation and the effects and control of water contaminants.



CURTIS SKOUBY  
Public Representative  
Safe Drinking Water Commission



DAVID LAMB  
Staff Director  
Safe Drinking Water Commission

**McCarty, Ashley**, chair, agriculture, industry or mining representative;

**Bredehoeft, Neal**, public representative;

**Coday, Stan**, agriculture, industry or mining representative;

**Reece, John**, wastewater treatment representative;

**Rowland, Allen**, public member;

**Thomas, Patricia**, public member;

**Vacancy** (1);

**Wieberg, Chris**, staff director, Clean Water Commission; director, Water Protection Program.



## Safe Drinking Water Commission

The purpose of the Safe Drinking Water Commission is to ensure all 2,800 public water systems in Missouri provide safe drinking water. The commission adopts rules to carry out the requirements of the Missouri Safe Drinking Water Law and Federal Safe Drinking Water Act. The commission establishes criteria and procedures for administering the Drinking Water State Revolving Fund, which makes federal and state loan funds available to communities to upgrade and improve their drinking water systems.

All members of the commission represent the general interest of the public or public water systems.

**Grove, Elizabeth K.**, chair, represents water systems of 75 to 2,500;

**Ledgerwood, Charli Jo**, vice chair, represents a water system of 2,500 to 100,000;

**Armstrong, Susan McCray**, public representative;

**Bockenkamp, D. Scott**, public representative;

**Hazelwood, Susan**, public representative;

**Manning, Bruce**, public representative;

**Owens, Rodger D.**, represents water systems 75 or less;

**Schmidt, Fred W.**, public representative;

**Skouby, Curtis**, represents water systems 100,000 or more;

**Lamb, David**, staff director, Safe Drinking Water Commission; chief, Public Drinking Water Branch.

## Missouri Geological Survey

Telephone: (573) 368-2100 / FAX: (573) 368-2481

The Missouri Geological Survey provides technical assistance, education and guidance in the use and protection of Missouri's natural resources, interprets the state's geological setting, helps determine the availability of its energy and mineral resources, evaluates and interprets geological hazards and regulates well drillers. The division investigates and reports on the state's geological resources and defines hazardous areas, such as those subject to earthquake or catastrophic collapse. Team members work to ensure clean air, land and water by working with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri. The department, through the division's Water Resources Center, has statutory authority for water quantity issues, such as statewide water resources and availability, water resources monitoring, drought assessment, flood and hydrology studies, wetland studies and dam and reservoir safety. The division addresses the development, conservation and utilization of the state's water resources.



JOE GILLMAN  
State Geologist and Director  
Missouri Geological Survey



JERRY PREWETT  
Deputy Director  
Missouri Geological Survey

The division maintains GeoSTRAT, a web application that enables users to easily visualize and explore geospatial data using an interactive map. Data such as geology, water wells, sinkholes, historic mine locations, caves, springs, water traces, well logs, aquifers and groundwater information can be viewed to aid in site assessments.

The division cooperates with the U.S. Geological Survey on numerous projects, including the National Cooperative Geologic Mapping Program. The division also performs work under contract for other state agencies through grants and agreements.

The Missouri Geological Survey administers three technical programs: geological survey, land reclamation and water resources.

## Division Director and State Geologist

The division director serves as the state geologist and is responsible for ensuring statutory obligations are met. The state geologist is the administrator of the State Oil and Gas Council, serves on the Well Installation Board, Missouri Mining Commission, Dam and Reservoir Safety Council and Industrial Minerals Advisory Council, serves as *ex officio* member on the Board of Geologist Registration, and is a Missouri representative to the Central United States Earthquake Consortium and the Association of American State Geologists.

## Geological Survey Program

The Geological Survey Program uses geologic information and knowledge to assist Missouri citizens in the management of natural resources for a higher standard of living and healthy natural environment. The program gathers and publishes data that describes and interprets Missouri's vast geological resources, which includes geologic maps, reports of investigations, other print and online publications that can be important in making land-use decisions. This information is

necessary for locating mineral deposits, managing groundwater resources, siting waste disposal facilities and evaluating geologic hazards. The program receives thousands of requests for geological assistance each year.

Team members also conduct geologic field investigations that provide technical assistance to the public and government agencies. These services include determining the environmental hazards posed by waste disposal sites and spills of hazardous materials. Geological principles are applied to minimize the impact of chemical releases or spills.

The Geological Survey Program works to protect groundwater from contamination through regulation of the construction of wells, plugging of abandoned wells, and licenses well drillers and pump installers conducting business in Missouri. In addition to assistance provided in siting waste disposal facilities, the program also implements the Oil and Gas Act, the Underground Injection Control Program of the Safe Drinking Water Act, and the Water Well Drillers Act.

### Industrial Minerals Advisory Council

The Industrial Minerals Advisory Council is composed of eight representatives of the industrial minerals industry who are appointed by the director of the department. The representatives include three limestone producers and one each from industries involved in mining clay, sandstone, sand and gravel, barite and granite. Other members include the director (or designee) of the Department of Transportation and the director (or designee) of the Department of Natural Resources, who acts as chair of the council.

The primary duty of the council is to advise the department on the collection, processing, management and distribution of geologic and hydrologic information to assist the industrial mineral industry. Expenditures from the geologic resources fund, which was created to complete these activities, are reviewed by the council, and the council advises the department on appropriate fees to support the fund.

**Gillman, Joe**, chair, department designee, director and state geologist, Missouri Geological Survey;

**Ahlvers, David**, state construction and materials engineer, Department of Transportation;

**Carlson, Mikel**, limestone, Gredell Engineering Resources Inc.;

**Keller, David**, clay, Harbison Walker Refractories;

**Upp, Chris**, limestone, Conco Quarries Inc.;

**Winter, Ryan**, sand and gravel, Winter Brothers Materials;

**Vacancy**, barite;

**Vacancy**, granite;

**Vacancy**, limestone;

**Vacancy**, sandstone;

**Steele, Amber**, staff director, Industrial Minerals Advisory Council; director, Geological Survey Program.

### State Oil and Gas Council

The State Oil and Gas Council promotes the economic development and production of Missouri's oil and gas resources, works to ensure that wastes generated by oil and gas wells are managed properly and protects groundwater aquifers that may be affected by oil and gas well drilling.

**Gillman, Joe**, chair, statutory member, director and state geologist, Missouri Geological Survey;

**Dunn-Norman, Shari Ph.D.**, vice chair and professor, Petroleum Engineering, Missouri University of Science & Technology, Rolla;

**Kramer, Brad**, Industry member, Kansas Resource Exploration and Development LLC;

**Borgmeyer, John**, Missouri Public Service Commission;

**Lanahan, Michael**, Department of Economic Development;

**Luebbert, William J.**, public member;

**Vacancy**, public member;

**Wieberg, Chris**, staff director, Clean Water Commission; director, Water Protection Program;

**Steele, Amber**, staff director, State Oil and Gas Council; director, Geological Survey Program.

### Well Installation Board

The Well Installation Board adopts and amends rules governing well construction and the well drilling industry to protect Missouri's groundwater resources. The board also oversees the examination and licensing of all well drillers and pump installers and takes actions against those who violate the Water Well Driller's Act and Well Construction Rules. The board sets fees by establishing rules that do not substantially exceed the cost and expense of administering the law.

All members of the board are conversant in well drilling, completion and plugging methods and techniques.

**Flynn, Danny**, chair, well installation contractor representative;

**Lindsey, Lindell**, vice chair, well installation contractor representative;

**Farrar, Neal**, monitoring well installation permit representative;

**Broz, Robert**, public member;

**Morgan, M. Sharlene**, public member;

**Vacancy**, heat pump installation contractor representative;

**Vacancy**, private well user representative;

**Vacancy**, public water supply user representative;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;



DR. GREGORY HADDOCK, Ph.D.  
Chair  
Mining Commission



MIKE LARSEN  
Vice Chair, Public Member  
Mining Commission



LESLIE GERTSCH  
Public Member  
Mining Commission



JOE GILLMAN  
Statutory Member  
Mining Commission

**Steele, Amber**, staff director, Well Installation Board and director, Geological Survey Program.

### Land Reclamation Program

The Land Reclamation Program works with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri.

The program carries out Missouri's Abandoned Mine Land program to reclaim abandoned Missouri coal mine sites that have safety hazards or environmental problems. The program also regulates mining and reclamation activities and issues permits. Reclamation bonds ensure sites are properly graded, replanted and maintained after mining ceases. After the mining company completes all required reclamation, the commission releases these financial assurances and relieves the responsible company of any further reclamation liabilities.

The program works with stakeholders, the general public and regulated facilities to comply with state and federal mining and land reclamation regulations.

### Missouri Mining Commission

The Missouri Mining Commission governs Missouri's mining requirements as set forth in three state statutes. These statutes protect public health, safety and the environment from adverse effects of mining and ensure beneficial restoration of mined lands.

The Missouri Mining Commission is responsible for issuing mining permits and oversees Missouri's Abandoned Mine Land program. The commission establishes rules and regulations for mining activities and oversees investigations and inspections necessary to ensure compliance. The commission conducts hearings and when necessary may revoke a permit, order a forfeiture of bonds or cease operations at a facility for failure to comply.



AARON JEFFERIES  
*Ex Officio* Member  
Mining Commission



CHRIS WIEBERG  
Statutory Member  
Mining Commission



LARRY LEHMAN  
Staff Director / Statutory Member  
Mining Commission

The eight-member commission includes four statutory and four public members. The statutory members include the state geologist, staff director of the Land Reclamation Program, director of the Missouri Department of Conservation and staff director of the Clean Water Commission. The four public members must have an interest in and knowledge of conservation and land reclamation, and one must have training and experience in surface mining. Only one member of the commission may have a direct link with the mining

industry. With Senate approval, the governor appoints four public members. All members serve a four-year term and continue until their successors are appointed.

**Haddock, Dr. Gregory, Ph.D.**, chair, public member;

**Larsen, Mike**, vice chair, public member;

**Gertsch, Leslie, Ph.D.**, public member;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;

**Jeffries, Aaron**, *ex officio* member, designee, Department of Conservation;

**Wieberg, Chris**, statutory member, staff director of Clean Water Commission;

**Vacancy**, public member;

**Vacancy**, public member;

**Lehman, Larry**, staff director of the Land Reclamation Program; statutory member, Missouri Mining Commission.

## Dam and Reservoir Safety Program

The Dam and Reservoir Safety team members and the Dam and Reservoir Safety Council are responsible for ensuring all new and existing non-agricultural, non-federal dams 35 feet or more in height meet minimum safety standards as established by the Dam and Reservoir Safety Law.

## Dam and Reservoir Safety Council

**Drury, Kyle, PE**, chair, industry representing earthmoving;

**Dickerson, Kim**, vice chair, industry;

**Buxton, Dan, PE**, professional engineer representing public;

**Cawlfeld, Jeffrey D., PE**, engineering geologist;

**Dove, Eric**, professional engineer;

**Vacancy**, owner of dam or reservoir;

**Vacancy**, public member;

**Stack, Ryan, PE**, department designee, chief engineer, Missouri Geological Survey.

## Water Resources Center

The Water Resources Center addresses the development, conservation and utilization of the state's water resources. To assist communities, public entities and state and federal agencies, the center provides technical assistance through drought assessment, planning and water resource monitoring. Areas of expertise within the center include interstate waters, groundwater, surface water and water resource planning.

The surface water section coordinates state water planning and state drought response and monitors flooding conditions. The section also coordinates issues relating to major river basins that affect Missouri and provides technical support for negotiations and litigation actions to protect the state's rights to these waters. The groundwa-

ter section operates and maintains a groundwater level observation well network for monitoring Missouri's aquifers. Collection and analysis of groundwater data provides knowledge of available water quantity, aquifer response to water use, groundwater recharge and aquifer characteristics. The groundwater section also administers the collection and analysis of statewide water use data in accordance with the Major Water User Law.

## Missouri State Parks

Telephone: (573) 751-2479 / FAX: (573) 751-8656

Toll free: (800) 334-6946

[Mostateparks.com](http://Mostateparks.com)

Missouri State Parks, a division of the Missouri Department of Natural Resources, works to protect and interpret the state's most outstanding natural and cultural resources while providing recreational opportunities compatible with those resources. The Missouri State Park system was established in 1917 and includes 92 state parks and historic sites totaling more than 150,000 acres.

The primary source of funding for the state park system is half of the dedicated constitutional tax of one-tenth-of-one-percent parks, soils and water sales tax. All additional funding comes from revenues generated in the state park system and some federal funds. The parks, soils and water tax was created through a constitutional amendment and earmarked specifically for the state park system and efforts to stop soil erosion. The tax was first approved by voters in 1984, and has since been reapproved by two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80% passing in every county.

Every year, millions of people visit the state park system to hike, camp, fish, discover the past and explore nature. The state's most outstanding landscapes are preserved for everyone's enjoyment—deep forests, glades, prairies and blue streams and lakes. State historic sites commemorate events or structures of statewide historical importance and honor people of state and national importance. The system includes homes of famous Missourians, Civil War battlefields and reminders of yesterday, such as gristmills and covered bridges.

## Missouri State Park Advisory Board

The governor-appointed board was created in 1986 to advise the department on matters relating to state parks and historic sites.

## Grant Management

Missouri State Parks is responsible for administering three federal grant pass-through programs that provide financial assistance to individuals,



groups and public entities for a variety of outdoor recreation and historic preservation purposes.

The Recreational Trails Program provides grants for the development of trails and trailhead facilities. It is supported by the Missouri Trails Advisory Board, who reviews and scores the grant applications and makes recommendations on grant awards.

The Land and Water Conservation Fund grant program provides funds for public outdoor recreation projects, such as new park development and renovation within existing parks.

The Historic Preservation Fund grant program, provides funding for the State Historic Preservation Office and funds pass-through grants that relate directly to the identification, evaluation, or protection of historic properties.

## State Historic Preservation Office

Missouri was one of the first in the nation to establish the State Historic Preservation Office in 1968 following the Historic Preservation Act of 1966. The office helps facilitate the process of identifying historic properties significant to the citizens, state and nation, and planning for their preservation.

The department coordinates surveys statewide to identify historic, architectural and archaeological resources. Significant properties identified in the surveys may be nominated to the National Register of Historic Places. Missouri has more than 2,400 listings on the National Register, representing more than 47,000 historic buildings, sites, structures and objects. The Missouri Cultural Resource Inventory is being built from information gathered from the survey and nomination process.

As part of its federally mandated responsibilities, the department reviews all federally funded or licensed projects in Missouri to ensure compliance with related federal legislation. The department also administers federal Historic Preservation Fund matching grants from the U.S. Department of the Interior's National Park Service. These funds are used to help identify, evaluate and protect Missouri's cultural resources. Through Missouri's Certified Local Government program, the department trains municipalities in local preservation programs and techniques and awards federal matching grants to help accomplish local preservation goals.

Since 1976, federal tax incentives and related legislation have promoted interest in rehabilitating historic buildings. In 1998, that interest was augmented with the authorization of state tax credits, administered by the Missouri Department of Economic Development. The federal tax credits are available to private investors who rehabili-



DAVID KELLY  
Director  
Missouri State Parks



BRIAN STITH  
Deputy Director  
Missouri State Parks



LAURA HENDRICKSON  
Deputy Director  
Missouri State Parks

tate historic buildings, such as office buildings and apartments, for uses that produce income. The Department of Natural Resources reviews both federal and state tax credit applications for historic eligibility and conformity with preservation historic property rehabilitation guidelines.

The State Historic Preservation Office also administers the Missouri Heritage Properties Program using funds from Missouri's Historic Preservation Revolving Fund. The program provides assistance to help preserve endangered publicly owned historic buildings.

## Missouri Advisory Council on Historic Preservation

Appointed by the governor with the advice and consent of the senate, this council reviews all Missouri nominations to the National Register of Historic Places and advises the state's historic preservation officer. The Advisory Council also provides advice, guidance and professional recommendations to the state historic preservation officer in carrying out the responsibilities of the historic preservation act and other duties, including administration of Missouri's Unmarked Human Burial Sites Act.



**Kuypers, Thomas**, chair, public member;  
**Wyatt, Dwight**, vice chair, architect;  
**Shirley, Allen**, economic and community development;  
**Stiritz, Mary (Mimi)**, historian and/or architectural history;  
**Wieggers, Robert, Ph.D.**, historic and prehistoric archaeologist;  
**Dougherty, Martha (Kacky)**, public member;  
**McDaniel, Cindy**, public member;  
**Vacancy**, public member;  
**Vacancy**, secretary of the interior-qualified professional.

## State Parks and State Historic Sites

### Central Region

**Annie and Abel Van Meter State Park**, Saline County, 12 miles northwest of Marshall on Missouri 122.  
**Arrow Rock State Historic Site**, Saline County, 15 miles east of Marshall on Missouri 41.  
**Boone's Lick State Historic Site**, Howard County, MM from Missouri 87, 19 miles northwest of Boonville.  
**Bothwell Lodge State Historic Site**, Pettis County, 5 miles north of Sedalia on U.S. 65.  
**Clark's Hill/Norton State Historic Site**, Cole County near Osage City.  
**Finger Lakes State Park**, Boone County, 10 miles north of Columbia on U.S. 63.  
**Jefferson Landing State Historic Site/Missouri State Museum**, Jefferson City, between State Capitol and Governor's Mansion.  
**Jewell Cemetery State Historic Site**, Boone County, near Columbia.  
**Katy Trail State Park**, the 240-mile trail has been developed between Clinton and Machesn.  
**Rock Bridge Memorial State Park**, Boone County, 7 miles south of Columbia on Missouri 163.  
**Sappington African American Cemetery State Historic Site**, Saline County, 4.5 miles southwest of Arrow Rock on County AA Spur.  
**Sappington Cemetery State Historic Site**, Saline County, 4.5 miles southwest of Arrow Rock on County AA Spur.

### Kansas City Region

**Battle of Island Mound State Historic Site**, near Butler in Bates County.  
**Battle of Lexington State Historic Site**, Lafayette County, in Lexington on U.S. 24.  
**Thomas Hart Benton Home and Studio State Historic Site**, Jackson County, 3616 Belview, Kansas City.  
**Big Lake State Park**, Holt County, 11 miles southwest of Mound City on Missouri 118 and Missouri 159.

**Confederate Memorial State Historic Site**, Lafayette County, 1 mile north of Higginsville on Missouri 20 and Missouri 13.  
**Katy Trail State Park-Rock Island Spur**, from Pleasant Hill to Windsor.  
**Knob Noster State Park**, Johnson County, Knob Noster on U.S. 50.  
**Lewis and Clark State Park**, Buchanan County, 20 miles southwest of St. Joseph on Missouri 45.  
**Wallace State Park**, Clinton County, 6 miles south of Cameron on Missouri 121.  
**Watkins Woolen Mill State Park and Historic Site**, Clay County, 6.5 miles north of Excelsior Springs on U.S. 69.  
**Weston Bend State Park**, Platte County, 1 mile south of Weston on Missouri 45.

### Lakes Region

**Battle of Carthage State Historic Site**, Jasper County, E. Chestnut St., Carthage.  
**Bennett Spring State Park**, Dallas County, 12 miles west of Lebanon on Missouri 64.  
**Big Sugar Creek State Park**, McDonald County, 5 miles east of Pineville on CR S.E. W24.  
**Bryant Creek State Park**, Douglas County (not open).  
**Nathan Boone Homestead State Historic Site**, Greene County, north of Ash Grove on Missouri V.  
**Ha Ha Tonka State Park**, Camden County, 5 miles southwest of Camdenon.  
**Harry S Truman Birthplace State Historic Site**, Barton County, in Lamar on U.S. 160.  
**Harry S Truman State Park**, Benton County, west of Warsaw.  
**Lake of the Ozarks State Park**, Camden County, near Osage Beach on Missouri 42.  
**Osage Village State Historic Site**, Vernon County, near Schell City, 9 miles north of U.S. 54 off Vernon County C.  
**Ozark Mountain State Park**, Taney County (not open).  
**Pomme de Terre State Park**, Hickory County, 4 miles north of Pittsburg on Missouri 64.  
**Prairie State Park**, Barton County, 25 miles north of Joplin on Barton County P and K, off Missouri 43.  
**Roaring River State Park**, Barry County, 7 miles south of Cassville on Missouri 112.  
**Stockton State Park**, Cedar County, at Stockton on Missouri 215.  
**Table Rock State Park**, Stone County, 5 miles west of Branson on Missouri 165.

### Northeast Region

**Battle of Athens State Historic Site**, Clark County, near Revere.  
**Crowder State Park**, Grundy County, 2 miles west of Trenton on Missouri 128.

**Cuivre River State Park**, Lincoln County, 5 miles east of Troy on Missouri 47.

**Gen. John J. Pershing Boyhood Home State Historic Site**, Linn County, in Laclede on Missouri 139.

**Graham Cave State Park**, Montgomery County, 2 miles west of Danville on County TT.

**Iliniwek Village State Historic Site**, Clark County, southeast of St. Francoisville.

**Locust Creek Covered Bridge State Historic Site**, Linn County, 3 miles west of Laclede on U.S. 36.

**Long Branch State Park**, Macon County, 5 miles west of Macon on U.S. 36.

**Mark Twain Birthplace State Historic Site**, Monroe County, near Paris on Missouri 107.

**Mark Twain State Park**, Monroe County, at Florida on Missouri 107.

**Pershing State Park**, Linn County, 2 miles southwest of Laclede off U.S. 36.

**Thousand Hills State Park**, Adair County, 4 miles west of Kirksville on Missouri 157.

**Union Covered Bridge State Historic Site**, Monroe County, 8 miles southwest of Paris on County C.

**Wakonda State Park**, Lewis County, 3 miles south of LaGrange on U.S. 61.

## Southeast Region

**Battle of Pilot Knob State Historic Site**, Iron County, in Pilot Knob on Missouri 21.

**Big Oak Tree State Park**, Mississippi County, 10 miles south of East Prairie on County A to Missouri 102.

**Bollinger Mill State Historic Site and Burfordville Covered Bridge State Historic Site**, Cape Girardeau County, in Burfordville on Missouri 34.

**Current River State Park**, Shannon County, north of Eminence.

**Dillard Mill State Historic Site**, Crawford County, 12 miles southeast of Steelville near Missouri 49 at Dillard.

**Echo Bluff State Park**, Shannon County, 25 miles south of Salem off Hwy. 19.

**Elephant Rocks State Park**, Iron County, northeast edge of Graniteville on Missouri 21.

**Eleven Point State Park**, Oregon County (not open).

**Grand Gulf State Park**, Oregon County, 6 miles west of Thayer.

**Hunter-Dawson State Historic Site**, New Madrid County, in New Madrid on U.S. 61.

**Jay Nixon State Park**, Iron County (not open).

**Johnson's Shut-Ins State Park**, Reynolds County, 8 miles north of Lesterville on County N.

**Lake Wappapello State Park**, Wayne County, 12 miles north of Poplar Bluff on U.S. 67 and nine miles east on Missouri 172.

**Montauk State Park**, Dent County, 21 miles southwest of Salem on Missouri 119.

**Morris State Park**, Dunklin County, southwest of Malden.

**Onondaga Cave State Park**, Crawford County, 3 miles south of Leasburg on County H.

**Sam A. Baker State Park**, Wayne County, 3 miles north of Patterson on Missouri 143.

**Taum Sauk Mountain State Park**, Iron County, 9 miles southwest of Ironton.

**Towosahgy State Historic Site**, Mississippi County, east of East Prairie on County FF.

**Trail of Tears State Park**, Cape Girardeau County, 10 miles north of Cape Girardeau on Missouri 177.

## St. Louis Region

**Castlewood State Park**, St. Louis County, near Ballwin.

**Deutschheim State Historic Site**, Gasconade County, 109 W. Second St., Hermann.

**Dr. Edmund A. Babler Memorial State Park**, St. Louis County, 20 miles west of St. Louis on Missouri 109 off St. Louis County CC.

**Don Robinson State Park**, Jefferson County, southeast of Pacific.

**Edward (Ted) and Pat Jones-Confluence Point State Park**, St. Charles County, in West Alton.

**Felix Valle State Historic Site**, Ste. Genevieve County, Merchant at Second St., Ste. Genevieve.

**First Missouri State Capitol State Historic Site**, St. Charles County, in St. Charles on Main St.

**Gov. Daniel Dunklin's Grave State Historic Site**, Jefferson County, in Herculaneum on U.S. 61.

**Hawn State Park**, Ste. Genevieve County, 13 miles east of Farmington on Missouri 32.

**Mastodon State Historic Site**, Jefferson County, near Imperial, off I-55.

**Meramec State Park**, Franklin County, 4 miles east of Sullivan on Missouri 185.

**Missouri Mines State Historic Site**, St. Francois County, in Park Hills on Hwy. 32.

**Robertsville State Park**, Franklin County, 8 miles east of I-44 on Rt. O.

**Route 66 State Park**, St. Louis County, 2 miles east of Eureka off I-44.

**St. Francois State Park**, St. Francois County, 4 miles north of Bonne Terre on U.S. 67.

**St. Joe State Park**, St. Francois County, in Park Hills.

**Sandy Creek Covered Bridge State Historic Site**, Jefferson County, 5 miles north of Hillsboro, off Missouri 21.

**Scott Joplin House State Historic Site**, St. Louis County, 2658-A Delmar, St. Louis.

**Washington State Park**, Washington County, 14 miles northwest of Potosi on Missouri 21.



# Department of Public Safety

Lewis and Clark State Office Bldg.  
PO Box 749, Jefferson City 65102  
Telephone: (573) 751-4905 / FAX: (573) 751-5399  
[www.dps.mo.gov](http://www.dps.mo.gov)  
Email: [dpsinfo@dps.mo.gov](mailto:dpsinfo@dps.mo.gov)

## Mission

Established in 1974, the Department of Public Safety (DPS) coordinates statewide law enforcement, criminal justice, emergency response and public safety efforts to ensure a safe environment for Missourians. The department's mission is to "provide a safe and secure environment for all individuals through efficient and effective law enforcement, national defense, disaster preparedness, service to veterans and education." The department is organized into nine divisions: **Office of the Director, Missouri Capitol Police, Division of Fire Safety, Division of Alcohol and Tobacco Control, Missouri State Highway Patrol, Missouri National Guard (Office of the Adjutant General), State Emergency Management Agency, Missouri Veterans Commission and Missouri Gaming Commission.**

## Office of the Director

The director of public safety is appointed to this cabinet-level position by the governor, with the advice and consent of the Senate. The director is responsible for developing public safety programs, peace officer training and licensing and providing legislative guidance on criminal justice issues. Additionally, the director is responsible for overseeing distribution of state and federal resources and funds in contracts for narcotics control, internet sex crime elimination, victims' assistance, crime prevention, interoperable communications, juvenile justice and substance abuse treatment. As the department's central management unit, the director's office coordinates departmental budget, personnel, legislative matters and related financial and administrative activities. The director's office is also responsible for the administration of specific programs conferred upon it by the legislature or governor. These programs include:

The **Office for Victims of Crime (OVC)** administers funding from the U.S. Department of Justice's Office of Juvenile Justice and Delinquency Prevention (OJJDP). The OJJDP **Title II Federal**



SANDRA K. KARSTEN  
Director



KEVIN C. BOND  
Deputy Director

**Formula Grant Program** is authorized under the Juvenile Justice and Delinquency Prevention Act (JJDA) of 1974, as amended at, 42 U.S.C. 5631–5633.

The JJDA supports state and local efforts to plan, establish, operate, coordinate, and evaluate policies and projects, directly or through grants and contracts with public and private agencies, for the development of more effective education, training, research, prevention, diversion, treatment, and rehabilitation programs and reform efforts in delinquency prevention and juvenile justice system improvement.

The OVC monitors compliance with the JJDA and provides staff support for the state Juvenile Justice Advisory Group (JJAG). The JJAG serves to advise the governor, the director and staff of the Department of Public Safety, and the General Assembly of the state of Missouri on matters relating to improvement of the juvenile justice system and its services to youth; and to advocate for continued full implementation of the JJDA.

The OVC serves not-for-profit organizations, law enforcement agencies, and local and state governments by administering programs that impact crime victims, at-risk youth and their families, it administers state and federal funding, and provides training and consultation to assist communities developing local programs. The OVC serves as a public resource to victims of crime who encounter difficulty accessing services or believe they have been deprived of their statutory or constitutional rights.

The following funding programs are administered by the OVC: **STOP Violence Against Women Act (VAWA); Sexual Assault Services Program (SASP)** and the **State Services to Victims Fund (SSVF)**, the **Protection Program for Victims/Witnesses of Violent Crime Program (PPVVC)** and the **Juvenile Justice and Delinquency Grant Program (Title II).**

The OVC maintains the statewide **Missouri Victim Automated Notification System (MOVANS)**. MOVANS provides victims, family



COURTNEY KAWELASKE  
Director of Strategic Services



JUDY MURRAY  
Executive Assistant



NATHAN WEINERT  
General Counsel



TYLER HOBBS  
Legislative Director

members, advocates, and the general public with automated notifications regarding offender information. MOVANS is a public service that provides notifications to registrants by text, phone and email. Additionally, the OVC receives and reviews inquiries of crime victim rights violations.

The **Protection Program for Victims/Witnesses of Violent Crime Program (PPVVC)** offers law enforcement agencies access to pre-trial victim/witness protection funds to provide health, safety and welfare of victims/witnesses of violent crime and their families if their testimony might subject them to danger or bodily injury.

The **Criminal Justice/Law Enforcement (CJ/LE) Unit** administers the following federal grant programs from the U.S. Department of Justice:

Office of Justice Programs: **Edward Byrne Memorial Justice Assistance Grant (JAG)**; **Local Law Enforcement Block Grant (LLEBG)**; **Residential Substance Abuse Treatment (RSAT)**; and **Paul Coverdell National Forensic Sciences (PCNFS)** and the following state grant programs: **Missouri Crime Lab Upgrade Program (MCLUP)**, **State Cyber Crime Grant (SCCG)**, and **Deputy Sheriff Salary Supplementation Fund (DSSSF)**, and coordinates the **Department of Defense Law Enforcement Support Office (LESO)** (formerly "1033") **Excess Property Program** and the **Patrick Leahy Bulletproof Vest Partnership (BVP) Program**. The JAG program makes funds available for law enforcement, drug enforcement, Drug Abuse Resistance Program (DARE) and school resource officers, drug treatment, information sharing/technology and other prevention initiatives that strengthen the criminal justice system. The LLEBG program awards funds to law enforcement agencies to purchase equipment directly related to basic law enforcement functions and officer safety. The RSAT program assists state and local governments in developing and implementing substance abuse treatment programs in correctional and detention facilities. The PCNFS program makes funds available to help improve the quality and timeliness of forensic sciences



MIKE O'CONNELL  
Communications Director



KYLIE DICKNEITE  
Homeland Security Director



CONNIE BERHORST  
Juvenile Justice/Crime Victim  
Services Program Manager



JONI MCCARTER  
Criminal Justice/Law  
Enforcement Program Manager

within crime laboratories. The MCLUP program provides financial assistance to defray expenses of crime laboratories. The SCCG program makes funds available for law enforcement to combat internet sex crimes against children. The DSSSF program provides funding to supplement deputy sheriffs' salaries. The LESO program provides excess military equipment to civilian law enforcement agencies for use in counternarcotics, counterterrorism and border security operations. The BVP Program reimburses states, counties, federally recognized tribes, cities, and local jurisdictions up to 50% of the cost of body armor vests



purchased for law enforcement officers. The CJ/LE Unit also provides staff support for the **Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)** and the **Missouri Crime Laboratory Review Commission (MCLRC)**.

### Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)

**Alumbaugh, Kerrick**, Lafayette County sheriff;  
**Arnott, Jim**, Greene County sheriff;  
**Bonham, Michael**, Osage County sheriff;  
**Kaiser, Randee**, Jasper County sheriff; and  
**McCutcheon, Kathy**, Madison County sheriff.

### Missouri Crime Laboratory Review Commission

**Cisar, Tim**, criminal defense attorney;  
**Dickneite, Kylie**, DPS designee;  
**Hampton, Bryan**, crime laboratory senior manager;  
**Williams, Paul**, law enforcement officer;  
**Vacancy**, prosecuting attorney.

The **Crime Victims' Compensation Program (CVC)** financially assists victims of compensable crimes in paying for crime-related reasonable medical expenses, counseling expenses, funeral expenses, lost wages and loss of support. In the case of death, the program can help the victim's dependents with loss of support if the victim was gainfully employed at the time of the crime. As a payer of last resort, the program considers out-of-pocket expenses after all collateral sources have been exhausted. A maximum benefit of \$25,000 may be awarded on eligible claims.

The **Sexual Assault Forensic Examination Program (SAFE)** provides payments to cover the cost of gathering evidence during forensic examinations for victims of sexual crimes in Missouri. The medical provider is required to bill the SAFE Program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

The **Child Physical Abuse Forensic Examination (CPAFE)** program provides payments to cover the cost of gathering evidence during forensic examinations for victims of child physical abuse in Missouri. The medical provider is required to bill the CPAFE program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

### Peace Officer Standards and Training (POST) Program

The **Peace Officer Standards and Training (POST) Program** is responsible for licensing



JEREMY SPRATT  
Peace Officer Standards and  
Training Program Manager

peace officers, ensuring compliance with peace officer continuing law enforcement education, training requirements, and conducting investigations for disciplining the licenses of peace officers as specified by Chapter 590, RSMo. The POST program also licenses law enforcement basic training centers, continuing law enforcement education training providers, basic training instructors, corporate security advisors, approves law enforcement training curriculum, and provides staff support for the Peace Officer Standards and Training (POST) Commission.

### Peace Officer Standards and Training Commission

**Owen, Sheriff Mark S.**, chair, sheriff member;  
**Clark, Detective Edward M.**, peace officer member;  
**Cleaver, Dr. Emanuel III**, public member;  
**Hill, Chief Gary L.**, chief of police member;  
**Jones, Captain Benjamin**, state law enforcement member;  
**Marshak, Sheriff David L.**, sheriff member;  
**Williams, Chief Paul F.**, chief of police member;  
**Worden, Mr. John**, training center director member;  
**Vacancy**, chief of police member;  
**Vacancy**, peace officer member;  
**Vacancy**, sheriff.

### Missouri Office of Homeland Security

With the establishment of the **Missouri Office of Homeland Security (OHS)** on Sept. 26, 2001, Missouri became the first state in the nation to create an office of homeland security following the September 11th terrorist attacks. OHS coordinates federal homeland security grant funding to enhance Missouri's ability to prevent, protect, mitigate, respond to and recover from potential attacks and other hazards.



Executive Order 05-20 was signed on July 21, 2005, moving OHS to the Department of Public Safety (DPS). In the same executive order, the **Homeland Security Advisory Council (HSAC)** was established. The HSAC's mission is to ensure local and state homeland security plans regarding terrorism and disaster preparedness are executed and coordinated efficiently to better protect Missourians. The HSAC consists of 38 homeland security stakeholders.

The Office of Homeland Security director reports to the DPS director, who is the governor's designated Homeland Security Advisor (HSA). The office coordinates local, state, federal, private sector and citizen activities related to homeland security efforts, utilizing the HSAC and Regional Homeland Security Oversight Committees (RHSOC) and individual OHS initiatives to ensure statewide coordination of resources for homeland security.

The RHSOCs are an integral part of the Missouri Homeland Security Regionalization Program. The state is divided into 10 homeland security regions and one Urban Area Security Initiative (UASI). The purpose of regionalization is to establish a common sense, logical governance structure and process to facilitate local, community-level engagement in not only grant funding priorities and strategies, but other homeland security related decisions. Each RHSOC comprises 14 core disciplines.

The Missouri Office of Homeland Security is the designated State Administrative Agency (SAA) for the U.S. Department of Homeland Security's Homeland Security Grant Program (HSGP). The Missouri Office of Homeland Security administers the HSGP for the State of Missouri along with the following federal grant programs: **State Homeland Security Program (SHSP, Regionalization and LETPA), Urban Areas Security Initiative (UASI) and the Nonprofit Security Grant Program (NSGP), Operation Legend, Project Safe Neighborhood, STOP School Safety Program, Next Generation 911 and Coronavirus Emergency Supplemental Fund.**

**THIRA/SPR:** The office is responsible for the completion of the Threat and Hazard Identification and Risk Assessment (THIRA) and the integration of the Stakeholder Preparedness Review (SPR) to help communities understand their risks and determine the capabilities required to address those risks.

**Missouri Data Exchange Program Office:** The Missouri Data Exchange (MoDEX) is a statewide information sharing program developed for use by Missouri criminal justice agencies and is accessed through the FBI's National Data Exchange (N-DEX), a secure nationwide information sharing system.

#### **Law Enforcement Mutual Aid Program:**

Through this program, OHS is a point of coordination for the Missouri Uniform Law Enforcement-Mutual Aid Plan (MULE-MAP), which is the law enforcement component of the overall state mutual aid response plan.

#### **Homeland Security Information Network (HSIN):**

The office serves as the administrator for HSIN, a secure network for homeland security mission operations to share sensitive but unclassified information. This network allows homeland security partners to manage operations, analyze data, send alerts and notices and share information to help keep communities safe.

#### **Cybersecurity Preparedness Program:**

The OHS Cybersecurity Preparedness Program was created in July 2019. The OHS Cybersecurity Specialist is an OHS employee assigned to the Missouri Information Analysis Center. The OHS cybersecurity specialist is the only employee at the MIAC in the cybersecurity program. The position coordinates statewide cybersecurity initiatives with local, state and federal partners; to include other state executive branch departments, Secretary of State's Office, three fusion centers, Center for Education Safety, Missouri hospitals, DHS's Cybersecurity and Infrastructure Agency (CISA), and many other entities/agencies.

#### **Counter Terrorism Officer Program:**

The purpose of the OHS - Counter Terrorism Officer (CTO) Program is to develop a group of law enforcement personnel within Missouri who will receive an advanced level of training specifically targeted towards counter terrorism preparedness and response. In addition to online and in-seat training, the program works to strengthen statewide partnerships and information sharing and to increase cross-agency cooperation with state, local and federal counter terrorism officer programs.

### **Missouri Statewide Interoperability Network (MOSWIN)**

In 2009, the Department of Public Safety, in conjunction with its public safety partners, began construction of the **Missouri Statewide Interoperable Radio Network (MOSWIN)**. MOSWIN, comprising 75 (VHF High Band 150MHz) and 61 (700/800 MHz) sites, became operational in December 2012. MOSWIN provides the infrastructure for interoperable communications throughout Missouri for local and state agencies. MOSWIN has three master site zones. Zone 1 in Jefferson City, Zone 2 (in partnership with the City of St. Louis, 22 sub-sites) in St. Louis and Zone 3 in Weldon Spring. DPS partnered with the City of Springfield, City of Springfield utilities, and Greene County to integrate their seven sub-



BRYAN COURTNEY  
Director, Missouri Statewide  
Interoperability Network

site system and 9-1-1 dispatch operations into MOSWIN as Zone 4 in summer 2021.

There are two levels of MOSWIN membership: Level 1 agencies utilize the MOSWIN full-time, day-to-day radio communications. As of April 2021, there are 235 Level 1 agencies. Level 2 agencies utilize MOSWIN to achieve interoperability with local and state agencies but retain their own radio systems for internal day-to-day communications. As of April 2021, there are 1,402 agencies with Level 2 MOSWIN access.

As of April 2021, there are 45,906 radios with access to the system. MOSWIN system administration and operations headquarters is at the Missouri Interoperability Center (MIC) in Jefferson City. The MIC provides training and technical assistance for all system users and is the Emergency Support Function-2 (Communications Annex) lead during declared state emergencies.

The MIC also provides staff support for the Missouri 911 Service Board and serves as the project manager for the NTIA Next Generation 9-1-1 grant program.

## Missouri 911 Service Board

**Bond, Kevin**, Department of Public Safety Deputy Director, member;

**Herring, Rodney**, Sheriffs Association Representative, member;

**Korte, Stephen**, Association of Public Safety Communications Officers, member;

**Schlottach, Lisa**, 911 Directors' Association, member;

**Scott, Kenneth**, 911 Service Provider in 2nd, 3rd and 4th Class Counties, member;

**Snider, Chief Michael**, Fire Chiefs' Representative;

**Wells, Alan**, 911 Service Provider in 1st Class County or City not within a county, member;

**White, Jason**, Emergency Medical Services Association, member;

**Vacancy**, Governor's Council on Disability Representative, member;

**Vacancy**, Missouri Municipal League, member;  
**Vacancy**, Missouri Police Chiefs' Association member;

**Vacancy**, National Emergency Number Association, member;

**Vacancy**, Wireless Telecommunications Service Provider, member;

**Vacancy**, Voice-over-internet-protocol Service Provider, member;

**Vacancy**, Telecommunications Service Provider, member.

To learn more about the Missouri Department of Public Safety, visit our social media sites:

- <https://www.facebook.com/MoPublicSafety>
- <https://twitter.com/MoPublicSafety>

## Missouri Capitol Police

630 W. Main St., Jefferson City 65101

Telephone: (573) 751-2764 / FAX: (573) 526-3898

Email: [cpinfo@dps.mo.gov](mailto:cpinfo@dps.mo.gov)

Website: [www.mcp.dps.mo.gov](http://www.mcp.dps.mo.gov)

Since 1983, Missouri Capitol Police (MCP) has served as the primary full-service law enforcement agency for the 72-acre state office building campus known as the Capitol Complex and state office buildings located in Cole County. Capitol Police has statutory authority on all state-owned/leased property in Cole County. Services are provided to over 15,000 state employees in various agencies and numerous visitors throughout the year.

MCP's mission is to serve the seat of government by creating a protected environment in a manner that respects the rights of all persons. MCP officers protect a community that includes the Missouri General Assembly, elected officials, and state employees to ensure safe conditions exist for officials to fulfill their oath of office to all Missourians. Responsibilities include the safety of the people and security of the buildings through the enforcement of state laws. The community policing philosophy is unique to the community we served on a daily basis.

## Patrol Division

Missouri Capitol Police officers perform general police duties, processes and operations including patrolling their jurisdiction 24 hours a day, seven days a week. Patrols are conducted on foot, by vehicle and on bicycle. Criminal investigations, medical emergencies, traffic accidents, security and fire alarms, and security escorts are only a few of the many incidents and calls for service officers handle regularly. Capitol Police oversees a computerized fire/life safety/after-hours entry monitoring systems in the Capitol Complex and outlying buildings.



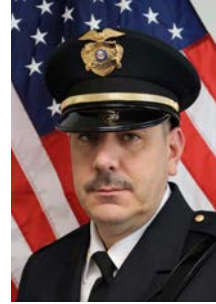
ZIM SCHWARTZ  
Chief  
Capitol Police



BRIAN KEMPER  
Captain  
Capitol Police



ERIC CLEMONS  
Lieutenant  
Capitol Police



KENT WALKER  
Lieutenant  
Capitol Police

## Special Services

Missouri Capitol Police officers provide specialized safety and emergency response training for Capitol staff and other state employees upon request. Security vulnerability exercises for state facilities located in Cole County are conducted annually. Capitol Police has Explosive Detection K-9 Teams for its jurisdiction, and to assist other law enforcement agencies when needed.

## Executive Protection Detail

Since 1978, Capitol Police has staffed the Governor's Mansion on a full-time basis. Officers assigned to this detail provide residential security and protection of the governor, the first family, the Governor's Mansion, and thousands of annual visitors.

To learn more about Missouri Capitol Police, visit our website and/or social media sites:

- <https://www.facebook.com/MOCapitolPolice>
- <https://twitter.com/MoCapitolPolice>

## Missouri Division of Fire Safety

*Office of the State Fire Marshal*  
205 Jefferson St., 13th Fl.; PO Box 844  
Jefferson City 65102  
Telephone: (573) 751-2930 / FAX: (573) 751-5710  
[www.dfs.dps.mo.gov](http://www.dfs.dps.mo.gov)  
Email: [firesafe@dfs.dps.mo.gov](mailto:firesafe@dfs.dps.mo.gov)

The Missouri State Fire Marshal's Office was established by the 76th Missouri General Assembly in 1973. Effective September 1985, the office was renamed the Division of Fire Safety and was housed within the Missouri Department of Public Safety.

The division is charged with the oversight and enforcement of programs that maintain the safety and well-being of the general public. Responsibilities include: providing fire safety standards and inspections for all state-licensed facilities;

investigating fires and explosions upon request; regulating the use and sale of fireworks and licensing fireworks operators; training and certification of firefighters and emergency response personnel; inspecting and licensing nonexempt boilers and pressure vessels; inspecting and issuing operating permits for elevator-related equipment; inspecting and issuing operating permits for amusement rides; monitoring of fire emergencies and assisting local, area and regional fire authorities through the State Fire Mutual Aid System; overseeing the rules and regulations relating to the licensing of explosive blasters and the registration of explosive users; and overseeing the fire standard compliant cigarette program.

## Fire Service Training/Certification

The Division of Fire Safety's Training and Certification Unit is responsible for the training and certification of over 25,000 firefighters in the state of Missouri. In addition, those served by the unit include representatives from fire service, law enforcement, private industry and other state agencies. The division offers 24 different courses and 27 levels of state certification. The Missouri Division of Fire Safety is accredited through the International Fire Service Accreditation Congress, National Board of Fire Service Professional Qualifications and is licensed by the Missouri Peace Officer Standards and Training (POST) Program as a Continuing Law Enforcement Education (CLEE) provider.

## State Fire Mutual Aid

The Division of Fire Safety coordinates activation and deployment of local resources when inter-regional mutual aid assistance is requested. When an incident occurs within any one of the nine mutual aid regions and all local resources become exhausted, the regional coordinator contacts the Division of Fire Safety's state mutual aid coordinator to request mutual aid assistance of specific resources. The state coordinator in turn



**TIM BEAN**  
State Fire Marshal  
Division of Fire Safety



**MATT LUETKEMEYER**  
Assistant State Fire Marshal  
Division of Fire Safety



**SHERRY HOELSCHER**  
Fiscal/Administrative Manager  
Division of Fire Safety



**AUGUSTO GUADAMUZ**  
Deputy Chief, Elevators and  
Amusement Ride Safety Program  
Division of Fire Safety



**REBECCA TRAPANI**  
Deputy Chief, Fire Fighter Training  
and Certification Program  
Division of Fire Safety



**STEVE GRASS**  
Law Enforcement Manager  
Division of Fire Safety



**TIM BOGGS**  
Deputy Chief, Boiler and Pressure  
Vessel Safety Program  
Division of Fire Safety



**GREG DICKENS**  
Deputy Chief, Fire Safety  
Inspection Program  
Division of Fire Safety

contacts mutual aid coordinators within unaffected regions to locate and deploy the needed resources to the impacted region. With information gathered from the annual Fire Department Registration program and continued input and support from all fire service agencies, the system stands ready to mitigate the effects of small or large scale emergencies. The state mutual aid coordinator also administers the National Fire Incident Reporting System.

## Fire Safety Education/Advisory Commission

The Division of Fire Safety addresses Missouri's fire service training needs through contracts in cooperation with community colleges, colleges, regional training facilities, fire and emergency services training entities and universities as appropriated. The Missouri Fire Safety Education/Advisory Commission reviews and determines appropriate programs and activities for which funds may be expended and advises the division accordingly.

## Fire Safety Inspection

Fire safety inspectors conduct inspections of facilities and locations licensed or certified by state agencies, including the Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services and senior citizens nutrition centers. These inspections, based upon nationally recognized codes and standards, are designed to eliminate fire safety hazards for occupants of childcare homes and centers, facilities and homes providing care for the mentally challenged, foster care providers and facilities housing at-risk youth.

State statute requires the Division of Fire Safety to conduct fire safety inspections to ensure compliance with state regulations in residential care facilities and assisted living facilities. Approximately 600 existing facilities require annual inspections by the Division of Fire Safety in coordination with the Department of Health and Senior Services.

## Fire Investigation

The Fire Investigation Unit provides fire- and explosive-related investigative services to Missouri's fire service and law enforcement agencies.



Under section 320.230, RSMo, the state fire marshal and the appointed investigators are responsible for investigating incidents involving the possibility of arson or explosion related offenses as requested by the fire service, law enforcement or prosecuting attorneys within the state. Investigators are trained in several fields of expertise, including insurance fraud, explosive recognition, weapons of mass destruction and post-blast investigations.

Fire investigators are Peace Officer Standards and Training (POST)-licensed law enforcement officers with the power of arrest for criminal offenses when investigating the cause, origin or circumstances of fires, explosions or similar occurrences involving the possibility of arson or related offenses. Investigators also have arrest powers when aiding and assisting the sheriff or the chief of police of any county or designated representative upon request.

## Fireworks Enforcement

The Division of Fire Safety is charged with enforcing section 320.106, RSMo, involving the investigation, permitting and inspection of the fireworks industry in Missouri. This statute requires prospective manufacturers, distributors, jobbers, wholesalers, seasonal retailers and persons requesting special fireworks displays to apply to the Division of Fire Safety for permits to do business in Missouri. Applicants must meet certain requirements, follow safety procedures and acquire a fireworks license.

The scope of this program was broadened by the General Assembly in 2004 with the addition of testing and licensing of individuals who shoot fireworks for public displays. This includes proximate (indoor) fireworks shows.

The division's inspection and investigation staff conduct inspections of facilities selling, manufacturing or distributing fireworks.

## Blasting Safety Act

The Blasting Safety Act was created in 2007, when the General Assembly enacted House Bill 298. This act established the Blasting Safety Board to develop and adopt a code of rules and regulations relating to the licensing of blasters and the registration of explosives users. The act also requires the division to investigate complaints involving blasting operations throughout the state.

The Blasting Safety Board continues to advise the division on rules and regulations governing the program.

## Boiler and Pressure Vessel Act

The Missouri Boiler and Pressure Vessel Act, per sections 650.200–650.295, RSMo, was

passed in 1984 and became mandatory on Nov. 12, 1986. The purpose of the law is to ensure the safety of the general public and those who work in the vicinity of boilers and pressure vessels and to protect property. The provisions of this law do not apply in cities and counties that choose to regulate boilers and/or pressure vessels by ordinance.

The act requires periodic inspections of boilers and pressure vessels and the issuance of state operating certificates. Inspections are performed by certified inspectors in accordance with nationally recognized standards. Vessels found to have violations in relation to these standards are required to be repaired prior to the issuance of the state operating certificate. Accidents involving boilers or pressure vessels are investigated by the Boiler and Pressure Vessel Safety Unit.

The Board of Boiler and Pressure Vessel Rules advises the division on rules and regulations governing the program.

## Elevator Safety Act

In 1994, the 86th General Assembly enacted House Bill 1035, creating the Elevator Safety Act. This act established an Elevator Safety Board to develop and adopt a code of rules and regulations relating to the construction, maintenance, testing and inspection of all elevators and similar devices, as well as the evaluation of variance requests.

The act requires annual safety inspections of every elevator and similar devices as specified in the statute. Upon an approved inspection, a state operating certificate is issued.

## Amusement Ride Safety Act

In 1997, House Bill 276 was enacted relating to amusement ride safety. It requires annual safety inspections of all amusement rides and mandates each ride have a state operating permit before operating in the state. Additionally, division staff has the authority to conduct spot inspections on any ride operating in the state.

If a serious injury or death occurs as the result of the operation of an amusement ride, the Division of Fire Safety initiates an investigation into the cause of the accident.

Staff of the elevator safety program perform the duties required to support the Amusement Ride Safety Act. This program is overseen by a nine-member Amusement Ride Safety Board, which advises the division on rules and regulations governing the program.

## Fire Standard Compliant Cigarette Act

This act, passed in 2009, requires the Division of Fire Safety to oversee a program regulating



the sale of reduced ignition propensity cigarettes. Since Dec. 31, 2010, cigarettes sold in Missouri have been required to be fire-safe compliant (FSC).

Division responsibilities include verification of individual cigarette brand styles based upon nationally recognized testing standards to ensure compliance with state law. The division maintains a listing of cigarettes meeting the established performance standard, and this list is also provided to the state Attorney General's Office and the Missouri Department of Revenue.

The division recertifies the cigarettes every three years, approves cigarette pack FSC labeling and manages the Cigarette Fire Safety and Fire Fighter Protection Act Fund used to support fire prevention and safety programs.

To learn more about the Division of Fire Safety, visit our social media sites:

- <https://www.facebook.com/MOFireSafety>
- <https://twitter.com/MoFireMarshal>

## Missouri Division of Alcohol and Tobacco Control

1738 E. Elm St., Lower Level Jefferson City 65101  
Telephone: (573) 751-2333 / FAX: (573) 526-4369  
[www.attc.dps.mo.gov](http://www.attc.dps.mo.gov)

The Department of Liquor Control was established by the Liquor Control Act in 1934 and was restructured as a division within the Department of Public Safety in 1974. The Division of Liquor Control's name was changed to the Division of Alcohol and Tobacco Control (ATC) in 2003. The division's responsibilities are to enforce the liquor control laws under Chapter 311, RSMo, the youth access to tobacco law under Chapter 407, RSMo, and the rules and regulations of the state supervisor of alcohol and tobacco control. The agency's responsibilities are four-pronged: revenue collection, liquor licensing, brand label registration and enforcement. The liquor control laws and the state's system of alcoholic beverage regulations are designed to ensure the public health and safety as affected by intoxicating beverages. ATC oversees the collection of excise taxes on alcoholic beverages and license fees. Additionally, state statute mandates the division protect consumers from tainted alcohol products and the liquor industry from infiltration and exploitation by the criminal element.

The Division of Alcohol and Tobacco Control is headed by the state supervisor. The state supervisor has the authority under Chapter 311, RSMo, to promulgate regulations, issue liquor licenses and suspend, revoke or fine liquor licenses for liquor control law violations. The supervisor also has the authority under Chapter 407, RSMo, to



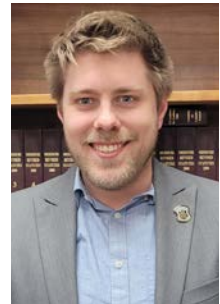
DOROTHY TAYLOR  
State Supervisor  
Division of Alcohol and  
Tobacco Control



CHRISTIN TEMPLETON  
Chief of Enforcement  
Division of Alcohol and  
Tobacco Control



KRISTEN COLE  
Administrative Services Manager  
Division of Alcohol and  
Tobacco Control



CLAYTON WEEMS  
Legal Counsel  
Division of Alcohol and  
Tobacco Control

impose discipline against retail outlets for violations of the youth access to tobacco law.

## Licensing Compliance Section

There are two primary functions of the licensing and compliance section. The first is to ensure general compliance with liquor control laws requiring the collection of excise taxes on all alcoholic beverages brought into Missouri. Approximately \$40 million is collected annually from liquor, wine and beer taxes for deposit into the general revenue fund. This is achieved by cross-tier reporting and audits of licensed manufacturers, wineries, breweries and wholesalers. Additionally, the division collects and processes over \$4.6 million in license fees and processes over 33,000 license applications annually.

The second primary function of this section is overseeing compliance regarding primary American source of supply, product testing and brand registration, which provides assurances to Missouri citizens that products are safe for consumption, and all excise taxes due have been paid. This section is also responsible for retention of the division's records.

## Enforcement Section

The enforcement section is composed of both liquor and tobacco enforcement. Liquor agents are assigned to one of four district offices, while tobacco agents work remotely throughout the state. The enforcement section is supervised by the chief of enforcement and deputy chief of enforcement, and staffed with POST-licensed district supervisors, special agents and agents. Each section is responsible for enforcing the liquor and tobacco laws with a special emphasis on youth access to alcohol and tobacco. This is achieved by conducting plainclothes investigations, routine inspections, responding to citizen complaints, working with local law enforcement, and educating licensees on liquor control laws, tobacco laws and regulations.

## Educational Programs

The Division of Alcohol & Tobacco Control takes a proactive stance to compliance by providing industry education, retail server training and law enforcement education programs. Seminars are routinely conducted for retail servers across the state to reduce underage drinking, over-serving alcohol to customers and the sale of tobacco products to minors. Informational pamphlets are also provided to assist retailers in complying with liquor and tobacco laws and regulations. ATC has educational material for law enforcement agencies regarding the enforcement of liquor and tobacco laws. Additionally, staff conduct site visits, audits, and routine inspections at in-state establishments to discuss compliance issues and to educate licensees.

District I, 8800 E. 63rd St., Raytown 64133, (816) 743-8888;

District II, 1738 E. Elm St., Lower Level, Jefferson City 65101, (573) 526-4026;

District III & IV, 7545 S. Lindbergh Blvd., Ste. 150, St. Louis 63125, (314) 416-6280;

District V, 505 B E. Walnut St., Springfield 65806, (417) 895-5004.

To learn more about the Division of Alcohol and Tobacco Control, visit our Facebook page:

- <https://www.facebook.com/atcmogov>

## Missouri State Highway Patrol

General Headquarters, Hugh H. Waggoner Bldg.  
1510 E. Elm St., Jefferson City 65101  
Telephone: (573) 751-3313

Since its inception in 1931, the Missouri State Highway Patrol has served and protected the residents and visitors of Missouri. Along with its emphasis of traffic and water safety, the Patrol is responsible for motor vehicle and commercial ve-

hicle inspection programs, driver license examinations, criminal investigations, crime laboratory analysis, related research and statistics, public education on safety issues, etc. The Patrol is a full-service, professional law enforcement agency accredited by the Commission on Accreditation of Law Enforcement Agencies, Inc. (since 1992).

The Patrol utilizes enforcement and education in its approach to traffic and boating safety. DWI saturations, hazardous moving violation projects, SAFETE commercial vehicle checks, and Click It or Ticket are examples of enforcement projects aimed at making Missouri's roadways safer. Marine enforcement troopers schedule sobriety saturations, and equipment spot checks on Missouri's lakes and rivers. Missouri participates in Operation Dry Water, a national campaign to detect and apprehend intoxicated watercraft operators. In addition, troopers are present at large-scale marine events to enhance safety. News releases, public service announcements, social media posts, and safety programs educate the public about a variety of traffic safety, water safety and crime prevention topics throughout the year.

In 2018, the first group of troopers attended Interdiction for the Protection of Children training, which also included a train-the-trainer segment. The training teaches officers on routine patrol to identify individuals who are considered a high-risk threat to children and to rescue children who are being sexually abused or forced into human trafficking. Two Missouri troopers recognized the need for additional training and developed two additional courses of instruction. The courses are geared toward investigating each high-risk threat to a child contacted by law enforcement. In a little over a year after the first IPC training in 2018, a total of 1,232 Missouri officers from various departments had attended the training. These trained officers recovered 60 victims during that same time frame.

In 2020, the Patrol's Command Staff directed several divisions to create ways to increase agency transparency with the public. As a result, the Patrol updated its website significantly, launched a Show-Me Integrity Accountability Portal and an MSHIP YouTube channel, and hosted symposiums throughout the state. The accountability portal provides insight into Patrol policies, training, and important functions, career opportunities, and community outreach, as well as related statistics about traffic crashes, use of force by the Patrol, Patrol pursuits and traffic stops. The portal is accessed through the Patrol's website ([www.statepatrol.mo.dps.gov](http://www.statepatrol.mo.dps.gov)).

The symposiums explained to Missouri legislators, community leaders, and activists Patrol policies regarding use of force situations, and provided hands-on stop and approach and MILO firearms training system experiences. In the Use of



COL. ERIC T. OLSON  
Superintendent  
Missouri State Highway Patrol



LT. COL. LANCE M. MACLAUGHLIN  
Assistant Superintendent  
Missouri State Highway Patrol



MAJ. GREGORY K. SMITH  
Field Operations Bureau  
Missouri State Highway Patrol



MAJ. SARAH L. EBERHARD  
Criminal Investigation Bureau  
Missouri State Highway Patrol



MAJ. VINCE S. RICE  
Administrative Services Bureau  
Missouri State Highway Patrol



MAJ. MICHAEL A. TURNER  
Support Services Bureau  
Missouri State Highway Patrol



MAJ. DAVID A. FLANNIGAN  
Technical Services Bureau  
Missouri State Highway Patrol



MAJ. SCOTT A. SHIPERS  
Executive Services Bureau  
Missouri State Highway Patrol

Force session, participants learned about training, de-escalation, profiling, complaints, various use of force options, and the difference between protests and civil disturbance. The interactive use of force experience with the MILO firearms training system showed how quickly something as routine as an enforcement contact can escalate. The stop and approach exercise with role-players showed participants why training is so important and how law enforcement officers must make split-second decisions. Presenters reinforced the Patrol's accountability to the citizens we serve and the history of our use of force reporting guidelines, as well as the procedures for investigating officer-involved shootings. The discussion included the Patrol's community-oriented policing approach to serving and protecting the public. Each symposium concluded with a roundtable discussion between those attending and members of the Patrol's command staff.

The Patrol's employees are living examples of the Patrol's vision, mission, and core values. Throughout natural disasters and serious incidents, social unrest, and most recently, the coronavirus pandemic, Patrol employees have served as Missouri's beacon of integrity, professionalism, and compassion. During its 90-year history, the Patrol has navigated crises, emergencies, and challenges, and consistently revealed the true



CAPT. KIRK A. DAVIS  
Professional Standards Division  
Missouri State Highway Patrol



CAPT. JOHN J. HOTZ  
Public Information and  
Education Division  
Missouri State Highway Patrol

quality of its employees and its dedication to its mission of service and protection.

## Superintendent

The superintendent commands the Patrol, with the help of an assistant superintendent and six majors, all of whom are uniformed members. The agency comprises nine troops and 20 divisions.



S. KYLE ATKINSON  
Legal Counsel



CAPT. NORMAN A. MURPHY  
Field Operations Bureau  
Missouri State Highway Patrol



CAPT. STEVEN V. WILHOIT  
Troop A  
Missouri State Highway Patrol



CAPT. ERIK A. GOTTMAN  
Troop B  
Missouri State Highway Patrol



CAPT. RYAN A. BURCKHARDT  
Troop C  
Missouri State Highway Patrol



CAPT. JUSTIN L. MCCULLOUGH  
Troop D  
Missouri State Highway Patrol



CAPT. PHILIP E. GREGORY  
Troop E  
Missouri State Highway Patrol



CAPT. COREY J. SCHOENEBERG  
Troop F  
Missouri State Highway Patrol



CAPT. BRUCE D. FISKE  
Troop G  
Missouri State Highway Patrol



CAPT. CLARK N. STRATTON  
Troop H  
Missouri State Highway Patrol



CAPT. EDWIN A. BLAYLOCK  
Troop I  
Missouri State Highway Patrol

## Assistant Superintendent

**Professional Standards Division**—Ensures integrity and fairness in the Patrol's dealings with the citizens it serves and with its employees.

**Public Information and Education Division**—Prepares news releases, arranges press conferences, creates brochures, and disseminates information to the news media and the general public. PIED also oversees the Patrol's social media presence and the Colonel Alvin R. Lubker Safety & Education Center.

## Field Operations Bureau

Troops A, B, C, D, E, F, G, H and I

**Aircraft Division**—Using a state-of-the-art infrared camera and mapping system, pilots assist with aggressive driving operations and track pursuits, as well as all phases of traffic law enforcement. Pilots also assist with manhunts and searches for lost or missing persons; provide aerial observation during natural disasters and rescue efforts; and provide transportation for official state business.





CAPT. DAVID K. STRIEGEL  
Aircraft Division  
Missouri State Highway Patrol



CAPT. MICHAEL PETLANSKY  
Water Patrol Division  
Missouri State Highway Patrol



DIR. BRIAN K. HOEY  
Crime Laboratory Division  
Missouri State Highway Patrol



CAPT. PAUL D. KERPERIN  
Division of Drug and Crime  
Control  
Missouri State Highway Patrol

**Water Patrol Division**—Responsible for enforcement, registration, and inspection as it pertains to boating and other water-related activities and water safety education.

## Criminal Investigation Bureau

**Crime Laboratory Division**—Analyzes evidence found at the scene of crimes throughout the state; responsible for managing Missouri's Combined DNA Index System (CODIS) database, includes eight laboratories across the state, which provide services to local law enforcement agencies at no cost.

**Division of Drug & Crime Control**—Provides criminal investigators specializing in the investigation of narcotics, criminal intelligence, rural crimes, digital forensics, explosives disposal, field investigations, lottery-related theft and illegal gaming devices, missing persons, and motor vehicle theft.

**Gaming Division**—Enforces Gaming Commission rules/regulations and state laws on Missouri's 13 riverboat casinos.

**Missouri Information Analysis Center**—Collects, evaluates, analyzes, and disseminates information to local, state and federal agencies tasked with homeland security responsibilities.

## Technical Services Bureau

**Communications Division**—Operates a state-wide voice and data communications network from the Patrol's nine troop headquarters. Responsible for the state's highway emergency hotline and Missouri AMBER Alert System broadcasts.

**Criminal Justice Information Services Division**—Compiles and disseminates criminal history record information, trains and audits Missouri Uniform Law Enforcement System (MULES) users, oversees the Missouri Sex Offender Registry and ensures that electronic criminal justice data remains secure. Maintains the computer systems



CAPT. LARRY W. PLUNKETT JR.  
Gaming Division  
Missouri State Highway Patrol



DIR. J. COREY CHANEY  
Communications Division  
Missouri State Highway Patrol



CAPT. CHRISTOPHER S. JOLLY  
Criminal Justice Information  
Services Division  
Missouri State Highway Patrol



CAPT. BRENT J. DRUMMOND  
Patrol Records Division  
Missouri State Highway Patrol

housing the repositories for wanted/missing persons, stolen property, criminal records, traffic crash and arrest records, drug and alcohol offender records, and other related criminal justice information.

**Patrol Records Division**—Serves as the data repository for statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Patrol traffic and marine





CAPT. KEVIN C. KELLEY  
Commercial Vehicle  
Enforcement Division  
Missouri State Highway Patrol



CAPT. DAREWIN L. CLARDY  
Driver and Vehicle Safety  
Division  
Missouri State Highway Patrol



DIR. CATHERINE F. BROWN  
Fleet and Facilities Division  
Missouri State Highway Patrol



CAPT. BENJAMIN C. JONES  
Recruiting and Community  
Outreach Division  
Missouri State Highway Patrol



CAPT. JULIE A. KERR  
Human Resources Division  
Missouri State Highway Patrol



CAPT. JOSEPH L. ARMISTEAD  
Training Division  
Missouri State Highway Patrol



CAPT. MICHAEL W. WATSON  
Budget and Procurement  
Division  
Missouri State Highway Patrol



CAPT. DUSTY L. HOFFMAN  
Governor's Security Division  
Missouri State Highway Patrol

arrests; and oversees statewide law enforcement compliance with traffic ticket requirements established by the Office of State Courts Administrator.

## Support Services Bureau

**Commercial Vehicle Enforcement Division**—Operates 21 fixed weigh stations and 56 mobile commercial vehicle units that provide uniform enforcement of the laws and regulations governing the operations of commercial motor vehicles.

**Driver & Vehicle Safety Division**—Develops standards, policies, procedures, and written tests for the driver examination program, including commercial driver licensing. Collects fees and monitors the activities of mechanics and stations that have been licensed to inspect vehicles in the state. Manages the vehicle identification number/salvage title inspection program. Conducts statewide school bus safety inspection program.

**Fleet & Facilities Division**—Directs the procurement, assignment, maintenance, repair, and sale of the Patrol's fleet of vehicles and vessels. Supports building and grounds maintenance and housekeeping functions throughout the state. Also coordinates the leasing program.



CAPT. JASON N. CRITES  
Research and Development  
Division  
Missouri State Highway Patrol

## Administrative Services Bureau

**Recruiting & Community Outreach Division**—Cultivates closer relationships with individuals, groups and businesses in communities throughout the state. Recruiters seek qualified candidates representing the communities they serve to fill the position of trooper and the more than 60 civilian career classifications within the Patrol.

**Human Resources Division**—Coordinates selection, promotion and career development processes; administers agency personnel policies; manages DEFENSE, EAP, insurance, disability, payroll, and other employee benefits and programs.

**Training Division**—Provides recruit training, in-service training, state of Missouri-mandated management training, continuing education training and recertification courses. Provides basic training to MSHP recruits and career enhancement courses to any law enforcement officer upon application and payment.

## Executive Services Bureau

**Budget & Procurement Division**—Prepares the budget, maintains records of all federal and state purchases and expenditures for the Patrol, maintains inventory, coordinates fiscal note preparation and administers federal grants.

**Governor's Security Division**—Responsible for the security, protection, and transportation of the governor and the governor's immediate family.

**Research & Development Division**—Manages organizational policy, accreditation, forms, compliance inspections of Patrol troops, and Patrol property control system compliance.

**Governmental Affairs Liaison**—Responsible for establishing a positive, open line of communication with other governmental agencies.

To learn more about the Missouri State Highway Patrol, visit these sites:

- <https://www.facebook.com/motrooper>
- <https://twitter.com/MSHPTrooperGHQ>
- <https://instagram.com/MDHPtrooper>
- <https://youtube.com.missouristatehighwaypatrol>

## Office of the Adjutant General

*Headquarters, Missouri National Guard Ike Skelton Training Site*  
2302 Militia Dr., Jefferson City 65101-1203  
Telephone: (573) 638-9500 / FAX: (573) 638-9722  
[www.MoGuard.com](http://www.MoGuard.com)

The Missouri National Guard is a recognized community and national leader in Soldier, Airman and family readiness, possessing agile and effective units capable of responding to changing demands at home and abroad. The Missouri National Guard organizes, trains and prepares a family and community-based force of approximately 12,000 Soldiers, Airmen and civilians to defend and serve the people of Missouri and the United States.

The Missouri National Guard's military lineage dates back to units organized in the St. Louis area under French and Spanish colonial



MAJOR GENERAL  
LEVON E. CUMPTON  
Adjutant General  
Office of Adjutant General

rule in the 18th century. Since then, Guard units have performed state emergency duty hundreds of times along with serving in their federal roles. Missouri National Guard units, their predecessors and members saw active service in the Revolutionary War, War of 1812, Mexican-American War, Civil War, Spanish-American War, World Wars I and II, Korea, the Berlin Crisis, Vietnam, Operation Just Cause in Panama, Operation Desert Shield and Operation Desert Storm, Somalia, Haiti, Joint Endeavor/Joint Guard in the Balkans, Afghanistan, Iraq and Libya.

**People:** Approximately 12,000 men and women serve in Army and Air National Guard readiness centers based in more than 60 communities across the state; they are trained in hundreds of specific skills, most with direct application to civilian work and professions.

**Roles and Missions:** Unique among all the nation's armed forces, the National Guard has a dual state and federal role under the U.S. Constitution.

The Guard is Missouri's force in times of disaster and emergency. Missions have included response to flooding, ice storms, blizzards, extreme heat, tornadoes, pandemics and civil unrest.

State duty is performed under the orders of the governor, the Guard's state commander in chief. The governor appoints the Adjutant General, who holds the rank of Major General and oversees the Army and Air National Guard units assigned to the state by the federal government. He is advised by a state military council of senior leaders of the Army and Air National Guard, including commanders of each unit in the state.

The Guard is also a federal, operational reserve force, fully accessible to the President in times of national emergency. Federal missions have kept Missouri Army and Air National Guard units deployed on a regular basis since the terrorist attacks of Sept. 11, 2001. The Missouri

National Guard has supported more than 20,000 individual federal deployments since 2001.

The Missouri National Guard maintains a Homeland Response Force (HRF) that may be called to respond to both federal and state emergencies within FEMA Region VII. The team's mission is to act as the military response to a chemical, biological, radiological, nuclear or high-yield explosive event.

The Missouri National Guard works with community groups in drug demand reduction programs while also supporting local, state and federal law enforcement agencies in drug interdiction efforts. Other innovative readiness training projects let Guard units train by working on projects benefiting local communities.

**35th Engineer Brigade:** The 35th Engineer Brigade, based at Fort Leonard Wood, undertakes plans, integrates and directs the execution of engineer missions conducted by the 1140th Engineer Battalion in Cape Girardeau and the 203rd Engineer Battalion in Joplin with their respective subordinate units. When federalized, the brigade mobilizes with three to five mission-tailored engineer battalions and augments engineer units organic to corps and division. The 35th Engineer Brigade provides technical and tactical guidance and command and control to its teams, companies and battalions. The brigade was also chosen as one of only two Army National Guard lead command elements in the Army's Associated Unit Pilot Program, which partners the brigade with the active duty 5th Engineer Battalion at Fort Leonard Wood.

**110th Maneuver Enhancement Brigade:** The 110th Maneuver Enhancement Brigade, based in Kansas City, is a mission-tailored force that conducts support area operations, maneuver support operations and support to consequence-management and stability operations in order to ensure the mobility, protection and freedom-of-action of the supported force.

**70th Troop Command:** The 70th Troop Command, posted in Lebanon, provides command and control, training, guidance, assistance and administrative and logistical support to its subordinate commands. This command serves as the FEMA Region VII HRF.

**35th Combat Aviation Brigade:** The 35th Combat Aviation Brigade, posted in Sedalia, provides command, control, staff planning and supervision of combat aviation brigade operations. The brigade's units fly a combination of LUH-72 Lakota, observation helicopters and UH-60 Black Hawk utility helicopters, as well as a C-12 transport airplane. The brigade's units are capable of performing unit- and intermediate level aviation maintenance.

**1107th Aviation Group:** The 1107th Aviation Group supports the Missouri National Guard by

way of its mission to provide a fixed-base theater of operations dedicated to sustainment/depot capability maintenance of rotary-wing aircraft. One of the largest Missouri National Guard units, the approximately 500-member group supports a headquarters and subordinate companies A and B in Springfield.

**35th Infantry Division (Mo.):** The 35th Infantry Division is assigned in two states, Missouri and Kansas. The 35th Infantry Division (Mo.) specifically provides command and control of all divisional Soldiers from within the Missouri Army National Guard.

**131st Bomb Wing:** The 131st Bomb Wing continued the total force integration as a classic associate unit with the active duty Air Force 509th Bomb Wing at Whiteman Air Force Base. The 131st Bomb Wing's primary operational mission is to provide full-spectrum, expeditionary, B-2 global strike and combat support capabilities. Wing manpower is also dedicated to providing for the unit's overall combat readiness, base operating support functions for tenant and attached units and for performing combat and emergency duty in support of federal and state missions.

**139th Airlift Wing:** The 139th Airlift Wing, based in St. Joseph, is globally engaged in operations for the state and nation with immediately deployable, combat-ready C-130 H-model aircraft. The unit performs a variety of roles, including airlift and airdrop in peacetime and wartime missions. The 139th is a recognized leader in training, hosting Detachment 1, 29th Weapons Squadron, USAF Weapons School and the Advanced Airlift Tactics Training Center, which trains crews from the US and allied nations in the latest combat tactics.

**Missouri National Guard Cyber Team:** In 2012, the Missouri National Guard established Missouri's cyber team. This team is made up of 34 Soldiers and Airmen. A recognized national leader in cyber defense and operations, the team is primarily made up of traditional Guardsmen with vast experience in government and civilian industry. The MO Cyber Team has the capability to respond to a cyber incident during an emergency declaration.

**Women's Mentorship Council:** The Missouri National Guard established the Women's Mentorship Council to recruit, train, develop, and retain female Soldiers and Airmen while creating a more transparent organization. The program's mission is to form a network of influential leaders, at all levels of command, who serve in important organizational roles and invest time and resources into this effort to retain female Guardsmen through the mid-grade ranks, so they have the opportunity to compete for leadership positions.

**Mission Support:** The Missouri National Guard has several important initiatives in place to help support the needs of our Guard members and their families.

**Resiliency Program:** This nationally recognized program focusing efforts on the six key dimensions of strength: physical, spiritual, family, emotional, social and financial well-being of Soldiers, Airmen and their families.

**Family Readiness Program:** Provides support to the families left in Missouri when Soldiers and Airmen mobilize away from home and help them remain ready at all times.

**Tuition Assistance Programs:** Missouri National Guard Soldiers and Airmen in good standing may be eligible for numerous programs to help fund their higher education goals. The State Tuition Assistance program provides funding up to a bachelor's degree and the Federal Tuition Assistance program provides funding through a master's degree. Additionally, they may be eligible for federal Montgomery G.I. Bill benefits for use toward college or a trade school. Lastly, Soldiers and Airmen may be eligible for contractual bonuses or student loan repayment programs for their service.

**Yellow Ribbon Reintegration Program:** Helps Soldiers, Airmen and families prepare for a deployment and understand the benefits that are available during and after deployment.

**Military Family Relief Fund:** This effort provides grants or other financial assistance or services from the Missouri family relief fund to families of persons who are members of the Missouri National Guard or Missouri residents who are members of the reserves or Armed Forces of the United States.

**Missouri Committee for Employer Support of the Guard and Reserves:** Works closely with employers and reserve military members across the state, helping them understand their roles and responsibilities.

**Show-Me Heroes Program:** This widely-recognized program works to find jobs for Missouri National Guard members and other veterans.

**Military Funeral Honors Program:** Coordinates an average of 25 funerals for veterans across the state every day. The program began in July 1999 and coordinates funeral honors for every Missouri veteran. Anyone interested in funeral honors for their family member should inform their funeral home director.

**Veterans Awards Program:** The Missouri Legislature approved this program providing a medal and certificate to honor living veterans of the Vietnam War, World War II and the Korean War. In 2014, the Legislature expanded the current medallion programs by creating the "Operation Iraqi Freedom and Operation New Dawn Medal-

lion Program" and the "Operation Desert Shield and Operation Desert Storm Medallion Program." The legislation further authorized the issuance of a military medallion, medal, and certificate of appreciation to any veteran who served in World War II, the Korean Conflict, or the Vietnam War as a member of the Missouri National Guard, regardless of whether the veteran is a resident of Missouri. Veterans or family members may contact the program director at (573) 638-9838.

**Federal:** The National Guard Bureau is a joint agency of the U.S. Army and Air Force, led by a four-star general who sits on the Joint Chiefs of Staff. It provides peacetime federal oversight of National Guard units. While the governor commands the Guard on a day-to-day basis, most costs are paid with federal funds. That includes the regular pay for Soldiers and Airmen, except when they are on a state emergency mission. The federal funding and a force of full-time, federally paid employees ensure the readiness of the Guard for federal missions or state duty if called on by the governor. The federal government pays approximately 97 percent of the annual cost of the Guard.

While National Guard units and members can perform federal duty in the same manner as members of the Army, Air Force, Navy and Marine Corps Reserves, only National Guard units have the constitutional responsibility to serve at home during emergencies.

The Guard offers additional benefits. It provides Missouri communities with citizens whose military experiences pay off at home. Its men and women receive training in skills, work ethic, physical fitness and leadership that benefits their communities and civilian employers. They earn GI Bill and other educational benefits, including state-funded educational support and matching scholarships provided by many Missouri colleges and universities, unique to the National Guard.

## Missouri Military Council

The Missouri Military Council (section 41.220, RSMo) acts in an advisory capacity to the commander in chief on all matters placed before it by the governor, the adjutant general, who also serves as council president, or any member of the council. The council submits recommendations to the governor, which shall become effective only upon his approval. The council meets quarterly in Jefferson City, and special meetings may be called by the governor or the president of the council at any time or place designated.

To learn more about the Missouri National Guard, visit our website at [www.MoGuard.com](http://www.MoGuard.com) or our social media sites:

- [www.facebook.com/Missouri.National.Guard](https://www.facebook.com/Missouri.National.Guard)



- [https://Twitter.com/Missouri\\_NC](https://Twitter.com/Missouri_NC)
- [www.YouTube.com/MoNationalGuard](http://www.YouTube.com/MoNationalGuard)
- [www.Instagram.com/monationalguard/](http://www.Instagram.com/monationalguard/)
- [www.Flickr.com/photos/missouriguard](http://www.Flickr.com/photos/missouriguard)

## State Emergency Management Agency

*The Missouri Army National Guard Ike Skelton Training Site*

2302 Militia Dr., Jefferson City 65101-9051

Telephone: (573) 526-9100 / FAX: (573) 634-7966  
sema.dps.mo.gov

The State Emergency Management Agency's (SEMA) mission is to help Missourians prepare for, respond to and recover from all emergencies, each step guided by SEMA's core values of respect, integrity, trust, honesty and compassion. Disasters include major ice storms, blizzards, floods, tornadoes, severe weather, earthquakes, pandemics, hazardous material events and nuclear power plant accidents, radiological and biological events and terrorism. SEMA's program is nationally accredited by the Emergency Management Accreditation Program (EMAP).

To meet this mission, SEMA coordinates and develops the State Emergency Operations Plan, which directs the actions of Missouri state departments and agencies to assist requesting local jurisdictions. SEMA oversees Missouri's disaster preparedness, floodplain management, hazard mitigation and disaster public assistance programs, and coordinates the state's response operations for all types of large scale emergencies. SEMA is organized into four divisions: Preparedness, Response, Recovery and Fiscal.

## State Emergency Operations Center

SEMA and the State Emergency Operations Center (SEOC) are located at the Missouri National Guard Ike Skelton Training Site, east of Jefferson City. SEOC enables state agencies to gather situational awareness, coordinate planning and direct Missouri's disaster emergency response and recovery operations.

## Coordination of Preparedness Activities

Preparedness is a joint responsibility of local, state and federal governments. SEMA coordinates preparedness activities and administers a number of federally funded programs. These programs include disaster planning, earthquake preparedness, radiological protection, public warning, training and exercise. SEMA offers free classes to local emergency management agencies, local officials, first responders, schools and volunteers.



JAMES REMILLARD  
Director  
SEMA



TERRY CASSIL  
Deputy Director  
SEMA



ELIZABETH WEYRAUCH  
Preparedness Division Manager  
SEMA



STEVE BEEMER  
Response Division Manager  
SEMA



RON BROXTON  
Recovery Division Manager  
SEMA



NIKOL ENYART  
Division Fiscal Manager  
SEMA

## Preparedness Division

To ensure effective disaster response and recovery coordination on the local, regional and state levels, the Preparedness Division works with local, state and federal partners in a continuous cycle of planning, training, exercising, evaluating and corrective actions. The division includes the Planning Section, which contains the Strategic National Stockpile (SNS) Program; Continuity of Operations (COOP) Planning/leads the coordination among all state departments and multiple



planning and preparedness initiatives. The Training and Exercise Unit is focused on providing local, regional and statewide training and exercise activities. The Radiological Emergency Program (REP) ensures the state and local jurisdictions are prepared to respond to an adverse event at nuclear power plants, safeguarding the public health and safety of Missourians. The Emergency Human Services Unit (EHS) works with state agencies and volunteer and faith-based organizations active in disaster response and recovery, including the governor's Faith-Based and Community Service Partnership for Disaster Recovery and Missouri Voluntary Organizations Active in Disasters. EHS also houses the state Medical Reserve Corps Program. SEMA works closely with the Department of Health and Senior Services to coordinate and execute work plan activities for the Public Health Emergency Preparedness Program as well as the Hospital Preparedness Program.

## Response Division

The Response Division is responsible for disaster management operations in support of local jurisdictions and state agencies, providing coordination activities required to effectively manage large scale incidents. The Response Division is responsible for managing the activities of the State Emergency Operations Center and is also responsible for the Watch Center, the Missouri Disaster Medical Assistance Team (MO DMAT-1) and the SEMA Warehouse, along with maintaining a constant state of readiness to respond to the emergency needs of the state. The Response Division includes the Regional Coordinator Program, Logistics/Resources Section and the Facilities/Communications Section. There are 9 SEMA Regions throughout the state, with a Regional Coordinator assigned to each one, and one assigned for Urban C, Rural C. To this, there are 10 Regional Coordinators embedded throughout the state who are assigned to regions that mirror the Missouri State Highway Patrol troops. Region C is designated two Regional Coordinators and is recognized as two segments, Urban and Rural.

MO DMAT-1 is responsible for maintaining a 60-bed mobile hospital known as Mobile Medical Hospital (MMU), three 24-bed mobile emergency room units and three Rapid Response 6-bed units. There are more than 390 members on this team. The SEMA warehouse contains MO DMAT-1 equipment, Strategic National Stockpile (SNS) supplies and SEMA emergency equipment, including generators, pumps, shelters and personal protective equipment (PPE).

The main responsibility of the Regional Coordinators is serving as the critical liaison link between SEMA and the local emergency manager and emergency management partners. The Watch

Center is also responsible for monitoring all communications equipment, including radio, satellite phone, WAS phones and video equipment. The Logistics/Resources Section coordinates the acquisition and delivery of critical resources, along with services and supplies to areas of the state impacted disasters. The Logistics/Resources Section, along with the Missouri Public/Private Partnership (MOP3), co-manages the Missouri Business Emergency Operations Center (BEOC). This helps facilitate both business community recovery and charitable disaster assistance from the business community. The Response Division works with SEMA's Planning Section to develop and maintain the State Emergency Operations Plan. MO DMAT-1 is responsible for maintaining Mobile Medical Hospital (MMU) an 80-bed mobile hospital, 2 each 24-bed mobile emergency room units and 3 each Rapid Response 6-bed units. There are 400 members on this team. The team is responsible for training and exercising all members and the equipment. The SEMA warehouse contains DMAT equipment, Strategic National Stockpile (SNS) PPE and equipment and SEMA emergency equipment, including generator, pumps, shelters and PPE.

## Recovery Division

The Recovery Division is responsible for requesting and administering federal and state funds for all presidentially declared disasters. This division works to assist Missouri communities recover from and mitigate against disasters. The division consist of the Disaster Recovery Section, Hazard Mitigation Section, Floodplain Management Section and Floodplain Engineering and Mapping Section. The Disaster Recovery Section is responsible for administering the Federal Emergency Management Agency (FEMA) Public Assistance Program and the Fire Management Assistance Grant, along with coordination of damage assessments for the FEMA Individuals and Households Program and the Small Business Administration Program. The Hazard Mitigation Section works with local communities to minimize the adverse impacts of disasters and is responsible for updating and maintaining Missouri's State Hazard Mitigation Plan. Missouri is one of only 15 states with Enhanced Hazard Mitigation Plans status from the Federal Emergency Management Agency. Missouri's enhanced status means the state receives additional mitigation funding following federal disaster declarations. The Hazard Mitigation Section administers three federal grant programs, which allows for the update of 114 county mitigation plans, as well as the plan for the independent City of St. Louis. These federal mitigation grants also provide funding for projects such as voluntary flood buyouts, community tornado safe rooms, bridge replace-

ment, bank stabilization and the burying of public utility lines. The Floodplain Management Section administers Missouri's floodplain management activities. It serves as the liaison between FEMA and local communities participating in the National Flood Insurance Program (NFIP). It provides guidance, technical assistance, and training to NFIP communities, as well as to organizations involved in floodplain determinations; serves as a resource for flood maps and related technical data; assists local floodplain administrators with maintaining a community's compliance with the NFIP; assists non-participating communities in applying for participation in the NFIP; provides review comments to state agencies pertaining to proposed floodplain development; provides technical assistance to state and federal agencies and community officials in the aftermath of a Governor's State of Emergency Declaration and a Major Presidential Disaster Declaration; and conducts Substantial Damage Estimates in the aftermath of a flood event to assist communities with repetitive loss and severe repetitive loss properties. The Floodplain Engineering and Mapping Section collaborates with FEMA as a Cooperating Technical Partner (CTP) in updating and maintaining the quality of the NFIP Flood Insurance Rate Maps. As a partner, the Floodplain Engineering and Mapping Section holds meetings in counties being mapped, including Initial Discover Meetings, Flood Study Review Meetings and Consultation Coordinator Officer Meetings as part of the community engagement process leading to the issuance of the Letter of Final Determination. The various flood mapping meetings are to ensure communities are engaged with the remapping process and assume ownership of the information provided on the revised effective NFIP FIRM products when a project is complete.

## Finance and Administrative Division

The Finance Division includes the Fiscal Administration and Emergency Management Performance Grant sections. The Fiscal Administration Section provides administrative services such as accounting, budgeting, grant administration, procurement, fleet management, human resources, payroll and general office services. It coordinates and administers federal, state and local grant requests. The Emergency Management Performance Grant Section (EMPG) administers federal assistance to SEMA and local government emergency management agencies in support of all-hazard emergency management capabilities. An all-hazard approach to emergency response, including the development of a comprehensive program of planning, training and exercises, means there can be an effective and consistent response to disasters and emergencies, regardless of the cause.

## Earthquake Program

SEMA's earthquake program provides operational oversight and administrative support to the 1,000-member Structural Assessment Visual Evaluation (SAVE) Coalition authorized by Section 44.023, RSMo. This statute establishes a volunteer cadre for post-disaster building inspections to determine if damaged buildings are safe for occupation. SAVE coalition members are architects, engineers, building inspectors and construction industry professionals.

## Missouri Seismic Safety Commission

SEMA provides administrative support to the Missouri Seismic Safety Commission (MSSC), which was established by section 44.227, RSMo, to initiate a comprehensive program to help Missouri prepare for and respond to a major earthquake. The commission prepares and updates a strategic plan for reducing earthquake hazards in the state. Members also help organize Earthquake Awareness Month (February) activities.

## Missouri Seismic Safety Commission Members

**Bean, Sen. Jason**, Holcomb;  
**Burger, Rep. Jamie**, Benton;  
**Bailey, Raymond**, Saint Charles;  
**Evans, Joel P.**, Sikeston;  
**Gould, Phillip**, Richmond Heights;  
**Mallott, John**, Kennett;  
**Rosenblad, Brent**, Columbia;  
**Sandvol, Eric**, Columbia;  
**Sorrell, Daryl**, Poplar Bluff;

**Eight vacancies within any of these specialty areas (up to two filled positions can specialize in the same category):** Architecture, Business, Electrical Engineering, Emergency Management, Fire Protection, Geology, Insurance, Local Government, Mechanical Engineering, Public Education, Public Utilities, Red Cross, Seismology or Structural Engineering.

## Missouri Emergency Response Commission

The Missouri Emergency Response Commission's (MERC) mission is to protect public health and the environment by assisting communities with chemical incident prevention, preparedness, response and recovery.

Missouri Revised Statutes 292.600 – 625 and Division 10, Chapter 11 of the Rules of Public Safety title 11 CSR 10-11.210 established a statewide hazardous material safety program, created the Missouri Emergency Response Commission and provided for the creation of Hazardous Material Emergency Response Accounts in each

county. Title 11 CSR 10-11.210 further defines the powers and duties of the Missouri Emergency Response Commission concerning the imposition of obligations and appropriate penalties for inappropriate actions by certain handlers of hazardous materials. The Missouri Hazardous Material Emergency Planning and Response Act formalized county compliance with the federal Emergency Planning and Community Right-to-Know Act of 1986, which sought to improve offsite safety around chemical facilities. Title 11 CSR 10-11.210 designates MERC as the State Emergency Response Commission (SERC), which is required by the Superfund Amendment and Reauthorization Act (SARA) Title III. It also creates a supplemental emergency preparedness funding base for chemical emergency preparedness at the county and state levels based upon fees collected from the chemical industry. The fees enable the Local Emergency Planning Committees (LEPCs) to prepare offsite response plans, acquire response team equipment, develop public "Right-to-Know" education programs, conduct chemical industry awareness and compliance programs, and conduct relevant training, drills and exercises. The requirement applies to owners and operators of manufacturing facilities that have 500 pounds or more of an Extremely Hazardous Substance (EHS) chemical, 10,000 pounds or more of a hazardous chemical or a quantity necessary referenced by the Threshold Planning Quantity of the chemical through the EPA List of Lists.

## MERC Members

**Berndt, Chris**, Branson;  
**Brown, Sen. Justin**, Jefferson City;  
**Brinton, William C.**, St. Joseph;  
**Cardone, Lisa A.**, Ava;  
**Jorgensen, Cory**, Department of Health and Human Services, Jefferson City;  
**Kidd, Rep. Bill**, Jefferson City;  
**Pouche, Rep. Sean**, Jefferson City;  
**Remillard, James**, State Emergency Management Agency, Jefferson City;  
**Schmidt, Aaron**, Department of Natural Resources, Jefferson City;  
**Seamands, Patrick A.**, Ellisville;  
**Williams, Sen. Brian**, Jefferson City;  
**Vacancy**, Department of Economic Development;  
**Vacancy**, Law Enforcement;  
**Vacancy**, General Public.

For information and updates visit our social media sites:

- [https://twitter.com/MoSEMA\\_](https://twitter.com/MoSEMA_)
- <https://www.facebook.com/MissouriSEMA>



PAUL KIRCHHOFF  
 Executive Director  
 Missouri Veterans Commission

## Missouri Veterans Commission

205 Jefferson St., 12th Fl., PO Drawer 147  
 Jefferson City 65102-0147  
 Telephone: (573) 751-3779 / FAX: (573) 751-6836

The Missouri Veterans Commission is vested with the responsibility of representing all Missouri veterans, ensuring their needs are met and defending the entitlements of those who have served their country with honor and distinction.

This is accomplished through programs and services funded by the state and federal governments as well as private and corporate contributions.

## Our Mission

In recognition of the sacrifices made by Veterans in service to our country, the Missouri Veterans Commission will be the first choice in skilled nursing care; enduring choice in securing benefits and proven choice in a dignified resting place.

## Our History

The State Federal Soldier's Home was established in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to Missouri in 1897. Its original purpose was to provide care to aging Missourians who had fought for the Union in the Civil War. In 1931, the state legislature, at the request of organized Veterans groups, created the Office of State Service Officer to counsel and assist Veterans of World War I and earlier conflicts, for whom numerous benefits were being made available through the newly established Veterans Administration.

In 1974, the Omnibus Reorganization Act combined the State Federal Soldier's Home and Office of State Service Officer programs, effectively renaming the home and establishing the Division of Veterans Affairs within the Department of Social Services. Four years later, in 1978,

the Division of Veterans Affairs, as provided in Chapter 42, RSMo, was then transferred to the Department of Public Safety, Office of the Adjutant General, by a Type I transfer.

Executive order 81-18 (February 1981) passed at the first regular session of the 81st General Assembly and put this law into effect in September 1981.

On Aug. 28, 1989, the Division of Veterans Affairs was replaced by the establishment of the Missouri Veterans Commission as a type III transfer. Chapter 42, RSMo, governs the commission's operation as a state agency, stating the commission shall be composed of nine members. In addition, the chair of the Missouri military preparedness and enhancement commission or the chair's designee shall be an *ex officio* member of the commission.

The commissioners then appoint an executive director, who implements commission policies and is responsible for statewide management of veterans programs. The executive director reports to the commission concerning all aspects of program operations through quarterly commission meetings.

Administrative offices are located in Jefferson City at 205 Jefferson St., 12th floor. Services and benefits provided to Veterans by the Missouri Commission are:

### Veterans Services Program

Through the Veterans Service Program, the Missouri Veterans Commission provides counseling and assistance to Veterans in filing claims for benefits from the U.S. Department of Veterans Affairs. Veterans Service Officers are located throughout the state to make services available to veterans close to their homes.

Information concerning locations and phone numbers of Veterans Service Officers may be found on the commission's website: [mvc.dps.mo.gov](http://mvc.dps.mo.gov).

Veterans Service Officers are thoroughly trained and knowledgeable in all areas of Veterans benefits, including compensation, pension, education, burial and widow's benefits. Information and counseling regarding medical eligibility, VA Home Loan guaranty and other benefits, including those offered by the state, may also be obtained from Veterans Service Officers.

Veterans Service Officers are available to give presentations and instruction regarding the benefits for which Veterans are eligible as a result of honorable military service in the U.S. Armed Forces.

### Veterans Home Program

The Missouri Veterans Commission operates and maintains seven long-term skilled nursing care facilities with a total of 1,238 available beds.

Veterans in need of nursing home care may seek admission to a Missouri Veterans Home by filing an application with the home of their choice. Prospective residents may obtain application forms from any Missouri Veterans Home, from a Missouri Veterans Service Officer or by contacting the Veterans Commission Headquarters at (573) 751-3779. Home admission applications may also be downloaded from the commission's website, [mvc.dps.mo.gov](http://mvc.dps.mo.gov).

### Eligibility

- Applicant must be an honorably discharged veteran of the U.S. Armed Forces;
- Applicant must have resided in Missouri for at least 180 days during his/her lifetime;
- Applicant must have been determined to require nursing home care.

### Funding/Costs

- Missouri Gaming Commission proceeds according to RSMo sections 42.300 to 313.835;
- Federal funding, through the U.S. Department of Veterans Affairs Per Diem Grant Program;
- Charges to the veterans themselves, based on the individual's ability to pay.

The maximum amount that a Veteran may be charged at the time of printing is \$2,215 per month. Ability to pay is based upon the Veteran's (and his or her spouse's) total income and assets.

Missouri Veterans Homes are inspected at least annually by the Department of Veterans Affairs for the continuance of per diem payments. Policies for health care administration are centrally managed by the Commission's Director of Homes Programs, who routinely reviews management practice and clinical outcomes. Therapeutic modalities of physical, psychosocial and rehabilitative origin are provided in each facility.

### Missouri Veterans Homes

#### St. James

620 N. Jefferson, St. James 65559

Telephone: (573) 265-3271 / FAX: (573) 265-5771

[brittany.ritter@mvc.dps.mo.gov](mailto:brittany.ritter@mvc.dps.mo.gov)

Brittany Ritter, Administrator

St. James is the site of the first state Veterans Home. It was originally opened in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. A new, 150-bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the home. St. James is proud of its continuous 100-year tradition of providing care for veterans.

**Mt. Vernon**

1600 S. Hickory, Mt. Vernon 65712  
 Telephone: (417) 466-7103 / FAX: (417) 466-4040  
[april.cutbirth@mvc.dps.mo.gov](mailto:april.cutbirth@mvc.dps.mo.gov)

April Cutbirth, Administrator

In June 2004, a new, state-of-the-art, 200-bed facility opened on Hickory Street in Mt. Vernon. The Missouri Veterans Home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

**Mexico**

1 Veterans Dr., Mexico 65265  
 Telephone: (573) 581-1088 / FAX: (573) 581-5356  
[aliesha.edwards@mvc.dps.mo.gov](mailto:aliesha.edwards@mvc.dps.mo.gov)

Aliesha Edwards, Administrator

The state's third Veterans Home, the Mexico facility opened in 1985 and serves north central Missouri. The 150-bed home features a large, open atrium containing dining rooms, lounges, a library, recreation and therapy areas, a general store and medical and administrative offices. A walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico home.

**Cape Girardeau**

2400 Veterans Memorial Dr., Cape Girardeau 63701  
 Telephone: (573) 290-5870 / FAX: (573) 290-5909  
[mindi.pruitt@mvc.dps.mo.gov](mailto:mindi.pruitt@mvc.dps.mo.gov)

Mindi Pruitt, Administrator

Serving veterans in southeastern Missouri, the 150-bed Veterans Home at Cape Girardeau opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fundraising drive led by the American Legion and its auxiliaries.

**St. Louis**

10600 Lewis and Clark Blvd., St. Louis 63136  
 Telephone: (314) 340-6389 / FAX: (314) 340-6379  
[leonard.rhine@mvc.dps.mo.gov](mailto:leonard.rhine@mvc.dps.mo.gov)

Len Rhine, Administrator

Missouri's fifth Veterans Home, initially established as a 300-bed facility, is located in Bellefontaine Neighbors in St. Louis County. The home opened in November 1993. Renovation construction began in 2019, converting the St. Louis Veterans Home to an 188-bed facility. Rooms will be private for veterans once construction is complete. On the grounds are reminders of the

military service and sacrifice made by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

**Cameron**

1111 Euclid, Cameron 64429  
 Telephone: (816) 632-6010 / FAX: (816) 632-1361  
[david.hibler@mvc.dps.mo.gov](mailto:david.hibler@mvc.dps.mo.gov)

David Hibler, Administrator

This 200-bed facility is the commission's sixth Veterans Home and is located on a 20-acre site donated by the City of Cameron. It was dedicated on Feb. 4, 2000, and admitted the first resident on April 3, 2000.

**Warrensburg**

1300 Veterans Rd., Warrensburg 64093  
 Telephone: (660) 543-5064 / FAX: (660) 543-5075  
[eric.endsley@mvc.dps.mo.gov](mailto:eric.endsley@mvc.dps.mo.gov)

Eric Endsley, Administrator

This 200-bed facility was dedicated July 14, 2000, as the Commission's seventh Veterans Home. The first resident was admitted Sept. 26, 2000. The design for the Cameron and Warrensburg facilities is identical. They are divided into five sections: sections A, B and C are each 50-bed, long-term skilled nursing care units; section D is a 50-bed dementia unit that contains its own dining room, activity area and enclosed courtyard; and section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

**State Veterans Cemetery Program**

Signed into law in 1996, this program gives the Missouri Veterans Commission statutory responsibility to establish, operate and maintain cemeteries for Veterans in Missouri.

The vision and goal of the State Veterans Cemetery system is to locate cemeteries strategically throughout the state, making it possible for Veterans and their families to have access within a 75-mile radius of their homes. The mission is to provide interment for Veterans and their eligible dependents in a dignified, efficient and compassionate manner.

**State Veterans Cemeteries****Springfield**

5201 S. Southwood Rd., Springfield 65804  
 Telephone: (417) 823-3944 / FAX: (417) 823-0252  
[hugh.myers@mvc.dps.mo.gov](mailto:hugh.myers@mvc.dps.mo.gov)

Hugh Myers, Director

The cemetery is located on a 60-acre site and can contain approximately 30,000 burial sites.



Groundbreaking occurred July 7, 1998. The cemetery was dedicated Nov. 6, 1999, and the first burial was conducted Jan. 21, 2000.

### **Higginsville**

20109 Bus. Hwy. 13, Higginsville 64037  
Telephone: (660) 584-5252 / FAX: (660) 584-9525  
[carita.trent@mvc.dps.mo.gov](mailto:carita.trent@mvc.dps.mo.gov)

Carita Trent, Director

The cemetery is located on a 54-acre site, and can contain approximately 21,000 burial sites. Groundbreaking occurred June 6, 1998. The cemetery was dedicated Nov. 13, 1999, and the first burial was conducted Jan. 22, 2000.

### **Bloomfield**

17357 Stars and Stripes Way, Bloomfield 63825  
Telephone: (573) 568-3871  
[tammy.smith@mvc.dps.mo.gov](mailto:tammy.smith@mvc.dps.mo.gov)

Tammy Smith, Director

The Missouri Veterans Cemetery at Bloomfield was established Oct. 12, 2003. Interments began Sept. 29, 2003. The cemetery is built on 64 acres of land, donated to the state by the people of Stoddard County.

### **Jacksonville**

1479 CR 1675, Jacksonville 65260  
Telephone: (660) 295-4237 / FAX: (660) 295-4259  
[jim.nugent@mvc.dps.mo.gov](mailto:jim.nugent@mvc.dps.mo.gov)

Jim Nugent, Director

The Missouri Veterans Cemetery at Jacksonville was established Oct. 25, 2003. It occupies 117 acres of majestic green land and includes a lake. The land for the cemetery was donated by Associated Electric.

### **Fort Leonard Wood**

25350 Hwy. H, Waynesville 65583  
Telephone: (573) 774-3496  
[anastasia.wilson@mvc.dps.mo.gov](mailto:anastasia.wilson@mvc.dps.mo.gov)

Stacy Wilson, Director

The Missouri State Veterans Cemetery at Fort Leonard Wood is the result of a partnership between the Department of Veterans Affairs and the Missouri Veterans Commission. The groundbreaking ceremony was held on Nov. 7, 2008, and the cemetery was formally dedicated on Sept. 13, 2010. The cemetery property was donated by the U.S. Army Maneuver Support Center and Fort Leonard Wood, and is situated on 229 beautiful acres. Currently, the cemetery consists of 25 developed acres, with space estimated to last 25 to 30 years.

## **Eligibility Criteria:**

Eligibility criteria for burial in State Veterans Cemeteries is the same as that for burial in national cemeteries, as stated in Missouri statute, signed into law in 1998: “. . . solely for the burial of veterans and eligible dependents as defined by the Department of Veterans Affairs. . .” Veterans interested in burial should contact the individual cemetery for a predetermination of eligibility. <https://www.google.com/intl/en/about/products?tab=rh>

## **Benefits**

- Burial space;
- Grave liner;
- Opening and closing of the grave;
- Perpetual care;
- Placement of cremation remains in either columbarium niche or in-ground burial;
- Upright granite headstone.

## **Veterans Trust Fund**

The Veterans Trust Fund was established in 1989. The fund allows individuals and corporations to donate money to expand and improve services to Veterans in Missouri. Appropriations from the fund are being used to improve training of service officers to expand capabilities in meeting the special needs of residents of State Veterans Homes and to promote public awareness of the program, benefits and services available to Missouri's Veterans.

All contributions to the Veterans Trust Fund are tax deductible. Individuals and corporations can donate any amount over two dollars of their tax refund on their Missouri tax return or send their contributions directly to the Commission at any time. Monies from the fund are used to enhance, not replace, existing programs.

## **Veterans Resource & Outreach Coordinator**

The Missouri Veterans Commission Resource & Outreach Coordinator assists Veterans, Service Members and their families with extraordinary needs that are not being met by other agencies or organizations. The Resource & Outreach Coordinator acts as a referral source to local, state and national resources available to address these needs.

## **Minority Veterans Initiative**

The Minority Veterans Initiative was established to encourage minority Veterans and dependents to visit local Veterans service officers to obtain benefits they might be legally entitled to through the federal Department of Veterans Affairs. The program's goals include:

- Increase benefit awareness among minority veterans;
- Increase benefit awareness among widows and widowers of deceased veterans;
- Increase Missouri Veterans Commission visibility among community agencies;
- Collaborate with other veterans agencies to increase awareness of Veterans programs;
- Co-brand with businesses to promote Veterans benefits awareness.

## Women Veterans Initiative

The Missouri Veterans Commission is dedicated to finding all women Veterans, past, present and future. For that reason, the commissioners have appointed a Women Veterans Coordinator, and her mission is to ensure that Missouri women Veterans have equitable access to federal and state Veteran services and to ensure women Veterans are aware of their VA benefits, who to contact and how to apply for these benefits.

The mission of the Women Veterans Initiative is to facilitate proactive leadership and services for women Veterans, their dependents and survivors in Missouri.

## Incarcerated Veterans Initiative

In February 2007, the Missouri Veterans Commission and the Department of Corrections signed an agreement to provide direct services to Missouri incarcerated Veterans. The Incarcerated Veterans Initiative works to facilitate the transition of Veteran offenders to productive lives in the community. The program serves Veteran offenders and their families as a principal advocate in ensuring they receive appropriate services and empower the offenders with hope and new direction.

## Veterans Commission Members

**McClelland, Kelly**, chair;  
**Knopp, Meredith**, vice chair;  
**Alewell, Randy**, member;  
**Basye, Rep. Chuck**, member;  
**Brattin, Sen. Rick**, member;  
**Maples, Steve**, member;  
**Sauls, Rep. Robert**, member;  
**Schupp, Sen. Jill**, member;  
**Smith, Timothy J.**, member.

To learn more about Missouri Veterans Commission, visit our social media sites:

- [facebook.com/MissouriVeteransCommission](https://www.facebook.com/MissouriVeteransCommission)
- [twitter.com/MoVetsComm](https://twitter.com/MoVetsComm)
- [instagram.com/moveteranscommission/](https://www.instagram.com/moveteranscommission/)

## Missouri Gaming Commission

3417 Knipp Dr., PO Box 1847, Jefferson City 65102  
 Telephone: (573) 526-4080 / FAX: (573) 526-1999  
[www.mgc.dps.mo.gov](http://www.mgc.dps.mo.gov)

The Missouri Gaming Commission was established in 1993 by the 87th General Assembly as specified by Chapter 313, RSMo. The commission assumed responsibility for regulating riverboat and charitable gaming on July 1, 1994. Regulatory authority over daily fantasy sports contest operators was added in 2016.

The commission is composed of five members, no more than three of whom may be members of the same political party. Commission members are appointed by the governor, with the advice and consent of the Senate, for a term of three years. Pursuant to statute, the overall membership of the commission reflects experience in law enforcement, civil and criminal investigation and financial principles.

The commission's role is to monitor gaming-related activities to ensure criminal elements do not infiltrate licensed gaming operations. In addition, the commission works to protect the public by ensuring games are conducted fairly, according to their rules and with full disclosure.

As a state regulatory agency, the commission and its staff hold themselves to the highest ethical and professional standards and strive to conduct all business in a manner that is in the public interest and maintains the public trust. Pursuant to statute, a strict code of ethics has been adopted prohibiting conflicts of interest and certain ex parte communications.

The key regulatory responsibilities of the commission are:

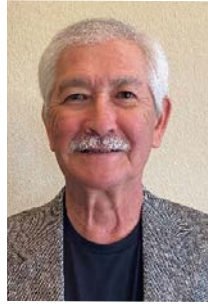
- to conduct thorough background investigations on all key persons involved in gaming operations, including substantial owners, management personnel, key operational employees and suppliers;
- to thoroughly investigate the finances of applicants and their key persons to determine if they have the financial resources and responsibility to meet their proposed obligations;
- to investigate the background of all occupational licensees, including dealers, slot attendants, food and beverage servers, security and surveillance personnel and all other employees who have access to the gaming area to ensure the personnel operating the casino are of sufficient character to maintain the integrity of Missouri gaming;



MIKE LEARA  
Chair  
Missouri Gaming Commission



PAT CONWAY  
Member  
Missouri Gaming Commission



DAVID W. HANE  
Member  
Missouri Gaming Commission



JAN ZIMMERMAN  
Member  
Missouri Gaming Commission

- to photograph and fingerprint each employee so as to maintain a complete and accurate database of gaming personnel;
- to assign appropriate staff to each gaming operation to be present at all times when gaming is conducted. Enforcement agents are charged with ensuring that gaming is conducted in accordance with the Missouri gaming statutes, the rules and regulations of the commission and the licensee's own internal controls;
- to ensure the safety of the patrons, to conduct investigations of suspected wrongdoing and to receive complaints from customers;
- to review and audit the finances and compliance of the gaming operation through the combined use of commission staff, independent public accounting firms and internal casino audit staff that are retained by the licensee and approved by the commission;
- to monitor the financial integrity of gaming operators to ensure Missouri's financial interests are protected;
- to ensure charitable, fraternal, religious, service, social and veteran organizations are eligible to hold licenses to conduct charity bingo games in the state. Regular bingo licenses, special bingo licenses, abbreviated pull-tab licenses, supplier licenses, manufacturer licenses and bingo hall provider licenses are all issued by the bingo division. Missouri Gaming Commission staff will assess qualifications of organizations applying for a charitable bingo gaming license, conduct required background investigations, audits, collect taxes and maintain all records related to charitable bingo.
- to provide regulatory authority over operators of daily fantasy sports contests. This includes licensing and investigating opera-



PEGGY R. RICHARDSON  
Executive Director  
Missouri Gaming Commission



TIM MCGRAIL  
Deputy Director  
Missouri Gaming Commission

tors and taking action against those who violate laws. The commission will also collect licensing and operations fees.

- to assist with the regulatory responsibilities to carry out the duties of the commission through a Memorandum of Understanding with the Missouri State Highway Patrol.

## Office of the Executive Director

The executive director is responsible for the day-to-day operations of the commission and is assisted by a deputy director and three assistant directors. The director supervises all staff activities, reports to the commission and is responsible for organizing and distributing all public documents and reports. The director and deputy director oversee the work of the commission, which is divided between three sections: Administration, Enforcement and Compliance, each managed by an assistant director.

## Missouri Gaming Commission

**Leara, Mike**, chair, St. Louis;  
**Conway, Pat**, St. Joseph;

**Hane, David W.**, Laclede;  
**Zimmerman, Jan**, Kansas City;  
**Richardson, Peggy R.**, executive director.

## Satellite Offices

### St. Louis

9900 Page Ave., Ste. 107  
St. Louis 63132  
Telephone: (314) 877-4380  
FAX: (314) 877-4384

### Kansas City

1321 Burlington St., Ste. 100  
North Kansas City 64116  
Telephone: (816) 482-5700  
FAX: (816) 482-5704





# Department of Revenue

Truman State Office Bldg.  
PO Box 311, Jefferson City 65105-0311  
Telephone: (573) 751-4450 / FAX: (573) 751-7150  
[www.dor.mo.gov](http://www.dor.mo.gov)

The Department of Revenue was established in 1945, and plays a key role in state government by efficiently collecting billions of dollars in state revenue each year. The Department also collects local sales and use taxes and distributes them back to local governments.

The Department enhances public safety by administering the state's motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri's drivers. The duties involved with the oversight of driver licensing include the suspension or revocation of licenses of drunk drivers and drivers who have committed other motor vehicle transgressions.

## Office of the Director

The Office of the Director, which includes the director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes the deputy director/chief operating officer, who is responsible for all operational aspects of the department; a legislative director, who manages the department's relationships with the legislature and other governmental branches; and the director of strategy and communications, who works with the news media, coordinates public awareness of department activities and acts as the department's spokesperson.

## General Counsel's Office

The General Counsel's Office ensures the department's compliance with state and federal law and internal policies. It also provides comprehensive legal counsel and representation for the department. It helps keep Missouri drivers safe by enforcing the state's intoxicated driver laws in administrative hearings and court proceedings. It also provides training concerning DWI laws to law enforcement officers, judges and other court personnel. The office represents the state in legal matters that involve taxation, bankruptcies and motor vehicle fraud.



JOSEPH PLAGGENBERG  
Acting Director



LYNN KEMPKER  
Deputy Director &  
Chief Operating Officer



CRYSTAL BARABOO  
Executive Assistant  
Director's Office



ANNE MARIE MOY  
Director of Strategy and  
Communication

The **Criminal Tax Investigation Bureau** generally investigates and develops information leading to criminal prosecution of individuals and businesses suspected of violating state statutes related to sales, withholding and income taxes.

The **Compliance and Investigation Bureau** primarily investigates illegal motor vehicle titling and registration, odometer fraud and tax fraud involving motor fuel sales tax and the state cigarette tax.

The bureau also ensures the compliance of motor vehicle dealers, salvage businesses and marine dealers with statutes and licensure regulations. In addition, the office includes the Internal Audit function and Compliance Bureau, which audits and reviews the department, contracted license offices and tax credit programs administered by the Department of Economic Development.

## Taxation

The Taxation Division collects many of Missouri's taxes and administers many of the state's tax laws. The division also works with Missouri businesses and citizens to ensure they are paying



ZACH WYATT  
Legislative Director



JOSEPH HARRIS  
Director of Human Resources &  
Total Rewards



MARIA SANDERS  
General Counsel



JOEL ALLISON  
Director  
Taxation Division

the accurate amount of tax to local jurisdictions and to the state. The division also seeks to lower the cost of doing business in Missouri by continually simplifying the process through which taxpayers can understand and meet their obligations. The division has five bureaus:

The **Business Tax Bureau** administers the state's motor fuel, cigarette and other tobacco products, financial institutions, sales and use, and employer withholding taxes, along with multiple county fees and tire and battery fees.

The **Collections and Tax Assistance (CATA) Bureau** provides tax assistance to individuals and businesses and conducts collections procedures for unpaid tax liabilities.

The **Field Compliance Bureau** audits in-state and out-of-state taxpayers to ensure compliance with Missouri's tax laws.

The **Income Tax Bureau** administers individual, corporate, property tax credit, fiduciary and partnership taxes. The bureau is responsible for the administration of several tax credit programs and the redemption of tax credits claimed by individual and corporate taxpayers. Lastly, the bureau identifies and works to prevent individual income tax fraud.

The **Processing Bureau** processes returns and payments for individual income, corporate income, property tax credit sales, use, employer withholding, insurance, financial institution tax, and tire and lead-acid battery fees. The bureau also processes business tax registration applications.

## Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division is responsible for motor vehicle titling and registration, as well as driver licensing. It provides a variety of services to owners of cars, trucks, motorcycles, trailers and boats. It also helps keep



DAWN BROOKS  
Director, Motor Vehicle and  
Driver Licensing Division

Missouri roads safer by maintaining records of serious violations of Missouri's traffic laws.

The **Driver License Bureau** issues commercial and non-commercial driver licenses, nondriver licenses and permits. The bureau is responsible for suspending, revoking and disqualifying license. The bureau maintains records relating to traffic violation point assessments, the administrative DWI and abuse-and-lose laws for alcohol and drug offenses, failure to appear in court for traffic violations, the safety responsibility (mandatory insurance) laws for uninsured motorists, and a variety of court-ordered driver license suspensions.

The **License Offices Bureau** oversees the operations of approximately 173 license offices throughout the state to help Missourians by processing driver licensing, motor vehicle, marine craft, and titling and registration transactions. By statute, license office contracts are awarded through a competitive bidding process. The bureau ensures that all license offices comply with applicable laws, policies, procedures and contractual obligations. The bureau is also accountable for identifying and collecting additional vehicle sales tax owed.

The **Motor Vehicle Bureau** is responsible for the titling and registration of motor vehicles, all-terrain vehicles, trailers, manufactured homes and marine craft in the state, and issuing disabled placards and temporary permits. The bureau collects all fees and taxes associated with the registration and titling described above. It is also responsible for licensing and regulating motor vehicle and marine craft dealers and manufacturers, and issuing registration certificates to leasing businesses.

## Administration Division

The Administration Division provides professional and efficient personnel, financial and general services support that allows the department's divisions to carry out their core responsibilities. The division also manages the Department's Process Improvement/Operational Excellence responsibilities, as well as its continuity of operations plan and employee safety initiatives.

The **Financial Services Bureau** provides fiscal services to the department and other governmental agencies in the areas of finance, accounting, depositing and cashing of state and non-state revenues, and investing and collateralizing non-state revenue collections. The bureau also provides support in the areas of procurement and child support contract oversight.

The **General Services Bureau** provides support in the areas of mail processing, archiving, office supply inventory management, vehicle pool maintenance, delivery services, record destruction, license office inventory management and distribution, voice and data line moves and installations, and facility leasing.

The **Human Resource and Total Rewards Bureau** is responsible for personnel and department payroll administration, compliance with state and federal employment laws, recruitment and retention efforts, and the Department's affirmative action and diversity.

The **Professional Development** section within this bureau develops and presents effective training courses to ensure continued professional development for all Department personnel.

## State Lottery Commission

PO Box 1603, 1823 Southridge Dr.  
Jefferson City 65102-1603  
Telephone: (573) 751-4050 / FAX: (573) 751-5188  
[www.molottery.com](http://www.molottery.com)

On Nov. 6, 1984, Missouri voters authorized the Missouri General Assembly to establish a Missouri state lottery.

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, ap-



LANCE MAYFIELD  
Chair  
Missouri Lottery



ROBERT R. GATTEMEIR  
Vice Chair  
Missouri Lottery



JOHN CLARK HEMEYER  
Commissioner  
Missouri Lottery



JOHN (Mike) HANNEGAN  
Commissioner  
Missouri Lottery



ABIGAIL PINEGAR-ROSE  
Commissioner  
Missouri Lottery



MAY SCHEVE REARDON  
Executive Director  
Missouri Lottery

proved by the General Assembly, that deal with the lottery.

## Commissioners

**Mayfield, Lance**, (D), chair, Viburnum, Sept. 18, 2019;

**Gattermeir, Robert R. (Bob)**, (R), vice chair, Lake Ozark, Sept. 18, 2019;

**Hemeyer, John Clark**, (D), commissioner, Frankford, Feb. 12, 2020;

**Hannegan, John (Mike), (R)**, commissioner, St. Charles, Nov. 22, 2017;

**Pinegar-Rose, Abigal, (R)**, commissioner, Ozark, March 25, 2021.

## State Tax Commission

421 E. Dunklin St.

PO Box 146, Jefferson City 65102-0146

Telephone: (573) 751-2414 / FAX: (573) 751-1341

<https://stc.mo.gov>

Email: [stc@stc.mo.gov](mailto:stc@stc.mo.gov)

The present State Tax Commission was created by an act of the 63rd General Assembly, identified in Section 138.190, RSMo.

The commission is composed of three members who are chosen from the two major political parties. The members are appointed by the governor with the advice and consent of the Senate.

The authority and responsibilities of the State Tax Commission are further defined and articulated in the landmark Supreme Court decision of *State ex. rel. Cassilly v. Riney*, which provided the genesis for the statewide equalization of assessments. The State Tax Commission was created to perform five basic functions. These functions are:

1. Equalize assessments;
2. Conduct de novo judicial hearings regarding valuation and classification appeals from local boards of equalization in individual assessment cases;
3. Formulate and implement statewide assessment policies and procedures to comply with statutory and constitutional mandates;
4. Supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and
5. Assess the distributable property of railroads and public utilities.



GARY ROMINE  
Chair  
State Tax Commission



VICTOR CALLAHAN  
Member  
State Tax Commission



WILL KRAUS  
Member  
State Tax Commission



STACEY JACOBS  
Administrative Secretary  
State Tax Commission

## Commissioners

**Romine, Gary, (R)**, chair, Farmington, Jan. 23, 2026;

**Callahan, Victor, (D)**, member, Independence, Jan. 23, 2024;

**Kraus, Will, (R)**, member, Lee's Summit, Jan. 23, 2022.



# Department of Social Services

Broadway State Office Bldg.  
PO Box 1527, Jefferson City 65102  
Telephone: (573) 751-4815 / FAX: (573) 751-3203  
[www.dss.mo.gov](http://www.dss.mo.gov)

The Missouri Department of Social Services (DSS) was constitutionally established in 1974 because "the health and general welfare of the people are matters of primary public concern." The department is charged with administering programs to promote, safeguard and protect the general welfare of children; to maintain and strengthen family life; and to aid people in need as they strive to achieve their highest level of independence.

The department is organized into four program divisions: Children's Division, Family Support Division, MO HealthNet Division and the Division of Youth Services. The Division of Finance and Administrative Services and the Division of Legal Services provide department-wide administrative and support services.

The department cooperates and partners with many private organizations, businesses and individuals to extend the outreach of human services to Missouri citizens.

## Office of the Director

The director of the Department of Social Services is responsible for the overall administration of programs within the department except as otherwise provided by law. The director determines priorities for program implementation and has final approval for uses of state and federal funds appropriated to the department.

The Residential Program Unit (RPU) inspects and licenses foster care facilities, residential care facilities and child placing agencies. In addition, the licensing staff monitors licensed facilities to ensure the facilities maintain requisite standards, conducts public education programs and consults with facility personnel in the development and implementation of services to the children being served, as well as residential program development.

Missouri's State Technical Assistant Team (STAT) provides comprehensive, integrated services to the entire child protection community.



ROBERT KNODEL  
Acting Director



JENNIFER TIDBALL  
Chief Operating Officer

From data collection and interpretation of the causes of child fatalities to all types of child related criminal investigations, STAT provides training, support and expertise to professionals responsible for the protection of children.

The Missouri Medicaid Audit and Compliance Unit (MMAC) is responsible for administering and managing Medicaid (Title XIX) audit and compliance initiatives and managing and administering provider enrollment contracts under the Medicaid program. MMAC is charged with detecting, investigating and preventing fraud, waste and abuse of the Medicaid Title XIX, CHIP Title XXI, and waiver programs.

The Human Resource Center (HRC) guides the overall human resources management for the department's 6,500+ employees. The center is responsible for ensuring compliance with merit system rules and coordinating personnel activities in areas such as labor relations, union negotiations, recruitment, selection, classification, compensation, discipline, performance evaluation, personnel records maintenance, civil rights, investigations and compliance, employee grievance procedure and training.

## Administration Divisions

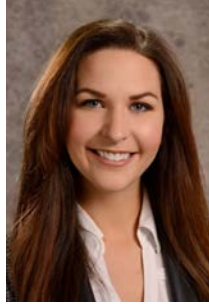
The **Division of Finance and Administrative Services** provides centralized, financial and administrative support services to the department. Responsibilities include accounts payable, warehouse and inventory, emergency management, telecommunications, budget, child welfare eligibility, compliance services, procurement, grants management, cost allocation and cash management, payroll, research and data analysis.

The **Division of Legal Services (DLS)** provides comprehensive legal support to all programs and support divisions in DSS. The division represents the department, its divisions and the state. DLS is organized into four different units. The general counsel and special counsels provide legal ad-





CARRIE MORROW  
Executive Assistant



CAITLIN WHALEY  
Communications Director



RYAN CONWAY  
Legislative Liaison



HEATHER DOLCE  
Media Director

vice and services to the DSS in the administration of its programs. The Litigation Unit represents DSS before administrative tribunals, in circuit court cases involving child welfare, permanency planning, child abuse and neglect, information privacy issues and other matters not handled by the Attorney General's Office.

The Administrative Hearings Unit presides over administrative fair hearings in Child Support and Income Maintenance cases. The Investigations Unit is responsible for investigating fraud and abuse by public assistance recipients, establishing claims for overpayments and tracking collections.



PATRICK LUEBBERING  
Chief Financial Officer



SHARIE HAHN  
Director  
Division of Legal Services

## Children's Division

205 Jefferson St., PO Box 88, Jefferson City 65103  
Telephone: (573) 522-8024 / FAX: (573) 526-3971  
[www.dss.mo.gov/CD](http://www.dss.mo.gov/CD)  
Email: [AskCD@dss.mo.gov](mailto:AskCD@dss.mo.gov)

Child welfare services are provided under federal and state laws to help children and families function at their maximum potential, both personally and socially.

The division has a legal mandate to provide services in four primary areas: child abuse and neglect investigations, family assessments, prevention, treatment and placement services to children and families, and provision of child care.



JOAN ROGERS  
Interim Director  
Children's Division

## Organization

The Children's Division (CD) is administered by a director appointed by the department director (DSS). The division maintains a presence in each circuit and the City of St. Louis, and supports each of the 45 judicial circuits in the state.

## Child Abuse and Neglect Investigations and Assessments

The division is responsible for receiving reports of alleged child abuse or neglect. Once a

report is received, the division responds to assure safety of the child(ren). The goals of child abuse or neglect investigations and assessments are to assess the level of risk to the child(ren), protect the child(ren) from harm, determine if abuse or neglect occurred as reported and provide services to the family.

Under the provisions of the Child Abuse and Neglect Law (sections 210.110 and 210.167, RSMo): a "child" is any person under 18 years of age; "abuse" includes both actual and threatened physical injury, sexual or emotional abuse inflict-

ed on a child other than by accidental means by those responsible for his or her care, custody and control, except that discipline, including spanking, administered in a reasonable manner, shall not be construed to be abuse; "neglect" is failure to provide, by those responsible for the care, custody and control of the child, the proper or necessary support and education as required by law, or medical, surgical or any other care necessary for the child's well-being; and "persons responsible for the care, custody and control of the child" include, but are not limited to, the parents or guardians of the child, other members of the child's household or those people exercising supervision over a child for any part of a 24-hour day.

All reports of suspected child abuse and neglect are made to a centralized hotline unit of the division, which is required to provide toll free statewide telephone service 24 hours a day, seven days a week for reporting purposes (1-800-392-3738).

### Family-Centered Services

The overriding goal of family-centered services is to prevent child abuse or neglect, and the removal of the child from the home, by stabilizing the family and improving family functioning.

Treatment services, referred to as "family-centered services," are provided in preventive and protective capacities. Protective family-centered services are case management services provided to families when a finding of child abuse and neglect has been determined by a preponderance of evidence at the conclusion of an investigation. Preventive family-centered services are offered when an investigation of abuse or neglect is unsubstantiated or when a family assessment detects concerns that might be mitigated by services to help prevent abuse or neglect. Preventive services are contingent on the family's willingness to accept services. Families may also self-refer for services. Services may be provided by CD staff and/or purchased on behalf of the family.

Federal law mandates that the division provide services to children and families of children in alternative care. These services are geared toward permanency for the child(ren), either by reunification with his or her biological parent(s) or permanency through adoption or guardianship. The goals of these services are to prevent further child abuse or neglect, mitigate family factors that could lead to further child abuse or neglect, reunite children with their families when possible and obtain permanent homes for children who cannot safely return home through adoption or guardianship.

To achieve these goals, the division employs staff to provide services to eligible children and

families. These services are provided through direct services and contracted services.

### Direct Services

Children's Division staff provides direct services to families in treatment and families whose children are in alternative care settings. Children's Division staff works with families in assessing service needs and case planning. Actual services may be provided by CD staff, through contractors or both.

Alternative care services (family-centered, out-of-home services) are provided to children who are determined by the juvenile court to need care in a setting other than their biological family homes. These children are cared for in substitute family care or non-familial group care. Any one of three types of licensed settings provides alternative care: foster family homes, group facilities and residential treatment facilities. Transitional living services and independent living may also be utilized for older youth who might not return home and for whom adoption or guardianship is not deemed appropriate.

Child safety and permanency for children is the overriding goal of all services and integrates the principles of permanency planning — reuniting the child with the biological family when possible and, when necessary, finding other permanent family relationships for children.

Families who wish to adopt children unable to reunite with their families may, in some instances, receive an adoption subsidy payment.

This is a statewide program developed to provide financial benefits, in the form of a subsidy, to encourage potential adoptive parents to adopt and to finance the cost of adopting "special needs" children.

### Contracted Services

Contracted services are available to individuals and families who are receiving family-centered services, or in efforts to recruit and maintain resources for permanency. These services are usually provided as a result of a child abuse/neglect report with a "preponderance of evidence" finding, but may also be authorized for children in alternative care, children in adoptive placements, and family members receiving preventive treatment services or foster and adoptive services. Services are provided through contracts with both public and private community agencies and play a major role in extending services throughout the state.

## Family Support Division

615 Howerton Ct., PO Box 2320  
Jefferson City 65102-2320  
Telephone: (573) 751-3221 / FAX: (573) 751-0507  
Toll free: (800) 735-2466  
[www.dss.mo.gov/fsd](http://www.dss.mo.gov/fsd)

The Family Support Division (FSD) is responsible for the administration of the following programs and services: Food Stamps, Temporary Assistance for Needy Families (TANF), Missouri Works Assistance, Food Distribution, Food Nutrition and Employment Training (SkillsUP), Emergency Solutions Grant, Child Support, MO HealthNet Eligibility, State Children's Health Insurance Program (SCHIP) Eligibility, Services for the Blind and Visually Impaired, Energy Assistance, Supplemental Nursing Care, Adult Supplemental Aid to the Blind, Blind Pension, Low Income Home Energy Assistance Program (LIHEAP) and Community Services Block Grant.

## Organization

The Family Support Division is administered by a director appointed by the department director (DSS). The division has at least one location in each county and in the City of St. Louis to provide customers with access to the Income Maintenance Programs. The division maintains offices across the state for the administration of the Child Support Program. Administration of the Rehabilitation Services for the Blind is managed by six offices throughout Missouri.

## Income Maintenance Programs

The determination of an individual's financial need is basic to the granting of Temporary Assistance, Food Stamps, child care, Supplemental Aid to the Blind, medical assistance and nursing care benefits. The division has a legal requirement to consider all facts and circumstances in determining eligibility for public assistance, including the applicant's earning capacity, income and resources from whatever source received. If the applicant is not found to be in need, assistance is denied.

## Temporary Assistance

Temporary Assistance for Needy Families, (TANF), makes cash grants on behalf of needy children who are living in homes maintained by parents or close relatives. This program provides temporary financial assistance while the adult transitions to self-sufficiency. TANF funds also support employment and training programs.



KIM EVANS  
Director  
Family Support Division

## MO HealthNet

The Family Support Division determines participant eligibility for MO HealthNet services. MO HealthNet refers to the statewide medical assistance programs for elderly, disabled and blind individuals; low-income families; pregnant women and children who meet certain eligibility requirements. In order to qualify for the MO HealthNet program, individuals must be a resident of the state of Missouri a U.S. national citizen, or a permanent resident or legal alien in need of health care/insurance assistance.

Family income is compared to the applicable percentage of the federal poverty guidelines. The applicable income limit for children is dependent on the age of the child(ren). The goals of the MO HealthNet program are to promote good health, prevent illness and premature death, correct or limit disability, treat illness and provide rehabilitation to persons with disabilities. Eligible persons receive a MO HealthNet identification card. There is no cash assistance with this program, although the program does pay for Medicare premiums for eligible individuals.

## Supplemental Aid to the Blind and Blind Pension

The division administers two separate programs for the blind: Supplemental Aid to the Blind (SAB) and the Blind Pension Program. Under the SAB program, the amount of the monthly grant is \$750 minus any Supplemental Security Income (SSI) payment received. Under the Blind Pension Program, a flat monthly payment of \$750 per person is made. The programs differ slightly in eligibility requirements. Funds are provided from a Missouri constitutionally established blind pension fund with no matching federal funds. In addition to the cash grant, individuals in both

programs are provided with medical coverage from MO HealthNet.

## Supplemental Nursing Care

The Supplemental Nursing Care Program in Missouri provides cash assistance and medical services coverage to eligible aged, blind or disabled individuals who reside in non-Medicaid, licensed skilled nursing, intermediate care, assisted living or residential care facilities. Individuals who reside in licensed, skilled nursing facilities or intermediate care facilities may receive monthly cash benefits of up to a maximum of \$390. If they live in a licensed assisted living facility, they may be eligible for monthly cash benefits of up to \$292, or if in a licensed residential care facility, they may receive monthly cash benefits of up to \$156.

## Food Stamp and Food Distribution Programs

The Supplemental Nutrition Assistance Program (SNAP), known as the Food Stamp Program in Missouri, is designed to help low-income families increase their purchasing power for buying nutritious food for their families. Depending upon the adjusted income and the number of persons in the household, a family receives a monthly benefit amount. The division is responsible for determining the eligibility of Food Stamp applicants according to guidelines established by the U.S. Department of Agriculture (USDA).

The division also administers a number of food distribution programs providing USDA-donated foods through, Summer Food Service Programs for Children and the Emergency Food Assistance Program (TEFAP).

## Low Income Home Energy Assistance Program

Low Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income individuals to help pay for heating and cooling. Eligibility for assistance is based on household income and the number of persons residing in the household. Benefit amounts vary based on income, family size and type of fuel utilized. Missouri provides three programs with the LIHEAP grant: Energy Assistance/Regular Heating (EA), Energy Crisis Intervention Program (ECIP) and the Low-Income Weatherization Assistance Program (LIWAP).

## Community Services Block Grant Program

The Community Services Block Grant Program (CSBG) makes funds available to support efforts that reduce poverty, revitalize low-income communities and empower low-income families and individuals to become fully self-sufficient. Most CSBG programs are operated locally by community action agencies that provide direct services to individuals and families whose income falls within the federal poverty guidelines, as well as mobilize communities to identify and address the causes and conditions of poverty in their geographic area.

## Emergency Solutions Grant Program

The Emergency Solutions Grant (ESG) program provides funding for emergency homeless shelters and street outreach to the homeless. It also provides homelessness prevention and rapid re-housing services to homeless individuals, their families and those at risk of becoming homeless. The overall goal of the ESG program is to move participants to and help them retain permanent housing.

## Blind and Visually Impaired Services Program

The Rehabilitation Services for the Blind program administers the following services to blind or visually impaired Missourians; Vocational Rehabilitation (VR), Prevention of Blindness, Independent Living Rehabilitation, Readers for the Blind, Independent Living, Older Blind (ILR-OB), Children Services (CS) and the Enterprise Program (BEP).

Vocational rehabilitation services are supported by both federal and state funds. Services include diagnosis and evaluation, counseling and guidance, physical and mental restoration, college and other types of vocational training, job placement and services after employment when needed. Vocational rehabilitation services are to enable a person with visual disabilities to obtain or retain suitable employment. The readers for the blind program provides up to \$500 per year to meet the cost of readers for legally blind individuals who are attending post-secondary institutions.

Prevention of blindness services are funded with state funds and Blindness Education, Screening and Treatment (BEST) funds. Services are for the purpose of early detection of eye disease that may lead to blindness, and when indicated, providing treatment to eligible persons. Services include diagnostic examinations, surgery, hospitalization, glasses, prostheses and medications that

are not available through other sources. These services are conditional upon the financial need of the individual. Free vision screening clinics are conducted in conjunction with schools of ophthalmology in Missouri. Free glaucoma screening clinics are conducted throughout the state.

Independent living rehabilitation services—including services for adults, children and the OBS program for seniors over age 55—are supported by both federal and state funds. Services are for the purposes of enabling that person to function independently in the home and community and/or to succeed in appropriate educational settings. Services include diagnosis and evaluation; adjustment to blindness services; alternative techniques in the areas of daily living activities; counseling and families supportive services; physical restoration; homemaking; communication; and orientation to, and travel within, the home and community.

The federal/state Randolph-Sheppard Business Enterprise Program provides employment opportunities for legally blind persons who have participated in special training and are licensed by the division to manage a vending facility located in federal, state and private industry. Vending facilities range from full food service cafeterias to banks of vending machines.

The Children's Services Program focuses on blind and visually impaired children and their families, providing assistance with education and advocacy. Services include early identification and intervention, fostering a positive sense of self, regardless of vision loss, facilitating access to community services specific to the individual needs of the child, and helping families find information about blindness and its impact on their child's education and future.

## Child Support Program

Missouri's Child Support Program operates pursuant to Title IV-D of the federal Social Security Act and Chapter 454, RSMo.

Child Support Program responsibilities include location of parents, paternity establishment, establishing child and medical support orders, enforcing support orders, reviewing support orders for modification and distributing child support collections.

The Family Support Division collects child support on behalf of families receiving public assistance. In addition, individuals not receiving public assistance benefits may apply for child support services.

Currently, the federal government funds the program at the rate of 66%. In addition to federal funds, the state is entitled to retain approximately

34% of the collections it receives for families that receive temporary assistance.

The program partners with county prosecuting attorneys through cooperative agreements to assist with child support activities. Additionally, the program partners with the state attorney general through a cooperative agreement to assist with child support enforcement and modification activities. The program also partners with federal agencies, the Department of Corrections and several community agencies to provide outreach to clients.

Pursuant to section 454.530, RSMo, the FSD, together with the Missouri Department of Revenue, operates the state disbursement unit known as the Family Support Payment Center (FSPC), which receives and disburses support on behalf of families. FSD collected \$672.8 million in state Fiscal Year 2018.

## MO HealthNet Division

615 Howerton Ct., PO Box 6500

Jefferson City 65102

Telephone: (573) 751-3425 / FAX: (573) 751-6564

[www.dss.mo.gov/mhd](http://www.dss.mo.gov/mhd)

Email: [ask.MHD@dss.mo.gov](mailto:ask.MHD@dss.mo.gov)

The MO HealthNet (Missouri Medicaid) program provides medical services to eligible participants within defined program benefits in a similar way insurance companies provide coverage for their policy holders.

## Organization

The MO HealthNet Division (MHD) provides for the healthcare needs of Missouri's most vulnerable populations in a way that is financially sustainable for the broader community. The division is administered by a director appointed by the department director (DSS). MO HealthNet offices are located in Jefferson City. The division contains an evidence-based decisions unit including clinical professionals, policy and operations units, provider and member services managed care operations, financial operations to include third-party liability and rate setting and information services.

## Organization

MO HealthNet Objectives:

- Bring Medicaid spending growth in line with the rate of growth of our local economy;
- Ensure access to healthcare and services matches the needs of our most vulnerable populations;



- Improve participants' experience and healthcare outcomes, and increase their independence;
- Partner with providers to make our care delivery system future-proof;
- Become a leader in the implementation of value-based care in Medicaid.

## MO HealthNet Program

MO HealthNet provides healthcare services required by the federal government, such as hospital and physician services. The division also covers optional services, such as pharmaceutical items. Waivers allow MO HealthNet to offer other additional services. Waivers are time-limited and must be cost neutral. The services covered by MO HealthNet are approved by the Missouri General Assembly and can be found in RSMo 208.152.

The department (DSS) is considered the single state agency, responsible for Missouri's Medicaid program and its financial administration and federal reimbursement. The MO HealthNet program is jointly funded by state and federal funds. Children, pregnant women, Temporary Assistance for Needy Families (TANF) recipients and children in state custody, receive their healthcare services through one of MO HealthNet's contracted managed care health plans. Other MO HealthNet participants such as those in the aged, blind, or disabled populations receive their healthcare services are "carved out" of managed care, meaning the managed care eligible populations still receive those services, but through the Fee-For-Service program.

MO HealthNet also administers the Children's Health Insurance Program (CHIP). CHIP provides healthcare coverage to uninsured children above the Title XIX mandatory coverage guidelines.

The MO HealthNet division partners with the departments of Health and Senior Services, Mental Health and Elementary and Secondary Education, in administering programs for the Medicaid populations such as Home and Community Based Services, Substance Use Treatment and Rehabilitation and the First Steps program for toddlers with delayed developmental conditions.

## Division of Youth Services

3418 Knipp Dr., Ste. A1, PO Box 447  
Jefferson City 65102  
Telephone: (573) 751-3324 / FAX: (573) 526-4494  
[www.dss.mo.gov/dys/](http://www.dss.mo.gov/dys/)  
Email: [ASKDYS@dss.mo.gov](mailto:ASKDYS@dss.mo.gov)

The Omnibus Reorganization Act of 1974 created the Division of Youth Services (DYS) and placed it within the Department of Social Services.



TODD RICHARDSON  
Director  
MO HealthNet Division



SCOTT ODUM  
Director  
Division of Youth Services

Youth judged to be delinquent and in need of rehabilitation and education are committed to the division by the state's juvenile (circuit) courts until approved for return to the community under supervision or discharged.

The division provides an array of services including residential care, nonresidential and community-based services and after-care supervision. Chapter 219, RSMo, outlines the division's responsibility to also include prevention of delinquency, incentive subsidy to juvenile courts, consultative and information services and technical assistance to local communities.

## Organization

The division is administered by the director, who is appointed by the department director (DSS). The division operates structured residential programs providing youth rehabilitation, treatment and education services through a continuum of secure and moderate care centers and community-based group homes. Nonresidential programs include case management, day treatment, family therapy and youth employment. Five regional administrators are responsible for the programs in their geographical areas. Central office personnel, together with the regional administrators, aid the director in planning, monitoring and ongoing quality improvement of all agency services.

## Goals and Objectives

The vision of Missouri DYS is that every young person served will become a productive citizen and lead a fulfilling life. The mission is to enable youth to fulfill their needs in a responsible manner within the context of and with respect for the needs of the family and community. This balanced approach relies on community partnerships for the development and enhancement of services for the prevention of delinquency.

## Methods of Treatment

Each division facility creates a structured environment designed to contribute to positive changes in the student's behavior and attitudes through the provision of group and individualized treatment services, recreation, academic and vocational training. The ultimate goal is to return each youth to his or her home community as a productive, responsible member of society. The division operates as a fully accredited school program, providing high school credits and High School Equivalency Test (HiSET) coursework.

## Case Management

A case management system has been developed to provide assessment, treatment planning, coordination of services, monitoring and evaluation of the services for youths and their families. A needs and risk assessment helps the case manager determine the most appropriate services for each youth. The assessment takes into account all pertinent factors involving the youth's delinquent history while identifying the general treatment needs.

## Community-Based Services

Focusing on more individualized services and delivering programs at the community level, the division has expanded its program design to include more community-based options. Nonresidential services are provided to low-risk youth as a diversion to residential care and as a supplement to after-care.

## Intensive Case Monitoring

This service is provided by employees who monitor a youth's behavior and activities. Community mentors also provide support and counseling to the youth when needed. Great effort is made to ensure the matching of similar personalities and interests of youth and the mentor.

## Day Treatment

This service provides a structured alternative educational program that includes traditional academic courses, HiSET classes, career planning, job placement and community service supported by individual, group and family therapy.

## Family Therapy

Family specialists provide counseling to DYS youth and their families. In addition, the family therapy unit accepts referrals from juvenile courts, child welfare agencies, mental health agencies, schools and other sources. DYS fam-

ily specialists also provide training to other state agency staff and court personnel.

## Group Home Programs

Group homes provide the least restrictive residential environment. Staff provide 24-hour supervision in a home-like setting with a capacity for 10 youths. Youth follow a daily schedule with time allowed for interaction with the community (school, jobs and community projects) as well as treatment services within the facility (group, individual and family counseling).

## Moderate Care Residential Facilities

Residential facilities provide a structured environment for DYS youth. The residential programs target youth who cannot function well in the community and require a more structured setting. Many of these youth have participated in repeat property offenses and require continuous structure to mature.

The program divides youth into groups of 10 with 24-hour staff supervision. A rigorous school program is provided on-site by full-time teachers offering basic education, HiSET programming and various remedial/special education activities.

## Secure Care Residential Facilities

For those youth who have a history of offenses and require a more structured setting, the division offers programs in secured facilities. Four highly structured, secure-care programs provide on-site educational classes, vocational training and recreational activities. These programs target youth with longer offense records that might include crimes against people. The offenders tend to be older and might include youth who have been unsuccessful in community-based programs. Scheduled outings into the community serve the purpose of involving the youth in community support projects.

An individual education plan, including both youth goals and staff strategies, is developed for each youth. Parents are encouraged to attend these planning meetings.

## Dual Jurisdiction

The division also serves youth in secure care programs in Montgomery City, St. Louis and St. Joseph, sentenced under the dual jurisdiction provisions in section 211.073, RSMo. This alternative sentencing provision allows certified youth to receive an adult and juvenile sentence with a suspended execution of the adult sentence. Treatment and educational services are provided to

youth whose length of stay is significantly longer than that of other DYS students.

### Aftercare

When youth are ready to return to their communities, the division provides services to help them make a smooth transition. Virtually all youth under DYS care enter the aftercare program upon their return to the community. An assigned case manager ensures support services are provided to help each youth enter and readjust to community living including referral, supervision and counseling. The primary goal of aftercare is to support youth in becoming law-abiding and productive citizens.

### Division of Youth Services Advisory Board

Established in 1974, the DYS Advisory Board is charged with the responsibility to advise the director, the legislature and the general public on all matters pertaining to the operation of the divi-

sion. The 15-member board consists of citizens from across the state who are dedicated to the prevention of delinquency and the rehabilitation of juvenile offenders.

**Stein, Cindy**, chair, Springfield;  
**Abrams, Prof. Doug**, vice chair, Columbia;  
**Beard-Fosnow, Ashley**, member, Greenwood;  
**Boyer, Jamie**, member, St. Louis;  
**Days, Rita Heard**, member, St. Louis;  
**DelMuro, Judge Justine E.**, member, Kansas City;  
**Dobbs, Bill**, member, Noel;  
**Greenlaw, Johnnie**, member, St. Louis;  
**Johnson, Perri**, member, St. Louis;  
**Lowenstein, Judge Harold L.**, member, Kansas City;  
**McQueeney, Jane**, member, Kansas City;  
**Parrish, David**, member, Monticello;  
**Parrish, Sue**, member, Sedalia;  
**Payne, Sharron**, member, Poplar Bluff.



# Department of Transportation

*Department of Transportation  
Transportation Office Bldg.  
105 W. Capitol Ave., PO Box 270, Jefferson City 65102  
Telephone: (573) 751-2551  
Customer services telephone: (888) 275-6636  
(888-ASK MoDOT)  
[www.modot.org](http://www.modot.org)*

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,830 miles of highways and 10,399 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

## State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining and improving the state's transportation system.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

## State Highways and Transportation Commission\*

**Brinkmann, Robert G.**, (R), chair, Defiance, March 1, 2023;

**Briscoe, John W.**, (D), vice chair, New London, March 1, 2021;

**Smith, Gregg C.**, (D), Clinton, March 1, 2019;

**Waters, Michael T. Jr.**, (R), Orrick, March 1, 2021;

**Ecker, Terry L.**, (R), Elmo, March 1, 2023;

**Boatwright, W. Dustin**, (I), Kelso, March 1, 2025.

\*\$25 per diem

## Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.

## Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a deputy director/chief engineer, assistant chief engineer, chief financial officer, chief safety and operations officer and a chief administrative officer. The executive team members are in charge of MoDOT's road and bridge planning, design, construction and maintenance activities, safety and emergency management, employee health and wellness, financial and administrative operations. The directors of the Chief Counsel's Office, Audits and Investigations and Governmental Relations also report directly to the department director.

## Chief Counsel

The chief counsel is appointed by the MoDOT director with the consent of the Missouri Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

## Audits and Investigations

The Audits and Investigations Division performs audits of department operations, external contracts, grant agreements and motor carrier fuel tax returns and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints and analyzes competitive bidding practices.

## Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.



ROBERT G. BRINKMANN  
Chair, Highways and  
Transportation Commission



JOHN W. BRISCOE  
Vice Chair, Highways and  
Transportation Commission



GREGG C. SMITH  
Member, Highways and  
Transportation Commission



MICHAEL T. WATERS JR.  
Member, Highways and  
Transportation Commission



TERRY L. ECKER  
Member, Highways and  
Transportation Commission



W. DUSTIN BOATWRIGHT  
Member, Highways and  
Transportation Commission



PAM HARLAN  
Secretary to the Commission



PATRICK MCKENNA  
Director

## District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: northwest, northeast, Kansas City, central, St. Louis, southwest and southeast. A district engineer administers the department's work within each district.

**Northwest District**—headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about 10,686 square miles, and have a total population of 274,939 and a total of 5,303 miles of state highways.

**Northeast District**—headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,118 square miles, and have a total population of 295,404 and a total of 4,546 miles of state highways.

**Kansas City District**—headquarters, Lee's Summit. The district consists of Cass, Clay, Jack-



ED HASSINGER  
Deputy Director/Chief Engineer



ERIC SCHROETER  
Assistant Chief Engineer

son, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 8,292 square miles, and have a total population of 1,321,291 and a total of 3,072 miles of state highways.

**Central District**—headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,191





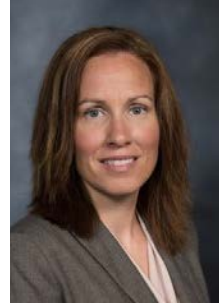
BRENDA MORRIS  
Chief Financial Officer



BECKY ALLMEROTH  
Chief Safety and Operations  
Officer



LESTER WOODS JR.  
Chief Administrative Officer



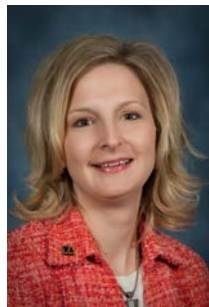
MISTY VOLKART  
Director  
Audits and Investigations



JAY WUNDERLICH  
Director  
Governmental Relations



MARTIN LILES  
Northwest, St. Joseph



PAULA GOUGH  
Northeast, Hannibal



CHRIS REDLINE  
Kansas City, Lee's Summit



MACHELLE WATKINS  
Central, Jefferson City



TOM BLAIR  
St. Louis, Chesterfield



STEVE CAMPBELL  
Southwest, Springfield



MARK CROARKIN  
Southeast, Sikeston

square miles, and have a total population of 668,967 and a total of 5,236 miles of state highways.

**St. Louis District**—headquarters, Chesterfield. The district consists of the City of St. Louis, Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of 2,709 square miles, and has a total population of 2,027,996 and a total of 1,731 miles of state highways.

**Southwest District**—headquarters, Springfield. The district consists of Barry, Barton, Bates,

Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of 12,986 square miles, and have a total population of 954,771 and a total of 6,542 miles of state highways.

**Southeast District**—headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Carter, Douglas, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon,

Ozark, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, St. Francois, Ste. Genevieve, Stoddard, Texas, Wayne and Wright counties. The counties cover a land area of 16,567 square miles, and have a total population of 587,746 and a total of 7,408 miles of state highways.

## Bridge

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.

## Construction and Materials

Construction and Materials administers contracts and performs material testing to ensure projects are of high quality, completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri's transportation system.

## Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects; ground surveys and aerial photography; public involvement meetings; consideration of social, environmental and economic impacts; detailed plan design and the development of specifications and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It disposes of real estate no longer needed for Missouri's transportation system and regulates outdoor advertising and salvage yards.

## External Civil Rights

The External Civil Rights Division is responsible for directing the department's external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program (DBE), On-the-Job Training Program (OJT), Equal Employment Opportunity, Title VI, Americans with Disability Act (ADA) compliance and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT supportive services programs statewide, which includes business assistance centers and pre-apprentice-



BRYAN HARTNAGEL  
State Bridge Engineer



DAVE AHLVERS  
State Construction and Materials  
Engineer



TRAVIS KOESTNER  
State Design Engineer



MELISSA STUEDLE  
Director  
External Civil Rights

ship training programs in Kansas City, Columbia and St. Louis.

## Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

### Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.

### Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway-rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

### Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is



MICHELLE KRATZER  
Director  
Multimodal Operations



ERIC CURTITT  
Director  
Transportation Planning



NICOLE HOOD  
State Highway Safety and  
Traffic Engineer



NATALIE ROARK  
Director  
State Maintenance

carried out through the administration of state and federal programs relating to general public transportation and specific programs for nonprofit agencies serving the mobility needs of senior citizens and people with disabilities.

### **Waterways**

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.



JERICA HOLTSCLAW  
Director  
Motor Carrier Services



TODD GROSVENOR  
Director  
Financial Services

## **Transportation Planning**

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, planning and programming. The division develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program. The division works to improve MoDOT's efficiency through performance management and to implement the processes, plans and programs to streamline the agency's operations.

## **Highway Safety and Traffic**

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work zone management, traveler information programs and policy to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs

provide for the safe and efficient movement of people and goods on the state highway system.

## **Maintenance**

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

## **Motor Carrier Services**

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

## **Financial Services**

The Financial Services Division is responsible for the department's budgeting, accounting, financial reporting, financial policy development and claims management. The division produces the department's annual comprehensive financial

report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

## General Services

The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.

## Information Systems

The Information Systems Division provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs, technology research and evaluations.

## Communications

The Communications Division provides information about the commission and the department's projects, programs and services to the public, its partners and MoDOT employees.

## Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

## Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment; work-life support; classification, pay and employee training; development and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.



BEN REESER  
Director  
General Services



BETH RING  
Director  
Information Systems



LINDA HORN  
Director  
Communications



RUDY NICKENS  
Director  
Equal Opportunity and Diversity



STEVE MEYSTRICK  
Director  
Human Resources

# Missouri Government Resources on the Web

## Executive Branch

Governor  
[governor.mo.gov](http://governor.mo.gov)

Lt. Governor  
[ltgov.mo.gov](http://ltgov.mo.gov)

Secretary of State  
[sos.mo.gov](http://sos.mo.gov)

State Auditor  
[auditor.mo.gov](http://auditor.mo.gov)

State Treasurer  
[treasurer.mo.gov](http://treasurer.mo.gov)

Attorney General  
[ago.mo.gov](http://ago.mo.gov)

## Judicial Branch

Missouri Judiciary  
[courts.mo.gov](http://courts.mo.gov)

## Legislative Branch

Missouri House  
[house.mo.gov](http://house.mo.gov)

Missouri Senate  
[senate.mo.gov](http://senate.mo.gov)

## Executive Departments

Missouri Government Web  
[mo.gov](http://mo.gov)

Office of Administration  
[oa.mo.gov](http://oa.mo.gov)

Agriculture  
[agriculture.mo.gov](http://agriculture.mo.gov)

Commerce and Insurance  
[dci.mo.gov](http://dci.mo.gov)

Conservation  
[mdc.mo.gov](http://mdc.mo.gov)

Corrections  
[doc.mo.gov](http://doc.mo.gov)

Economic Development  
[ded.mo.gov](http://ded.mo.gov)

Elementary and Secondary Education  
[dese.mo.gov](http://dese.mo.gov)

Health and Senior Services  
[health.mo.gov](http://health.mo.gov)

Higher Education and Workforce Development  
[dhewd.mo.gov](http://dhewd.mo.gov)

Labor and Industrial Relations  
[labor.mo.gov](http://labor.mo.gov)

Mental Health  
[dmh.mo.gov](http://dmh.mo.gov)

Natural Resources  
[dnr.mo.gov](http://dnr.mo.gov)

Public Safety  
[dps.mo.gov](http://dps.mo.gov)

Alcohol & Tobacco Control  
[atc.dps.mo.gov](http://atc.dps.mo.gov)

Capitol Police  
[mcp.dps.mo.gov](http://mcp.dps.mo.gov)

Fire Safety  
[dfs.dps.mo.gov](http://dfs.dps.mo.gov)

Gaming Commission  
[mgc.dps.mo.gov](http://mgc.dps.mo.gov)

Missouri State Highway Patrol  
[mshp.dps.mo.gov](http://mshp.dps.mo.gov)

Missouri National Guard  
[moguard.com](http://moguard.com)

State Emergency Agency  
[sema.dps.mo.gov](http://sema.dps.mo.gov)

Veterans Commission  
[mvc.dps.mo.gov](http://mvc.dps.mo.gov)

Revenue  
[dor.mo.gov](http://dor.mo.gov)

Social Services  
[dss.mo.gov](http://dss.mo.gov)

Transportation  
[modot.org](http://modot.org)

## Census Information

Missouri Census Data Center  
[mcdc.missouri.edu](http://mcdc.missouri.edu)

Family & Community History  
[sos.mo.gov/archives/pubs/archweb/history.asp](http://sos.mo.gov/archives/pubs/archweb/history.asp)

Missouri Veterans' Commission  
[mvc.dps.mo.gov](http://mvc.dps.mo.gov)

## Health/Social Services

Missouri Monthly Vital Statistics  
[health.mo.gov/data/vitalstatistics](http://health.mo.gov/data/vitalstatistics)

Missouri Birth/Death Records  
[sos.mo.gov/archives/resources/bdrecords.asp](http://sos.mo.gov/archives/resources/bdrecords.asp)

Missouri Adoption Services  
[dss.mo.gov/cd/adopt.htm](http://dss.mo.gov/cd/adopt.htm)

Child Support Enforcement  
[dss.mo.gov/cse](http://dss.mo.gov/cse)

## Laws/Regulations

Missouri Constitution  
[revisor.mo.gov](http://revisor.mo.gov)

Missouri Revised Statutes  
[revisor.mo.gov](http://revisor.mo.gov)

Code of State Regulations  
[sos.mo.gov/adrules/csr/csr.asp](http://sos.mo.gov/adrules/csr/csr.asp)

Missouri Taxes  
[dor.mo.gov](http://dor.mo.gov)

Professional Registration  
[pr.mo.gov](http://pr.mo.gov)

Missouri Drivers' Guide  
[dor.mo.gov/mvdl/drivers](http://dor.mo.gov/mvdl/drivers)



## Education

Missouri School Directory  
[dese.mo.gov/school-directory](http://dese.mo.gov/school-directory)  
Missouri Colleges & Universities  
[collegesearch.mo.gov](http://collegesearch.mo.gov)  
Missouri Libraries  
[sos.mo.gov/library/libdir.asp](http://sos.mo.gov/library/libdir.asp)

## Elections Information

[govotemissouri.com](http://govotemissouri.com)

## Employment/Business

Business Services (SOS)  
[sos.mo.gov/business](http://sos.mo.gov/business)  
Missouri Career Source  
[jobs.mo.gov](http://jobs.mo.gov)  
Missouri Women's Council  
[ded.mo.gov/content/missouri-womens-council](http://ded.mo.gov/content/missouri-womens-council)  
Missouri Investor Protection and Securities  
[sos.mo.gov/securities](http://sos.mo.gov/securities)  
Consumer Services  
[insurance.mo.gov/consumers/](http://insurance.mo.gov/consumers/)  
Economic Development Research and Planning (MERIC)  
[meric.mo.gov](http://meric.mo.gov)  
Missouri Business Portal  
[openforbiz.mo.gov](http://openforbiz.mo.gov)

## Federal Government Resources on the Web

### Executive Branch

The White House  
[whitehouse.gov](http://whitehouse.gov)  
U.S. Department of State  
[state.gov](http://state.gov)

### Judicial Branch

Federal Judicial Center  
[fjc.gov](http://fjc.gov)

### Geography/Environment

Missouri Highway Map Request  
[modot.mo.gov/asp/request\\_information.shtml?map](http://modot.mo.gov/asp/request_information.shtml?map)  
Missouri Discover Nature  
[nature.mdc.mo.gov](http://nature.mdc.mo.gov)

## Legislative Branch

House of Representatives  
[house.gov](http://house.gov)  
Senate  
[senate.gov](http://senate.gov)

## Local Information/Contacts

Online Missouri Newspapers  
[mopress.com/](http://mopress.com/)  
Missouri Chambers of Commerce  
[mochamber.com](http://mochamber.com)  
County Clerks  
[sos.mo.gov/elections/countyclerks.asp](http://sos.mo.gov/elections/countyclerks.asp)

## Miscellaneous

EASe Job Application System  
[ease.mo.gov](http://ease.mo.gov)  
Missouri Digital Heritage  
[sos.mo.gov/mdh](http://sos.mo.gov/mdh)  
Missouri Historical Documents  
[libraryguides.missouri.edu/govdocs](http://libraryguides.missouri.edu/govdocs)  
Missouri Investor Protection Center  
[sos.mo.gov/securities/mipc](http://sos.mo.gov/securities/mipc)  
Missouri Lottery  
[molottery.com](http://molottery.com)  
Missouri's Online Services  
[mo.gov/search-results?mode=online\\_services](http://mo.gov/search-results?mode=online_services)  
Missouri State Archives Death Records Database  
[sos.mo.gov/archives/resources/deathcertificates](http://sos.mo.gov/archives/resources/deathcertificates)  
Safe At Home Address Confidentiality Program  
[sos.mo.gov/safeathome](http://sos.mo.gov/safeathome)  
Unclaimed Property  
[treasurer.mo.gov/unclaimedproperty/](http://treasurer.mo.gov/unclaimedproperty/)

## Other Important Federal Resources

General Government Information  
[usa.gov/federal-agencies/a](http://usa.gov/federal-agencies/a)  
Library of Congress  
[loc.gov](http://loc.gov)

# Government Toll-Free Numbers

## Office of Secretary of State

Elections Division .....	800-669-8683
Securities .....	800-721-7996
State Library .....	800-325-0131
State Library–Wolfner Library (Voice) .....	800-392-2614

## Office of State Auditor

Hotline (Voice/TDD) .....	800-347-8597
Fraud, Waste and Abuse in State Government .....	800-347-8597

## Office of State Treasurer

Relay MO / DEAF TTY .....	800-735-2966
MOST 529 Education Plan .....	888-414-6678
MO ABLE Disability Savings Plan .....	800-439-1653

## Office of Attorney General

Consumer Protection/Welfare Fraud .....	800-392-8222
No Call Registration and Complaints .....	866-662-2551
Medicaid Fraud Hotline .....	800-286-3932

## Office of Administration

Central Accident Reporting Office (CARO)/Workers Compensation/ State Employees .....	888-622-7694
Governor's Council on Disabilities .....	800-877-8249
State Leasing/Facilities Management .....	800-225-9138

## Department of Agriculture

Missouri Grown Program .....	866-466-8283
Missouri Wines .....	800-392-WINE (800-392-9463)
Missouri State Fair .....	800-422-3247
USDA Agricultural Statistics .....	800-551-1014

## Department of Commerce and Insurance

Consumer Hotline .....	800-726-7390
CLAIM (Medicare Counseling) .....	800-390-3330

## Department of Conservation

Operation Game Thief/Operation Forest Arson .....	800-392-1111
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## Department of Economic Development

Business and Community Services Division .....	800-523-1434
Division of Tourism .....	800-519-2100
Division of Workforce Development .....	800-877-8698
Public Service Commission ConsumerHotline .....	800-392-4211

## Department of Health and Senior Services

Emergency and Disease Reporting (24/7) .....	800-392-0272
Elderly Abuse and Neglect Hotline .....	800-392-0210
Family Care Safety Registry .....	866-422-6872
Long-Term Care Ombudsman .....	800-309-3282
Missouri Seniors' Legal Helpline .....	800-235-5503
Missouri Tobacco Quitline .....	800-QUIT-NOW (800-784-8669)
Organ Donor Registry .....	888-497-4564
TEL-LINK .....	800-835-5465

## Department of Higher Education and Workforce Development

Information Center .....	800-473-6757
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## Department of Labor and Industrial Relations

Workers' Compensation .....	800-775-2667
Unemployment Claim Filing .....	800-320-2519
Fraud and Noncompliance Unit .....	800-592-6003
Discrimination Complaint .....	877-781-4236

**Department of Mental Health**

Main Switchboard/Constituent Services .....	800-364-9687
Alcohol and Drug Abuse .....	800-575-7480
Developmental Disabilities .....	800-207-9329

**Department of Natural Resources**

Department toll free.....	800-361-4827
State Parks .....	800-334-6946
TDD / Relay Missouri .....	800-735-2966
Voice .....	800-735-2466

**Department of Public Safety**

Crime Victims Compensation.....	800-347-6881
Arson Hotline .....	800-392-7766
Filling a VOID (DWI Victims Assistance) .....	888-773-1800
Highway Emergency .....	800-525-5555 or *55 (cell)
Missouri State Highway Patrol Recruiting .....	800-796-7000
Rural Crimes Investigation Unit .....	888-484-8477
Sex Offender Registry.....	888-767-6747
STOP Human Trafficking .....	888-3737-888 or text 233733 (BeFree)

**Department of Revenue**

Form's Order .....	800-877-6881
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**Department of Social Services (DSS)**

Adoption/Foster Care .....	800-554-2222
ALL ELIGIBILITY questions.....	855-373-4636
Child Abuse/Neglect Hotline .....	800-392-3738
Child Support Information.....	800-859-7999
Child Support Order/Enforcement.....	866-313-9960
Child Support Payment Information.....	800-225-0530
Child Support Employer Information.....	800-585-9234
Civil Rights .....	800-776-8014
Family Support Division Information Center (Benefit & Eligibility Information).....	855-373-4636
MO HealthNet Exception Process.....	800-392-8030
MMO HealthNet Managed Care Enrollment Helpline .....	800-348-6627
MO HealthNet Participant Services .....	800-392-2161
Non-Emergency Medical Transportation .....	866-269-5927
Office of Child Advocate .....	866-457-2302
Rehabilitation Services for the Blind .....	800-592-6004
Report Public Assistance Fraud .....	877-770-8055
State Technical Assistance Team.....	800-487-1626

**DSS/Division of Medical Services**

MO HealthNet Exception Process.....	800-392-8030
MC+ For Kids Eligibility (Family Support Division) .....	888-275-5908
MC+ Managed Care Enrollment Broker Helpline.....	800-348-6627
MO Healthnet Participant Services .....	800-392-2161
Non-Emergency Medical Transportation .....	866-269-5927
MO HealthNet Premium Collections .....	877-888-2811
Family Services Division Information Line .....	855-373-4636

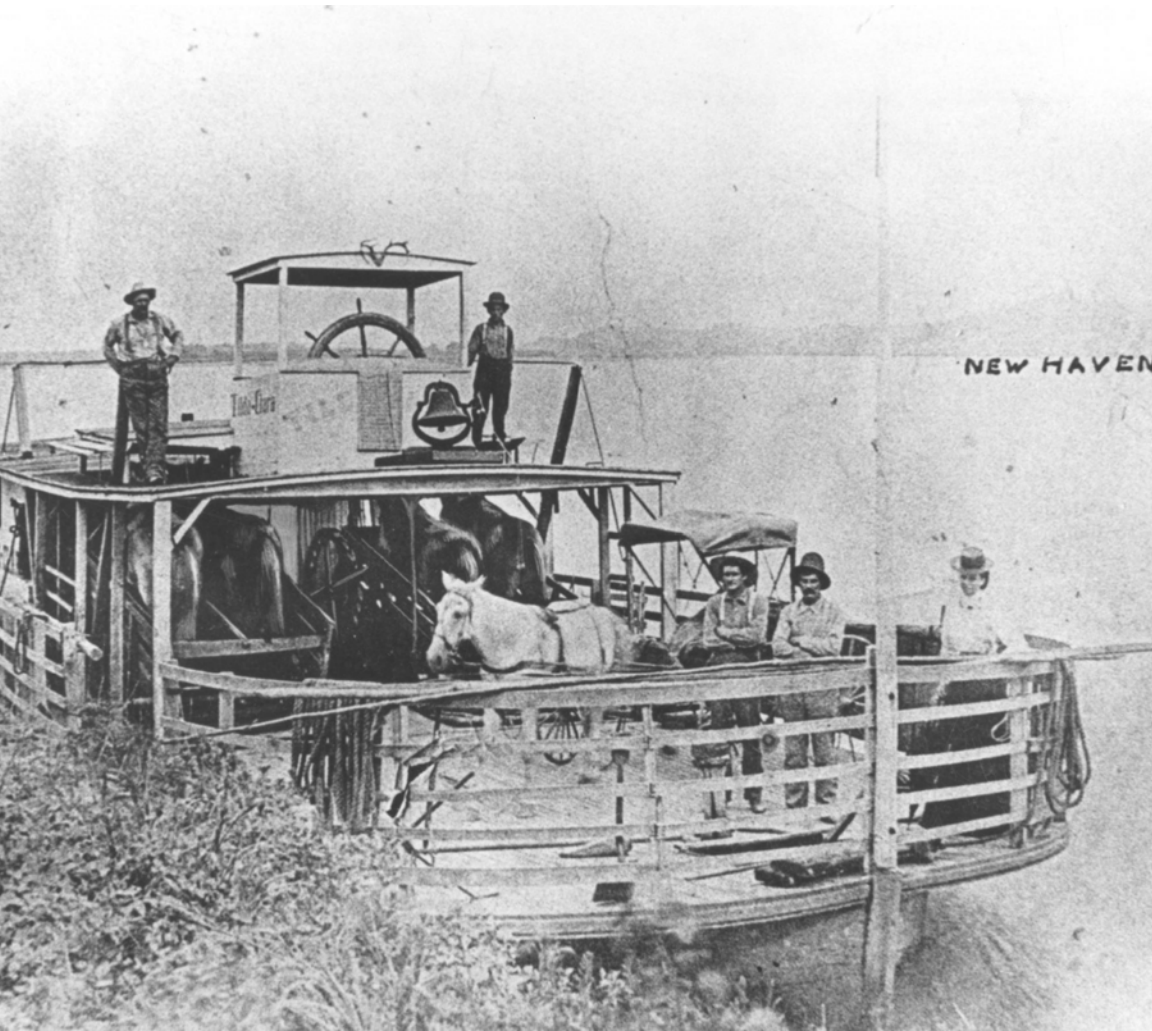
**Department of Transportation**

Customer Service Center.....	888-275-6636
Highway Safety.....	800-800-BELT (800-800-2358)
Motor Carrier Services .....	866-831-6277

**Other**

Abuse and Rape Crisis Service.....	800-303-0013
Cafeteria Plan, State Employees .....	800-659-3035
Crime Victims' Assistance .....	800-347-6881
Deferred Compensation/CitiStreet .....	800-392-0925
Environmental Emergency Spills, Hazardous Materials, etc. National Response Center.....	800-424-8802
Federal Information/Product Safety Unit–Consumer Product Safety Commission.....	800-638-2772

Highway Emergency .....	800-525-5555
Literacy .....	800-521-7323
MoDOT and Highway Patrol Employees' Retirement System .....	800-270-1271
Missing Children .....	800-843-5678
Missouri Consolidated Health Care .....	800-487-0771
Missouri State Employees' Retirement System (MOSERS) .....	800-827-1063
Provider Relations—Medicaid Questions (not toll free) .....	573-751-2896
Public School Retirement System (PSRS) .....	800-392-6848
Vehicle Safety Hotline .....	800-424-9393
Water Protection Program .....	800-361-4827
Welfare Program (Food Stamps, TANF, ect.) .....	855-373-4636



View of the "Tilda Clara," one of the last (and possibly THE last) horse-powered ferries in Missouri. It is pictured here on the Missouri River shore. Two men stand on the top deck, and the horses are below. Travelers with their own horse and buggy are on board. The "Tilda Clara" was named for Otillia "Tilda" Clara Pfautsch, wife of operator Eugene Q. Pfautsch. *Courtesy of the Missouri State Archives, RG005 Secretary of State Publications Vanishing Missouri Photograph Collection.*